

**From:** NAWS Update <nawsupdate@na.org>

**Sent:** Tuesday, June 13, 2023 9:32 PM

**To:**

**Subject:** Webstore Offline



Hello,

We are writing to let you know we need to shut our webstore for two weeks beginning 16 June. We notified areas, regions, and service offices of the inventory closure, so this email will be a reminder to them and notice to everyone else. We have two major events taking place at the same time.

Each year we conduct an auditor supervised physical inventory, during which we count and verify over two million pieces of literature and recovery-related items. In addition, this year we are also undergoing a massive software upgrade.

If you place an order before the 16th, we will do our best to ship it before our inventory begins. We will begin shipping again **3 July** and will ship orders in the order they were received. The office will be closed for the **4 July** US holiday. We hope to have the webstore back online **5 July**.

Don't forget that IPs and booklets are posted online in 57 languages for free: [www.na.org/ips](http://www.na.org/ips). You can also listen to the audio Basic Text in nine languages for free here: [www.na.org/audio](http://www.na.org/audio). Electronic versions of our books are for sale from the links on this page: [www.na.org/elit](http://www.na.org/elit).

We apologize for any inconvenience. Thank you for your understanding.

NA World Services