Greetings from your World Board. This is the last issue of NAWS News before we launch what will be an unusually long "Conference season." In the interests of keeping this report short for easy distribution and translation, we are covering just some recent highlights of World Services' activity here. We touch on the WSC and upcoming Interim CAR/CAT below, and we urge you to check out the July, August, and September postings at the top of www.na.org/conference for more information. As always, we encourage you to reach out with questions and input: wb@na.org. Thank you for letting us serve.

VIRTUAL MEETINGS BEST PRACTICES

One of our primary project focuses for this conference cycle has been the Local Service Toolbox developing resources for virtual meetings. We are pleased to report that we have published a draft version of Virtual Meetings Best Practices at www.na.org/toolbox.

This draft service material offers experience and guidance from the Fellowship. NA members around the world have helped to create this piece by sharing locally developed resources, by participating in the web meetings we have been hosting for the last two years, and by responding to a number of surveys we have posted on the topic.

The draft covers a range of topics related to virtual NA recovery meetings, including

- · keeping meetings secure from disruption,
- · welcoming newcomers and sponsorship,
- practicing the Seventh Tradition and signing attendance cards
- · making meetings accessible
- · hybrid meetings
- and more

We encourage you to review the draft and then share your input through a short survey, which will be posted until 30 November 2021. You can complete the survey by yourself or with others in a group or service event setting.

Thank you to everyone who has helped with the project so far. We look forward to introducing a new, much-needed, piece of service material soon.





www.na.org/virtual on-screen resources to download this slide for your meetings



RECOGNIZING VIRTUAL MEETINGS AS GROUPS

Earlier this year we posted a survey that included a question, "Do you believe that virtual meetings meet the criteria to be NA groups, as listed in *The Group Booklet*?"

The survey was posted in five languages: English (1,958 responses), Farsi (872 responses), Portuguese (856 responses), Spanish (421 responses), and Polish (123 responses).

There was a consensus among respondents that virtual meetings do meet the criteria.

Responses: Yes - 3466 (82%), No - 407 (10%), Not Sure - 357 (8%).

The World Board plans to offer a motion to be considered at the 2023 World Service Conference. In the meantime, the board encourages local service bodies to continue to recognize and embrace virtual meetings.

FINANCES

Member contributions are at an all-time high. For the fiscal year that ended 30 June 2021, contributions from members, groups, events, and service bodies are coming in at just over 25% of our operating income, which is unprecedented and so encouraging to us. Thank you so much to everyone who has made that possible!

Our finances are slowly improving. Some weeks there is an increase in the number of orders and their average value and some weeks it's just the opposite. In short, we have found a level of finance that allows us to sustain ourselves week to week. We are grateful that we have been able to return a number of staff who were furloughed, for a year and a half in some cases. But we are still building back, and it will take a long time to rebuild our reserves and our capacities. We are struggling with the same challenges facing many organizations. Our literature sales have decreased because of the number of in-person meetings not taking place. At the same time, the cost of goods for literature and merchandise is increasing, in some cases dramatically, and we are facing disruptions in shipping and in the supply chain.



HARDCOVER BASIC TEXT OUT OF STOCK

Ordinarily we keep inventory of more than \$1,000,000, and that has insulated us from many of the supply chain issues that have been affecting organizations and businesses worldwide, until now. As we reported through email, we are temporarily out of stock of the hardcover English-language Basic Text, as well as some other items, in our Chatsworth and European locations. (Canada does still have



stock.) We regret to say that will not be able to process orders for the hardcover English BT until approximately 15 October.

As of this writing, we still have soft cover Basic Texts in stock in all branches, and don't forget that you can stream or download audio of the Fifth Edition Basic Text in English for free at www.na.org/audio. (You'll find Arabic, Hebrew, Hungarian, Russian, Spanish, and Thai BTs there as well.)

We are doing our best to mitigate the effects of circumstances beyond our control ranging from challenges sourcing raw materials to delays in shipping and in unloading shipments at ports. Nonetheless, these circumstances may affect stock of other items as well. We apologize for the shortages and appreciate your patience.

STAFFING CHANGES

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After many years of dedicated service and an outstanding job as a one-person team during the pandemic, our translations manager, Shane, has left World Services. De, the former *NA Way* editor and project coordinator, has accepted the position and returned to work.

In addition to the staff already mentioned in the *Annual Report*, we have also brought back David to work in IT and Kelley in Shipping.

LEGAL ACTIVITY

An appeal has been filed related to the US court case we have reported on in the past. The judge had issued a decision in September. The appeal means that the case is, however, still active. We do not expect a ruling on the appeal until sometime in 2022. Because this is a current legal case, we cannot report much except to say that we regret having to spend money, time, and energy on this matter.



World Services is still not traveling or holding in-person board or workgroup meetings, but we have been able to participate virtually. This year, so far, we've done workshops or presentations for 16 different events or service body meetings, most recently the European Delegates Meeting and the Multi-Zonal Service Symposium, with five more coming up soon, including CANA and the Multiregional Service Learning Days. We've "been to" Russia, Brazil, Florida, Washington, Manitoba, Poland, and more without ever getting jet lag.

Thank you to all of the groups, service bodies, and events that have contributed to World Services and encouraged members to. A special and heartfelt thank you to the Washington Northern Idaho region who hosted their third *The Journey Continues* event focused on this purpose. We recorded some videos for that event. You can find them here: www.na.org/videos.

WORLD SERVICE CONFERENCE

Conference participants had consensus support to adopt the World Board's recommendations regarding the next World Service Conference. In brief:

The 2022 WSC will be pushed to 2023, in the hopes that we can safely meet in-person by that time. There are a number of decisions required by policy and law to make that happen, and those



There will be an interim *CAR/CAT* (ICC) posted by the *CAR* publication date of 24 November 2021 (24 December for translated versions). The ICC will have the decisions that need to be made in 2022, as described in the motions recently passed:

- 1. NA World Services Budget for one year—2022–2023
- 2. Extending the existing *FIPT* moratorium on the inspection clause for one year
- 3. Adjustment of terms for WSC trusted servants (more on this below)
- 4. Spiritual Principle a Day book (SPAD)

You can see the detailed recommendations from the board and the motions passed here: www.na.org/conference.

SPIRITUAL PRINCIPLE A DAY BOOK

We are working hard to finish the approval draft of the Spiritual Principle a Day book. It will be included in the Interim *CAR/CAT*, which will be an electronic document posted on www.na.org/conference. The approval draft will also be

available for purchase from our webstore (www.na.org/webstore) as a tape-bound draft for \$10 plus shipping and handling.

DATES AND DEADLINES

We have posted an interim A Guide to World Services in NA (GWSNA) with the new dates and deadlines and the recent motions passed. It is posted at www.na.org/conference for 90-day delegate review, after which time a final version will be posted. If there is input from Conference participants (CPs) that results in changes to the draft we will notify CPs when we post the final version.

TERM LIMITS

We recently sent a memo to regions and zones explaining that the WB will be recommending a year extension for the term limits of the six World-level trusted servants whose terms would expire in 2022 so that they can serve out the length of the cycle. Many regions and zones may wish to make a similar decision to maintain continuity and experience through the course of the Conference cycles. That's a decision each service body will need to make themselves. You can find the memo on the Conference page: www.na.org/conference.



- The first digital NAWS Annual Report! Check it out! www.na.org/ar
- Sponsorship Day is 1 December. We have new medallions! (#9603)
- We also have new thank you cards that you can send with a contribution to World Services: www.na.org/contribute
- Don't forget the 31 October deadline for input on the proposed 60th anniversary Little White Book. See www.na.org/fipt for more info.
- There is a new section of resources on www.na.org/localresources for Addressing predatory, disruptive, or violent behavior. Send us your local resources for posting!
- @naglobalevents: We have a new Instagram account just for event flyers. Send your area, regional, and zonal convention and event flyers to naglobalevents@na.org for posting.
- Find your way around our website easily with the list of short URLs posted at the bottom of www.na.org/aboutus. You can also find the latest NAWS Update here.

We welcome your ideas and input: worldboard@na.org