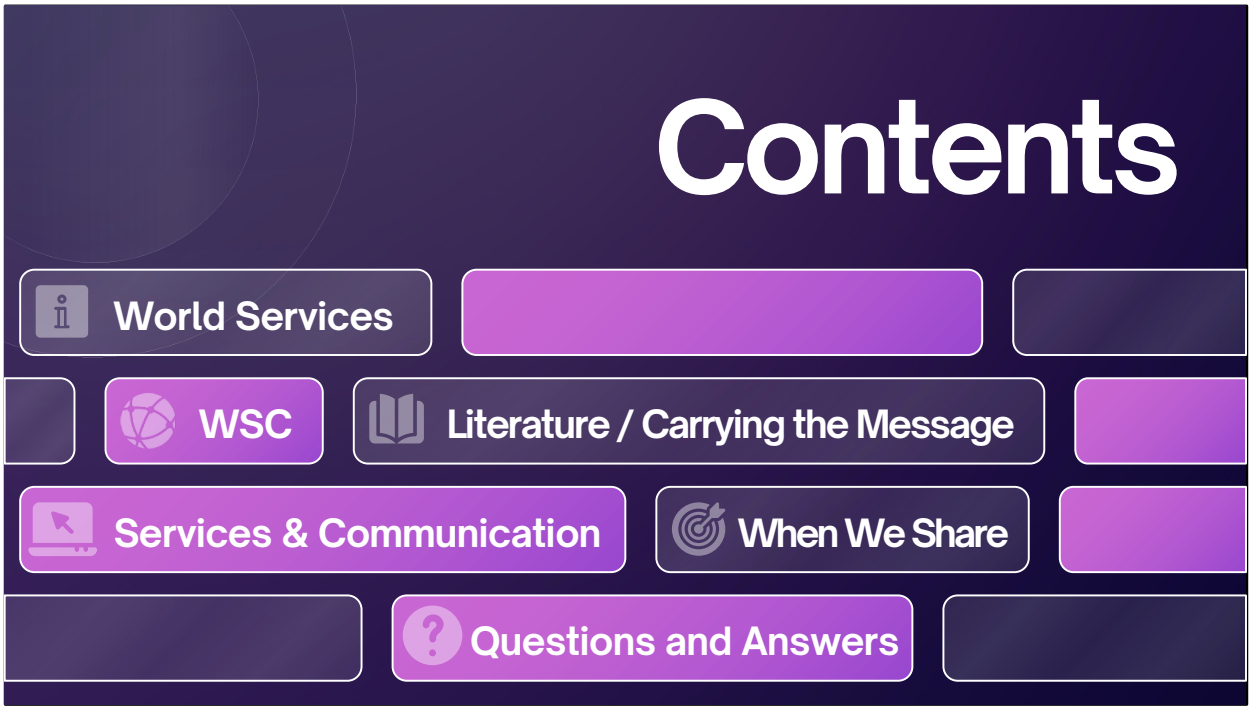
What is NAWS?

NAWS provides services to support the worldwide Fellowship of NA, including literature publishing, translation, public relations, conference support, and coordination of global Fellowship development.

October 2026



Overview of session. 50 minutes. We'll try to save time for questions. You can always write to wb@na.org if you have a question you didn't get a chance to ask today:

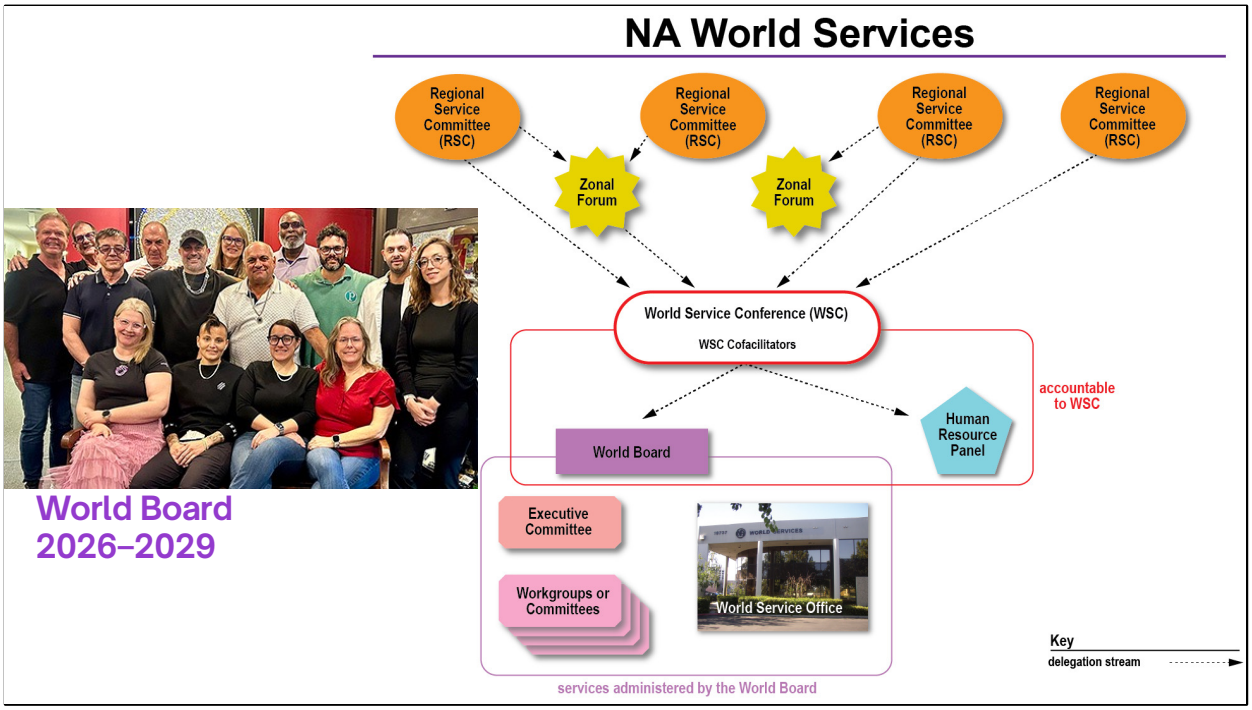
- Intro
- WSC
- Resources / When We Share
- Literature / Carrying the Message
- Services and Communication
- Questions and Answers

There is PR work, legal work, work responding to emails and calls, and much more that is not covered in detail here.



NAWS stands for Narcotics Anonymous World Services.

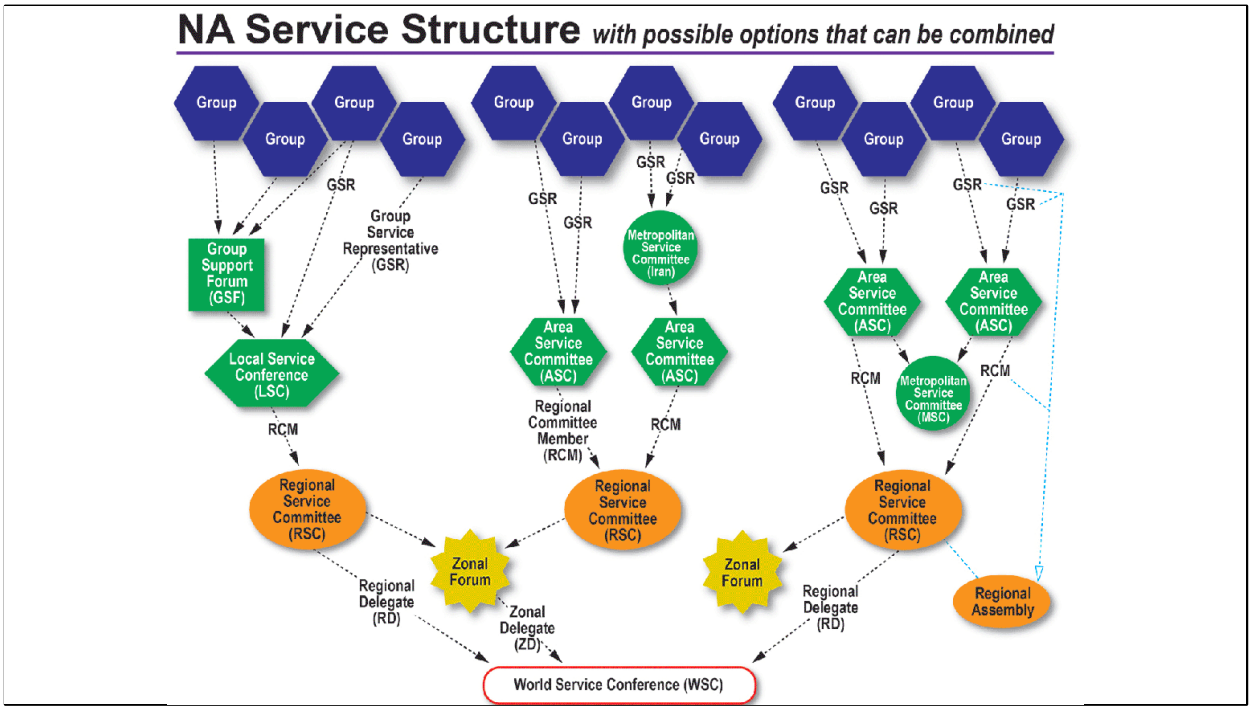
Some of the resources provided by NAWS are in the brochure posted at na.org/what-is-na-world-services



"World services" = the World Service Conference and the World Board (WB), Human Resource Panel (HRP), and WSC Cofacilitators who are elected by the conference, plus the World Service Office, whose activities are overseen by the World Board.

This diagram illustrates that the office and workgroups are accountable to the WB And the WB and HRP are accountable to the WSC.
The WB, the HRP, and the WSC Cofacilitators are all elected by the conference.

You can find more information about World Services from *A Guide to World Services in NA*. That's where this diagram comes from.



The conference is, in turn, accountable to groups. All of the entities in NA World Services are directly accountable to the Fellowship that created them.

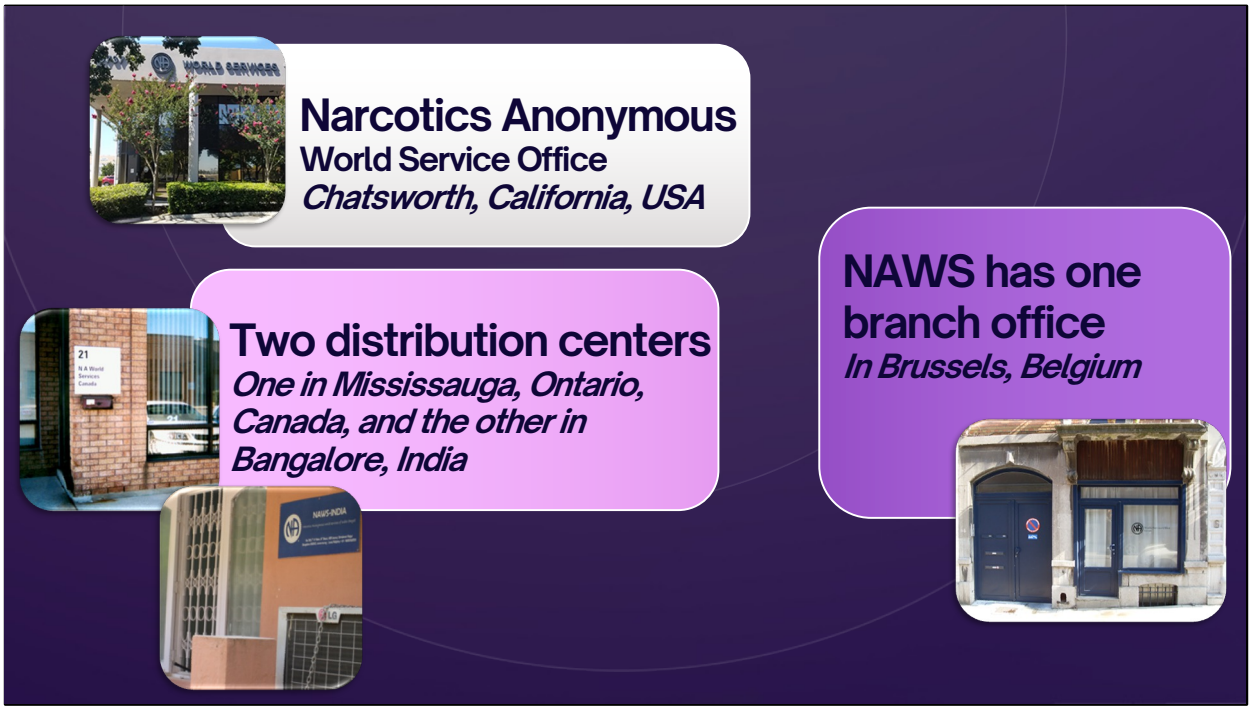
This diagram is also from *GWSNA*. It shows the connection of the groups to the World Service Conference, including some of the diversity that NA communities use to organize their services. This is a great diagram to use as a handout or slide if you need an overview of the structure from group to WSC.



A Guide to World Services describes the basic purpose of NAWS as "communication, coordination, information, and guidance." CCIG, for short.

If NAWS had a mission statement, this would pretty much be it. Like the Vision Statement, this informs all of our work--the projects that we work on that are approved by the WSC, as well as the work that continues week in and week out.

The five locations of NA World Services around the world spend the vast majority of their time and resources on what we call essential services. That is primarily literature production and distribution; protecting the Fellowship's intellectual property; and providing communication



These are pictures of the 4 World Service locations

WSO-E, in Brussels, Belgium closed temporarily, but has since resumed shipping from the European office. Orders are now processed at our Chatsworth locations and packed and shipped from Europe. They are looking for a larger Brussels location so that they can build up stock there. Questions about European orders can be directed to wsoeurope@na.org.



NA World Services also helps administer the World Service Conference and the projects it approves.

The 37th World Service Conference was held 3– 9 May 2026. It was the 50th anniversary of the WSC.



NAWS organizes and funds the World Service Conference—now hybrid, with a virtual interim meeting and bimonthly webinars.

More than 300 people, including Conference participants, World Board members, translators, and support staff come together in person and virtually tomake decisions, plan, and develop communication strategies to inform and involve members.
This is from the NAWS brochure that wa mentioned earlier.

Highlights about WSC 2026 can be found in the NAWS Update PPT.

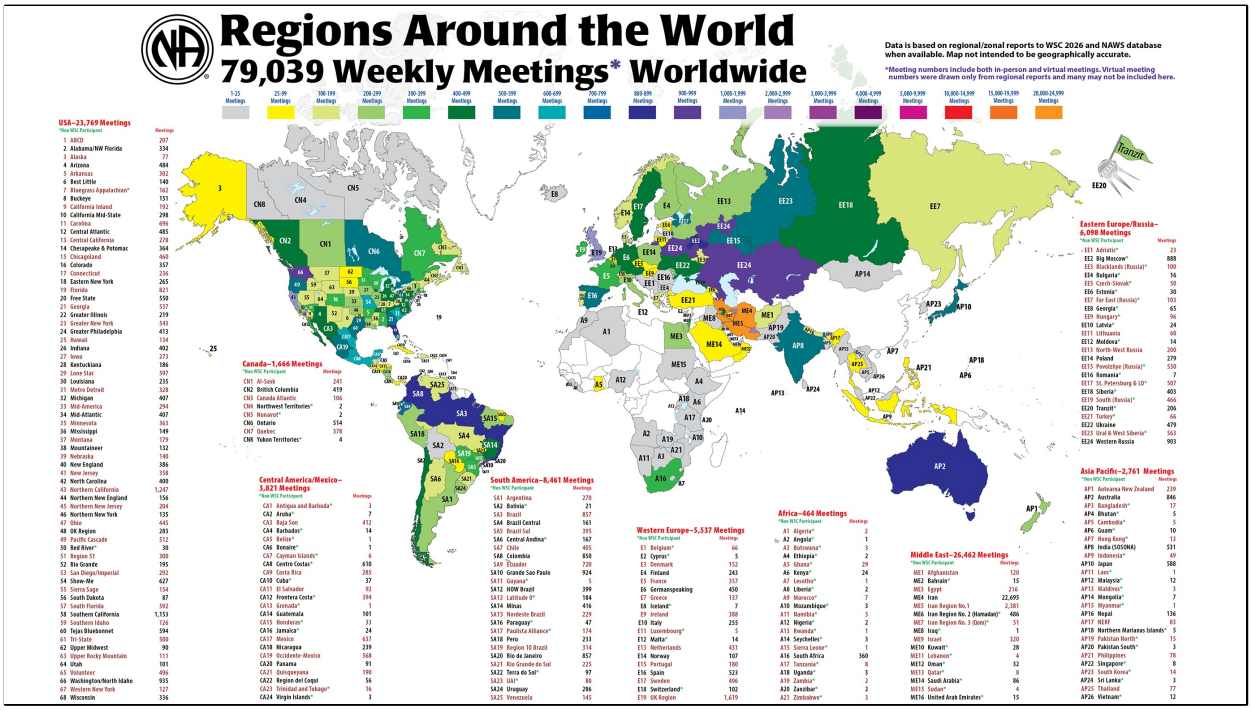
It includes information about adopted motions, projects, and the Information Discussion Topics (IDTs) for this cycle.



Most of you have seen A Vision for NA Service before. This is the touchstone for all of the work of World Services.

WSC 2023 revised the Vision statement to change “his or her own” to “their own language and culture” as shown here.

This small change may be barely noticeable to some, but it is a big step in helping to achieve our Vision by using language inclusive of all members.



We update this map every WSC, based on the numbers delegates report.

Meeting numbers have exceeded pre-pandemic levels but there may be many more virtual meeting than are being accounted for.

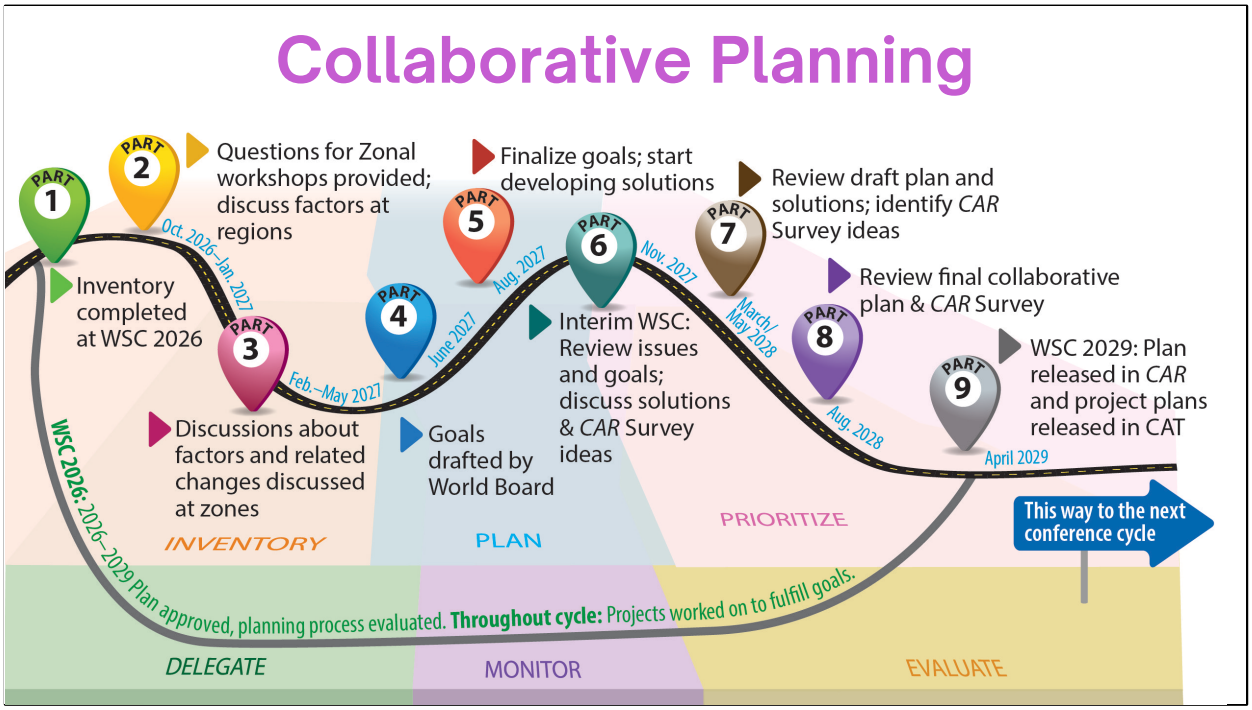
NA Meeting Counts

	2010	2012	2014	2016	2018	2020	2023	2026	Average Growth	Current percentage of Fellowship
Western Europe	2,664	2,820	3,038	3,282	3,591	3,918	4,487	5,537	10%	7%
	4%	6%	8%	8%	9%	9%	15%	23%		
Iran	16,793	18,195	18,200	20,598	21,974	26.075	23,734	25,613	12%	32%
	49%	8%	0%	13%	7%	19%	-9%	8%		
Middle-East	435	448	411	510	606	672	843	849	10%	1%
	9%	3%	-8%	24%	19%	11%	25%	1%		
Africa	240	249	335	384	405	499	340	464	11%	0.6%
	5%	4%	35%	15%	5%	23%	-32%	36%		
USA	26,881	27,804	27,317	27,375	27,677	27,005	23,511	23,769	-1%	30%
	5%	3%	-2%	0%	1%	-2%	-13%	1%		
Canada	1,243	1,369	1,360	1,263	1,323	1,369	1,346	1,666	5%	2%
	7%	10%	-1%	-7%	5%	3%	-2%	24%		
Central America	3,903	3,312	3,379	3,167	3,097	3,326	3,084	3,821	3%	5%
	18%	-15%	2%	-6%	-2%	7%	-7%	24%		
South America	1,251	1,524	2,250	1,932	2,189	2,857	2,924	3,333	14%	4%
	-2%	22%	48%	-14%	13%	31%	2%	14%		
Brazil	1,995	3,153	3,581	4,427	4,374	4,633	4,795	5,128	14%	6%
	0%	58%	14%	24%	-1%	6%	3%	7%		
Eastern Europe	308	345	440	564	646	734	865	1,179	21%	1%
	20%	12%	28%	28%	15%	14%	18%	36%		
Russia	523	909	1,042	1,657	2,072	2,726	3,904	4,919	41%	6%
	54%	74%	15%	59%	25%	32%	43%	26%		
Asia Pacific	1,533	1,639	1,649	1,747	2,061	2,261	2,382	2,761	8%	3%
	5%	7%	1%	6%	18%	10%	5%	16%		
Total Meetings	57,769	61,767	63,002	66,906	70,015	76,075	72,215	79,039	6%	
	16%	7%	2%	6%	5%	9%	-5%	9%		

This slide shows meeting counts in different parts of the world over the past 16 years. About one third of NA meetings are now in the US, about 1/3 in Iran, and 1/3 everywhere else.

Even before the pandemic, NA growth had flattened in some parts of the world, particularly within the US.
It can be easy to think of Fellowship development as something that happens "somewhere else," but there is work to do locally no matter where we are.

We are eager to do what we can to support efforts to reverse that trend.
This chart is posted on na.org/maps, which is a page full of interesting maps, diagrams, and illustrations of NA's growth.



At WSC 2023, the strategic planning process was rebooted. The new planning process was a big focus last cycle and the result was a collaborative plan that conference participants have collectively created. It includes extensive communication with and guidance from delegates throughout the process.

WSC 2026 adopted the 2026-2029 plan and began the process of creating the 2029–2032 plan by conducting an inventory: identifying factors, inside and outside of NA, that could affect our ability to carry the message.

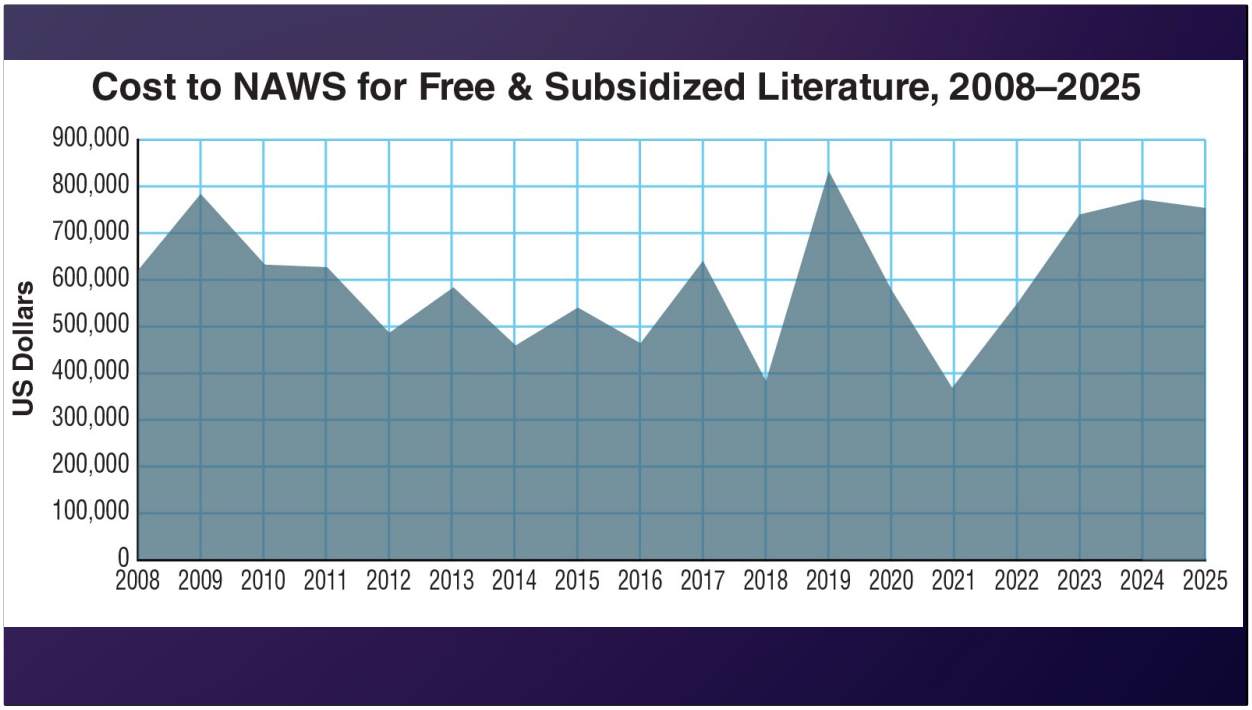
As was done last cycle, there will be zonal workshops that will discuss the challenges raised by the factors conference participants identified and prioritized.

For more information on the process, see the planning section of the conference page: na.org/planning.



Making literature available is a huge part of what we do, and we could fill this whole presentation simply with the efforts to draft, translate, produce, distribute, and protect NA literature.

NAWS makes many choices that are purely about carrying the message that no ordinary corporation would make. Two examples are explained in the next two slides: giving away and subsidizing literature and providing literature for inmate tablets.

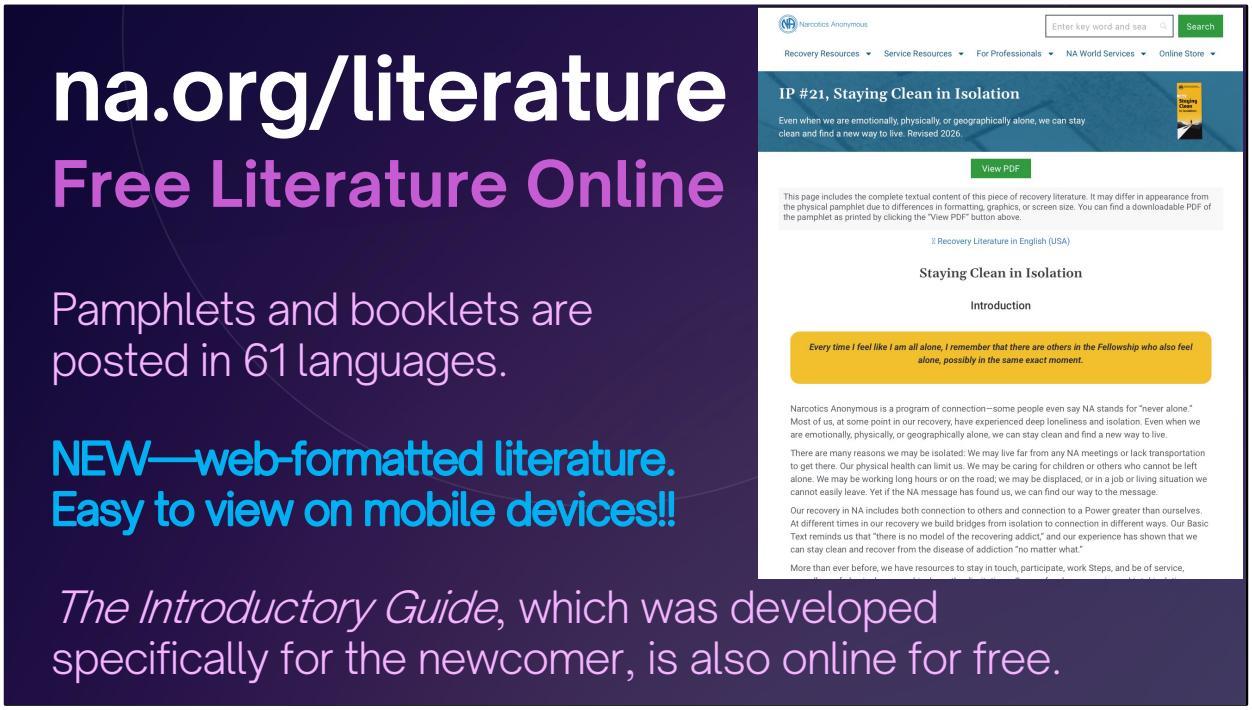


This graph represents the cost of free and subsidized literature that NAWS distributes to communities around the world.

The total for FY 2020 was just under $580,000 and for FY 2021 was just over $368,000. The total for 2025 was $754,054. The need continues regardless of resources available. And so does our commitment to meet that need.

The support NA World Services has received from the Fellowship help make these efforts possible.

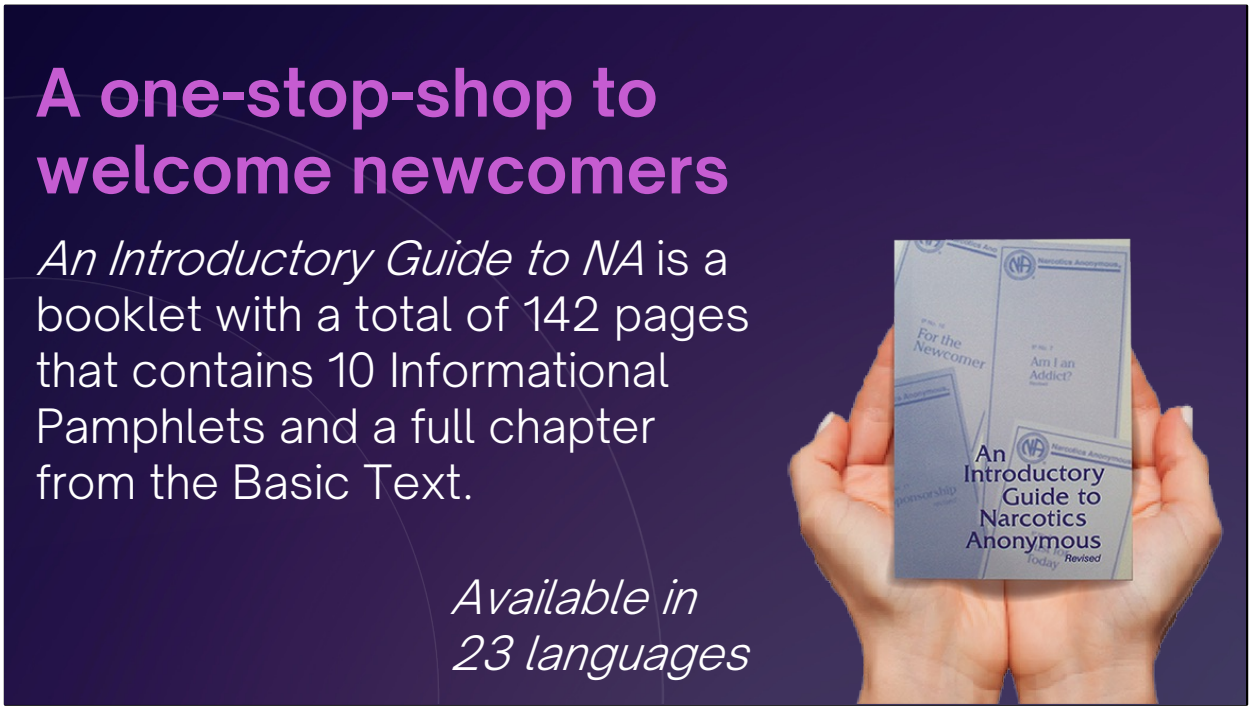
Note: We don't report many of the details of where this literature goes partly not to embarrass or call attention to any communities. We never want to cause a community confusion or harm, even inadvertently.



Our message is available for free reading, listening (audio BTs), and watching (ASL) online.

IPs and booklets in 61 languages are posted at na.org/literature.

Last year, web-formatted literature was added to the website! This browser-friendly format is much easier to read on mobile devices.

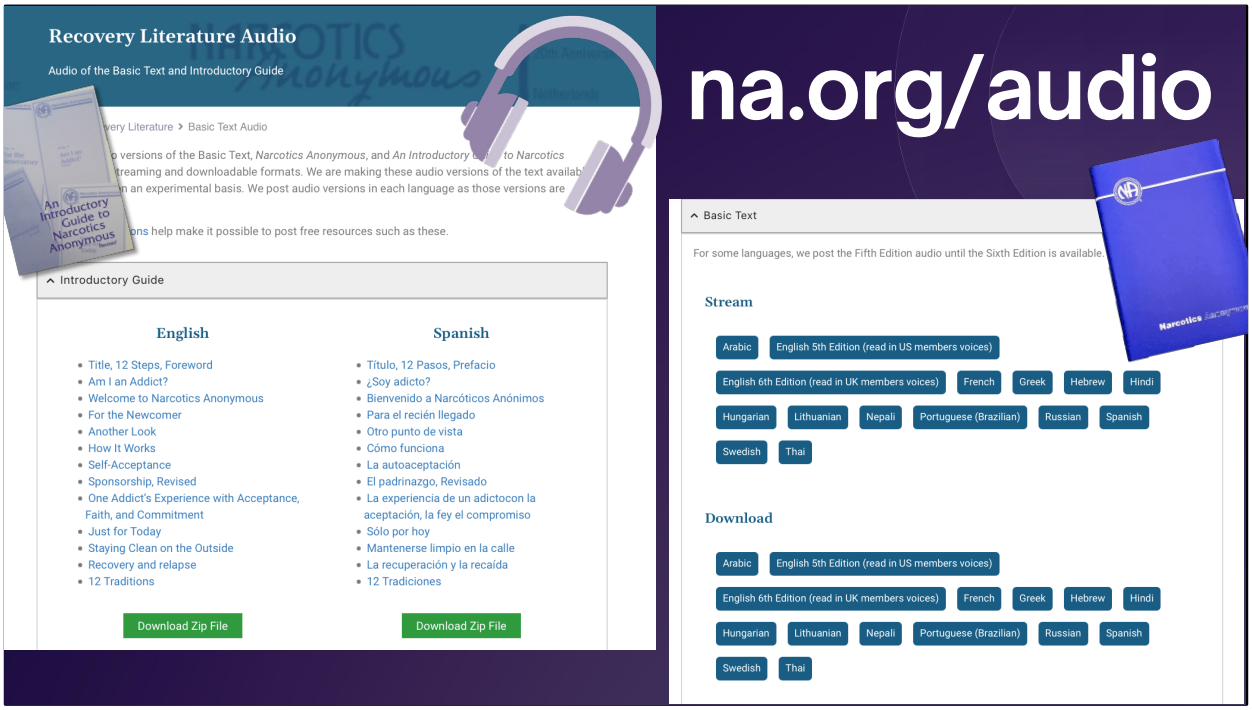


It should also be brought to your attention that *An Introductory Guide to NA* is a one-stop-shop to welcome newcomers.

It is a booklet with a total of 142 pages that contains 10 Informational Pamphlets and a full chapter from the Basic Text.

It is available in 23 languages and costs a mere $2.45 US or 2.15 €.

Some groups cannot always afford to give the newcomer a Basic Text. A beget-friendly alternative is the *Intro Guide.*



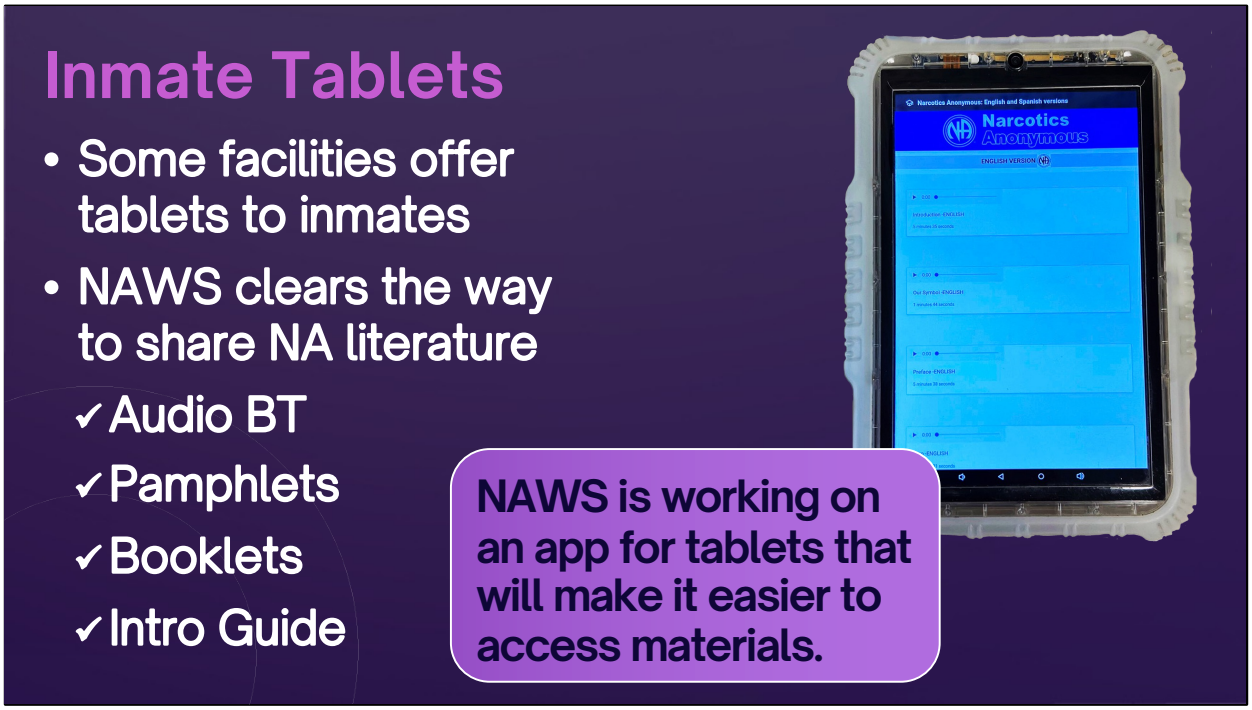
Free audio versions of the Basic Text have been posted as they become available. You can stream or download.

So far, there are 15 versions: Arabic, two English versions—one British and one American English, French Canadian, Greek, Hebrew, Hindi, Hungarian, Lithuanian, Nepali, Brazilian Portuguese, Russian, Spanish, Swedish, and Thai posted.

An Introductory Guide to NA with ten IPs and the Steps chapter from the Basic Text is also available in English and Spanish audio.

NAWS is also working on recording *the Just for Today*, with the help of NA zones.

You can find them at na.org/audio.



Some correctional facilities offer inmates tablets pre-loaded with a variety of material, including, in some cases, NA recovery literature, at no cost to the inmate.

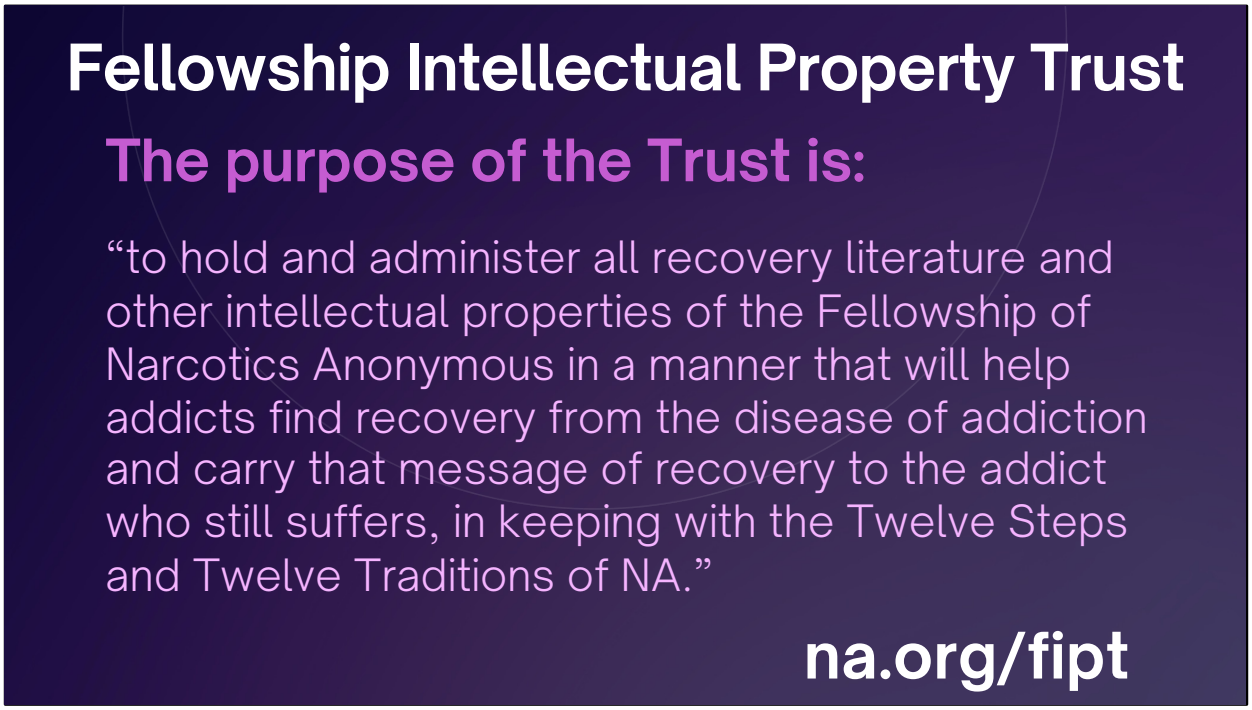
One of the most important duties the Fellowship has assigned NA World Services is the protection of NA's intellectual property and copyrights on behalf of the Fellowship. Inmate tablets are a new way to carry the message, and World Services must grant legal permission to load Narcotics Anonymous literature on tablets. Each of these agreements involves a lot of communication among corrections authorities, local NA members, and NA World Services.

The agreements made in these cases allow for the material that is currently posted on the NAWS website to be on tablets for inmates – audio Basic Texts, IPs, and booklets such as the White Booklet and the Intro Guide. NAWS continues to provide paper copies of the Basic Text to inmates upon request.

NAWS has about 40 agreements, ranging in size from one jail to a big provider or with the government in the case of Sweden.

WSC 2026 agreed to create a project plan relating to NA literature on inmate tablets.

NAWS is working on an app for tablets that will make it easier for incarcerated people to access materials and easier for provide the content for free in more facilities.

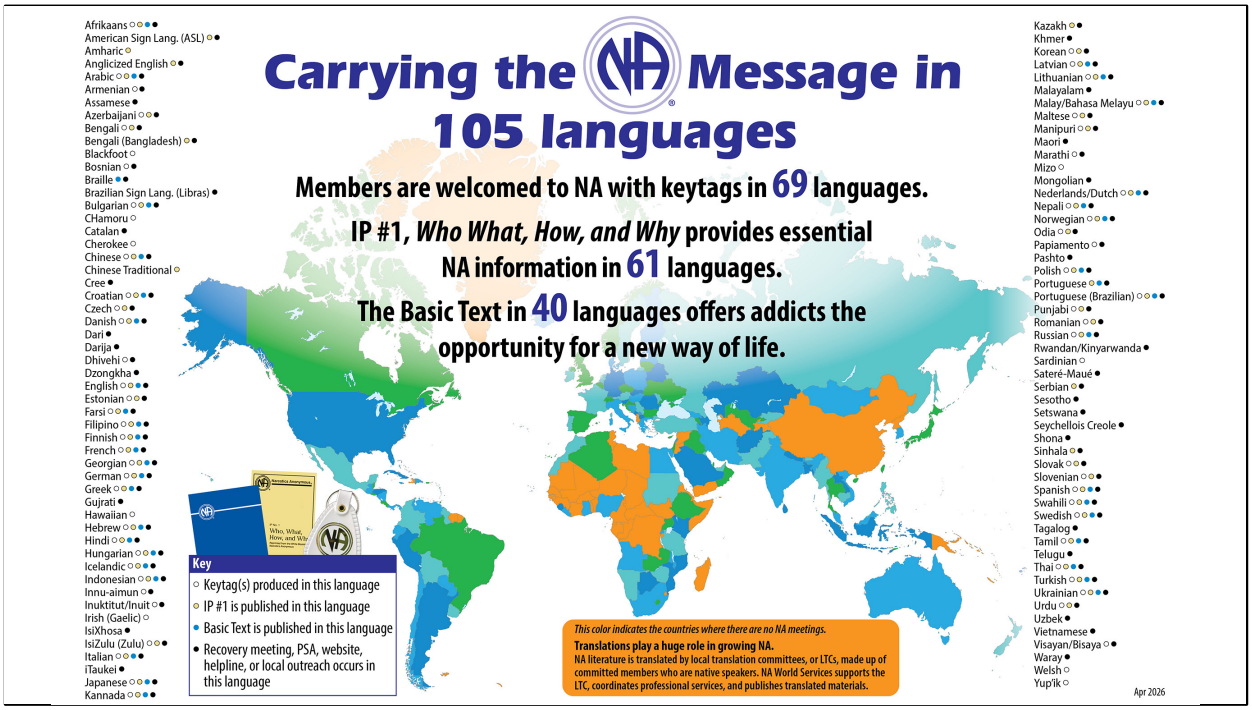


One of World Services' most important responsibilities is protecting the Fellowship's property—its name, logos, and literature for the current and future Fellowship.

The *Fellowship Intellectual Property Trust* (*FIPT* for short) is a legal document that contains the collective decisions the NA Fellowship has made to preserve the integrity of our published message and the accountability of our publishing services. The Fellowship of Narcotics Anonymous, as given voice by its groups through their regional delegates at the World Service Conference, created and makes decisions about the trust. NA World Services, Inc. manages the trust on their behalf, and the Fellowship of Narcotics Anonymous as a whole is the beneficiary.

There is a lot of misinformation about the *FIPT*. Here is what the document itself says. The purpose of the trust is:
"to hold and administer all recovery literature and other intellectual properties of the Fellowship of Narcotics Anonymous in a manner that will help addicts find recovery from the disease of addiction and carry that message of recovery to the addict who still suffers, in keeping with the Twelve Steps and Twelve Traditions of NA."

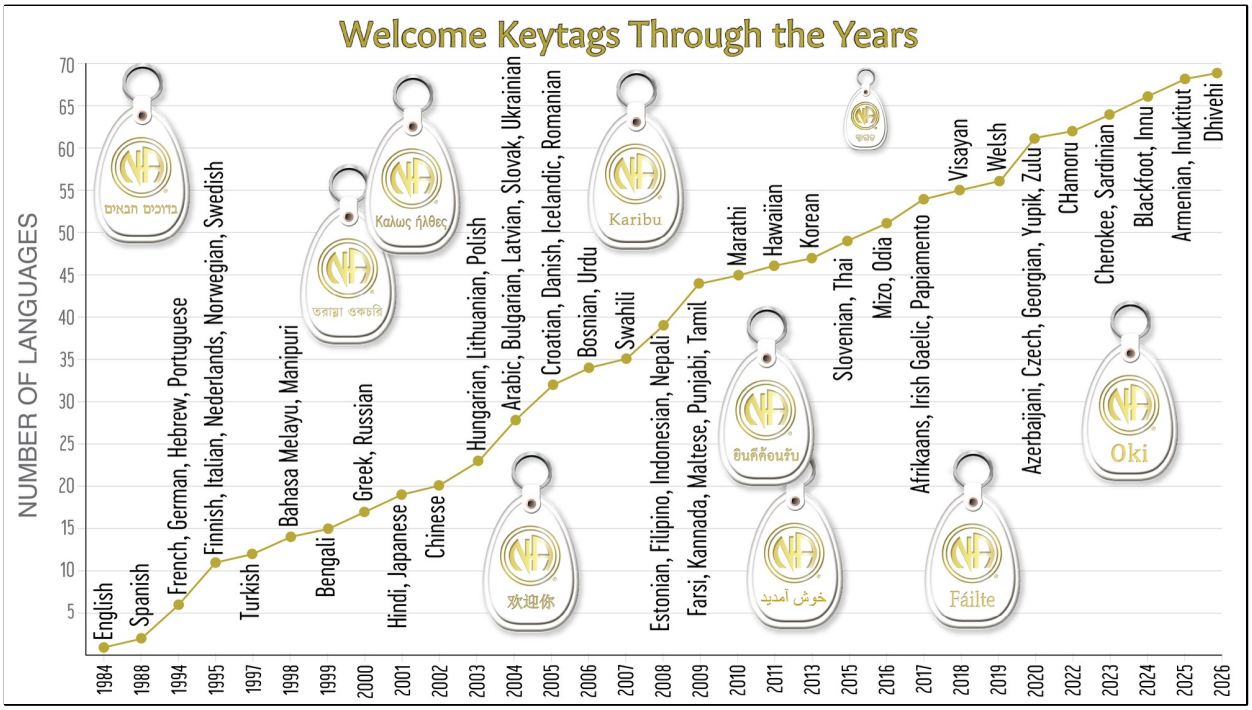
If you want more information about what the *FIPT* is and why it is important, see the video on the *FIPT* page: na.org/fipt.



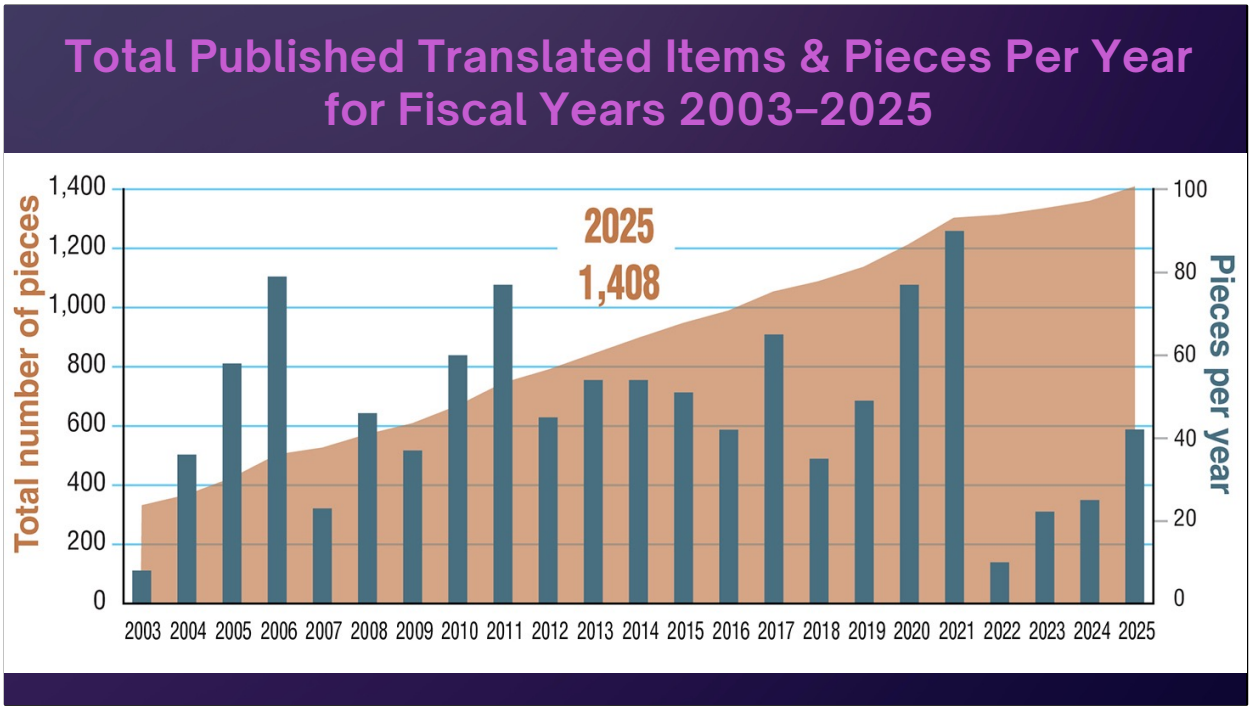
This map shows the 105 languages NA members speak. Literature is translated into 61 of those languages.

This “Carrying the message map” is revised each fiscal year to include in the Annual Report. The latest version is posted at na.org/maps.

Not reflected in this graphic is the addition of 2 more Basic Text translations bringing the total to 42. The most recent translations are Azerbaijani, Slovenian, and Ukrainian.



Many of the languages in NA are reflected in our keytags. We produce welcome tags in 69 languages. Keytags are sometimes created in indigenous languages to better welcome members in their own language and culture, even if that language isn't spoken in the meeting they are attending. Examples are Hawaiian, Welsh, Blackfoot, and others.



This graph shows the number of translated items published at World Services as of the end of the 2025 fiscal year, which was June 2025. At that time, we had published 1,408 translated titles.

Local members do the heavy lifting in almost all translations. It takes dedicated members willing to devote countless hours to the work, even when a professional translator is used. NAWS oversees translations to make sure conceptual fidelity is maintained, and they organize proofing, copyrights, layout, and production. For almost a year during the pandemic, they had a translations staff of one and a production staff of one. They are slowly building back and now have a translations team of three and half.



For the last 20 years, each literature project has had the same basic process.

- NAWS surveys the Fellowship for input about the project itself. This allows input to be gathered from members all across the globe, speaking many different languages.
- They collect source material from members.
- They form a workgroup of members who review all of the source material and the resulting drafts. For the IP#21 revision, *Staying Clean in Isolation*, focus groups were used, inviting any member who expressed interest. The same model will be used for the 2026-2029 cycle.
- Release drafts for Fellowship review
- Revise based on input.
- Publish an approval draft no later than with the *CAR* publication.

It's a process that allows members all around the world, regardless of literacy level or language spoken, to contribute. Those contributions shape and give voice to the resulting draft.

NAWS used the volunteer form posted on na.org/projects to form web meetings with any interested member to work on projects like the revisions to IP #21 and H&I Basics, and the restructuring of our website.

You can use a new version of the form for the orijects for this cycle.



NA's Basic Text explains the significance of the Steps in this way:
The steps are our solution. They are our survival kit. They are our defense against addiction which is a deadly disease. Our steps are the principles that make our recovery possible.
"How it Works," *Narcotics Anonymous*

Information about the Twelve Steps is included in three different NA books. It's common for NA sponsors to advise sponsees to read about the Step they are working in the Basic Text and *It Works: How and Why* before answering the questions in *The Narcotics Anonymous Step Working Guides.*

In that spirit, we have published this material into one boxed set titled The NA Survival Kit.

English, Spanish, Brazilian Portuguese, and Swedish are now available. We are working on Farsi and Russian.

For each Step, the Survival Kit includes the section from the Basic Text chapter "How It Works," the chapter from *It Works: How and Why*, and the chapter from *The NA*

Step Working Guides, with the questions numbered rather than bulleted.

The NA Survival Kit consists of five bound packets together in one slip case:

- Steps One, Two, and Three
- Steps Four and Five
- Steps Six and Seven
- Steps Eight and Nine
- Steps Ten, Eleven, and Twelve

They can be found at na.org/webstore



NAWS connects with the Fellowship and members stay connected with the whole world.

There are so many ways to keep up with NAWS: the website, eblasts (that you can subscribe to at na.org/subscribe), social media, webinars, email correspondence, NAWS News, and more.

Need to find a meeting?

na.org/virtualmeetings

World Services keeps a list of virtual meetings around the world. Your meetings can be added here as well.



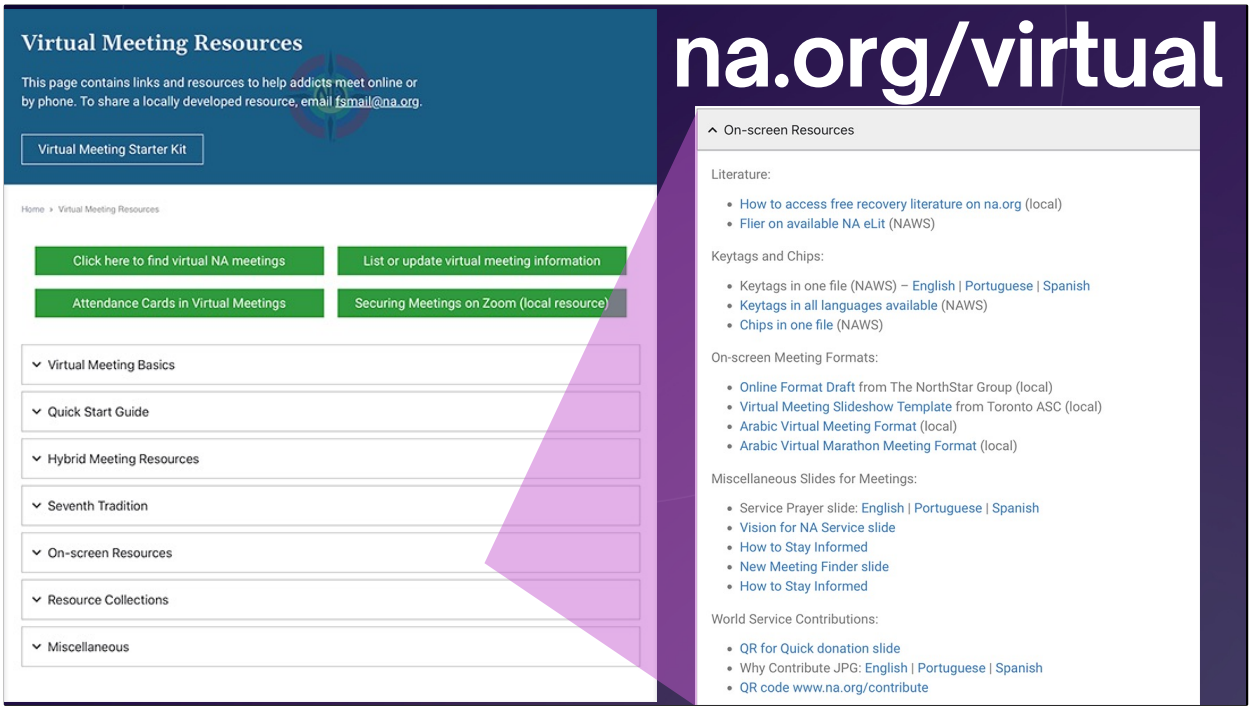
na.org/meetingsearch

From here you can find meetings on local websites and helpline numbers around the world.

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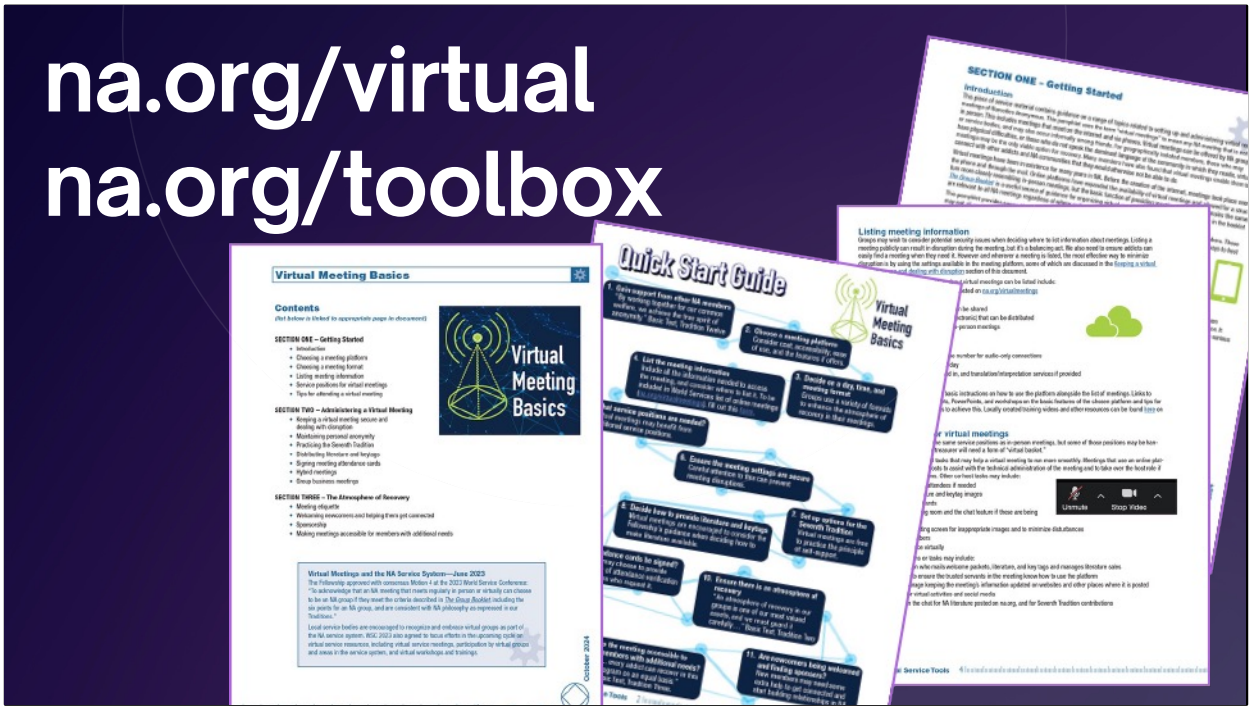


Most of NA had to learn to do things differently during the pandemic. NAWS provided a lot of online service and support for virtual meetings and service efforts.

One of the first things they did when so much of the world closed down was to post a page of resources to help addicts find virtual meetings and to help members who were serving meetings and service bodies virtually: na.org/virtual. It is a treasure trove. New materials are posted whenever they are sent in.

The page includes: onscreen resources for virtual meetings, info on hybrid meetings, 7th tradition, and more. One of our most recent resources is Electronic Funds—Money Management under the Seventh Tradition section.

Let us know if there's something you'd like to see on this page.

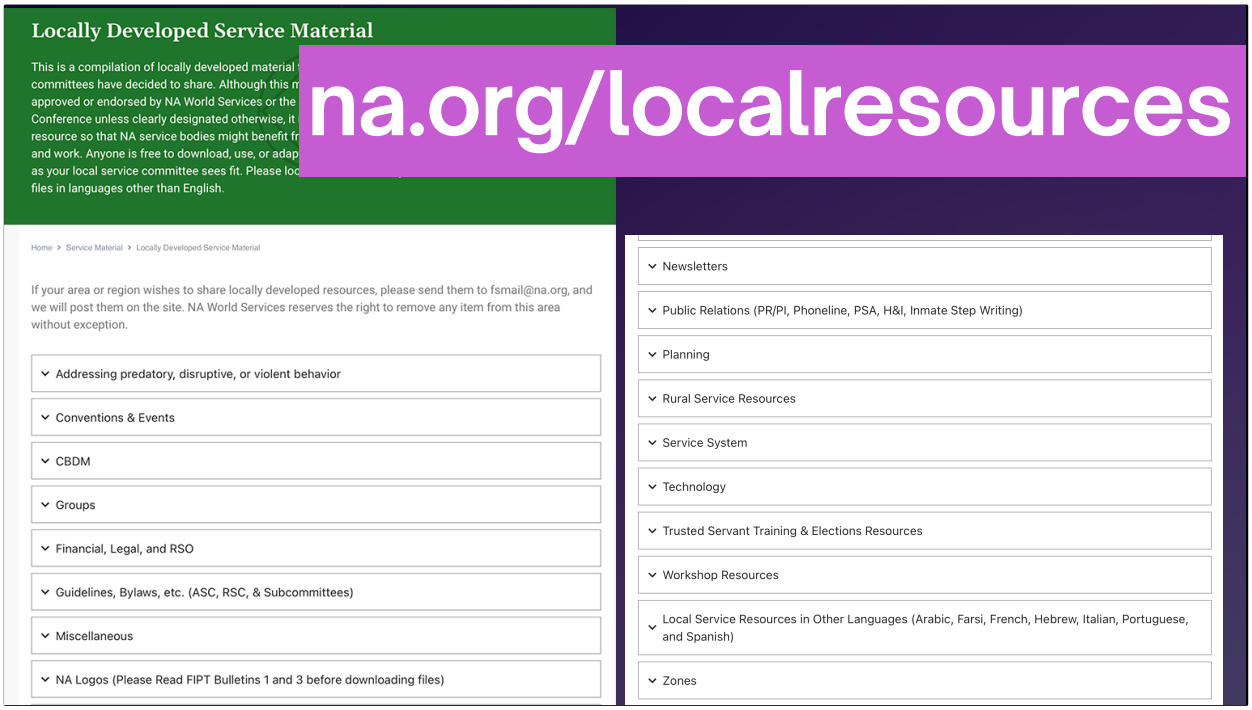


Virtual Meeting Basics is posted at the top of the drop-down menus on the Virtual NA Meeting Resources webpage. It is also posted at na.org/toolbox. It is currently translated in Farsi, French, Hungarian, Italian, Portuguese (Brazil), and Spanish.

This tool comes from the Local Service Toolbox project.
NAWS held many open webinars on the topic. They also collected a lot of resources from trusted servants around the world and posted several surveys to collect information. All of that information was used to put together a tool that compiles best practices for virtual meetings.

The tool covers a range of topics related to virtual NA recovery meetings, including

- keeping meetings secure from disruption,
- welcoming newcomers and sponsorship,
- practicing the Seventh Tradition and signing attendance cards
- making meetings accessible
- hybrid meetings
- and more.



Another place on the website that you can find lots and lots of resources for groups and service bodies is the Local Service Resources page: na.org/localresources

If you have a resource or tool that others might benefit from, please send it to worldboard@na.org.



NAWS holds PR and H&I web meetings every few months. They are a great way to gather information and share experiences on service related topics.

These meetings are focused on members talking to each other and sharing successes and challenges. We've been holding them on a quarterly basis for years. You can find flyers for the most recent at na.org/webinar.

If you're doing PR service work, and are interested, send an email to pr@na.org and we will keep you updated about dates and topics.
Likewise, if H&I is your jam, email handi@na.org.



We also hold quarterly webinars open to any interested member on topics of general Fellowship interest.

You can find the latest posted at na.org/webinar.



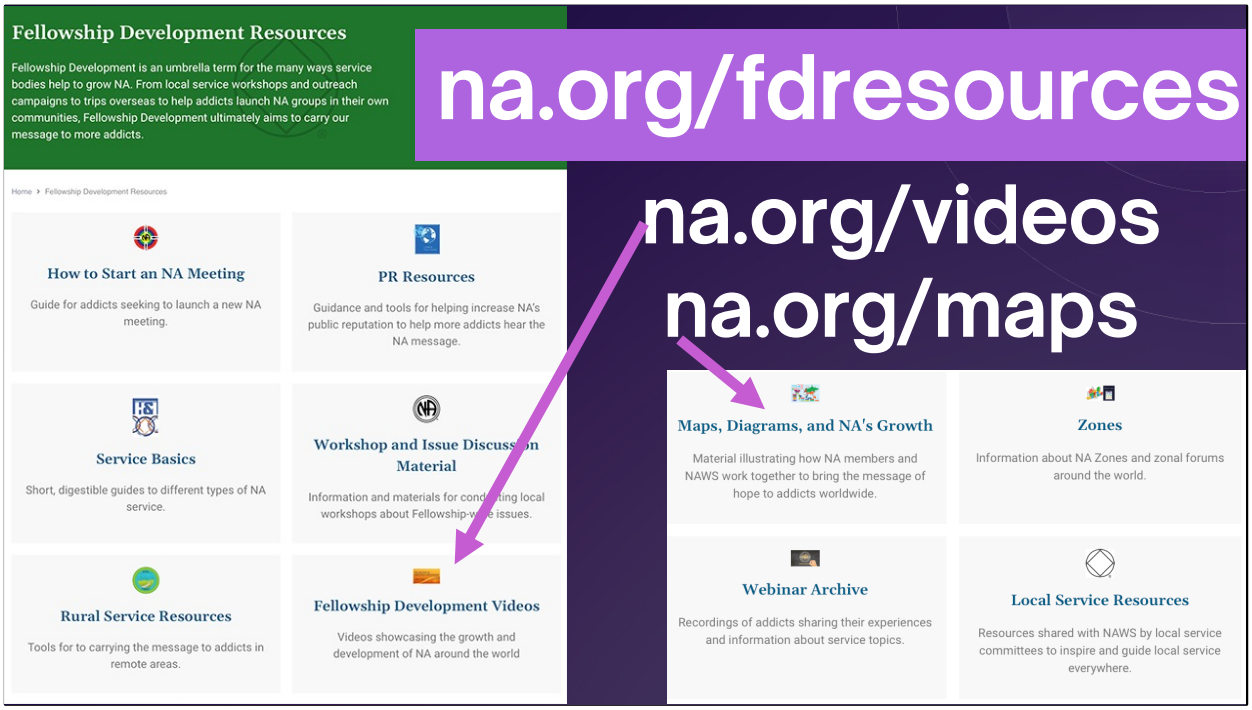
Another way to get involved is to fill out the volunteer/focus group form on the project page: na.org/projects.

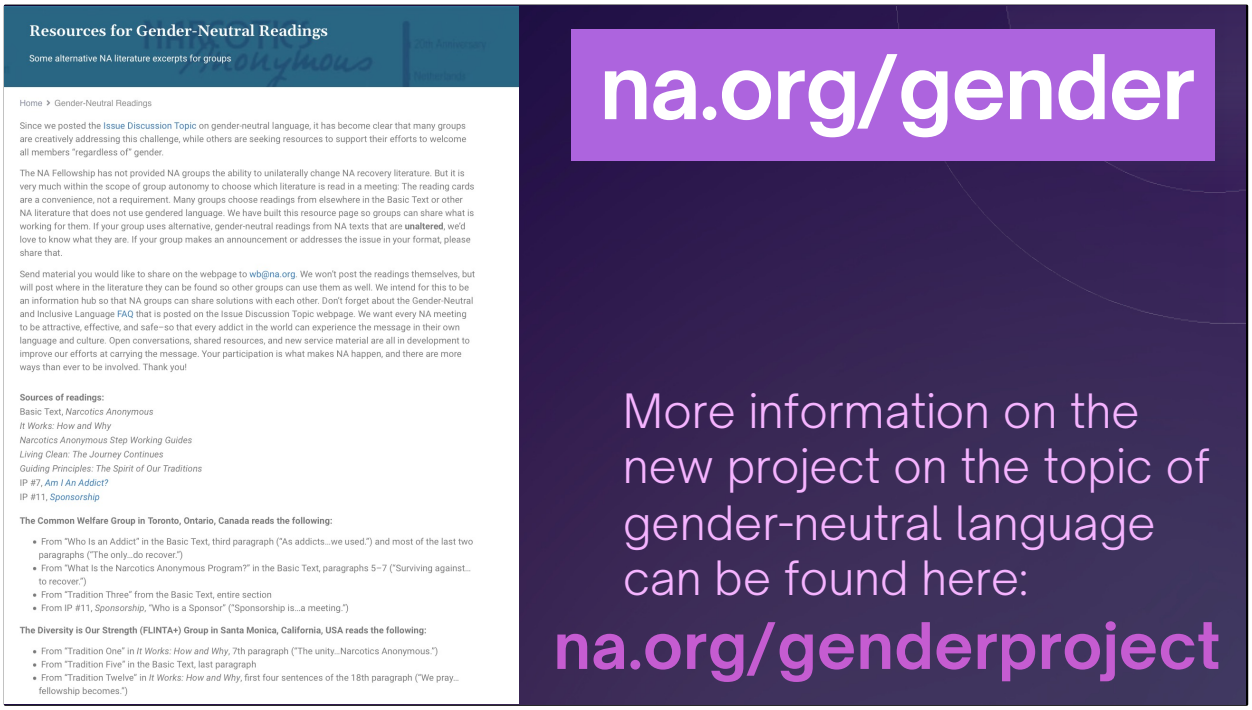
Any member with skills or interests relevant to current projects is encouraged to use the form to speak up! That list becomes the backbone of many efforts throughout the cycle. There are projects about local service this cycle, so you don't need a ton of cleantime or service experience to participate. Every NA member deserves the gift of serving selflessly. Let's create new tools for members and groups!

The list of available opportunities:

- Public Relations Service
- New Recovery Literature—Disruptive and Predatory Behavior
- Revising Existing Recovery Literature—Gender-Neutral and Inclusive Language
- Generational and Cultural Diversity
- New and Revised Service Tools—Group Service
- New and Revised Service Tools—Area Service
- DRT/MAT—Helping Members Take Root
- WCNA 39 speaker evaluation
- Translations

- Technology
- Proofing and/or Layout

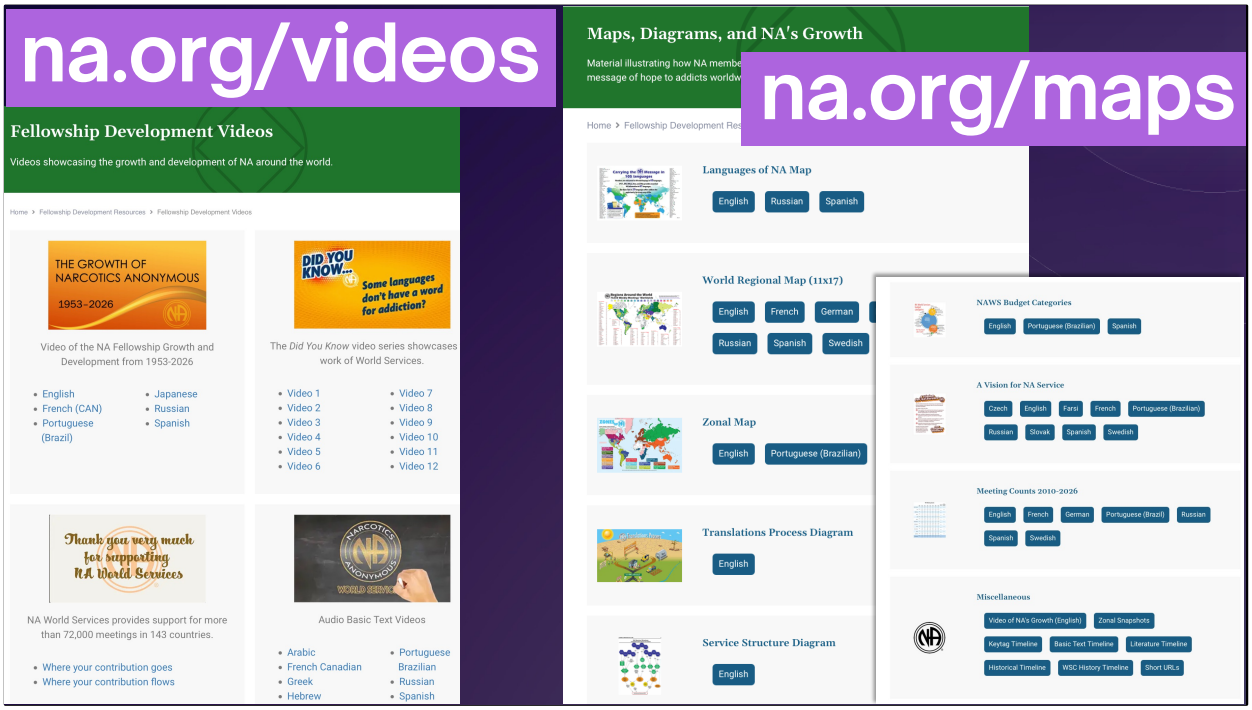

Fellowship Development Resources
Fellowship Development is an umbrella term for the many ways service bodies help to grow NA. From local service workshops and outreach campaigns to trips overseas to help addicts launch NA groups in their own communities, Fellowship Development ultimately aims to carry our message to more addicts.
na.org/fdresources
na.org/videos
na.org/maps
Home › Fellowship Development Resources
How to Start an NA Meeting
Guide for addicts seeking to launch a new NA meeting.
PR Resources
Guidance and tools for helping increase NA's public reputation to help more addicts hear the NA message.
Service Basics
Short, digestible guides to different types of NA service.
Workshop and Issue Discussion Material
Information and materials for conducting local workshops about Fellowship-wide issues.
Rural Service Resources
Tools for to carrying the message to addicts in remote areas.
Fellowship Development Videos
Videos showcasing the growth and development of NA around the world
Maps, Diagrams, and NA's Growth
Material illustrating how NA members and NAWS work together to bring the message of hope to addicts worldwide.
Zones
Information about NA Zones and zonal forums around the world.
Webinar Archive
Recordings of addicts sharing their experiences and information about service topics.
Local Service Resources
Resources shared with NAWS by local service committees to inspire and guide local service everywhere.



The conversation about how to welcome all members regardless of gender has been ongoing for years now and it was clear that many groups are creatively addressing this challenge, while others are seeking resources to support their efforts to welcome all members “regardless of” gender.

The NA Fellowship has not provided NA groups the ability to unilaterally change NA recovery literature. But it is very much within the scope of group autonomy to choose which literature is read in a meeting: The reading cards are a convenience, not a requirement. Many groups choose readings from elsewhere in the Basic Text or other NA literature that does not use gendered language. World Services built this resource page so groups can share what is working for them. If your group uses alternative, gender-neutral readings from NA texts that are **unaltered**, send them to wb@na.org. If your group makes an announcement or addresses the issue in your format, please share that as well.

There is a current project on the topic of gender-neutral language. More information can be found at na.org/genderproject or in the NAWS Update PPT.


na.org/videos
Fellowship Development Videos
Videos showcasing the growth and development of NA around the world.
Home › Fellowship Development Resources › Fellowship Development Videos
THE GROWTH OF NARCOTICS ANONYMOUS
1953–2026
Video of the NA Fellowship Growth and Development from 1953-2026
English
French (CAN)
Portuguese (Brazil)
Japanese
Russian
Spanish
DID YOU KNOW...
Some languages don't have a word for addiction?
The Did You Know video series showcases work of World Services.
Video 1
Video 2
Video 3
Video 4
Video 5
Video 6
Video 7
Video 8
Video 9
Video 10
Video 11
Video 12
Thank you very much for supporting NA World Services
NA World Services provides support for more than 72,000 meetings in 143 countries.
Where your contribution goes
Where your contribution flows
Audio Basic Text Videos
Arabic
French Canadian
Greek
Hebrew
Portuguese Brazilian
Russian
Spanish
Maps, Diagrams, and NA's Growth
na.org/maps
Languages of NA Map
English
Russian
Spanish
World Regional Map (11x17)
English
French
German
Russian
Spanish
Swedish
Zonal Map
English
Portuguese (Brazilian)
Translations Process Diagram
English
Service Structure Diagram
English
NAWS Budget Categories
English
Portuguese (Brazilian)
Spanish
A Vision for NA Service
Czech
English
Farsi
French
Portuguese (Brazilian)
Russian
Slovak
Spanish
Swedish
Meeting Counts 2010-2026
English
French
German
Portuguese (Brazil)
Russian
Spanish
Swedish
Miscellaneous
Video of NA's Growth (English)
Zonal Snapshots
Keytag Timeline
Basic Text Timeline
Literature Timeline
Historical Timeline
WSC History Timeline
Short URLs



The World Convention of Narcotics Anonymous brings tens of thousands of members together. Thousands more, including many correctional facilities, connect for free through simultaneously translated audio streaming of main meetings.

We are delighted to announce that in 2028, WCNA 39 will celebrate NA's 75th anniversary in Dublin, Ireland!

Go to na.org/wcna to keep updated and listen to past recordings.

Or subscribe to NAWS Update emails (na.org/subscribe) or read the *NAWS News* (na.org/nawsnews) to stay informed.

For more information

NAWS News: na.org/nawsnews

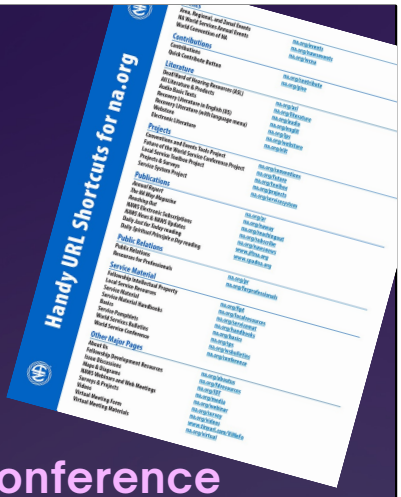
Annual Report: na.org/ar

About Us: na.org/aboutus

Projects & Surveys: na.org/projects

World Service Conference: na.org/conference

FD Resources: na.org/fdresources



A complete list of short URLs is posted in Miscellaneous on na.org/maps

Most of our frequently accessed webpages have URL short cuts. Here are some of them. You can find a longer list of these shortcuts posted in Miscellaneous on na.org/maps

There is so very much more that we do at World Services, much more than we can cover in one presentation. For more information, see our FD resources page, *NAWS News*, and the *Annual Report*.



Our Instagram handle is @narcoticsanonymous.

We also now have an official World Services' Facebook page: @naworldservices

Check it out if you haven't already

We also have an Instagram account just for events @naglobalevents where we post flyers for area, regional, and zonal celebrations and service events.

Stay tuned for our new YouTube channel!

If you have an event flyer you'd like posted or an idea for Instagram let us know: socialmedia@na.org.



There is a photo upload form at na.org/wcna for you to send us photos of NA events, celebrations, cool logos, and member art.
World Services needs your images to make our PowerPoints, videos, and social media posts shine.



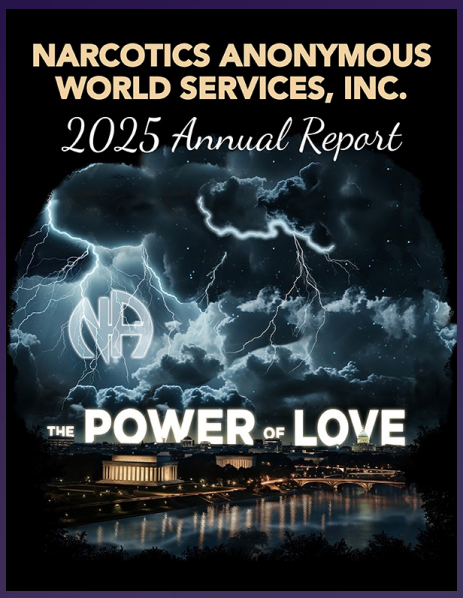
The biggest story for NAWS in the past six years is about how the changing world environment has affected resources, and how it has responded.

From the pandemic to wars to natural disasters, meetings have opened and closed, supply chains have been disrupted, and World Services has felt the effects.

Through it all, member dedication has been the steadying force in some very rough seas.

2025 Annual Report

na.org/ar

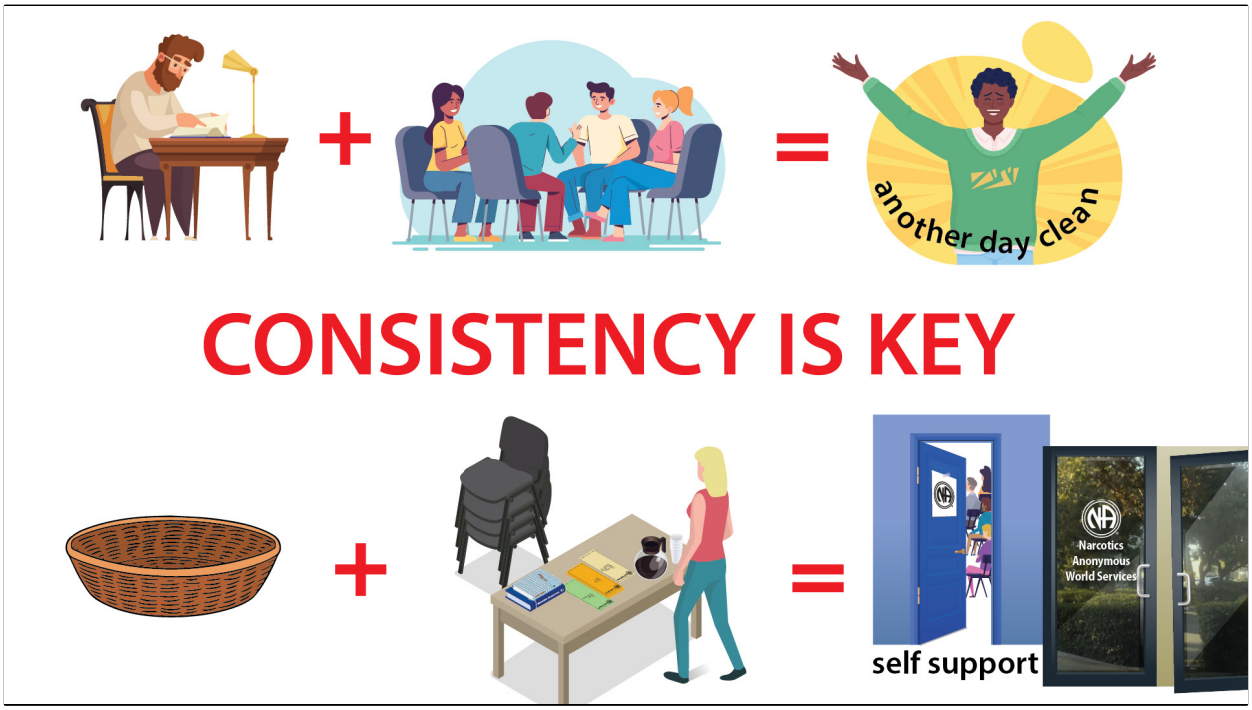


The Annual Report tells this story and more. The AR is the best picture of NAWS financials. It is published as a PDF and in a device friendly format.

It takes a long time to put together an AR. Inventories are conducted at the WSO, the branch offices and distribution centers. They do an on-site audit, conduct currency conversions, summarize all contributions, and have a World Board review.
Because it can take so long, WCNA 38 was reported in the 2024 AR, even though it took place in the 2025 fiscal year.

With locations operating in different currencies and operating under different legal systems, it isn't really possible to produce a short, simple financial report. The closest to that is the financial position provided by our auditors in the AR.

Present and past Annual Reports are posted to na.org/ar.



For years, we have been saying that member contributions are the most sustainable source of income, and the most in line with our spiritual principle of self-support.

We have long known that relying on literature income primarily from the US to fund our global efforts is not sustainable. The pandemic forced a shift toward an income model that is more reliant on member contributions (including groups, service bodies and events). We don't want to lose the lessons we learned so painfully in that time.

Consistency is key.

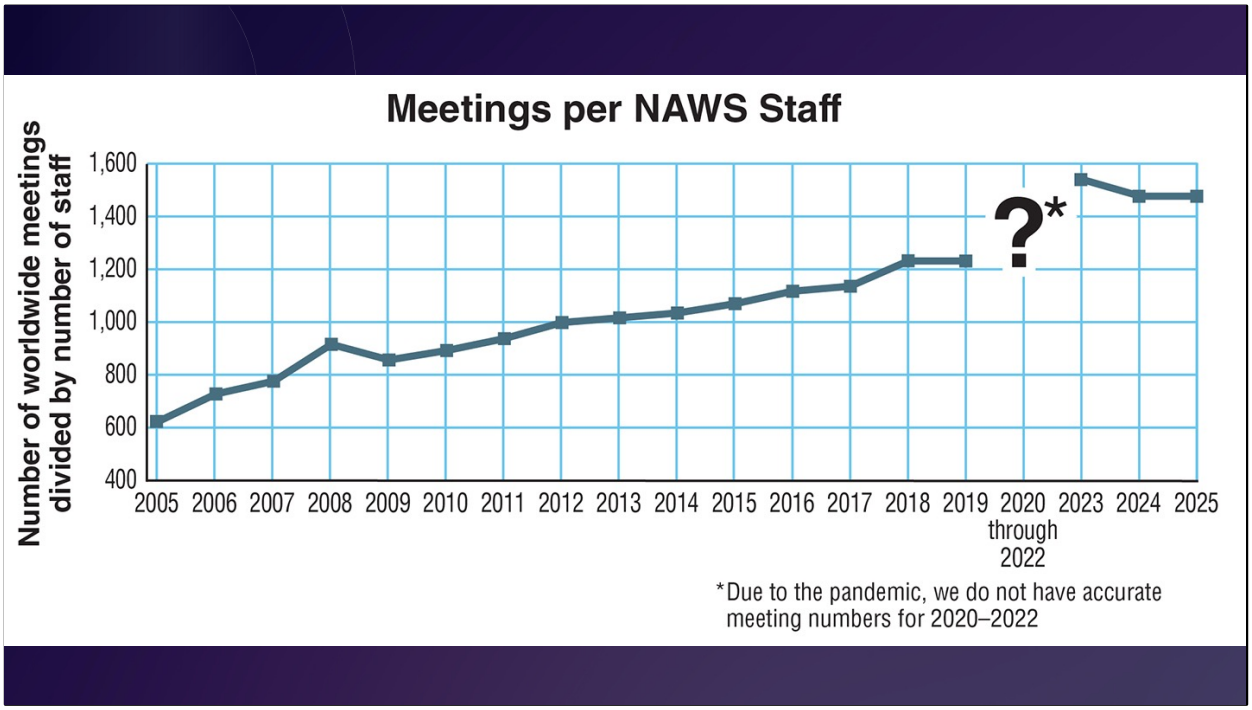
When members provide ongoing direct contributions we experience self-support in the purest way. When we share directly—in the basket at our homegroup and through Donorbox directly to World Services, we make sure that services continue uninterrupted, No Matter What.



One thing we know about NA is that if everyone does a little we can accomplish a lot.

Member contributions continue to support our services at every level, and direct member contributions to NAWS have allowed us to increase direct support of developing NA communities.

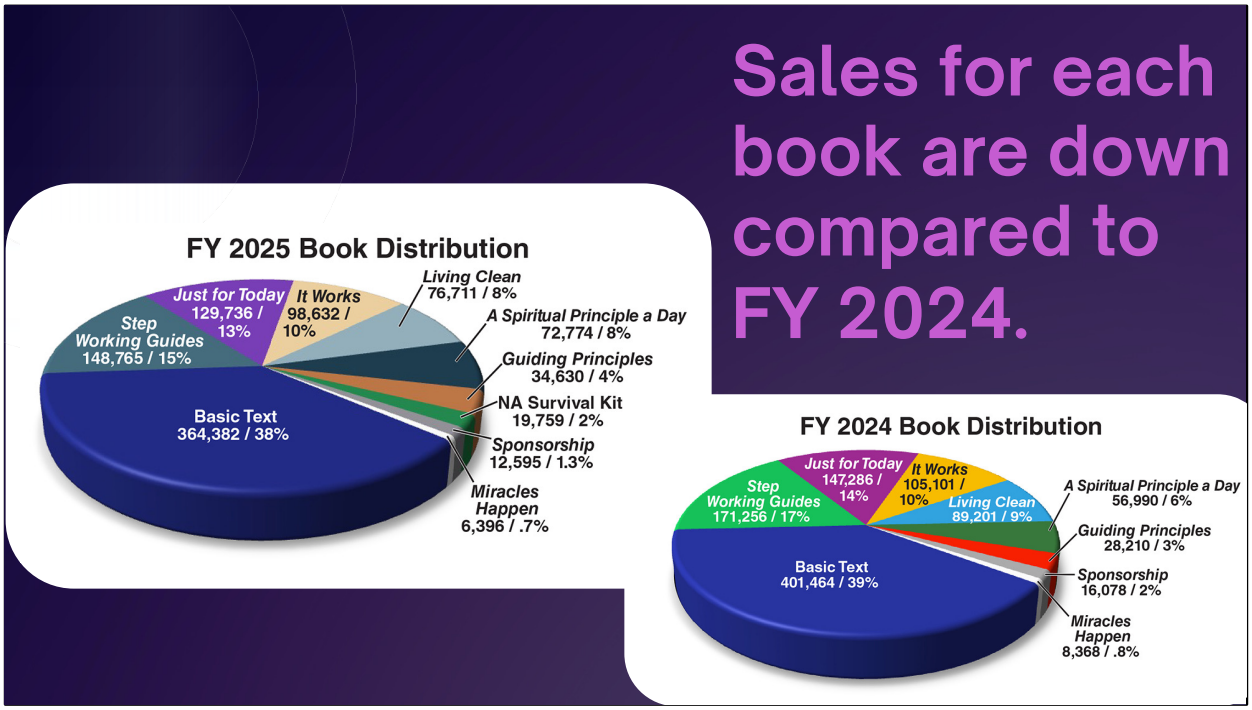
If you're a member, you can set up a recurring or a one-time contribution at na.org/give.



This graph is from the 2025 Annual Report.

NA World Services does its best to maximize return on every Fellowship dollar. This chart, from the 2025 Annual Report, shows the number of NA meetings worldwide relative to the number of NAWS staff at all five locations. During the pandemic (where you see the question mark on the chart), many meetings closed or suspended operation and NAWS staff numbers were cut drastically. Even through that difficult time, our meetings-to-staff ratio has remained very high. This chart also cannot fully account for the rising number of virtual meetings. NAWS has been creating tools and providing support for virtual meetings since the shutdowns began, but because so many virtual meetings are not plugged into the service system, we have no way of counting them all.

While staffing has increased since the pandemic, World Services has not yet returned to pre-pandemic staffing levels which requires continued prioritization of projects and services.



This graph is also from the 2025 Annual Report.

Sales for each book are down compared to fiscal year 2024.

There were also declines in the distribution of booklets, IPs, and welcome keytags.

It's possible that free online availability decreases demand of IPs, but together with the decline in book sales and keytags, it is beginning to look like there are fewer newcomers finding their way to our doors.



The cost per meeting to support NA World Services would now be a little more than $14 a month.
That's less than the coffee budget at many home groups.
The idea of direct contribution has been discussed since the 1970s.
The need for it has never been greater.


Questions and Answers


WORLD SERVICES