

## WSC 2020 Regional Reports

### **A**

ABCD  
Alabama Northwest Florida  
Alaska  
AL-SASK  
Aotearoa New Zealand  
Argentina  
Arizona  
Arkansas  
Australia

### **B**

Baja Son  
Best Little  
BlackLands \*  
Bolivia\*  
Brazil  
Brazil Central \*  
Brazil Sul  
British Columbia  
Buckeye

### **C**

California Inland  
California Mid-State  
Canada Atlantic  
Carolina  
Central Atlantic  
Central California  
Chesapeake & Potomac  
Chicagoland  
Colombia  
Colorado  
Connecticut  
Costa Rica  
Cuba \*

### **D**

Democratic Republic of Congo \*  
Denmark

### **E**

Eastern New York  
Eastern Pennsylvania \*  
Ecuador  
Egypt

### **F**

Finland  
Florida  
France  
Freestate

### **G**

Georgia  
German Speaking  
Grande Sao Paulo

Greater Illinois  
Greater New York  
Greater Philadelphia  
Greece  
Guatemala

### **H**

Hawaii  
HOW Brazil

### **I**

Indiana  
Iowa  
Iran  
Irish  
Israel  
Italy

### **J**

Japan

### **K**

Kentuckiana Bluegrass  
Appalachian

### **L**

Lithuania  
Lone Star  
Louisiana

### **M**

Metro-Detroit  
Mexico  
Michigan  
Mid-America  
Mid-Atlantic  
Minas/Brazil \*  
Minnesota  
Mississippi  
Montana  
Mountaineer

### **N**

Nebraska  
Nepal  
NERF - NE India  
Netherlands  
New England  
New Jersey  
Nicaragua  
Nordeste Brazil \*  
North Carolina  
Northern California  
Northern New England  
Northern New Jersey  
Northern New York  
Norway

### **O**

Occidente-Mexico  
Ohio  
OK  
Ontario

### **P**

Pacific Cascade  
Panama  
Paraguay  
Peru  
Philippines  
Polish Speaking  
Portugal

### **Q**

Quebec  
Quisqueyana

### **R**

Region 51  
Region del Coqui  
Rio de Janeiro  
Rio Grande

### **S**

San Diego/Imperial Counties  
Show-Me  
Sierra Sage  
SOSONA Indian  
South Africa  
South Dakota  
South Florida  
Southern California  
Southern Idaho  
Spain  
Sweden

### **T**

Tejas Bluebonnet  
Tri-State

### **U**

UK  
Ukraine  
Upper Midwest  
Upper Rocky Mountain  
Uruguay  
Utah

### **V**

Venezuela  
Volunteer

### **W**

Washington Northern Idaho  
Western New York  
Western Russia  
Wisconsin

\* *Unseated regions*

**Facts about: ABCD Region**

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Name of Regional Delegate ..... **Michelle M**  
 Have you attended a WSC before? How many? ..... **Yes, 1**  
 Name of Alternate Delegate ..... **Paul V**  
 Have you attended a WSC before? How many? ..... **No**  
 How many areas are in the region? ..... **7**  
 How many groups are in the region? ..... **125**  
 How many meetings take place each week in the region? ..... **250**  
 How many H&I panels take place each week in the region? ..... **30**  
 Number of members since WSC 2018? ..... **Shrinking**  
 Total money region contributed to your zonal forum during your last fiscal year? ..... **60 US Dollars**

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face? ..... **12**  
 How many times a year does your RSC meet virtually? ..... **0**  
 How many times a year does your regional admin body meet virtually? ..... **0**  
 Does your region have a regional office? ..... **No**  
 Does your region have a regional convention? ..... **No** Attendance is:  
 What committees or workgroups do you have at your RSC?

**Literature Distribution; Phonenumber; Website**

Are any of these workgroups/committees new since the last WSC?  
 Does your RSC meeting use CBDM to reach decisions? ..... **Yes**  
 Do any of your areas use CBDM to reach decisions? ..... **Yes**  
 Comments about how that works:

**most participating members have acceptance with CBDM**

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?  
**No**  
 Has your region discussed where NA does not exist in your region? ..... **Yes**  
 What kind of training and mentoring efforts take place in your region and/or its areas?

**As the RD and AD we are trying to bring awareness of the movement within the NEZF that has been taking place with PR and FD on a zonal level. NA members in the ABCD region appear jaded and have taken on the "view" and/or the ideas of previous RD's that presented "anti-world" - and against the future of the WSC moving towards zonal seating. I don't think members know any better then what they were presented with at the time.**

Describe what kind of planning your region and/or its areas utilize.  
 Does your region or its areas have any shared services with other service bodies? ..... **No**  
 Successes with communication strategies in your region and/or its areas.

**Unfortunately there are members w/in the regional body that oppose virtual communication - as the RD I feel they have a mis-understanding of the benefits - we are working as a RD/AD team to show otherwise as we participate in NEZF zoom meetings and CP's zoom meetings that we find useful.**

Successes with utilizing technology in new ways within your region and/or areas.

**same as above**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**not all 7 areas have PR efforts - the ones that do have presentations within schools, Drug Courts, display literature racks and one area is attempting to develop an NA club house.**

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonenumber or a helpline?

**Yes, helping addicts find meetings within the area they are in as well as helping visiting addicts find meetings.**

Do you have a regional website?..... **Yes, abcdna.org**

If yes, do you keep your meeting information updated on the website?..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, 8 workshops will be done prior to the WSC 2020. One assembly at the region with RCM's then doing workshops with RD/AD help within the areas.**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per member**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion?..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **Yes, as an RD/AD team we felt the history of certain things needed to be addressed for newer members to understand what was being asked.**

Does your region engage in gathering a conscience for CAT material? ..... **Yes, still gathering information from those interested in the CAT- time**

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**MAT/DRT and how it pertains to NA**

Please describe the most significant challenge your region has faced since WSC 2018

**low meeting attendance and lack of trusted servants**

Please describe some highlights or successes your region has experienced since WSC 2018

**looking at new ways to make NA attractive, \*introducing the member areas to the ideas of the NEZF, \*although area meeting support is low there is support at the region.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

### Facts about: Alabama Northwest Florida Region

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Name of Regional Delegate .....	<b>Harold H</b>
Have you attended a WSC before? How many? .....	<b>Yes, 2</b>
Name of Alternate Delegate .....	<b>Kelly S</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
How many areas are in the region? .....	<b>12</b>
How many groups are in the region? .....	<b>141</b>
How many meetings take place each week in the region? .....	<b>381</b>
How many H&I panels take place each week in the region? .....	<b>55</b>
Number of members since WSC 2018? .....	<b>Staying the same</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>1000 US Dollars</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>increasing</b>
What committees or workgroups do you have at your RSC?	

#### **Convention/Events; FD/Outreach; PR/PI; Website**

Are any of these workgroups/committees new since the last WSC?

Does your RSC meeting use CBDM to reach decisions? .....

Do any of your areas use CBDM to reach decisions? .....

Comments about how that works:

**At the RSC, we conduct an RCM round-table where proposals are discussed and this is where the RCM's pretty much reach a consensus on how to proceed with the proposals. This process cuts out a lot of unnecessary debates and discussions on the proposals on the floor of the RSC. It helps speed Groups vary on how they reach consensus or how to proceed with a proposal.**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes, Currently we do not have a chair in place and we have been using ad-hoc when needed. We have a quarter of the state we call the "Black Hole", where we do not have any known NA meeting, how ever there are treatment facilities and drug court in those areas. We have reached out to the Judge who handle three and are still waiting on a response. Through hard work and effort, we do have 2 groups in that area.**

Has your region discussed where NA does not exist in your region? .....

What kind of training and mentoring efforts take place in your region and/or its areas?

**We have experience members that go into these areas by way of ad-hoc. At the area level we have orientations that explains the do's and don't of outreach and H&I.**

Describe what kind of planning your region and/or its areas utilize.

**We conduct an annual "General Assembly" where the RSC ( RD/AD ) conducts workshops for all regional GSR's and any members of the region that would like to attend. During the cycle year, the workshops focus on the CAR/Cat reports.**

Does your region or its areas have any shared services with other service bodies?

**Yes, The greater Birmingham Area along with the South Jefferson/Shelby Area H&I subcommittee work together to support the annual UAB Recovery Walk in Birmingham.**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

**We Use the YAP Phone services, we have used ZOOM for informal meetings and currently looking at utilizing ZOOM for RCM's that can't make it to the RSC because of extenuating circumstances**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**PI attends an annual substance abuse conference at the University of Alabama Tuscaloosa and we participate in the annual Recovery Day at the University of Alabama in Birmingham**

Number of conferences our PR/PI committees participate in/exhibit at: .....2

Does your region have any type of NA phonenumber or a helpline?

**Yes, We use YAP**

Do you have a regional website? ..... **Yes, alnwfl.org**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, We do CAR workshops by geographical areas, upon request form areas/groups and we conduct a Regional Assembly in February. AT the Regional Assembly we have all of the GSR's and alt-GSR's in the region plus the RSC Admin, and any other members in the ALNWFL Region.**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **Yes, Financial**

Does your region engage in gathering a conscience for CAT material? ...**Yes, This done at the Region Assembly.**

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**DRT/MAT**

Please describe the most significant challenge your region has faced since WSC 2018

**Our most significant challenge has been in the area of fellowship development in trying to get NA established in west central Alabama. Also, we are seeing very few new comers ( not new timers )in our meetings.**

Please describe some highlights or successes your region has experienced since WSC 2018

**Our Regional Convention has really taken off. What seems to be working well for us is continuity of service in all the positions.**

What additional information would you like to share with other conference participants?

**Continuity of service has been one of our greatest assets.**

Is there anything in particular you want to discuss at the conference?

**Fellowship development.**

### Facts about: Alaska Region

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Name of Regional Delegate .....	<b>Mandy H</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	<b>Alan M</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>3</b>
How many groups are in the region? .....	<b>47</b>
How many meetings take place each week in the region? .....	<b>112</b>
How many H&I panels take place each week in the region? .....	<b>10</b>
Number of members since WSC 2018? .....	<b>Shrinking</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>300 US Dollars</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>2</b>
How many times a year does your RSC meet virtually? .....	<b>2</b>
How many times a year does your regional admin body meet virtually? .....	<b>2</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>decreasing</b>
What committees or workgroups do you have at your RSC? <b>Convention/Events; FD/Outreach; H&amp;I; Literature Distrabution; Phonline; PR/PI;  Translations; Website Planning- committee based discussions; Shared services- phone  line, zoom, insurance, and website. ; Technology- zoom, phone. Google drive</b>	
Are any of these workgroups/committees new since the last WSC? <b>FD/Outreach</b>	
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>
Comments about how that works:	

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region? <b>Yes, Our outreach committee has tried to start online meetings for addicts that cant get to  a meeting or addicts in isolated areas. We are also activly working on translations.</b>	
Has your region discussed where NA does not exist in your region? .....	<b>Yes</b>
What kind of training and mentoring efforts take place in your region and/or its areas? <b>We are working to implement more of our options. Currently tried: *inventories, *GSR  orientations Would like to: *Project planning, *regional inventory</b>	
Describe what kind of planning your region and/or its areas utilize.	
Does your region or its areas have any shared services with other service bodies? <b>No</b>	

Successes with communication strategies in your region and/or its areas.

**We had a successful area inventory where we used a facilitator from outside our region. We have found that using as much communication as possible is best. combining private group in social media, email chains, website for reports, and google drive. Many reminders are needed.**

Successes with utilizing technology in new ways within your region and/or areas.

**We are using zoom for online meetings and for our regional service body to meet.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Panels, PSA's, schedules, website, trickle-down phone line.**

Number of conferences our PR/PI committees participate in/exhibit at: .....3

Does your region have any type of NA phonenumber or a helpline? ..... Yes

Do you have a regional website? ..... Yes, <https://akna.org/>

If yes, do you keep your meeting information updated on the website? ..... Yes

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, three workshops with about 20 members in attendance. we are hoping to do a fourth online for groups that are not accessible by road.**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... Yes

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? ..... **Yes, Cat workshop**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**DRT/MAT, changes to the FIPT, Outreach efforts.**

Please describe the most significant challenge your region has faced since WSC 2018

**Low participation, struggling to fill positions and form committee. Distance between us.**

Please describe some highlights or successes your region has experienced since WSC 2018

**\*Placed a bid for WSLD 2022 \*IDT's offered for the first time \*new meetings in Nennan, Homer, and Delta Junction \*Spad workshops offered \*outside facilitator came to Alaska \*High attendance at CAR workshops**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?



### Facts about: AL-SASK Region

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Name of Regional Delegate .....	<b>Chad B</b>
Have you attended a WSC before? How many? .....	<b>Yes, 2</b>
Name of Alternate Delegate .....	<b>Richard B</b>
Have you attended a WSC before? How many? .....	
How many areas are in the region? .....	<b>7</b>
How many groups are in the region? .....	<b>161</b>
How many meetings take place each week in the region? .....	<b>210</b>
How many H&I panels take place each week in the region? .....	<b>18</b>
Number of members since WSC 2018? .....	<b>Staying the same</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>800 Canadian Dollars</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>3</b>
How many times a year does your RSC meet virtually? .....	<b>2</b>
How many times a year does your regional admin body meet virtually? .....	<b>1</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: staying the same</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; FD/Outreach; Phonline; Project Based Workgroups; Website**

Are any of these workgroups/committees new since the last WSC?

**Other, We have added a PR position to the RSC, however the position is still vacant.**

**Consensus was the Region could benefit from having a point of reference as a resource in connecting its Areas to organizations throughout its expanse. It's our hope that this position will not be vacant for long and the RSC will be able to support PR efforts among its areas.**

Does your RSC meeting use CBDM to reach decisions? .....

Do any of your areas use CBDM to reach decisions? .....

Comments about how that works:

**We only have 2 of 7 Areas that are not using CBDM at this point, however they are moving in this direction with workshopping the process and have more interest than before.**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes, Our Region has allocated funds in our budget specifically for the ability to fund Regional members to facilitate workshops in Areas requesting such support. There are additional funds budgeted for travel to our Northern Areas for workshops and unity**

**events. RD and RDA travel to support facilitation of CAR/CAT workshops and any other requests possible.**

Has your region discussed where NA does not exist in your region? ..... **Yes**

What kind of training and mentoring efforts take place in your region and/or its areas?

**\*We hold an annual GSR Assembly at the Regional convention, offering subsidies to help alleviate some of the cost in attendance for GSRs from out of town or province communities. \*Mentorship and Service Position workshops have been held in various Areas. \*Vice and Alternate positions throughout the service structure is the most common source for mentorship. \*PR committees hold orientations for PI / H&I panel members.**

Describe what kind of planning your region and/or its areas utilize.

**The RSC uses strategic planning as a basis for prioritizing the ideas, concerns, requests, etc that come from the annual GSR Assembly. Work groups are then formed to carry out as much of the work load that is possible and within the human and financial resource capabilities.**

Does your region or its areas have any shared services with other service bodies?

**Yes, Some Areas have combined literature orders together in an effort to prudent with additional expenses. Areas will often call upon other Areas for facilitation of various workshops to add the diversity and fresh look from other NA communities.**

Successes with communication strategies in your region and/or its areas.

**We have a pretty good line of communication via emails, texting, phone calls, etc. Our face to face RSCs are where the majority of the planning for the next few months at a time comes from and those who need to be in contact mostly are. One area of struggle comes from new RSC members joining the table and learning to keep up to date with email communication.**

Successes with utilizing technology in new ways within your region and/or areas.

**The Regional body has met virtually 3 times now. The first time was more about a test run with the zoom platform and learning its viability. Our second experience was a run through the CAR so RCMs could learn how to workshop this in their respective Areas. Our most recent zoom meeting was the first run at holding a hybrid RSC meeting, more in line with touching base and preparing for the face to face in March 2020. We are coming to a consensus that the virtual meetings will certainly be a more prudent way of meeting and discussing business that doesn't require the face to face. Moving forward we believe we will utilize this avenue more often.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**\* electronic billboards at one of our Areas airports \* poster (Area phone number tear away) & IP drives are most common throughout the Areas. \* monthly PRC meetings as the umbrella for H&I / PI panels \* PR booths at Recovery Day events, Homeless Connect days \* presence in treatments centres (panels, meetings) \* coffee news papers \* Area & Regional phone lines**

Number of conferences our PR/PI committees participate in/exhibit at: .....2

Does your region have any type of NA phoneline or a helpline?

**Yes, We have a toll-free number which is a live answering service that assists in directing calls to individual Area helplines. Our number is also a linked to the automated CANA Zonal toll-free number**

Do you have a regional website?..... **Yes, [www.alsaskrsc-na.org](http://www.alsaskrsc-na.org)**

If yes, do you keep your meeting information updated on the website?..... **Yes**

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, Historically each Area (7) will facilitate one CAR workshop per cycle and the Region will facilitate one at the face to face meeting prior to the WSC to gain a consensus on what the Region as a whole supports.**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per member**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion?..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **Yes, There have been**

**background discussions in the past to help members become better equated with the motion at hand.**

Does your region engage in gathering a conscience for CAT material? . **Yes, This process is much the same as the CAR, workshops are the main source for members input and participation.**

**At times when it is possible, both the CAR & CAT will be workshopped in the same day.**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**Money and the flow of funds continues to be a popular topic regarding how do we (groups & service bodies in general) generate contributions to not only fund Area PR efforts and events, but also send forward to other levels of service for funding of their efforts. Gender neutral language has also been a growing topic with interests on both sides of the scale.**

Please describe the most significant challenge your region has faced since WSC 2018

**Financial challenges from members across the Region has impacted not only the level of personal contributions but also the revenues generated from events and conventions. 2018 - 19 have been a tough couple years which the Region seems to be starting to get a little more innovative with prudence, mindfulness, and direct member involvement. The latter part of 2019 and moving into 2020 this trend is starting to taking a turn for the better.**

Please describe some highlights or successes your region has experienced since WSC 2018

**\* successfully moving through the initial process of becoming Zoom friendly, or friendlier :) \* The Region had a very successful 2019 Convention in one of the most Northern Areas, bringing powerful unity and financial success.**

What additional information would you like to share with other conference participants?

**Although our Region has had some financial setbacks over the last conference cycle altering our ability to perform at our fullest, the unity seems to have become stronger in the way of pulling together to weather the storm. We continue to stay connected to CANA and NAWS by carrying out our primary purpose to the best of our ability. This connection has enabled a couple new meetings to start in communities where there once was no NA, as well as help fill the literature shelves in a Northern prison. All this is through connecting one addict to another to another.**

Is there anything in particular you want to discuss at the conference?

**There is nothing to add at the time of writing this report, however our Region is meeting again face to face before the WSC and there are still CAR/CAT workshops to be held which are generally good for bringing up discussion items.**

## Facts about: Aotearoa New Zealand Region

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Name of Regional Delegate .....	<b>Sharleen F</b>
Have you attended a WSC before? How many? .....	
Name of Alternate Delegate .....	<b>Andrea K</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>3</b>
How many groups are in the region? .....	
How many meetings take place each week in the region? .....	<b>166</b>
How many H&I panels take place each week in the region? .....	<b>15</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? ...	<b>2000 New Zealand Dollars</b>

## Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>1</b>
How many times a year does your regional admin body meet virtually? .....	<b>4</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>increasing</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; Literature Distribution; Phoneline; PR/PI; Regional Service Office; Website**

Are any of these workgroups/committees new since the last WSC?

**Convention/Events**

Does your RSC meeting use CBDM to reach decisions? .....

**Yes**

Do any of your areas use CBDM to reach decisions? .....

**Yes**

Comments about how that works:

**Region: From our Regional Guidelines: The Aotearoa NZ RSC seeks to reach decisions by consensus. This can be defined as "all decisions can be supported by all voting participants" when, after full discussion, no member has strong opposition. Please refer to the Concept Six for further information on NA decision making. Should a single member have strong opposition, they are invited to speak to their strong opposition and reasons, and then the RSC members will decide to proceed or not, bearing in mind that the dissenting view is valuable. The dissenting view and reasons will be minuted as well as the decision. \*One area's feedback: Overall well, decision making is more focussed and flows better than in the past using Robert's Rules**

## Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes**

Has your region discussed where NA does not exist in your region? ..... **Yes**

What kind of training and mentoring efforts take place in your region and/or its areas?

**Planning to hold service workshops in each of the three areas in 2020.**

Describe what kind of planning your region and/or its areas utilize.

**Region has two main planning sessions. One for strategic planning and one for budgeting. The strategic planning has a business planning focus and sets goals for the year which are reviewed quarterly. The budgeting planning session sets the budget for the year. We've just reached the end of our business plan and about to prepare a new one. One area uses an area survey and annual area budget. No feedback from other two.**

Does your region or its areas have any shared services with other service bodies?

**No**

Successes with communication strategies in your region and/or its areas.

**Investigating the use of virtual regional service meetings (1 trial held). The region (nzscc@nzna.org and each area has its own email list of past, present and interested members for sharing information).**

Successes with utilizing technology in new ways within your region and/or areas.

**We now have GSuite available so all documents can be viewed by members and all regional trusted servants have service Gmail accounts (e.g. rd@gmail.com)**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**H&1, stands at community events, relationship building with government and NGOs, online campaigns.**

Number of conferences our PR/PI committees participate in/exhibit at: ..... **1**

Does your region have any type of NA phonenumber or a helpline?

**Yes, Helpline is a line managed by both men and woman serving on the committee. All calls and emails are responded to In a 24 hour time frame. Assistance is given and after care is also provided for a local contact in their area or just extra support. We also send out literature free of charge to the rural areas or people without internet access. The Helpline subcommittee oversees a free call service covering all fixed calls with in New Zealand. The number is 0800 NA TODAY (0800 628 632). Helpline can also be found at nzna.org under contacts and our contact email is help@nzna.org. However when contacting us on email it is done by the contact form online which gets sent directly to us or if they email web@nzna.org it will get forwarded to us as well.**

Do you have a regional website?..... **Yes, <http://www.nzna.org/>**

If yes, do you keep your meeting information updated on the website?..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, Each of the three areas held a workshop using powerpoint slides adapted from those supplied by NAWs. Reported attendance was between 15 to 31 in each. In the**

**Central Area per it was presented by RD. We used 3 laptops and split into small groups. It was agreed that doing it as a large group with a digital projector would be much better next time.**

Which method does your community use to reach a conscience on the CAR?

**Discussion and vote by GSRs at regional workshop/assembly**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**The following are not new issues. • Attracting members to service, in particular: all Regional positions not being filled on first call for nominees- having enough GSRs, particularly from outlying areas in attendance at Area meetings. • There are more gender diverse members in the rooms who are affected by the current language in our literature e.g. he/she and God as we understood him. • GSR's attracting, supporting, retaining and rotation of GSR's/GSR alts. Our service efforts are impacted severely when the lines of communication between region/area and groups is lost or impaired**

Please describe the most significant challenge your region has faced since WSC 2018

**Attracting members to service and mentoring them into roles so this is a pleasant and successful experience for them.**

Please describe some highlights or successes your region has experienced since WSC 2018

**• Have gained Charitable Status for FSO which means that GSuite is now free. • Convention held late 2018 in a more rural, but culturally significant part of New Zealand, Waitangi attracted a significant number of newcomers, particularly Maori (indigenous New Zealanders). • Both a trial and a pilot have been done for a national survey in 2020 will be used to estimate the total number of addicts attending meetings in the Aotearoa New Zealand fellowship as well as look at our demographic and other characteristics and how these have changed since the last survey in 2008 • Transition of website to a new and improved website • Many newcomers attend NA meetings from treatment facilities or the Drug Court.**

What additional information would you like to share with other conference participants?

**We have switched from having 1 RCM from each area at Regional Service Committee to having 2 RCMS as active (voting) participants, because there was an imbalance between the number of trusted admin servants and the area representatives.**

Is there anything in particular you want to discuss at the conference?

**• Service Workload increase when virtual meetings are in addition to face-to-face meetings. • Mentoring new members into service positions and helping them understand the traditions.**

### Facts about: Argentina Region

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Name of Regional Delegate .....	<b>Laura F</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Jorge M</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>22</b>
How many groups are in the region? .....	<b>271</b>
How many meetings take place each week in the region? .....	<b>784</b>
How many H&I panels take place each week in the region? .....	<b>23</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>0</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>decreasing</b>
What committees or workgroups do you have at your RSC?	

**Conventions/events; FD/outreach; H&I; Literature distribution; PR/PI; Workgroups; Regional Service Office; Website**

Are any of these workgroups/committees new since the last WSC?

**Workgroups**

Does your RSC meeting use CBDM to reach decisions? .....

Do any of your areas use CBDM to reach decisions? .....

Comments about how that works:

**It's a process, we voted for may years, but in the past few years we have tried to reach consensus, debates are longer, but at the same time they are productive**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes, The FD committee began to call themselves the FD committee in 2019. Previously this committee was part of the regional office subcommittee and it was called "groups in development but now its a subcommittee of the RSC and it is more committed and has more responsibility. One of its assigned tasks is to be present in isolated areas of the most important urban centers of our region. Argentina is a very large country geographically speaking and there is a lot to be done. The development committee of the fellowship holds 2 service forums per year in geographical zones where NA is still**



**developing and this motivates members and helps to share experience strength and hope.**

Has your region discussed where NA does not exist in your region? ..... **Yes**

What kind of training and mentoring efforts take place in your region and/or its areas?

**The most developed areas hold workshops and service forums regularly. The RSC facilitates service days and forums for the least developed areas.**

Describe what kind of planning your region and/or its areas utilize.

**Each area committee has biannual plan which they present to the RSC. There are areas in the region that do inventories and then utilize that information to plan the growth process.**

Does your region or its areas have any shared services with other service bodies?

**Yes, Most of the services are provided on a shared basis between the subcommittees and the areas that are closer to other areas**

Successes with communication strategies in your region and/or its areas.

**For several years we have had radio and TV campaigns at a national level. The areas develop communication campaigns in public passenger transportation means. Last year we participated in the largest book fair in our country**

Successes with utilizing technology in new ways within your region and/or areas.

**The office committee created a workgroup called new technologies which is in charge of researching and recommending timely actions related to technology. They have Google campaigns that have great impact. In 2019 they created a fan page in Facebook that received a lot of support and we are considering creating an information line via What's App. The PI regional subcommittee started a multimedia workgroup**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**We provide services on radio stations, schools, we post decals in different means of transportation and in health centers, in beach resorts, we post banners and hand out informational bulletins in hospitals and municipal districts. We participated in psychiatry congresses in Mar de Plata and Mendoza, in the Buenos Aires international book fair in 2019. We received a declaration, recognizing NA for its value and social commitment, from the province of Cordoba, from the Buenos Aires legislature and the cities of Santa Fe and Rosario**

Number of conferences our PR/PI committees participate in/exhibit at: .....3

Does your region have any type of NA phoneline or a helpline?

**Yes, We work with a national 0800 number and the local phone lines and information line in What's App**

Do you have a regional website? ..... **Yes, [www.na.org.ar](http://www.na.org.ar)**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

## **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, We began to hold workshops in February, so we don't have all the information yet**

Which method does your community use to reach a conscience on the CAR?

**Debate and vote by the GSRs in a workshop/regional assembly  
we will have our assembly on 23 March 2020**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? **Yes, We will have it via Zoom**

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

Please describe the most significant challenge your region has faced since WSC 2018

Please describe some highlights or successes your region has experienced since WSC 2018

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**Facts about: Arizona Region**

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Name of Regional Delegate .....	<b>Ken F</b>
Have you attended a WSC before? How many? .....	<b>Yes, 5</b>
Name of Alternate Delegate .....	
Have you attended a WSC before? How many?.....	
How many areas are in the region? .....	<b>9</b>
How many groups are in the region? .....	<b>200</b>
How many meetings take place each week in the region? .....	<b>404</b>
How many H&I panels take place each week in the region? .....	<b>50</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>0</b>

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?.....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is:
What committees or workgroups do you have at your RSC?	
<b>FD/Outreach; H&amp;I; Literature Review; PR/PI; Website</b>	
Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	
<b>The region has been using CBDM over the last 12 years and most of the area have been using to and the other ones are converting over to it.</b>	

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?	
<b>This is base out of our PR committee target is the Native American and Latino</b>	
Has your region discussed where NA does not exist in your region? .....	<b>Yes</b>
What kind of training and mentoring efforts take place in your region and/or its areas?	
<b>The region is a resource to the areas and groups.</b>	
Describe what kind of planning your region and/or its areas utilize.	
<b>Biennial planning assemblies on the odd years</b>	
Does your region or its areas have any shared services with other service bodies?	
<b>Yes, Were areas cannot cover another area will step in to support</b>	
Successes with communication strategies in your region and/or its areas.	
<b>Lationa and Native American rise is participation outreach success in these areas</b>	
Successes with utilizing technology in new ways within your region and/or areas.	

**Zoom/Loomio, Teams, facebook and face time**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**We staff PR booths both at the regional and area levels, military events Law Enforcement agencies, Needle Exchange programs and various events in the region**

Number of conferences our PR/PI committees participate in/exhibit at: .....1

Does your region have any type of NA phonenumber or a helpline?

**No**

Do you have a regional website?..... **Yes, www.arizona-na.org**

If yes, do you keep your meeting information updated on the website?..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes due to our size we have tally sheets that the groups can turn in or we ask them to come together to ally and add other information that we may be given before the conference**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion?..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **Yes at the assembly we talk about and gather information in the CAR and CAT.**

**Also bring any request from the body to the World board for input**

Does your region engage in gathering a conscience for CAT material? **Yes, we take inout on the CAT at the regional assembly.**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Social media, our duding principles, lack of trusted servant, option crisis, and MAT/DRT**

Please describe the most significant challenge your region has faced since WSC 2018

**Lack of trusted servants, attendance in out from and DRT/MATthe use of the BMLT is growing and the growth in our Spanish speaking community**

Please describe some highlights or successes your region has experienced since WSC 2018

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

### Facts about: Arkansas Region

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Name of Regional Delegate .....	<b>Dyanne E-C</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Glynn W</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>7</b>
How many groups are in the region? .....	<b>36</b>
How many meetings take place each week in the region? .....	<b>314</b>
How many H&I panels take place each week in the region? .....	<b>27</b>
Number of members since WSC 2018? .....	<b>Shrinking</b>
Total money region contributed to your zonal forum during your last fiscal year? ...	<b>146196 US Dollars</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>staying the same</b>
What committees or workgroups do you have at your RSC?	

#### **Convention/Events; H&I; PR/PI**

Are any of these workgroups/committees new since the last WSC?

Does your RSC meeting use CBDM to reach decisions? .....

Do any of your areas use CBDM to reach decisions? .....

Comments about how that works:

**It works well. Still some confusion when voting is involved.**

### Service Delivery & Best Practices

---

Are fellowship development (FD) or outreach efforts provided within your region?

**Yes, We have 1-2 members travel to struggling and loner groups to show support.**

Has your region discussed where NA does not exist in your region? .....

What kind of training and mentoring efforts take place in your region and/or its areas?

**Mentoring in service, "in-training" positions, service oriented meetings, service workshops**

Describe what kind of planning your region and/or its areas utilize.

**none**

Does your region or its areas have any shared services with other service bodies?

**Yes, Phonenumber/hotline**

Successes with communication strategies in your region and/or its areas.

**Areas are developing their own websites and private facebook groups. Committees are using GroupMe/Slack to improve communication, and group texts for home groups.**

Successes with utilizing technology in new ways within your region and/or areas.

**Areas are developing their own websites and private facebook groups. Committees are using GroupMe/Slack to improve communication, and group texts for home groups.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**We have increased our presence at health fairs. Increased flier days, PR presentations, business cards to provide for law enforcement, reaching out to community groups, and some areas are having success with radio PSA.**

Number of conferences our PR/PI committees participate in/exhibit at: .....1

Does your region have any type of NA phonenumber or a helpline?

**Yes, We have an 800 number with an answering service for meeting information and a patch list of "live" addicts to contact for more assistance.**

Do you have a regional website?..... Yes, [www.arscna.org](http://www.arscna.org)

If yes, do you keep your meeting information updated on the website?..... Yes

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, We hosted a Region CAR workshop 2/1/20. We had 15 people in attendance. It was an all day event with food provided by the hosting area.**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per Area**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion?..... Yes

Does your region discuss the parts of the CAR not related to motions? **Yes, Via CAR workshops at the Region's Service Committee and local area CAR workshops.**

Does your region engage in gathering a conscience for CAT material? ... **Yes, We discuss and vote on the CAT on same day as CAR.**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**FIPT inspection and changes**

Please describe the most significant challenge your region has faced since WSC 2018

**We continue to struggle with filling services positions. Our "subcommittees" are really 1 person coordinating services.**

Please describe some highlights or successes your region has experienced since WSC 2018

**Public Relations has increased involvement in community, emotional maturity, unity, and increased communication.**

What additional information would you like to share with other conference participants?

**none**

Is there anything in particular you want to discuss at the conference?

**How to support inmates in need of sponsorship and step work, how to develop groups/Narcotics Anonymous presence in remote, isolated, areas**

**Facts about: Australian Region**

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Name of Regional Delegate ..... **Elliot M**  
 Have you attended a WSC before? How many? ..... **Yes, 1**  
 Name of Alternate Delegate ..... **Joanna W**  
 Have you attended a WSC before? How many? ..... **No**  
 How many areas are in the region? ..... **16**  
 How many groups are in the region? ..... **615**  
 How many meetings take place each week in the region? ..... **628**  
 How many H&I panels take place each week in the region? .....  
 Number of members since WSC 2018? ..... **Growing**  
 Total money region contributed to your zonal forum during your last fiscal year? ..... **12111 US Dollars**

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?..... **3**  
 How many times a year does your RSC meet virtually? ..... **0**  
 How many times a year does your regional admin body meet virtually? ..... **12**  
 Does your region have a regional office? ..... **Yes**  
 Does your region have a regional convention? ..... **No** Attendance is:

What committees or workgroups do you have at your RSC?  
**FD/Outreach; PR/PI; Project Based Workgroups; Regional Service Office; Website;  
 Other; NA Today Magazine; Indigenous ; Policy; Inventory and Planning Workgroup;  
 Review of our Legal Status Workgroup**

Are any of these workgroups/committees new since the last WSC?  
**Other, Inventory and Planning Workgroup (project based - limited life span); Review of  
 our Legal Status Workgroup (project based - limited life span)**

Does your RSC meeting use CBDM to reach decisions? ..... **Yes**  
 Do any of your areas use CBDM to reach decisions? ..... **Yes**  
 Comments about how that works:

**We use the language of proposals rather than Motions. Proposals can be amended on the floor and often the endorsed proposal is different from the first wording of the idea. The intent is often critical to the outcome rather than the exact wording of the proposal itself. If a complex idea is being discussed we often have members leave the floor with the proposal to reword it based on the discussion and represent once formulated to give the best chance of passing. This method requires an experienced chairperson who can "read" the room and summarise where we are at. We allow several hours of time solely for discussion on the Saturday before formal business on the Sunday. The emphasis of our CBDM is that those objecting or in the minority have the obligation to propose the amendment that can allow the proposal to pass. Objections can be noted in the minutes**



next to consensus decisions and blocking on basis of Tradition or Concepts can still be achieved.

### **Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes, For part of this cycle we have had vacant Outreach Chair and Vice Chair which has created problems. We have just appointed a very experienced Care-taker to the role and hope to have them settled in the role soon. \*We do not have an up to date contact list of our Outreach groups, which means the information flow in both directions' ceases including groups are not receiving their Regionally produced resources. \*We have had some successes in Outreach thanks to Areas and the SSP though. Greater Queensland and the Northern Territory have combined as one Area under the SSP which has created the largest Area by land mass covering approx 1/3 of Australia!!! This has significantly reduced the amount of groups under the Outreach umbrella and means they are better serviced by way of the GSF and LSC than they would have otherwise been. Region can not take credit for this other than providing support - the real work in accomplishing this was the efforts of Greater QLD Service Board and the membership in NT (who were not Regionally Seated Area).**

Has your region discussed where NA does not exist in your region? ..... **No**

What kind of training and mentoring efforts take place in your region and/or its areas?

**Each Area is able to request a Regionally funded workshop each cycle. Already this cycle the amount of requests received is more than we delivered in the previous cycle. We allocate resources and funding and tailor each workshop to the Areas needs. Generally these occur in conjunction with another Fellowship event like a Unity day or Convention. \*Regionally our Secretary has been utilising the technology provided to us through Office 365 and creating folders accessible via our service emails to help train and mentor new Regional members with all the important documents in one place. \*During the 2 year cycle, the RD and AD usually run at least one Service workshop during the Regional Meeting. Often this will be and IDT or Literature input session. \*We utilise Vice Chairs and Alternates in service positions to train and mentor. The biggest amount of training and mentoring is done with the RD and AD. The delegate team act as a team and a lot of communication and learning takes place between the two.**

Describe what kind of planning your region and/or its areas utilize.

**Previous cycles we have completed a strategic planning session to shape the focus of our subcommittees. This cycle we forwent the usual SP to accommodate sessions run by our Inventory and Planning Workgroup.**

**Our Regional meetings are not the most effective - we all believe there is room for improvement and better use of technology and a focus on reducing the costs of meeting face to face. Many small ideas and suggestions have been made, some implemented,**

most not. We decided that we needed to do a thorough 4th Step on ourselves to before attempting to apply bandaids left, right, and centre. \*So, no SP or Forward Planning this cycle, rather a two year approach to feedback gathering and suggested solutions made by the Workgoroup to trial. \*We did however endorse the most comprehensive in depth budget to date which is a huge step in Forward Planning for the Australian Region.

Does your region or its areas have any shared services with other service bodies?

Yes, Sydney is comprised of 4 Areas who operate a Metro system. Recently the Australian IT Subcommittee implemented a major upgrade and centralization of our phone line systems. Nearly every single Area in Australia has ported their system to the National number now, reducing the costs incurred by each Area and shifting that at a reduced rate to the Region. A mobile phone number with SMS capabilities to return meeting search results was rolled out as a part of this upgrade. This is the result on a multi-year project by both PR and IT to upgrade our current system. With Area's switching off their local service, we save a considerable amount which can now be freed up for other vital services.

Successes with communication strategies in your region and/or its areas.

Communication continues to be a struggle.

Successes with utilizing technology in new ways within your region and/or areas.

\* See above comments re phonenumber upgrade. \* We have combined Indigenous and PR presentations through virtual means happening in remote H&I facilities. These facilities would not otherwise be able to receive NA presentations due to geographical isolation. This method is being explored currently for expansion into prisons.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

All Australian major TV channels are running CSA's (Community Service Announcement) for NA Australia. We had these updated to include our new mobile service number and to fit the required format that the Stations required. This has been a major achievement of our PR subcommittee especially the industry knowledge of our current PR Chair. Areas participated in PR week with banners funded by Region being provided to all Areas. Spikes in calls to phonenumber were recorded in the weeks following these efforts.

Number of conferences our PR/PI committees participate in/exhibit at: .....10

Does your region have any type of NA phonenumber or a helpline?

Yes, As above

Do you have a regional website? ..... Yes, na.org.au

If yes, do you keep your meeting information updated on the website? ..... Yes

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

Yes, At time of reporting we have not conducted yet. It is done at our March Regional Meeting. The RD and AD have participated in several CAR workshops of other Regions.

**We really enjoyed and appreciated participating in the combined NY Regions multi-regional CAR Motion makers virtual meeting.**

Which method does your community use to reach a conscience on the CAR?

**Discussion and vote by RCMs at RSC meeting**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **Yes, Only if time allows.**

Does your region engage in gathering a conscience for CAT material? ..... **Yes, This year we plan on discussing Seating with the Region to gather a conscience on in light of Zonal Delegates participating with full voting rights. Other aspects of CAT will be time dependent.**

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**1) Established a Review of our Legal Status Workgroup. Tasked with investigation and reporting of our legal responsibilities and tax obligations as we currently operate and as we may grow in the future, providing recommendations regarding our options to register as a charity/organization. Have engaged law firm with extensive 12 step fellowship experience to complete a brief on behalf of the Workgroup which constitutes a very large expenditure to be approved for a single item which shows the level of importance to the Australian Region. Funded until March 2020 with possibility to extend as required. 2) Motion 13 and collaboration with Sweden Region.**

Please describe the most significant challenge your region has faced since WSC 2018

**Following the bi-biennial elections a number of positions were vacant including the alternate delegate and assistant treasurer. This placed extra workload on trusted servants, admin members in particular. Our delegate team cancelled their travel plans to the APF Zonal Forum meeting this year due to health concerns. This was not an easy decision to reach as the importance for both our Region and our Zone for our participation and attendance is recognised. Australia has very strong links to the APF and our members get a real sense of being connected to the global community because of the reports from the delegate team following the annual meeting. We are unsure of the impacts of our non-attendance just yet, but we anticipate it may have a slight negative impact on fundflow as well as impacting on our merchandise fundraising efforts.**

Please describe some highlights or successes your region has experienced since WSC 2018

**1) Major changes to our Financial reporting and budget have seen the most documented detailed budget ever prepared pass in July 2019 for the 2-year cycle. Financial reporting now includes reporting which section of the budget expenditure is allocated against and includes YTD tracking for the first time. 2) Audit completed of financial reporting again. 219 transactions were examined and only 2 were considered "unsubstantiated" transactions. These were explained by our Treasurer and accepted as legit service**

transactions. 3) All Australian major TV channels are running CSA's (Community Service Announcement) for NA Australia. We had these updated to include our new mobile service number and to fit the required format that the Stations required. This has been a major achievement of our PR subcommittee especially the industry knowledge of our current PR Chair. 4) Seating a new Area - we welcomed our newest Area (Blue Mountains) in November 2019 to the ARSC table. The Area complied a very thorough application that was discussed and unanimously voted yes to by our Service body. This coincided with a discussion about our sustainability as a service body and relates well with the work the Inventory and Planning Workgroup are undertaking. 5) Hunter Valley Newcastle Area reformed after years of disunity and nonfunctional as an Area. Assistance was provided by several ARSC members and an RCM has been present at 1 ARSC meeting since the reformation. 6) We have several Areas who are now making direct contributions to the APF Zone. The Australian bank account has been used to facilitate some transfers to keep costs down and ensure as much money as possible reaches the APF.

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

### Facts about: Baja Son Region

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Name of Regional Delegate .....	<b>Daniel S</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	<b>Carlos O</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
How many areas are in the region? .....	<b>17</b>
How many groups are in the region? .....	<b>156</b>
How many meetings take place each week in the region? .....	<b>1007</b>
How many H&I panels take place each week in the region? .....	<b>86</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>12</b>
How many times a year does your RSC meet virtually? .....	<b>12</b>
How many times a year does your regional admin body meet virtually? .....	<b>12</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>increasing</b>
What committees or workgroups do you have at your RSC?	
	<b>Convent/events; FD; outreach; H&amp;I; Human resources; Literature distribution; Helpline; PR/PI; Translations; Website</b>
Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	
	<b>We implemented this a while ago and it's given us good results</b>

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?	
	<b>Yes We are now working with the other two regions in Mexico to do PR work so the NA message can be accessed by all addicts</b>
Has your region discussed where NA does not exist in your region? .....	<b>Yes</b>
What kind of training and mentoring efforts take place in your region and/or its areas?	
	<b>We are working with some isolated communities to train them on how to open meetings</b>
Describe what kind of planning your region and/or its areas utilize.	
	<b>PR and PI</b>
Does your region or its areas have any shared services with other service bodies?	
	<b>Yes, The national helpline and national directory for all three regions</b>
Successes with communication strategies in your region and/or its areas.	

**Working together on communication, unity, this work has increased**

Successes with utilizing technology in new ways within your region and/or areas.

**Some areas can't attend the monthly meetings and they connect via a communications platform, the convention committee does the same thing too, so the communication and the work can be more efficient**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**All three regions are working towards obtaining a TV spot in a national channel**

Number of conferences our PR/PI committees participate in/exhibit at: .....

Does your region have any type of NA phonenumber or a helpline?

**Yes, The three regions are working towards having a national helpline**

Do you have a regional website? ..... **Yes, [www.bajasonna.com](http://www.bajasonna.com)**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**No**

Which method does your community use to reach a conscience on the CAR?

**Debate and voting by RCM's**

**The RCMs carry the voice of the GSRs and the GSRs carry the voice of their members, they facilitate workshops on the CAR motions**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **Yes, We debate so we can determine the improvements on each topic that will be addressed**

Does your region engage in gathering a conscience for CAT material? ..... **Yes, Attending CAT workshops**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Motion 3 which was a motion presented by our region**

Please describe the most significant challenge your region has faced since WSC 2018

**Following up with our project**

Please describe some highlights or successes your region has experienced since WSC 2018

**More growth with the topics, facilitating workshops about the WSC IDTs**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**Facts about: Best Little Region**

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Name of Regional Delegate .....	<b>Natalie S</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	
Have you attended a WSC before? How many?.....	
How many areas are in the region? .....	<b>4</b>
How many groups are in the region? .....	<b>23</b>
How many meetings take place each week in the region? .....	<b>142</b>
How many H&I panels take place each week in the region? .....	<b>12</b>
Number of members since WSC 2018? .....	<b>Staying the same</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>0</b>

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?.....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>decreasing</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; PR/PI; Website**

Are any of these workgroups/committees new since the last WSC?

**Website**

Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

**They are still working through the process, but find it extremely efficient.**

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?

**No**

Has your region discussed where NA does not exist in your region? .....

**No**

What kind of training and mentoring efforts take place in your region and/or its areas?

**Right now some Areas implement 3 months training from previous position holder to new position holder. As far as training or mentoring in our Region, it seems to be left up to the new position holder to find the person responsible for helping with the information or it is left up to them to gather information from na.org, policies, and the World Board.**

Describe what kind of planning your region and/or its areas utilize.

**We have discussed using Planning Basics and Strategic Planning at all levels but have yet to implement any of these tools.**

Does your region or its areas have any shared services with other service bodies?

**No**

Successes with communication strategies in your region and/or its areas.

**No we have not.**

Successes with utilizing technology in new ways within your region and/or areas.

**We have recently started using Slack, but due to it not being required many members are not using it. Since the last cycle, we have obtained a new Regional Website, which usage is continuing to increase from the date it began.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Our Region is trying to implement a phone line, but we do not have the amount of members it will take to staff it. We are looking at other ways to help the Areas without phone lines. We are currently going into jails and treatment facilities. Most prisons in our Region have become their own group through World; therefore they fall out of PR umbrella.**

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonenumber or a helpline?

**Yes, Our Region is trying to implement a phone line, but we do not have the amount of members it will take to staff it. We are looking at others ways to help our Areas without phone lines. Two of our Areas have phone lines and two of them do not.**

Do you have a regional website?..... **Yes, www.blrna.org**

If yes, do you keep your meeting information updated on the website?..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**No**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per member**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion?..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? .....**Yes, It will be follow the CAR, so that everyone is aware of the Business we are doing now and the changes which have evolved.**

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**Illicit Literature keeps rearing its ugly head. One of our Towns is split into two Areas because of this issue.**



Please describe the most significant challenge your region has faced since WSC 2018

**Personalities over Principles has been one of our biggest challenges. We have had members with significant clean time and knowledge leave our service bodies. The primary purpose seems to be forgotten when others are challenged for their "authority". I believe more changes are coming for the betterment of our Regional body due to some other members showing up at the body.**

Please describe some highlights or successes your region has experienced since WSC 2018

**Our biggest success would be the website. We had a website, but our webmaster was another member who was not following through on the updates and work. We have went to an outside entity and now we have an effective website.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**Facts about: BlackLands Region\***


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Name of Regional Delegate .....	<b>Alex</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	<b>Alexandr</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>5</b>
How many groups are in the region? .....	<b>18</b>
How many meetings take place each week in the region? .....	<b>87</b>
How many H&I panels take place each week in the region? .....	<b>15</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>700 US Dollars</b>

**Your Regional Service Structure**


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How many times a year does your RSC meet face-to-face? .....	<b>2</b>
How many times a year does your RSC meet virtually? .....	<b>10</b>
How many times a year does your regional admin body meet virtually? .....	<b>6</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>staying the same</b>
What committees or workgroups do you have at your RSC? <b>Convention/Events; H&amp;I; Literature Distribution; Phonenumber; PR/PI; Website</b>	
Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>
Comments about how that works:	

**Service Delivery & Best Practices**


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Are fellowship development (FD) or outreach efforts provided within your region? <b>No</b>	
Has your region discussed where NA does not exist in your region? .....	<b>Yes</b>
What kind of training and mentoring efforts take place in your region and/or its areas? <b>seminars, trainings</b>	
Describe what kind of planning your region and/or its areas utilize. <b>plan to 6 months</b>	
Does your region or its areas have any shared services with other service bodies? <b>No</b>	
Successes with communication strategies in your region and/or its areas.	
Successes with utilizing technology in new ways within your region and/or areas.	
Please describe the different types of public relations efforts (PR/PI) carried out in your region.	
Number of conferences our PR/PI committees participate in/exhibit at: .....	<b>6</b>
Does your region have any type of NA phonenumber or a helpline?	

**Yes, Each area has its own phonenumber, and each has 2-5 people**Do you have a regional website? ..... **Yes, na-ch.ru**If yes, do you keep your meeting information updated on the website? ..... **Yes****Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, 45 workshops, average attendance - 30**

Which method does your community use to reach a conscience on the CAR?

**Discussion and vote by RCMs at RSC meeting**If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **No**Does your region discuss the parts of the CAR not related to motions? **No**Does your region engage in gathering a conscience for CAT material? ..... **Yes****Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

Please describe the most significant challenge your region has faced since WSC 2018

Please describe some highlights or successes your region has experienced since WSC 2018

**1. First Regional Convention in Voronezh City in 2019; 2. First Regional Assembly in Belgorod City in 2020**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**Facts about: Bolivia Region\***


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Name of Regional Delegate .....	<b>Claudia N</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	<b>Jorge L</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>0</b>
How many groups are in the region? .....	<b>8</b>
How many meetings take place each week in the region? .....	<b>25</b>
How many H&I panels take place each week in the region? .....	<b>2</b>
Number of members since WSC 2018? .....	<b>Staying the same</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>0</b>

**Your Regional Service Structure**


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How many times a year does your RSC meet face-to-face? .....	<b>2</b>
How many times a year does your RSC meet virtually? .....	<b>1</b>
How many times a year does your regional admin body meet virtually? .....	<b>2</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>staying the same</b>
What committees or workgroups do you have at your RSC? <b>Conventions/events; FD/outreach; Literature distribution; Website</b>	
Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>
Comments about how that works:	

**Service Delivery & Best Practices**


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Are fellowship development (FD) or outreach efforts provided within your region? <b>No</b>	
Has your region discussed where NA does not exist in your region? .....	<b>Yes</b>
What kind of training and mentoring efforts take place in your region and/or its areas? <b>Dynamic workshops</b>	
Describe what kind of planning your region and/or its areas utilize. <b>None</b>	
Does your region or its areas have any shared services with other service bodies? <b>No</b>	
Successes with communication strategies in your region and/or its areas. <b>None</b>	
Successes with utilizing technology in new ways within your region and/or areas. <b>Zoom platform</b>	
Please describe the different types of public relations efforts (PR/PI) carried out in your region.	

**None**

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonenumber or a helpline?

**No**Do you have a regional website?..... **Yes, [www.nabolivia.org](http://www.nabolivia.org)**If yes, do you keep your meeting information updated on the website?..... **Yes****Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**No**

Which method does your community use to reach a conscience on the CAR?

**Vote count one per group**If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **No**Does your region discuss the parts of the CAR not related to motions? **No**Does your region engage in gathering a conscience for CAT material? ..... **No****Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**None**

Please describe the most significant challenge your region has faced since WSC 2018

**Growing as a fellowship**

Please describe some highlights or successes your region has experienced since WSC 2018

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

### Facts about: Brazil Central Region\*

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Name of Regional Delegate .....	<b>Marco G</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	
Have you attended a WSC before? How many?.....	
How many areas are in the region? .....	<b>16</b>
How many groups are in the region? .....	<b>107</b>
How many meetings take place each week in the region? .....	<b>296</b>
How many H&I panels take place each week in the region? .....	<b>30</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? ...	<b>280 BRL (Brazilian Real)</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>4</b>
How many times a year does your regional admin body meet virtually? .....	<b>4</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>increasing</b>

What committees or workgroups do you have at your RSC?

**Convention/Events; FD/Outreach; H&I; Literature Review; Phonline; PR/PI; Project Based Workgroups; Translations**

Are any of these workgroups/committees new since the last WSC?

**Literature Review; Translations**

Does your RSC meeting use CBDM to reach decisions? .....

**Yes**

Do any of your areas use CBDM to reach decisions? .....

**Yes**

Comments about how that works:

**When a proposal is submitted, they consider all points of view. Absent a contrary point of view, consider the proposal approved. Having a contrary view, all make considerations about it. After all opinions: 1) Or the tenderer withdraws the tender, 2) Or the tenderer adjusts the proposal, 3) Or suspend decision making until the next meeting, 4) Or vote, if urgent.**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes, The FD subcommittee meets in virtual meetings every month through the Zoom app. In these meetings, there is exchange of experiences and requests for help.**

Has your region discussed where NA does not exist in your region? .....

**Yes**

What kind of training and mentoring efforts take place in your region and/or its areas?

**Annually, we perform a service forum where the subject is PI, H&I, phonenumber, literature review and translation. The FD subcommittee performs services workshops planned in our strategic planning. These workshops performs in the Areas.**

Describe what kind of planning your region and/or its areas utilize.

**We do budget and strategic planning for a two-year cycle. Our Areas do the same every year.**

Does your region or its areas have any shared services with other service bodies?

**Yes, Brazil Central Region shares a phonenumber with HOW Brazil Region and Grande Sao Paulo Region. The monthly expenses of the phonenumber is divided between the three Regions. This phone costs about two hundred and fifty dollars a month for the Brazil Central Region. The phonenumber number is 0800 888 6262.**

Successes with communication strategies in your region and/or its areas.

**The RSC and subcommittees use the Zoom app to hold virtual meetings and WhatsApp groups to communicate daily. We also use email groups and private groups on Facebook.**

Successes with utilizing technology in new ways within your region and/or areas.

**Our face to face meetings of the RSC are transmitted by Zoom app to the farthest ASCs. These ASC participated with voice and vote.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**We perform IP panels in schools, hospitals, police stations and community centers. We paste posters and banners. We keep regular contacts with Justice, Health and Education. Also, we will perform PI on social media.**

Number of conferences our PR/PI committees participate in/exhibit at: .....2

Does your region have any type of NA phonenumber or a helpline?

**Yes, Brazil Central Region shares a phonenumber with HOW Brazil Region and Grande Sao Paulo Region. The monthly expenses of the phonenumber is divided between the three Regions. This phone costs about two hundred and fifty dollars a month for the Brazil Central Region. The phonenumber number is 0800 888 6262.**

Do you have a regional website?..... Yes, <https://www.na.org.br/relatorio>

If yes, do you keep your meeting information updated on the website?..... Yes

## **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**No**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per Area**

**Until WSC 2018, the groups considered holding CAR workshops a waste of time, because it was impossible to send the votes to the WSC. For WSC 2020, we will add one vote per Area and we will add our votes to votes from other non-seated Brazilian regions, for the Zonal Delegates to take them to the WSC.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **No**

Does your region discuss the parts of the CAR not related to motions?

Does your region engage in gathering a conscience for CAT material? .....

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**The subjects about the future of WSC and the zonal representation.**

Please describe the most significant challenge your region has faced since WSC 2018

**Our challenges remain the same, it's overcoming our large geographic distances.**

Please describe some highlights or successes your region has experienced since WSC 2018

**Broadcasting face-to-face meetings through the Zoom app with effective participation from the most distant Areas.**

What additional information would you like to share with other conference participants?

**Alone we don't get.**

Is there anything in particular you want to discuss at the conference?

**The NA Development where NA does not exist.**



### Facts about: Brazil Region

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Name of Regional Delegate .....	Maxwell S
Have you attended a WSC before? How many? .....	Yes, 1
Name of Alternate Delegate .....	Saymon S
Have you attended a WSC before? How many? .....	No
How many areas are in the region? .....	15
How many groups are in the region? .....	192
How many meetings take place each week in the region? .....	420
How many H&I panels take place each week in the region? .....	11
Number of members since WSC 2018? .....	Growing
Total money region contributed to your zonal forum during your last fiscal year? .....	0 BRL

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	3
How many times a year does your RSC meet virtually? .....	1
How many times a year does your regional admin body meet virtually? .....	
Does your region have a regional office? .....	Yes
Does your region have a regional convention? .....	Yes Attendance is: decreasing
What committees or workgroups do you have at your RSC?	

**Convention/Events; H&I; Phonline; PR/PI; Project Based Workgroups; Regional Service Office**

Are any of these workgroups/committees new since the last WSC?

Does your RSC meeting use CBDM to reach decisions? .....

Do any of your areas use CBDM to reach decisions? .....

Comments about how that works:

**We try to get consensus, and when it is not reached, the issue is more discussed trying to get a consensus. As a last option, we vote.**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes, We use extension outreach to help groups that are in communities far from the State capitals; offer Service and Subcommittees Forum (once each 2 years); offer Help Line training to prepare new Help Line volunteers; and offer virtual workshops (Zoom platform) to study NA-related subjects.**

Has your region discussed where NA does not exist in your region? .....

What kind of training and mentoring efforts take place in your region and/or its areas?

**Help Line workshops; Virtual workshops about service structure and sponsoring on NA service.**

Describe what kind of planning your region and/or its areas utilize.

**Our PR works with on-demand planning, where services are developed and oriented to be planned and done as they appear, considering as criteria: urgency, needs, priority and meaning to the local community.**

Does your region or its areas have any shared services with other service bodies?

**No**

Successes with communication strategies in your region and/or its areas.

**Yes. We communicate using WhatsApp groups and Zoom virtual rooms, that have been important communication tools within the Region.**

Successes with utilizing technology in new ways within your region and/or areas.

**Help Line system will use 4 virtual rooms, that will be used for service and recovery virtual meetings, so we will put and unify all services in one platform. Help Line will work on virtual platform using VoIP, that increased the number of Help Line volunteers, because the answer calls, with no personal cost, from their own mobiles, creating a renewal on Help Line service. We are also starting the Active Poster, that uses dynamic QR-Code with geolocation of the place where it was scanned. Information about the amount of readings and the location are forwarded to PI service, that can plan actions on places and renew visual media.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**PI on radio, with ad spots with Help Line number, "painted faces" actions that are done on urban areas with pamphlet distribution and information about NA, banners with Help Line numbers on soccer arenas, group advertisement on Google Maps, banners on Facebook.**

Number of conferences our PR/PI committees participate in/exhibit at: .....1

Does your region have any type of NA phonenumber or a helpline?

**Yes, Currently we have Help Line and Virtual Help Line. Help Line uses the voice number for dialed lines 3003-5222 (+557330035222) (Portuguese only). It answers WhatsApp messages by the number <https://wa.me/557330035222> (Brazilian Portuguese, Spanish and English). Virtual Help Line uses auto-answer mode, where the person that searches NA answers a questionnaire where he/she says what needs, and then a volunteers contacts the person to forward the request. All efforts are kept by non-professional members 24 hours a day. This service is available to all Brazilian NA Community, without constraints, no matter it belongs to Brazil Region or not.**

Do you have a regional website? ..... Yes, <http://www.na.org.br>

If yes, do you keep your meeting information updated on the website? ..... Yes

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, We do presential workshops about IDTs during our presential meetings, and this action is done by the Regional Delegates.**

**We also do CAR virtual workshops, open for ASR and interested members. We have an average of 20 members per workshop, no matter it's virtual or presential.**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per Area**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **Yes, We do presentations about the CAR for Areas and all interested members.**

Does your region engage in gathering a conscience for CAT material? **Yes, This will be the first time that we will discuss about CAT. RD translated the slides and they will be presented on Regional Meeting in February.**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**DRT/MAT topic that came from the last Conference Cycle.**

Please describe the most significant challenge your region has faced since WSC 2018

**Financial issues have been our main challenge. Region has got difficulties from getting financial resources from the Areas, and it prevents us from proceeding with regional project and forwarding financial resources for the other service structures. We were used with this issue, and money got from our Regional Convention alliviated it, but this time unfortunately there was no money from it, despite it reache its purpose as a nice event.**

Please describe some highlights or successes your region has experienced since WSC 2018

**We had the opportunity and the gift of supporting a country that tries to do NA development: Guyana. We also got a unified Help Line number, that can be used at a very low cost for all the Region, that develops our identity and accessibility on answering, as it is a free service to whom calls.**

What additional information would you like to share with other conference participants?

**We don't know is was lack of attention from our part, but we didn't see on periodicals, or CAR, or CAT, anything about the actions made in Guyana, that we did with support from NAWS. We also see NAWS highlighting Fellowship Development activities, specially on poor and isolated communities. We would like to receive a reply about it, if possible.**

Is there anything in particular you want to discuss at the conference?

**Yes. We would like to request litterature help for Guyana through Brazil or a direct delivery from NAWS, as there are direct flights from US to Guyana. We also would like to request support from WSC, so that hard-copy versions of all Conference material are not sent anymore, but only digital versions. Hard-copy versions can be sent only for Regions that request it. As a recognized worldwide organization, we must do our role for a better world environment, and this could be a good action and example.**

### Facts about: Brazil Sul Region

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Name of Regional Delegate .....	<b>Rogério R</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Sadala A</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>15</b>
How many groups are in the region? .....	<b>170</b>
How many meetings take place each week in the region? .....	<b>406</b>
How many H&I panels take place each week in the region? .....	<b>38</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>1000 Reais</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>2</b>
How many times a year does your RSC meet virtually? .....	<b>2</b>
How many times a year does your regional admin body meet virtually? .....	<b>2</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is:
What committees or workgroups do you have at your RSC?	
Are any of these workgroups/committees new since the last WSC?	
	<b>H&amp;I; Literature Review; Phonline; PR/PI; Translations</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	
	<b>we always seek to discuss and reach a consensus in our decisions, from this practice in the CSR the areas are adopting these procedures.</b>

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?	
	<b>Yes, We have fellowship development projects in cities where there are no groups through the State Service Committees, structures created to develop local structures.</b>
Has your region discussed where NA does not exist in your region? .....	<b>Yes</b>
What kind of training and mentoring efforts take place in your region and/or its areas?	
	<b>we held workshops and our regional meetings and took this experience to the areas.</b>
Describe what kind of planning your region and/or its areas utilize.	
	<b>We make annual plans for services and financials.</b>
Does your region or its areas have any shared services with other service bodies?	
	<b>Yes, we use the national website</b>
Successes with communication strategies in your region and/or its areas.	

**we have a publicity project in public health units that has been giving excellent results.**

Successes with utilizing technology in new ways within your region and/or areas.

**our virtual, regular and administrative meetings have been held in a constructive way.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Disclosure on television, panels with university students, information with professionals, leaflets, billboards,**

Number of conferences our PR/PI committees participate in/exhibit at: .....3

Does your region have any type of NA phonenumber or a helpline?

**Yes, Each area is responsible for the service in your region.**

Do you have a regional website? ..... No

If yes, do you keep your meeting information updated on the website? .....

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, Our region hosts 4 workshops, one in each state and one at our regional meeting.**

**A tally of votes on each motion**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per member**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? .....

Does your region discuss the parts of the CAR not related to motions? **Yes**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**attraction of new servers**

Please describe the most significant challenge your region has faced since WSC 2018

**we will hold a regional Service Forum in 2019 and will host the national service conference in 2020**

Please describe some highlights or successes your region has experienced since WSC 2018

**We see a significant opening of new groups**

What additional information would you like to share with other conference participants?

**the regionalization of public relations services has brought good results**

Is there anything in particular you want to discuss at the conference?

**our region discussed the presentation of motions suggesting new literature, we would like this choice to be made only by CAR research.**

## Facts about: British Columbia Region

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Name of Regional Delegate .....	<b>Brendan E</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Ivy S</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>14</b>
How many groups are in the region? .....	<b>296</b>
How many meetings take place each week in the region? .....	<b>340</b>
How many H&I panels take place each week in the region? .....	<b>28</b>
Number of members since WSC 2018? .....	<b>Staying the same</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>21200 Canadian Dollars</b>

## Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>4</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>No</b> Attendance is:
What committees or workgroups do you have at your RSC?	

**Convention/Events; FD/Outreach; H&I; Literature Distribution; Phoneline; PR/PI; Project Based Workgroups; Website**

Are any of these workgroups/committees new since the last WSC?

**Project Based Workgroups**

Does your RSC meeting use CBDM to reach decisions? .....

Do any of your areas use CBDM to reach decisions? .....

Comments about how that works:

**At the RSC, use of CBDM is sometimes confusing and time-consuming. Members sometimes don't know when/whether/how to block a proposal or what other methods exist to express disagreement without blocking a proposal. Facilitator is sometimes unsure of when a consensus decision has been reached. Our Guidelines point person will be doing a presentation at our upcoming RSC to help members better understand what to do when discussion is controversial.**

## Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes, We have an Outreach Coordinator as a member of our regional PR subcommittee, however the member has not been in the position long and has not reported any specific efforts to date.**

Has your region discussed where NA does not exist in your region? ..... **No**

What kind of training and mentoring efforts take place in your region and/or its areas?

**For the last question "has your region discussed where NA does not exist in your region", we assumed you mean whether a discussion took place in this last conference cycle. Trusted servants leaving a position are expected to meet individually with incoming trusted servants to provide mentoring. We have not surveyed all the Areas, but assume the expectations are the same.**

Describe what kind of planning your region and/or its areas utilize.

**At the RSC prior to the next fiscal year, budgets are approved for the upcoming fiscal year for: - the PR subcommittee which is comprised of regional phonenumber, outreach, and PR (expenses include books for inmates, phonenumber cost, etc) - the RD team for travel to present workshops around the province, to our annual zonal meeting, and other service-oriented travel. - Other projects are proposed over the course of the fiscal year with budget and may be approved**

Does your region or its areas have any shared services with other service bodies?

**Yes, The 6 Areas in the lower mainland of BC share a newsletter, meeting list, and phonenumber. The 3 Areas on Vancouver Island share a newsletter.**

Successes with communication strategies in your region and/or its areas.

**This conference cycle, we have increased our use of the Zoom platform for regional subcommittee meetings. We also have a facebook group for Admin.**

Successes with utilizing technology in new ways within your region and/or areas.

**\* This conference cycle, we have increased our use of the Zoom platform for regional subcommittee meetings. \*One Area is using the Discord app for communication within their PR subcommittee. \*One Area has a public Page on social media for PR purposes.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**\*The regional PR subcommittee has an active program providing literature to inmates. \*Regional PR is currently following closely the work group that is researching the cost of ads on transit and at transit stations and benches. \*Our Regional PR subcommittee is discussing the adoption of a common H&I orientation across the Areas. \*At least one Area is doing regular panels in high schools. \*One Area did a panel presentation for doctors.**

Number of conferences our PR/PI committees participate in/exhibit at: .....**3**

Does your region have any type of NA phonenumber or a helpline?

**Yes, The regional phonenumber receives only a few calls per month. There are local phonenumber around the province which are more active.**

Do you have a regional website? ..... **Yes, <https://www.bcna.ca/>**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

## **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, To date, we have held 3 CAR workshops around the province: \*One in the lower mainland had 49 in attendance \*One in the interior of BC had 17 in attendance \*One on Vancouver Island had 49 in attendance \*We have a 4th CAR workshop coming up Feb 22 that will be offered on the Zoom platform. The Zoom workshop is intended for northern groups where winter travel is difficult, and loner groups. \*We produce a CAR Lite, which is a summary of the full CAR, for distribution and we create our own powerpoint for use at the workshops.**

Which method does your community use to reach a conscience on the CAR?

#### **Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **Yes, We share highlights from the full CAR at our CAR workshops.**

Does your region engage in gathering a conscience for CAT material? ..... **Yes, We will be looking at highlights from the CAT at our March RSC. We will probably report on the budget and project plans and see whether anyone has input or questions. So, not really a conscience.**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**MAT and DRT was a huge conversation piece with many workshops over the last cycle.**

Please describe the most significant challenge your region has faced since WSC 2018

**Impossible to pick one so these are highlights. The question of how to hold our trusted servants accountable when they error or are unable to fulfill their duties has come up significantly three times this cycle: \* when a trusted servant misplaced NA funds \* when a trusted servant was unable to fulfill their duties due to serious illness \* when a trusted servant did not provide timely reporting. The theme that can be seen was: how and when can we hold trusted servants accountable, and how should we respond when they cannot or do not fulfill their duties? Another challenge for both the RSC and many Areas is keeping trusted servant positions filled. Our Regional PR subcommittee has had to put a Writing Steps for Recovery initiative on hold due to lack of a coordinator. Some Areas are not able to offer panels in correctional institutions due to lack of trusted servants.**

Please describe some highlights or successes your region has experienced since WSC 2018

**\*The South Vancouver Island Area hosted a well-attended Area convention in May 2019. \*Most of our 14 Areas have at least one annual camp-out or retreat. \*Our Regional website meeting information moved to the BMLT platform.**

What additional information would you like to share with other conference participants?



**BC will be hosting the Pacific Northwest Convention of NA #43, the second oldest convention in NA, October 30 - November 1, 2020 near Vancouver, BC. Please join us by registering at [pnwcna43.com](http://pnwcna43.com)**

Is there anything in particular you want to discuss at the conference?

**The RD team would like an update and an explanation of the process involved with the legal petition from the Autonomous Region so we can better understand the legal process and legal issues arising from the Autonomous region. To be clear we are not looking for open dialogue nor do we wish to hold up the Agenda. Just information and understanding is what we seek.**

**Facts about: Buckeye Region**

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Name of Regional Delegate .....	<b>Mark S</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	
Have you attended a WSC before? How many?.....	
How many areas are in the region? .....	<b>7</b>
How many groups are in the region? .....	<b>200</b>
How many meetings take place each week in the region? .....	<b>205</b>
How many H&I panels take place each week in the region? .....	<b>59</b>
Number of members since WSC 2018? .....	<b>Staying the same</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>800 US Dollars</b>

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?.....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC? <b>Convention/Events; H&amp;I; Phonline; PR/PI; Website</b>	
Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?  
**Yes, Several of our areas provide outreach in the form of calls or visits to groups that do not attend ASC. One area is developing an outreach protocol for groups that miss more than a couple ASC meetings. They begin with a letter of concern sent to the group with a follow-up visit by workgroup members to invite the group back to ASC and give them copies of ASC minutes they missed.**

Has your region discussed where NA does not exist in your region? .....

**Yes**

What kind of training and mentoring efforts take place in your region and/or its areas?  
**This year, our RSC began hosting 5 - 6 Regional Roundtable events focused on one aspect of service (PR, H&I, ASC) to bring together members with similar service interests for discussions, speakers, and training. Many of our areas also host learning day events and develop training for H&I panel leaders, phonline volunteers, and new**

**GSRs. Outgoing trusted servants are expected to be available to their successors. Sponsorship and sponsorship families are the best mentoring programs.**

Describe what kind of planning your region and/or its areas utilize.

**Our RSC guidelines define an annual budget planning process, yet we have not had a formal planning session in several years and our planning is mostly short-term. Our zone (MZFNA) has an established planning cycle and our increasing involvement with the zone helps our RSC be more proactive. Many of our areas have effective budgeting methods and plan large annual area activities. Some have developed an area inventory process to help in planning, using the NA Planning Basics material to create membership surveys.**

Does your region or its areas have any shared services with other service bodies?

**Yes, Buckeye shares responsibility for hosting the Ohio Convention of NA with the Ohio Region in alternating years. RSC funds a regional Hopeline answering service and relies on areas to provide and train phonline volunteers. Several of our areas share hosting of a few annual events in our region.**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

**Our regional and ASC websites are becoming more integrated into our service efforts, with meeting minutes either emailed or posted online.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Our regional PR focus is in maintaining and publishing regional meeting schedules, as well as providing a regional phonline and a website. Area PR efforts include: staffing information tables at community events; building relationships with community organizations and professionals; PR presentations to treatment facilities; increase awareness of our phonline with poster drives, newspaper and radio ads and outreach to first responders.**

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonline or a helpline?

**Yes, The Ohio Hope Line is funded by the Buckeye Region. Calls are answered by professionals at a non-profit agency specializing in treatment and recovery. Callers can find local NA meetings, be connected to other community services like mental health or suicide prevention resources, and provide a callback number so that an NA member volunteer may call them right back. The list of member volunteers is maintained by our regional PR chairperson. Training for Hope Line volunteers is usually done at the area level.**

Do you have a regional website? ..... Yes, <http://nabuckeye.org>

If yes, do you keep your meeting information updated on the website? ..... Yes

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, Thirty addicts from around the region attended our regional CAR workshop, held after our bimonthly RSC meeting and facilitated by the RD. Several of our areas will host workshops within the next month, led either by the RCM or the RD.**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per Area**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **Yes, This year, we discussed and gave out the current Annual Report in Brief that NAWs provided us and talked about the theme of this WSC. We talked about how the WSC is shifting from endpoint to starting point and how technology is changing our operations: the frequency and ways our participants are connected throughout the cycle, and how our literature development process is benefiting.**

Does your region engage in gathering a conscience for CAT material? ....**Yes, During the past several cycles, only conscience for CAR motions was discussed and gathered. In this year's CAT, the two project plan proposals to create and revise our literature provide an interesting approach to lit development when combined with the CAR Literature Surveys. Many of the regional motions in the CAR concern literature development, so we are collecting conscience on these two CAT project plans as well.**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**The DRT/MAT issue was a hot topic. Last year, the Midwest Zonal Forum facilitated the IDT Workshop on the topic in our region.**

Please describe the most significant challenge your region has faced since WSC 2018

**We have several vacancies in key trusted servant positions at RSC, and several of our areas are experiencing similar difficulties.**

Please describe some highlights or successes your region has experienced since WSC 2018

**Buckeye is slowly getting more involved in our zone, and we recently decided to begin using the BMLT meeting schedule tools.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

### Facts about: California Inland Region

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Name of Regional Delegate .....	<b>Mike C</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	<b>Stephen S</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>5</b>
How many groups are in the region? .....	<b>187</b>
How many meetings take place each week in the region? .....	<b>213</b>
How many H&I panels take place each week in the region? .....	<b>32</b>
Number of members since WSC 2018? .....	<b>Staying the same</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>23563 US Dollars</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>12</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>increasing</b>
What committees or workgroups do you have at your RSC? <b>Convention/Events; FD/Outreach; H&amp;I; Literature Distribution; PR/PI; Regional Service Office; Website; Other; Meeting Directory, Activities</b>	
Are any of these workgroups/committees new since the last WSC? <b>H&amp;I; Other; Activities</b>	
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>
Comments about how that works:	

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region? <b>Yes, Capture the Outreach Banner; Introduced by our Outreach subcommittee as a way to encourage inter-area participation and unity, the Outreach Banner is held by a meeting until 5 members from another group attend the meeting and 'capture' the banner. The banner has traveled hundreds (if not thousands) of miles, crossing the region a many times.</b>	
Has your region discussed where NA does not exist in your region? .....	<b>No</b>
What kind of training and mentoring efforts take place in your region and/or its areas? <b>Not too much. Outgoing officers assist incoming officers with basic knowledge. There is some mentoring for Alternate/Vice positions.</b>	
Describe what kind of planning your region and/or its areas utilize.	

**Yearly budgeting. Minimal otherwise.**

Does your region or its areas have any shared services with other service bodies?

**No**

Successes with communication strategies in your region and/or its areas.

**We have had good support for workshops as a means to increase communication and interaction with the groups in the Region. We held 6 SPAD workshops, 1 regional workshop, and will have held 6 CAR workshops when we are done.**

Successes with utilizing technology in new ways within your region and/or areas.

**Our web site continues to be our best tool for interacting with the fellowship and people looking for meetings.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Fairs, Symposiums, Community Events, School Panels**

Number of conferences our PR/PI committees participate in/exhibit at: .....1

Does your region have any type of NA phonenumber or a helpline?

**No**

Do you have a regional website?..... **Yes, www.cirna.org and www.circna.com**

If yes, do you keep your meeting information updated on the website?..... **Yes**

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes, We have hosted 4 CAR workshops so far, with another 2 scheduled. Attendance at all workshops has been strong (each workshop has been before, during, or after the hosting Area's ASC meeting). Attendance depends on the population of the Area, 15, 24, and 30+ so far.**

Which method does your community use to reach a conscience on the CAR?

**Other tally - please describe below**

**Our RCM's are currently in the process of deciding if we want to use an Area Tally (as we have in the past), or a Group Tally.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion?..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? ..... **Yes, Several copies of the CAT have been provided to each Area, some general discussion has been held at our CAR workshops, and the Areas have been encouraged to review and submit any votes they receive from Groups who are interested in participating.**

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**CIRNA's CAR motion (motion 14)**

Please describe the most significant challenge your region has faced since WSC 2018

**(none)**

Please describe some highlights or successes your region has experienced since WSC 2018

**Public Information has been doing well. We have our first Activities committee in over 10 years**

What additional information would you like to share with other conference participants?

**Participation and stability are strong.**

Is there anything in particular you want to discuss at the conference?

**FIPT; Holding World accountable for money and finances.**

## Facts about: California Mid State Region

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Name of Regional Delegate .....	<b>Julie RD</b>
Have you attended a WSC before? How many? .....	<b>Yes, 3</b>
Name of Alternate Delegate .....	<b>Dean H</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
How many areas are in the region? .....	<b>8</b>
How many groups are in the region? .....	<b>22</b>
How many meetings take place each week in the region? .....	<b>312</b>
How many H&I panels take place each week in the region? .....	<b>12</b>
Number of members since WSC 2018? .....	<b>Staying the same</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>300 US Dollars</b>

## Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>12</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>staying the same</b>
What committees or workgroups do you have at your RSC? <b>Convention/Events; Project Based Workgroups; Website; Other; Behind the Walls; Regional Information Coordinator RIC</b>	
Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

## Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region? <b>No</b>	
Has your region discussed where NA does not exist in your region? .....	<b>No</b>
What kind of training and mentoring efforts take place in your region and/or its areas? <b>*Regional Assembly - Bi Annual service conference; *Regionally Supported Learning Days as requested by areas; *Areas have learning days and GSR training workshops; *RD team provided workshops as requested.</b>	
Describe what kind of planning your region and/or its areas utilize. <b>Area inventories by most areas.</b>	
Does your region or its areas have any shared services with other service bodies? <b>Yes, H&amp;I services shared by 2 remote areas.</b>	
Successes with communication strategies in your region and/or its areas.	



**An area asked RD team to co facilitate an ad-hock committee on the topic of Illicit literature distribution.**

Successes with utilizing technology in new ways within your region and/or areas.

**We have had some successes with video conferencing during training's to allow members unable to attend to participate.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Health Fairs, professionals meetings with invitees including but not limited to law enforcement, prison officials, treatment providers, and medical providers.**

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonline or a helpline?

**No**

Do you have a regional website? ..... **Yes, [www.calmidstatena.org](http://www.calmidstatena.org)**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, 4 CAR/CAT workshops with between 6 and 25 in attendance.**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per member**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **Yes, 6 hour long CAR workshops. We ask if they want to go over each and every thing, some do and some don't.**

Does your region engage in gathering a conscience for CAT material? ..... **Yes, Same as CAR**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**\*Illicit literature distribution at meetings. \*Convention Planning, \*Non Profit Status**

Please describe the most significant challenge your region has faced since WSC 2018

**Our convention being skipped due to poor planning.**

Please describe some highlights or successes your region has experienced since WSC 2018

**Video Conferencing; Regional Assembly**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**Yes, why didn't the World Board prioritize completion of the Guide to Local Service as directed by the conference and instead prioritize the FIPT when it didn't gain as many votes as the Guide to Local Service. Why were the not recommended by WB regions presented as they normally are.**

## Facts about: Canada Atlantic Region

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Name of Regional Delegate .....	<b>Jim F</b>
Have you attended a WSC before? How many? .....	<b>Yes, 2</b>
Name of Alternate Delegate .....	
Have you attended a WSC before? How many?.....	
How many areas are in the region? .....	<b>5</b>
How many groups are in the region? .....	<b>70</b>
How many meetings take place each week in the region? .....	<b>90</b>
How many H&I panels take place each week in the region? .....	<b>15</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>2921 Canadian Dollars</b>

## Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>No</b> Attendance is:
What committees or workgroups do you have at your RSC?	
<b>H&amp;I; Phonline; PR/PI; Website</b>	
Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	
<b>Give everyone a voice and is all inclusive. Can speed up business. It also creates a deeper discussion.</b>	

## Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?	
<b>Yes, PR committee</b>	
Has your region discussed where NA does not exist in your region? .....	<b>Yes</b>
What kind of training and mentoring efforts take place in your region and/or its areas?	
<b>workshops</b>	
Describe what kind of planning your region and/or its areas utilize.	
<b>Strategic/basic with time lines</b>	
Does your region or its areas have any shared services with other service bodies?	
<b>Yes, PSAs, ZOOM and phonline with our zone</b>	
Successes with communication strategies in your region and/or its areas.	
Successes with utilizing technology in new ways within your region and/or areas.	

**In the process of implementing BMLT tool**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Round Table discussion with law enforcement.****Presentations to colleges, detox facilities, and recovery houses.**

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonenumber or a helpline?

**Yes, toll free number that connects to our zone.**

Do you have a regional website? ..... **Yes, carna.ca**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes, For the region one workshop where all GSR are invited and the CAR and CAT motions are presented, We do the CAR survey as well. The number of attendees range from 40 to 75 people.**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **Yes, We go through all power points not only the motions.**

Does your region engage in gathering a conscience for CAT material? .... **Yes, We set up a link on our website where groups can enter their votes on both CAR and CAT motions.**

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**DRT/MAT**

Please describe the most significant challenge your region has faced since WSC 2018

**Trying to keep an area from dis-banding.**

Please describe some highlights or successes your region has experienced since WSC 2018

**Watching an area go from about three meeting a week in a city to a meeting everyday and from there expanding across the whole island and its mainland.**

**This growth was initiated by our Region going there and doing a con-ference.**

**Members there say that since we came members there who were just coming in are not only staying clean but also very involved in service.**

What additional information would you like to share with other conference participants?

**We have a Regional Assembly every year and every year that is not a CAR year we offer it to our areas to bid on. Every Regional Assembly regardless of it being a CAR year or not member region-wide come together to workshop ongoing projects and fellowship together. This is a free event where meals are provided.**

Is there anything in particular you want to discuss at the conference?

**\*Strategic Planning and how the fellowship can have an influence. \*finding resources for local translation processes.**

**Facts about: Carolina Region**

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Name of Regional Delegate .....	<b>Michele J</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Randy T</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>21</b>
How many groups are in the region? .....	<b>221</b>
How many meetings take place each week in the region? .....	<b>991</b>
How many H&I panels take place each week in the region? .....	<b>12</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>2333</b>

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?.....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>2</b>
How many times a year does your regional admin body meet virtually? .....	<b>2</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>No</b> Attendance is:
What committees or workgroups do you have at your RSC?	

**H&I; Literature Distribution; Literature Review; Phonenumber; PR/PI; Website**

Are any of these workgroups/committees new since the last WSC?

**Phonenumber**

Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

**Awesome, Discussions with CDBM sometimes change votes to a positive aspect,**

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes, Additional Needs with Guidelines has become a major part of our RSC, There are over 36000 members that are deaf/blind in our Region. Physical Disabled has been growing as well.**

Has your region discussed where NA does not exist in your region? .....

What kind of training and mentoring efforts take place in your region and/or its areas?

**the RSC has been traveling to many rural areas and other placew to help aid the Areas.**

Describe what kind of planning your region and/or its areas utilize.

**Multi zoom meetings for PR/PI, H&I, Policy Finance and other Zoom meetings to aid with CAR?CAT. Recordings on Secure document portal as well.**

Does your region or its areas have any shared services with other service bodies?

**Yes, Additional Needs work group with Zone, H&I and PR with Zone**

Successes with communication strategies in your region and/or its areas.

**Yes we have had the best turn outs with the RSC 18 of 21 areas attending. Also a great participation with Zoom Sub-committee meetings**

Successes with utilizing technology in new ways within your region and/or areas.

**Zoom meetings and ZSlack are both awesome. we also have CRNA.org app and YAP which are growing strong.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Mental Health Conference 2 opioid summits**

Number of conferences our PR/PI committees participate in/exhibit at: ..... -4

Does your region have any type of NA phonenumber or a helpline?

**Yes, YAP, is in its infancy as well as crna app**

Do you have a regional website? .....

If yes, do you keep your meeting information updated on the website? .....

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes, 5 workshops and an average of 20 members. Also, they are recorded and posted on our Secure Document Portal. We are also trying the on-line voting in our secure document portal.**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Additional Needs IP and other IP's being updated as well as the FIPT and the NAWS finacials**

Please describe the most significant challenge your region has faced since WSC 2018

**Having a blind RCM attend the RSC. Retrieving and sending information that the readers will read properly.**

Please describe some highlights or successes your region has experienced since WSC 2018

**The RSC has great success with the new crna app and the YAP phone line system**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**The FIPT, the needs of the fellowship as a whole**

**Facts about: Central Atlantic Region**

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Name of Regional Delegate .....	<b>Dee P</b>
Have you attended a WSC before? How many? .....	<b>Yes,</b>
Name of Alternate Delegate .....	<b>Randy D</b>
Have you attended a WSC before? How many? .....	<b>Yes,</b>
How many areas are in the region? .....	<b>17</b>
How many groups are in the region? .....	<b>464</b>
How many meetings take place each week in the region? .....	<b>584</b>
How many H&I panels take place each week in the region? .....	<b>74</b>
Number of members since WSC 2018? .....	<b>Staying the same</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>250</b>

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?.....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is:
What committees or workgroups do you have at your RSC?	
	<b>Convention/Events; H&amp;I; Phonline; PR/PI; Project Based Workgroups; Website</b>
Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?	
	<b>No</b>
Has your region discussed where NA does not exist in your region? .....	<b>Yes</b>
What kind of training and mentoring efforts take place in your region and/or its areas?	
Describe what kind of planning your region and/or its areas utilize.	
	<b>Environmental scan</b>
Does your region or its areas have any shared services with other service bodies?	
	<b>Yes,</b>
Successes with communication strategies in your region and/or its areas.	
Successes with utilizing technology in new ways within your region and/or areas.	
Please describe the different types of public relations efforts (PR/PI) carried out in your region.	
Number of conferences our PR/PI committees participate in/exhibit at: .....	<b>3</b>
Does your region have any type of NA phonline or a helpline?	
	<b>Yes,</b>

Do you have a regional website? ..... **Yes,**  
If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, 4 - 1 in each quadrant**

Which method does your community use to reach a conscience on the CAR?

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? .....

Does your region discuss the parts of the CAR not related to motions?

Does your region engage in gathering a conscience for CAT material? .....

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**MAT/DRT**

Please describe the most significant challenge your region has faced since WSC 2018

**Getting trusted servants to fill positions**

Please describe some highlights or successes your region has experienced since WSC 2018

**We did an environmental scan & held numerous conventions**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?



**Facts about: Central California Region**

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Name of Regional Delegate .....	<b>Mike H</b>
Have you attended a WSC before? How many? .....	<b>Yes, 4</b>
Name of Alternate Delegate .....	<b>Dennis</b>
Have you attended a WSC before? How many? .....	<b>Yes, 2</b>
How many areas are in the region? .....	<b>5</b>
How many groups are in the region? .....	<b>316</b>
How many meetings take place each week in the region? .....	<b>316</b>
How many H&I panels take place each week in the region? .....	<b>65</b>
Number of members since WSC 2018? .....	<b>Shrinking</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>0</b>

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?.....	<b>0</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>staying the same</b>
What committees or workgroups do you have at your RSC?	
<b>Convention/Events; H&amp;I; PR/PI; Website</b>	
Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

**Works well**

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?	<b>No</b>
Has your region discussed where NA does not exist in your region? .....	<b>Yes</b>
What kind of training and mentoring efforts take place in your region and/or its areas?	
<b>All types</b>	
Describe what kind of planning your region and/or its areas utilize.	
<b>Yearly and annual</b>	
Does your region or its areas have any shared services with other service bodies?	<b>No</b>
Successes with communication strategies in your region and/or its areas.	
Successes with utilizing technology in new ways within your region and/or areas.	
Please describe the different types of public relations efforts (PR/PI) carried out in your region.	
Number of conferences our PR/PI committees participate in/exhibit at: .....	

Does your region have any type of NA phonenumber or a helpline?

**No**

Do you have a regional website? ..... **Yes**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, Annual and car/cat workshops posey ca during WSC conference year**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? ..... **Yes, Normal process**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Lack service volunteers at regional leave**

Please describe the most significant challenge your region has faced since WSC 2018

Please describe some highlights or successes your region has experienced since WSC 2018

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

### Facts about: Chesapeake & Potomac Region

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Name of Regional Delegate .....	<b>Darla S</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Greg J</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>11</b>
How many groups are in the region? .....	<b>323</b>
How many meetings take place each week in the region? .....	<b>365</b>
How many H&I panels take place each week in the region? .....	<b>379</b>
Number of members since WSC 2018? .....	<b>Staying the same</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>0</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>increasing</b>
What committees or workgroups do you have at your RSC? <b>Convention/Events; H&amp;I; Phonenumber; PR/PI</b>	
Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region? <b>No</b>	
Has your region discussed where NA does not exist in your region? .....	<b>No</b>
What kind of training and mentoring efforts take place in your region and/or its areas? Describe what kind of planning your region and/or its areas utilize.	
Does your region or its areas have any shared services with other service bodies? <b>Yes, Our PR subcommittee has been working with PR from the Freestate Region</b>	
Successes with communication strategies in your region and/or its areas. Successes with utilizing technology in new ways within your region and/or areas. <b>We are working to utilize Zoom for our CAR workshops. It is still slow going.</b>	
Please describe the different types of public relations efforts (PR/PI) carried out in your region. <b>PR tables at various events, presentations to facilities prior to H&amp;I scheduling meetings.</b>	
Number of conferences our PR/PI committees participate in/exhibit at: .....	<b>0</b>
Does your region have any type of NA phonenumber or a helpline?	

**Yes, It's still the old phonenumber that transfers from one person to the next. There hasn't been any discussion to change it. As in most areas, the biggest problem is getting people to answer the phone.**

Do you have a regional website? ..... **Yes, www.cprna.org**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**No**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **No**

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? . **Yes, Discuss the material and take a tally, similar to the CAR motions tally.**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Apathy in service**

Please describe the most significant challenge your region has faced since WSC 2018

**We just recently reorganized and became Incorporated. Previously, our Convention was the Corporation and legally didn't have to answer to the Region. That didn't allow us to work within our traditions so we restructured so now the Convention is a subcommittee within the Region.**

Please describe some highlights or successes your region has experienced since WSC 2018

**Getting our groups to agree to and approve the incorporation!**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**Facts about: Chicagoland Region**

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Name of Regional Delegate .....	Jacqui L
Have you attended a WSC before? How many? .....	Yes, 1
Name of Alternate Delegate .....	Charles G
Have you attended a WSC before? How many? .....	No
How many areas are in the region? .....	14
How many groups are in the region? .....	308
How many meetings take place each week in the region? .....	402
How many H&I panels take place each week in the region? .....	154
Number of members since WSC 2018? .....	Shrinking
Total money region contributed to your zonal forum during your last fiscal year? .....	400 US Dollars

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?.....	12
How many times a year does your RSC meet virtually? .....	12
How many times a year does your regional admin body meet virtually? .....	2
Does your region have a regional office? .....	Yes
Does your region have a regional convention? .....	Yes Attendance is: staying the same
What committees or workgroups do you have at your RSC?	

**Convention/Events; H&I; Phonline; PR/PI; Project Based Workgroups; Regional Service Office; Website**

Are any of these workgroups/committees new since the last WSC?

Does your RSC meeting use CBDM to reach decisions? .....	Yes
Do any of your areas use CBDM to reach decisions? .....	No

Comments about how that works:

**Our CBDM system for Regional questions and issues follows the model of the WSC, with this exception: "present, not voting" is not currently an option.**

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?

No

Has your region discussed where NA does not exist in your region? .....

No

What kind of training and mentoring efforts take place in your region and/or its areas?

**Outgoing trusted servants share their experience and information with those who are newly elected. Often, members make themselves available to mentor new trusted servants as needed. Also, Board of Directors members have rotating roles and responsibilities throughout their three-year terms which allows for mentorship to new members/officers.**

Describe what kind of planning your region and/or its areas utilize.

**Individual workgroups create annual plans and budgets. Annual planning among ASCs in this region is rare.**

Does your region or its areas have any shared services with other service bodies?

**No**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

**The Zoom app has made it possible for members virtually attend the RSC who would otherwise be unable to attend. Zoom is also used for ad hoc workgroups and Regional Administrative meetings. \*There is a weekly recovery meeting.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Regional PR activities include presentations at NA conventions as well as substance abuse treatment industry conferences and community events. These activities are often done in cooperation with Area PR committees.**

Number of conferences our PR/PI committees participate in/exhibit at: .....1

Does your region have any type of NA phonenumber or a helpline?

**Yes, Members volunteer for multi-hour shifts on the Region's 24 hour service that operates in 3 languages. The Regional PR workgroup reports nearly 300 calls fielded each month.**

Do you have a regional website?..... **Yes, www.chicagona.org**

If yes, do you keep your meeting information updated on the website?..... **Yes**

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes, Multiple CAR workshops are planned prior to WSC. Two workshops have already been hosted by ASCs; at least two other ASCs are planning a workshop -- all workshops are supported by the Regional Delegate Team. Two region-wide CAR workshops are in the works. Average attendance is expected to be 20 members. There is also an online tally application on the regional website.**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per member**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion?..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**MAT/DRT has generated far more interest and discussion than any IDT. Moreover, there seems to be a high amount of energy around this topic.**

Please describe the most significant challenge your region has faced since WSC 2018

**Chicagoland Region has operated a store at its service office for more than 30 years. This venture has been the target of consistent mismanagement and repeated theft of NA funds by special workers and at least one corporate board member.**

**Money management, in general, is a major challenge for the fellowship in this Region.**

Please describe some highlights or successes your region has experienced since WSC 2018

**An ASC that had been estranged from the RSC for several years has now re-joined the Region. Two successful Regional conventions: CRC XXXI and CRC XXXII.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**INTERNAL FORCES THAT SEEM DETERMINED TO DESTROY NA:  
ARNA/USSCNA.**

### Facts about: Colombia Region

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Name of Regional Delegate .....	<b>Hector J</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Gustavo d</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
How many areas are in the region? .....	<b>9</b>
How many groups are in the region? .....	<b>131</b>
How many meetings take place each week in the region? .....	<b>670</b>
How many H&I panels take place each week in the region? .....	<b>25</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>1250 US Dollars</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>3</b>
How many times a year does your RSC meet virtually? .....	<b>12</b>
How many times a year does your regional admin body meet virtually? .....	<b>2</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>increasing</b>
What committees or workgroups do you have at your RSC? <b>Convent/events; FD; outreach; H&amp;I; Human resources; Literature distribution; Helpline; PR/PI; Workgroups; Regional Service Office; Website</b>	
Are any of these workgroups/committees new since the last WSC? <b>Human resources; PR/PI</b>	
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region? <b>Yes We have different workshops via Zoom and we are working with outreach what's app groups</b>	
Has your region discussed where NA does not exist in your region? .....	<b>Yes</b>
What kind of training and mentoring efforts take place in your region and/or its areas? <b>We have workshops via Zoom and in 2020 we will have the first service convention</b>	
Describe what kind of planning your region and/or its areas utilize. <b>Conference planning</b>	
Does your region or its areas have any shared services with other service bodies? <b>Yes, We share services with the LAZF and NAWS</b>	
Successes with communication strategies in your region and/or its areas.	



**We have regionals and conference type communications, notes from the groups, chat groups via What's App and by e-mail**

Successes with utilizing technology in new ways within your region and/or areas.

**Zoom, hats App, Facebook, website**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**The PR chair facilitates training workshops for the areas, so they can be better organized and we have consistent communication via telephone and What's App**

Number of conferences our PR/PI committees participate in/exhibit at: .....6

Does your region have any type of NA phonenumber or a helpline?

**Yes, All calls are received that are requesting information and/or help, we provide direction according to the specific situation**

Do you have a regional website? ..... **Yes, [www.nacolombia.org](http://www.nacolombia.org)**

If yes, do you keep your meeting information updated on the website? ..... **yes**

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**No**

Which method does your community use to reach a conscience on the CAR?

**Delegate decisions to the RDs**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**DRT and MAT**

Please describe the most significant challenge your region has faced since WSC 2018

**Attracting trusted servants**

Please describe some highlights or successes your region has experienced since WSC 2018

**First Service Convention, Large literature inventory and no outstanding debt with NAWS, contributions to NAWS financially and with trusted servants, participation in the regional convention and CLANA**

What additional information would you like to share with other conference participants?

**Workshops to attract members, workshops in different languages, RD candidates that participate in all the workshops and who know the service materials, service convention**

Is there anything in particular you want to discuss at the conference?

**Literature prices, the future of the WSC, the future of the copyright, propose that the CAR and all documents can be sent electronically to each region so they make their own copies and save money for the fellowship**

### Facts about: Colorado Region

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Name of Regional Delegate .....	<b>Aaron F</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Russ E</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>8</b>
How many groups are in the region? .....	<b>230</b>
How many meetings take place each week in the region? .....	<b>300</b>
How many H&I panels take place each week in the region? .....	<b>39</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>0</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	
Does your region have a regional convention? .....	<b>No</b> Attendance is:
What committees or workgroups do you have at your RSC?	
<b>Convention/Events; H&amp;I; PR/PI; Website</b>	
Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?	
<b>No</b>	
Has your region discussed where NA does not exist in your region? .....	<b>Yes</b>
What kind of training and mentoring efforts take place in your region and/or its areas?	
<b>H&amp;I training w/ video</b>	
Describe what kind of planning your region and/or its areas utilize.	
<b>Budgets</b>	
Does your region or its areas have any shared services with other service bodies?	
<b>No</b>	
Successes with communication strategies in your region and/or its areas.	
<b>We use Zoom with many of our sub-committees</b>	
Successes with utilizing technology in new ways within your region and/or areas.	
<b>See above</b>	
Please describe the different types of public relations efforts (PR/PI) carried out in your region.	

**No active committee at this time**

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonenumber or a helpline?

**No**

Do you have a regional website?..... **Yes, nacolorado.org**

If yes, do you keep your meeting information updated on the website?..... **Yes**

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes, We do CAR workshops for every area. We get approximately 20 attendees to each workshop.**

Which method does your community use to reach a conscience on the CAR?

**Discussion and vote by GSRs at regional workshop/assembly**

**We also have online tallies for outlying areas/groups**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion?..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **Yes, We provide information as provided by NAWS, encourage CAR survey**

Does your region engage in gathering a conscience for CAT material? .. **Yes, We provide information for the CAT and collect consensus at our April assembly.**

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**\*Money - how fundraising efforts affects us - self support vs. profit driving efforts,**

**\*Assemblies - the effectiveness of assemblies with GSR attendance, \*Accountability- we removed a convention chair because of lack of transparency and accountability.**

Please describe the most significant challenge your region has faced since WSC 2018

**Open positions at the regional level - we have not had a PR, PI, or H&I chair regionally all year.**

Please describe some highlights or successes your region has experienced since WSC 2018

**\*Growth \*All events in 2019 were profitable (drives the regions ability to function)**

**\*Increased 7th tradition**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**Facts about: Connecticut Region**

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Name of Regional Delegate ..... **Troy B**  
 Have you attended a WSC before? How many? ..... **Yes, 1**  
 Name of Alternate Delegate ..... **Brian D**  
 Have you attended a WSC before? How many? ..... **No**  
 How many areas are in the region? ..... **9**  
 How many groups are in the region? ..... **257**  
 How many meetings take place each week in the region? ..... **276**  
 How many H&I panels take place each week in the region? ..... **74**  
 Number of members since WSC 2018? ..... **Shrinking**  
 Total money region contributed to your zonal forum during your last fiscal year? ..... **24 US Dollars**

**Your Regional Service Structure**

---

How many times a year does your RSC meet face-to-face?.....**12**  
 How many times a year does your RSC meet virtually? .....**0**  
 How many times a year does your regional admin body meet virtually? .....**0**  
 Does your region have a regional office? .....**No**  
 Does your region have a regional convention? ..... **Yes** Attendance is: **decreasing**  
 What committees or workgroups do you have at your RSC?

**Convention/Events; H&I; Phonline; PR/PI; Website; Other; Writing Steps for Recovery (WSR)**

Are any of these workgroups/committees new since the last WSC?

**Project Based Workgroups; Other; We have a Fellowship Development Ad Hoc that is project based**

Does your RSC meeting use CBDM to reach decisions? ..... **No**  
 Do any of your areas use CBDM to reach decisions? ..... **No**  
 Comments about how that works:

**Service Delivery & Best Practices**

---

Are fellowship development (FD) or outreach efforts provided within your region?

**Yes, We have a Fellowship Development Ad Hoc that has solely been project-based. The Region is currently entertaining a motion to make the Ad Hoc a standing subcommittee of the RSC.**

Has your region discussed where NA does not exist in your region? ..... **No**

What kind of training and mentoring efforts take place in your region and/or its areas?

**Learning Days and New Member Orientation**

Describe what kind of planning your region and/or its areas utilize.

**Form Ad Hoc Committees**

Does your region or its areas have any shared services with other service bodies?

**Yes, Two Areas now collaborate their literature subcommittee activities. This has increased the Areas' literature purchases on behalf of the groups they serve, while reducing the amounts each Area previously paid in shipping fees.**

Successes with communication strategies in your region and/or its areas.

**Our Regional website now sends (automatic) e-blasts, once a week, of events and other information. Members sign-up through a link on our website. The number of Members signing-up to receive the e-blast continues to grow monthly.**

Successes with utilizing technology in new ways within your region and/or areas.

**Automatic weekly e-blasts from our Regional website (see response above)**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Poster drives in all nine (9) Areas and tables/booths at various community events. At our 2019 Regional Convention Public Relations conducted a workshop which included a panel of three (3) community partners answering pre-selected questions about NA and also a Zoom panel of NA PR members from Finland, Brazil, and Iran. Just recently a few Areas began featuring an Ad on televisions in the deli section of local supermarkets. Other efforts of interest from our Area Public Relations Committees are: a table sitting at "A Concert for Recovery" (headlining Keith Urban), a table sitting at a local Pharmacy, placing Ads on restaurants placemats, placing an Ad on prescription bags from another local Pharmacy. We also had embroidered polo shirts produced for when we have tables and booth at events.**

Number of conferences our PR/PI committees participate in/exhibit at: .....2

Does your region have any type of NA phonenumber or a helpline?

**Yes, We have a toll-free regional phonenumber that's using a VoIP system. Some of our Areas answer calls live while others have callers leave a message and NA members return the call as soon as possible. In the last year we instituted Yap, for meeting information only, and learned that about 50% of all calls are for meeting information.**

Do you have a regional website? ..... Yes, [www.ctna.org](http://www.ctna.org)

If yes, do you keep your meeting information updated on the website? ..... Yes

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes, During a conference year, we host a minimum of three (3) CAR Workshops throughout our Region. During this conference year, we scheduled four (4) - with three (3) already completed and the fourth scheduled for the end of February. The average attendance for the workshops for this conference year has been 13 attendees.**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per member**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... Yes

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**MATs/DRTs**

Please describe the most significant challenge your region has faced since WSC 2018

**Lack of member interest in service. What appears to be a lost in meaning, importance, awareness, on service as an intricate part of individual personal recovery**

Please describe some highlights or successes your region has experienced since WSC 2018

**Increased interest in member input on the Regional Survey. Increased newer member interest/support through Area activities. Continuing to maintain funding of all RSC subcommittee efforts and making monthly fund flow contributions to NAWS.**

What additional information would you like to share with other conference participants?

**An Ad Hoc Committee has been formed to document the history of Narcotics Anonymous within our Region (Connecticut). The Ad Hoc has begun audio recording interviews of members who were around when NA first began in Connecticut and has also begun compiling various documents and other artifacts from the early days of NA in Connecticut.**

Is there anything in particular you want to discuss at the conference?

**How to create/increase member interest in participating in WSC approved project plans for literature development.**

**Facts about: Costa Rica Region**

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Name of Regional Delegate ..... **Karla Z**  
 Have you attended a WSC before? How many? ..... **No**  
 Name of Alternate Delegate ..... **Fabian D**  
 Have you attended a WSC before? How many? ..... **No**  
 How many areas are in the region? ..... **0**  
 How many groups are in the region? ..... **58**  
 How many meetings take place each week in the region? ..... **260**  
 How many H&I panels take place each week in the region? ..... **12**  
 Number of members since WSC 2018? ..... **Growing**  
 Total money region contributed to your zonal forum during your last fiscal year? ..... **618 Dollars**

**Your Regional Service Structure**

---

How many times a year does your RSC meet face-to-face?..... **12**  
 How many times a year does your RSC meet virtually? ..... **0**  
 How many times a year does your regional admin body meet virtually? ..... **0**  
 Does your region have a regional office? ..... **No**  
 Does your region have a regional convention? ..... **Yes** Attendance is: **increasing**  
 What committees or workgroups do you have at your RSC?  
     **Conventions/events; FD/outreach; H&I; Literature distribution; Helpline; PR/PI;**  
     **Website; Human Resources Human resources; literature distribution**  
 Are any of these workgroups/committees new since the last WSC?  
 Does your RSC meeting use CBDM to reach decisions? ..... **Yes**  
 Do any of your areas use CBDM to reach decisions? ..... **No**  
 Comments about how that works:  
     **We don't have areas. The RSC uses CBDM in its meetings and regional assemblies**

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?  
     **No Workgroup for growth and sustainability of GSFs. Helping groups to organize and the creation of new GSFs and sustain themselves**  
 Has your region discussed where NA does not exist in your region? ..... **No**  
 What kind of training and mentoring efforts take place in your region and/or its areas?  
     **Regular service and recovery workshops in the groups, GSFs and region**  
 Describe what kind of planning your region and/or its areas utilize.  
     **Annual planning**  
 Does your region or its areas have any shared services with other service bodies?  
     **Yes, Continuous communication among all the service bodies**  
 Successes with communication strategies in your region and/or its areas.

**It is very important for the operational success of our region**

Successes with utilizing technology in new ways within your region and/or areas.

**The use of informational platforms for virtual meetings, like Zoom, hangouts, also What's App, external information line so we can also communicate internally**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Flyers in the different communities, carrying our message via TV,radio and internet news, creating conscience in all the groups that we all are responsible for doing PR, putting posters in health institutions and in government and private entities**

Number of conferences our PR/PI committees participate in/exhibit at: .....

Does your region have any type of NA phonenumber or a helpline?

**Yes, 24/7 helpline**

Do you have a regional website?..... **Yes, [www.nacostarica.org](http://www.nacostarica.org)**

If yes, do you keep your meeting information updated on the website?..... **Yes**

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes, We had an introduction to the CAR during the planning assembly and about 60 members attended. Soon we will have an assembly to debate the motions so we can get the regional conscience via a digital form**

Which method does your community use to reach a conscience on the CAR?

**Vote count one vote per member**

**We read, explain and debate during the regional assembly so we can gather the votes from the groups(one vote per group/GSR) via a digital form**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion?..... **No**

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? .....**Yes, We explain as much as we ca due to translations, time and availability constraints and we gather what we can**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Attracting members to service**

Please describe the most significant challenge your region has faced since WSC 2018

**Applying the principle of rotation and motivating trusted servants in a positive way so they can all have the opportunity to serve**

Please describe some highlights or successes your region has experienced since WSC 2018

**We successfully hosted the meeting of the LAZF and the Latin American Regional Convention. We have trusted servants that serve on the world and zonal level and there is more conscience and interest in the region about the issues that affect or benefit NA as**



**a whole. There is more connectivity and communication thanks to the available technological tools.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

### Facts about: Cuba Region\*

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Name of Regional Delegate .....	<b>Adhul A</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	
Have you attended a WSC before? How many?.....	
How many areas are in the region? .....	<b>0</b>
How many groups are in the region? .....	<b>10</b>
How many meetings take place each week in the region? .....	<b>24</b>
How many H&I panels take place each week in the region? .....	<b>3</b>
Number of members since WSC 2018? .....	
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>80 Dollars</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>20</b>
How many times a year does your RSC meet virtually? .....	
How many times a year does your regional admin body meet virtually? .....	
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>increasing</b>
What committees or workgroups do you have at your RSC?	
Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	
Comments about how that works:	

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?	
<b>Yes, The members of the LSC and the GSRs and members of the region are carrying the message t the city of Santiago de Cuba</b>	
Has your region discussed where NA does not exist in your region? .....	<b>Yes</b>
What kind of training and mentoring efforts take place in your region and/or its areas?	
<b>Activities with the zonal delegates and the LAZF</b>	
Describe what kind of planning your region and/or its areas utilize.	
<b>We do the work based on our planning</b>	
Does your region or its areas have any shared services with other service bodies?	
<b>Yes, Due to the lack of trusted servants in the LSC we provide the services for other committees</b>	
Successes with communication strategies in your region and/or its areas.	
Successes with utilizing technology in new ways within your region and/or areas.	
<b>We use recovery chats which have served as a training tool</b>	
Please describe the different types of public relations efforts (PR/PI) carried out in your region.	

**We make PI presentations when we have events**

Number of conferences our PR/PI committees participate in/exhibit at: .....

Does your region have any type of NA phonenumber or a helpline?

**No**

Do you have a regional website?..... **No**

If yes, do you keep your meeting information updated on the website? .....

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**No**

Which method does your community use to reach a conscience on the CAR?

**Vote count**

**The members of the LSB gather with the members of the region and we use majority vote**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion?..... **No**

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? .....

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Lack of trusted servants**

Please describe the most significant challenge your region has faced since WSC 2018

**When the former RDs defected from the region**

Please describe some highlights or successes your region has experienced since WSC 2018

**We had our first regional convention CRENACUB I**

What additional information would you like to share with other conference participants?

**Our regions needs a lot of service sponsorship because of lack of Internet connectivity**

Is there anything in particular you want to discuss at the conference?

### Facts about: Democratic Republic of Congo\*

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Name of Regional Delegate .....	<b>Toussaint L</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	<b>Papytsho Y</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>1</b>
How many groups are in the region? .....	<b>1</b>
How many meetings take place each week in the region? .....	<b>2</b>
How many H&I panels take place each week in the region? .....	<b>1</b>
Number of members since WSC 2018? .....	
Total money region contributed to your zonal forum during your last fiscal year? .....	

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	
How many times a year does your RSC meet virtually? .....	
How many times a year does your regional admin body meet virtually? .....	
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>No</b> Attendance is:
What committees or workgroups do you have at your RSC?	
<b>FD/Outreach; H&amp;I; Literature Review</b>	
Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	
Comments about how that works:	

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?	
Has your region discussed where NA does not exist in your region? .....	
What kind of training and mentoring efforts take place in your region and/or its areas?	
Describe what kind of planning your region and/or its areas utilize.	
Does your region or its areas have any shared services with other service bodies?	
Successes with communication strategies in your region and/or its areas.	
Successes with utilizing technology in new ways within your region and/or areas.	
Please describe the different types of public relations efforts (PR/PI) carried out in your region.	
Number of conferences our PR/PI committees participate in/exhibit at: .....	
Does your region have any type of NA phoneline or a helpline?	
Do you have a regional website? .....	
If yes, do you keep your meeting information updated on the website? .....	

### Reaching Decisions on WSC Issues

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Has your region hosted CAR workshops?

Which method does your community use to reach a conscience on the CAR?

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? .....

Does your region discuss the parts of the CAR not related to motions?

Does your region engage in gathering a conscience for CAT material? .....

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

Please describe the most significant challenge your region has faced since WSC 2018

Please describe some highlights or successes your region has experienced since WSC 2018

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**Yes.**

### Facts about: Denmark Region

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Name of Regional Delegate .....	<b>Claus</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	<b>Berit</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>5</b>
How many groups are in the region? .....	<b>110</b>
How many meetings take place each week in the region? .....	<b>110</b>
How many H&I panels take place each week in the region? .....	<b>0</b>
Number of members since WSC 2018? .....	<b>Staying the same</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>4000 euro</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>3</b>
How many times a year does your RSC meet virtually? .....	<b>1</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>staying the same</b>
What committees or workgroups do you have at your RSC?	

**H&I; Literature Review; Phoneline; PR/PI; Translations; Website**

Are any of these workgroups/committees new since the last WSC?

**Website**

Does your RSC meeting use CBDM to reach decisions? .....

**Yes**

Do any of your areas use CBDM to reach decisions? .....

**Yes**

Comments about how that works:

**Everybody has opportunity to be heard and decision is made with group confidence**

### Service Delivery & Best Practices

---

Are fellowship development (FD) or outreach efforts provided within your region?

**No**

Has your region discussed where NA does not exist in your region? .....

**No**

What kind of training and mentoring efforts take place in your region and/or its areas?

**We have one service conference and workshops at local conventions. ( participate monthly online with EDM )**

Describe what kind of planning your region and/or its areas utilize.

**\*We are about to have service conference in middle January and having workshop with the CAR \*We made a power point presentation to describe what is EDM. \*Workshops how to attract new members to service.**

Does your region or its areas have any shared services with other service bodies?

No

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

**We have made powerpoint with presentation of what's EDM, top nice, hopefully making visibility and attraction.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**on stand by at the moment ( before we had posters in buses) we answer mails ( servants needed ) our website**

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonenumber or a helpline?

**Yes, Contact with newcomer, connect with a person to take new to a meeting, we are someone who cares, meeting people in understanding.**

Do you have a regional website? ..... Yes, [www.nadanmark](http://www.nadanmark)

If yes, do you keep your meeting information updated on the website? ..... Yes

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, Almost, we have workshop CAR in January at Regional Service Conference.**

Which method does your community use to reach a conscience on the CAR?

**Discussion and vote by GSRs at regional workshop/assembly**

**We use tally at workshop to get a point of direction . We have discussion at RSC and RCM meetings.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... No

Does your region discuss the parts of the CAR not related to motions? No

Does your region engage in gathering a conscience for CAT material? .....

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**Doing service**

Please describe the most significant challenge your region has faced since WSC 2018

**We have a member who faked about 2500 € to his own account and the process that's been followed by.**

Please describe some highlights or successes your region has experienced since WSC 2018

**\*We have made inventory in service RCM. \*We have got super translation of literature in progress. \*Service is growing. \*We are going and preparing to WSC**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

??

### Facts about: Eastern New York Region

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Name of Regional Delegate .....	<b>Wilvena G</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Tom G</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
How many areas are in the region? .....	<b>6</b>
How many groups are in the region? .....	<b>211</b>
How many meetings take place each week in the region? .....	<b>237</b>
How many H&I panels take place each week in the region? .....	<b>79</b>
Number of members since WSC 2018? .....	<b>Staying the same</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>300 US Dollars</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>12</b>
How many times a year does your RSC meet virtually? .....	<b>2</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>No</b> Attendance is:
What committees or workgroups do you have at your RSC?	

#### **Literature Distribution; Phonenumber; PR/PI; Website**

Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>
Comments about how that works:	

**Among the members of our Regional service body there is still a great deal of close mindedness and resistance towards adopting CBD. The exposure to this type of format is limited to misperceptions about what it is and the process has not been modeled or viewed by too many trusted servants in our Region. One idea was to bring in trusted servants on Zoom from a neighboring region to do a presentation. The culture of the Region is that RR's still gets business accomplished without too much polarization but suggesting new ways to do business takes months to consider and longer to enact.**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?	<b>No</b>
Has your region discussed where NA does not exist in your region? .....	<b>No</b>
What kind of training and mentoring efforts take place in your region and/or its areas?	
<b>Mentoring exists in H&amp;I, PR and the delegate position.</b>	
Describe what kind of planning your region and/or its areas utilize.	



**Our Region has attempted strategic planning.**

Does your region or its areas have any shared services with other service bodies?

**Yes, Our Region has shared workshop resources, like SPAD and MAT/DRT and CAR workshops with one of our sister Regions.**

Successes with communication strategies in your region and/or its areas.

**Our Region has a group email all chain; a closed, secret Facebook group that shares events and discusses service issues.**

Successes with utilizing technology in new ways within your region and/or areas.

**Most recently our Region had a successful joint Zoom CAR workshop inviting all Regional Motion makers in which over 60 participants attended.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Poster Drives, Learning Days, Health Fairs, Professional Panels, PSA's**

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonenumber or a helpline?

**Yes, Our Region has Freedom Voice, but will be transitioning over to YAP**

Do you have a regional website?..... **Yes, <https://nanewyork.org>**

If yes, do you keep your meeting information updated on the website?..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, Three workshops. 30 plus attendance**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per group**

**We have started collecting information on an online CAR & Literature surveys posted on our Regional website and our Regional & Event Facebook pages.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion?..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **Yes, Our Region discusses related issues that may require votes or a conscience. For example our delegate team was sent with a Regional view regarding the FIPT inspection. Also, our Region discussed options about how New Business could be conducted as well as our understanding about Zonal participation and questions related to the Future of the WSC and Delegate participation in small groups.**

Does your region engage in gathering a conscience for CAT material? .....

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**My Region has been very engaged in Public Relations and our Zonal Forum. Our Zone has presented opportunities for our Region to collaborate in services with other Regions through the Zone. The need for recovery literature regarding MAT/DRT is a major**

concern in our Region. There are many questions that need clarifying regarding MAT/DRT and sponsorship/sponsees, commitment guidelines, and participation in stepwork. Our Region has expressed concerns about maintaining the right to reproduce more than 25% of NA literature as several of our groups have book/literature study. One Area in particular wants the delegate to convey that their right to do this should be preserved regardless of their ability to pay for literature. Concerns about the size of the Conference shrinking have been confused with an overall concern that the role of Zones in future will reduce the number of delegates attending the Conference. This has been expressed at our Region multiple times over the last Conference cycle. Our Region has also been very interested in applying current technology to our Phonedlines, Zoom meetings and online meetings.

Please describe the most significant challenge your region has faced since WSC 2018

**\*Our Region has six Areas and five have conventions. Our most significant challenge is competing for service people in a small pool. There has been a moratorium on Regional Conventions for this reason. \*It is a challenge to schedule "service tracks" and PR Professional events into these existing convention's template. \*Meeting stagnation is a challenge our Region faces. One challenge is creating more opportunities to inform the public and to respond to increasingly less affordable meeting spaces through rising rents and clarifying our ability to pay through 7th Tradition funds. \*One challenge has been to fill our Regional H&I position. While our Areas all have very active H&I panels, there is a lack of coordination on the Regional level.**

Please describe some highlights or successes your region has experienced since WSC 2018

**\*The multi-area conventions our Region has contributes to financial solvency and allows the funding of services to be supported. \*Upgrading our Phonenumber, website and Zoom utilization has increased. \*Communication. Our Regional communications of events and discussions on social media have increased engagement in activities and awareness.**

**\*Our Region is a proud participating member of the Northeast Zonal Forum.**

What additional information would you like to share with other conference participants?

**I wonder about the experience of other conference participants with pooling service information or in utilizing their zones as service mentoring opportunities?**

Is there anything in particular you want to discuss at the conference?

**Our Region would like to discuss options to move towards a planning conference. I think a US Role of Zones discussion would be of value in respective small groups.**

### Facts about: Eastern Pennsylvania Region\*

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Name of Regional Delegate .....	<b>Merle S</b>
Have you attended a WSC before? How many? .....	<b>Yes, 6</b>
Name of Alternate Delegate .....	
Have you attended a WSC before? How many?.....	
How many areas are in the region? .....	<b>3</b>
How many groups are in the region? .....	<b>94</b>
How many meetings take place each week in the region? .....	
How many H&I panels take place each week in the region? .....	<b>35</b>
Number of members since WSC 2018? .....	<b>Shrinking</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>0</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>No</b> Attendance is:
What committees or workgroups do you have at your RSC?	
	<b>H&amp;I; Phonline; PR/PI; Project Based Workgroups; Website</b>
Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>
Comments about how that works:	

**It works in the region due to the experience of the trusted servants at the regional level.**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?	<b>No</b>
Has your region discussed where NA does not exist in your region? .....	<b>Yes</b>
What kind of training and mentoring efforts take place in your region and/or its areas?	
	<b>Learning Days</b>
	<b>Phonline Orientation</b>
	<b>CAR workshops</b>
Describe what kind of planning your region and/or its areas utilize.	
	<b>Basic Tools workbook</b>
Does your region or its areas have any shared services with other service bodies?	
	<b>Yes, Multi-regional meeting list, shared with Greater Philadelphia Region, including BMLT.</b>
Successes with communication strategies in your region and/or its areas.	

Successes with utilizing technology in new ways within your region and/or areas.

**Ad Hoc Committee to determine best option for online regional and subcommittee meetings.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**\*Participation at events \*Talking to schools and libraries \*Bi-annual poster rally**

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonenumber or a helpline?

**Yes, Calls answered by addict volunteers after they participate in a phonenumber orientation training.**

Do you have a regional website?..... **Yes, [www.eparna.org](http://www.eparna.org)**

If yes, do you keep your meeting information updated on the website?.....

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, We hold 1 workshop for the region, and usually have a small attendance (about 20 participants). We are discussing adding Zoom for those who cannot attend.**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion?..... **No**

Does your region discuss the parts of the CAR not related to motions? **Yes, We discuss the Future of WSC the role of the Zones.**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**Sustainability as a region, and attraction to service. We also discuss who is missing from our meetings and ways to increase diversity.**

Please describe the most significant challenge your region has faced since WSC 2018

**The 3 remaining areas remain committed to maintaining the region. We are looking for innovative ways to have members get involved and stay involved in service.**

Please describe some highlights or successes your region has experienced since WSC 2018

**We provide services including insurance, phonenumber and take meetings in to prisons and institutions. We participate in the Autonomy Zonal Forum. This takes extra effort on our part due to the small size of our region. we continue to maintain shared services with Greater Philadelphia through our multi-regional meeting list and the use of BMLT.**

What additional information would you like to share with other conference participants?

**Nothing at this time.**

Is there anything in particular you want to discuss at the conference?

**We are looking forward to hear more about the Future if WSC. The virtual meeting of the Zones was very exciting and hopeful.**

### Facts about: Ecuador Region

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Name of Regional Delegate .....	<b>Oscar A</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	<b>Yanina H</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>8</b>
How many groups are in the region? .....	<b>118</b>
How many meetings take place each week in the region? .....	<b>500</b>
How many H&I panels take place each week in the region? .....	<b>0</b>
Number of members since WSC 2018? .....	<b>Staying the same</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>0</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>12</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>increasing</b>
What committees or workgroups do you have at your RSC? <b>Conventions/events; FD/outreach; H&amp;I; Literature distribution; PR/PI; Website</b>	
Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>
Comments about how that works:	

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region? <b>No</b>	
Has your region discussed where NA does not exist in your region? .....	<b>No</b>
What kind of training and mentoring efforts take place in your region and/or its areas? Describe what kind of planning your region and/or its areas utilize.	
Does your region or its areas have any shared services with other service bodies? <b>No</b>	
Successes with communication strategies in your region and/or its areas. Successes with utilizing technology in new ways within your region and/or areas. Please describe the different types of public relations efforts (PR/PI) carried out in your region.	
Number of conferences our PR/PI committees participate in/exhibit at: .....	<b>2</b>
Does your region have any type of NA phoneline or a helpline? <b>Yes,</b>	
Do you have a regional website? .....	<b>Yes, <a href="http://www.gruposnaecuador.org">www.gruposnaecuador.org</a></b>

If yes, do you keep your meeting information updated on the website? ..... **Yes**

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**No**

Which method does your community use to reach a conscience on the CAR?

**Delegate decisions to RD/RDA**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

Please describe the most significant challenge your region has faced since WSC 2018

**The normalization of the sale of literature from NAWS. Importing NA literature due to politics, restrictions and customs procedures imposed by the government have generated additional cost which affects the price of literature in our membership**

Please describe some highlights or successes your region has experienced since WSC 2018

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**How to overcome restrictions and costs to import NA literature to our Latin American regions**

## Facts about: Egypt Region

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Name of Regional Delegate .....	<b>Sony I</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Soliman M</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>7</b>
How many groups are in the region? .....	<b>62</b>
How many meetings take place each week in the region? .....	<b>213</b>
How many H&I panels take place each week in the region? .....	<b>3</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>0</b>

## Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>6</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>increasing</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; FD/Outreach; H&I; Literature Distribution; Literature Review; Phonline; PR/PI; Project Based Workgroups; Regional Service Office; Translations; Website**

Are any of these workgroups/committees new since the last WSC?

**Convention/Events; Website**

Does your RSC meeting use CBDM to reach decisions? .....

**No**

Do any of your areas use CBDM to reach decisions? .....

**Yes**

Comments about how that works:

**we have adopted CBDM in our 2020 update for our regional guidelines, however a vote for approval will be required in late february 2020. we have two GSFs which used CBDM for more than @ years now, and its working smoothly.**

## Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes, Outreach: 1. We made 6 workshops for 6 different rooms in different governments. 2. Our main target at these workshops is: A. Raising awareness for our members and trusted servants in how to maintain the spirit of recovery and how to be strong home groups: B. How to use NA tools (as NA Literatures, sub committees, official NA online channels... etc) to find a better solution for their obstacles.**



C. Following up with them after workshops by our nominated coordinators to check their progress  
 D. keeping materials that they can use by themselves to complete their progression processes

3. Collecting Surveys at each event to know our strengths and weaknesses -Fellowship Development We made one collaborative workshop with PR sub-committee its topic was how to involve areas & GSFs in making a plan to themselves and participate in the regional planning assembly. -Loners Workgroup: After a short pause happened to the Loner workgroup, for insufficient members. We decided to resume its work in a different procedure: 1. Involving our hotline to receive our loners calls, and reporting them to us. 2. FD steering contact the loner and try to provide a sponsor for him, emphasizing to get back to us if he needs further assistant at any obstacles he might face with his chosen sponsor. 3. Involving literature committee to send the loner any required books on-demand. Our Vision -Outreach: 1. Attend 10 meetings for outreach to 10 different rooms, areas and GSFs 2. Putting intensive effort for the rooms that are in upper Egypt. 3. Raising awareness to the rooms by their responsibility and authority. - Fellowship Development • Holding 3 more collaborative workshops in Cairo, Delta & upper Egypt for fellowship development aim. Loner workgroup • Expanding loner work group, emphasizing that trusted servants near from remote areas participate in supporting our loners need to maintain their recovery

Has your region discussed where NA does not exist in your region? ..... Yes

What kind of training and mentoring efforts take place in your region and/or its areas?

**workshops on various service topics**

Describe what kind of planning your region and/or its areas utilize.

**annual planning assembly once a year**

Does your region or its areas have any shared services with other service bodies?

**Yes, fellowship development in Jordan. In cooperation with a member from UAE and a representative from our committee, we made a visit to Jordan supporting its new born fellowship and made some visits to governmental organizations and treatment centers introducing our fellowship. In addition, a meeting has been held in the NA room there with an open discussion about recovery and services requirements. This was funded by NAWS.**

Successes with communication strategies in your region and/or its areas.

**street posters; pdf meeting posted online on website; meetings with a couple of heads of prominent universities for PR presentations**

Successes with utilizing technology in new ways within your region and/or areas.

**\* whatsapp group communication, \* emails, \* facebook page, \* website, \* zoom meetings**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**\*Participation in Cairo convention. \*Phone Line and Public Relations trainings.**

**\*Uploading meeting schedule as PDF form on our website and keep it updated.**

**\*Separation of web-site and email services from the committee to focus on the core**

services of public relation. \*The requirement of all printed materials to be revised by the committee. \*Participation in Annual Planning Meeting. \*Modification of committee guideline for the voting rights and the equality between all members and trusted servants. \*Using Zoom application for phone line meetings focusing on the reports and training. \*Reaching the media public figure Sherif Amer and following up with him. \*Training for activity committee servants and Alexandria members before the convention on public relation service and its importance. \*Participation in Alexandria convention. \*Meeting with the announcer Alaa Moustafa in Alexandria convention for a radio program/transcription. \*Reaching Dr. Amr Al Werdany in Al Azhar for coordination a PR presentation. \*Meeting the AUC director of Tahrir Campus and delivering a PR presentation after the agreement of hosting ECCNA 36 in Egypt in their campus and assuring to have a continuing relation later on. \*Meeting with the assistant of Dr. Mahmoud Atteya the parliament member to initiate a cooperative relationship and meeting the parliament member. \* Having new trusted servants for Phone Line and Facebook page. \*Reaching Dr. Mohamed Wessam Khedr, member of Fatwa committee at Al Azhar and sending him a letter introducing the fellowship to be presented to Sheikh Al Azhar and Mufti. \*Having a workshop with the FD committee in Alexandria about how to start a public relation committee and how to practice communication with visitors in our recovery meetings. \*Meeting with Mr. Mostafa Gomaa, parliament member of Alexandria and delivering a presentation to him about the fellowship and the program and discussing how we could cooperate and agreeing to write two official letters for Minister of Sports and Youth, and the Minister of Interior.

Number of conferences our PR/PI committees participate in/exhibit at: .....3

Does your region have any type of NA phonenumber or a helpline?

**Yes, we have on average 150 calls / months**

Do you have a regional website?..... **Yes, [www.naegypt.org](http://www.naegypt.org)**

If yes, do you keep your meeting information updated on the website?..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, one workshops, poor attendance**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per Area**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion?..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**\*SSP, \* delegation and guidelines, \*NGO, \*conventions and ECCNA**

Please describe the most significant challenge your region has faced since WSC 2018

**cancelation of convention in alexandria due to a cut in electricity**

Please describe some highlights or successes your region has experienced since WSC 2018

**acceptance on hosting ECCNA 2020**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**the tend of generation ips and literture to specific factions which affects our unity  
conflict between the zonal delegation and the seated regions within the zones**

### Facts about: Finland Region

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Name of Regional Delegate .....	Upi K
Have you attended a WSC before? How many? .....	Yes, 1
Name of Alternate Delegate .....	Patrick K
Have you attended a WSC before? How many? .....	No
How many areas are in the region? .....	5
How many groups are in the region? .....	142
How many meetings take place each week in the region? .....	202
How many H&I panels take place each week in the region? .....	15
Number of members since WSC 2018? .....	Growing
Total money region contributed to your zonal forum during your last fiscal year? .....	0 Euro

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	5
How many times a year does your RSC meet virtually? .....	1
How many times a year does your regional admin body meet virtually? .....	0
Does your region have a regional office? .....	Yes
Does your region have a regional convention? .....	No Attendance is:
What committees or workgroups do you have at your RSC?	

**H&I; Literature Distribution; Literature Review; Phonline; PR/PI; Project Based Workgroups; Translations; Website**

Are any of these workgroups/committees new since the last WSC?

**H&I; Literature Review; Project Based Workgroups**

Does your RSC meeting use CBDM to reach decisions? .....

Yes

Do any of your areas use CBDM to reach decisions? .....

Yes

Comments about how that works:

**Using cbdm in regional service conference and in areas.**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

No

Has your region discussed where NA does not exist in your region? .....

Yes

What kind of training and mentoring efforts take place in your region and/or its areas?

**A group thats very from other service structure attends area meetings online.**

Describe what kind of planning your region and/or its areas utilize.

**Regional conference makes motiond and decisions and rsc puts them into action. For example using professional translator, translating all service manuals and review of the basic text.**

Does your region or its areas have any shared services with other service bodies?

**Yes, Are chair assembly, collaboration between h&i and pi.**

Successes with communication strategies in your region and/or its areas.

**Regional h&i committee sprung from pi/pr committee needs.**

Successes with utilizing technology in new ways within your region and/or areas.

**Zoom has been a successful tool in rsc meetings and in car workshopps. We use slack application for communication between meetings. Flinga, a mind map application was used in voting in the last reginal service conference. Google forms is used in applying for service position and voting in car.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Police force, newspaper article in Finlands biggest newspaper, attending professional fairs, open doors day in regional office, infos in hospitals, new posters, calling cards in needle packages, pi committee regional meeting 3 a year.**

Number of conferences our PR/PI committees participate in/exhibit at: .....2

Does your region have any type of NA phonline or a helpline?

**Yes, Open daily from 6-8pm and plans to extend hours so professionals can reach it in office hours.**

Do you have a regional website? ..... **Yes, Wwww.nasuomi.org**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, We've had one regional on zoom with 12 attendees. 3 area worksops. One more regional workshop on zoom coming.**

Which method does your community use to reach a conscience on the CAR?

**Discussion and vote by GSRs at regional workshop/assembly**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **No**

Does your region discuss the parts of the CAR not related to motions? **Yes, We explained the fipt since not many members know and we also explained wsc vocabulary and how NAWS works.**

Does your region engage in gathering a conscience for CAT material? ..... **No**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**New regional guidelines**

Please describe the most significant challenge your region has faced since WSC 2018

**Regional guidelines and taking them into action**

Please describe some highlights or successes your region has experienced since WSC 2018

**30 years anniversary convention and new Region guidelines**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**Facts about: Florida**

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Name of Regional Delegate .....	<b>Kristi-Beth F</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Joel B</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>18</b>
How many groups are in the region? .....	<b>373</b>
How many meetings take place each week in the region? .....	<b>1052</b>
How many H&I panels take place each week in the region? .....	
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>3000</b>

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?.....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>4</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>increasing</b>
What committees or workgroups do you have at your RSC?	
<b>Convention/Events; FD/Outreach; H&amp;I; Human Resources; Phonenumber; PR/PI; Project Based Workgroups; Regional Service Office; Website; Other, Corrections/Behind the Walls with resource coordinator</b>	
Are any of these workgroups/committees new since the last WSC?	
<b>Other, Corrections - now committee with resource coordinator</b>	
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	
<b>Works well - continuing to improve</b>	

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?	
<b>yes Area support meeting at every region - 6 times a year. Identify issues and concerns and create task oriented workgroups</b>	
Has your region discussed where NA does not exist in your region? .....	<b>No</b>
What kind of training and mentoring efforts take place in your region and/or its areas?	
<b>Mentorship workgroup. GSR starter kit</b>	
Describe what kind of planning your region and/or its areas utilize.	
<b>Strategic planning and environmental scanning, satisfaction surveys</b>	
Does your region or its areas have any shared services with other service bodies?	

**Yes, Additional needs and PR conferences (professional) with South Florida**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

**Zonal BMLT**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Professional conferences, QR codes to meeting lists (Greater Orlando), English and Spanish meeting list**

Number of conferences our PR/PI committees participate in/exhibit at: .....2

Does your region have any type of NA phonenumber or a helpline?

**Yes, Statewide and zonal and individual areas**

Do you have a regional website? ..... **Yes, www.naflorida.org FRCNA has its own website www.frcna.com**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, 5 multi-area workshops, 30-75 in attendance, invited neighboring regions**

Which method does your community use to reach a conscience on the CAR?

**Other tally - please describe below**

**We use all three methods**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **yes**

Does your region discuss the parts of the CAR not related to motions? **yes What it is + FIPT + CAT + History + question on survey**

Does your region engage in gathering a conscience for CAT material? **Yes, GSR assembly in March - straw polls gather input from attendees**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Theft of funds from RSO. MAT/DRT IDT. Atheism in recovery**

Please describe the most significant challenge your region has faced since WSC 2018

**The theft from RSO and fewer 7th Tradition donations. Reimbursement of professional from Bermuda to attend Service Symposium**

Please describe some highlights or successes your region has experienced since WSC 2018

**The Service Symposium, where judges, doctors and medical were represented**

What additional information would you like to share with other conference participants?

**Our convention always has an ASL interpreter and the population that has additional needs**

Is there anything in particular you want to discuss at the conference?



### Facts about: France Region

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Name of Regional Delegate ..... **Rani D**  
 Have you attended a WSC before? How many? ..... **No**  
 Name of Alternate Delegate .....  
 Have you attended a WSC before? How many?.....  
 How many areas are in the region? ..... **8**  
 How many groups are in the region? ..... **175**  
 How many meetings take place each week in the region? ..... **175**  
 How many H&I panels take place each week in the region? .....  
 Number of members since WSC 2018? ..... **Growing**  
 Total money region contributed to your zonal forum during your last fiscal year? ..... **4000 EUROS**

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?..... **6**  
 How many times a year does your RSC meet virtually? ..... **0**  
 How many times a year does your regional admin body meet virtually? ..... **0**  
 Does your region have a regional office? ..... **Yes**  
 Does your region have a regional convention? ..... **Yes** Attendance is:  
 What committees or workgroups do you have at your RSC?  
**Convention/Events; FD/Outreach; H&I; Literature Distribution; Phonline; PR/PI;  
 Regional Service Office; Translations; Website**  
 Are any of these workgroups/committees new since the last WSC?  
**Other, \*A workgroup about motions, \*A workgroup about creating a new area, \*a  
 workgroup about changing the repartition of groups in paris and the suburbs, in a way  
 that offers better support the suburbs, \*creation of a e commerce committee**  
 Does your RSC meeting use CBDM to reach decisions? ..... **Yes**  
 Do any of your areas use CBDM to reach decisions? ..... **Yes**  
 Comments about how that works:

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?  
**We have a very efficient committe, about 15 trusted servants, supporting meeting with  
 people coming to them (carshare), online metings, providing group inventory when  
 asked, going to all the areas to meet them and do workshops, a toolbox, helping with PR,  
 and plannification. Providing a list for sponsorship, kits to open meetings**  
 Has your region discussed where NA does not exist in your region? ..... **No**  
 What kind of training and mentoring efforts take place in your region and/or its areas?  
**dont know at the local level**  
 Describe what kind of planning your region and/or its areas utilize.  
 Does your region or its areas have any shared services with other service bodies?

**Yes, Workshops between different areas, which was a long process, workshops between H&I and PR, working together with the workgroup about sexual predatory behaviors**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

**developing online meetings (10 as now) an area on line too.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**\* increasing the cooperation with the city of Paris (we have been invited to different events) \*developing facebook, \*Collaborating to a guide for the "federation addiction" to include NA \*Collaborating with the public office for health (ARS = national agency for health) to present NA at different events**

Number of conferences our PR/PI committees participate in/exhibit at: .....2

Does your region have any type of NA phone line or a helpline?

**Yes, in 2019, 2000 calls a year, which is 10% more than last year, 36% calls by professionals, almost 50 servants. Opens 3 times a week from 9 a to 10 pm**

Do you have a regional website? ..... **Yes, [www.narcotiquesanonymes.fr](http://www.narcotiquesanonymes.fr)**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, 3 workshops: \*making NA attractive and carrying the message \*mental health issues \*one general about regional service in a local area; about 50 attendances; the workshop method is not practiced a lot, so we have made it one of our goals to provide some as RD**

Which method does your community use to reach a conscience on the CAR?

**Delegate decisions to the RD/AD**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **No**

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**\*mental health issues, \*the zonal delegation and the future of the WSC**

Please describe the most significant challenge your region has faced since WSC 2018

**We have been working on a pamphlet about sexual predation in the fellowship, it has been finalised after 2 years of work, and it has caused a lot of heated discussions. We also had a "Metoo" situation, with as an effect a lot of division and conflicts, between the ones who says it is an outside issues, and the one saying it is a fellowship issue.**

Please describe some highlights or successes your region has experienced since WSC 2018

**A great mobilisation about service, workshops, a new convention (in paris) new events (one at ski , with almost 100 people coming), PR, H&I, FD increasing activities**

What additional information would you like to share with other conference participants?

**years afters years, we have the same issue about Legal Entity, in France it is an association, wich means having a president (who must break his anonymity) which is needed for example to open bank account, getting insurances. It causes division, for exmple a lot in tensions in regional service.**

Is there anything in particular you want to discuss at the conference?

**How do other fellowship manage the issues caused by legal obligations ( anonymity for example)**

## Facts about: Free State Region

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Name of Regional Delegate .....	<b>Trisha C</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Christian B</b>
Have you attended a WSC before? How many? .....	
How many areas are in the region? .....	<b>10</b>
How many groups are in the region? .....	<b>663</b>
How many meetings take place each week in the region? .....	<b>797</b>
How many H&I panels take place each week in the region? .....	
Number of members since WSC 2018? .....	<b>Staying the same</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>0</b>

## Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>12</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>increasing</b>
What committees or workgroups do you have at your RSC?	
	<b>Convention/Events;H&amp;I; Literature Distribution; Phonline; PR/PI; Regional Service Office; Website</b>
Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>
Comments about how that works:	

## Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?	<b>No</b>
Has your region discussed where NA does not exist in your region? .....	<b>No</b>
What kind of training and mentoring efforts take place in your region and/or its areas?	
	<b>A person will spend a year as vice or co, learning the position</b>
Describe what kind of planning your region and/or its areas utilize.	
Does your region or its areas have any shared services with other service bodies?	
	<b>No</b>
Successes with communication strategies in your region and/or its areas.	
	<b>We meet 4 times annually on Zoom for zonal meetings</b>
Successes with utilizing technology in new ways within your region and/or areas.	
	<b>We have just began utilizing Zoom at our regional meetings for those that cant make it</b>
Please describe the different types of public relations efforts (PR/PI) carried out in your region.	

**na Billboards are up on display for 4 weeks, rotating throughout the 10 areas in the region.**

Number of conferences our PR/PI committees participate in/exhibit at: .....1

Does your region have any type of NA phonenumber or a helpline?

**Yes, The 10 areas in the region all participate**

Do you have a regional website?..... **Yes, Freestatena.org**

If yes, do you keep your meeting information updated on the website?..... **Yes**

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, So far we have had 1 with 3 more scheduled. (Average 25 in attendance)**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion?..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? **Yes, Tally sheets are turned in by the groups**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**Incorporating positions at our zone. (Facilitator and secretary)**

Please describe the most significant challenge your region has faced since WSC 2018

**Our web page was turned over to and recreated by the PR subcommittee**

Please describe some highlights or successes your region has experienced since WSC 2018

**Our regional convention was a success this year. Attendance was up!**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**Facts about: Georgia Region**

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Name of Regional Delegate .....	<b>Big Bob D</b>
Have you attended a WSC before? How many? .....	<b>Yes, 2</b>
Name of Alternate Delegate .....	
Have you attended a WSC before? How many?.....	
How many areas are in the region? .....	<b>18</b>
How many groups are in the region? .....	<b>757</b>
How many meetings take place each week in the region? .....	
How many H&I panels take place each week in the region? .....	<b>38</b>
Number of members since WSC 2018? .....	<b>Staying the same</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	

**Your Regional Service Structure**

---

How many times a year does your RSC meet face-to-face?.....

How many times a year does your RSC meet virtually? .....

How many times a year does your regional admin body meet virtually? .....

Does your region have a regional office? .....

Does your region have a regional convention? ..... Attendance is:

What committees or workgroups do you have at your RSC?

Are any of these workgroups/committees new since the last WSC?

Does your RSC meeting use CBDM to reach decisions? .....

Do any of your areas use CBDM to reach decisions? .....

Comments about how that works:

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?

Has your region discussed where NA does not exist in your region? .....

What kind of training and mentoring efforts take place in your region and/or its areas?

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies?

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

Number of conferences our PR/PI committees participate in/exhibit at: .....

Does your region have any type of NA phonenumber or a helpline?

Do you have a regional website?.....

If yes, do you keep your meeting information updated on the website? .....

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

Which method does your community use to reach a conscience on the CAR?

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? .....

Does your region discuss the parts of the CAR not related to motions?

Does your region engage in gathering a conscience for CAT material? .....

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

Please describe the most significant challenge your region has faced since WSC 2018

Please describe some highlights or successes your region has experienced since WSC 2018

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

### Facts about: German Speaking Region

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Name of Regional Delegate .....	<b>Gerhard</b>
Have you attended a WSC before? How many? .....	<b>Yes</b>
Name of Alternate Delegate .....	
Have you attended a WSC before? How many?.....	<b>No</b>
How many areas are in the region? .....	<b>7</b>
How many groups are in the region? .....	<b>240</b>
How many meetings take place each week in the region? .....	<b>350</b>
How many H&I panels take place each week in the region? .....	<b>45</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>3000 Euro</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>3</b>
How many times a year does your RSC meet virtually? .....	
How many times a year does your regional admin body meet virtually? .....	
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>increasing</b>
What committees or workgroups do you have at your RSC?	
<b>H&amp;I; Literature Distribution; Phonenumber; PR/PI; Project Based Workgroups; Regional Service Office; Translations; Website</b>	
Are any of these workgroups/committees new since the last WSC?	
<b>Translations</b>	
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?	<b>No</b>
Has your region discussed where NA does not exist in your region? .....	<b>Yes</b>
What kind of training and mentoring efforts take place in your region and/or its areas?	
<b>Workshop Committee hold Workshops regular</b>	
Describe what kind of planning your region and/or its areas utilize.	
Does your region or its areas have any shared services with other service bodies?	
<b>No</b>	
Successes with communication strategies in your region and/or its areas.	
Successes with utilizing technology in new ways within your region and/or areas.	
Please describe the different types of public relations efforts (PR/PI) carried out in your region.	



**\*Presentations during the Regional Convention \*in rehabilitation centres\* Film on our website \*Social media facebook instagram \*Poster campaigns**

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonenumber or a helpline?

**Yes, 35 members have a special APP on their mobile phones, which enables continuous reachability.**

Do you have a regional website? ..... **Yes, narcotics-anonymous.de**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**No**

Which method does your community use to reach a conscience on the CAR?

**It is left to the delegate’s discretion**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? .....

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**PR film; the new translation of the Basic Text**

Please describe the most significant challenge your region has faced since WSC 2018

**The information flow between the groups and the service levels**

Please describe some highlights or successes your region has experienced since WSC 2018

**Our 1. German Learning Days ( Okt. 2019 )**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

### Facts about: Grande São Paulo Region

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Name of Regional Delegate .....	<b>Roberto M</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Robson N</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>19</b>
How many groups are in the region? .....	<b>274</b>
How many meetings take place each week in the region? .....	<b>981</b>
How many H&I panels take place each week in the region? .....	<b>41</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>0</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>increasing</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; FD/Outreach; H&I; Literature Review; Phonline; PR/PI**

Are any of these workgroups/committees new since the last WSC?

Does your RSC meeting use CBDM to reach decisions? .....

Do any of your areas use CBDM to reach decisions? .....

Comments about how that works:

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes, The outreach service in our region don't work directly to groups, but indirectly through ours ASC seated in the Region, encouraging greater interaction and local unity, providing tools and environment. We are in this 2019-2021 cycle, focusing on restructuring with emphasis in developing The growth will be coming as a result of the infrastructure (People, Ideas and Money) where the strongest groups take responsibility by supporting the relationship and development of their local community as well as sponsoring new groups and new close communities.**

Has your region discussed where NA does not exist in your region? .....

What kind of training and mentoring efforts take place in your region and/or its areas?

**We have started the development through the "Structured Growth Project", We noticed long distances among the groups in the entire territory of our region, the largest ones are in the ends of the geographic limit, however we will be developing PR actions in a**

Strategic Planning involving these ASC that will be helped by the closest structured group, demonstrating in actions that the groups belong to the Service Structure and that there will be no sustainable service structure without the full participation of the groups. \*All the regional structure will be involved to interact and give support to all ASCs. \*The importance of consciousness and local commitment is the first part that we focus within the ASC, and before creating any guideline, rescue the values of our entire history, giving value to the members who serve. The GSR is the person that we have to emphasize on training and support, promoting attraction and qualification by training them though tools contained in our service literature, among others developed with local experiences. \*Though the guidance and efforts, we believe that we will be attracting new servants, creating a good environment to receive anyone, whether or not they have drugs problems , and whoever may identify themselves and like this find the desire of stop using.

Describe what kind of planning your region and/or its areas utilize.

The region has 19 ASCs in 5 different strategic sectors. Among them we have intermediate sections which also is going to be use to create activities to support the different characteristics of the outreach. Theses sections will work as informal structures, similar to the service system to supporte the structure. Each section will have a leader, who will be nominated by the ASC, The main point of this initial phase is that the geographic territories are defined and consolidated, establishing a unity and support among the groups. Creating and Encourage holding events in unit and learning days about groups, as well as training among the other service structures (H&I, PR/IP, phonline, Convention/Events, Literature Review), to support the workshops, according to the local service demand. In the course of 2020, we will be holding 3 outreach meetings, the 1st is going to happen in the NA service day We are not in a hurry for the service, because we believe the developent is the work to be done. In the first months of 2021 we will be preparing an inventory to deliver to the next servants in the 2021-2023 cycle.

Does your region or its areas have any shared services with other service bodies?

**Yes, We share a helpline free of charges for the callers with 2 more regions, HOW Brasil and Brasil Central**

Successes with communication strategies in your region and/or its areas.

**We use the WhatsApp tool a lot to communicate with our 19 ASC and also to send reports, promote events and other issue that the ASC want to share with themselves through the whatsapp regional group. We also used email with the domain @na.org.br for each structure of our services and Adm members, we also store all the information and that can be used for future servants.**

Successes with utilizing technology in new ways within your region and/or areas.

**Lately we have been using the ZOOM platform.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Coordination and assistance to ASC in media work, therapeutic justice , display of posters in a transport company, various actions on PR week, planning and distribution of diverse materials: (bread paper bag, stickers, posters, informational letters ), PI (A RESOURCE IN YOUR COMMUNITY), crafts (formal request), organization and planning of interactivity in forums, Standardization of materials for groups: (signs, banners, banners, pamphlets and posters)**

Number of conferences our PR/PI committees participate in/exhibit at: .....1

Does your region have any type of NA phonenumber or a helpline?

**Yes, Our regions has a telephone number that is free of charge to the callers, this service is divide into 3 regions of the 9 regions of Brazil. This number received the call and finds a volunteer phone available to perform the service. In December 2019, we answered 1,085 calls at this number and only about 2% were missed. We meet quarterly to make decisions about service improvements. These 3 regions also serve a number of WhatsApp, most of the messages are excerpts from our literature. There are two other phone numbers in our region that are likely to be closed so that we can focus our efforts on a single phone.**

Do you have a regional website? ..... No

If yes, do you keep your meeting information updated on the website?.....

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, We did a regional workshop with 50 participants and we are participating in several workshops in our ASC**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per Area**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion?..... Yes

Does your region discuss the parts of the CAR not related to motions? **Yes, Strategic planning, FIPT, themes for fellowship discussion 2020-2022 and CAR research.**

Does your region engage in gathering a conscience for CAT material? ..... No

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**The subject that generated the most interest was to make the service more attractive, to really make the service environment a truly recovery environment, where it is practicing principles and values in favor of the fellowship and the addict who still suffers, that is an awareness the importance of that.**

Please describe the most significant challenge your region has faced since WSC 2018

**The biggest challenge will be to put the answer to the previous question into practice and really make all members aware of the real importance of their participation, all**

**structures from the member, group, RSC, ASC of the sponsorship responsibility in the service so that everyone can know how our structures work and how they can contribute to the growth, development and evolution of our fellowship.**

Please describe some highlights or successes your region has experienced since WSC 2018

**One of the PR and H&I services that has been growing considerably is the cooperation and recognition of our fellowship with the Temporary Detention Centers, where the initiatives come from the Detention Centers themselves.**

What additional information would you like to share with other conference participants?

**In development of cooperation with Therapeutic Justice, in the custody hearings, the NA Fellowship recovery program is increasingly sought by Justice as a viable recovery program and NA Fellowship Law beneficiaries are referred to the program with a view to recovery rather than prison detention.**

Is there anything in particular you want to discuss at the conference?

**no**

**Facts about: Greater Illinois Region**

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Name of Regional Delegate ..... **John H**  
 Have you attended a WSC before? How many? ..... **Yes,**  
 Name of Alternate Delegate ..... **Henry H**  
 Have you attended a WSC before? How many? ..... **No**  
 How many areas are in the region? ..... **8**  
 How many groups are in the region? .....  
 How many meetings take place each week in the region? ..... **210**  
 How many H&I panels take place each week in the region? ..... **20**  
 Number of members since WSC 2018? ..... **Growing**  
 Total money region contributed to your zonal forum during your last fiscal year? ..... **400 US Dollars**

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face? ..... **4**  
 How many times a year does your RSC meet virtually? ..... **0**  
 How many times a year does your regional admin body meet virtually? ..... **0**  
 Does your region have a regional office? ..... **No**  
 Does your region have a regional convention? ..... **Yes** Attendance is: **increasing**  
 What committees or workgroups do you have at your RSC?

**Convention/Events; H&I; Phonenumber**

Are any of these workgroups/committees new since the last WSC?  
 Does your RSC meeting use CBDM to reach decisions? ..... **No**  
 Do any of your areas use CBDM to reach decisions? .....  
 Comments about how that works:

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?  
**No**  
 Has your region discussed where NA does not exist in your region? ..... **Yes**  
 What kind of training and mentoring efforts take place in your region and/or its areas?

**Alt positions**

**PR for professionals presentation (members attend to learn how to present.)**

Describe what kind of planning your region and/or its areas utilize.  
 Does your region or its areas have any shared services with other service bodies?  
**No**

Successes with communication strategies in your region and/or its areas.  
 Successes with utilizing technology in new ways within your region and/or areas.  
**\*Using projecting for meeting agenda. \*Using Zoom from Midwest Zonal Forum To review/draft guideline changes.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**PR-Presentation to professional**

Number of conferences our PR/PI committees participate in/exhibit at: .....

Does your region have any type of NA phonenumber or a helpline?

**No**

Do you have a regional website?..... **Yes, <https://centralillinoisna.org/>**

If yes, do you keep your meeting information updated on the website?..... **Yes**

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes, RD and RDA attend MZF CAR?CAT workshop with NAWS attendance. 1 meeting with 9 present.**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per Area**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion?..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**\*Phonenumber/ meeting list, \*Guideline updates, \*Convention, \*BMLT**

Please describe the most significant challenge your region has faced since WSC 2018

Please describe some highlights or successes your region has experienced since WSC 2018

**Coordinating with the Midwest Zonal Forum on PR presentation and IDT workshops at our regional convention.**

What additional information would you like to share with other conference participants?

**yowhour@gmail.com**

Is there anything in particular you want to discuss at the conference?

**Facts about: Greater New York Region**

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Name of Regional Delegate ..... **Bob W**  
 Have you attended a WSC before? How many? ..... **Yes, 2**  
 Name of Alternate Delegate ..... **John S**  
 Have you attended a WSC before? How many? ..... **No**  
 How many areas are in the region? ..... **13**  
 How many groups are in the region? ..... **675**  
 How many meetings take place each week in the region? ..... **755**  
 How many H&I panels take place each week in the region? ..... **90**  
 Number of members since WSC 2018? ..... **Staying the same**  
 Total money region contributed to your zonal forum during your last fiscal year? ..... **500 US Dollars**

**Your Regional Service Structure**

---

How many times a year does your RSC meet face-to-face? ..... **6**  
 How many times a year does your RSC meet virtually? ..... **0**  
 How many times a year does your regional admin body meet virtually? ..... **0**  
 Does your region have a regional office? ..... **Yes**  
 Does your region have a regional convention? ..... **Yes** Attendance is: **increasing**  
 What committees or workgroups do you have at your RSC?  
     **Convention/Events; H&I; Literature Distribution; Phonline; PR/PI; Project Based**  
     **Workgroups; Regional Service Office; Website**  
 Are any of these workgroups/committees new since the last WSC?  
     **Convention/Events**  
 Does your RSC meeting use CBDM to reach decisions? ..... **No**  
 Do any of your areas use CBDM to reach decisions? ..... **No**  
 Comments about how that works:  
     **How it works is directly related to the experience and recovery of involved members: it ranges from great to unattractive to participation.**

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?  
     **No**  
 Has your region discussed where NA does not exist in your region? ..... **No**  
 What kind of training and mentoring efforts take place in your region and/or its areas?  
     **We have RCM orientations at the Region and most Areas do a similar practice for the GSRs. There are also "learning days" for H&I and PR at the Region and most Areas. At Region twice a year we go through the RCM orientation. Also, the way the Region is administered it serves as a training tool: its well run and those in attendance see and experience the principles in practice.**



Describe what kind of planning your region and/or its areas utilize.

**Annually, we develop an aspirational budget of fixed regional expenses plus the standing committees and RD Team's budgets. They get discussed at Regions by the RCMs and sent to the Areas for approval. This gives all involved parties a general idea of Regional services and it also informs the areas as to the financial responsibilities connected to those activities.**

Does your region or its areas have any shared services with other service bodies?

**Yes, GNYR H&I does shared services with ENYR at Riker's Island Correctional Facility.**

Successes with communication strategies in your region and/or its areas.

**We have begun to use more technology: ZOOM, Survey Monkey, and Dropbox. Our greatest communication success is connected to having a highly skilled Regional Secretary: minutes are accurately recorded and reports are sent off in a timely organized manner.**

Successes with utilizing technology in new ways within your region and/or areas.

**Previously mentioned in the previous question: Zoom, Survey Monkey and Dropbox. The RD Team also conducted a global scope Workshop.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Area committees do presentations on-demand mostly in a style of Public Information. The Region organized a Public Relations Professional Presentation. It was a large event, well attended by professionals and it was supported by a NAWS Special Worker.**

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonenumber or a helpline?

**Yes, In 2019 the Helpline answered 4200 calls. Calls are answered live 95% of the time. The other 5% are delayed callbacks. The helpline also connects homebound members to do phonenumber service. And GNYR Helpline participates in the NAWS Helpline ZOOM meetings.**

Do you have a regional website? ..... Yes, <https://newyorkna.org/>

If yes, do you keep your meeting information updated on the website? ..... Yes

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, 7 Area CAR Workshops conducted by RD Team. Attendance varies from 15 to 60 members. We also co-facilitated the first-ever Narcotics Anonymous CAR ZOOM Workshop that had direct participation by all 2020 CAR Motioning Regions. This was a huge success with participation by 63 members and all Motioning Regions.**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... Yes

Does your region discuss the parts of the CAR not related to motions? **Yes, Members discuss the stewardship of NAWS and the general opinion is favorable.**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**The GNYR is mostly focused on supporting local services: literature distribution, group insurance policy, Regional Convention, Regional Meeting List, Webpage, etcetera. The 2019 GNYR Impossible Dream Convention and Regional Service Office sustainability were two hot topics.**

Please describe the most significant challenge your region has faced since WSC 2018

**In 2018 the GNYR was in dire need of volunteers to fill critical Regional service positions: Chair, Vice-Chair, Secretary, Policy, Treasurer and Regional Delegate Alternate. We had similar challenges with getting volunteers to do service at the Regional Service Office: we have a brick and mortar office that sells NAWS literature and other NA ephemera.**

Please describe some highlights or successes your region has experienced since WSC 2018

**We were able to fill all the RSC service positions with highly qualified members. The Impossible Dream Convention: 2000 addicts dancing in the streets of Times Square. Also, we developed an RCM orientation document, updated Regional Policy and raised the RCMs awareness concerning responsibilities connected to the Regional Service Office 501 C3. We cleared up some administrative things which had been long neglected. This work set the stage for a more effective organized transition with the future GNYR Trusted Servants.**

What additional information would you like to share with other conference participants?

**In 2018 the GNYR was coming out of some financial challenges. This cycle we got the Region working better and this lead to us getting more support from the Areas. With this increased confidence by the Areas for the Region, we were able to fund flow more to NAWS. The 2018-2020 cycle has been consistently positive and moving forward we hope to build upon these successes.**

Is there anything in particular you want to discuss at the conference?

**How can we generate more funds for Projects, Fellowship Development and to subsidize financially challenged NA communities?**

**Facts about: Greater Philadelphia Region**

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Name of Regional Delegate ..... **Billy W**  
 Have you attended a WSC before? How many? ..... **Yes, 2**  
 Name of Alternate Delegate ..... **Clarence A**  
 Have you attended a WSC before? How many? ..... **Yes, 1**  
 How many areas are in the region? ..... **12**  
 How many groups are in the region? ..... **450**  
 How many meetings take place each week in the region? ..... **481**  
 How many H&I panels take place each week in the region? ..... **100**  
 Number of members since WSC 2018? ..... **Growing**  
 Total money region contributed to your zonal forum during your last fiscal year? ..... **250 US Dollars**

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face? ..... **6**  
 How many times a year does your RSC meet virtually? ..... **0**  
 How many times a year does your regional admin body meet virtually? ..... **0**  
 Does your region have a regional office? ..... **No**  
 Does your region have a regional convention? ..... **Yes** Attendance is: **decreasing**  
 What committees or workgroups do you have at your RSC?  
**Convention/Events; FD/Outreach; H&I; Phoneline; PR/PI; Project Based Workgroups; Website; Other; Unity(Events); Meeting List; IT; CleanSheet; Policy**  
 Are any of these workgroups/committees new since the last WSC?  
**FD/Outreach; Other; Future of Convention Workgroup**  
 Does your RSC meeting use CBDM to reach decisions? ..... **Yes**  
 Do any of your areas use CBDM to reach decisions? ..... **Yes**  
 Comments about how that works:  
**We have a hybrid working and we are growing toward a more complete use.**

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?  
**Yes, Our current Outreach is working towards getting meetings to people that are disabled, hospitalized, or otherwise not able to get out to regularly schedule meetings. We are developing strategies to help this demographic get help thru telephone, on site mtgs, and eventually Online mtgs.**  
 Has your region discussed where NA does not exist in your region? ..... **Yes**  
 What kind of training and mentoring efforts take place in your region and/or its areas?  
 Describe what kind of planning your region and/or its areas utilize.  
 Does your region or its areas have any shared services with other service bodies?

**Yes, We share some services with our nothern sister region EPARNA. Meeting list, some phone line, technology, and PR efforts are often coordinated.**

Successes with communication strategies in your region and/or its areas.

**Our greatest success in communications has come from regular visits to our Areas from members of Region. Mainly driven by the RD Team, we have found that this outreach has served our unity greatly. We have 12 Areas and we like to do presentations at Area Services monthly. Usually 20-30 minutes, updating the Areas on current events at World/Region, challenges, service needs, Q&A, and just getting face time with the Areas. We usually bring a subcommittee rep(H&I, PR, etc.) according to an Area's need.**

Successes with utilizing technology in new ways within your region and/or areas.

**Tech is becoming more and more utilized and with great results. This is an ever evolving area...**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**For the last year we have had a drive towards getting our name out in the public domain. Billboards, Bus bench ads, and Poster drives have all had an impact on public awareness.**

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonenumber or a helpline?

**Yes, We have just completed a recruitment drive to beef up our PhoneLine subcommittee. This was very successful. It seems this subcommittee is one of the less sexy services and we are trying to change that.**

Do you have a regional website? ..... Yes, [www.NaWorks.org](http://www.NaWorks.org)

If yes, do you keep your meeting information updated on the website? ..... Yes

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, We will complete 7-8 CAR Workshops before this season is over. We try to spread them around to different areas of the city and have pretty good attendance, from 20-50 peeps.**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per Area**

**The Areas decide how they want to come to their decisions.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... Yes

Does your region discuss the parts of the CAR not related to motions? **Yes, Whatever we think is important, relevent, or interesting.**

Does your region engage in gathering a conscience for CAT material? ..... No

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**We have been struggling with the role of our Regional Convention and where do we want to go with it.**

Please describe the most significant challenge your region has faced since WSC 2018

**Regional Convention- Increased cost, decreasing attendance, and behavioral issues have forced us to look at the role and place our Regional Convention plays in carrying our message. We are still working on this.**

Please describe some highlights or successes your region has experienced since WSC 2018

**We continue to build on our regional unity. Bringing the Areas together in a more common purpose view. Thru effective communications we have continued to lessen the veiw that Region is "some other people" and a thing to be suspicious of. The atmosphere of recovery in service has been a campaign of ours for years now and the results have shown themselves in the way Regional Services conducts itself. We want this to be a place where someone can come for the first time and say to themselves- There is a place for me here. We have continued our many year campaign of awareness of Black/White unity. We are a big city with many cultrually diverse neighborhoods and bringing those together at the meeting/Area/Regional level has been a primary focus for us with great success. well.**

What additional information would you like to share with other conference participants?

**Regional outreach to the Areas has been extremly successful. Region going to the Areas, rather than the Areas always going to Region. Even if there is nothing to report the face time alone is invaluable. We have generated a lot of interest for Regional service just by letting them see who we are.**

Is there anything in particular you want to discuss at the conference?

**We would love to connect with any Region to share best practices on Inner-City underprivilaged youth(Black youth).**

### Facts about: Greece Region

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Name of Regional Delegate .....	<b>Vangelis K.</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	<b>Maria</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>3</b>
How many groups are in the region? .....	<b>48</b>
How many meetings take place each week in the region? .....	<b>125</b>
How many H&I panels take place each week in the region? .....	<b>2</b>
Number of members since WSC 2018? .....	<b>Staying the same</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>300 Euros</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>staying the same</b>
What committees or workgroups do you have at your RSC? <b>Convention/Events; Translations; Website</b>	
Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>
Comments about how that works:	

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region? <b>Yes, We have a FD subcommittee in one of our Areas, fully functioning for over 3 years. The work is mostly supporting on group level, opening new groups, workshops on several thematic, collaboration with PR subcommittee.</b>	
Has your region discussed where NA does not exist in your region? .....	<b>No</b>
What kind of training and mentoring efforts take place in your region and/or its areas? <b>Especially in PR/PI practices, FD, H&amp;I</b>	
Describe what kind of planning your region and/or its areas utilize. <b>Mostly PR activities.</b>	
Does your region or its areas have any shared services with other service bodies? <b>Yes, Recently we collaborated with EDM PR Workgroup for the EFTC conference in Thessaloniki</b>	
Successes with communication strategies in your region and/or its areas.	

Successes with utilizing technology in new ways within your region and/or areas.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Collaboration with state programs (MAT, closed communities, treatments), private treatments, relationships with professionals, contacts with government, PI presentations, Posters and stickers, radio-spots, participation in festivals.**

Number of conferences our PR/PI committees participate in/exhibit at: .....2

Does your region have any type of NA phonenumber or a helpline?

**Yes, we maintain two NA phonenumber. One in Athens and one in Thessaloniki.**

Do you have a regional website? ..... **Yes, <https://www.na-greece.gr/>**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

### Reaching Decisions on WSC Issues

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Has your region hosted CAR workshops?

**Yes 4-5 workshops with satisfying Groups Representatives' attendance.**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **Yes it depends on the delegates' discretion.**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### Innovations and Challenges

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What subject generated the most interest and discussion in your region this cycle?

**our efforts to engage in carrying the message into the Refugee camps in Greece**

Please describe the most significant challenge your region has faced since WSC 2018

**Again the difficulty to reach Unity regarding the Refugee issue and the changes in our service structure towards a model with more Areas**

Please describe some highlights or successes your region has experienced since WSC 2018

**our registration in the National Record of NPOs (Non Profit Organizations) that have permission to enter the refugee camps, FD/PR into some refugee camps, 4 successful Local Area Conventions, Contact with the Government's Director about Drugs**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**Facts about: Guatemala Region**

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Name of Regional Delegate .....	<b>Luis S</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	<b>Andres R</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>1</b>
How many groups are in the region? .....	<b>16</b>
How many meetings take place each week in the region? .....	<b>104</b>
How many H&I panels take place each week in the region? .....	<b>5</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>0</b>

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?.....	<b>45</b>
How many times a year does your RSC meet virtually? .....	<b>4</b>
How many times a year does your regional admin body meet virtually? .....	<b>22</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>increasing</b>
What committees or workgroups do you have at your RSC?	
<b>Conventions/events; H&amp;I; Helpline; Regional Service Office; Other;</b>	
Are any of these workgroups/committees new since the last WSC?	
<b>Conventions/events; Regional Service Office</b>	
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	
<b>Before we make any decision , we send the information to the groups through the GSRs and they bring us the answers form the groups</b>	

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?	
<b>Yes, We have an AD HOC that is now working to update our procedures guide so we can improve our services</b>	
Has your region discussed where NA does not exist in your region? .....	<b>No</b>
What kind of training and mentoring efforts take place in your region and/or its areas?	
Describe what kind of planning your region and/or its areas utilize.	
Does your region or its areas have any shared services with other service bodies?	
<b>No</b>	
Successes with communication strategies in your region and/or its areas.	
Successes with utilizing technology in new ways within your region and/or areas.	



**We have requested some virtual workshops from members outside of our community so we can obtain different experiences**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**We have made contact with the San Carlos University so we can provide PR panels there, and we have a small radio spot in a local station**

Number of conferences our PR/PI committees participate in/exhibit at: .....30

Does your region have any type of NA phonenumber or a helpline?

**Yes, The helpline is presently doing a lot of work to provide information for the callers**

Do you have a regional website? ..... **Yes, www.nagate.org**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**No**

Which method does your community use to reach a conscience on the CAR?

**Debate and vote by the GSRs in a workshop/regional assembly**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

Please describe the most significant challenge your region has faced since WSC 2018

**Avoid closing groups and strengthen unity among the already established groups**

Please describe some highlights or successes your region has experienced since WSC 2018

**We have achieved having groups trust and support the RSC, which is something that was not happening**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**Facts about: Hawaii Region**

---

Name of Regional Delegate ..... **Erik R**  
 Have you attended a WSC before? How many? ..... **Yes, 10**  
 Name of Alternate Delegate ..... **Summer Z**  
 Have you attended a WSC before? How many? ..... **Yes, 1**  
 How many areas are in the region? ..... **5**  
 How many groups are in the region? ..... **110**  
 How many meetings take place each week in the region? ..... **112**  
 How many H&I panels take place each week in the region? ..... **9**  
 Number of members since WSC 2018? ..... **Staying the same**  
 Total money region contributed to your zonal forum during your last fiscal year? ..... **4000 US Dollars**

**Your Regional Service Structure**

---

How many times a year does your RSC meet face-to-face?..... **4**  
 How many times a year does your RSC meet virtually? ..... **0**  
 How many times a year does your regional admin body meet virtually? ..... **4**  
 Does your region have a regional office? ..... **No**  
 Does your region have a regional convention? ..... **Yes** Attendance is: **increasing**  
 What committees or workgroups do you have at your RSC?  
**Convention/Events; FD/Outreach; Project Based Workgroups; Website**  
 Are any of these workgroups/committees new since the last WSC?  
 Does your RSC meeting use CBDM to reach decisions? ..... **Yes**  
 Do any of your areas use CBDM to reach decisions? ..... **No**  
 Comments about how that works:

**We generally follow the suggestions in the service bulletin on CBDM.**

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?  
**Yes, WE are working to develop contacts in the South Pacific to further develop NA because of the lack of effort by the Asia Pacific Forum**  
 Has your region discussed where NA does not exist in your region? ..... **Yes**  
 What kind of training and mentoring efforts take place in your region and/or its areas?  
**We have a learning day event annually.**  
 Describe what kind of planning your region and/or its areas utilize.  
**There isn't planning like World Services (strategic planning).**  
 Does your region or its areas have any shared services with other service bodies?  
**No**  
 Successes with communication strategies in your region and/or its areas.

**None besides using Google Groups and Google Drive to share communications and archiving reports/documents.**

Successes with utilizing technology in new ways within your region and/or areas.

**None.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**The Hawaii RSC sponsors a PR event before our conventions which rotate around the Hawaiian Islands.**

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonenumber or a helpline?

**No**

Do you have a regional website?..... **Yes, na-hawaii.org**

If yes, do you keep your meeting information updated on the website?..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**No**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per member**

**We weight the response if it is from a group of members versus a member.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion?..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Finances and non-profit incorporation.**

Please describe the most significant challenge your region has faced since WSC 2018

**Supporting a Zonal Forum. Many do not care about the APF. Is is a challenge to garner support.**

Please describe some highlights or successes your region has experienced since WSC 2018

**Our Learning Day events are well attended and has yielded new members into service. the RDA, the HRSC Chair, the Maui RCM and HRSC Secretary all came thru the learning days into service.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

### Facts about: HOW Brazil Region

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Name of Regional Delegate .....	<b>Diniz A</b>
Have you attended a WSC before? How many? .....	<b>Yes, 2</b>
Name of Alternate Delegate .....	<b>Marcelo G</b>
Have you attended a WSC before? How many? .....	<b>Yes, 2</b>
How many areas are in the region? .....	<b>32</b>
How many groups are in the region? .....	<b>331</b>
How many meetings take place each week in the region? .....	<b>955</b>
How many H&I panels take place each week in the region? .....	<b>60</b>
Number of members since WSC 2018? .....	
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>2250 REAL</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>3</b>
How many times a year does your RSC meet virtually? .....	<b>3</b>
How many times a year does your regional admin body meet virtually? .....	<b>12</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>increasing</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; FD/Outreach; H&I; Literature Distribution; Literature Review; Phoneline; PR/PI; Project Based Workgroups; Regional Service Office; Translations**

Are any of these workgroups/committees new since the last WSC?

Does your RSC meeting use CBDM to reach decisions? .....

Do any of your areas use CBDM to reach decisions? .....

Comments about how that works:

**We do not seek majority voting, we debate all points of view and if possible we seek consensus, if consensus is not possible, we direct it to vote by a majority of votes, and in some matters, we need 2/3 of the voting members. In the How Brazil region, the region's servers do not vote, only the MCR's and, in the event of a tie, the servers have a tiebreaker vote, however, most of the time we do not use the tiebreaker vote, as there is no consensus.**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes, The How Brasil region has the Outreach subcommittee and the services provided by this regional subcommittee for development are based on the Service Forums for the exchange of experience and training of civil servants, visits at areas meetings and structural reorganization of the region's sustainability (financial and human resources)**

**and we have a project called the RAD system within the Outreach subcommittee with the objective of promoting virtual meetings remotely reaching isolated addicts or groups**

Has your region discussed where NA does not exist in your region? ..... **Yes**

What kind of training and mentoring efforts take place in your region and/or its areas?

**The How Brasil region conducts training in Public Relations, H&I, Long Range and also the assistance of the Helpline - service offered free of charge - 0800**

Describe what kind of planning your region and/or its areas utilize.

**\*Budget planning, Long Range Planning and Region Development / Public Relations Planning and Fellowship outreach activities, \*Planning and training for the development of the regional Helpline**

Does your region or its areas have any shared services with other service bodies?

**Yes, Yes, the How region has services shared with the Greater São Paulo Region, the Minas Region and the Brazil Region, and with the Greater São Paulo Region and the Brazil Region, we have a joint effort and share the regional helpline which is completely free.**

Successes with communication strategies in your region and/or its areas.

**Yes, the How region was successful with the implementation and use of virtual meetings, which facilitated the contact of the area's servers and the regional servers.**

Successes with utilizing technology in new ways within your region and/or areas.

**Yes, according to the answer above, and in addition to the virtual meetings between the representatives of the areas and the region's servers, in addition to using the Zoom tool to hold meetings to exchange experiences between the subcommittees of the areas, we currently have meetings of the RP and the Long range**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**The How Region has the Public Relations subcommittees in all areas, with some following the new service system.**

Number of conferences our PR/PI committees participate in/exhibit at: .....**3**

Does your region have any type of NA phonenumber or a helpline?

**Yes, A Região How possui o linha de ajuda regional que é um atendimento gratuito e uma funcionaria (trabalhor especializado).**

Do you have a regional website? ..... **No**

If yes, do you keep your meeting information updated on the website? .....

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, Yes, the How region organized 03 workshops to discuss the CAR's vote with the RSG's, given our large geographical extension, it is easier and cheaper to go (delegates) to the places with the RSG's, and the voting is carried out by the RSG's cheaper and reduced the need for all servers to go to CSA's. In the delegates we believe that the best**

**conscience is that exercised by those who have the final authority, which are the groups represented by their RSG's**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**In the How region, the most discussed topic was the topic related to IDT for drug replacement therapy, treatment with medication and its relationship with NA.**

Please describe the most significant challenge your region has faced since WSC 2018

**The biggest challenge for the How Region since the 2018 WSC was to create strategies and planning for the development of members in order to attract them to the service with a focus on increasing the number of weekly meetings and groups, so we can make NA known to the community and make more meetings available.**

Please describe some highlights or successes your region has experienced since WSC 2018

**In addition to the successful services already listed above, the HoW Brazil Region provides support to neighboring regions and initiated a cooperation process between NA and the Federal Government for the dissemination of NA in the country and we work on this project in cooperation with the Brazilian Zonal Forum (ABNA ). In addition, the How Brasil Region is based on the FZLA and performs development services together. Finally, we are supporting the development of the informal structure of the Multiregional Del Sur (Argentina, Chile, Uruguay, Bolivia, Paraguay and How Brasil).**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

### Facts about: Indiana Region

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Name of Regional Delegate .....	<b>Greg G</b>
Have you attended a WSC before? How many? .....	<b>Yes, 2</b>
Name of Alternate Delegate .....	<b>Clifton L</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>13</b>
How many groups are in the region? .....	<b>200</b>
How many meetings take place each week in the region? .....	<b>439</b>
How many H&I panels take place each week in the region? .....	<b>55</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>400 Dollars</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>staying the same</b>
What committees or workgroups do you have at your RSC?	
	<b>H&amp;I; Literature Distribution; PR/PI; Project Based Workgroups; Website</b>
Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

**N/A**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?	
	<b>no N/A</b>
Has your region discussed where NA does not exist in your region? .....	<b>No</b>
What kind of training and mentoring efforts take place in your region and/or its areas?	
	<b>N/A</b>
Describe what kind of planning your region and/or its areas utilize.	
	<b>N/A</b>
Does your region or its areas have any shared services with other service bodies?	
	<b>No</b>
Successes with communication strategies in your region and/or its areas.	
	<b>N/A</b>
Successes with utilizing technology in new ways within your region and/or areas.	

N/A

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Website; Phonenumber; Meeting directory distribution; Radio & newspaper interviews; Radio announcements; Panel presentations; Literature donations; Health fairs**

Number of conferences our PR/PI committees participate in/exhibit at: .....1

Does your region have any type of NA phonenumber or a helpline?

No

Do you have a regional website? ..... Yes, [naindiana.org](http://naindiana.org)

If yes, do you keep your meeting information updated on the website? ..... Yes

### Reaching Decisions on WSC Issues

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Has your region hosted CAR workshops?

**Yes, 14 workshops with average 10 addicts in attendance**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per Area**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... yes

Does your region discuss the parts of the CAR not related to motions? **yes Discussion on changes, rational**

Does your region engage in gathering a conscience for CAT material? ..... **Yes, Discussions**

### Innovations and Challenges

---

What subject generated the most interest and discussion in your region this cycle?

**Intellectual trust, World Board lawsuit**

Please describe the most significant challenge your region has faced since WSC 2018

**Lack of subcommittee chairs and lack of productivity at regional level**

Please describe some highlights or successes your region has experienced since WSC 2018

N/A

What additional information would you like to share with other conference participants?

N/A

Is there anything in particular you want to discuss at the conference?

No



### Facts about: Iowa Region

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Name of Regional Delegate .....	<b>Michelle B</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Tonya</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>13</b>
How many groups are in the region? .....	<b>165</b>
How many meetings take place each week in the region? .....	<b>278</b>
How many H&I panels take place each week in the region? .....	<b>53</b>
Number of members since WSC 2018? .....	<b>Shrinking</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>1750 US Dollars</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>30</b>
How many times a year does your regional admin body meet virtually? .....	<b>8</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: staying the same</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; FD/Outreach; H&I; Phonline; PR/PI; Project Based Workgroups;  
Regional Service Office; Website**

Are any of these workgroups/committees new since the last WSC?

**Literature Review**

Does your RSC meeting use CBDM to reach decisions? .....

**Yes**

Do any of your areas use CBDM to reach decisions? .....

**Yes**

Comments about how that works:

**In some Iowa areas where this is well established, it works very well. Some areas are still new at this process and are utilizing the CBDM basics tool box.**

### Service Delivery & Best Practices

---

Are fellowship development (FD) or outreach efforts provided within your region?

**Yes, Some areas are performing pop up meetings in rural areas. Our Region promotes unity by having "capture the flag" events.**

Has your region discussed where NA does not exist in your region? .....

**Yes**

What kind of training and mentoring efforts take place in your region and/or its areas?

**The Iowa Region has an RCM orientation at the start of each Regional Conference. It is our practice to have a co- or alt- to each position to provide mentoring. The Region provides learning days or workshops upon request from the areas or groups based on the list of available workshop topics; including our regional phonline.**

Describe what kind of planning your region and/or its areas utilize.

**The Iowa Region surveys all of the areas every 2 years to assess the services provided. During the last conference cycle a regional representative traveled to each area to perform the survey. The Regional body performs a plan for each of the committees and work groups to determine goals for the next cycle.**

Does your region or its areas have any shared services with other service bodies?

**Yes, Iowa Region collaborates with the Plains State Zonal Forum with support to the Sponsorship Behind the Walls efforts.**

Successes with communication strategies in your region and/or its areas.

**The Iowa Region has had a lot of success utilizing Zoom to meeting and communicate between IRSC meetings. Otherwise communication is performed via email.**

Successes with utilizing technology in new ways within your region and/or areas.

**As stated in the previous section, Zoom has expanded from board meetings only to including other workgroups to stay in contact and remain active in between IRSC times.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Our Region recently revised a video PSA from another Region & posted it with our help-line # on our Regional Website. The Iowa Regional PR committee recently purchased 500 yard signs and distributed them to all the member areas. We're in the process of securing a billboard on the main thoroughfare through our state with the Regional help-line and website info. The PR committee is also working on a database of all radio stations within the region to send PSAs to on a scheduled basis.**

Number of conferences our PR/PI committees participate in/exhibit at: .....1

Does your region have any type of NA phonenumber or a helpline?

**Yes, We have a Regional Phonenumber that is available for all member areas to use if desired. The Regional Phonenumber utilizes volunteers to sign up for time slots to answer the phonenumber. There are 3 volunteers for each time slot; 1st come, 1st serve answering. If no volunteers answer, the call is transferred to an admin queue. Although this process allows for volunteers to only sign up for short periods, there is still a struggle to have qualified volunteers to direct addicts to meetings.**

Do you have a regional website?..... Yes, [www.iowa-na.org](http://www.iowa-na.org)

If yes, do you keep your meeting information updated on the website?..... Yes

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, There were 60 people in the Regional CAR workshop.**

Which method does your community use to reach a conscience on the CAR?

**Other tally - please describe below**

**We visit Areas to gather a conscience and do a Regional conscience tally.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion?..... Yes

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? .... **Yes, The information in the CAT is treated the same as the CAR.**

### **Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**The subjects that generated the most interest in our Region were related to Incorporation of the Region, revising our guidelines and gaining insurance for events.**

Please describe the most significant challenge your region has faced since WSC 2018

**Investigating potential incorporation for our Region was challenging however it was a great learning experience.**

Please describe some highlights or successes your region has experienced since WSC 2018

**There has been a lot of enthusiasm and energy around PR efforts. The PR committee has grown and continues to draw new ideas.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

### Facts about: Iran Region

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Name of Regional Delegate .....	<b>Ehan R</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Vahid P</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
How many areas are in the region? .....	<b>29</b>
How many groups are in the region? .....	<b>5512</b>
How many meetings take place each week in the region? .....	<b>23825</b>
How many H&I panels take place each week in the region? .....	<b>530</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>2500 \$</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>1</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>increasing</b>
What committees or workgroups do you have at your RSC?	

**FD/Outreach; H&I; Phonline; PR/PI; Regional Service Office; Website**

Are any of these workgroups/committees new since the last WSC?

Does your RSC meeting use CBDM to reach decisions? .....

Do any of your areas use CBDM to reach decisions? .....

Comments about how that works:

**We still use Roberts rule but also try to move to CBDM**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes, In Iran we have Workshop committee instead FD. Workshops have become effective and has efficient tools in Iran. And we also organize workshops in addition to individual workshops in most service meetings, conference coordination, occasions, and even in most group recovery meetings (learning days). Approximately 700 workshops in year are held annually at metro, area, and region in Iran. Most of the topic of these workshops are : traditions and concepts, effective service and leadership, healthy interactions, collaboration, planning, service assemblies and more. ..**

Has your region discussed where NA does not exist in your region? .....

What kind of training and mentoring efforts take place in your region and/or its areas?

**Na is exist in all part of IRAN, all city, rural,...**

Describe what kind of planning your region and/or its areas utilize.

**We have yearly plan and budget.**

Does your region or its areas have any shared services with other service bodies?

**No**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

**Developing and designing new Android app by meeting list & website Committee as well as changing site templates with up-to-date software. We use ZOOM for some service meeting.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**More than 300 Public Relations and Information (PR/PI) Committees are active throughout Iran. Activities of the Committee of Public Relations of the Region of Iran with the aim of coordinating public relations between the 29 areas and providing public relations services at the macro-regional level are as follows: \*Liaising with government agencies related to addiction, creating an effective and credible position for the Narcotics Anonymous nationwide where NA is respected in these organizations. \*Communication with the Director General of National Media (Iranian State Television) and the Vice-Presidents of the respective organization agreeing to cooperate and use all provincial and national networks to better and broadly identify Narcotics Anonymous at the community level, in line with Network One and The health network received this notification. \*Introducing Narcotics Anonymous as the top NGO by the General Anti-Drug Headquarter. \*Contact the Policy Council of the Friday Imams of the whole country and agree to hold an information booth in Friday prayers across the country**

Number of conferences our PR/PI committees participate in/exhibit at: .....3

Does your region have any type of NA phonenumber or a helpline?

**Yes, there are 305 persistent phones to guide members for meeting list addresses that have responded to 155880 calls in the past year**

Do you have a regional website? ..... **Yes, <http://na-iran.org/>**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, We had CAR workshop in our region with 60 participant with PP that NAWS provide for fellowship and also some area after us will do the same.**

Which method does your community use to reach a conscience on the CAR?

**Other tally - please describe below**

**we tray to design online Tally, open for members**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? ... **Yes, We had CAT workshop in our region with 60 participant with some part of PP that NAWS provide for fellowship and also some area after us will do the same.**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

Please describe the most significant challenge your region has faced since WSC 2018

**\*We have not found effective remedies for the legal activities of buying and selling literature., \*Poor member support for the basket of seventh tradition and higher cost of groups and thus less support for service committees. \*Misuse of cyberspace to destroy trusted servants of NA and spread rumors and inaccuracies reports by some members before being sent by the secretaries. \*Deciding part of one of the 29 areas to change their structure from area to region without coordination and interaction with NA-IRAN and cussing many legal problems. \*We do not have a precise statistics on the number of new comer and how to attract them. we do not have a precise solution for the statistics.**

Please describe some highlights or successes your region has experienced since WSC 2018

**\*24th. Anniversary of NA Iran groups was held by RSC that attended by 30,000 members in November 2018.\* Holding Regional service conference of NA-IRAN with the presence of some 600 of area and metro committee representative and trusted servants in Isfahan central province of Iran in October 2019. \*Extension of cooperation agreement with the General Prison Organization of the country for another 5 years to carry the message of recovery to inmates by the H&I Committee. \*Active presence of H&I committee in over 400 prisons and clinics and donation of NA literature to 1100 treatment centers nationwide. This committee is run by approximately 5500 trusted servants' members holding 2170 panels across 409 prisons and clinics throughout the country. The H & I Regional Committee has held numerous training workshops throughout Iran and is responsible for the committee participation on the World Wide H&I Webinar .The committee distributed NA literature free of charge at prisons and clinics at a cost of around 3,000,000,000 Rials. \*Publication and distribution of some 250000 recovery newsletter (Payam e Behbody. This quarterly newsletter will also be sent free of charge to neighboring Afghanistan and will also be uploaded to the NA-IRAN website. \*Developing and designing new Android app by meeting list & website Committee as well as changing site templates with up-to-date software. Committee members from 29 areas participate in coordination meetings using zoom software. Across Iran, there are 275 persistent phones to guide members for meeting list addresses that have responded to 155880 calls in the past year. Over the past year, 1,430 different topics have been discussed in talking forum which has 6900 permanent members and more than 50000 visitors. The site of NA-IRAN is on the site of 280000 Alexa, which ranks first among the 137 NA related sites worldwide. \*Workshops have become effective and has efficient tools in Iran. And we also organize workshops in addition to**

**individual workshops in most service meetings, conference coordination, occasions, and even in most group recovery meetings (learning days). Approximately 700 workshops are held annually at metro, area, and region in Iran. Most of the topic of these workshops are : traditions and concepts, effective service and leadership, healthy interactions, collaboration, planning, service assemblies and more. \*Budgeting and Planning of the Regional service committee with a budget of 2,262,000,000 Rials, which can be increased by 20 percent, Holding six administrative meetings of the NA-IRAN RSC with the participation of 29 areas and has held six meetings of coordination for RSC trusted servants in past year.**

What additional information would you like to share with other conference participants?

**Iran RSC, by consensus, called for the legalization of all activities of the NAWS' Iranian service office , including tax clarification and the adoption of the Economic Code(something like EIN in US) in Iran, and set up a work-group to follow up immediately on this issue through the World Board.**

Is there anything in particular you want to discuss at the conference?

**Iran RSC, by consensus, called for the legalization of all activities of the NAWS' Iranian service office , including tax clarification and the adoption of the Economic Code(something like EIN in US) in Iran, and set up a work-group to follow up immediately on this issue through the World Board.**

### Facts about: Irish Region

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Name of Regional Delegate .....	<b>Colum E</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Roisin V</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>4</b>
How many groups are in the region? .....	<b>237</b>
How many meetings take place each week in the region? .....	<b>237</b>
How many H&I panels take place each week in the region? .....	<b>30</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>1800 €</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>12</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>staying the same</b>
What committees or workgroups do you have at your RSC? <b>Convention/Events; H&amp;I ; Literature Review ; PR/PI; Project Based Workgroups; Regional Service Office; Translations</b>	
Are any of these workgroups/committees new since the last WSC? <b>H&amp;I; PR/PI</b>	
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works: <b>It's informal. If there's no objection we proceed.</b>	

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region? <b>Yes, YEs these are undertaken at area level. In the Irish Region, Areas have had FD, Outreach, and a Building Strong Homegroups Committee.</b>	
Has your region discussed where NA does not exist in your region? .....	<b>Yes</b>
What kind of training and mentoring efforts take place in your region and/or its areas? <b>Peer-to-peer mentoring by outgoing officer, and support of committee. Service manuals provided to incoming officers.</b>	
Describe what kind of planning your region and/or its areas utilize. <b>Looking to do an RSC Inventory</b>	
Does your region or its areas have any shared services with other service bodies?	



No

Successes with communication strategies in your region and/or its areas.

**To aid the RSC, our Admin committee meet virtually before and after the RSC.**

Successes with utilizing technology in new ways within your region and/or areas.

**\* For some years we have had a successful app called "NA Ireland" which has helped with meeting directories, events, and speakers. \* The BMLT platform has aided the app and our various websites to synchronize up-to-date meeting info. \* The RSC and several areas report success with group-text-messaging services such as WhatsApp, for communications of the committee between meetings.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**\*Website \*App \*Phoneline \*Adverts in papers \*Responding to emails \*Areas give presentations to schools, etc.**

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phoneline or a helpline?

**Yes, A national info line that redirects to Area Helplines; mobile/cell phones manned by volunteers in each Area.**

Do you have a regional website? ..... Yes, [www.na-ireland.org](http://www.na-ireland.org)

If yes, do you keep your meeting information updated on the website? ..... Yes

### **Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes, Each cycle we hold a CAR Workshop in each Area, and one for whole Region.**

Which method does your community use to reach a conscience on the CAR?

**Other tally - please describe below**

**Tally, one vote per member within an Area workshop to give the Area conscience. 4 Areas tallied plus a RSC workshop also; which acts as a plan B for the Region for those who couldn't make the Area workshop; members would be dissuaded from voting twice. This year one Area has decided to take the motions back to homegroups and provide the tally at the following ASC. The 5 tallies (4+1) give the Irish conscience.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... Yes

Does your region discuss the parts of the CAR not related to motions? **Yes, Literature surveys, etc.**

Does your region engage in gathering a conscience for CAT material? ... **Yes, For seating mainly. The other parts of the CAT is covered at the RSC, rather than in the Area CAR Workshops due to time constraints.**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**Zonal Delegation; whether or not to support the local EDM decision to have the ZD Team represent the whole EDM Zone, rather than just unseated Regions (in the spirit of**

**CAR Motion 17, WSC 2018). The Irish Region changed its position from the 2018 Cycle and decided not to participate in the ZD CAR conscience at this time.**

Please describe the most significant challenge your region has faced since WSC 2018

**Our Service Office experienced a fire which caused extensive fire and smoke damage to much materials. However the volunteer members made it look like new through dedicated service. Thankfully our insurance covered the damages and not too much archive material was affected. The fire was caused by arson from children playing with fireworks in the locality.**

Please describe some highlights or successes your region has experienced since WSC 2018

**\*Surviving the Service Office fire. \*Restoring both the PR & H&I functions of Region for the first time in years. \*Two successful RSC Conventions. \*12% increase in meetings.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

### Facts about: Israel Region

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Name of Regional Delegate .....	<b>Hagit A</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	<b>Ilan G</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>6</b>
How many groups are in the region? .....	<b>256</b>
How many meetings take place each week in the region? .....	<b>256</b>
How many H&I panels take place each week in the region? .....	<b>30</b>
Number of members since WSC 2018? .....	<b>Staying the same</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>370 euro</b>

### Your Regional Service Structure

---

How many times a year does your RSC meet face-to-face? .....	<b>12</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>decreasing</b>
What committees or workgroups do you have at your RSC?	
	<b>Convention/Events; H&amp;I; Literature Distribution; Phonline; PR/PI; Regional Service Office; Translations; Website</b>
Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>
Comments about how that works:	

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?	<b>No</b>
Has your region discussed where NA does not exist in your region? .....	<b>No</b>
What kind of training and mentoring efforts take place in your region and/or its areas?	
Describe what kind of planning your region and/or its areas utilize.	
Does your region or its areas have any shared services with other service bodies?	<b>No</b>
Successes with communication strategies in your region and/or its areas.	
Successes with utilizing technology in new ways within your region and/or areas.	
Please describe the different types of public relations efforts (PR/PI) carried out in your region.	
	<b>*billboards *infomercials in health care centers *website *online advertising *google search advertising *tv commercials spots *presentations to doctors &amp; students *information 24/7 phone line</b>

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonenumber or a helpline?

**Yes, information line via the internet on smartphone providing a steady point of contact to the public. 9 members are connected to the helpline. we are on the process of upgrading our phone system to a much more advanced one, allowing us to have multilingual support.**

Do you have a regional website? ..... **Yes, [www.naisrael.org.il](http://www.naisrael.org.il)**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

### Reaching Decisions on WSC Issues

---

Has your region hosted CAR workshops?

**Yes, one workshop held at the GSR regional assembly. about 120 delegates attended.**

Which method does your community use to reach a conscience on the CAR?

**Discussion and vote by GSRs at regional workshop/assembly**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **No**

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### Innovations and Challenges

---

What subject generated the most interest and discussion in your region this cycle?

**\*violent and predatory behaviour, \*does DTR and medication treatment prevent from a person to be an NA member, \*Who can be considered as an NA member?**

Please describe the most significant challenge your region has faced since WSC 2018

**the fact that the RD's voted at the EDM according only to their committee conscience. the background: Though the local region was bidding to host the ECCNA, the RD's voted according to the EDM guidelines, for the other country that proposed a bid .**

Please describe some highlights or successes your region has experienced since WSC 2018

**compleation of translating "Living clean" and printing it in Hebrew in a non approved addition.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**does a delegate have full trust to vote without a discussion being held in the region/area on the topic. what is the role of the delegate as most topics and motions don't get to be discussed at the region not to mention the groups?**

## Facts about: Italy Region

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Name of Regional Delegate .....	<b>Ivano G</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	
Have you attended a WSC before? How many?.....	<b>No</b>
How many areas are in the region? .....	<b>9</b>
How many groups are in the region? .....	<b>74</b>
How many meetings take place each week in the region? .....	<b>168</b>
How many H&I panels take place each week in the region? .....	<b>1</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>1500 euro</b>

## Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>3</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>12</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>staying the same</b>
What committees or workgroups do you have at your RSC?	
	<b>Convention/Events; FD/Outreach; H&amp;I; Literature Distribution; PR/PI; Project Based Workgroups; Translations; Website</b>
Are any of these workgroups/committees new since the last WSC?	
	<b>FD/Outreach</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

## Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?	
	<b>Yes, Is a brand new Committee working on areas of Italy where the fellowship is weak.</b>
Has your region discussed where NA does not exist in your region? .....	<b>Yes</b>
What kind of training and mentoring efforts take place in your region and/or its areas?	
	<b>Work shop and work groups.</b>
	<b>Training and mentoring are poor.</b>
	<b>We are trying to improve this vital aspect of service.</b>
Describe what kind of planning your region and/or its areas utilize.	
	<b>1 year strategic planning at all level</b>
Does your region or its areas have any shared services with other service bodies?	
Successes with communication strategies in your region and/or its areas.	

**None**

Successes with utilizing technology in new ways within your region and/or areas.

**None**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

Number of conferences our PR/PI committees participate in/exhibit at: .....5

Does your region have any type of NA phonenumber or a helpline?

**Yes**

Do you have a regional website? ..... **Yes, <https://na-italia.org>**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**No**

Which method does your community use to reach a conscience on the CAR?

**Delegate decisions to the RD/AD****We are in the process of trying to reach a deeper Region conscience for RD decisions on Motion and other vital elements.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**I wasn't involved on the 2018 Conference. I have the feeling that connection between the Italian fellowship and WSO and NAWS needs to improve. It' my goal as an RD to achieve such a task.**

Please describe the most significant challenge your region has faced since WSC 2018

Please describe some highlights or successes your region has experienced since WSC 2018

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

### Facts about: Japan Region

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Name of Regional Delegate .....	<b>Masaru Y</b>
Have you attended a WSC before? How many? .....	<b>Yes, 3</b>
Name of Alternate Delegate .....	<b>Shigeto O</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
How many areas are in the region? .....	<b>12</b>
How many groups are in the region? .....	<b>227</b>
How many meetings take place each week in the region? .....	<b>576</b>
How many H&I panels take place each week in the region? .....	<b>39</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>1000 Doller</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>2</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>3</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>increasing</b>
What committees or workgroups do you have at your RSC? <b>Convention/Events; FD/Outreach; H&amp;I; Literature Distribution; Literature Review;  Phoneline; PR/PI; Project Based Workgroups; Regional Service Office; Translations;  Website; Other; History committee</b>	
Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

### Service Delivery & Best Practices

---

Are fellowship development (FD) or outreach efforts provided within your region? <b>Yes, We held FD workshop in Korea.</b>	
Has your region discussed where NA does not exist in your region? .....	<b>No</b>
What kind of training and mentoring efforts take place in your region and/or its areas? Describe what kind of planning your region and/or its areas utilize.	
Does your region or its areas have any shared services with other service bodies? <b>No</b>	
Successes with communication strategies in your region and/or its areas. Successes with utilizing technology in new ways within your region and/or areas. Please describe the different types of public relations efforts (PR/PI) carried out in your region.	
Number of conferences our PR/PI committees participate in/exhibit at: .....	<b>3</b>
Does your region have any type of NA phoneline or a helpline?	

**Yes, We distribute flyers with helpline numbers for each area.**

Do you have a regional website? ..... **Yes, [www.najapan.org](http://www.najapan.org)**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**No**

Which method does your community use to reach a conscience on the CAR?

**Discussion and vote by RCMs at RSC meeting**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **Yes, Regional report, survey on literature, service material and IDT.**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**Information on incorporating our service office.**

Please describe the most significant challenge your region has faced since WSC 2018

**We are moving towards incorporating our service office.**

Please describe some highlights or successes your region has experienced since WSC 2018

**We had a new record of number of participants at our regional convention, which was held in a small city.**

What additional information would you like to share with other conference participants?

**Best practice of online meeting guideline.**

Is there anything in particular you want to discuss at the conference?



### Facts about: Kentuckia Bluegrass Appalachian Region

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Name of Regional Delegate .....	Joan H
Have you attended a WSC before? How many? .....	No
Name of Alternate Delegate .....	Joy F
Have you attended a WSC before? How many? .....	No
How many areas are in the region? .....	15
How many groups are in the region? .....	250
How many meetings take place each week in the region? .....	600
How many H&I panels take place each week in the region? .....	8
Number of members since WSC 2018? .....	Growing
Total money region contributed to your zonal forum during your last fiscal year? .....	The two regions contribute separately

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	6
How many times a year does your RSC meet virtually? .....	6
How many times a year does your regional admin body meet virtually? .....	0
Does your region have a regional office? .....	No
Does your region have a regional convention? .....	Yes Attendance is: increasing
What committees or workgroups do you have at your RSC?	

**Convention/Events; FD/Outreach; H&I; Phonline; PR/PI; Project Based Workgroups; Website; Other; meetings twice yearly as a combined region, to promote unity throughout both geographic regions and review statewide projects and world services as a combined region.**

Are any of these workgroups/committees new since the last WSC?

**Phonline; Other, The statewide phonline began as an area project, and expanded to the joint body of Kentuckiana Bluegrass Region. It is still in progress, but already working in isolated areas especially.**

Does your RSC meeting use CBDM to reach decisions? .....

Yes

Do any of your areas use CBDM to reach decisions? .....

Yes

Comments about how that works:

**Individual areas use their own adaptation of CBDM processes**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes, Outreach is coordinated within areas as needed. Most recently, central KY has formed an Outreach team to promote contact and inclusion of rural isolated home groups. Best practices will be shared with regional committees as they progress.**

Has your region discussed where NA does not exist in your region? .....

Yes

What kind of training and mentoring efforts take place in your region and/or its areas?

**Learning Days are scheduled within each region, usually area-based. An example is a Learning Day for PR practices which will be held in Lexington in February. Invitations to all areas will be part of the effort to share educational experiences for our members.**

Describe what kind of planning your region and/or its areas utilize.

**Planning of projects and needs is done on an area basis, with emphasis of not overlapping with other events on a same date,**

Does your region or its areas have any shared services with other service bodies?

**Yes, As Bluegrass Appalachian Region remained unseated, a solution came forth for Bluegrass to unite with Kentuckiana Region (seated) for world services and WSC, while maintaining our separate identities for local services. Conventions as usual, two regional service bodies, etc. The efforts have united trusted servants statewide, as well as outlying areas in IN and WV. For the first time, our vision has become larger than a portion of the geographic part of Kentucky. Our project for a statewide phoneline is an example. We are sharing this much needed service, ironing out issues and difficulties, but already helping addicts who are reaching out to NA for the first time.**

Successes with communication strategies in your region and/or its areas.

**The most exciting success to date is the shared RD team between the two former regions for WSC responsibilities. Kentuckiana shared the seat with Bluegrass, and both regions agreed to switch RD and AD positions for each conference. This has our two RD teams working together and the unity of these teams is promoting our vision for unity throughout the state and outlying borders.**

Successes with utilizing technology in new ways within your region and/or areas.

**Workshops, seminars, connection to zonal processes, and now our regional service bodies live on zoom at times has enhances our abilities to reach trusted servants with information and planning. While still new to most of us, online live connections are increasing and interest in serving seems to be increasing.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Most usually, PR events are held on an area level. However, in Oct 2018, Bluegrass Region held a regional PR event at the regional convention. Contacts with law enforcement, drug court, therapists, and other professionals was made, and face-to-face introductions and discussions promoted awareness of who we are and what we do. We had participation from trusted servants and old timers from both regions of our state, and it was a day of unity among those who served. Other PR events happen on a one-time basis, such as the NA booth at the state therapists' conference in Lexington. We have hopes to increase PR awareness and participation in our fellowship in the coming years.**

Number of conferences our PR/PI committees participate in/exhibit at: .....2

Does your region have any type of NA phoneline or a helpline?

**Yes, The statewide phonenumber project is still in its early stages, and yet a number of our areas are connected to the number and are working. The issues of connecting local areas to the number are being worked out, and already newcomers are connecting for meeting and program information. We're still working on it, but it's working in parts of the state at this time.**

Do you have a regional website?..... **Yes, [www.barcna.com](http://www.barcna.com), and also [www.kentuckianana.org](http://www.kentuckianana.org)**  
 If yes, do you keep your meeting information updated on the website?.....

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, We are currently in our planning stages for workshops to be held in or near every area in both regions. The RD teams of both Kentuckiana and Bluegrass are planning together and will be working with the goal of contacting every home group with a tally sheet and information as needed and requested.**

Which method does your community use to reach a conscience on the CAR?

**Other community gathering, please describe below**

**Tally-one vote per group. Other community gathering We have planned GSR assemblies in both geographic regions, and a final tally/submission of any and all home groups at the Kentuckiana Regional Convention in April prior to WSC.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion?..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **Yes, All parts are presented; focus is based on local requests and discussions**

Does your region engage in gathering a conscience for CAT material? .. **Yes, Final discussion of CAT material is held at the regional convention in April. All home groups are encouraged to participate.**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**Representation at WSC - the combined efforts of both regions to "share the vote" at WSCs has continued interest and concern. It's a model built on compromise and hope. Yet there are members who cannot put the new idea into a box and label it neatly. We're doing something new in the name of unity and primary purpose, and yet there is no exact model within our fellowship that mimics what we are attempting to achieve. Thus, doing something new, even though we're now into our 2nd cycle for world services with the combined RD teams and efforts, is still change, and we often question and reexamine changes.**

Please describe the most significant challenge your region has faced since WSC 2018

**Working together for our primary purpose - it's difficult as we have identities as local regions, but working together is difficult, as our RD teams live hours apart, do not meet**

**often, and even though our commitment is real and focused, communicating with each other and sharing information between the two regions ongoing is something we are striving to improve upon. When communication breaks down or does not exist, our strength is lessened in purpose and results.**

Please describe some highlights or successes your region has experienced since WSC 2018

**While we want to improve our relationships between the two geographical regions, we are doing some things and slowly working together more often. The RD Team, for example, know each other and work together easily. The highlights for us include the RD team working together at zonal forums, at meetings twice a year locally, and in a planning stage for the CAR tallies yet to come.**

What additional information would you like to share with other conference participants?

**Another success was our PR event at a regional convention in Oct 2018. World services participated, and it was the first time that local members met anyone from NA world services. Workshops during the convention allowed us to talk and work together. It helped us to realize we are one spiritual fellowship, regardless of where we are serving. It helped us to realize our servants at NAWS are real addicts, just like us, and committed just like us to our primary purpose.**

Is there anything in particular you want to discuss at the conference?

**We have a continued concern from some areas and home groups on what NA literature can be copied, used as a part or whole, revised, or printed for distribution, especially in our H&I settings. We look forward to sharing with other regions and NAWS and hope to learn more about the issue of NA literature being printed and distributed within our local groups.**

### Facts about: Lithuania Region

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Name of Regional Delegate .....	<b>Tomas</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>2</b>
How many groups are in the region? .....	<b>17</b>
How many meetings take place each week in the region? .....	<b>43</b>
How many H&I panels take place each week in the region? .....	<b>2</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>9000 euro</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>8</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>increasing</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; H&I; Human Resources; Literature Distribution; Phonline; PR/PI; Translations; Website**

Are any of these workgroups/committees new since the last WSC?

**Human Resources**

Does your RSC meeting use CBDM to reach decisions? .....

**Yes**

Do any of your areas use CBDM to reach decisions? .....

**Yes**

Comments about how that works:

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes, organizing training for groups;  
managing information and resources according to a group's needs;  
coordination of activities.**

Has your region discussed where NA does not exist in your region? .....

**No**

What kind of training and mentoring efforts take place in your region and/or its areas?

**\* NA traditions , \* NA conceptions, \* service**

Describe what kind of planning your region and/or its areas utilize.

**region serve to groups and when request coming from the groups, region and committees make their plans according to group needs**

Does your region or its areas have any shared services with other service bodies?

**No**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**- NA events for institutions**

Number of conferences our PR/PI committees participate in/exhibit at: .....**3**

Does your region have any type of NA phonenumber or a helpline?

**Yes, in all NA advertisement + our website we provide our helpline number**

Do you have a regional website? ..... **Yes, <https://lietuvos-na.lt/>**

If yes, do you keep your meeting information updated on the website? ..... **No**

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**No**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per Area**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? .....

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

Please describe the most significant challenge your region has faced since WSC 2018

**lack of servants at the regional level**

Please describe some highlights or successes your region has experienced since WSC 2018

**created the Society Development Committee**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**Facts about: Lone Star Region**

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Name of Regional Delegate .....	<b>Sharon S</b>
Have you attended a WSC before? How many? .....	<b>Yes, 3</b>
Name of Alternate Delegate .....	<b>Jennette F</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>8</b>
How many groups are in the region? .....	<b>91</b>
How many meetings take place each week in the region? .....	<b>616</b>
How many H&I panels take place each week in the region? .....	<b>69</b>
Number of members since WSC 2018? .....	<b>Staying the same</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>1500</b>

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?.....	<b>3</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>increasing</b>
What committees or workgroups do you have at your RSC?	
<b>FD/Outreach; H&amp;I; Phonline; Regional Service Office; Website</b>	
Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?  
**Yes**

Has your region discussed where NA does not exist in your region? .....

What kind of training and mentoring efforts take place in your region and/or its areas?  
**Our outing going mentors the incoming in the position. At time we ask a member that has served before to come back and mentor the incoming.**

Describe what kind of planning your region and/or its areas utilize.  
**Convention**

Does your region or its areas have any shared services with other service bodies?  
**No**

Successes with communication strategies in your region and/or its areas.  
 Successes with utilizing technology in new ways within your region and/or areas.  
**We as a region utilize zoom when revising the guidelines.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Each area has their own**

Number of conferences our PR/PI committees participate in/exhibit at: .....1

Does your region have any type of NA phonenumber or a helpline?

**Yes, Grasshopper virtual phone line**

Do you have a regional website?..... Yes, [www.lsrna.org](http://www.lsrna.org)

If yes, do you keep your meeting information updated on the website?..... Yes

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes**

Which method does your community use to reach a conscience on the CAR?

**Other tally - please describe below****We do a Tally vote 1 per area and Delegate decision**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion?..... Yes

Does your region discuss the parts of the CAR not related to motions? Yes

Does your region engage in gathering a conscience for CAT material? ..... No

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Public Relations**

Please describe the most significant challenge your region has faced since WSC 2018

**RD resigned as we were working on coordination our joint Zonal meeting between Southern Zonal and Southeast Zone being hosted by Lone Star**

Please describe some highlights or successes your region has experienced since WSC 2018

**Convention also The joint Zonal CAR/CAT 2020 with Southeast Zone**

What additional information would you like to share with other conference participants?

**Collaboration of our joint Zonal meeting in January 2020**

Is there anything in particular you want to discuss at the conference?



### Facts about: Louisiana Region

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Name of Regional Delegate .....	Lee P
Have you attended a WSC before? How many? .....	Yes, 2
Name of Alternate Delegate .....	
Have you attended a WSC before? How many?.....	No
How many areas are in the region? .....	9
How many groups are in the region? .....	111
How many meetings take place each week in the region? .....	276
How many H&I panels take place each week in the region? .....	31
Number of members since WSC 2018? .....	Staying the same
Total money region contributed to your zonal forum during your last fiscal year? .....	815 US Dollars

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	4
How many times a year does your RSC meet virtually? .....	0
How many times a year does your regional admin body meet virtually? .....	0
Does your region have a regional office? .....	No
Does your region have a regional convention? .....	Yes Attendance is: increasing
What committees or workgroups do you have at your RSC?	

**Convention/Events; FD/Outreach; H&I; Phonline; PR/PI; Website; Other; Activities & Fundraising**

Are any of these workgroups/committees new since the last WSC?

Does your RSC meeting use CBDM to reach decisions? .....

Do any of your areas use CBDM to reach decisions? .....

Comments about how that works:

N/A

### Service Delivery & Best Practices

---

Are fellowship development (FD) or outreach efforts provided within your region?

**Yes, FD of sorts... A team of Regional Members that go to outlying area's to support new or emerging locations.**

Has your region discussed where NA does not exist in your region? .....

What kind of training and mentoring efforts take place in your region and/or its areas?

**Very little, we do have the spirit of rotation and it's generally word of mouth or nominations...(Sponsorship, each one teach one too)**

Describe what kind of planning your region and/or its areas utilize.

**No real planning except for Events...**

Does your region or its areas have any shared services with other service bodies?

**Yes, Two area's share the majority of the meeting schedule/list. We list all meeting's whether they support area's or not. After verification to keep list current.**

Successes with communication strategies in your region and/or its areas.

**PR has been steady in most area's with some success. N.O. ASC is switching phonenumber to Y.A.P. Some positive movements.**

Successes with utilizing technology in new ways within your region and/or areas.

N/A

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Almost all presentations to professionals with about four (4) annual events where we have a table/booth.**

Number of conferences our PR/PI committees participate in/exhibit at: .....4

Does your region have any type of NA phonenumber or a helpline?

**Yes, Regional phonenumber Y.A.P. with forwarding to specific Area's.**

Do you have a regional website? ..... Yes, [www.larna.org](http://www.larna.org)

If yes, do you keep your meeting information updated on the website? ..... Yes

### **Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes, 6-9 Workshops and average attendance depends on if there's a function after the workshop. Approximately 10-20 Addicts in attendance.**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per Area**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... Yes

Does your region discuss the parts of the CAR not related to motions? **Yes, We gather conscious on Surveys, Literature etc.**

Does your region engage in gathering a conscience for CAT material? ..... **Yes, Perhaps two (2) workshops happen after the C.A.T. comes out and we go over it...**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**On-line Meeting's, how will they fit into the service structure. And how do we as a Fellowship prevent affiliation on the World Wide Web?**

Please describe the most significant challenge your region has faced since WSC 2018

**Apathy within member's, and making Service Attractive.**

Please describe some highlights or successes your region has experienced since WSC 2018

**SZF held the largest PR to Professionals to date in New Orleans. This coming weekend the SZF/SEZF will surpass the record in Dallas TX. It seems like the Region is embracing the Zone (s) (USA) more than in the past.**

What additional information would you like to share with other conference participants?

**Get plenty of sleep and good rest, stay hydrated and bring warm clothes in case you cold!**

Is there anything in particular you want to discuss at the conference?

**Not at this time.**

**Facts about: Metro-Detroit Region**

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Name of Regional Delegate .....	<b>Stuart L</b>
Have you attended a WSC before? How many? .....	<b>Yes, 3</b>
Name of Alternate Delegate .....	<b>Mike F</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
How many areas are in the region? .....	<b>9</b>
How many groups are in the region? .....	
How many meetings take place each week in the region? .....	<b>412</b>
How many H&I panels take place each week in the region? .....	<b>25</b>
Number of members since WSC 2018? .....	<b>Staying the same</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>900</b>

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?.....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: staying the same</b>
What committees or workgroups do you have at your RSC?	
<b>Convention/Events; H&amp;I; Phonline; PR/PI; Regional Service Office; Website</b>	
Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	
<b>Seems to work well in that area</b>	

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?	
<b>No</b>	
Has your region discussed where NA does not exist in your region? .....	<b>No</b>
What kind of training and mentoring efforts take place in your region and/or its areas?	
<b>We strive for Co-Chairs moving into Chair positions, when that isn't possible we connect new Chairs with experienced members for guidance.</b>	
Describe what kind of planning your region and/or its areas utilize.	
Does your region or its areas have any shared services with other service bodies?	
<b>Yes, We have a multi-area convention. Also, we share our RSO, the Michigan Service Office, the helpline, and a Regional meeting list. We also cooperate on a Metro-Detroit and Michigan Regional website.</b>	
Successes with communication strategies in your region and/or its areas.	
Successes with utilizing technology in new ways within your region and/or areas.	

**We are currently doing a trial run of the YAP phone system to see if it will meet the needs of our Regional helpline. This is not live yet, and is being studied alongside our old system, if it goes well we may switch later in 2020.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Area efforts only, mainly poster drives.**

Number of conferences our PR/PI committees participate in/exhibit at: .....

Does your region have any type of NA phonenumber or a helpline?

**Yes, A shared helpline for all 9 member areas. We are currently doing a trial of the YAP phone system to see if it will meet the needs of our Regional helpline. This is not live yet, and is being studied alongside our old system, if it goes well we may switch later in 2020.**

Do you have a regional website?..... **Yes, <https://michigan-na.org/metro-detroit-region/>**

If yes, do you keep your meeting information updated on the website?..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

Which method does your community use to reach a conscience on the CAR?

**Other community gathering, please describe below**

**RD & RD-A facilitate Area CAR workshops for each area, ending with one vote per Area, then a tally for the Regional vote.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion?..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

Please describe the most significant challenge your region has faced since WSC 2018

Please describe some highlights or successes your region has experienced since WSC 2018

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

### Facts about: Mexico Region

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Name of Regional Delegate .....	<b>Jose Luis V</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	<b>Carlos L</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
How many areas are in the region? .....	<b>12</b>
How many groups are in the region? .....	<b>123</b>
How many meetings take place each week in the region? .....	<b>749</b>
How many H&I panels take place each week in the region? .....	<b>57</b>
Number of members since WSC 2018? .....	<b>Shrinking</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>400 Dollars</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>4</b>
How many times a year does your RSC meet virtually? .....	
How many times a year does your regional admin body meet virtually? .....	
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>increasing</b>
What committees or workgroups do you have at your RSC?	
	<b>Conventions/Events; H&amp;I; Literature distribution; PR/PI; Workgroups; Regional Service Office; Website</b>
Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

**It is difficult to agree on something but we do it**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?	
Has your region discussed where NA does not exist in your region? .....	<b>No</b>
What kind of training and mentoring efforts take place in your region and/or its areas?	
	<b>H&amp;I and PR</b>
Describe what kind of planning your region and/or its areas utilize.	
Does your region or its areas have any shared services with other service bodies?	
	<b>Yes Mexico Mutiregional and LAZF</b>
Successes with communication strategies in your region and/or its areas.	
Successes with utilizing technology in new ways within your region and/or areas.	
Please describe the different types of public relations efforts (PR/PI) carried out in your region.	
	<b>Online training</b>
Number of conferences our PR/PI committees participate in/exhibit at: .....	<b>10</b>

Does your region have any type of NA phonenumber or a helpline?

Do you have a regional website?..... **Yes, [www.narcoticosanonimos.org.mx](http://www.narcoticosanonimos.org.mx)**

If yes, do you keep your meeting information updated on the website?..... **Yes**

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes the 12 RCMs from the areas and twice online with the Argentina Region**

Which method does your community use to reach a conscience on the CAR?

**Vote count by area**

**Vote count by group, by member by the RCMs in the RSC meetings**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion?..... **No**

Does your region discuss the parts of the CAR not related to motions? **Yes, During the assembly or regional meeting**

Does your region engage in gathering a conscience for CAT material? ..... **Yes, It is important to keep records of what is happening in our fellowship**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**What happened in the South Florida region**

Please describe the most significant challenge your region has faced since WSC 2018

**We had a problem with apathy to service as a delegate during almost one year but we are being of service**

Please describe some highlights or successes your region has experienced since WSC 2018

**Our previous delegate did not perform his duties well**

What additional information would you like to share with other conference participants?

**The creatoion of our webiste and we are in the process of obtaining our legal status**

Is there anything in particular you want to discuss at the conference?

### Facts about: Michigan Region

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Name of Regional Delegate .....	<b>Marty D</b>
Have you attended a WSC before? How many? .....	<b>Yes, 2</b>
Name of Alternate Delegate .....	<b>Sally S</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>14</b>
How many groups are in the region? .....	<b>250</b>
How many meetings take place each week in the region? .....	<b>421</b>
How many H&I panels take place each week in the region? .....	<b>46</b>
Number of members since WSC 2018? .....	<b>Shrinking</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>300 US Dollars</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>staying the same</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; PR/PI; Website; Other; We send a rep to the MSO (it's run by the Metro Detroit Region)**

Are any of these workgroups/committees new since the last WSC?

Does your RSC meeting use CBDM to reach decisions? .....

Do any of your areas use CBDM to reach decisions? .....

Comments about how that works:

**In the majority of areas it's working well. It is working well at region. We did notice last region that we don't have a percent for what consensus is, so we might need to discuss that further.**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes, This is happening at the area level. Some of our areas are doing this as a part of their PR subcommittee while others have created ad hoc committees. Some areas are not doing anything for fellowship dev.**

Has your region discussed where NA does not exist in your region? .....

What kind of training and mentoring efforts take place in your region and/or its areas?

**We rotate our regional meetings and try to hold it in an area even if they don't have people to organize. We will work with individual members to get something for that weekend. We also try to host a fun and informational event in the area the day before**



region to try to bring people out. We offered an RCM workshop and try to do IDTs for areas, as well as be available if they would like an RD or RDA at their area meeting to ask questions.

Describe what kind of planning your region and/or its areas utilize.

**We submit tentative budgets in September to try to give our region an idea of what we'll be spending on in the coming year.**

Does your region or its areas have any shared services with other service bodies?

**Yes, \*We have a statewide phone line. \*We share a zoom account with the mzf. \*We share a server to house our website and bmlt with mzf. \*We host a statewide PR zoom that some areas attend.**

Successes with communication strategies in your region and/or its areas.

**\* Multiple areas are using group chats to communicate in between meetings.\* Our region has created a "Michigan Region Sharing Page" to share information. We don't do any business there, but post links, reminders, and info for upcoming events. \* Posting fliers on area public fb pages \* Non NA sponsored area Facebook pages have been very helpful to get information out to our communities (usually run by an NA member with substantial clean time who does their best to adhere to traditions)**

Successes with utilizing technology in new ways within your region and/or areas.

**\* Zoom has been helpful for communication, \* Secret fb pages have been helpful, \* Group chats**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**\*We attend conferences for schools, substance use, and more. \*We attend recovery fairs as areas and as the region. \*One phone line number. \*Zoom meetings hosted by our region PR person for all areas to share info \*Public area fb and instagram pages that post information about events and the NA hotline \*ER packets given to hospitals to pass out to their patients \*Connecting with hope not handcuffs to talk about NA \*Connecting with local police stations**

Number of conferences our PR/PI committees participate in/exhibit at: .....10

Does your region have any type of NA phonenumber or a helpline?

**Yes, Each area has their own section of the hotline and can have a live person or message. We receive texts when messages come in. Our region pays for the hotline.**

Do you have a regional website?..... Yes, <https://michigan-na.org/michigan-region/>

If yes, do you keep your meeting information updated on the website?..... Yes

## **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, We hosted the MZF workshop and had a wb member. We had around 100 people. We will host another CAR workshop before our next region on 2/29. A couple of areas have asked us to present shortened versions of a car workshop. We've found this is**

**really helpful in getting people to show up, breaking it down into more digestible pieces.**

Which method does your community use to reach a conscience on the CAR?

**Other tally - please describe below**

**We ask the areas to give us their individual member tally numbers and also their area tallies. We use the individual ones to break any ties that come up. We also compare the two to see if there are any discrepancies (such as most members vote one way but the area vote goes another). Over the past two cycles they have both lined up.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **Yes**

Does your region engage in gathering a conscience for CAT material? ..... **No**

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**\*MSO- the state service office falling into financial troubles, \*MAT**

Please describe the most significant challenge your region has faced since WSC 2018

**MSO- the state service office falling into financial troubles**

Please describe some highlights or successes your region has experienced since WSC 2018

**PR efforts have grown considerably.**

**Discussions and workshops offered to areas have been helpful and grown**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**If others have experienced service offices with financials troubles**

**Facts about: Mid America Region**

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Name of Regional Delegate ..... **Rod D**  
 Have you attended a WSC before? How many? ..... **Yes, 3**  
 Name of Alternate Delegate .....  
 Have you attended a WSC before? How many?.....  
 How many areas are in the region? ..... **10**  
 How many groups are in the region? ..... **88**  
 How many meetings take place each week in the region? ..... **306**  
 How many H&I panels take place each week in the region? ..... **23**  
 Number of members since WSC 2018? ..... **Staying the same**  
 Total money region contributed to your zonal forum during your last fiscal year? ..... **3000 US Dollars**

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?..... **4**  
 How many times a year does your RSC meet virtually? ..... **0**  
 How many times a year does your regional admin body meet virtually? ..... **0**  
 Does your region have a regional office? ..... **No**  
 Does your region have a regional convention? ..... **Yes** Attendance is: **staying the same**  
 What committees or workgroups do you have at your RSC?

**Convention/Events; FD/Outreach; Phonenumber; Project Based Workgroups**

Are any of these workgroups/committees new since the last WSC?  
 Does your RSC meeting use CBDM to reach decisions? ..... **No**  
 Do any of your areas use CBDM to reach decisions? ..... **Yes**  
 Comments about how that works:

**Our RSC uses motion driven decision making on Sunday during regular Regional business. On Saturday during Workgroup/Committee meetings we use CBDM**

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?  
**Yes, We have an out standing PR to Professional work group. Our Regional Level FD focuses on an activity during each RSC weekend. The FD committee also plans a (technology free) yearly spiritual retreat called Soul-to-Soul.**  
 Has your region discussed where NA does not exist in your region? ..... **No**  
 What kind of training and mentoring efforts take place in your region and/or its areas?

**When asked by the Groups/Areas we provide training and actively mentor new people working in Service. Our main training is focused in three main areas. PR presentations to professionals, H&I and Phone Line volunteers. We have a "live-addict" regional phone line.**

Describe what kind of planning your region and/or its areas utilize.

**We do very poorly at planning**

Does your region or its areas have any shared services with other service bodies?

**Yes, Yes. We are part of the Plains States Zonal Forum. We share a Zoom account that any of our Groups/Areas or their work groups can use. We have regional members that contribute to the Sponsorship Behind the Walls effort at the Zonal level.**

Successes with communication strategies in your region and/or its areas.

**We started using Slack and are getting used to that.**

Successes with utilizing technology in new ways within your region and/or areas.

**We have used Zoom to meet virtually every once in awhile and will be going to meeting virtually twice a year starting this year.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**We have been doing a PR to Professionals Presentation on Friday mornings before our yearly Convention. Also doing other Presentations as needed by our Groups/Areas.**

Number of conferences our PR/PI committees participate in/exhibit at: .....2

Does your region have any type of NA phonenumber or a helpline?

**Yes, We have a phonenumber manned with live addicts 24 hours a day**

Do you have a regional website? ..... **Yes, <https://www.marscna.net/>**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes, We will have done 7 workshops by the time WSC gets here. The attendance at our first one was 20 and we are hoping for more at the rest.**

Which method does your community use to reach a conscience on the CAR?

**Other tally - please describe below**

**We use Group, and Member tallies with the Member tallies weighted.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? .... **Yes, We go thru the same as with the CAR.**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Public Relations and H&I**

Please describe the most significant challenge your region has faced since WSC 2018

**Getting a new website up and running.**

Please describe some highlights or successes your region has experienced since WSC 2018

**We still have a strong PR committee working hard to carry the message that around the State. Our 4th of July Camp out is the longest running Free Camp out in the World. Our**

**Convention is very popular and a good time is had by all. We have a Fall Spiritual Retreat called Soul to Soul that is filled with food, fellowship and Nature.**

What additional information would you like to share with other conference participants?

**We are living strong in Kansas with a solid core of recovery. We regularly have 35 to 40 members with clean time ranging from 30 plus years to 6 months in attendance at our RSC.**

Is there anything in particular you want to discuss at the conference?

**We would like to discuss leveling technology at the World Level to provide informational resources to NA as a whole. For example, document management system for sharing information. Project collaboration software would also be very useful**

**Facts about: Mid-Atlantic Region**

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Name of Regional Delegate .....	<b>Jodi H</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Suzi B</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>15</b>
How many groups are in the region? .....	<b>241</b>
How many meetings take place each week in the region? .....	<b>438</b>
How many H&I panels take place each week in the region? .....	<b>72</b>
Number of members since WSC 2018? .....	<b>Staying the same</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>0</b>

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face? .....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC? <b>Convention/Events; H&amp;I; PR/PI; Project Based Workgroups; Website; Other; Step-Writing Archives</b>	
Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>
Comments about how that works:	

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region? <b>No</b>	
Has your region discussed where NA does not exist in your region? .....	<b>Yes</b>
What kind of training and mentoring efforts take place in your region and/or its areas? <b>PR/PI has been very active this past cycle</b>	
Describe what kind of planning your region and/or its areas utilize. <b>Regional Timelines; Budgets</b>	
Does your region or its areas have any shared services with other service bodies? <b>Yes, PR/PI with the zone</b>	
Successes with communication strategies in your region and/or its areas.	

**Regional website working to use BMLT some areas are already using BMLT; Began using Zoom for workshops and subcommittees at a regional level**

Successes with utilizing technology in new ways within your region and/or areas.

**Zoom being utilized**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Hosted learning day in Lebanon PA, created a regional contact pool, prints and distributed helpline info to all areas. Hold monthly zoom meetings. Ordered and utilized PR table cover and share with member areas if needed. Attended New York Bronx PR and did a presentation. Amazing PR workshop at MARLCNA with 25 in attendance. Participates in zonal PR**

Number of conferences our PR/PI committees participate in/exhibit at: .....1

Does your region have any type of NA phonline or a helpline?

**No**

Do you have a regional website?..... **Yes, www.marscna.org**

If yes, do you keep your meeting information updated on the website?..... **Yes**

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes, 5 workshops MARLCNA being the biggest. Others between 10-25 members**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion?..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **Yes, We discuss the complete CAR in workshops**

Does your region engage in gathering a conscience for CAT material? .. **Yes, We group vote the same way as we do the CAR**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**\*Zones. \*DRT/MAT, \*FIPT, \*Illicit Literature, \*PR/PI**

Please describe the most significant challenge your region has faced since WSC 2018

**Back taxes and poor filing procedures**

Please describe some highlights or successes your region has experienced since WSC 2018

**\*Changed meeting format to help stay engaged and on track with the zone. \*More zonal participation and consensus. More involvement and education on zones to our areas and groups.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**Facts about: Minas/Brazil Region\***

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Name of Regional Delegate .....	<b>Raphael F</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	
Have you attended a WSC before? How many?.....	
How many areas are in the region? .....	<b>14</b>
How many groups are in the region? .....	<b>152</b>
How many meetings take place each week in the region? .....	<b>297</b>
How many H&I panels take place each week in the region? .....	<b>15</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>3200 Reais</b>

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?.....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is:
What committees or workgroups do you have at your RSC?	
<b>Convention/Events; H&amp;I; Phonline; PR/PI; Project Based Workgroups</b>	
Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?	
<b>Yes, Our service committee is composed of: - Information to the public. - H&amp;I - Help Line - Long range - Convention - Service forum. All of these committees working together for fellowship development, through projects approved at the beginning of each annual cycle.</b>	
Has your region discussed where NA does not exist in your region? .....	
What kind of training and mentoring efforts take place in your region and/or its areas?	
<b>Our main objective is to develop the North of Minas Gerais where we have little development of our fellowship. All of our efforts are focused on this goal.</b>	
Describe what kind of planning your region and/or its areas utilize.	
<b>H&amp;I - We have a server development project in the areas and a strong support for presentations in prisons. *IP - A project for mass dissemination (football stadium, radio, newspapers, TV) *Helpline - We are working on a unit in Brazil to have a single number.</b>	



**\*Long Range - Development of the North of Minas and strengthening of the 14 areas, with workshops, survey of the strengths and weaknesses of each CSA and development of new servers. - Convention: planning every 2 years of a convention. What contributes to the meeting and unity of the 14 areas. - Financial: we work with a budget proposal, approved every 2 years, and always giving priority to transfers. - Literature: we have strong support from our national committee and we have been moving towards having a regional committee.**

Does your region or its areas have any shared services with other service bodies?

**Yes, We develop several projects nationwide through our Brazilian Zonal Forum.**

Successes with communication strategies in your region and/or its areas.

**Our region is quite geographically extensive, so we approved the purchase of the zoom platform. And we will use it in a way to strengthen and increase our communication.**

Successes with utilizing technology in new ways within your region and/or areas.

**Our region is quite geographically extensive, so we approved the purchase of the zoom platform. And we will use it in a way to strengthen and increase our communication.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**\*Promotion in football stadiums. \*Dissemination of NA on radio and TV. \*Busdoor. \*Disclosure in newspapers. \*Presentation of NA in schools, health posts, police department and with the local government.**

Number of conferences our PR/PI committees participate in/exhibit at: .....2

Does your region have any type of NA phonenumber or a helpline?

**Yes, We have a helpline for the Region and we have been working together with the other 8 regions to develop only a number of helplines in Brazil.**

Do you have a regional website? ..... Yes, [na.org.br](http://na.org.br)

If yes, do you keep your meeting information updated on the website? ..... Yes

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes, We have approved in our planning a 3-day event with the 14 areas for the study of the CAR. This event takes place every 2 years after the publication of the CAR.**

Which method does your community use to reach a conscience on the CAR?

**Discussion and vote by GSRs at regional workshop/assembly**

**We have a 3-day event with the 14 areas, where all motions are discussed and approved at the meeting itself through the MCR.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... Yes

Does your region discuss the parts of the CAR not related to motions? **Yes, During these 3 days we read the entire CAR, through the presentation of the power point presented by the Regional Delegate.**

Does your region engage in gathering a conscience for CAT material? ..... **Yes, In the same way as we did at CAR, that same weekend we discussed CAT.**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**Zonal representation.**

Please describe the most significant challenge your region has faced since WSC 2018

**In fact, the best we developed after the last conference was to work on decision making by consensus in our meetings.**

Please describe some highlights or successes your region has experienced since WSC 2018

**\*Convention: where we were able to bring together members from the 14 areas and experience the spirit of unity. And we were very happy to receive a World Board server.**

**\*Minas Region Service Forum: through this event we did all the planning for our region.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**Our region would very much like to understand how zonal representation will work.**

### Facts about: Minnesota Region

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Name of Regional Delegate .....	Jessie N
Have you attended a WSC before? How many? .....	Yes, 2
Name of Alternate Delegate .....	Patty K
Have you attended a WSC before? How many? .....	No
How many areas are in the region? .....	13
How many groups are in the region? .....	396
How many meetings take place each week in the region? .....	396
How many H&I panels take place each week in the region? .....	28
Number of members since WSC 2018? .....	Growing
Total money region contributed to your zonal forum during your last fiscal year? .....	0

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	6
How many times a year does your RSC meet virtually? .....	6
How many times a year does your regional admin body meet virtually? .....	6
Does your region have a regional office? .....	Yes
Does your region have a regional convention? .....	Yes Attendance is: <b>increasing</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; FD/Outreach; Phonline; PR/PI; Project Based Workgroups;  
Regional Service Office; Website**

Are any of these workgroups/committees new since the last WSC?

Does your RSC meeting use CBDM to reach decisions? .....

Do any of your areas use CBDM to reach decisions? .....

Comments about how that works:

**We find that it works well and better aligns with the 12 Traditions and 12 Concepts.**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes, Most of these efforts are provided on an area level. Our RSC Chair and Vice Chair are responsible for aiding these efforts by visiting each area each year.**

Has your region discussed where NA does not exist in your region? .....

What kind of training and mentoring efforts take place in your region and/or its areas?

**At our region we have a Fellowship Services Team. Each FST member manages various projects as a single point of accountability, but each FST member is responsible for learning about each project so they can help or take over at any time. We also have virtual trainings that take place on a regular basis for our Digital Project Team. Our region also provides any training or workshops requested by an area, like GSR training.**

Describe what kind of planning your region and/or its areas utilize.

Each February we have an annual assembly called Creating Our Common Welfare where we plan for the next year. Our FST meets virtually at least once on the off months of the RSC to make sure that we are still on course/ check in to make sure the necessary work is being done so that we are providing the services the fellowship has directed us to do.

Does your region or its areas have any shared services with other service bodies?

Yes, One of the best examples of this is our Sponsorship Behind the Walls project with the Santa Cruz area in California. We also collaborate with area within our region by responding to requests from facilities that local H&I committees cannot sustain. We try to collaborate and share services as much as we can with any service body in need, in the spirit of unity.

Successes with communication strategies in your region and/or its areas.

We have found technology to be very useful. We have a popular and well managed website and Facebook page. We are also utilizing Zoom whenever possible to lessen the travel burden for members that want to get involved/ be informed.

Successes with utilizing technology in new ways within your region and/or areas.

Yes, please see previous answer.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

The Minnesota Region continues to resource public relations projects such as attendance at the annual LGBT Pride festival attracting more than 350,000 participants, the Minnesota Association of Resources for Recovery and Chemical Health attended by more than 3,000 Chemical Dependency professionals, Minnesota Department of Correction's Transition Coalition providing inmates from 8 state prisons awaiting release with recovery literature and a "temporary contact" through our Bridging the Gap program, along with several other events both large and small. In response to projects brought to the Region by Areas.

Number of conferences our PR/PI committees participate in/exhibit at: .....6

Does your region have any type of NA phonenumber or a helpline?

Yes, We've had a consolidated regional helpline since 2010.

Do you have a regional website?..... Yes, naminnnesota.org

If yes, do you keep your meeting information updated on the website?..... Yes

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

Yes, We provide a CAR workshop at our regional assembly and also provide CAR workshops for any groups or service bodies that request it, both in-persona and virtually.

Which method does your community use to reach a conscience on the CAR?

Other community gathering, please describe below

Ultimately the MN Region delegates the responsibility to our RD team to make best decision on behalf of the region at the WSC. The RD team conducts CAR workshops

**that are discussion based so that the RD team can better understand how our local fellowship feels about not just the motions as they are written, but overall how they feel about the ideas within the motions. The Delegate team also tallies votes both by paper and by using Google Forms to get a better understanding of how people feel. Each member who cares to take part in these discussions and voting get their own voice.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **Yes, During workshops we typically only have time to go over the motions in the CAR, but the delegates try to bring all pertinent information forwards. Any other details are included in the RD's report throughout the conference cycle, meaning we update the fellowship as things are happening.**

Does your region engage in gathering a conscience for CAT material? .... **Yes, Only if asked, which is very rare. However, we may bring up CAT material in our reports or in the open discussion part of our RSC.**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**DRT/MAT, fellowship development in rural communities, and how to maximize the use of technology.**

Please describe the most significant challenge your region has faced since WSC 2018

**Experienced members fazing our and struggling to find leaders and not just helpers to take their place. We've also had struggles with our service office and began this cycle suggesting they close and now we are trying to help as much as we can to ensure their success.**

Please describe some highlights or successes your region has experienced since WSC 2018

**We have had old/ new service bodies get involved at our RSC. We have strengthened the unity amongst the areas, our convention, the region, and our service office. We have put more emphasis on fellowship development, and we have continued to utilize technology more and more.**

What additional information would you like to share with other conference participants?

**None at this time.**

Is there anything in particular you want to discuss at the conference?

**N/A**

### Facts about: Mississippi Region

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Name of Regional Delegate .....	<b>Christopher M</b>
Have you attended a WSC before? How many? .....	<b>Yes, 2</b>
Name of Alternate Delegate .....	<b>Haley B</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>5</b>
How many groups are in the region? .....	<b>53</b>
How many meetings take place each week in the region? .....	<b>240</b>
How many H&I panels take place each week in the region? .....	<b>10</b>
Number of members since WSC 2018? .....	<b>Shrinking</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>0 US Dollars</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>staying the same</b>
What committees or workgroups do you have at your RSC? <b>Convention/Events; H&amp;I; Phonline; PR/PI; Website</b>	
Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>
Comments about how that works:	

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region? <b>No</b>	
Has your region discussed where NA does not exist in your region? .....	<b>No</b>
What kind of training and mentoring efforts take place in your region and/or its areas? Describe what kind of planning your region and/or its areas utilize.	
Does your region or its areas have any shared services with other service bodies? <b>No</b>	
Successes with communication strategies in your region and/or its areas. Successes with utilizing technology in new ways within your region and/or areas. <b>WE use GroupMe app to communicate in between RSC meetings but that about it.</b>	
Please describe the different types of public relations efforts (PR/PI) carried out in your region.	
Number of conferences our PR/PI committees participate in/exhibit at: .....	<b>0</b>
Does your region have any type of NA phonline or a helpline? <b>No</b>	

Do you have a regional website? ..... **Yes, mrcna.net**  
 If yes, do you keep your meeting information updated on the website? ..... **Yes**

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, We usually do CAR workshops at area level with about 10-15 people attending**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### **Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

Please describe the most significant challenge your region has faced since WSC 2018

**Apathy in service, its very difficult to get new people to stay committed in service positions. We have several unfilled positions throughout our region.**

Please describe some highlights or successes your region has experienced since WSC 2018

**A few years ago we changed our convention schedule to every other year instead of every year because attendance was so low. But, attendance this year was much higher. We just got a new website and are about to start a new phone line. The number of groups participating in CAR motion votes has been increasing over the past couple of years due to vigilance within the region.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**Facts about: Montana Region**

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Name of Regional Delegate .....	<b>Mike H</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>John H</b>
Have you attended a WSC before? How many? .....	<b>Yes, 2</b>
How many areas are in the region? .....	<b>9</b>
How many groups are in the region? .....	<b>65</b>
How many meetings take place each week in the region? .....	<b>196</b>
How many H&I panels take place each week in the region? .....	<b>18</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>0 US Dollars</b>

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?.....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>1</b>
How many times a year does your regional admin body meet virtually? .....	<b>1</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>increasing</b>
What committees or workgroups do you have at your RSC? <b>Convention/Events; FD/Outreach; H&amp;I; Literature Distribution; Phonenumber; PR/PI;          Project Based Workgroups; Website</b>	
Are any of these workgroups/committees new since the last WSC? <b>Project Based Workgroups</b>	
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region? <b>Yes, Virtual Recovery meeting, Unity days, support rural meeting startups, many area activities focus toward rural recovery outreach including Native American Reservations</b>	
Has your region discussed where NA does not exist in your region? .....	<b>Yes</b>
What kind of training and mentoring efforts take place in your region and/or its areas? <b>Helpline, Working Steps by mail with Inmates, Public Information/ H&amp;I panels</b>	
Describe what kind of planning your region and/or its areas utilize. <b>Project Based Workgroups, PI outreach to Professionals</b>	
Does your region or its areas have any shared services with other service bodies?	



No

Successes with communication strategies in your region and/or its areas.

- \*We have created email addresses for PI/H&i on our website: pi@namontana.org, h&i@namontana.org; \*communicate through email listserve on regional website;**
- \*Virtual service meetings via Zoom**

Successes with utilizing technology in new ways within your region and/or areas.

**Meeting Virtuly**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

- \*Radio PSAs \*PI panels \*Created liasion position to institutions**

Number of conferences our PR/PI committees participate in/exhibit at: .....1

Does your region have any type of NA phonenumber or a helpline?

- Yes, Helpline servants direct callers to local contacts**

Do you have a regional website?..... **Yes, namontana.org**

If yes, do you keep your meeting information updated on the website?..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

- Yes, One workshop per area request; attendance varies 8-75 addicts**

Which method does your community use to reach a conscience on the CAR?

- Discussion and vote by GSRs at regional workshop/assembly**
- take into consideration individual, group and area tallies. CBDM at Regional Assembly**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion?..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **Yes, At workshops**

Does your region engage in gathering a conscience for CAT material? ..... **Yes, If we have time at Assembly**

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

- \*Virtual meetings, \*MAT/DRT and disruptive behavior, \*FIPT questions**

Please describe the most significant challenge your region has faced since WSC 2018

- Rural outreach**

Please describe some highlights or successes your region has experienced since WSC 2018

- \*Restructuring RSC guidelines and job descriptions, \*Working the Steps Montana (sponsorship through mail with inmates)**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**Facts about: Mountaineer Region**

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Name of Regional Delegate .....	<b>Ryan S</b>
Have you attended a WSC before? How many? .....	<b>Yes</b>
Name of Alternate Delegate .....	<b>Frank P</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>9</b>
How many groups are in the region? .....	<b>92</b>
How many meetings take place each week in the region? .....	<b>184</b>
How many H&I panels take place each week in the region? .....	<b>19</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>90</b>

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face? .....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	Attendance is:
What committees or workgroups do you have at your RSC?	
Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	
Do any of your areas use CBDM to reach decisions? .....	
Comments about how that works:	

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?	<b>No</b>
Has your region discussed where NA does not exist in your region? .....	<b>Yes</b>
What kind of training and mentoring efforts take place in your region and/or its areas?	
Describe what kind of planning your region and/or its areas utilize.	
Does your region or its areas have any shared services with other service bodies?	
Successes with communication strategies in your region and/or its areas.	
Successes with utilizing technology in new ways within your region and/or areas.	
Please describe the different types of public relations efforts (PR/PI) carried out in your region.	
Number of conferences our PR/PI committees participate in/exhibit at: .....	
Does your region have any type of NA phonenumber or a helpline?	
Do you have a regional website? .....	
If yes, do you keep your meeting information updated on the website? .....	

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per Area**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? .....

Does your region discuss the parts of the CAR not related to motions?

Does your region engage in gathering a conscience for CAT material? .....

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

Please describe the most significant challenge your region has faced since WSC 2018

Please describe some highlights or successes your region has experienced since WSC 2018

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

### Facts about: Nebraska Region

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Name of Regional Delegate .....	<b>Brian S</b>
Have you attended a WSC before? How many? .....	<b>Yes, 4</b>
Name of Alternate Delegate .....	<b>Brenda D</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>7</b>
How many groups are in the region? .....	<b>82</b>
How many meetings take place each week in the region? .....	<b>208</b>
How many H&I panels take place each week in the region? .....	<b>28</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>300 US Dollars</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>increasing</b>
What committees or workgroups do you have at your RSC? <b>Convention/Events; FD/Outreach; H&amp;I; PR/PI; Website; Other; Sponsorship Behind the Walls</b>	
Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works: <b>90% of Nebraska Area Service Committees use CBDM</b>	

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region? <b>Yes, Our Outreach committee, although very new, has helped start 3 new meetings in very rural parts of our state that has never had NA meetings. We all look forward to supporting these efforts to carry our life-saving message.</b>	
Has your region discussed where NA does not exist in your region? .....	<b>Yes</b>
What kind of training and mentoring efforts take place in your region and/or its areas? <b>Region has not had trainings recently. All Areas have H &amp; I training, and some have phone line training, PR training, GSR and service commitment training. All of this cycle's IDT's workshops were held and several SPAD workshops were done. Several newcomer workshops and intro to service were held across our state.</b>	
Describe what kind of planning your region and/or its areas utilize.	

**Region buys literature for H & I to hand out to areas.**

Does your region or its areas have any shared services with other service bodies?

**Yes, Plains States Zonal Forum provides BMLT for us and access to Zoom account.**

Successes with communication strategies in your region and/or its areas.

- We are utilizing our website to communicate activities and functions being held across our state, along with meeting lists and our minutes being available to any member and trusted servant's emails so it is easily assessible to all members.**
- We are slowly implementing Zoom, and hope that once members understand what a viable tool it can be to span the distance challenge we face in our Region, it will be utilized more.**

Successes with utilizing technology in new ways within your region and/or areas.

**Our Region is starting to utilize our Zonal Zoom account. We had a Region Guideline Ad-hoc Committee that used Zoom to collaborate and update our Convention Committee guidelines. We also had a Policy Adhoc committee that used Zoom to submit a proposal to update some policy changes. It was very efficient and helped members to overcome the challenge of distance across our state.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**PR/PI training workshops, fliers and pamphlets distribution and discussions with Probation & Drug Courts, Recent MZSS in Omaha had a very successful Presentation to Professionals which helped open doors that had previously been closed to Narcotics Anonymous.**

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonenumber or a helpline?

**No**

Do you have a regional website? ..... **Yes, www.nebraskana.org**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, 5 face-to-face group workshops scheduled to be held in March 2020 with a follow up regarding results and gathering consensus being done in April 2020 at the General Assembly before our Region Meeting.**

Which method does your community use to reach a conscience on the CAR?

**Other community gathering, please describe below**

**The Delegate team goes and presents the CAR to the Areas and a tally of votes is taken and reported back at the Region Meeting in April. Tally-one vote per member. During the presentation of the CAR, discussion on each motion takes place so that the Delegate team can carry the conscious of the fellowship if amendments are made. The Delegate team is sent to the WSC with a vote of confidence.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **Yes, The CAR material is posted ahead of time for members to look over before the CAR workshop. The Delegate team tries to relay that information and most stems from questions or discussions during the CAR presentation.**

Does your region engage in gathering a conscience for CAT material? ..... **Yes, The CAT material is posted ahead of time for members to look over and a discussion after the CAR presentation with a tally for CAT objectives.**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**We had several subjects that generated considerable interest at our Region. The SPAD book project inspired members to get involved, The Toolbox offered considerable information on training, the IDT's provoked considerable thought and discussion, and because we have had issues with non-approved literature being distributed throughout our Region, questions and solutions were discussed which seemed to help bring unity and singleness of purpose to our Fellowship.**

Please describe the most significant challenge your region has faced since WSC 2018

**One of the most significant challenges to our Region has been the distribution of non-fellowship approved literature in select groups and treatment centers, detox centers and jails and how to approach the issue. After much discussion and support from each other, and reaching out for direction and guidance, being quietly vigilant and providing a couple of resources that provides factual information has helped relieve some of the disunity and distraction that these situations typically provoke.**

Please describe some highlights or successes your region has experienced since WSC 2018

- **By using CBDM at all levels in our service structure, it helps members to solidify and understand the process in which decisions are made and helps trusted servants feel more comfortable/confident when attending service meetings at all levels.**
- **PR efforts (with the help of hosting a MZSS last year) have succeeded in opening up discussions with Correctional facilities to allow the NA message to be carried by H & I and SBTW into jails and prisons. We have a PSA billboard up in a metropolitan Area. Continued training days for different subcommittee members is invaluable to be able to carry the message to facilities.**
- **A variety of literature meetings have helped many groups gain a better understanding of the program and how it works in member's lives.**
- **Project Primary Purpose (P3) is a workgroup/committee that has grown tremendously! It was started by an Area in our Region, and now serves facilities throughout our Zone. It provides Basic Texts to members behind the walls and is funded by fundraisers, donations and merchandise sales. 2019 was an amazing year! They sent out 939 Basic texts. This far exceeds all of the previous year's numbers and definitely represents the desire is growing for our life saving message to incarcerated addicts.**

What additional information would you like to share with other conference participants?

- **The growth and use of technology has been very helpful in being able to ask for and share experiences. Being able to utilize technology has increased information and communication to our groups.**

Is there anything in particular you want to discuss at the conference?

- **We would like to discuss the New Idea submitted by the New England Region that was sent out with the CAT.**
- **We would like to hear about the answers to the budget discrepancies and resulting questions submitted at the CAR/CAT workshop held in Dallas**
- **We would like to know more about the lawsuit recently filed against NAWS and how that would impact the motions on the FIPT and if it can even be changed while in litigation?**

### Facts about: Nepal Region

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Name of Regional Delegate .....	<b>Keshav B</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Roshan R</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>8</b>
How many groups are in the region? .....	<b>85</b>
How many meetings take place each week in the region? .....	<b>95</b>
How many H&I panels take place each week in the region? .....	<b>13</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>35000 NRS</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>3</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>12</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>increasing</b>
What committees or workgroups do you have at your RSC?	
	<b>Convention/Events; FD/Outreach; Literature Distribution; Phonline; Translations; Website; Other; Merchandise Sub-committee</b>
Are any of these workgroups/committees new since the last WSC?	
	<b>Phonline; Website</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	
	<b>RCM orientation at the beginning of each RSC meeting helped making consensus-based decisions.</b>

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?	
	<b>Yes, FD activities in 3 new locations where there were no meetings helped to start NA meetings</b>
Has your region discussed where NA does not exist in your region? .....	<b>Yes</b>
What kind of training and mentoring efforts take place in your region and/or its areas?	
	<b>Workshops/Learning Days conducted by Region in Areas in their requests like FIPT, Social Media, Atmosphere of Recovery in Service, Disruptive behaviors, Building strong home groups etc. Also the Areas conducted the workshop by themselves like Effective communication, GSR orientation, Convention workshop etc.</b>



Describe what kind of planning your region and/or its areas utilize.

**Budget planning is utilized by Region and Areas including all the activities for a year or two years**

Does your region or its areas have any shared services with other service bodies?

**Yes, Translation Coordination Committee of Region shared translation works with Local Translation Committee of all Areas**

Successes with communication strategies in your region and/or its areas.

**Facebook page and Facebook messenger group of Region and Areas helped for effective communication**

Successes with utilizing technology in new ways within your region and/or areas.

**Online Nepali NA meeting was started in Sept 2014 via Skype focusing Nepali members living abroad or who do not have access to physical Nepali meetings and there are 5 meetings/week now. They are also part of the translation efforts. Online Nepali Meeting became part of the Nepal Region by including it in the Region guideline since last RSC meeting (Dec 2019).**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**PR presentation was conducted during the last Regional Convention (NRECNA5-Nov 2018) and information about NA, NA in Nepal and about the convention was published in local newspapers as we provided to the reporters.**

Number of conferences our PR/PI committees participate in/exhibit at: .....8

Does your region have any type of NA phonenumber or a helpline?

**Yes, We had helpline number since the PR week because same number was provided in the sticker developed by Region which was distributed by each Areas during PR week.**

Do you have a regional website?..... Yes, <http://nanepal.org/>

If yes, do you keep your meeting information updated on the website?..... Yes

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, CAR workshop to all GSRs (first time) is going to conduct in March last Week including RCMs and RSC members. We are expecting about 100 attendance.**

Which method does your community use to reach a conscience on the CAR?

**Discussion and vote by GSRs at regional workshop/assembly**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion?..... Yes

Does your region discuss the parts of the CAR not related to motions? No

Does your region engage in gathering a conscience for CAT material? ..... No

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**PR Week, Service Day, Sponsorship Day, Translation, Fellowship Development, Unity Day, Conventions**

Please describe the most significant challenge your region has faced since WSC 2018

**1) Delay in publication of NEPALI Basic Text 2) Need to pay huge amount to release NA materials from airport custom 3) Finding sponsors for female members 3) www.na.org website was blocked in Nepal as per Government Policy (almost solved)**

Please describe some highlights or successes your region has experienced since WSC 2018

**1) Successful completion of PR week (June 3-9, 2019), Service Day (May 1, 2019) and Sponsorship Day (Dec 1, 2019) by each area in coordination with Region; 2) We have launched our Regional website; 3) nline Nepali NA Meetings became a part of Nepal Region; 3) Regular RSC registration renewal with government; 4) RSC meetings on a quarterly basis (4 months); 5) Monthly Skype meetings and emergency online meetings of admin body; 6) 1st and 2nd issue discussion topics were discussed in Region and Areas; 7) Successful completion of Regional and Area conventions**

What additional information would you like to share with other conference participants?

**a) Nepal Region is planning for Membership Survey in 2020 (last one was on 2015) b) Upcoming Events: i) 1st Surkhet Area Convention: Feb 20-22, 2020 ii) CAR Workshop for all GSRs & 52nd Region Meeting: March last week, 2020 iii) 2nd Dhaulagiri Area Convention: April 23-25, 2020 iv) 12th Pokhara Area Annual Convention - July 8-10, 2020 v) 7th Nepal Regional Convention - Nov 27-29, 2020**

Is there anything in particular you want to discuss at the conference?

### Facts about: NERF Region

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Name of Regional Delegate .....	<b>Kaycee</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	<b>Rajiv</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>3</b>
How many groups are in the region? .....	<b>24</b>
How many meetings take place each week in the region? .....	<b>25</b>
How many H&I panels take place each week in the region? .....	<b>8</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>200 US Dollars</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>2</b>
How many times a year does your regional admin body meet virtually? .....	<b>5</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>increasing</b>
What committees or workgroups do you have at your RSC? <b>Convention/Events; FD/Outreach; H&amp;I; Literature Distribution; Phonenumber; PR/PI; Website</b>	
Are any of these workgroups/committees new since the last WSC? <b>Website</b>	
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region? <b>Yes, Yes, we have provided FD trips to our region where the message of NA does not reach. Two new groups have started doing regular meetings in two different regions where no NA meeting was there before the FD works. One in Meghalaya and one in Arunachal.</b>	
Has your region discussed where NA does not exist in your region? .....	<b>Yes</b>
What kind of training and mentoring efforts take place in your region and/or its areas? <b>Training on service structure, 7th tradition, Groups and PI.</b>	
Describe what kind of planning your region and/or its areas utilize. <b>WE do a yearly planning at the regional assembly every year with the groups and Area representatives.</b>	

**And reviewed it every quarterly during the RCM meeting.**

Does your region or its areas have any shared services with other service bodies?

**No**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

**We had called an online meeting and it was quite interesting and successful.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**\*PR works at school authority. \*PR works with ministers \*PR works with Law & enforcement**

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonenumber or a helpline?

**No**

Do you have a regional website? ..... **Yes, [www.nerfna.org](http://www.nerfna.org)**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**No**

Which method does your community use to reach a conscience on the CAR?

**Discussion and vote by GSRs at regional workshop/assembly**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? .....

Does your region discuss the parts of the CAR not related to motions?

Does your region engage in gathering a conscience for CAT material? .....

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

Please describe the most significant challenge your region has faced since WSC 2018

**A multi language community and lack of local literatures.**

Please describe some highlights or successes your region has experienced since WSC 2018

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**Facts about: Netherlands Region**

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Name of Regional Delegate .....	<b>Remco</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	<b>Willy</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>6</b>
How many groups are in the region? .....	
How many meetings take place each week in the region? .....	<b>273</b>
How many H&I panels take place each week in the region? .....	
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>0</b>

**Your Regional Service Structure**

---

How many times a year does your RSC meet face-to-face? .....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: staying the same</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; FD/Outreach; H&I; PR/PI; Translations; Website; Youth**

Are any of these workgroups/committees new since the last WSC?

**FD/Outreach; H&I; PR/PI; Youth**

Does your RSC meeting use CBDM to reach decisions? .....

Do any of your areas use CBDM to reach decisions? .....

Comments about how that works:

**When a motion has been brought up, the chair asks if there is a participant with a profound objection (i.e. based on Traditions for example.) If so, the discussion starts again and we will continue until there is an agreement. If not, we may have the motion to be ratified by a voting. The % needed for a motion to pass in these cases will be discussed next march 2020.**

**Service Delivery & Best Practices**

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- Are fellowship development (FD) or outreach efforts provided within your region?
- Has your region discussed where NA does not exist in your region? .....
- What kind of training and mentoring efforts take place in your region and/or its areas?
- Describe what kind of planning your region and/or its areas utilize.
- Does your region or its areas have any shared services with other service bodies?
- Successes with communication strategies in your region and/or its areas.
- Successes with utilizing technology in new ways within your region and/or areas.
- Please describe the different types of public relations efforts (PR/PI) carried out in your region.

Number of conferences our PR/PI committees participate in/exhibit at: .....

Does your region have any type of NA phonenumber or a helpline?

**No**

Do you have a regional website?..... **Yes, [www.na-holland.nl](http://www.na-holland.nl)**

If yes, do you keep your meeting information updated on the website?..... **Yes**

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, Workshops were organised in each Area and presented by RD/RDA. The attendance was quite well.**

Which method does your community use to reach a conscience on the CAR?

**Discussion and vote by GSRs at regional workshop/assembly**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion?..... **no**

Does your region discuss the parts of the CAR not related to motions? **no**

Does your region engage in gathering a conscience for CAT material? .....

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

Please describe the most significant challenge your region has faced since WSC 2018

Please describe some highlights or successes your region has experienced since WSC 2018

What additional information would you like to share with other conference participants?

**This is the first time our Region participates at the WSC. Next time we may be better prepared to fill out this form more complete.**

Is there anything in particular you want to discuss at the conference?

**Facts about: New England Region**

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Name of Regional Delegate ..... **James P**  
 Have you attended a WSC before? How many? ..... **Yes, 1**  
 Name of Alternate Delegate ..... **Kris R**  
 Have you attended a WSC before? How many? ..... **No**  
 How many areas are in the region? ..... **12**  
 How many groups are in the region? ..... **438**  
 How many meetings take place each week in the region? ..... **510**  
 How many H&I panels take place each week in the region? ..... **587**  
 Number of members since WSC 2018? ..... **Shrinking**  
 Total money region contributed to your zonal forum during your last fiscal year? ..... **200 US Dollars**

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?.....**6**  
 How many times a year does your RSC meet virtually? .....**0**  
 How many times a year does your regional admin body meet virtually? .....**0**  
 Does your region have a regional office? .....**No**  
 Does your region have a regional convention? .....**Yes** Attendance is: **staying the same**  
 What committees or workgroups do you have at your RSC?  
**Convention/Events;FD/Outreach; H&I; Phonline; PR/PI; Website**  
 Are any of these workgroups/committees new since the last WSC?  
 Does your RSC meeting use CBDM to reach decisions? ..... **Yes**  
 Do any of your areas use CBDM to reach decisions? ..... **Yes**  
 Comments about how that works:  
**Some of our areas still use some Roberts Rules with a mix of CBDM while only a couple use CBDM solely**

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?  
**Yes, Most of what our FD does is over workshops per area request and during regional weekends. We primarily use existing IDTs and make a custom work shop when needed**  
 Has your region discussed where NA does not exist in your region? ..... **No**  
 What kind of training and mentoring efforts take place in your region and/or its areas?  
**We have one area that has a Fellowship Services Team. In between doing workshops they offer training and mentoring with new servants. At the region most positions are mentored by using the current position holder and the replacement. They serve together until the newer member feels ready to serve in their new role**  
 Describe what kind of planning your region and/or its areas utilize.

**We had one regional planning assembly which was done using large group brainstorming, then prioritization which led to actionable items**

Does your region or its areas have any shared services with other service bodies?

**Yes, Us and Northern New England are planning our first North Eastern States Service Symposium (NESSNA) which will be held in May of 2021**

Successes with communication strategies in your region and/or its areas.

**We have had little success with improving communications within the region. We are now using Slack to try and improve this, there seems to be a slow "buy in" with this app**

Successes with utilizing technology in new ways within your region and/or areas.

**We are using Zoom for weekly online workshops, and Slack for our trusted servants and members to communicate with between regional meetings**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Our regional PR attends Drug Courts, Professionals Day's, jails, different media efforts such as flyers PSA's and social media. Our regional PR efforts also include working with member area's and training new members to do PR presentations**

Number of conferences our PR/PI committees participate in/exhibit at: .....3

Does your region have any type of NA phonenumber or a helpline?

Do you have a regional website? ..... Yes,

If yes, do you keep your meeting information updated on the website? .....

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... Yes

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? ..... No

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**How to improve communication between service bodies, how to get members involved with service, training and mentorship**

Please describe the most significant challenge your region has faced since WSC 2018

**Losing attendance and support at Area events, ASC meetings (low GSR attendance), all subcommittees at regional and Area levels. How to generate service with the newer generation**

Please describe some highlights or successes your region has experienced since WSC 2018



**We held our first regional planning assembly which led to three actionable items, we are collaborating with Northern New England to plan and host a North Eastern States Service Symposium to be held in May of 2021! We also have a regional app for your smartphone that can be found on our regional site**

What additional information would you like to share with other conference participants?

**The New England Region is always willing to collaborate with any service body around the world. We would love to share ideas and resources where possible to help best carry out our 5th Tradition**

Is there anything in particular you want to discuss at the conference?

**Best practices with communication and getting members involved with service at all levels**

**Facts about: New Jersey Region**

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Name of Regional Delegate ..... **Nancy C**  
 Have you attended a WSC before? How many? ..... **Yes, 2**  
 Name of Alternate Delegate ..... **Jeff F**  
 Have you attended a WSC before? How many? ..... **No**  
 How many areas are in the region? ..... **13**  
 How many groups are in the region? ..... **412**  
 How many meetings take place each week in the region? ..... **488**  
 How many H&I panels take place each week in the region? .....  
 Number of members since WSC 2018? ..... **Staying the same**  
 Total money region contributed to your zonal forum during your last fiscal year? ..... **US Dollars**

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face? ..... **6**  
 How many times a year does your RSC meet virtually? ..... **0**  
 How many times a year does your regional admin body meet virtually? ..... **0**  
 Does your region have a regional office? ..... **No**  
 Does your region have a regional convention? ..... **Yes** Attendance is: **increasing**  
 What committees or workgroups do you have at your RSC?

**Convention/Events; H&I; Literature Review; Phonline; PR/PI; Project Based  
 Workgroups; Website; Other; Shared Services, Insurance, Meeting Directory, History &  
 Archives**

Are any of these workgroups/committees new since the last WSC?  
 Does your RSC meeting use CBDM to reach decisions? ..... **No**  
 Do any of your areas use CBDM to reach decisions? ..... **Yes**  
 Comments about how that works:

**The areas that utilize CBDM are really using a hybrid version since all still have motions and formal votes**

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?  
**No**  
 Has your region discussed where NA does not exist in your region? ..... **Yes**  
 What kind of training and mentoring efforts take place in your region and/or its areas?

**NJ hosted a service forum highlighting all service positions within groups, areas and region. NJ is planning a parallel track service symposium during our 3-day regional convention that the NEZF has voted to co-host. This will be training ground for trusted servant positions within service bodies and sub-committee work. Many Areas utilize either a Service Workshop/GSF styled-forums for GSR training/mentoring. Most every**

**trusted servant position in both the RSC and the member ASC's have assistant/alternate positions for training purposes.**

Describe what kind of planning your region and/or its areas utilize.

**RSC has annual budget planning/submission/audit for travel budgets and large-scale service delivery prudent reserves such as State-wide Meeting Directories and Insurance Premiums. Most Areas practice the same. RSC has a call-upon-need JAC for special needs, financial policy review and/or unexpected concerns. Since our service committee's are directly responsible to the groups, any further planning would take place on an ad-hoc basis when requested by the membership.**

Does your region or its areas have any shared services with other service bodies?

**Yes, NJ and Northern NJ regions have a formal shared service agreement, signed every 3-years which incorporates Website, Meeting Directory, Helpline and PI efforts. All public facing information is provided as state-wide, allowing anyone to find NA within the geographical boundaries of the state w/o needing to contact the individual service bodies. We also include meetings in the state of NJ that are members of Eastern PA & Greater Philadelphia Regions. Costs are equally shared for all but PI, which is reviewed on a case-by-case basis**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

**We have a regional zoom account for matters that are time-sensitive and cannot wait until our next mtg. BMLT successfully utilized regionally, assistance being provided for roll-out to area websites. Mobile applications rolled out. CAR conscience is group tally, which will have online voting option on statewide website**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**We are creating personalized video PSA's. NJ region contracted with NJ Transit for 4-months of posted coverage on buses, in buses and on station platforms. NJ region does an annual mailing to ALL drug court judges, coordinators and counselors that include a welcome IP package, a Basic Text and a Meeting Directory. We do this statewide passing over regional boundaries**

Number of conferences our PR/PI committees participate in/exhibit at: .....

Does your region have any type of NA phonenumber or a helpline?

**Yes, NJ Helpline is a statewide service with both local and 800#'s that ring into a computer system. All meeting info is accessible from the computer. An answering service is available 24/7 by pressing 9 which offers names/numbers of same gender volunteers, who are workshopped before serving. We have add'l volunteers who provide guidance on a PI level for professionals and all non-addict callers**

Do you have a regional website?..... Yes, <https://nanj.org/>

If yes, do you keep your meeting information updated on the website?..... Yes

## Reaching Decisions on WSC Issues

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Has your region hosted CAR workshops?

**Yes, Pre-region, multi-area and individual area. RD will host zoom meetings for callers with questions. I expect to facilitate approx 8 workshops this cycle**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **Yes, Most subjects just touched upon during RD regional report. With extensive amount of CAR to review, doesnt leave much time for anything else. Region and most areas budget for purchase of CAR for all trusted servants,RCM's and groups for review**

Does your region engage in gathering a conscience for CAT material? ..... **No**

## Innovations and Challenges

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What subject generated the most interest and discussion in your region this cycle?

**FIPT and DRT/MAT**

Please describe the most significant challenge your region has faced since WSC 2018

**our challenge is always to engage/involve the fellowship to assure the region is responsive to their needs. Financial prudence has been a focus since the services we provide are quite costly, namely regional insurance coverage. The PI bus project with NJ transit cost over \$10k and our Drug Court mailings are in the thousands, which we have taken on state-wide and covered the full cost.**

Please describe some highlights or successes your region has experienced since WSC 2018

**A Service Forum ad-hoc hosted a day-long forum incorporating group/area/regional service topics and training/mentoring for trusted servant positions. Irene from the WB participating via zoom to familiarize attendees with the function of NAWS and the WB followed by a Q&A. We are now incorporating this into our 3-day regional convention offering a parallel track of service topics which we've asked the NEZF to co-host.. more will be revealed when we open the doors in August 2020**

What additional information would you like to share with other conference participants?

**NJ still believes the Literature Survey is not formatted in a way to collect a clear regional conscience, especially since that is the core of decision making at the conference, at least it is for us, and we believed since the announcement at the 2018 Moving Forward session, the structure of the lit survey was expected to be reconsidered and yet nothing has changed.**

Is there anything in particular you want to discuss at the conference?

**We are supportive of the idea submitted by the Northern New England region establishing a formal process for moving ideas forward from the conference. Way too many great ideas and proposals die a quiet death at the conference. with a formal**

**structure, the RD's can evolve an idea w/o waiting on or needing the WB for spearhead it. The FIPT is also an incredibly important topic to us**

### Facts about: Nicaragua Region

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Name of Regional Delegate .....	<b>Mauricio M</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Mario L</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>2</b>
How many groups are in the region? .....	<b>25</b>
How many meetings take place each week in the region? .....	<b>182</b>
How many H&I panels take place each week in the region? .....	<b>6</b>
Number of members since WSC 2018? .....	<b>Shrinking</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>0</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>increasing</b>
What committees or workgroups do you have at your RSC?	
	<b>Conventions/Events; FD/outreach; H&amp;I; Literature distribution; Helpline; PR/PI; Website Helpline; PR / PI; Website</b>
Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>
Comments about how that works:	
	<b>Simple majority</b>

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?	
	<b>No presently the service board is focusing on the growth of the fellowship in places where there are no NA groups</b>
Has your region discussed where NA does not exist in your region? .....	<b>No</b>
What kind of training and mentoring efforts take place in your region and/or its areas?	
	<b>In the previous cycle we facilitated service workshops for the groups, new groups and also a 1st Tradition workshop during unity day and CAR and Reaching Out workshops</b>
Describe what kind of planning your region and/or its areas utilize.	
Does your region or its areas have any shared services with other service bodies?	
	<b>No</b>
Successes with communication strategies in your region and/or its areas.	

Successes with utilizing technology in new ways within your region and/or areas.

**Communication has been effective by using What's App in the areas and the RSC**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**The PR subcommittee is starting to work again because it had not been working before**

Number of conferences our PR/PI committees participate in/exhibit at: .....1

Does your region have any type of NA phonenumber or a helpline?

**Yes, The helpline has operated since November 2019, we did not provide this service previously**

Do you have a regional website? ..... **Yes, [www.nanicaragua.org](http://www.nanicaragua.org)**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, we facilitate a regional workshop, 20 people attended**

Which method does your community use to reach a conscience on the CAR?

**Vote count, one vote per member**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? .... **Yes, We facilitate a regional workshop**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**Attracting members to service, we are presently planning a workshop on this topic**

Please describe the most significant challenge your region has faced since WSC 2018

**Attracting group attendance to the RSC meeting so we can achieve quorum**

Please describe some highlights or successes your region has experienced since WSC 2018

**We have reactivated some services such as the website, Facebook and the regional helpline**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

### Facts about: Nordeste Region\*

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Name of Regional Delegate .....	<b>Raimundo D</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	
Have you attended a WSC before? How many?.....	
How many areas are in the region? .....	<b>14</b>
How many groups are in the region? .....	<b>140</b>
How many meetings take place each week in the region? .....	<b>252</b>
How many H&I panels take place each week in the region? .....	<b>26</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>176 US Dollars</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>3</b>
How many times a year does your RSC meet virtually? .....	<b>2</b>
How many times a year does your regional admin body meet virtually? .....	<b>4</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC?	
<b>Convention/Events; FD/Outreach; H&amp;I; Literature Review; Phonline; PR/PI; Regional Service Office; Translations</b>	
Are any of these workgroups/committees new since the last WSC?	
<b>Other, U&amp;S MAGAZINE, Because we aim a purpose to translate it into English</b>	
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

**When a proposal comes to the service body, we listen all the point of views, after discussing them we ask if there is a consensus, in case we don't have, we listen the minority and keep discussing, after listen them again we take the decision. We most always get decisions by consensus, we have as our last alternative open for voting.**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?	
<b>Yes, The Unit &amp; Service Subcommittee is responsible for Long Reach and Local Fellowship Development services. We even have a project for the development of new areas in the south of the state of Ceara, where there are a population over 350.000/500.000, this project formed 3 new groups in Ceará, and in the states of Piauú 4, Pernanbuco and Rio Grande do Norte 2, where the population in these cities is over 1.000.000.This project will be to development in the center of states.</b>	



Has your region discussed where NA does not exist in your region? ..... **Yes**

What kind of training and mentoring efforts take place in your region and/or its areas?

**The U&S Committe train the ACS Servants with, H&I, PR/PI, HELPLINE, LONG REACH BY ZOOM APP AND FACE-TO-FACE. SERVICE SEMINARYS, UNIFICATE FORUM BETEWEEN AREAS, REGIONAL SERVICE FORUM. This month we will have 2 Workshop by platform Zoom App in an AREA about Discussion Topic of Attracting Members to Service. This year all Regional Coordenators will be send to our National Service Conference, that will be in Florianópolis - SC - BR. Upcoming August 2020 from 21 to 23.**

Describe what kind of planning your region and/or its areas utilize.

**The Budget planning, plans and goals for annual actions and we make our events agenda so that there is no conflict between the areas with your events.**

Does your region or its areas have any shared services with other service bodies?

**Yes, Unificate Forum between Areas. Literature translations with Brazilian Association of Narcotics Anonymous. The National Website, The next step will be the National Phone line.**

Successes with communication strategies in your region and/or its areas.

**Yes. The RSC and committee use the Zoom App to hold virtual meetings and WhatsApp groups to communicate daily.**

Successes with utilizing technology in new ways within your region and/or areas.

**Yes, the Zoom App facilities help us in virtual meetings - 85 in total. The face-to-face meetings are hold by Zoom App where all areas can participate with voice and vote.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**We do PI panels in schools, hospitals, police stations and community centers. Radio shows, Bus poster collage , out bus billboard, Groups signs, Faces painted (Caras Pintadas) in Carnival Party in the street. Stand at fairs in the universities. State roads billboard. NA literatures exhibitions at the Federals Universitys Librarys. Wall painting. Use of a store window mannequim with shirt with Help Line number and pamphlets for information on the National Website and Help Line number to picked up by passersby.**

Number of conferences our PR/PI committees participate in/exhibit at: .....5

Does your region have any type of NA phonline or a helpline?

**Yes, The Region Helplines receive an average of 15 calls / month each. 13 AREAs have Heplines, 12 AREAs that use WhatsApp in Helpline. With 11 calls / month each. In an average total of 3950 calls per year. In momment the Nodeste Region study the possibility with togheter Brasil Region of use a single Help Line number with a prefix 3003-5222, wich belongs and is active in the Brazil Region. With that we would use a single number in the two Regions. That corresponds to very large area of Brazil.**

Do you have a regional website? ..... **Yes, Yes, Nordeste Region shares a website with the other Brazilian Regions. URL: <https://www.na.org.br>**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

## Reaching Decisions on WSC Issues

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Has your region hosted CAR workshops?

**Yes, This WSC 2020 we have a program to realize 3 workshops, all by Zoom App, and we have a WhatsApp Group where every day discussed a motion, we are learning a lot. The first workshop we had 19 members participate. And spend 2 hours and 20 minutes. Upcoming will be February 9 and then, March 8 where the areas will be vote all motion.**

Which method does your community use to reach a conscience on the CAR?

**Discussion and vote by RCMs at RSC meeting**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **Yes, This CAR 2020 we have three main strong topics: 1- Attracting Members to Services; 2- Carrying NA Message and Making NA Attractive; 3- Drug Replacement Therapy/Medication Assisted Treatment as it Relates to NA. And the biggest them: Literature, Service Material, because we have a Survey. The Upcoming SCR meeting we will do two workshop, about the topics 2 and 3. The survey, we encourage all members do it by [www.na.org/survey](http://www.na.org/survey) in Portuguese.**

Does your region engage in gathering a conscience for CAT material? ..... **Yes, . This time we will can try with a Powerpoint material translated by a RSC. Unfortunately there is no translation for the CAT what makes difficult to work with it.**

## Innovations and Challenges

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What subject generated the most interest and discussion in your region this cycle?

**Keep same, The Zonal Representation.**

Please describe the most significant challenge your region has faced since WSC 2018

**The Nordeste Region returning to hold its face-to-face meetings in different states. As a result, we have more participation by ASCs. And for ACSs who cannot participate in face-to-face meeting, we broadcasting the meeting through the Zoom App. Where the ACSs have voice and vote.**

Please describe some highlights or successes your region has experienced since WSC 2018

**1-The Unit & Service magazine has reached the IRANIAN community. The magazine have many recovery experience and service experience from all Brazilian Regions. We going to 7th edition. With a possibility to translate for English. If someone wish look all editions go in to web site: [www.na.org.br](http://www.na.org.br) We have icons interatives, to ask us or looking for old edition. The last edition talk about "FEMININE STRENGTH IN NA". 2- Growth the number of groups in the region. We were 131 Groups, at moment we have 140 Groups Increased 9 Groups in a year on the Nordeste Region.**

What additional information would you like to share with other conference participants?

**1- Our 3rd convention that was held in one of the most historic cities in Brazil, Sao Luiz do Maranhao recognized by UNESCO. Where had 197 participants, and had a positive financial result. That help us with our responsibility of sending Money to other structures. 2- Second Annual Sponsorship Day on 1 December 2019, was organized for Brazilian Association of Narcotics Anonymous and Nordeste Region, where we had broadcasting over 10 hours of programation by Zoom App, this event was it the first one in Brazil. We had over 70 participations on line and the all Brazilian Regions participeted. All coordenation were do by Nordeste Region. 3- The 1st Narcotics Anonymous Arco-Iris meeting in Brazil on 15 to 17 November 2019 with 134 participations total and 3 participations come from other contries.**

Is there anything in particular you want to discuss at the conference?

**Why the CAT material cannot translate To Spanish and Portuguese, and translate Portuguese literature.**

### Facts about: North Carolina Region

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Name of Regional Delegate .....	<b>Danny G</b>
Have you attended a WSC before? How many? .....	<b>Yes, 3</b>
Name of Alternate Delegate .....	<b>Lucas V</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>9</b>
How many groups are in the region? .....	<b>159</b>
How many meetings take place each week in the region? .....	<b>360</b>
How many H&I panels take place each week in the region? .....	<b>30</b>
Number of members since WSC 2018? .....	<b>Staying the same</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>1964 US Dollars</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>No</b> Attendance is:
What committees or workgroups do you have at your RSC?	
	<b>Convention/Events; FD/Outreach; H&amp;I; Phoneline; PR/PI; Translations; Website</b>
Are any of these workgroups/committees new since the last WSC?	
	<b>Convention/Events; Phoneline; Translations</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>
Comments about how that works:	

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?	
	<b>Yes, We have an outreach committee position at our region. This last cycle we develop regional campout event in which we bring region to far outlying areas.</b>
Has your region discussed where NA does not exist in your region? .....	<b>Yes</b>
What kind of training and mentoring efforts take place in your region and/or its areas?	
	<b>* GSR Assembly at the Region, * Some areas have GSRs orientations. * There is some encouragement to serve in an Alternate position (GSR-A, RCM-A, AD) prior to taking on non-Alternate positions. * One Homegroup has a format where they encourage the speaker to talk about service work when they share.</b>
Describe what kind of planning your region and/or its areas utilize.	
	<b>* Some groups take Group Inventories.* Some areas take Area Inventories. * Most ASCs operate on motions-based action.</b>

Does your region or its areas have any shared services with other service bodies?

**Yes, We have a statewide phonenumber and meeting schedule. This covers the entire state of North Carolina regardless of service body.**

Successes with communication strategies in your region and/or its areas.

**\* One area uses a Google Calendar, \* Using the "sub" tool which sends out SMS notifications to members about events.**

Successes with utilizing technology in new ways within your region and/or areas.

**\* Implementing Statewide Phonenumber with Yap. \* SMS feature on Yap for meeting lookups. \* Statewide meeting list using bread + BMLT. \* Moving to the Southeastern Zone BMLT server.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**\* PR presentation with professionals in Raleigh, NC State Capital in conjunction with the Southeastern Zone.**

Number of conferences our PR/PI committees participate in/exhibit at: .....2

Does your region have any type of NA phonenumber or a helpline?

**Yes, We have a statewide phonenumber that routes calls anywhere in the state regardless of service body. This uses a system called Yap which is powered by the BMLT.**

Do you have a regional website? ..... Yes, <https://ncregion-na.org>

If yes, do you keep your meeting information updated on the website? ..... Yes

### Reaching Decisions on WSC Issues

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Has your region hosted CAR workshops?

**Yes, Yes, we get anywhere from 15-50 people attending CAR workshops. We had 40% participation last cycle.**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... No

Does your region discuss the parts of the CAR not related to motions? **Yes, Yes, we highlight other points in essays to pique people's interest.**

Does your region engage in gathering a conscience for CAT material? ..... **Yes, Yes, we have a CAT Assembly. We invite any member of the region to come and participate. We gather conscience on this day in order or assist with decision making at the conference.**

### Innovations and Challenges

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What subject generated the most interest and discussion in your region this cycle?

**\* For those with additional needs discussions arise from our zonal forum. \* DRT/MAT**

Please describe the most significant challenge your region has faced since WSC 2018

**\* DRT/MAT \* Disruptive behavior in meetings.**

Please describe some highlights or successes your region has experienced since WSC 2018

**\* One area implemented a county coordinator positions for PR. One point person per county in a large and geographically diverse area. \* Translations effort into Cherokee IP#1 and the White Key Tag. \* Learning Days with Food seem to be an attraction. \* Significant cost savings by moving to a consolidated statewide phone system. This resulted in larger contributions to our Zone and NAWS.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**\* Advancing the discussions during new business discussion into the next cycle.**

**\*Delivery of services + best practices. \* Something on zonal collaboration.**

### Facts about: Northern California Region

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Name of Regional Delegate .....	<b>Eric B</b>
Have you attended a WSC before? How many? .....	<b>Yes, 2</b>
Name of Alternate Delegate .....	<b>Michael F</b>
Have you attended a WSC before? How many? .....	<b>Yes</b>
How many areas are in the region? .....	<b>23</b>
How many groups are in the region? .....	<b>951</b>
How many meetings take place each week in the region? .....	<b>1305</b>
How many H&I panels take place each week in the region? .....	<b>103</b>
Number of members since WSC 2018? .....	<b>Shrinking</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>300 US Dollars</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>9</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>2</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>staying the same</b>
What committees or workgroups do you have at your RSC? <b>Convention/Events; H&amp;I; Human Resources; Literature Distribution; PR/PI; Project Based Workgroups; Regional Service Office; Website</b>	
Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	
Comments about how that works: <b>Unknown, regarding the areas.</b>	

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region? <b>Yes, The FST (Fellowship Services Team) provides Fellowship Development to the Areas at their request, by way of Project Plans and Travel Requests.</b>	
Has your region discussed where NA does not exist in your region? .....	<b>Yes</b>
What kind of training and mentoring efforts take place in your region and/or its areas? <b>The FST (Fellowship Services Team) provides training and mentoring to the Areas at their request, by way of Project Plans and Travel Requests.</b>	
Describe what kind of planning your region and/or its areas utilize.	
Does your region or its areas have any shared services with other service bodies? <b>Yes, H&amp;I/PR Sharing Forum, California Collaboration with other California Regions at the Zonal Forum.</b>	

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

**NCCNA utilizes eBlasts, our CAR Voting has an online component using Google Forms, our Environmental Scans are submitted online, we use Google Drive for document storage, and we have an RSC Intranet.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**DVD library of pre-recorded "shares" to be used for H&I meetings, meeting with Social Workers, DRT/MAT Awareness, Sponsorship Behind The Walls, Northern California Firecamps Task Group, Voluntary Advisory Task Force (VATF) Task Group, Improve NA's Relationships with local Criminal Justice Systems.**

Number of conferences our PR/PI committees participate in/exhibit at: .....3

Does your region have any type of NA phonenumber or a helpline?

**No**

Do you have a regional website? ..... **Yes, <https://www.norcalna.org/>**

If yes, do you keep your meeting information updated on the website? ..... **No**

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, 4 CAR workshops hosted by the Region, as per our guidelines. We also did a "train the trainer" workshop at the January RSC. One Area is also holding its own Workshops. These have not taken place yet; our guidelines require them to take place after the Zonal Forum.**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per member**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **Yes, We discuss the CAT, and in the past have also asked "Regional Conscience Questions" for things like the FIPT and Zonal Representation.**

Does your region engage in gathering a conscience for CAT material? ..... **Yes, We vote on the CAT motions. However, some discussion has taken place as to whether or the CAT should be voted on just at the RSC. One of the challenges in that there are some motions in the CAT that perhaps should be in the CAR, and it is unclear how NAWS makes this distinction - for example, approving the Budget makes sense in the CAR, but changes related to New Business, or Zonal Delegates, perhaps belong in the CAR.**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**FIPT, BMLT.**

Please describe the most significant challenge your region has faced since WSC 2018



**The Northern California fires, the 2018 convention (financially), the "fallout" from the FIPT, inspection request, and increasing skepticism from some areas and members as relates to NAWS.**

Please describe some highlights or successes your region has experienced since WSC 2018

**A very successful 2019 convention, a highly engaged and motivated FST, excellent participation on the part of RCMs, increasing interest in the CAR, effective and increasingly streamlined planning processes, success with growing H&I and PR efforts.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**The Region would like to know the cost of the FIPT Inspection.**

### Facts about: Northern New England Region

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Name of Regional Delegate .....	<b>Sam L</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Danielle D</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>5</b>
How many groups are in the region? .....	<b>151</b>
How many meetings take place each week in the region? .....	<b>179</b>
How many H&I panels take place each week in the region? .....	<b>35</b>
Number of members since WSC 2018? .....	<b>Staying the same</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>200 US Dollars</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>No</b> Attendance is:
What committees or workgroups do you have at your RSC?	
	<b>FD/Outreach; Human Resources; Project Based Workgroups; Website</b>
Are any of these workgroups/committees new since the last WSC?	
	<b>FD/Outreach; Human Resources; Project Based Workgroups</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>
Comments about how that works:	

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?	
	<b>Yes, Our RSC is hosted by member areas on a rotating basis. We pair our RSC with an FD workshop, and the topic of the workshop is selected by the hosting area. These workshops are offered in hybrid format, with both in-person and virtual participation available.</b>
Has your region discussed where NA does not exist in your region? .....	<b>Yes</b>
What kind of training and mentoring efforts take place in your region and/or its areas?	
	<b>Our mentoring takes place primarily through alternate positions, but inexperienced RCMs are also often mentored by experienced RCMs from other areas.</b>
Describe what kind of planning your region and/or its areas utilize.	
	<b>Our planning is primarily limited to populating our annual administrative, delegate travel and fellowship development budget for the coming fiscal year.</b>

Does your region or its areas have any shared services with other service bodies?

**Yes, Our two areas in Maine share a phonenumber, website and meeting list. Our two areas in New Hampshire also share a phonenumber, website and meeting list. These service bodies have shared services coordinators (often RCMs) who serve as inter-area communication points.**

Successes with communication strategies in your region and/or its areas.

**This year we modified our guidelines to allow for virtual participation in our RSCs via zoom, with virtual participants granted full voting rights to overcome distances and winter weather. All our RSCs are available via zoom. Our FD subcommittee meets exclusively virtually via zoom. We have done well to communicate with neighboring regions and our zone through FD to bring in outside experience to facilitate FD workshops.**

Successes with utilizing technology in new ways within your region and/or areas.

**Yes, we offer virtual participation at all RSCs (with full voting rights) and our FD subcommittee offers all of its workshops as hybrid events (both in-person and virtual participation). We also successfully transitioned our region and its member areas entirely to BMLT this conference cycle.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Our public relations efforts include flyer-hanging days, table sittings, literature racks, meeting schedule racks, professionals presentations and PSAs.**

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonenumber or a helpline?

**Yes, Maine, New Hampshire and Vermont each have a phone line that forwards to a professional phone answering service. That service then connects the caller to a helpline volunteer. Now that we are all on the BMLT, we plan to transition our region and its member areas to YAP.**

Do you have a regional website? ..... Yes, [www.nnera.org](http://www.nnera.org)

If yes, do you keep your meeting information updated on the website? ..... No

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, Our region is fortunate enough to host the Multi-Regional Learning Event each conference cycle that is attended by most delegate teams in the NEZF and Autonomy ZF. That workshop is World Board facilitated and typically has 70-80 in attendance. Our delegate team then hosts one CAR workshop in each of our 5 member areas, and average attendance is 10-15 addicts.**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per member**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... Yes

Does your region discuss the parts of the CAR not related to motions? **Yes, We discuss the content of the CAR Powerpoints, including the CAR survey, the NAWS Long-Term Goals and the NAWS Strategic Plan.**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**1. Regional Fellowship Development subcommittee and workshops. 2. The New England States Service Symposium planning workgroup, a multi-regional workgroup that is planning the first Service Symposium in the northeast in May 2021. 3. The Evolution of the Northeast Zonal Forum toward a service body that delivers services. 4. Zoom technology as a means to improve accessibility to RSCs, service workshops, and bring in expertise from out of region. 5. Transition to BMLT, and eventually to YAP**

Please describe the most significant challenge your region has faced since WSC 2018

**1. Lack of trusted servants 2. DRT/MAT 3. Competition with other fellowships for members 4. Retaining members with time**

Please describe some highlights or successes your region has experienced since WSC 2018

**1. Regional Fellowship Development subcommittee and workshops. 2. The New England States Service Symposium planning workgroup, a multi-regional workgroup that is planning the first Service Symposium in the northeast in May 2021. 3. The evolution of the Northeast Zonal Forum toward a service body that delivers services. 4. Zoom technology as a means to improve accessibility to RSCs, service workshops, and bring in expertise from out of region. 5. Transition to BMLT, and eventually to YAP**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**Our region submitted a regional idea that was included in the CAT mailing that asks the conference to discuss and formalize a mechanism to turn new business from each conference into old business at the next. The NEZF will consider sponsoring this proposal at WSC 2020 and the Midwest Zonal Forum has already agreed to sponsor the proposal.**

### Facts about: Northern New Jersey Region

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Name of Regional Delegate .....	<b>Barry M</b>
Have you attended a WSC before? How many? .....	<b>Yes, 2</b>
Name of Alternate Delegate .....	<b>Steve C</b>
Have you attended a WSC before? How many? .....	
How many areas are in the region? .....	<b>11</b>
How many groups are in the region? .....	<b>261</b>
How many meetings take place each week in the region? .....	<b>261</b>
How many H&I panels take place each week in the region? .....	<b>73</b>
Number of members since WSC 2018? .....	<b>Staying the same</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>120 US Dollars</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>8</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>No</b> Attendance is:
What committees or workgroups do you have at your RSC?	
<b>H&amp;I; Literature Review; Phonline; PR/PI; Website</b>	
Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	
<b>2 out of 11 areas use CBDM. The areas utilizing CBDM are satisfied with its effectiveness.</b>	

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?	
<b>Yes, 2 Areas provide FD Outreach via workshops.</b>	
Has your region discussed where NA does not exist in your region? .....	<b>Yes</b>
What kind of training and mentoring efforts take place in your region and/or its areas?	
<b>This topic has been discussed. We are working with the state website to map where meeting are located and where there are "Doughnut Holes". Outreach will look into those areas where meeting don't exist.</b>	
Describe what kind of planning your region and/or its areas utilize.	
<b>NNJRSC plans its yearly budget in October two months prior the calendar year-end.</b>	
<b>There is one area in the region that host a yearly convention.</b>	
Does your region or its areas have any shared services with other service bodies?	

**Yes, Statewide website, Meeting list, Helpline, History & Archives, PR/PI, H&I Outreach**

Successes with communication strategies in your region and/or its areas.

**The Bergen County Region has utilized the Zoom platform for FD Outreach and committee meetings**

Successes with utilizing technology in new ways within your region and/or areas.

**The Bergen County Region has utilized the Zoom platform for FD Outreach and committee meetings**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Schools, corrections, poster drives, health fairs, Billboards, Bus posters, literature racks, liaison with police departments, probation, drug courts**

Number of conferences our PR/PI committees participate in/exhibit at: .....12

Does your region have any type of NA phonenumber or a helpline?

**Yes**

Do you have a regional website? ..... **Yes, <http://www.nanj.org>**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, 8 workshops, averaging approximately 15 attendees per workshop**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per Area**

**Votes per motion on tally sheets from areas. One per group consolidated.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **Yes, Future of the WSC, Role of zones**

Does your region engage in gathering a conscience for CAT material? ..... **Yes, Yes. However, the participation is low due to the emphasis placed on the CAR.**

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**DRT/MAT, Mental health IP**

Please describe the most significant challenge your region has faced since WSC 2018

**Communication between areas and groups is hindered by "service apathy" i.e., trusted servant positions have gone unfilled since the last CAR cycle.**

Please describe some highlights or successes your region has experienced since WSC 2018

**improved communication with the New Jersey Region via our shared services efforts.**

What additional information would you like to share with other conference participants?

**Not applicable**

Is there anything in particular you want to discuss at the conference?

**Would like to discuss alternatives to an inspection as outlined in the FIPT Operational Rules, e.g., yearly Independent audit ( could a legitimate concern of a region be considered in the scope of the audit). Create a bulletin that addresses the fiduciary responsibilities of board members per the board of directors bylaws.**

### Facts about: Northern New York Region

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Name of Regional Delegate .....	<b>Mike A</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	
Have you attended a WSC before? How many?.....	
How many areas are in the region? .....	<b>6</b>
How many groups are in the region? .....	<b>160</b>
How many meetings take place each week in the region? .....	<b>225</b>
How many H&I panels take place each week in the region? .....	<b>20</b>
Number of members since WSC 2018? .....	<b>Shrinking</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>200 US Dollars</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>No</b> Attendance is:
What committees or workgroups do you have at your RSC?	
Are any of these workgroups/committees new since the last WSC?	

**Literature Review; Phonline;**

**PR/PI**

Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

**CBDM works amazingly well when the Chairperson has been properly mentored.**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?	<b>No</b>
Has your region discussed where NA does not exist in your region? .....	<b>No</b>
What kind of training and mentoring efforts take place in your region and/or its areas?	
<b>Several local areas have H&amp;I and PR learning days</b>	
<b>One local area is discussing having a Trusted Servant Learning Day, GSR, Chair, Secretary, etc...</b>	
Describe what kind of planning your region and/or its areas utilize.	
<b>One area had a fairly successful planning session in January. But most areas do not have formal planning in place</b>	
Does your region or its areas have any shared services with other service bodies?	



**No**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Regional Website/ Facebook page which several local areas have begun utilizing.**

**Regional phonenumber utilized by most local areas connected to the BMLT to make meetings more easily accessible. Business cards in holders placed at treatment centers, county jails, outpatient offices with phonenumber.**

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonenumber or a helpline?

**Yes, Use the phonenumber to find meetings via the BMLT. Also can connect to local area volunteers if a member wishes to speak with someone.**

Do you have a regional website? ..... **Yes, nny-na.org**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

### **Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**No**

Which method does your community use to reach a conscience on the CAR?

**Other tally - please describe below**

**We take as many tally submissions as we get, from groups or areas tally the vote.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some

discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### **Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Public Relations efforts**

Please describe the most significant challenge your region has faced since WSC 2018

**Lack of awareness of what the region is/does.**

Please describe some highlights or successes your region has experienced since WSC 2018

**Have had some very large leaps made in PR efforts, and the necessity of PR in general.**

**Have had some more participation from members at the regional level**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**Facts about: Norway Region**

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Name of Regional Delegate .....	<b>Cathrine</b>
Have you attended a WSC before? How many? .....	
Name of Alternate Delegate .....	
Have you attended a WSC before? How many?.....	<b>Yes, 1</b>
How many areas are in the region? .....	<b>6</b>
How many groups are in the region? .....	<b>100</b>
How many meetings take place each week in the region? .....	<b>112</b>
How many H&I panels take place each week in the region? .....	<b>3</b>
Number of members since WSC 2018? .....	<b>Staying the same</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>0</b>

**Your Regional Service Structure**

---

How many times a year does your RSC meet face-to-face?.....	<b>3</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>No</b> Attendance is:
What committees or workgroups do you have at your RSC?	

**Convention/Events; FD/Outreach; Literature Distribution; Phonline; PR/PI; Translations; Website**

Are any of these workgroups/committees new since the last WSC?

**PR/PI**

Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>

Comments about how that works:

**In our region all areas has to be in favour for the decision - if not it goes back to the areas and back to the region again. The 3 time the decision is made by simple majority. How that works is that it takes long time for a decision to be made, because we meet (have a regionalk meeting) 3 times a year. We have decided that we want to have a regional PR comittee, but have no members willing to do the service right now. How it works is that we have seperate PR comittees in our areas.**

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes, We have an FD comittee that travels around our region to help the fellowship to grow. We also sent members in this comittee to attend the EDM fellowship learning days in Prague.**

Has your region discussed where NA does not exist in your region? .....

**Yes**

What kind of training and mentoring efforts take place in your region and/or its areas?

**FD comittee does this in our region on request from the groups and areas.**

Describe what kind of planning your region and/or its areas utilize.

**We have focus on hov to make service in NA attractive to members, and we are having a regional service conferance with this topic among others.**

Does your region or its areas have any shared services with other service bodies?

**Yes, EDM**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

**We have experiences with skype / zoom meeting doing service and that was a good tool to inluded members and get conected across the country. We also save travel money for members doing service doing this.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**We still dont have a regional PR comittee up and going in lack of willingness to do this service.**

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phoneline or a helpline?

**Yes, The phoneline is open 2 hours every day (5-7 pm).**

Do you have a regional website? ..... **Yes, nanorge.org**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

### **Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes, We had one workshop at our last regional meeting in february. All areas attended the workshop.**

Which method does your community use to reach a conscience on the CAR?

**Other tally - please describe below**

**We are having a regional service conferance in March on the issues. We are also asking groups to work the motions at their group buisness meeting and that they can email the results to the delgates. This is the way the delegates will bring the conscience on the CAR to the WSC.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **No**

Does your region discuss the parts of the CAR not related to motions?

Does your region engage in gathering a conscience for CAT material? ..... **No**

### **Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Social media and anonymity. Money issues.**

Please describe the most significant challenge your region has faced since WSC 2018

**Lack of willingness to do service - how to make service attratctive!**

Please describe some highlights or successes your region has experienced since WSC 2018

**We managed to host a regional convention to celebrate NA Norway 30 year. We are trying out a regional facebook page to reach out with the message to more addicts and to the public.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**Looking forward to discuss with other regions their experiences with social media :)**

### Facts about: Occidente-Mexico Region

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Name of Regional Delegate .....	<b>Marco E</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	<b>Jose M</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>6</b>
How many groups are in the region? .....	<b>62</b>
How many meetings take place each week in the region? .....	<b>392</b>
How many H&I panels take place each week in the region? .....	<b>20</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>100 US Dollars</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>6</b>
How many times a year does your regional admin body meet virtually? .....	<b>6</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>increasing</b>
What committees or workgroups do you have at your RSC? <b>Convent/events; FD; outreach; H&amp;I; Literature distribution; Helpline; PR/PI; website</b>	
Are any of these workgroups/committees new since the last WSC? <b>FD/outreach; Website</b>	
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>
Comments about how that works:	

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region? <b>Yes We have face to face and virtual workshops. Areas have a workgroup that facilitates face to face and virtual workshops for the groups in our region</b>	
Has your region discussed where NA does not exist in your region? .....	<b>Yes</b>
What kind of training and mentoring efforts take place in your region and/or its areas? <b>We have specific topic workshops about steps and traditions, we facilitate them before we begin our regional business meeting and the RCMS attend the meeting so they can then take this information to the areas and then to the groups</b>	
Describe what kind of planning your region and/or its areas utilize. <b>In our region we utilize traditional planning, we have a calendar of activities for our areas and we facilitate workshops for our RCMs and the areas also establish dates to facilitate workshops for the groups</b>	

Does your region or its areas have any shared services with other service bodies?

**No**

Successes with communication strategies in your region and/or its areas.

**In our region it has been beneficial to program and schedule our meetings and workshops which are held prior to the regional business meeting, our areas also schedule and program their activities and this has allowed for members from different groups to join in service**

Successes with utilizing technology in new ways within your region and/or areas.

**Video calls o conversational platforms whether it is with one member o several have been very helpful for our region because we can continue carrying the message, we can also stay in touch with groups that are located in isolated areas**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**We carry the NA message to clinics and treatment centers, we facilitate PI presentations for grammar and high schools, for professionals in private enterprises, some areas have participated in radio programs to provide information about NA, also in TV, this all happened because we are well organized.**

Number of conferences our PR/PI committees participate in/exhibit at: .....6

Does your region have any type of NA phonenumber or a helpline?

**Yes, We are getting ready to implement a regional helpline, each area has their own helpline, each area receives 3 to 4 calls per day**

Do you have a regional website? ..... **Yes, [www.naregionoccidente.org](http://www.naregionoccidente.org)**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, We have had 2 virtual workshops about the CAR with an average attendance of 12 to 15 members**

Which method does your community use to reach a conscience on the CAR?

**Vote count-one per area**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? ..... **Yes, Our region was just recently seated, we haven't had the opportunity to facilitate these types of activities, but we are willing to learn**

### **Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**How to utilize the principles that guide us and atmosphere of recovery in service**

Please describe the most significant challenge your region has faced since WSC 2018

**We are adapting as a region that was just recently seated in the 2018 WSC, we are very motivated to learn and to work in unity for the addict who still suffers**

Please describe some highlights or successes your region has experienced since WSC 2018

**The perseverance that our region showed to achieve its seat in the WSC, to create unity with other regions in Latin America, the spirit of service being showed in our region and the motivation to continue learning**

What additional information would you like to share with other conference participants?

**We would like to thank all the regions that helped us to make this possible, we will continue to work in unity and for the common welfare so we can continue learning for the addict who still suffers**

Is there anything in particular you want to discuss at the conference?

**Mental health in recovery**

### Facts about: Ohio Region

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Name of Regional Delegate .....	<b>Charles F</b>
Have you attended a WSC before? How many? .....	<b>Yes, 4</b>
Name of Alternate Delegate .....	
Have you attended a WSC before? How many?.....	
How many areas are in the region? .....	<b>15</b>
How many groups are in the region? .....	<b>452</b>
How many meetings take place each week in the region? .....	<b>537</b>
How many H&I panels take place each week in the region? .....	<b>57</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>1000 quarterly</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC?	
	<b>Convention/Events; H&amp;I; Phonline; PR/PI; Project Based Workgroups; Website</b>
Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	
	<b>we use CBDM at our Zonal meetings, and a few Groups have had some success with it</b>

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?	
	<b>Yes, our individual Areas provide reports of FD and Outreach from their ASC</b>
Has your region discussed where NA does not exist in your region? .....	<b>No</b>
What kind of training and mentoring efforts take place in your region and/or its areas?	
	<b>we strive to have 2 year vice and alternate positions for each service Chair</b>
Describe what kind of planning your region and/or its areas utilize.	
	<b>CAR/CAT online (ZOOM) for areas, Insurance usage and information</b>
Does your region or its areas have any shared services with other service bodies?	
	<b>Yes, Our State Convention is shared by both Regions</b>
Successes with communication strategies in your region and/or its areas.	
Successes with utilizing technology in new ways within your region and/or areas.	
	<b>Our Regions came together and formed the 1st annual MRSLDNA, multi region service learning Day NA</b>



Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Literature in Libraries, and Schools**

Number of conferences our PR/PI committees participate in/exhibit at: .....4

Does your region have any type of NA phonenumber or a helpline?

**Yes**

Do you have a regional website? ..... **Yes, naohio.org**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes, 10 workshops with an average 15-20 attendees**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per Area**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **Yes, group conscience**

Does your region engage in gathering a conscience for CAT material? ..... **Yes, Group Conscience**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**DRT/MAT**

Please describe the most significant challenge your region has faced since WSC 2018

**maintaining an Insurance policy**

Please describe some highlights or successes your region has experienced since WSC 2018

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

### Facts about: OK Region

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Name of Regional Delegate .....	<b>Kyle B</b>
Have you attended a WSC before? How many? .....	<b>Yes</b>
Name of Alternate Delegate .....	<b>Pam T</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
How many areas are in the region? .....	<b>3</b>
How many groups are in the region? .....	<b>88</b>
How many meetings take place each week in the region? .....	<b>337</b>
How many H&I panels take place each week in the region? .....	<b>38</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>425 US Dollars</b>

### Your Regional Service Structure

---

How many times a year does your RSC meet face-to-face? .....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>6</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>increasing</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; FD/Outreach; Project Based Workgroups; Regional Service Office**

Are any of these workgroups/committees new since the last WSC?

**Project Based Workgroups**

Does your RSC meeting use CBDM to reach decisions? .....

**Yes**

Do any of your areas use CBDM to reach decisions? .....

Comments about how that works:

**Great**

### Service Delivery & Best Practices

---

Are fellowship development (FD) or outreach efforts provided within your region?

**Yes, Outreach efforts are done on the Area level**

Has your region discussed where NA does not exist in your region? .....

**Yes**

What kind of training and mentoring efforts take place in your region and/or its areas?

**In Eastern Area they do elections three months before the new term starts so the newly elected person has time to shadow the outgoing person.**

Describe what kind of planning your region and/or its areas utilize.

**Not much**

Does your region or its areas have any shared services with other service bodies?

**Yes, Our region uses the Zonal Forum's Zoom account. We are a part of the Zonal Sponsorship Behind the Walls and we participate with the Nebraska P3 project to get books into Ok Region prisons.**

Successes with communication strategies in your region and/or its areas.

N/A

Successes with utilizing technology in new ways within your region and/or areas.

**Eastern Area has a new Online meeting for the Deaf**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**The region recently got Basic Texts into all public libraries or the shared systems and we did a Joint-Area PR day at the end of PR Week in 2019. Western area did a yard sign initiative and Eastern Area is working on getting Literature racks in all probation/prole offices.**

Number of conferences our PR/PI committees participate in/exhibit at: .....1

Does your region have any type of NA phonenumber or a helpline?

No

Do you have a regional website?..... Yes, okna.org

If yes, do you keep your meeting information updated on the website?..... Yes

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes, One CAR/CAT workshop in conjunction with Zonal Forum for the Region so far.**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion?..... Yes

Does your region discuss the parts of the CAR not related to motions? No

Does your region engage in gathering a conscience for CAT material? ..... Yes, we do a group tally

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**DRT/MAT; passing of medical marijuana in OK Region**

Please describe the most significant challenge your region has faced since WSC 2018

**Participation in the Regional Committee**

Please describe some highlights or successes your region has experienced since WSC 2018

**Groups in some areas are growing**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**Facts about: Ontario Region**

---

Name of Regional Delegate ..... **Amanda K**  
 Have you attended a WSC before? How many? ..... **Yes, 4**  
 Name of Alternate Delegate ..... **Dean W**  
 Have you attended a WSC before? How many? ..... **Yes, 2**  
 How many areas are in the region? ..... **19**  
 How many groups are in the region? ..... **335**  
 How many meetings take place each week in the region? ..... **444**  
 How many H&I panels take place each week in the region? .....  
 Number of members since WSC 2018? ..... **Staying the same**  
 Total money region contributed to your zonal forum during your last fiscal year? ..... **10700 Canadian Dollars**

**Your Regional Service Structure**

---

How many times a year does your RSC meet face-to-face? ..... **4**  
 How many times a year does your RSC meet virtually? ..... **0**  
 How many times a year does your regional admin body meet virtually? ..... **0**  
 Does your region have a regional office? ..... **No**  
 Does your region have a regional convention? ..... **Yes** Attendance is:  
 What committees or workgroups do you have at your RSC?  
**Convention/Events; H&I; Literature Distribution; PR/PI; Website**  
 Are any of these workgroups/committees new since the last WSC?  
 Does your RSC meeting use CBDM to reach decisions? ..... **Yes**  
 Do any of your areas use CBDM to reach decisions? ..... **Yes**  
 Comments about how that works:

**Service Delivery & Best Practices**

---

Are fellowship development (FD) or outreach efforts provided within your region?  
**No, We are examining this lack and proposing new ways to address the issue.**  
 Has your region discussed where NA does not exist in your region? ..... **Yes**  
 What kind of training and mentoring efforts take place in your region and/or its areas?  
**We use the traditional alternate positions that serve as training positions. We have discussed other efforts but have not yet formalized any process.**  
 Describe what kind of planning your region and/or its areas utilize.  
**Our planning efforts are focused on delivery of established event and service delivery.**  
 Does your region or its areas have any shared services with other service bodies?  
**No**  
 Successes with communication strategies in your region and/or its areas.  
**We are beginning to have success with holding discussions via online platforms.**

**We are also using phone calls reminders to increase awareness of important issues and events that may otherwise not receive much interest or attention.**

Successes with utilizing technology in new ways within your region and/or areas.

**We are beginning to have success with holding discussions via online platforms, virtual meetings.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**ongoing services: \*printing and distribution of meeting list , \*printing and distribution of 1-800 info-cards, \*updating meeting info with NA world, \*responds to phone and email inquiries, \*support member areas in their PR efforts \*PR is also responsible for province-wide helpline (Manitoba Area operates separately and covers Province of Manitoba)**

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonenumber or a helpline?

**Yes, 1-800 province-wide number that either directs calls to local phonenumber or provides mailbox services.**

Do you have a regional website? ..... **Yes, orscna.org**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes, \*We host a CAR workshop on the Saturday before our January Regional meeting that is attended mainly by RCMs and alternates. Attendance this year was approximately 30 with more than 50% of areas represented. \*RCMs host Area Workshops \*This year we introduced online meetings that is 1/2 structured presentation and 1/2 open forum for any interested members to participate in sharing opinions and gaining information and insights. These forums have not been well attended but we are hopeful that attendance will increase over time.**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per Area**

**The Area tally is supplemented by submission of area tally sheets which show group tallies as well as feedback and discussion from interested members.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**DRT**

Please describe the most significant challenge your region has faced since WSC 2018

**Lack of trusted servants to fill key positions on the RSC.**

Please describe some highlights or successes your region has experienced since WSC 2018

**\*Successful incorporation of RSC and filing of proper tax forms, \*Successful Regional Conventions, \*Discussions on revitalizing PR/H&I/Outreach efforts, \*Discussions on developing hybrid in-person and online regional meeting formats, \*Use of online meetings to facilitate projects and discussions**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

### Facts about: Pacific Cascade Region

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Name of Regional Delegate .....	<b>Doug W</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Liliana M</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>16</b>
How many groups are in the region? .....	<b>200</b>
How many meetings take place each week in the region? .....	<b>500</b>
How many H&I panels take place each week in the region? .....	<b>150</b>
Number of members since WSC 2018? .....	<b>Staying the same</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>0 US Dollars</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>staying the same</b>
What committees or workgroups do you have at your RSC?	

#### **Convention/Events; PR/PI; Website**

Are any of these workgroups/committees new since the last WSC?

Does your RSC meeting use CBDM to reach decisions? .....

Do any of your areas use CBDM to reach decisions? .....

Comments about how that works:

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**No**

Has your region discussed where NA does not exist in your region? .....

What kind of training and mentoring efforts take place in your region and/or its areas?

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies?

**Yes, Portland area, Washington county, Clackamas county, all have shared PR Services.**

**We are currently working on using BMLT and other shared services**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

**BMLT has started to gain a lot of traction with in our region.**

**We are also currently working on getting all areas access to software such as Quickbooks online for accounting and Zoom to connect areas, and region together on a more frequent basis.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonenumber or a helpline?

**No**

Do you have a regional website?..... **Yes, www.pcrna.org**

If yes, do you keep your meeting information updated on the website?..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**No**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per Area**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion?..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **Yes, We attempt to discuss every portion that discussion starts. We attempt to not limit the discussion to just motions during Q/A portions**

Does your region engage in gathering a conscience for CAT material? ..... **Yes, The last region before WSC we discuss the votes we have gathered before it is taken to WSC**

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**Lawsuits, Motion 1-5, FIPT**

Please describe the most significant challenge your region has faced since WSC 2018

**Public Relations most of our areas PR have very little infrastructure**

Please describe some highlights or successes your region has experienced since WSC 2018

**Unity with in our region is growing**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**NAWS joining BMLT and attempting to get a Nation wide NA phone number, Maybe world wide.**



### Facts about: Panama Region

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Name of Regional Delegate .....	<b>Ruben S</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	
Have you attended a WSC before? How many?.....	
How many areas are in the region? .....	<b>0</b>
How many groups are in the region? .....	<b>15</b>
How many meetings take place each week in the region? .....	<b>70</b>
How many H&I panels take place each week in the region? .....	<b>2</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>100 US Dollars</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>12</b>
How many times a year does your RSC meet virtually? .....	<b>24</b>
How many times a year does your regional admin body meet virtually? .....	<b>12</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC?	

**Convent/events; H&I; Human Resources; Literature distribution; Helpline; PR/PI;  
Regional Service Office**

Are any of these workgroups/committees new since the last WSC?

**Human Resources**

Does your RSC meeting use CBDM to reach decisions? .....

**Yes**

Do any of your areas use CBDM to reach decisions? .....

**Yes**

Comments about how that works:

**We meet once a month with the GSRs to make decisions in order to carry our primary purpose and to carry the message to the addict who still suffers**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes We have activities to raise funds besides the funds raised in the regional convention**

Has your region discussed where NA does not exist in your region? .....

**No**

What kind of training and mentoring efforts take place in your region and/or its areas?

**We have all types of workshops, H&I, PR etc. groups also have individual workshops about steps and traditions**

Describe what kind of planning your region and/or its areas utilize.

**We have a timeline for workshops and we send the timeline to our membership**

Does your region or its areas have any shared services with other service bodies?

**No**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

**yes, we are using the new technological tools, and we also use them to vote**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**The PR panel is carrying the message on TV, radio and newspapers**

Number of conferences our PR/PI committees participate in/exhibit at: .....12

Does your region have any type of NA phonenumber or a helpline?

**Yes, A member answers the calls and refers the caller to attend the closest NA meeting**

Do you have a regional website?..... **Yes, [www.napanama.org](http://www.napanama.org)**

If yes, do you keep your meeting information updated on the website?..... **Yes**

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**No**

Which method does your community use to reach a conscience on the CAR?

**Debate and the RCMs vote in the RSC meeting**

If a motion that your region has reached a conscience on is amended at the WSC do you have some

discretion to change how you vote on the motion?..... **No**

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

Please describe the most significant challenge your region has faced since WSC 2018

**To keep service going so we can continue carrying the message, we are facing financial problems**

Please describe some highlights or successes your region has experienced since WSC 2018

**Unity, and working as a team, we have opened 5 groups in the past 2 years**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

### Facts about: Paraguay Region

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Name of Regional Delegate .....	Jose Maria M
Have you attended a WSC before? How many? .....	No
Name of Alternate Delegate .....	Eduardo S
Have you attended a WSC before? How many? .....	No
How many areas are in the region? .....	3
How many groups are in the region? .....	20
How many meetings take place each week in the region? .....	40
How many H&I panels take place each week in the region? .....	12
Number of members since WSC 2018? .....	Growing
Total money region contributed to your zonal forum during your last fiscal year? .....	33 Dollars

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	6
How many times a year does your RSC meet virtually? .....	
How many times a year does your regional admin body meet virtually? .....	
Does your region have a regional office? .....	No
Does your region have a regional convention? .....	Yes Attendance is:
What committees or workgroups do you have at your RSC?	

**Conventions/events; FD/outreach; H&I; Literature distribution; Helpline; PR/PI;  
Workgroups; Website**

Are any of these workgroups/committees new since the last WSC?

**FD/outreach; Workgroups**

Does your RSC meeting use CBDM to reach decisions? .....

Yes

Do any of your areas use CBDM to reach decisions? .....

Yes

Comments about how that works:

**When there is an issue that requires a decision to be made, the service body deals with the topic or proposal, the information on the topic is shared, we listed to each participant, then if necessary we amend the proposal, until the service body considers that it has all the information required to make a decision based on consensus. We ask if there is strong opposition and then it's decided.**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes, presently we have a regional FD subcommittee. It was created in 2018 as a workgroup with the participation of NAWS and the WB during our regional convention. The FD subcommittee maintains contact with members, groups, and ASCs that are isolated or not. During these work meetings we utilize What's App for group calls so we can stay in touch isolated with members who don't have a group yet in their location. It**

facilitates workshops for events and regional assemblies about program topics that interest the attendants, it cooperates with other subcommittees to organize workshops about the cycle's IDTs 2018-2020, public information, sponsorship, etc. They also participate in regional events, we try interactive NA allegoric games which provides a fun atmosphere about our unity and we share the learning experience. We also decided to support a group whose GSR attendee one of our work meetings and we decide to support his group with a PI workshop. We facilitated the workshop and we are considering the possibility of supporting the group with other services such as wall paintings with the group information del group, so the FD subcommittee can see the progress of the group

Has your region discussed where NA does not exist in your region? ..... Yes

What kind of training and mentoring efforts take place in your region and/or its areas?

**Learning days, workshops in events and in regional or area subcommittees so all members can attend**

Describe what kind of planning your region and/or its areas utilize.

**Our planning is basically strategic if we consider that the goals that we set to accomplish can improve our capacity to carry the NA recovery message in a better way and also improve our service structure with the tools that we incorporate in our service efforts. This is how accomplish our goals with reasonable timelines, existing resources and viable plans**

Does your region or its areas have any shared services with other service bodies?

**Yes,**

Successes with communication strategies in your region and/or its areas.

**The Zoom meetings are a great benefit to communicate in service and also What's App so we can communicate our activities with the groups, the ASCs and the region**

Successes with utilizing technology in new ways within your region and/or areas.

**The distribution of reports, service communications, updating data and the group information, which was difficult to do previously**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**We had PI and PR panels in universities, penal justice, public defenders, the Asuncion Municipality, schools, community centers, radio and therapeutic communities**

Number of conferences our PR/PI committees participate in/exhibit at: .....4

Does your region have any type of NA phonenumber or a helpline?

**Yes, We have a cellphone information line, we provide NA group information, we send group information via What's App, and we have updated meeting directories**

Do you have a regional website? ..... Yes, [www.na.org.py](http://www.na.org.py)

If yes, do you keep your meeting information updated on the website? ..... Yes

## **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, The members of the region gather in a face to face meeting and also via Zoom to talk about the 2020 CAR. The GSRs attended to make decisions on the motions. Information was shared about the different topics of the CAR through a PowerPoint presentation. We still have one more meeting to finish covering the CAR. This was the first time we shared about the CAR in our region as we have representation through our ZD. The attendees were satisfied with the information we provided and the motions we covered and decided on and it generated a lot of interest about NA matters that typically are not shared about when it's not conference season.**

Which method does your community use to reach a conscience on the CAR?

**Debate and vote by GSRs in a workshop/regional assembly**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **No**

Does your region discuss the parts of the CAR not related to motions? **Yes, During the first meeting we had about the 2020 CAR we shared about what the WSC is about, what the CAR is, its contents, its distributions, the review of the cycle that concludes with WB services, the graph about the cost to support the worldwide fellowship each year, strategic plan, the FIPT, the WSC of the Future project, IDTs.the literature survey, service materials and IDTs for the next cycle, preparation for the WSC, the service efforts that a regional RD must undertake whether its a seated o non seated region and materials that we must get familiarized with**

Does your region engage in gathering a conscience for CAT material? ..... **Yes, We are awaiting the translation of the CAT so we can prepare similar workshops and share the information with the members of our region so they can make decisions.**

## **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**The publishing of Guiding Principles. The structuring of services, CBDM, procedures manuals and legal status**

Please describe the most significant challenge your region has faced since WSC 2018

**To achieve a complete service structure, responsible, that represents what it means to grow in a regional community, with members, groups and trusted servants**

Please describe some highlights or successes your region has experienced since WSC 2018

**Opening a good number of groups, working on the service structure and working as a team**

What additional information would you like to share with other conference participants?

**To share about the IDT Attracting Members to Service, brought us the benefits of being of service and working as a team. We are grateful to the trusted servants of this region for their tireless service to NA**

Is there anything in particular you want to discuss at the conference?

**The roles and representation of the ZD. The Future of the WSC.**

### Facts about: Peru Region

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Name of Regional Delegate .....	<b>Patricia M</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	<b>Emilio R</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>6</b>
How many groups are in the region? .....	<b>44</b>
How many meetings take place each week in the region? .....	<b>140</b>
How many H&I panels take place each week in the region? .....	<b>6</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>150 Dollars</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>12</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>staying the same</b>
What committees or workgroups do you have at your RSC?	
	<b>FD/outreach; H&amp;I; Literature distribution; Helpline; PR/PI; Website; Workgroups; Regional Service Office; workgroups</b>
Are any of these workgroups/committees new since the last WSC?	
	<b>Workgroups</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>
Comments about how that works:	

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?	
	<b>Yes, Information gathering for short term strategic planning</b>
Has your region discussed where NA does not exist in your region? .....	<b>Yes</b>
What kind of training and mentoring efforts take place in your region and/or its areas?	
	<b>Workshops</b>
Describe what kind of planning your region and/or its areas utilize.	
Does your region or its areas have any shared services with other service bodies?	
	<b>Yes, In the RSC, outreach and PR work together and with the areas</b>
Successes with communication strategies in your region and/or its areas.	
Successes with utilizing technology in new ways within your region and/or areas.	
	<b>Communication via What's App, Zoom platform in the RSC meetings and outreach</b>
Please describe the different types of public relations efforts (PR/PI) carried out in your region.	

**Group banners,hospitals,institutions,self administered website, stickers in buses, posters, agreement with correctional institutions**

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonenumber or a helpline?

**Yes, We have 3 helplines in our region that operate 24/7 one for the RSC and two for areas**

Do you have a regional website? ..... **Yes, <https://naregionperu.org/>**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, To this date we have facilitated 2 workshops and we are doing another on 4 April. 10 members attended the first one and we held the second one during the regional assembly and 30 members attended.**

Which method does your community use to reach a conscience on the CAR?

**Delegate decisions to RD/RDA**

**We have workshops and gather the regional conscience. Workgroup**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

Please describe the most significant challenge your region has faced since WSC 2018

**Lack of trusted servants**

Please describe some highlights or successes your region has experienced since WSC 2018

**Self administered website, use of technology**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**Facts about: Philippines Region**

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Name of Regional Delegate ..... **Jimmy C**  
 Have you attended a WSC before? How many? ..... **No**  
 Name of Alternate Delegate ..... **Kingbert T**  
 Have you attended a WSC before? How many? ..... **No**  
 How many areas are in the region? ..... **3**  
 How many groups are in the region? ..... **98**  
 How many meetings take place each week in the region? ..... **202**  
 How many H&I panels take place each week in the region? ..... **20**  
 Number of members since WSC 2018? ..... **Growing**  
 Total money region contributed to your zonal forum during your last fiscal year? ..... **US Dollars**

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?..... **4**  
 How many times a year does your RSC meet virtually? ..... **4**  
 How many times a year does your regional admin body meet virtually? ..... **4**  
 Does your region have a regional office? ..... **No**  
 Does your region have a regional convention? ..... **Yes** Attendance is: **increasing**  
 What committees or workgroups do you have at your RSC?  
**FD/Outreach; H&I; Phonline; PR/PI; Translations; Website; Other; RD/CHAIR;  
 ARD/ALT CHAIR ; SECRETARY ; TREASURER; PI/PR; H AND I; MERCHANDIZE;  
 LTC; FD; ASR's**  
 Are any of these workgroups/committees new since the last WSC?  
**Convention/Events; FD/Outreach; Literature Distribution; Phonline; PR/PI;  
 Translations; Website**  
 Does your RSC meeting use CBDM to reach decisions? ..... **No**  
 Do any of your areas use CBDM to reach decisions? ..... **No**  
 Comments about how that works:

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?  
**Yes, Our FD chair and committee members so some PI/PR work and visit homegroups and help them out on their concerns and try to put up MSC and do some learning days for newcomers and for the 1st time put a WLGBT CONVENTION. Our FD COMMITTEE takes advantage of local events to conduct workshops and lectures on how to strenghten hOMEGROUPS as well do structured servicw work the NA way.helping groups understand that understanding the NA PRINCIPLES and NA SERVICE concepts are twice as important as doing service itself.**  
 Has your region discussed where NA does not exist in your region? ..... **Yes**



What kind of training and mentoring efforts take place in your region and/or its areas?

**We do learning days, we do encourage sponsors to encourage their sponsees to do service.**

**One area did an area service conference and we call up areas to do general assemblies..**

Describe what kind of planning your region and/or its areas utilize.

**We are trying to improve our processes in doing the strategic planning which we started last year 2019**

Does your region or its areas have any shared services with other service bodies?

**Yes, A joint visayas and mindanao translation committee is being supported by the RSC to come with a visayan translation of the basic text.**

Successes with communication strategies in your region and/or its areas.

**Well in our part I'm proud to say that whatever RSC plans, the 3 areas simultaneously do same service work...**

**The chief factor is the UNITY and MUTUAL support among areas that make communication successful and effective..**

Successes with utilizing technology in new ways within your region and/or areas.

**By far, Facebook (fbgroups and messenger) is considered to be the mosdt effective means by which the RSC can communicate with the areas and groups. A simple weebly website also helps us to install a meeting map online where anyone can just find a meeting with just few clicks, We are also improving our meeting list schedule by not just oputting up by area but every area by cities and towns..**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**\*We posted alot of helpline banner with websites and hotline numbers. \*We gave basic text to libraries and coffeshops. \*We do a lot of pi/pr work presentation to lgu's and etc...**

Number of conferences our PR/PI committees participate in/exhibit at: .....2

Does your region have any type of NA phonenumber or a helpline?

**Yes, 3 areas have their own hotline numbers for members and other non addicts who need help and we help them find a meeting.**

Do you have a regional website? ..... **Yes, [Www.napilipinas.org](http://www.napilipinas.org)**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

## **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**No**

Which method does your community use to reach a conscience on the CAR?

**Other tally - please describe below**

**The region has not come up with an established mechanism on how to deal with the CAR yet. What happens is the RD. Merely consults the previous RD and the RSC MEMBERS INFORMALLY ON SELECTED CAR ITEMS. The RD then takes an initiative to come up with a stand that would serve as a conscience of the region.**

**Something that we believe we need to improve in the future. We also do rsc votes only and sometimes general assembly discuss and vote...**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

Please describe the most significant challenge your region has faced since WSC 2018

**As passed on by the previous RD, it is how the RSC could raise the level of understanding the NA PRINCIPLES AND SERVICE CONCEPTS to lower service bodies in the face of possible dilution with other principles brought about by personalities and professions among trusted servants and members.**

Please describe some highlights or successes your region has experienced since WSC 2018

**After WSC 2018 we started using CBDM and was found to be effective. The challenge now is how to sustain it by way of a more institutionalized way like a regional service conference.**

What additional information would you like to share with other conference participants?

**In behalf of the Philippine region, i would appreciate to recieve any feedback and advise from other participants on how they were able to address similar concerns.**

Is there anything in particular you want to discuss at the conference?

**None at the moment**

### Facts about: Poland Region

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Name of Regional Delegate .....	<b>Jowita J</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	<b>None</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>9</b>
How many groups are in the region? .....	<b>160</b>
How many meetings take place each week in the region? .....	<b>195</b>
How many H&I panels take place each week in the region? .....	<b>15</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>500 Euros</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>2</b>
How many times a year does your RSC meet virtually? .....	<b>4</b>
How many times a year does your regional admin body meet virtually? .....	<b>12</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>increasing</b>
What committees or workgroups do you have at your RSC?	
	<b>Convention/Events; FD/Outreach; H&amp;I; Literature Distribution; PR/PI; Project Based Workgroups; Regional Service Office; Translations; Website</b>
Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	
	<b>We have been using CBDM for several years now. It works well for us, we use the same process as CBDM Basics in our Regional Guidelines.</b>

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?	
	<b>Yes, -they support new group who need help; -they provide online and face to face workshops; -they provide online resources to support workshops; -they are developing an HRP resource for Polish speakers; -they are cooperating with FD Ukraine (after NA CESS) -they currently in the process of planning workshops for the Czech fellowship (Poland is their sponsor country)</b>
Has your region discussed where NA does not exist in your region? .....	<b>No</b>
What kind of training and mentoring efforts take place in your region and/or its areas?	
	<b>*Most mentoring is 1:1 and not organised on Regional level *The most of training is provided by our FD committee. *Every year we have Group Assembly which has many</b>

workshops such as PI, H&I, Translations, What is a GSR etc. \*Every year we invite our sponsor Region (Sweden) to make workshops on Group Assembly, the topics are based on the current needs of our fellowship.

We have social media groups where people are sharing their ESH \*We organised a Service Symposium (NA CESS) in operation with Ukraine.

Describe what kind of planning your region and/or its areas utilize.

\*The Admin Committee have calendar with planned zoom meetings with our Subcommittees. \*Every ASC is timed to meet in the month before the RSC \*We have regular November budget updates \*Every year we plan our Regional Convention and Group Assembly and we started to celebrate special days such as Unity Day, Sponsorship Day

Does your region or its areas have any shared services with other service bodies?

Successes with communication strategies in your region and/or its areas.

\*We have a Regional Zoom contract and we use it a lot for service meetings and workshops. \*We use generic email addresses, to ease handover of service positions. \*We have a cascade system of communications by email. RD to RCMs and RCMs to GSRs

Successes with utilizing technology in new ways within your region and/or areas.

\* We have closed and secret social media groups. These are moderated \* We have uploaded our meeting information to the BMLT \*We have a new website in both Polish & Ukrainian \*We have an online 'bookstore' for NA literature.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

(PI was reactivated in 2019) \* Public Information in Poland is cooperating with National Bureau for Drug Prevention, professionals \*Cooperating with FD and H&I. \*Exhibiting an NA stand at an annual Church led event in South Poland. \*Exhibiting an NA stand at an annual rock festival, attended by approximately 750,000 people

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonenumber or a helpline?

No

Do you have a regional website? ..... Yes, [www.anonimowinarkomani.org](http://www.anonimowinarkomani.org)

If yes, do you keep your meeting information updated on the website? ..... Yes

### Reaching Decisions on WSC Issues

---

Has your region hosted CAR workshops?

Yes, 3 zoom workshops for 9 RCMs. They will do their own Area workshops

Which method does your community use to reach a conscience on the CAR?

Tally-one vote per group

If a motion that your region has reached a conscience on is amended at the WSC do you have some

discretion to change how you vote on the motion? ..... Yes

Does your region discuss the parts of the CAR not related to motions? No

Does your region engage in gathering a conscience for CAT material? ..... No

## Innovations and Challenges

---

What subject generated the most interest and discussion in your region this cycle?

**It was probably NA CESS, which we planned in cooperation with the Ukraine Region**

Please describe the most significant challenge your region has faced since WSC 2018

**It was challenging to bring enough translators together to translate the motions and essays from English into Polish in a timely manner.**

Please describe some highlights or successes your region has experienced since WSC 2018

**\*The Polish Region hosted the European Convention and EDM in 2018, which was a great success, and brought lots of new people into service. \*We co produced NA CESS with Ukraine, in Lviv, and our FD committees are now working together. The next one, in 2 years, will be in Poland, \*We translated the WSC lit survey into Polish, and with the help of NAWS, its now live on the Conference page of NA.org**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**Perhaps making the CAR/CAT language more 'translation friendly' for Regions for whom English is not their first language.**

**Facts about: Portugal Region**

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Name of Regional Delegate ..... **Patricia D**  
 Have you attended a WSC before? How many? ..... **Yes, 1**  
 Name of Alternate Delegate ..... **Jose P**  
 Have you attended a WSC before? How many? ..... **No**  
 How many areas are in the region? ..... **9**  
 How many groups are in the region? ..... **133**  
 How many meetings take place each week in the region? ..... **133**  
 How many H&I panels take place each week in the region? ..... **0**  
 Number of members since WSC 2018? ..... **Growing**  
 Total money region contributed to your zonal forum during your last fiscal year? ..... **737 Euro**

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face? ..... **4**  
 How many times a year does your RSC meet virtually? ..... **0**  
 How many times a year does your regional admin body meet virtually? ..... **4**  
 Does your region have a regional office? ..... **Yes**  
 Does your region have a regional convention? ..... **Yes** Attendance is: **staying the same**  
 What committees or workgroups do you have at your RSC?  
**Convention/Events; FD/Outreach; H&I; Literature Distribution; Phonenumber; PR/PI; Translations; Website; Youth**  
 Are any of these workgroups/committees new since the last WSC?  
**FD/Outreach; Youth**  
 Does your RSC meeting use CBDM to reach decisions? ..... **No**  
 Do any of your areas use CBDM to reach decisions? ..... **No**  
 Comments about how that works:

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?  
**No We had an FD workgroup to study the needs of our region but in the end the groups declined the proposal to create a commission do develop those efforts.**  
 Has your region discussed where NA does not exist in your region? ..... **No**  
 What kind of training and mentoring efforts take place in your region and/or its areas?  
 Describe what kind of planning your region and/or its areas utilize.  
 Does your region or its areas have any shared services with other service bodies?  
**No**  
 Successes with communication strategies in your region and/or its areas.  
**In our region it works very good the Facebook pages to announce events and service meetings.**

Successes with utilizing technology in new ways within your region and/or areas.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Panels in Institutions; Presence in events**

Number of conferences our PR/PI committees participate in/exhibit at: .....1

Does your region have any type of NA phonenumber or a helpline?

**Yes, Our phonenumber works everyday with a trusted servant that answer the phonecalls.**

**When no one is able to answer the phonecall they are recorded in a call recorder and the trusted servants reply later.**

Do you have a regional website? ..... **Yes, <https://na-pt.org>**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**No**

Which method does your community use to reach a conscience on the CAR?

**Delegate decisions to the RD/AD**

**In our region the vote is the responsibility of the delegate's but we have a meeting with the permanent workgroup of External Affaires to vote in each motion of the CAR.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**\*Young Addicts, \*On-line meetings, \*Increase the service**

Please describe the most significant challenge your region has faced since WSC 2018

**We have an isolated group in an island (Madeira) and we face the challenge to integrate it in our structure because despite of only be a group it has the needs of an area. In our last RSC it become an area.**

Please describe some highlights or successes your region has experienced since WSC 2018

**\*Conventions with more addicts; \*More recovery meetings opening earlier in the day;**

**\*Recovery groups of young addicts;**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**On line meetings.**

### Facts about: Quebec Region

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Name of Regional Delegate .....	<b>Francine B</b>
Have you attended a WSC before? How many? .....	<b>Yes, 8</b>
Name of Alternate Delegate .....	<b>Luc D</b>
Have you attended a WSC before? How many? .....	<b>Yes, 2</b>
How many areas are in the region? .....	<b>16</b>
How many groups are in the region? .....	<b>280</b>
How many meetings take place each week in the region? .....	<b>285</b>
How many H&I panels take place each week in the region? .....	<b>55</b>
Number of members since WSC 2018? .....	<b>Staying the same</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>6000 Canadian Dollars</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>6</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is:
What committees or workgroups do you have at your RSC?	
<b>Convention/Events; H&amp;I; Literature Distratubtion; PR/PI; Project Based Workgroups; Translations; Other;; Information technology; Youth Convention; Board of our corporation; Conventions Resources panel</b>	
Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

**Most uses color code: green, yellow, red to gage the pulse**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?	
<b>No, Workgroup investigating what other regions were doing. Action plan instated a isolated/rural groups workgroup which later named themselves FD and then went back to the old name and so on. Tour of 3 isolated areas to promote zoom calls for recovery meeting.</b>	
Has your region discussed where NA does not exist in your region? .....	<b>Yes</b>
What kind of training and mentoring efforts take place in your region and/or its areas?	
<b>See above on FD/outreach</b>	
Describe what kind of planning your region and/or its areas utilize.	



**Strategic Plan with a scan in the groups and areas every 2 years. Also a survey to the regional meeting participants on the regional meeting and entity operations (what we like, what we would improve) every 3 years. Every regional meeting the strategic plan is updated.**

Does your region or its areas have any shared services with other service bodies?

**Yes, Phonenumber. PR, for instance, in the city of Montreal, where the 3 ASC there are sharing some services.**

Successes with communication strategies in your region and/or its areas.

**In working progress....**

Successes with utilizing technology in new ways within your region and/or areas.

**Zoom calls are very popular in regional service sub-committees.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Facebook advertising, Public Digital board downtown, answer to requisition from the public on our website or PR social media site. Public Service Announcement on TV in English and French, Blitz of poster's distribution**

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonenumber or a helpline?

**Yes, It is a regional phone number leading on meeting search directory, voice mails of every regional committees, and if 0 is dialed you can speak to a french addict. If the answering member does not speak english, some english speaking helpline member will call back. Members are answering at their home. The shift members list is pretty full. The phone system is Now in restructuring, soon to be on yap..**

Do you have a regional website? ..... Yes, [www.naquebec.org](http://www.naquebec.org)

If yes, do you keep your meeting information updated on the website? ..... Yes

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, around 55 members at general assembly. When we go in ASC, we attend to their regular ASC meeting extended in time.**

Which method does your community use to reach a conscience on the CAR?

**Delegate decisions to the RD/AD**

**Discussion at General Assembly and Areas meetings. No tally as such CBDM process.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... Yes

Does your region discuss the parts of the CAR not related to motions? No

Does your region engage in gathering a conscience for CAT material? ..... No

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**Lack of trusted servants in Areas, follow up hard to maintain**

Please describe the most significant challenge your region has faced since WSC 2018

**\*Turn over of trusted servants in Areas, Region committees/ training mentoring \*What is the difference between isolated rural groups and FD and Public Relation?**

Please describe some highlights or successes your region has experienced since WSC 2018

**Utilization of Zoom Service meetings at regional committee meetings - make people feel closer, part of**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**\*Web service meetings guidelines \*Web recovery meetings guidelines \*Does some regions buys to each of an isolated committee computer, bluetooth speakerphone, zoom subscription etc.**

**Facts about: Quisqueyana Region**

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Name of Regional Delegate .....	<b>Eddy A</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	<b>Rafael V</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>5</b>
How many groups are in the region? .....	<b>60</b>
How many meetings take place each week in the region? .....	<b>174</b>
How many H&I panels take place each week in the region? .....	<b>6</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>0</b>

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?.....	<b>12</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>12</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>increasing</b>
What committees or workgroups do you have at your RSC?	

**Conventions/events; FD/outreach; H&I; Literature distribution; Helpline; PR/PI; Website; Workgroups, Other; PR/PI**

Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

**Trusted servants present motions and requests .We make sure there's quorum from representatives of the groups, areas and committees. We vote and we approve or reject them using 50 percent plus 1 of the attendees who can vote. We first debate and present the reasons for the ideas and proposals**

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?	
<b>Yes, We have an outreach committee. This committee creates an annual agenda and creates a list of the satellite groups because the majority of the groups meet in the capital of Santo Domingo. Each member of the FD committee sponsors a satellite group (from the interior of the country) with the purpose of following up and inform about activities, literature, and PI and H&amp;I.</b>	
Has your region discussed where NA does not exist in your region? .....	<b>Yes</b>
What kind of training and mentoring efforts take place in your region and/or its areas?	

**We facilitate regional and area workshops. The majority of the workshops are related to PI,H&I and traditions. In conventions we try to have service related workshops.**

Describe what kind of planning your region and/or its areas utilize.

**During the electing regional assembly we elect the chairpersons of the committees. We create motions and talk about the topics that we will work with during the year. We have this meeting at the end of January each year. Before the regional assembly we inform the groups and areas about the progress and the activities that were held until June, and then the motions are approved or amended.**

Does your region or its areas have any shared services with other service bodies?

**No**

Successes with communication strategies in your region and/or its areas.

**We send massive pieces of information via cellphone, we visit groups and we stay in contact with group trusted servants**

Successes with utilizing technology in new ways within your region and/or areas.

**In our helpline we used a text application that allows us to have communication 24/7 and this has increased our contact with the public. We created a 12th Step that specifically supports those who want to attend their first meeting**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**With the PI and H&I committees we maintain a friendly relationship and contact with public and private institutions in our country that deal directly or indirectly with addicts**

Number of conferences our PR/PI committees participate in/exhibit at: .....4

Does your region have any type of NA phonenumber or a helpline?

**Yes, In our helpline we used a text application that allows us to have communication 24/7 and this has increased our contact with the public. We created a 12th Step that specifically supports those who want to attend their first meeting. The region has a monthly budget that funds this helpline. The PI committee elects a member who manages the helpline and this member reviews the operation of the helpline periodically to manage sure that there are no problems.**

Do you have a regional website?..... Yes, [www.nadominicana.org](http://www.nadominicana.org)

If yes, do you keep your meeting information updated on the website?..... Yes

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes, We will have 3 meetings with previous delegates and with a workgroup and the RCMs**

Which method does your community use to reach a conscience on the CAR?

**Debate and voting by the RCMs during the RSC meeting**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion?..... No

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? ... **Yes, We have meetings to go over the proposals and the RCMs vote**

### **Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

Please describe the most significant challenge your region has faced since WSC 2018

**Growing and opening meetings in areas of the country where there is no membership**

Please describe some highlights or successes your region has experienced since WSC 2018

**We have developed a CBDM process, our structure has grown and service rotation is presently very effective, the majority of the committee chairpersons are new in their service positions**

What additional information would you like to share with other conference participants?

**To stop sending all the materials by postal mail, they can be sent electronically and this can save the WSC a lot of money**

Is there anything in particular you want to discuss at the conference?

**Talk about the sending of materials by postal mail**

### Facts about: Region 51

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Name of Regional Delegate .....	Tina N
Have you attended a WSC before? How many? .....	Yes, 3
Name of Alternate Delegate .....	Denis W
Have you attended a WSC before? How many? .....	Yes, 1
How many areas are in the region? .....	5
How many groups are in the region? .....	35
How many meetings take place each week in the region? .....	258
How many H&I panels take place each week in the region? .....	25
Number of members since WSC 2018? .....	Staying the same
Total money region contributed to your zonal forum during your last fiscal year? .....	300 US Dollars

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	6
How many times a year does your RSC meet virtually? .....	0
How many times a year does your regional admin body meet virtually? .....	0
Does your region have a regional office? .....	No
Does your region have a regional convention? .....	Yes Attendance is: <b>staying the same</b>
What committees or workgroups do you have at your RSC?	

#### **Convention/Events; H&I; Phonenumber; PR/PI Website**

Are any of these workgroups/committees new since the last WSC?

Does your RSC meeting use CBDM to reach decisions? ..... **Yes**

Do any of your areas use CBDM to reach decisions? ..... **Yes**

Comments about how that works:

**It can be confusing to some members. I find that areas that have strong facilitators do really well with it. Also, it is frustrating to members who don't understand because they feel like it is it time consuming. I honestly think that when there are more members in the room that understand the process it goes very smoothly!**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes, We are just starting this. We get a lot of support from our Zone. Currently we are working on a cooperative relationship with the Native people of the Shivwits tribe. This is in its infancy stages.**

Has your region discussed where NA does not exist in your region? ..... **Yes**

What kind of training and mentoring efforts take place in your region and/or its areas?

**We have workshops and we discuss it at length in our service meetings.**

Describe what kind of planning your region and/or its areas utilize.

**not much**

Does your region or its areas have any shared services with other service bodies?

**Yes, our area activities committees often work together.**

Successes with communication strategies in your region and/or its areas.

**we use a texting app called textedly and that sends out push notifications to members that sign up. We have seen an increase in participation because of this**

Successes with utilizing technology in new ways within your region and/or areas.

**we use a texting app called textedly and that sends out push notifications to members that sign up. We have seen an increase in participation because of this**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**\*website, \*phonenumber, \*spanish speaking phonenumber, \*booths and fairs, \*literature racks in many facilities, \*mobile meetings**

Number of conferences our PR/PI committees participate in/exhibit at: .....3

Does your region have any type of NA phonenumber or a helpline?

**Yes, we are currently trying to find more support for the spanish speaking phonenumber**

Do you have a regional website?..... **Yes, www.region51na.org**

If yes, do you keep your meeting information updated on the website?..... **Yes**

### **Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes, we have had 3 so far. 3 more planned. 15 is the average attendance.**

Which method does your community use to reach a conscience on the CAR?

**Discussion and vote by GSRs at regional workshop/assembly**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion?..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **Yes, we talk about the surveys and get votes also whatever else is relevant**

Does your region engage in gathering a conscience for CAT material? ..... **Yes, we discuss it at our general assembly**

### **Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**how to make service attractive and 7th tradition contributions**

Please describe the most significant challenge your region has faced since WSC 2018

**how to make service attractive and 7th tradition contributions**

Please describe some highlights or successes your region has experienced since WSC 2018

**stronger PR efforts. Revamping H&I, new trusted servants and chnaging up somethings that weren't working.**

What additional information would you like to share with other conference participants?

**Textedly is a texting alert app. We use this and have an increase in our participation**

Is there anything in particular you want to discuss at the conference?

**1. Gender neutral language. I know it is a CAR motion but I feel that a conversation could at least be started. 2. Suicide or suicidal thoughts in recovery.**



### Facts about: Region Del Coqui

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Name of Regional Delegate .....	<b>Wanda D</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	<b>Lissette M</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>1</b>
How many groups are in the region? .....	<b>45</b>
How many meetings take place each week in the region? .....	<b>77</b>
How many H&I panels take place each week in the region? .....	<b>5</b>
Number of members since WSC 2018? .....	<b>Staying the same</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>105 Dollars</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>12</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>staying the same</b>
What committees or workgroups do you have at your RSC? <b>Conventions/events; H&amp;I; Literature distribution; Literature review; Helpline; PR/PI; Regional Service Office; Website</b>	
Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works: <b>Oeste Area, it works well for them</b>	

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region? <b>No</b>	
Has your region discussed where NA does not exist in your region? .....	<b>No</b>
What kind of training and mentoring efforts take place in your region and/or its areas? <b>Steps, traditions and service workshops in the groups</b>	
Describe what kind of planning your region and/or its areas utilize. <b>They have meetings with the RSC</b>	
Does your region or its areas have any shared services with other service bodies? <b>No</b>	
Successes with communication strategies in your region and/or its areas.	
Successes with utilizing technology in new ways within your region and/or areas.	
Please describe the different types of public relations efforts (PR/PI) carried out in your region.	

**We send letters to institutions and visit locations that request services**

Number of conferences our PR/PI committees participate in/exhibit at: .....1

Does your region have any type of NA phonenumber or a helpline?

**Yes, 2**

Do you have a regional website?..... **Yes, [www.narcoticosanonimospr.org](http://www.narcoticosanonimospr.org)**

If yes, do you keep your meeting information updated on the website?..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**No**

Which method does your community use to reach a conscience on the CAR?

**Vote count one per member**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions?

Does your region engage in gathering a conscience for CAT material? .....

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**We haven't held the workshop yet**

Please describe the most significant challenge your region has faced since WSC 2018

**Keep our RSO open. Working with H&I and PI**

Please describe some highlights or successes your region has experienced since WSC 2018

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

### Facts about: Rio de Janeiro Region

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Name of Regional Delegate .....	<b>Saul D</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Albert P</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>21</b>
How many groups are in the region? .....	<b>228</b>
How many meetings take place each week in the region? .....	<b>869</b>
How many H&I panels take place each week in the region? .....	<b>31</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? ..	<b>4800 Reais BRL. R\$</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>increasing</b>
What committees or workgroups do you have at your RSC? <b>Convention/Events; FD/Outreach; H&amp;I; Literature Review; Phonenumber; PR/PI; Regional Service Office; Translations</b>	
Are any of these workgroups/committees new since the last WSC? <b>FD/Outreach</b>	
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>
Comments about how that works:	

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region? <b>Yes, Our Extension Committee supported the structuring of the new ACS Costa Verde, and the other ACSs in events and service dynamics, support to isolated groups. Participation in the revision of the LA Manual together with other LAs in the 9 Regions of Brazil and coordination of the DF of our Zonal Forum. Active participation in the world public relations week, both in the face-to-face events in our region and in the organization of virtual events at regional and national levels. Active participation in the discussion groups of the organization of the National Conference on Services 2020 (CNS2020). Mapping of CSR groups. Active participation in the GRS Basics project, drafting internal committee guidelines. training and dissemination of virtual tools.</b>	
Has your region discussed where NA does not exist in your region? .....	<b>Yes</b>

What kind of training and mentoring efforts take place in your region and/or its areas?

**We developed a project for: 1. Development of tools to collect experiences from members who acted as RSG 2. Classification of problems and recurring solutions collected from thematic action records in the RAD\* system; 3. Development of panels simulating such situations for training; 4. Workshops with assignments and service structure for groups. Then, we will assemble the package for each adaptation area on a permanent training agenda. The project also constantly updates the tools. Based on our participation in GRS Basics, we developed a GRS training project using a website and shared as tasks between any interested member and inserted them in working groups carried out for each task, so as not to overload it, the collected data can do the material sent to the GRS Basic group. \*Sistema RAD (Remote Recovery System, Set of meetings using the Zello and Zoom App located in the HOW Region).**

Describe what kind of planning your region and/or its areas utilize.

**We do biennial planning where we set budgets and initial projects, our areas do it annually.**

Does your region or its areas have any shared services with other service bodies?

**Yes, Translation and literature review services are shared in national efforts, other planning services involving H&I and PR are sometimes developed in conjunction with the Zonal / ABNA Forum or nearby regions.**

Successes with communication strategies in your region and/or its areas.

**We use virtual meetings for training and information in the region and the Zonal Forum, using WhatsApp as a tool to share the CAR discussion in this cycle and in the previous cycle of the conference allowed the subject to reach the majority of members.**

Successes with utilizing technology in new ways within your region and/or areas.

**In particular, the GRS training project described above.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Panels and presentations are a common place, participation in the XXV Brazilian Congress of ABEAD (Brazilian Association of Studies on Alcohol and other Drugs) together with ABNA. and support from H&I in contacting SEAP (State Secretariat for Penitentiary Administration) that coordinates the penitentiary system in the state, they are working on an agreement that, if signed, will allow us to access all penitentiary prisoners. we renewed it with a TV station, supported the production of another series in which NA appears.**

Number of conferences our PR/PI committees participate in/exhibit at: .....1

Does your region have any type of NA phonenumber or a helpline?

**Yes, Yes, We have a regional line and several mobile lines, close to 20, in CSAs covering the three state codes.**

Do you have a regional website? ..... Yes, [www.na.org.br](http://www.na.org.br)

If yes, do you keep your meeting information updated on the website? ..... Yes

### Reaching Decisions on WSC Issues

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Has your region hosted CAR workshops?

**Yes, Yes, We will hold a workshop on February 2nd and we will hold another on February 23rd, we will have time in our Service Forum to discuss on the 15th of February we will also hold a webinar to reach out to distant areas.**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per Area**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### Innovations and Challenges

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What subject generated the most interest and discussion in your region this cycle?

**The FIPT inspection request**

Please describe the most significant challenge your region has faced since WSC 2018

**With the restructuring of the region, in 2017 we were coming from a serious incident, which discredited us as individuals and servants, resources became people with little money. However, we attracted members and the service started to flow again. Our convention was a success and, although the value was US \$ 5, we had a surplus that represented 38% of the budget. so the past cycle was a lot of work.**

Please describe some highlights or successes your region has experienced since WSC 2018

**Our Convention, our RTL service, is working with Service Literature because we finished the recovery literature (Brazil) and the creation of our FD / Outreach committee were the success stories in our service in this cycle.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**Facts about: Rio Grande Region**

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Name of Regional Delegate ..... **Robert B**  
 Have you attended a WSC before? How many? ..... **Yes 4**  
 Name of Alternate Delegate ..... **Sashua P**  
 Have you attended a WSC before? How many? ..... **Yes, 1**  
 How many areas are in the region? ..... **6**  
 How many groups are in the region? ..... **10**  
 How many meetings take place each week in the region? ..... **183**  
 How many H&I panels take place each week in the region? ..... **42**  
 Number of members since WSC 2018? .....  
 Total money region contributed to your zonal forum during your last fiscal year? .... **300 Check \$300.00**

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?.....  
 How many times a year does your RSC meet virtually? ..... **6**  
 How many times a year does your regional admin body meet virtually? ..... **6**  
 Does your region have a regional office? ..... **No**  
 Does your region have a regional convention? ..... **Yes** Attendance is: **staying the same**  
 What committees or workgroups do you have at your RSC?

**Convention/Events; FD/Outreach; H&I; Phonenumber; Website**

Are any of these workgroups/committees new since the last WSC?

**H&I; Project Based Workgroups**

Does your RSC meeting use CBDM to reach decisions? ..... **Yes**

Do any of your areas use CBDM to reach decisions? ..... **Yes**

Comments about how that works:

**Works very well. Allows for more voices to be heard, Extended and unnecessary conversation is minimized so decisions arrived at more quickly and efficiently.**

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes, Newly created Outreach is traveling in our rural region to provide support and fellowship development to underserved communities.**

Has your region discussed where NA does not exist in your region? ..... **Yes**

What kind of training and mentoring efforts take place in your region and/or its areas?

**Members are traveling to support and help establish meetings in rural communities.**

Describe what kind of planning your region and/or its areas utilize.

**All or any planning is done at the RSC. Our convention committee plans our annual convention event, and works hard to implement an entire Spanish track each year. Our RCC is directed by the RSC. Areas may plan a learning day or activity.**

Does your region or its areas have any shared services with other service bodies?

Successes with communication strategies in your region and/or its areas.

**Our RSC rotates throughout the region so we often are able to incorporate technology for members to participate given the great travel distances and travel costs.**

Successes with utilizing technology in new ways within your region and/or areas.

**Zoom and the posting of Regional minuets to our website. Posting minuets is not necessarily new, but it keeps all members informed about all Regional activities.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**PR held 14 presentations during 2019 around the region. Photos of most of these events were sent to the World PR committee. Two of the presentations were to the Attorney General office and staff. A result of presentation to Department of Corrections has put in place the possibility of creating virtual H&I panel meeting for all 11 correctional facilities in the state of New Mexico.**

Number of conferences our PR/PI committees participate in/exhibit at: .....14

Does your region have any type of NA phonenumber or a helpline?

**Yes, We have an automated phone line that connects anyone with access to speak with an addict, receive meeting information, or contact Service bodies.**

Do you have a regional website? ..... Yes

If yes, do you keep your meeting information updated on the website? ..... Yes

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, CAR workshops are requested by member ASC's. Our AD has committed to hold workshops in the southern Areas, RD covers the Northern Area's. Delegate team will workshop any service related request by RSC or ASC or any group. Attendance will vary depending on the event and whether food is involved. Average six workshops per year.**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per member**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... Yes

Does your region discuss the parts of the CAR not related to motions?

Does your region engage in gathering a conscience for CAT material? ..... No

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**Spanish translations, Zonal delegation at WSC, FIPT and the development of NA worldwide.**

Please describe the most significant challenge your region has faced since WSC 2018

**Filling service positions.**

Please describe some highlights or successes your region has experienced since WSC 2018

**We have continued to enjoy Corrections allowing 4 or 5 Inmates to attend our Regional Convention. PR efforts have grown and produced good and growing relations with professionals. Regional planning is operating more smoothly.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**Zonal seating and voting. Zonal collaboration and the future of the Conference.**



**Facts about: San Diego Imperial Counties Region**

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Name of Regional Delegate ..... **Don S**  
 Have you attended a WSC before? How many? ..... **Yes, 8**  
 Name of Alternate Delegate ..... **Eileen G**  
 Have you attended a WSC before? How many? ..... **Yes, 2**  
 How many areas are in the region? ..... **9**  
 How many groups are in the region? ..... **400**  
 How many meetings take place each week in the region? ..... **400**  
 How many H&I panels take place each week in the region? .....  
 Number of members since WSC 2018? ..... **Staying the same**  
 Total money region contributed to your zonal forum during your last fiscal year? ..... **300 US Dollars**

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?..... **12**  
 How many times a year does your RSC meet virtually? ..... **0**  
 How many times a year does your regional admin body meet virtually? ..... **0**  
 Does your region have a regional office? ..... **Yes**  
 Does your region have a regional convention? ..... **Yes** Attendance is: **staying the same**  
 What committees or workgroups do you have at your RSC?  
**Convention/Events; FD/Outreach; H&I; Literature Distribution; Phonline; PR/PI; Project Based Workgroups; Regional Service Office; Website; Youth**  
 Are any of these workgroups/committees new since the last WSC?  
 Does your RSC meeting use CBDM to reach decisions? ..... **No**  
 Do any of your areas use CBDM to reach decisions? ..... **No**  
 Comments about how that works:

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?  
**Yes, Outreach does "Addicts on Asphalt" caravans to struggling meetings. They stay in touch with groups and verify for schedules. They do GSR orientations. We also have a FD Work Group as part of our PR UMBRELLA COMMITTEE.**  
 Has your region discussed where NA does not exist in your region? ..... **Yes**  
 What kind of training and mentoring efforts take place in your region and/or its areas?  
**That is handled by FD which is part of our PR Umbrella Committee. They do workshops, planning, and try to develop NA in immigrant communities in our region, like Chaldean, Native American, and Southeast Asian.**  
 Describe what kind of planning your region and/or its areas utilize.  
**We did a workshop in conjunction with the WSZF we hosted in 2019. PR uses planning in their workgroups. The rest of our service structure does not use planning yet.**

Does your region or its areas have any shared services with other service bodies?

No

Successes with communication strategies in your region and/or its areas.

**We talked about using ZOOM for our area in the Imperial Valley which is two hours from San Diego.**

Successes with utilizing technology in new ways within your region and/or areas.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Our PR Umbrella COMMITTEE, has these workgroups, Phonenumber, Website, PI, H&I, Sponsorship behind the Walls, Mobile Meetings (For addicts who can't get to meetings, either in hospital or recovering at home), Youth, and FD.**

Number of conferences our PR/PI committees participate in/exhibit at: .....

Does your region have any type of NA phonenumber or a helpline?

**Yes, Our phonenumber uses Freedom Voice technology which allows us to forward calls when needed. Our helpline is manned by addicts 95% of the time 24/7/365.**

Do you have a regional website?..... **Yes, sandiegona.com**

If yes, do you keep your meeting information updated on the website?..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, This cycle we will have two workshops.**

Which method does your community use to reach a conscience on the CAR?

**Discussion and vote by GSRs at regional workshop/assembly**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion?..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **Yes, We talked at length about the Literature Surveys.**

Does your region engage in gathering a conscience for CAT material? ..... **No**

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**Lack of information being shared by attendees at the WSLD in Seattle to the RCM's.**

Please describe the most significant challenge your region has faced since WSC 2018

**After 3+ Decades in the same location our RSO was forced to relocate due to landlord selling the building.**

Please describe some highlights or successes your region has experienced since WSC 2018

**Our RSO committee found a new location, got everything moved with help from the Fellowship. So we have a new RSO location now.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**Facts about: Show-Me Region**

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Name of Regional Delegate ..... **Troy**  
 Have you attended a WSC before? How many? ..... **No**  
 Name of Alternate Delegate ..... **Scott M**  
 Have you attended a WSC before? How many? ..... **Yes, 1**  
 How many areas are in the region? ..... **19**  
 How many groups are in the region? .....  
 How many meetings take place each week in the region? .....  
 How many H&I panels take place each week in the region? .....  
 Number of members since WSC 2018? ..... **Growing**  
 Total money region contributed to your zonal forum during your last fiscal year? ..... **800 US Dollars**

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face? ..... **4**  
 How many times a year does your RSC meet virtually? ..... **0**  
 How many times a year does your regional admin body meet virtually? ..... **0**  
 Does your region have a regional office? ..... **No**  
 Does your region have a regional convention? ..... **Yes** Attendance is:  
 What committees or workgroups do you have at your RSC?  
**Convention/Events; FD/Outreach; H&I; Literature Review; Phonenumber; PR/PI; Project Based Workgroups; Website**  
 Are any of these workgroups/committees new since the last WSC?  
 Does your RSC meeting use CBDM to reach decisions? ..... **No**  
 Do any of your areas use CBDM to reach decisions? ..... **Yes**  
 Comments about how that works:  
**It seems to work better for the Area's that use it.**

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?  
**Yes, We do outreach to those under funded and under served. We continue to provide funds for Areas are lacking the funds to attend Region.**  
 Has your region discussed where NA does not exist in your region? ..... **Yes**  
 What kind of training and mentoring efforts take place in your region and/or its areas?  
**By doing workshops interacting with our Rcms and making sure all of our Vice/Alt positions are filled.**  
 Describe what kind of planning your region and/or its areas utilize.  
**We did an inventory and focused on the items we needed to improve.**  
 Does your region or its areas have any shared services with other service bodies?  
**Yes, Different Areas share service to better serve the needs of Fellowship.**  
 Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

**We have got the BMLT on our website now.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Flyer days, bus signs, billboards, P.R. presentations**

Number of conferences our PR/PI committees participate in/exhibit at: .....3

Does your region have any type of NA phonenumber or a helpline?

**No**

Do you have a regional website? ..... **Yes, [www.missourina.org](http://www.missourina.org)**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes, Usually one at the Regional level but all Area's may request the RD or AD to Host one at there Area. It is done every CAR year.**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per member**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**The DRT/MAT material.**

Please describe the most significant challenge your region has faced since WSC 2018

**Our website.**

Please describe some highlights or successes your region has experienced since WSC 2018

**The increase of attendance at our RSC.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

### Facts about: Sierra Sage Region

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Name of Regional Delegate .....	<b>Vince P</b>
Have you attended a WSC before? How many? .....	<b>Yes, 7</b>
Name of Alternate Delegate .....	<b>Sheryl M</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>6</b>
How many groups are in the region? .....	<b>144</b>
How many meetings take place each week in the region? .....	<b>173</b>
How many H&I panels take place each week in the region? .....	<b>18</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>US Dollars</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is:
What committees or workgroups do you have at your RSC?	
	<b>Convention/Events; FD/Outreach; H&amp;I; Literature Review; PR/PI; Regional Service Office; Website</b>
Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>
Comments about how that works:	

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?	
	<b>Yes, Annual Speaker Jam</b>
	<b>Fellowship trips to outlying rural areas</b>
Has your region discussed where NA does not exist in your region? .....	<b>No</b>
What kind of training and mentoring efforts take place in your region and/or its areas?	
Describe what kind of planning your region and/or its areas utilize.	
Does your region or its areas have any shared services with other service bodies?	
	<b>Yes, California Colaboration</b>
Successes with communication strategies in your region and/or its areas.	
	<b>BMLT; Weekly ZOOM Meeting</b>
Successes with utilizing technology in new ways within your region and/or areas.	
	<b>BMLT; Zoom Meeting</b>
Please describe the different types of public relations efforts (PR/PI) carried out in your region.	

**Here Comes the Judge**

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonenumber or a helpline?

**Yes, BMLT**

Do you have a regional website?..... **Yes**

If yes, do you keep your meeting information updated on the website?.....

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, 6 total**

**30 people**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion?..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **Yes**

Does your region engage in gathering a conscience for CAT material? ..... **No**

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**\*BMLT, \*DRT/MAT**

Please describe the most significant challenge your region has faced since WSC 2018

**Struggles with the Convention Committee.**

**Filling open service positions**

Please describe some highlights or successes your region has experienced since WSC 2018

**Growing and Success with the Convention, Annual Speaker Jam.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

### Facts about: SOSONA - India Region

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Name of Regional Delegate .....	<b>Benedict R</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	<b>Prashant T</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>14</b>
How many groups are in the region? .....	<b>170</b>
How many meetings take place each week in the region? .....	<b>316</b>
How many H&I panels take place each week in the region? .....	<b>35</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>0 WE ARE SELF FUNDING RD &amp; RDA IN APF, THATS OUR CONTRIBUTION RIGHT NOW</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>2</b>
How many times a year does your RSC meet virtually? .....	<b>1</b>
How many times a year does your regional admin body meet virtually? .....	<b>2</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; FD/Outreach; Literature Distribution; Literature Review; PR/PI; Project Based Workgroups; Regional Service Office; Website**

Are any of these workgroups/committees new since the last WSC?

Does your RSC meeting use CBDM to reach decisions? .....

Do any of your areas use CBDM to reach decisions? .....

Comments about how that works:

**ALL RCMs ARE INVOLVED IN THE DECISION MAKING PROCESS.**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes, WE HAVE A RESOURCE POOL CREATED FOR THE REGION FOR FD & SDP PROJECTS. DURING OUR RSC MEETING WE TAKE UP TWO PROJECTS FOR ONE CONFERENCE CYCLE TO DO THESE PROJECTS. THERE ARE MANY AREAS THAT ARE EARMAKED TO DO THESE FD & SDP PROJECTS. BASED ON THE URGENT REQUIREMENTS DISCUSSED ON THE TABLE, IT IS PRIORITIZED AND APPROVED BY ALL THE RCMs PRESENT ON THE TABLE. OUR NEXT STEP IS TO CONTACT AND LOOK FOR MEMBERS IN THE RESOURCE POOL, WHO ARE ARE CLOSER TO THAT LOCATION AND WHO WILL BE WILLING TO GIVE THEIR TIME, EFFORT AND RESOURCES TO THIS ACTIVITY. ONCE WE SOURCE THE**

**MEMBERS AND FINALIZE THE TEAM, WE GIVE THEM A BRIEF ON THE ADMINISTRATIVE AND FINANCIAL RESPONSIBILITY. THEY FORM A STEERING COMMITTEE TO EXECUTE THIS PLAN. A SEPARATE BUDGET FOR FD & SDP HAS BEEN EAR MARKED TO DO 2 SDP & 2 FD PROJECTS IN ONE CONFERENCE CYCLE, WHICH INCLUDES FOLLOWUP VISITS TOO.**

Has your region discussed where NA does not exist in your region? ..... Yes

What kind of training and mentoring efforts take place in your region and/or its areas?

**We have chosen conventions and events to have workshops and learning days.**

**Experienced members from RSC go to different events around the country and help to conduct workshops/learning days and Press meets. Local resources are extensively used in a collaborative effort and Local areas are then encouraged to organize similar events on their own.**

Describe what kind of planning your region and/or its areas utilize.

**We have a clearly defined annual budget. A synopsis of our work is sent to all areas. We have a fellowship development form(online and hard copy)Areas are encouraged to volunteer for our national resource pool and most FD efforts draw on that pool. Our Budget format is freely shared and many areas have adopted it for their local use. We also use the planning basics book and orient our work with clear defined goals in mind.**

Does your region or its areas have any shared services with other service bodies?

**No**

Successes with communication strategies in your region and/or its areas.

**We have earmarked 6 towns (Sirsa, Purnea, Ahmedabad, Mysore, Mangalore and Salem) for special attention. We established communication with a few recovering addicts in these places and started to encourage them about starting a meeting. The recovery meeting format was shared and we had success as a small meeting did start. It is struggling and SOSONA has visited these places physically and conducted H&I, PR, Fellow-shiping and attend the recovery meeting.**

Successes with utilizing technology in new ways within your region and/or areas.

**We are having 3 online Skype recovery meeting for addicts who have no recovery meeting access. One Skype meetings elusively for women too has started. The meetings are of 1 hour duration. We have rotating chairs and the final accountability rests with the Web chair. We have about 100 addicts in regular attendance and this message has spread to most parts of our vast country. We are also trying to use Google hangouts/zoom to facilitate communication between RCMS and executive committee members at RSC.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Every area conduct regular PR/PI events on a regular basis for schools, colleges, government officials etc. There are almost 20-25 events done around the country in the last one year. The coverage in almost all state and National media. A lot of our areas are in regular touch with both the print and electronic media and newspaper articles on Narcotics Anonymous are now a regular occurrence.**



Number of conferences our PR/PI committees participate in/exhibit at: .....4

Does your region have any type of NA phoneline or a helpline?

**Yes, Area helpline numbers are listed on our website and any email query are forwarded to area helplines. We are also in the process of looking for a national toll free number but its exorbitant cost has been an issue.**

Do you have a regional website?..... **Yes, www.naindia.in**

If yes, do you keep your meeting information updated on the website?..... **Yes**

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, We did one CAR workshop for RCMS at our recently concluded Regional meeting. All motions up for conscience were discussed and a short summary has been mailed to areas for their conscience**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per Area**

**every area has had a car workshop for there groups/members and the conscience is passed on to the RCMs and the area RCMs tally the same and send to the Region. All areas conscience is further tallied and then the regional motion on behalf of the areas and groups are taken**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion?..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**FD & SDP in the region, h&i, PI, Workshops on Steps, Service, Sponsorship etc., Social Media, Daily Meditation Book Project, Mental Health/Mental Illness IP Project**

Please describe the most significant challenge your region has faced since WSC 2018

**\* Translation of literature in local language due to lack of committed service members. \* Lack of attendance in meeting in some areas. \* Tradition 7 \* Old-timers missing from our recovery meetings and service \* lack of knowledge of the Traditions and Concepts. \* lack of accountability among trusted servants and service commitment issues \* Violent and disruptive behavior in meetings \* Inability to spread the message to Tier 2 and tier 3 cities and rural India \* Lack of recognition from various state Governments about NA being a viable program of recovery from drug addiction**

Please describe some highlights or successes your region has experienced since WSC 2018

**• Society renewal has been done with last year audit of accounts filed. • All Regional service positions are filled as on date. • Sosona regional table happened in July 2019 and Jan 2020. • SDP activity with follow-ups happening in Jaigoan, Mysore, Mangalore,**

Sirsa and Purnea. • FD activities in existing areas are on process, but in slow pace. • Extensive work involving Government is being carried out by most areas. • Growth in smaller towns are happening. • Areas are registering themselves with their respective state governments. • Literature translations are happening, but in slow pace. • Many PR and Workshops were held in different parts of the region. • Skype recovery meetings are being held thrice a week and is been well participated. • Women's Skype recovery meetings are also happening once a week. • H&I meetings have improved in most areas. • Regional survey was completed in 2019. • Indian Regional Convention hosted by Punjab was held in Jodhpur between 9-11 Jan 2020, with participation of over 1,000 people. • First Women's Regional convention was hosted by Pune area and was held in Kandhala, Maharastra between Sept 18-21, 2019, with participation of 50 women addicts (43 from the Indian region and 7 from abroad). • Pune Area Convention was held in Lonavala, Maharashtra between 11-13 October 2019, and was attended by 150 members. • Bengal Area Convention was held in Digha, West Bengal between 21-23 November 2019, and was attended by 560 plus members.

What additional information would you like to share with other conference participants?

We are a rapidly growing fellowship with around 13,500 members. We have 23 languages in the region and we do not have enough hands to do the translations in these languages, except for some languages, where translations are happening, where there is area structure. Lot of areas do not have the message of NA and even if they have, there are no enough members to start the meetings. They all attend AA meetings for the time being. Also, another biggest challenge is that most NA members who have started their recovery journey in AA, do not come back or wish to attend NA meetings, because they have got comfortable in the AA environment. Our challenge is to spread the message to tier 2 and tier 3 cities and then to rural India.

Is there anything in particular you want to discuss at the conference?

Our region suggests that whenever any NAWS or World Board members visit our region on official basis to attend any government related seminars / research / workshops, which does not involve the region, it is suggested that at least the region be informed about it, so that we could use the resource of the visiting delegates for our fellowship development activities during their visits, instead of them just coming and going off, without the fellowship being benefited.

### Facts about: South Africa Region

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Name of Regional Delegate .....	<b>Roberto F</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	<b>Keith J</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>5</b>
How many groups are in the region? .....	<b>335</b>
How many meetings take place each week in the region? .....	<b>346</b>
How many H&I panels take place each week in the region? .....	<b>68</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>0</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>1</b>
How many times a year does your RSC meet virtually? .....	<b>1</b>
How many times a year does your regional admin body meet virtually? .....	<b>1</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>decreasing</b>
What committees or workgroups do you have at your RSC? <b>Convention/Events; FD/Outreach; H&amp;I; Literature Review; Phonenumber; PR/PI; Project Based Workgroups; Translations; Website</b>	
Are any of these workgroups/committees new since the last WSC? <b>Literature Review; Other; Ad hoc convention review committee</b>	
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>
Comments about how that works: <b>N/A</b>	

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region? <b>Yes, *Outlying area support, *Starter pack distribution, *Resource / information pool for areas, *Digital platform hosting / online meetings, *FD has relationship with translations, *Special projects</b>	
Has your region discussed where NA does not exist in your region? .....	<b>Yes</b>
What kind of training and mentoring efforts take place in your region and/or its areas? <b>*Specific focused workshops: PR / CAR / Traditions / Translations, *Building relationships between service positions on different service structures i.e. PR chair region to area.</b>	
Describe what kind of planning your region and/or its areas utilize.	

**We use Naws material i.e. GTLS. We use survey based information to guide service efforts**

Does your region or its areas have any shared services with other service bodies?

**Yes, Yes, our region has relationships with AZF. And also have more specific relationships with the Mozambique and Zimbabwe regions.**

Successes with communication strategies in your region and/or its areas.

**\*Our online digital platforms for service work. Zoom \*Investigating different report templates for easy info access. Info-graphics**

Successes with utilizing technology in new ways within your region and/or areas.

**We are also trying to use Google hangouts/zoom to facilitate communication between RCMS and executive committee members at RSC.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**\*Website / digital content \*PSA radio and TV ads, in different languages \*Internal training presentations**

Number of conferences our PR/PI committees participate in/exhibit at: .....1

Does your region have any type of NA phonenumber or a helpline?

**Yes, \* Guiding still suffering addicts to meetings \*Information to non addicts \*Information to addicts**

Do you have a regional website?..... **Yes, www.na.org.za**

If yes, do you keep your meeting information updated on the website?..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, Delegates conduct 1 car workshop in each area. We will try the online car workshop platform too. Create an online tally sheet and voting survey. \*JHB 10 participants \*WC 17 participants \*EC 17 participants \*KZN 12 participants \*PTA has not been done yet**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per member**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion?..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **Yes, General overview and a brief history of the WSC at Workshops.**

Does your region engage in gathering a conscience for CAT material? ..... **No**

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**\*Literature, \*Translations, \*7th Tradition, \*Regional Convention, \*Relations between RSC and ASC's**

Please describe the most significant challenge your region has faced since WSC 2018

**\*Convention expenditure vs income, \*Issues around exclusivity around convention pricing, \*Prioritising budget allocations, with a low income**

Please describe some highlights or successes your region has experienced since WSC 2018

**\*Translations, Afrikaans basic text launched.\*Zulu IP's completed \*Started Xhosa, Sotho LTC's \*Delegates outreach project to Zimbabwe region \*Rejuvenated the literature review between SA and NAWs**

What additional information would you like to share with other conference participants?

**Servicing impoverished areas with a more outcomes focused approach.**

Is there anything in particular you want to discuss at the conference?

**\*Alternate strategy for service in Africa to grow NA in Africa \*Possibly dividing the AZF into smaller parts, for more effective service efforts for improved cultural compatibility \*Literature distribution or plan in SA or Africa. Finding a more workable and economically sustainable way to supply Africa with literature**

**Facts about: South Dakota Region**

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Name of Regional Delegate .....	<b>Melissa B</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Lilias J</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>2</b>
How many groups are in the region? .....	<b>26</b>
How many meetings take place each week in the region? .....	<b>71</b>
How many H&I panels take place each week in the region? .....	<b>7</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>0</b>

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face? .....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>4</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: staying the same</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; Phoneline; PR/PI; Project Based Workgroups Website**

Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

**It's working better all the time. Members are willing to discuss proposals that they don't agree with. Rather than arguing, they make suggestions that they feel will make it acceptable.**

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?	
<b>Yes, At Area level, we have an Outreach committee supporting new meetings.</b>	
Has your region discussed where NA does not exist in your region? .....	<b>Yes</b>
What kind of training and mentoring efforts take place in your region and/or its areas?	

**We try to have alternate positions training to take the positions with previous elected servants volunteering to be available for questions.**

Describe what kind of planning your region and/or its areas utilize.	
<b>We ask our members what topics they would like covered when planning any workshops.</b>	

Does your region or its areas have any shared services with other service bodies?

**Yes, Yes. We have shared services within Plains States Zone: Sponsorship Behind the Walls and are actively seeking a SD liaison.**

Successes with communication strategies in your region and/or its areas.

**By implementing Zoom, we have been able to promote unity and inclusion within our Region.**

Successes with utilizing technology in new ways within your region and/or areas.

**In 2019, we started utilizing ZOOM for our Regional meetings. That has allowed more members to attend. Less frequent physical travel has allowed us to be more prudent with our funds.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**We have an active phone line and website. We also have members conduct PR panels on an annual basis(usually the Friday of our Convention) and as requested.**

Number of conferences our PR/PI committees participate in/exhibit at: .....1

Does your region have any type of NA phonenumber or a helpline?

**Yes, A helpline workshop was held in January with training available for interested members.**

Do you have a regional website? ..... Yes, <http://sdrna.com/>

If yes, do you keep your meeting information updated on the website? ..... Yes

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, We have held 2 workshops so far and attendance has been low. We have more planned(1 in Feb and 1 in March). These will be available via Zoom.**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per member**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... Yes

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? ....**Yes, We are implementing a Tally sheet same as with the CAR material.**

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**FITP changes, DRT/MAT**

Please describe the most significant challenge your region has faced since WSC 2018

**Unity**

Please describe some highlights or successes your region has experienced since WSC 2018

**We have have success with new meetings. A growth in membership. Outreach has been successful in supporting and helping sustain new rural meetings.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?



**Facts about: South Florida Region**

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Name of Regional Delegate .....	<b>Kevin D</b>
Have you attended a WSC before? How many? .....	<b>Yes, 3</b>
Name of Alternate Delegate .....	<b>Mat S</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>17</b>
How many groups are in the region? .....	<b>383</b>
How many meetings take place each week in the region? .....	<b>673</b>
How many H&I panels take place each week in the region? .....	
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>3541</b>

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?.....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>increasing</b>
What committees or workgroups do you have at your RSC?	
<b>Convention/Events; FD/Outreach; H&amp;I; Literature Review; PR/PI</b>	
Are any of these workgroups/committees new since the last WSC?	
<b>FD/Outreach</b>	
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>
Comments about how that works:	

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?	
<b>Yes, Outreach</b>	
Has your region discussed where NA does not exist in your region? .....	<b>Yes</b>
What kind of training and mentoring efforts take place in your region and/or its areas?	
<b>Orientation</b>	
Describe what kind of planning your region and/or its areas utilize.	
<b>No inventory</b>	
Does your region or its areas have any shared services with other service bodies?	
<b>Yes, Phonenumber</b>	
Successes with communication strategies in your region and/or its areas.	
Successes with utilizing technology in new ways within your region and/or areas.	
Please describe the different types of public relations efforts (PR/PI) carried out in your region.	
Number of conferences our PR/PI committees participate in/exhibit at: .....	

Does your region have any type of NA phonenumber or a helpline?

**Yes, PR/Grasshopper**

Do you have a regional website? ..... **Yes, [www.sfrna.net](http://www.sfrna.net)**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, half a dozen/30**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **No**

Does your region discuss the parts of the CAR not related to motions? **Yes CAR workshops offered**

Does your region engage in gathering a conscience for CAT material? ..... **Yes, CAT Assembly**

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**Hurricane - SFRONA**

Please describe the most significant challenge your region has faced since WSC 2018

**Hurricane - SFRONA**

Please describe some highlights or successes your region has experienced since WSC 2018

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**\*Our region shares a Helpline with the Florida Region. \*There is a shared H&I Gratitude event with the 4 ASC's of Dade county, North Dade, South Dade, Beach and Bay, South Dade \*The 3 area's in Broward County, and an area in Palm beach county share a PR fund raiser to pay for bus add's across the county. South Broward, Gold Coast, Mid Coast, and South Atlantic. \*The 4 west coast Area's share a Unity Day event that's a service learning day. Sunset, Gulf Coast, Peace River, Shark Coast. We have a Helpline built with grasshopper that covers 2 regions in the state. It filters by county to area volunteers who answer the helpline. It also has specific numbers for most of the ASC's that bypass the main greeting and go straight to the call routing for that area. The helpline also has 3 languages, English, Spanish, and Portuguese. Many area's are also using the call reports, that filter by the number the person called, to track effectiveness of PR campaigns.**

### Facts about: Southern California Region

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Name of Regional Delegate .....	<b>Christine B-S</b>
Have you attended a WSC before? How many? .....	<b>Yes, 2</b>
Name of Alternate Delegate .....	<b>Jade T</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>21</b>
How many groups are in the region? .....	<b>834</b>
How many meetings take place each week in the region? .....	<b>1094</b>
How many H&I panels take place each week in the region? .....	<b>607</b>
Number of members since WSC 2018? .....	<b>Shrinking</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>300 US Dollars</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>12</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>increasing</b>
What committees or workgroups do you have at your RSC?	
<b>Convention/Events; H&amp;I; Phonline; PR/PI; Regional Service Office; Website; Youth; Other; SBTW (Sponsorship Behind the Walls), LGBTQ. Note: Our convention committee is separate from our Cruise committee and our Activities committees.</b>	
Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

**There is autonomy in decision-making practices for the Areas but the RSC is pretty dyed in the wool with Robert's Rules of Order. We sometimes do a hybrid system where we ask if there is any opposition first (seeing none, it is taken as consensus); if yes, we follow Robert's rules.**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?	
<b>Yes, It is generally up to each Area to reach out to their own communities. However, many Area-level outreach committees focus more on supporting struggling meetings than on trying to develop their local fellowship per se.</b>	
Has your region discussed where NA does not exist in your region? .....	<b>Yes</b>
What kind of training and mentoring efforts take place in your region and/or its areas?	

**We have an annual Regional Workshop (covers the CAR and/or IDTs), several committees and the RD team do workshops at our regional convention, our region sends several committee chairs to WSLD, and the RD team attends WSZF and maybe another zonal gathering or learning days conference that is outside our part of the USA. Several regional committees hold learning days throughout the Region. Some Areas hold additional workshops.**

Describe what kind of planning your region and/or its areas utilize.

**We do not do this other than if that is related to a workshop topic. No formal planning process.**

Does your region or its areas have any shared services with other service bodies?

**Yes, Only within the region per se. We share tools such as BMLT, Mozeo, google groups, shared server for regional and area websites (including WSZF), regional activities calendar (Areas have designated dates), Freedom Voice, YAP, conferencecall.com.**

Successes with communication strategies in your region and/or its areas.

**We post committee reports on google groups for historical and electronic access.**

Successes with utilizing technology in new ways within your region and/or areas.

**YAP-enabled BMLT is the newest tool and it is amazing!**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Posters for businesses and other public places. Some presentations and conferences.**

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonenumber or a helpline?

**Yes, Freedom Voice. A few Areas host the regional phonenumber for one day per week.**

Do you have a regional website? ..... **Yes, todayna.org**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes, One big regional workshop (SCRAW = Southern CA Regional Assembly Workshop) and for Areas as requested**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per group**

**Then each Area tallies the votes and submits their top response per motion. The RD team tallies that to get the regional conscience. If there is a tie, we might break the tie at the RSC (RCMS voting as knowledgeable representatives of their Areas)**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **Yes, The RD team will ask for guidance from RCMs to take back to groups in anticipation of possible amendments and discussions of the CAR material at workshops**

Does your region engage in gathering a conscience for CAT material? ..... **Yes, If there is something pertinent. I do plan to bring this up this year (historically we have not really discussed the CAT)**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

#### **Changes to the FIPT**

Please describe the most significant challenge your region has faced since WSC 2018

**We are deeply divided on the FIPT changes with members on both extremes across the Region. Also, the Areas are more centered on themselves rather than the region as a whole, as manifested by Area conventions and limited turnout at regional activities events. In fact, one new Area was formed in 2019 that consists of only two meetings (as an example of further division rather than unity).**

Please describe some highlights or successes your region has experienced since WSC 2018

**We started an "RD Corner" at our convention. It was a good innovation. We might do it again. RDs from neighboring regions also visited, to offer information and provide opportunities for input to SPAD. Mozeo text blasts were rolled out but were not that impactful. Our regional LGBTQ committee was finally formed and their guidelines approved.**

What additional information would you like to share with other conference participants?

**One of our Areas is the Spanish-speaking Area (this is actually region-wide but their participation is counted as an area). We also have meetings in Farsi.**

Is there anything in particular you want to discuss at the conference?

**Changes to the FIPT should come from the groups, not simply ratified by the groups.**

**Facts about: Southern Idaho Region**

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Name of Regional Delegate .....	<b>Kevin H</b>
Have you attended a WSC before? How many? .....	<b>Yes, 3</b>
Name of Alternate Delegate .....	<b>Charlie T</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
How many areas are in the region? .....	<b>5</b>
How many groups are in the region? .....	<b>74</b>
How many meetings take place each week in the region? .....	<b>121</b>
How many H&I panels take place each week in the region? .....	<b>14</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>0</b>

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?.....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>increasing</b>
What committees or workgroups do you have at your RSC?	
<b>Convention/Events; FD/Outreach; H&amp;I; Phonenumber; PR/PI; Website</b>	
Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>
Comments about how that works:	

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?	
<b>No</b>	
Has your region discussed where NA does not exist in your region? .....	<b>No</b>
What kind of training and mentoring efforts take place in your region and/or its areas?	
Describe what kind of planning your region and/or its areas utilize.	
Does your region or its areas have any shared services with other service bodies?	
<b>No</b>	
Successes with communication strategies in your region and/or its areas.	
Successes with utilizing technology in new ways within your region and/or areas.	
Please describe the different types of public relations efforts (PR/PI) carried out in your region.	
<b>*ICADD *IDAHO Conference on Alcohol and Drug Dependency</b>	
Number of conferences our PR/PI committees participate in/exhibit at: .....	<b>1</b>
Does your region have any type of NA phonenumber or a helpline?	
<b>Yes, All 5 areas have phonelines, some have 2</b>	

Do you have a regional website? ..... **Yes, sirna.org**  
If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, We have the first one at our Regional Assembly, then as needed throughout the different areas, Average of 22 in attendance**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? .... **Yes, Same as how we do the CAR**

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**Attracting members to service**

Please describe the most significant challenge your region has faced since WSC 2018

**Getting more people invovled in PI**

Please describe some highlights or successes your region has experienced since WSC 2018

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**no**

### Facts about: Spain Region

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Name of Regional Delegate .....	<b>Sebastian</b>
Have you attended a WSC before? How many? .....	<b>Yes, 2</b>
Name of Alternate Delegate .....	<b>Pascale</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>12</b>
How many groups are in the region? .....	<b>125</b>
How many meetings take place each week in the region? .....	<b>232</b>
How many H&I panels take place each week in the region? .....	<b>4</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>8000 euros</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>2</b>
How many times a year does your RSC meet virtually? .....	<b>2</b>
How many times a year does your regional admin body meet virtually? .....	<b>2</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is:

What committees or workgroups do you have at your RSC?

**FD/Outreach; H&I; Literature Distribution; Phonline; PR/PI; Project Based**

**Workgroups; Translations; Website**

Are any of these workgroups/committees new since the last WSC?

Does your RSC meeting use CBDM to reach decisions? .....

**Yes**

Do any of your areas use CBDM to reach decisions? .....

**Yes**

Comments about how that works:

**It works great for us, and we feel that it is our spiritual core as a service body. It is really hard for us to imagine ourselves making decisions in any other way.**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes, We have a regional FD committee, which has a yearly budget, and uses the same to visit and support fledgling areas or groups through workshops, facilitating service meetings, sharing info, sending literature, or even by direct financial support. This budget is used at the committee's discretion which then reports regularly to the rsc.**

Has your region discussed where NA does not exist in your region? .....

**Yes**

What kind of training and mentoring efforts take place in your region and/or its areas?

**Workshops at conventions or at the request of areas, areas sponsoring other areas or groups, and yearly service learning days combined with a regional GSR forum.**

Describe what kind of planning your region and/or its areas utilize.



**All committees plan for each 6 month cycle and each fiscal year, and all mayor planning decisions are discussed at the RSC. We also assess the effectiveness of the actions carried out. At the ASC's the planning is more scarce.**

Does your region or its areas have any shared services with other service bodies?

**No**

Successes with communication strategies in your region and/or its areas.

**Having a meeting search with map locations on our website has been really helpful. We have found that investing some effort and funds in having a functional website saves a lot of effort in other areas of service, for example phone line and PR.**

Successes with utilizing technology in new ways within your region and/or areas.

**Zoom is of course extremely helpful, and using tools such as survey monkey for voting has also worked really well.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**We have done major billboard campaigns in the subways of our two main cities, Barcelona and Madrid, this cycle. We are also going to do something similar on a smaller scale in other cities. There have also been poster campaigns on buses and bus stops which have proved pretty effective. We also put up regular posters, visit hospitals, professionals, etc.**

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonenumber or a helpline?

**Yes, Yes. We have a national phonenumber operated by one person 7 days a week all day.**

**This person carries a tablet pc with all group info including phone numbers, so we put people in touch directly with someone in their area. We also answer emails in different languages.**

Do you have a regional website?..... **Yes, [www.narcoticosanonimos.es](http://www.narcoticosanonimos.es)**

If yes, do you keep your meeting information updated on the website?..... **Yes**

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, Yes. We just hold a car workshop at our RSC. If there is demand for it in other places, we do offer it, but in general we do not have members who are informed or interested enough for this. In 98% of cases they just trust our judgement.**

Which method does your community use to reach a conscience on the CAR?

**Discussion and vote by RCMs at RSC meeting**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion?..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

## Innovations and Challenges

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What subject generated the most interest and discussion in your region this cycle?

**Public relations and fellowship development, basically how to get institutions to trust us and send people to our meetings.**

Please describe the most significant challenge your region has faced since WSC 2018

**Several problems with people in different areas wanting to lure newcomers to treatment centers or other businesses in very unethical ways.**

Please describe some highlights or successes your region has experienced since WSC 2018

**We have a new, more modern webpage which has helped a lot. Our relationships with prisons continue to improve, and our involvement in these are only limited by our human resources. We are also going forward in the establishment of prison sponsorship. The RSC is pretty solid, and our area and regional events have been very successful.**

What additional information would you like to share with other conference participants?

**Our region now belongs to two different zonal forums, the EDM and the LAZF, which is challenging for us as delegates and also for our region, but very giving.**

Is there anything in particular you want to discuss at the conference?

**We would be very interested in discussing how we could be more effective in sharing best practices, info, templates, guidelines, tools, etc, for all levels of service between regions. Most of the guides we have are pretty outdated, and we understand that keeping them up to date is a challenge. Therefore it would be very interesting to develop and promote toolboxes such as those being worked on as well as other ways of sharing info and not "reinventing the wheel" as we so often do in our regions without, of course, directing regions to do anything. As an example, if one needs to read about different recovery meeting formats, it would be very nice to have some easily available info other than that in the group booklet.**

## Facts about: Sweden Region

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Name of Regional Delegate .....	Leo K
Have you attended a WSC before? How many? .....	Yes, 1
Name of Alternate Delegate .....	Tomas K
Have you attended a WSC before? How many? .....	No
How many areas are in the region? .....	14
How many groups are in the region? .....	250
How many meetings take place each week in the region? .....	440
How many H&I panels take place each week in the region? .....	30
Number of members since WSC 2018? .....	Growing
Total money region contributed to your zonal forum during your last fiscal year? .....	

## Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	3
How many times a year does your RSC meet virtually? .....	0
How many times a year does your regional admin body meet virtually? .....	3
Does your region have a regional office? .....	Yes
Does your region have a regional convention? .....	No Attendance is:
What committees or workgroups do you have at your RSC?	

**Literature Distribution; Phonline; PR/PI; Project Based Workgroups; Regional Service Office; Translations; Website**

Are any of these workgroups/committees new since the last WSC?

**Translations**

Does your RSC meeting use CBDM to reach decisions? .....

Do any of your areas use CBDM to reach decisions? .....

Comments about how that works:

**It works well**

## Service Delivery & Best Practices

---

Are fellowship development (FD) or outreach efforts provided within your region?

**No**

Has your region discussed where NA does not exist in your region? .....

What kind of training and mentoring efforts take place in your region and/or its areas?

**Workshops**

Describe what kind of planning your region and/or its areas utilize.

**Workshops from the NA homepage**

Does your region or its areas have any shared services with other service bodies?

**Yes, PI events/Plans**

Successes with communication strategies in your region and/or its areas.

**CAR Workshops and surveys for all groups**

Successes with utilizing technology in new ways within your region and/or areas.

**ZOOM meetings**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Prison, Psychiatric clinics, Halfway houses, Treatment center, schools like Police, Socionom and different kind of healthcare educations/School**

Number of conferences our PR/PI committees participate in/exhibit at: .....2

Does your region have any type of NA phonenumber or a helpline?

**Yes, \*We have a 12 steplist and phone coordinator \*who make a regular update \*We have also a info coordinator who answer all mail \*and questions**

Do you have a regional website? ..... **Yes, www.nasverige.org**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, We started a plan to create Zoom Carworkshops for our 14 areas/250 groups. And opportunity for all groups to get access to a tally on googleform (who ends 20/2) with the motions, IDT and the litteratur questions and around 200 members from 14 areas took part in these workshops who we (Rd and Ad) went true in two weekends**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **Yes, IDT and**

**Litteratur questions**

Does your region engage in gathering a conscience for CAT material? ..... **No**

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**CAR Zoom; Servicewillingsness**

Please describe the most significant challenge your region has faced since WSC 2018

**Lack of servicewillingsness**

**Socialmedia Facebook/Instagram vs recovery in person**

Please describe some highlights or successes your region has experienced since WSC 2018

**Zoom**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**\*Lack of regional annual event \*Tools to Stimulate initiative to Annual Regional Event**

**Facts about: Tejas Bluebonnet Region**

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Name of Regional Delegate .....	<b>Keith P</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	<b>Steven P</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>11</b>
How many groups are in the region? .....	<b>239</b>
How many meetings take place each week in the region? .....	<b>575</b>
How many H&I panels take place each week in the region? .....	<b>95</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>900 US Dollars</b>

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?.....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>increasing</b>

What committees or workgroups do you have at your RSC?

**Convention/Events; H&I; Human Resources; Literature Distribution; Literature Review; PR/PI; Project Based Workgroups; Website; Other; Adopt-an-Inmate is a standing subcommittee we use to mail literature to addict inmates incarcerated in jails and penitentiaries both in or outside our region. For instance we send them a meeting schedule if they are being released to an area or region out**

Are any of these workgroups/committees new since the last WSC?

**Human Resources**

Does your RSC meeting use CBDM to reach decisions? .....

**Yes**

Do any of your areas use CBDM to reach decisions? .....

**Yes**

Comments about how that works:

**CBDM works well in our regional meetings. Some areas have yet to adopt CBDM for their own reasons.**

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes, FD/Outreach works as an ad hoc committee. For example- we have an area down in the Rio Grande Valley that is a 3-4 hour drive away from the middle of our region. When they came to one region and expressed a need for our help, we moved our next regional meeting to their area and swapped with the scheduled area. We also stayed an extra day and put on a half day of workshops designed to engage the local fellowship.**

Has your region discussed where NA does not exist in your region? ..... Yes

What kind of training and mentoring efforts take place in your region and/or its areas?

**We offered the previously mentioned area the workshops. The RDA and I have been approached to do some 12 concepts workshops with a home group. Multiple areas offer new trusted servant training when those GSRs or Alt GSRs come to their area, and treasury positions and literature distribution positions offer extensive OJT when new trusted servants are chosen. The RD team travels around during CAR season doing multiple CAR workshops, and during the off CAR years, we do IDT workshops around the region.**

Describe what kind of planning your region and/or its areas utilize.

**Activities are the only major category involving advanced planning in the areas of our region. The only regional planning we engage in surrounds our regional assembly- where we engage all GSRs in the region for their CAR votes. The region has 3 year convention advance planning ongoing- the current committee plu 1 year advance, and the following handled by our convention advisory committee.**

Does your region or its areas have any shared services with other service bodies?

**No**

Successes with communication strategies in your region and/or its areas.

**E-mail blasts are about the best example of communication strategies we use at this time. We are making use of Zoom calls for convention advisory committees and members are finding this works well. We have just started investigating what we need to do as a region to implement remote access via Zoom or Google Hangouts at our regional meetings.**

Successes with utilizing technology in new ways within your region and/or areas.

**Making baby steps as noted above.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Each area conducts its own PR efforts and only come to region to share best practices. Region maintains a booth which is used at various functions around the region and those efforts are shared between the PR chair and the various area's PR committees.**

Number of conferences our PR/PI committees participate in/exhibit at: .....2

Does your region have any type of NA phonline or a helpline?

**Yes, We are adopting BMLT. We also list our area helpline phone numbers individually, and we also list Spanish language helpine phone numbers on the website.**

Do you have a regional website?..... Yes, <https://tbrna.org/>

If yes, do you keep your meeting information updated on the website?..... Yes

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, This season we have had 4 area workshops, 1 at our regional convention, and a regional assembly in March when we bring all GSRs into 1 room for the day. Average**

attendance varies due to size of the area. The regional assembly usually attracts the largest audience, with as many as 100 GSRs in attendance. Usual attendance is around 75.

Which method does your community use to reach a conscience on the CAR?

**Discussion and vote by GSRs at regional workshop/assembly  
Straggler votes are allowed after the regional assembly to allow all voices to be heard.  
RDs are allowed to make a decision based on new information and upon review with  
RSC admin body during the WSC.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **Yes, We review the essays and discuss the survey extensively.**

Does your region engage in gathering a conscience for CAT material? ..... **No**

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**1. DRT/MAT IDT, 2. Additionally we had lots of responses on SPAD workshops we've done. 3. Lots of review and input on the Mental Health IP.**

Please describe the most significant challenge your region has faced since WSC 2018

**The main challenge to our region is it's size and geographic spread. We have a 10 hour drive from Beaumont in the east, to Brownsville in south Texas, and Austin is 6 hours from either side.**

Please describe some highlights or successes your region has experienced since WSC 2018

**1. DRT/MAT IDT. We opened excellent dialog within the region and we the RD team believe that home groups are seeing improvement in the way potential members in DRT/MAT situations are being treated in our meetings. 2. Super participation with SPAD and IP development workshops we've done.**

What additional information would you like to share with other conference participants?

**It's a pleasure and an honor to be able to serve with you.**

Is there anything in particular you want to discuss at the conference?

**Not at this time.**

**Facts about: Tri-State Region**

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Name of Regional Delegate .....	<b>Terry B</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	<b>Toni C</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>25</b>
How many groups are in the region? .....	<b>600</b>
How many meetings take place each week in the region? .....	<b>650</b>
How many H&I panels take place each week in the region? .....	
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face? .....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>6</b>
How many times a year does your regional admin body meet virtually? .....	<b>6</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>decreasing</b>
What committees or workgroups do you have at your RSC?	
<b>Convention/Events; FD/Outreach; H&amp;I; PR/PI; Project Based Workgroups; Regional Service Office; Website</b>	
Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?	
<b>Yes, Services provided by the local area service committees: if a group is absent from ASC for extended amounts of time, a representative reaches out to them.</b>	
Has your region discussed where NA does not exist in your region? .....	<b>No</b>
What kind of training and mentoring efforts take place in your region and/or its areas?	
Describe what kind of planning your region and/or its areas utilize.	
Does your region or its areas have any shared services with other service bodies?	
<b>Yes, Joint Area Services committee among nearby ASCs includes Public Relations, H&amp;I, Literature, Outreach, and a Convention.</b>	
Successes with communication strategies in your region and/or its areas.	
<b>Meeting online for RSC has enabled more people to participate, especially those with additional needs or those that live far away from the Regional Service Office.</b>	
Successes with utilizing technology in new ways within your region and/or areas.	



**We've begun using Zoom to meet online for our RSC and P&A meetings. We hosted our first online CAR workshop this year.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Website, phone line, contacting local professionals and institutions, universities, and participating in local events in partnership with local recovery non-profits (eg. PR booth at annual recovery walk).**

Number of conferences our PR/PI committees participate in/exhibit at: .....

Does your region have any type of NA phonenumber or a helpline?

**Yes**

Do you have a regional website?..... **Yes, <https://www.tristate-na.org/index.php>**

If yes, do you keep your meeting information updated on the website?..... **Yes**

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, 5 Workshops hosted by RD around our region, 1 of them broadcast online. Several more conducted by RCMs.**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per Area**

**We're using online voting for the RCMs for the first time this year.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion?..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **Yes**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**Lack of Trusted Servants, Zones, FIPT, Lack of Geographical organization, MAT, distrust among the service structure.**

Please describe the most significant challenge your region has faced since WSC 2018

**Lack of Trusted Servants, some members feel disconnected, Technology (can help and hurt us), Making service attractive again, Lack of old timers (need to come back).**

Please describe some highlights or successes your region has experienced since WSC 2018

**Technology use of Zoom (able to serve online), Being a Trusted Servant, Being a needed resource in the community, Taking pride in sticking with policies, unity in our regions & beliefs in group conscious, youth involvement, STL & Spiritual Retreat.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**How we can cultivate trust, unity, transparency, and collaboration between the fellowship, the service structure, and NAWS.**

## Facts about: UK Region

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Name of Regional Delegate .....	<b>Simon J</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Sam K</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>31</b>
How many groups are in the region? .....	<b>1000</b>
How many meetings take place each week in the region? .....	<b>1214</b>
How many H&I panels take place each week in the region? .....	<b>27</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>9220 € (Euros)</b>

## Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>6</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: staying the same</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; FD/Outreach; H&I; Human Resources; Phonenumber; PR/PI; Project Based Workgroups; Regional Service Office; Website; Other; Distance Sponsorship; Prison Sponsorship**

Are any of these workgroups/committees new since the last WSC?

**FD/Outreach; Other; Regional Seating Guidelines; Social Media Guidelines**

Does your RSC meeting use CBDM to reach decisions? .....

**Yes**

Do any of your areas use CBDM to reach decisions? .....

**Yes**

Comments about how that works:

**We developed Guidelines based on CBDM Basics and they work well. We've done this for a couple of years now and are pretty comfortable using them. It certainly depends on who's chairing the meeting though, as leadership in this process is important.**

## Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes, We had an FD committee for several years, but it folded some years ago. At our last RSC (January 2020) we re-formed the FD Committee and they are now forming a Steering Committee and rewriting their Guidelines for approval by the RSC**

Has your region discussed where NA does not exist in your region? .....

**No**

What kind of training and mentoring efforts take place in your region and/or its areas?

Each service position on the Admin committee writes a 'handover sheet' for the next incumbent of that position, to be updated each rotation. Training is very sporadic and often comes down to sponsorship. Training is available in certain subcommittees ie. helpline training etc. with designated people who do this. Often mentoring in all positions and levels of service is left to individuals with the willingness, passion and time to do it. Therefore can be lacking in many areas of the fellowship. Our region tries to have a buddy system for people new to the body and we have WhatsApp groups to encourage unity and support. Some areas give time to do GSR and service structure workshops to emphasise the importance of our service structure and effective communication and unity.

**UKCNA 2018 - Conscience of UK Fellowship to deliver main stage shares on importance & value of Service by Chairs of UK Subcommittees to foster and mentor members into service through shared experience. Delegates deliver workshops/presentations & reach out to members**

Describe what kind of planning your region and/or its areas utilize.

**We have annual budgets, and our guidelines offer a calendar of dates for Region actions. We also have a Resource Chair, who's job is to do this RSC plan in general seems to be fluid and in response to RCMs.**

Does your region or its areas have any shared services with other service bodies?

**Yes, The 4 London ACSs combine to host the London convention. They have an Accountability rep, who travels around the 4 ASCs to report - in both directions.**

Successes with communication strategies in your region and/or its areas.

**Our Region Admin creates a vacancy sheet for Regional service positions including the subcommittees. It's very helpful and the action list compiled by the secretary for RCMs is also invaluable especially to new RCMs. Utilising a Resource Chair/V.Chair to communicate with all three sections of RSC. Meeting regularly as an Admin committee & disseminating actions through Minutes**

Successes with utilizing technology in new ways within your region and/or areas.

**\* The closed Facebook groups and 'Basecamp' for subcommittees seem to work well. as well as our own WhatsApp groups. \* We use VOIP phone technology to link prison meetings to some of our conventions. \* Moving from Skype to Zoom conference calls (Regional Zoom account). WhatsApp groups for UKRSC Admin Committee. Female RSC & Male RSC groups (information, travel & accommodation sharing)**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**As to number - approx 8. Nurses, Prison Governors, Psychiatrists. Probation Officers plus monthly attendance at Cross Parliamentary Committee on Drugs Alcohol, Quarterly meetings with MARG (Mutual Aid Reference Group) plus Regional/London based Social Workers. Magistrates/Judges in London at their national association.**

Number of conferences our PR/PI committees participate in/exhibit at: .....4

Does your region have any type of NA phonenumber or a helpline?

**Yes, There is a national 14h/7d helpline with a non geographic phone number. This is overseen by the Regional Comms Committee, who also oversees the Website**

Do you have a regional website?..... **Yes, www.ukna.org**

If yes, do you keep your meeting information updated on the website?..... **Yes**

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, \* CAR workshop at RSC for RCMs. \*Many RCMs will conduct their own CAR workshops at Area. \*RD/RDA will conduct 2 workshops - 1 in north UK, 1 in south UK  
\*They will not be internet accessible this cycle, but we hope to organise this for the next one.**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per Area**

**ASCs collect Area conscience. RSC produces 'Survey Monkey' questionnaire for tally collection pre March RSC. If any votes are undecided, then further discussion/vote at RSC. Limited discussions on CAT at March Region**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion?..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**We had a workgroup (Vision Committee) look at relocation of our Regional Service Office (UKSO) outside London, mainly for cost reasons. We spent a year working with Areas and Groups and finally voted at our last Regional meeting to relocate to Preston, in the north of the UK.**

Please describe the most significant challenge your region has faced since WSC 2018

**\*Internal communications, and recruitment of suitable trusted servants to core positions.**

**\*The UKSO vision committee's proposed move, and in general trying to change subcommittee culture and bring them to be more accountable to the UK fellowship.**

**\*On-line communities and their relationship to our RSC. The HIGNA (Highlands and Islands Group) attended our RSC and our conscience was to ask them to step back to guest status until we developed RSC seating guidelines. \*Waiting for outcome of discussions at WSC to develop this thinking.**

Please describe some highlights or successes your region has experienced since WSC 2018

**\*The vision committee and the relocation of the UKSO UK Service Office). \*Translating White 'welcome' key tags into Welsh - started with a Group request, NA now has them as inventory! \*More RCMs attending the RSC. \*Change from interim directors at UKSO to full serving UKSO Directors & improved relations with UK Service Office.**

What additional information would you like to share with other conference participants?

**New UKFD (Fellowship Development) Committee (more to follow in the future).**

**Continued growth of ASCs representation - up to 21.**

**RSC is now looking into larger premises to accommodate members**

Is there anything in particular you want to discuss at the conference?

**We had long discussions about the UK Region voting in the CAR tally. As a seated Region we have a vote, but we are also a seated member of the EDM (European Delegates Meeting [European Zonal Forum]). The UK are proposing a motion at the EDM in March 2020 that all Conference seated Regions at the EDM should withdraw from the EDM tally (PNV) so that the EDM vote accurately carries the voice of only unseated 'Regions'.**

### Facts about: Ukraine Region

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Name of Regional Delegate .....	<b>Sasha</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	<b>Lyubomyr</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>19</b>
How many groups are in the region? .....	<b>80</b>
How many meetings take place each week in the region? .....	<b>304</b>
How many H&I panels take place each week in the region? .....	<b>14</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>2</b>
How many times a year does your RSC meet virtually? .....	<b>10</b>
How many times a year does your regional admin body meet virtually? .....	
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>increasing</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; FD/Outreach; H&I; Literature Distribution; Phonenumber; PR/PI;**

**Project Based Workgroups; Regional Service Office; Translations; Website**

Are any of these workgroups/committees new since the last WSC?

**Project Based Workgroups**

Does your RSC meeting use CBDM to reach decisions? .....

**Yes**

Do any of your areas use CBDM to reach decisions? .....

**Yes**

Comments about how that works:

**Sometimes it's looks like more time consuming and need more patience among the body. But it really works well because each area are heard and it helps us to understand more deeper and more clear some contradict questions and move forward as a body in unity.**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes, We have FD committee, which holds online meetings each month. The purpose of this meetings to gather area's FD committees chairs (representatives) and share best practices in FD sphere. Also the committee does 5-6 FD trips in half a year and lead the project "RCM's School" online (RCM's oriented workshops)**

Has your region discussed where NA does not exist in your region? .....

**Yes**

What kind of training and mentoring efforts take place in your region and/or its areas?

**Each RSC meeting we hold workshops for SC and RCM's, also each year we hold H&I/PI Assembly, once in a two years we hold GSR Assembly, also we have Literature distribution/Translation committees Assembly, as I mention earlier we have RCM's School**

Describe what kind of planning your region and/or its areas utilize.

**We are making plans at every face-to-face RSC meeting for next six month. This planning include budgeting for next six month, FD trips, creating work groups for temporary needs, RD trips, assemblies etc.**

Does your region or its areas have any shared services with other service bodies?

**Yes, Central European Service Symposium in Lviv in cooperation with Poland region; Translations of CAR workshops with Russian Zonal Forum and few of it's regions and also Moldova, Lithuania; Proofreading and some translations of PR Handbook into Russian in cooperation with PI committee of Russian Zonal Forum.**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

**We were started to use Zoom for conducting webinars on SPAD R&I, CAR, RCM's School; we have regional FB page and youtube channel; at area level - some areas have an instagram account.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**boxes with business cards and/or posters in pharmacies, probation centres, ambulance stations, DRT centres, social services centres, police stations, hospitals; stickers and video inside of municipal transport; single regional phonenumber and areas phone line numbers; PI/PR presentations and round tables for professionals; information posters at bus stops and underground stations; regional and areas websites.**

Number of conferences our PR/PI committees participate in/exhibit at: .....1

Does your region have any type of NA phonenumber or a helpline?

**Yes, All calls to our regional phone line number are free of charge. We are using IP telephonies. The work fulfill by 3-4 trusted servants. People who call get information about NA, meetings schedule, website or phone line of area from where he calls. The phone line works from 10 am to 10 pm.**

Do you have a regional website?..... Yes, <https://na-ua.org>

If yes, do you keep your meeting information updated on the website?..... Yes

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, Right now were held 3 workshops for RCM's and SC via Zoom. At these workshops were present from 15 to 20 people. Also we will have GSR assembly in March where we are waiting for presence of all our GSR's.**

Which method does your community use to reach a conscience on the CAR?

**Discussion and vote by GSRs at regional workshop/assembly**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **Yes, if Literature survey is considered as a part not related to motions so yes. The survey was sent to RCM's with request to complete it and send it back to delegate. Also we will discuss it at GSR assembly.**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**We discussed about opportunity to officially export and selling literature and rising price of the literature if we will do it legally. Hosting of European Convention Conference of NA.**

Please describe the most significant challenge your region has faced since WSC 2018

**Difficulties in interaction with our Legal Entity such as signing of rent contracts for our groups, opening of a bank account, accountability of Legal Entity and absence any guidelines connected with it.**

Please describe some highlights or successes your region has experienced since WSC 2018

**\*separated RSC meeting from Convention (because it hard for servants stay in service at RSC and not be involved in convention activities); \*created single regional phone line number; \*host Central European Service Symposium in cooperation with Poland; \*held Second Ukrainian Convention; \*added to our regional website online helper; \*collected and translated personal stories of Ukrainian members for Little White Booklet in Ukrainian; \*held first Literature distributions/Translations Committees assembly; \*started school for RCM's; \*started to send our RD to zonal meetings (EDM) on our own costs; \*rise amount of FD trips from 3 to 6 in half a year; \* became WSC participants**

What additional information would you like to share with other conference participants?

**we want to invite each of you to our 3rd Ukrainian Convention which take place from 26th to 28th June 2020 in Lviv. And of course invite you to 37 European Convention and Conference NA which take place from 23rd to 25th July 2021 (event in English). welcome to Ukraine your experience is important to us.**

Is there anything in particular you want to discuss at the conference?



### Facts about: Upper Midwest Region

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Name of Regional Delegate .....	<b>Nichole A</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Shawn O</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
How many areas are in the region? .....	<b>2</b>
How many groups are in the region? .....	<b>57</b>
How many meetings take place each week in the region? .....	<b>84</b>
How many H&I panels take place each week in the region? .....	<b>10</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>0</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>1</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is:
What committees or workgroups do you have at your RSC?	

#### Convention/Events; Website

Are any of these workgroups/committees new since the last WSC?

Does your RSC meeting use CBDM to reach decisions? ..... **No**

Do any of your areas use CBDM to reach decisions? ..... **No**

Comments about how that works:

**We seem to heading that way**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes, We have FD position, but it's been vacant for a long time. We do give our meeting starter kits to new meetings.**

Has your region discussed where NA does not exist in your region? ..... **Yes**

What kind of training and mentoring efforts take place in your region and/or its areas?

#### GSR training

Describe what kind of planning your region and/or its areas utilize.

**Not a clue**

Does your region or its areas have any shared services with other service bodies?

**No**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

Number of conferences our PR/PI committees participate in/exhibit at: .....1

Does your region have any type of NA phonenumber or a helpline?

**Yes, Helpline with numbers to be able to reach H&I Chair, PR Chair and/or Area Chair**

Do you have a regional website? ..... **Yes, UMRNA**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes, Lewis & Clark Area: Chili feed 80%; Lake Agassiz Area: Chili feed 8%**

Which method does your community use to reach a conscience on the CAR?

**Discussion and vote by GSRs at regional workshop/assembly**

If a motion that your region has reached a conscience on is amended at the WSC do you have some

discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions?

Does your region engage in gathering a conscience for CAT material? ..... **No**

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**GSR participation**

Please describe the most significant challenge your region has faced since WSC 2018

**Mismanaged funds at our Regional Convention: -\$3800.00**

Please describe some highlights or successes your region has experienced since WSC 2018

**Moving forward with updating our website and starting to get closer (With pain, there's growth)**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

## Facts about: Upper Rocky Mountain Region

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Name of Regional Delegate .....	Carla W
Have you attended a WSC before? How many? .....	Yes, 3
Name of Alternate Delegate .....	Gail W
Have you attended a WSC before? How many? .....	Yes, 1
How many areas are in the region? .....	5
How many groups are in the region? .....	41
How many meetings take place each week in the region? .....	125
How many H&I panels take place each week in the region? .....	18
Number of members since WSC 2018? .....	Growing
Total money region contributed to your zonal forum during your last fiscal year? .....	0

## Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	4
How many times a year does your RSC meet virtually? .....	0
How many times a year does your regional admin body meet virtually? .....	0
Does your region have a regional office? .....	No
Does your region have a regional convention? .....	Yes Attendance is: increasing
What committees or workgroups do you have at your RSC?	

### Convention/Events; PR/PI; Website

Are any of these workgroups/committees new since the last WSC?

### PR/PI

Does your RSC meeting use CBDM to reach decisions? .....

Do any of your areas use CBDM to reach decisions? .....

Comments about how that works:

**We use a hybrid of CBDM and Robert's Rules, more CBDM though.**

## Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes, There are a couple of areas doing outreach. Also, several groups/areas have started a capture the flag to help get members to travel to struggling groups. These are new efforts but are having good results.**

Has your region discussed where NA does not exist in your region? .....

What kind of training and mentoring efforts take place in your region and/or its areas?

**At the regional level, several positions have alternate positions. We could do better in this area. Some areas use workshops for H&I and phonline training. Some areas also do workshops before the service meeting.**

Describe what kind of planning your region and/or its areas utilize.

**Some areas have subcommittees that utilize planning meetings.**

Does your region or its areas have any shared services with other service bodies?

No

Successes with communication strategies in your region and/or its areas.

**Our region has started using the "Group Me" app for our PR adhoc as suggested from one of the areas that has seen a lot of success with using it. Our region has also started using "Google Groups" for reports and communication, which has issues, but is better than using email/phone only. And one area stated "picking up the phone" has been very successful.**

Successes with utilizing technology in new ways within your region and/or areas.

**We have one group using Zoom to bring in speakers for speaker meetings from around the globe. They have opened it up for other groups/members to Zoom in as well. One area uses "Group Me" app for reports, flyers, minutes and messaging. One area is utilizing the BMLT on their website and reports it works FANTASTIC. We also have a group trying an online meeting using ZOOM.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**We have recently started forming a PR umbrella structure at the regional level. This is very new and still in the formation stage. The last Zoom call we invited members/groups to attend and talk about what they were doing. Areas are taking panels into schools, homeless shelters and an IOP (Intensive outpatient program). One area reports Phonenumber poster drives as successful. One area is hosting panel meeting for professional and for the public at their college and healthfair. Areas also distribute meeting lists.**

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonenumber or a helpline?

No

Do you have a regional website?..... Yes, [www.urmrna.org](http://www.urmrna.org)

If yes, do you keep your meeting information updated on the website?..... Yes

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes, The RD/AD team workshopped the CAR in February for the region and has made ourselves available for areas requesting help. There was also quite a few newer members attending the Zone from our region, that really helped people get a grasp on things.**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion?..... Yes

Does your region discuss the parts of the CAR not related to motions? No

Does your region engage in gathering a conscience for CAT material? . **Yes, We keep it brief, but ask for direction on CAT material. We are most often given a vote of confidence.**

### **Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Forming the PR umbrella and what it will look like.**

Please describe the most significant challenge your region has faced since WSC 2018

**Filling in the gaps - we are a geographically large region and can sometimes get disconnected. Training new members is hard and while they bring much needed enthusiasm, it takes time to get them up to speed.**

Please describe some highlights or successes your region has experienced since WSC 2018

**The region is much more openminded as a whole and the environment is much more supportive. We are working on the PR addition and have implemented Zoom for use within the region. Areas are seeing growth.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**The upcoming lawsuit and how we as a seated region and a trustor of the FIPT would also have a say. Also the possibility of a counter-suit to recoup the cost of the lawsuit to the fellowship.**

## Facts about: Uruguay Region

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Name of Regional Delegate .....	<b>Cristian G</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	<b>Julio F</b>
Have you attended a WSC before? How many? .....	<b>Yes, 4</b>
How many areas are in the region? .....	<b>5</b>
How many groups are in the region? .....	<b>63</b>
How many meetings take place each week in the region? .....	<b>180</b>
How many H&I panels take place each week in the region? .....	<b>6</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>500 US Dollars</b>

## Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>12</b>
How many times a year does your RSC meet virtually? .....	<b>12</b>
How many times a year does your regional admin body meet virtually? .....	<b>12</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>decreasing</b>
What committees or workgroups do you have at your RSC?	
<b>FD; Outreach; H&amp;I; Literature distribution; Helpline; PR/PI; Website;</b>	
Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

**We look for balance to reach a conscience without the need for a vote**

## Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes We created then Norte Area**

Has your region discussed where NA does not exist in your region? .....

**Yes**

What kind of training and mentoring efforts take place in your region and/or its areas?

**Forums and area workshops**

Describe what kind of planning your region and/or its areas utilize.

**Quarterly committee planning**

Does your region or its areas have any shared services with other service bodies?

**Yes, We utilize the NA umbrella system**

Successes with communication strategies in your region and/or its areas.

**The Zoom platform**

Successes with utilizing technology in new ways within your region and/or areas.

### The Zoom platform

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

#### We are reaching out government authorities

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonenumber or a helpline?

**Yes, We receive more than 1200 calls per year, we transfer the calls to 10 cellphones throughout the region, the helpline operates 24/7**

Do you have a regional website?..... **Yes, [www.na.org.uy](http://www.na.org.uy)**

If yes, do you keep your meeting information updated on the website?..... **Yes**

### Reaching Decisions on WSC Issues

---

Has your region hosted CAR workshops?

**Yes, One workshop in our service conference, 20 people average attendance**

Which method does your community use to reach a conscience on the CAR?

**Vote count, one vote per member**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion?..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **Yes, we hold a special meeting to study the CAR so the RDs can carry the regional conscience**

Does your region engage in gathering a conscience for CAT material? .....**Yes, we hold a special meeting to study the CAT so the RDs can carry the regional conscience**

### Innovations and Challenges

---

What subject generated the most interest and discussion in your region this cycle?

**The fellowship events**

Please describe the most significant challenge your region has faced since WSC 2018

**The creation of the rural Norte Area**

Please describe some highlights or successes your region has experienced since WSC 2018

**The participation of the majority of the groups in the RSC meeting. The rebirth of the PR sub committee after not having operated for two years**

What additional information would you like to share with other conference participants?

**The self support practices of the region**

Is there anything in particular you want to discuss at the conference?

**The FIPT**

**Facts about: Utah Region**

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Name of Regional Delegate ..... **James K**  
 Have you attended a WSC before? How many? ..... **Yes, 1**  
 Name of Alternate Delegate ..... **Collyn B**  
 Have you attended a WSC before? How many? ..... **No**  
 How many areas are in the region? ..... **6**  
 How many groups are in the region? ..... **55**  
 How many meetings take place each week in the region? ..... **96**  
 How many H&I panels take place each week in the region? ..... **29**  
 Number of members since WSC 2018? ..... **Staying the same**  
 Total money region contributed to your zonal forum during your last fiscal year? ..... **0 US Dollars**

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face? ..... **6**  
 How many times a year does your RSC meet virtually? ..... **0**  
 How many times a year does your regional admin body meet virtually? ..... **0**  
 Does your region have a regional office? ..... **No**  
 Does your region have a regional convention? ..... **Yes** Attendance is:  
 What committees or workgroups do you have at your RSC?  
**Convention/Events; H&I; Literature Distribution; PR/PI; Website**  
 Are any of these workgroups/committees new since the last WSC?  
 Does your RSC meeting use CBDM to reach decisions? ..... **No**  
 Do any of your areas use CBDM to reach decisions? ..... **No**  
 Comments about how that works:  
**Some areas use a blend of CBDM, but have not fully transitioned.**

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?  
**Yes, We reach out to missing areas. Outreach to groups and members!**  
 Has your region discussed where NA does not exist in your region? ..... **No**  
 What kind of training and mentoring efforts take place in your region and/or its areas?  
**H&I, Service learning days, Vice chairs to train.**  
 Describe what kind of planning your region and/or its areas utilize.  
**Zero**  
 Does your region or its areas have any shared services with other service bodies?  
**Yes, Regions combine activities together**  
 Successes with communication strategies in your region and/or its areas.  
**Transparency with funds, Web Services, awesome secretary and excellent RD's**  
 Successes with utilizing technology in new ways within your region and/or areas.



**Telemeetings, Global Spanish zoom meeting**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Recovery Days, literature racks, booths at events**

Number of conferences our PR/PI committees participate in/exhibit at: .....10

Does your region have any type of NA phonenumber or a helpline?

**No**

Do you have a regional website? ..... **Yes, <https://nautah.org/>**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes, 3-5 workshops, 10-20 in attendance at each event**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **Yes, we have discussions on the CAR as a whole, in its entirety**

Does your region engage in gathering a conscience for CAT material? ..... **Yes, we disseminate CAT information and discuss**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**FIPT**

Please describe the most significant challenge your region has faced since WSC 2018

**Lack of support (same 10 members holding all positions), Disunity, Taxes - non-profit standing, Willingness to serve**

Please describe some highlights or successes your region has experienced since WSC 2018

**We still carry the message!**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**Facts about: Venezuela Region**

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Name of Regional Delegate .....	<b>Antenor D</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	<b>Jose Q</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>0</b>
How many groups are in the region? .....	<b>33</b>
How many meetings take place each week in the region? .....	<b>98</b>
How many H&I panels take place each week in the region? .....	<b>5</b>
Number of members since WSC 2018? .....	<b>Shrinking</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>0</b>

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?.....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>increasing</b>
What committees or workgroups do you have at your RSC? <b>Conventions/events; FD/outreach; H&amp;I; Literature distribution; Helpline; PR/PI;                  Website; Workgroups FD/outreach</b>	
Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works: <b>Is effective for decision making</b>	

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region? <b>Yes, We visit groups in different areas of the country that have asked for assistance, and we have opened H&amp;I panels</b>	
Has your region discussed where NA does not exist in your region? .....	<b>No</b>
What kind of training and mentoring efforts take place in your region and/or its areas? Describe what kind of planning your region and/or its areas utilize. <b>Annually and quarterly</b>	
Does your region or its areas have any shared services with other service bodies? <b>Yes, H&amp;I and PR, attending H&amp;I panels in treatment centers that offer services to help addicts recover</b>	
Successes with communication strategies in your region and/or its areas.	

**We rebuilt the website to provide a clearer and more direct image to the addict who still suffers and for anyone who is looking for NA information in Venezuela, so we can avoid personality conflicts and we can carry a clean, spiritual and loving message for the addict who still suffers**

Successes with utilizing technology in new ways within your region and/or areas.

**We created social media with Facebook:@Venezuela official-Twitter:@na\_vzla and Instagram:na\_vzla o we can avoid personality conflicts and we can carry a clean, spiritual and loving message for the addict who still suffers**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Contacts with correctional institutions, treatment centers, PSIs on radio and TV**

Number of conferences our PR/PI committees participate in/exhibit at: .....1

Does your region have any type of NA phonenumber or a helpline?

**Yes, We provide the helpline information by using PSIs on radio and TV, social media and the website**

Do you have a regional website? ..... **Yes, www.navenezuela.org**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, We had a regional meeting and prior to the workshop we sent all the pertinent CAR information, 5 people attended**

Which method does your community use to reach a conscience on the CAR?

**Debate and voting by GSRs during a workshop or a regional assembly**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **Yes, We read out the sections that are related and then we open the floor opinions and shares**

Does your region engage in gathering a conscience for CAT material? .. **Yes, We facilitate workshops**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Attracting members to service**

Please describe the most significant challenge your region has faced since WSC 2018

**The lack of interest from the groups to make the NA message more attractive**

Please describe some highlights or successes your region has experienced since WSC 2018

**The incorporation of new members in service and in the service bodies**

What additional information would you like to share with other conference participants?

**None**

Is there anything in particular you want to discuss at the conference?

**No**

**Facts about: Volunteer Region**

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Name of Regional Delegate ..... **Jim B**  
 Have you attended a WSC before? How many? ..... **Yes, 4**  
 Name of Alternate Delegate ..... **Vince B**  
 Have you attended a WSC before? How many? ..... **No**  
 How many areas are in the region? ..... **10**  
 How many groups are in the region? ..... **144**  
 How many meetings take place each week in the region? ..... **377**  
 How many H&I panels take place each week in the region? ..... **35**  
 Number of members since WSC 2018? .....  
 Total money region contributed to your zonal forum during your last fiscal year? ..... **2000 US Dollars**

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face? ..... **4**  
 How many times a year does your RSC meet virtually? ..... **4**  
 How many times a year does your regional admin body meet virtually? .....  
 Does your region have a regional office? ..... **No**  
 Does your region have a regional convention? ..... **Yes** Attendance is: **decreasing**  
 What committees or workgroups do you have at your RSC?  
**Convention/Events; FD/Outreach; H&I; PR/PI; Website**  
 Are any of these workgroups/committees new since the last WSC?  
 Does your RSC meeting use CBDM to reach decisions? ..... **No**  
 Do any of your areas use CBDM to reach decisions? ..... **Yes**  
 Comments about how that works:

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?  
**TN is a vast state geographically. We have an Outreach Committee as well as a FD effort in the HOT Area named Nomadic Addicts where they travel longer distances many weeks in a row to develop a group and support the local meeting that stands alone geographically. It is very successful.**  
 Has your region discussed where NA does not exist in your region? ..... **Yes**  
 What kind of training and mentoring efforts take place in your region and/or its areas?  
**Larger PR learning and training days.**  
 Describe what kind of planning your region and/or its areas utilize.  
**Developing long term planning and calendaring the regional agenda annually.**  
 Does your region or its areas have any shared services with other service bodies?  
**Yes, Two of the areas comprising the Greater Nashville Area have developed a common services platform and they are finding ways to improve its effectiveness.**  
 Successes with communication strategies in your region and/or its areas.

**Our HOT Area continues its Nomadic Addicts initiative, carrying a meeting to struggling locations and supporting them over a course of months, not hours. Their recent training had 20 members attend and 3 attend via Zoom. Of the attendees 9 traveled more than hour for training. They use the Rural Co-Op model from the Guide To Local Service. As a result of using this service and making these outlying groups believe their voice matters 4 of the groups we were supporting with the Rural Co-Op now have active GSR's who regularly attend their Area Meeting.**

Successes with utilizing technology in new ways within your region and/or areas.

**We have an active Zoom platform maintained by our Information technology Communication Committee. Members attend events and committees virtually with ease now.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**An active PR Committee travels to areas requesting training and education events. Each of our member areas have requested and been given a PR Presentation board similar to the one we use at events like WSC and training on how to present information for a varied audience is happening. A strong sense of commitment is exhibited by the PR Committee and the growth is evident in their results.**

Number of conferences our PR/PI committees participate in/exhibit at: .....10

Does your region have any type of NA phonenumber or a helpline?

**Yes**

Do you have a regional website?..... **Yes, natennessee.org**

If yes, do you keep your meeting information updated on the website?..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, We have hosted several events for our areas, approximately 4 CAR/CAT workshops covering many of our Areas. Some areas held their own CAR workshops. We made available the material via Zoom for many of the events. Attendance is low.**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion?..... **No**

Does your region discuss the parts of the CAR not related to motions? **Yes**

Does your region engage in gathering a conscience for CAT material? **Yes, We assemble a CAT tally sheet and collect the information to promote a sense of conscience for the Delegate team to carry to the WSC.**

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**THE IDT on DRT/MAT was a well discussed topic. 7th Tradition/Monetary discussions. Fiscal responsibility and planning.**

Please describe the most significant challenge your region has faced since WSC 2018

**Migrating our services from 6 meetings per year to 4. It was a two year process to convert. Many struggles and challenges were overcome.**

Please describe some highlights or successes your region has experienced since WSC 2018

**Our HOT Area continues its Nomadic Addicts initiative, carrying a meeting to struggling locations and supporting them over a course of months, not hours. Their recent training had 20 members attend and 3 attend via Zoom. Of the attendees 9 traveled more than hour for training. They use the Rural Co-Op model from the Guide To Local Service. As a result of using this service and making these outlying groups believe their voice matters 4 of the groups we were supporting with the Rural Co-Op now have active GSR's who regularly attend their Area Meeting.**

What additional information would you like to share with other conference participants?

**Tennessee is a wonderful state and a popular vacation destination with big cities like Memphis and Nashville and the beautiful Smokey Mountains to the East. Our Website uses the BMLT coding and we have access to more than 300 meetings per week. Please come visit us and share in the recovery we call home.**

Is there anything in particular you want to discuss at the conference?

**Building more communication and finding unity to help carry the message.**

**Facts about: Washington Northern Idaho Region**

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Name of Regional Delegate ..... **Theo M**  
 Have you attended a WSC before? How many? ..... **Yes, 1**  
 Name of Alternate Delegate ..... **Kia K**  
 Have you attended a WSC before? How many? ..... **No**  
 How many areas are in the region? ..... **21**  
 How many groups are in the region? ..... **570**  
 How many meetings take place each week in the region? ..... **910**  
 How many H&I panels take place each week in the region? ..... **125**  
 Number of members since WSC 2018? ..... **Staying the same**  
 Total money region contributed to your zonal forum during your last fiscal year? ..... **45024 US Dollars**

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?..... **4**  
 How many times a year does your RSC meet virtually? ..... **0**  
 How many times a year does your regional admin body meet virtually? ..... **0**  
 Does your region have a regional office? ..... **No**  
 Does your region have a regional convention? ..... **Yes** Attendance is: **increasing**

What committees or workgroups do you have at your RSC?  
**Convention/Events; H&I; Literature Review; PR/PI; Website; Other; Our literature committee does not distribute lit, but is a resource of experience for areas and has been providing more lit writing/review over the past few years. We have an IT committee-- they oversee regional website and assist areas in starting/mainta**

Are any of these workgroups/committees new since the last WSC?  
 Does your RSC meeting use CBDM to reach decisions? ..... **Yes**  
 Do any of your areas use CBDM to reach decisions? ..... **Yes**  
 Comments about how that works:

**about half our areas reported using CBDM. Of those areas, almost all reported (on a scale of 1 to 5) of CBDM's effectiveness being a 4 or 5.**

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?  
**Yes, Not many committees are named this. However we have a strong H&I presence. Also region pays for a "mobile convention" each year. The point of this is to have a free event in a struggling and/or rural place in our region.**

Has your region discussed where NA does not exist in your region? ..... **Yes**  
 What kind of training and mentoring efforts take place in your region and/or its areas?  
**GSR trainings, regional learning days, some areas have learning days, trainee positions for regional treasurer and secreatry.**

Describe what kind of planning your region and/or its areas utilize.

**Not a lot. Area inventories hosted by the delegates usually result in goals.**

Does your region or its areas have any shared services with other service bodies?

**Yes, PNWCNA, the second oldest convention, rotates between 4 regions that used to make up the Pacific Northwest Region... not exactly shared services but we have to communicate**

Successes with communication strategies in your region and/or its areas.

**Technology: We used Zoom when hosting Western Service Learning Days this year, and it allowed for a regional committee instead of just people near Seattle. More and more committees are using closed FB groups. Our delegates started a closed FB group about two years ago, the amount of members we can reach in this manner is unparalleled.**

Successes with utilizing technology in new ways within your region and/or areas.

**See above. Also our regional IT committee continues to increase in productivity. They implemented a ticket system for requests, and their response time is very fast. They close 65+ tickets per quarter.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**We have not been active with PSA's, but many areas provide booths and/or presentations**

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonenumber or a helpline?

**No**

Do you have a regional website? ..... **Yes, <https://www.wnirna.org/>**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, 5 CAR workshops in different areas; 1 CAR workshop at RSC meeting; 1 CAR workshop at one of our regional conventions**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per Area**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**DRT/MAT**

Please describe the most significant challenge your region has faced since WSC 2018



**\*We had an issue arise when our taxes were not filed on time. This was very polarizing, not a lot of middle ground on a solution. \*A lot of apathy in different parts of our region. Other recovery programs / drug courts are growing, and it seems to put a squeeze on committed members (in some places).**

Please describe some highlights or successes your region has experienced since WSC 2018

**We are fortunate to have a lot of bodies at the regional service committee, along with members that have years of experience. There is a lot of passion and commitment within that service body, and it is circular, keeping most people motivated for service. As answered above, having a committee meet mostly on Zoom for WSLD, allowed members to serve from around the region. We are big geographically so this was a success. Thanks to our main convention being successful, along with contributions, we are able to fully self supporting and pass money along--we are grateful for this. Last, we continue to have a growing relationship with the Alaska Region, and have been able to help them some financially when needed and encourage them to place a bid for WSLD.**

What additional information would you like to share with other conference participants?

**Enjoy the time we have with each other, and participate in any events where we get to just hang out and spend time together. It is a once in a lifetime experience.**

Is there anything in particular you want to discuss at the conference?

**Maybe looking at past projects and seeing where they stand (i.e. GTLS, Social Media)**

### Facts about: Western NY Region

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Name of Regional Delegate .....	<b>Stephen D</b>
Have you attended a WSC before? How many? .....	<b>Yes, 4</b>
Name of Alternate Delegate .....	<b>Sarah L</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
How many areas are in the region? .....	<b>6</b>
How many groups are in the region? .....	<b>220</b>
How many meetings take place each week in the region? .....	<b>222</b>
How many H&I panels take place each week in the region? .....	<b>22</b>
Number of members since WSC 2018? .....	<b>Staying the same</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>200 US Dollars</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>decreasing</b>
What committees or workgroups do you have at your RSC? <b>Convention/Events; H&amp;I; PR/PI; Project Based Workgroups; Website</b>	
Are any of these workgroups/committees new since the last WSC?	
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>
Comments about how that works:	

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region? <b>No</b>	
Has your region discussed where NA does not exist in your region? .....	<b>No</b>
What kind of training and mentoring efforts take place in your region and/or its areas? Describe what kind of planning your region and/or its areas utilize.	
Does your region or its areas have any shared services with other service bodies? <b>Yes, P.R subcommittee is collaborating with NEZF PR committee</b>	
Successes with communication strategies in your region and/or its areas. Successes with utilizing technology in new ways within your region and/or areas. <b>Strating to implement the BMLT and the Yap phone service</b>	
Please describe the different types of public relations efforts (PR/PI) carried out in your region. <b>Learning days with members and professionals</b>	
Number of conferences our PR/PI committees participate in/exhibit at: .....	<b>1</b>
Does your region have any type of NA phonenumber or a helpline?	

No

Do you have a regional website?..... Yes, [www.NAWNY.org](http://www.NAWNY.org)

If yes, do you keep your meeting information updated on the website?..... Yes

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, CAR workshops at each ASC ; Workshops at learning days and at homegroups**

Which method does your community use to reach a conscience on the CAR?

**Other tally - please describe below**

**Groups get one vote and members get individual votes**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion?..... Yes

Does your region discuss the parts of the CAR not related to motions? No

Does your region engage in gathering a conscience for CAT material? .Yes, \*CAT workshops at each ASC \*Workshops at learning days and at homegroups

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**DRT/MAT**

Please describe the most significant challenge your region has faced since WSC 2018

**DRT/MAT**

Please describe some highlights or successes your region has experienced since WSC 2018

**Our website is incredible**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

### Facts about: Western Russia Region

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Name of Regional Delegate .....	<b>Nicolai</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	<b>Vladimir</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	<b>28</b>
How many groups are in the region? .....	<b>194</b>
How many meetings take place each week in the region? .....	<b>707</b>
How many H&I panels take place each week in the region? .....	<b>27</b>
Number of members since WSC 2018? .....	<b>Growing</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>1000 1000\$</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>2</b>
How many times a year does your RSC meet virtually? .....	<b>22</b>
How many times a year does your regional admin body meet virtually? .....	<b>42</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>increasing</b>
What committees or workgroups do you have at your RSC?	
	<b>FD/Outreach; H&amp;I; Literature Distribution; Phonline; PR/PI; Project Based</b>
	<b>Workgroups; Website; Other; Singles (single group support)</b>
Are any of these workgroups/committees new since the last WSC?	
	<b>Other, "Singles" (single group support" 11.2019</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>
Comments about how that works:	

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?	
	<b>Yes, FD of Western Russia does the following: 1. Creation of webinars, workshops and trainings, and also attracting foreign nationals share experience2. Away-visiting events (8-10 a year) to areas in need. 3. Area/county coordination thus they can develop "singles" and partially finance their trips as requested. 4. Telegram info channel is working; popularizing service literatur5. Sponsorship day - big summer recovery holiday; regional convention. 6. FD assembly - regional FD trusted servant gathering, taking place at the same time as one of regional events, with a purpose of experience exchange and further strategical development.</b>
Has your region discussed where NA does not exist in your region? .....	<b>Yes</b>
What kind of training and mentoring efforts take place in your region and/or its areas?	

**There is a project "NA workshops" which creates workshops as to requests of RCM; FD organizes on-line events and "live" trainings with the purpose of passing world experience to local areas, from areas to other areas and groups.**

Describe what kind of planning your region and/or its areas utilize.

**Strategic planning from groups to region in a workshop bearing the same name (Strategic Planning Seminar).**

Does your region or its areas have any shared services with other service bodies?

**Yes, Depending on an area's request, hosting cooperative missions to trusted servants (HI, PR and FD trusted servants).**

Successes with communication strategies in your region and/or its areas.

**We had success in communication with Ministry of Health of Uzbekistan and Tajikistan, after a year and a half of vain efforts to do so. Prior to this we have sent letters numerous times with an attachment of a recommendation letter from the head narcologist of Russia to the names of head narcologists of the Republics and they didn't want to meet with us, on the pretext of absence of permission from the security department and their management. Not long ago started addressing the health ministers of these republics adding a copy to their embassies in Moscow. AS a result, now, we are arranging dates for meetings and panel discussions with them. Hoping that Iran's experience will be suitable since the countries are somewhat alike.**

Successes with utilizing technology in new ways within your region and/or areas.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Zoom trainings, annual regional phone-calling to check actuality of phonenumber, keeping up with the dates of contacts on the websites.**

Number of conferences our PR/PI committees participate in/exhibit at: .....1

Does your region have any type of NA phonenumber or a helpline?

**Yes, HI, PR and FD trusted servants**

Do you have a regional website? ..... **Yes, <https://rko-na.ru>**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

## **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, Will be hosting in all the 28 areas, face-to-face workshop in RSC in March**

Which method does your community use to reach a conscience on the CAR?

**Discussion and vote by RCMs at RSC meeting**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **No**

Does your region discuss the parts of the CAR not related to motions? **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

## Innovations and Challenges

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What subject generated the most interest and discussion in your region this cycle?

**Zones' roles, NA development in authoritarian Muslim countries with low level of life quality (Central Asia, Caucasus), along with replacement therapy; spiritual foundations of literature business and the way we cooperate with WS in this sphere; Internet as means of carrying the message.**

Please describe the most significant challenge your region has faced since WSC 2018

**A year's time absence of delegate and region's alternate; we've successfully elected them but their English is still low, but they are working hard on it! Absence of Russian BT 6th edition, it's pdf version's leakage into the net; problems with regional zonal forum - lack of financial planning, the theft of NA funds, misunderstandings of processes of functioning of the NA assistance Forum; service atmosphere etc. Problems with literature delivery into our region and in the customs of southern countries from region to area; problems with registering fellowship in local justice ministries of some countries; lack of money of some areas to visit RSC; help with literature translation in Asian southern republics.**

Please describe some highlights or successes your region has experienced since WSC 2018

**Problems with literature delivery into our region and in the customs of southern countries from region to area; problems with registering fellowship in local justice ministries of some countries; lack of money of some areas to visit RSC; help with literature translation in Asian southern republics.**

What additional information would you like to share with other conference participants?

**We helped open the first group meeting which are still ongoing in Uzbekistan, Tajikistan, Armenia. Newcomers are coming. In Azerbaijan the fellowship is actively developing where just two years ago there were no more than five addicts. The fellowship is also actively growing in different counties in Russia, new groups open regularly, new types of services are used. The discussion is held about creating of a new zone with regions of North-Western Russia and Ukraine.**

Is there anything in particular you want to discuss at the conference?

**If there is such possibility, we are asking for help with organizing the meeting with Health Minister of Turkmenistan. This is one of the few countries that doesn't have NA meetings, along with North Korea and Africa. We are asking WB to try to establish communication/cooperation with the public officials of this country through UN. In this authoritarian country this organizations is quiet influential. Also, if it's possible, we are asking for help with supplying literature to countries with still developing fellowships where Russian is the main language of NA members there. Western Russia doesn't have sufficient funds to help them with their need in literature. From the 10 countries that are in our region, the countries that need literature the most are: Azerbaijan, Uzbekistan, Armenia, Georgia, Tajikistan, Kirgizstan. We are helping them to establish their own translation committees.**

### Facts about: Wisconsin Region

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Name of Regional Delegate .....	<b>Dezzz G</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Tammy S</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How many areas are in the region? .....	
How many groups are in the region? .....	<b>385</b>
How many meetings take place each week in the region? .....	<b>406</b>
How many H&I panels take place each week in the region? .....	<b>100</b>
Number of members since WSC 2018? .....	<b>Staying the same</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>314 US Dollars</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>decreasing</b>
What committees or workgroups do you have at your RSC?	
	<b>FD/Outreach; H&amp;I; Literature Review; PR/PI; Website; Other; Information Technology (includes phonline)</b>
Are any of these workgroups/committees new since the last WSC?	
	<b>Other, Information Technology (includes phonline)</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	
	<b>We all seem to be on a learning curve, and it is becoming more clear in time.</b>

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?	
	<b>Yes, Presenting IDT's</b>
	<b>Promotion of group unity</b>
	<b>Collaboration of efforts (whenever possible)</b>
Has your region discussed where NA does not exist in your region? .....	<b>Yes</b>
What kind of training and mentoring efforts take place in your region and/or its areas?	
	<b>We are open to start meetings whenever possible. There were two areas that contacted WSO in the previous year, and both were followed up on by local addicts to help start or facilitate a new meeting happening there.</b>
Describe what kind of planning your region and/or its areas utilize.	

yearly budgets

**Working on increasing this area of our region**

Does your region or its areas have any shared services with other service bodies?

**Yes, Service Office**

**State Convention (formed before region, acts as a regional convention)**

Successes with communication strategies in your region and/or its areas.

**We are just beginning to use zoom, and are finding success with this as a communication tool. Our PR committee meets virtually every month, and as of lately, our admin committee is meeting virtually as needed.**

Successes with utilizing technology in new ways within your region and/or areas.

**\* The use of zoom is highly successful. \* We also utilize the BMLT and have recently switched our phonedlines to YAP, which is working quite well for us in the early stages.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**We attend presentations and conferences within our region. We also make a PR table available whenever this is requested. This is a great opportunity for us to continue to get the word out. We also had a successful PR week event planning with shirts and some gatherings throughout our region.**

Number of conferences our PR/PI committees participate in/exhibit at: .....23

Does your region have any type of NA phonenumber or a helpline?

**Yes, We are just switching to YAP as of 11/2019. Our hope is to work towards a regional phonenumber committee, but currently we have 5 of our 16 areas with active phone line committees.**

Do you have a regional website? ..... **Yes, [www.wisconsinna.org](http://www.wisconsinna.org)**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes, We go wherever we are requested to present. Our first one will be an informational presentation of where the information pertaining to the CAR/CAT can be found during an area convention that takes place in January 2020. We also have one CAR presentation scheduled in February and are hoping for more to get scheduled as we move forward. In the last cycle we presented the CAR/CAT 6 times.**

Which method does your community use to reach a conscience on the CAR?

**Tally-one vote per Area**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? **Yes, Our delegate team tries to bring awareness to all other parts outside of the motions to anyone who will listen.**

**During our area convention in January, that is what some of the focus of our presentation will be.**



Does your region engage in gathering a conscience for CAT material? ..... **Yes, While input is encouraged. It has not been historically gathered from each area. It is the hope that this cycle this will be something that can happen.**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**\*MAT/SRT IDT, \*SPAD project, \*Mentoring and fostering new growth in service positions**

Please describe the most significant challenge your region has faced since WSC 2018

**We began working on a harassment policy, and are now beginning to work on this again through request from one of our area. This has been challenging, because no one knows if this has been done before and when asking about it, there is no real definitive answer of how this has been handled historically.**

Please describe some highlights or successes your region has experienced since WSC 2018

**\*Our region was able to speak openly about the need to ensure that we are placing the right individual into a position and not just blindly filling the empty positions. We also are beginning to use zoom more as a tool for communication. \*We also have voted to rejoin our zone and this has given us a lot of great information and access to experienced members. \*Our final success is that we are beginning to see service positions mentoring for the next individual to fill the position when the term is ending, this gives a great cause for us to have many individuals involved who are being trained, involved and supported through their process of doing service work, and it keeps members involved for a longer period of time.**

What additional information would you like to share with other conference participants?

**Welcome to WSC. Keep your mind and spirit open and you will be amazed at how much there is to learn and experience.**

Is there anything in particular you want to discuss at the conference?

**Continuation of collaboration of efforts through zonal work and cross zonal work.**