

A Note from Your World Board

“Our gratitude speaks when we care and when we share the NA way.”

We are grateful this year to see the Fellowship we serve reviving and rebuilding after so much struggle. During the darkest parts of the pandemic, we discovered our resilience as a Fellowship and found renewed faith in our Second Tradition. We have learned a lot, and changed a lot, as a result of our experience. And the journey continues. We are reminded that change is part of growth, that sometimes destruction allows us to make changes that we couldn't have imagined before—and that we are always beginning, in our recovery and in our growth as an organization.

Every year, we report on our operations. The *Annual Report* allows us to gather in one place information on what we have done, how we have done it, where money has come from, and where it has gone. Every year we report on the growth of the Fellowship, literature sales and disbursements, the offices and staff, and your contributions. What doesn't always get reflected in these reports is how much love and service these numbers represent: how much we all work together to bring addicts to NA and bring NA to addicts suffering in our own communities and around the world.

In July 2022, the World Board met in person for the first time since March 2020. Board members elected in 2020 finally met their colleagues face to face. There is no substitute for in-person meetings to work and think through challenges together, but the board has learned to do much of its business virtually, and has been able to participate in events around the world through virtual connections. As a result, we are able to economize, expand our reach, increase our communication with each other and with the fellowship—as we optimize our in-person meetings to make the most of our time together.

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**NEW
NA WORLD
SERVICES
BROCHURE**

Learn how member support to World Services brings the message of hope to addicts worldwide.

Also free downloadable posters for meeting spaces.

www.na.org/fdresources

Digital Online
Annual Report



YOU ARE HERE

PDF
Annual Report



World Board Members

Board Member	First Elected	Term Ends	Location
Tana Agostini	2012	2026*	Woodstock, New York, USA
Irene Crawley	2012	2026*	Westmeath, Ireland
Paul Fitzgerald	2012	2026*	Norwich, Great Britain
Hammed Al-Tamimi	2018	2026*	Kuwait City, Kuwait
Lib Edmonds	2018	2026*	Christchurch, New Zealand
Yoel Geffen	2018	2026*	Ashdod, Israel
Michael Bennett	2020	2026	Murfreesboro, Tennessee, USA
Danny Gershman	2020	2026	Chapel Hill, North Carolina, USA
Eduardo Gilioli	2020	2026	Jundiaí, São Paulo, Brazil
Jorge Mejia	2020	2026	Envigado, Colombia
Jose Luis Andreu	2016	2029*	San Juan, Puerto Rico
Jack Hovenier	2016	2029*	Bellingham, Washington, USA
Tim Smith	2016	2029*	Darlinghurst, Sydney, Australia
Carla Wensky	2023	2029	Powell, Wyoming, USA
Veronica Bistrom-Ferris	2023	2029	Nässjö, Sweden

* The 2022 and 2023 World Service Conferences decided to extend these terms to coincide with a longer conference cycle.

Human Resource Panel

	First Elected	Term Ends	
Laura B	2020	2026*	Albuquerque, New Mexico, USA
Arne H-G	2020	2026*	Le Val, Provence Côte d'Azur, France
Ron M	2023	2029	Winter Haven, Florida, USA
Sam L	2023	2029	Windham, Maine, USA

WSC Cofacilitators

	First Elected	Term Ends	
Mario T	2020	2026*	Oakville, Australia
Louis H	2023	2029	Chicago, Illinois, USA

* The 2022 and 2023 World Service Conferences decided to extend these terms to coincide with a longer conference cycle.



Regions Around the World

72,215 Weekly Meetings Worldwide

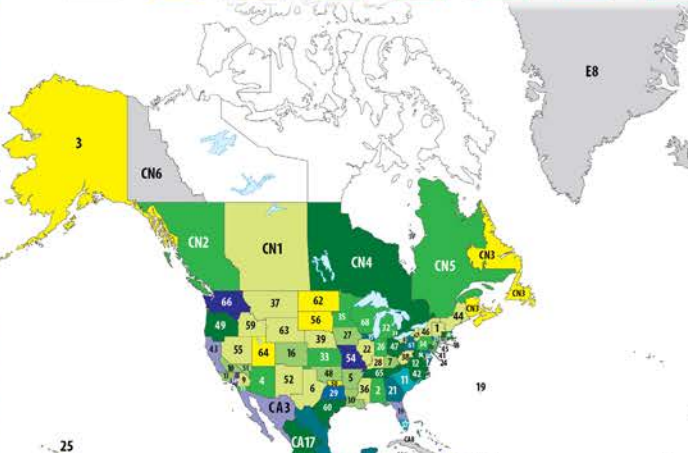


USA—23,511 Meetings

**Non WSC Participant*

1 ABCD	160
2 Alabama/NW Florida	331
3 Alaska	93
4 Arizona	365
5 Arkansas	282
6 Best Little	129
7 Bluegrass Appalachian*	275
8 Buckeye	160
9 California Inland	158
10 California Mid-State	286
11 Carolina	679
12 Central Atlantic	472
13 Central California	250
14 Chesapeake & Potomac	356
15 Chicagoland	527
16 Colorado	292
17 Connecticut	238
18 Eastern New York	196
19 Florida	1,053
20 Free State	570
21 Georgia	569
22 Greater Illinois	183
23 Greater New York	552
24 Greater Philadelphia	451
25 Hawaii	139
26 Indiana	370
27 Iowa	280
28 Kentuckiana	147
29 Lone Star	724
30 Louisiana	279
31 Metro Detroit	312
32 Michigan	344
33 Mid-America	313
34 Mid-Atlantic	313
35 Minnesota	315
36 Mississippi	118
37 Montana	121
38 Mountaineer	140
39 Nebraska	154
40 New England	415
41 New Jersey	377
42 North Carolina	427
43 Northern California	1,174
44 Northern New England	146
45 Northern New Jersey	244
46 Northern New York	149
47 Ohio	462
48 OK Region	293
49 Pacific Cascade	463
50 Red River*	42
51 Region 51	293
52 Rio Grande	199
53 San Diego/Imperial	361
54 Show-Me	809
55 Sierra Sage	108
56 South Dakota	57
57 South Florida	650
58 Southern California	974
59 Southern Idaho	103
60 Tejas Bluebonnet	466
61 Tri-State	545
62 Upper Midwest	76
63 Upper Rocky Mountain	114
64 Utah	87
65 Volunteer	432
66 Washington/North Idaho	880
67 Western New York	143
68 Wisconsin	326

Meetings



Canada—1,346 Meetings

**Non WSC Participant*

CN1 Al-Sask	104
CN2 British Columbia	347
CN3 Canada Atlantic	71
CN4 Ontario	440
CN5 Quebec	300
CN6 Yukon Territories*	4

Central America/ Mexico—3,084 Meetings

**Non WSC Participant*

CA1 Antigua and Barbuda*	3
CA2 Aruba*	23
CA3 Baja Son	1,190
CA4 Barbados*	8
CA5 Belize*	2
CA6 Cayman Islands*	5
CA7 Costa Rica	273
CA8 Cuba*	15
CA9 El Salvador	70
CA10 Grenada*	2
CA11 Guatemala	103
CA12 Honduras*	34
CA13 Jamaica*	27
CA14 Martinique*	2
CA15 Mexico	534
CA16 Nicaragua	119
CA17 Occidente-Mexico	412
CA18 Panama	71
CA19 Quisqueyana	100
CA20 Region del Coqui	62
CA21 Saint Lucia*	5
CA22 Saint Vincent and the Grenadines*	2
CA23 Trinidad and Tobago*	18
CA24 Virgin Islands*	4

South America—7,719 Meetings

**Non WSC Participant*

SA1 Argentina	790
SA2 Bolivia*	12
SA3 Brazil	626
SA4 Brazil Central	211
SA5 Brazil Sul	381
SA6 Chile	215
SA7 Colombia	623
SA8 Ecuador	700
SA9 Grande Sao Paulo	916
SA10 Guyana*	3
SA11 HOW Brazil	614
SA12 Minas	309
SA13 Nordeste Brazil	251
SA14 Paraguay*	35
SA15 Peru	183
SA16 Region 10 Brazil*	279
SA17 Rio de Janeiro	970
SA18 Rio Grande do Sul	238
SA19 Uruguay	238
SA20 Venezuela	125

Western Europe—4,487 Meetings

**Non WSC Participant*

E1 Belgium*	26
E2 Cyprus*	6
E3 Denmark	149
E4 Finland	217
E5 France	220
E6 German Speaking	416
E7 Greece	124
E8 Greenland*	1
E9 Iceland*	8
E10 Ireland	330
E11 Italy	200
E12 Luxembourg*	2
E13 Malta*	11
E14 Netherlands	272
E15 Norway	107
E16 Portugal	183
E17 Spain	353
E18 Sweden	420
E19 Switzerland*	100
E20 UK Region	1,342

Africa—340 Meetings

**Non WSC Participant*

A1 Angola*	2
A2 Botswana*	2
A3 Cape Verde Islands*	10
A4 Congo*	2
A5 Eswatini (Swaziland)*	1
A6 Ethiopia*	4
A7 Gambia, The*	1
A8 Ghana*	13
A9 Kenya*	14
A10 Liberia*	3
A11 Malawi*	1
A12 Morocco*	4
A13 Mozambique*	2
A14 Namibia*	3
A15 Nigeria*	3
A16 Rwanda*	1
A17 South Africa	211
A18 Tanzania*	28
A19 Uganda*	2
A20 Zambia*	3
A21 Zanzibar*	27
A22 Zimbabwe*	3

Middle East—24,577 Meetings

**Non WSC Participant*

ME1 Afghanistan*	102
ME2 Bahrain*	18
ME3 Egypt	200
ME4 Iran	21,861
ME5 Iran Region No.1	1,873
ME6 Iraq*	2
ME7 Jordan*	360
ME8 Kuwait*	2
ME9 Kuwait*	30
ME10 Lebanon*	4
ME11 Oman*	18
ME12 Qatar*	7
ME13 Saudi Arabia*	52
ME14 Sudan*	6
ME15 Tajikistan*	1
ME16 United Arab Emirates*	41

Eastern Europe/ Russia—4,769 Meetings

**Non WSC Participant*

EE1 Adriatic*	25
EE2 Big Moscow*	955
EE3 Blacklands (Russia)*	101
EE4 Bulgaria*	12
EE5 Czech-Slovak*	15
EE6 Estonia*	22
EE7 Far East (Russia)*	62
EE8 Hungary*	65
EE9 Latvia*	25
EE10 Lithuania	37
EE11 Moldova*	15
EE12 Newsky (Russia)*	185
EE13 North-West Russia	272
EE14 Poland	230
EE15 Povolzhye (Russia)*	526
EE16 Romania*	4
EE17 Siberia*	330
EE18 Transitz*	137
EE19 Turkey*	57
EE20 Ukraine	358
EE21 Ural & West Siberia*	408
EE22 Western Russia	928

Asia Pacific—2,382 Meetings

**Non WSC Participant*

AP1 Aotearoa New Zealand	205
AP2 Australia	695
AP3 Bangladesh*	16
AP4 Bhutan*	5
AP5 Cambodia*	1
AP6 China*	2
AP7 French Polynesia*	1
AP8 Guam*	10
AP9 Hong Kong*	10
AP10 Indonesia*	34
AP11 Japan	627
AP12 Laos*	1
AP13 Malaysia*	9
AP14 Maldives*	2
AP15 Mongolia*	3
AP16 Myanmar*	1
AP17 Nepal	113
AP18 NERF	75
AP19 Northern Marianas Islands*	16
AP20 Pakistan North*	6
AP21 Pakistan South*	113
AP22 Philippines	11
AP23 Singapore*	325
AP24 SOSONA	11
AP25 South Korea*	78
AP26 Thailand	78
AP27 Vietnam*	3

Data is based on regional/zonal reports to WSC 2023 and NAWS database when available. Map not intended to be geographically accurate. Meeting numbers include both in-person and virtual meetings. Virtual meeting numbers were drawn only from regional reports and many may be missing. For a current map and additional Fellowship development resources, visit www.na.org/fdresources.

(A Note from Your World Board continued from page 3)

After a forest fire, the first green shoots are not the same plants as the old growth; a whole new ecosystem develops from the ashes. And so it is with World Services: The fiscal year 2022–2023 saw lots of new growth, but things are undeniably different—and in many ways, that will have been a good thing. In fiscal year (FY) 2022–23, meetings that had been shut down during the pandemic re-opened and started to fill again; service bodies have come back from dormancy; and members all over the world are working every day to ensure that Narcotics Anonymous can come back better, stronger, and more creative than ever.

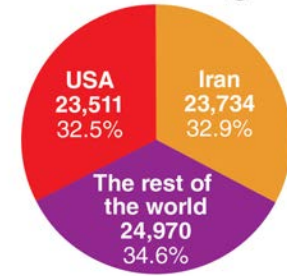
The new green shoots are exciting: In this fiscal year, NAWS has gone mostly paperless, relying on electronic publications for most of our communications. We continue to do more with fewer people than we thought possible. We began upgrading our data hardware for the first time in years, and we began an ongoing effort to hire new staff after the painful furloughs and layoffs the pandemic required. And again, the new growth is not the same: We are re-thinking and updating our approach to databases, from accounting to the meeting finder, to increase efficiency and decrease reliance on human resources.

By the middle of the fiscal year, we were selling literature at a rate 34% over our projected budget. A 58% increase in cost of goods has offset the income from literature sales and reminds us that direct contributions are the most reliable and consistent way we can fund world services. The shutdown brought new awareness to the Fellowship of the literature available online, and informational pamphlet (IP) sales are not recovering as quickly as other products. People are reading and sharing those free online resources at ever-greater rates—and we're glad to see it. Even so, income from literature sales was 35% ahead of budget projections: New growth brings new hope. The literature inventory is being increased beyond our pre-pandemic levels to create a cushion against disruptions in the supply chain, and the new growth is being nurtured by our ongoing investment in our vision.

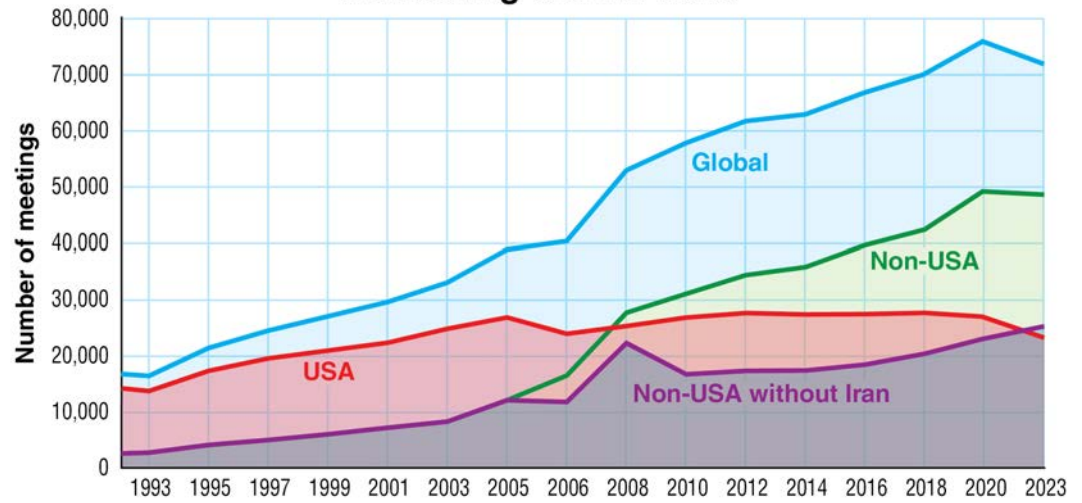
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Regular readers of the *NAWS Annual Report* will recognize this graph of meeting growth trends. Pandemic safety measures drove many of us online and changed how we look at meetings and groups. The 2023 WSC voted to recognize virtual groups, and we know our current count of virtual groups lags substantially behind the actual number. We look forward to more accurate information as virtual meetings are welcomed into service systems locally and worldwide.

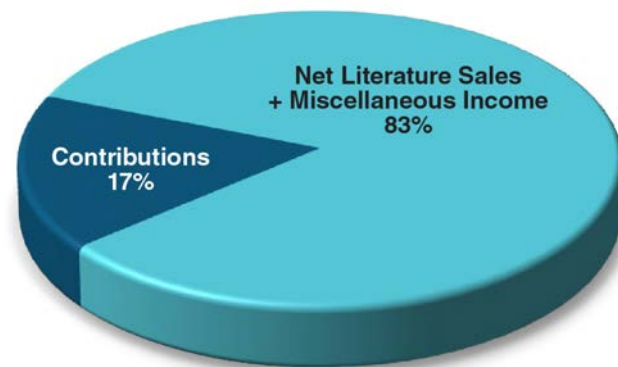
Number of meetings 2023



NA Meeting Growth Trend



Income by Source for 2022–2023



NA World Services Staff

Chatsworth, California, USA

current staffing as
of June 2024

returning staff

Administration

Executive Director: Anthony Edmondson (ae@na.org)
Assistant Executive Director: Becky Meyer (becky@na.org)
Executive Assistant: Eileen Perez (eileen.p@na.org), Elaine Wickham (elaine@na.org)
Administrative Support Specialist: Johnny Lamprea (johnny@na.org)

Asset Management

Comptroller and Team Leader: Debbie Carnahan (debbie@na.org)
Staff Accountant: Aisha Corning (aisha@na.org)
NAWS Bookkeeper/Operations Coordinator: Rochelle Medina (rochelle@na.org)
Accounting Assistant: Eleonore Buffington (eleonore@na.org), Eden Perez (eden@na.org)
Customer Service Supervisor: Sylvia Cordero (sylvia@na.org)
Customer Service Representative: Jennifer Wonderling (jennifer@na.org)

Communications

Director of Communications: Travis Koplow (travis@na.org)
Project Coordinators: Daniel Crotinger (daniel@na.org), Nick Elson (nick@na.org)
Writer/Editors: Eren Harris (eren@na.org), Andrea Lapin (andrea@na.org)
Publications/Graphics Consultant: Stacy Fowler (stacy.m@na.org)

Fellowship Services

Team Leader: Steve Rusch (stever@na.org)
Administrative Assistant: Keri Kirkpatrick (keri@na.org), Shirley Pius (shirley@na.org)

Information Technology

IT Manager: Matt Schmeck (matt@na.org) *Database Administrator:* Lori Wheeler (lori@na.org)
Network Administrator: Juan Trejo (juan@na.org) *Database Assistant:* Donnell Buckley (donnell@na.org)
IT Special Projects/Web Specialist: David Buffington (davidb@na.org)

Production

Production Manager: Fatia Birault (fatia@na.org) *Production Assistant:* Jesus Iniguez (jesus@na.org)

Public Relations

PR Manager: Jane Nickels (jane.nickels@na.org) *PR Assistant:* Bob Shott (bob@na.org)

Translations

Translations Manager: De Jenkins (de.j@na.org)
Team Assistants: Sumit Dagi (sumit@na.org), Matt DeLuca (matt.d@na.org), Sasha Petrenko (sasha@na.org)

Warehouse

Warehouse Manager: Vince Alcala (vince@na.org)
Shippers: Deivis Ghiglione (deivis@na.org), Hugo Ramirez (hugo@na.org), Kelley Taylor (kelley@na.org)

New Staff

Daniel Crotinger
Matt DeLuca
Deivis Ghiglione
Eren Harris
Andrea Lapin

Eden Perez
Sasha Petrenko
Brian Sullivan
Ilda Sullivan

Departing Staff

Paul Decock (*WSO-Europe*)
Tanya B Matheus (*WSO-Europe*)
Jeff Rodriguez (*Shipper*)
Jacquie Sullivan (*Distr. Center Canada*)
Paul Sullivan (*Distr. Center Canada*)

Staff and Offices



Your World Service Office (WSO)

Narcotics Anonymous World Services in Chatsworth, California, is the central resource hub for NA members, groups, and service bodies worldwide. The executive and administrative staff work with the World Board to carry out conference-approved projects, coordinate workgroups, and support the World Convention. They communicate with members and the public through various periodicals, reports, webinars, and emails. The California office also produces and distributes NA literature, protects the Fellowship's copyrights and trademarks, and maintains our website, www.na.org.



Branch Offices

WSO-Europe distributes literature in 35 languages, including no-cost literature shipments to emerging NA communities in Eastern Europe and elsewhere. The office serves members, groups, and institutions seeking information about NA, and supports the European Delegates Meeting.



Currently, WSO-E is undergoing some staffing changes, and NAWS is in conversation as to how we can achieve sustainability without diminishing the quality of the services we provide to the groups we reach best via satellite offices. We will keep you posted as we move forward.

Siamak Khajeian manages the Iranian branch of the World Service Office. He and his staff—Mohammad Ahmari, Shahram Chegini, Nemat Hosseini, Farhad Poorsohi, and Saeed Khosravi—support NA's largest community and its 20,000+ meetings. WSO-Iran produces and distributes NA literature in Farsi. They also assist in the translation of documents and support many of the essential services offered by the region.



Distribution Centers

Two distribution centers—one in Mississauga, Ontario, Canada, and the other in Bangalore, India—play vital roles in furthering our vision. Pramila Dias distributes literature in twelve languages throughout South Asia from the Bangalore center.



The Mississauga center serves the literature needs of Canadian NA communities. Paul and Jacquie Sullivan have recently retired from their posts in Canada. We wish them health and happiness. Brian and Ilda Sullivan (Paul and Jacquie's children) have stepped in to staff the center on an interim basis.

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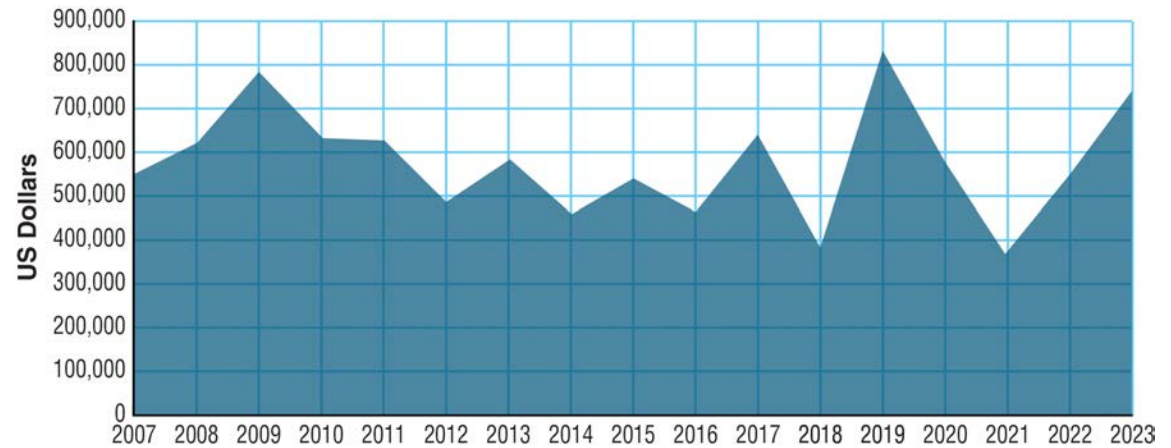
Fellowship development is back on the increase, as well. FY 2022–23 found us 12% over budget in FD for the best reason: a 45% increase in developmental literature. We were able to provide \$738,826 in free and subsidized literature—a 35% increase from 2022. We are so proud that even in this time of financial challenge, NA World Services was able to give close to three quarters of a million dollars in free and subsidized literature to NA communities and to members in institutions.

We have been talking about direct contributions in one way or another since 1984, but beginning in 2020, members, groups, and service bodies stepped up to make contributions and help shift our model from one dependent on lit sales to one based on contributions. As groups returned to meeting in person, we saw literature sales increase, and direct contributions decrease. This is not surprising: As local communities resume service, resources that had been passed directly to NAWS are again needed at the local level. But we can see the momentum building. Now more than ever, we are calling on established members to consider making regular donations part of their Twelfth Step, so we can ground our efforts in a consistent, steady fund flow.

We were happy to publish the *Spiritual Principle a Day* book during the 2022–2023 fiscal year, after a supply-related delay. *SPAD* was the first book-length piece created almost entirely through virtual workgroup meetings. The result is enriching the recovery of many members every day. In the previous fiscal year, free email subscriptions for the *Spiritual Principle a Day* had launched together with the *Just for Today* reading, well before the book itself was available. This seems to have generated additional excitement about the book when it went on sale in September 2022.

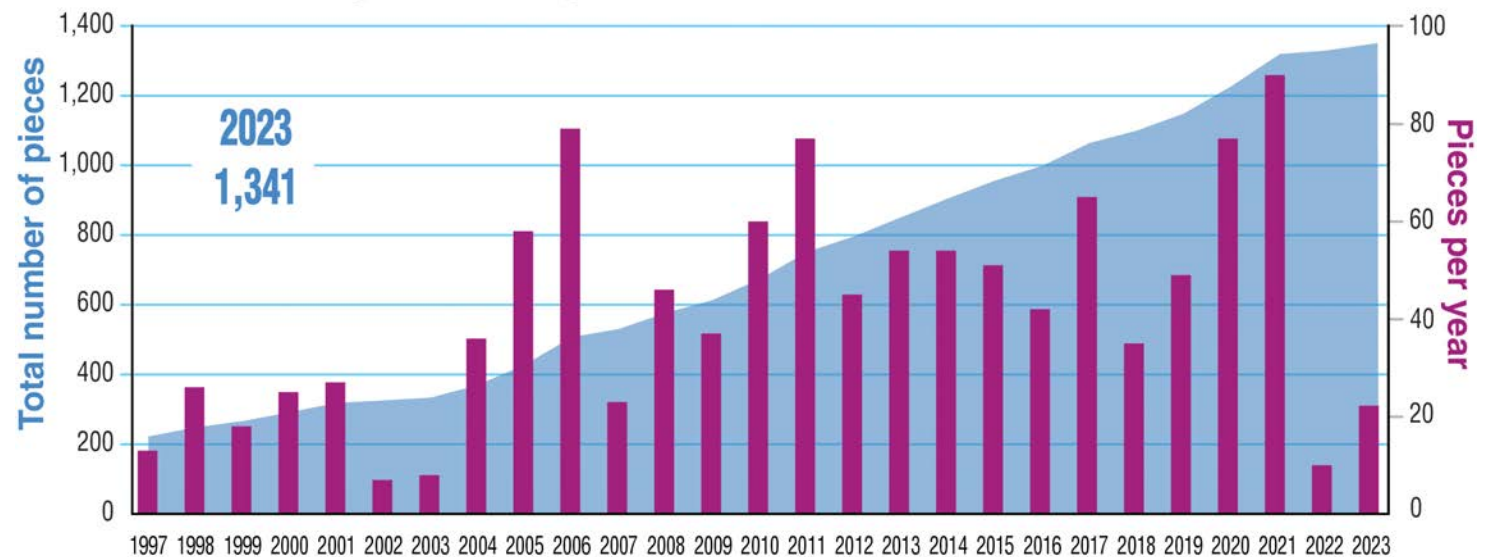
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Cost to NAWS for Free & Subsidized Literature, 2007–2023



We support incarcerated members and NA communities in need by providing free and subsidized NA literature. This year we were able to provide nearly three-quarters of a million dollars in free and subsidized literature. Your contributions make it possible to carry the message this directly. Our gratitude speaks!

Our Multilingual Catalog: Translated Literature and Other Products



At the end of the fiscal year, we began an expensive, complex undertaking that will bear fruit for many seasons to come: We began updating our databases, our servers, and—in the coming fiscal year—our websites. This investment in hardware, software, and tech strategy has been a long time coming. (Our hardware was very old, and we’ve been keeping it running with hard work and ingenuity—but eventually that becomes a losing battle.) Investing in the databases, software, and hardware we need will allow us to run more securely, more reliably, and faster. Did you know that na.org fields over 400,000 emails a year? That includes everything from inquiries on how to start a meeting to pernicious spam. Managing so much information and communication takes a lot of hardware and a lot of attention. In June, our online store closed for two weeks as we mounted a massive installation, replacing 25-year-old software with shiny new, functional stuff. The results have been immediately felt in the important, invisible “back end.” We plan, over the course of the next several years, a steady rolling out of improvements on the front end—where members will see and feel the difference in our web presence, app, portals, and the store.

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Actual Expenses for FY 2023

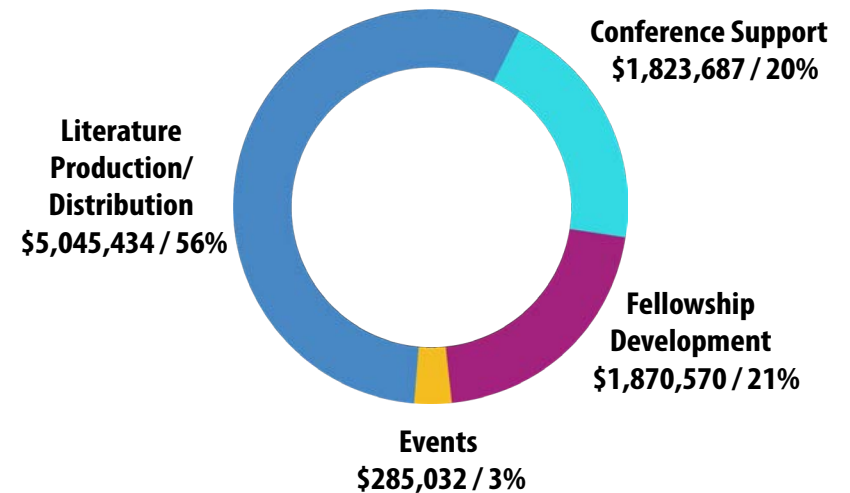


Table 1: Annual WSC & Fellowship Development Expenses and Total Weekly Meetings Worldwide

Fiscal Year	2019	2019 w/out Iran	2020	2020 w/out Iran	2021	2021 w/out Iran	2022	2022 w/out Iran	2023	2023 w/o Iran
Number of meetings (worldwide approx.)	70,065	48,091	76,075	50,000	76,075	50,000	76,075	50,000	72,215	48,481
Total contributions received from meetings worldwide	\$805,208	\$805,208	\$999,209	\$999,209	\$1,731,015	\$1,731,015	\$2,224,917	\$2,224,917	\$1,982,110	\$1,982,110
Annual contributions received per meeting worldwide	\$11.49	\$16.74	\$13.13	\$19.98	\$22.75	\$34.62	\$29.25	\$44.50	\$27.45	\$40.88
Cost to fund Fellowship services (WSC support and Fellowship development)	\$5,108,158		Cost to fund 70% of all services		Cost to fund 70% of limited services given emergency budget and layoffs		\$2,941,021		\$3,694,257	
			\$3,858,948		\$1,827,480					
Dollars needed annually per meeting worldwide to cover Fellowship services	\$72.91	\$106.22	\$50.73	\$77.18	\$24.02	\$36.55	\$38.66	\$58.82	\$51.16	\$76.20
Percentage of expenses currently covered by Fellowship contributions	16%	16%	26%	26%	95%	95%	76%	76%	54%	54%

101 languages!

Such a great milestone.
We can do together what we cannot accomplish separately.

Carrying the Message in 101 languages


Members are welcomed to NA with keytags in **65** languages.

IP #1, *Who What, How, and Why?* provides essential NA information in **57** languages.

The Basic Text in **39** languages offers addicts the opportunity for a new way of life.

- Afrikaans ○●●
- American Sign Lang. (ASL) ○●●
- Amharic ○
- Anglicized English ○●
- Arabic ○●●
- Armenian ●
- Assamese ●
- Azerbaijani ○●
- Bengali ○●
- Bengali (Bangladesh) ○●
- Blackfoot ○
- Bosnian ○●
- Braille ●●
- Brazilian Sign Lang. (Libras) ●
- Bulgarian ○●●
- CHamoru ○
- Catalan ●
- Cherokee ○
- Chinese ○●●
- Chinese Traditional ○
- Cree ●
- Croatian ○●●
- Czech ○●
- Danish ○●●
- Dari ●
- Darija ●
- Dzongkha ●
- English ○●●
- Estonian ○●●
- Farsi ○●●
- Filipino ○●●
- Finnish ○●●
- French ○●●
- Georgian ○●●
- German ○●●
- Greek ○●●
- Gujrati ●
- Hawaiian ○
- Hebrew ○●●
- Hindi ○●●
- Hungarian ○●●
- Icelandic ○●●
- Indonesian ○●●
- Innu-aimun ●
- Inuktitut/Inuit ●
- Irish [Gaelic] ○
- IsiXhosa ●
- IsiZulu (Zulu) ○●●
- Italian ○●●
- Japanese ○●●
- Kannada ○●●

- Kazakh ●
- Khmer ●
- Korean ○●●
- Latvian ○●●
- Lithuanian ○●●
- Malayalam ●
- Malay/Bahasa Melayu ○●●
- Maltese ○●●
- Manipuri ○●●
- Maori ●
- Marathi ○●
- Mizo ○
- Mongolian ●
- Nederlands/Dutch ○●●
- Nepali ○●●
- Norwegian ○●●
- Odia ○●●
- Papiamentu ○●
- Pashto ●
- Polish ○●●
- Portuguese ○●●
- Portuguese (Brazilian) ○●●
- Punjabi ○●●
- Romanian ○●
- Russian ○●●
- Rwandan/Kinyarwanda ●
- Sardinian ○
- Sateré-Maué ●
- Serbian ○●
- Sesotho ●
- Setswana ●
- Shona ●
- Sinhala ●
- Slovak ○●●
- Slovenian ○●●
- Spanish ○●●
- Swahili ○●●
- Swedish ○●●
- Tagalog ●
- Tamil ○●●
- Telugu ●
- Thai ○●●
- Turkish ○●●
- Ukrainian ○●●
- Urdu ○●●
- Uzbek ●
- Vietnamese ●
- Visayan/Bisaya ○●●
- Welsh ○
- Yup'ik ○



Key

- Keytag(s) produced in this language
- IP #1 is published in this language
- Basic Text is published in this language
- Recovery meeting, PSA, website, helpline, or local outreach occurs in this language

This color indicates the countries where there are no NA meetings.

Translations play a huge role in growing NA.
NA literature is translated by local translation committees, or LTCs, made up of committed members who are native speakers. NA World Services supports the LTC, coordinates professional services, and publishes translated materials.

This poster can be found at www.na.org/fdresources with many other Fellowship development resources.

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Some other highlights this fiscal year include:

- Audio Basic Texts were released in Brazilian Portuguese and Canadian French. (Find all eleven languages for streaming or download here: www.na.org/audio.)
- IP #1 was posted online in American Sign Language. (ASL IP #1 video and other ASL resources can be found here: www.na.org/asl.)
- The Service Basics and Handbooks on www.na.org were reorganized to be more user-friendly and easier to find (www.na.org/basics and www.na.org/handbooks).

We are celebrating the return of *Reaching Out*, the periodical publication for incarcerated members. It is available both on paper and virtually, and is beginning to be available on tablets in some facilities in the US. *Reaching Out* has been a lifeline and an important tool in carrying the message behind the walls.

Virtual Meeting Basics (www.na.org/virtual) launched online as World Board-approved service material and provided much-needed help and support to our burgeoning online communities. The 2023 WSC voted to recognize virtual groups, and we welcomed the thriving online community into our service system.

Although staffing is still well below pre-pandemic levels, we are very grateful to have begun rehiring. We are still pushing hard, but there is a freshness and optimism in every department as we see capacity returning. We, the Board, would like to thank everyone who serves the Fellowship, keeping the doors open for those yet to come. We would like to extend our heartfelt gratitude to the staff at NA World Services, whose tireless work is helping to make our collective Vision a reality.

Webinars continue to be well-attended and useful, bringing together NA members from across the world to share and care the NA way. In July, we had an open webinar on Fellowship development in English, Farsi, French, Polish, Portuguese, Russian, and Spanish. We celebrated Sponsorship Day together online, and the Unity Day Webinar on 3 September had over 1,000 connections on Zoom and YouTube—many of them at events, meaning even more members were able to participate. Conference participants also took part in regularly scheduled webinars (five this year), which improve communication and allow unprecedented collaboration between regions, zones, and the World Board. Again—from the depths of the pandemic, we have learned to use and optimize tools that improve our ability to communicate, collaborate, and carry the message. We are not “coming back” to where we were, but moving ahead to a new place in our development as a Fellowship.

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World Service Conference

In 2023, the World Service Conference held its first truly hybrid WSC! While many of us were able to gather in person, almost 40 participants joined us virtually, and the Fellowship at large was able to listen live as well. Thanks to our staff and co-facilitators, the process was mostly smooth and very effective.

Remarkably in a year of scarce resources, the *Conference Agenda Report (CAR)* posted early, with video and PowerPoint summaries available online to help members understand and vote their conscience on the issues. The *CAR*, the Conference Approval Track (CAT), *Conference Report*, and supplemental materials were also made available virtually. The conference participant portal, electronic polling, and regular conference participant webinars improved communication and reduced costs. We are very grateful that 46 communities fully or partially funded their participation. The technology required for a hybrid WSC is expensive, and all the costs to hold the conference—travel, meeting space, A/V, and other services—have risen dramatically in recent years, more than offsetting any savings from self-funding and non-travelling participants. The conference determined that, in the future, all regions ought to self-fund if they are able; funding will be available upon request, but the conference is seeking sustainability in part by returning the responsibility of funding delegates to their regions and zones.

The shutdown has afforded us an opportunity to move forward with ideas and plans that have seemed for many years too bold or too difficult for us to try. In this cycle, the conference is innovating in our practices and in our thinking, voting to

- try a three-year cycle with a mid-cycle virtual meeting, until 2029.
- reboot its strategic planning initiatives, moving toward a more collaborative and coherent decision-making process.
- the *Fellowship Intellectual Property Trust* was revised for the first time. Zonal delegates are now recognized in the *FIPT* as decision makers, and the definition of recovery literature has been clarified. The *FIPT* Operational Rules and Use Policy were also revised.

Also at the conference, NAWS Executive Director Anthony Edmondson announced his retirement at the end of his contract in 2025. We are grateful for all Anthony has done for Narcotics Anonymous over the last four decades. Anthony has been a wise and selfless leader, and has set an example of ethical, forthright, and caring service. Without his clear-eyed, careful planning, we might not have made it through this challenging time. Over the course of this conference cycle, we look forward to Anthony leading us through World Convention of NA (WCNA) 38 in Washington, DC—and a smooth and well-crafted transition to our next phase in Narcotics Anonymous World Services.

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Distribution data in charts and graphs for the 2023 fiscal year (FY 2023)

Context is important when considering the following data. Production is back on the upswing, but it is coming back from the abnormally low numbers that were consequent to the pandemic shutdown. So, even though the numbers are once again moving in the right direction, the disruption still bears on the figures and stymies the kind of trendline analysis we are accustomed to. It will take a few years before this new growth develops into a steady, predictable pattern once more.

Book Distribution since 1983

Book (pub date)	Total distributed	% of total	Average per year
Basic Text (1983)	13,003,551	51.5%	325,089
<i>Just for Today</i> (1991)	3,657,253	14.5%	114,289
<i>Step Working Guides</i> (1998)	3,577,989	14.2%	143,120
<i>It Works: How & Why</i> (1993)	3,179,370	12.6%	105,979
<i>Living Clean</i> (2012)	1,044,695	4.1%	94,972
<i>Sponsorship</i> (2004)	323,014	1.3%	17,001
<i>Guiding Principles</i> (2016)	292,293	1.2%	41,756
<i>Miracles Happen</i> (1998)	115,772	.5%	4,631
<i>A Spiritual Principle a Day</i> (2022)	78,095	.3%	78,095
	25,272,032	100%	924,932



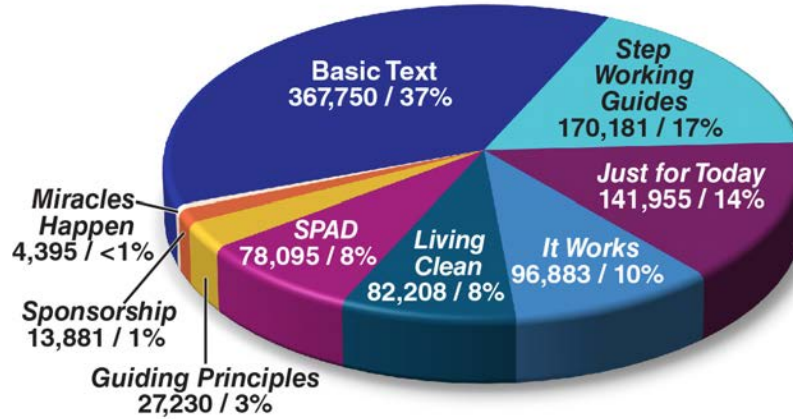
The Basic Text still accounts for the “lion’s share” of our book distribution.

The increased cost of A/V and IT services impacted both the WSC and planning for WCNA 38. We are excited to be holding a world convention for the first time since 2018, but are confronting increased expenses of everything about the event. Now more than ever, WCNA would be impossible without your service. Please register and volunteer! www.na.org/wcna

FY 2022–23 was proof to us that Narcotics Anonymous can weather any storm. While we continue the process of healing and renewal, we can look back on this experience with relief and awe. In Step Twelve, *It Works How and Why* tells us, “Our empathy isn’t abstract, nor is our understanding. Instead, it is born in shared experience. We greet each other with the recognition reserved for survivors of the same nearly fatal catastrophe. This shared experience, more than anything else, contributes to the atmosphere of unconditional love in our meetings.” We are grateful—and we know that the indomitable faith and commitment that has brought us to this point will lead us forward into brighter days ahead.

In gratitude,
Your World Board

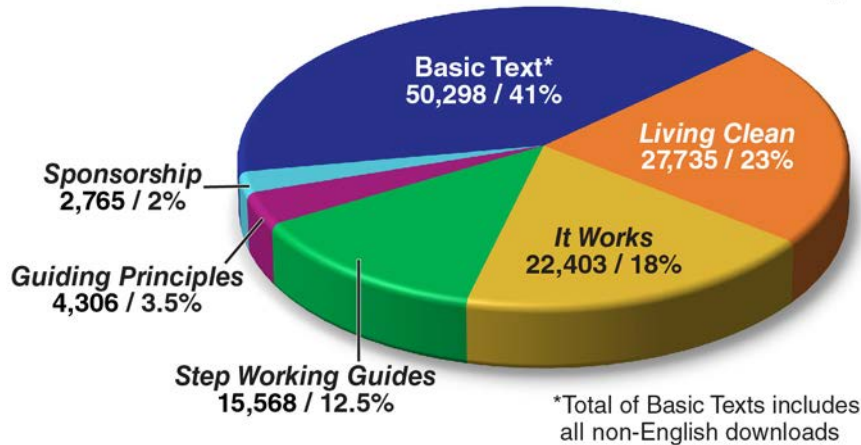
FY 2023 Book Distribution



Basic Text Distributed by Language FY 2023



Electronic Book Sales Totals (2012–2023)



Electronic Book Sales 2019–2023

