

nawsnews

VOLUME THIRTEEN | ISSUE FOUR | SEPTEMBER 2019

important dates and announcements

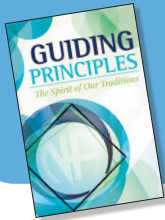
2018 Annual Report

This report provides an overview of the fiscal year 1 July 2017 through 30 June 2018. It has some interesting information about NA World Services and the Fellowship.



now online

www.na.org/ar2018



The "e-version" of *Guiding Principles* in English is now available.

Amazon | iTunes | Google Play | Barnes & Noble

Important Dates and Deadlines link at www.na.org/conference or click here

HRP Deadline 30 September 2019

Don't forget this new deadline for all nominations to the HRP process (individuals and RBZ sources) and World Pool submissions!

Updates on all the ways you can get involved can be found on the Service Center page: www.na.org/conference

Click to share!
Or make copies.



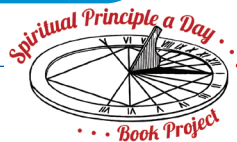
You can find the complete **NAWS News** here: www.na.org/nawsnews

what can I do? ways to get involved in the work

Projects

Spiritual Principle a Day (SPAD) Book Project:

Conduct a workshop with your friends, group, or committees. Submit your writing on these principles through October—Anonymity, Discernment, Empathy, Faith, Gratitude, Honesty, Hope, Open-mindedness, Willingness, and Vigilance: www.na.org/spad.



Training and Tools Project:

Conventions and Events Toolbox:

www.na.org/conventions

- Contracts and Negotiations—Review draft until 15 October
- Up next—Committee Structure and Accountability
- Sign up for next web meeting and project news: conventions@na.org

Local Service Toolbox: www.na.org/toolbox

- Serving in Rural and Isolated Communities—Ready to use soon
- Up next—GSR orientation tool
- Sign up for web meetings and project news: toolbox@na.org

Upcoming web meetings

Conference Participants: 5 October, 11:00 am PDT
H&I: 25 September, 4:00 pm PDT
Inmate Step Writing: 10 September, 4:00 pm PDT
Phonelines: 3 December, 4:00 pm PDT
Public Relations: 12 September, 4:00 pm PDT
Zonal FD/PR: 21 September, 10:00 am PDT

Open webinar about online meetings:

14 September, 11:00 am PDT

Virtual meeting of Zones (zones only):

21 September, 11:00 am PDT

Visit www.na.org/webinar for more information.

Issue Discussion Topics

This cycle's topics are:

- Attracting Members to Service
- Carrying the NA Message and Making NA Attractive
- Drug Replacement Therapy/Medication Assisted Treatment as It Relates to NA

We always appreciate receiving results of workshops, but your input for the DRT/MAT IDT would be particularly useful at this time.

Workshop resources: www.na.org/idt
 Please send your workshop results to worldboard@na.org.

We welcome your ideas and input: worldboard@na.org



UPON THIS COMMON GROUND WE STAND COMMITTED

ACKNOWLEDGING LOSS

We began our meeting with a time to honor MaryEllen P, our Board member who passed away in July. MaryEllen passionately served Narcotics Anonymous for more than 35 years. She was first elected to the World Board in 2012 and was reelected in 2016. A true champion of our message in print, MaryEllen served on the *Living Clean* Workgroup, and she was an active member of the current Spiritual Principle a Day Book Workgroup until her passing. MaryEllen was known for her devotion to her loving family, to mentorship, and to friendship. She will be remembered for her irresistible warmth and penchant for helping others.

She was passionate about our internal Operating Values Workgroup, and the remaining members of that workgroup framed a discussion for us that allowed us to honor her service, share our grief, and return to the work ahead. We heard about the moment of silence and acknowledgment she received at the European Delegates Meeting in Zurich, and were reminded that her impact and reach were large—and that we share the sadness at her passing with many. We have thanked her family, on NA's behalf, for sharing her with us so freely.

PLANNING STEPS TOWARD WSC 2020 . . .

The World Board (WB) met face-to-face 24–27 July 2019 in Chatsworth, California. Our meeting focused on financial review, plans for the *Conference Agenda Report*, the Conference Approval Track, continuation of the strategic planning process for the 2020–2022 cycle, and completion of WB candidates for the HRP's RBZ (Region, World Board, Zone) process. We also discussed upcoming web meetings. In September, one web meeting about online meetings will be open to all members and another will be a meeting for all zones.

We will highlight the activity of each of the workgroups in this *NAWS News*. You can find a list of all of our project- and WSC-related work and information on how to get involved on the Service Center page posted at www.na.org/conference. We will update this page soon as we enter *CAR* (*Conference Agenda Report*) season.

FISCAL UPDATE

We are nearly current with financial reporting under our new accounting system. The challenges of five locations and multiple currencies are still real, but we have made real progress. Based on figures through the end of May, literature sales are maintaining us as Fellowship contributions are seriously

down. We thought we were making progress toward less reliance on literature sales, yet that is not our reality this fiscal year. We will be looking at making changes to routine expenses and cutting expenses whenever possible.

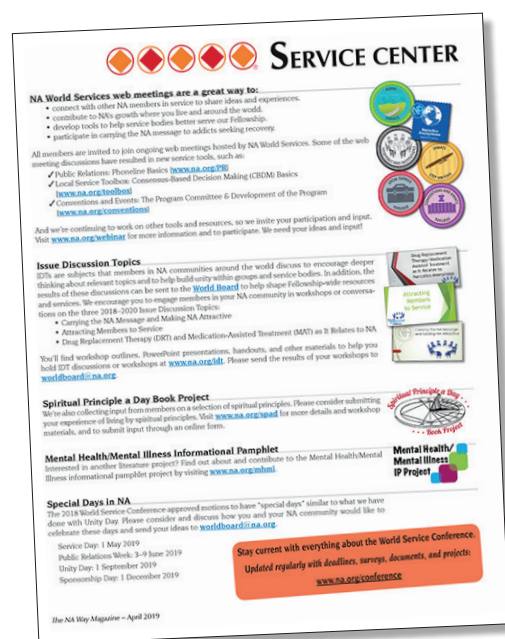
Why does this matter?

All of our revenue, including from both literature sales and contributions, contributes to Fellowship development and translations, and these funds are also meant to pay for projects directed by the WSC. We are all mesmerized and elated at seeing the Fellowship development PowerPoint at the WSC, and accomplishing this goal of global Fellowship development, which is directly tied to the vision statement, requires human and financial resources. As you are aware, we have an unprecedented level of activity through projects; all of these projects were requested by Conference participants. Projects do not fund themselves; they need funding to be initiated and completed. As of now, we have the ability to fund the projects solely for this cycle, and we are fortunate to have 111 operating days in reserve at the time of this writing. As many are aware, our goal is 365 operating days.

We are reviewing the final draft of our 2018 audit for the fiscal year ending 30 June 2018. We mentioned previously that the delay of the *Annual Report* was attributed to the reconciliation of the audit from Iran. We are looking for alternatives to help with this in the future. The *Annual Report* will be published to accompany the mailing of this *NAWS News*.



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BUSINESS PLAN GROUP

The Business Plan Group (BPG) met 21–22 June 2019 in Chatsworth, California. In addition to the Executive Committee of the World Board, Bob Mc from Louisiana attended, and Mary B from Texas attended via the web, as storms affected her ability to travel. They reviewed our financial and literature trends. They primarily reviewed 2018 data and trends over the years, much of which is covered in the 2018 *Annual Report* which is available online at www.na.org/AR2018. We encourage you to review this report—or at least take a look at all of the charts and data. The BPG also reviewed our cost of goods; major customer sales, which primarily focused on service offices; overall literature sales history; shipping and handling rates; pricing; and contributions, all for the purpose of ensuring that NA World Services remains a viable Fellowship resource for the future. Unfortunately, *Guiding Principles* hasn't realized the projected sales for the cycle so far and, along with other factors, this shortfall will require an adjustment to expenses in several areas, including travel.

The Business Plan Group recommended no change at this time to literature and shipping prices, which the Board supported.



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LITERATURE CATEGORIES AND PROCESSES

The BPG began looking at how we have maintained our current literature process since the 1980s. Does the current process of recovery literature, service literature, and service pamphlets (SPs) best suit the Fellowship today? We currently have two broad categories for NA-approved materials: recovery literature, all of which is Fellowship-approved; and service tools, some of which are Conference-approved and some of which are World Board-approved, with Conference participant review. World Board-approved material includes service pamphlets and a variety of service basics. SPs and service basics are the newest types of service tools and were created to capture Fellowship experience and best practices, usually after several years of discussions.

Originally, an informational pamphlet was characterized by three qualities: It was intended to speak to members or potential members, it carried the support of the Fellowship, and it could be read in a meeting. Other items were considered resources for members, groups, and service bodies, and followed a different process for development and approval, and

were not typically read in an NA meeting. That was at least the initial intention and the ideal, but in the past 30 years these distinctions have become less clear. We are also aware that these distinctions may make some resources less accessible to our groups and members. Many tools, particularly service pamphlets, are not regularly available at many NA meetings.

We have old processes and old literature and service categories, and we would like to at least start the discussion about what best serves the Fellowship for the future. We are motivated by the desire to ensure that the Fellowship has the tools it needs in a timely process. With the advent of the internet, we are now able to post materials on www.na.org in all stages of development, so access by members to material in various stages of development is not the issue it once was.

The issues that seem to need discussion include:

- Should all materials addressed to members be Fellowship-approved?
- What categories and approval processes should we use for group tools and resources?
- What categories and approval processes should we use for tools and resources developed for service bodies?
- How do we create processes that allow for updating or revising existing material?
- Is the reason many groups do not stock service pamphlets due to:
 - cost?
 - lack of awareness?
 - issues with fitting them into a literature rack?
 - other?
- What materials do we believe can be read in an NA meeting?

We hope to further engage members in this discussion through the 2020 *Conference Agenda Report*. The WB is not trying to make recommendations, but aims to simply frame the discussion about what best serves the Fellowship now and in the future.

As a result of BP and WB discussions, we are choosing Invest in Our Vision as the theme for WSC 2020 and the 2020–2022 Conference cycle. A Vision for NA Service reminds all of us about the importance of carrying our message, being of service, working together in unity, and ensuring that NA is seen as a viable option for recovery. It reminds each of us that the health and welfare of NA depend on the efforts and contributions of its members. NA is our Fellowship, and we are collectively responsible for its future.

A Vision for NA Service

All of the efforts of Narcotics Anonymous are inspired by the primary purpose of our groups. Upon this common ground we stand committed.

Our vision is that one day:

- Every addict in the world has the chance to experience our message in his or her own language and culture and find the opportunity for a new way of life;
- Every member, inspired by the gift of recovery, experiences spiritual growth and fulfillment through service;
- NA service bodies worldwide work together in a spirit of unity and cooperation to support the groups in carrying our message of recovery;
- Narcotics Anonymous has universal recognition and respect as a viable program of recovery.

Honesty, trust, and goodwill are the foundation of our service efforts, all of which rely upon the guidance of a loving Higher Power.

Non-English Book and Literature Production

Over the past several years we have moved more and more to in-house production for all non-English books distributed through WSO Chatsworth, WSO Europe, and WSO Canada. We made this move to printing in-house in Chatsworth out of financial necessity due to rising costs for lower-volume production runs, and we have all suffered through this. We were in a constant state of back-order for these pieces of literature and have experienced production quality issues with primarily non-English books. In other words, the standard for literature quality was not being met. Our short-term solution was to use experienced outside contractors. This helped us to see what we need for maximum production capabilities and what is needed to remain current with the ever-increasing demand for non-English literature.

We also needed to consider the reliability of non-English production with the existing supply chain. We expect any current supply chain issues to be short-term; we anticipate it could mean a 25 percent cost increase with printing and production for NAWS in the interim with the current global unrest.

Through our assessment of the many factors, we are in the process of creating a working alliance with a local printing company; we have a long history with the company for English IPs and booklets. Their expertise and quality assurance should relieve much of our current challenges and production quality issues, while at the same time keeping the cost of goods relatively stable. We believe this transition will occur by the end of this calendar year, with some results apparent even sooner. We want to thank the communities, primarily in Europe and Latin America, that have suffered through this with us. We believe you will see positive changes soon and we thank you for your understanding and patience.

NEW IDEAS AND ISSUES NEEDING INPUT

Online Meetings and Service Committees

We are trying to find ways to discuss and improve the available resources for online meetings. We conducted a brief poll in the recent Conference participants web meeting and informed participants of our plans to have a discussion—open to all members—regarding experiences with online meetings. This web meeting will take place on Saturday, 14 September 2019, at 11:00 am Pacific Daylight Time. We had an American Sign Language interpreter offer their services for this webinar after our first eblast, and we will continue to remind members about the webinar. We are also collecting ideas and input to feed back to Conference participants to advance this discussion. Please send your ideas to wb@na.org.

Strategic Planning

We had a second session of our strategic planning process. We initially had a discussion on involving Conference participants in the prioritization process and on ways to encourage ownership of the strategic plan. This is not solely the Board's strategic plan; it is all of ours. We come together at the WSC

for the betterment of NA globally. NAWS and Conference participants are the “we,” and together we can realize global reach. In the process of prioritization, we all consider A Vision for NA Service and NAWS' long-term goals that are listed in the strategic plan.

Following our discussion, we moved to review the objectives and goals. One of the goals is for members to have better access to workshops, training, and service tools through greater use of technology and increased collaboration with regions and zones. This goal illustrates the “we.”

We moved to small groups to discuss objectives and possible approaches to fulfilling the objectives. As we considered Fellowship development, for example, one of the suggestions from the small group was to work in collaboration with regions and zones to better understand Fellowship growth trends and identify potential areas for growth. We have demonstrated through regional reports that NA in the US is holding steady, with minimal to no growth. Perhaps we need to work collaboratively with US regions and zones to help develop a Fellowship development plan. Once we ratify our approaches, we will involve Conference participants in the prioritization process and the future of planning.



2018–2020 Issue Discussion Topics (IDTs)

Materials for this cycle's Issue Discussion Topics remain available online at www.na.org/idt. The topics are:

- Attracting Members to Service
- Carrying the NA Message and Making NA Attractive
- Drug Replacement Therapy (DRT) and Medication Assisted Treatment (MAT) as It Relates to NA

Members and service committees are encouraged to engage in these important discussions that came about as a result of the survey in the 2018 CAR.

We especially need the help of Conference participants and others with the DRT/MAT topic. Our initial strategic planning session indicates that the significance of the issue of DRT/MAT is not decreasing in any way, and NA as a whole is being affected. WSC 2018 adopted a regional motion that directs the World Board to develop a project

plan for WSC 2020 to create or revise one piece of recovery literature to directly address DRT/MAT as they relate to NA. The intent of that adopted motion states: "To begin the discussion on how to address DRT/MAT in a piece of recovery literature as it relates to our message and program and have a unified Fellowship position." This is not something the WB can frame alone. We need your ideas and input and the results of discussions on this IDT if we are to create a plan that reflects what you want to see in this piece of recovery literature. What we have heard to date as a result of this IDT has been great, but it is focused on how we can better welcome members and potential members. What we have not heard is input that helps us frame a Fellowship position about this issue. Unless the Conference can provide us with other direction, we will be proposing that we frame an additional discussion about this topic for the 2020–2022 Conference cycle that seeks to gather the needed input. If we can help with the input-gathering process in any way, please let us know at wb@na.org. Please send in your workshop results!

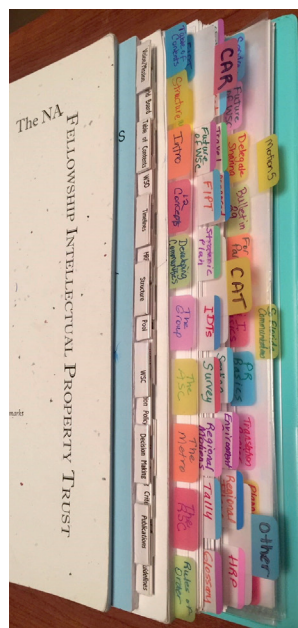
WORLD SERVICE CONFERENCE: CONFERENCE AGENDA REPORT (CAR) AND CONFERENCE APPROVAL TRACK (CAT)

As mentioned previously, we decided that the theme for the Conference and the upcoming 2020–2022 cycle will be Invest in Our Vision. As we have already said, we looked at A Vision for NA Service, which truly represents an investment in ourselves in NA. We open our hearts to freely give to the Fellowship that saved our lives. Our giving involves financial contributions, service commitments, and sponsorship, along with reaching out to the newcomer—the lifeblood of NA. Our investment is truly akin to commitment.

CONFERENCE AGENDA REPORT

We began to identify topics for the essays that we want to include and discuss in the CAR. We are aware that many of us

simply want to review motions; yet, hopefully, we can also shift our thinking toward discussing matters of importance to all of NA. We have the Mental Health/Mental Illness IP draft for approval, proposed changes to the FIPT Operational Rules and Use Policy, a survey on recovery literature, service tools, and Issue Discussion Topics, and we have some developing ideas for including materials from the strategic plan in the CAR. We have started reviewing regional motions and working with the makers of those motions. Yes, the season of CAR workshops will be upon us soon.



Speaking of CAR/CAT workshops, we need to remind you that we may not be able to fulfill all requests. We informed Conference participants at WSC 2018 that we are unable to duplicate the 2018 CAR season. We have asked zones to work together to have multiregional or multizonal workshops. Presently, we have numerous requests for the same weekend at the end of January, and we doubt that we can fulfill them all unless some can be done virtually. With an eleven-member board currently, and only two of them living in the continental US, we are stretched thin. Please consider partnering up and seeing whether there are alternative dates in February that may work for everyone.

CONFERENCE APPROVAL TRACK

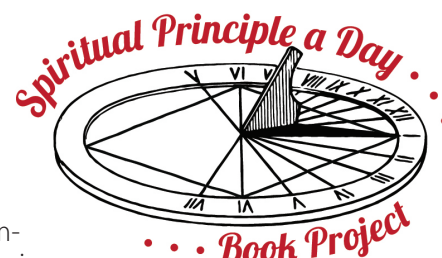
We discussed the strategic plan moving forward and possible project plans. Other than putting forth a project plan for the Spiritual Principle a Day book, which was presented as a four-year project at WSC 2018, we have not identified any additional projects yet. However, we have come to accept that any additional projects will need to be accomplished primarily using virtual workgroups. We do not anticipate that we will have the financial resources to hold more than one face-to-face workgroup in the upcoming cycle. This cycle had three face-to-face workgroups, with global representation in all. The WSC of the Future was the largest, with 16 zonal delegates and two World Board members, along with numerous staff. In short, these workgroups had a large financial and human resource utilization. We had planned for these workgroups, yet we didn't plan on *Guiding Principles* sales being low and member contributions falling dramatically. Using technology for projects is the only current avenue we see to accomplishing the work ahead.

WORLD SERVICE CONFERENCE PROJECTS AND WORKGROUPS 2018–2020

SPIRITUAL PRINCIPLE A DAY (SPAD) Book PROJECT

By the time you read this, the 1 September deadline for offering input on the first batch of review drafts will have passed. Don't despair! We're aiming to circulate three more review and input (R&I) batches. In addition to more daily entries, the next R&I batch will include a draft of the book's preface and the complete list of principles we intend to address. Look for its release in early November 2019.

In the meantime, we're counting on you to keep submitting your writing! Visit www.na.org/spad and check out the current list of principles and quotations. Use the quotes to prompt your writing, submit from any connected device, or download materials to facilitate a workshop.



We are over the moon with excitement to learn about all the different ways that members are utilizing Spiritual Principle a Day (SPAD) materials to generate raw materials for the book project. We've heard from inmates in a North Carolina women's correctional center and from a federal prison in Arkansas in response to our request in *Reaching Out*. At two California correctional facilities, H&I panel leaders have been taking in SPAD materials so incarcerated members can write. We are delighted to receive these contributions from our brothers and sisters behind the walls.

To date, we've received members' writing from 55 SPAD workshops, held at every kind of NA event imaginable: service committee meetings, conventions, campouts, picnics, and retreats. We know of many NA groups that hold writing workshops before or after their meetings. At least one group uses quotations on a single principle to inspire discussion at their regular meeting and invites everyone to stick around and write after a break. We applaud your enthusiasm and creativity!

Finally, we'll mention the many members who utilize the online forms and write on their own in the dead of night. Okay, we don't actually know when they're writing, but the point is that they *do*. And they do so without recognition, with no social media moments, just anonymously contributing the raw materials we need to create a piece of literature that's by addicts, for addicts. It's the NA way!

We are grateful and humbled by all of these efforts. Thank you!

WSC OF THE FUTURE PROJECT

As this issue of *NAWS News* is being prepared, the WSC of the Future Workgroup was getting ready for its last in-person meeting.



WSC of the Future Project Charge

- building a shared understanding of what an effective and sustainable WSC is
- strengthening collaboration among zonal forums and between NAWS and zonal forums
- collecting and sharing best practices of zonal forums
- providing input to the project plan on the role of zones proposed for 2020–2022

At our Board meeting, we finalized a couple of items that came from the workgroup.

Zonal Self-assessment Workshop

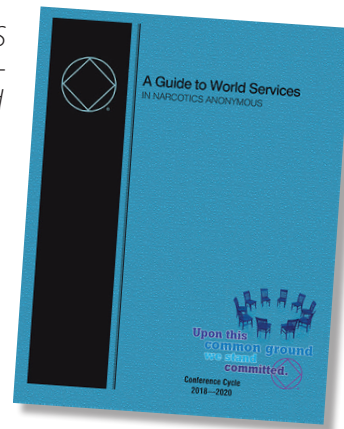
This workshop is designed to help zones reflect on the reasons for their development and how to best meet their needs. The session can function as an introduction to planning for zones that have not done much planning, and it

can help in reexamining priorities for those zones that are already using a planning process. Ultimately, we hope the workshop will help zones think about how to better carry the NA message.

The workshop has already gotten a test drive at the Russian-Speaking Zonal Forum and at the Rocky Mountain Zonal Forum. We will post a copy at www.na.org soon.

GWSNA Updates

As we reported in the last *NAWS News*, the workgroup is recommending that *A Guide to World Services in NA* (GWSNA) be updated to better reflect current practices—in particular, that the WSC is more than a biennial event; its work goes on throughout the cycle. Other recommendations include a sustainability statement and expanding the forms of communication and collaboration mentioned in GWSNA to include more references to things like web meetings and email. You will see these recommendations in the Conference Approval Track material along with other proposed GWSNA changes.



Virtual Meeting of Zones

The workgroup suggested planning a virtual meeting for zones to meet each other and begin to discuss how they might benefit from increased communication and collaboration. That meeting is planned for **21 September**, 11:00 am–1:00 pm Pacific Daylight Time. An email with more information has been sent to all Conference participants.

Zonal Snapshots

We began this project thinking we might want to try to produce something like Zonal Basics. That is something we asked about in a Conference participants web meeting, and many participants let us know that they believed it was too soon to try to put together something like a Basics tool, but that something describing each zone would be helpful. We've taken your input and worked to put together a zonal report form that zones can use to report to the WSC, and that should help us put together a one-page summary of each zone that we can compile as a "state of the zones" tool to use throughout the cycle. More on that soon!

Ongoing Work

After its meeting, the workgroup will send recommendations to the Board for a WSC evaluation tool and input for the 2020–2022 Role of Zones Project Plan and Workgroup. We also plan to review the input from the Conference participants web meeting on the WSC Mission, and to forward thoughts on possible next steps, if any.

DELEGATES SHARING

The Delegates Sharing Workgroup plans and coordinates a session at the World Service Conference for delegates to gather, share experiences, and build unity.



The 2016 session focused on spiritual principles connected to the WSC theme Honesty, Trust, and Goodwill. In 2018, attendees participated in a session called Speed-Sharing: Discovering Our Common Ground. This was a “speed-dating” type of interaction for participants to get to know one another better and begin the Conference week on common ground.

The workgroup also puts on the pre-WSC Unity Day workshops, cohosted by NAWS and the local West End Area, which are attended by both Conference participants and local members.

Since the workgroup members were announced in the March *NAWS News* (Andrea F, Costa Rica; Dennis R, Texas, USA; Grainne H, Ireland, point person; Jacqui L, Illinois, USA; Scott M, Missouri, USA; and Jose Luis A, WB), an additional member has been added: Upi K, Finland. The workgroup first met in June of this year and will meet approximately monthly. All ideas for the Delegates Sharing Session and the Unity Day workshop are welcome at delegatessharing@na.org.

FELLOWSHIP INTELLECTUAL PROPERTY TRUST (FIPT) OPERATIONAL RULES AND USE POLICY

Some of you may be wondering how we reached the suggested revisions to the Operational Rules and Use Policy (*FIPT Bulletin #1*). In 1993 the World Service Conference adopted the *FIPT* policy which clearly states that NAWS is the trustee of NA’s intellectual property trust, which includes all recovery and service literature and trademarks. NA was a much smaller world in 1993, with 72 regions, primarily in the US. At that time it seemed feasible that any region could request an inspection as an emergency measure.

In April 2017, 24 years after the adoption of the *FIPT*, a region requested an inspection for the first time. Not only had the Conference almost doubled in those years, but NAWS operations had as well, with branch offices and/or distribution centers on four continents. After discussions at WSC 2018, NAWS complied with the request; the inspection occurred and was reported widely, including online; and no significant issues were found. This has been previously reported, but if you missed it, please visit www.na.org/fipt.

Because of the huge commitment of human and financial resources that an inspection requires, the Conference focused its discussion in 2018 on what it should take to reassign this

amount of NA World Services resources. We had reported on the issues we had seen in the year leading up to the WSC and included the following in the 2018 *Conference Report*:

The relevant section of the Operational Rules refers to an inspection occurring “on behalf of the Beneficiary.” The Beneficiary is the entire Fellowship, and only the delegates at the World Service Conference can speak for all of “us.” We spend over \$40,000 per year hiring outside auditors to review and verify the internal controls and routine operating processes and financial figures that we report to you. If that is not sufficient, we need to hear clearly from the Conference what it would require for the Conference to have more confidence in our reports.

After several discussions, WSC 2018 showed consensus support (93-15-4-2) for a change being needed to Article III of the Operational Rules for an inspection request, and went on to suspend this clause through WSC 2020 while changes can be considered. That decision was as follows:

Acting as the trustor, the delegates present at WSC 2018 are suspending Article 5, Section 3 of the FIPT Operational Rules while we make a decision about the future. This suspension would expire at the close of WSC 2020.

Final vote/decision: 89-22-0-2 consensus support

The workgroup offered changes to the inspection section of the Operational Rules, reflecting discussions that had occurred at WSC 2018. The section has been rewritten to reflect more current language, and assigns this responsibility to the WSC since this is the only place in our service structure to which we have assigned the responsibility to speak for the Fellowship—the beneficiary. The workgroup tried to consider the audience and to provide enough information in

this section for a member to understand how to work within the system. Much of the language in the first two paragraphs of the proposed revisions is taken directly from other sections of the trust and rules.

The remainder of the proposed changes to the Operational Rules are not really changes, but are being offered to reflect current practices. They include updating the term *WSC boards and committees* to the current term, *World Board*, using the term *delegate* rather than *representative*, clarifying that our annual audit is *independent* of NA World Services and the World Board, and changing reporting from calendar year to fiscal year, as called for in *A Guide to World Services in NA*.

We are also proposing changes to the Use Policy, *FIPT Bulletin #1*. This bulletin

explains “the NA Fellowship’s policy on the reprinting and use of copyrighted recovery literature and the use of registered NA trademarks and service marks by NA groups, service boards, and committees.”



The major proposed changes are:

1. Changing the rules for reproduction of recovery literature by groups by adding *current*, removing booklength pieces, and clarifying that this does not include any permission for electronic or online formats.
2. Rewriting the introduction and moving the section on copyright ahead of the section on trademarks.
3. Using the term *policy* throughout the document, rather than a mix of *policy* and *guidelines*.

The World Board is only authorized to publish currently approved recovery literature. That would mean that these are the only versions we can give someone else permission to reproduce. The Use Policy is where that permission policy is outlined for NA service bodies and groups. The current Use Policy has never made the limitations of current literature clear. Most of what we are currently informed about with the Use Policy is from members and groups falls outside the current Use Policy. Also, in discussions at previous WSCs, we have not given permission for anyone to post NA Fellowship-approved recovery literature online. We do post IPs and booklets in a variety of languages on www.na.org so that Fellowship websites can link directly to this material. We do not post booklength pieces of recovery literature online, and have had discussions about this at several past Conferences. Those clarifications, and removing the group's right to reproduce booklength pieces, are the largest proposed changes. Much of the explanatory text has been updated to reflect more current language, for example, *service bodies* instead of *committees*.

We are committed to ensuring that the NA message is readily available at NA meetings. If a group is financially challenged and wants to reproduce a booklength piece of Fellowship-approved recovery literature, we encourage them to contact NAWS to work out a solution. We do not believe that the current broad approval for groups to reproduce booklength pieces protects the Fellowship's material or provides the outcomes for NA as a whole that were the original intent.

Finally, we will also be proposing to begin the process of updating the Trust itself. This is an involved process that must begin with Conference approval, so we will be making a motion in the 2020 CAR to start the process. Once that motion is approved, it would require specific recommendations to be made, a six-month Fellowship review and input period, and then presentation of the final proposals in the 2022 CAR. At WSC 2018, zonal delegates were included as voting Conference participants, but the FIPT is one of many policies that have not been updated to reflect that change. In the meantime, approval of literature and/or changes to the Operational Rules will require a record of only regional delegates for decisions of this type.

We discussed all of this in the August CP webinar and have asked for ideas and input to be sent to the WB. We will be finalizing this and the other items for the 2020 CAR at our October meeting.

TRAINING AND TOOLS PROJECT

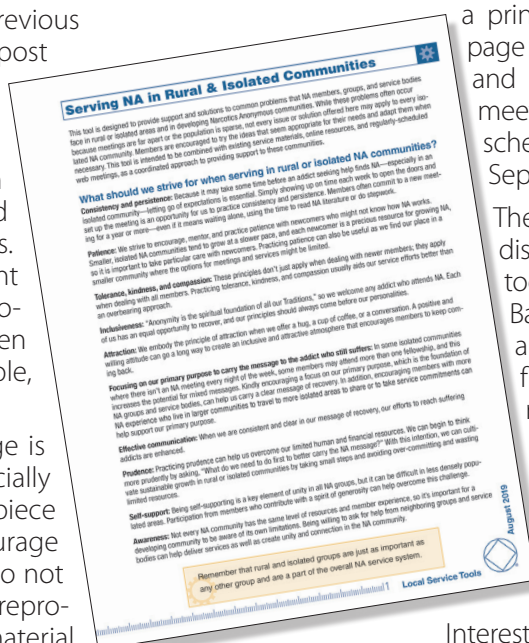
The Training and Tools Project is focused on two areas of service: a Local Service Toolbox and a Conventions and Events Toolbox. We are organizing web meetings to gather experience and develop tools for each of these areas, and we encourage you to find out more at www.na.org/projects.

Local Service Toolbox

The Local Service Toolbox project is continuing to develop short, easily translatable service tools in an effort to assist local service bodies in their service delivery efforts.



The latest tool, Serving NA in Rural and Isolated Communities, has undergone a 90-day review period and will soon be available online at www.na.org/toolbox and www.na.org/ruralservice. As a reminder, this piece of the toolbox is composed of three parts: a printed service tool, a webpage with a range of resources, and regular online support meetings. The next of these is scheduled for the middle of September.



The first web meeting to discuss a GSR orientation tool (currently called GSR Basics) was held on 11 July and generated some useful input. The draft is being revised and will be distributed for further thoughts in the next few weeks. We have yet to determine whether another web meeting will be needed for this piece.

Interested members can email toolbox@na.org for more information about the upcoming web meetings related to this project.

We appreciate all the members who have participated in web meetings and shared locally developed resources with us. We look forward to continuing this work with you.

Conventions and Events Tools

We are happy to report that a review and input draft for the next piece, Contracts and Negotiations, has been posted on the project page. It is available for a 90-day review period, ending **15 October 2019**.

In support of the review period, we have scheduled a web meeting for 24 August 2019 at 11:00 am Pacific Daylight Time, intended for discussion of the draft. We have contacted interested members about the review draft, the input period, and the web meeting. We look forward to hearing everyone's input.

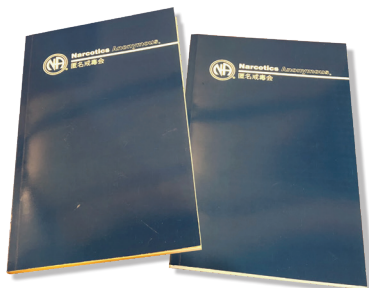
Moving forward with the next steps, remaining topics include Committee Structure and Accountability, Site Selections,



Registration, Safety & Security, Merchandise, Legal Entities and Tax Issues, and Vendor Relations. Please visit the project page for completed tools and updates on the project. Here is that link: www.na.org/conventions.

PUBLIC RELATIONS ACTIVITY

Public relations had an exciting couple of months. In May 2019 NAWS traveled to Beijing, China, to attend the International Federation of Non-Governmental Organizations (IFNGO). NAWS is a registered NGO. We teamed up with a member from Shanghai who proved to be invaluable as he is fluent in Mandarin. At the addition conference we were able to distribute 200 Chinese Basic Texts to professionals from throughout mainland China. Several of these professionals inquired about starting NA meetings.



Members from Beijing and Shanghai are planning an approach to growing NA that will begin with forming cooperative relationships with professionals at a treatment center in each area. The aim is to slowly grow the Fellowship as they build professional relationships.

PR Week, which is the first week of June, was celebrated with many communities globally participating. June 2019 was the inaugural week of celebrations. Several regions from various zones participated. Zones that had regions celebrating PR Week include the European Delegates Meeting, Asia Pacific Forum, Latin American Zonal Forum, Canadian Assembly of NA, Midwest Zonal Forum, Northeast Zone, Autonomy Zone, Southeast and Plains States Zones, and Iran.

This is likely not an exhaustive list, yet those are the communities that provided us with pictures and a write-up of their events. Activities were varied; many communities



Badgerland Area,
Wisconsin Region PR Week, USA

chose a poster campaign, some had learning days with professionals, one chose to participate anonymously in a parade, others began a bus and bus stop posters campaign, and one zone—CANA—initiated a national public service announcement for a month. NAWS' PR manager traveled to a multi-regional PR day put on by Chesapeake & Potomac and Free State Regions. The event featured a professional panel, small groups for PI and the NA member, a session on NA meetings and technology, and an H&I panel session. We are elated that so many members embraced PR Week, and we look forward to hearing of their successes.

NAWS TRAVEL

All NAWS travel is conducted on behalf of our Fellowship; we are grateful for the opportunity to attend zonal forums, conventions/events, and PR-related travel. Our aim is to better fulfill our purpose as outlined in GWSNA:

The basic purposes of our world services are communication, coordination, information, and guidance. We provide these services so that our groups and members can more successfully carry the message of recovery and so that our program of recovery can be made more available to addicts everywhere.



Anonymous participation in
parade for PR Week, Argentina



Multi-regional PR event,
Chesapeake & Potomac
and Free State Regions,
USA



ZONAL FORUMS

We attended two zonal forum meetings between June and August. These were:

- **European Delegates Meeting (EDM) in Zurich, Switzerland**

The zonal forum meeting occurs at the same time as the European Convention in the summer. Since each met in separate venues in Zurich this year, the interactions were minimal. The convention, held in the rather infamous “Needle Park,” was by all accounts a huge success. The PR accomplished at this event was truly impressive and included a presentation to approximately 90 professionals, as well as national print and media coverage. Congratulations, Switzerland!

The EDM is one of NA’s largest and most diverse forums, with almost 30 communities attending. They discussed a wide range of issues including their FD and PR activities and plans, which highlighted the recent European Service Learning Days and their new online blog, guidelines for seating at the EDM, and a variety of issues affecting local communities.

- **Rocky Mountain Zonal Forum in Salt Lake City, Utah, USA**

This zone is primarily a discussion-based body. Eleven delegates and alternates were present, and the one who was not able to attend joined some of the discussions virtually. In addition to zonal business, two workshop sessions took place. One focused on the draft of the Zonal Self-assessment Workshop developed by the WSC of the Future workgroup. This workshop helped to improve the draft and provided an opportunity for the member regions to discuss some of the history and current challenges of the Rocky Mountain Zone. Local members were encouraged to attend on Saturday afternoon to participate in a productive and well-received discussion of the IDT, DRT/MAT as It Relates to NA.

Some of the topics discussed at these zonal forums included the current IDTs and projects, efforts for PR and presentations, literature distribution, and a NAWS update with questions and answers.

CONVENTIONS AND EVENTS

We also participated in a few conventions and events between June and the writing of this report. These included:

- **Second Annual Speaker Jam at Soledad Prison, Soledad, California, USA**

Some interesting facts about this event: It was fully self-supported by incarcerated addicts, with additional support from the Santa Cruz Area. The areas hosted an earlier event with speakers and food and had an auction of inmate artwork to raise funds to cover the cost of literature, food, and expenses for the event. They had cases of books available at no cost for interested inmates, and 200–300 inmates, along with about 25 H&I members, attended the event. The inmates

selected the workshop topics and organized the event. Workshops were held in English and Spanish. We sent one staff member who works regularly with H&I to keep the expense down.

- **Fifth Forum of Services of the Brazil South Region, Florianopolis, Santa Catarina, Brazil**

Sessions at these events varied widely depending on the location and needs of the community. Some of the sessions included inmate step writing, IDTs, Fellowship development, NA history, and atmosphere of recovery in service.

PR TRAVEL

We attended the Innovations in Behavioral Health Conference in Nashville, Tennessee, USA. This conference attracts addiction professionals and mental health professionals. Many of these treatment facilities are twelve-step focused. We attended the National Association of Drug Court Professionals Conference in National Harbor, Maryland, USA. This conference attracts more than 3,000 drug court professionals. Many of these professionals are new to the field of addiction treatment and inquired about NA in the community and how recovery works for members.

WCNA 2021

We are beginning to actively plan for Melbourne, Australia. The dates targeted are 9–12 September 2021, though we have not signed the final contract and will let you know when we do. Bella A, former World Board member, is the point person for the local support workgroup. We are planning for an event about the size of WCNA that was held in Barcelona, Spain.

Australia has stringent entry requirements, not unlike the US; some members may not be granted a visa. We suggest that you begin your process of visa application once we go on sale in September 2020. Typically, visas are good for one year.



The Melbourne convention center is state-of-the-art; all trams in the city center are free. We will be offering a host of hotel options, from five-star to hostels. We want to suit all members’ needs.

We recognize that members cannot take any action today; we have had numerous inquiries and intend to provide information about our size limits and entry restrictions into Australia.

STAFF CHANGES

Katie Valenzuela was recently hired full-time in the Accounting and Customer Services Team to replace Peggy LaBon, who retired. Katie is an accounting assistant and brings with her 20 years of experience.

HUMAN RESOURCE PANEL

Hello from the Human Resource Panel (HRP). We had our second face-to-face meeting of the cycle in July. In preparing for our work ahead, we were able to review every step of our nominations process, looking for opportunities to improve outcomes and streamline the work. Much of the meeting focused on discussing the webpages, forms, documents, tools, and communications that support our work. With that work behind us, we are now ready to begin our candidate evaluations to identify nominees for consideration at WSC 2020. **The deadline for inclusion in our process is 30 September 2019.**

As a part of this cycle's HRP Action Plan, we identified the importance of effective and concise Candidate Profile Reports (CPRs). You may recall that CPRs for HRP nominees are distributed to Conference participants before the WSC, and are the primary resource that many participants use to make their voting decisions. We made some changes to the CPR questions. Remembering that one of our recommendations is to offer concise responses, we are also limiting the length of the responses nominees can provide. We hope that these changes will improve the quality and, at the same time, reduce the length of the CPRs, considering the time and translations pressures on participants as we approach the WSC.

As we reported earlier in the cycle, we intend to facilitate the WSC elections using e-balloting software. To be able to participate in WSC elections, every Conference participant will need to have access to an email account. We are confident that we will be able to offer support for those few participants who may not be able to access their email at WSC 2020. We are considering testing the software before the start of elections so that everyone has an opportunity to get familiar with the process. We will keep you posted on our intentions.

We finalized our recommendations for changes to *A Guide to World Services in NA* that pertain to our processes. We will forward those recommendations to the World Board, and they will likely be a part of the Conference Approval Track material published in January 2020.

Speaking of the guide and our process, at the last WSC there was agreement that any amendments to CAR motions would need to be submitted at least ten days before the start of the WSC. We believe the same approach should be applied to any nominations from Conference participants. In the past, that deadline has been the same as for amendments to CAR motions. We want to require nominations from Conference participants to be submitted to the HRP no later than ten days before the start of the WSC. We are interested in your

thoughts on this.

You may recall that we have been asking for any policies that pertain to your RBZ process, to work on resources that may be helpful to you in that process in the future. We also want to ask you to provide us with any information about the process that your zone used to identify the zonal representative. Our thought is that this might provide some ideas for your processes for selecting RBZ candidates.

One more time, **the deadline for inclusion in our process is 30 September 2019.** Please let us know if you have any questions, and remember that the webpages at na.org include lots of relevant information regarding serving at the world level. Here is that link: www.na.org/?ID=HRP-info.

As always, we welcome any comments or questions. Email us at hrp@na.org.

IMPORTANT DEADLINES & DATES

Travel requests (considered by quarter)
Please send in your requests as early as possible.

15 November for January–March

15 February for April–June

Web meetings and webinars

5 October: Conference Participants Web Meeting,
11:00 am PDT

14 September: Open webinar focused on online meetings,
11:00 am PDT

21 September: Virtual meeting of Zones (zones only),
11:00 am PDT

World Board meetings

24–27 July 2019

2–5 October 2019

Deadlines

30 September: Deadline for all candidate submissions to the HRP's nomination process

English Conference Agenda Report available
26 November 2019

Translated Conference Agenda Report available
26 December 2019

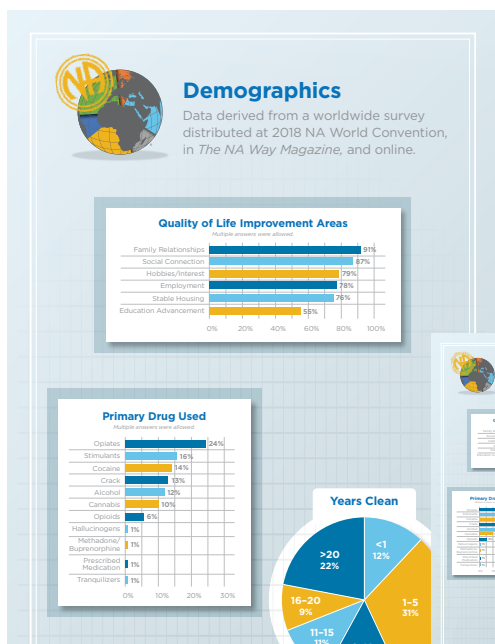
Conference Approval Track material available
26 January 2020

World Service Conference 2020
26 April–2 May 2020

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ISSUE 39, SEPTEMBER 2019



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