



January 2026

To: Customers of WSO Europe
European Delegates

Subject: VAT for literature sales in Europe

Action Required: If you are a literature distributor, we need you to provide your VAT Number (or to obtain a VAT number) to be compliant with new required Belgian E-Invoicing (Peppol) by 28 February. If you are outside of the EU, this will not apply to you.

As part of Belgium's new mandatory B2B e-invoicing regulations, the World Service Office - Europe is transitioning to fully compliant electronic invoicing using the Peppol network. This is not a choice; it is now required for us to do business legally. *B2B* is Business to Business: These new regulations apply to those who are part of providing literature distribution. As we understand it today, the regulations do not affect direct consumers or what is referred to under these new requirements as *B2C*.

To ensure we can issue legally valid invoices to B2B customers of WSO Europe, we require your official VAT number by 28 February. If you do not have a valid VAT number yet but are in the process of obtaining one, please let us know that by that date.

Why we need this:

- Legal Compliance: Belgian tax law now requires structured electronic invoices (Peppol BIS 3.0 format) for B2B transactions.
- Invoice Validity: Your VAT number is a mandatory field on these new e-invoices, essential for them to be processed and accepted by tax authorities.

Next Steps

Just for today, NA World Services will assume the responsibility for VAT charges as we come to better understand what this means for all of us. We will consider our 2026 pricing to be VAT-inclusive for the present time.

With the help of an attorney and accountant, we are actively researching ways for the regulations to have the least impact on both NAWS and our customers. We do not have all of the details we need yet. We go to great lengths to not affect the Fellowship without sufficient notice and we simply do not know enough details yet. We will let you know what may be entailed in the future as we know more.

VAT rates are different for printed material in most EU countries. The rates for keytags and medallions are much higher and more similar throughout the EU. In Belgium, printed material is charged 6% VAT, and keytags, medallions, and other material are charged 21%. Again, we do not have a complete picture or the required timing or impact yet. We will keep you informed as we gather more verified information.



What we need from you:

Again, please reply to this email with your official VAT number (e.g., BE0123456789) if applicable, by **28 February 2026**.

If you have any questions or need assistance, please do not hesitate to contact us. Please contact wsoeurope@na.org with any questions or to provide us with the requested information.

Thank you for your prompt cooperation in helping us comply with these new regulations.

Best regards,

NA World Services

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