

## What's happening in NA World Services that you may want to know...



We hope you will forward this page by email or copy it for interested members, your ASCs, and your RSCs. We continue to encourage people to obtain e-subscriptions to *The NA Way* and *NAWS News*. This helps us to communicate more effectively and control distribution costs.



**Membership Survey** – The 2009 Membership Survey is now posted on [na.org](http://na.org). You can complete this survey online, at WCNA 33, or by downloading a copy and mailing or faxing in the results. We will keep this survey online until 31 December 2009, and we encourage you to spread the word! The website address is <http://questionnaire.disc.na.org>. Please forward this link to your friends!



**“Living Clean”** – Chapters One and Two and a working outline for “Living Clean” are out for fellowship review and input until 15 September 2009. You can find the drafts from the link on the project page at [http://www.na.org/?ID=Living\\_Clean\\_Project](http://www.na.org/?ID=Living_Clean_Project) and access them with the password and user name of WSC2010. You can also submit your input online. In addition, you can help contribute source material for the ongoing writing by sharing your experience with any of the topics in the outline online here <http://www.naws.org/lc/>.



**Financials** – We have completed our fiscal year. As in the rest of the world, we at NAWS have some financial challenges. Costs have increased for developmental literature, translations, fellowship publications like *The NA Way* and *Reaching Out*, shipping, and public relations. At the same time, fellowship donations are down. We will continue to ask for your support and forward our ideas on how to reduce the cost of producing and distributing our free publications without losing our ability to communicate. We will need your ideas and help with this!



Effective 1 July 2009 the price of translated versions of the first portion of the Basic Text are \$7.50, and literature from WSO Europe are priced in euros.



**Workshops** – A worldwide workshop is scheduled for Boston, Massachusetts, 20–22 November 2009. Plans for workshops in Japan and the Middle East are under way. Please visit <http://www.na.org/?ID=nawsevents-event-reg> for more information.



**WCNA 33** – Our convention will be 20–23 August 2009 in Barcelona! The last world convention in Europe was in 1995, and the next will be in 2027. This is a unique opportunity to celebrate both our recovery and our diversity. We currently have pre-registrants from fifty-nine countries and are working hard on providing lots of fun and entertainment to go along with the recovery. Come and celebrate with us! Please visit <http://www.na.org/wcna/>.



**HRP** – Individuals who wish to be considered for nomination by the HRP to a world services position need to submit or update their World Pool Information Form by 31 August. The Human Resource Panel also distributed a new form in March that must be completed by 31 October for all candidates submitted to them by regions, zones, and the World Board.

**Go to NAWS News at <http://www.na.org/?ID=reports-nawsnews-nawsmain>**



## MOVING FORWARD IN THIS CYCLE; MOVING TOWARD THE NEXT CYCLE

The World Board met 25–27 June 2009 in Chatsworth, California. With a three-day meeting, our agenda was concentrated; we had numerous items that we needed

to work on and accomplish at this meeting. Our agenda centered on the Service System project, WSC seating and purpose, strategic planning, WCNA 33, and the current financial picture of NAWS. Additionally, we discussed how to reduce costs for two NAWS publications, *The NA Way* and *Reaching Out*, and considered the workgroups' recommendations for improving these publications. We also completed our final round of discussions for potential WB candidates to forward to the HRP for consideration in their nominations process.

We spent a full day in a facilitated discussion focused on our 2010–2012 strategic plan. Our plan had been updated from our April meeting; we reviewed the objectives and carryover approaches (items that still need to be done and were not accomplished in the 2008–2010 cycle). Our next step was to identify any new approaches (avenues to accomplish stated objectives) and to begin our prioritizing process. Additionally, we performed our first evaluation of an existing NAWS program, the worldwide workshops.

We spent time reviewing the progress and direction of the Service System project; we offered suggestions for a global vision statement—one that both encompasses our entire service system and inspires. We continued our discussions on WSC seating and on the purpose of the conference, which will help us in our consideration of seating. We recognize that seating is a small part of a larger issue, namely, the purpose of the conference and what is to be accomplished during the WSC.

WCNA 33 registration numbers and the Barcelona site updates completed our agenda. We have almost 4,000 registered for the world convention in August 2009, and we continue to look at ways to maximize our use of the location of this convention. Pre-registration has ended; we are looking forward to celebrating recovery in Barcelona with more than 5,000 members from fifty-nine countries!!

Finally, we are continuing to find ways to maximize reporting and control production costs for *NAWS News*, *The NA Way*, and *Reaching Out*. We have created a front-page synopsis for *NAWS News* and would like to encourage you to distribute this one page to your RSCs and RCMs. Please contact us with your ideas or experience at [worldboard@na.org](mailto:worldboard@na.org).



## MEMBERSHIP SURVEY

Our survey is live and we want you to participate. We are keeping this survey up through 31 December 2009 in the hope of attracting more members. For the 2007 survey, we had more than 13,000 members take part during the ninety days it was available; with the 2009 survey, we would like to see 25,000 members involved in the

process.

This survey is online at <http://questionnaire.disc.na.org>.

If members choose to fax or mail their completed surveys, we will gladly accept them. We request that each member complete only one survey. Some areas and regions may choose to collect surveys in a batch, perhaps by asking all GSRs and trusted servants to complete a survey and return it to the area's designated person. For those who choose this approach, we suggest that they contact [Stephan@na.org](mailto:Stephan@na.org). Stephan will assist them with the online entry process.

Some of you may be wondering why you should complete a survey. First, let us reassure you—the surveys are anonymous; information is gathered, but no names are needed. Second, we want to emphasize the importance of the survey. We have a vision that NA be viewed as a credible, viable recovery program by all. The information from the surveys helps us demonstrate to professionals, who rely on data, that NA is a valuable community resource for addicts seeking recovery.

So please join the thousands of members in completing this survey. In our first seven days online, we received 814 completed surveys. We appreciate your enthusiasm!!



## NAWS Strategic Plan Update 2009 Final Environmental Scan

CONTENT:  
 • Key Drivers – External and Internal  
 • External Trends and Issues  
 • Internal Trends and Issues  
 • Statistical Information in Separate Addenda

14 April 2009

## STRATEGIC PLANNING— OUR NEXT STEP

We took our next step to plan for the 2010–2012 conference cycle during our June board meeting. Jim DeLizia, a NAWS consultant, facilitated this planning day, which focused on the updated plan that was created from items identified in our April 2009 environmental scan.

Looking at the world around us and how it affects NA, and at statistics and information about what is happening in NA around the world and at NAWS, leads us to create a list of objectives. These are the goals that we need to attain to address the issues and needs of our fellowship. We looked extensively at the ever-changing world in which we live and its perceptions about addiction. The attitude in the world about addiction and its treatment through medical means is definitely something that impacts NA. It is important that as much as we all tend to resist change, we look at not only our current needs and issues, but at those we anticipate affecting us in the years to come. We added two objectives

as a result of this look at the world inside and outside of NA. Our objectives are long-range goals, and each goal has several identified approaches that would help us to reach it.

Approaches are simply the steps needed to reach a goal or our stated objective. We examined each approach to determine whether it is still valid, whether it has been or will be implemented in the current cycle, whether it needs to be carried over to the 2010–2012 cycle, and whether we need to add new approaches to our plan. We identified many approaches that will need to be carried over to the next cycle, such as the continuation of the Service System project and the “Living Clean” recovery literature project. These were approved as two-cycle projects, yet they remain in our strategic plan as carryover approaches. Once we affirmed the carryover approaches, we discussed and identified new approaches. For example, we had information that the growth of NA in the US has flattened, but we currently have no real way to determine why this appears to be happening. Therefore, we created an approach that would help us research and assess trends related to growth or lack of growth of NA in our worldwide fellowship. All of this is meant to ultimately help us better carry our message.

Once we all agreed on what we need to do to achieve our objectives, we went through our first round of prioritizing our approaches. We all want to do everything, yet that is not realistic; prioritizing helps us determine what could possibly be accomplished in a conference cycle. Now that we have our first round of prioritized approaches, we will look at our available human and financial resources before our October meeting. Those approaches that we believe can be reasonably accomplished and for which we have the needed resources will be developed into project plans for presentation at WSC 2010.

## CONFERENCE PROJECT UPDATES

### “Living Clean”



The “Living Clean” Workgroup met 14–16 May 2009. The group focused on reviewing the draft of Chapter Three. Work is continuing with the drafting of the remainder of the narrative for this chapter. However, we still have many opportunities for members to affect this project by sharing their experiences of living life in recovery. In fact, we want members to participate—members who are new to the recovery process, members who have lived life and recovery for a while, and most certainly, members who have many decades of recovery and life experiences to share with us.

The optimal time to affect the development of literature is now; we are still early in the process of the creation of this book. We are trying new and innovative methods of

gathering input. The latest innovation is in the form of a discussion board that is PUBLIC and is open to all members of the fellowship. The discussion board is divided up by chapter, and the topic outline is posted there for easy reference. We appreciate the members who are viewing the discussion, and we encourage members to share their experience in “Living Clean” regarding the topics covered on the outline and some other topics as well. This is a wonderful reservoir of source material that is aiding in the development of the book. The link is <http://naws.org/lc/index.php>.

The survey that provided us with over 500 responses to kick-start the project has been discontinued, and members are redirected to the discussion boards as a forum for responses and ongoing involvement.

Chapters One and Two and the detailed outline were released for review and input at the beginning of June. That review-and-input material can be accessed online from the links on the main project page: [http://www.na.org/?ID=Living\\_Clean\\_Project](http://www.na.org/?ID=Living_Clean_Project). The deadline for input for these chapters and outline is 15 September 2009.

Subsequent chapters will be sent out for review and input as they become available; the project plan called for staggered periods of review and input. These review-and-input cycles are of at least ninety days in duration. The text must be in approval form by April 2011 for consideration at WSC 2012; as a result, we must have completed drafting and sending the material out for review and input before the end of 2010.

## SERVICE SYSTEM

Following our joint meeting with the Service System Workgroup in April, where we agreed on the fundamental needs that an effective service system must meet, the workgroup continued to put together foundational pieces for the project. They have discussed, for instance, the many variables that must be considered when framing options for service delivery and the necessary roles that would need to be filled in an effective service system. In all of our discussions we are trying to follow the maxim that “form follows function,” so we are being very thorough in these first steps putting together these basic building blocks.

In that spirit, one of the first tasks of the Service System Workgroup was to create a common vision for NA service efforts. After some discussion, we determined as a board that the best approach was to simply widen the focus of the existing NAWS Vision Statement to make it a Narcotics Anonymous Service System Vision. This proposed revision will be included in the CAR scheduled for release in November of this year.

As of this writing, the workgroup is putting together a “template” that lists all of the elements that must be included in a model of the service system. In addition to this we are looking at the ways in which both NA service bodies

and external organizations are arranged so as to gather as many ideas as possible. We are still asking NA members to send us any innovative ideas that are working in their local services, so if you are doing something new to answer an old need, please let us know about it. Your experience may be invaluable in NA communities around the world. We will use all of this information at our next meeting to begin discussing alternative models for service delivery in NA. We have determined not to limit our thinking at this point, but instead are keeping our minds open to any ideas that seem effective. We look forward to sharing our thoughts at the conference and beyond.

## SELF-SUPPORT

The Self-Support Workgroup held their final meeting in June over the same weekend that the board met. The workgroup reviewed all of the fellowship input on two review draft IPs released in February in order to make decisions about revising the pieces. The review period for the project ended at the close of May, and though we accepted late input and left the online input form up until 4 June, our numbers were still low. Altogether, we received sixty-nine pieces of input. We know the geographic sources for only a little more than half of the input, because the state/country lines were not added to the form until halfway through the review-and-input period. Among the known sources from which we received input were nineteen states in the US and a total of five countries outside the US: Australia, Canada, New Zealand, South Africa, and Turkey.

While input numbers were low, the good news is that plenty of people did read the drafts. The shorter graphical piece aimed at groups was downloaded a total of 644 times, and the longer text piece aimed at members, 432 times. The input contained a great deal of constructive suggestions and critique. Perhaps unsurprisingly, a small segment of the input seemed to reject the principle behind the drafts altogether. It seems some of our members still consider it “wrong” or unprincipled to focus on the financial aspects of self-support. This sentiment was limited, however, and the input largely contained information that will improve the pieces, such as changing the titles, shortening the textual pieces, and adding to the world map on the graphical pieces (we hear you, New Zealand!). Using the input as a guide, the workgroup was able to accomplish a great deal during their three-day meeting, reworking the material without major revision to the content included. We are confident that the approval drafts are significantly improved. Thank you to all who gave input.

We also want to mention a couple of process-related items. This project broke new ground in a couple of remarkable ways. For one, this was the first world services workgroup to have a non-board member as the point person: Khalil J from the Business Plan Work Group. This went quite well, which

might be useful to know in considering projects down the road. In fact, the entire workgroup is to be thanked for their diligent work on our behalf.

The other notable breakthrough was that this workgroup included the first-ever member from the Middle East in a world services workgroup, Ahmed M from Cairo, Egypt. Having a member from that region in the workgroup provided a valuable perspective on the work being done, and also serves as further illustration of our continued progress as a truly worldwide fellowship. The World Service Conference voted in 2008 to seat the Egypt Region, meaning that their first conference participation will take place at WSC 2010.

## IN TIMES OF ILLNESS



At WSC 2008, the *In Times of Illness* Workgroup was charged with updating the booklet to reflect the challenges that our members currently face with both physical and mental illness. The fellowship review-and-input period for the proposed revision ended 31 May. We would like to extend a special thank you to all who took part in this process; we are grateful for individual members and committees who took the time to read the original 1992 booklet and the revised booklet. We understand that this effort took time, planning, and dedication. We accepted one collection of late input from a committee that was submitted on 4 June. In total, ninety-three pieces of input were received, and seventy-one percent of the participants perceived the revisions as a positive enhancement of the booklet. Input was received from fifty-one US states and four countries—that we know of. (We added the state and country line halfway through the review-and-input process.) The review-and-input draft was downloaded from na.org a total of 1,057 times.

The *In Times of Illness* Workgroup met for the final time 18–20 June. All responses from the review process to the draft were collected and presented to the group. Each piece of input was thoroughly discussed and evaluated. We appreciate the request from members who wanted page numbers for the literature quotes. However, we no longer identify page numbers; we simply cite the recovery literature source. Since page numbers vary depending on format, with various translations and editions of the Basic Text, we discontinued the practice of citing page numbers. The result of the workgroup meeting was a plan for final revisions that will be reflected in the approval draft. The workgroup members felt that these changes are a reflection of careful deliberation and group conscience. The approval draft of the revised booklet will be available in the 2010 *Conference Agenda Report*. We want to thank all members of the workgroup who selflessly and conscientiously worked on our behalf to complete the revision to this booklet.

**NAWS PUBLICATIONS—MOVING FORWARD**



**Reaching Out**

We discussed recommendations from the reports of the *Reaching Out* and *NA Way Magazine* Workgroups, which both met in March. *Reaching Out* is a newsletter designed to share NA recovery with individuals in institutions. It is a resource for H&I subcommittees and interested members

“on the outside.” The newsletter is available on our website: [http://www.na.org/?ID=reaching\\_out-index](http://www.na.org/?ID=reaching_out-index).

To more actively engage local H&I subcommittees, and to encourage submissions from members on both the inside and the outside, we approved the RO Workgroup’s plan to develop templates members can use to help generate submissions. One template will be incorporated into an outline that members can use to interview other members, and another into a session profile that members can use to conduct local letter-writing workshops. We’ll also be working toward including an online portal where those interested can write and submit directly to *Reaching Out* on our website. We hope that making the writing process a little friendlier will encourage members to write for RO. As these tools are developed, we’ll include them in upcoming issues, mail information to H&I subcommittees, and initiate a discussion on the na.org H&I bulletin board.

With the judicial system’s focus on treatment and alternative sanctions, we agreed with the workgroup’s recommendation to expand the focus of *Reaching Out* to include addicts who are housed or staying in places other than jails or prisons. While we all know that much of our H&I service has been conducted in correctional institutions, today there are many other facilities where our members and potential members seek NA recovery. We also clarified that expanding the overall focus of *Reaching Out* will allow for letters from members on the outside who have been incarcerated, have H&I experience, or have experienced treatment as a part of their recovery process.

**The NA Way Magazine**

The *NA Way Magazine* submission guidelines are being revised to include information on how members can submit artwork and photographs, and on a new set of “inspirational questions” to prompt writing ideas. Further, we’ll clarify that we don’t accept poetry submissions due to the challenge of translating metaphoric language or rhyme into other languages.

Enhancements to the online PDF version of the magazine, such as live links and more interactive content, will be incorporated in upcoming issues. In addition, the workgroup set up a beta *NA Way* blog and will develop plans to provide

the magazine in this format. We believe the time has come to provide our magazine in these formats to improve response to the fellowship’s requests, improve our communication, and provide *NA Way* readers with a more valuable electronic magazine which can be viewed at [www.naway.org](http://www.naway.org).

Finally, the workgroup recommended exploring a new set of characters for a comic strip. The current characters were adopted in the early 2000s because some didn’t like the snarky, biting humor of the original Home Group; however, many don’t like the current characters and feel that, while instructional and inspirational, the current strip is not really very funny. Rather than simply changing the characters, we decided to appeal to the NA Fellowship for new ideas or submissions. An announcement to this effect is included in this *NAWS News* and will appear in the July and October issues of *The NA Way Magazine*.

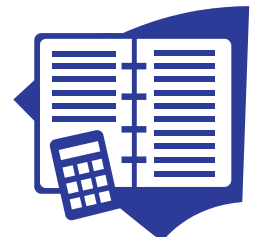
**CALL FOR COMIC STRIP SUBMISSIONS TO THE NA WAY MAGAZINE**

The Home Group comic strip was introduced in 1989 to mixed reaction. Some were offended by the cynicism, while others lauded the humor of recovery life’s twists and turns. Slugg and the other seven home group members reflected some of the best assets and worst defects of recovering addicts. Eventually, concern about the tone led to a new set of Home Group characters in 2002. These are the more generic characters many of you have come to know. Now we believe it’s time for another change, so we’re inviting you, our NA members, to develop and submit your own characters, settings, and situations. Electronic documents (jpg, gif, pdf, etc.) may be emailed to [naway@na.org](mailto:naway@na.org) with NA WAY COMIC in the subject line. You can fax submissions to 818.700.0700, attn: NA WAY COMIC, or mail them to NA WAY COMIC; PO Box 9999; Van Nuys, CA 91409. Submissions received by 30 November 2009 will be considered for publication; we’ll share more information with you in upcoming issues.

**FISCAL UPDATE**

**Fiscal Snapshot**

- We have completed our fiscal year and are in the process of finalizing all of the adjusting details that it takes to close out a year and prepare for our audit. We have no really new, glowing, or drastic news to report at this time. Although we still will show a substantial loss for this fiscal year, our income seems to have stabilized, primarily through the sale of



recovery literature, and we have reduced our expenses through dramatic reductions in travel to fellowship events. We are currently in the process of evaluating costs of all events, including worldwide workshops, and determining how we can continue to effect cost savings. Fortunately, we have been successful with managing some of the costs for WCNA 33 and are hoping to have less of a loss than was projected in the budget approved at WSC 2008. NAWS' costs that continue to rise are related to project expenses and publications such as *NA Way* and *Reaching Out*.

- We believe that, in keeping with our mission to support the fellowship's primary purpose, we have continued to provide free and subsidized literature. The demand is ever-rising, and for this fiscal year expenses reached over \$783,000 for this. This figure rose dramatically with giving away the Fifth Edition Basic Texts we still had in stock after the Sixth Edition was released. Without this specific expense in this next fiscal year, and with expanding our local printing efforts, we expect to reduce this total expense.
- Fellowship contributions continue to show a dramatic decline. We had \$807,711 in fellowship donations, which is more than \$200,000 under budget. We have no indication from members as to the reason for this decline. We can speculate as to why contributions are down, yet we truly do not understand or know. We will continue to communicate and engage members in discussions about this drastic decline. We encourage you to write us at [worldboard@na.org](mailto:worldboard@na.org) with your thoughts.



### Pricing at WSO-Europe

As we reported earlier, we made a decision to change prices in Europe to be based on the euro. WSO Europe has operated at a loss for the past few years, primarily because we began a practice years ago of setting our literature prices each month based on the dollar-euro exchange rate in order to ensure the availability of literature in Europe. For a branch that has expenses in euros, as well as additional expenses like VAT that are not incurred by NAWS in the US, this practice does not make sense.

We published our intent to standardize pricing in euros at par to the dollar and received a lot of input from members and service offices in Europe. We listened and considered their perspective, and revised our price change to about half of what had been initially proposed. When you finally realize that you have based your business model on practices that have been faulty for many years, it is difficult not to try to adjust them. But we also agreed that a significant price change does not seem reasonable or fair to institute all at one time.

It is also difficult to explain to the average member why a model that works for net literature sales of almost \$7,000,000

in the US cannot be the same in a branch that has net sales of only slightly over \$250,000, or €175,000. These members had gotten used to literature pricing that had not made sense for years and years. We went through a difficult adjustment many years ago with the pricing and discounts offered to US service offices. At that time we realized that for NA World Services to continue providing service, offices would have to operate on a smaller margin of discount. It was difficult, but we all adapted and adjusted. That same adjustment, and the lengthy discussions that took place as a result, never occurred in Europe because European members were unaffected. We realize that this was not a popular decision, but it was one that was long overdue and needed to be made. We expect that this will be an ongoing subject of discussion with service offices, regions, and members in Europe for some time to come.

### WSC SEATING UPDATE

Our discussions on WSC seating continued from our last meeting, where we talked about the underlying philosophy and principles of regional representation at the conference. At our June meeting we touched on some of the larger, foundational elements: the purpose of the WSC; the decision-making process; how NAWS receives direction; training, development, learning, and sharing experience; the "magic" of attending the conference; and the impact on a local fellowship of WSC representation.

In the *NAWS News* following the April board meeting we wrote, "It would seem that once we are focused on the principles of the issue, a process would be most easily developed. One thing is clear: There are many facets to the issue, with no easy answers, and resolution will take the efforts of all of us." Well, we were certainly feeling that sentiment at this meeting. The broad topics we covered in June began to outline our ideas about the "what" of the ideal WSC. Our hope is to discuss the purpose of the conference and how it satisfies the needs both of world services and of local NA communities. These discussions will in turn help us to tackle questions about the size and composition of the WSC, which may be more like the "how" of the issue. It proved to be quite a challenge to encompass an issue of this size in the short time we had available at this board meeting, however.

Seating is an issue that is closely linked to the work of the Service System project. The work of that project definitely overlaps with the issues related to seating, which in turn may be affected by the possibility of changes to our system. We will meet together with the Service System Workgroup again in January, and we hope at that time to be further along in our discussion. We are finding the question of seating to be more formidable than we had first hoped, but we remain committed to engaging delegates in structured discussions at the 2010 WSC.



## WCNA 33 20–23 August 2009 Barcelona, Spain

With almost 4,000 pre-registrants from fifty-nine countries, our vision and desire to celebrate recovery with 5,000 registrants on the Mediterranean Sea in

Barcelona may become a reality. We are jazzed by the mere thought that members from throughout our worldwide fellowship will be attending this convention! The closing meeting of this convention will be a reflection and celebration of our growth and will help us see how much more we need to do to help addicts everywhere experience recovery from the disease of addiction in Narcotics Anonymous.

With all of the people who have booked cabins on the week-long cruise leaving Barcelona at the conclusion of the convention, we anticipate having meetings during the cruise. In addition to the cruise, we are encouraging and working with areas and regions surrounding Barcelona on events that are either pre- or post-WCNA 33. We are hoping that if it is your plan to see the Costa del Sol or make a quick trip to the south of France (a five-hour drive), you will be able to attend some local NA events while you stay in these world-renowned vacation destinations. As those NA events are planned, you can check our website at [www.na.org/wcna](http://www.na.org/wcna). We hope knowing you have other European destinations to incorporate into your vacation will make your trip to Barcelona more enjoyable.

With all the expenses associated with entertainment, the economic downturn, and the desire on the part of many for Spain to be the beginning or ending of a longer European vacation, we decided that we would have no paid events. Of course, we will be offering a festival on Saturday night and we will have coffee houses with live music on Thursday and Friday nights outside the convention center on the beach. These events are in addition to dances at the AC Barcelona each night. We are simply including these recovery activities in the registration charge. You won't need to incur any further expense for entertainment at WCNA 33.

The WCNA 33 program is offering Flamenco dancers before the Thursday evening meeting, and drumming prior to the start of the Friday night meeting. We believe the Unity Day meeting will again have many of us teary-eyed as we hear members from throughout our worldwide fellowship share recovery. We hope that members take the time to meet members of the World Board during board forums or during the weekend. We would love to give you a hug, take a picture, and talk recovery, life, and service. And, if you are planning to attend the convention and have not signed up to volunteer yet, please go online to sign up. This is a great way to meet people from all over our fellowship.

Our public relations efforts in Barcelona for this convention have been unique, and we are utilizing the skill and experience of the support committee to assist us. We have been working with a PR firm in Barcelona whose aim is to help us raise awareness of NA. This collaboration has been necessary in order for us to get some assistance from the local government for the convention. The support committee has been assisting in this process, and our hope is to leave Barcelona and Spain with a group of NA members who can continue the PR efforts that have begun.

For additional updates about WCNA-33 as they become available, please go to [www.na.org/wcna](http://www.na.org/wcna).

## WORLDWIDE WORKSHOP

It is not too early to plan to attend a fall worldwide workshop 20–22 November 2009 in Boston, Massachusetts. This is sure to be a great opportunity to interact with members from in and around Boston, the Northeast, Canada, and beyond. We will have more details on the Boston WWW as we move closer to it, and once those details are finalized we will post a flyer and online registration form on the website.

We hope everyone will help us get the word out on this workshop to ensure a successful event. Remember, registration is free, and the program is designed to be of interest to every NA member, not just those involved in structured service in NA. It is a great opportunity for members to share what is going on in their NA communities and broaden their perspective by hearing and seeing what is going on elsewhere in NA.

We are also currently planning a workshop in Japan in November and in the Middle East in the fall. We will post details of these events as they become available.

## FROM THE HUMAN RESOURCE PANEL

Hello from your Human Resource Panel.

The third meeting of the HRP for this conference cycle is scheduled to take place 25–27 October 2009. By that time we will be very actively working on the nomination process for WSC 2010.

In order to be included in the process for a WSC 2010 nomination from the HRP, the deadline for submitting your World Pool Information Form (WPIF) is 31 August 2009. We also ask those members in the World Pool whose WPIF is older than three years to update their information. Please remember, if you do not respond, as outlined in *A Guide to World Services*, you will be removed from consideration for this conference cycle. The link for the WPIF is <http://www.na.org/?ID=HRP-wpif-default>.

In mid-September we will be contacting all of those World Pool members with eight or more years clean and an interest in being considered for nomination to the World Board, HRP, or a cofacilitator position, and inviting them into the process.

Also, the deadline for the submission of regional, World Board, and zonal forum (RBZ) nominees is 31 October 2009. Those service bodies interested in forwarding names must have their submissions in by that date. The submission forms can also be completed online at <http://www.naws.org/hrp/rbz1.htm>.

As always, we thank you for the opportunity to serve. We invite any thoughts or concerns. Please feel free to contact us at NAWS, or via email at [hrp@na.org](mailto:hrp@na.org).



## CALENDAR FOR 2009–2010

### Worldwide Workshops

**20–22 November 2009 Boston, Massachusetts**

Dates in Japan and the Middle East still to be determined.

### Deadlines

**1 August 2009 Regional motion deadline**

Motions must be received by this date and must be in CAR-ready form by 28 August. We encourage all delegates to begin a dialogue with the WB ahead of this deadline. We will attempt to help you find ways to get your issue discussed by conference participants.

**31 August 2009**

Deadline for WPIF submission or update to be considered for WSC 2010 nomination from the HRP

**15 September 2009**

Review-and-input deadline for Chapters One and Two of "Living Clean"

**31 October 2009**

Deadline for region, zone, and World Board candidate submissions to the HRP with the new submission form

**25 November 2009**

English *Conference Agenda Report* available

**25 December 2009**

Translated *Conference Agenda Report* available

**25 January 2010**

Conference Approval Track material available

**1 March 2010**

Regional report deadline

**25 April–1 May 2010**

World Service Conference 2010

### WCNA-33

**20–23 August 2009**

WCNA 33 in Barcelona, Spain: Amor sin Fronteras, Love without Borders

**22 August 2009 World Unity Day**

