



NA World Services Conference Report

36th World Service Conference

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IMPORTANT DEADLINES

Wednesday, 26 April	Sign up online to sell merchandise at the World Market
Sunday, 30 April, 5:30 pm	Challenges to nominations
Wednesday, 3 May, 12:30 pm	Submit new ideas for discussion
Thursday, 4 May, 12:00 pm	Complete surveys to determine new idea proposal priorities
Thursday, 4 May, 6:30 pm	Fill in election ballots

WSC 2023
Creating our Future

Deadlines	Sunday 30-Apr-23	Monday 1-May-23	Tuesday 2-May-23	Wednesday 3-May-23	Thursday 4-May-23	Friday 5-May-23	Saturday 6-May-23	
	Nomination challenge deadline 5:30pm	Service Day		12:30 to submit new ideas Ballots for elections emailed after HRP report	Election deadline 6:30pm New idea survey deadline Noon	New Idea results distributed		
2023 Recovery meeting poolside each day in the Urban Oasis at 7am								
9-10:30am		First Things First WSC 2023 Newly seated regions report	CAR- related discussion and decisions	CAR- related discussion and decisions	Planning 9-10am Breakouts 10:30-12	NAWS Report	Remaining CAT- related discussion and decision New idea survey results	Wrap Up from New Idea discussions
11-12:30	WSO Tour and Food buses load at 11 open house 11:30am 1pm	Community Building	CAR- related discussion and decisions	CAR- related discussion and decisions	Planning Wrap Up 12:30-1:30	NAWS Report	Creating Our Future	Moving Forward with a Common Vision
12:30-2pm		Lunch	Lunch	Lunch Women's lunch 12:30-2:30	Lunch 1:30-3	Lunch	Lunch	Lunch
2-3:30pm	NEZF & Russian-Speaking Zone, RMZF & SEZF Personal recovery depends on NA unity LAZF & BZF Los principios que nos guían	CAR- related discussion and decisions	CAR- related discussion and decisions	CAR- related discussion and decisions	Budget Overview 3-4:30	Budget decisions and discussion of CAR survey results Description of new idea process	New Idea discussions	Moving Forward with a Common Vision
4-5:30pm	EDM (with CANA) Recovery worldwide, strength in diversity WSZF CBDM including skit	CAR- related discussion and decisions	CAR- related discussion and decisions	CAR- related discussion and decisions	HRP Report 5-6:30	CAT-related discussion and decisions	New Idea discussions	Certificates and goodbyes
5:30-7:30		Dinner LGBTQ meeting	Dinner	Dinner	New Proposal List & Survey Distributed	Dinner	Dinner	Dinner
7:30-9pm	Recovery Meeting (7:30) World Market (immediately following meeting)	History Presentation by Chris and Boyd	History Presentation by Chris and Boyd		Zonal Meetings			Recovery Meeting (7:30) & World Market (10:00)
						Break Out Session	Risers	

Introduction

This is the last major publication before the World Service Conference (WSC). If you've never been to a conference before, reading the *Conference Report* should give you a good sense of the week. If you're a seasoned conference veteran, this report will highlight some the changes for 2023. The Orientation Document that was posted at the end of March reviews many of the changes in greater detail. You can find it as an addendum in this report (p. 39).

The body of this report walks through the WSC week, day by day and session by session. During the week, the day-to-day agenda may change. The [WSC Portal](#) will have the up-to-the-moment schedule for each day as well as any announcements and the latest materials.

The *Conference Report* also includes many other reports and data summaries:

Orientation document, including decision-making processes: This document also covers COVID protocols and technology needs and changes.

Regional report summaries: We publish two summaries of the regional reports: One is focused more on numbers, and the other contains text highlights. The complete collection of regional reports is published on the portal and at www.na.org/conference. We also publish a summary report for each zone—Zonal Snapshots—and you'll find that on the portal and conference page as well.

DRT/MAT survey results: We surveyed the Fellowship about what to include in a piece of NA literature about drug-replacement therapy/medication-assisted treatment (DRT/MAT) as it relates to NA. The results are inconclusive. See [Lit Survey Results](#) in the

NAWS Report section for more thoughts.

The Loner survey results: We also surveyed the Fellowship about changes members would like to see in a revision of *The Loner* IP. WSC 2020 passed a project to revise *The Loner*, and the survey

results will guide that work.

New inventory items: We always include a list of literature and products produced or published since the last WSC in the CR.

CAR survey results: We have included a summary of the responses to the CAR survey. Regional and zonal consciences on the survey are displayed next to results from members, groups, and other service bodies or events. See the [Discussion of CAR Survey Results](#) for recommendations from the board.

NAWS "travel" summary: We typically include a summary of World Services' travel for the cycle. For the 2020–2023 cycle, it is more accurate to call it a *participation* summary. Travel was limited to very few World Board and Human Resource Panel meetings. World Services joined Fellowship workshops and service meetings virtually. We didn't pack our suitcases very often, but we participated in



events all over the world. We also are including the webinars and web meetings that we hosted throughout the cycle.

Using social media

If you plan to attend the WSC, remember to ask if it's okay before posting pictures of others or tagging anyone in a picture. Even if you share a photo in a group that is "private," please check with everyone visible in the photo. Not everyone is comfortable having pictures of themselves posted.

Breaking new ground

This conference will be historical in many respects: It will be the first truly hybrid WSC. Close to 15 percent of voting members are likely to join the conference via Zoom. Even one of the WSC Cofacilitators will be attending remotely. As a result, for the first time, we are not scheduling evening sessions and we are trying to minimize paper handouts. Even election ballots are electronic this time. We will have paper handouts of the Motion List with the initial straw poll results and copies of the decision-making processes, but little to

nothing else. That means that if you are someone who "needs" paper copies of things like the CAR or CAT, you should plan to bring those with you. It also means that all participants will need a device that connects to the internet. In our experience, a tablet or laptop will be more helpful than a phone. If you do not have a tablet or laptop available to use, please let us know now. (Pause your reading, and email wb@na.org!) We are trying to do all we can to make a hybrid conference work and to give remote and in-person participants access to the same information and resources. We can help, but we need to know in advance.

The theme of this conference and the cycle ahead is Creating Our Future. Together we are already giving birth to a new WSC. Like any birth, it may be a bit messy or even painful at times.

We are learning as we go. Don't forget to include patience and goodwill when you're packing for the conference. (Also bring a sweater or jacket. It gets cold in that conference room!)

When we experience our service as creative action, we experience ourselves as an instrument and as part of something greater. Selfless service is a form of creativity available to us all. Our action has purpose and our lives have meaning. When we admit our creativity and allow ourselves to express it, we see our Higher Power's will for us in action.

Guiding Principles, Tradition Four, Spiritual Principles



Friday – 28 April 2023

WSC Registration

12:00–8:30 pm

The first official day of the World Service Conference is Sunday, but participants can check in at the registration desk beginning Friday afternoon. The desk will be near the main conference room, which is Salons A–F. All participants should check in before the conference begins.

NAWS-funded travelers who are coming from outside the US can collect expense money beginning Friday. Staff at the onsite office in the Malibu Room will be able to help you from 2:00 to 8:00 pm.

Beginning Friday and throughout the week, volunteers from the local area service committee will be onsite to help conference travelers find what that they need—a meeting, a market, a restaurant or store; the local volunteers are like NA concierges. They can give directions and advice on local resources, and often are able to organize transport for you.

If you prefer to walk, there are a number of restaurants near the hotel, and even more at The Village at Topanga, a nearby shopping center. You can order food from most local restaurants through delivery apps.

Each morning before the conference sessions start, recovery meetings are held outside by the pool, and we have meeting rooms available all week if you'd like to organize a meeting at another time. Just stop by the Malibu Room and let us know.

We are all different, and we need different things to be comfortable. Whatever you do to maintain your sense of serenity, balance, and humor, you may want to double your efforts leading up to the conference week. It's an intense experience, particularly if it's your first time attending. Be kind to yourselves and each other.

If you want to schedule time to talk one-on-one with a board member during the week, you can sign up through the form on the [WSC Portal](#).





Saturday – 29 April 2023

Up early with jet lag? Join others at the poolside recovery meeting at 7:00 am.

Registration Desk	9:00–11:00 am; 2:00–6:00 pm
WSC Office	9:00–11:00 am; 2:00–9:00 pm
WSO Tour and Lunch	11:00 am –1:00 pm
LAZF & BZF Workshop	2:00–3:30 pm
Los principios que nos guían: las tradiciones en todos los aspectos de nuestra vida	
NEZF, Russian-Speaking Zone, RMZF & SEZF Workshop	2:00–3:30 pm
Personal recovery depends on NA Unity	
WSZF Workshop	4:00–5:30 pm
Consensus-based decision making, including a skit	
EDM & CANA Workshop	4:00–5:30 pm
Recovery worldwide, strength in our diversity	
Dinner Break	5:30–7:30 pm
Recovery Speaker Meeting	7:30–9:00 pm
World Market	opens after speaker meeting *

*The World Market will start a few minutes after the recovery meeting ends.

The first official day of the WSC is Sunday, but Saturday is action-packed. We call the day before the WSC a Unity Day, and there are a range of recovery-oriented activities planned.

Registration & Onsite Office

If you did not register on Friday, make sure you do that today. The desk is near the entrance to the main conference room, Salons A–F, and will be open from 9:00 am until 6:00 pm with a break when we all go to the World Service Office Open House. The onsite office is in the Malibu Room across from the main conference room. That's where international NAWS-funded travelers can get information about picking up expense money. During the week, the onsite office will keep the same hours as the conference, but today the hours are later to accommodate international travelers who need their expense money. Throughout the week, a limited supply of literature and merchandise will be available for sale at the onsite office, and you can place literature orders to pick up later. Orders received Monday through Thursday by noon will be delivered by 8:00 am the following day (Tuesday through Friday). After Thursday, orders can be placed and picked up at the WSO beginning the Tuesday after the WSC. (The WSO will be closed Monday 8 May). The onsite office is also stocked with coffee and some breakfast snacks.

WSO Open House

Before every conference, the World Service Office opens its doors for an outdoor lunch and tours of the office. Buses leave the Marriott promptly at 11:00 am. For those who prefer to drive, the office address is 19737 Nordhoff Place, Chatsworth, California 91311. (Note: There is also a Nordhoff Street and a Nordhoff Way. You're looking for Nordhoff Place.)



If you've never been to the World Service Office, you're in for a treat. You'll get to see art and merchandise from around the world, historical displays including Jimmy K's original group logo, and the machines that may have even printed the IPs in the rack of your home group.

Board members will be serving Mexican food, and there is time to relax, reunite with old friends, and meet new ones. Bring your sunscreen, and drink lots of water! It gets hot in Chatsworth.



This year we have an extra treat for everyone. We will be giving away pallets of unsold WCNA merchandise. We had to clear out our back warehouse, and this is the result. Our hope is that conference participants will take material back home to share within their communities—give it away or auction it at events, and share with your ASCs. Everyone who attends the open house is welcome to the merchandise, so bring bags and boxes with you so you can schlep it home.

Buses will take us all back to the hotel at 1:00 pm.

Zonal Workshops

In the afternoon, we have our choice of workshops put on by zonal forums. From 2:00 to 3:30 pm, the Latin American Zonal Forum is collaborating with the Brazilian Zonal Forum to put on a workshop titled *Los principios que nos guían: las tradiciones en todos los aspectos de nuestra vida*. At the same time, the North East Zonal Forum and Russian-Speaking Zonal Forum are joined by the Rocky Mountain and Southeastern Zonal Forums to host a workshop called *Personal recovery depends on NA Unity*. After a half-hour break, another set of workshops runs from 4:00 to 5:30. The Western States Zonal Forum is organizing *Consensus-based decision making, including a skit*, and the European Delegates meeting, together with the Canadian Assembly, will host *Recovery worldwide, strength in our diversity*.

Speaker Meeting

After the dinner break, there will be a recovery speaker meeting featuring conference participants from around the world. This is always a very popular event, and typically fills every seat in the conference room. There is a Zoom link for the two speaker meetings (this one and the one on the closing night of the WSC) as well as the two history presentations Sunday and Monday nights. (See the flyer on the following page.)



World Market

Closing out the night, World Market provides an opportunity to support service bodies around the world and pick up some gifts for the folks back home. Zones, regions, and areas sell merchandise poolside. The World Market began by request of service bodies who wanted an opportunity to sell leftover merchandise from events, but the market is so popular that some communities produce merchandise specifically for sale here to provide funding for local service delivery. This is a popular event, and there is always a line to get in. Please be patient. There will be plenty of cool stuff to buy, even if there's a bit of a wait. Those who wish to sell merchandise need to sign up via [this online form](#). The deadline to sign up is 26 April. Contact Johnny (johnny@na.org) for more information.



WSC Unity Day

Speaker Meetings

Listen to members from around the world share their experience, strength, and hope.

Saturdays

29 April & 6 May



NA History

NA history presentations by Chris and Boyd.

Sunday and Monday

30 April & 1 May



All at 7:30 pm PDT

Zoom Meeting ID: 822 5263 5653

Passcode: 1953

Spanish and Portuguese translation provided.

**CREATING
OUR FUTURE**



Sunday – 30 April 2023

Every morning at 7:00 am and every evening after sessions are done, there is a recovery meeting by the pool. We also have meeting space available all week. Just ask at the Malibu Room.

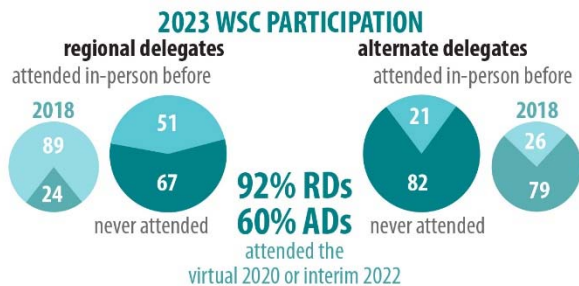
Orientation for Members Receiving Translation	8:00 am
First Things First—WSC 2023	9:00–10:30 am
Community Building	11:00 am–12:30 pm
Lunch	12:30–2:00 pm
CAR-Related Discussion and Decisions	2:00–5:30 pm
Dinner	5:30–7:30 pm
Deadline to Challenge a Nomination	5:30 pm
LGBTQI Meeting	6:00 pm
Presentation by Chris and Boyd: The Early Story	7:30–9:00 pm

Translation Equipment Orientation

One of the new things we are trying this conference is providing translation via Zoom. In-person participants who will be receiving translation should show up with a headset or earbuds an hour before the WSC begins at 8:00 am for an orientation to the system. If you require interpretation and do not have headphones or earbuds, let us know now: wb@na.org.

First Things First: Welcome to the 36th World Service Conference

We open the conference with a welcoming session where we take a little time to reflect on the conference theme and start to set the tone for the week. It has been a long time (five years) since we’ve met in person as a conference, and one of the results is that this will be a new experience for the majority of conference participants. Welcome everyone!



If you have been to the WSC before, one of the first things you’ll notice is the room has been flipped 180 degrees. We had to change the

orientation of the room to accommodate the hybrid conference’s need for more screens. May it bring us all a fresh perspective! Accessible seating is available for participants who need it. We ask all other participants to please not save seats in the risers during the week.

There isn’t time to hear from all of the WSC participants during this session, but the trusted servants who have been elected by the conference will say hello; that’s members of the World Board and Human Resource Panel, as well as the WSC Cofacilitators. Delegates from newly seated regions will introduce their communities: We’ll hear from the regions seated in 2018 (Mexico Occidente, Netherlands, and Ukraine), and those seated in 2020 (Minas and Northwest Russia).

We do a “conference countdown” during this session, which is like a cleantime countdown



except we're acknowledging the number of conferences we each have attended.

We close the session by saying the Serenity Prayer in all the languages spoken by participants. [Click here](#) to listen to the 2018 WSC reciting the Serenity Prayer in 25 languages.

Community Building

After a break, we will have the conference's first small-group discussion session. We are too large a group to fit in one room for roundtable discussions so we break into different rooms—two for delegates, two for alternates, one for Spanish and Portuguese speakers, and, for the first time, a virtual one for participants who are participating remotely.

After this session we'll know some of our fellow participants a little better, and that will strengthen our foundation as a conference.

Lunch Break

We take 90-minute lunch breaks at the conference (with the exception of Tuesday's lunch which is two hours). Given the size of our group (hundreds of people), it's just not practical to take a shorter meal break. We allow the time for everyone to refuel—whatever that means to you—and make it back on time.

CAR-Related Discussion and Decisions

After lunch, we will begin the CAR-Related Discussion and Decisions. The best way you can prepare for this session is to familiarize yourself with the decision-making processes. If you did not attend the orientation on 1 April, please take the time to watch the video that was uploaded to the Conference Participant Dropbox. The decision-making processes are described starting on page 52 of this report.

The conference's Cofacilitators, Daniel and

Mario, determine the order of business, and they have decided to begin with Motion #38, the motion to approve the minutes from WSC 2020 and 2022. That will give the conference a chance to get accustomed to the processes before launching into decisions that may engender more discussion or debate.

After the motion to approve the minutes, the conference will take up the four process motions that are included in the Conference Approval Track (Motions #33–36). Because these motions affect processes for the week ahead, they must be decided at the beginning of business. If we get through those five motions, we'll press on until dinnertime at 5:30.

As we've reported, we're in an unprecedented situation this conference, with Mario, one of the WSC Cofacilitators, unable to obtain a visa in time for the WSC meeting. Laura B, a former WSC Cofacilitator (WSC 2016 and 2018) and current Human Resource Panel member, has agreed to help Daniel with the in-the-room facilitation. As a conference, it's important that we make efficient use of our time, but we must also take time to hear all views. It's a tough balance, and we are in good hands with Daniel, Mario, and Laura facilitating these sessions. As we have said repeatedly, the longer we spend in business, the less time we will have for discussion sessions and sessions that look forward to the cycle ahead of us.

DEADLINE: The deadline to challenge a nomination is 5:30 pm on Sunday.

LGBTQI Meeting

At 6:00 pm, there is an LGBTQI recovery meeting so that participants who identify as members of LGBTQI communities can get to know each other early in the conference week.



Rooms are available for other conference participants to organize a different recovery meeting in the evening if they wish to. Just check in at the Malibu Room to reserve one.

The Early Story: Chris and Boyd

Many of you may be familiar with Chris and Boyd, popular NA historians and archivists. Tonight and Monday night, they will treat us to a history presentation. This is not an official

conference session, but many of us don't miss an opportunity to attend Chris and Boyd's presentations.

Through rare photographs, film clips, and audio recordings, *The Early Story* traces early attempts to cure or criminalize addiction, the founding and then near-death of NA, and the growth of NA around the world.

We will be offering a Zoom link to the presentation as well. See the flyer on page 9.

A Message from the WSC Cofacilitators

Every World Service Conference has many firsts. Every WSC is live history in the making. The 2023 conference will not be any different. Every conference participant experiences their first conference, and some will have that experience in 2023. For some this might be their first time in the United States or in California. Many of you have a first that others haven't experienced, and that is that your first WSC was virtual and this will be your first in-person event.

Over the previous few cycles we saw technology come alive in aiding the way we are able to make decisions. We saw the use of the "clickers" help us move away from voice votes and hand counting, which, in turn, has saved time and improved accuracy in our counting. The e-ballot system helped us to have a better election process, and gave us the opportunity to see how straw polling ahead of the conference could aid in structuring our discussions. In addition, it gave us a way to take final polls in matters that didn't reach consensus during business. In 2018, Zoom made it possible for delegates who were unable to travel to the US to participate. Zoom, partnered with the pandemic, gave us *all* the opportunity to hone our skills in a virtual environment. The 2023 WSC will benefit from all these technologies as well as being a larger hybrid environment with many conference participants joining us virtually. The larger number of virtual participants will definitely give us all a new opportunity to create our future.

Last cycle we implemented the amendment deadline prior to arriving at the WSC—another way we can structure discussion and have more time to prepare for the WSC to make the best use of our limited time together. The amendment deadline in advance of the WSC is allowing the Cofacilitators time to review the amendments and help the makers with wording that lends itself to a decision before amendments are presented to the Fellowship. This was a hurried process at prior WSCs. It also aids in the ability to structure the discussion session by prioritizing those motions that have numerous amendments. It also gives us the opportunity to not have multiple amendments or seating motions submitted that are the same in nature and intent. The advance deadline allows us to include all amendments on the initial straw poll, which happens in advance of the WSC, helping us see where the body is on all decisions coming into the conference.

We also want to mention the fact that there will not be a parliamentarian at this WSC. This is something that was a first for 2020. For nearly 40 years prior we had leaned on a parliamentarian, and even though we began our shift away from Robert and his Rules of Order years ago, this is a



sign of us moving toward a consensus environment that is more about coming together in a spirit of unity. That doesn't mean we have to be unanimous, but it does mean we approach our differences with maturity and discernment.

When we join together as a Service Body we bring with us our recovery. Our past experience has shown us that we can have all the parliamentary rigor available, but what it really comes down to is our behavior toward each other and respect for the conscience of the conference.

Living Clean reminds us:

When we practice living in harmony with our world, we become wiser about choosing our battles. We learn where we can use our energy to make a difference and where we need to let go. Learning to step away from a conflict once it has started is sometimes harder than not getting into conflicts at all. That doesn't mean that we always agree with anyone or everything, or that we suddenly lose the power to stand up for what's right. On the contrary, we learn when to step forward and when to back away. Some struggles are worth fighting even if we know we cannot win, just as some are not worth fighting even though our victory is sure. This is discernment, and it comes from our experience. We learn to tell the difference between a principle we need to stand for and an opinion that we just won't let go of. We are able to choose for ourselves when to stand up and when to surrender, and as we practice we get better at determining which is right for us.

Living Clean, Chapter 3: A Spiritual Path, "Awakening to Our Spirituality"

The WSC decision making involves talking through issues until at least two-thirds of the body comes to agreement.

There are still many remnants of parliamentary procedure that have created a bit of a chore for us as your trusted servants, one of those being substitute motions as amendments. Many of you know that we had tried to not allow any substitute motions on the CAR or CAT motions we have to deal with in business. We believe that motions that would be considered a substitution or that introduce a new idea for motions that have been workshopped throughout the Fellowship are not amendments. As we have mentioned many times in recent months, we see amending a motion as a process that intends to refine or improve the original motion, not change the intent or outcome of the original motion. Amendments or substitute motions that propose to change the intent of the original motion are not an improvement on the original motion; more often these are actually cons to the original motion, and a simple vote against and discussion should be used in place of an amendment. We definitely see a need for more clarity about the definition of an amendment and the vetting process in GWSNA. We hope to address this in the Moving Forward session at this WSC.

This leads us into our theme for this conference, "Creating Our Future." The decisions we make at the WSC have a ripple effect for many years to come. These decisions are an investment in our vision. The movement toward a discussion-based conference has been the direction of our progress for nearly two decades. In this cycle, we have moved even closer with the use of technology to aid in not only a discussion-based conference but a discussion-based cycle through regular web meetings, increased use of email, and ongoing communication.

As we are coming into the weeks leading up to the WSC, we want to encourage all conference participants to consider our theme and what it really takes to "Create Our Future." We all have some



knowledge of what we bring to the table. The third bullet in our vision talks about unity and cooperation. To experience this in action takes mutual trust. As NA service bodies coming together in a spirit of unity and cooperation, what can we do to improve the future of NA and help the many groups of our Fellowship to reach the addict who still suffers?

We would like to add one last thing to your thoughts as you prepare for the eight days of the WSC. We all have to remember to take care of ourselves physically, mentally, and spiritually. That may look different for each of us. We all need to do what we can for ourselves to protect our health so we are able to fully participate in the event. We need to remember that our Second Tradition reminds us that each of us brings our connection to a loving Higher Power to the table to make decisions. For each of us, that conscious contact takes nurture. We must take time for physical and spiritual nourishment, and take the time to share and get the rest that is necessary for our mental health.

CREATING OUR FUTURE



Monday – 1 May 2023

Every morning at 7:00 am and every evening after sessions are done, there is a recovery meeting by the pool. We also have meeting space available all week. Just ask at the Malibu Room

CAR-Related Discussion and Decisions	9:00 am –12:30 pm
Lunch	12:30–2:00 pm
CAR-Related Discussion and Decisions	2:00–5:30 pm
Dinner	5:30–7:30 pm
Presentation by Chris and Boyd: A History of the Basic Text	7:30–9:00 pm

Today is Service Day! What better way to celebrate than at the World Service Conference?!

CAR-Related Discussion and Decisions, continued

Today and tomorrow are set aside for discussion and decisions about the CAR motions and related amendments. We typically take a break every 90 minutes, and we will have a lunch break at 12:30 and break for dinner at 5:30. If we are right in the middle of deciding on a particular item, however, break time may be slightly delayed.

The process for decision making is outlined thoroughly in Addendum E of *A Guide to World Services in NA*, which is included here beginning on page 53.

Amendments

This is the first WSC where all amendments are due in advance of the conference. The 2018 WSC tasked the Cofacilitators with vetting amendments in advance of the conference. (See *A Message from the WSC Cofacilitators* on page 12.) It's a new process, and we are still refining it. We expect it will get smoother as we work together as a conference to improve the process.



The conference is always evolving and improving. As we reported in the Conference Approval Track material (p. 79), we anticipate presenting a motion or motions related to the amendment-making process and the definition of an amendment during the Moving Forward session of this WSC.

In 2018, the conference stopped hearing from the maker of a motion and the World Board when a motion was introduced to the floor because the information given was just a repeat of what's in the CAR and CAT. The body decided to dispense with that formality to save time. Amendments are a different matter, however. They have been made more recently, and haven't been workshopped

or discussed as much. Because of that, when an amendment is introduced for discussion, we will give the maker and the World Board an opportunity to speak to the amendment. Both will have up to two minutes.

Straw polls

All of the items for decision, including the amendments, will have been straw polled in advance of the WSC, so we will have a sense of



which motions and amendments have an initial consensus and which do not. As the rules explain, the process for decision making is abbreviated for items that have consensus. For other items, discussion is not limited.

The WSC Cofacilitators will take straw polls periodically to get a sense of whether discussion of an item is having any influence on the body. If the body is not moving significantly or if discussion doesn't seem to be influencing the eventual outcome of a vote, the Cofacs will close the queue and the body will vote on an item.

Time challenges

There are 25 CAR motions, plus the motion to approve the minutes and the four process motions. As of this writing there are 17 finalized amendments. That means there are at least 47 items for decision. Even if it only takes ten minutes an item, and it typically takes much longer, that's almost eight hours of WSC time. If it takes 15 minutes an item, that's almost twelve hours.

There are 120 RDs (three of the 129 seated regions do not have delegates at present), 6 ZDs, and 13 board members. That's 139 voting members (plus their alternates). If each voting member of the WSC spoke for just two minutes, with no pauses in between, it would take four hours and 28 minutes to hear from everyone.

If you add all of those numbers together, what you get is a need for all of us to exercise self-control. Before we speak, we might ask

ourselves: Has our view already been expressed? Is discussion moving the body?

If the answer to the first question is yes or the answer to the second question is no, maybe we don't need to say anything.

Small-group discussions in breakout rooms give us all a chance to speak. If we can finish business early on Tuesday, that will leave more time later in the week to talk together.

A History of the Basic Text: Chris and Boyd

Tonight, we will be treated with another presentation by Chris and Boyd. As with Sunday night's presentation, this is not an official conference session. To make a hybrid conference work, we are trying not to schedule evening sessions. This session falls in the category not of "we have to" but "we get to." Conference participants are not required to show up, but most will want to.

Most of us at WSC 2023 were lucky enough to get clean after the Basic Text was published. This presentation will give us a glimpse of the passion and dedication that created our first book.

Using information gleaned from members' archives and photos, literature committee minutes, very rare audio recordings of World Literature Conferences, and the words of members who were there, Chris and Boyd will take us on a journey from the inception of the idea, through the seven World Literature Conferences used to create our book, to publication of the Basic Text.



Tuesday – 2 May 2023

Every morning at 7:00 am and every evening after sessions are done, there is a recovery meeting by the pool. We also have meeting space available all week. Just ask at the Malibu Room.

CAR-Related Discussion and Decisions	9:00 am –12:30 pm
Lunch / Women’s Lunch	12:30–2:30 pm
CAR-Related Discussion and Decisions	2:30–6:00 pm

CAR-Related Discussion and Decisions, continued

We’ve allotted all day Tuesday to finish CAR-related business. What we really hope for is an earlier end to business. If we do finish before dinnertime, we will shift the Human Resource Panel presentation and/or part of the NAWS Report to Tuesday afternoon. That will free up time later in the week for discussions—actual discussions, not just debate about motions.

Women’s Lunch

Today’s lunch break is longer than usual, at two hours, because it’s become tradition to have a women’s lunch on Tuesday. This is a ticketed meal. To attend, you must purchase a ticket at the onsite office.

The women’s lunch began decades ago to provide an environment where the greatly outnumbered women participants could have a meal together and nurture supportive relationships.

Some people question the fact that the women’s lunch still exists. We’ve come such a long way at the conference.

And yet we don’t seem to be gaining ground here: The percentage of conference participants who are women in the last ten years remains below a third. Women made up:

- 30% of WSC 2018 participants
- 31% of WSC 2016 participants
- 26% of WSC 2014 participants
- 27% of WSC 2012 participants

We anticipate that approximately 27% of all WSC 2023 participants, and only 22% of alternates, will be women.

We hope *all* conference participants will use this longer break to foster unity and build bonds with others. Introduce yourself to someone you don’t know. If you’re new to the WSC, ask a seasoned member a question. If you’re a conference veteran, find someone who looks a bit lost and see if you can help in any way. Many of us have made friends for life at the WSC.

When we engage in selfless service, we find that all of the principles we have come to love and learn are called upon. It isn’t easy to get out of our own way, but that is precisely what frees us from our self-made prisons. . . . Strangely, the most unselfish things we do are often the most rewarding. Selfless service is service to our Higher Power, our fellow human beings, and ourselves. When we are part of the process, we see a greater power working through us to make a difference in other people’s lives. When we see it happen, we have a harder time denying its reality.

Living Clean, Chapter 3: A Spiritual Path, “Spirituality in Action”



Wednesday – 3 May 2023

Every morning at 7:00 am and every evening after sessions are done, there is a recovery meeting by the pool. We also have meeting space available all week. Just ask at the Malibu Room.

Planning	9:00–10:00 am
Planning Breakout Discussion	10:30 am–12:00 pm
Deadline to Submit a New Idea to Be Prioritized for Discussion	12:30 pm
Planning Wrap-Up	12:30–1:30pm
Lunch	1:30–3:00 pm
Budget Overview	3:00–4:30 pm
HRP Report	5:00–6:30 pm
Zonal Meetings	evening

Planning

We will spend the first half of the day today in a series of sessions devoted to planning. Jim DeLizia, a consultant World Services has used for many years, will lead us in an inventory activity designed to reboot the strategic planning process at World Services and across the service system. We'll begin the morning in the main conference room, move to breakout sessions for small-group discussions, and meet back in the main room at 12:30 to hear from each room and discuss next steps for the planning process. Lunch is scheduled to begin an hour later today, so plan ahead. If you are prone to get “hangry,” you may want to pack a snack this morning.

We are striving today not just to restart the planning process, but to improve it. The ultimate goal in the cycle ahead is to begin a more collaborative planning process where we can plan together, cooperatively, across the whole service system.

The World Board has only met twice in person during the 2020–2023 conference cycle. We devoted an entire day of one of those meetings to preparing for this discussion at the conference. We reflected on where we have been and what we heard at WSC 2018. Using

zonal forums as a focus for collaboration is something we have repeatedly heard and fully support. Much of the discussion this conference cycle about a three-year conference cycle simply reinforces or advances that idea.

In order to make this an actual planning system, we will need your zonal meeting schedule. The timeline for planning and creating the future NA World Services Strategic Plan in the upcoming cycle, as well as the dates for an Interim WSC, will need to be built around your schedules. We don't need exact dates but simply the month or months in which you typically try to meet.

Our collective challenge in the upcoming cycle, regardless of whether it is two or three years, is taking a major step forward in collaborative planning while at the same time implementing and advancing the ideas and projects identified at WSC 2023. For at least this first cycle, we will be living with our current policies and practices while trying to lay these new ideas on top of all of that work. It is a bit like living in a house while you are remodeling it— possible, but at times it feels messy or overwhelming. We offer our ideas here as the next step, acknowledging that we will collectively learn and adapt as we gain more experience with building a collaborative planning system.



The importance of planning

Having not met together in person for five years, there is very little that feels like business as usual, yet much of what we said in the 2018 *Conference Report* about the importance of planning and where we are with it is still true.

One of the challenges at World Services, like most NA services, is that the demand has been, and will likely always be, greater than our human and financial resources' ability to respond. We call this effort to keep pace "the whirlwind." One of the important processes that has allowed us to deal with the whirlwind is planning. We have agreed-upon priorities for each cycle and try to identify what we will do, what we hope to do, and what we want to do but will most likely not get to. If you have looked at previous NAWS strategic plans, you'll see that they reflect our practice of including priorities to make NA World Services more effective, serve the needs and wishes of the WSC, and respond to Fellowship demands and requests.

The strategic plan directs so much of our conference-related effort, and we took a big step before WSC 2018 toward improving collaboration between regions and the World Board. We distributed a report form for regions to use to give us their impression of local issues, challenges, and successes. That input was distributed with the Conference Approval Track material, and you'll see it reflected in the content of the strategic plan.

Planning connects us to why NA exists, what we want to accomplish, and how we will get it done. But more significantly, planning connects us to each other, and the common hopes, dreams, and vision we share. Planning together gives us the energy and the commitment to move forward and stay accountable to the Fellowship we all serve. The better we plan in our service bodies, the more we can support our groups in furthering our primary purpose.

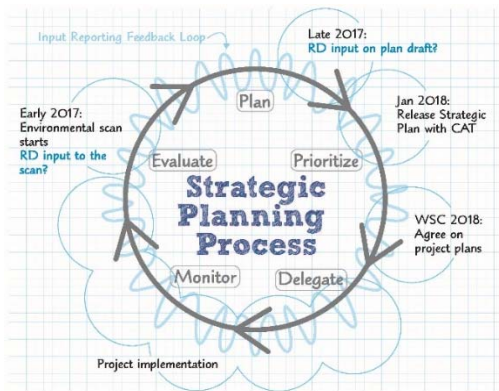
Where we have been

In the past, the World Board began our planning process with a fairly extensive "environmental scan." That scan contained the issues and factors within NA and outside of NA that could or do impact both the Fellowship and NA World Services. Much of that data came from interactions with the Fellowship, delegates, zones, and the WSC as well as input from addition professionals and governments, and current business practices.

We then used that scan to begin to identify the most critical or important issues, prioritizing those issues, discussing and creating possible ideas to address the challenges, developing those ideas into projects, and then prioritizing the work ahead, taking into account our capacity and other work taking place or committed to. This process has taken at least a full day at four World Board meetings and work between meetings every cycle.



The information in the environmental scan served as the basis for all of those steps described above. For the 2016–2018 conference cycle, that process followed these timelines:



Where we are going

We are proposing a more collaborative process for this cycle. Delegates and zones would be involved much sooner in the process, which relies on discussions, collecting information, and vetting ideas at zonal meetings. There would also be time allotted for planning at an Interim WSC, and a much different work flow and timeline from NA World Services. No doubt there are other changes that we are not even aware of yet.

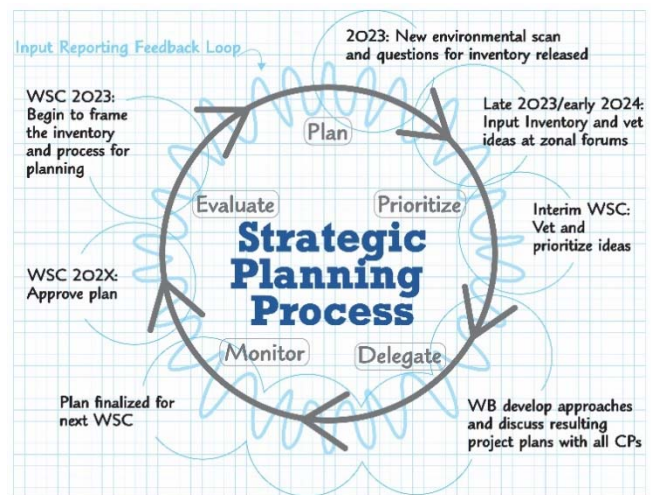
The WSC session will begin the inventory process, which will help us to create the new environmental scan necessary for the next strategic plan. We are proposing to take the outcome of the WSC discussions, along with all of the ways we try to hear the voice of conference participants and the Fellowship—the CAR Survey, regional reports, and WSC and zonal discussions—to create a new environmental scan.

The new environmental scan will be sent to conference participants along with some simple questions to begin the process of creating the strategic plan for the next WSC and cycle. The collection of ideas from regions and the

development of the responses to these questions would happen at zonal meetings. We’ve heard repeatedly that conference participants would like zones to be more involved, and that seems critical to moving forward. The World Board would be involved both with the zonal discussions and in creating World Board input into the process.

Once all of this information is collected and compiled, it would be sent back to all conference participants. The Interim WSC would be used to vet and prioritize ideas springing from this process for the new plan, and also to separate out ideas for accountability at different levels of the service system.

We would take the ideas prioritized at the Interim WSC and develop approaches to address these issues. These would then be sent to conference participants for discussion as possible project plans. This is the point in the planning process where capacity becomes a deciding factor. Some of that is NAWS’ capacity, and there are also only so many issues that conference participants and the Fellowship can effectively process at the same time. Ultimately, the strategic plan and project plans would be in some type of report—CAR or CAT—with possible decisions ahead of the next WSC. The process we are proposing follows these timelines:





Ideally, as this new planning process develops, it will serve as a way to unite the different streams of ideas—motions, CAR Survey, and project plans—into one unified system. Again, these are all ideas subject to change and improvement.

We had prepared a planning session for WSC 2020, but then the world shut down. We are coming into WSC 2023 with a very similar focus, but we have been able to collectively advance some of these ideas by hearing from conference participants by survey and virtually in this conference cycle. What we are proposing now is much more collaborative and is largely based on conference participant input.

NAWS long-term goals are the things we believe we must accomplish to achieve our vision. The strategic plan changes every cycle, but the long-term goals do not.

NAWS Long-Term Goals

In a continuous effort to realize our vision, NA World Services strives to achieve these goals:

1. NA is understood and accepted as a relevant, reliable, safe, compatible, and spiritual program of recovery by addicts for addicts.
2. A network of worldwide trusted servants acts as an effective, consistent NA resource for local governments, professionals, and the media.
3. NA is a truly global Fellowship with increasing access to literature in all languages and a commitment by all to work together to grow the Fellowship.
4. Technology is used more effectively to communicate in a timely manner, make it easier for members to contribute and participate, expand access to workshops and service tools, and support Fellowship development efforts worldwide.
5. Every member understands the concept of self-support and demonstrates commitment to the Fellowship by contributing of their time, abilities, and available resources.
6. We are able to grow the Fellowship, develop literature, and improve our ability to carry the NA message by operating a sustainable organization with sufficient revenue, human resources, and infrastructure.
7. More members are discussing and building consensus on issues at all levels, generating a greater sense of trust in the global decision-making process.
8. All components of the service system work collaboratively to realize our NA Vision and goals.

We have focused most of our discussions at board meetings on the first steps in this process. We believe whatever we begin now will change and adapt as we move forward together. We framed our ideas around a three-year conference cycle with an Interim WSC. If the WSC does not adopt the three-year cycle, all of this would need a shortened and, in some instances, reimagined timeline.

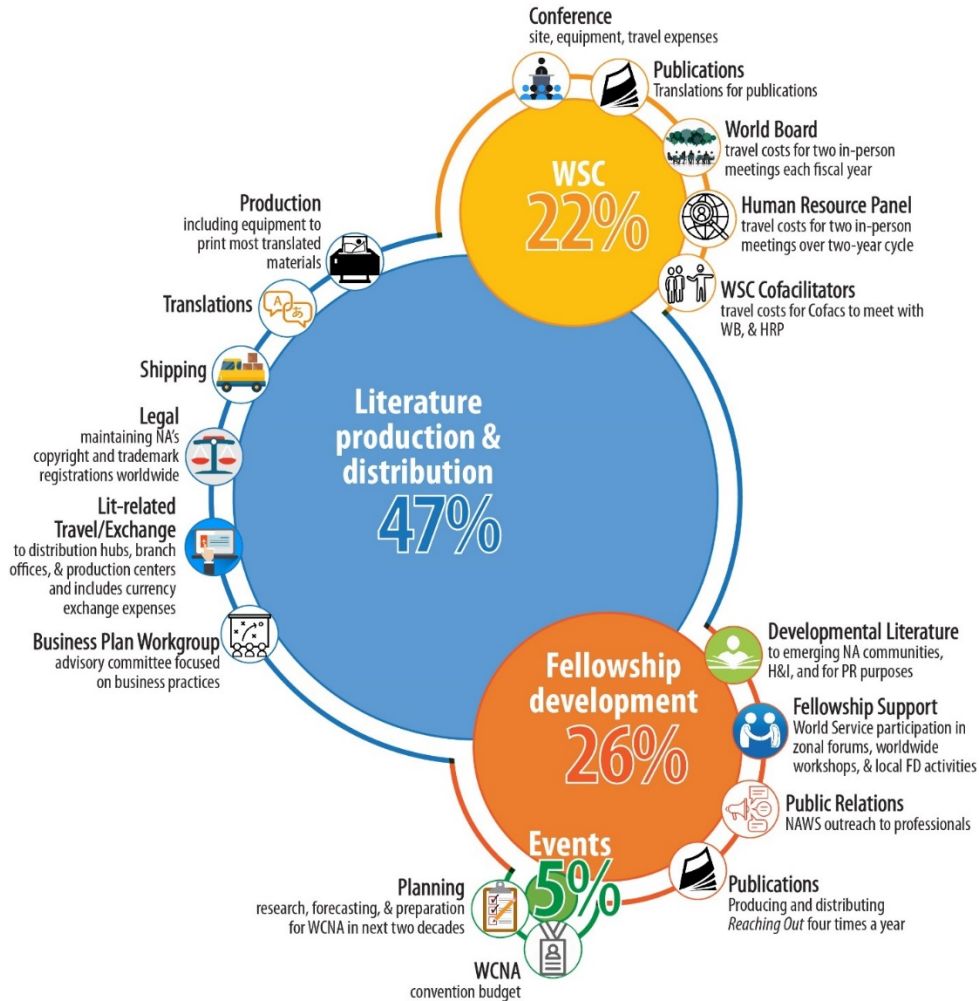
We hope to leave the sessions today with a collective commitment to work through this process and continue to improve it together. The pandemic has certainly shown how creative and capable our service efforts can be when we need to pull together to adapt and grow.



Budget Overview

After lunch, Anthony E, NAWS executive director, will explain the NAWS budget proposed for the cycle ahead and answer questions from participants. The proposed budget is always included in the Conference Approval Track material, and it is voted on in the CAT-Related Discussion and Decisions session. It can be overwhelming to review the

budget if you're not used to looking at financial documents, but we always include a cover essay that explains terms and categories (see page 14 of the CAT material). Please take the time to read the essay that precedes the budget. It may answer many questions you have. These are the four expense categories in the budget (CAT, p. 24):



DEADLINE: The deadline to submit a new idea to be prioritized for discussion at the WSC is 12:30 Wednesday. Use the online form in the WSC Portal (www.worlddna.org).



HRP Report

Greetings from the Human Resource Panel. We hope this report finds everyone safe and healthy. Like you, we are busy preparing for the upcoming World Service Conference and looking forward to seeing everyone at WSC 2023. Below is our list of nominees for your consideration. The list includes each nominee's home region and source of RBZ recommendation(s). As you may recall, we asked all candidates to gain an RBZ recommendation from a region, the World Board, or a zonal forum. Some have gained more than one, and that information is listed below. We have thoroughly vetted every nominee, and each has our complete confidence that they can fulfill the requirements of the position specified.

Available for election at WSC 2023 are five World Board positions, two Human Resource Panel positions, and one Cofacilitator position. You are not limited by the number of available positions and can vote for all nominees if that is your choice. We encourage you to vote for all who have your confidence.

World Board (five positions available)		
Name	Region	RBZ recommendation(s)
Carla W	Upper Rocky Mountain Region	World Board, Rocky Mountain Zonal Forum, Upper Rocky Mountain Region
Dennis McC	Northern New York Region	North East Zonal Forum, Northern New York Region
Donna M	Southern California Region	World Board
Jack H	Washington Northern Idaho Region	World Board
Jose Luis A	Region del Coqui	World Board
Tim S	Australia Region	World Board
Veronica B	Sweden Region	World Board
Human Resource Panel (two positions available)		
Name	Region	RBZ recommendation(s)
Chuck C	Colorado Region	Rocky Mountain Zonal Forum
Ron M	Florida Region	Southeastern Zonal Forum, Florida Region
Sam L	Northern New England Region	Northern New England Region
Cofacilitators (one position available)		
Name	Region	RBZ recommendation(s)
Eric B	Northern California Region	Western States Zonal Forum
Louis H	Chicagoland Region	Midwest Zonal Forum, Chicagoland Region



WSC elections will be held using the same e-balloting software used for pre-WSC initial straw polls and WSC 2020 elections. Your experience with those will be great preparation for the elections balloting that will happen midweek at WSC 2023. Ballots will be available after the HRP Report at WSC 2023. And again, we encourage participants to vote for all they have confidence in. Participants may vote for more nominees than the available seats.

CPR packets & HRP rationales

We are providing Candidate Profile Reports (CPRs) for the 2023 list of nominees. We cannot overstate these next points. The CPRs include personal and professional information, along with opinions and thoughts from the nominees intended for use only by conference participants to evaluate the nominee's ability to serve. Since some information is sensitive, any distribution, especially over the internet, could create long-term problems for the nominees. Each nominee is trusting that you will maintain their privacy and anonymity. Please honor that trust.

We also compiled a brief bullet point rationale on each nominee, intended to identify a few details about why the HRP is nominating each individual. These and the Candidate Profile Reports provide a comprehensive perspective on each nominee. We are confident that these materials will provide you with the best opportunity to gain familiarity with the nominees and their abilities to fulfill their prospective roles.

We are posting these documents on the Conference Participant Dropbox. The CPRs are set to expire after the completion of the WSC elections. Please do not distribute, forward, or otherwise duplicate any of these materials. It will be important that you delete and destroy any copies that remain after you have completed voting.

The HRP nominating process

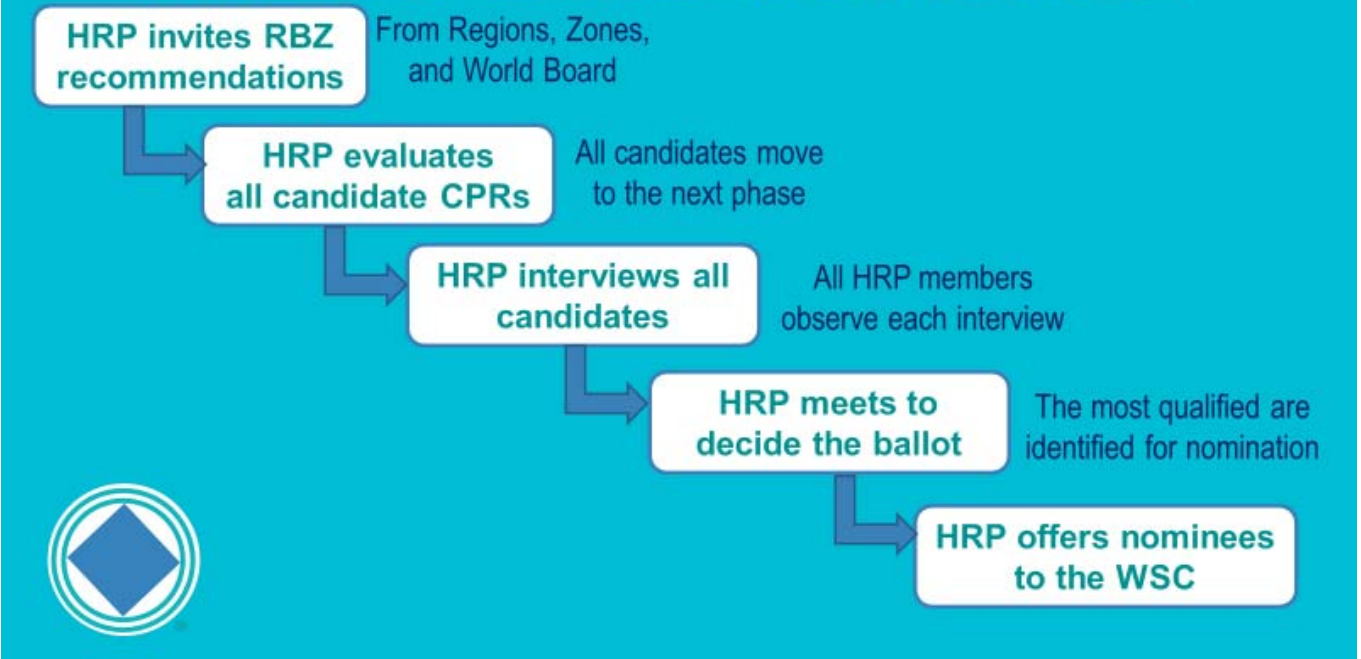
We understand that there is always interest in the details of our process; below is a short description.

We begin early in the conference cycle by inviting regions, zones, and the World Board to forward candidates for our consideration, known as RBZ recommendations. We collect the same written information from each candidate that you receive in your CPR packets. Then we start our evaluations by first reviewing the written information noted above in the CPRs, then we move to direct interviews with each candidate.

Once our interviews are completed, we begin our discussions. Guided by the criteria in *A Guide to World Services* and the information collected on each candidate, we identify those best suited to be considered for service at WSC 2023. Below is a simplified graphic of our work process. It is important to remember that we do not make details of any individual's evaluation available. As we have said in the past, we believe there is no reasonable way to do that and still maintain the confidentiality required for a successful nominations process.



HRP Nomination Process



New approaches and moving forward

We appreciate everyone's support in trying some approaches for WSC 2023. As a reminder, we asked all members who wish to be considered for nomination to acquire an RBZ recommendation, and that there be no nominations from the floor at WSC 2023. This ensures that all candidates are first vetted by a region, zone, or the World Board before the HRP considers them.

We recognize the great value in this opportunity to partner with your regions, zones, and the board in leadership identification. We envision web meetings to begin discussions with conference participants about identifying future leaders. For example, early in the conference cycle we might discuss the future needs of World Services that would reflect the diversity of the Fellowship we serve. And while diversity is not the first priority, our guidelines and principles remind us of their importance and value. Our most recent Membership Survey reflects the Fellowship's gender composition as 57 percent male, 42 percent female, and 1 percent other. The current composition of World Services trusted servants is 78 percent male, 22 percent female, 0 percent other. Other demographics reflect similar discrepancies. We are hopeful that collaborative discussions throughout the conference cycle can support leadership identification.

We are also interested in strengthening the RBZ process by encouraging service bodies to identify candidates proactively. This will help us all to find the most qualified candidates for nomination and service. We are excited to consider the prospect of working together and hope to offer more ideas in the future.

That said, once the elections process is completed, and with the experience of the current cycle, we intend to ask the WSC to change policy to require all candidates to go through the RBZ process. With that, the World Pool would no longer be needed to collect information on members willing to



be of service at the world level. We would repurpose the database to collect information on RBZ candidates each conference cycle. This decision to rely on regions, the board, and zones (RBZs) to forward candidates would also retire nominations from the floor of the WSC. Please review our HRP Report in the 2023 CAR for details on our historical evaluation of the nominations process that supports these changes. Here is a short summary:

- Since the start of the RBZ in 2006, the WSC has elected 43 World Board members. Forty-one, or 95.5 percent, have had at least one RBZ recommendation.
- Altogether, 74 WSC trusted servants have been elected since 2006, and 73 percent have had an RBZ recommendation.
- Since the start of the RBZ process, the WSC has elected just over 0.36 percent (20 members) of the 5,500 members in the World Pool.
- Since the start of the HRP in 1998, only one nomination from the floor, back in 2002, has resulted in a WSC election.

We hope to ratify these changes—requiring an RBZ, repurposing the World Pool, and removing floor nominations—in the Moving Forward session at WSC 2023.

In closing

We are committed to an efficient HRP nomination process that is sensitive to the members involved, maintains integrity, and ensures the highest level of confidence of the WSC. We welcome any thoughts and encourage you to forward them to the HRP at hrp@na.org. Please travel safely, and thank you for allowing us to be of service.

Ballots will be emailed after the HRP Report. The deadline to fill them out is Thursday at 6:30 pm.

Zonal Meetings

Many zonal forums choose to meet during the week of the conference. Wednesday is typically the night for those meetings. You can sign up in the onsite office (Malibu Room) to reserve a room.

*The new idea prioritization survey will be posted by the Wednesday dinner break.
The deadline to fill out the survey is noon Thursday.*



Thursday – 4 May 2023

Every morning at 7:00 am and every evening after sessions are done, there is a recovery meeting by the pool. We also have meeting space available all week. Just ask at the Malibu Room.

NAWS Report	9:00 am–12:30 pm
Deadline to Fill Out the New Idea Prioritization Survey	noon
Lunch	12:30–2:00 pm
Budget Decisions and Discussion of CAR Survey Results	2:00–3:30 pm
CAT-Related Discussion and Decisions	4:00–5:30 pm
Deadline to Fill In the Elections Ballot	6:30 pm

NAWS Report, Part One

The NAWS Report covers lots of information and is divided into two sessions with a half-hour break between. Anthony, the executive director of World Services, will report on NAWS’ financial, legal, and operational matters, and then Tim, the chair of the World Board, will focus on board- and conference-related issues. Because we have not scheduled a Fellowship Development or PR session at this WSC, we will also touch on some highlights of FD and PR in the time of COVID, as well as translations and free and subsidized literature.

NA World Services activity

This conference cycle has been one of the most difficult times in the history of NA World Services. It’s tempting to say we’re on the other side of the crisis, but the reality is we are still impacted. Our staff levels are still down almost 30 percent from the last time we all met together in person. The majority of the unfilled positions are in services and support.

Literature production and distribution is the engine of World Services, and keeping our business functional required filling positions in the warehouse, accounting, and customer service. Our Fellowship Services and Communications teams remain radically understaffed.

The level of support and service we have been able to provide in spite of that is remarkable.

The participation report that is an addendum to this *Conference Report* lists many of the webinars and web meetings World Services organized or joined in this cycle. The World Board participated in 64 workshops or service meetings by doing presentations and responding to requests to join and be available for conversation and questions. NAWS held 14 open webinars on topics of Fellowship interest, 33 PR webinars, and 5 virtual meetings of zones. Altogether, that’s 119 events we either put together or participated in. Plus, we held the first-ever virtual WSC in 2020 and the first-ever virtual interim meeting of the WSC in 2022!

We continued with project and workgroup work, meeting virtually for the *FIPT*, Role of Zones, SPAD, and Local Service Toolbox projects; the latter two resulted in the publication of *A Spiritual Principle a Day* and *Virtual Meeting Basics* this cycle. The HRP, World Board, and Business Plan Group also met many times via Zoom this cycle.

We’ve done our best to support our members behind the walls. We recently began publishing *Reaching Out* again, and as we’ve frequently reported, we have continued to forge agreements to provide NA literature for



free access to incarcerated members on tablets.

Technology

Some of our biggest accomplishments (and expenses) this cycle have been related to technology. One of the most significant has been the development of a new World Services website in Iran, www.wsoiran.org. A third of NA meetings worldwide are in Iran, and having information and materials online in Farsi is a big deal. Thank you, Siamak and Saeed!

The need to upgrade our data enterprise and accounting system reached a critical level, and we have made that transition. We've also replaced old file servers and other infrastructure devices. You can see by the WSC Portal that we have some talented IT staff, and we look forward to more changes in the cycle ahead. We are long overdue to upgrade our website and email systems, and we're looking forward to improvements.

Meeting information

We have always struggled to maintain accurate meeting information on na.org, and one of the most important items Anthony will discuss during the NAWS Report is a plan to change our approach.

The most important thing that we do is help addicts find meetings, and the information at na.org is not as accurate as the information at local service bodies and websites. Meeting information is much more current and updated more frequently by local service bodies. World Services has never been able to keep up-to-date as quickly, and some meeting information does not trickle down to us at all.

As NA has grown around the world, it has only compounded the problem. During the pandemic, meeting information changed at a

more rapid rate than ever before, and, at the same time, World Services' staff shrank. Trying to keep one accurate, worldwide centralized database of tens of thousands of meetings in 143 countries is no longer tenable. We've never been able to match the accuracy and dependability of your local ASC.

We believe the wisest approach is for NA World Services to move to a system that links people looking for a meeting to local resources. The ASCs and RSCs and zones do a better job than we do at this.

Most other twelve-step organizations take this approach. People who visit their world headquarters' sites looking for a meeting get directed to geographically based local NA community information. This seems to be the most accurate way to help someone locate a meeting.

We intend to shift to that approach at the end of 2023. We will do everything we can to try to keep an accurate list of the areas and regions that maintain meeting information.

We will continue to maintain virtual meeting information for any meetings that choose to be listed at na.org because virtual meetings may or may not be connected to a geographically located body. People who are looking for virtual meetings are usually looking not in a specific location but by time and day.

NAWS Report, Part Two

The second part of the NAWS Report will cover the DRT/MAT and *Loner* literature survey results, the creation and categorization of NA literature and service material, and the board's process to forward candidates for consideration by the HRP.



Lit survey results

We posted two main surveys to gather input for potential NA literature pieces this cycle. The results from both surveys are included as addenda in this *Conference Report*.

The results of the survey for *The Loner* give pretty clear direction for revisions of that IP. The parts of the IP that speak to NA principles are still valid and valuable and can remain as written. The input is almost solely focused on how technology has changed the way we connect since the IP was published and on a more nuanced understanding of what it means to be “a loner,” including a reexamination of that term. We believe this IP can be updated easily, possibly with assistance from focus groups.

If only the subject of DRT/MAT as it relates to NA were so simple! DRT/MAT was part of a Fellowship-wide Issue Discussion Topic about welcoming all members beginning in 2014. As a result of that discussion, a regional motion was adopted at WSC 2018 calling for a project plan for WSC 2020 to create an IP on the topic. The World Board reported on the challenges of this topic, and WSC 2020 had consensus to survey the Fellowship about the topic. The results of that survey are contained as an addendum to this *Conference Report*.

Unfortunately, what the World Board reported in 2018 in the Conference Approval Track (CAT) is still true:

Members have held very productive discussions about this topic this cycle throughout the Fellowship, but part of the intent of the motion was to “have a unified Fellowship position,” and we have not yet heard what position the Fellowship wants to take or what exactly a piece of literature should say about this issue.

We do not believe that it is appropriate or effective for either the World Board or a workgroup to try to establish a *unified Fellowship position*, which is what the intent of the 2018 motion asks for. Our job is to reflect the Fellowship’s views on topics such as these. The tools we create after Issue Discussion Topics attempt to compile and summarize the Fellowship’s discussions and input. We could take the same approach with this topic.

We understand the importance of this topic to the Fellowship and NA’s ability to fulfill our primary purpose—to carry the message to the addict who still suffers. The treatment of drug addicts is very different today than when many of us found NA and got clean. We are clear what NA is—a program of total abstinence—and the Fellowship input reflects that clarity. What is not as clear is how we treat new members or potential members who are on DRT/MAT and attend our meetings. We hear frequently from addiction professionals that it is easier to send their clients to AA or CA where this is not an issue. We do not believe anyone wants to see addicts who need NA directed elsewhere.

At this point, we do not see anything that could be said now about this topic that is not already said in the PR pamphlet *Narcotics Anonymous and Persons Receiving Medication-Assisted Treatment*; the service pamphlet *NA Groups and Medication*; IP #29, *An Introduction to NA Meetings*; or in *In Times of Illness*.

Because of the importance of this topic to the Fellowship and its future, we are recommending that we continue discussing it. Talking about this as a Fellowship seems to be helping some members and groups align decisions about difficult questions like who can serve NA or who can share at a meeting



with the principles of the Traditions. We would try to summarize what we have already heard and make this next discussion very member- and meeting/group-focused about how we can best welcome members on DRT/MAT lovingly and kindly and how we can cooperate with the current treatment approach without compromising our principles or expressing an opinion on an outside issue. NA is a program of total abstinence, and most treatment is focused on harm reduction. We know well how much freedom is possible and what it means to find a new way to live.

We may or may not reach a *unified Fellowship position* as the motion calls for. But talking about how we fulfill our primary purpose is never a wasted discussion.

Service material and NA literature

We have made a lot of progress developing shorter informative service material that is easier to translate and that is accessed and downloaded much more frequently than longer handbooks on similar topics and is accessed online or ordered from NA World Services. These pieces are developed in a variety of ways and sent to conference participants for a 90-day input period before publication. These shorter pieces include all of the “Basics” that can be found at www.na.org/basics.

The Basics began with PR, Planning, and H&I. More recently, we’ve added Virtual Meetings, Consensus-Based Decision Making, GSRs, Serving in Rural or Isolated Communities, and Conventions and Events. Much of our recent PR material, including Phonline Basics, has also been created using focus groups and web meetings with members, and that has increased distribution.

As we’ve frequently reported, these shorter resources seem to better meet the needs of the Fellowship today. While we’ve been asked at times to take on a revision to *A Guide to Local Services in NA*, we believe smaller pieces like the basics are more practical and more widely embraced. Though it’s been around for decades, *GLS* is published in three languages, while *CBDM Basics* is available in six. Taking smaller bites of the apple is easier to accomplish and seems to result in broader distribution of the resources.

We took a similar approach to service pamphlets—creating them using member input and then releasing them for conference participant review before publication.

Service pamphlets were created as a nimble way to provide information needed or wanted by members and groups. These pieces were not intended to be recovery literature or to be read in NA meetings, but they were supposed to be easily accessible by members and groups. When service pamphlets were first created, they had broad distribution both online and on paper.

Then the WSC asked for a statement to be added to the cover of service pamphlets:

Service Material Not Intended to be Read in Recovery Meetings

After that, distribution of these materials fell off drastically—both online and on paper. We can only guess at the reasons, but assume that most groups stopped keeping this material in their literature racks or on their literature tables. The pamphlets are all posted on www.na.org/sps, and downloads have had a similar decline.

The current service pamphlet topics include:

- Group Trusted Servants
- Disruptive and Violent Behavior



- NA Groups & Medication
- Social Media & Our Guiding Principles
- Principles and Leadership in NA Service
- Group Business Meetings

Often, service pamphlets are developed after a Fellowship-wide discussion and were intended to be updated periodically. That has not happened in many cycles for a couple of reasons. Either the topics were not prioritized by the WSC or the effort did not seem warranted if the material was not getting into the hands of members and groups.

IP #29, *An Introduction to NA Meetings*, was originally created as a service pamphlet in response to requests from professionals who wanted something to give their clients before they attended their first NA meeting. It became one of the most downloaded items on na.org, and the conference decided to revise the service pamphlet to become an IP. It was approved after being included in the 2014 CAR.

There seem to be a growing number of requests to repackage service pamphlets as IPs or to create IPs from topics that might be better suited for a service pamphlet (e.g., attracting members to service, DRT/MAT and NA, predatory behavior, and social media). These requests appear to be primarily motivated by a desire to have this material readily available to members and groups rather than to be able to read these pamphlets in NA meetings.

NA recovery literature is developed through a slow and deliberate process that has been designed and has evolved to capture the voice of our worldwide Fellowship. At the onset of a literature project, we conduct a survey in many languages—it has ranged from seven to twelve recently—and the results give us a real sense of what our diverse

multilingual and multicultural Fellowship wants in the piece of literature and what they do not.

That survey happens before the project is framed, a workgroup is created, a word is written, or review and input occurs. We support this many, many-year process for NA recovery literature and are not recommending that we shorten it. Recovery literature is usually not revised unless there is a problem, and it seems to stand the test of time.

Some IPs that were created before service pamphlets existed cover topics that may sound more like service pamphlets. IP #20, *H&I and the NA Member*; and IP #15, *PI and the NA Member*, are examples of IPs that are typically not read in NA meetings but contain important information targeted to members about these vital services. Do these need to be IPs? They are decades old and we doubt they will be prioritized for revisions.

We hope we can all create new possibilities for this type of material.

We know there is a need for more resources containing current, relevant information accessible to members and groups, but we do not currently have the mechanism to get the material where it needs to go. Service pamphlets were designed to cover non-recovery literature topics that address needs of members and groups and that can be changed and adapted to meet current needs and experience. How do we get this information on group tables and into members' hands? We welcome your ideas about how to better serve our members and groups in this future we are creating together.

WB recommendations to the HRP

As board members, we are often asked what our process is for forwarding members to the HRP process to be considered for nomination



to the World Board. First and foremost, we have total confidence in the HRP and their processes and thank them for their hard work. We are well aware that our recommendations are simply input into their process. We offer the perspective of the WB and what we see as our needs as only one part of this process.

As you might expect, we take the process of recommending candidates very seriously, and it occurs over the course of many WB meetings. First, we look at the needs of the board and evaluate those needs against our current makeup. We have standard criteria we use to evaluate all potential candidates, and we also add to the criteria specific needs for each conference cycle. Many of the criteria we use are called out in *A Guide to World Services in NA (GWSNA)*. Over time, we have added additional criteria for NA experience, personal qualities, skills, and resources.

We look at the personal, professional, and service experience and skills as well as the demographics of the current World Board members. Demographics includes what part of the world WB members live in, ethnicity, gender, WSC history and experience, and other factors. We then establish the criteria that we believe best serve the World Board for the upcoming cycle. For the WB recommendations to the HRP for WSC 2023, the board decided to nominate the three current WB members whose terms are expiring for a second term and to limit our additional nominations to only women because of the makeup of the WB.

Once the criteria for the cycle are established and adopted by the WB, we then open the process for any board members to provide names as well as the reason they believe an individual would make an effective board member. The process typically spans several

board meetings before we try to reach a decision on specific names of potential candidates. There are countless talented and experienced members in NA, but we limit the number of members we forward to the HRP by the number of positions that will be open on the board.

Budget Decisions and Discussions of CAR Survey Results

After yesterday's budget overview, we're hopeful there won't be many outstanding questions about the budget. In this session we will discuss the CAR survey results and project plans and then begin voting on the related CAT motions. We typically vote on each project plan and then the budget. That practice began because in the past there was a budget line item for most or many projects. Now that we do so much project work virtually, that is not the case. In fact, there are no variable or project expenses listed in the proposed budget because we intend to continue to accomplish project work virtually.

The board will review the survey results during this session or as part of the NAWS Report and make recommendations for the project plans. Conference participants will decide on the specific focuses for the Recovery Literature, Service Material, and Issue Discussion Topic Project Plans using the results from the CAR Survey as a guide. The CAR Survey results are included as an addendum in this *Conference Report*.

The CAR Survey was posted in seven languages. We are pleased to report that we received 7,731 total member responses—5,883 in English, 642 in Russian, 514 in Spanish, 492 in Portuguese, 64 in French, 68 in Polish, and 68 in Ukrainian. We also received 57 responses from regions, which is



ten fewer than in 2018 and five more than in 2020). As you can see, we sort these responses separately.

The board began looking at the feedback from the CAR Survey before the final results in order to get a sense of what might be possible in the upcoming cycle and so that we could discuss our recommendations prior to writing this report. Once there are a few thousand responses, the results do not seem to change significantly. We understand that the WSC will be choosing the priorities.

There are six project plans in the Conference Approval Track material.

Future of the WSC

Our first commitment for the upcoming cycle is one we have already communicated to you when we asked for a member from each zone and Iran to form a virtual workgroup. The scope of this workgroup will depend on WSC action on Motion #9 about the length of the conference cycle.

This workgroup will also help the board in our commitment to advance changes to the strategic planning process. We expect there to be dialogue about this among the WB, the workgroup, and CPs in the cycle ahead.

Issue Discussion Topics

This seems the most straightforward of the CAR Survey category results. The top three issues chosen in this category include:

- Dealing with disruptive and predatory behavior
- Gender-neutral and inclusive language in NA literature
- Reimagining and revitalizing service committees (to further the reach of the NA message, improve communication, provide mentorship and training, and make service more attractive and accessible, learning from our experience the past few years)

As already mentioned, we are also recommending that we add DRT/MAT as it relates to NA as an additional discussion for the upcoming cycle.

- DRT/MAT as it relates to NA

We believe that the first two topics listed above, *dealing with disruptive and predatory behavior* and *gender-neutral and inclusive language in NA literature* are ideally suited for Issue Discussion Topics in the upcoming cycle and are of interest to many NA members. We would use conference participants to help us frame the material sent to the Fellowship to guide discussions.

The input we receive from the discussions on disruptive and predatory behavior could be used to create new material for our members or to revise the existing service pamphlet.

The discussions regarding gender-neutral and inclusive language in NA literature could have many possible outcomes depending on decisions made by the WSC.

We are recommending a slightly different approach for *reimagining and revitalizing service committees*. We recommend NA World Services host webinars focused on this topic and ask for involvement from zones to feed into these discussions. The experience gathered in these webinars and in zonal discussions could lead to new service material.

New and revised service tools

Our experience with holding webinars and using focus groups to develop *Virtual Meeting Basics* was effective. We are recommending a similar approach to begin to discuss both current experience and future possibilities that could lead to a *Virtual Service Basics* later in the cycle.



- Virtual service basics (including virtual service meetings, virtual meetings and areas participating in the service system, virtual workshops and trainings, etc.)

The PR webinars have discussed a PR video and these webinars could be used as a resource to help frame a PR video and assist in an outline. There has been discussion about a longer and a shorter version of the same material.

- PR video explaining what NA is, how it works, and how to contact us

Two additional revisions to service material that ranked highly were an update to the *Group Business Meetings SP* and *H&I Basics*. We might also be able address these ideas at some point in the cycle, if time and resources permit.

- Revise and update the service pamphlet *Group Business Meetings*, with a section on using a CBDM process, and the concept of delegation.
- Revise and update *H&I Basics*.

New and revised recovery literature

As already mentioned, we are recommending revising IP #21, *The Loner*, based on the Fellowship survey results. This is a project plan that passed in WSC 2020, and we look forward to completing it.

- Revise IP #21, *The Loner*

Step Working Guides (SWG) came up in both new recovery literature and under revisions. If the SWG was edited and simplified, it could satisfy three of the prioritized ideas. These are:

- Step working guide aimed at members not new to working the Steps
- Step working booklet focused mainly on Steps 1–3, aimed primarily at new members and those in treatment and drug courts

- Revise and simplify the Step Working Guides

If this was taken on, a survey would go out in the upcoming cycle to frame the project. Given current resources, we are not proposing actually drafting any revisions this cycle. We did not have conversations as a board about any of the other literature topics, but if other ideas are selected by conference participants for the literature project plans, it would probably mean the same approach: survey and gather information this cycle to draft material in the following cycle.

On using social media in NA also scored highly in the survey, but the combination of the three various Step Working Guide ideas made a SWG seem like the highest priority to us, as a board, and guided our recommendation to take on a Step guide project rather than a piece on social media now.

Both of the other most frequently chosen topics under revisions to recovery literature

- Add “gender” to “What is the NA Program?” to read: “Anyone may join us regardless of age, race, gender, sexual identity, creed, religion or lack of religion.”
- Review currently approved recovery literature to gender neutralize NA literature, where possible

seem to fall best under the Issue Discussion Topic for this cycle. Those discussions would help frame what happens in the future.

- Gender-neutral and inclusive language in NA literature

In the cycle ahead, we could both develop a session profile and post a survey covering the revisions chosen.

Invest in Our Vision

This project is an ongoing focus for the Business Plan Group. They will focus on



increasing awareness of the need for contributions and setting goals for World Services' income from contributions.

Any of the motions related to project plans or the budget that we do not vote on during this session will be addressed in the last session of the day, CAT-Related Discussion and Decisions.

New Idea Discussion process

Most of the day tomorrow will be spent in New Idea Discussions. We will review the process with you before the end of the day Thursday and plan to share the results of the survey first thing Friday morning.

DEADLINE: The deadline to fill in the elections ballot is 6:30 Thursday.

CAT-Related Discussion and Decisions

By now, conference participants should be well experienced in the WSC decision-making processes, and hopefully that will speed these decisions. The CAT-Related Discussion and Decisions session addresses Motions #26–32 to approve project plans and the budget for the cycle ahead, if those were not decided on in the previous session. Participants will also discuss and decide on Motion #37 to adopt the reimbursement policy for the cycle. This session also includes motions to seat regions, which for this WSC are Motions #39–43. Altogether, there are 13 motions.



Friday – 5 May 2023

Every morning at 7:00 am and every evening after sessions are done, there is a recovery meeting by the pool. We also have meeting space available all week. Just ask at the Malibu Room.

Remaining CAT-Related Discussion and Decisions	9:00–10:30 am
Creating Our Future	11:00 am–12:30 pm
Lunch	12:30–2:00 pm
New Idea Discussions	2:00–5:30 pm

CAT-Related Discussion and Decisions, continued

If we have any remaining CAT-related decisions to make, we will tackle them in this session.

New Idea Discussion survey results

We will also share the results of the new idea prioritization survey Friday morning and make a recommendation to the body about the focus of the two New Idea Discussion sessions this afternoon. This is still a new process for us, but we believe that the recommendations in Motion #36 will be an improvement. We will need to collectively determine what questions will be used to frame the discussions.

After our session this morning, we'll all have a shared understanding about the topics and questions we'll be discussing in the afternoon.

The conference marks both the end of a cycle and the beginning of the next one. Having the time to plan together and discuss new ideas helps us look forward. We believe the New Idea Discussion at the WSC could eventually play a role in the strategic plan. We will all be workshopping a new planning process Wednesday, and, as that process evolves, New Idea Discussions at the WSC could lead into the inventory and scanning process for the following cycle.

Creating Our Future

After a break, we will meet in our breakout rooms to begin co-creating the cycle ahead. As we draft this *Conference Report*, we are still framing WSC sessions. The discussion questions we tackle in this session will depend, partly, on the decisions the WSC makes about Motions #9–12.

As a reminder, conference participants were surveyed about the future of the WSC, and it was a topic of several CP web meetings. The board published three reports on the topic last year; you can find them [here](#).

Some of the goals for the WSC that have come up again and again in CP web meetings and board discussions include:

- Build more collaborative planning processes, and evolve the WSC into a planning conference with more training, mentorship, and conversation.
- Help participants disseminate information and build relationships within their regions and zones.
- Strengthen the strategic plan “feedback loop” to help amplify the voices, role, and participation of participants and members.
- Develop processes for the body to build the *CAR* together, including mechanisms for delegates to prioritize, process, or vet motions.



- Determine what needs to be done in person and what can be done effectively virtually. Make decisions on some “old business” items virtually before the in-person WSC meeting so that the time together can be focused on the cycle ahead.

By Friday, we will have already made progress on some of those goals. This session will feature discussions on how to continue gaining ground. We may or may not discuss those exact topics. Discussions and decisions during the week may help shape the focus of this session.

Our future is bright.

New Idea Discussions

The two sessions this afternoon will focus on the topics that conference participants submitted as new ideas and prioritized via survey.

We’d been talking for years about evolving to a more discussion-based conference, and the New Idea Discussions are part of that vision. We tried this for the first time at WSC 2018, and at that conference many of the “new ideas” were just motions disguised as discussion topics.

We hope that, over time, participants will get more accustomed to framing ideas for discussion.

For example, “Produce a service tool Virtual Service Basics” is a motion in disguise. A topic for discussion would be something more like “How are virtual meetings connecting to the service system?” or “What kinds of resources would help (or are helping) your virtual meetings and service bodies?”

On a different topic, “Create a workgroup to revise the seating criteria for WSC” is a motion in disguise. A discussion topic could be “How can we better balance effectiveness and accessibility in terms of WSC seating?” or “What should the criteria be for a body to be seated at the WSC?”

One new idea topic we plan to submit for possible discussion is “How can we create tools for members and groups outside of the recovery literature process?” We discuss this dilemma in the NAWS Report, Part 2, in this *CR*, and we’d love to hear CPs’ ideas.

Each of the two sessions this afternoon will have time for both small- and large-group discussions on each topic. Each breakout room will be asked to agree on outcomes of their discussions to report back to the full conference. Session outcomes will be compiled in preparation for the Saturday morning session



Saturday – 6 May 2023

Every morning at 7:00 am and every evening after sessions are done, there is a recovery meeting by the pool. We also have meeting space available all week. Just ask at the Malibu Room.

Wrap-Up from New Idea Discussions	9:00–10:30 am
Moving Forward with a Common Vision	11:00 am–12:30 pm
Lunch	12:30–2:00 pm
Moving Forward with a Common Vision	2:00–3:30 pm
Certificates and Goodbyes	4:00–5:30 pm
Dinner Break	5:30–7:30 pm
Speaker Meeting	7:30–9:00 pm
World Market	10:00 pm

New Idea Discussion Wrap-Up

Saturday morning, we'll all meet together again to talk about the outcomes of yesterday's New Idea Discussions. We will talk about the points of agreement or disagreement from the breakouts, and discuss how to move the ideas forward in the cycle ahead.

We never have the resources (time, money, people) to address every issue, so we will decide together as a conference what to act on or continue discussing between now and the next WSC.

Moving Forward with a Common Vision

The Moving Forward sessions are where we summarize what has been discussed and decided during the week. Typically, in this session we prioritize projects, list workgroups that will be formed, remind everyone of the IDTs for the cycle, and make decisions about any ongoing policy changes that the WSC wants to see after trying new processes during the conference. The goal of the sessions is to make sure we are all on the same page with next steps for the work when we leave the Marriott and head home.

Goodbyes

The last session of the WSC is bittersweet. We say farewell to WSC-elected trusted servants whose terms are up. All conference participants get certificates. We laugh, we cry, and eventually we go home!

Turning in Expenses

Another thing that happens at the close of the conference is that NAWS-funded participants need to fill out an itemized expense sheet and return any portion of the allowance you did not spend. We have an online form posted to the portal to help with that this time. You won't even have to add! Please see *A Guide to World Services*, pages 59–63, for instructions on what your expense money pays for and how to fill out an expense form. There is a sample form on page 62. See staff in the Malibu Room if you need assistance.

Speaker Meeting & World Market

We end the week with another speaker meeting followed by the World Market. You can access the speaker meeting through the same Zoom link we used last Saturday: 822 5263 5653. Passcode: 1953.



WSC 2023 Orientation Document



WSC 2023 Orientation

WSC 2023 will be unlike any other conference. This document will help you prepare. In the pages that follows you'll find information on:

COVID Protocols	p. 41
WSC Scheduling	p. 43
New Technology	p. 45
WSC Decision Making	p. 52



WSC orientation for all participants: 1 April, 11am–1pm, PDT (18:00–20:00 GMT)

Orientation for remote attendees: 22 April, 11am–1pm, PDT (18:00–20:00 GMT)

Introduction

Much is new for 2023. This will be our first truly hybrid WSC. At the 2018 conference, one voting member and two alternates joined remotely. At WSC 2023, 15% of voting participants may be joining remotely. Currently 125 delegates are attending the WSC. Eleven of those delegates plan to attend remotely, and 8 more are uncertain if they will obtain visas. Even 1 of our WSC cofacilitators and one of our board members have been unable to obtain a visa.

We cannot approach the conference all of the same ways we have in the past; it is no longer the same conference. The theme of this WSC is Creating Our Future, and in some respects, the future is here. We are making a lot of changes to adapt to a hybrid WSC

- No evening sessions & no mid-week break
- Most materials electronic—minimal paper handouts
- Translations via Zoom
- Hybrid system to vote and to be recognized to speak

ATTENTION! Big changes for WSC

Very few paper handouts. Bring a device that you can use to access digital resources.

Using translations? You'll need your own ear buds, ear phones, or headphones.

To protect our most vulnerable members, masks will be required in the conference room. Masks will be provided.



NA WORLD SERVICES, INC. COVID-19 & MEDICAL POLICY

Overview

We have decided to implement some protocols at the upcoming World Service Conference to help protect our most vulnerable members. We have consulted with other organizations who have held large assemblies of people in enclosed spaces for extended periods, more than 20 minutes. Based on their experiences, it seems that one or more people will be actively infected with some form of transmissible illness. In 2016, a large percentage of WSC participants became ill by the end of the conference week, originating from one conference participant having the flu, and no measures in place to prevent its spread. Many of us have medical challenges that lead to higher risk of infections or are immunocompromised.

NAWS believes the most responsible course of action is to take these protective measures to protect the largest number of people possible. As an employer, we have a legal obligation to provide our employees with a safe work environment, and it is equally important that we work to provide you with one as well. We recognize that some of you would prefer not to wear a mask. Many of us don't want to either, but for everyone's sake, we ask you to please help us keep us all safe! Vaccinated persons are also required to test and wear masks to be as careful as possible. Again, your cooperation is key to our success in making this work. We are planning a working schedule that will have a break scheduled approximately every 90 to 120 minutes. This will allow you to go outside and get some fresh air unmasked if you have such a desire. We will be placing hand sanitizers in convenient locations for your convenience.

Masks are required in all WSC meeting rooms. We will provide masks for all participants. Anyone unwilling to wear a mask can connect to the WSC virtually. We recommend wearing masks in the hallways and public areas of the hotel, but they are not required in areas outside the WSC meeting rooms.

Testing

All conference attendees should test for COVID before they travel. At home tests are fine to use. Additionally, two tests will be available at the front desk upon your check-in to the hotel. Each box of rapid kits (antigen) contains at least one test. Please use one of the tests immediately upon entering your room. Please do not unpack your belongings until you see the result of the first test. If negative, settle in and wait until the morning of day three to take the second test. Please do not go downstairs on day three until you have taken the second test. We are operating under the honor system, and you need not report results of any tests to anyone unless they are positive. If an additional test is needed for some reason, we can supply them. Just let someone at the registration desk across from the main WSC room know you need one. There should be additional rapid tests at the registration desk.

If you test positive, please notify **Anthony at 818.262.3572, Becky at 818.262.3574, or Elaine at 818.590.1463**, so one of them can help you get a Molecular/PCR test. If a transmissible infection is verified, please notify one of the above individuals, put your mask on, return to your current room, pack your things, and wait for us to arrange for you to move to a different room for isolation. Please remain in your new room. We will apprise the front desk that you are



quarantining for at least five days and use room service for all your meals. Room service will deliver meals outside the door and pick up used trays the same way. Please use the same process with any housekeeping needs. Housekeeping will not clean your room. They will take used laundry and provide clean replacements. If it becomes necessary for a member of the hotel staff to enter your room please put your mask on the entire time they are present. Additionally, if you require special arrangements in connection with your return trip home, please let Anthony, Becky, or Elaine know what those arrangements need to be and when.

Injury

Additionally, anyone who experiences a serious medical emergency (heart attack, stroke, collapse, etc.), please call 911 immediately, and pick up a house phone and contact extension zero(0)) in the hotel. Apprise them that a call to 911 has been placed and for what. If you sustain a less serious injury or ailment, you can use the facility across the street to obtain treatment. However, the circumstances or nature of the injury will determine if you need your own health insurance.

Sanitizing

The hotel is complying with all Los Angeles County guidelines for sanitizing public facilities in the hotel. This includes the restrooms and other public spaces.



WSC 2023 Scheduling

The schedule for the week

The *Conference Report*, which is released shortly before the WSC, will walk through the week, session by session. The conference officially begins 9am Sunday 30 April. The conference is typically built around 90-minute sessions. Given the size of the body—hundreds of members—we have found we need a half hour break between sessions and a 90-minute lunch.

We are not scheduling conference sessions after dinner at WSC 2023, with the possible exception of Tuesday when we will finish *CAR*-related business even if that means having evening sessions. Nine to 5:30 is already a long day for remote attendees who will be experiencing the WSC through a screen and are in drastically different time zones. There will be voluntary activities on some evenings: NA history presentations Sunday and Monday evenings and space for zones to meet Wednesday night.

Time challenges

Our biggest challenge will be time. The amount of time we spend in *CAR*- and *CAT*-Related Discussion and Decisions will determine the shape of the whole week. There are more than 30 items for decision in the *CAR*-Related Discussion and Decisions session: 25 *CAR* motions, 4 WSC process motions, a motion to approve the minutes, and any amendments that are received by 15 April (so far 2 have been finalized). This could take us all the way through Tuesday. Tuesday is the one evening we may have to run sessions after dinner because we need to finish business before Wednesday. If we finish early, we will move one of the sessions from Wednesday afternoon, and have more time for discussion sessions later in the week. For *CAT*-Related Discussion and Decisions, there are 8 *CAT* motions and 5 seating motions.

The more quickly the WSC can move through the decisions in these sessions, the more time there will be for discussion sessions. It's important to read through this document carefully and attend the orientation session on 1 April (and 22 April if you are a remote participant). Please don't hesitate to ask if you have any questions about processes: wb@na.org.

CAR- and *CAT*-Related Sessions

A complete list of all motions and amendments is posted at www.na.org/conference and updated as amendments are finalized.

CAR-Related Discussion and Decisions covers

- ◆ Any new or adapted processes to be used during this WSC
- ◆ Approval of previous WSC minutes
- ◆ *CAR* motions
- ◆ Amendments to any of the above

CAT-Related Discussion and Decisions covers

- ◆ Budget and project plans
- ◆ Motions to seat regions
- ◆ Reimbursement policy
- ◆ Amendments to any of the above

**CREATING
OUR FUTURE**



The schedule for the WSC is still being finalized, but here is the current draft

WSC 2023 Creating our Future								
Deadlines	Sunday 30-Apr-23	Monday 1-May-23	Tuesday 2-May-23	Wednesday 3-May-23	Thursday 4-May-23	Friday 5-May-23	Saturday 6-May-23	
	Nomination challenge deadline 5:30pm	Service Day		12:30 to submit new ideas Ballots for elections emailed after HRP report	Election deadline 6:30pm New idea survey deadline Noon	New Idea results distributed		
2023 Recovery meeting poolside each day in the Urban Oasis at 7am								
9-10:30am		First Things First WSC 2023 Newly seated regions report	CAR-related discussion and decisions	CAR-related discussion and decisions	Planning 9-10am Breakouts 10:30-12	NAWS Report	Remaining CAT-related discussion and decision New idea survey results	Wrap Up from New Idea discussions
11-12:30	WSD Tour and Food buses load at 11 open house 11:30am-1pm	Community Building	CAR-related discussion and decisions	CAR-related discussion and decisions	Planning Wrap Up 12:30-1:30	NAWS Report	Creating Our Future	Moving Forward with a Common Vision
12:30-2pm		Lunch	Lunch	Lunch Women's lunch 12:30-2:30	Lunch 1:30-3	Lunch	Lunch	Lunch
2-3:30pm	WSZF CBDM including skit NEZF & Russian-Speaking Zone, RMZF & SEZF Personal recovery depends on NA unity	CAR-related discussion and decisions	CAR-related discussion and decisions	CAR-related discussion and decisions	Budget Overview 3-4:30	Budget decisions and discussion of CAR survey results Description of new idea process	New Idea discussions	Moving Forward with a Common Vision
4-5:30pm	EDM (with CANA) Recovery worldwide, strength in diversity LAZF & BZF Los principios que nos guían	CAR-related discussion and decisions	CAR-related discussion and decisions	CAR-related discussion and decisions	HRP Report 5-6:30	CAT-related discussion and decisions	New Idea discussions	Certificates and goodbyes
5:30-7:30		Dinner LGBTQ meeting	Dinner	Dinner	New Proposal List & Survey Distributed	Dinner	Dinner	Dinner
7:30-9pm	Recovery Meeting (7:30) World Market (immediately following meeting)	History Presentation by Chris and Boyd	History Presentation by Chris and Boyd		Zonal Meetings			Recovery Meeting (7:30) & World Market (10:00)
						Break Out Session	Risers	



New Technology

Wifi

Because of the technology needed to have a hybrid conference, we are offering wifi to conference participants for the first time at the WSC. All participants will need a device that can connect to wifi and open PDF documents. The conference room risers will be equipped with power strips that include USB ports. If you do not have a device, please let us know as soon as possible. The wifi is to be used for WSC business only. We are doing our best to ensure that the conference has the bandwidth it needs to get through the week, but that depends upon participants limiting their use of the wifi to WSC work. Visitors who want to connect can purchase a wifi card at the front desk.



WSC NA 2023 Portal

We are creating a portal that will function as a WSC information hub for interested members and serve as a “digital binder” for conference participants. All session materials, announcements, surveys, and forms related to the WSC will be accessible through this portal. This portal is responsive and designed with a “mobile-first” approach to make access and navigation easy from any device. The portal both reduces the need for paper handouts and gives participants one place to find all WSC information. It will help ensure remote and in-person participants have equal access to information and materials.

This is what the main menu page of the portal looks like when a CP logs in through a laptop:

The screenshot shows the 'Main Menu' page of the WSC NA 2023 Portal. The page is designed for a laptop and features a sidebar on the left and a main content area on the right. The sidebar includes a 'Welcome, Test CP!' message, the current date (March 20, 2023), a 'Latest Updates' section with three bullet points, and a 'Quick Links' section with five buttons: 'Forms/Surveys', 'Voting', 'Discussion Board', 'Contact List', and 'CP Dropbox'. The main content area is divided into six sections: 'Calendar and Updates' (with a calendar icon), 'Session Material' (with a document icon), 'Miscellaneous' (with a list icon), 'Results and Summaries' (with a bar chart icon), and 'General Resources' (with a magnifying glass icon). Each section has a brief description of its content.

Main Menu

Welcome, Test CP!
Today's date is March 20, 2023.

Latest Updates

- Update 1: Lorem ipsum dolor sit amet...
- Update 2: Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua.
- Update 3: Lorem ipsum dolor sit amet...

Quick Links

- Forms/Surveys
- Voting
- Discussion Board
- Contact List
- CP Dropbox

Calendar and Updates
Updates, announcements and calendar changes.

Session Material
Various session material including handouts and PowerPoints.

Miscellaneous
Can't find something you're looking for? Try the miscellaneous section.

Results and Summaries
Find survey results and Conference summaries here as they become available.

General Resources
Find general Conference material like the CAR, CAT, FIPT, GWSNA, etc.



No login is required to view the site as a guest, and all public materials, information, and resources are available at this level. Voting members of the WSC will log in with a password so that they can access delegate-specific material such as the new idea proposal form, the election ballot, the CP Dropbox, the discussion board, and the contact list. Remote participants will have a separate login so that they can access the virtual voting software. (See below for more on voting software.)

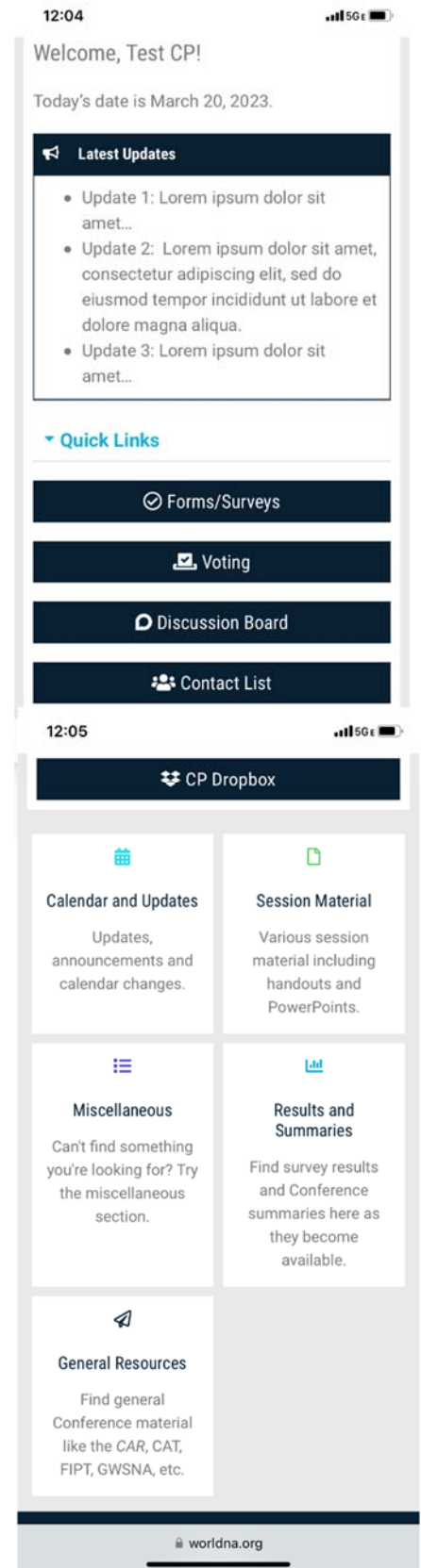
To the right is what the main menu page of the portal looks like when a CP logs in on a mobile device.

Navigating the Portal

When you enter the site <https://worldna.org/> as either a guest or CP, you land on the Main Menu page where you will find “Latest Updates,” which gives an overview of the most recent important announcements. Below that is a “Quick Links” toggle. Conference participants who are logged in will see CP-specific resources below the “Quick Links” toggle in one easy-to-see section.

The Main Menu page includes large clickable content boxes with explanations of the Main Content Pages. Once you navigate away from the Main Menu page, a colorful navigation menu on each page helps you navigate to any of the 5 Main Content Pages from any other page. On a mobile device, this menu will stick to the top of the screen to make navigating on a phone/small device even easier.

Additionally, a floating “Main Menu” button on each page (bottom left on desktop and bottom right on mobile) allows you to easily navigate back to the Main Menu page at any time. This is one of three ways to get back to the Main Menu page. You can also click on “WSC 2023” in the upper-left corner of the header, or click on the “Menu Page” link in the upper-right corner of the header.





Sample main content pages viewed on a mobile device

We are still adding content to the portal, and you'll see some place markers throughout but these pictures give an idea of the basic structure of the portal.

12:05 5G E

2023 World Service Conference

Information, available Conference material, and resources in this portal will be updated periodically.

Session Material

Calendar & Updates Session Material Misc. Results & Summaries General Resources

In this section you find will material for the different WSC sessions separated by session type. The material in this section will be updated as necessary.

- ▶ CAR-Related Session Material
- ▶ NAWS Report
- ▶ CAR Survey Results
- ▶ Budget explanation and CAT Related Discussion and Decisions
- ▶ HRP Report
- ▶ New Idea Discussions

Main Menu

worldna.org

9:22

Calendar and Updates

Calendar & Updates Session Material Misc. Results & Summaries General Resources

In this section you will find latest announcements, the most recent agenda overview of the week, as well as a calendar for the week which will be updated daily.

Latest Updates

- Update 1: Lorem ipsum dolor sit amet...
- Update 2: Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua.
- Update 3: Lorem ipsum dolor sit amet...

WSC Overview of the Week

- ▶ 30 April
- ▶ 1 May
- ▶ 2 May
- ▶ 3 May
- ▶ 4 May

Main Menu

worldna.org



Sample main content pages viewed on a laptop

2023 World Service Conference

Information, available Conference material, and resources in this portal will be updated periodically.

Session Material

Calendar & Updates **Session Material** Misc. Results & Summaries General Resources

In this section you find will material for the different WSC sessions separated by session type. The material in this section will be updated as necessary.

- ▶ CAR-Related Session Material
- ▶ NAWS Report
- ▶ CAR Survey Results
- ▶ Budget explanation and CAT Related Discussion and Decisions
- ▶ HRP Report
- ▶ New Idea Discussions
- ▶ Moving Forward
- ▶ Planning

2023 World Service Conference

Information, available Conference material, and resources in this portal will be updated periodically.

Calendar and Updates

Calendar & Updates Session Material Misc. Results & Summaries General Resources

In this section you will find latest announcements, the most recent agenda overview of the week, as well as a calendar for the week which will be updated daily.

Latest Updates

- Update 1: Lorem ipsum dolor sit amet...
- Update 2: Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua.
- Update 3: Lorem ipsum dolor sit amet...

WSC Overview of the Week

- ▶ 30 April
- ▶ 1 May
- ▶ 2 May
- ▶ 3 May
- ▶ 4 May
- ▶ 5 May



Translation through Zoom

At previous WSCs, translations for Spanish and Portuguese were handled through headsets that we would distribute to participants. Because we are already using Zoom to connect some participants to the meeting, we will be using the Zoom feeds to provide interpretation as well. That means that, in addition to bringing a device with internet connectivity, if you require interpretation, you will need to bring headphones or earbuds with you. Given the length of the sessions, you may want to consider wired, rather than wireless earbuds or headphones. (110 power and USB ports will be available in the risers.) Interpretation feeds are not available via the YouTube stream for observers due to the limitations of the technology. In-person participants who are utilizing the interpretation feeds through Zoom or logged onto Zoom to access the English audio because of hearing challenges will need to have their camera off and microphone muted. They will need to name themselves with ZZ in front of their participant name so that they sort to the bottom of the CP list.

Voting and polling technology during the WSC

Participants who are in the physical conference room will use a remote to vote and respond to polls. Participants who are joining remotely will use a web login to access the same voting / polling system. Only remote participants will have a login for the web access.

Remotes

Each remote is numbered to correspond to a region, zone, or board member. We can test your remote if it does not seem to be functioning.

Each remote has an LCD screen. When you press a button, you will see a read out on the LCD screen. That means your remote is working and the signal has been sent. We will “test drive” the remotes on Sunday before we begin business. We will only use the first three or four buttons of the remotes.

The Care and Feeding of Your Remote

- ⊙ Conserve battery life by keeping remotes at the top of your pile or hanging from your lanyard.
- ⊙ Keep your remote with you at all times during the WSC
- ⊙ Your LCD screen will confirm when you send a response to a vote or poll



Please return your remotes before going home!!!



Virtual voting & polling and hybrid delegate teams

Conference participants who are attending remotely will have a dedicated login to access the voting software. All of the votes and poll responses—from the clickers and from the remote attendees—end up in the same anonymous count. But each voting participant (each seated region or zone) can only access the software through one of the two methods—either via clicker or via web login—or a duplicate entry will be created in the system and the vote will have to be closed and restarted. If your delegate team is hybrid, meaning one member is participating remotely and the other is participating in the physical conference room, you will need to decide which member is the voting member for the duration of the WSC.



Streaming the WSC

WSC 2023 will be streamed on YouTube, as was done during the 2020 and 2022 conferences. The link will be posted in the quick links section of the WSC portal and on the conference page (www.na.org/conference) shortly before each session. The camera in the room will be focused on the Cofacilitators and the podium, which will protect the anonymity of the other members in the room. Remote participants who do not wish to project their faces on YouTube can turn off their video while speaking.

The Unity Day speaker meetings and the history presentations on Sunday and Monday night will be available on Zoom. The link will remain the same for all four of these events, and it will be posted on the [conference page](#) before the WSC.





Elections

The World Service Conference elects World Board and Human Resource Panel members as well as a WSC Cofacilitator. The Human Resource Panel (HRP) puts together a ballot of candidates for each position. The list of candidates is published in the *Conference Report*.

The purpose of the Human Resource Panel is to identify NA members whose skills, talents, and experience support their ability to be most qualified as NA world service trusted servants. The panel is responsible for forwarding to the World Service Conference a list of those most qualified candidates (nominees) for consideration and selection by the WSC. *GWSNA*, p. 26

Prior to the World Service Conference, the HRP distributes candidate profile reports (CPRs) for each of the nominees. These are confidential. Please do not share them with non-conference participants. The nominees have placed their trust in you. Thank you for honoring that trust.

The HRP has a session at the conference, Wednesday 5–6:30pm, to explain the election process and answer any questions. After their session, voting participants will be able to log in to their eballot. While we used eballoting for the virtual WSC in 2020, this is the first time an in-person (hybrid) WSC will use an electronic balloting system. Participants will have until 6:30pm Thursday night to complete their ballots, and results will be announced Friday.

General Tips for the WSC

- ✓ Bring a sweater or jacket
- ✓ Get lots of rest
- ✓ Don't neglect self-care
- ✓ Pray and meditate
- ✓ Attend recovery meetings
- ✓ Remember why we're there
- ✓ And don't forget to have fun



Decision Making at WSC 2023

The remainder of this document describes the processes we will use to discuss and decide on motions in the CAR- and CAT-related sessions. Please plan to attend the orientation focused on decision making processes: 1 April, 11am–1pm, PDT (18:00–20:00 GMT). The orientation will be recorded and the recording uploaded to Dropbox. We will hold an additional orientation for remote attendees 22 April, 11am–1pm, PDT (18:00–20:00 GMT).

Epolling for initial straw polls

Before the WSC begins, an initial straw poll will be taken of every item for decision in the CAR- and CAT-Related Discussion and Decisions sessions. The initial straw poll will be taken using SimplyVoting. This is the same method we used for decision-making at WSC 2020 and that we will utilize for elections at this conference. We will send a sample poll in advance of the 1 April orientation to make sure that all conference participants are receiving the SimplyVoting emails and can utilize the system.

As soon as possible after the 15 April amendment deadline, we will send each voting participant an email with a link to the initial straw poll. The results of the initial straw polls will be posted, and they will be announced as each item for decision is introduced to the floor of the WSC.

The discussion pool and queue

In-person participants wishing to speak to any measure will raise their numbered cards to be added to an unordered discussion pool. Participants who are attending remotely will raise their virtual hands to be added to the pool. The Cofacilitators will draft a queue from those in the pool. The goal is to hear from a diverse range of participants and hear first from those who have not yet spoken. The numbers in both the pool and the queue will be visible on the overhead screen so that participants can see when their number has been recognized, and when they will be next to speak.

Proposed rules and tools for WSC 2023 decision making

The rules we utilize for discussion and decision making are described in *A Guide to World Services in NA (GWSNA)*. Each conference we also try some new things to improve our processes. The first decisions the 2023 conference will make, after approving the minutes from 2020 and 2022, are the proposed new processes—four motions from the board in the CAT describing processes to try for WSC 2023 only. If the new processes seem helpful, the conference can decide to adopt the changes as ongoing policy during the Moving Forward session on Saturday or via epoll after the WSC if need be.

The new processes motions are summarized very briefly below. We encourage you to review each motion in full, beginning on page 77 of the CAT material.

- ◆ Combining the middle three terms for polling and voting results. *Support*, *Lack of support*, and *Strong lack of support* would all become *Lack of strong support*.
- ◆ Returning to the threshold to uphold a decision of the facilitator of a simple majority in favor of the Cofacilitators' ruling/decision rather than two-thirds in favor.
- ◆ Eliminating abstentions when voting or taking straw polls to move away from parliamentary procedure.
- ◆ Updating the WSC 2018 new idea proposals.



The remainder of the rules that will guide discussions and decision making are all described in *A Guide to World Services in NA*.

The remainder of this orientation packet consists of pages extracted from GWSNA, pages 66-69: Addendum E – WSC Decision-Making Processes

WSC Decision Making Processes

The World Service Conference uses the following processes during the *CAR*- and *CAT*-related Discussion and Decisions sessions. Mutual trust and respect should be the basis for all decisions. In keeping with that spirit, the World Service Conference strives to base its decisions on consensus.

The guiding principles of NA, including the *Twelve Concepts for NA Service*, are foundational in all our service efforts.

WSC Processes

1. Each Conference participant has only one vote. RD alternates and ZD alternates are considered to be the same “member” as their respective RD and ZD when acting as a participant.
2. No member may speak on a motion more than once until others who wish to speak have had a chance to do so.
3. Members may speak for a maximum of two minutes each time they are recognized by the facilitator. The facilitator may extend the time limit when they believe such action is warranted. Otherwise, the Conference must make a decision to extend time limits in order to increase the amount of time for each participant.
4. When an item has consensus in an initial straw poll, initial debate is limited to no more than two speakers who are not part of the consensus. If consensus remains, the second straw poll will be considered a vote (a decision). Debate only occurs if necessary. The facilitator may extend that number if they believe such action is warranted.
5. When an item has consensus in the initial straw poll, the body may decide not to consider any amendments to the motion.
6. Every main motion and amendment to a main motion must be submitted on a WSC Motion Form and submitted no less than fifteen days in advance of the WSC opening day. Motions and their intents should be stated in a clear and concise manner. The names of the members proposing and seconding the motion must be listed on the form. Motions presented by the World Board do not require a second. When the motion has been introduced and seconded, it will be displayed so that it is visible to all members. At that point, the motion belongs to the Conference and must be disposed of in some manner.
7. Once a motion belongs to the Conference, discussion follows only if necessary. Amendments, as appropriate, may be applied to the main motion and must be disposed of in some manner before a decision is made on the main motion. If a motion has consensus in the initial straw poll, however, the body may decide not to entertain any amendments on that motion. Debate should focus on the merits of the motion or amendment and bring up points that have not already been made. Members should speak to a motion or amendment only after being recognized by the facilitator.
8. The Conference may decide to replace or amend motions that have been presented based on prior discussions. When the motion is presented, the facilitator may recognize any participant



offering a replacement or amendment, or offer a suggestion to the Conference. If supported by two-thirds of the Conference, the replacement/amendment will be accepted. The facilitator may interrupt this simplified process at any time they believe such action is warranted.

8. Decision-making Thresholds

- a. A two-thirds majority present and voting in the affirmative is required to pass a motion, excluding WSC elections. See [GWSNA] page 31 for the details of election procedures.
 - b. Regarding the addition of property to the Fellowship Intellectual Property Trust, deletion of property from the Trust, or the revision of the contents or nature of Trust Properties, only NA groups through their Regional Delegates may vote. To adopt, affirmative votes are required of two-thirds of the Regional Delegates recorded as present at the most recent roll call.
9. A quorum (the number of voting members who must be present in order to conduct business) for the WSC is a majority of all eligible voting members.
10. If, at any time during the proceedings, a participant is experiencing a personal emergency or issue that requires the attention of the Facilitator, the participant may be recognized. The Facilitator will determine how to address to issue.

Polling and Voting

Straw Poll: A straw poll is a measure of where the body stands on a particular issue. It is an informal pulse. Often motions or amendments are straw polled more than once during discussion.

Vote: A vote happens when the body makes a decision on an item.

Straw polls can give a sense of where the body is on a particular issue and can be used in a variety of ways in addition to the above-described. The following terms may be used by the WSC Cofacilitator when announcing the results of a vote or straw poll:

Unanimous support

Consensus support (meaning 80% or greater support)

Strong support (meaning 2/3 majority support)

Support (meaning simple majority support)

Lack of support (meaning less than simple majority support)

Strong lack of support (meaning less than 1/3 support)

Consensus not in support (meaning 20% or fewer support)

No support

After discussion on a motion has ended, the conference decides the issue by a vote. The following rules apply to voting at the World Service Conference:

1. Voting occurs in one of the following two ways:
 - a. Standard vote (using electronic voting pads) - The facilitator first asks if there are any objections to the motion. If none are voiced, the facilitator declares that the motion passes by unanimous consent. If there is any objection, the facilitator asks those in favor of the motion to respond by pressing "1/a" on their voting pad, then asks those opposed



to the motion to respond by pressing “2/b,” then asks those abstaining to respond by pressing “3/c,” and then asks those present and not voting to respond by pressing “4/d.”

- b. Roll call vote - Any member can request a roll call vote. Upon recognizing the request, the facilitator will ask the body. If the decision is in support of a roll call vote, the facilitator calls the name of each participant registered at the most recent roll call. When called, the participant responds by stating either “yes,” “no,” “abstain,” or “present and not voting.”

After all responses are tabulated, the facilitator announces the number of votes in favor, the number of votes opposed, the number of abstentions, and the number of those present and not voting, and then if the motion was approved or rejected.

2. Participants may choose to be present but not participating in the vote. This means that they will not be counted in the total of the vote for that motion. This differs from an abstention. An abstention is effectively counted as not being in support of the motion.
3. An adopted motion takes effect at the conclusion of the conference, unless otherwise stated in the motion.
4. Motions included in the *Conference Agenda Report*, and any amendments to those motions, are considered in the *CAR*-related Discussion and Decisions session. All other motions and amendments are considered in the *CAT*-related Discussion and Decisions session.
5. Regional and zonal delegates are eligible to vote on motions during the *CAR*-related Discussion and Decisions session.
6. Regional delegates, zonal delegates, and World Board members are eligible to vote on motions during the *CAT*-related Discussion and Decisions session.



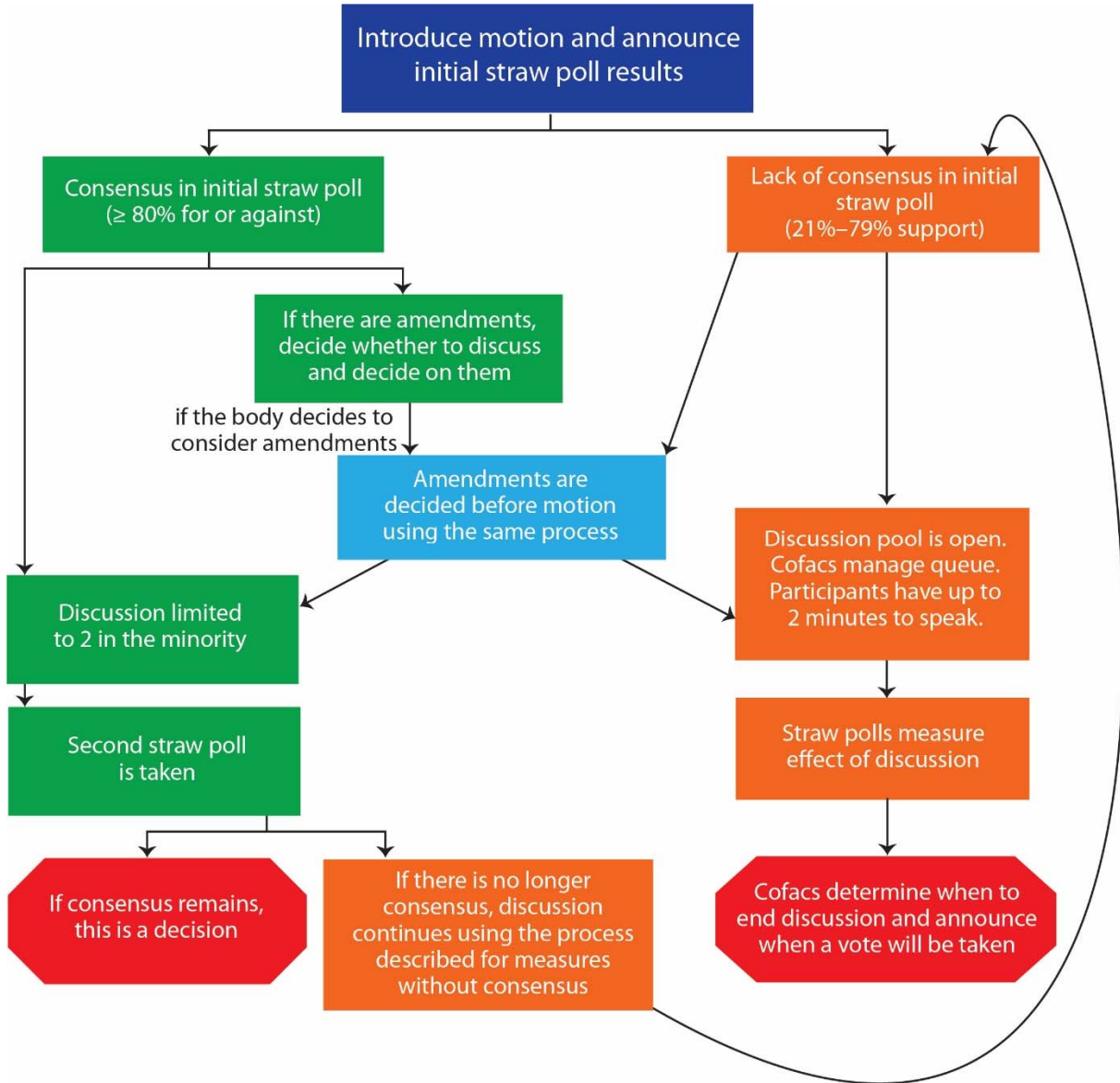
The Discussion to Decision Process

Following is a bullet point list of the actions that are included in the discussion to decision process.

- ◆ A motion is introduced.
- ◆ There is an initial straw poll.
- ◆ If there are amendments to the motion, they must be dispensed with before the main motion is discussed and decided.
- ◆ The process to discuss amendments operates in the same way: the amendment is read, and an initial straw poll is taken.
- ◆ If there is consensus in the initial straw poll, discussion of the amendment or motion is limited to two participants in the minority. (The WSC defines consensus support as 80% or greater support and consensus not in support as 20% or fewer support.) After those two people speak, a second straw poll will be taken. If consensus support or not in support remains after those two participants speak, the second straw poll will be considered a vote, and the measure will be decided. Participants will be reminded before the second straw poll that this will be a decision if the Conference is still in consensus. If the second straw poll reveals that there is no longer consensus, discussion will proceed until a decision is reached.
- ◆ If a motion has consensus support or consensus not in support in the initial straw poll, the body may decide not to consider any amendments to the motion.
- ◆ If there is not consensus in the initial straw poll, those who wish to speak to the measure will raise their cards.
- ◆ Each member has up to two minutes to speak (those being translated will be given more time). The Conference uses a timer in decision-making sessions that goes from green to yellow to red as the allotted time passes.
- ◆ In the course of discussion of a motion or amendment, straw polls will be taken to measure the body and see if discussion is having an effect.
- ◆ Before a vote on an item, everyone will be asked whether they are ready to make a decision. Participants requiring information to make a decision, or who are unclear about the process, have this opportunity to ask those urgent questions.
- ◆ At any point, the Cofacilitators can decide to end discussion and take a final vote on the item being considered.
- ◆ If any of the amendments pass, the main motion will be changed accordingly. After the amendments are decided on, the body will discuss and decide on the main motion using the same discussion process. It will still be possible to ask to commit a motion to the World Board or to use an amendment to divide a motion.
- ◆ A participant can challenge any decision of the Cofacilitator, and if so, the body will vote on whether to uphold the Cofacilitators' decision. Strong support (at least two-thirds) in favor of the Cofacilitators must exist for the Cofacilitators' decision to stand.



Decision-Making Process Flow Diagram



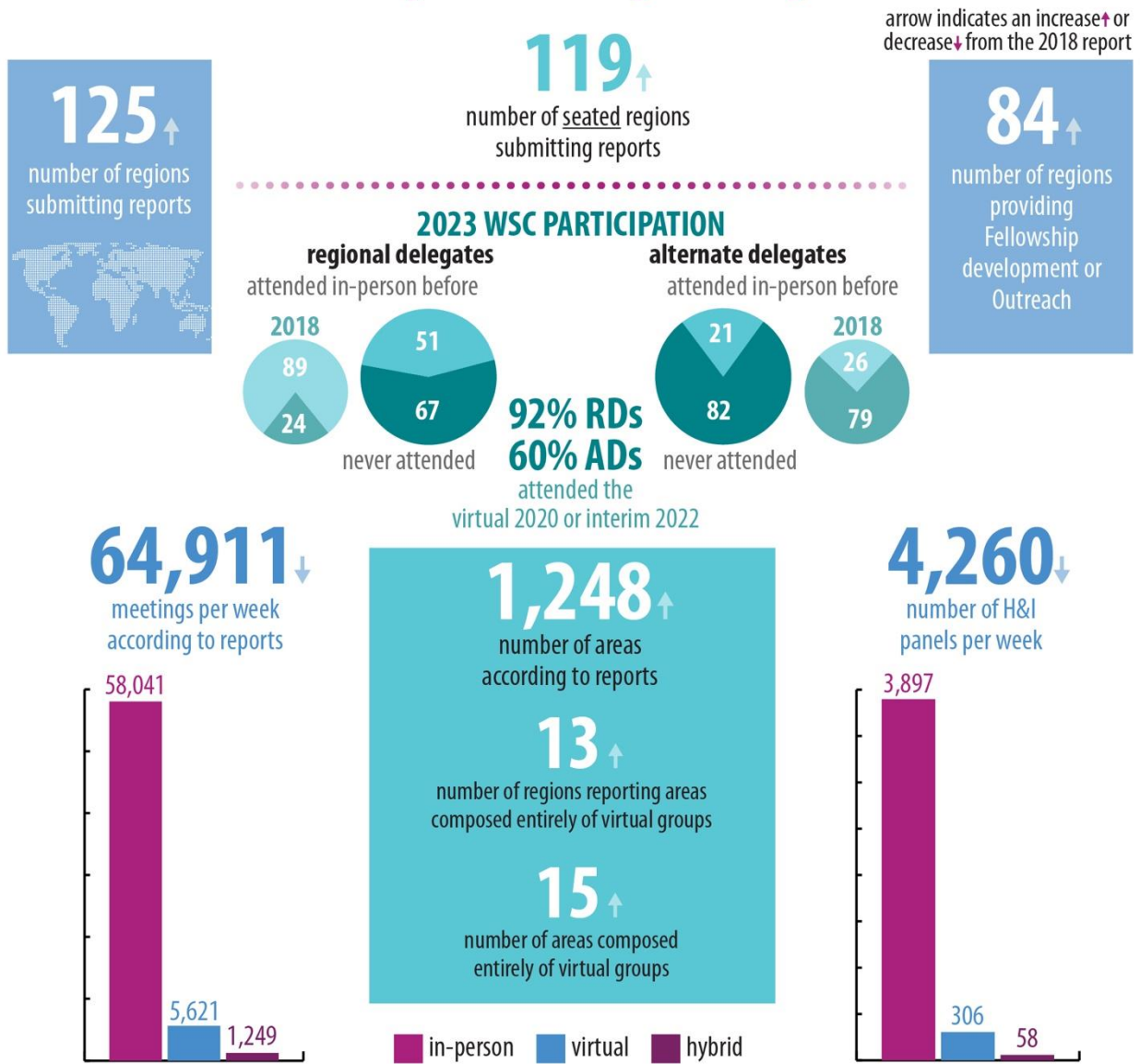


Regional Report Summaries

Regional Reports Data Overview

The information in this summary was taken directly from the regional reports submitted. Some of the numbers are delegates' estimates. Because of these estimates, and because data were not submitted by every region, this summary is simply meant to provide a sketch of what's occurring in many regions throughout the Fellowship. Each entry should be considered with the qualification that it is a result of the data provided by the participating regions. We hope you find this information helpful and of interest.

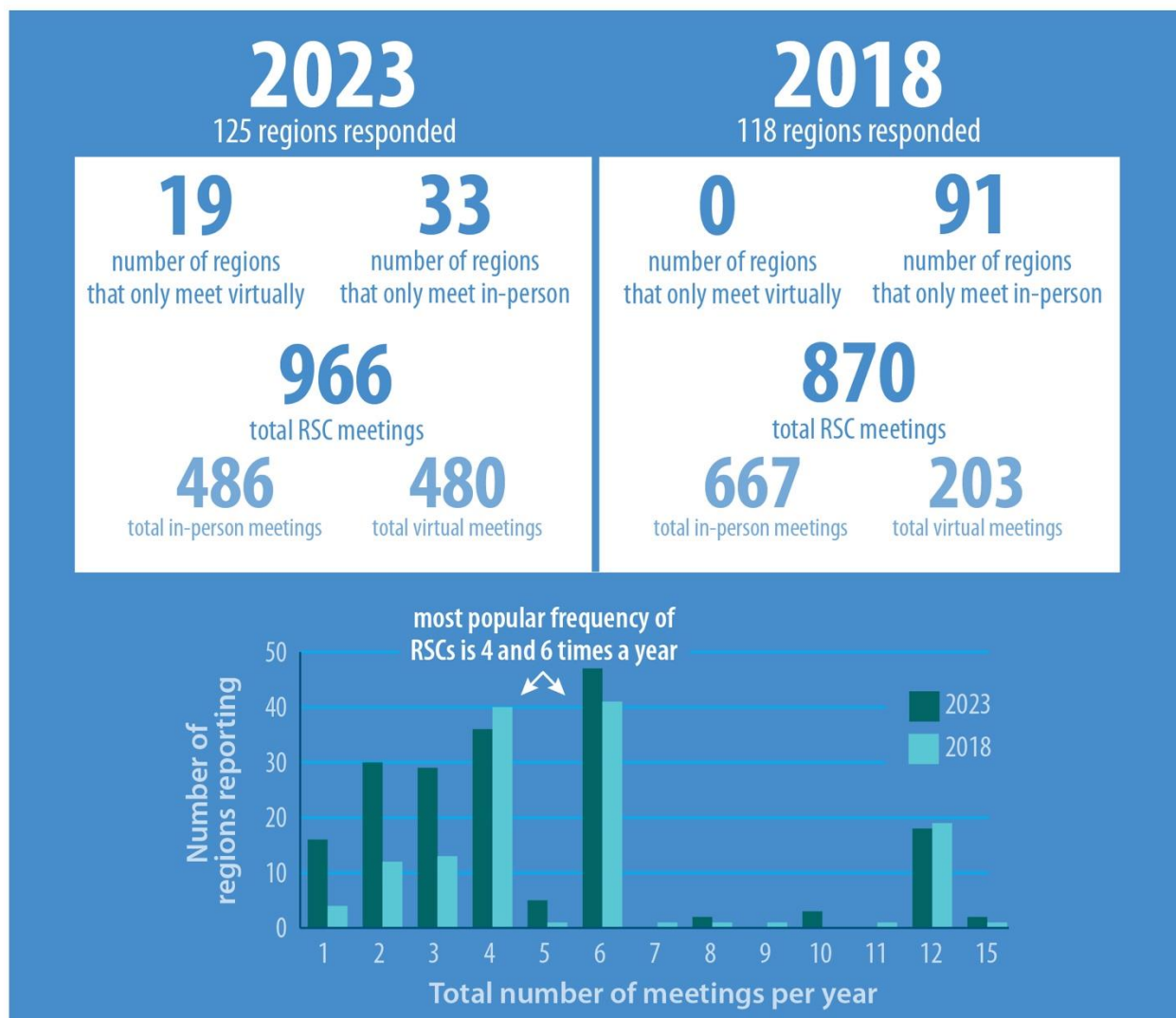
Summary of 2023 Regional Figures



Regional Services, Activities, and Growth

We asked a number of questions about regional meetings and services and received the following responses.

Number of RSC Meetings Per Year



It's not surprising that the number of virtual RSCs has increased. With the increased acceptance and availability of virtual meetings, the total number of RSC meetings has increased as well. Meeting frequencies of four or six times per year remain the most popular. This is unchanged from what was reported to the last two conferences. Three regions, that meet 12 times a year, volunteered that all their meetings are hybrid.

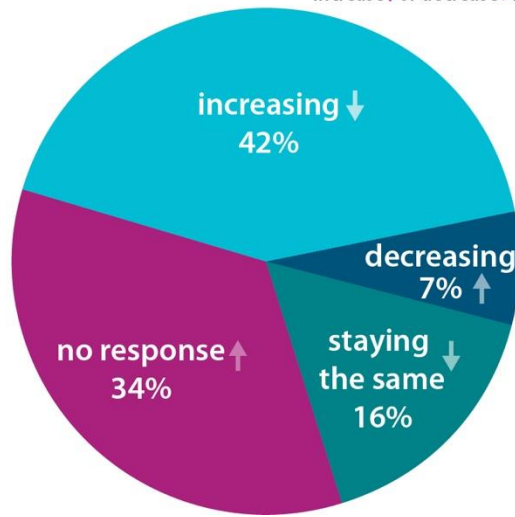
Of the regions that responded to the question, 41 have regional offices. This figure is down from the 46 regional offices reported from the last two conference cycles.

123 regions responded to the question asking if they have regional conventions: 106 hold them and 17 do not. In 2018, regions reported that 102 hold them and 13 do not.

Attendance at these conventions is shown in the following chart.

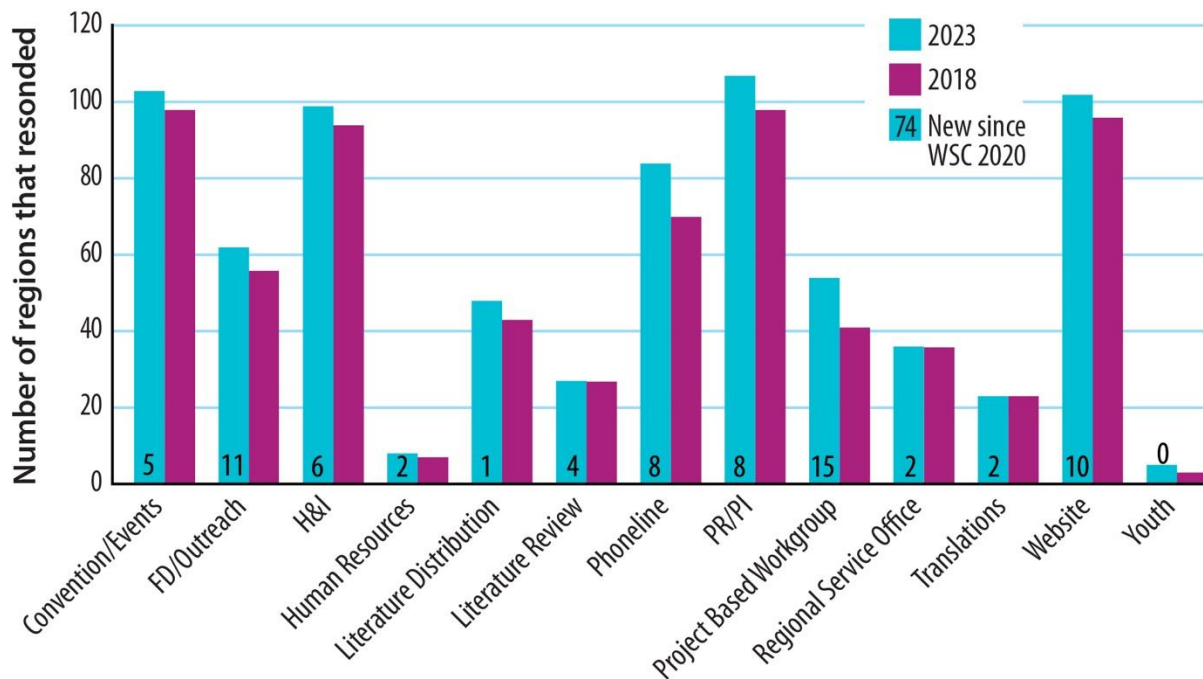
Regional Convention Attendance

increase↑ or decrease↓ from 2018



We asked what committees or workgroups regions had and received responses from all but one region. Conventions/events, H&I, PR/PI, and website committees proved the most common again, with phonline committees close behind. This pattern is unchanged from the last two conferences. 26 regions told us about other committees or workgroups, which include: history/archive (5 regions), policy and procedure/guidelines (5 regions), IT (5 regions), virtual support (3 regions), and sponsorship behind the walls (3 regions, with one stating that this subcommittee is now under H&I). There was also a whopping increase of 74 total new committees/workgroups since WSC 2020!

Regional Committees or Workgroups

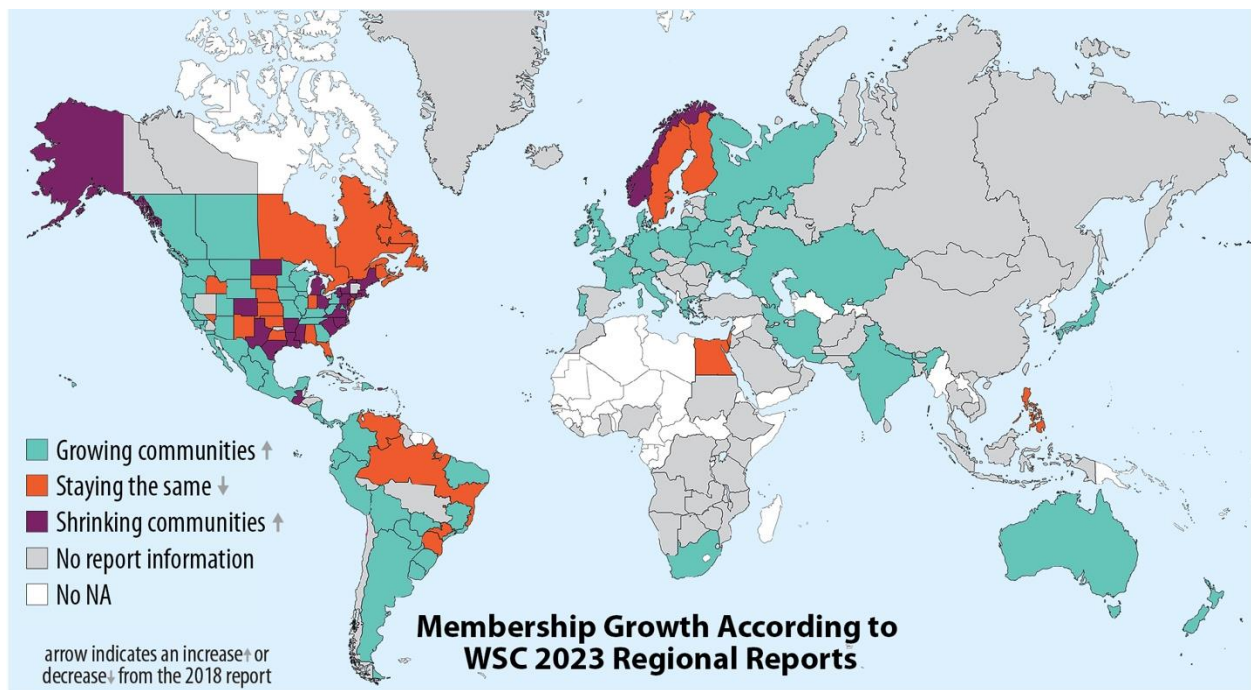


112 regions reported having a website committee, with 10 of those being new since WSC 2020. In 2018, it was reported that 107 regions maintained a regional website.

Overall the numbers of committees/workgroups by region have remained similar with the biggest increase in phelines and project based workgroups.

We asked whether the Fellowship in regions seemed to be growing, shrinking, or staying the same. Of the 122 regions that responded, 59% report that they are growing, 20% report they are staying the same, and 20% report that they're shrinking. It is encouraging that there is an increase in the regions reporting that they are growing (up from 41% in 2018). However, with some meetings only reopening within the last year, it may take another conference cycle to truly determine the growth of our Fellowship.

The map below shows estimated Fellowship growth as reported by each of the 122 regions that provided a response to this question.



Regional Reports Summary—WSC 2023

As in previous years, we have attempted to provide a brief overview of the wealth of material contained in the 125 regional reports submitted to WSC 2023. The bullet points have been extracted from the reports and have been edited in places for clarity.

Fellowship Development and Public Relations

We asked a number of questions related to Fellowship development and PR/PI service efforts.

Fellowship Development/Outreach

FD or outreach efforts are provided by 84 regions, and 39 stated that they do not provide them or offered no response to the question, which is an almost identical ratio to 2018. In addition, 84 communities have had discussion about where NA does not exist in their regions, and 36 have not, which again shows almost no change since 2018.

The FD and outreach efforts described focused on reaching out to and support geographically distant groups and areas, providing training for trusted servants, and organizing local events and learning days. Highlights from some of these are offered below:

- Because Australia's main population is on the coastal fringes of our continent, small groups or lone members in rural towns are supported by outreach as they are not encompassed by an area. FD runs a sponsorship program to develop connections with members that have limited resources in their surrounding communities. FD holds monthly meetings with interested RCMs and outreach members. FD collaborates with all sub committees of the region in achieving our planned goals sourced and prioritized by the strategic planning committee.
- Yes, In Iran we have a workshop committee instead of FD. Workshops have become effective and has efficient tools in Iran. And we also organize workshops in addition to individual workshops in most service meetings, conference coordination, occasions, and even in most group recovery meetings (learning days). Approximately 700 workshops a year are held annually at metros, areas, and regions in Iran. Topics of these workshops include traditions and concepts, effective service and leadership, healthy interactions, collaboration, planning, service assemblies and more.
- FD efforts in the region have been provided by the zone. In the past year, the zonal workgroup helped train members of the region on FD and PR. Also, the workgroup helped members of the region host a PR Professionals Day. A follow on presentation has been requested by one organization and as a result of this professionals day, the National Council of Alcohol and Drug Dependency asked if they could provide a link to the regional website on their website.
- FD and outreach a part of our overall strategy, and various actions and projects come out of our annual action plan. All members of the FST participate in some form of FD and Outreach
- We have a campaign on social networks aimed at those places where there are no groups, with the purpose of making ourselves known and inviting them to participate in virtual meetings or groups.
- We have a regional FD Committee. The committee meets once a month via Zoom. During the last year were conducted 6 FD outreach trips. FD Assembly is conducted annually, where we bring FD trusted servants from all over the country to study and exchange experience. FD took

part in creating Virtual Local Service Committee. FD Committee has an ongoing project, "A School of All Representatives," The project's goal is to teach GSRs, RCMs, and Delegates.

- Presentations of NA program into refugee structure were achieved with the help of members who spoke the language of the refugees/immigrants.

PR/PI

Public relations is an integral part of successful Fellowship development, as indicated by the comments related to FD services. Details of PR efforts within regions or areas were provided in 100 reports, with varying degrees of success. Thirteen reports stated that there are no PR efforts at the regional level. The total number of statewide/national conferences attended per year by the 73 regions that responded was 243, with 31 of these being virtual events. The PR services described include:

- In general, we have focused on reconnecting and rebuilding relationships with facilities, treatment centers, and drug abuse professionals that were lost during the pandemic. We have conducted service workshops, attended conferences and health expos. Conducted panels with professionals in the substance abuse field.
- PR does poster drives. They have literature racks at: police stations, libraries, probation offices, clinics, shelters, doctors' offices, outpatient services and hospitals. PR and H&I collaborated literature downloads on tablets in prisons in Connecticut. A WSR (Writing Steps for Recovery) flyer is downloaded on the tablets as well. WSR sends literature to any new incarcerated writer. PR, H&I, and WSR have business cards relating to re-entry contact information. PR has a PSA running at the DMV. We have a bi-lingual phoneline. PR runs advertisements at: the DMV, on pharmacy bags, restaurant place mats, and on the bus. They distribute the Basic Text in all public libraries. They provide in person and virtual presentations. We have a regional and area Facebook page.
- The Grande São Paulo Region produces publicity materials (posters, leaflets, bathroom stickers, wall stickers, leaflets, institutional folders) distributed as a form of incentive to the PI and PR subcommittees in the areas that are part of the region. In addition to these materials, the ASCs produce other types of promotional materials on their own, such as bags of bread with NA advertising to distribute to bakeries, mannequins dressed in advertising vests with leaflets for advertising and garbage bags for cars.
- We have very active PR/PI committees. Many presentations to the Government bodies, PR interviews on radio stations and on web radio, contacts with the National coordinator for drugs issues, pre-conference events, during PR week there were street events with banners, video, pamphlets, poster on buses and our message was there for 24 hours at bus stops in the form of telematics, as well as a bench in a drug addicts square was painted blue(BT color) with the telephone numbers and details of the local NA fellowship.
- The most impactful service realized in the last term was that we managed to send a presentation e-mail of our fellowship to all health departments in our state, this effort was made collaboratively with the state government which saw in us a vision of hope. So today all 490+ cities know we exist.

Service Delivery

Training and Mentoring

Information about training and mentoring efforts was offered in 106 reports. Primarily these are provided through alternate service positions and sponsorship, and by learning days and workshops on a variety of service positions and topics. Some examples of more extensive efforts were offered, including the ones below:

- The Region's Strategic planning workgroup designed an RCM orientation training. It is interactive. We also have an introduction to our service structure interactive training. We also offer areas and groups workshops by our leaders or offer materials to help with their workshops.
- RSC has sent a few members to attend European service learning days event almost every time the event has taken place. The attendees have brought the experience of the workshops to our region, translated the workshops, and held the workshops for our members in local learning days and other events.

Planning

Planning efforts by the region or its areas were described in 98 reports. Budgeting was the most common type of planning mentioned. Other elements of a strategic planning process mentioned included; annual planning sessions, inventories, and forming workgroups and ad-hoc committees. Many of the reports stated that planning happens within subcommittees or for specific events, but not in the region overall. Some highlights included:

- The Arkansas Region uses a Strategic Planning workgroup that prioritizes and develops ongoing projects for the Region. Most areas in our region use ad hoc and subcommittees for projects and planning.
- We hold 3 conferences a year, the planning conference in January, where the RSC work plans and budget are presented, the follow-up meeting in the month of July, and the elections in the month of November. Plus, monthly RSC Meetings and monthly meetings of the GSF.
- Every time a Service Term begins, activities and demands from the Areas are planned. It is also noted which regional, national and world events are scheduled, so that the work appropriate to each case is done (workshop, event participation, registration, event organization and whatever is necessary.)

Shared Services

When asked if the region or any of its areas shared services with other service bodies, 70 regions replied that they did, but about 20% of the responses referred to services provided by the region to its areas so we have not included those in this summary. Of the remaining responses, most of them were related to shared technology. It appears that an increasing number of regions are collaborating within their zone to share BMLT servers and provide phonelines. Shared sponsorship behind the walls committees, and recovery and service events, were also mentioned frequently. Highlights included:

- We provide website, BMLT, and phoneline services to certain areas in Kentuckiana region and they allow us to take part in their group conscience on the floor of the conference per the KBARNA unity agreement. We also host Chicagoland on our BMLT server to reduce duplication of efforts and costs.

- There is a tri-area convention being planned in our region for the first time with Cape Cod, Southeastern Mass and South Shore. Our region co-sponsored with Western New York and Northern New England the first ever NESSNA (North Eastern States Service Symposium of Narcotics Anonymous) in July 2022. It was a tremendous success and has been turned over to the North East Zonal Forum

Using Technology

Many of the successes with utilizing technology unsurprisingly focused on virtual and hybrid service and recovery meetings. Internet based helplines, the BMLT, improved communication, and using social media platforms were all mentioned multiple times. Some of the highlights were:

- We are considered one of the first regions to utilize social media platforms like Facebook and Instagram as a PR tools which proved to be very effective. Also introduced a tool whereby every group have access to add/edit their meetings using a specific username and password and the meeting are updated instantaneously. This platform doesn't give room for the GSR to make mistakes (everything is a drop-down menu - even choosing subjects of the meeting, and if the GSR wants a new subject that is not on the list, it can be added through a simple process by sending an email to the website workgroup). Also, the website translates to English instantaneously through a pre-developed database for the whole website.
- In our 30-year regional convention we arranged translation services on Zoom cloud meetings platform. Before the convention happened, we informed that if attendee needs translations, attendee should bring headphones to convention. We had several different zoom meeting rooms for different languages. All went well, and a lot of funds were saved, in comparison of renting conference translation equipment, as we have done earlier.
- Voting at region as well as now gathering votes from groups for the CAR. This year we are gathering surveys on the literature survey for the conference. We also are doing hybrid CAR workshops and posting the workshops on our website.

Pandemic Challenges

The responses to this question were overwhelmingly positive. IT services were complimented frequently for their efforts to quickly establish online options for recovery and service meetings, train members to use them, and to upgrade existing IT infrastructure. The most frequently mentioned challenges were receiving financial contributions and providing H&I panels. Highlights included:

- The first challenge was to keep Public Relations services active somehow, as well as the recovery meetings. To reach that purpose, we invested in online communication tools. We started a fully virtual H&I panel, which continues to be done. This initiative encouraged the Areas to do the same in their communities. Today, even PI panels are made in a hybrid way. Communities began holding virtual meetings, and as time passed by, a fully virtual Area Service Committee appeared and was seated in the Region. The Helpline service has evolved to also work with social media tools, assisting people who come to us via Facebook and Instagram. Regional meetings are now completely virtual, being hybrid once a year.
- Some Groups formed their virtual platform without missing even one week. Other Groups folded and have not yet returned. New Groups formed which had never met in person and are still thriving today, reuniting members who got clean here and have since moved. Some Areas

never really fully shutdown but were limited by capacity or availability of space to meet. One of the challenges regionally is that we were regulated by conflicting jurisdictions. Reactions by three states, numerous counties and municipalities with different levels of requirements such as masks and seating capacity were changing almost weekly. Today, nearly three years later, about half of our 351 meetings are still virtual or hybrid. Most of our Area Service Committees meet virtually or hybrid. Many of the challenges we had to overcome were just like the rest of society. Isolation, lack of human contact, social separation impacted us as a society as a whole bringing with it mental health issues. Many of our members adjusted to Zoom without hesitations, other were reluctant due security concerns. Virtual meetings became more available to members with disabilities or no transportation. And Bombers were a real nuisance until we could deal with that disruption. Some members are celebrating three years clean, meaning they were able to hear our message before ever attending an in-person meeting.

- We went to Zoom right away with the assistance of the Plains States Zone. We encouraged members to use the Plains States Zonal training for facilitating Zoom meetings for consistency within the region. We met as an RSC consistently throughout the pandemic virtually. We had no loss of service members within the Iowa region during the pandemic. We held functions virtually to encourage unity, including a successful virtual convention. We encouraged virtual flood meetings.
- We were the first region to have a stay-at-home order, and not allowed to meet in groups. We were 2 days before our largest convention and were forced to cancel. We developed a "Fellowship Unified Crisis Response Subcommittee" We met and collaborated on strategies to handle the crisis of shutting down events, contracts, merchandise, registrations. We did not develop policy but provided assistance to event committees as they navigated the Governor's orders. Many meetings when virtual, with ASC, and the RSC to follow. We hosted the first virtual WSLD along with the WSLD steering committee providing support. Social media was a challenge, and the regional Facebook page was only used to deliver information and not comments to avoid controversy.

Zonal Funding: 85 regions reported making financial contributions to thirteen zones, totaling approximately \$225,000.

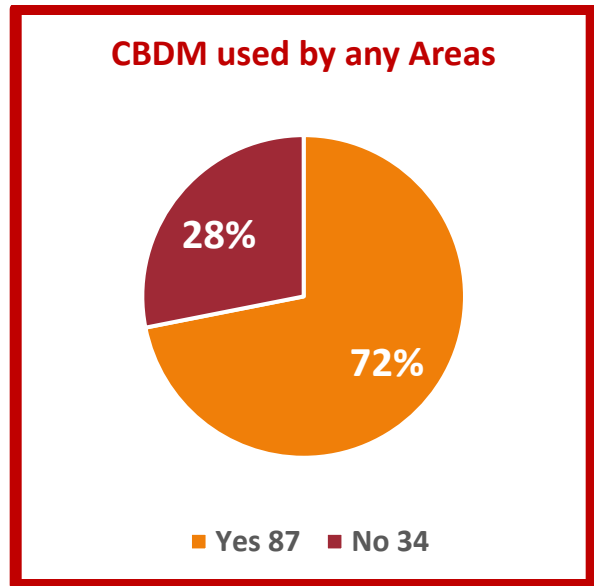
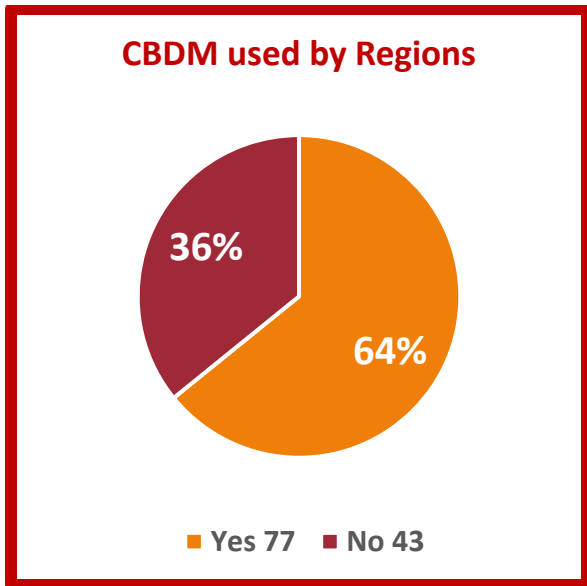
Decision Making

Consensus-Based Decision Making

We asked whether CBDM is used by the regions or any of the areas. The results are shown in the charts below, and represent a slight increase since 2018 when the responses were last summarized.

Most of the comments about how CBDM is working were again positive, with only a few that focused on the challenge of learning how the process works. Several also described using a blend of CBDM for discussions, and a formal vote to ratify decisions when needed.

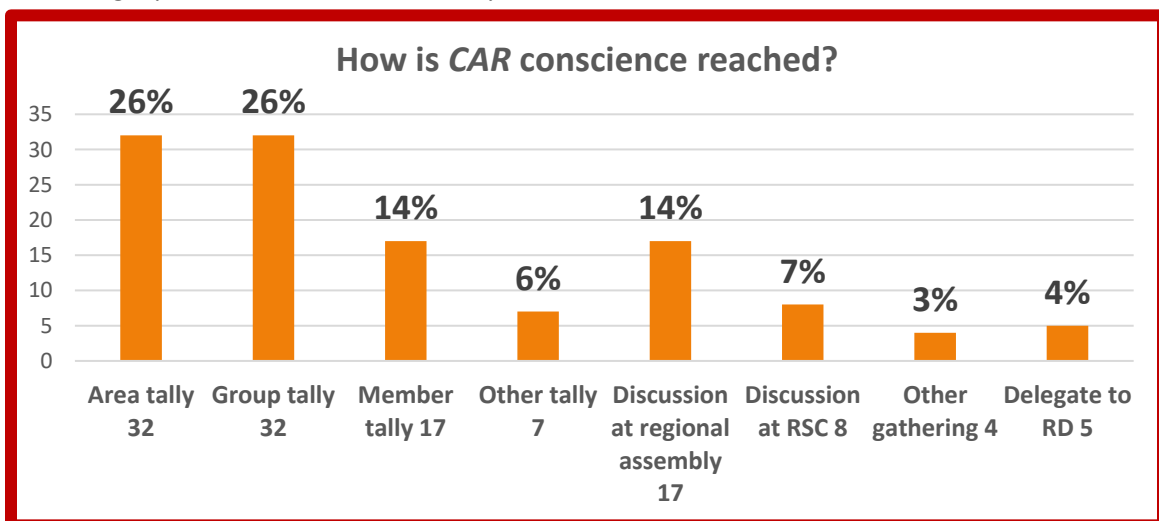
- We feel like a team of equals with a cooperative purpose, working together to find or create solutions that meet the needs of the group or region. We express ourselves and are heard.
- It's a newer concept to our Region and Areas and we are still learning how to transition to this model.

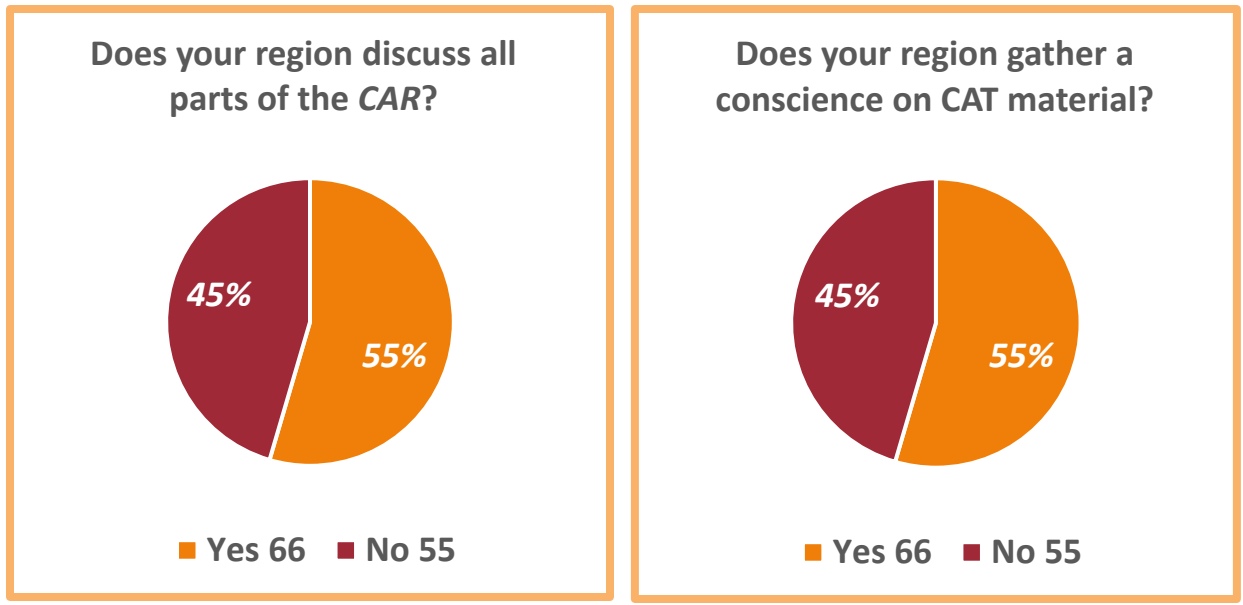


WSC Decision-making

We heard about over 300 CAR workshops and 17 regional assemblies in 110 regions, with 12 seated regions saying they didn't hold them. Reported attendance varied from 2 members to over 100, with an average of around 20-30 members. Unsurprisingly we heard more this cycle about hybrid and virtual workshops, with several regions opting to hold a single virtual event rather than multiple in-person workshops in different places. Several regions also mentioned participating in workshops organized by zones.

When we asked how regions we reached a conscience on CAR motions, we saw an increase in the number of area tallies to 32 from the 19 reported in 2018, and a decrease in the number of group tallies to 32 from the 38 reported in 2018. The seven other types of tallies consisted of a combination of votes from members, groups and areas. The other options remained mostly the same to what was reported in 2018. We also asked whether regions discussed the parts of the CAR not related to motions, and saw a marked decrease in the numbers of communities that chose to do so. The number of regions gathering a conscience of the CAT material increased slightly, but it is apparent from the comments that this is more about seeking input on the material for many communities.





Local Discussions

What other subject generated the most interest and discussion in your region?

We heard about more than 50 different topics from the 115 regions that replied to this question. The most common was different aspects of virtual meetings and service, including recognizing virtual groups, challenges with returning to in-person meetings, and hybrid service meetings. DRT/MAT, and the lack of trusted servants were also mentioned multiple times. *Fellowship Intellectual Property Trust* issues, financial resources and sustainability, and the approval and translation of the *SPAD* book were also mentioned frequently.

What additional information would you like to share?

Many of the responses to this question were more topics for discussion rather than information, and none were mentioned more than once or twice. The information most commonly shared was about upcoming conventions and the reestablishment of service efforts. Several delegates voiced gratitude and excitement about the upcoming conference.

Is there anything in particular you want to discuss at the conference?

The future of the WSC was the most frequently mentioned topic that regions want to discuss. Several focused on the possibilities and challenges of a three year cycle, while others focused on conference processes, and the role of zones in the future.

Other comments made more than once focused on resources, both human and financial, and the need to attract members to service and better train them.



DRT/MAT Survey Summary



DRT/MAT SURVEY ANALYSIS



INTRODUCTION

We surveyed the Fellowship 13 May through 30 November 2022 about their ideas for a piece of NA literature focused on drug replacement therapy/medication-assisted treatment (DRT/MAT) as it relates to NA. The survey was available in English, Spanish, French, Portuguese, Russian, Polish, and Italian. We received almost 1,500 responses, with over 10,000 individual questions answered. 1,429 of these responses came through the online survey, with another 50 in written form. We received responses from 21 service bodies and 25 groups, with the rest of the responses coming from individual members.

The survey consisted of the following questions:

1. What main points do you think need to be conveyed in a recovery IP about DRT/MAT as it relates to NA?
2. How do the meetings you attend welcome those on DRT/MAT?
3. Does your meeting make any statements about who can or cannot share?
If yes, what are they?
4. Do you personally believe someone on DRT/MAT should share in an NA meeting?
5. Do you have experience sponsoring someone on DRT/MAT?
6. Are you willing to sponsor an addict on DRT/MAT?
7. Did you come to NA while on DRT/MAT?
If yes, please share some of your experience and consider providing your email address at the end
8. Do you believe those on DRT/MAT can hold service positions at a meeting level?
9. Do you have any additional thoughts about what you believe should be included in a new IP?

The impetus for the survey began, in part, when the 2018 World Service Conference passed Motion #9:

To direct the World Board to create a project plan for consideration at WSC 2020 to create or revise one piece of recovery literature to directly address Drug Replacement Therapy (DRT) and Medication Assisted Treatment (MAT) as it relates to NA.

Intent: To begin the discussion on how to address DRT/MAT in a piece of recovery literature as it relates to our message and program and have a unified fellowship position.

The 2020 WSC had consensus to accept “DRT/MAT as it relates to NA—what do we want to say in a piece of NA literature?” as the first Issue Discussion Topic for the cycle and approved the idea for a survey.

As a Fellowship, we have had energetic and interesting discussions that have illustrated the different practices among NA meetings (both virtual and in-person) and service bodies about

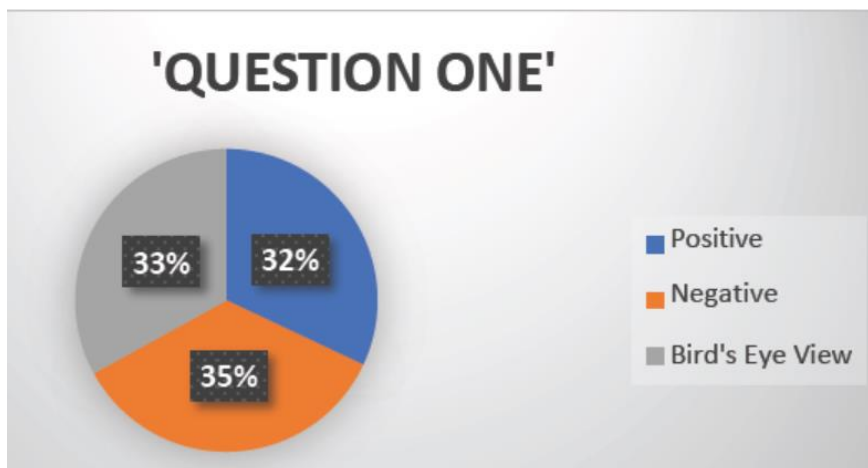
this issue. The input we've gathered over the years has stressed the importance of welcoming all addicts to meetings and encouraging new members to connect with other members to gain an understanding of NA, and it emphasized that NA is a program of complete abstinence. Our Third Tradition reminds us that the only requirement for membership in NA is a desire to stop using.

The results of the survey, however, reveal that there is little consensus in the Fellowship about DRT/MAT as it relates to NA beyond our shared respect for the Third Tradition. The intent for Motion #9 mentions a "unified fellowship position." There is no such position in the DRT/MAT Survey results. Upon examination of the data, even the member most intent upon unity and singleness of purpose will see that we are divided, passionately, on this issue.

In the pages that follow, we broke the responses down into the smallest categories and sub-categories we could, to provide members with as broad a base as possible when trying to understand the result. For certain questions, we dove into the quantitative "Yes or No" responses, while for others, the written responses offered more insight. We tried to focus our attention on whichever type of response we felt offered the most insight with the least repetition.

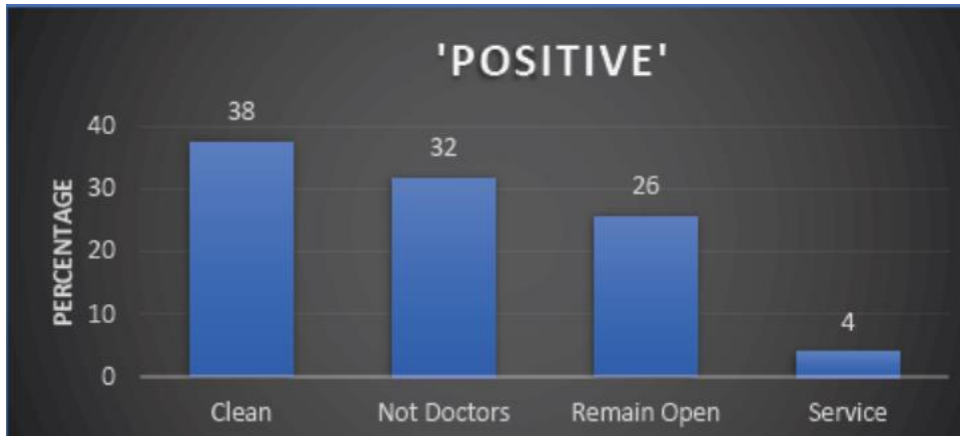
QUESTION ONE: WHAT MAIN POINTS DO YOU THINK NEED TO BE CONVEYED IN A RECOVERY IP ON DRT/MAT AS IT RELATES TO NA?

The amazing thing about the responses for question one is how evenly they are divided. There is a clear, basic division of thirds: 35% **POSITIVE** responses, 32% **NEGATIVE** responses, and 33% responding about the issue itself without offering further judgment, in a category we referred to as **BIRD'S EYE VIEW**. Please note: NA has no opinions on outside issues, including other treatment modalities for addiction. We use the terms "positive" and "negative" loosely here for the purposes of grouping responses.



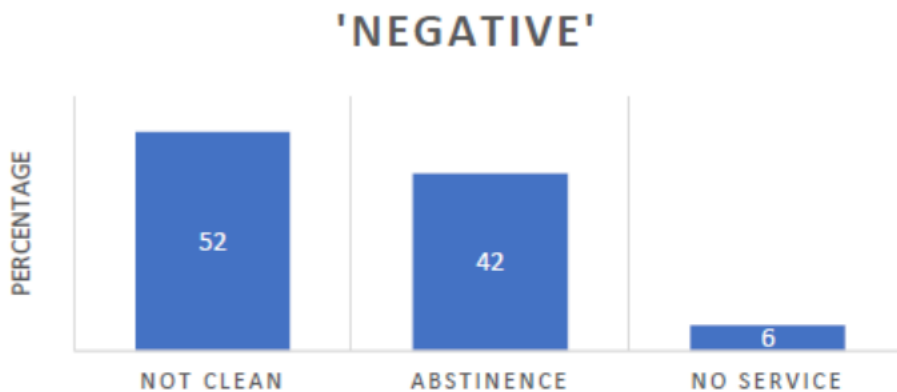
QUESTION ONE SUBCATEGORIES: POSITIVE, NEGATIVE, BIRD'S EYE VIEW

The even three-way split allowed us to look more specifically at why people felt the way they did through a breakdown of all three sections one at a time, starting with those who were categorized as giving **POSITIVE** responses.



The respondents who had **POSITIVE** responses fell into four sub-categories:

- 38% explicitly stated that the members taking DRT/MAT were **CLEAN**.
- Just below that, at 32%, were people who explicitly mentioned that we were **NOT DOCTORS** and should not be inserting ourselves into the doctor/patient relationship.
- 26% fell into a sub-category called **REMAIN OPEN**. This was made up of people who stated that we needed to have an open mind on the evolution of the Fellowship to include these members.
- 4% of respondents comprised another sub-category by stating that addicts on DRT/MAT were capable of whatever **SERVICE** position they wanted.

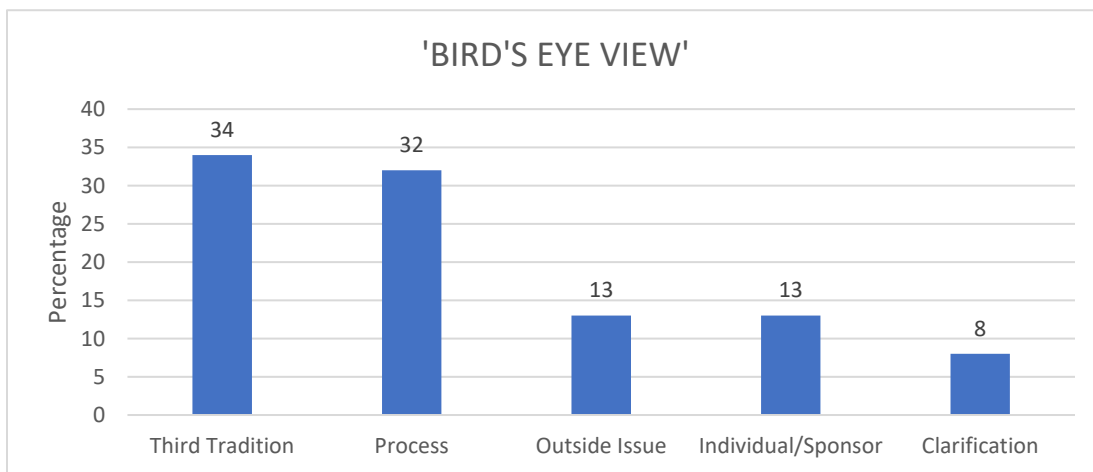


Though the respondents in the **NEGATIVE** category were often passionate in their denial of DRT/MAT's efficacy and/or potential relationship to our Fellowship, these respondents were never speaking against the still-suffering addict; in fact, many began their arguments with the

Third Tradition. Rather, they were worried, for the reasons listed, that DRT/MAT could alter NA's long-standing structure.

There was a definite, simple relationship between the top two **NEGATIVE** responses: **ABSTINENCE** and **NOT CLEAN**. These two sub-categories made up 94% of responses in the **NEGATIVE** category, and the labels speak for the positions themselves. In fact, many of these responses wrote only the names of these sub-categories in their responses. The fact that we are an abstinence-based program, and do not medicate the disease of addiction, seemed cut-and-dried to the respondents in these two sub-categories.

6% of members landed in a sub-category called, **NO SERVICE**. These members specifically felt that DRT/MAT members should not be in service positions.



BIRD'S EYE VIEW is a category of people who simply looked at the issue from above and commented on what they saw.

The largest response within the 33% of respondents who are categorized as **BIRD'S EYE VIEW** was **THIRD TRADITION**. At 34%, this merited its own sub-category because it belonged to "both sides" of the issue. The difference came in what they stated after the Third Tradition. Some of the **POSITIVE** responses put a hard stop after the Third Tradition, implying that anything beyond that is unimportant. The **NEGATIVE** responses would state the Third Tradition and follow it with a "but," after which they would state their argument.

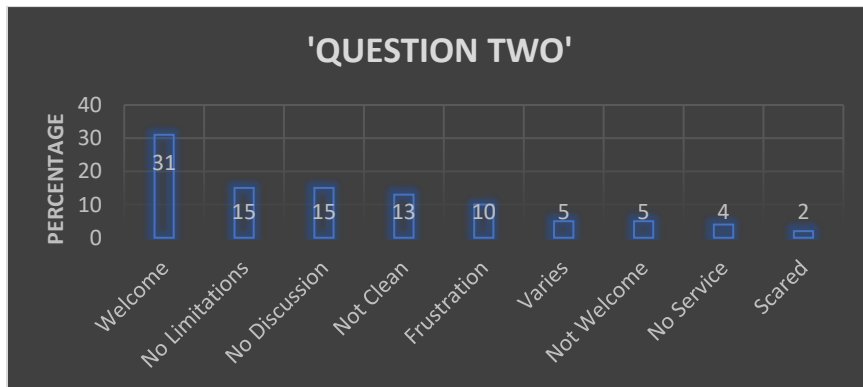
The next largest chunk of responses, at 32%, was **PROCESS**. Those who landed in this sub-category felt that while DRT/MAT folks were not clean, it was perhaps a valuable part of their process to utilize it. This sub-category also included people who argued that addicts off the streets, and out of the life, were doing less damage to themselves and others than those who were getting illegal drugs wherever and however they could.

The next two categories virtually tied, at 13% each: **OUTSIDE ISSUE** and **INDIVIDUAL/SPONSOR**. Both sub-categories felt that this issue didn't need to be discussed, either because it should be

between an addict and their sponsor, or because it was a medication decision, and therefore not an issue we needed to know about members.

CLARIFICATION, at 8%, was a small, but important group, who felt that what we needed to do with this pamphlet was to clarify our position as a Fellowship. In other words, these people didn't offer an opinion, but they felt it was important that NA take a position of some kind within the IP.

QUESTION TWO: DOES YOUR GROUP WELCOME THOSE ON DRT/MAT?



The largest category in Question Two, **WELCOME**, contains over 30% of respondents. This category included those who believed that members on DRT/MAT were welcome at their group, plain and simple. Responses in this category did not differentiate whether the groups felt these members were clean or could participate in service. They simply stated that these members would be welcomed for regular attendance.

At just under 15% was a category we titled **NO LIMITATIONS**. This category includes responses that stated members on DRT/MAT could collect clean time and do service at their meetings, without restrictions.

In a virtual tie for second was the category we called **NO DISCUSSION**. This category is made up of responses that stated their group hadn't discussed people on DRT/MAT, either because it was not needed, or because they felt the topic was too sensitive.

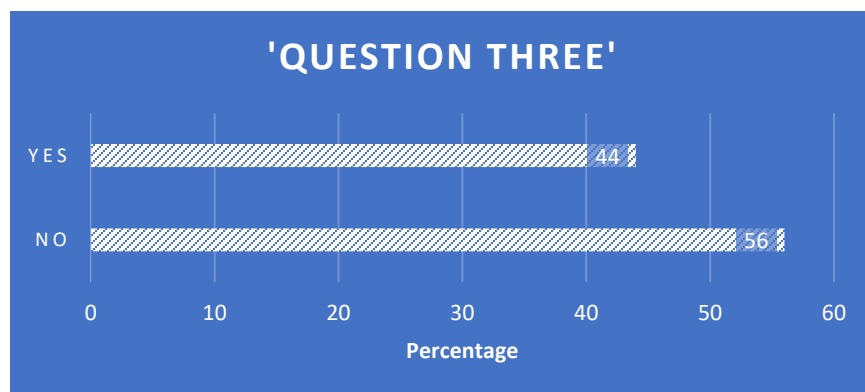
Just behind these two, at 13%, was a category made up of responses that stated explicitly that members on DRT/MAT who came to their meetings were **NOT CLEAN**. Responses in this category stated that their group had some type of announcement in the format that let people on DRT/MAT know that the group did not want them to share.

Next, at just under 10%, was a category for those respondents who felt that those on DRT/MAT faced **FRUSTRATION/JUDGEMENT** by members of their groups. This frustration could either be explicit, or under the surface, but it impacted these members' ability to feel welcome.

Three related categories, at +/- 5% apiece, were those who said treatment of those on MAT/DRT **VARIES** from group to group, those who said that members on DRT/MAT were explicitly **NOT WELCOME**, and **NO SERVICE**, made up of respondents who said that members on DRT/MAT were not allowed to do service at their groups.

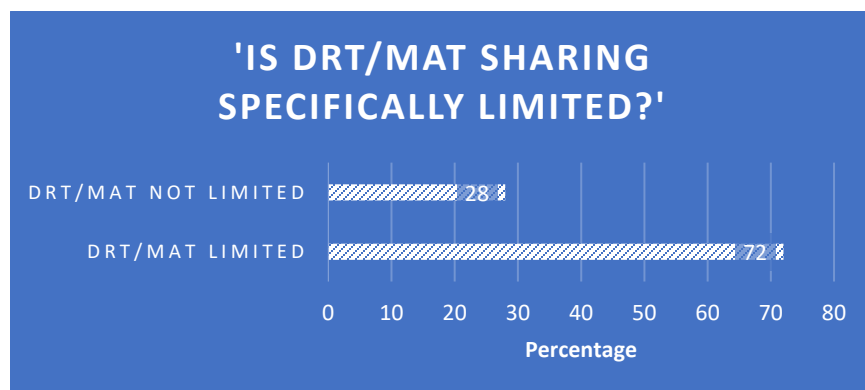
Finally, at 2%, is a category made up of members who, in replies regarding their own experience, were **SCARED** to disclose their own use of DRT/MAT to their groups. It should be noted that these were almost entirely respondents talking about themselves and their experiences. This will be dealt with more fully in Question Seven.

QUESTION THREE: DOES YOUR MEETING MAKE ANY STATEMENTS ABOUT WHO CAN AND CANNOT SHARE?



Though this question may have seemed unequivocal, we looked at the written responses of those who answered **YES**, to find out if meetings specifically included DRT/MAT in their “If you’ve used today,” statements.

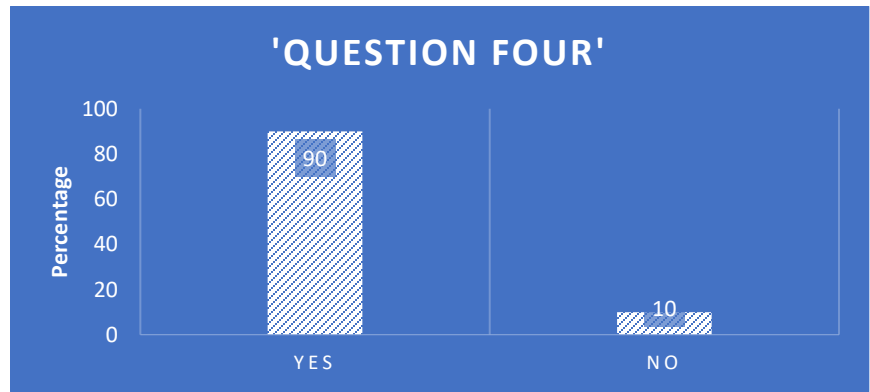
QUESTION THREE SUB-CATEGORY: IS DRT/MAT SHARING SPECIFICALLY LIMITED?



Of those who answered that sharing was limited in their groups, 28% said **DRT/MAT NOT LIMITED**. These responses stated that DRT/MAT users were not included as part of the using

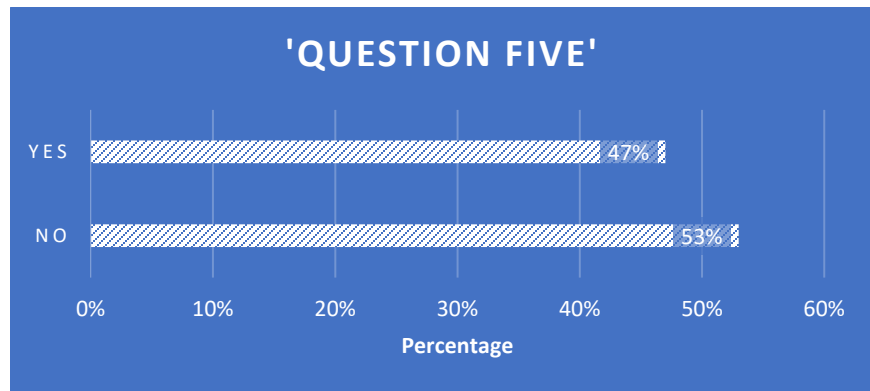
population whose ability to share was limited, while 72% specifically mentioned **DRT/MAT LIMITED** in their meeting script requesting that those who have used not share.

QUESTION FOUR: DO YOU PERSONALLY BELIEVE SOMEONE ON DRT/MAT SHOULD SHARE IN AN NA MEETING?



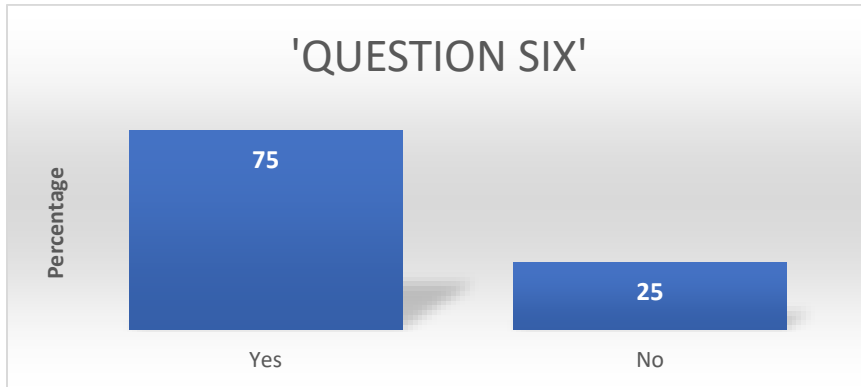
**Question Four is offered without additional commentary, as many earlier arguments were repeated in the open responses.*

QUESTION FIVE: DO YOU HAVE PERSONAL EXPERIENCE SPONSORING SOMEONE ON DRT/MAT?



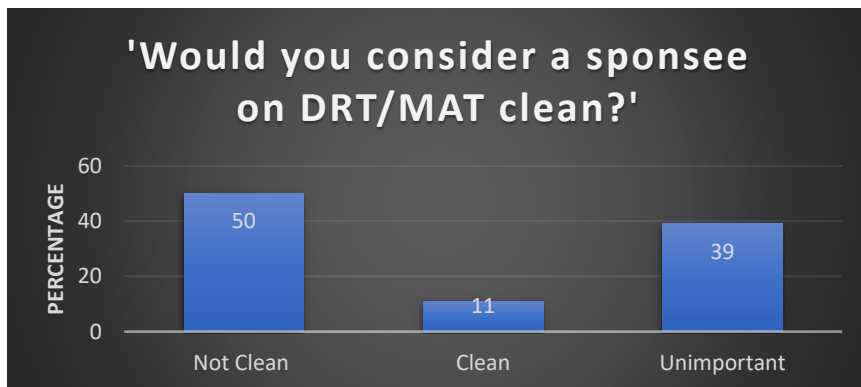
**Question Five is offered without additional commentary, as the potential willingness to sponsor is dealt with thoroughly in Question Six.*

QUESTION SIX: ARE YOU WILLING TO SPONSOR SOMEONE ON DRT/MAT?



We further examined the written responses of the 75% who said **YES**, they would sponsor someone on DRT/MAT and found three sub-categories regarding what they considered to be the status of those potential sponsees.

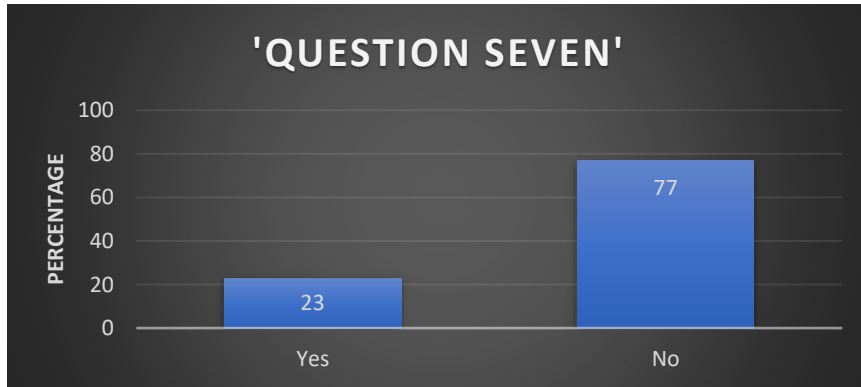
QUESTION SIX SUBCATEGORY: WOULD YOU CONSIDER A SPONSEE ON DRT/MAT CLEAN?



Those willing to sponsor addicts on DRT/MAT made up three sub-categories: Those who felt members on DRT/MAT were **CLEAN** (11%), those who felt they were **NOT CLEAN** (50%), and those who felt it was **UNIMPORTANT** whether they were clean or not (39%).

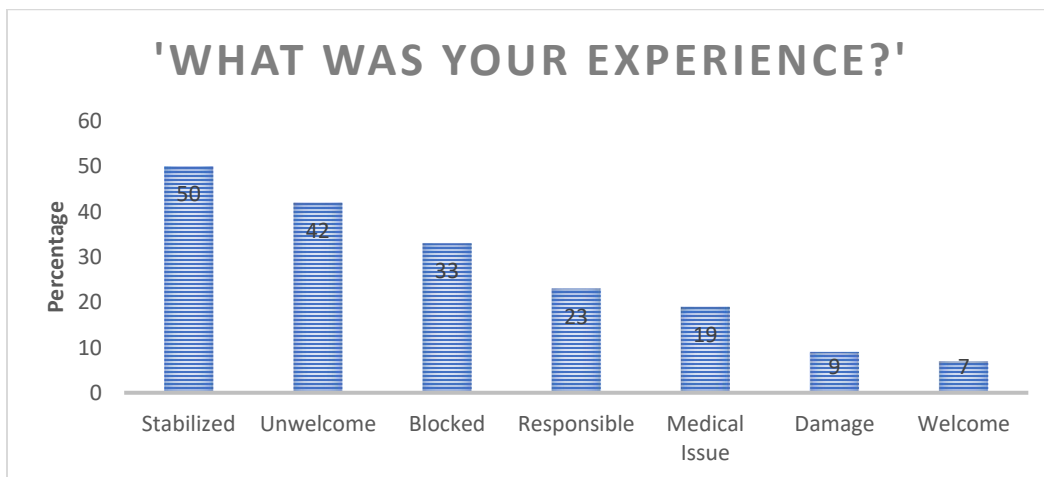
Many of those who answered **NOT CLEAN** also stated that they did not believe their potential sponsees were ready to begin the steps until they get off the medication, though they would still be willing to sponsor them until such time as they were ready, just as they would for another still-suffering addict.

QUESTION SEVEN: DID YOU COME TO NA WHILE ON DRT/MAT?



We reviewed the 23% of respondents who stated that **YES**, they had come into NA on DRT/MAT, to see what they thought about their experience. Their responses were as varied as the responses in other areas of the survey, though these are important sub-categories in that they make up the majority of our firsthand accounts.

QUESTION SEVEN SUBCATEGORY: WHAT WAS YOUR EXPERIENCE COMING INTO NA ON DRT/MAT?



The largest sub-category, **STABILIZED**, included 50% of respondents. These respondents felt their time on DRT/MAT stabilized them to begin/continue their recovery journey. The foil to this category, **BLOCKED**, made up 33% of responses. Replies in **BLOCKED** felt DRT/MAT held them in a stasis that left them unable to start/continue their recovery.

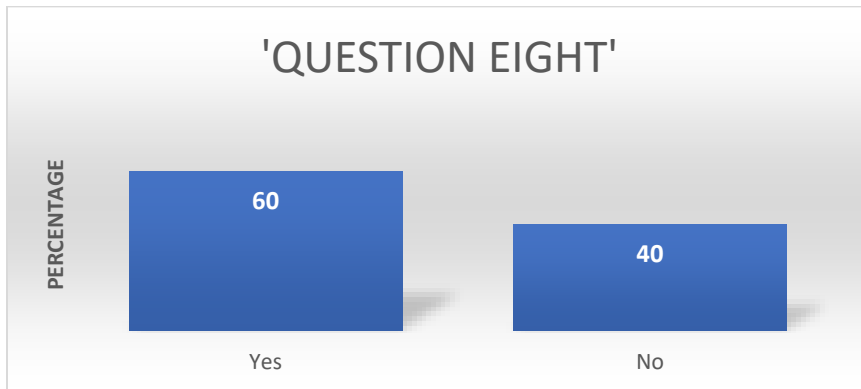
42% of those who came into NA on DRT/MAT felt **UNWELCOME** upon their arrival. In contrast, only 7% said they felt **WELCOME**.

RESPONSIBLE is a category made up of members who felt that DRT/MAT was responsible for their recovery. As in, it had saved them or propelled them forward. 23% of respondents who

had firsthand experience with DRT/MAT fell into this category. In contrast to this category is **DAMAGE**: 9% of respondents felt that DRT/MAT had done damage to their recovery.

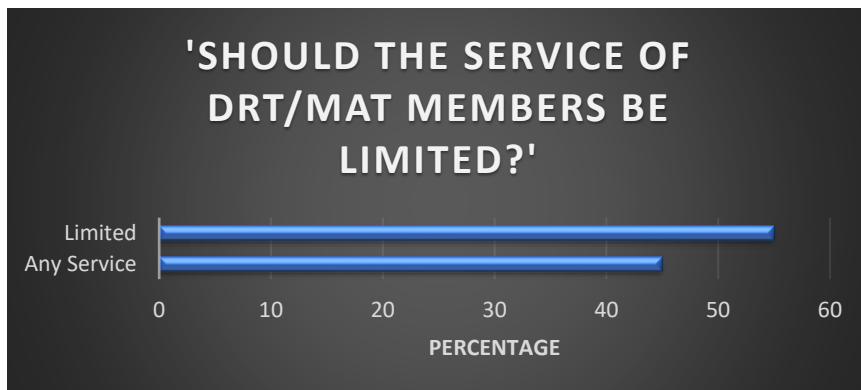
19% of respondents landed in a category called **MEDICAL ISSUE**. This category was full of people who stated they had to be on DRT/MAT due to a medical problem, and that DRT/MAT had helped them to overcome it.

QUESTION EIGHT: DO YOU BELIEVE THOSE ON DRT/MAT CAN HOLD SERVICE POSITIONS ON A GROUP LEVEL?



As we have for other questions, we further examined those who answered YES, to see if they felt those on DRT/MAT could do any service, or should be limited to positions held by newcomers.

QUESTION EIGHT SUB-CATEGORY: SHOULD THE SERVICE OF DRT/MAT MEMBERS BE LIMITED?



55% fell into the sub-category of **LIMITED SERVICE**. Members in this sub-category often mentioned positions given to newcomers, or those still using, such as coffee or clean up. 45% felt that those on DRT/MAT could do **ANY SERVICE** positions, including those that were elected, involved money, or even positions above the group level, if they were asked to do so.

QUESTION NINE: DO YOU HAVE ANY ADDITIONAL THOUGHTS ABOUT WHAT YOU BELIEVE SHOULD BE INCLUDED IN A NEW IP?

Question Nine is an alternately phrased version of Question One, and the opinions expressed here were already shared elsewhere in the survey.



IP #21 Survey Data Summary



IP #21 SURVEY DATA SUMMARY



Introduction

Every cycle, members and service fill out a survey about what new and revised literature and service material they would like to see. The survey is included in the *Conference Agenda Report* and posted at www.na.org/survey. Conference participants use the results to set priorities for projects. The 2020 World Service Conference passed a project to revise an IP, and had consensus in selecting The Loner – IP #21 for revision.

To guide that work, we posted a survey from February through the end of August 2022. The survey was posted in English, Spanish, Portuguese, Russian, Polish, French, and Italian. We received responses from 33 countries, and 45 states, along with the District of Columbia: 505 total responses. This report includes a statistical breakdown and summary explanation of responses for each question.

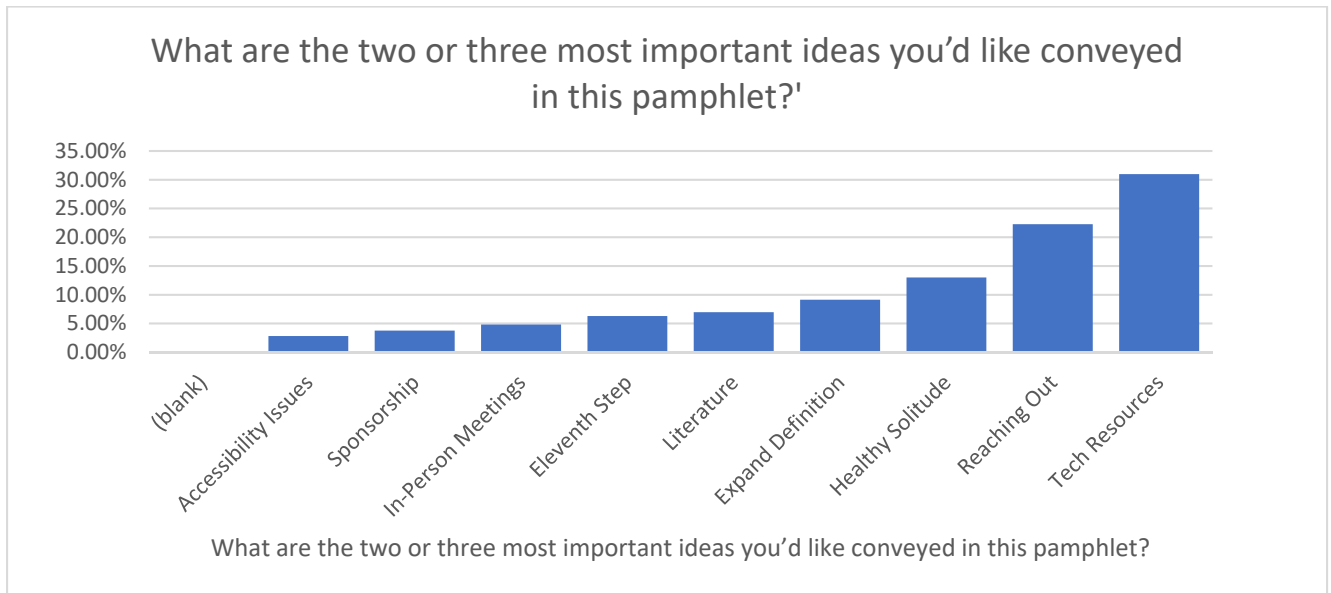
Responses by Language

Language	
English	442
Russian	24
Spanish	16
Polish	11
Portuguese	10
French	1
Italian	1
Total	505

Response Demographics

Demographic	
Members	457
Service Bodies	15
Events	12
Groups/Meetings	7
Total	491

Question One: What are the two or three most important ideas you would like conveyed in this pamphlet?



#	What are the two or three most important ideas you would like conveyed in this pamphlet?	
	Tech Resources	231
	Reaching Out	166
	Healthy Solitude	97
	Expand Definition	68
	Literature	52
	Eleventh Step	47
	In-Person Meetings	36
	Sponsorship	28
	Accessibility Issues	21
	(blank)	
Total		746

QUESTION ONE: SYNTHESIS

Because of the structure of the question, there were many responses with multiple replies. The largest percentage fell under TECH CONNECTIONS, including video chat services, telephone meetings, and social media sites. Though other categories may seem similar, responses in this category offer TECH CONNECTIONS as their predominant suggestion.

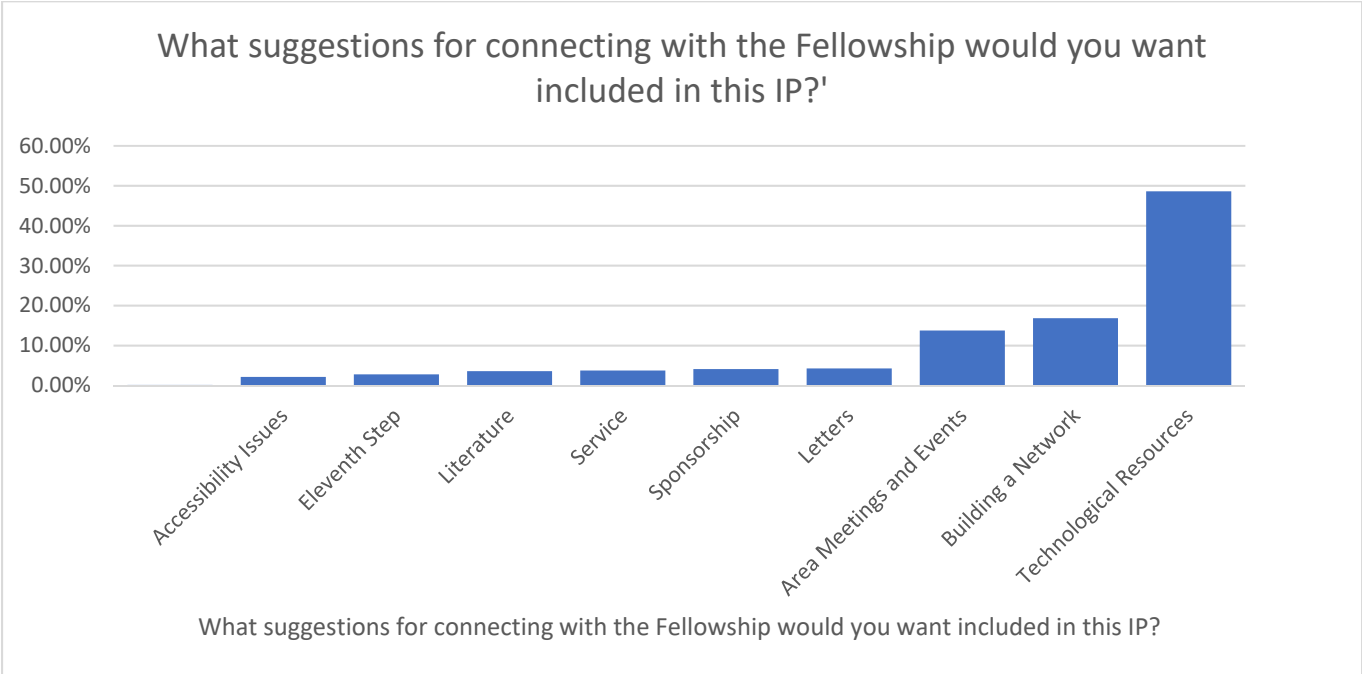
The second-most-common reply, REACHING OUT, deals with finding connection with others in any way possible. Responses in this category do not express a preference if a member uses tech or in-person methods; they simply want the over-arching importance of connection emphasized. SPONSORSHIP, at 5%, is a sub-category of REACHING OUT that includes responses focusing on the importance of that relationship.

10% of replies mentioned the importance of HEALTHY SOLITUDE. This mirrors the replies for the “Significant experience with being a loner” question (question 3), in that both want it made clear that there is a difference between being alone and being lonely, and that solitude can help grow members’ recovery and inner life in a positive way. ELEVENTH STEP is a sub-category of HEALTHY SOLITUDE that specifically mentioned a Higher Power and/or prayer and meditation and constituted around 5% of member responses. This leads to EXPANDED DEFINITION, which, at just over 5% of replies, is another sub-category of HEALTHY SOLITUDE that deals with the differences between physical and spiritual isolation, what it means to be an introvert, or how it feels to be alone in a room full of people.

When EXPANDED DEFINITION and HEALTHY SOLITUDE are added together, almost 20% of responses want the pamphlet to change the way we view being a “loner” to something more inclusive, wide-ranging, and somewhere between neutral and positive in its connotations, unlike the word “loner,” which often frustrated members whose responses fell inside these two categories because the term seemed pejorative to them.

IN-PERSON MEETINGS made up around 4% of replies; these members wanted to ensure that the importance of physical meetings is not lost. This category also includes those members who felt negatively about TECH CONNECTIONS.

Question Two: What suggestions for connecting with the Fellowship would you want included in this IP?



#	What suggestions for connecting with the Fellowship would you want included in this IP?	
	Technological Resources	297
	Building a Network	103
	Area Mtngs and Events	84
	Letters	26
	Sponsorship	25
	Service	23
	Literature	22
	Eleventh Step	17
	Accessibility Issues	13
		1
Total		611

QUESTION TWO: SYNTHESIS

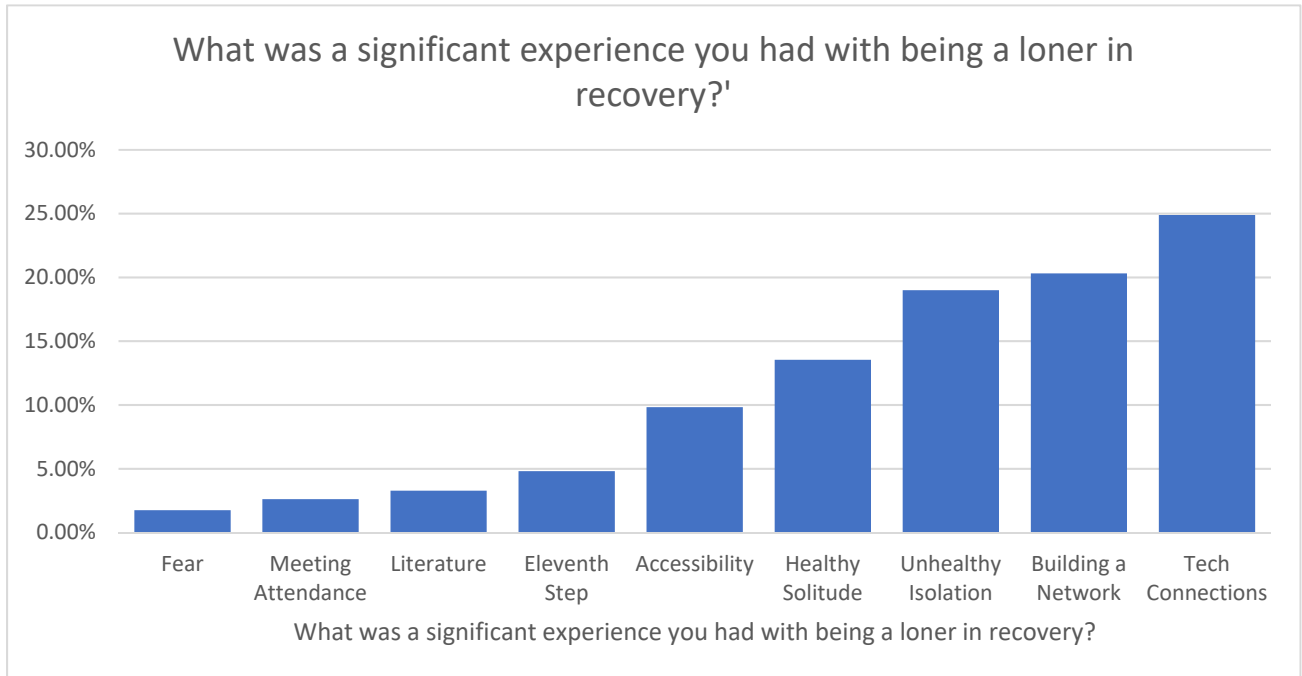
The responses to question two were somewhat more self-explanatory than the other questions; however, there were many numerical variances that deserve attention.

Almost 50% of responses pertained to the globalization of the Fellowship through the new and various TECHNOLOGICAL RESOURCES available. This makes technology the top response to the three quantifiable questions put to members in this survey.

LETTERS merited its own category, with over 5% of responses. Many of the members in this category lamented the end of “Meeting by Mail” and hoped for a new iteration of that publication/meeting to pop up, potentially through new tech options.

The 15% of responses that fall under BUILDING A NETWORK mentioned not the method, but the necessity of finding a network, regardless of obstacles or limitations. An inverted sub-category popped up, ACCESSIBILITY ISSUES, which pertain to H&I, mental and physical illness, and gender issues—both representationally, and the lack of women sponsors/female support for women newcomers.

Question Three: What was a significant experience you had with being a loner in recovery?



What was a significant experience you had with being a loner in recovery?	
Tech Connections	114
Building a Network	93
Unhealthy Isolation	87
Healthy Solitude	62
Accessibility	45
Eleventh Step	22
Literature	15
Meeting Attendance	12
Fear	8
Total	458

QUESTION THREE: SYNTHESIS

Almost 25% of members responded with positive anecdotes and information about TECH CONNECTIONS helping them get through their isolation. This category included various video chat and telephone meetings, as well as many social media sites. The inverse of this category, PHYSICAL MEETING ATTENDANCE, made up 3% of responses.

Nearly 20% of members shared stories of UNHEALTHY ISOLATION, many of which referred to the pandemic. There were numerous responses in this category of relapse, moving away from the program with bad results, and the downside of virtual meetings as easy to disconnect from. There was a sub-category, FEAR, which dealt with projection and worry over isolation and made up around 2% of responses.

ACCESSIBILITY included responses that dealt with members' struggles with physical and mental illness, H&I, and women's issues, such as a lack of female sponsors in rural areas. Though many of these responses referred to TECHNOLOGICAL CONNECTIONS, the issue of ACCESSIBILITY also extended well beyond those parameters, and therefore merited its own category.

Over 13% of responses dealt with the importance of HEALTHY SOLITUDE. These responses shared about the importance of getting to know oneself, the distinction between solitude and isolation, balancing fellowship vs. solitude as an introvert in recovery, and the fact that the word "loner" has a negative connotation and should be discarded.

Two smaller, yet related, categories were ELEVENTH STEP and LITERATURE, which combined for roughly 7% of responses. The ELEVENTH STEP merited its own category, as the responses dealt specifically with members' respective Higher Powers helping them through loneliness/solitude/isolation, while LITERATURE contained similar responses pertaining specifically to NA Literature.

Question Four: Anything else you would like us to consider?

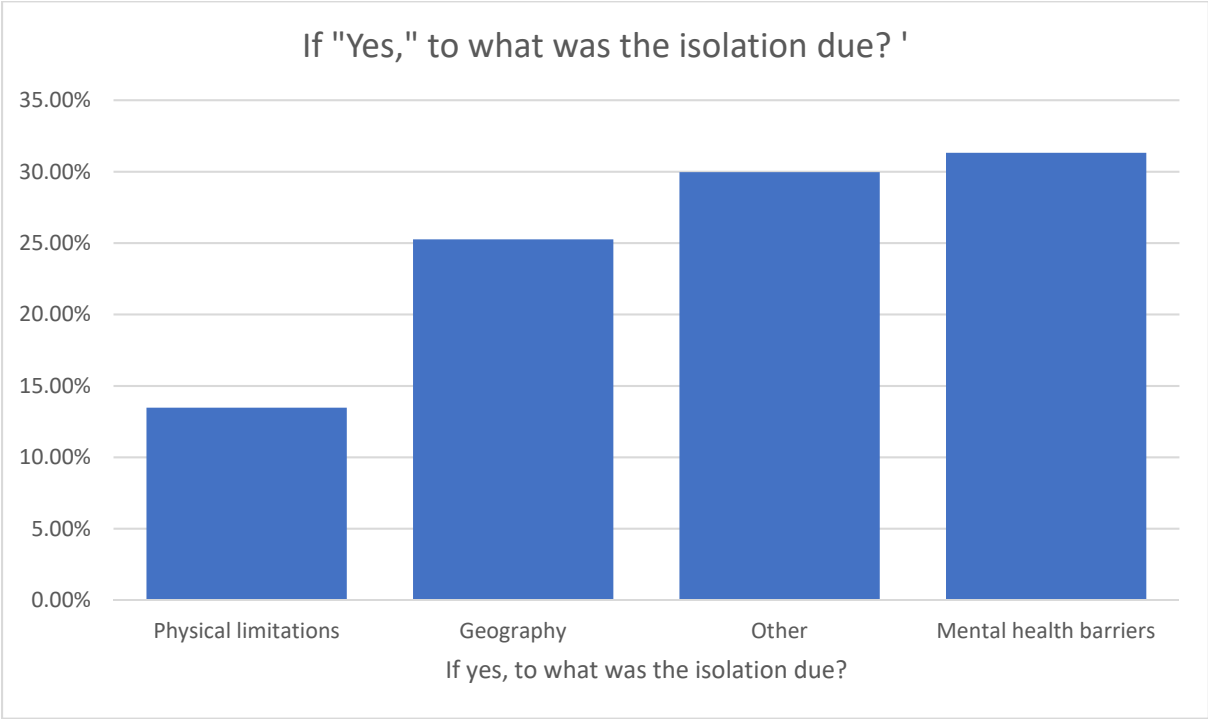
Ideas included in these responses which were not shared elsewhere:

- Accessibility for neurodiverse addicts
- Braille resources
- Information on temporary, or situational, isolation
- A barcode scanner on the pamphlet
- The relationship between mental health and isolation
- A positive message for introverts
- An emphasis on personal stories
- Options for places with no internet and/or tech availability
- Information for teens
- Addressing trauma, and its relationship to isolation
- Long-distance sponsorship networks

Question Five (a): Do you have experience recovering in isolation before the pandemic?

I have experience recovering in isolation before the pandemic	
YES	306
NO	209
Total	515

Question Five (b): If “Yes,” to what was the isolation due?



If “Yes,” to what was the isolation due?	
Mental health barriers	93
Other	89
Geography	75
Physical limitations	40
Total	297

QUESTION FIVE: SYNTHESIS

These numbers reinforce the frequent requests above that the definition of what it means to be a loner needs to expand, in that GEOGRAPHY was listed as the reason for less than 25% of the members who found themselves isolated, while PHYSICAL LIMITATIONS and MENTAL LIMITATIONS combined for almost 45% of the responses.

The COMMENTS section of this question explains the 27% of members who responded OTHER, through multiple responses of each of the following: jail, relapses, sexuality, lack of awareness of NA services.



New Inventory Items

WHAT'S NEW IN

Literature & Products

2020-2023 Cycle

NAWS published over 140 products in 34 languages.

Browse thousands of products in webstores.

US: <https://cart-us.na.org/>

CANADA: <https://cart-ca.na.org/>

EUROPE: <https://cart-eu.na.org/>



IP #1 in ASL & keytags
in six languages



23 book-length &
20 booklet pieces



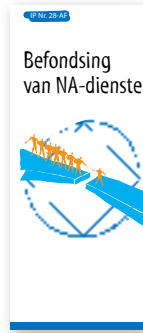
Over 50 IPs,
SPs, PR pamphlets
and other products

OUR VISION IS THAT ONE DAY

every addict in the world has the chance to experience our message in his or her own language and culture and find the opportunity for a new way of life.

Afrikaans

- Introductory Guide to NA
- IP No. 6, Recovery & Relapse
- IP No. 8, Just for Today
- IP No. 14, One Addict's Experience...
- IP No. 15, PI & the NA Member
- IP No. 16, For the Newcomer
- IP No. 19, Self-Acceptance
- IP No. 20, H&I Service & the NA Member
- IP No. 23, Staying Clean on the Outside
- IP No. 24, Money Matters
- IP No. 28, Funding NA Services



Arabic

- Basic Text ePUB
- It Works: How & Why
- IP No. 13, By Young Addicts...
- IP No. 21, The Loner
- IP No. 26, Accessibility...
- IP No. 27, For the Parents...
- Group Business Meeting



ASL

- IP No. 1, Who, What, How, & Why

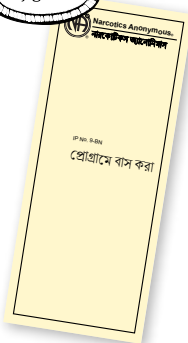
Azerbaijani

- Keytags: Welcome – Multi-Year



Bahasa Melayu

- IP No. 11, Sponsorship
- IP No. 14, One Addict's Experience...
- IP No. 19, Self-Acceptance
- IP No. 21, The Loner



Bengali (Bangladesh)

- IP No. 7, Am I an Addict?
- IP No. 9, Living the Program
- IP No. 14, One Addict's Experience...
- IP No. 19, Self-Acceptance
- IP No. 23, Staying Clean on the Outside

Chamorro

- Keytag: Welcome



Cherokee

- Keytag: Welcome

Danish

- Disruptive & Violent Behavior
- NA Groups & Medication



English

- Just for Today ePUB
- A Spiritual Principle a Day
- White Book Special Edition
- IP No. 30, Mental Health in Recovery
- Triplates: 51 – 60 years



Farsi

- IP No. 30, Mental Health in Recovery

Filipino

- Basic Text 5th Edition

Finnish

- Basic Text 6th Edition
- Information about NA
- IP No. 17, For Those in Treatment
- IP No. 29, An Introduction to NA Meetings
- IP No. 30, Mental Health in Recovery

French

- Basic Text 6th Edition
- In Times of Illness
- Behind the Walls
- IP No. 17, For Those in Treatment
- IP No. 26, Accessibility for Those with Additional Needs
- IP No. 29, An Introduction to NA Meetings
- IP No. 30, Mental Health in Recovery
- Principles & Leadership in NA Service



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Georgian

- Basic Text 5th Edition
- White Booklet
- IP No. 5, Another Look
- IP No. 6, Recovery & Relapse
- IP No. 7, Am I an Addict?
- IP No. 8, Just for Today
- IP No. 12, The Triangle of Self-Obsession
- IP No. 16, For the Newcomer
- IP No. 19, Self-Acceptance
- Keytags: Welcome – Multi-Year
- Group Reading Cards (Set of 7)



Hungarian

- It Works: How & Why
- Living Cleans: The Journey Continues
- Information about NA
- IP No. 2, The Group
- IP No. 26, Accessibility for Those with Additional Needs
- IP No. 28, Funding NA Services
- IP No. 29, An Introduction to NA Meetings
- IP No. 30, Mental Health in Recovery
- Group Business Meeting
- Group Trusted Servants
- Disruptive & Violent Behavior
- Social Media



Icelandic

- White Booklet
- IP No. 5, Another Look
- IP No. 6, Recovery & Relapse
- IP No. 11, Sponsorship
- IP No. 19, Self-Acceptance
- IP No. 29, An Introduction to NA Meetings



Indonesian

- An Introductory Guide to NA
- IP No. 12, The Triangle of Self-Obsession
- IP No. 30, Mental Health in Recovery

Italian

- Sixth Edition Basic Text ePUB Edition
- NA White Booklet (Revised to include local sharing)

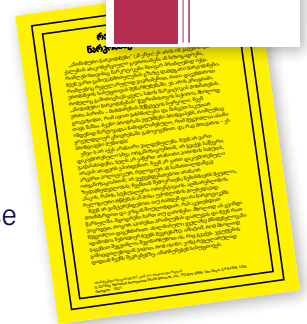
Japanese

- Twelve Concepts for NA Service



Kannada

- Basic Text 5th Edition
- White Booklet
- Group Reading Cards



Latvian

- IP No. 6, Recovery & Relapse

Nepali

- Basic Text 5th Edition
- IP No. 5, Another Look
- IP No. 12, The Triangle of Self-Obsession
- IP No. 14, One Addict's Experience...
- IP No. 17, For Those in Treatment
- IP No. 23, Staying Clean on the Outside



Norwegian

- Sixth Edition Basic Text ePUB
- Twelve Concepts for NA Service

Portuguese (Brazil)

- Sixth Edition Basic Text ePUB
- Living Clean
- Miracles Happen
- In Times of Illness
- IP No. 30, Mental Health in Recovery
- H&I Basics
- PR Basics
- Group Business Meeting



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Russian

- Sixth Edition Basic Text ePUB
- It Works: How & Why
- Introductory Guide
- Information about NA
- NA & Persons Receiving Medication-Assisted Treatment



Sardinian

- Keytag: Welcome



Slovenian

- Behind the Walls
- Information about NA

Spanish

- Miracles Happen
- IP No. 30, Mental Health in Recovery

Swahili

- Basic Text 5th Edition

Swedish

- In Times of Illness
- IP No. 26, Accessibility for Those with Additional Needs
- IP No. 28, Funding NA Services
- IP No. 29, An Introduction to NA Meetings
- IP No. 30, Mental Health in Recovery
- Poster: 12 Concepts
- Poster: Service Prayer



Tamil

- White Booklet
- NA: A Resource in Your Community
- IP No. 2, The Group
- IP No. 5, Another Look
- IP No. 12, The Triangle of Self-Obsession
- IP No. 13, By Young Addicts, For Young Addicts
- IP No. 14, One Addict's Experience...
- IP No. 15, PI & the NA Member
- IP No. 19, Self-Acceptance
- IP No. 20, H&I Service & the NA Member
- IP No. 23, Staying Clean on the Outside
- IP No. 27, For the Parents...



Turkish

- IP No. 10, Working Step Four in NA
- Group Business Meeting
- Disruptive & Violent Behavior



Zulu

- Keytags: Welcome thru Multi-Year
- Group Reading Cards

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2023 WSC *CAR* Survey Responses

2023 WSC CAR Survey Responses

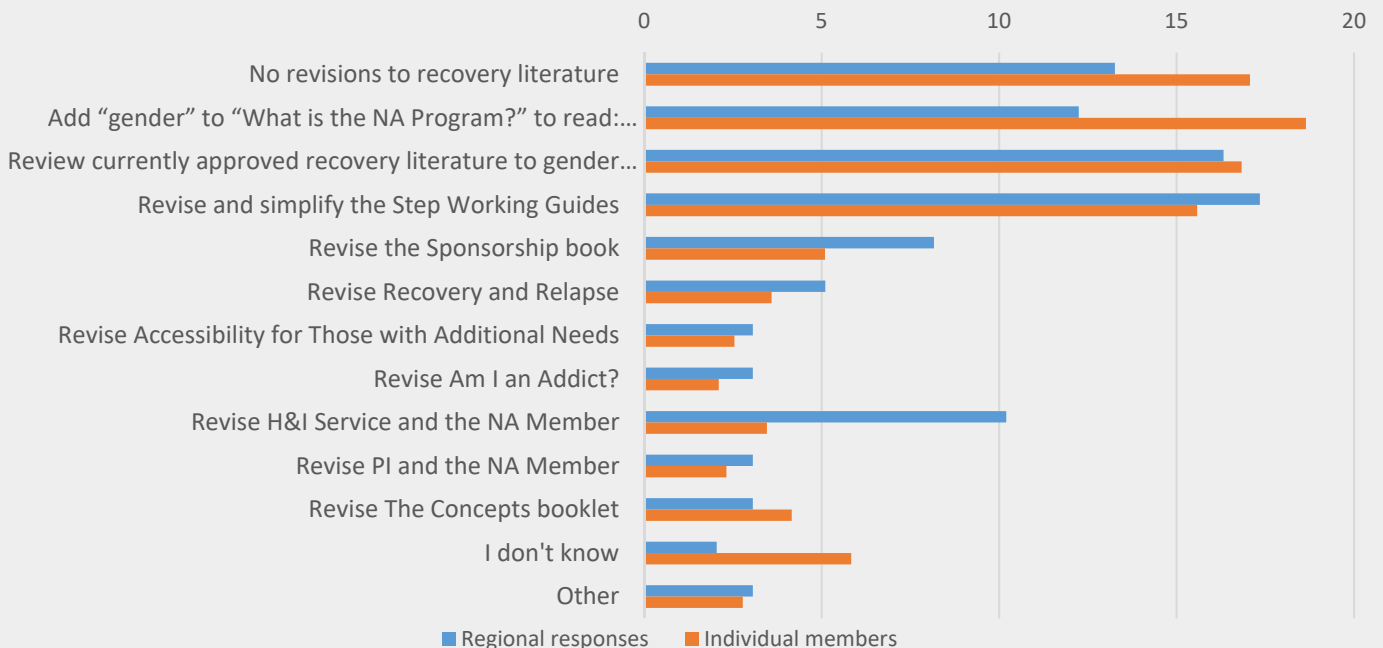
57 regions

7,731 member responses in 8 languages – English, French, Polish, Portuguese, Spanish, Russian, & Ukrainian

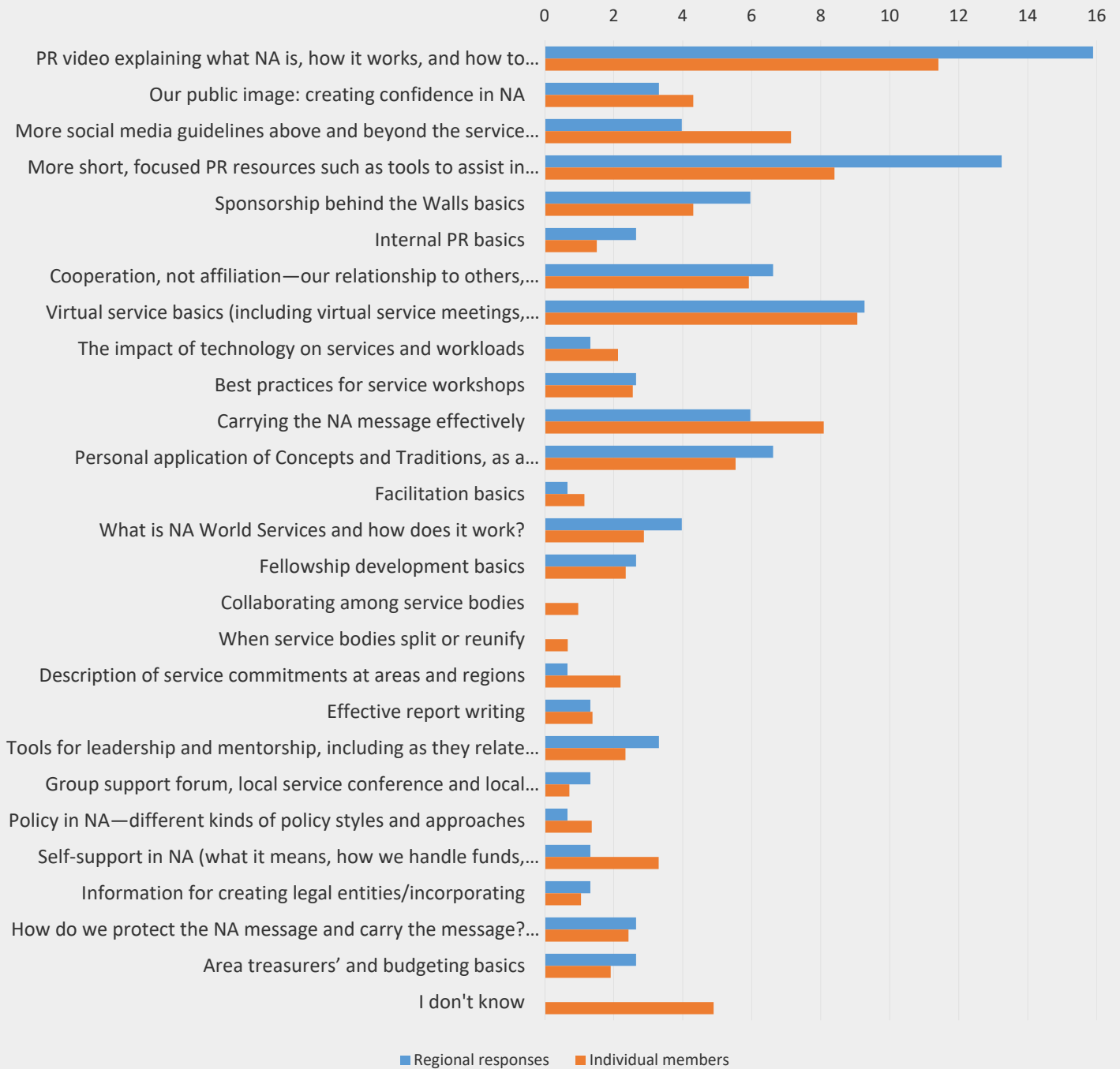
1. New Recovery Literature—choose up to 3 (percentage)



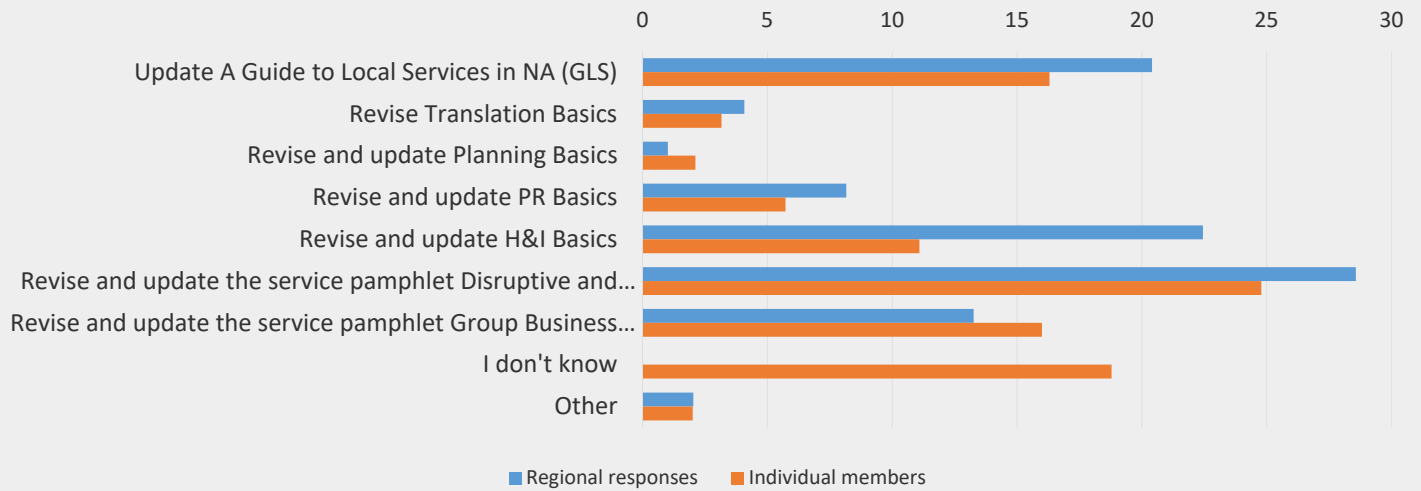
2. Revisions to Existing Recovery Literature—choose up to 2 (percentage)



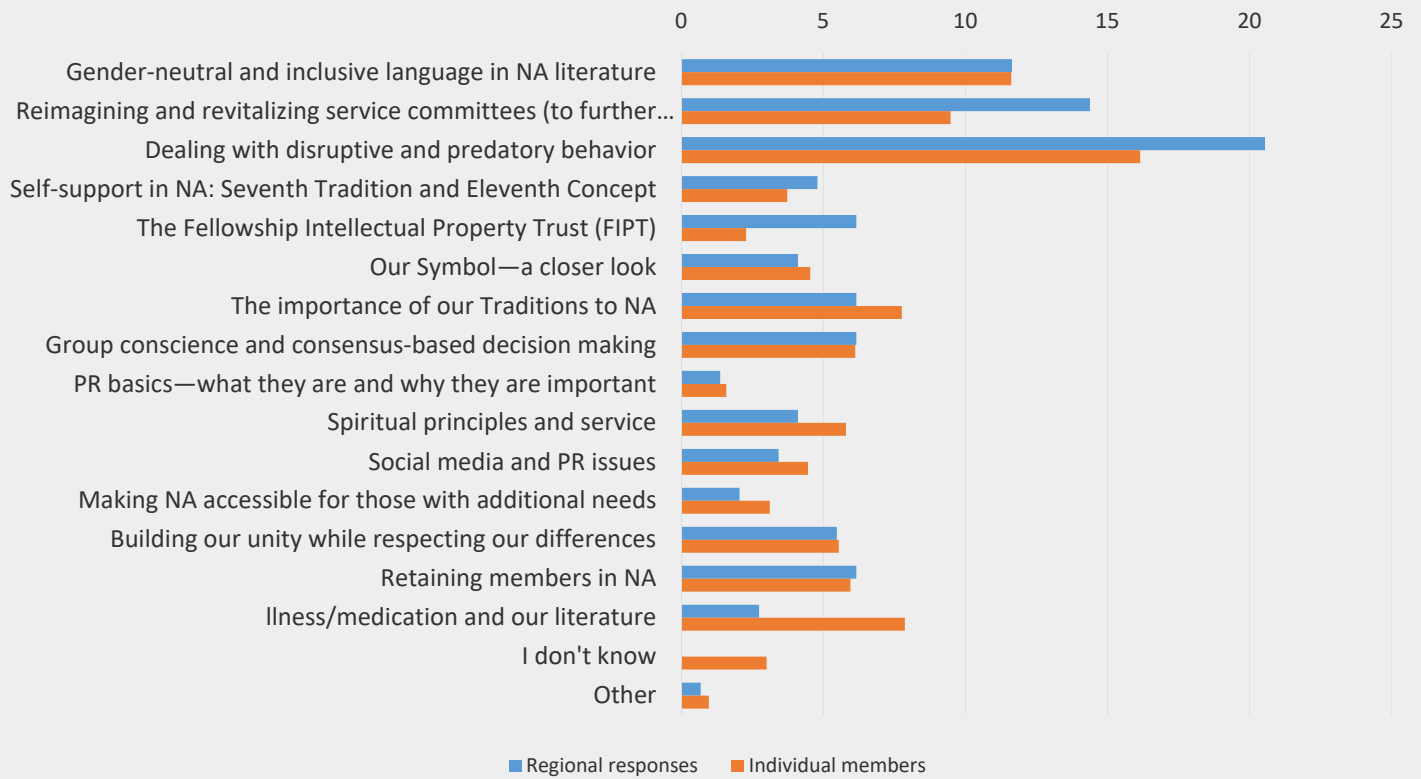
3. New Service Material—choose up to 3 (percentage)



4. Revisions to Existing Service Material—choose up to 2 (percentage)



5. Issue Discussion Topics—choose up to 3 (percentage)





2020–2023 Summary of NAWS Travel and Participation

Report of Participation & Travel Decisions Made by the World Board Executive Committee for NA World Services

1 July 2020 – 30 June 2023

The majority of these events are in response to a request for participation. Rather than stating that repeatedly, we are providing some simple information about what occurred. Items in blue denote virtual attendance that was requested formally and decided by the Executive Committee. WB members participated in many other workshops and webinars without a formal request being made to NA World Services.

Fellowship, Regional, and Zonal Support

WORLD SERVICE CONFERENCE

WSC Cofacilitators

1–4 March 2023

Purpose: NAWS brought all World-level trusted servants together before the WSC for an exchange of information and for planning.

Travelers: Daniel C, Mario T (attended virtually)—Cofacilitators

Location: Chatsworth, California, USA

World Service Conference

Special Note: For the first time in the history of World Services, the in-person meeting of the World Service Conference was cancelled due to the Coronavirus (COVID-19) pandemic. At the writing of the 2018–2020 Travel Report, the details for the 2020 World Service Conference had not been determined. The corrected information is below.

WSC 2020: Part 1

24–26, 29 April and 2–3 May 2020

WSC 2020: Part 2

7–9 August 2020

Purpose: Every two years, regional and zonal delegates, the members of the World Board, and the executive director of the World Service Office meet to discuss questions of significance to the Fellowship of Narcotics Anonymous as a whole. The purpose of the World Service Conference is to be supportive of the Fellowship as a whole and to define and take action according to the group conscience of Narcotics Anonymous.

Participants: 119 regional delegates, 4 zonal delegates, members of the World Board and the Human Resource Panel, the WSC cofacilitators, translators, and NAWS Staff.

WSC 2022

22–23, 29–30 April 2022

Purpose: Conference participants decided to postpone the full biennial WSC meeting until 2023, in the hopes that the financial and public health conditions would allow for an in-person meeting by then. An interim virtual WSC was held in 2022 to make decisions required by law and policy.

WSC 2023

30 April–6 May 2023

Purpose: This will be the first in-person meeting of the World Service Conference in five years and the first fully hybrid WSC.

Participants: 105 regional delegates, 3 zonal delegates, 12 members of the World Board, 4 members of the Human Resource Panel, 1 of the WSC cofacilitators, translators, and NAWS Staff are expected to participate in person. 7 regional delegates, 2 zonal delegates, 1 board member, and 1 WSC Cofacilitator are expected to participate virtually. (As of this writing, 7 regional delegates and 1 zonal delegate were still awaiting visas.)

WORKSHOPS AND PRESENTATIONS

62 EVENTS

European Delegates Meeting

5–6 September 2020

Purpose: Participated in the European Delegates Meeting.

Participants: Paul F, Yoel G—WB Members

Canadian Assembly of Narcotics Anonymous

12–13 September 2020

Purpose: Participated in the Canadian Assembly.

Participant: Jose Luis A—WB Member

European Delegates Meeting	November 2020
Purpose: Presented a NAWS Update and a session COVID-19 Challenges, Solutions, and Opportunities.	
Participants: Hammed T, Irene C— <i>WB Members</i>	
Western States Zonal Forum	30 January 2021
Purpose: Presented a planning session.	
Participants: Jack H— <i>WB Members</i> ; Steve R— <i>NAWS Staff</i>	
Autonomy Zonal Forum	30 January 2021
Purpose: Presented a Virtual Meetings workshop.	
Participants: Danny G, Lib E— <i>WB Members</i>	
Polish Region	February 2021
Purpose: Presented a NAWS Update.	
Participants: Irene C, Michael B— <i>WB Members</i>	
Asia Pacific Forum	22 February 2021
Purpose: Presented a NAWS Update.	
Participants: Paul F— <i>WB Member</i> ; Jane N— <i>NAWS Staff</i>	
European Delegates Meeting	18–21 February 2021
Purpose: Presented a NAWS Update.	
Participants: Eduardo G— <i>WB Member</i> ; Becky M— <i>NAWS Staff</i>	
Florida Service Symposium	25–28 March 2021
Purpose: Presented three sessions: Disaster Planning at All Levels of Service, Fund Flow in a Virtual Environment, and Predatory Behavior.	
Participants: Jorge M, Tana A— <i>WB Members</i> ; Steve R— <i>NAWS Staff</i>	
Washington Northern Idaho Region	1–30 April 2021
Purpose: Participation in A Month of Caring & Sharing—The Journey Continues.	
Participants: Various WB Members and NAWS Staff	
Upper Rocky Mountain Region	3 April 2021
Purpose: Participated in the Regional Assembly.	
Participants: Jack H, Michael B— <i>WB Members</i>	
Russian-speaking Zonal Forum	Beginning Mid April 2021
Purpose: Present 4–5 sessions every few weeks.	
Participants: To start: Hammed T, Yoel G— <i>WB Members</i>	
Ontario & Manitoba Region	17 April 2021
Purpose: Presented a planning session for Fellowship development.	
Participant: Ron H— <i>former World Board Member</i>	
European Service Learning Days (ESLD)	9 May 2021
Purpose: Presented a Virtual Meetings and Services Workshop.	
Participants: Danny G, Jose Luis A— <i>WB Members</i>	
Arabic Marathon Meeting	4 June 2021
Purpose: Presented a Virtual Meetings and Services Workshop.	
Participants: Danny G— <i>WB Member</i> ; Nick E— <i>NAWS Staff</i>	
European Conference & Convention (ECCNA)	25 July 2021
Purpose: Presented a NAWS Update.	
Participants: Irene C, Paul F— <i>WB Members</i>	

Multi-Zonal Service Symposium (MZSSNA)	27–28 August 2021
Purpose: Presented a NAWS Update and a Virtual Meetings workshop. Supported a <i>FIPT</i> session.	
Participants: Jack H, Lib E— <i>WB Members</i> ; Travis K— <i>NAWS Staff</i>	
Latin America Zonal Forum	August 2021
Purpose: Discussion concerning legal matters and confusion between groups and virtual meetings.	
Participants: Irene C— <i>WB Member</i> ; Anthony E— <i>NAWS Staff</i>	
Washington Northern Idaho Region	3–6 Sept 2021
Purpose: Participation in The Journey Continues – Revisited	
Participants: Various <i>WB Members</i> and <i>NAWS Staff</i>	
European Delegates Meeting	25 September 2021
Purpose: Presented a NAWS Report.	
Participants: Irene C— <i>WB Member</i> ; Becky M— <i>NAWS Staff</i>	
Canadian Assembly of Narcotics Anonymous	2–4 October 2021
Purpose: Presented a NAWS Update.	
Participants: Danny G, Jack H, Lib E, Yoel G— <i>WB Members</i> ; Nick E— <i>NAWS Staff</i>	
Multiregional Service Learning Days (MRSLDNA)	30 October 2021
Purpose: Presented on Area Toolbox and a NAWS Update.	
Participants: Lib E, Tim S— <i>WB Members</i> ; Nick E— <i>NAWS Staff</i>	
Rocky Mountain Zonal Forum	8 January 2022
Purpose: Conducted <i>CAR/CAT</i> workshop.	
Participants: Jack H, Jorge M— <i>WB Members</i>	
Plains States Zonal Forum	28–30 January 2022
Purpose: Conducted <i>CAR/CAT</i> and Fellowship development workshop.	
Participants: Lib E, Michael B— <i>WB Members</i>	
Western States Zonal Forum	29 January 2022
Purpose: Conducted <i>CAR/CAT</i> workshop.	
Participants: Eduardo G, Hammed T— <i>WB Members</i>	
Autonomy Zonal Forum	29 January 2022
Purpose: Conducted <i>CAR/CAT</i> workshop.	
Participants: Jorge M, Tana A— <i>WB Members</i>	
Mid-Atlantic Regional Learning Conference (MARLCNA)	5 February 2022
Purpose: Conducted <i>CAR/CAT</i> workshop.	
Participants: Irene C, Jack H— <i>WB Members</i>	
Connecticut Region	6 February 2022
Purpose: Conducted a NAWS Budget presentation.	
Participants: Danny G, Jack H— <i>WB Members</i>	
Southern Zonal Forum	12 February 2022
Purpose: Conducted <i>CAR/CAT</i> workshop.	
Participants: Irene C, Yoel G— <i>WB Members</i>	
Midwest Zonal Forum	19 February 2022
Purpose: Conducted <i>CAR/CAT</i> workshop.	
Participants: Jose Luis A, Tana A— <i>WB Members</i>	

European Delegates Meeting	17–20 February 2022
Purpose: Presented a NAWS Update.	
Participants: Danny G, Yoel G— <i>WB Members</i>	
Asia Pacific Forum	17 February 2022
Purpose: Presented a NAWS Update.	
Participants: Lib E, Michael B— <i>WB Members</i>	
Chesapeake & Potomac Region	13 March 2022
Purpose: Conducted <i>CAR/CAT</i> workshop.	
Participants: Danny G, Tana A— <i>WB Members</i>	
Western New York Region	19 March 2022
Purpose: Conducted <i>CAR/CAT</i> workshop.	
Participants: Danny G, Hammed T— <i>WB Members</i>	
New England Region	1–30 April 2022
Purpose: Participation in The Journey Continues—Continuing 2022	
Participants: Various <i>WB Members</i> and <i>NAWS Staff</i>	
European Delegates Meeting Fellowship Development/Russian Speaking Transit	8 April 2022
Purpose: Conducted a Fifth Tradition workshop	
Participants: Irene C, Yoel G— <i>WB Members</i>	
Asia Pacific Forum Planning Meeting	5 June 2022
Purpose: Participated in the APF Planning Meeting.	
Participants: Lib E, Yoel G— <i>WB Members</i>	
Autonomy Zonal Forum	23 July 2022
Purpose: Conducted two workshops: What is NA World Services and <i>FIPT</i> and Why It is Important	
Participants: Hammed T, Jack H— <i>WB Members</i>	
Northeastern States Service Symposium of NA (NESSNA)	29–30 July 2022
Purpose: Conducted a PR for Professionals Day, NAWS Update, and a Future of the WSC workshop.	
Participants: Jack H, Lib E— <i>WB Members</i> ; Jane N, Nick E, Steve R— <i>NAWS Staff</i>	
Canadian Convention	28 August–2 September 2022
Canadian Assembly	2–4 September 2022
Purpose: Conducted workshops at the convention and/or zonal forum.	
Participants: Danny G— <i>WB Member</i> ; Steve R— <i>NAWS Staff</i>	
Western Service Learning Days (WSLD)	28–30 October 2022
Purpose: Conducted these workshops: DRT/MAT Workshop, Starting Public Relations Services after the Pandemic, PR for Professionals Presentation, and NAWS Update	
Participants: Jose Luis A, Lib E, Michael B— <i>WB Members</i> ; Jane N, Bob S— <i>NAWS Staff</i>	
Southeastern Zonal Forum	3 December 2022
Purpose: Conducted <i>CAR</i> workshop.	
Participants: Danny G (in-person), Tana A— <i>WB Members</i>	
Michigan Region	3 December 2022
Purpose: Conducted <i>CAR</i> workshop.	
Participants: Eduardo G, Irene C— <i>WB Members</i>	

Upper Rocky Mountain	17 December 2022
Purpose: Conducted <i>CAR</i> workshop.	
Participants: Jorge M, Paul F— <i>WB Members</i>	
Multi Regional Learning Event (MRLE)	16-18 December 2022
Purpose: Conducted <i>CAR</i> workshop.	
Participants: Michael B, Jose Luis A, Tim S— <i>WB Members</i>	
Bergen Area Convention	31 December 2022
Purpose: Conducted <i>CAR</i> workshop.	
Participants: Danny G, Paul F, Tim S— <i>WB Members</i>	
Brazilian Zonal Forum	7 January 2023
Purpose: Conducted <i>CAR</i> workshop.	
Participants: Eduardo G, Tim S— <i>WB Members</i>	
Latin American Zonal Forum	14 January 2023
Purpose: Conducted <i>CAR</i> workshop.	
Participants: Jorge M, Jose Luis A— <i>WB Members</i> ; Johnny L— <i>NAWS Staff</i>	
German Speaking Region	15 January 2023
Purpose: Conducted <i>CAR</i> workshop.	
Participants: Hammed T, Paul F— <i>WB Members</i>	
Western States Zonal Forum	19–22 January 2023
Purpose: Conducted <i>CAR</i> workshop.	
Participants: Jack H, Lib E— <i>WB Members</i>	
Mid-Atlantic Regional Learning Conference (MARLCNA)	20–21 January 2023
Purpose: Conducted <i>CAR</i> workshop.	
Participants: Danny G, Irene C, Jose Luis A, Lib E, Tim S— <i>WB Members</i>	
Southern Zonal Forum	28 January 2023
Purpose: Conducted <i>CAR/CAT</i> workshop.	
Participants: Jorge M, Tana A— <i>WB Members</i>	
Autonomy Zonal Forum	28 January 2023
Purpose: Conducted <i>CAR/CAT</i> workshop.	
Participants: Hammed T, Jose Luis A— <i>WB Members</i>	
United States Zonal Workshop	3–5 February 2023
Purpose: Conducted <i>CAR/CAT</i> workshop.	
Participants: Hammed T, Irene C, Jack H, Paul F— <i>WB Members</i>	
Latin American Zonal Forum	11 February 2023
Purpose: Conducted <i>CAR/CAT</i> workshop.	
Participants: Jorge M, Jose Luis A— <i>WB Members</i> ; Johnny L— <i>NAWS Staff</i>	
Midwest Zonal Forum	17–18 February 2023
Purpose: Conducted <i>CAR/CAT</i> workshop.	
Participants: Danny G, Jose Luis A— <i>WB Members</i>	
Colorado Region	18 February 2023
Purpose: Conducted <i>CAR/CAT</i> workshop.	
Participants: Hammed T, Michael B— <i>WB Members</i>	

Arizona Region	25 February 2023
Purpose: Conducted <i>CAR/CAT</i> workshop.	
Participants: Danny G, Eduardo G— <i>WB Members</i>	
Chesapeake & Potomac Region	26 February 2023
Purpose: Conducted <i>CAR/CAT</i> workshop.	
Participants: Jose Luis A, Tana A— <i>WB Members</i>	
Asia Pacific Forum	27 February – 2 March 2023
Asia Pacific Forum Convention	3 March – 5 March 2023
Purpose: Assisted with the planning of the APF meeting and convention. However, due to a conflict with a <i>WB</i> meeting, were unable to participate in the events themselves.	
Participants: Lib E, Yoel G— <i>WB Members</i>	
Central California Region	17–19 March 2023
Purpose: Conducted <i>CAR/CAT</i> workshop. Presented <i>NAWS Update</i> .	
Participants: Michael B, Lib E, Paul F— <i>WB Members</i>	
Western New York Region	18 March 2023
Purpose: Conducted <i>CAR/CAT</i> workshop.	
Participants: Danny G, Hammed T— <i>WB Members</i>	

FELLOWSHIP AND PR WEBINARS 47 WEBINARS

Special Note: *The first open webinar for the entire Fellowship was conducted in September 2019 and the topic was Online Meeting Best Practices. It was comprised predominantly of small group discussions. The webinars that follow had a variety of formats including hearing from a single presenter or a panel of members on a subject, questions and answers, and small group discussions. They were all 2 hours in length and always had multiple languages translations. Sometimes a mini NAWS Update was included.*

NA in the Time of Coronavirus	25 July 2020
Virtual Meetings	31 October 2020
Carrying the Message Effectively and Virtually	19 December 2020
Virtual Meetings: Connecting to the Service System	13 March 2021
NAWS Update	20 March 2021
Fellowship Development	1 May 2021
Creating a Safe and Welcoming Atmosphere in NA	4 September 2021
Sponsorship Day	4 December 2021
Attracting Members to Service	19 March 2022
New Ideas for Fellowship Development	9 July 2022
World Unity Day	3 September 2022
Public Relations	5 November 2022
Hospitals & Institutions	10 November 2022
Sponsorship Day	3 December 2022

Public Relations Virtual Meetings**12 virtual meetings****H&I Virtual Meetings****12 virtual meetings**

Purpose: Open to all area and regional chairpersons. From 2020–2021 the webinars had high attendance and discussions centered on sharing experiences with each other and how to capitalize on their ability to use online platforms to continue service efforts. More recently, there seems to be an effort to rebuild the committees. Meetings are held every 3-4 months.

Zonal FD/PR Virtual Meetings**9 virtual meetings**

Purpose: Opportunity for zonal trusted servants to meet and discuss FD through PR efforts. Zones that have participated include: Brazil, CANA, European Delegates Meeting, Latin America, Northeast, Plains States, Southeastern, and Southern.

World Convention**1 trip****WCNA—Melbourne, Australia****cancelled**

Special Note: *The World Convention of NA was to be held in Melbourne, Australia in 2021. After multiple attempts to reschedule, and then evaluating the overall priorities for the use of NAWS' resources and the unknown impact of the global health crisis including potential travel restrictions, it was decided to cancel.*

WCNA 38 Site Visit**16–20 October 2022**

Purpose: Site visit to begin planning for WCNA 38.
Travelers: Anthony E, Becky M, and Johnny L—NAWS Staff
Location: Washington, DC, USA

World Board and Committees**112 virtual meetings & 2 trips****World Board Virtual Meetings****30 virtual meetings**

Purpose: Virtual World Board meetings of the 2020–2023 Conference cycle. 26 of these meetings were several hours in length, while 4 of these meetings were held for 3 full days.

Participants: [2020] Danny G, Eduardo G, Hammed T, Irene C, Jack H, Jorge M, Jose Luis A, Lib E, Michael B, Paul F, Tali M, Tana A, Tim S, Yoel G—*WB Members*
 [2021–2023] Danny G, Eduardo G, Hammed T, Irene C, Jack H, Jorge M, Jose Luis A, Lib E, Michael B, Paul F, Tana A, Tim S, Yoel G—*WB Members*

World Board Executive Committee Virtual Meetings**73 virtual meetings**

Purpose: The World Board Executive Committee met virtually every two weeks for the 2020–2023 Conference cycle.

World Board In-Person Meetings

Purpose: First in-person WB meeting of the 2020–2023 Conference cycle. **27–30 July 2022**

Second in-person WB meeting of the 2020–2023 Conference cycle. **1–4 March 2023**

Travelers: Danny G, Eduardo G, Hammed T, Irene C, Jack H, Jorge M, Jose Luis A, Lib E, Michael B, Paul F, Tana A, Tim S, Yoel G (in-person for first, [virtual for second](#))—*WB Members*

Location: Chatsworth, California, USA

Business Plan Group Virtual Meetings**9 virtual meetings**

Purpose: Virtual Business Plan Group meetings of the 2020–2023 Conference cycle.

Participants: Bob M, Junior B, Mary B, Ron H—*Workgroup Members*; Irene C, Jack, H, Hammed T, Tim S—*EC Members*; and NAWS Staff.

Workgroups **29 virtual meetings**

Fellowship Intellectual Property Trust Workgroup Virtual Meetings **7 virtual meetings**

Purpose: With the approval of the *Fellowship Intellectual Property Trust (FIPT)* revision project plan at WSC 2020, a workgroup was formed to begin the process for revisions to the Trust itself.

Participants: Jack H, Jorge M—*WB Members*; Art A, Jim B, Kelly S, Mitchel S, Sharon S, Troy B—*Workgroup Members*; and Anthony E, Becky M—*NAWS Staff*.

Spiritual Principle a Day Book Workgroup Virtual Meetings **5 virtual meetings**

Purpose: Virtual SPAD meetings of the 2020–2023 Conference cycle. 2 were several hours in length, while 3 meetings were over 3 full days.

Participants: Hammed T—*WB Member*; Abdul H, Amitabh S, Bob W, Jim B, Jim D, Kathleen N, Mary Carmen P, Staci H, Tawni C—*Workgroup Members*; and NAWS Staff.

Virtual Meeting of Zones **5 virtual meetings**

Purpose: The idea for the meeting came from the WSC of the Future Workgroup as a way for zonal forums to connect with, be inspired by, and collaborate with other zones. Zonal delegates/contacts and their alternates are invited to attend. As well as any interested World Board members.

Participants: Delegates, contacts, and alternates from all of the 15 Zonal Forums; WB Members; and NAWS staff.

Local Service Toolbox Project: Virtual Meeting Basics **12 virtual meetings (4 planning / 8 focus groups)**

Purpose: To develop a new tool that offers a compilation of best practices specific to providing meetings virtually, and some discussion of the application of key NA principles.

Participants: Danny G, Jose Luis A, Lib E, Yoel G—*WB Members*; 80+ Focus Group Members; Nick E—*NAWS Staff*.

Human Resource Panel (HRP) **16 virtual meetings & 2 trips**

HRP Virtual Meetings **16 virtual meetings**

Purpose: Virtual HRP meetings of the 2020–2023 Conference cycle.

Participants: Arne H-G, Craig R, Laura B, Nathanael M—*HRP Members*; and NAWS Staff.

HRP In-Person Meetings

Purpose: First in-person HRP meeting of the 2020–2023 Conference cycle. **25–27 August 2022**
 Second in-person HRP meeting of the 2020–2023 Conference cycle. **1–4 March 2023**

Travelers: Arne H-G, Craig R, Laura B, Nathanael M—*HRP Members*; and NAWS Staff.

Location: Chatsworth, California, USA

Public Relations **2 virtual meetings**

AA Twelve Step Organizations Virtual Day of Sharing **7 December 2021 & November 2022**

Purpose: Shared best practices and had open discussions with other Twelve-step organizations that were participating.

Participants: Anthony E, Becky M—*NAWS Staff*

Declined/Cancelled Requests

Western Service Learning Days (WSLD) **20–22 November 2020**

NAWS Update was cancelled for this all-virtual event.

Purpose: Requested NAWS Update.

Central Atlantic Region **17 April 2021**

Declined participation—unable to allocate the necessary resources during CP webinar.

Purpose: Requested participation in GSR Assembly.