



WORLD SERVICES

# NAWS UPDATE

The latest from NA World  
Services with updates on  
projects and WCNA 38 and  
much more!

# Outline



Introduction



WSC 2023



Resources / Invest in Our Vision



Literature / Carrying the Message



Services & Communication



Questions and Answers

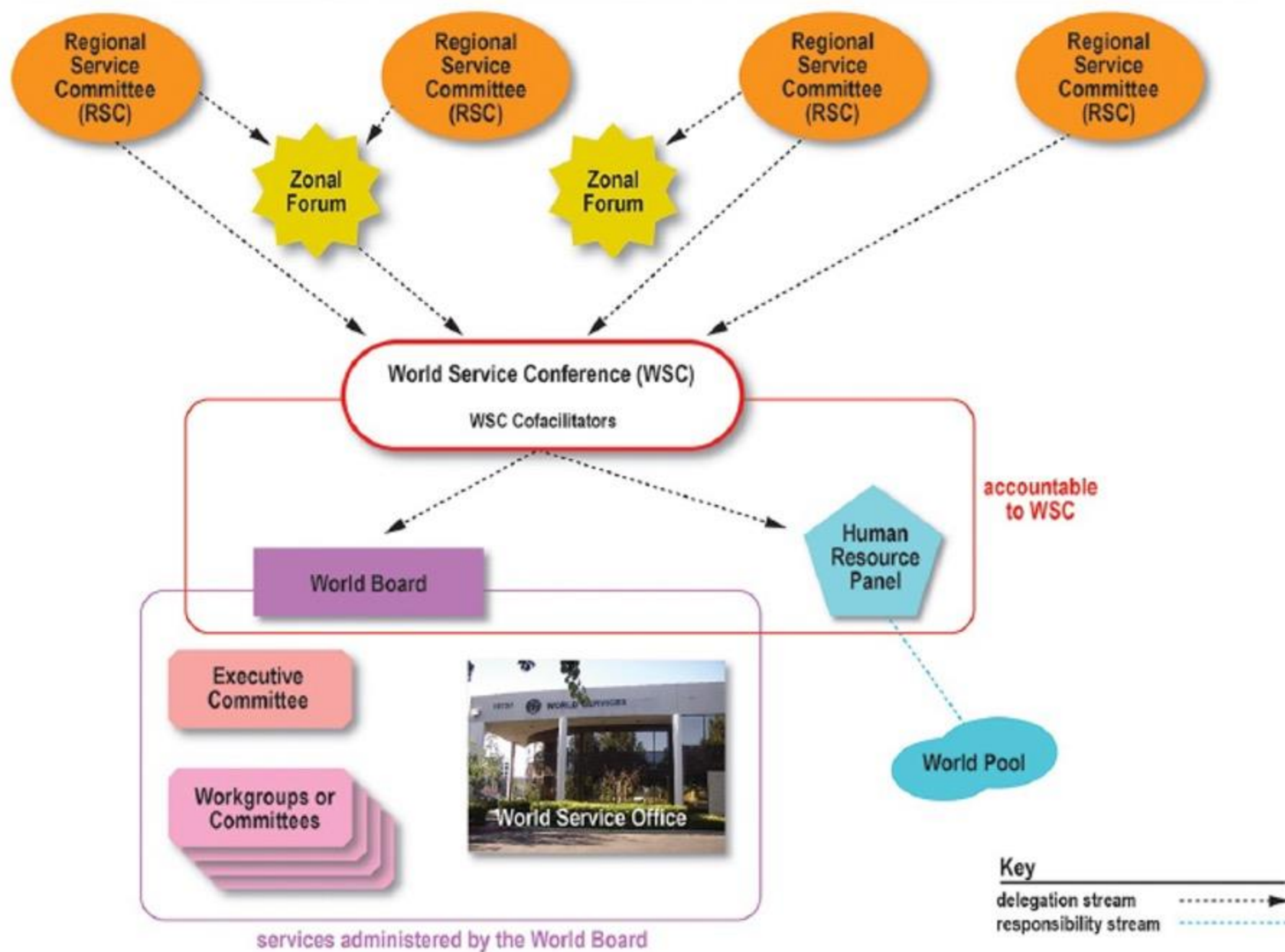


# Introduction

## What is NAWS? AKA Narcotics Anonymous World Services

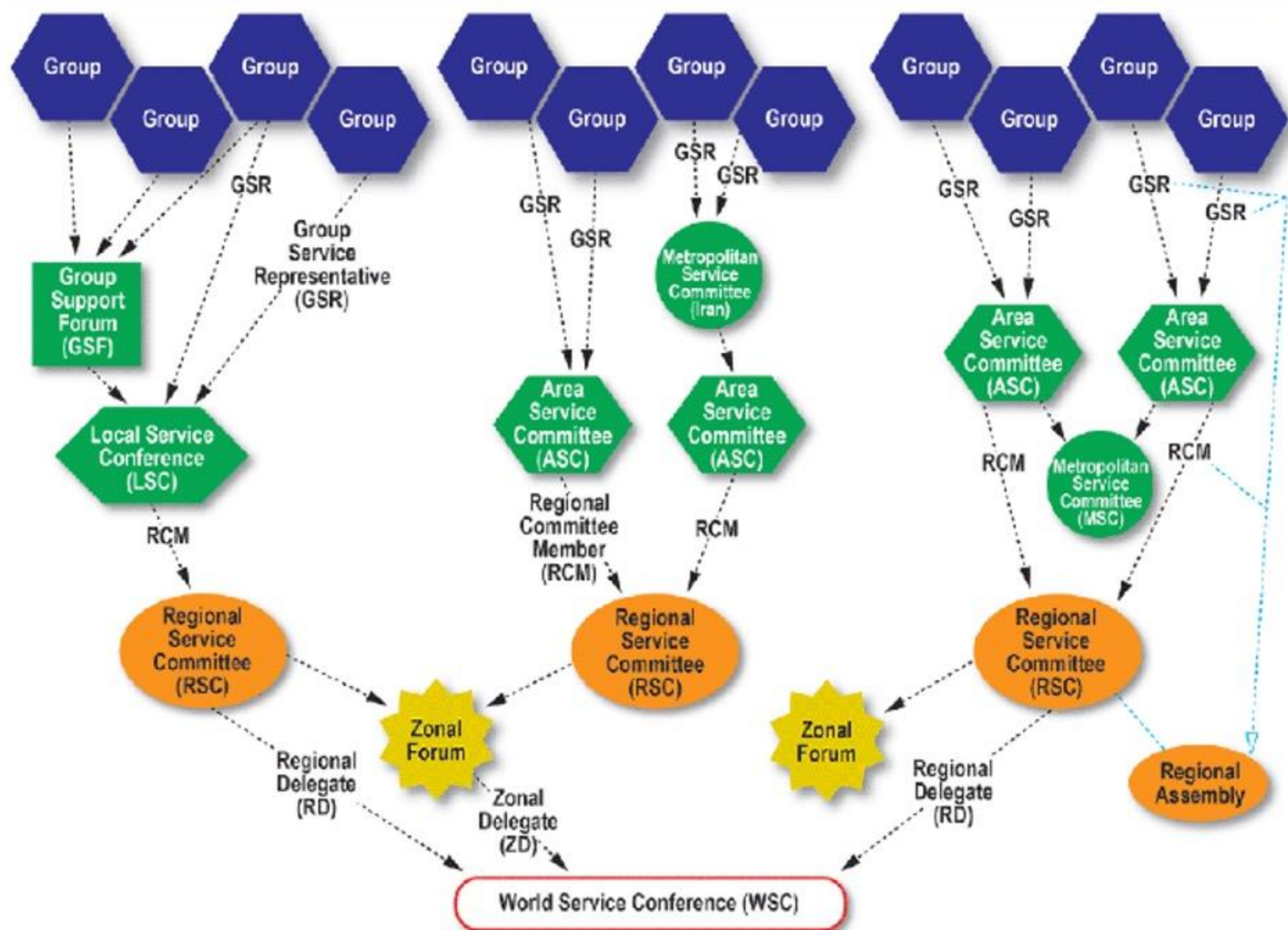


# NA World Services





# NA Service Structure *with possible options that can be combined*



**The basic  
purposes of  
our World  
Services  
are...**

**communication,  
coordination,  
information,  
and guidance.**

We provide these services so that our groups and members can more successfully carry the message of recovery and so that our program of recovery can be made more available to addicts everywhere.

*A Guide to World Services in NA*



**Narcotics Anonymous  
World Service Office**  
*Chatsworth, California, USA*

**NAWS has two branch offices**  
*One in Brussels, Belgium, and the other  
in Tehran, Iran*



**Two distribution centers**  
*One in Mississauga, Ontario,  
Canada, and the other in  
Bangalore, India*







# **WSC 2023**

Here are a few of the highlights.





# There were **139** voting members participating at WSC 2023:

- 126 delegates  
(120 RDs, 6 ZDs)
- 13 World Board members

## First truly hybrid WSC!

The virtual participants who joined the conference were:

- 11 RDs
- 2 ZDs
- 1 World Board member
- 25 alternates



**For the first time in NA history,  
the majority of delegates to the  
World Service Conference are  
from outside the USA!**

**134 regions and zones are now  
seated at the WSC.**

*66 of them are from the US, and  
68 of them are from other places  
around the world.*



**WSC 2023 made the  
decision to seat five regions:**

- Brazil Central
- Iran Region #1
- Nordeste Brazil
- Rio Grande do Sul
- Thailand

# Interim WSC meeting

was held 28 February & 1 March 2025  
for two 2-hour sessions each day

There were 144 voting members:

- 129 delegates (123 RDs, 6 ZDs)
- 15 World Board members

There were also:

- 89 alternate delegates
- 4 HRP members
- 2 cofacilitators
- 8 translators
- 15 enlisted volunteers, mostly former world level trusted servants (to facilitate and take notes for the breakout rooms)



100s of members  
listened to the livestream  
in English, Portuguese,  
Spanish, and  
Russian.



# A Vision for NA Service

All of the efforts of Narcotics Anonymous are inspired by the primary purpose of our groups. Upon this common ground we stand committed.

Our vision is that one day:



Every addict in the world has the chance to experience our message in their own language and culture and find the opportunity for a new way of life;



Every member, inspired by the gift of recovery, experiences spiritual growth and fulfillment through service;



NA service bodies worldwide work together in a spirit of unity and cooperation to support the groups in carrying our message of recovery;



Narcotics Anonymous has universal recognition and respect as a viable program of recovery.

Honesty, trust, and goodwill are the foundation of our service efforts, all of which rely upon the guidance of a loving Higher Power.

## CREATING OUR FUTURE







# Regions Around the World

## 72,215 Weekly Meetings\* Worldwide

Data is based on regional/zonal reports to WSC 2023 and NAWs database when available. Map not intended to be geographically accurate.

\*Meeting numbers include both in-person and virtual meetings. Virtual meeting numbers were drawn only from regional reports and many may be missing.

### USA-23,511

\*Non WSC Participant

Rank	Region	Meetings
1	ABCD	160
2	Alabama/NW Florida	331
3	Alaska	95
4	Arizona	365
5	Arkansas	282
6	Best Little	129
7	Blongram Appalachian*	275
8	Buckeye	160
9	California Inland	158
10	California Mid-State	286
11	Caroline	679
12	Central Atlantic	472
13	Central California	250
14	Chesapeake & Potomac	356
15	Chicagoland	527
16	Colorado	292
17	Connecticut	238
18	Eastern New York	196
19	Florida	1,053
20	Free State	570
21	Georgia	509
22	Greater Illinois	183
23	Greater New York	552
24	Greater Philadelphia	451
25	Hawaii	139
26	Indiana	379
27	Iowa	280
28	Kentuckiana	147
29	Lane Star	724
30	Louisiana	279
31	Metro Detroit	312
32	Michigan	344
33	Mid-America	313
34	Mid-Atlantic	313
35	Minnesota	315
36	Mississippi	118
37	Montana	121
38	Mountaineer	140
39	Nebraska	154
40	New England	415
41	New Jersey	377
42	North Carolina	427
43	Northwest California	1,174
44	Northern New England	146
45	Northern New Jersey	244
46	Northern New York	189
47	Ohio	462
48	OK Region	295
49	Pacific Cascade	463
50	Red River*	42
51	Region 51	295
52	Rio Grande	199
53	San Diego/Imperial	361
54	Shaw-We	809
55	Sierra Sage	108
56	South Dakota	57
57	South Florida	650
58	Southern California	974
59	Southern Idaho	183
60	Texas Bluebonnet	466
61	Tri-State	545
62	Upper Midwest	76
63	Upper Rocky Mountain	114
64	Utah	87
65	Volunteer	432
66	Washington/North Idaho	880
67	Western New York	143
68	Wisconsin	326

Meetings



# NA Meeting Counts

	2008	2010	2012	2014	2016	2018	2020	2023	Average Growth	Current percentage of Fellowship
Western Europe	2,557	2,664	2,820	3,038	3,282	3,591	3,918	4,487	8%	6%
		4%	6%	8%	8%	9%	9%	15%		
Iran	11,256	16,793	18,195	18,200	20,598	21,974	26,075	23,734	12%	33%
		49%	8%	0%	13%	7%	19%	-9%		
Middle-East	399	435	448	411	510	606	672	843	12%	1%
		9%	3%	-8%	24%	19%	11%	25%		
Africa	228	240	249	335	384	405	499	340	8%	0.5%
		5%	4%	35%	15%	5%	23%	-32%		
USA	25,613	26,881	27,804	27,317	27,375	27,677	27,005	23,511	-1%	33%
		5%	3%	-2%	0%	1%	-2%	-13%		
Canada	1,166	1,243	1,369	1,360	1,263	1,323	1,369	1,346	2%	2%
		7%	10%	-1%	-7%	5%	3%	-2%		
Central America	3,299	3,903	3,312	3,379	3,167	3,097	3,326	3,084	0%	4%
		18%	-15%	2%	-6%	-2%	7%	-7%		
South America	1,272	1,251	1,524	2,250	1,932	2,189	2,857	2,924	14%	4%
		-2%	22%	48%	-14%	13%	31%	2%		
Brazil	1,998	1,995	3,153	3,581	4,427	4,374	4,633	4,795	15%	7%
		0%	58%	14%	24%	-1%	6%	3%		
Eastern Europe	256	308	345	440	564	646	734	865	19%	1%
		20%	12%	28%	28%	15%	14%	18%		
Russia	340	523	909	1,042	1,657	2,072	2,726	3,904	43%	5%
		54%	74%	15%	59%	25%	32%	43%		
Asia Pacific	1,458	1,533	1,639	1,649	1,747	2,061	2,261	2,382	7%	3%
		5%	7%	1%	6%	18%	10%	5%		
Total Meetings	49,842	57,769	61,767	63,002	66,906	70,015	76,075	72,215	6%	
		16%	7%	2%	6%	5%	9%	-5%		



# Strategic Planning



Participants will review and provide input on the draft solutions

# Some of the motions adopted at WSC 2023

- Changed the *FIPT* to recognize seated zonal delegates and clarify the definition of recovery literature
- Recognized virtual meetings as groups
- Added the ability for local stories to be added to translated Basic Texts with certain conditions
- Approved a 3-year conference cycle as a trial for two cycles
- And much more. . .

**for a  
full report  
read the  
NAWS News  
June 2023**

**[na.org/newsnews](https://na.org/newsnews)**

# Some of the motions adopted at Interim WSC 2025

- Streamline the way decisions are made at the conference
- Open and expand the *CAR* Survey creation process
- Update the World Services nomination process
- Addressed legally necessary issues

Two sessions were devoted to planning—a new endeavor for the conference that the three-year cycle made possible.

**for a  
full report  
read the  
NAWS News  
March 2025**

**[na.org/nawsnews](http://na.org/nawsnews)**



# Work for the 2023-2026 Conference Cycle

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## Issue Discussion Topics

[na.org/idt](https://na.org/idt)

- Dealing with disruptive and predatory behavior
- Gender-neutral and inclusive language in NA literature
- Reimagining and revitalizing service committees
- Welcoming members on DRT/MAT



# Service Material

## Virtual Service Basics

(including virtual service meetings, virtual meetings and areas participating in the service system, virtual workshops and trainings, etc.)

## PR video

(explaining what NA is, how it works, and how to contact us)

## Revise and update *H&I Basics*

## Revise and update the service pamphlet *Group Business Meetings*

(with a section on using a CBDM process and the concept of delegation)

# Virtual Service Basics

- Developing a tool on best practices
- Outline was posted and members provided input
- A draft of the tool will be available soon

**[na.org/toolbox](http://na.org/toolbox)**

## **Group Business Meetings service pamphlet**

- A draft of the revision and update will be available soon

**[na.org/projects](http://na.org/projects)**

A graphic consisting of a dark blue speech bubble pointing downwards, containing the word "UPDATE" in large white capital letters, with a small white "1" as a subscript.

## **Revision to H&I Basics**

- Draft of the first component—Corrections—was posted for review and input. A revision is coming soon.
- Plan on 2 more pieces—Treatment and Committees

**[na.org/revising-HI-basics](http://na.org/revising-HI-basics)**



The logo is a diamond shape with a blue gradient. Inside the diamond, there are several concentric, slightly offset diamond outlines. In the center, the words "Recovery Literature" are written in a bold, dark blue, sans-serif font.

# Recovery Literature

➡ Revise IP #21, *The Loner*

➡ Survey the Fellowship about the Step Working Guide to address the following from the *CAR* survey:

- Step working guide aimed at members not new to working the Steps
- Step working booklet focused mainly on Steps 1–3, aimed primarily at new members and those in treatment and drug courts
- Revise and simplify the Step Working Guides

**UPDATE<sub>2</sub>**

## **Revision to IP #21, *Staying Clean in Isolation***

- Input was provided on the posted draft
- Background information can be found on the webpage

**[na.org/revisingIP21](https://na.org/revisingIP21)**

**Approval draft  
to be included  
in the 2026  
CAR**



# **Resources / Invest in Our Vision**

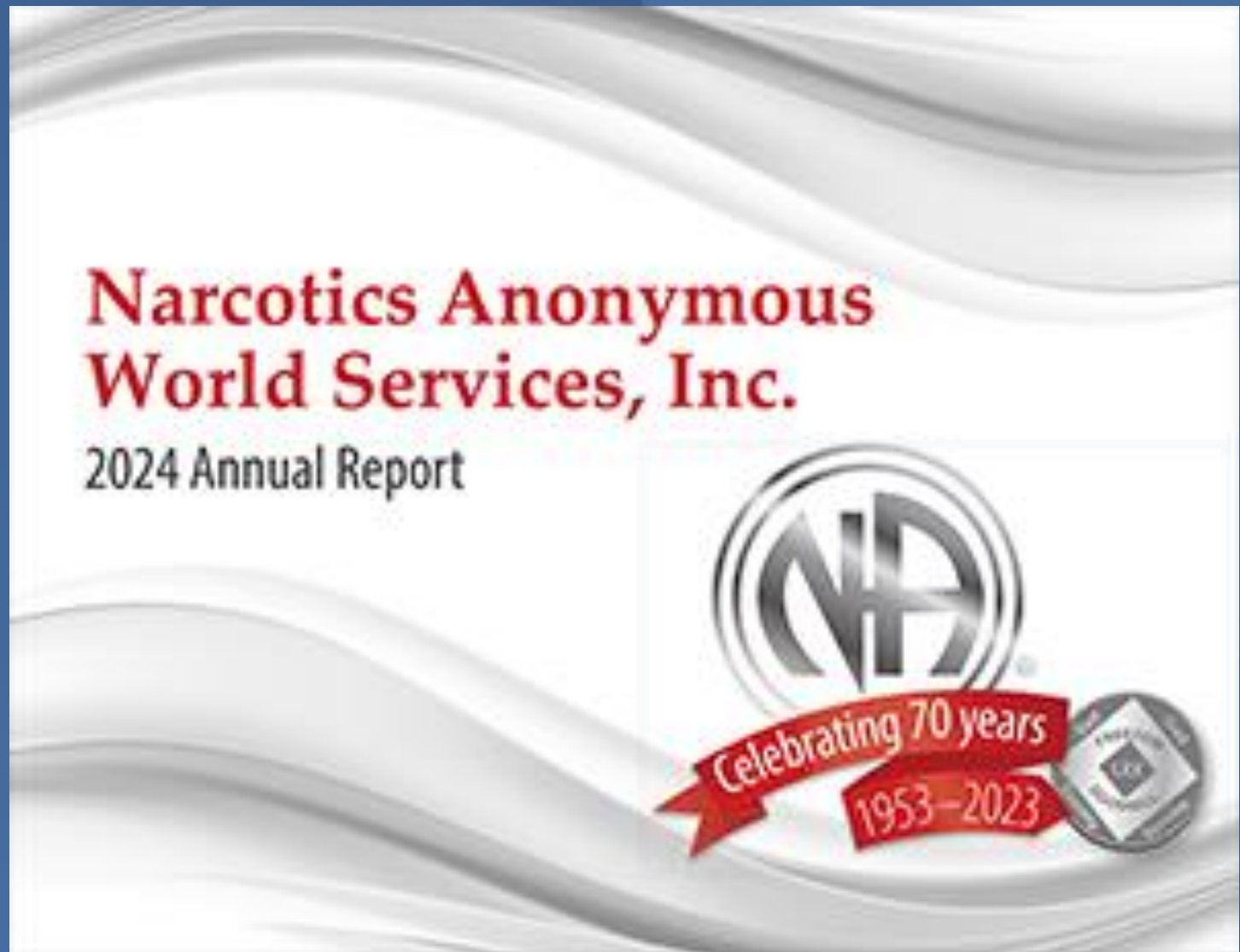
[na.org/contribute](https://na.org/contribute)





# 2024 Annual Report

[na.org/ar](https://na.org/ar)



# **Financial Impact of the Pandemic**

危機  
危機

- NAWS income 90% from literature sales pre-pandemic
- March 2020—literature income decreased approx. 85%
- Expenses cut: staff, periodicals, travel....
- Shutdowns were five years ago and we are still building back

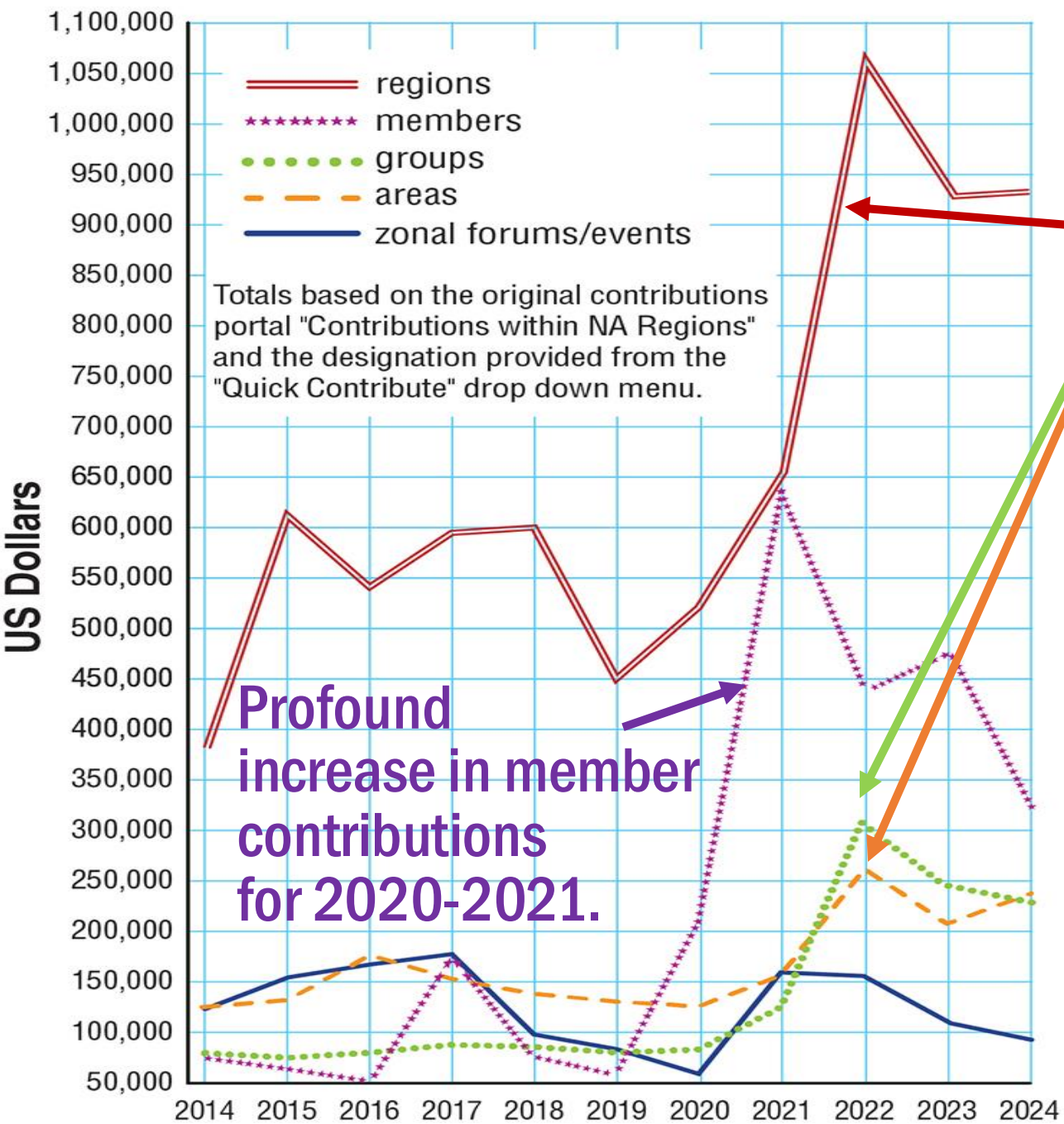


# CONSISTENCY IS KEY





# Contributions by Donor Type



The reopening of meetings and the increased involvement of service bodies marks the growth for 2021-2022.

2023 saw resources going toward local service delivery and group expenses as in-person groups reopened and local service bodies ramped up activities.

Member contributions continue to support our services at every level, and direct member contributions to NAWs have allowed us to increase direct support of developing NA communities.

**Our commitment  
to self-support  
doesn't mean we go  
it alone—it means we  
do it together.**

***Guiding Principles, Tradition Seven***



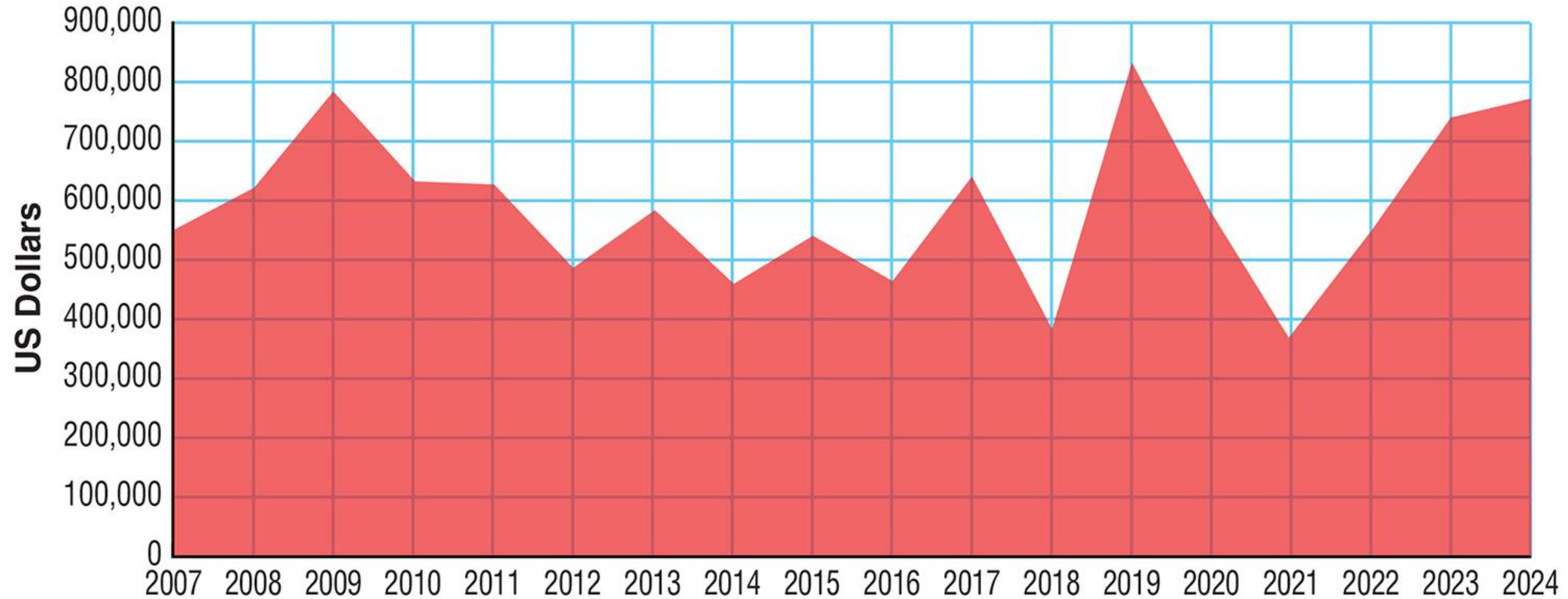


# **Literature / Carrying the Message**

Production, translation,  
distribution...



## Cost to NAWS for Free & Subsidized Literature, 2007–2024







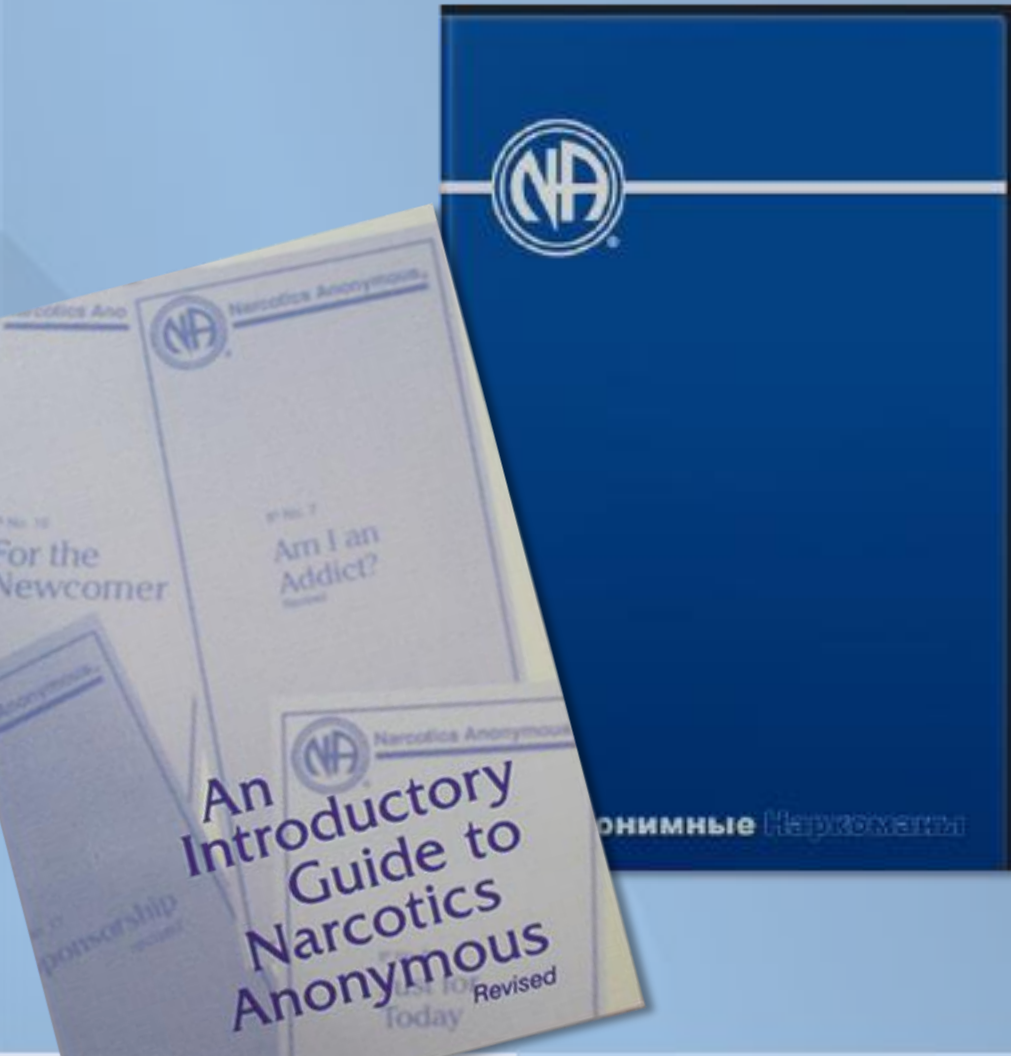
# Free Literature Online

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Pamphlets and booklets are posted in 58 languages.

NEW—web-formatted literature.  
Easy to view on mobile devices!!

The Introductory Guide, which was developed specifically for the newcomer, is also online for free: [na.org/literature](http://na.org/literature)





# Recovery Literature Audio

## Audio of the Basic Text

Home > Recovery Literature > Basic Text Audio

Below are audio versions of the Basic Text, *Narcotics Anonymous*, in streaming format. We are making these audio versions of the text available here at no cost on an experimental basis. We are providing these versions of the text in each language as those versions are finalized. For some languages, we are providing the Fifth Edition audio until the Sixth Edition is available. We are excited about this opportunity to move toward our goal that “every addict in the world has the chance to experience our message in their own language and culture.”

[na.org/audio](http://na.org/audio)

### Stream

Arabic

English 5th Edition (read in US members voices)

English 6th Edition (read in UK members voices)

French

Greek

Hebrew

Hungarian

Portuguese (Brazilian)

Russian

Spanish

Swedish

Thai

### Download

Arabic

English 5th Edition (read in US members voices)

English 6th Edition (read in UK members voices)

French

Greek

Hebrew

Hungarian

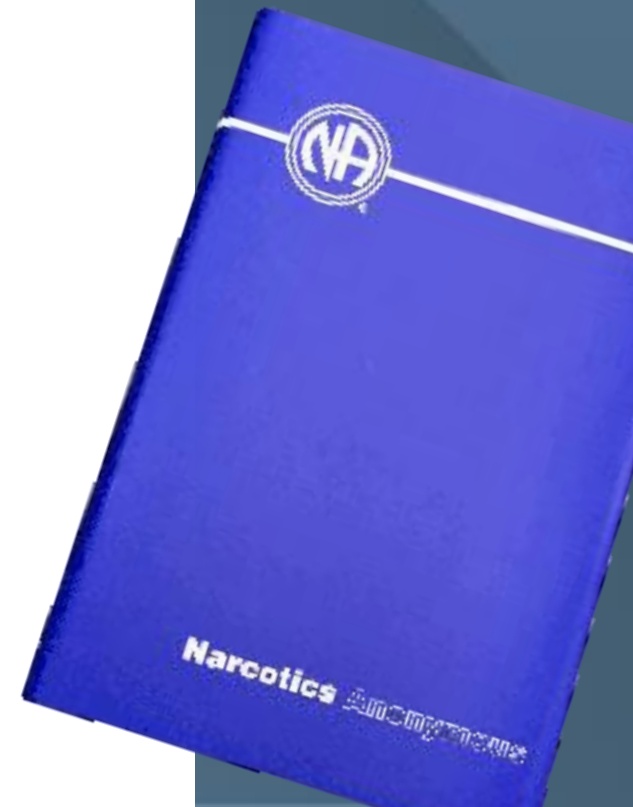
Portuguese (Brazilian)

Russian

Spanish

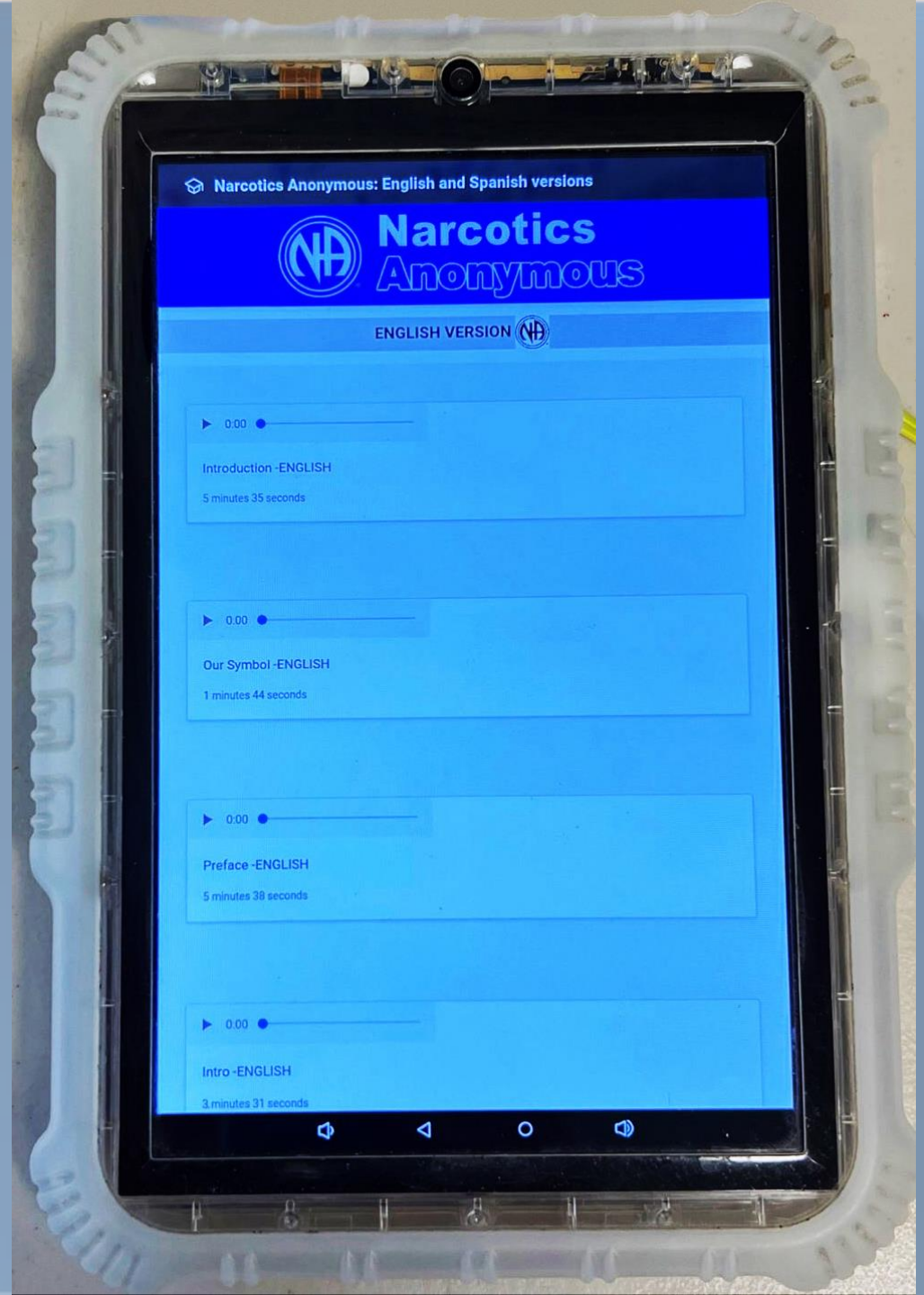
Swedish

Thai



# Inmate Tablets

- Some facilities offer tablets to inmates
- NAWS clears the way to share NA literature
  - Audio BT
  - Pamphlets
  - Booklets
  - Intro Guide



# ***Fellowship Intellectual Property Trust***

## ***The purpose of the Trust is:***

**“to hold and administer all recovery literature and other intellectual properties of the Fellowship of Narcotics Anonymous in a manner that will help addicts find recovery from the disease of addiction and carry that message of recovery to the addict who still suffers, in keeping with the Twelve Steps and Twelve Traditions of NA.”**



Afrikaans ○ ● ●  
 American Sign Lang. (ASL) ○ ● ●  
 Amharic ○  
 Anglicized English ○ ●  
 Arabic ○ ● ● ●  
 Armenian ○ ●  
 Assamese ●  
 Azerbaijani ○ ● ●  
 Bengali ○ ● ●  
 Bengali (Bangladesh) ○ ● ●  
 Blackfoot ○  
 Bosnian ○ ●  
 Braille ● ●  
 Brazilian Sign Lang. (Libras) ●  
 Bulgarian ○ ● ● ●  
 CHamoru ○  
 Catalan ●  
 Cherokee ○  
 Chinese ○ ● ● ●  
 Chinese Traditional ○  
 Cree ●  
 Croatian ○ ○ ● ●  
 Czech ○ ● ●  
 Danish ○ ○ ● ●  
 Dari ●  
 Darija ●  
 Dhivehi ●  
 Dzongkha ●  
 English ○ ○ ● ●  
 Estonian ○ ○ ●  
 Farsi ○ ○ ● ●  
 Filipino ○ ○ ● ●  
 Finnish ○ ○ ● ●  
 French ○ ○ ● ●  
 Georgian ○ ○ ● ●  
 German ○ ○ ● ●  
 Greek ○ ○ ● ●  
 Gujarati ●  
 Hawaiian ○  
 Hebrew ○ ○ ● ●  
 Hindi ○ ○ ● ●  
 Hungarian ○ ○ ● ●  
 Icelandic ○ ○ ● ●  
 Indonesian ○ ○ ● ●  
 Innu-aimun ○  
 Inuktitut/Inuit ○ ●  
 Irish (Gaelic) ○  
 IsiXhosa ●  
 IsiZulu (Zulu) ○ ○ ● ●  
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 iTaukei ●  
 Japanese ○ ○ ● ●  
 Kannada ○ ○ ● ●

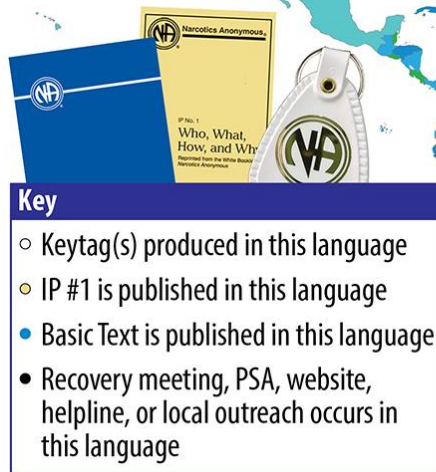
Kazakh ○ ● ●  
 Khmer ●  
 Korean ○ ○ ● ●  
 Latvian ○ ○ ● ●  
 Lithuanian ○ ○ ● ●  
 Malayalam ●  
 Malay/Bahasa Melayu ○ ○ ● ●  
 Maltese ○ ○ ● ●  
 Manipuri ○ ○ ● ●  
 Maori ●  
 Marathi ○ ● ●  
 Mizo ○  
 Mongolian ●  
 Nederlands/Dutch ○ ○ ● ●  
 Nepali ○ ○ ● ●  
 Norwegian ○ ○ ● ●  
 Odia ○ ○ ● ●  
 Papiamentu ○ ○ ● ●  
 Pashto ●  
 Polish ○ ○ ● ●  
 Portuguese ○ ○ ● ●  
 Portuguese (Brazilian) ○ ○ ● ●  
 Punjabi ○ ○ ● ●  
 Romanian ○ ○ ● ●  
 Russian ○ ○ ● ●  
 Rwandan/Kinyarwanda ●  
 Sardinian ○  
 Sateré-Maué ●  
 Serbian ○ ● ●  
 Sesotho ●  
 Setswana ●  
 Seychellois Creole ●  
 Shona ●  
 Sinhala ○ ● ●  
 Slovak ○ ○ ● ●  
 Slovenian ○ ○ ● ●  
 Spanish ○ ○ ● ●  
 Swahili ○ ○ ● ●  
 Swedish ○ ○ ● ●  
 Tagalog ●  
 Tamil ○ ○ ● ●  
 Telugu ●  
 Thai ○ ○ ● ●  
 Turkish ○ ○ ● ●  
 Ukrainian ○ ○ ● ●  
 Urdu ○ ○ ● ●  
 Uzbek ●  
 Vietnamese ●  
 Visayan/Bisaya ○ ● ●  
 Waray ●  
 Welsh ○  
 Yup'ik ○

# Carrying the Message in 105 languages

Members are welcomed to NA with keytags in **68** languages.

IP #1, *Who What, How, and Why* provides essential NA information in **61** languages.

The Basic Text in **39** languages offers addicts the opportunity for a new way of life.



*This color indicates the countries where there are no NA meetings.*

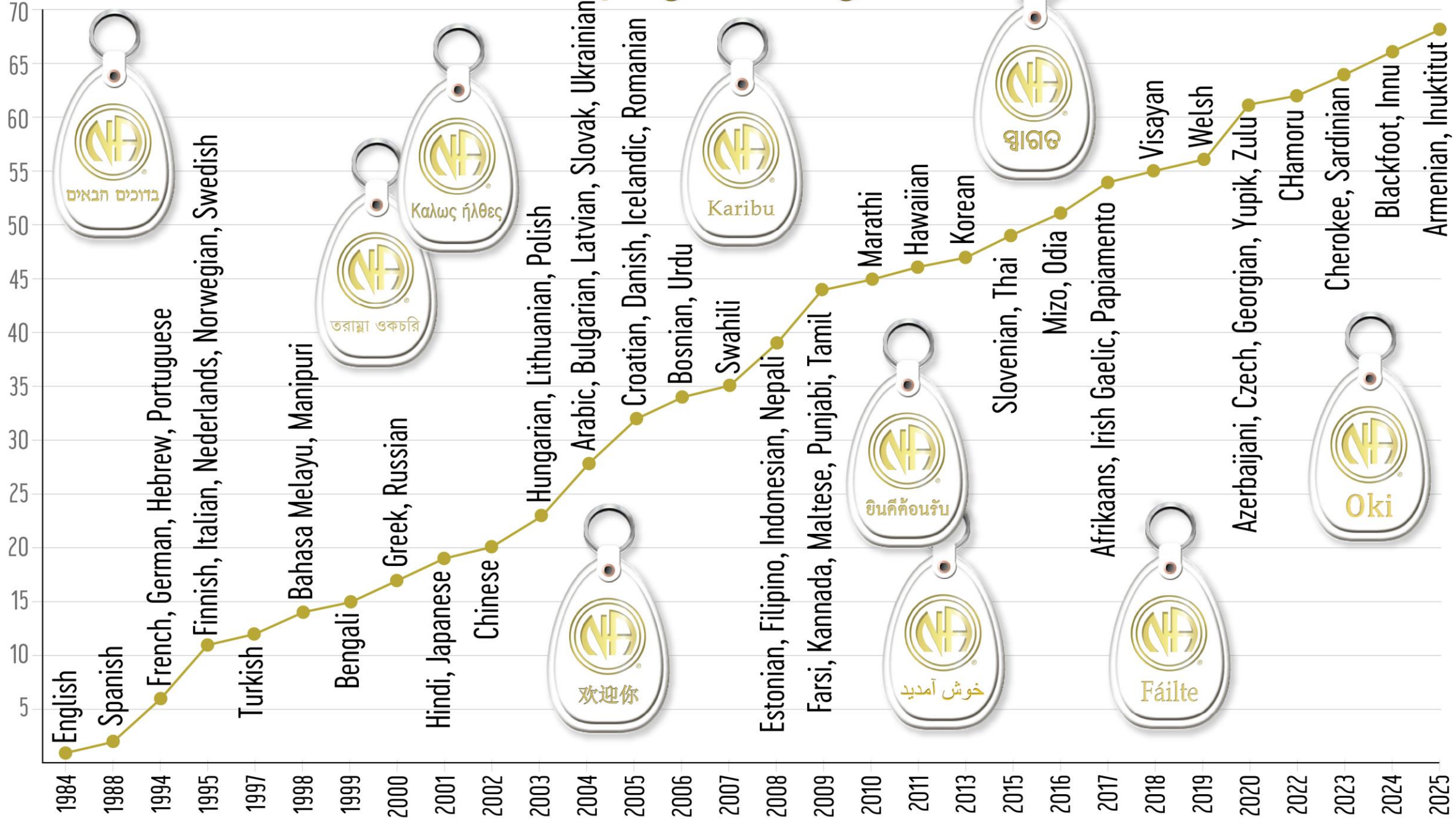
**Translations play a huge role in growing NA.**

NA literature is translated by local translation committees, or LTCs, made up of committed members who are native speakers. NA World Services supports the LTC, coordinates professional services, and publishes translated materials.



# Welcome Keytags Through the Years

NUMBER OF LANGUAGES





# SOME OF OUR LATEST TRANSLATIONS

**Just For Today**  
**Turkish**

**Yalnızca**  
**Bugün İçin**

**PERILAKU**  
**MENGANGGU**  
**DAN KEKERASAN**

**Disruptive &**  
**Violent Behavior**  
**Indonesian**

IP #8  
**Czech**

**IP #8**  
**Czech**

**IP #14**  
**Czech**

**IP #27**  
**Indonesian**

Untuk  
**[ORANG TUA**  
atau  
**Wali Kaum**  
**MUDA]**  
di **NA**

**IP #9**  
**Indonesian**

IP No. 9-ID  
**Hidup dalam**  
**Program**

**IP #1**  
**Sinhala**

**IP #14**  
**Hindi**

IP No. T4-H  
**एक एडिक्ट का**  
**स्वीकृति, विश्वास**  
**और प्रतिबद्धता**  
**के साथ अना**

**Living Clean**  
**Danish**

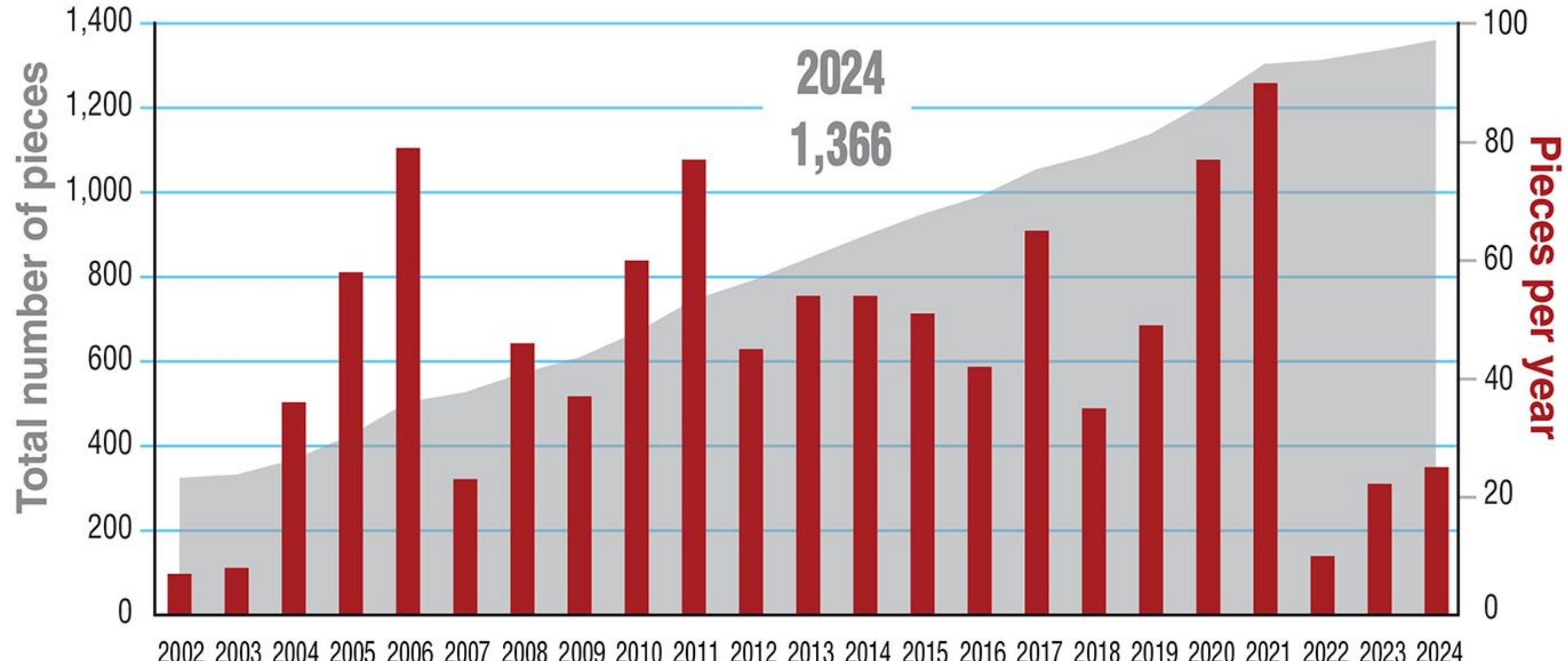
**Livet som**  
**CLEAN**

**Inuktitut**  
**welcome**  
**keytag**





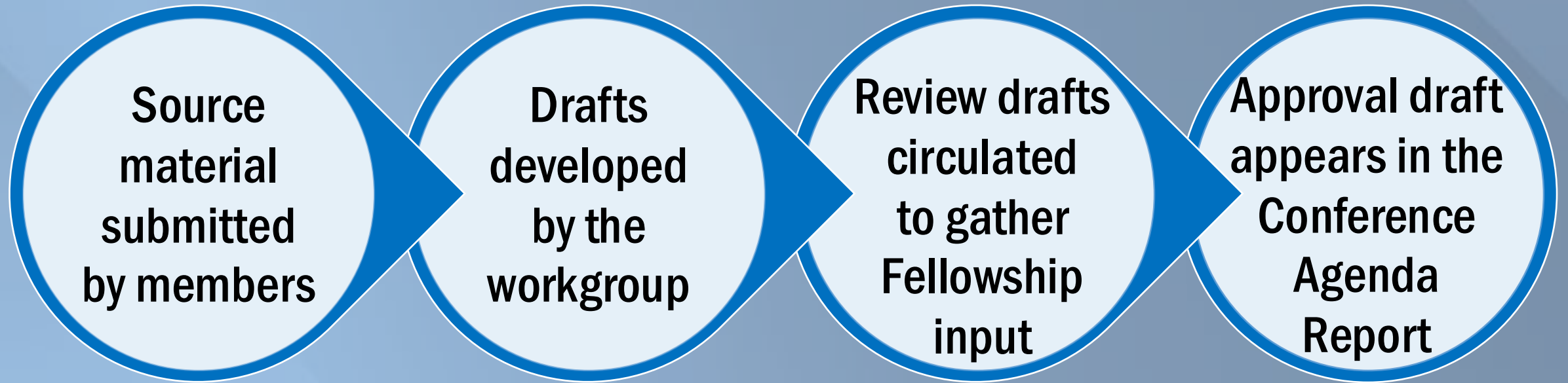
# Total Published Translated Items & Pieces Per Year for Fiscal Years 1997–2024



# **By addicts, for addicts**

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**(our literature development process)**



**Now  
available  
in the  
webstore**

**Spanish  
Item # SP9425**



**Brazilian Portuguese  
Item # PB9425**



**English  
Item # 9425**



For each Step, there's a section from the Basic Text chapter "How It Works," the chapter from *It Works: How and Why*, and the chapter from *The NA Step Working Guides*.

**\$20**







# **Services & Communication**

# [na.org/meetingsearch](https://na.org/meetingsearch)



## **in-person**

# **&**



## **virtual meetings**

- **points to local websites and phonelines**
- **more accurate and current**

- **listed by day and time**
- **first search by language**
- **new virtual meetings can submit their information**
- **[na.org/virtualmeetings](https://na.org/virtualmeetings)**



# Welcome to Narcotics Anonymous

What is our message? The message is that an addict, any addict, can stop using drugs, lose the desire to use, and find a new way to live. Our message is hope and the promise is freedom.

[Learn More](#)[Find NA Near You](#)[Read NA Literature](#)[Online Store](#)[Contribute](#)[Need Help with a Drug Problem?](#)[Resources for Members](#)[Information for Professionals](#)





تماس با ما

فروش

محصولات

نشریات

مطالب و جزوات ترجمه شده

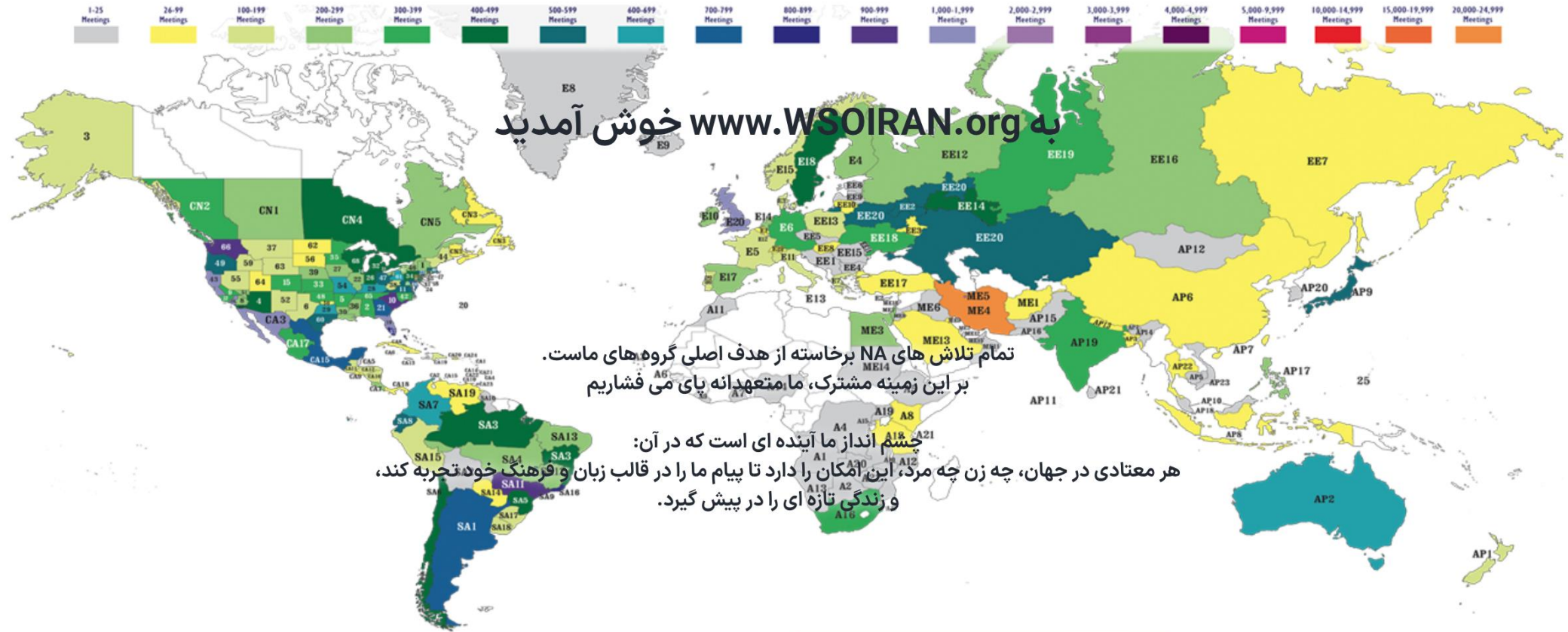
گزارشات

اطلاعیه و اخبار

برای عموم

معرفی و تاریخچه

صفحه اصلی



تمام تلاش های NA برخاسته از هدف اصلی گروه های ماست.  
بر این زمینه مشترک، ما متعهدانه پای می فشاریم

چشم انداز ما آینده ای است که در آن:  
هر معتادی در جهان، چه زن چه مرد، این امکان را دارد تا پیام ما را در قالب زبان و فرهنگ خود تجربه کند،  
و زندگی تازه ای را در پیش گیرد.



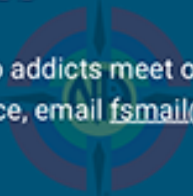
نظرسنجی عضویت ۲۰۲۴

نظر سنجی درمان جایگزین با دارو - تا آنجا که به NA مربوط می شود

نظرسنجی عضویت ۲۰۲۴

# Virtual Meeting Resources

This page contains links and resources to help addicts meet online or by phone. To share a locally developed resource, email [fsmail@na.org](mailto:fsmail@na.org).



Virtual Meeting Starter Kit

Home > Virtual Meeting Resources

[Click here to find virtual NA meetings](#)

[List or update virtual meeting information](#)

[Attendance Cards in Virtual Meetings](#)

[Securing Meetings on Zoom \(local resource\)](#)

- Virtual Meeting Basics
- Quick Start Guide
- Hybrid Meeting Resources
- Seventh Tradition
- On-screen Resources
- Resource Collections
- Miscellaneous

# na.org/virtual

## On-screen Resources

### Literature:

- [How to access free recovery literature on na.org](#) (local)
- [Flier on available NA eLit](#) (NAWS)

### Keytags and Chips:

- Keytags in one file (NAWS) – [English](#) | [Portuguese](#) | [Spanish](#)
- [Keytags in all languages available](#) (NAWS)
- [Chips in one file](#) (NAWS)

### On-screen Meeting Formats:

- [Online Format Draft](#) from The NorthStar Group (local)
- [Virtual Meeting Slideshow Template](#) from Toronto ASC (local)
- [Arabic Virtual Meeting Format](#) (local)
- [Arabic Virtual Marathon Meeting Format](#) (local)

### Miscellaneous Slides for Meetings:

- Service Prayer slide: [English](#) | [Portuguese](#) | [Spanish](#)
- [Vision for NA Service slide](#)
- [How to Stay Informed](#)
- [New Meeting Finder slide](#)
- [eLit slide](#)
- [How to Stay Informed](#)

### World Service Contributions:

- [Text to Give](#)
- [QR code \[www.na.org/contribute\]\(http://www.na.org/contribute\)](#)
- [QR for Quick donation slide](#)
- Why Contribute JPG: [English](#) | [Portuguese](#) | [Spanish](#)

VISIT  
[na.org/virtual](https://na.org/virtual)  
or  
[na.org/toolbox](https://na.org/toolbox)  
to download!

## Virtual Meeting Basics

### Contents

(list below is linked to appropriate page in document)

#### SECTION ONE – Getting Started

- Introduction
- Choosing a meeting platform
- Choosing a meeting format
- Listing meeting information
- Service positions for virtual meetings
- Tips for attending a virtual meeting

#### SECTION TWO – Administering a Virtual Meeting

- Keeping a virtual meeting secure and dealing with disruption
- Maintaining personal anonymity
- Practicing the Seventh Tradition
- Distributing literature and keytags
- Signing meeting attendance cards
- Hybrid meetings
- Group business meetings

#### SECTION THREE – The Atmosphere of Recovery

- Meeting etiquette
- Welcoming newcomers and helping them get connected
- Sponsorship
- Making meetings accessible for members with additional needs



#### Virtual Meetings and the NA Service System—February 2022

The role of virtual meetings in the NA service system is outside the scope of this piece but is an ongoing discussion topic in the Fellowship. When asked about virtual groups in an online survey in March, 2021, 82% of the NA members that replied said that they believed that virtual meetings can meet the criteria to be NA groups.

Based on Fellowship input, the World Board plans to offer a motion to be considered at the 2023 World Service Conference. In the meantime, the board encourages local service bodies to continue to recognize and embrace virtual meetings.

Virtual groups will be a topic of discussion at the World Service Conference in 2023 and it is planned to offer a motion that formalizes their status within NA at that time.

[This information will be updated after the 2023 WSC]

August 2022



## SECTION ONE – Getting Started

### Introduction

This piece of service material contains guidance on a range of topics related to setting up and administering virtual recovery meetings.

## Guide



Choose a meeting platform  
Consider cost, accessibility, ease of use, and the features it offers.

3. Decide on a day, time, and meeting format  
Groups use a variety of formats to enhance the atmosphere of recovery in their meetings.

Meetings are secure and prevent

7. Set up options for the Seventh Tradition  
Virtual meetings are free to practice the principle of self-support.

atmosphere of recovery in our most valued Tradition Two

Newcomers being welcomed  
Sponsors may need some help to get connected and build relationships in NA.

Service Tools



August 2022



# Locally Developed Service Material

This is a compilation of locally developed material that NA service committees have decided to share. Although this material is not formally approved or endorsed by NA World Services or the World Service Conference unless clearly designated otherwise, it is presented as a resource so that NA service bodies might benefit from others' experience and work. Anyone is free to download, use, or adapt any of these materials as your local service committee sees fit. Please look in the subheadings for files in languages other than English.

na.org/localresources

Home > Service Material > Locally Developed Service Material

If your area or region wishes to share locally developed resources, please send them to [fsmail@na.org](mailto:fsmail@na.org), and we will post them on the site. NA World Services reserves the right to remove any item from this area without exception.

- ▼ Addressing predatory, disruptive, or violent behavior
- ▼ Conventions & Events
- ▼ CBDM
- ▼ Groups
- ▼ Financial, Legal, and RSO
- ▼ Guidelines, Bylaws, etc. (ASC, RSC, & Subcommittees)
- ▼ Miscellaneous
- ▼ NA Logos (Please Read FIPT Bulletins 1 and 3 before downloading files)

- ▼ Newsletters
- ▼ Public Relations (PR/PI, Phoneline, PSA, H&I, Inmate Step Writing)
- ▼ Planning
- ▼ Rural Service Resources
- ▼ Service System
- ▼ Technology
- ▼ Trusted Servant Training & Elections Resources
- ▼ Workshop Resources
- ▼ Local Service Resources in Other Languages (French, Hebrew, Portuguese, and Spanish)
- ▼ Zones

# Web Meetings



*Public Relations*



*Hospitals & Institutions*

**Email [pr@na.org](mailto:pr@na.org) for more info!**

# Upcoming Webinars

Please join us  
for an open  
webinar about  
dealing with

Disruptive  
and Predatory  
Behavior

12 July  
11am–12:30pm PDT  
(18:00–19:30 GMT)



Webinar ID: 892 4425 9430

Passcode: 1953

Spanish and Portuguese translation provided.

Contact [wb@na.org](mailto:wb@na.org) if you require other interpretation.

[na.org/webinar](https://na.org/webinar)

SATURDAY • 6 SEPTEMBER 2025 • 9:00 am PDT (16:00 GMT)  
Serenity Prayer



# WORLD UNITY *Day*

No matter what conflicts are unfolding in the world at large,  
we aspire to an ideal of unity: Our common welfare should come first.

Basic Text, Preface

Every year, we come  
together to say the Serenity  
Prayer for the addict who  
still suffers and to  
celebrate the miracle of  
recovery. There are so many  
ways to celebrate—attend a  
local Unity Day event or  
meeting, gather with  
friends in person or  
virtually, or join us . . .

Around the clock,  
from around the world!



9:00 pm 5 September – 9:00 pm 6 September

24-hours of speakers, videos,  
workshops, and more!

Members from different zones and  
NA World Services are creating and curating  
content to share.

There's no wrong time to tune in!

Details will be posted at:

[WWW.NA.ORG/ANNUALEVENTS](https://www.na.org/annualevents)



## Fellowship Development Resources

Fellowship Development is an umbrella term for the many ways service bodies help to grow NA. From local service workshops and outreach campaigns to trips overseas to help addicts launch NA groups in their own communities, Fellowship Development ultimately aims to carry our message to more addicts.

Home > Fellowship Development Resources



### How to Start an NA Meeting

Guide for addicts seeking to launch a new NA meeting.



### PR Resources

Guidance and tools for helping increase NA's public reputation to help more addicts hear the NA message.



### Service Basics

Short, digestible guides to different types of NA service.



### Workshop and Issue Discussion Material

Information and materials for conducting local workshops about Fellowship-wide issues.



### Rural Service Resources

Tools for carrying the message to addicts in remote areas.



### Fellowship Development Videos

Videos showcasing the growth and development of NA around the world

# na.org/fdresources

## na.org/videos

## na.org/maps



### Maps, Diagrams, and NA's Growth

Material illustrating how NA members and NAWS work together to bring the message of hope to addicts worldwide.



### Zones

Information about NA Zones and zonal forums around the world.



### Webinar Archive

Recordings of addicts sharing their experiences and information about service topics.



### Local Service Resources

Resources shared with NAWS by local service committees to inspire and guide local service everywhere.

# na.org/videos

## Fellowship Development Videos

Videos showcasing the growth and development of NA around the world.

Home > Fellowship Development Resources > Fellowship Development Videos



Video of the NA Fellowship Growth and Development from 1953-2024

- English
- Portuguese (Brazil)
- Japanese
- Russian
- Spanish



The *Did You Know* video series showcases the work of World Services.

- Video 1
- Video 2
- Video 3
- Video 4
- Video 5
- Video 6
- Video 7
- Video 8
- Video 9
- Video 10
- Video 11
- Video 12



NA World Services provides support for more than 72,000 meetings in 143 countries.

- Where your contribution goes
- Where your contribution flows



Audio Basic Text Videos

- Arabic
- French Canadian
- Greek
- Hebrew
- Hungarian
- Portuguese Brazilian
- Russian
- Spanish
- Thai

## Maps, Diagrams, and NA's Growth

Material illustrating how NA members and NAWS work together to deliver a message of hope to addicts worldwide.

Home > Fellowship Development Resources > Maps, Diagrams, and



### Languages of NA Map

- English
- Spanish



### World Regional Map (11x17)

- English
- Farsi
- French
- German
- Portuguese
- Russian
- Spanish



### Zonal Map

- English
- Portuguese (Brazilian)
- Spanish



### Translations Process Diagram

- English



### Service Structure Diagram

- English

# na.org/maps



### NAWS Budget Categories

- English
- Portuguese (Brazilian)
- Spanish



### A Vision for NA Service

- English
- Farsi
- French
- Portuguese (Brazilian)
- Spanish



### Meeting Counts 2008-2023

- English
- Farsi
- French
- Portuguese Brazilian
- Russian
- Spanish



### Miscellaneous

- Video of NA's Growth (English)
- Zonal Snapshots
- Keytag Timeline
- Basic Text Timeline
- Literature Timeline
- Historical Timeline
- Short URLs



**18,320**

registered  
members

including

**1,206**

newcomers

**37,563**

total connections for  
audio stream

for translating in

**7**

languages  
and hard of hearing

**57**

countries  
represented

**~9,000**

Membership Surveys  
collected

almost

**11k**

members used the app

**WCNA**

## BY THE NUMBERS

*These numbers may change as we continue to resolve data  
from the convention*

Unity Day meeting

**10**

institutions  
gave Shout-Outs

**\$33,869**

Seventh Tradition  
collected

at least

**ONE MILLION**

hope shots

**126**

program hours

**191**

total speakers

89 recovery  
workshops

7 main speaker  
meetings

5 World Board  
Forums

6 Power of  
Loving Service  
workshops

6 Public  
Relations  
Forums

**38**

**41**

entertainers  
(including all bands,  
DJs, and comedians)

**672**

Basic Texts handed out

**460**


recurring  
contributions started



**As a result of the COVID pandemic, to suspend the World Convention of NA (WCNA) rotation policy after 2024, to allow the World Board to determine what is possible and practical moving forward and then seek approval from conference participants.**

# For more information

- **NAWS News:** [na.org/nawsnews](http://na.org/nawsnews)
- **Annual Report:** [na.org/ar](http://na.org/ar)
- **About Us:** [na.org/aboutus](http://na.org/aboutus)
- **Projects & Surveys:** [na.org/projects](http://na.org/projects)
- **World Service Conference:** [na.org/conference](http://na.org/conference)
- **FD Resources:** [na.org/fdresources](http://na.org/fdresources)



**Handy URL Shortcuts for na.org**

Area, Regional, and Zonal Events	<a href="http://na.org/events">na.org/events</a>
NA World Services Annual Events	<a href="http://na.org/nawsnews">na.org/nawsnews</a>
World Convention of NA	<a href="http://na.org/wcna">na.org/wcna</a>
<b>Contributions</b>	
Contributions	<a href="http://na.org/contribute">na.org/contribute</a>
Quick Contribute Button	<a href="http://na.org/give">na.org/give</a>
<b>Literature</b>	
Deaf/Hard of Hearing Resources (ASL)	<a href="http://na.org/asl">na.org/asl</a>
All Literature & Products	<a href="http://na.org/literature">na.org/literature</a>
Audio Basic Texts	<a href="http://na.org/audio">na.org/audio</a>
Recovery Literature	<a href="http://na.org/englit">na.org/englit</a>
Recovery Literature in English (US)	<a href="http://na.org/ips">na.org/ips</a>
Webstore	<a href="http://na.org/webstore">na.org/webstore</a>
Electronic Literature	<a href="http://na.org/elit">na.org/elit</a>
<b>Projects</b>	
Conventions and Events Tools Project	<a href="http://na.org/conventions">na.org/conventions</a>
Future of the World Service Conference Project	<a href="http://na.org/future">na.org/future</a>
Local Service Toolbox Project	<a href="http://na.org/toolbox">na.org/toolbox</a>
Projects & Surveys	<a href="http://na.org/projects">na.org/projects</a>
Service System Project	<a href="http://na.org/servicesystem">na.org/servicesystem</a>
<b>Publications</b>	
Annual Report	<a href="http://na.org/ar">na.org/ar</a>
The NA Way Magazine	<a href="http://na.org/naway">na.org/naway</a>
Reaching Out	<a href="http://na.org/reachingout">na.org/reachingout</a>
NAWS Electronic Subscriptions	<a href="http://na.org/subscribe">na.org/subscribe</a>
NAWS News & NAWS Updates	<a href="http://na.org/nawsnews">na.org/nawsnews</a>
Daily Just for Today reading	<a href="http://www.jftna.org">www.jftna.org</a>
Daily Spiritual Principle a Day reading	<a href="http://www.spadna.org">www.spadna.org</a>
<b>Public Relations</b>	
Public Relations	<a href="http://na.org/pr">na.org/pr</a>
Resources for Professionals	<a href="http://na.org/forprofessionals">na.org/forprofessionals</a>
<b>Service Material</b>	
Fellowship Intellectual Property	<a href="http://na.org/fipr">na.org/fipr</a>
Local Service Resources	<a href="http://na.org/localresources">na.org/localresources</a>
Service Material	<a href="http://na.org/servicemat">na.org/servicemat</a>
Service Material Handbooks	<a href="http://na.org/handbooks">na.org/handbooks</a>
Basics	<a href="http://na.org/basics">na.org/basics</a>
Service Pamphlets	<a href="http://na.org/sps">na.org/sps</a>
World Services Bulletins	<a href="http://na.org/wsbulletins">na.org/wsbulletins</a>
World Service Conference	<a href="http://na.org/conference">na.org/conference</a>
<b>Other Major Pages</b>	
About Us	<a href="http://na.org/aboutus">na.org/aboutus</a>
Fellowship Development Resources	<a href="http://na.org/fdresources">na.org/fdresources</a>
Issue Discussions	<a href="http://na.org/IDT">na.org/IDT</a>
Maps & Diagrams	<a href="http://na.org/media">na.org/media</a>
NAWS Webinars and Web Meetings	<a href="http://na.org/webinar">na.org/webinar</a>
Surveys & Projects	<a href="http://na.org/survey">na.org/survey</a>
Videos	<a href="http://na.org/videos">na.org/videos</a>
Virtual Meeting Form	<a href="http://www.tinyurl.com/ViMeFo">www.tinyurl.com/ViMeFo</a>
Virtual Meeting Materials	<a href="http://na.org/virtual">na.org/virtual</a>

A complete list of short URLs is posted in Miscellaneous on [na.org/maps](http://na.org/maps)

# Join us on Social Media

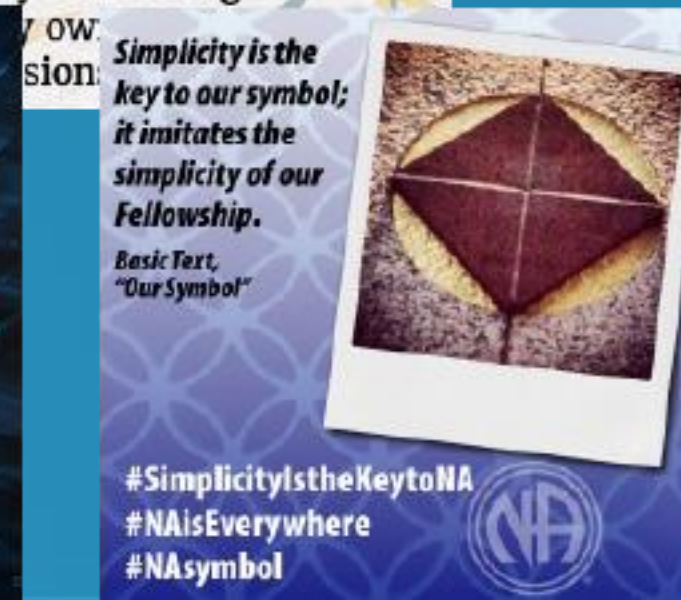
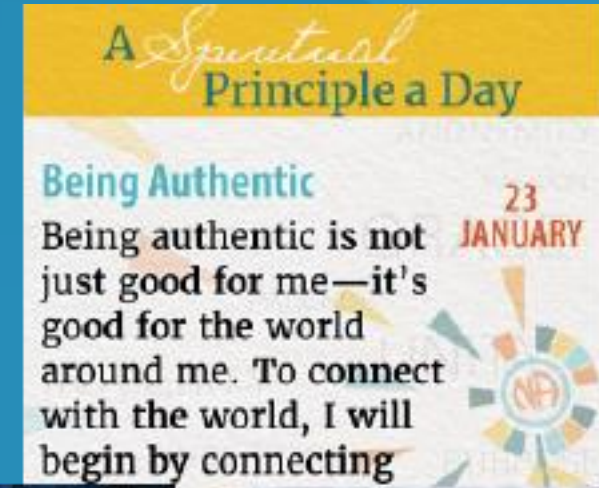
**Instagram:** @narcoticsanonymous & @naglobalevents

**Facebook:** @naworldservices

Send us your pictures, memes, event flyers, and ideas for posts:

- If they are your creation or in the public domain
- Don't show members' faces
- Have wide interest to NA around the world

**Share your joy**  
**[socialmedia@na.org](mailto:socialmedia@na.org)**





# Keep sending us cool Fellowship photos and videos

We use them in videos and  
presentations and even  
social media.

- events
- workshops
- meeting places
- Fellowship development
- found service symbols

[na.org/wcna](http://na.org/wcna)  
“Share Your Photos”





# **Questions and Answers**