WSC 2018 Approved Minutes

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A Vision for NA Service

All of the efforts of Narcotics Anonymous are inspired by the primary purpose of our groups.

Upon this common ground we stand committed.

Our vision is that one day:

- Every addict in the world has the chance to experience our message in his or her own language and culture and find the opportunity for a new way of life;
- Every member, inspired by the gift of recovery, experiences spiritual growth and fulfillment through service;
- NA service bodies worldwide work together in a spirit of unity and cooperation to support the groups in carrying our message of recovery;
- Narcotics Anonymous has universal recognition and respect as a viable program of recovery.

Honesty, trust, and goodwill are the foundation of our service efforts, all of which rely upon the guidance of a loving Higher Power.

Sunday 29 April 2018

First Things First – The 34th World Service Conference

9:02 am–10:24 am *Led by Arne H-G (WB Chair)*

After the opening Serenity Prayer, readings, and a video from WSC 2016, Arne H-G (WB Chair) reviewed the "safety instructions" for the WSC. (See Appendix A.) He spoke about the Conference theme, "Upon this common ground we stand committed," and our need to remember and lean on what unifies us. Arne then introduced the RD team from Iran and the alternate delegate from New Zealand, all of whom were joining the meeting virtually because they were unable to attend in person due to visa issues.

Junior (WB Vice Chair) shared some statistics about this Conference. (See Appendix B.) The HRP, WSC Cofacilitators, World Board, and translators were introduced. Arne then asked the delegates from the three most recently seated NA communities to introduce themselves and their regions.

Roberto M (RD Grande São Paulo) spoke briefly. The oldest group began in 1978, and the region formed in 2008, he said. There are now 1,930 meetings, 266 groups, 16 areas, and several sub-committees. We are grateful to be part of this forum.

Carlos P (RD Rio de Janeiro) shared that the region's first meeting started in 1984, and the Fellowship has supported the region for years, sending literature and teaching us about service, but letting us do it our way. Today we are at 440-odd meeting and 220 groups.

Eduardo G (HOW Brazil) said that his region has almost 2,000 meetings a week and almost 300 H&I panels as well as a toll free helpline. I'm so thankful and grateful, he said.

Junior (WB) did a Conference count down and asked the first timers to remain standing so that a Board member could place a sticker on their badges so that we can all recognize and better support the first-time participants.

The session closed with the Serenity Prayer in 25 languages:

- Arabic
- Farsi
- Filipino
- Finnish
- French
- Gaelic
- German
- Greek
- Hawaiian
- Hebrew
- Hindi
- isiXhosa
- Italian
- Japanese
- Lithuanian
- Manipuri
- Maori
- Norwegian
- Polish
- Nepali
- Portuguese
- Russian
- Swedish
- Spanish
- English

Upon This Common Ground

11:02 am–12:32 pm *Tonia N (WB), Tali M (WB), Jack H (WB)*

Tonia N (WB) opened the session and explained that this session was created by the World Board's internal Values Workgroup: Tonia, Jack, Tali, and MaryEllen. Each Board meeting begins with an exercise shaped by the Values Group to set the spiritual tone of the meeting. Because it has worked for us, we thought we would do the same at the Conference explained Tonia.

The theme of this Conference is Upon This Common Ground We Stand Committed. We must meet on our common ground with as little ego as possible, Tonia said. Common ground is a spiritual space we create for each other. It's not just about agreement. It's about me being changed by taking what you say into my heart and not speaking back to it. That's what creates the *We* space.

Sharing & Spiritual Gift Exercise

Tonia introduced an exercise, and then Jack (WB) and Tali (WB) modeled the exercise for participants. Each person took ten minutes to write a response to the question, **When differences that would tear us apart, shape our common ground, how do we come back to unity**?. Then participants paired up and took turns sharing their answers. After participants heard their partner's response, they gave them a "spiritual gift"—a little card with a spiritual value on it.

After the exercise, some participants shared the experiences about coming back to unity they heard from their partner, including:

- Speaking the truth from the heart and inviting others in to be a partner.
- Communicating clearly about what NA funds are for.
- Accepting other people where they are and not letting clean time be a barrier to empathy.
- Returning to principles
- Sharing about the content of the Basic Text, not the process of printing or approval.
- Recognizing regional and area trusted servants at a convention, not just trusted servants of the convention.
- Listening rather than immediately calling people out on Traditions violations.
- Improving regional communication with an area that wants to break away from the region.

Tonia N (WB) closed by giving participants the spiritual gift of love.

CAR-RELATED DISCUSSION AND DECISIONS I

2:02 pm–6:50 pm *Laura B and Mark B (WSC Cofacilitators)*

Introduction

Laura B (WSC CF) and Mark B (WSC CF) began by introducing themselves and Don Cameron (WSC Parliamentarian). Laura and Mark reviewed voting and polling options, how to be recognized to speak, and basic use of the remotes. (WSC processes were covered in detail in an online orientation, which was recorded and posted, and an optional face-to-face orientation on Saturday.) The Conference then discussed and decided on a sample motion, while Laura and Mark highlighted proposed changes to the processes.

Time Challenges and Time Saving Ideas

Mark B (WSC CF) explained the time challenges the Conference faces. It takes a minimum of 17 minutes to read the motion, do an initial straw poll, have the maker speak to it, have the Board respond, hear from two participants in the minority, and make a decision. That's the time it takes if there is initial consensus on the motion and no proposals to amend the motion.

If you multiply 17 by 30, the number of motions in this session, that comes to 510 minutes, which is eight and a half hours. That's a bit scary, given that we also have proposals to amend motions, and it's doubtful we will have consensus on all items.

Mark explained that the Cofacilitators have a couple of ideas to save time. These were mentioned in the orientation sessions and the *Conference Report* and at the beginning of the session. He said that there has been no negative feedback about either idea, but the Cofacilitators want to be certain the Conference is okay with trying these approaches.

Time saving measure #1: If there is consensus according to the initial straw poll, do participants need to hear from the maker of a motion or proposal as well as the Board?

Mark explained that there is plenty of space on the proposal form for participants to write an intent and rationale. If we can eliminate initial remarks on motions and proposals, he said, it would save up to six minutes per motion, which is three hours of Conference time.

Neal S (RD North Carolina) suggested the maker and the Board not speak on all *CAR* motions regardless of the initial straw poll.

3:05-3:20 pm: 15-minute break to deal with the translation booth technical difficulties

Several participants asked to make this decision exclusively about *CAR* motions and not include CAT motions in this decision. Mark B (CF) agreed that the WSC could decide how to deal with CAT motions separately, later in the week.

Initial Straw poll** time-saving measure #1**: 103-10-0-1 Consensus Support

No one from the minority wished to speak.

Final vote on** time-saving measure #1**: 108-5-0-1 Passes

Time-saving measure #2: To reduce the time speakers have from three minutes to two minutes. Members needing translation will be allotted more time.

The *CAR* motions have been published for months, Mark explained. Most participants have had extensive discussion, and many cannot change their decision regardless of the discussion.

Mark asked if there were any procedural questions, and delegates from Israel, Philippines, Egypt, Chile, and Argentina expressed the view that they are at the WSC to speak and listen, and limiting the amount of time runs contrary to that principle. The delegate from San Diego/Imperial Counties asked if this was time for debate, and Mark said no, this was simply time to ask questions.

Mark clarified that those that speak English as a second language could have extra time.

Initial straw poll** time-saving measure #2: **70-42-0-2 Support.

Four more delegates spoke to the idea. The delegate from Metro Detroit suggested that meal breaks be shortened, rather than reducing the time participants speak. The other three delegates, from Southern California, Rio de Janeiro, and Norway, all supported the idea of reducing the amount of time, expressing that two minutes was sufficient, and participants can be concise and mature and move forward.

Second straw poll** time-saving measure #2: **88-25-1-0 Strong Support.

Discussion resumed with the delegate from Guatemala urging the Conference to take a vote because two hours have already been spent discussing procedures.

The delegates from British Colombia, Chicagoland, and Quebec all spoke to the need for three minutes to accommodate translations. The delegate from Montana reminded participants that the two-minute limit does not apply to those who are being translated. "If it takes me more to give my opinion," he said, "I am trying to manipulate someone."

Third straw poll** time-saving measure #2: **86-26-1-1 strong support

There has not been much movement, said Mark (CF), and we are taking the final vote

Final vote on** time-saving measure #2: **86-26-0-2 passes

Decision-making and Minutes Approval Motions

The decision-making session opened with the Serenity Prayer.

Laura B (WSC CF) took attendance. (See Appendix C.)

114 regions present, 76 required for 2/3, 58 required for majority.

Motion #27 World Board

To adopt for WSC 2018 only, the following approaches for *CAR* Business:

Rename the session *CAR* Discussion and Decisions

Eliminate formal *CAR* Business

If a motion has consensus in the first straw poll (80% or more of voting participants in support or not in support of the motion), the Conference will have the option to discuss and decide on that motion without any changes (amendments) if participants wish.

The Cofacilitators will make it clear to all participants when the Conference is making a final decision. Final decisions on Motions will be taken in the *CAR* discussion and decision session.

Initial Straw Poll** Motion #27**: 100-5-2-7 Consensus Support.

Laura B (WSC CF) clarified for a participant that the voting threshold required to pass the motion was two-thirds because the motion changes policy for this Conference.

Vote on** Motion #27 **104-5-1-4 Consensus Support.

Motion #26 World Board

To adopt, for WSC 2018 only, the following approaches for use in all WSC business, business discussion, proposal decision sessions, and the Moving Forward session:

All decisions at WSC 2018, excluding WSC elections but including changes to motions or proposals and requests for a roll call vote or other procedural decisions, require a two-thirds majority of those present and voting to vote in the affirmative to be adopted.

Initial straw poll** Motion #26**: 93-9-5-5 Consensus Support.

Laura B (WSC CF) asked the Conference whether they wished to decide on Motion #26 without hearing amendments. Many participants expressed confusion. One asked why they were not hearing from the maker of the amendment. Laura explained that, as per the motion the WSC just passed, participants first needed to decide whether to entertain any amendments. A couple of participants asked where they could find amendments, and Laura explained how the motion lists they had received were organized. Two other participants asked about the number of participants required for consensus support, and Laura explained that it was 86 or more in the last vote, but it is a moving number based on how many people vote on a particular measure.

Do you want to vote on Motion #26 without amendments?

Simple Majority 74-38-0- Fails

Proposal #C

Amend Motion 26 Proposed Rules & Tools: Decision-making threshold (CAT)

Adding "Except proposals to Adjourn; Appeal the Facilitator; Postpone; Close Debate; Recess; and Reconsider. These would be 50%+1."

Intent: Maintain the effectiveness of these motions/actions/tools.

Initial straw poll** Proposal #C**: 53-52-2-5 Lack of Support.

Carlos P (RD Rio de Janerio) said that it does not make sense to increase the threshold for these parliamentary motions when we are moving toward CBDM, which means discussion. It would make it harder to close debate and to recess. These parliamentary motions are not discussed, and so it makes sense that they would just be simple majority.

Arne H-G (WB) responded that the two-thirds is a suggestion to try for this Conference because it seems to be more in line with consensus, but ultimately this is the WSC's decision.

Second Straw Poll** Proposal #C: **50-53-2-6 Lack of support.

Final vote on** Proposal #C**: 50-57-3-2 Fails

No one in the minority on Motion #26 wished to speak.

Vote on** Motion #26**: 101-9-2-1 Passes

Motion #28 World Board

To adopt for WSC 2018 only, the following approaches for CAT business:

For CAT business:

Address Conference Approval Track (CAT)–related decisions in the same way described above for CAR-related decisions, including renaming the session CAT Material Discussion and Decisions.

The CAT Material Discussion and Decisions session would include:

- **Approval of NAWS budget**
- **Approval of project plans**
- **Decision on any requests for seating (including any proposals submitted at the WSC)**
- **Any World Board proposals included in the CAT**
- **Any proposals to change any of the above items**

A couple of participants expressed confusion because Motion #28 refers to CAT motions, but it's being decided in the *CAR*-related session.

Initial Straw Poll** Motion #28**: 90-14-2-5 Consensus Support.

No one in the minority on Motion #28 wished to speak.

Vote on** Motion #28**: 97-11-2-2 Passes

Motion #29 World Board

To adopt for WSC 2018 only, the following approaches for New Business:

1) All makers of new proposals will use a New Proposal form to submit their proposal. The form will include the following information:
   a) Maker
   b) Main topic/issue addressed in the proposal
   c) The proposal itself
   d) What does this proposal intend to accomplish? (i.e., project, issue discussion, new tools, evolving the idea to create a 2020 CAR motion, etc.)
   e) Any contextual or support material that would be helpful in discussion of the proposal
2) The deadline for New Proposal submissions will be 12:00 noon on Wednesday of the Conference week. The WSC Cofacilitators and World Board Chair will oversee the compilation of all submitted proposals and will be responsible for the final presentation of the list to be distributed to Conference participants. They may group proposals that have similar themes (much as is done currently).
3) New Proposal packages and surveys will be distributed to Conference participants Wednesday evening.
   a) Each participant will be asked to complete the survey, identifying the proposals or topics they wish to discuss with a "yes" and those they do not wish to discuss with a "no." Participants can choose to vote "yes" or "no" for every proposal, none of the proposals, or any number between.
   b) The deadline to complete and turn in New Proposal surveys is noon Thursday.

4) Surveys will be tabulated; all results will be provided to Conference participants Thursday evening.
   a) The proposals or topics that receive the most "yes" votes will be identified for discussion in small groups. We will seek the Conference's concurrence on the small-group discussion topics.
   b) All proposals that were submitted and not discussed will be included in an appendix to the WSC minutes.
5) New Proposal discussions will take place in two 90-minute breakout sessions on Friday.
   a) We will meet as a large group prior to the start of the small-group discussions to review the proposals and agree on a frame (depending on topics and intended outcomes), so that there is a common understanding of the process and goals.
   b) There will be five breakout rooms, two for RDs, two for ADs, and one for Spanish-speaking participants.
   c) Each session in the breakout rooms will have time for both small- and large-group discussions on each topic. Each breakout room will be asked to agree on outcomes of their discussions to report back to the Conference.
   d) Session outcomes will be compiled in preparation for the Saturday morning session.
6) Large-group follow-up on small-group sessions (Saturday morning)
   a) We will report the points of agreement or disagreement from the breakouts, and facilitate a discussion on how to move forward. This could include additional large-group or small-group discussions.
   b) Either here or in Moving Forward, the Conference will decide how to carry forward proposals or topics that received considerable support but were not identified for discussion.
7) Moving Forward session (Saturday afternoon)
   a) Any outcomes from the New Proposals process that need a final vote will be addressed.
   b) Any other issues from the week's work that need a final vote will be addressed.

Jeff P (RD South Florida) asked whether this would pertain to the two *FIPT*-related items the World Board reported about in the *Conference Report*. Wouldn't those have to be new proposals that were subject to this same process?

Laura B (WSC CF) said that the Conference can make decisions whenever it wishes.

Arne H-G (WB) further explained that we are going to enter into a dialog regarding the *FIPT* items on Tuesday evening. The Board will ask direction from Conference body on this matter, Arne said.

Art A (RD Southern California) asked how many proposals or topics might be prioritized for discussion in the sessions.

Arne H-G (WB) said that we do not have a definitive answer. The aim is to help the Conference focus on what it decides is most important to talk about. To that end, it may make sense to bundle similar topics, but until we try the process, we won't really know what does or doesn't work.

Initial Straw Poll** Motion #29 **93-13-2-4 Consensus Support.

No one in the minority on Motion #29 wished to speak.

Vote on** Motion #29**: 101-8-1-2 Passes

Motion #30 World Board

To approve the minutes from WSC 2016

Initial straw poll** Motion #30**: 103-0-3-6 Consensus Support.

Vote on** Motion #30**: 105-0-2-5 Passes

Mark B (WSC CF) presented Proposal #A, the substitute motion from the maker and explained that the body would first be polled on whether to substitute Proposal #A for Motion #25.

Motion #25 Iran Region

To authorize the World Board to investigate and pursue ways for conference participants who are unable to attend the WSC due to visa and other issues beyond their control, to engage in sessions of the WSC.

Intent: To not miss and voice and conscience and provide an opportunity for these delegates to be involved with the WSC

Proposal #A Iran
Substitute Motion #25

To approve remote participation at the WSC for conference participants who are unable to attend the WSC due to visa issues. Remote participants would have the same rights as if they were at the WSC.

Intent: To improve access to the WSC for seated participants, not as a one-time experiment, but as regular policy.

Eric B (RD Northern California) and Kyle B (RD OK) asked why Proposal #A wasn't being treated like Proposal #C.

Mark B (WSC CF) explained that it was a different type of amendment, because it was a substitute motion submitted by the maker.

Kim A (RD Central Atlantic) said she was not clear why the maker has the ability to substitute it. Once the motion is submitted it belongs to the body.

Mark B (WSC CF) said it belongs to the body when the motion is brought to the floor.

Amitabh (AD SOSONA) said we are caught up in procedural issues. Iran will never obtain a visa to enter the US. This motion talks about directly participating in voting for the second largest community of addicts in the world.

Julie R (RD California Mid-State) said that she is not opposed to this, but does not agree with handling this differently because of the precedent it sets.

Straw poll** whether to substitute Proposal #A for Motion #25**: 92-14-1-3 Consensus Support

George B-H (RDA Washington/N Idaho) also said he was in favor of the motion, but concerned about the change in procedure. For all intents and purposes it is an amendment.

Vote on** whether to substitute Proposal #A for Motion #25**: 96-13-2-1 Passes

***Initial straw poll** Proposal #A 107-3-0-2 Consensus Support*

Mark B (WSC CF) explained that another amendment to the motion has been offered, and the Conference can now decide whether it wishes to hear any amendments or vote on Proposal #A without hearing an amendment.

Scott K (AD Kentuckiana) There is a big difference between research and investigate.

Danny G (AD North Carolina) did this motion require a second now that we substituted A for 25? Mark B (WSC CF) technically should have asked for a second; however, with consensus support I assumed there was a second, he said. My mistake.

Jeff P (RD South Florida) said he would like to hear the amendment. It is an idea we have not discussed before and worthy of WSC discussion. Would like us not to exclude it.

Mark B (WSC CF) explained that we are about to vote on whether or not to consider the amendment.

Carlos S (Toti) (RD Argentina) said he was confused. He offered an amendment on the motion that was not considered. Our proposed amendment would have enriched the original proposal, he said, but the way the amendment is being treated right now does not permit us to give our regional conscience. It feels like we are doing this backwards.

Eric B (RD Northern California) expressed concern that the language in the amendment refers to a motion that has now been replaced by a substitute. How do we reconcile these since two since the amendment no longer reflects what we are voting on?

Mark B (WSC CF) said that first the body must decide if they want to hear the amendment. If so, we can then deal with the language issues.

Bettina M (RD Uruguay) said she didn't understand why we were not hearing the amendment. The decisions we made to expedite the process pertained to motions without amendments. Here we have an amendment so we have to hear the amendment.

Biff K (RD Florida) said he believes the amendment is another substitute. Is there any way to pass Proposal #A then introduce Proposal #B as a separate motion?

Mark B (WSC CF) said that the way to do that is to vote to hear Proposal #B. What you decided earlier is that you would have the option to discuss and decide on a motion without any changes or amendments if you wish. That is the question. Do you want to decide on the motion without any changes?

Bettina M (RD Uruguay I want to appeal the Cofacilitator. Because we voted in the beginning if we had consensus on a motion only in that case would we move forward to the vote. That does not apply if there is an amendment. That is different.

Mark B (WSC CF) explained that what the body decided is if a motion has consensus in support or not in support, the Conference has the option to discuss and decide on that motion without any changes or amendments. You substituted Proposal A for Motion 25 Proposal A became Motion 25 so it does apply.

So now, we need to vote on appealing the decision of the Cofacilitator, says Mark.

Carlos S (Toti) (RD Argentina) seconds the appeal of the Cofacilitator.

Mark opens a poll and explains, if you vote Yes, that is in support of the Cofacilitator. Vote no to support the appeal. Laura B (WSC CF) says the body is clearly not ready to vote, and they are going to close the poll.

Michael M (RD Pacific Cascade) points out that there is a lag between raising a card and being recognized. We are getting frustrated and feeling like we are being ignored, he said. The other point is that we need to clarify what we are voting on.

Craig R (RD Free State) suggests that because the amendment addresses a different issue than Proposal #A, if the body supports Motion #25 and Proposal #A, the body should opt not to hear the amendment, and that idea can come up as a new proposal in new business.

Amitabh S (RD SOSONA) said he did not understand how Argentina's proposal can be an amendment to Iran's motions they are very different.

Carlos S (Toti)(RD Argentina) said that right now things are neither simple nor spiritual. If the amendment is causing so many problems it can be brought up in new business.

Laura B (WSC CF) said anyone can bring this proposal into new business.

Vote on** whether to hear Proposal #A without hearing any amendments**: 95-13-1-2 Passes

Vote on** Proposal #A **106-2-0-3 Passes

There was no objection to Proposal #A taking effect immediately, and giving Iran full voting rights at WSC 2018.

Laura B (WSC CF): Iran now has a vote here.

The Iran delegate thanked everyone through his remote connection

DELEGATES SHARING SESSION

8:30 pm–~10:00 pm *RD teams facilitated*

Sunday night wrapped up with the Delegates Sharing session, which was developed by a virtual workgroup of current and past delegates and a World Board member. The session was called Speed Sharing: Discovering Our Common Ground. As the title suggests, the activity was based on the "speed dating" concept—a rotating coupling of participants who had two or three minutes to get to know each other. Participants gathered in breakout rooms where chairs were placed in two rows facing each other. Each participant received a booklet with 20 suggested "get to know you" questions—some focused on NA service and recovery and others on personal life and experiences. The booklets also included pages for participants to take notes and gather contact information about each other.

Each room was filled with raucous conversation and laughter. With the chairs placed right next to one another in limited space, participants leaned in to share their questions and answers in the crowded, noisy space. As time was called to rotate, many ended their conversations with hugs, appreciation for one another, and promises to stay in touch.

Cofacilitators (teams of two regional delegates) coordinated the rotation of participants at the timed intervals, and then facilitated a large-group discussion to allow members to assess their overall experience and how this session would help them serve at the WSC.

Monday 30 April 2018

CAR-RELATED DISCUSSION AND DECISIONS II

9:00 am–10:43 am *Laura B and Mark B (WSC Cofacilitators)*

Arne H-G (WB) opened the session with the Serenity Prayer. After some readings and announcements, Anthony E (NAWS ED) let participants know there would be a new approach to balloting: The HRP will distribute ballots tomorrow morning, one per region.

Laura B (WSC CF) thanked participants for their patience yesterday and clarified some of the processes. When we ask if anyone is not ready to make a decision, Laura said, this is the time for urgent questions only, not for discussion. The discussion pool is not open at this time.

Laura turned the meeting over to Mark B (WSC CF).

Motion #6: Eastern New York Region / South Florida Region

To direct NAWS to produce and add to inventory keytags that reflect the growth of years clean in Fellowship Worldwide; specifically, Granite for one Decade, Purple for Decades Clean and Pink for 25 Years Clean.

Intent: To add the option of items indicating longer cleantime to the keytags available from NAWS.

Mark clarified that roll call will be accomplished at the same time as the straw poll.

***Initial straw poll** Motion #6: 49-57-5-3 Lack of support*

Proposal #D Greater Philadelphia Region / Rio de Janeiro Region

Amend, *CAR* Motion 6 That the Key Tags be made in only one language- English.

Intent: To reflect the clean time of our growing population.

***Initial straw poll** Proposal #D: 38-70-5-1 Lack of support*

Carlos P (RD Rio de Janeiro) said his region doesn't have sufficient numbers to justify the expense of Portuguese medallions, and they are okay with getting these keytags in English.

Andrea F (RD Costa Rica) and Paul F (WB) both spoke to the value of providing materials in many languages. Andrea referenced the first bullet point in the Vision Statement.

In answer to a participant question, Anthony E (NAWS ED) said that a single language would be more cost effective, but the issue is what the Fellowship wants.

Second straw poll** Proposal #D**: 27-83-3-1 Lack of support

Debate continued with participants raising concerns about costs and storage of multiple language keytags.

Billy W (RD Greater Philadelphia) asked to withdraw the amendment.

Straw Poll** withdrawing the amendment**: 93-16-2-3 Consensus support

No one wished to speak against withdrawing the amendment

Vote on** withdrawing the amendment**: 99-10-2-3 Amendment is withdrawn

Second straw poll** Motion #6**: 43-64-5-1 Lack of support

In response to questions, Anthony E (NAWS ED) said that a group has been producing these keytags. He reiterated that NAWS will produce whatever we are directed to produce.

Deb F (RD Aotearoa New Zealand) said this doesn't seem as important as other translations. Art A (RD Southern California) agreed, saying that the Vision Statement refers to recovery literature. The keytags are available currently, and production by NAWS is unnecessary.

Vote on** Motion #6**: 37-72-2-3 Failed

Motion #3: Baja Son Region / SOSONA – Indian Region

To direct the World Board to create a project plan for a Step Study booklet containing questions derived only from sentences in the Basic Text chapter 'How It works', for consideration at WSC 2020.

Intent: To create a fellowship approved, inexpensive, NA Step study questions booklet that relates directly back to the Basic Text without additional interpretation required.

***Initial straw poll** Motion #3: 39-68-6-1 Lack of support*

Proposal #G Eastern New York Region / South Africa Region

To add the statement: That corresponds to the literacy and comprehension level of the Basic Text so that ongoing completion of the 12th Steps can be more widely achieved by members of our Fellowship. [Insert after the sentence: "To direct NAWS to create a project plan for a Step Study booklet"] (Strike the statement, "containing questions derived only from sentences in the Basic Text Chapter "How It Works,")

Intent: To separate the notion that the need for a Basic Text Step Study Guide be limited only to the material specified in the motion.

Initial straw poll** Proposal #G**: 18-86-5-4 Consensus not in support

Wilvena G (RD Eastern New York) spoke in support of her region's proposal. She said low-literacy levels and the complexity of *The Step Working Guides* keep many from completing the Twelve Steps.

Arne H-G (WB) responded that this is the only motion in the *CAR* that the Board said we simply do not support, as they felt that it circumnavigates the Fellowship's ability to prioritize the literature.

Matt G (RD South Africa) spoke in support of the amendment. Literature takes so long to translate, and our members need to complete the Steps; a booklet would make things easier.

Final straw poll** Proposal #G**: 27-80-5-2 Strong lack of support

Vote on** Proposal #G**: 26-83-3-2 Failed

Discussion moved back to Motion #3.

Rod D (AD Mid-America), Colum E (AD Irish), and Matt G (RD South Africa) spoke in favor of the motion and the need for a simpler, more easily translated piece of literature that would function as an introduction. Hector J (RD Colombia) reminded participants that the motion calls for the development of a project plan for WSC 2020. We're not yet approving any literature.

Second straw poll** Motion #3: **54-56-2-2 Lack of support

Wilvena G (RD Eastern New York) reiterated the need for literature that makes working the steps more accessible to members with low literacy who often abandon their step work. Jonathan C (RD Philippines) said he believed this project would help to meet the needs of his NA community.

Sam L (AD Northern New England) asked for clarification about whether they were voting on the motion or the intent—creating a project plan or putting an NA-approved stamp on an existing booklet? Anthony clarified by reading the motion.

Mahmoud F S (RD Egypt) agreed that the *Step Working Guides* is too difficult for newcomers. Treatment centers fill the need by creating their own material.

Third straw poll** Motion #3: **60-49-2-2 Support

Alfredo M (RD Baja Son) said that the version proposed is being used in his community, and it encourages more newcomers to stay. It is more accessible and affordable.

Mado K (RD Greece) said she sees the need for a simpler approach, but she is concerned that the approach in the motion is too restrictive. Can there be a new proposal that meets these needs but isn't restricted to coming directly from this chapter?

Mark asks if there are any objections to committing the motion to the WB.

Arne H-G (WB) also suggested committing this to the Board so that they make a product that everyone is good with and engage you in a conversation maybe even later in the Conference.

No objections to** Committing Motion #3 **to the World Board.

10:43-11:15 Break

CAR-RELATED DISCUSSION AND DECISIONS III

11:15 am–12:30 pm *Laura B and Mark B (WSC Cofacilitators)*

Motion #1: Ohio Region / SOSONA - Indian Region

To direct the World Board to create a project plan for consideration at WSC 2020 to convert the service pamphlet Social Media and our Guiding Principles into a recovery IP that includes fellowship input and review.

Intent: To have a fellowship approved IP that is available for use in NA groups on this topic.

Vote on** Motion #1: **100-7-4-2 Carried with consensus support

No objection to the initial straw poll serving as the final decision.

Motion #2: Venezuela Region / Colombia Region

Remove from the NAWS catalog and inventory IP 27 *For The parents or Guardians of Young People in NA*

Intent: Take this pamphlet out of the NA product list and literature materials, approved by the NA fellowship.

Vote on** Motion #2: **6-106-2-0 Failed with consensus not in support

No objection to the initial straw poll serving as the final decision.

Motion #5: Venezuela Region / Baja Son Region

To approve an NA Service Prayer, utilizing the language that is already in the intro of the Basic Text, substituting the word write with the word serve, including it in the set of posters of the meetings for NA groups, as shown here:

"GOD, grant us knowledge that we may ~~write~~ serve according to Your Divine precepts. Instill in us a sense of Your purpose. Make us servants of your will and grant us a bond of selflessness that this may truly be your work, not ours, in order that no addict, anywhere, need die from the horrors of addiction."

Intent: Create an NA Service Prayer *of this type* that it is not directly related to the NA Service Vision.

Kristi-Beth F (AD Florida) asked if "your" can be capitalized or lower-cased consistently because it is capitalized in some, but not all instances in the text. Laura B (WSC CF) explained that the text is taken verbatim from the Basic Text, substituting only one word. Laura further clarified that someone checked the Basic Text and all of the "yours" should be capitalized.

Initial straw poll** Motion #5: **89-21-2-2 Strong support

John H (RD Montana) said his region feels the prayer is too dogmatic.

Kevin D (RD Kentuckiana) expressed concern that the prayer did not go out for review and input so the posters would be Conference-approved material, which is not appropriate for use during recovery meetings.

Jacqui L (AD Chicagoland) said her region strongly supports the motion because this altered version of the prayer is already used in their business/service meetings.

Charles F (RD Ohio) asked what the cost would be. Anthony E (NAWS ED) explained the expense would be minimal—the cost of typesetting—because the literature already exists.

Bob W (RD Greater New York) said his region also believes this prayer is too religious and has concern with the "divine precepts" language.

Vote on** Motion #5: **79-29-2-3 Carried with strong support

There was no objection to the second straw poll serving as the final decision.

Motion #4: Eastern New York Region / South Florida Region

To direct NAWS to produce and add to inventory an MP3 digital download of the Basic Text Fifth Edition in Spanish, previously in inventory on audio cassette. By conference policy, NAWS is not authorized to publish a fifth edition once a sixth edition is available. This motion would provide for a one-time waiver of the policy for NAWS until the Spanish Sixth edition is completed.

Intent: To have an audio MP3 version of the Spanish Basic Text in NAWS inventory.

Initial straw poll** Motion #4: **42-65-5-2 Lack of support

Proposal #J was offered as an amendment to the motion:

Proposal #J: Maker: Eastern New York Second: Wisconsin Region

Add the statement: That NAWS contract the 2018 World Convention Audio Visual vendor, in accordance with the license and ownership agreements of World Services, to transfer the current cassette version of the Spanish Basic Text to MP3; for availability to correspond with the first day of the 2018 World Convention, and immediately following; up until such time that this download is replaced by the version containing the personal stories in the yet to be completed Spanish Sixth Edition. [Insert after the first sentence]

Intent: To allow Spanish speaking members the same primary purpose imperative that applies to first translations; to address the challenges to Spanish literacy in hard copy format text of proposal

Initial straw poll** Proposal #J: **34-63-8-9 Strong lack of support

Wilvena G (RD Eastern New York Region) stated her region has many members who understand Spanish but are not able to read. The amendment asks for a date to make the version without personal stories available until the translated version with stories can be available.

Arne H-G (WB) explained the Board had not had opportunity to review the amendment; however, as the Board expressed in the *Conference Report* and *CAR,* this is not just a Spanish-language issue. The goal is to post MP3s of the Sixth Edition for all languages that currently have audio versions available.

Laura B (WSC CF) asked if there were any objections to committing the amendment, Proposal #J, to the World Board. There were no objections. However, Ruben R (RD Peru) later expressed that he was unclear the body had been asked to commit the amendment. And Arne H-G (WB) explained that the body cannot commit something to the Board without direction to specifically change policy, and the existing policy is to produce the current version of the Basic Text, so what would be the point in committing it?

Laura B (WSC CF) suggested she had made a procedural error and offered to go back to Proposal #J for a second straw poll.

Michael M (RD Pacific Cascade) asked the World Board if it would be possible for Proposal #J to be satisfied in four months. The Board responded "no." Michael commented that this is a great idea, but it cannot be done in the time identified.

Second straw poll** Proposal #J: **16-85-4-7 Consensus not in support

Eastern New York Region cited information from several taping companies that indicated that MP3s can be produced in the time it takes to play the cassette. She added that there are other media versions of the Basic Text without personal stories.

Vote on** Proposal #J: **18-82-4-8 Failed

Discussion of Motion #4 resumed. Laura B (WSC CF) reminded the body that the initial straw poll result showed a lack of support.

Jeff P (RD South Florida) said that there are many Spanish-speakers in his region, too. He stated that he believes the conversion is a simple process and that there is no reason not to do this and make it available until the Sixth Edition Basic Text is available.

Julie R (RD California Mid-State) echoed Jeff's statements and added that financial quotes she's obtained, estimate it would cost less than $20 and would be simple to produce.

Dave S (AD Alaska) asked whether policy needed to be adjusted to account for the lag time in producing current audio versions of texts.

Anthony E (NAWS ED) explained that the issue is about the prohibition against producing a Fifth Edition if a Sixth Edition is available. There are communities that use the Fifth Edition because no Sixth Edition exists for them, Anthony said, but once the Sixth Edition becomes available, our policy precludes us from making the previous edition available, even in audio. It's not about the medium or production time; it's about the policy.

Bob W (RD Greater New York) said there was never a large demand for this product, so it doesn't seem like there is enough benefit for us to authorize the use of a Basic Text in any version other than the current version. The downside outweighs the benefit.

Second straw poll** Motion #4: **36-72-2-3 Strong lack of support

Laura asked if there are any objections to accepting this poll as a final decision. Wilvena (RD Eastern New York) indicated an objection. Laura called for a final vote on Motion #4.

Vote on** Motion #4: **34-74-2-4 Failed

Motion #7: Northern New York Region / Wisconsin Region

To direct the World Board to create a Service Pamphlet (SP) that clearly and simply outlines the rights of groups to reprint Narcotics Anonymous recovery literature covered under the *Fellowship Intellectual Property Trust* and its bulletins.

Intent: To make a clear, simple, and easily accessible Service Pamphlet that groups can purchase or download that makes clear groups' rights in reprinting Narcotics Anonymous literature as defined by the *FIPT*.

Initial straw poll** Motion #7**: 64-45-4-1 Support

There was no discussion.

***Vote on** Motion #7**: 74-38-2-0 Failed due lack of 2/3 majority** (76 required for two-thirds)*

Motion #8: Northern New York Region / ABCD Region

To replace the first paragraph under "What kinds of literature should we use:" in the group booklet as follows:

Original Paragraph

NA World Services produces a number of different kinds of publications. However, only NA-approved literature is appropriate for reading in Narcotics Anonymous meetings. Selections from NA-approved books and pamphlets are usually read at the beginning of an NA meeting, and some meetings use them as the core of their format. NA-approved literature represents the widest range of recovery in Narcotics Anonymous.

Replacement Paragraphs (split)

NA World Services produces a number of different kinds of publications. However, only NA-approved literature is appropriate for reading in Narcotics Anonymous meetings*, and then only NA-approved edition(s) of literature that conveys a unified message as the most current edition(s). For Basic Texts, this would be the 3rd Edition Revised and newer. Older editions of our literature as well as approval drafts, while valid in history, and while they carry a message of recovery, all carry a message that in some way or ways contradict our current edition(s) of literature and are no longer in unity with the fellowship's conscience regarding our message of recovery.*

Selections from NA-approved books and pamphlets are usually read at the beginning of an NA meeting, and some meetings use them as the core of their format. NA-approved literature represents the widest range of recovery in Narcotics Anonymous. *It is suggested that meetings that utilize older editions of NA-approved literature acknowledge the current editions of NA-approved literature for the sake of NA unity.*

Intent: To set a standard of appropriate NA literature that is based in unity of message while reinforcing group autonomy to use literature other than the current approved edition(s).

Vote on** Motion #8**: 19-87-3-4 Failed with consensus not in support

No objection to the initial straw poll serving as the final decision.

Lunch break 12:30 pm–2:00 pm

CAR-RELATED DISCUSSION AND DECISIONS IV

2:03 pm–5:41 pm *Laura B and Mark B (WSC Cofacilitators)*

After a 90-minute lunch break, the session resumed with a moment of silence followed by the Serenity prayer.

Motion #22: Washington North Idaho Region / South Florida Region

To discontinue the WSC Conference Participants Discussion Board hosted and maintained by NA World Services

Intent: To no longer have NAWS host and maintain a conference participant discussion board.

Proposal #I Eastern New York Region / SOSONA – Indian Region

To add the statement replace the current discussion board with a platform that allows for mobile access, private discussion by RD's and includes a public fellowship section that allows input and questions under topic headings that correspond to the topics being discussed on the board.

Mark B (WSC CF) asked the body if they would like to substitute and hear Proposal #I instead of Motion #22. After many questions about the process for substituting a motion, Mark asked if were objections to handling Proposal #I as an amendment. No one objected, and so there was an initial poll of Motion #22.

Initial straw poll** Motion #22**: 46-51-2-9 Lack of support.

Mark B (WSC CF) Now we will hear the amendment Proposal #I

In response to a participant's question, Wilvena G (RD Eastern New York) clarified that ADs will also have access to the board.

There was continued concern about processes. One participant said he believed the proposal was an entirely separate motion, not an amendment. Mark explained that Proposal #I also aims to close the discussion board so it is not a separate motion. Two participants expressed concern the processes were changing. Mark B (WSC CF) explained where the body was in the process and took a poll on the amendment.

Initial straw poll** Proposal #I**: 37-57-5-13 Lack of support.

Wilvena G (RD Eastern New York) told the body that she did not use the wording "substitute motion." The intention of the amendment was to create a positive outcome. Creating a Fellowship space for discussion parallel to the private discussions would improve the discussion board and help us find common ground.

Arne H-G (WB) explained that the Board has not had an opportunity to review the proposal. As we said in our response in the *CAR*, it is up to the Conference to decide this, said Arne.

George B-H (AD Washington/N Idaho) brought up the points that the Conference participant board does not seem to be meeting the needs of non-English speakers. His perception is that the CP board is an opportunity for people to anonymously throw out strong opinions and name-call. George said he doesn't find the board easy to follow, topics are not fluid enough, and he does not feel that this proposal takes care of those problems.

Kim A (RD Central Atlantic) said that she believes the discussion board is useful and since this motion was made, many participants have said they read the board but do not necessarily post. The numbers given about the board only show the actual visitors and what gets logged; many people view the posts from email and those numbers are not reflected.

In response to a participant's question, Wilvena G (RD Eastern New York) explained that the word "replace" was intentionally used in the motion so that the Conference participant board would remain open until the new board was ready.

Jim B (RD Tri-State) said that when we did have a public board it received less participation than the Conference participant board. He repeated the point that many read the posts but don't log in. He said this should be a separate new business motion.

Second straw poll** Proposal #I**: 29-70-4-9 Strong lack of support.

Maciej W (RD Poland) said that his region is in favor of the main motion because they feel it is not healthy to maintain secret communication among delegates. He said he doesn't understand why the proposal is being discussed because the technical improvements it is asking for are already in place, and it is easy enough to add a public section to the board.

Vote on** Proposal #I**: 22-77-4-9 Failed

Discussion returns to Motion #22

Danny G (AD North Carolina) acknowledged that there are many issues to be discussed related to the Conference participant board, shutting down the board is not the solution, he said. We should improve it and continue to innovate.

Lee P (RD Louisiana) said he was moved into his position about four months ago, and the discussion board has been crucial to help him do the work required. Let's build something that works for everyone, he said—translations, Fellowship input, maybe even electronic *CAR* voting.

Mahmoud F S (RD Egypt) said he believes the discussion board is misleading. Ten people seem to be leading the flow of discussion. Creating a place for people with lots of experience is a great idea. We need to keep in touch, but the current board is not useful.

George B-H (RD Washington/N Idaho) said there are only a small number of people participating on the board. False or misleading information is posted. And I have yet to hear from non-English speakers regarding their participation on the Conference participant board, George said.

Deb N (RD British Colombia) said that she personally finds the board invaluable. It is a place where she can reach out directly to the maker of a motion to get more information. Just because someone does not write on the board does not mean they are not participating.

Second straw poll** Motion #22**: 44-57-6-6 Lack of support

Mark asked if there is objection to taking the second straw poll as the final vote. Objection was voiced.

Maria K (RD Western Russia) speaks to a project idea for a service structure platform for in between Conferences that was voted on at the last WSC and passed to the World Board. Unfortunately, we have not heard any more from the Board about the idea, said Maria. It might help to combine these ideas.

Charlie T (AD Southern Idaho) spoke to the usefulness of the discussion board. He rarely posts, but the information benefits his region, and misinformation is corrected by others.

Bettina M (RD Uruguay) shared her experience with the discussion board. The translated *CAR*s are published later, but the discussion board allows me to hear other participants' perspective on motions and other topics, Bettina said. She agreed that misinformation posted is corrected.

Vote on** Motion #22**: 44-59-3-8 Failed

Motion #23: Argentina Region / South Florida Region

Direct the World Board to develop plans to move to a three-year conference cycle. This plan would include quarterly web meetings, longer review time for the Conference Agenda Report, and would be developed in a way to provide an opportunity to include other ideas from conference participants.

Intent: To study a change in the conference cycle to every three years.

Vote on** Motion #23**: 21-88-3-2 Failed with consensus not in support.

There was no objection to taking the initial straw poll as the final vote.

Motion #24: Israel Region / Mid-Atlantic Region

In new business, the World Board will have one collective vote represented by the World board chair. Each World Board member votes only in Elections and may make motions in all sessions.

Intent: This motion would change World Board voting in new business from (up to) 15 individual votes to one collective.

Initial straw poll** Motion #24**: 65-43-5-1 Support

Moshe B-Y (RD Israel) expressed appreciation for the Board, but said that the full participation spoken of in the Seventh Concept could mean having one representative to represent the body, like an RD. Motions similar to this have been made at seven out the last eleven WSCs, which can be seen as the consciousness of the Fellowship trying to surface, as is written in the Sixth Concept. The Board claims to represent unseated communities, but they have not been elected by these communities, Moshe said. In order for those communities to be heard they must be seated.

Mark H (WB) said the motion does not affect him personally because his term is over. The Board does not vote collectively, he said, and each Board member having a vote in new business seems the same as each RD having a vote because the RDs are not carrying a conscience on new business.

Colum E (AD Irish) said his region talked about the practical application of this motion and thought that it would delay business for the Board to come to consensus on issues. They failed to see how calling attention to the Board vote would help the WSC. Representation is not about numbers—their region is has the same number of votes as Iran, which has 100 times the number of meetings. The Board is only 9% of the WSC.

Don S (AD San Diego/Imperial Counties) spoke about the Concepts with an emphasis on Concept Four and Seven. We are not at consensus-based decision making yet, said Don. The way we participate fully is by voting.

Second straw poll** Motion #24**: 60-46-5-2 Support

Mark B (WSC CF) noted the same level of support as the initial straw poll and asked if there were objections to taking this as the final vote. An objection was noted.

Michael M (RD Pacific Cascades) said he believed that the World Board brings a perspective that the RD and regions do not have. It is the Board's job to focus on worldwide issues. That is not even the RD's job. The Board members' vote is part of their accountability. You voted them in as individuals, not a Board. Michael said he thinks it is a shame that we would go in this direction when the body is so large and the Board is historically small.

Nancy C (AD New Jersey) said in her region, the consensus is unclear on many motions, but not this one. We do not interpret the Seventh Concept participation as being defined by a vote. Every participant in the body has an opportunity to share their experience, strength, and hope, but only those who represent a body of addicts should carry a vote. The difference between a Board member voting and an RD is that delegates are accountable to a body.

Billy W (RD Greater Philadelphia) explained that his view has changed. NA is global and growing so quickly that we need the Board. The Board works their asses off. They are out there doing this stuff. The Board is our global eyes and ears. Therefore, we are against this motion.

Mahmoud F S (RD Egypt) said his region is against the motion. The World Board have been to Dubai, Bahrain, Africa to help communities try to solve issues. They receive emails from around the world, and the Board's composition is changing to having a wider variety of representatives.

Third straw poll** Motion #24**: 54-56-3-1 Lack of support

Vote on** Motion #24**: 57-53-3-1 Failed

Break: 3:40- 4:10 pm

Motion #18: Australia Region / SOSONA – Indian Region

That any Zonal Forum with two or more zonally seated regions or communities that are not seated at the World Service Conference, may choose to send one Zonal Delegate to the World Service Conference to represent those regions or communities.

Intent: To provide representation at the World Service Conference for the numerous unseated NA communities around the world.

Initial straw poll** Motion #18**: 88-24-3-6 Strong support

Proposal H Eastern New York said they did not wish to bring Proposal H to the floor, and Laura B (WSC CF) clarified that a motion or amendment submitted prior to the deadline that was distributed to participants is available to be brought to the floor by any representative.

Proposal #H Arizona Region / Nebraska Region

Proposal H to replace the number one for two. That zonal forum with one or more zonally seated regions or communities that are not seated at the World Service Conference may choose to send one zonal delegate to the World Service Conference to represent those regions or communities.

Carlos S (RD Argentina) asks isn't this out of order because the position zonal delegate does not exist. Laura B (WSC CF) responded that there are five zonal delegates in the room at present. The position exists.

Initial straw poll** Proposal #H**: 36-69-6-3 Strong lack of support

David T (RD Australia) and Amitabh (SOSONA) both provided some perspective from the Asia Pacific Forum in speaking again to the proposal. The APF's workgroup met over a long period of time and gave this much consideration. The zone has 20 unseated communities, at least half of the addicts in Asia. We believe there should be at least two unseated communities because of the size and the demographic, they said.

George B-H (Washington N. Idaho) said the purpose of having zonal representation is to balance the representative bodies across the globe and have representation for the unrepresentative "swaths" across the globe. A swath is more than one region, he said.

Vote on** Proposal #H**: 18-93-2-1 Consensus not in support.

There was no objection to taking the second straw poll as the final vote.

Discussion returned to Motion #18.

John H (RD Montana) said he felt the motion was unclear. For instance, it does not state if they would be a voting or nonvoting representative. He said he believes that if a region wants to be seated at the WSC they should apply for seating.

Laura B (WSC CF) reminded participants that if the motion passes, there are subsequent motions that provide more definition that would be available as choices for the body.

Juan G (AD Spain) said his region is in favor of zonal seating, but this does not seem to be the way to do it because this motion would increase the size of the body. I remember Anthony's words at 2014 WSC that the WSC was becoming unsustainable financially, Juan said. Zonal seating would decrease the size of the body and give us more discussion time with fewer people.

Andrea F (RD Costa Rica) said he believes the LAZF is currently structured to bring services but not ready for zonal representation. However many regions in Latin America are in favor of zonal seating. I would need clarification regarding if this delegate would vote, or just participate in discussion or both. Andrea emphasized that he was not speaking for the LAZF as a whole.

Yasmin P (ZD EDM) explained that some of the regions in her zone do not meet Conference seating criteria but are very active members of the zonal forum. Being part of the zone helps them grow; it's Fellowship development. Because they are unseated, these regions are spiritually cut off from this global communication.

Second straw poll** Motion #18**: 80-32-1-1: Strong support.

Laura B (WSC CF) acknowledged that the body had not moved much and asked if there was opposition to taking the second straw poll as a final vote. Opposition was voiced

Mado K (RD Greece) said when she first heard about this issue, it was the only thing that disappointed her about NA. NA is supposed to be about everyone. The EDM is unanimously in favor of this. Cultivating the zones will help NA worldwide. It feels like the way forward.

Oscar L (RD California Inland) said his region is strongly against this motion because there has been so much discussion about managing the growth of the WSC, and this motion speaks not just of "regions" but of "communities." This seems like a workaround to being seated at the WSC. We disagree with the language in the rationale that implies the WSC does not represent a worldwide Fellowship, said Oscar.

Art A (Southern California) said his region overwhelming supported this motion. We want NA to grow and we want more voices heard.

Deb F (RD Aotearoa New Zealand) clarified that the motion is about having a move level playing field for countries that cannot become seated. It's about adding the voice of these rapidly growing communities.

Third straw poll** Motion #18**: 84-27-1-2 Strong support

An objection was voiced to taking the third straw poll as the final vote.

Vote on** Motion #18: **85-26-1-2 Carried

Motion #19: Australia Region and Aotearoa NZ Region / SOSONA – Indian Region

That Zonal Delegates are voting members when in attendance at the World Service Conference. These Zonal Delegates would have one vote.

Intent: To provide voting rights to Zonal Delegates, equivalent to Regional Delegates.

Initial straw poll** Motion #19**: 83-23-4-3 Strong support

Patricia M (RD Portugal) said her region is against the motion because there is still so much work to do to get zonal forums ready to elect delegates. Patricia said she believes it will happen in the future, but we should take the time to do things correctly.

Scott K (AD Kentuckiana) spoke from the perspective of a formerly unseated region to say he knows what it feels like to be not a part of. The people not represented in NA need to be represented somehow, some way.

Simon J (RD UK) shared about the European Delegates Meeting, where there are approximately 26 different languages spoken. Many communities have no NA literature in their language. They work hard to carry the message in their communities. It is fundamental they be heard. It about empowering this body. If people are not heard here this is not complete, said Simon.

Wilvena G (RD Eastern New York) said that she strongly supports the motion. Many organizations meet successfully with large numbers of participants, and we should look to them for a model of sustainability. Our service body can benefit from the experience of the communities who are not seated here. When I went to the APF, I was astonished at how effectively they planned and worked together. We cannot afford to do without their expertise, said Wilvena.

Vote on** Motion #19**: 82-25-3-4 Carried

One objection was noted to taking the second straw poll as a vote.

George B-H (Washington/N Idaho) asked whether the person with the objection should be permitted to speak to that in a CBDM process. Laura B (WSC CF) responded that it is a judgment call and a balance. Should that one person hold back the body, should the body move forward? She reminded the body that there is a process to appeal the facilitator.

Motion #20: Australia Region and Aotearoa New Zealand Region / Argentina Region

Zonal Delegates are eligible to receive the same funding from NA World Services as regional delegates when attending the WSC. This funding includes travel, lodging, and meal expenses only.

Intent: Zonal delegates have the same eligibility for funding by NA World Services as other WSC participants.

Initial straw poll** Motion #20**: 86-22-4-2 Strong support

Matan L (AD Israel) and Mauro G (RD Venezuela) both spoke in favor of the motion, saying that funding these delegates is the responsible thing to do, given the passage of the last two motions.

Jeff P (RD South Florida) asked participants to bear in mind when the straw poll numbers are high, they may not need to take the time to speak to a motion.

Michael M (RD Pacific Cascades) asked about the potential cost.

Anthony E (NAWS ED) said that six international participants would cost approximately $30,000 to fund. Plus there would be the collateral expenses of expanding the assembly and space, which he did not believe would be extravagant.

Vote on** Motion #2**: 87-22-3-2 Carried

There was no objection to taking the second straw poll as a final vote.

Motion #21: Australia Region and Aotearoa NZ Region / SOSONA – Indian Region

Alternate Zonal Delegates may attend the WSC with the same rights and limitations as is currently offered to Alternate Regional Delegates.

Intent: To allow an Alternate Delegate to be present, serve alongside and support the Zonal Delegate so they may function as a team in the same way as RD and AD teams can. The cost of attending the WSC for the Alternate Zonal Delegate would be the responsibility of the zone and each zonal delegate is limited to one alternate.

Initial straw poll** Motion #21**: 84-24-3-3 Strong support

In response to a participant asking if the minority could speak to the motion because they did not want to hear more pros. Laura B (WSC CF) explained that the rules say that if the body is in less than consensus, we open the discussion pool.

Vote on** Motion #21**: 88-21-3-2 Carried

There was no objection to taking the second straw poll as a final vote.

Dinner Break: 5:41 pm–7:00 pm

CAR-RELATED DISCUSSION AND DECISIONS V

7:00 pm–9:15 pm *Laura B and Mark B (WSC Cofacilitators)*

Laura (WSC CF) began the session at 7:00 pm with a moment of silence followed by the serenity prayer. Everyone was reminded that Iran is participating in the votes with the help of a staff person.

Motion #15: Portugal Region / ABCD Region

To hold a 3 day meeting of 2 representatives from each of the existing zonal forums. The meeting will be planned by NA World Services who will also cover the expenses for the meeting itself. The zonal forums or their regions will cover the cost of travel and meals for the representatives with financial assistance from NA World Services if necessary.

This meeting will occur in the 2018–2020 conference cycle.

Intent: To create an opportunity for zonal forums to get in touch, present themselves, discuss how they work and talk about possible future zonal representation at the WSC, its advantages, and challenges.

Initial straw poll** Motion #15: **73-31-3-4 Strong support

Maxwell D-D (AD Brazil) said that since we just decided that zonal delegates will come to the WSC, they will be meeting, and it doesn't seem like we need this meeting, particularly considering the cost to the Fellowship.

Yasmin P (ZD EDM) spoke of the EDM's experience trying to communicate with other zones. This past year, communication has increased; they have had calls with the APF and Russia, and found sharing experience and information beneficial, but it's hard to keep it going, particularly given time zone challenges. This would help the zones share information and get to know each other.

Patricia D (AD Portugal) said that it is very important that people get together, not just here. They need to start what will probably be the future of the Conference. Our agenda is already so full, and they have their own topics to discuss.

Biff K (RD Florida) asked about the cost estimate, and Arne H-G (WB) referred him to the estimate in the *CAR*, which was less than $100,000. He then asked whether the funding would influence the $338,000 available for projects and Anthony E (NAWS ED) said it might or it could come from the operating reserve.

Biff K (RD Florida) expressed the view that this may be a bit premature, and perhaps we should wait a cycle to get more experience with zonal representatives.

Anthony E (NAWS ED) clarified that the project plan for the WSC of the Future in the CAT material refers to the possibility of linking of this meeting to the project cost.

Second straw poll** Motion #15: **65-44-1-2 Support

Troy B (RD Connecticut) clarified the distinction between Motion #18, which called for zonal delegates to represent unseated regions or communities. This motion would bring the zones together.

Stuart L (RD Metro Detroit) said his region is in favor of this motion. Our zonal forums need to get together and learn how we each operate as zones. Most zonal forum members don't know much about other zones.

Amitabh (RD SOSONA) asked that we explore a Zoom meeting rather than spend up to $100,000 for a face-to-face meeting. Also, he said, he comes from a community with eleven published NA languages and doesn't see how a zonal rep could represent India.

Neal S (RD North Carolina) cited budget figures to show that we can find the money for this meeting: We have $338,000 budgeted for project plans, about 2% of the total budget of $17.6 million. 98% of our budget is fixed. Our *Annual Report* shows that we have $440,000 excess revenue over what was budgeted and $198,000 left over from what was budgeted for projects.

Tom G (AD Eastern New York) wondered if there is time to have this meeting given that we have a World Convention coming up in a few months, and would it cost more money to get it done more quickly?

Anthony E (NAWS ED) said there are too many different unknown factors to say anything more specific than a general estimate that it would cost less than $100,000. It is true that our focus shifts on May 10 to implementing a World Convention that is four months away and that would have some impact on the planning for such a meeting, he said.

Third straw poll** Motion #15**: 61-48-2-2 Support

Laura B (WSC CF) asked if there was any objection to taking the third straw poll as the final vote, and an objection was noted.

Sam L (AD Northern New England) asked whether the body is voting on the motion, the intent, or the rationale. The motion, Laura B (WSC CF) answered.

Sam L (AD Northern New England) said that the motion itself does not address zonal representation. And the $150,000 allocated in the project plan in the CAT is inclusive of the expense for this meeting, so this would not be an additional expense.

Franney J (WB) said that the motion does not address lodging or translations or the cost of translations. Nor does the motion state the goal of the meeting. Moving to a vote when those items are not addressed would be premature, she said.

Eric B (RD Northern California) spoke about the disparate nature of zones currently, and that the meeting seems premature. At some future point, it may be a more productive expenditure when we have a better shared understanding of the role of zones or what that representation may look like.

Nadine W (AD California Inland) said we just made many decisions about zonal delegates at the WSC and we should slow down and see how this looks first before we approve $100,000 to have our first trial zonal world service conference.

Moshe B-Y (RD Israel) suggested that zonal delegates come three or four days before the WSC to cut costs. It's clearly important to have them meet. Let them discuss moving forward.

Fourth-straw poll** Motion #15**: 53-54-1-5 Lack of support

Laura asked if there was objection to taking the fourth straw poll as a vote, and an objection was noted.

Vote on** Motion #15**: 51-54-2-5 Failed

Motion #16: Australia Region and Aotearoa NZ Region / Arizona Region

That the WB develop a project plan, including budget and timeline, for presentation at WSC 2020 on the role of Zones, their relationship to the wider fellowship, including integrating Zonal Delegate participation into the decision making process at WSC.

Intent: To better understand the diverse nature of zones, help inform discussions at the 2020 WSC and lead to well considered changes to representation that can be applied to any Zone.

Initial straw poll** Motion #16**: 92-15-4-1 Consensus support

Laura asked if there was objection to taking the initial straw poll as a vote, and an objection was noted.

Vote on** Motion #16**: 93-15-3-0 Carried

*Motion 17 **was withdrawn by Portugal.***

Motion #13 Iran Region / Michigan Region

To authorize the World Board to define more special days, like unity day, in the yearly calendar.

Intent: To have special days for topics like sponsorship, service, etc.

Initial straw poll** Motion #13**: 85-22-3-3 Strong support

Amitabh (RD SOSONA) said if you approve the motion, there will be more times we can party.

Vote on** Motion #13**: 89-20-3-1 Carried

Motion #12: Venezuela Region / Ohio Region

Assign a week each year as an NA PR week, beginning in 2019. NAWS would establish the dates and would have information available for the whole NA fellowship a minimum of 90 days prior and also have available the possible contents of the program or the suggested agenda for such week.

Intent: Establish a common week of this type, to be held permanently every year, so the whole NA fellowship can hold events for this important service for NA worldwide.

***Initial straw poll** Motion #12: 79-25-6-3 Strong support*

Clarence A (Ad Greater Philadelphia) said this will bring us together in unity and will inform addicts about who and where we are.

Carols P (RD Rio de Janerio) shared that Brazil already has this type of event. It draws members who are not involved in service and raises enthusiasm. Our region is in favor.

Jonathan C (RD Philippines) said that it has become challenging in the Philippines to do PR work. This seems like a way to draw members back into structured NA service and for them to know they are part of the bigger picture of NA with a worldwide event.

Deb N (RD British Columbia) spoke against the motion because it is too vague. Our regional members did not know if the motion was about training NA members or about going out to community, or what resources would be required.

***Vote on** Motion #12: 83-23-4-3 Carried*

There was no objection to taking the second straw poll as the final vote.

Motion #14: South Florida Region / Ohio Region

Fellowship Issue Discussion Topics (IDTs) will be selected based on the following process: By August 1 following the World Service Conference (WSC), NAWS will create a section on na.org for IDT submissions. The poll should be translated via available software into as many languages as possible. Any member, group, area, region or zone will be able to add an item to the poll. Beginning February 1 in the year before the WSC the process of voting on the poll will start. Any member, group, area, region or zone will be able to vote on the choices in the poll. The poll will close on the final day as set by the Guide to World Services (GTWS) for regional motion submissions. The top six Issue Discussion Topics in the poll will be placed in the Conference Agenda Report and voted on in old business at the World Service Conference with the top three being the Issue Discussion Topics for that next conference cycle.

Intent: To have more direct and specifically defined fellowship involvement in the creation and selection of Fellowship Issue Discussion Topics.

***Initial straw poll** Motion #14: 41-60-8-4 Lack of support*

Proposal #E Rio de Janeiro / Ohio Region

To substitute the sentence "the poll should be translated via available software into as many languages as possible" by the sentences: "the poll should be translated by each language community. The responsibility of this translation would be of the literature translation committees and the regional delegates, which would report on a workgroup of members willing to participate in the service of the poll translation."

***Initial straw poll** Proposal #E: 46-56-4-7 Lack of support*

George B-H (Washington/N Idaho) explained that his region is not in favor of the main motion, but the amendment resolves one of their issues. Involving the translation committees means they can be culturally and linguistically competent for the translation.

Carlos P (Rio de Janeiro) said that involving people who can translate is a good idea. Last cycle, the Conference selected an IDT on *Guiding Principles*, and we do not yet have that

book Portuguese. A system that involves our community in choosing an IDT would be an improvement.

Jeff P (RD South Florida) explained that his region submitted this proposal two years ago, and then asked for help from Carlos and his region and zone, which is why this amendment is being offered.

Art A (RD S. California) said his region finds the motion to be confusing. He reminded the body of the earlier statement that sometimes we can see the writing on the wall when it comes to voting. Would we sway 30 or more people to get a 2/3 vote to pass this? Let's think about that before continuing discussion.

Jose Luis A (WB) spoke of the shortcomings of translation software. Sometimes machine software produces translations that are not understandable.

Second straw poll** Proposal #E**: 45-59-4-4 Lack of support.

Mark asked if there was objection to taking the second straw poll as a vote, and an objection was noted.

Vote on** Proposal #E**: 42-63-4-5 Failed

Jeff P (RD South Florida) withdrew** Motion #14 **with no objection.

Jeff asked if the World Board would look at making the IDT selection process more available to non-English speaking members. Arne H-G (WB) said this would be talked about later in the week.

Motion #10: Upper Midwest Region / Mountaineer Region

Remove Bulletin #29, (WORLD SERVICE BOARD OF TRUSTEES BULLETIN #29, Regarding Methadone and Other Drug Replacement Programs) from publication and use.

Intent: To remove Bulletin #29 from NA World Services inventory.

Vote on** Motion #10**: 12-94-4-4 Failed with consensus not in support

There was no objection to taking the initial straw poll as the final vote.

Motion #11: Upper Midwest Region / ABCD Region

Remove "Narcotics Anonymous and Persons Receiving Medication Assisted Treatment" from publication and use.

Intent: To remove "Narcotics Anonymous and Persons Receiving Medication Assisted Treatment" from World Services inventory.

Vote on** Motion #11**: 6-103-3-2 Failed with consensus not in support

There was no objection to taking the initial straw poll as the final vote.

Motion #9: Northern New York Region / Ohio Region

To direct the World Board to create a project plan for consideration at WSC 2020 to create or revise one piece of recovery literature to directly address Drug Replacement Therapy (DRT) and Medication Assisted Treatment (MAT) as it relates to NA.

Intent: To begin the discussion on how to address DRT/MAT in a piece of recovery literature as it relates to our message and program and have a unified fellowship position.

Initial straw poll** Motion #9**: 77-31-4-2 Strong support

Jeff P (RD South Florida) asks for clarification about whether Proposal #K is actually a substitution.

Mark B (WSC CF) says it changes the words of the original motion; it is an amendment.

Proposal K Florida Region / Michigan Region

To amend motion 9 to read as follows: To direct the World Board to create a project plan for consideration at WSC 2020 to create or revise one piece of recovery literature to directly

address *how NA members receive and behave towards addicts* that are on Drug Replacement Therapy (DRT) and Medication Assisted Treatment (MAT).

Intent to focus the discussion on NA and NA members and not on what may or may not be and outside issue, DRT and MAT

Initial straw poll** Proposal #K: **59-45-3-6 Support

Mark S (RD Buckeye) said his region supports the motion, and this amendment makes it more clear. Our members need to be aware that they need to be more welcoming.

Cooper B (RD Mountaineer) said his region did not support the original motion because it does not address NA. We need literature that addresses the problem, which is not DRT or MAT; it's how we deal with addicts. We strongly support this amendment.

Lea Anne H (RD Best Little Region) said she understands the concern about how we treat addicts, but for her region, this is an outside issue, just as it would be if we were talking about how we treat sex addicts or food addicts or compulsive gamblers.

Biff K (Florida Region) said the amendment talks about us being the problem not the problem being DRT or MAT. My concern is, said Biff, that we treat addicts who are high better than we treat those on DRT and MAT. Some addicts are going to AA because they are more welcome there, and they are going to die there.

Second straw poll** Proposal #K: **75-34-3-2 strong support

Keven D (RD Kentuckiana) said he opposes literature that tries to dictate how we behave.

George S (AD Ohio) said he is concerned that the amendment makes it look like DRT/MAT are okay so he opposes the amendment.

Third straw poll** Proposal #K: **68-40-2-4 Support

Nadine W (AD California Inland) said she believes we already have literature that deals with our behavior called the Steps and Traditions. She said this is a group issue, and it should not be up to an outside committee to put together literature to dictate our behavior.

Giuseppe D (RD Italy Nation) said we already have literature that deals with this issue in NA. In our PR material, it says that no one should interfere in the relationship between the doctor and patient. In NA, everyone should feel welcome. He believes that NA should not produce material regarding medical issues. Our only mission is to open the doors to everyone.

James K (AD Utah) said he's heard a lot today about acceptance and tolerance. For me, he said, breaking through personality is best done through literature. We do have literature that deals with this. This takes me back to the application of our spiritual principles contained in the Twelve Steps of NA.

Michael M (RD Pacific Cascade) said that our job is to welcome any addict who has a desire to stop using. It's not my job to tell people whether they are clean. I have a simple approach to this, he said: If you're running for election and drooling, I'm not voting for you. Anything else is not my business. So I guess I'm pro.

Vote on** Proposal #K: **64-44-2-4 Failed

There was no objection to taking the fourth straw poll as the final vote.

The body returned to considering Motion #9.

Vote on** Motion #9: **75-33-4-2 Carried

There was no objection to taking the second straw poll as the final vote.

Session ended at 9:15 pm

Tuesday, 1 May, 2018

PUBLIC RELATIONS PRESENTATION

9:02 am–10:32 am *Arne H-G (WB Chair), Jane N (NAWS Staff)*

Introduction

Arne H-G (WB Chair) opened the meeting with a moment of silence and the Serenity Prayer. After some announcements, Arne introduced Jane as the PR Director.

Public Relations around the Globe

The first part of the session was devoted to local PR efforts around the world. Jane played a German public service announcement (PSA) and showed a Canadian Quebec poster and a Russian bus poster. Jane said government officials allowed NA to use public billboards throughout Russia. Russia has started to track PR efforts, and they have seen an increase in newcomers in their meetings from these posters.

Jane shared efforts from Israel, Greece, St Louis, Missouri, and Switzerland. Slovakia took an idea from Russia, Jane explains, and produced a helpline card to leave in pharmacies.

The next slide was of a Connecticut billboard. The tagline—thank you for a drug free life—is different than most, said Jane. Many young people along shoreline communities were dying from drugs. The NA community felt they had to do something to let people know NA is a community resource. This billboard not only got people to meetings but NA was invited to many town council meetings to present information about the program to local officials.

Jane shared images of a sign in Ukraine and a bus bench in Oklahoma.

Jane showed a picture of the First PR Awareness Day in the United Arab Emirates. Attendees included government officials, correctional police, treatment professionals, and a mother whose son was in recovery. The corrections officials said they attended because they were ordered to. They didn't want to come, but they were so glad they did. Part of the goal was to be able to get NA in the jails; as of now NA is in at least in one jail.

Jane showed slides of several other PR events. The Free State Region, the Snake River Valley Area in Idaho, Carolina Region PR at a mental health conference, the Uganda Drug Awareness Day, and a Thailand Public Relations Presentation that happened in conjunction with the Asian Pacific Forum.

Jane said that areas within the Chicagoland region have been identifying communities that speak Spanish, Farsi, and Polish and have been doing PR presentations and bringing literature in those languages. Since they began this approach, they have received 1000 helpline calls a month. A PSA from the Panama Region was shown.

NAWS

Jane described some of NAWS participation at conferences over the past cycle, including the Asia Pacific Behavioral & Addiction Medicine Conference in Borneo, Malaysia and the National Association of Drug Court Professionals, which was one of the largest conferences NAWS went to with 5,000 professionals who attended. The two consistent questions judges and prosecutors had was "What book should I get to learn about NA?" and "Can I go to a meeting?" NAWS will be presenting at a Veterans Drug Court Conference that NADCP has planned.

Jane and Anthony went to Vietnam to inform professionals about NA. The physicians have wanted to start NA in Vietnam, but it is illegal for addicts to publicly congregate. Their legal workaround is to put NA in the methadone clinics, which are government sanctioned.

2017 was the third year NAWS attended the National Conference on Addiction Disorders, but very few professionals stopped by our booth compared the first two years. A nurse explained that more patients are choosing to be on medication and not go to NA.

Jane said she saw an increase in Chinese professionals at the International Federation of Non-Government Organizations in Macau. Masters-Level Clinical professionals from Shanghai are traveling to the UK to learn about how NA helps clients. In 2019, this same conference will be held in Beijing. For the first time, Jane said, she has hope that the indigenous Chinese may eventually have NA meetings in their country.

Jane said the American Society of Addiction Medicine (ASAM) Conference in 2018 echoed concerns about their patients on medically assisted treatment. Jane attended the ASAM twelve-step committee meeting, where the doctors at the meeting were glad to hear that organizationally we have no opinion, but they asked if there is anything that NA hopes to do to help. They just don't understand how members are not willing to let these folks make an informed decision. She said we refer professionals to the story in the Basic Text, from the addict who came in on methadone and got clean.

Jane showed a slide of the International Society of Addiction Medicine, a conference NAWS usually attends. A PSA from Pikes Peak, Colorado was shown.

WSC 2016 – approved project plan—FD & PR

The 2016 WSC approved a project plan--Fellowship Development and Public Relations—to increase the understanding that effective FD depends upon PR, and emphasize the need for collaboration. We invited all zones to Zoom meetings to talk about collaboration. Jane said she hopes more US zones will consider doing PR.

EU Parliament Presentation

Jane introduced John E (RD Finland), the PR coordinator at the European Delegates Meeting (EDM). The EDM was able to present at the EU Parliament, John said. He was the point person for the workgroup and they worked on the presentation, for two years.

John said they are planning ways to help EDM communities that have little PR work. One tool is the European Service Learning Days. This zonal PR emphasis emerged from FD work. EDM communities want more PR because we believe this is the solution to get more newcomers.

WSC 2016-Approved Project Plan—Social Media as a PR Tool

Jane then discussed another project plan that was approved at WSC 2016, Social Media as a PR Tool. They did not find any area and regional Facebook pages dedicated solely to PR except for Egypt's page. Other nonprofits' pages were primarily used for donations. We found only one Facebook page devoted to PR from another twelve-step organization, said Jane, and it was taken down after two weeks.

Mahmoud F S (RD Egypt), spoke about Egypt's PR Facebook page. The WSO gave Egypt some guidance on how to preserve anonymity. The page has a pinned post that explains NA and the use of the page. They posted a video, which got 56,000 plays in two days, and a link to the regional website. The Facebook page receives 100 messages a month while the PR committee only receives 10 a month.

NAWS PR Activities

Jane reviewed a number of NAWS PR activities including .

- *Phoneline Basics:* Volunteers met virtually to update material from the *PR Handbook*. *Phoneline Basics* will be available end of May / early June.
- Web meetings: for PR, H&I, Inmate Step Writing, and Phonelines.
- PR Cooperative Events –There are more than 60 such events in a cycle.
- Membership Survey –Friday night at WCNA, we will distribute surveys, and the survey will be online. The results help NA to be viewed as credible and viable.
- *Reaching Out* –This is a quarterly publication for inmates who are incarcerated, H&I folks, and professionals.

Jane spoke further about the PR web meetings and introduced Craig R (RD Free State) who shared about the benefit of meeting virtually to share best practices and hear how others respond to similar challenges. The Zoom meetings have helped to fill the gap that has happened from when the world level H&I PR sub-committees went away.

Membership Survey 2015

Jane shared some highlights from the 2015 membership survey. 52% of the 22,803 members who completed the survey stated that they were taking medication. When asked their reasons for taking medication, 25% stated medical maintenance of health issues, i.e., blood pressure medication; 22% indicated mental health issues; 1% said drug replacement.

Questions & Answers

There was time for a few questions. A participant asked whether there is discussion at these professional events about the influence of big pharmaceutical companies. Jane said that's part of why NAWS attends the conferences. People need to be informed there is another choice.

Another participant asked for clarification about suboxone for chronic pain, where does that fall, chronic conditions or management? Jane said, that in terms of the survey, each member fills it out themselves. *In Times of Illness* says taking medication for health issues, not for the treatment of addiction does not affect members' clean time.

Jane closed with praise for Brazil's PR efforts. They monitor PR efforts to see which is most cost effective. And to be able to put a PSA in a soccer stadium is quite remarkable, said Jane. A PSA from a Brazil soccer game was shown.

HUMAN RESOURCE PANEL

11:03 am–12:35 pm *Michael B, Sherry V, Veronica B, and Jim B (HRP)*

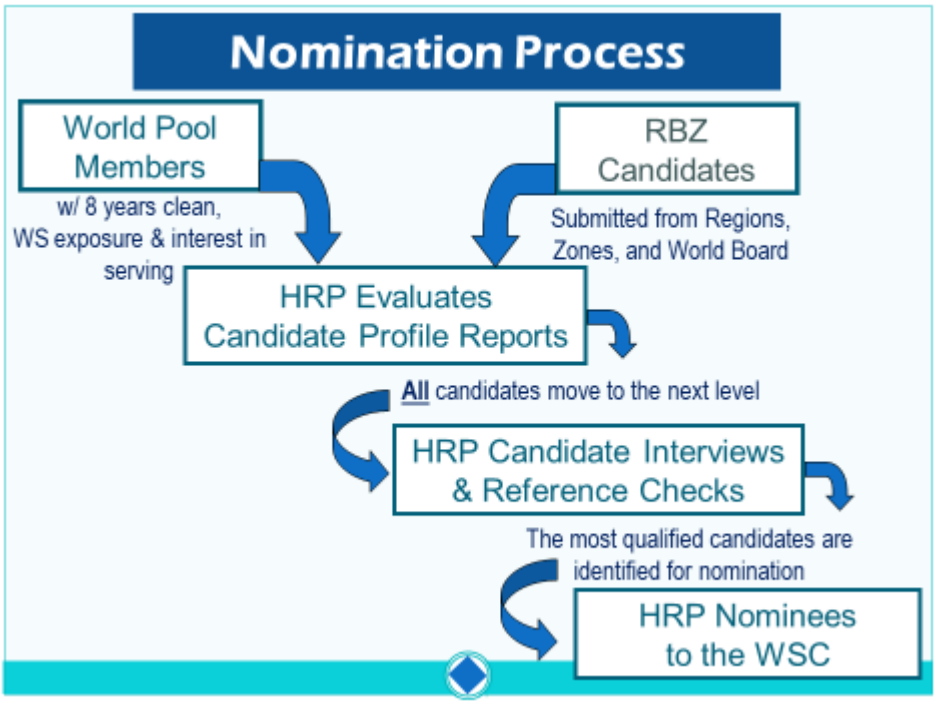
Michael B (HRP) opened the session with a moment of silence and the Serenity Prayer.

Introductions

Michael introduced himself as the HRP panel leader and thanked everyone for picking up ballots this morning. The HRP will collect the ballots and everything that was mailed to delegates from 1:30 to 2:30 pm on Thursday, he said.

Overview of Nominations Process

Sherri V (HRP) explained that the nomination process has four phases. 1. Entering: Candidates enter the process through the World Pool or RBZ (region, board, zone) process. 2. Evaluation: the candidate profile reports (CPRs) are scored. 3. Interviews and reference checks 4. HRP nominations.



Scoring of CPRs

The HRP reviewed the same written information the delegates received in the CPR packet. Each HRP member individually scored each CPR.

- Recovery questions accounted for about 7% of the total score
- Service experience accounted for about 24%
- Service preference and life experience accounted for about 5% each
- General questions accounted for just under 60%

Cofacilitator candidates were evaluated based on their more limited role.

Interviews and references

For the first time, the HRP decided to interview every candidate, not only those who scored highest in the CPR evaluations. This added work, but Sherry said they believed the outcome was worth the effort.

All four members of the HRP participated in most candidate interviews, but care was taken to minimize any potential conflicts. For example no one was asked to interview a

sponsee or a life partner. They conducted 39 candidate interviews, along with two reference interviews for each candidate, three if there was not concurrence between the first two.

Sherry said they cannot discuss individual candidates, but the strongest candidates have:

- A World Services "perspective." This might mean they served as an RD or perhaps on a workgroup, or in some other way are familiar with the WSC.
- Complete, focused, and succinct responses to the questions.
- Supportive references.

Evaluation criteria

Veronica B (HRP) explained that, generally, evaluations were based on:

1. Skills, talents, and experience necessary to successfully fulfill the tasks of the position.
2. NA World Service experience.
3. Overall NA recovery and service history.
4. The need for balance between rotation and continuity in NA world service efforts.
5. The level of maturity, character, integrity, and stability.
6. A history of commitment.
7. Diversity, when all other considerations are equal

Final determination of nominees

At their March meeting, the HRP finalized a list of nominees by consensus. They allowed for discussion about each candidate so that they were confident in their choices. Then they called and emailed all of the candidates. The names were announced in the *Conference Report*.

HRP Nominees

Veronica explained that they tried some new things this Conference cycle. The first was to offer an HRP rationale identifying a few highlights of why they selected each nominee. The second thing they discussed was the value of a visual connection. So they created a video that includes a short "hello" from each of our nominees. Veronica said it is a privilege to present to you the nominees for WSC 2018 and played a video of the nominees.

WSC Elections

Jim B (HRP) introduced himself and read the percentages needed to be elected to each position from the policy in *A Guide to World Services*. He explained that participants can vote in favor of or against any number of nominees by checking or not checking the box by their name. Or they can refrain from returning a ballot.

Questions & Answers

The rest of the session was devoted to questions and answers. Some of the main topics discussed included the following.

- Timing of the CPR mailing and whether it can be earlier or electronic so that it can be discussed with service bodies. HRP: Only recently have CPRs been distributed in advance of the Conference to allow more time. The HRP is always trying to improve the process. Though access to information must be balanced by respect for privacy, which is why there have not been electronic versions of the documents.
- Secrecy of the CPRs and the feeling that groups should be able to read the resumes. HRP: Giving so much information to the groups will not help or make the newcomer want to come back. This is the delegates' responsibility. They know what it takes to serve effectively at this level so they know what qualifications to look for.

- Is there is enough information to make a decision without taking it back to the region. HRP: yes.
- Personal interaction with candidates—video clips or a meet and greet. HRP: We did try a meet and greet a couple of cycles ago, but the delegates said it felt uncomfortable and it was unfair to those unable to attend. So it was decided not to do that anymore. But this input will be recorded and considered.
- Consideration of personal experience versus World Service experience and the concern that weighing World Service experience too heavily excludes qualified candidates. HRP: Historically, the Conference has overwhelmingly elected people with World Service experience or an RBZ nomination. RBZ candidates do not have the criteria that they must have World Service experience.
- Translation experience. HRP: We consider this more local than World Service experience.
- Feedback to those who do not receive a nomination. HRP: We are not able to give individual feedback because it could involve other members and could cause disunity.
- Interviewing someone you know well—perhaps a partner or someone you're in a sponsorship relationship with. HRP: This is the first time all HRP members have participated in each interview. Everyone on the HPR was present for and scored each interview, but in a case like this the HRP member would not conduct the interview but just listen. Often HRP members know many people, but it is their job to be impartial. Another safety check is that they work together and see each other's scores so they can see any anomalies.
- Policy clarifications: The only way to not affect the vote count is to not turn in the ballot. A person cannot be a Board member and an RD at the same time.
- Criteria—the qualities needed to oversee NAWS operations—for instance, experience running a corporation, with law, accounting, or HRP experience—can be very different than the qualities needed for typical Fellowship services. HRP: thank you for the input.
- Regional concern that their delegate should personally verify the vote count. HRP: The HRP counts three times, and the Parliamentarian counts. The HRP is entrusted to be sure the count is correct.
- Is there a way to rate the Board members who are running again? HRP: Candidates who are running again went through the same process as everyone else.

Michael concluded the session and thanked everyone on behalf of the HRP.

Lunch break 12:35 pm–2:35 pm

NAWS Report Part One

2:37 pm–4:05 pm *Anthony E (NAWS ED) and Arne H-G (WB)*

Foundational Principles

Anthony E (NAWS ED) began by explaining some of the principles that underpin NAWS work.

> The basic purpose of our world services are **communication, coordination, information, *and* guidance.** We provide these services so that our groups and members can more successfully carry the message of recovery and so that our program of recovery can be made more available to addicts everywhere.
>
> *GWSNA*

Physical Plant and Staff

The Chatsworth office is the center of our operations, said Anthony. We have a long-term lease on the building, and we have warehouse

space in a building behind the office. We produce much of our material overseas, and we need to keep high inventory on hand to be prepared for any disruptions in the supply chain.

Anthony showed slides of each staff team from the Chatsworth office, and then showed a graph of the number of NA meetings per NAWS staff worldwide.

The more we grow globally, the more the demand increases and the issues become more complex, said Anthony.

Literature Distribution System

We are responsible to get literature to NA worldwide. In addition to the Chatsworth office, we have a European branch office in Brussels

We have an entire team in Tehran to help meet Iran's unquenchable demand for literature, said Anthony. In recent years they have experienced extreme inflation. To avoid raising prices, we have been using funds accumulated in Iran that we are unable to access to offset the gap between income and expense. We've now reached the point where we must have a discussion with the Iran Region regarding the necessity to increase prices. Iran was the first place where we noticed the effect of a cleaner earth philosophy on the price of paper, which is increasing, said Anthony. We are now seeing the same trend in other countries.

We also have distribution centers outside of Toronto, Canada and in Bangalore, India, We entered into contracts with communities in Egypt, Argentina, and Brazil to ensure they have a stable supply of literature because conditions did not allow NAWS to meet those needs. We are working on finalizing an agreement with Russia as well. We strategically try to respond to potential threats to the stable supply of literature. That is our bottom line rather than to be profitable, said Anthony. We are constantly reevaluating our literature distribution system in the face of an ever-changing environment—import and export laws for instance, change frequently.

Literature Sales, Fellowship Contributions, and Financial Reporting

There is sometimes controversy in NA communities that have incorporated service bodies. Our advice is always the same, said Anthony: There is no such thing as an autonomous service corporation. Every corporation must be directly accountable to some service entity.

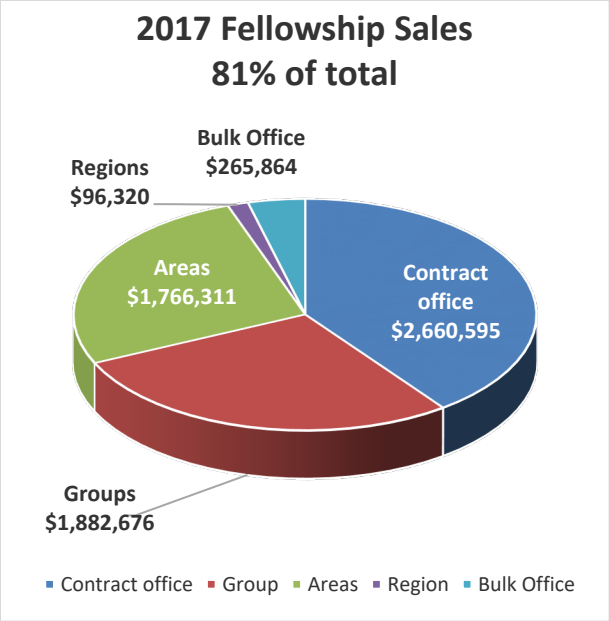
Anthony explained that we distribute a number of different financial reports that cover the same information with a different look. He acknowledged that someone recently pointed out a discrepancy of about $1,000, but it's important to keep in mind that was on an $8,000,000 financial statement.

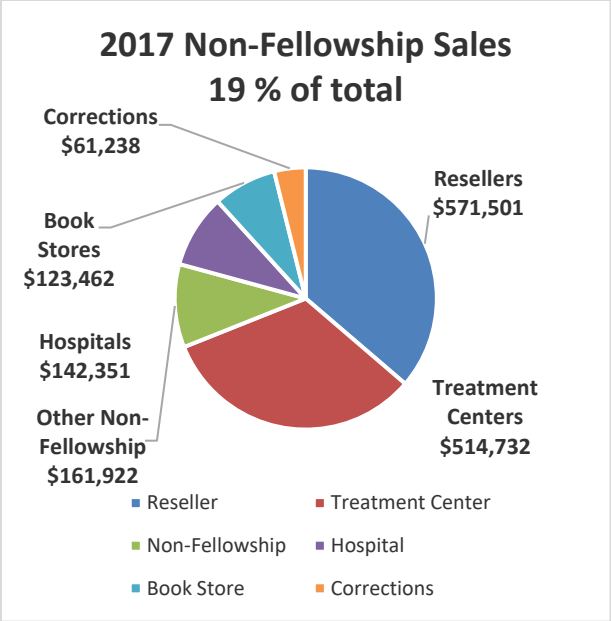
87% of our income comes from literature sales, which is a lower percentage than it used to be. The Fellowship is contributing more to offset expenses, said Anthony. Relying on literature sales, however, is not a sustainable model because sales can dramatically change as consumers' finances change. We keep a large operating reserve to ensure the survival of the agency and to deal with any unexpected circumstances.

In response to your inquiries, we now once again include a breakdown of our Fellowship and non-Fellowship literature sales in the *Annual Report*. For those who are curious, said Anthony, Hazelden is included under resellers. And we've begun producing a simpler *Annual Report at a Glance*.

We deviate from our sales policies for Fellowship entities on a regular basis, but we do not do so for non-Fellowship customers.

Anthony reviewed changes to literature sales: New laws in North America require credit card customers to process their orders online. We are raising literature prices 1 July 2018. The Basic Text price will increase 5% and other prices will go up 6%.





Publications

Anthony listed our regular publications, while subscription numbers were shown on-screen. He then said that electronic publications are not having a watershed impact on our income despite the wonderful cost of goods ratio. It will be interesting to see if this trend changes when communities with a high meeting density like Iran, Russia, and Brazil create e-publications.

Audio

We have received increasing requests for audio material, specifically the Basic Text, to be available on the web, said Anthony. The portals that control audio material receive an average profit of 70 to 87 percent of the list price, which doesn't make sense to us. So the World Board agreed to try to make audio available for free download from our website. Anthony reminded participants that we made the Basic Text available for free in the past, but we had to take it down after five years because of misuse. We are hoping that will not be the case with the audio Basic Text.

IT Opportunities

After years of discussion about changing our accounting system, we have gone live with new software. We encourage everyone to send us your impressions of the new literature ordering process, said Anthony. Another change is our increasing use of virtual meeting technology, which is working well for us.

Translations

Anthony spoke about translation challenges and successes. Machine translations do not work well for us, he said. Translations is a costly and time-consuming human process. Anthony apologized for any delay in getting the message into hands of members because of our production backlog. And he urged those with issues stemming from within their community to contact NAWS for assistance in finding solutions.

In this past cycle, IP #1 was produced in six new languages, which is a big deal, Anthony explained, because IP #1 acts as a glossary for all subsequent translations. We produced 19 translated books, nine booklets, and more than 50 other products including IPs.

Anthony introduced Arne H-G (WB) to deliver the rest of the NAWS report.

Support for Regions and Zones

Arne H-G (WB) began by discussing NAWS participation at regional and zonal events. Our Fellowship support activities nearly always come at the request of a service body, These contacts affect everyone involved and foster growth, said Arne. There were some challenges this cycle; many *CAR* workshops were scheduled on the same weekend.

Strategic Planning

Arne spoke of the strides made in the strategic planning process this cycle and the value and insight that came from the regional input to the environmental scan. We took all of that input into account when we drafted the strategic plan, which is included in the CAT material. As the whirlwind graphic illustrates, said Arne, it is not a linear process. We collect information at every opportunity, including travel and the *CAR* survey. (See Appendix I.)

Projects and Workgroups

Four of the projects we've proposed build on the work of this cycle or previous cycles.

Future of the WSC Project

This project will continue to look at ways to improve our effectiveness and sustainability. In order to ensure geographic diversity, we'd like to depart from our usual methods of selecting workgroup members; instead we are asking that each zone choose a participant for the workgroup, said Arne.

Literature Projects

The survey before the last Conference showed some enthusiasm for the idea of a new daily meditation book and a pamphlet on "mental health/mental illness." The pamphlet idea was also forwarded as a regional motion. The project plans reflect the Fellowship input we have gathered about the focus for these two potential new pieces of literature, said Arne.

Training and Tools Project

We are proposing to continue work on local service tools and conventions and events tools, said Arne. This cycle we used virtual web meetings, which is a cost-effective approach, to develop a tool on CBDM and another on event programs.

Potential Issue Discussion Topics for 2018-2020

The top IDT priorities in the *CAR* survey were 1. Attracting Members to Service and 2. Carrying the Message and Making NA Attractive. (See Appendix I.) We'll have an opportunity to workshop these topics on Thursday, said Arne. [Note: the WSC agenda changed by Thursday and these sessions were moved to a web meeting after the Conference.]

RBZ Candidates

Arne shared the Board's confidence in the candidates they forwarded to the HRP for nomination consideration—not to diminish other candidates, but simply to explain the Board's process. The Board considers the needs for a diverse group of people with a range of language skills, history, and service experience, from different cultural backgrounds, with at least some Board members who possess some business acumen.

Conference Participant Discussion Board

Arne said the Board knows there is a need for a forum so people can talk to each other between WSCs. We also know there are issues with the current forum, and there's been discussion and different opinions about how to address them. We want to know what you want as a body, he said, and that's what we'll do.

WCNA

This is the first time since going to a two-year Conference cycle that we have a World Convention and World Service Conference scheduled in the same year, said Arne. That is a challenging staffing situation, particularly given our recent change in accounting platforms and the plans to begin two literature projects and at least three face-to-face project workgroups. Arne spoke of the anticipated size of the upcoming convention—perhaps the largest ever outside of Iran—and thanked those who have registered. We should have information to you soon about the location of WCNA 38 in 2021.

Arne H-G (WB) closed with appreciation for the many thanks he had received this week and asked that the Conference acknowledge staff for all their work.

Break: 4:05 pm-4:33 pm

NAWS Report Questions and Answers

4:33 pm–5:42 pm *Anthony E (NAWS ED) and Arne H-G (WB Chair)*

Anthony E (NAWS ED) listed the handouts, and he and Arne (WB Chair) answered participants' questions on the following topics.

Production agreements

Anthony clarified the difference between production agreements with other countries and RSO agreements. RSOs are distributors of NA literature. In some cases, we have not been able to make literature available in a timely fashion, said Anthony, and so we make a legal agreement with a community to print and distribute NA literature. It is a license of sorts to use the intellectual property in that country for that purpose.

Operating reserves

When asked about whether we have sufficient operating reserves, Anthony explained that we aim for twelve months of operating reserves, but we are probably somewhere between two and three months. He explained how to compute NAWS' financial viability by dividing net present value by current liabilities. Most organizations consider 1.1 or 1.2 a healthy ratio. We like to keep a ratio of 9 to 17.

Business Plan Group and Audit Committee

Anthony described the Audit Committee and Business Plan Group composition: Nonprofit law requires an audit committee that does not include current Board members or executive management. The audit committee has always included previous world-level Trusted servants because it's a virtual group, and they have to have some experience with the system to know the references, Anthony said. They engage the auditor and are the first to receive the draft audit report. The comptroller is the only staff member allowed to act as support to them. The Business Plan Group was created by Anthony years ago to help assess the business operations, including the NAWS literature distribution system. The Executive Committee of the Board sits on that group.

Increasing revenues

In response to a participant's question about whether we are looking at ways to increase revenues, Anthony said yes, but we are not a company like Coke that will try eleven new products to see what sticks. We always look at how to curtail costs and we have managed to keep cost of goods down. Some costs like power, transportation, fuel, duties, and taxes are beyond our control.

Financials

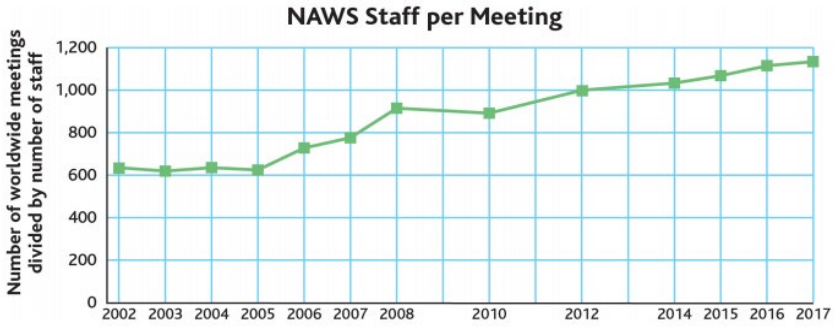
Anthony clarified a number of items on the financial reports:

- The increase in literature income was estimated at higher percentage for 2018 than for 2019 partly because of the price increase. Also because we don't project an increase in some items like *Living Clean*.

- The $1.1M in lease holding improvements is the accumulated total of everything that has been invested while we have been in this building—since 1994.
- The increase in the fixed cost of e-books is because the cost of goods for e-books is an automatic calculation directly tied to the e-book income amount.
- The legal action with the South Florida region is included in current expense.

Staff and meeting number graph

Anthony clarified a graph shown during the NAWS Report: The graph is incorrectly titled; it reflects the number of registered meetings relative to NAWS staff. The trend line shows the change in workload; the Fellowship is growing, and the staff number is not increasing at the same pace.



BT pricing formula

Anthony explained the formula used to price the Basic Text. When the text was first published, the sales price was not based on any formula that he knows of. They basically looked at how much it cost to produce and how much money they needed for their services. Today the normal pricing strategy for our literature uses what's called a 30% cost of goods as an initial basis. The starting place is three times the cost to print, which is about $2, plus the cost to handle, warehouse, and manage inventory.

WB contact with Iran

Eshan (RD Iran) thanked everyone for the virtual connection. He asked whether the Board might have a webinar with Iran to help explain the price increase and explain how the Conference and NAWS works. We have more than 20,000 meetings a week and we just have one delegate and one region. We need your help, he said. Arne replied that we will assist in any way we can. Anthony added that he would call Eshan later.

Medallions to India

Amitabh S (RD SOSONA) thanked NAWS for the support and asked if there is a way that India could get some of the "snazzy medallions." Anthony said he will have to work out a minimal inventory for the facility in Bangalore as soon as possible based on some formula suitable for India.

Production backlog & translations

Anthony explained the production backlog: The biggest challenge with any publication is the final proofing. It is a difficult task, and our pool of human resources is not large enough, he said. Please send us contact information for any good proofers you may know. Right now we have about 70 contracts with external translation resources in varying stages and languages, and that is not enough, said Anthony. He said he believes we have several hundred projects in the translations stream.

Anthony explained that in the past several years we've started producing most of our non-English literature in-house to avoid warehousing inventory because of minimum production quantities. We outsource the larger jobs, said Anthony.

Annual Report

Carlos P (RD Rio de Janerio) said that his community translates much of the service material, but they find the *Annual Report* challenging to translate. How hard would it be to have the *Annual Report* translated? Anthony said the timeline makes it difficult, but he

would like to find a simpler way for communities that wanted to translate the *AR*. Carlos said it does not need to be immediate.

Mahmoud F S (RD Egypt) expressed gratitude for World Services' visit in 2005. Since then, we have grown, he said. He thanked Anthony for the decrease in expenses that was reported in the *Annual Report*. You saved us like $400K, he said; thank you.

Location of WSO and WSC

Anthony responded to some questions about the location of the office and the Conference. He said it's been possibly ten years since our last analysis of the WSO location. We compared this location to every other Tier 1 city in North America. Shipping and ground transportation routes are a key consideration.

Anthony reminded participants that the Conference location used to rotate, but it was challenging given the infrastructure needed to put on the event. We are currently relatively close to the organizational records and the staff.

WCNA 40 & 38

There was a request that Germany be considered for WCNA 40 in nine years, when the German-Speaking Region will celebrate 50 years. Anthony said he has spoken with Delegate about how to keep this on World Services' radar.

Amitabh S (RD SOSONA) requested that Delhi, India be considered a viable site for WCNA 38. Iran can access India. Arne said that India can be considered.

Miscellaneous

Eduardo S (RD Mexico) asked that we all work together to make NA sustainable with our own contributions.

Arne responded to a request for the zones present to meet together and said that is up to the zones. If a group of people want to meet, we can secure a room.

Dinner break 5:45 pm–7:15 pm

FIPT SESSION AT WSC 2018

7:25 pm–10:15 pm *Arne H-G (WB Chair) and Anthony E (NAWS ED)*

Introduction

Arne H-G (WB Chair) and Anthony E (NAWS ED) opened the session with a moment of silence and the Serenity Prayer. Arne explained that this is a necessary conversation. There are members here who were present when the document was created and amended, so we will get accurate information tonight, said Arne. The session will close with some straw polls. He turned the floor over to the Delegate from South Florida.

RD from South Florida

Jeff P (RD South Florida) introduced himself and said he was proud to serve his region. He thanked the Board for the agenda. They are giving me ten minutes, he said. I don't know how long they are going to take, but I am not sure that's fair.

Jeff said he wanted to dispel some rumors. The region did not ask any area, group, or zone for their support and they didn't ask anyone to withhold donations. In fact, South Florida continues to donate to NAWS despite the challenges after the hurricanes, said Jeff. He assured the WSC that neither he nor the region have been involved in the production of Baby Blues in the last 25 years.

Jeff explained that the *FIPT* is a legal document and the group conscience of the Fellowship. Two years ago the WSC discussed and reaffirmed, by an overwhelming margin, some of the rules of the *FIPT* regarding illicit literature, said Jeff. We are now in a position of determining

whether or not to apply the rules. He explained the three requirements for an inspection and the South Florida Region's efforts to meet those requirements:

- The region must make a motion—we did that in December of 2016.
- The region has to pay for a member of the region to do the inspection—we are willing and have the ability to do that.
- The region must come with a list of concerns and the records it wants to inspect.

The inspection doesn't require the Conference's permission, and the Board doesn't need to like the region's concerns or the potential cost of the inspection, said Jeff. The *FIPT* does not limit the kinds of concerns we can have, said Jeff. It states that a region can inspect any records of NAWS with the exception of personnel records and records excluded by law.

Jeff reviewed some of his communication with Jack, his World Board liaison, and said that Jack has done a great job. He reviewed his attempts to communicate with NAWS. He tried to talk to Becky and Arne in March 2017 at the Florida Symposium, but was told that we are not going to talk about it, he said. Jeff read from a September 2017 letter addressed to Becky and Arne requesting a meeting with MaryEllen or Tana while he's in New York. I was trying to see if we could come to a compromise, but I never received a response to that email or three subsequent emails that month, Jeff said.

Jeff explained that his region's concerns with transparency are the basis for the request. The RSC will hire an attorney and go to court if the Board does not comply, said Jeff. If we don't follow the rules of the *FIPT*, what happens when we try to enforce the rules when others print Baby Blues. The *FIPT* is the conscience of the Fellowship, said Jeff. Can we sit in here and decide we're unwilling to follow it without going back to our groups and asking them?

Background of the FIPT

Arne explained that it is important to have a shared understanding of the history of the issue so that the Conference can give the Board informed direction.

The *Fellowship Intellectual Property Trust* was developed as a result of a 1991 lawsuit over the "Baby Blue." In the 1991 *Conference Agenda Report,* the World Service Office Board of Directors asked the Fellowship for direction because there was no clear record of how the Fellowship wanted its intellectual property (copyrights for literature and NA trademarks) to be held. The recommendations that the WSO Board proposed were adopted, as was the statement you see in *A Guide to World Service in NA* today:

- The voting participants of the 1991 World Service Conference, after much discussion and consideration of several motions, voted to issue the following statement to the Fellowship:

"The Basic Text, Fifth Edition, is the only edition of the Basic Text that is currently approved by the World Service Conference of Narcotics Anonymous for publication and sale. The World Service Office Board of Directors is entrusted with the responsibility for protecting the Fellowship's physical and intellectual properties, including the Basic Text, and at the board of directors' discretion, shall take legal action to protect those rights against any and all persons who choose to infringe upon this literature trust."

WSC 2008 approved the sixth edition BT. It is now the only edition approved for NAWS production with the exceptions called out in the translations policy.

The statement was meant to put to rest issues that had torn the Fellowship apart—who has the right to print Fellowship literature and what version of the text would be produced.

The WSO board drafted the *FIPT* to solidify the decisions made in 1991. The Board of Trustees workshopped it throughout the US Fellowship and presented it in the 1992 *Conference Agenda Report*. At the Conference in 1992, a federal lawsuit sought to stop the Conference from adopting the *FIPT* and stop the WSO from selling literature. Although this

lawsuit did not go anywhere, the Board of Trustees asked the Conference to commit the draft literature trust to an RSR workgroup working with the Trustees to workshop it for another year. In 1993, the Conference adopted the Trust 53-16-3.

None of these efforts actually created the healing that was hoped for by most of us, said Arne. Baby Blue activity and controversies are occurring now in the United States, Denmark, East Africa, and many other locations.

Arne reviewed some of the ways the Conference and Office have changed since 1993. World Service activities such as travel, H&I free literature, Board and committee meetings, translations, and the World Convention used to be covered under separate budgets and corporations, said Arne. They were not a part of the framework of the *FIPT* or its operational rules. The inspection request provision gave a region the right to take this step if something extraordinary happened that dealt directly with the production and sale of literature.

In 1998, we asked to combine the WSO, the WSC, and WCNA into one entity: NA World Services, Inc. The Conference adopted specific financial management policies, outlined in *A Guide to World Services*, for how World Services would budget, plan, and oversee the activities of NA World Services, and focused on giving the authority for new expenditures, like projects, to the Conference. We have known for years that sections of the *FIPT* and *GWSNA* policies needed to be updated, but our focus has been on trying to serve an ever-changing and diverse and Conference, said Arne. He apologized on behalf of the Board for any part they may have played in creating the current situation by not updating service material.

The Board's Role

Arne spoke of the Board's role as custodians or stewards, and their duty to fulfill the WSC's will. A large part of their role is oversight of the Trust, and they take that responsibility very seriously. We try to honor the trust you have placed in us, said Arne.

The World Board is your financial oversight committee by policy, said Arne, and we have an audit committee that operates independently. The annual audit costs more than $40,000. It includes the annual financials, as well as a random spot check of cash-handling procedures, payroll processing, accounts receivable, and inventory control. The auditors also review all cash handling and inventory processes at the World Conventions.

Arne assured the Conference that the Board is simply trying to do what they have been asked to do, and if the WSC wants to see something different, they need to provide direction. At the last WSC, when the Board raised discussions about the *FIPT* to determine the Conference's wishes, it never occurred to any of us that the Trust Rules would be used this way, said Arne.

Proposed Changes to the Operational Rules

All of this history brings us to the reasons the World Board is asking you to consider a change to the Operational Rules, said Arne. The inspection clause was created for a different set of circumstances and a different scope. Later in the session, we plan to straw poll you about:

1. Whether or not you want to change the Operational Rules as we have proposed at some point
2. If you are ready to make a decision at this Conference
3. If so, when and where would you like to make this decision

Additional questions may come out of this session, said Arne.

The current inspection request

Arne explained that the Board was shocked by the current inspection request. They took it seriously and began communicating with the Conference after they met as a Board and

reached consensus about how to respond. They also sought legal advice, including allowing each Board member to ask questions directly of the attorneys, because that seemed like the responsible thing to do. We have tried to keep this Fellowship-focused rather than legally focused, despite notice of an impending lawsuit, said Arne.

Arne spoke to the general scope of the request, which covers almost every activity area in World Services for the 2015 and 2016 fiscal years. He explained that the amount of resources it would require to satisfy the request was in excess of anything the Board would typically authorize, and so they wanted to seek the Conference's approval. Our auditor estimated it would require over 1,000 hours to pull the requested resources.

Arne expressed concern that some parts of the request might never be adequately satisfied, and that might prolong the process and lead to controversy.

The original request estimated the inspection would take a week. When we agreed to the limit of a week, we were provided with ten additional points for the inspection, including a request to extend past this one week, if necessary. We do not believe this is necessary, and we do not want this ongoing drain on our already stretched human resources. Our collective challenge at this Conference, said Arne, is to deal with these challenges together. The delegates in this room are the Trustor for this Trust; we simply carry out your wishes.

Arne turned the session over to Anthony.

Concerns Listed in the Request

Anthony E (NAWS ED) began by reminding everyone that participants receive much information about NAWS' finances. The challenge of how to respond to a request for "all records" for an 8M dollar multinational corporation is a practical challenge, not a philosophical one. That's why the audit estimate is so high, he said. Anthony then described the challenges with responding to some of the specific concerns in the request.

Developmental subsidies

The first item asks for information about developmental subsidies. Anthony explained that we don't list the communities to whom we give free or subsidized literature because it's not our place to try to shame anyone because they need assistance. Providing records and calculations for transactions that may not be in the US or in English makes compliance even more complicated.

World Board expenses

World Board travel is reflected in the income and expense statements in the Annual Report, said Anthony. He described the difficulty of reconstructing the records that are being asked for from a consolidated system. We use a centralized set of credit cards to facilitate travel. Deconstructing that centralized bill and matching the expense reports with the airline tickets and hotel bills, and so on for more than fourteen people who live around the world and travel multiple times during a twelve-month period is not impossible, but it's not feasible.

Credit card guidelines

Anthony acknowledged that the guidelines in *A Guide to World Services* are very outdated. We have reported to the Conference repeatedly that credit cards have been used as part of our cash-flow control for years.

Designation of *Trust* property

Some of the requests are straightforward, said Anthony, such as the designation and separation of *Trust* property. We publish every year what defines items in the *Trust*

Russia literature distribution

The concern about Russian literature provision could partly be my fault, said Anthony. He admitted to making a misstatement that NAWS had a warehouse in Russia. NAWS has no warehouse. We have not signed printing or distribution agreements. We financially facilitate

the stable supply of literature to the Russian Zone within a set of legitimate business guidelines that allow individuals to be able to take responsibility for these functions. We have not broadcast our arrangements to supply literature in a country that, at times, has been punitive toward entities that seem to have money in their society. The question about our involvement came up because of a theft of inventory by a previous trusted servant. We were accused of hiding warehouses and literature facilities in countries outside of North America. Anthony explained that we hope to come to an agreement with Russia similar to the agreements we have with Argentina, Egypt, and Brazil.

A Region's Right to Inspect

Anthony concluded his remarks by admitting that, even after more discussion later in the week, there may still be disagreements about what something means or what rights a single community has to act on behalf of the beneficiary, which is the entire Fellowship of Narcotics Anonymous. He opened the floor for questions.

Questions and Answers

Clarence A (AD Greater Philadelphia) asked if the Board had discussed updating *GWSNA* and the *FIPT*? *Arne*: The discussion is about changes to the Operational Rules, not the *Trust* itself. The Board knows any possible changes must be discussed by the Conference, and so they are initiating that dialog.

Clarence asked what the cost would be for the 1,000 hours of audit that it was estimated it would take. *Anthony*: The auditors quoted approximately $125,000.

Gwen M (RD Chicagoland) expressed concern that the items listed in the inspection request don't seem to be connected to anything concrete. The concerns are more like unsubstantiated allegations, and these kinds of conversations can easily turn into rumors that are hard to rein in, said Gwen. She would like a copy of the South Florida minutes that authorized the request so that she can correlate the concerns with facts.

Barry M (RD Northern New Jersey): asked for an example of a concern that is beyond the boundaries of the *FIPT*. *Arne*: *WCNA* is one example.

Barry asked Jeff to clarify if his region was asking for all records for two years. *Jeff*: The initial request asked for two years of records to be available. The correspondence said they would just sample the records not look at all of them.

Arne clarified that the results of the straw poll about potential changes to the Operational Rules wouldn't affect the current request.

Barry also asked whether the Board planned to take a more global look at all policies. *Arne:* This is a preliminary discussion. We will have more direction from the Conference after the straw polls.

Barry asked whether the Board and South Florida have talked about a compromise. *Arne*: The Board has published all of the dialog. They have been asking for clarity about the request. They have never said no to the request.

Jim B (AD Volunteer) thanked Jeff for carrying his region's conscience. He said his region will not make any decisions about changes to the *FIPT* or Operational Rules without taking it back to the members. Jim said he believed this has been detrimental to unity and asked to hear from Becky. He was at WSC 1993 and she spoke eloquently there, he said.

Becky M (NAWS Assistant ED) began by saying she had a very different role in the early 90s than she does now. She is struggling, she said, with where we are; we are doing something that will serve no one. She reiterated many of the points that Arne made: the document was only intended to cover literature. It was written for a very different Fellowship—mostly English-speaking—in a different time for a different corporation with a different focus. It was never intended to be used in this way.

The *FIPT* was developed 30 years ago to try to build a bridge to a group of people, Becky said. She hasn't believed there is a bridge or a desire for a bridge for the past 25 years. What the office needed was the motion passed in 1991 that said we made a decision, as a Fellowship, that we have one publisher that they are accountable to us in these ways.

Becky said she has as much history with the document as anyone, and she doesn't believe a resolution will be reached with South Florida. You guys—the delegates, not her and not the Board—are the only ones who can speak for the Fellowship, she said. She knows it's complicated but decisions must be made. Decide what you want and how you want it handled, and tell the Board that, she said.

Becky said she's trying not to cry, but this breaks her heart. In-fighting and politics are the things that damage us the most. They make people leave NA and go somewhere else, she said. She referenced a letter from Tanzania begging us to keep the Baby Blue and controversies in the US. What concerns her the most, more than staff time, she said, is how we find some peace. She told the Conference that they have to make some collective decisions about these issues. I wish you didn't, but you do, she said.

Carla W (RD Upper Rocky Mountain) said that she heard Jeff speaking of South Florida's right to inspect the records, but her region is also trustors of the beneficiary and they believe they have the right to ask to stop the inspection. Upper Rocky Mountain feels they should have a say in how the money and resources are spent. They were never asked. They would support what the Conference wants to do, but what is the process to determine that, she asked. *Arne:* We will keep straw polling until we can get a sense of how the WSC feels.

Kevin D (RD Kentuckiana) says we are all the beneficiaries. One region cannot speak on all of our behalf's. He wanted to know if the beneficiaries could be asked if they support this request. *Arne:* You guys are our boss. You can decide whatever you want or ask for whatever straw poll you want.

Kathleen M (RD Mid-Atlantic) asked whether NAWS maintains a separate account of revenue from what is covered under the *FIPT*. *Anthony:* NAWS does not segregate its revenue into separate accounts. We have one general account for income with categories indicating the source of income and one master account for expense, which is subdivided according to how those revenues are spent.

Kathleen said her region supports the inspection request. The *FIPT* is a legal document that gives a region this right, and any changes to the *FIPT* should be presented in the *CAR* so that groups can have a say. The WSC is not an NA group, she said. She cited a section of the Operational Rules: "Normally, the beneficiary of a trust is not permitted to examine the trustee's records under any circumstances. Such an arrangement, however, would not be appropriate in NA, especially in light of our Ninth Tradition and Second Concept." She said her region very much believes in the Second Concept

Mahmoud F S (RD Egypt) asked Jeff whether he or his region have thought about the consequences to our global Fellowship outside the US. NA could be in the newspapers. This could cause a crisis for some people who may not come here and may die from this disease. *Jeff:* He was following the conscience of his region. He can't speak to what they thought about consequences.

Mahmoud asked Arne why the Board didn't respond to Jeff's emails as he says. *Arne* : The established line of communication was between him and the region. He can't respond without the Board convening to talk about it so there was sometimes a time lag.

Arne asked the body if they wanted to do straw polls now, continue through the queue for questions, or take a break.

Break from 9:25 to 9:55 pm

Straw Polls

After a break and the Serenity Prayer, Becky explained that the straw polls would give a sense of where the Conference is as a group and how to focus further discussions. There are two distinct issues that need to be discussed—the Operational Rules, and the specific request. Participants were reminded that these are delegate-only polls to get a pulse, not make decisions.

Operational Rules of Order

1. Do you agree that a change is needed to Article III of the Operational Rules regarding the inspection request?

   76-19-10-9 strong support

2. Are you prepared to make a decision this week?

   42-66-2-4 lack of support

South Florida Inspection Request

3. As the trustor, directing the World Board should we,
   1. Attempt to comply as requested ***45***
   2. Limit our response in some way ***21***
   3. Not attempt to fulfill this request ***27***
   4. None of the above ***14***

Arne let participants know that the body would return to this conversation later in the week.

Wednesday 2 May 2018

TOGETHER WE CAN ... PLANNING TO UNITE US AND IGNITE US!

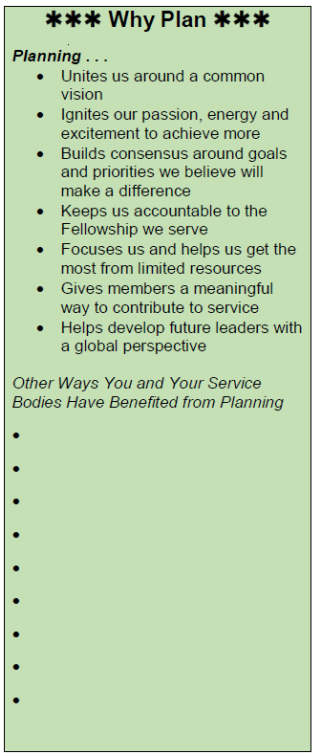
9:01 am-12:35 pm *Jim DeLizia (NAWS Consultant)*

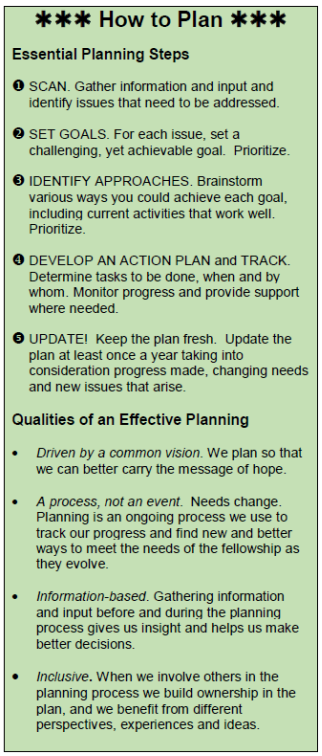
Arne H-G (WB Chair) opened the meeting, made some announcements, and turned it over to Jim DeLizia who expressed how good it was to be back at the Conference.

Benefits of Planning

Jim started by getting a few answers from participants to a couple of simple questions about planning—why we do it and why the process itself is valuable. Most of the responses centered around building unity and commitment, engaging members with the work and getting better, more efficient results.

Jim reviewed the green tip cards that had been handed out, which echoed many of the same ideas. He reviewed the qualities that make a planning process effective, listed on the tip card. An inclusive process leads to better solutions and more commitment to the goals. Jim reminded delegates that NAWS has been trying to better draw on delegates' knowledge in the planning process.





Role of the RD

The description of the delegate's role from *A Guide to World Services in NA* displayed on screen. Jim asked participants to describe their job in one word, and then he explained some of the words that he saw as crucial in the ways the NAWS planning process can support delegates.

Connect—RDs show the region and area why the work at the World Service level makes a difference and has meaning to what happens locally.

Inform—The RD lets World Services know about needs and challenges that must be addressed to advance the vision. The RD is the lynchpin of the service system, and delegate participation in the environmental scan is crucial.

Enlighten—RDs try to bring a global view to local leaders. Sharing scan data is one way to do that. All of the data at once can be overwhelming, but if you chop it up, you can use it to illustrate how local efforts connect to the work at the World Service level, said Jim.

Engage—RDs can take a goal from the NAWS plan that's relevant to challenges faced in the region, and use that goal to generate discussion about regional level solutions.

Support—The NAWS plan and planning process can be a framework for local planning.

Build leaders—Your role is to help connect and inform people, said Jim. The strategic plan can help in that role.

Planning as a Tool for RDs

Jim asked participants to take a minute to write on the index cards in front of them:

- On one side of the card: 1. What is the simplest, most practical, yet most impactful technique you use to carry out your RD responsibilities?
- On the other side of card: 2. One way involvement in the NAWS planning process can help you carry out your responsibilities as an RD. whether you do it now or whether it's something you think you can do.

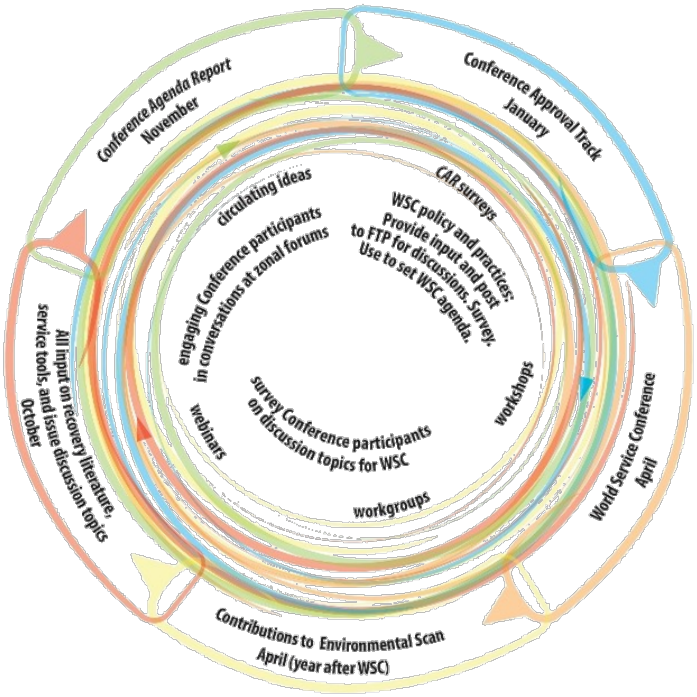
Each participant shared their answer with the person next to them, and then some participants shared their answers to the second question with the whole group. Responses included the following ideas:

- Engage members by explaining the planning process and letting them know how their contribution would be valuable. Use personal, one-on-one invitations and conversations.
- Learn from other delegates' experience—such as setting up a PR page on Facebook, how did that work? What does it involve? Then share that information locally. A plan can help the region figure out how to achieve goals.
- Use the environmental scan to let members know that when they express needs, they are actually heard and make the plan a more meaningful tool.
- Integrate the planning cycle into the rest of the service system—use ideas from the zone to feed the planning assembly and take the timing of the Conference into account, both to pace the work—developing a strategic plan locally is a lot of work—and to synchronize local planning with the world level planning.
- Use a closed group on social media to help connect local members with what is happening at the World Service Conference.
- Call GSRs and reinforce the importance of their involvement in *CAR* discussions. Being involved in the planning process can help show value in what happens at the Conference.

- Use the world-level environmental scan to feed the local planning process by having areas fill out the scan survey and using that data to formulate your plan.

Collaborative Planning Process

Last cycle, delegates were asked to contribute to the environmental scan in a new way, said Jim. About 60 regions participated, which is good, but it could be better. We would like to find ways to improve delegate participation in the NAWS strategic planning process.



Jim showed a circular diagram and explained that staff call this the "whirlwind." It illustrates all of the different ways delegates can contribute to the planning process, such as the environmental scan and the *CAR* survey.

He reviewed the steps to produce the NAWS strategic plan. Assessment includes the environmental scan, where we look within NA and outside NA. Based on that assessment, said Jim, we identify key issues to be addressed and set goals around those issues. Then we talk about strategies and priorities for the cycle. The result is the strategic plan and the project plans that come out of those priorities.

Jim asked participants to take a few minutes in groups of three or four to begin discussing a couple of questions and take some notes.

1. How can we improve current methods used to engage RDS in the NAWS planning process?
2. Are there any new ways RDs can be involved in the NAWS planning process?

Breakout Room Set-up

Jim explained that the conversation would be continued in the breakout rooms and participants should be prepared to report three or four good ideas when they come back to the full-group session.

After that discussion, Jim said, participants would talk about how we can collaborate more. Imagine a planning process that connects all components of the service system, he said, where shared aspirations, common needs and challenges are heard, understood, and used to direct priorities and resources throughout the service system.

Imagine the energy, the power, and the impact such a planning process could have to advance the NA vision, said Jim. That will be the second conversation in breakout rooms, an imagining conversation. We'll come back together to share some of what we heard.

Break 10:05 am-10:30 am.

Breakouts 10:30 am-12:00 pm

Large group discussion began at 12:03 pm.

Reporting back: Improving Engagement in the Planning Process

Responses to question one about improving the existing process largely focused on the better use of technology, such as Zoom meetings, to increase interaction at each stage of the planning process, to participate in workgroups, and to poll members on Fellowship issues. Some responses emphasized the need for simpler tools to contribute to the environmental scan.

Ideas for new ways to be involved in the planning process included providing input in smaller pieces focused on specific topics that could be more easily reported back to regions; engaging delegates in small groups to discuss and work on issues and projects that come out of the planning process all through the cycle; and using technology to broaden participation in the planning process, Creating a designated portal for submitting IDT input throughout the cycle, and holding Zoom meetings at different times and in different languages to accommodate many communities were also mentioned. Delegates and zonal forums were identified as key parts of the information sharing process.

Jim identified *real-time* input and discussion as a common theme in the responses.

Reporting back: Imagining a More Connected, Collaborative Process

For the second question, participants were asked to imagine a more connected, collaborative, service system-wide, process, and to describe what it would look like. Before hearing some of the ideas, Jim reminded everyone that leaders need time to dream. Thinking without the pressure of decision-making allows for the creativity to come up with new and better ways to do things.

One table offered the idea of a global NA planning app for members who serve in all the different roles within NA. The app could include news and other information, ways to provide input and to chat with other members. It was suggested that creating different language versions would be easier with an online resource.

Another table imagined a Fellowship with no language barriers and visualized a web-based platform that allowed ideas, topics, or videos to be posted in the participant's native language. It was suggested that delegates would be moderators and administrators, and that any member could submit a translation at any time.

Other ideas included integrating A Vision for NA Service at all levels of service, and Fellowship-wide Zoom meetings for different levels of services to share and gather information as part of the broader strategic planning process

Conclusion

Jim concluded the session by reminding everyone that there were a lot more groups that wanted to present, and that all the material would be made available. [See Appendix D for all of the responses.] He went on to offer a final perspective that we plan so that we can identify needs and issues, and that when we come together in the planning process collectively we've got all of the experience, expertise, hopes and dreams, and passion to take advantage of those problems as opportunities. Together we can benefit from the different perspectives, experiences, and ideas so that we can find the best solutions and focus the amazing energy that results when we come together around a shared vision.

The session closed at 12:35 pm, and the Conference spent lunch and the afternoon hours at Calamigos Ranch.

ZONES AS EFFECTIVE SERVICE DELIVERY BODIES

7:38 pm-8:20 pm *Mark H (WB) and Tali M (WB)*

Arne H-G (WB Chair) opened the session with a moment of silence and the Serenity Prayer and handed the session over to Mark H (WB) and Tali M (WB). Mark reviewed the handouts for the session:

- The zonal map with data on the back that was first produced at WSC 2016 and has been updated for this cycle.
- A handout capturing some of the zonal accomplishments reported in the regional reports.

Mark clarified that this was not a session about seating or zones' relationship to the WSC, but would focus on service delivery at the zonal level. Not all zones are doing the same amount of service delivery, but time, energy, and money is invested into zonal forums. Delegates and World Board members attend zonal forums, and this session was intended to brainstorm ideas to get more return from this investment and to think about what we can do together in zones that we can't do "alone."

Mark reminded participants that the Introduction to the Basic Text states that, "Everything that occurs in the course of NA service must be motivated by the desire to more successfully carry the message of recovery to the addict who still suffers." The session offered an opportunity to talk about how that motivation manifests itself in zonal service.

Sharing from Zonal Delegates (ZDs)

Tali introduced ZDs from five zones to say a few words about their zones.

Hammed A (Asia-Pacific Forum ZD) reviewed his service positions within the zone and provided some statistics. There are about 24,500 meetings, eight time zones, and 29 countries within the APF. Nine of the member regions are seated at the WSC. It takes about $28,000 to fund the annual meeting. Income of about $36,000 is projected for next year including from the APF convention. Additional funds come from merchandise and raffle sales, the APF meeting, and contributions. Zonal meetings last four days and include community reports, strategic planning, elections, and recovery activities. Sizes of member communities range from Iran with 24,000 meetings per week to Bhutan with 45–50 members and struggling to grow. The zone covers diverse areas and cultures. Attendance includes delegates and alternates from 18 to 23 countries, translators, the admin body, Fellowship development coordinators, workgroup members, Board members, NAWS staff, the local Fellowship, and visitors. The APF meeting location rotates and Hammed was able to share photos of various APF meetings. The APF started strategic planning in 2016 and has a number of workgroups, including one focused on FD for women.

Paul C (Canadian Assembly ZD) provided information about the Canadian Assembly. The zone consists of ten provinces, three territories, five regions, 64 areas, and 1,322 meetings. Paul showed pictures of CANA meetings and explained that they meet face-to-face once a year and online quarterly using the Zoom format. CANA meetings run Monday to Friday and the zone funds eight trusted servants: chair; vice-chair; secretary; treasurer; national convention resource coordinator; and Fellowship development coordinators for the western, central, and eastern districts. They use a strategic planning process to achieve our vision, and the zone is project driven using workgroups to accomplish all goals. Current projects include translations, outreach to northern treatment centers, attendance at national events, a national toll-free phone number, a national bilingual website, national PSAs on TV & Radio, "How To" guides, translations into Inuktitut and Cree, and the national convention.

Yasmin P (European Delegates Meeting ZD) showed a map of the EDM area and provided information about the zone. The EDM meets twice a year for 4 days. The steering committee meets monthly via Skype and consists of the chair, vice-chair, secretary, treasurer, two FD

committee members, media coordinator, and PR coordinator. Funding for the zone comes from regional donations and the ECCNA convention. The zone consists of 30 regions with over 3,000 meetings per week. It also organizes the annual ECCNA convention and conference, the European Service Learning Days event, and a regular newsletter. Member regions are able to request FD services that are provided by task teams created to address each of those. Yasmin closed by highlighting the importance of the transparency, trust, and diversity found within the EDM.

Sim K (Russian Speaking Zonal Forum ZD) provided information about the zone, which consists of eight regions in seven countries, and over 2000 meetings weekly. The zone meets face-to-face once a year in different countries. It began as an experience-sharing forum, but has moved towards providing services. They coordinate PR, H&I, translations (with about 30 trusted servants), and literature pricing nationally. They also have a legal organization to help with communication that has helped to start new groups in many places. A recent service assembly in Novosibirsk, Siberia, had about 500 people in attendance from over 50 cities, some of which were as far as 10,000 kilometers apart. The 2017 zonal convention in Moscow had over 5,000 people attend, a budget of $200,000, and generated a profit.

Henry C (Southern Zonal Forum ZD) introduced himself. The zone consists of ten regions in the central southern part of the US and covers 900,000 square miles. They meet quarterly in one of the member regions. They are a discussion-based forum, not a decision-making body. Issues for discussion are provided by the regions prior to the zonal meeting. Henry highlighted the Multi-Zonal Service Symposium that was started six years ago that does a lot to spread and carry the message.

Tali thanked the ZDs and explained the process for the breakout rooms.

Zones as Effective Service Delivery Bodies—Breakout Discussion

8:20 pm–9:00 pm *Various facilitators in breakout rooms*

Participants reconvened in breakout rooms to continue their discussion of zones as part of the service delivery system. As a session warm up, they were asked, “What did you hear from the zonal delegates or read from the regional report excerpts that was inspiring or stood out to you?” Facilitators sometimes probed further by asking, “What do you think made that successful?” Participants in each room shared appreciation for the diversity of approaches to zonal formation and service delivery, admiration for the task-oriented work that sprung from zonal planning efforts, and gratitude for the potential opportunities to collaborate.

Small groups then tackled one big question: “How could zones help to further our efforts to carry the message?” Facilitators also offered two follow-up questions to prompt discussion and help groups to generate ideas; they asked, “What are the advantages to collaborating, planning, and carrying out services with other regions?” and “What tasks or projects are well, or best, suited for zones?” Some of the common themes that came up in the five breakout rooms are listed below. (For the complete list of ideas generated in this brainstorming session, see Appendix F.)

Zones might further our efforts to carry the message by allowing us to…

- Learn from each other and identify best practices
- Establish task-oriented working groups
- Accomplish Fellowship development, especially in small communities or rural areas
- Conduct strategic planning to identify highest priorities
- Cut down on service duplication and enable economies of scale
- Leverage technology (e.g. shared Zoom account, BMLT)
- Better train and mentor trusted servants

- Coordinate our approach to translations, sponsorship behind the walls, public relations, etc.

At the end of the session participants shared ideas that inspired them, that were new to them, or that they wanted to take home.

Thursday, 3 May 2018

FIPT Sessions II and III

9:00 am–11:47 am *Arne H-G (WB)*

Operational Rules

Arne H-G (WB) opened the session with some general announcements and then explained that the plan for the morning was to seek the WSC's direction on the *FIPT* Operational Rules. He emphasized that the discussion during this session will NOT affect the current *FIPT* inspection request and went on to explain that *FIPT* straw poll taken Tuesday indicates to the World Board that the majority of the Conference does not want one region to speak for the beneficiary—the Fellowship as a whole. What also seemed clear is that the body does not wish to consider permanent changes to the rules this week.

Arne explained proposed changes to Article V, Section 3 of the Operational Rules:

SECTION 3: INSPECTION OF TRUSTEE ACTIVITIES

Conditions of inspection

~~Any regional service committee or equivalent service body~~ The World Service Conference may inspect the records and operations of the Trust on behalf of the Beneficiary, ~~providing the following conditions are met~~ if it so chooses. The details of such an inspection would be decided by the WSC.

Laura B (WSC CF) then conducted the following straw poll that was a slightly revised version of the one taken on Tuesday:

Do you agree that a change is needed in the future to Article III of the Operational Rules? (this has no effect on the current inspection request)

Initial straw poll: 93-15-4-2 Consensus support

In response to questions, Arne and Anthony E (NAWS ED) clarified that the 2016 WSC confirmed the *FIPT* instrument, and that the proposed change is to the Operational Rules and the bulletins only; any changes to the *FIPT* instrument itself require an entirely separate process that would have to be invoked. He confirmed that a workgroup would be formed and that there would be an opportunity to provide input.

Mitchell S (AD Greater New York) asked if it would be possible to place a moratorium on any inspection requests until the Operational Rules are modified. Arne confirmed that there would be a straw poll regarding this.

Amitabh S (RD SOSONA) asked if the workgroup's recommendations would be put before the Conference or sent back to the groups? Arne responded that the World Board's plan would be to send any recommendations out in the *Conference Agenda Report*.

Matan L (AD Israel) asked who would serve on the workgroup. Arne responded that the executive committee of the World Board would select the workgroup, and he encouraged delegates to submit their names or the names of others who might be interested.

Arne then offered the following poll:

Do you support a temporary suspension of the right for an inspection request from a single region? (this suspension would expire at WSC 2020)

Straw poll: 77-32-3-1 Strong support

Discussion followed regarding the specific language of the poll and what the possible next steps might be. Arne confirmed that any moratorium would not affect the current inspection request. Some concern was expressed that a moratorium was not in harmony with the lack of support for making a decision to the Operational Rules expressed in the straw poll conducted on Tuesday night. It was clarified that the moratorium does not constitute a permanent change to the Operational Rules. Anthony also again clarified that the trust instrument is separate from the Operational Rules.

Anthony explained that the *FIPT* was written to comply with California trust law and that the regional delegates, in their role as trustor, could make a decision on any part of the Operational Rules or the bulletins, but not the *FIPT* instrument. Anthony also referred to Article IV of the Reader's Notes on page 25 of the *FIPT* document for an explanation of the separation of the trust instrument and the Operational Rules.

New Idea Proposals Survey

Arne turned the meeting over to Laura and Mark B (WSC CF) to facilitate a discussion of whether the new idea proposals should be considered individually instead of in categorized groups, as they were presented in the survey.

In response to a request for pros and cons of considering the proposals individually, Laura explained that, with the proposals grouped, there may be two that participants wanted to talk about, and one they didn't want to, so that category might not be chosen as a priority.

Laura also explained that Motion 29 said that the WSC Cofacilitators and the World Board chair may group like-themed proposals and that participants would be able to respond to each proposal.

Eric B (RD Northern California) explained that this came up in the delegates' discussion the previous night, and that some proposing regions wanted their proposals in different groups. He believed that similar proposals could be grouped or combined, but that like-themed proposals might not be best served in the groups they're in. Laura then conducted another straw poll:

"To consider each proposal in the survey individually?"

Straw poll: 89-19-0-4 Consensus support

New versions of the survey were distributed after a short break was taken.

FIPT Session III

After some opening announcements, Arne invited Jeff P (RD South Florida) to the podium.

Jeff explained that he and his alternate delegate, Matt; their regional chair; Arne; and Anthony met yesterday. They were able to reach an agreement with some compromises. (See Appendix E.) These included limiting the inspection to 2015 and only examining the Chatsworth office records. The WB agreed to review the communications process to determine ways to improve. The inspection was scheduled for 21-25 May in Chatsworth. Jeff thanked everyone for being a part of this process. Arne commended South Florida and called for a round of applause.

Mark B (WSC CF) then took the podium to resume straw polls and a decision regarding the *FIPT*:

Acting as the trustor, the delegates present at WSC 2018, are suspending Article 5, Section 3 of the FIPT Operational Rules, while we make a decision about the future. This suspension would expire at the close of WSC 2020.

Initial straw poll: 85-23-0-3 Strong support

In response to a concern that it would take a long time to address any issues that occurred between Conferences, Arne explained that the Board's guidelines allow any individual Board member to request records at any time to conduct an inspection.

Final vote/decision: 89-22-0-2 Consensus support

Lunch break 11:47 am–1:50 pm

BUDGET AND PROJECT PLANS PRESENTATION

1:50 pm–3:26 pm Arne H-G (WB), Anthony E (NAWS ED), Becky M (NAWS Assistant ED)

Arne H-G (WB) opened the session with some announcements related to returning ballots and the new proposal surveys. He then turned the session over to Anthony E (NAWS ED).

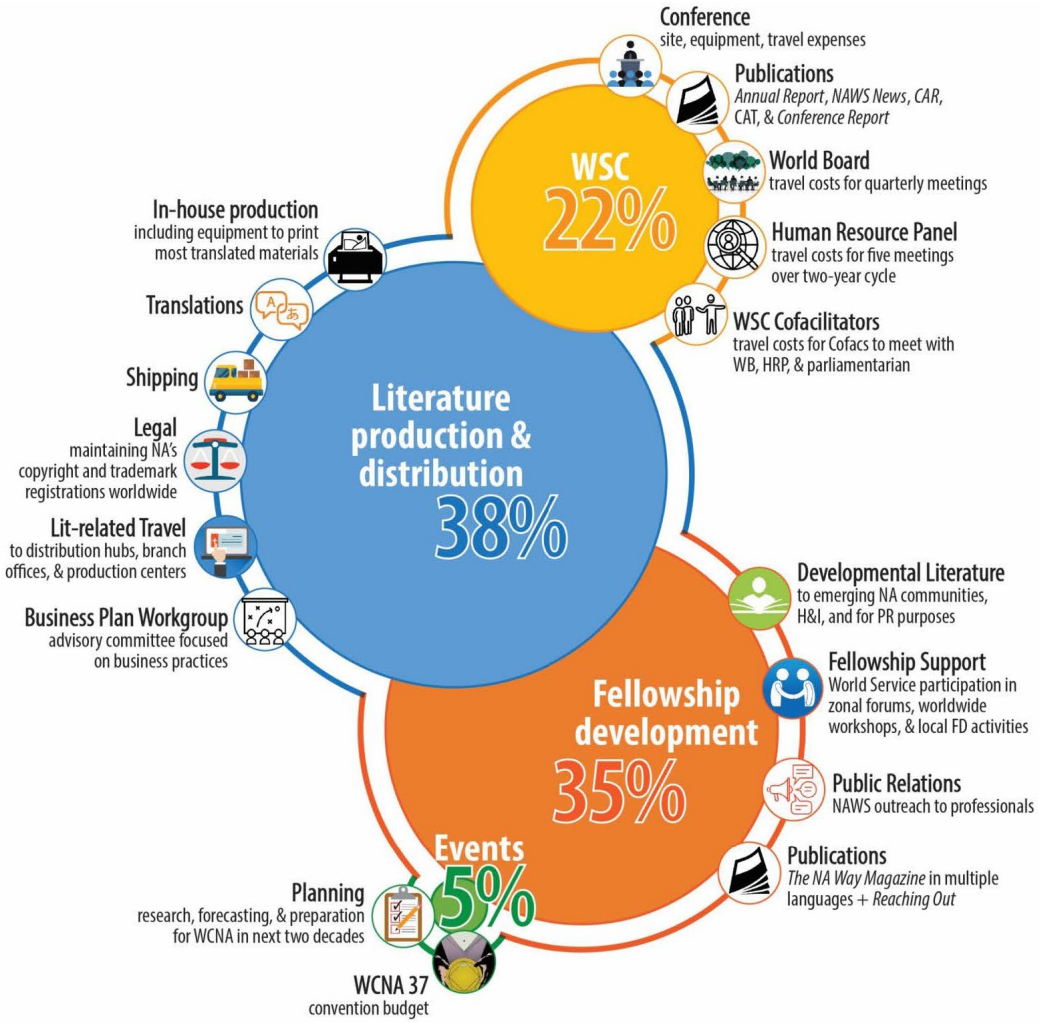
Presentation of Budget

Anthony explained that there are items in the budget contingent on Conference actions. Decisions about project plans will be made and the budget will then be presented for adoption. A final copy of the budget would be sent to participants after the WSC and would include a cash basis sheet detailing the utilization of cash assets for the cycle.

Anthony displayed graphs related to the control of personnel and overhead costs over the last ten years, and the actual expenses for the 2017 fiscal year across the four activity areas of the NAWS budget. Some of these costs vary depending on the activity during that year, such as whether or not it is a Conference year. Anthony explained that the budget is created well in advance of when it will be implemented so there are factors that can impact projections. Previous financial expenditure is the largest guide used when forecasting expenses.

Anthony then said we have received many questions regarding a projected loss shown within a Conference year. Because NAWS is a company with a spiritual purpose, it often pays for items that most companies would not, because those things move us closer to accomplishing our vision. If NAWS operated from a purely profit-motivated perspective it would not pay for things like Fellowship support, or most of the cost for the World Service Conference. Literature proceeds are used to pay for the delivery of services globally. An operating reserve was created after recognizing there would be years when what needed to be accomplished was more important than what it would cost to accomplish it. The operating reserve limit was set for one year and is currently at about five months. Presenting a deficit budget for one of the operating years means that, if the budget goes as expected, cash will be used in the year where the deficit occurs to continue delivering services and carry out anything deemed important by the WSC.

Anthony went on to discuss the four primary activity areas of the NAWS budget: literature production and distribution, the WSC, Fellowship development, and events. Page 30 of the 2018 CAT contains a snapshot of the relevant percentages of expenses for each activity area, and a breakdown of what is included in each area. The service delivery provided in each area does not significantly change from year to year. The budget proposal is broken down into three main categories. The first are fixed costs, which are the expected expenditures that are reoccurring. The second are variable expenses, which are either non-reoccurring or are projects plans that are up for consideration. The third is the reserve, which is an operational fund set aside for unexpected occurrences or the planned uses of assets, such as the new accounting enterprise, or major expenditures like computer equipment. These are referred to in the accounting industry as capital expenses, which depreciate in value over time. Anthony suggested that everyone review the budget cover on pages 23–29 of the CAT, which also explains this material.



Anthony informed everyone that the contributions report would be finalized this week with new information based upon Conference participants' most recent input as well as with corrections from a database glitch. He asked everyone to review the reported contributions from their regions to confirm that they are correct.

Anthony reminded delegates from regions with service offices that operate on credit terms with NAWS that, as delegates, they are entitled to email debbie@na.org to ask for credit information status. It is always good to be informed.

Anthony again explained that the operating reserves currently stood at five months based on the daily operating expense. This is calculated by taking the total of Fellowship development and Conference support and dividing it by 254 working days in a year, which is $33,752 per day. This information will be included in the Dropbox for participants.

Anthony concluded this portion of the session by referencing the greyed out column in the consolidated budget proposal. He explained that NAWS tries to pay the most attention to the *total variance* for the entire section. Although there was some variance in some of the specific line items, the variance for the 20 month comparison is less than one percent.

The other question many participants had asked was why sales of *Guiding Principles: The Spirit of Our Traditions* were estimated at such a low level. Anthony explained that it was

expected that sales would have a sudden, rather extreme decrease and that the initial income level should not be used to predict income next year. This is the pattern of the sales of *Living Clean: The Journey Continues*, which went up, plateaued quickly, and then dropped in the next year. Income projections were conservative for *Guiding Principles* in the next cycle for this reason.

Presentation of Project Plans

Anthony then asked Becky M (NAWS Assistant ED) to present the project plans proposed by the World Board for the upcoming cycle, which began on page 14 of the CAT. Becky began by reviewing the Board's strategic planning process, which included an environmental scan that Conference participants were invited to participate in. This resulted in the priorities contained in the strategic plan. Becky explained that the plan contains much more work than can be accomplished in each cycle.

WSC of the Future Project

This project was unusual in that the workgroup members would be chosen by the 15 existing zones as well as Iran. The Board is asking that Iran be included (even though they do not call themselves a zone) as they represent 31% of the Fellowship. Becky suggested that this 18-member workgroup would be challenging to facilitate and would be expensive. Becky reflected that the Conference had shown all week long that when we sit down together it does not matter what our differences are, we can find common ground. The World Board believes that some of the large challenges that involve the Conference, zones, and the future of our collective services can be addressed if people from all those perspectives come together in a workgroup and are given the human and financial resources and support to be successful.

The workgroup's task will be to frame discussions for zonal forums and for Conference participants—which will likely include zonal forum workshops and Zoom meetings with Conference participants and zonal forums—and to utilize every communication means and method to put out information and to hear back from people. This will not occur cheaply nor quickly. She expressed the concern that this would not be successful without enough resources, and the hope that the Board's proposal to do things that have never happened before might get results we have never had before.

Becky reminded everyone that staff had been consumed with the accounting conversion, the inspection request, the Conference, and the World Convention in August, and suggested that not much will happen fast. The World Board meeting in June will help projects to get going, but the tasks above, and the need for zones to identify the workgroup members, will cause delays.

Literature projects

Becky reviewed the two literature projects in the plan, and commented on the amount of input received on the surveys created to frame the project plans. When talking about the new daily meditation book project she stressed the importance of Conference participants' ability to carry the news and enthusiasm to homegroup members so they can get involved. This will allow the workgroup to be more about polishing and framing than creating

She also asked Conference participants to send the Board names of possible workgroup members for the mental health/mental illness IP project and to help create interest and "buzz" about the project.

Training and Tools Project Plan

Becky reviewed the two projects under the umbrella of this plan—Conventions and Events and Local Service Toolbox—and let everyone know that a motion about the approval process for the materials produced would be considered the next day. She focused on the survey data provided a few days ago that showed GSR orientation material as a need. The Local Service Toolbox had Fellowship Development Basics as the next priority but, given the

survey data, the project will work on GSR material first. She also asked participants to encourage local communities to send resources to the project to help create the new tool.

Anthony the opened the floor for questions and answers.

Questions and Answers

Neal S (RD North Carolina) asked about why travel for Fellowship development is considered a fixed expense, and how NAWS' financial reporting could be more transparent and easier to understand. Anthony responded that the transition to a new accounting system would allow for financial reports to be restructured, and he hears that Neal recommends that World Board travel for FD and other Conference be categorized as discretionary rather than fixed.

Don (RDA San Diego) asked about the funding and the challenging size of the WSC of the Future workgroup. He was reassured that the funding is in place and that, while the size of the workgroup is a challenge, it's also new and exciting. Don also asked why regional contributions vary from cycle to cycle, and if more detail was available. He also asked for clarification about whether any PR roundtables would take place in the upcoming cycle. Anthony responded that we don't ask contributors for explanations about why they may contribute more or less in a given year. Anthony asked delegates to thank their communities on behalf of NAWS for their generosity. Anthony clarified that PR roundtables are dependent on the availability of professionals and what priorities are established by the Conference.

Eric B (RD Northern California) asked whether the change in current policy represented by zones being asked to select members for the WSC of the Future workgroup should have been called out separately from the project plan.

Becky explained that the project plan included the composition of the workgroup, and that the motion to approve the plan could be amended if changes were desired.

Wilvena G (RD Eastern New York) asked for assistance with criteria or special skills that would assist any zone in determining an appropriate zonal representative, and whether these would include vision, ability to apply various models, and prior Conferences.

Junior (WB V Chair) replied that all those factors are considered by the Board, along with experience with World Services and diversity, but that it is subjective.

Wilvena then asked if the new approach in the strategic plan under the Communication Issue related to the use of *The NA Way* could include audio and visual clips, and whether Instagram, Twitter, or other platforms had been considered.

Arne responded that *The NA Way* was always looking for new ways to improve communication and the use of technology. Anthony added that although that approach was not prioritized it would be integrated with the broader approach to evaluate all NAWS publications. He also said that more resources and increased collaboration with members would be needed, and that a philosophical and practical discussion would have to happen.

Amitabh S (RD SOSONA) asked where a region's payments to outstanding balances for literature were listed. Anthony explained that the information could be made available to a delegate if they requested it, and that literature payments are not listed with contributions.

Amitabh went on to offer some comments about access to the Membership Survey when internet access is poor, or illiteracy is common. Becky reassured him that the Board is always considering ways to improve member involvement.

Jacqui L (AD Chicagoland) asked if NAWS operates on cash or accrual basis. Anthony confirmed that it is on an accrual basis. He also confirmed for Jacqui that the budget is regularly reviewed, but that a new budget is not sent out if adjustments are needed but instead any changes are reported in *NAWS News*. In response to a final question from Jacqui, Anthony explained that NAWS maintains a general fund and does not earmark funds for specific projects. He also clarified that NAWS provides literature to some communities until it is economically feasible for them to begin paying for own literature. If they send a

portion of the payment, we attribute that to the account as a repayment rather than as a donation unless they specify differently.

Marty D (AD Michigan) asked how much the *FIPT* inspection request would cost and where the money would come from. Anthony explained that the cost would dramatically change due to South Florida's willingness to narrow the scope of the inspection, and that no external resource, in addition to staff that are already budgeted for, would be needed.

Anthony thanked the Conference body for its ongoing patience and support, and expressed his gratitude.

Break 3:26 pm-4:00pm.

CAT-Related Discussion and Decisions

4:00 pm–7:14 pm *Laura B and Mark B (WSC Cofacilitators)*

After some opening remarks, Arne turned the meeting over to Laura and Mark, the WSC Cofacilitators. Mark began by reminding everyone that the body would be following the processes outlined in Motions 28 and 29, that had been passed during the *CAR*-Related Discussion and Decision session.

Two of the time-saving measures recommended by the Cofacilitators and approved by participants for the *CAR*-Related sessions were reaffirmed:

To not hear from the maker or World Board for each motion:

104/15/2/2 Consensus support.

Reaffirmed each speaker be allowed two minutes instead of three minutes:

112/9/1/2 Consensus support.

Motion #31 World Board

To approve the WSC of the Future Project Plan for inclusion in the 2018-2020 Narcotics Anonymous World Services, Inc. budget.

Colum E (AD Irish) asked that the World Board and maker to be separated in the first decision because he wanted to hear the World Board response to the motions. Mark explained that the Board is the maker of all of the motions in this session.

Vote on Motion #31***: 116/6/4/1 Consensus support.***

Cooper B (RD Mountaineer) questioned the utility of spending $150,000 to further discuss WSC seating. In light of the *CAR* decision just made, he believed the body was capable of charting a course for the WSC.

No objection to the initial straw poll serving as the final decision.

Motion #32 World Board

To approve the project plan for a Mental Health/Illness Informational Pamphlet for inclusion in the 2018-2020 Narcotics Anonymous World Services, Inc. budget.

Vote on Motion #32***: 121/4/0/2 Consensus support.***

No objection to the initial straw poll serving as the final decision.

Motion #33 World Board

To approve the project plan for a New Daily Meditation Book for inclusion in the 2018-2020 Narcotics Anonymous World Services, Inc. budget.

Vote on Motion #33***: 117/8/0/2 Consensus support.***

No objection to the initial straw poll serving as the final decision.

Motion #34 World Board

To approve the Training and Tools Project Plan for inclusion in the 2018-2020 Narcotics Anonymous World Services, Inc. budget.

Vote on Motion #34***: 118/3/2/4 Consensus support.***

No objection to the initial straw poll serving as the final decision.

Motion #35 World Board

To approve the 2018-2020 Narcotics Anonymous World Services, Inc. budget.

Vote on Motion #35***: 118/5/3/1 Consensus support.***

No objection to the initial straw poll serving as the final decision.

Motion #36 World Board

To adopt the 2018–2020 Reimbursement Policy.

Vote on Motion #36***: 120/4/1/2 Consensus support.***

No objection to the initial straw poll serving as the final decision.

Motion #37 World Board

All service materials produced by the Local Service Toolbox Project and the Conventions and Events Project will be identified as World Board–approved material, and follow the same approval process as service pamphlets. That means after the World Board signs off on them, drafts will be distributed to Conference participants for a 90-day review before being identified as approved.

Vote on Motion #37***: 122/4/1/0 Consensus support.***

No objection to the initial straw poll serving as the final decision.

Motion #38 World Board

To seat the Netherlands Region.

Vote on Motion #38***: 120/5/1/1 Consensus support.***

No objection to the initial straw poll serving as the final decision.

Motion #39 World Board

To seat the Mexico-Occidente Region.

Vote on Motion #39***: 115/6/2/4 Consensus support.***

No objection to the initial straw poll serving as the final decision.

Motion #40 World Board

To seat Ukraine Region.

Vote on Motion #40***: 120/3/2/2 Consensus support.***

No objection to the initial straw poll serving as the final decision.

Motion #41 South Florida Region/ SOSONA

To seat the Eastern Pennsylvania Region

Intent: To seat a requesting region

Rationale: The Eastern Pennsylvania Region probably has more members with more clean time than anywhere in Narcotics Anonymous outside of California. By seating this region, that perspective will be a valued addition to the World Service Conference.

Initial straw poll on Motion #41***: 54/63/4/6 Lack of support.***

In speaking to the motion, Jeff P (RD South Florida) said that meetings have existed in the region since 1972 and that the population of the region is diverse and includes many experienced long-term members. He also offered his perspective that, although non-US Conference participants probably do not want to seat anymore US regions, there are only a couple of unseated US regions left.

Other participants offered thoughts in support for the motion, including:

- Many members in the region were contributors to chapters in the Basic Text.
- The length of time that the region has existed and the services it provides mean it satisfies the seating criteria from *A Guide to World Services in NA (GWSNA).*
- Every region should have a voice in the decisions made at the Conference.

Billy W (RD Greater Philadelphia) reminded everyone that Eastern Pennsylvania was originally part of the Greater Philadelphia Region and had formed due to explosive growth in the suburbs of Philadelphia.

Ehsan R (RD Iran) cautioned against seating every region that requested it as the Conference was already too large. The areas in Iran are more like regions and had been asked to wait before requesting seating while the WSC discussed its future.

Second straw poll on Motion #41***: 55/63/4/5 Lack of support.***

Mark reminded the body that they had heard from members in favor of the motion, and asked if anyone opposed wished to speak. Some of the points offered in response included:

- Having a seat at the WSC is not necessarily the only way to have a voice, and there are ways for regions to collaborate.
- The process of using a workgroup to review the applications in light of the seating criteria and offer recommendations that are then discussed by the Board is an asset.
- It is possible for regions to rejoin without areas or groups being underserved.

Vote on Motion 41***: 48/73/2/4 Failed with lack of support.***

No objection to taking the third straw poll as the final vote.

Motion #42 Brazil Region/ Volunteer

To seat the Nordeste Brazil region at the WSC.

Intent: That Nordeste Brazil region has a voice through its seating at the WSC.

Rationale: The Brazil Nordeste region was not recommended by the Seating Work Group due to the following reasons:

1. A low number of meetings for such a large geographic area;
2. Service efforts not yet adequately developed;
3. Incomplete information, due to not sending the minutes in English.

Brazil Nordeste region has indeed not sent the minutes translated in English, but we disagree with the other two points that were raised by the WG.

Brazil Nordeste region is composed of 8 Brazilian States, occupying an area of 620,500 square miles (998,599 km2). It has a population of 42.24 million people with a very low population density – 68.07 inhabitants per mi2 (42.29 inhabitants per Km2). This explains the low number of meetings in that large geographic extension. It is a geographical characteristic of the region that is reflected in our fellowship.

In the state capitals, where most of the population is concentrated, there are 271 weekly meetings, and a considerable service delivery.

As other Brazilian regions, Brazil Nordeste has gone through the process of becoming an intermediary structure inside Brazil region in 2007, when the main focus was Fellowship Development. Since then, it had a bi-annual convention, and an active participation in the overall Brazilian service efforts.

In 2013, it became a proper region, and as so, it has participated in the Brazilian Zonal Forum, with PR and FD efforts, maintaining a regular financial and human support to those efforts.

The region's areas have H&I, PI and Phoneline services, and the region focuses in Fellowship Development, supporting the areas in this sense.

Brazil Nordeste is geographically well defined. It is a region that has a cultural unity, and a singular history in the development of Narcotics Anonymous in Brazil. We believe that its voice will contribute with the WSC to achieve NA's vision. We also believe that theirs is a unique view, which is not reflected in the already seated Brazilian regions or any other.

Initial straw poll on Motion #42***: 52/67/2/6 Lack of support***

Francelle F (RD Brazil) spoke to the motion and stressed the geographic size of the Nordeste Region, the length of time it had existed, and the number of groups and meetings that it contained.

Patricia M (RD Portugal) talked about the PI, PR, and H&I services the region provides.

Ketil W (RD Norway) offered the thought that it would be good if all regions could be part of the WSC, but that it was not possible, and that three Brazilian regions were already present at the Conference.

Carlos P (RD Rio de Janeiro) said he had a mandate from his region to vote for seating any region that fit the criteria and that he respectfully disagreed with the workgroup's recommendation. He shared that the region has developed services, they funded their representatives to the zonal meeting they recently hosted, and that he believed that they fit the criteria.

Franney J (WB) respectfully disagreed with the Brazilian regions that spoke, and suggested that it did not make sense to have a workgroup if the Conference was going to seat all of the regions requesting seating.

Vote on Motion #42***: 54/66/1/5 Failed with lack of support.***

No objection to taking the second straw poll as the final vote.

Motion #43 Grande Sao Paulo Region/ South Florida Region

To seat the Brazil Central Region

Intent: To seat a region with 106 groups, 294 meetings weekly, 13 ASC and increase the diversity of the World Service Conference, and unity.

Rationale: The region formed in November 2013, has an area of 772,886 sq mi (larger than the US state of Alaska), but is fully developed. The regional board is complete, except alternate delegate. Servers move more than 1900 miles to help the most remote and isolated communities, including in the heart of the Amazon Forest. Their hold in person meetings every 90 days and virtual meetings by Zoom. Share the phoneline's expenses with HOW Brasil Region. The Region has H&I, PR, Outreach and Convention subcommittee. The Region holds a Forum of Services annually and a Convention every two years. Their next Convention will runs from November 8 to 11, 2018, in Chapada dos Guimarães City. For more information, see https://webdata.na.org/events/ and http://www.crbcna.com.br. The RSC's annual budget comes only from group and area contributions. The RSC is awaiting budget planning approval to contribute to the NAWS.

We know that the geographic area of Central Brazil region is very large. This is something extraordinary. However, in the case of this region, it couldn't be any different. This is a geographical locality with enormous land extensions where there are no inhabitants, or which are very scarcely inhabited. A good portion of it is of wild nature, and there are also very large agricultural extensions. This makes this region to have a very well defined characteristic of areas and groups that are distant from one another in many hundreds of miles. However, what unites these areas and groups is the fact that they all have a common point where they can more easily converge to - and this was their purpose in unifying as a region. That common point is very distant from the cities where the meetings of their origin region holds their regional meetings. Though looking at the map this isn't evident, it is that

exact geographical configuration which enables service efforts in a more economical way. The creation of the region has provided great advances in Fellowship Development inside the region.

Initial straw poll on Motion #43***: 51/67/1/7 Lack of support.***

George B-H (AD Washington/N Idaho) shared his perspective that the region had more meetings than three US zones, and his belief that being seated would help them to grow.

Eduardo G (RD HOW Brazil) expressed his discomfort with judging the regions that were applying.

Jeff P (RD South Florida) questioned the workgroup's reason of a "relatively low number of meetings" for recommending not seating the region, and asked if the workgroup had considered that large parts of the region were located in the Amazon.

Franney confirmed that the workgroup had looked at the meeting location and referred to the information provided in the seating report, while again stressing the importance of reviewing the applications against the seating criteria.

Other participants also expressed their discomfort with the seating process and the apparent disunity that it seemed to provoke.

Second straw poll on Motion #43***: 60/60/2/5 Lack of support.***

Discussion continued, and several more members offered their perspective on the geographic size and meeting numbers of the region compared to other seated regions, and whether the decision to seat zonal delegates meant the seating criteria should be revised.

Tracia S (RD Utah) expressed that her yes vote did not mean that she discounted the work of the workgroup, only that she disagreed with its conclusions, and asked if the regions were not seated are there plans to continue working with them to address the criteria issues.

Arne H-G (WB) admitted that the Conference is challenged to find ways to be efficient while still hearing from more diverse voices. The Board has articulated this for some time and recognized the limitations and obstacles the larger the room gets, said Arne. Our hearts go out to all regions requesting seating. We have criteria that we are compelled to follow and make our recommendations from. We understand many want to be seated and we make every effort to keep them engaged.

Third straw poll on Motion #43***: 64/58/1/4 Support.***

Discussion continued, and some participants expressed that this was an emotional process rather than one based on the criteria, and that regions dividing because of growth was not necessarily a bad thing.

In response to a question, Franney reminded everyone that the seating report referenced specific criteria from *GWSNA* when offering recommendations.

Fourth straw poll on Motion #43***: 59/63/0/5 Lack of support.***

Discussion was ended and a final vote was held.

Vote on Motion #43***: 58/63/0/6 Failed with lack of support***

Motion #44 Brazil Region/ HOW Brazil

To seat Region Minas Brazil

Intent: That the request for seating of the Minas Region be reconsidered by this plenary. The Region will be three years old on the WSC date.

Rationale: The Minas Region (Brazil) was not recommended for seating by the working group due to the following reason:

1-Region formation time less than 3 years.

The Minas Region had its first meeting on 31/01/2015, so we have now reached the 3 essential years for seating at the WSC.

Important informations:

*Region Minas today is composed of services of area committees, delimited in the geo-graphic area of Minas Gerais, with approximately 150 groups and 275 meetings per week.

*The Forum of services is developed annually with the purpose of promoting Unity and exchange of between these areas.

*The month of October will be held at 1 the Mineira Convention, in the city of Ouro Preto / MG. This job has been developed by the Executive Committee, already with an expressive number of between areas of the region.

*All areas now settled in the Minas Region, have developed a culture of transfer to maintain the financial flow of our fellowship.

*We have a outreach Subcommittee acting among the CSA's and with the purpose of developing theNorth of Minas, geographical location until then lacking information on Narcotics Anonymous.

*We have a HelpLine Subcommittee running learning day project at all CSAs, with several actions being performed. And today the Minas Region has its own help line to be when more than one area is involved.

*A large volume of H & I service being provided by our areas.

*We have effectively participated since the formation of the region of the Brazilian Zonal Forum, which has contributed for a constant exchange of experience between the Brazilian regions and the development of NA.

*Therefore, the time needed for the Region's seating has already been reached, the services being developed and we have as priority today for the continuity of our growth the participation

Initial straw poll on Motion #44***: 47/73/0/7 Lack of support.***

Maxwell D-S (AD Brazil) spoke to the motion and expressed his belief that the region met the criteria as it formed in 2015 and was three years old in January.

Matt G (RD South Africa) suggested that more communities from the southern hemisphere should be seated as they have struggles with issues not understood in the US such as having to take three busses to get to a meeting. The body needs a more global perspective.

Andrea F (RD Costa Rica) spoke in support of the region and the services it provides, including help at conventions, training and mentoring, and a virtual Zoom platform.

Tonia N (WB) said that the motion was part of a bigger conversation about the kind of Conference NA wished to have, and reminded everyone that larger and smaller regions are of equal value. She suggested that there is a viewpoint that being at the Conference is a trophy or of high value, but if someone is not here, they can still receive NAWS and World Board assistance and zonal support.

Kevin D (RD Kentuckiana) voiced concern that the seating workgroup had only one international member.

Second straw poll on Motion #44***: 55/66/0/6 Lack of support.***

An objection was noted to taking this as the final vote.

Irion F (RD Brazil Sul) disagreed that the region did not satisfy the criteria, and also spoke about the services the region provides.

Stuart L (RD Metro Detroit) asked the body for flexibility when considering the motion if the only issue with seating the region is that they haven't existed for three years. His region might not exist under the current criteria.

Jim B (AD Volunteer) suggested that if NA is going to be a global fellowship, there would have to be some sacrifices to make room at the Conference.

Vote on Motion #44***: 57/65/1/4 Failed with lack of support***

Arne thanked the Cofacilitators for their help getting through the CAT motions, and Anthony thanked the WSC Parliamentarian, Don Cameron, for his dedicated service since 1984 and presented him with a token of appreciation.

Laura asked that a procedural omission be corrected for the record: Proposal A gave Iran full voting rights at the Conference but did not clearly state that this would take effect immediately.

There was no objection to Proposal A taking effect immediately at WSC 2018.

2018 Election Results

World Board

Hammed A-T, Irene C, Lib E, Paul F, Tana A, Yoel G

Human Resource Panel

Craig R, Nathanael M

WSC Cofacilitator

Daniel C

Friday, 4 May 2018

FELLOWSHIP DEVELOPMENT

9:04 am–10:54 am *Becky M (NAWS Assistant ED), Biff K (RD Florida), Jose Luis A (WB), Junior (WB), Tali M (WB)*

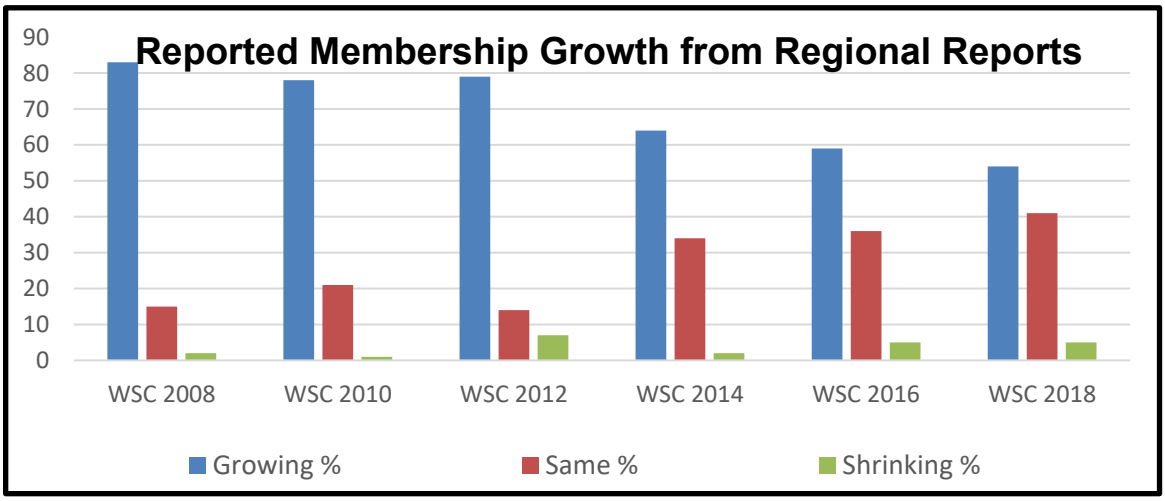
Becky M (NAWS Assistant ED) began with some of her personal experience of Fellowship development over the last 30 years and expressed her gratitude for all that it has given her personally. She shared how proud she was of the deliberate efforts made by NAWS to support communities that are now doing the same thing in other communities. She gave Brazil, Latin America, and Russia as examples of this. She also shared that FD is not just about visiting communities; it's also about PR, translations, planning, and communication.

Becky explained that the session was intended to provide a snapshot of what NAWS has done on the Fellowship's behalf in the last two years. A Vision for NA Service was shown and Becky reflected that success in FD also depends on members experiencing spiritual growth and fulfillment through service. The updated regional map (see Appendix J) shows that NA now has over 70,000 meetings per week, which means the Serenity Prayer is said in a meeting about every ten seconds, so it is being said almost constantly, Becky shared.

Becky focused on some of the items in the *Conference Report*, including the list of materials produced in the past two years. This includes over 90 translated items, plus eight issues in five languages of *The NA Way*, *NAWS News*, and *Reaching Out*, as well as the *CAR* and the CAT. She reminded participants of the limited number of staff in the production, translations, and IT departments who are responsible for creating and posting these resources. Becky then discussed the distribution of free and subsidized literature and the details of the translations process.

A slide detailing Fellowship support expenses was shown. Although zones have increased the amount of services they offer, the demand on NAWS resources continues to grow. Becky then showed a chart and map of membership growth, as reported by regions to the WSC, that indicated increasing numbers of regions with static or declining growth. Many places have taken FD on as something they do, but there is a long way to go; there is no reduction in need. Becky offered the perspective that the WSC is the body that can help change that by discussing what the Fellowship needs. One of the needs that is never prioritized is materials in sign language, but Becky offered a vision of a WSC in the future that could help

to produce materials such as these to better serve the Fellowship.



NORTH AMERICA

Becky reviewed the 28 trips made in the US and Canada over the last cycle, which is more than any other part of the world. Non-traditional events such as the Multi-Zonal Service Symposium, the Florida Service Symposium, and Western Service Learning Days that focus less on business and more on how we more effectively carry the message seem to generate the most excitement in members, Becky said. She also highlighted virtual participation in workshops and mentioned five of these focused within the US that are detailed within the travel report.

Florida Service Symposium 2017

Biff K (RD Florida) was asked to speak about the Florida Service Symposium, and he shared that the Florida region is proud to be the initiators of service symposiums, as they have been holding them since 2005. Some of the unique things about the symposium include that there's no registration fee, subsidized rooms are provided to each area for non-RCM trusted servants, and the RSC and the Southeast Zonal Forum have their meetings at the symposium. The hotel doesn't charge for meeting rooms as long as the food criteria is met, so it's inexpensive to put on. The women's banquet; meet-and-greets with experience from different areas; an IDT track; and best practices in PR, H&I, and FD are all highlights of the event. Members from diverse places participate, so the experience shared is not just from Florida.

In 2017 the symposium pushed the envelope further and had Voices and Faces of Recovery come and explain how NA can do advocacy and not violate Traditions or step on toes. Biff complimented Anthony E (NAWS ED) for his guidance on what NA can and cannot do, and what roles NA could and could not be expected to play. Despite some initial misgivings, this proved to be a well-attended session that excited everyone. Biff suggested that, as long as we check Traditions and Concepts, there is nothing that can't be done.

The Florida Region uses a strategic planning process once a year with the admin body and workgroup leaders and is already planning the 2019 Service Symposium that will be on the last weekend in March in Tampa. He invited everyone to attend. He closed by reminding

everyone that "The magic is still real" and showed his jacket from the World Convention in Orlando in 1989.

Europe

Becky spoke about having watched the European Delegates Meeting (EDM) become a Fellowship development-focused body; they have a public relations committee again. The FD work that the zone does means that NAWS doesn't do as much, which Becky suggested is a good thing. Becky shared her appreciation for the amount of collaboration and communication initiated by the previous zonal chair, and complimented the second European Service Learning Days event in Poland. She talked about its focus on best practices with H&I, PR, translations and other topics, and how it connects members doing those types of service within that zone.

Middle East

Becky reviewed efforts in the Middle East, a place NAWS planned strategically to help. She discussed efforts in the region since 2005, and the challenges with translations and communication. Different communities were invited to the first Middle East workshop to help determine how NAWS could help them. Since then NAWS has opened an office in Iran, and hired an office manager who Becky described as "one of the most integrous men" she knows.

Becky also talked about Egypt and its growth from a small treatment center-based Fellowship mired in controversy. In addition to a Middle East workshop every two years, NAWS also organized many workshops in Egypt and paid for legal registration so they could grow outside of treatment facilities. Becky complimented Egypt on their ability to distribute literature and provide services within, and outside, their region.

Becky shared how she is reminded by these communities of the power of planning and intention. When we come together, we can do almost anything, but when we fight each other, we don't get much done. The Middle East, especially Egypt and Iran, have been incredible examples of one person touches one person and so on.

Pictures from the Middle East workshop in 2017 were shown while Becky talked about the Arabic local translations committee (LTC) and the accountability among communities that came from them meeting every two years. One of these workshops led to the creation of the NA Middle East Convention (NAMEC). NAWS backed off from hosting Middle East workshops as a result of this travelling event, but at the last NAMEC attended by NAWS in Oman, an afternoon was spent arguing about service, and it became clear that another Middle East workshop was needed. It is both expensive and difficult for Egypt to travel to the gulf states, but they are the strongest Arabic speaking community, so NAWS agreed to fund another workshop in Dubai. The trip was combined with attendance at the International Society of Addiction Medicine (ISAM) conference in Abu Dhabi. Iran was also invited to attend, utilizing funds that otherwise just sit in Iran.

The workshop, which included a PR event, had about 300 people, and used 280 headsets for translations into three languages. A full table of women from around the gulf funded themselves because they had not been selected to attend but knew they would be given space. Although Afghanistan was invited to the workshop they were not granted permission to attend. Sudanese members were able to attend, as a direct result of local FD efforts. They had just celebrated their one year anniversary as an NA community.

Members from Egypt helped establish an Arabic-speaking FD committee, which resulted in seven Zoom meetings focused on Fellowship registration, H&I, and PR. Iraq, Palestine, Lebanon, Oman, Bahrain, Kuwait, Saudi Arabia, and the Emirates all came together on the calls.

As a further example of what a body can do when it has intention, Kuwait asked NAWS travelers to come to a workshop on their way home from Dubai. As a result of a Who's Missing workshop in Kuwait, the community identified women as missing from NA meetings. There are now more women clean in Kuwait than the entire gulf. Becky drew the connection between the Conference's decision to have an Issue Discussion Topic about who's missing from NA meetings, the APF decision to have this workshop at their meeting, and the presence of Hammed T (APF ZD) at the APF, who was able to encourage Kuwait to talk about the issue. This process is FD. If there's willingness and intent, barriers can be pushed passed if we pull together.

Africa

Becky moved on to focus on Africa where for many years NA communities would pop up, last for a while, and then die before repeating this process. NAWS made a commitment and bought communities together before the first East African Convention. These members created the Afri-Can Zonal Forum, that meets monthly by call and annually in person to support their fragile and growing communities. Tanzania now has a structure, but most of the other communities are still a collection of meetings.

The Afri-Can Zone is one of the most sophisticated zonal forums. They are an isolated amazing zonal forum that focuses on FD. All members of the forum are African nationals and there are no ex-patriots, which is a little unique in NA.

Becky described the workshops held in Zanzibar and Tanzania before the 2018 zonal forum meeting. Due to the unique economic conditions in Africa, NAWS also helps Tanzania to meet as a regional service body. They are then able to undertake FD locally. Tanzania now has groups in eight different cities that all have GSRs who attend the regional meeting because members attending the East African Convention from towns where there were no NA meetings were given books and told to go home and start a meeting by the former Tanzanian delegate.

Becky touched on the challenge for women to stay clean, because the men do not leave them alone, but shared her (and Travis') determination to not give up yet.

The Afri-Can zonal meeting costs about $50,000; it's very expensive to fly people across Africa. Their commitment to what they do is embodied by taking good care of the resources provided to them. Resources have also been used to help members in Africa go to help their neighbors. Pictures were shown of members from Zanzibar on an FD trip to Pemba to hold a workshop and help start the first NA group on the island.

NAWS was looking at a possible site in Cape Town for the World Convention in 2021 so Becky and Anthony also attended the Cape Town ASC. That trip also included a discussion with regional members about literature distribution in both South Africa and neighboring communities.

South and Central America

Jose Luis L (WB) reviewed some of the Fellowship development efforts in Latin America. He began by talking about the Latin American Zonal Forum (LAZF) meeting in Chile in 2017 that was attended by a delegate from Cuba for the first time. A Chilean member of the LAZF sent letters to the Cuban government to invite the delegate, which made it possible for him to attend. Jose Luis went on to describe the history of FD efforts in Cuba, dating back to the workshop in 2014 which was organized after a conversation with NAWS at the WSC that year. At the next workshop in 2017 there were 18 professionals in attendance (doctors, therapists, priests, psychologists, and psychiatrists) and a public relations event was held.

Junior B (WB) shared about his attendance at the Regional Convention in Cali, Columbia, which is one of the oldest NA communities in Latin America. He complimented the level of

maturity and service delivery provided in Columbia, particularly PR. He also talked about the energy and love at Latin America conventions.

Junior continued with a review of the Brazil Nordeste Convention. A NAWS update and IDT workshops were held. Although this was a small convention compared to others in Brazil it showed the growth within a region that had previously struggled.

Becky finished this section of the session by showing pictures from the Bolivian Regional Convention that was attended by two members from the LAZF who were funded by NAWS.

Asia Pacific

Tali M (WB) began this section with a brief history of development in the Asia Pacific zone. The Asia Pacific Forum (APF) had its first planning meeting in 1992, and by 1996 they had 13 communities participating. Today they have 29 communities, nine regions seated at the Conference, and one zonal delegate. In the beginning NAWS helped with funding to the meeting for delegates, but it is now self-sustaining. For many years the APF leadership was primarily Hawaii, Australia, and New Zealand. Today it is Hong Kong, Kuwait, Bangladesh, Nepal and New Zealand so it has have gone through an evolution where it is now truly serving the Asia Pacific region. Fledgling communities have evolved because of effective leadership and literature translations. NA is seen as a viable resource in the Asia Pacific basin, which is largely due to the PR efforts in the local communities and NAWS participation at international conferences globally. NA still has a long way to go and much more needs to be done, but it is exciting to see the fruits of our labor.

NAWS undertook an FD trip to Chittagong in Bangladesh in January 2018. The first group was formed in Chittagong in 1998 and survived for two years. Today there are over 100 members and six active groups in Chittagong. In two days, with the help of the local Fellowship, six workshops and a NAWS update were translated. Seventy members attended, and they were very excited and enthusiastic to have Board and staff there to hold the workshops.

Pictures were then shown of the welcome from local members to the workshop held in Imphal, India in the North Eastern Regional Forum Region (NERF) that was part of the same trip. NA started in Imphal in 1988 when a member was introduced to NA while in treatment in Kolkata, India. In 1990 the NERF region was formed and seated at the WSC. It has 18 groups and two areas. Members from Guwahati, Assam, including members of the local translation committee (LTC) were funded to attend the workshop). Tali highlighted the efforts of NAWS staff to meet individually with LTCs from developing communities to support them in their work translating literature into their own languages.

NAWS facilitated six workshops and a NAWS update over three days, with an average of about 70 members in attendance. The range of topics included H&I, PI, atmosphere of recovery, and building strong areas. NAWS travelers also participated in a PR presentation at the Manipur Press Club arranged by the region. An excerpt from a news broadcast of this event, describing NA as a valuable resource for addicts, was also shown.

Tali also spoke about a visit she made to a local foundation that provides services to women caught in sex-trafficking after having been through treatment, and complimented the members in Imphal who provide outreach to these women, including starting women's meetings, providing literature in Manipuri, and offering rides to them.

Russia

Becky talked briefly about Russia and the FD efforts of the Russian-speaking Zonal forum. Over the last cycle, NAWS has sent a Russian-speaking staff member to assist with literature production and distribution issues in Russia in collaboration with the zonal forum. The first Zoom meeting organized by NAWS was held at the request of the zone to discuss this issue, and NAWS staff will be attending the zonal forum meeting in June.

Becky closed the session by talking about advance planning for WCNA 37 and reminded delegates that they can involve themselves in the ongoing work of FD after the Conference by participating in workgroups and web meetings in the upcoming cycle.

New Idea Proposal Survey Results and Framing

11:33 am–12:49 pm *Arne H-G (WB Chair), Laura B and Mark B (WSC Cofacilitators)*

Arne H-G (WB Chair) opened the session with some announcements and Junior B (WB Vice-chair) read the following statement from the unseated Brazilian regions in attendance at the Conference:

> Dear WSC 2008,
>
> It is full of gratitude that we thank the seating session. We would like to thank all who gave us support and we would like to thank all the different points of view as well, and this makes us a loving Fellowship. We believe that. Even we weren't seated this time, we were here and we've learned a lot with you during this week. We believe that all that we have lived here will reflect in those addicts that still suffer, that they can come to NA and find recovery. We surely will be back in 2020 to be with you again, to feel your hugs, and exchanging experience: Anyway to grow together. We are going back to Brazil feeling that we did what we came here to do, and for sure much stronger to keep carrying the NA message in our country.
>
> Raphael and Rodrigo, Minas and Nordeste Regions

Arne thanked everyone for completing the new idea proposals survey and explained that this session was to frame the discussion in the breakout sessions that begin after lunch, and that there will be time for questions at the end of the overview.

Survey results were handed out (see Appendix G), and the six highest-ranked topics, were also shown on the screen. Arne reminded everyone that this way of proposing and discussing new ideas at the Conference was an experiment, and he encouraged everyone to submit ideas for improvements and successes with the process.

He explained that the number of votes for each topic do not always add up to the same number, as some were left blank and others were marked both yes and no so the count varies from item to item. The main topics to discuss in the breakout rooms all received near 60% "yes" responses.

One of the six items that received the most votes, Proposal AW (To make the Delegates Sharing session a permanent item on the WSC agenda), will be decided on during the Moving Forward session on Saturday. The last two items on the handout both asked for more detail or transparency in NAWS financial reporting, so they were combined, leaving four topics. Arne explained that each breakout room would address all four topics. He then turned the session over to the WSC Cofacilitators to review each topic and explain the process for discussing them.

Mark B (WSC Cofacilitator) reminded everyone that part of the process approved by the body was to frame the topics for discussion, which wasn't an easy process. Questions were devised to begin the discussions, but were not meant to limit discussion or to lead it down a certain path. Anyone ideas differing from those in the framework was encouraged to bring them up in their small group discussion.

The first topic was from the "Other WSC-related matters, Update Service Material" category and read:

Proposal AP: That the Guide to Local Services in Narcotics Anonymous be updated by 2020 WSC to reflect decisions made since the last update

The questions in the discussion frame were: *What do you want to see in a local service guide? Anything updated? New items? Omitted? Other updates?*

Mark clarified that the intention was to seek input on revised content for the guide.

The second topic was from the "Other, na.org site" category and read:

Proposal AA: To make na.org site multilingual (translate it to most spoken NA languages)

Mark explained that the challenge is that recovery literature is always the translation priority, so it was difficult to think about how to frame this topic. Participants would have time to discuss the topic in their breakout sessions and all thoughts would be welcome. No questions were offered to get the discussion started.

Topic three came under the category of "Other - NA virtual group and service guide" and read:

Proposal AL: To direct the World Board to create a project plan for creation of the "NA virtual group and service guide".

The questions for this topic were also about content: *What help do you need? What do you want to see in a virtual group and/or service guide?*

Mark suggested that defining what this is might be a beginning point, and acknowledged that there are some broader philosophical issues about virtual groups that are not articulated in NA literature and that haven't been discussed by the Conference as a body. The proposal itself is not addressed to those issues, and the proposals chosen for discussion were not revised or changed in any way. Mark again stated that the questions are just a beginning for discussion, and not a limit.

Topic four was from the "Financial" category and contained two proposals:

Proposal AE: In keeping with Section 12 of the FIPT re: Trustee Reporting obligations, SCRSC proposes that a WSC workgroup be formed to review NAWS financial reporting practices and policies, and to develop recommendations for a more transparent and detailed reporting format.

Proposal AI: We propose that a workgroup be created to come up with a list of additional items to be included in the budget reporting. We propose that at least 2 members are chosen from our current workgroup.

A simple question was offered for this topic: *What would you like to see in our financial reporting?*

Laura B (WSC Cofacilitator) reviewed the instructions for the two 90 minute sessions in the breakout rooms. Two topics would be discussed in each session. Each small group would first discuss the topic and then share its top two ideas with the entire breakout room. The whole breakout room would determine the top two ideas to forward from that room. (See Appendix H.) This process would be repeated for each topic. The top priorities from each breakout room would be reviewed in the Moving Forward session on Saturday and the next steps would be determined.

Laura reminded everyone that this part of the session was the time to ask questions about the process, and encouraged anyone with ideas for improvements to share them on Saturday or email them to worldboard@na.org.

Questions and answers

Amitabh S (RD SOSONA) asked for Proposal AL from Costa Rica to be clarified.

Andrea F (RD Costa Rica) explained that the proposal was asking to develop a service guide for virtual meetings and to give group status to these meetings. Guidelines would benefit groups, giving them the responsibility to follow the Traditions, be accountable to the service structure, and use Fellowship-approved literature. Andrea went on to explain that more than 2,000 virtual meetings have been opened within the Latin American Zonal Forum, some of which have facilitated Fellowship development efforts in countries without NA meetings, and that they are helpful to members who could not otherwise attend meetings.

In response to several questions, Laura again clarified the process contained in Motion #29 and reminded participants that they could continue to discuss ideas outside of the Conference.

Eric B (RD Northern California) asked if the outcomes would involve voting on the proposals or crafting them so that they could be voted on.

Laura replied that the intent on Saturday was to come to agreement on the next steps, which might involve a vote or asking the World Board to create a workgroup, or any number of other appropriate actions.

Stuart L (RD Metro Detroit) suggested that more in depth discussion of the proposals by all participants would be beneficial.

Laura again encouraged everyone to bring their ideas to the Moving Forward session.

Kathleen M (RD Mid-Atlantic) asked when *A Guide to Local Services in Narcotics Anonymous* was last updated.

Laura replied that it was in 2002.

Kathleen said that as she read Proposal AP it sounded self-explanatory and specific to her and had a high level of support, and asked if participants agreed to vote on the proposal so another topic could be added for discussion.

Arne again reminded everyone that input could be offered on Saturday and that this was an experiment.

Laura declined Kathleen's request for a straw poll and went on to offer the suggestion to use the framed questions to discuss what would be needed in an updated guide and to better define the project, rather than focus on the specificity of the language in the proposal. She added that putting new information into the guide along with outdated material might not be the best approach.

Arne closed with a reminder that all the results of the small group discussions would be displayed outside the main Conference room.

Lunch break 12:50 pm-2:30 pm

NEW IDEA PROPOSAL DISCUSSIONS

Approximately 2:30 pm–6:00 pm *Various facilitators in breakout rooms*

Two 90-minute breakout sessions were devoted to discussion of the new idea proposals participants had prioritized. Small groups generated a list of ideas related to each proposal, and then came to consensus about which ideas to share with the whole breakout room. As groups reported their ideas, facilitators recorded them on the easel pad at the front of the room. Finally, each member identified one or two items on the master list that stood out to them as the best ideas. Before moving on to another topic or break, facilitators identified the ideas that had been chosen by the most participants. Ranked master lists were transcribed and compiled for Saturday's Moving Forward session (see Appendix H). See below for a brief summary of the top ideas.

Update service material: What do you want to see in a local service guide?

Updating *A Guide to Local Services in NA* with all WSC decisions since the last update appeared to be the most pressing concern. Materials from the Service System Project, support for using consensus-based decision making, and information about zones all received significant attention in multiple rooms.

Na.org site: We welcome any ideas and discussion

All five breakout rooms prioritized making na.org more reflective of our worldwide organization and more accessible to those whose primary language is not English.

NA virtual group and service guide: What help do you need? What do you want to see in a virtual group and/or service guide?

Breakout rooms identified many specific ways to support virtual NA groups, including creating sample guidelines, handling the Seventh Tradition, and giving virtual hugs. In addition, several breakout rooms pointed to a need to recognize online meetings as legitimate. Four of the five rooms noted the need to broaden the definition of "NA group" and adapt the six points offered in *The Group Booklet* and *A Guide to Local Services in NA* to accommodate this reality.

Financial: What would you like to see in our financial reporting?

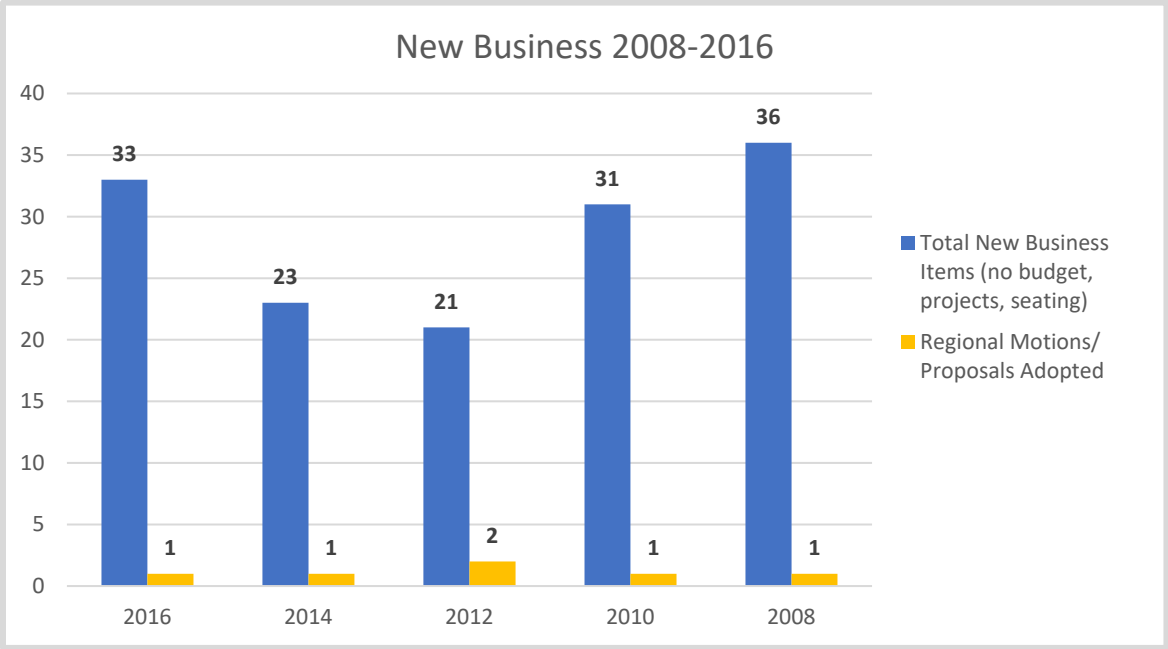
Breakout room responses reflected a lack of consensus about financial reporting. Continuing with current reporting practices was the top priority in three of the five rooms, while some aspect of more detailed financial reporting was the second priority in two of those three rooms and the top two priorities in another. The remaining room prioritized translations of financial reporting.

Saturday, 5 May 2018

New Idea Discussion Recap

9:07 am–10:33 am *Arne H-G (WB Chair)*

Arne H-G (WB Chair) opened the session with some announcements and then thanked everyone for their willingness to try the new idea discussion process. A graph of new business items proposed and passed in the last five Conferences was shown to demonstrate how the previous formal business process yielded almost no actionable results.



Arne said the World Board would review the information from the sessions and look for ways to continue the discussion throughout the cycle. He also cautioned that there is no additional bandwidth to work on any projects in addition to the ones that have already been approved. A copy of the results of the discussions on the four topics was distributed to each participant, with the prioritized ideas highlighted, and the rest of the session was spent reviewing these. (See Appendix H.)

Participants were asked what stood out for them, what was most interesting, or what surprised them in the results for each topic.

Topic 1 – Update service material: What do you want to see in a local service guide?

Arne highlighted some common themes: Information on zones, on CBDM, and on the Service System Project proposals.

Barry M (RD Northern New Jersey) said that what stood out for him was that group reporters often had nothing to add since the ideas had been previously reported. He suggested that this indicated the importance of continuing to focus on similarities.

Amitabh S (RD SOSONA) expressed that the body seemed to have come to a common understanding that zones will now be part of the pyramid and that this should be reflected when the guide is updated.

Andrea F (RD Costa Rica) spoke about the implementation of ideas from the Service System Project in his region and zone, and complimented staff members for their assistance with finding and translating the information.

Carlos P (RD Rio de Janeiro) found it interesting that there was a need to have a guide that reflected the decisions of past conferences, and also saw the value of the toolbox approach. He suggested that a simpler framework with links to updatable tools could offer more flexibility.

Jonathan C (RD Philippines) said that what struck him the most about the topic was the value of having diversity and hearing different perspectives. He stressed the importance of translations to his community and shared his hope that technology would help with that process in the future.

Nadine W (AD California Inland) also enjoyed sharing with others and being inspired by new ideas and perspectives, and asked that the current ways of providing services be kept in the guide if it is revised as they are still relevant to some communities.

Topic 2 – Na.org site: We welcome any ideas and discussion

Arne said that what stood out for him was the desire for a website that is more accessible and useful for members whose primary language is not English.

Jeffry L (RD Mid-America) understood that everyone is hungry for IT solutions and what a challenge that is. He expressed an interest in being involved in a workgroup focused on leveraging technology for communication and collaboration. The idea of a more open platform for translations was especially appealing to him and other participants.

Gwen M (RD Chicagoland) said that how-to videos to offer training with subtitles or voice-overs in multiple languages came up related to both the website and the guide.

Mahmoud F S (RD Egypt) offered that the English-only website was not commonly used in his region because it is all in English and is not user-friendly. He suggested that the vision of every addict finding the message in their language and culture should be reflected in our website. He acknowledged that it would be difficult, but suggested that the nine most common languages should be represented and more easily accessible. Overall the site should be more attractive, appealing, and useful for an average member, not just those experienced in service.

Pam T (AD OK) said that her room pretty much agreed that a multilingual website should be a top priority for a worldwide organization, and many prioritized a clickable map to direct visitors to local websites.

Topic 3 – NA Virtual Group & Service Guide: What help do you need? What do you want to see in a virtual group and/or service guide?

Arne shared his perspective that what stood out for him was the desire for a common understanding of what IS a virtual meeting?

Patricia M (RD Portugal) thanked the body for putting the issue on the table, and the opportunity to bring some other perspectives about online meetings to her region. Several other participants expressed the same sentiment.

Carlos S (Toti) (RD Argentina) was surprised by the need for resources for virtual groups, as well as the amount of online meetings that are already happening. He shared that his region has reached consensus about this issue, and one online group is part of an ASC. They don't send a GSR, but do send a Seventh Tradition contribution. Toti also expressed his belief that it is important that the Fellowship comes to a common definition of what a virtual NA meeting is because it is an important way to meet new members who may then attend physical meetings. Virtual meetings are a powerful tool for carrying the message.

David T (RD Australian) also talked about online meetings in his region, and the discussions that have happened around the six points in *The Group Booklet*, fund flow, meeting schedules, and accountability. He also offered that some groups have felt slighted by how online meetings are described on na.org.

Deb F (RD Aotearoa New Zealand) was struck with the whole continuum of what may be considered online meetings, and that it seems like they are meeting a need and often lead to attendance at face-to-face meetings.

Matan L (AD Israel) raised questions about virtual service bodies, and how they would fit within the service system.

Kyle B (RD OK) asked about the process for ideas that weren't discussed, especially those that had significant support but weren't prioritized for discussion, and expressed concern about voting on items without consulting his region, should that be called for.

Arne clarified the process by saying that the information would be further developed throughout the cycle.

Topic 4 – Financial: What would you like to see in our financial reporting?

Arne said that what stood out for him was that although some participants indicated they were satisfied with the current format, there was also a desire for the information to be more accessible (including different languages) and understandable.

Neal S (RD North Carolina) talked about the budget workgroup formed last cycle through the Conference participant discussion board, and assured the body that it was looking for a simplified, understandable budget and financial reporting. He invited other delegates, NAWS staff, and Board members to participate.

Colum E (AD Irish) expressed his concern about the small size of the World Board and suggested they may need support from a workgroup. Other participants expressed their support for the Board and their belief that transparency would improve with the new accounting system.

Mauricio H (RD Nicaragua) shared that what stood out most to him was the interest in salaries, and his surprise that even Board members don't have this information as a matter of privacy. He was impressed by this and expressed respect for the privacy laws in the US. He asked for more detail on travel and other expenses and was confident this would be received.

Jacqui L (AD Chicagoland) stated her belief that trusted servants need training in reading financial documents.

Maria K (RD Western Russia) was surprised by the opposite opinions within her room and offered that, while it takes some effort to understand the information already provided, in many cases the answers to questions are available if time is taken to understand the material.

Arne closed the session by reiterating his thanks for the open-minded participation of Conference participants in the new process, and committed to further refining the process.

Saturday Business

11:10 am–12:54 pm *Arne H-G (WB), Laura B and Mark B (WSC Cofacilitators)*

Arne H-G (WB) opened the session and explained that Laura B (WSC CF) and Mark B (WSC CF) would facilitate finalizing the decisions made during the week. Laura explained that the motion list handed out earlier in the morning would be renumbered and some rewording would be necessary.

Motion #50 World Board

All decisions at the WSC, excluding WSC elections but including changes to motions or proposals and requests for a roll call vote or other procedural decisions, require a two-thirds majority of those present and voting to vote in the affirmative to be adopted.

Straw poll on Motion #50***: 113/10/1/1 Consensus support***

Dave T (RD San Diego/Imperial Counties) had concerns with some of the procedural motions requiring a two-thirds majority.

Kyle B (RD OK) asked the body if it was okay with making the procedures adopted for WSC 2018 into policy. The body affirmed that it was.

Laura reminded everyone the same process was used at WSC 2016—where processes were tried out at the Conference and then adopted as policy on the closing day of the WSC.

Vote on Motion #50***: 112/13/0/1 Carried with consensus support***

Motion #51 World Board

Rename the session *CAR* Discussion and Decisions

Eliminate formal *CAR* Business

If a motion has consensus in the first straw poll (80% or more of voting participants in support or not in support of the motion), the Conference will have the option to discuss and decide on that motion without any changes (amendments) if participants wish.

The Cofacilitators will make it clear to all participants when the Conference is making a final decision. Final decisions on Motions will be taken in the *CAR* discussion and decision session.

Straw poll on Motion #51***: 119/6/0/1 Consensus support***

Eric B (RD Northern California) voiced concerns about the third point and asked for an alternative for the next Conference.

Vote on Motion #51***: 120/5/0/0 Carried with consensus support***

Motion #52 World Board

For CAT business:

Address Conference Approval Track (CAT)–related decisions in the same way described above for *CAR*-related decisions, including renaming the session CAT Material Discussion and Decisions.

The CAT Material Discussion and Decisions session would include:

- **Approval of NAWS budget**
- **Approval of project plans**

Decision on any requests for seating (including any proposals submitted at the WSC)
Most World Board motions included in the CAT
Any amendments to change any of the above items

Jeff P (RD South Florida) asked what "*most World Board motions"* meant and why wouldn't it just be "any World Board motions"?

Arne explained that motions to try new procedures are often included in the CAT material, but they are decided on at the beginning of the *CAR*-Related Discussion and Decisions session.

Straw poll on Motion #52***: 119/5/0/2 Consensus support***

Kate M (RD AL-SASK) said that she wouldn't have known to get her region's consensus if they hadn't been at the last Conference, and asked if the items could be shown as motions in a future CAT?

Laura B (WSC CF) said no, and confirmed that the body was making decisions today.

Kate M (RD AL-SASK) also asked if the CAT would contain numbered motions in the future.

Arne explained that the CAT indicated when decisions were going to be made, including proposed changes to *GWSNA.*

Pam T (AD OK) said it would be helpful if they had a CAT motions tally sheet.

Laura and Arne thanked participants for their input.

Vote on Motion #52***: 121/3/0/1 Carried with consensus support***

Laura handed the session over to Mark B (WSC CF), who thanked the body for trusting the process and the Cofacilitators.

Motion #54 World Board

To establish a deadline of ten days prior to the opening day of the WSC for amendments to *CAR* and CAT Motions.

Intent: The primary reasons for this is to ensure time for translations and notice to Conference participants.

Straw poll on Motion #54***: 102/15/4/5 Consensus support***

Jim B (AD Volunteer) asked if the motion could reflect that it was for English speakers only and asked whether participants who spoke English as a second language could have resources available to them at the Conference.

Arne explained that there are Spanish-speaking webinars and information in other languages to support non-English speaking participants.

Mark S (RD Buckeye) suggested that more than ten days might be needed, especially considering the vetting process being offered in Motion 55.

Vote on Motion #54***: 107/13/2/4 Carried with consensus support***

Motion #55 World Board

Approve a vetting process for amendments to motions. The WSC Cofacilitators will ensure that the amendments are clear and lend themselves to a yes/no vote.

Intent: Motions for the CAR *and CAT have policies to ensure that they are clear and lend themselves to a yes/no decision. Proposals made to amend these motions do not have the same requirements.*

In response to questions, Mark explained that vetting means the Cofacilitators would review of all aspects of a motion and its wording. Mark clarified that a substitute motion is a type of amendment and would also be vetted.

Straw poll on Motion #55***: 108/14/1/3 Consensus support***

Mark confirmed that the vetting process would happen prior to the WSC, and that no amendment would be changed unless the motion maker agreed.

Vote on Motion #55***: 111/11/1/2 Carried with consensus support***

Motion #56 World Board

To call items for consideration that appear in the *CAR* and CAT and items related to seating - motions.

To call items submitted to amend a motion - amendments.

To call items submitted as New Ideas - proposals.

Straw poll on Motion #56***: 117/4/0/4 Consensus support***

Mark S (RD Buckeye) expressed confusion between the use of the terms proposal and motion, and suggested that proposals be called ideas. A couple of other delegates agreed with him. He also offered that "polls" and "pools" were very similar sounding words and were confusing.

Mark explained that a proposal is a plan or a suggestion put forward for consideration or discussion by others, and asked if there would be any objection to call these items new idea proposals? There was one objection.

Vote on Motion #56***: 113/10/0/1 Carried with consensus support***

Motion #57 World Board

To acknowledge that the WSC has moved away from distributing and collecting election ballots by roll call. The replacement language for the current policies will be presented to participants in the 2020 CAT.

Straw poll on Motion #57***: 112/3/7/3 Consensus support***

Mark S (RD Buckeye) asked why this motion wasn't enacted in the same way as the other procedural motions?

Arne explained that it was an HRP motion presented by the World Board and invited the HRP to respond.

Michael B (HRP) explained that the process had not yet been written down, but would be drafted and then voted on at the next Conference.

Kim A (RD Central Atlantic) asked that the numbers be removed from ballots when they are turned in. The HRP acknowledged her request.

John H (RD Greater Illinois) asks why the motion would be in in the CAT not in the *CAR*. Mark explained that *GWSNA* items are usually in the CAT.

Vote on Motion #57***: 119/2/2/3 Carried with consensus support***

Motion #58 World Board

To limit discussion to two minutes per person. Additional time may be allotted, at the discretion of the cofacilitator, for reasons such as translations.

Matan L (AD Israel) asked if it was possible to change the wording to add "second language" in addition to "translations"?

Mark replied that it could changed, but the cofacilitators already delayed the timer for those who do not speak English as their first language.

Vote on Motion #57***: 117/9/0/0 Carried with consensus support***

No objection was offered to taking the initial straw poll as the final decision.

Motion #59 World Board

To begin discussions of motions without hearing from the maker of the motion or the World Board response.

Straw poll on Motion #59***: 113/12/0/1 Consensus support***

In response to questions and comments, Mark clarified that it would still be possible to hear from the maker of a motion if the body wished to, and that the motion would not apply to amendments.

Vote on Motion #59***: 109/15/1/1 Carried with consensus support***

Motion #53 World Board

To acknowledge in the upcoming *GWSNA*, that formal new business has been eliminated. The process used at WSC 2018 to discuss New Ideas will continue to be developed in the cycle. A motion will be included in the 2020 CAT and offered at the start of WSC 2020 to outline the process to be used for that Conference.

Straw poll on Motion #53***: 108/9/5/4 Consensus support***

In response to comments, Laura and Arne both reiterated that the process for discussing new ideas would continue to be developed in the upcoming cycle.

Vote on Motion #53***: 114/9/2/1 Carried with consensus support***

MOVING FORWARD

2:43 pm–4:11 pm *Arne H-G (WB), Anthony E (NAWS ED), Laura B (WSC CF)*

Dropbox

Arne asked if participants used the Conference Participant Dropbox this week. If it was easy to use, he said, then we will move what was on the FTP Site to Dropbox and send a new link and password when we create a folder for the 2018-2020 cycle. Participants responded with enthusiastic approval. Then Arne started the discussion as to whether or not we should include videos shown at the Conference in the Dropbox. He raised the concern about these videos being reposted publicly on social media, and reminded participants that we all have a responsibility to protect our fellow members' anonymity. With that in mind, Arne asked if we still want to include the videos to Dropbox, and asked Laura B (WSC CF) to take a straw poll.

Arne added that the Dropbox will be like the zip drives, which are password protected, and only the Conference participants have access to it, which makes a difference. Conference participants still have a responsibility for the information in Dropbox. Arne asked again for any objections, and participants raised the following points:

- Multiple participants suggested that we consult the members who appeared in the videos to see if they are okay with the videos being made available in Dropbox. If this hasn't been done or can't be done, this is something we should do in the future.
- Paul F (WB) would not feel comfortable because he doesn't want stuff to end up being manipulated and put on social media and he doesn't trust password protection.
- John H (RD Montana) added that giving participants access to the videos has been the practice for a while. He's never heard of these particular videos being used on social media--only in workshops and events. He sees it as a window into World Services for those back home.

Laura B reminded the body that the videos have been put on zip drives in the past. She explained that saying no to including the videos on Dropbox also means saying no to including the PowerPoints with pictures. She posed the question: Zip drive or Dropbox? A straw poll was taken.

Do you want all materials including PPTs and videos in a password protected Dropbox?

Straw poll: 108-12-1-3 Consensus support

Michael F (AD Northern California) recommended that *Social Media and Our Guiding Principles* be included in with the material in Dropbox, and received verbal support for this idea.

Conference Participant Discussion Board

Laura B opened discussion on the question: Should we limit posting to the Conference participant (CP) discussion board to current Conference participants? Two straw poll options were offered: 1. Open only to current Conference participants. 2. Open to be viewed by anyone. She offered the definition of "current" as one who is *currently* holding a position as CP. When one's trusted servant term ends, their access to the discussion board would also end.

Biff K (RD Florida) asked if we notify the moderator of the board when terms are up, or do CPs stay on until the next Conference as it is now? Laura explained that when a new person is elected and the office is notified, the new person would be given access to the board and old person would no longer have access. Stephen S (RD Arizona) explained his understanding of current policy which was that CPs maintain access through the Conference cycle following the end of their specific term; he said he wanted that upheld.

Arne explained that we are looking for something more definitive—not something that necessarily reflects the way we currently approach the discussion board—wherein there would be one spot for each current CP. Jeff P (RD South Florida) said he understood the Moving Forward session to be a vehicle to continue previous discussions, and he stated that this particular question has never been asked before. He said he believed the body should not be making a decision without any previous discussion. Arne explained that the *Conference Report* provided advance notification and reiterated some concerns about our current discussion board. We are trying to learn what CPs want in this discussion board, said Arne. Brian S (RD Nebraska) reiterated Jeff's concern. He said was ready to discuss options 1 and 2, but he did not have a chance to discuss this current question until now and this threw him off.

Jim B (RD Tri-State) offered a revised set of options: We leave the Conference participant board as-is, allowing CPs to stay on following their final Conference, or we open it up. Laura B asked if there were objections to considering the options as Jim phrased them. Don S (AD San Diego/Imperial Counties) objected because there was still a queue, and challenged decision of Cofacilitator.

Vote to uphold the decision of the Cofacilitator: 92-18-5-8 Carried with consensus support

Following a brief discussion between Arnie and the Cofacilitators, the body was informed that the CP discussion board would continue as it is currently, and this discussion would carry on during the cycle.

Mark B (WSC CF) offered the following straw polls regarding who is allowed to view the CP discussion board:

Should the Conference Participant Discussion Board be open to be viewed by anyone?

Straw poll: 59-59-2-4 Lack of support

Should RDs be added (along with a WB member) to moderate this board?

Straw poll: 72-40-3-8 Support but not two-thirds

Arne asked the body to send in input on the question: How do we create a discussion board that reflects the environment that was in this room this week?

Project Priorities

Straw polls of project priorities (high/medium/low)

WSC of the Future: 77 high, 34 medium, 12 low, 1 present not voting

New Daily Meditation Book: 49 high, 37 medium, 38 low

Mental Health/Illness IP: 79 high, 35 medium, 10 low

Training and Tools: 81 high, 37 medium, 5 low, 1 present not voting

2018-2020 Issue Discussion Topics

The two IDTs that scored the highest from regional and individual input on the *CAR* survey (see Appendix I):

- Carrying the NA message and making NA attractive
- Attracting members to service

Arne asked if it was okay to start off with these two, knowing that we can add IDTs later, and this was affirmed by a voice poll.

Recovery Literature and Service Material from the CAR *Survey*

Arne announced that the project plans already adopted at the Conference have filled our capacity for the upcoming cycle.

CAR *Survey issues*

Arne explained that we are looking for input on how can we get more *CAR* survey participation, and how can we take regional conscience on the survey effectively. He asked that input be submitted via email.

Virtual Workgroups

Arne announced the following virtual workgroups:

- *FIPT* Operational Rules and Bulletins
- We are recommending we create Delegates Sharing
- WSC Seating
- Audit Committee
- *Reaching Out*
- *The NA Way Magazine*

Face-to-Face (with some virtual meetings) Workgroups

Arne announced the following face-to-face workgroups:

- WSC of the Future – members selected by zones
- New Daily Meditation Book
- Mental Health/Illness IP
- Business Plan
- WCNA 37 (already selected)

After receiving no objections to these two lists, Arne made announcements regarding deadline to submit names and relevant qualifications and interest for specific workgroups, and verified that all zones will forward a name for the WSC of the Future workgroup. He also requested that delegates consider spreading their dates out for 2020 *CAR* workshops or collaborating with other regions because the Board had difficulty being in so many places with such a narrow window.

CLOSING GOODBYES & RECOGNITION

4:30 pm-6:00 pm *Arne H-G (WB), Junior (WB), Anthony E (NAWS ED)*

Goodbyes to World Trusted Servants

Junior (WB Vice Chair) invited everyone to take a special moment to say good-byes to trusted servants who were completing their WSC service and World Board members who were completing twelve years of service on the Board.

- Laura B (WSC (WSC CF)
- Michael B (HRP)
- Sherry V (HRP)
- Tonia N (WB)
- Mark H (WB)
- Franney J (WB)
- Arne H-G (WB)

These members shared a few words of gratitude for the opportunity to serve and remarked on the success of this Conference.

Recognition of WSC 2018 Participants and Closing

Junior recognized each participant, translator, parliamentarian, and Human Resource Panel member of WSC 2018 and Board members hand-delivered certificates to everyone.

The Conference heard from the first virtual participants of a WSC:

- Ehsan (RD Iran Region) thanked everyone who helped to make their virtual participation possible., Vahid (AD Iran Region) also thanked everyone for their support and said he was very happy.
- Sharleen F (AD Aotearoa New Zealand) thanked NAWS for making this opportunity available.

There was no time for the World Board Open Forum before the closing recovery meeting, so it was announced that the forum would not take place. Participants were encouraged to talk with World Board members as needed.

The session concluded with some closing announcements, as well as a series of thank-yous for all those who were involved in helping the Conference to take place.

The 2018 World Service Conference adjourned at approximately 6:00 pm.

APPENDIX A: ARNE'S SAFETY INSTRUCTIONS

Thank you for joining us this week on our flight to Serenity. Our arrival time is May 5th

We will be traveling at an altitude of approximately three to ten feet. (I know we're all familiar with being higher…)

You're in good hands today as we have a seasoned veteran in the cockpit…our pilot today is God.

We ask that you have worked your steps and your "baggage" is safely stowed for the duration of the flight.

Once we reach cruising altitude, feel free to roam about the cabin. When you are in your seats, we ask that you keep your seatbelts fastened for your safety. In the event of turbulence, the "feelings" light will come on. Please do not panic... Sponsors will drop from the overhead compartment automatically. Please engage them, breath normally and work the steps or simply call them and ask for help. If you're traveling with a newcomer, please work the steps first before putting the program on them.

If for whatever reason we have to make an emergency landing over the "sea of confusion," there are Basic texts located across the hall. Remove them from the plastic simply open them. They are a great floatation device.

We have a new piece of safety equipment on board today. We have life preservers that are manufactured by a company called "ego". We have found that this piece of equipment actually works better when you do NOT use it. It may, however, automatically deploy.

Once again, I cannot stress this enough, please do not use the ego. Nothing is more dangerous in an aircraft than an inflated ego. If you notice that one of your fellow passengers has accidentally deployed their "ego," please point it out to them, but note "their first response may be defensive."

We are delighted to have you on board.

Please put your chairs in the upright position, and fasten your seatbelts in preparation for take off.

Thank you for flying WSC airlines and we sincerely hope you have a great flight.

APPENDIX B: CONFERENCE FIRSTS AND STATISTICS ON PARTICIPANTS

Conference Firsts

- This was the first World Service Conference with participants attending through an internet connection. The delegate from Iran and the alternates from Iran and Aotearoa New Zealand were unable to obtain visas, and participated through an internet link with WSC approval.
- As a result of a motion passed at WSC 2016, this was the first World Service Conference with zonal delegates participating. Five zones, the Asia Pacific Forum, the Canadian Assembly, the European Delegates Meeting, the Russian-speaking Zone, and the Southern Zonal Forum sent delegates as non-voting participants to WSC 2018.
- This was the first World Service Conference with no formal business session using parliamentary procedure. Decisions about *CAR*- and CAT-related business were made with a form of consensus-based decision making that continues to evolve at each WSC.

Statistics on Participants Attending WSC 2018

- Of 118 seated regions, there were 114 RDs participating. One of the 118 delegates, Iran, joined the Conference through an internet connection because he was unable to obtain a visa.
- Denmark, Ecuador, El Salvador, and France were not in attendance.
- Of the 114 regional delegates from seated regions participating, 66 were from the US, 5 from Canada, and 43 from outside the US and Canada.
- We had 89 alternate delegates from seated regions participating, 63 from the US, 4 from Canada, and 22 from outside of the US or Canada. Two of the 89 alternate delegates, Iran and Aotearoa New Zealand, joined the Conference through an internet connection because they were unable to obtain visas.
- There were 154 men and 67 women among the Conference participants—delegates, alternates, World Board members, and zonal delegates (who were non-voting participants for WSC 2018).
- This year's Conference participants were from 39 countries and we spoke 25 languages (based on Serenity Prayer languages at the close of the First Things First session).
- There were 127 voting members participating at this WSC—114 delegates and 13 World Board members. In addition, there were 89 alternate delegates, 5 zonal delegates, plus 4 HRP members, 2 cofacilitators, 3 translators, and 1 parliamentarian.
- This was the first WSC that Grande São Paulo Region, HOW Region, and Rio de Janeiro Region participated as seated members.
- This Conference made the decision to seat 3 regions: Netherlands, Mexico/Occidente, and Ukraine.

APPENDIX C: ATTENDANCE

Region/Name	#1
ABCD Region	x
Alabama NW Florida Region	x
Alaska Region	x
Al-Sask Region	x
Aotearoa New Zealand Region	x
Argentina Region	x
Arizona Region	x
Arkansas Region	x
Australian Region	x
Baja Son Region	x
Best Little Region	x
Brazil Region	x
Brazil Sul Region	x
British Columbia Region	x
Buckeye Region	x
California Inland Region	x
California Mid-State Region	x
Canada Atlantic Region	x
Carolina Region	x
Central Atlantic Region	x
Central California Region	x
Chesapeake & Potomac Region	x
Chicagoland Region	x
Chile Region	x
Colombia Region	x
Colorado Region	x
Connecticut Region	x
Costa Rica Region	x
Demark Region	
Eastern New York Region	x
Ecuador Region	
Egypt Region	x
El Salvador Region	
Finland Region	x
Florida Region	x
France Region	
Free State Region	x
Georgia Region	x
German Speaking Region	x

Region/Name	#1
Grande Sao Paulo Region	x
Greater Illinois Region	x
Greater New York Region	x
Greater Philadelphia Region	x
Greece Region	x
Guatemala Region	x
Hawaii Region	x
HOW Brazil Region	x
Indiana Region	x
Iowa Region	x
Iran Region	x
Ireland Region	x
Israel Region	x
Italy Region	x
Japan Region	x
Kentuckiana Region	x
Lithuania Region	x
Lone Star Region	x
Louisiana Region	x
Metro-Detroit Region	x
Mexico Region	x
Michigan Region	x
Mid-America Region	x
Mid-Atlantic Region	x
Minnesota Region	x
Mississippi Region	x
Montana Region	x
Mountaineer Region	x
Nebraska Region	x
Nepal Region	x
NERF - NE India Region	x
New England Region	x
New Jersey Region	x
Nicaragua Region	x
North Carolina Region	x
Northern California Region	x
Northern New England Region	x
Northern New Jersey Region	x
Northern New York Region	x
Norway Region	x
Ohio Region	x

Region/Name	#1
OK Region	x
Ontario Region	x
Pacific Cascade Region	x
Panama Region	x
Peru Region	x
Philippines Region	x
Poland Region	x
Portugal Region	x
Quebec Region	x
Quisqueyana Region	x
Region 51	x
Region Del Coqui	x
Rio de Janerio Region	x
Rio Grande Region	x
San Diego Imperial Region	x
Show-Me Region	x
Sierra Sage Region	x
SOSONA - Indian Region	x
South Africa Region	x
South Dakota Region	x
South Florida Region	x
Southern California Region	x
Southern Idaho Region	x
Spain Region	x
Sweden Region	x
Tejas Bluebonnet Region	x
Tri-State Region	x
UK Region	x
Upper Midwest Region	x
Upper Rocky Mountain Region	x
Uruguay Region	x
Utah Region	x
Venezuela Region	x
Volunteer Region	x
Washington/N Idaho Region	x
Western New York Region	x
Western Russia Region	x
Wisconsin Region	x
WB - Arne H	x
WB - Franney J	x
WB - Irene	x

Region/Name	#1
WB - Jack	x
WB - Jose Luis	x
WB - Junior	x
WB - Mark H	x
WB - MaryEllen P	x
WB - Paul F	x
WB - Tali M	x
WB - Tana A	x
WB - Tim	x
WB - Tonia N	x
Asia Pacific Forum	x
Canadian Assembly	x
EDM	x
Russian Speaking Zone	x
Southern Zonal Forum	x

Total participants present	**132**
Total voting participants present	122
Number of regions present	114
Old Business - only RDs vote	
2/3 majority	76
Simple majority	58
New Business – all voting participants	
2/3 majority	82
Simple majority	62

Seated but not Attending
Denmark Region
Ecuador Region
El Salvador Region
France Region

APPENDIX D: PLANNING TO IGNITE AND EXCITE US

Discussion 1 – RD Involvement in the NAWS Planning Process

Question 1: One idea to improve RD participation

AD Room 1

- Televise World Board meetings and increase communication with the World Board.
- More webinars and workgroups.
- Improving communication with the use of technology.
- Zoom

AD Room 2

- Zoom meetings in smaller groups to flush out what was discussed in the larger groups.
- Virtual room or expand webinars to account for members of different time zones, work shifts, etc. (increase accountability)
- More Workgroups (Zoom)
- Utilizing technologies for global collaboration - work groups.
- Keep up with new IT and consider time zones.

RD Room

- Solve the language barrier.
- Have 1st WB meeting immediately after the WSC to seat the new members and start cycle earlier which will also increase time for a larger CAR/CAT process.
- Zoom meetings with consideration to time zones, international date lines, etc.
- Multiple webinars with small groups that are time zone sensitive and language specific focusing on RD tools and training to help RD's facilitate planning with regions.
- Multiple zoom meetings for different time zones or rotation of zoom meeting times
- Personal invitation or mentoring from NAWS.
- Regularly scheduled zoom meetings for individuals and zones.
- Webinars consistently scheduled taking into account time zone (varying times) with RD's facilitation.
- Interactive collaboration through consistent full cycle webinars to help prepare ahead of time (the same participants)
- Current methods - planning in Zoom for scan to topic….and it seems to be working!
- Alternate time schedules of webinars to improve RD participation.
- Make the environment scan simpler/user friendly.
- Expand electronic data collection to include more members and report results back in "real time" not the next written report format.

Spanish-speaking Room

- Improve what information World Services is providing so it can be faster and simpler. Utilize the new system of communication to have feedback.
- More workshops and virtual meetings.
- Traditions: Forum for discussion ("Discussion board") and web meetings
- Effective communication with unseated regions: effective, personalized and inclusive, improving translations, using technical methods for this

Question 2: One new way RDs can participate

AD Room 1

- Strategic Planning Work Group, RD's and World Board.

- Straw polling planning process.
- Zoom with breakout rooms to prioritize.
- Delegate Surveys

AD Room 2

- IDT link to streamline the process of submitting feedback.
- Having a designated planner per zone to meet via zoom.
- Involve more zones.
- Structure Workgroups - 1 RD/AD, 1 WB, 1 NAWS. Consistent time. Tactical - strategic.
- New process for selecting workgroup participants - Volunteers from WSC.
- Utilize technology e.g. Social media, text blasts, (zoom) to increase participation.

RD Room

- NAWS to create a platform (technology) for incoming RD's/RDA's/ZD's that would serve as training tool for the planning process.
- Improve RDs and by extension the fellowship in the creation of the agenda for the WSC.
- One big idea - mini surveys
  - A. Specific Topic
  - B. Simple
- An app for planning (translatable for all)
- IDT's remove disconnect
  - A way to do input link online for RD's
- RD's having input into the planning session for the environmental scan.
- Expand zoom capabilities
  - Time zone alignment
  - Work product reporting
- Spanish Webinars.
- Give all RD's an option to participate in workgroups on the planning process (using zoom)
- Collaborate workgroup consisting of RD's and WB members.
- More planning sessions in breakout rooms at the WSC.
- Redefine RD roles to make participating in the planning process a part of their roles and responsibilities.
- Small collaboration groups between RD's from different countries during the whole cycle with one WB & NAWS staff to keep the group informed always to answer and questions or concerns.
- Break up projects into smaller groups for members with skill sets for different parts of the project.
- Create NA.org/Planning tab for fully interactive participation to see how projects are moving along.

Spanish-speaking Room

- Development of the fellowship of zones and forums, and through the RD and zonal delegate, towards growth and development
- Deeper work of interaction with unseated regions
- Translate all materials to the languages of the regions
- Virtual pre-conference with delegates from unseated regions
- Greater communication using new electronic media and social networks between world services and zonal forums regarding the work of the conference (before and after)

Discussion Two: Imagining a More Connected, Coordinated Planning Process

[The separation of each Post-It is marked with ~~~]

Post-Its Reported to General Session Room

- Global inclusion down to the groups/local communities
- Incorporating technology/zoom meetings/social media/e-blasts/tiny sound bites/including surveys in real time
- Using technology to hear our own voice in our worldwide fellowship

~~~

Dream: No language barriers

Practical:

- Create a unified platform (NA.org/" ")
- RD's are moderators/administrators
- Any member can submit an idea/topic in any language (video too)
- Any member can submit a translation at any time

~~~

Dream: Create an application (App)

How?

- Workgroups

What should be included in the App?

- How to access a meeting
- Promoting events and conventions, gatherings, workshops etc.
- Send ideas about needs
- Have surveys about contingent topics
- Send translated reports to the different service structures
- Donations (contributions)

Post-Its from RD Room

Dream: World-wide members assembly

How: Virtual/internet/actual meeting [combine world/regions/areas/home group/member in a single region/local/language groups to discuss all current issues of the planning process]

~~~

Dream: We are global represented by all nations in the planning process

- A two year planning cycle, where representatives from regions and emerging communities would have multiple opportunities for brainstorming input and prioritization

~~~

Dream: Global internet/app platform that links inter-zonal bodies enabling them to make a strategic plan for the future of NA as a whole (all inclusive)

Post-Its from AD Room 1

Dream: Full fellowship engagement

- Fostering NA service bodies
- Identifying and carrying the message to un- or underdeveloped NA communities until they can grow

Tools: Mapping and charting

- Inspire current members to fully engage in the vision
- Invite to educate (over-and-over)
- Encourage and support ideas to be realized

~~~

Dream: Communication Mentorship

- Assessment of current participants and the underserved
- Goal setting
- Making connections
- Re-evaluating
- Adjust planning
- Execute plan

Post-Its from AD Room 2

Dream: That every member receives a basic text in their own language

- Achieve this by reducing the cost of the WSC

~~~

Dream: To create a virtual "solution room" where any member can submit IDT ideas, innovations, solutions to challenges, etc.

- If there are several members with similar passions, create "passion workgroups" (e.g. topic, IP, PR, etc.)
- It is self-governed but with a neutral moderator, if possible
- Meetings to be made available at WSC & WCNA for face-to-face meetings/follow up (E.g. can be language-specific, problem-specific, etc.)
- There are also software platforms that can factor the date (e.g. for NAWS)

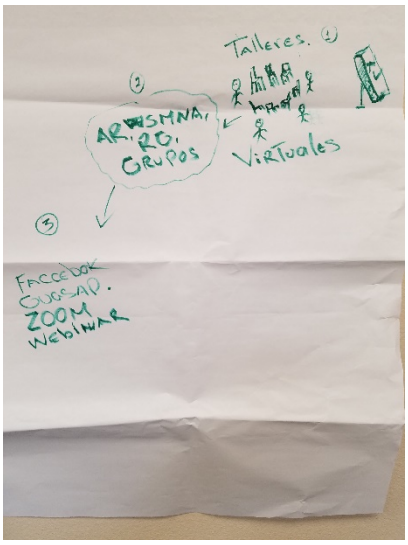
~~~

Dream: Develop an attractive technology to reach our members and potential members worldwide.

~~~

Dream: Simply making fun

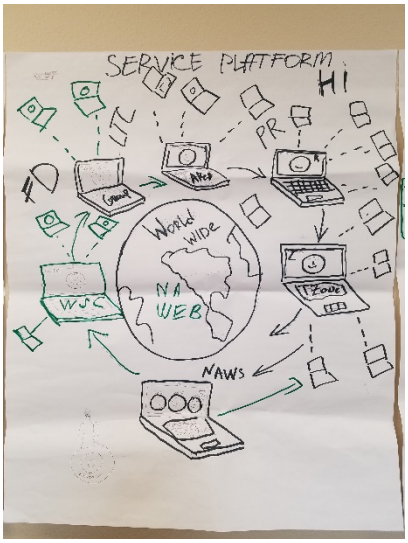
Post-Its from Spanish Room

Dream: Idea!! Create a project to gather ideas from groups and regions

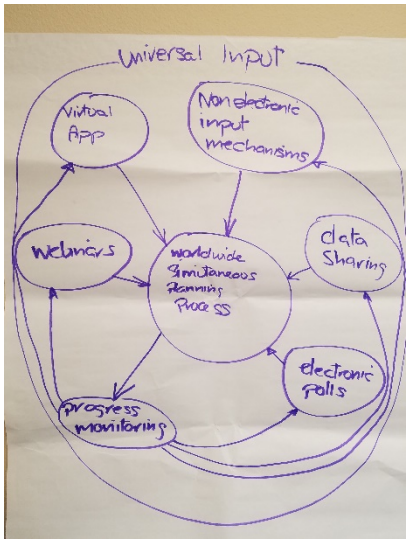
- Face to face and electronic surveys
- Events to consolidate ideas such as meetings, workshops
- A workgroup that will execute it
- Periodical reviews or revisions

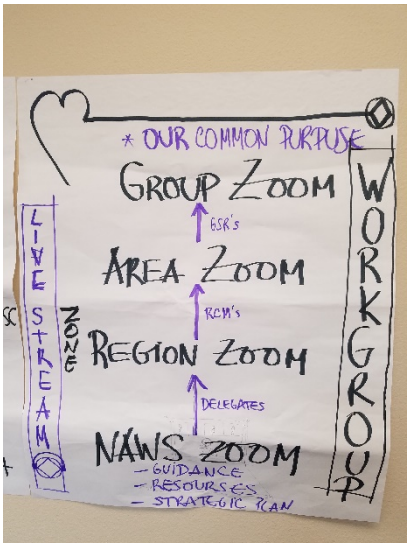

Talleres.
ARISMNA, RG, GRUPOS
Virtuales
FACCEBOK
GUGSAP.
ZOOM
Webinar

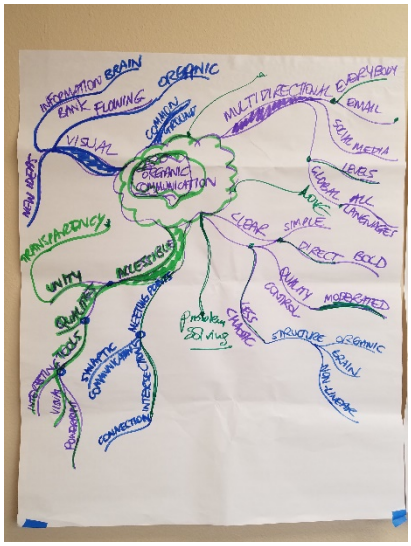
1.
MEMBERS
ASCs
RSCs
ZONES
Encouragement + Involvement
ZOOM
PLANNING WEEK CONVENFERENCE
ARCHIVE

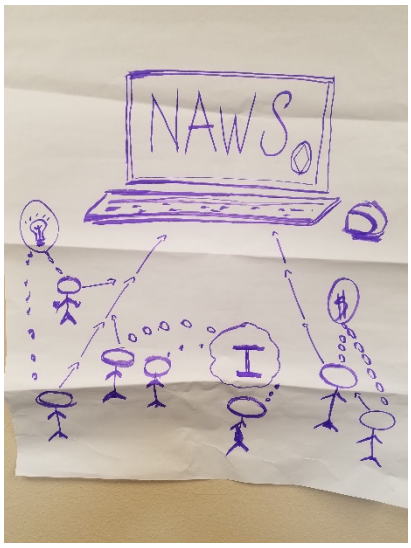

SERVICE PLATFORM
HI
LTC
PR
FD
World wide
NA WEB
WSC
ZONE
NAWS

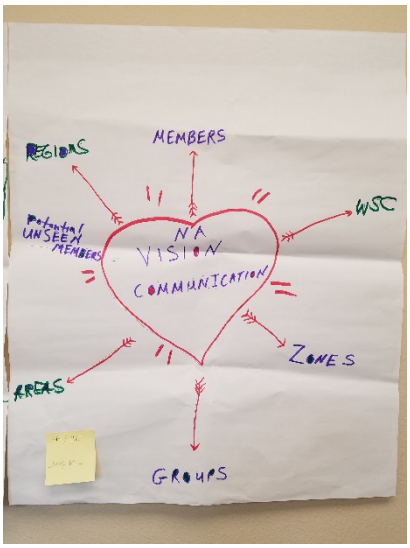
PLANING APP
INDIVIDUAL MEMBERS
REGION (RD RDA OTHERS)
AREA (RCM, OTHERS)
GROUP
ZONE
QUESTION SETS
(Select any set you like)
SET 1 PR
SET 2 H&I
SET 3 OUTREACH
FD
etc.

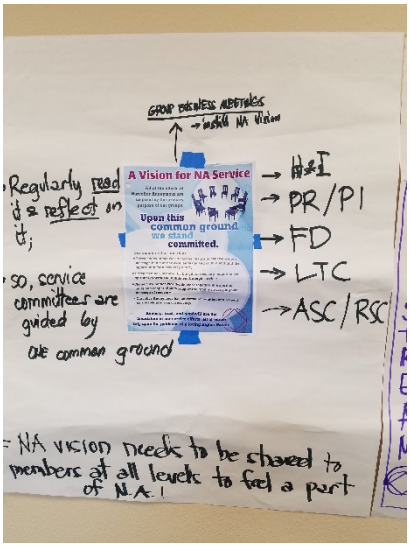

Universal Input
Virtual App
Non electronic input mechanisms
webinars
worldwide Simultaneous Planning Process
data Sharing
electronic polls
progress monitoring

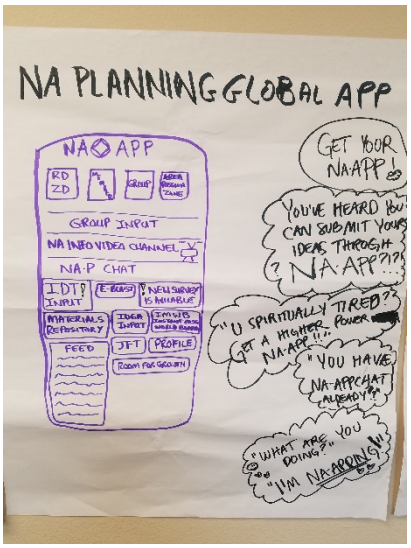

* OUR COMMON PURPUSE
GROUP ZOOM
GSR's
AREA ZOOM
RCM's
REGION ZOOM
DELEGATES
NAWS ZOOM
- GUIDANCE
- RESOURSES
- STRATEGIC PLAN
LIVE STREAM
ZONE
WORKGROUP

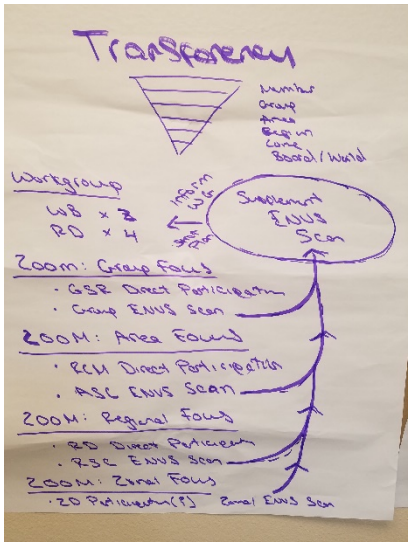

INFORMATION BRAIN
BANK FLOWING
ORGANIC
VISUAL
COMMON GROUND
MULTIDIRECTIONAL
EVERYBODY
EMAIL
SOCIAL MEDIA
LEVELS
GLOBAL ALL
LANGUAGES
NEW IDEAS
ORGANIC COMMUNICATION
TRANSPARENCY
CLEAR
SIMPLE
DIRECT
BOLD
UNITY
INCLUSIVE
QUALITY
CONTROL
MODERATED
Problem Solving
LESS CHASSIS
STRUCTURE
ORGANIC
GRAIN
NON-LINEAR
INTERESTING TOOLS
SYNAPTIC COMMUNICATIONS
INTERSECTIONAL
CONNECTION
VISUAL
POWERPOINT


NAWS


REGIONS
MEMBERS
WSC
Potential UNSEEN MEMBERS
NA VISION COMMUNICATION
ZONES
AREAS
GROUPS


GROUP BUSINESS MEETINGS
→ install NA Vision
Regularly read it & reflect on it;
A Vision for NA Service
Upon this common ground we stand committed.
→ H&I
→ PR/PI
→ FD
→ LTC
→ ASC/RSC
so, service committees are guided by one common ground
= NA vision needs to be shared to members at all levels to feel a part of N.A.!


NA PLANNING GLOBAL APP
NA APP
RD ZD
GROUP
AREA REGIONAL ZONE
GROUP INPUT
NA INFO VIDEO CHANNEL
NA-P CHAT
IDT? INPUT
E-BLAST
NEW SURVEY IS AVAILABLE
MATERIALS REPOSITORY
IDEA INPUT
IMWB
FEED
JFT
PROFILE
ROOM FOR GROWTH
GET YOUR NA-APP!
YOU'VE HEARD YOU CAN SUBMIT YOUR IDEAS THROUGH NA-APP?!?
"U SPIRITUALLY TIRED? GET A HIGHER POWER NA-APP!!"
"YOU HAVE NA-APPCHAT ALREADY?"
"WHAT ARE YOU DOING?" "I'M NA-APPING!"


Transparency
Member
Group
Area
Region
Zone
Board / World
Workgroup
WB x 3
RD x 4
Inform WG
Supplement ENVS Scan
Zoom: Group Focus
· GSR Direct Participation
· Group ENVS Scan
ZOOM: Area Focus
· RCM Direct Participation
· ASC ENVS Scan
ZOOM: Regional Focus
· RD Direct Participation
· RSC ENVS Scan
ZOOM: Zonal Focus
· ZD Participation(?)
Zonal ENVS Scan

Results of a Meeting with the South Florida Region

3 May 2018

At 6:00 pm, May 2, 2018, representatives from NA World Services, Arne H and Anthony E, met with representatives from the South Florida Region, Jeff P, Regional Delegate; Kevin D, Alternate Delegate; and Mat S., Regional Chair, met to discuss the request for inspection of the *FIPT* records. The purpose of the meeting was to see if it was possible to reach a compromise, so that the region could receive the information they desire in a manner that NA World Services could accommodate.

Following are the points discussed with South Florida related to the ten concerns that were addressed in NA World Services letter dated March 16, 2018 to the South Florida delegate. This inspection will focus on fiscal year 2016, except where otherwise noted below.

a) Both parties agree that the inspection shall be five working days beginning May 21, 2018 at 9:00 am at the World Service Office main headquarters at 19737 Nordhoff Place, Chatsworth, California 91311. If it is determined by the requestor that NAWS is purposely attempting to delay the completion of the inspection, then South Florida will be allowed to negotiate the possibility of additional time with the assigned Board members.

b) South Florida is willing to focus on financial records for expenses reported for the world convention in Brazil, in whichever fiscal year they are posted. This includes records for the account opened for NAWS by the ACS in Brazil.

c) South Florida agrees to remove the records from Iran, Canada, India, and Belgium from the inspection request.

d) South Florida maintains its concern #1 regarding donated literature being reflected as a decrease of retail value as opposed to replacement cost.

e) South Florida maintains both of its concerns that World Board general expenses as well as World Board travel are not being reported accurately.

f) South Florida agrees to allow the assigned Board members to conduct the review of internal World Board minutes and Executive Committee notes for the period of inspection, to determine that no such undisclosed locations exist as it relates to Concern #3. The assigned Board members can also conduct a review of World Board minutes and Executive notes to identifying any discussion regarding the exempting of double occupancy that exists in those records.

g) South Florida maintains its concern #4 regarding the equal application of literature discounts.

h) Both parties agree that NA World Services will provide the designations of *FIPT* properties as it relates to concern #6.
As it relates to concern #10, South Florida desires to see any communications to any internet service providers connected to the Digital Millennium Copyright Act, issued during the inspection period

i) Both South Florida and NAWS acknowledge that NA World Services has, on multiple occasions, reported to the WSC that the Credit Card guidelines, along with several other policies, located in *A Guide to World Services in NA* are no longer utilized. This will be acknowledged in the final inspection report.

j) South Florida requests that the World Board conduct a future examination of the communication processes between a requestor for inspection and NA World Services to see if there is a way to improve for the future, led by a new board member who was not seated during the current process.

Signed:

Jeff Paul
South Florida

Arne H-G
World Board

APPENDIX F: ZONES AS EFFECTIVE SERVICE DELIVERY BODIES

Highlights indicate a group's consensus about their best ideas (not all groups got to this step)

Small groups were asked to consider one big question "**How could Zones help to further our efforts to carry the message?**" and were offered two follow-up questions to help generate ideas "**What are the advantages to collaborating, planning, and carrying out services with other regions?**" and "**What tasks or projects are well, or best, suited for zones?**"

RDs in Ballroom AB+CD

Group 1

How could Zones help to further our efforts to carry the message?

- Fill in the gaps (mentoring other regions)

What are the advantages to collaborating, planning, and carrying out services with other regions?

- Multi zonal forums
- Learning days at Zone
- Regions sponsoring within Zonal

Group 2

How could Zones help to further our efforts to carry the message?

- Translations
- PSA
- Outreach
- Fellowship development
- Sharing best practices
- Learning days

What are the advantages to collaborating, planning, and carrying out services with other regions?

- Centralize resource gathering
- Combine resources for more effective efforts
- Servant collaboration
- Cut down on duplication for economy of scale

Group 3

- Sharing knowledge & skills between Regions
- Resource-sharing (PR activities, financial support, Zoom account)
- Training of Trusted Servants e.g. Technology (collaborative) (mentoring)
- Support between Regions (i.e. human resource) → reinforcement coming from other member regions
- Zones serve as Training Resource (7th ZF)
- Opportunity to cluster communities with same issues & challenges & help each other effectively
- Focus on outcome as a zone and find solutions that work for a wide/broad source of input/perspective
- Hardcore collaboration e.g. 'sponsorship behind the walls'

Group 4

How could Zones help to further our efforts to carry the message?

- BMLT – Basic Meeting List Tool

- Sponsorship behind the walls
- Collaboration of PR efforts
- Zonal reps more involved in WSC
- Zoom

What are the advantages to collaborating, planning, and carrying out services with other regions?

- Sharing resources
- Point of accountability
- Multi zonal sharing of best practices
- Mentorship

What tasks or projects are well, or best, suited for zones?

- PR
- FD
- Learning days
- Strategic planning
- Newsletters
- Websites

Group 5

- Zonal task forces created to help ensure there is no duplication of services, and support to regions
- Zonal/national BMLT, websites, translations
- Becoming multi-zonal
- CBDM
- Sharing best practices
- Inviting sub-committee chairs to join in zonal meeting
- ESL-European Service Learning Days – not open to RD's. Hosted to bring in new member
- Sponsorship of services provided by regions
- PR support – mentorship and leadership
- Training and networking with all sub-committees
- BIG PICTURE – a map outline of all regions – color coded – to where meetings are and are not

Group 6

- Workshops → building strong groups, then areas, then regions
- Start at group support level
- Shared services PR and FD e.g. Helpline and other resources
- Not part of decision making, focuses on project
- Share best practices
- Share with other NA communities that are still developing
- Delegates are task teams that perform FD outreach (helps delegates learn)
- US zones to find common issues to work together and find solutions via workgroups, etc.
- Strategic planning – project driven

Group 7

- All zones have strength, FD and collaboration
- Teaching small communities about the service structure
- The more we come together we identify what needs work!

- Take NA to small communities to help them grow, have a voice, learn, FD and bring back to their own communities (translations) (Japan BT is Example)
- US zones are learning and growing with Zoom and BMLT with other Zones

Spanish Speaking RDs and ADs in Calabasas

Group 1

- Planificación [Planning]
- Desarrollo de la confraternidad de mujeres [Increasing the number of women in the fellowship]
- Regularidad de reuniones presenciales [Frequency of face to face meetings]
- Rotación de sedes – reuniones presenciales [Venue rotation of face to face meetings]
- Financianiento a través de la venta de mercaderia y eventos [Financing ourselves through the sale of merchandise and events]
- Orden en procedimientos y objetivos [Order in procedures and objectives]

Group 2

- Mision y vision [Mission and vision]
- Representacion Zonal en la CSM 2018 [Zonal representation at WSC 2018]
- Especializacion en los servicios [Specialization in services]
- Trabajar unidos independiente a las barreras idiomaticas [Work together independent without language barriers]

Group 3

- Planifiación [Planning]
- Compartir información [Share information]
- Fluidez del servicio [Service fluency/comprehension]
- Grupo de trabajos [Workgroups]
- Zom [Zoom]
- Bien común [Common welfare]
- Aprovechar experiencia de otros foros [Take advantage of the experience of other forums]
- Tener acceso a la información [Having access to information]
- Visualizar problemas [Visualize problems]
- Traducción de literatura [Literature translation]

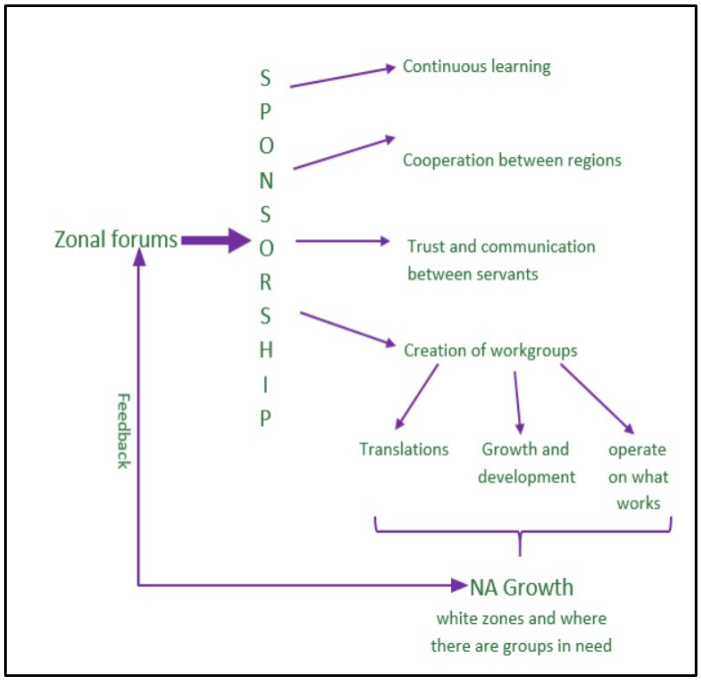
Group 4

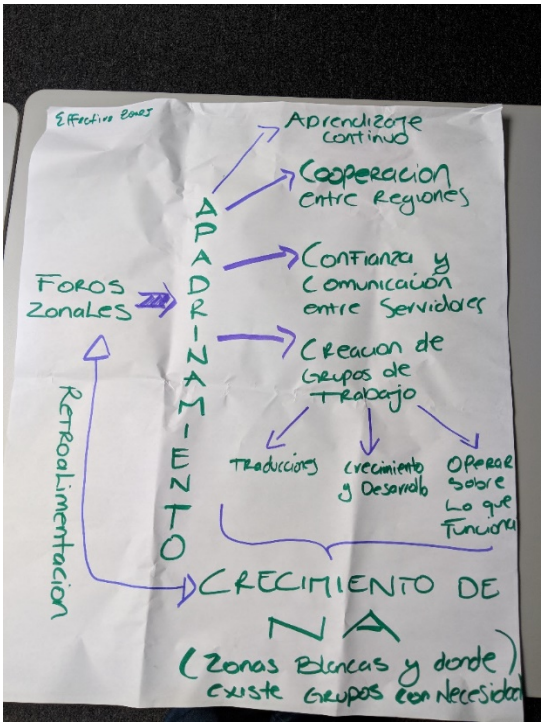
- Crear espacios preveancial o virtual para intercambio de información entre las zonas [Create provincial or virtual spaces for the exchange of information between zones]
- Planificación como herramienta para no duplicar esfuerzos [Planning as a tool to avoid duplicating efforts]
- Espacio para solucionar nuevos desafios [Space to solve new challenges]

Group 5

- Las zonas como organos efectivos de suministro de servicio [The zones as effective administrators of service]
- Hacer grupos de trabajo de relaciones públicas y crecimiento y desarrollo [Create workgroups for public relations and growth and development]
- Información más efectiva [More effective information]
- Nuevo grupo de trabajo de largo alcance [New outreach workgroup]

Group 6





ADs in Hidden Hills

Group 1

- Taking Zonal meetings to areas to revitalize
- Sharing fellowship development tasks to allow regions to focus on business
- Create awareness
- Connect high needs with abundant resources
- Consolidated BMLT
- Created task forces to fill vacuum left when World H&I and PI stopped

Group 2

- National phone line
- Eliminate fear of Zonal services
- Education on service bodies
- Use of BMLT (Basic Meeting List Tool)
- Fund flow
- Multi-state PR presentations, Zonal collaboration
- Federal contacts and collaboration
- PR mentoring
- Consolidate expenses for services
- World participation at Zones

Group 3

- Share resources, especially best procedures, duplications, like minded servants
- Inspiring for those involved
- Empowers Regions involved
- Could help co-ordinate services in less developed Zones and Regions

- Learning days and assemblies could enable members and committees to deliver more effective services (members love events)
- The whole process of how Zones function is FD
- There are still countries where NA is not actively functioning
- Does not necessarily impact on fund-flow of service structure in GLS
- PR/PI

Group 4

- Shared experiences
- Learning days to underserved areas
- Collaborative PR efforts/National PR events
- Help regions get to Zones when no funds
- Unity of groups
- BMLT
- Multi-Zonal Service Symposium

Group 5

- Coordination/collaborate PR efforts
- Sharing ideas/developing ideas
- Don't recreate the wheel
- FD/support other regions in Zone
- Combine efforts (billboards)
- Communication
- Outreach

ADs in Ventura

Group 1

- Sharing: Information, resources, insurance, calendars, best practices for work groups
- No one model fits all
- Culture-specific PSAs
- Same goal (purpose)
- Fellowship development and outreach across state and national lines, time zones, language lines, etc. -- The strong help the weak

Group 2

- Increased knowledge by resources
- Increased world view
- Zones can better assist smaller area's and groups—nurturing and teachin
- Zones are "closer" (literally) to the areas and can provide support
- Sharing ideas
- Strategic planning
- Collective service:
  - Public Relations
  - Public Face of NA
  - Fellowship Development

Group 3

- Fellowship development
- Strategic planning
- Zonal environmental scan (1)

- Set up workgroups/task teams to do some stuff and invite people/involve people (attractive) (2)
- Peanut butter relations
- Liaison – zone➔region➔area
- Piggyback on other events

Group 4

How could Zones help to further our efforts to carry the message?

- Inviting other zones to participate in their home zones
- Translation (1)
- Zonal mentorship
- Sharing resources and experience
  - Phone lines
  - Tech platform
- Zonal conventions

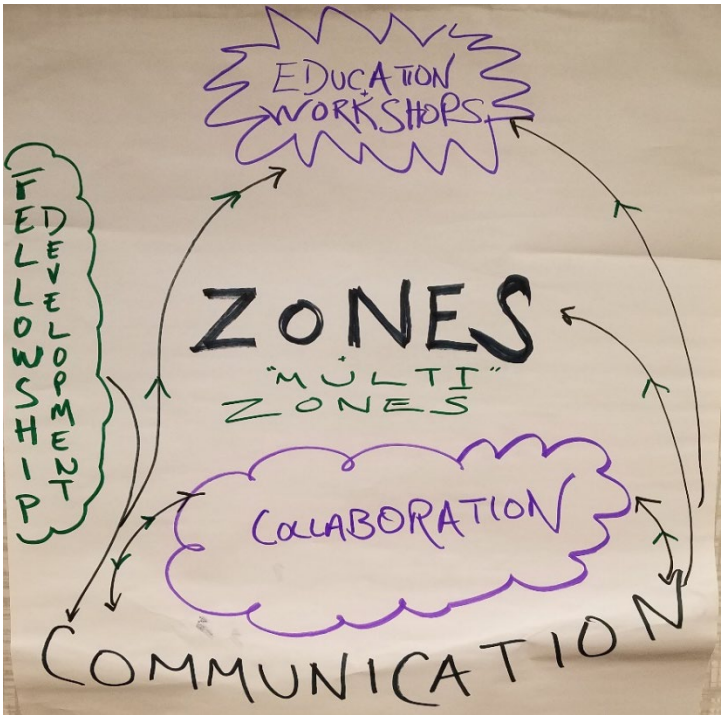
What are the advantages to collaborating, planning, and carrying out services with other regions?

- Diversity, cost sharing, avoiding duplication

What tasks or projects are well, or best, suited for zones?

- Fellowship development
- H&I, PR, unified
- Reverse fellowship development
- Outreach sponsorship

Group 5



APPENDIX G: NEW IDEA PROPOSAL SURVEY RESULTS

			I want to discuss Friday	
			Yes	**No**
Proposal #AP	California Mid-State	**8**	**86**	**26**
Main Topic/issue:	**Other WSC-related matters, Update Service Material**			
The Proposal:	**That the Guide to Local Services in Narcotics Anonymous be updated by 2020 WSC to reflect decisions made since the last update**			
Proposal #AA	Western Russia	**1**	**80**	**35**
Main Topic/issue:	**Other - na.org site**			
The Proposal:	**To make na.org site multilingual (translate it to most spoken NA languages)**			
Proposal #AL	Costa Rica	**5**	**71**	**43**
Main Topic/issue:	**Other - NA virtual group and service guide**			
The Proposal:	**To direct the World Board to create a project plan for creation of the "NA virtual group and service guide".**			
Proposal #AW	British Columbia	**11**	**68**	**42**
Main Topic/issue:	**Other WSC-related matters; Delegates Sharing**			
The Proposal:	**To make the Delegates Sharing Session a permanent item on the WSC agenda, with a workgroup comprised of RDs every cycle.**			
Proposal #AE	Southern California	**19**	**67**	**46**
Main Topic/issue:	**Financial**			
The Proposal:	**In keeping with Section 12 of the FIPT re: Trustee Reporting obligations, SCRSC proposes that a WSC workgroup be formed to review NAWS financial reporting practices and policies, and to develop recommendations for a more transparent and detailed reporting format.**			

		I want to discuss Friday	
		Yes	**No**
Proposal #AI North Carolina, Mountaineer, British Columbia, Rio de Janeiro, Carolina, South Florida, HOW Brasil, Central Atlantic, San Diego Imperial Regions Main Topic/issue: **Financial** The Proposal: **We propose that a workgroup be created to come up with a list of additional items to be included in the budget reporting. We propose that at least 2 members are chosen from our current workgroup.**	**21**	**65**	**50**
Proposal #AK Volunteer Main Topic/issue: **CAR development process** The Proposal: **If any motion or Proposal , in Content or Intent, has been submitted and failed to achieve consensus TWO Conferences in a row, the previously suggested Content and Intent may not be proposed to the Fellowship, in the CAR/CAT or at the WSC for approval for the Next two conference cycles.**	**15**	**64**	**46**
Proposal #AV Israel Main Topic/issue: **Other - financial strategy** The Proposal: **To create a workgroup to encourage less reliance on the sale of literature and increased self-support or other means of financial support consistent with our Traditions.**	**10**	**62**	**48**
Proposal #AJ Southern California Main Topic/issue: **FIPT** The Proposal: **The SCRSC proposes a WSC workgroup be formed to review, update, and revise the FIPT. Any recommendations of proposed changes by the workgroup would be reported to conference participants for review and input, then given to the fellowship for approval in the CAR.**	**24**	**60**	**50**

			I want to discuss Friday	
			Yes	**No**
Proposal #AN	Costa Rica	**6**	**59**	**54**
Main Topic/issue:	**Other WSC-related matters**			
The Proposal:	**To direct the World Board propose a motion to be included in the WSC 2020 CAR to do a world service virtual pre-conference prior to each WSC.**			
Proposal #AT	Western Russia	**9**	**58**	**54**
Main Topic/issue:	**WSC decision making; network service structure forum – a platform for discussions & communication**			
The Proposal:	**to develop a service network which would "repeat" our service structure skeleton.**			
Proposal #AY	Northern New York	**12**	**57**	**54**
Main Topic/issue:	**Zones**			
The Proposal:	**To hold a 3 day meeting of up to 2 representatives from each of the existing zones - to be hosted by an existing volunteer zone. Planning and financial responsibility would be negotiated between that zone and World Services.**			
Proposal #AF	Southern California	**14**	**55**	**57**
Main Topic/issue:	**CAR development process**			
The Proposal:	**If any motion or idea fails to pass at the WSC it may not be proposed or brought forward in any business session at the WSC for the following two WSC's.**			
Proposal #AQ	Greater New York	**16**	**48**	**64**
Main Topic/issue:	**CAR development process**			
The Proposal:	**To form a workgroup composed of 2 World Board members and 4 RDs that would review and select which regional motions are included in the CAR. The RDs on the workgroup would be elected by /at WSC.**			

		I want to discuss Friday	
		Yes	**No**
Proposal #AB Mountaineer, Central Atlantic, and Chicagoland Regions Main Topic/issue: **WSC decision making** The Proposal: **Proposed 7-Day Agenda for a Discussion/Planning World Service Conference**	**2**	**47**	**64**
Proposal #BA New Jersey Main Topic/issue: **Literature** The Proposal: **To suspend the literature survey until:** • **The fellowship is asked whether we wish to make our literature decisions in this manner** • **It is re-formatted/re-structured in a way that makes it possible to gather a CLEAR group/regional/fellowship conscience**	**13**	**45**	**67**
Proposal #AZ Colorado Main Topic/issue: **FIPT current inspection** The Proposal: **To allow the WSC Participants, as trustors of the FIPT, to direct the World Board on the issue of doing or not doing the FIPT inspection just as we direct all other projects and financial decisions.**	**18**	**44**	**81**
Proposal #AU Poland Main Topic/issue: **Financial** The Proposal: **To direct the World Board in cooperation with NAWS to prepare a NAWS internal process and internal procedures that will allow NAWS to respond to the FITP inspection requests in a cost effective manner.**	**22**	**43**	**67**
Proposal #AH Rio de Janeiro Main Topic/issue: **Financial** The Proposal: **An Internal Inspection Work Group composed of three members be created to maintain a permanent inspection of our financial records.**	**20**	**42**	**73**

			I want to discuss Friday	
			Yes	**No**
Proposal #AD	Southern California	**23**	**39**	**69**
Main Topic/issue:	**FIPT**			
The Proposal: **To amend Section 3 of the FIPT to require a minimum of five (5) NA regions to initiate a request for inspection of Trustee Activities.**				
Proposal #AR	Greater New York	**26**	**37**	**71**
Main Topic/issue:	**FIPT**			
The Proposal: **The GNYR would like to propose a moratorium on any future FIPT inspection from the close of the 2018 WSC until after the 2020 WSC. In the interim between the WSC conferences we would like the World Board to form a workgroup to examine the FIPT and make recommendations for revisions to specifically, but not exclusively limited to: Section 3 "Inspection of the trustee activities conditions of inspection."**				
Proposal #AS	Greater New York	**27**	**35**	**71**
Main Topic/issue:	**FIPT**			
The Proposal: **To changes FIPT Operating Rules to: FIPT Inspection can only occur via approval via the RDs at/during the WSC.**				
Proposal #AO	Costa Rica	**7**	**29**	**83**
Main Topic/issue:	**Literature**			
The Proposal: **To direct World Board to prepare and produce an information pamphlet (IP) called "The Narcotics Anonymous First Step Working Guide".**				
Proposal #AM	Indiana	**25**	**25**	**83**
Main Topic/issue:	**FIPT**			
The Proposal: **No changes to the FIPT until after the inspection request is complete.**				

			I want to discuss Friday	
			Yes	**No**
Proposal #AC	Mountaineer	**3**	**19**	**95**
Main Topic/issue:	**Other WSC-related matters**			
The Proposal: **The Mountaineer region proposes further discussion and consideration of a 3 year conference cycle.**				
Proposal #AG	Show-Me	**4**	**15**	**102**
Main Topic/issue:	**Literature**			
The Proposal: **That no fellowship approved material should be distributed until it is available in all languages in every format**				
Proposal #AX	Upper Rocky Mountain	**17**	**17**	**85**
Main Topic/issue:	**FIPT current inspection**			
The Proposal: **Conference votes on whether to move forward with the current inspection.**				

APPENDIX H: NEW IDEA PROPOSAL DISCUSSION RESULTS

Update service material: What do you want to see in a local service guide?	
Ballroom AB	
All decisions at WSC since last update, including SSP options; A guide, not policy	**25**
Describe FD as it applies to areas and regions	**23**
Use GLS as a framework point to other resources	**19**
Planning Best practices	**12**
Video links to "how to" videos and other materials in the guide	**7**
Include CBDM and RRs	**6**
Simplify language and pictures	**5**
Communications for each level of service	**3**
Mentoring guidelines	**1**
Broad view of technology	**0**
Ballroom CD	
Add CBDM	**30**
Articulate how zones are used	**17**
Sections for group, area, region and zone	**17**
Create electronic version that could be easily updated and dynamic	15
Start over instead of update—simple, concise, etc.	10
Remove out-of-date items; update fund flow, update service structure	8
Create project plan to take what's created thru literature review process	5
Calabasas	
Brief intro to the decisions made in the WSC about zonal representation	**1st priority**
Service system—2nd priority	**2nd priority**
CBDM	

Definition of roles and functions of zonal delegates who they represent—nonseated regions and voice in decision making	
Service prayer—add it	
Update and expand information on zonal forums	
Hidden Hills	
Translate	**22**
Update—SSP, zones	**16**
Technology—websites, online meetings	**9**
Parliamentary to CBDM	**8**
Local service basics	**5**
Services – guide/suggestions	**3**
Zonal information/elaborate	**1**
Functions of service positions –gsrs, rcms	**1**
Ventura	
Section for mentorship and to provide leadership	**16**
CBDM—How-to with examples	**14**
Opening vision statement including the service prayer to relate "a vision for NA service" to carrying out local service	**14**
Visually friendly flowcharts and diagrams	**9**
Info on newer service bodies and service structure options: to include FD, zones, adhoc	**7**
More information for GSRs to help with informed decisions	**3**
Resources for developing locally based apps	**3**
Definition of terms and acronyms—expanded glossary	**3**
Diagram depicting alternative structural options for local service bodies	**2**
Online and virtual recovery and service meetings: inc. use of social media and other tech issues	**1**
Template/guideline for implementing technology into local service	**0**

2. Na.org site: We welcome any ideas and discussion	
Ballroom AB	
Pick language from dropdown menu or portal at homepage	**29**
Translations of content done by local translation committee	**27**
Translate “the basics” i.e. meeting search, recovery literature	**19**
Portal for individual translation recommendations	**9**
Language-specific videos	**5**
Use a global map to direct non-English visitors	**4**
Simplify site for ease of use	**4**
Linking to existing non-English sites from homepage	**3**
Link to local committee toolboxes	**0**
Ballroom CD	
Redesign site interface for flexible layout that is globally friendly	**17**
Analyze user wants, costs, process to build and plan to accomplish	**16**
Not needed—simply link to others	**13**
Content management system & LTCs are responsible for translating their priorities	**12**
Send to a technical workgroup	**11**
Better meeting locator	**6**
Tabs identifying existing lit and NA sites in other languages	**5**
Let numbers of language speakers determine priorities	**3**
Add “auto-translate” button	**3**
Translate basic PI	**2**
Calabasas	
Develop an NA software with NA language	**1st priority**
Redirect the website gps according to geographical location	**2nd priority**
An NA shopping cart to sell left over convention merchandise	

Each RSC can cooperate with the translations for na.org	
Zonal forums can work on translations for na.org helping NAWS	
Simplify selection	
Hidden Hills	
Translate home page first using local resource—use Google translator as stopgap—	**15**
Use more arts and graphics to help break some language barriers	**13**
Standing workgroup ongoing to identify local resources	**12**
Sharing and reciprocity of translations	**7**
Collaborate with EDM –get experience and model	**6**
Link to local communities	**4**
Make website ADA compliant	**4**
Limit to 4-5 languages to start	**2**
Home page clickable map/flag –select language	**0**
Ventura	
Connect with an addict in your own language, e.g., live chat	**19**
Use agile portfolio—various languages management processes, system to ensure quality control and that repeat itself for each language	**16**
Links to websites in other languages, using a map with live links to locate them	**13**
Avoid draining resources	**5**
Utilize “blockchain” to facilitate translation	**4**
Begin with 6 to 8 main languages first, using a drop-down menu of languages	**3**
Just f***ing do it	**3**
Use pictures	**3**
Homepage and primary tabs only in different languages	**1**
Add translation capability to existing NAWS apps	**1**

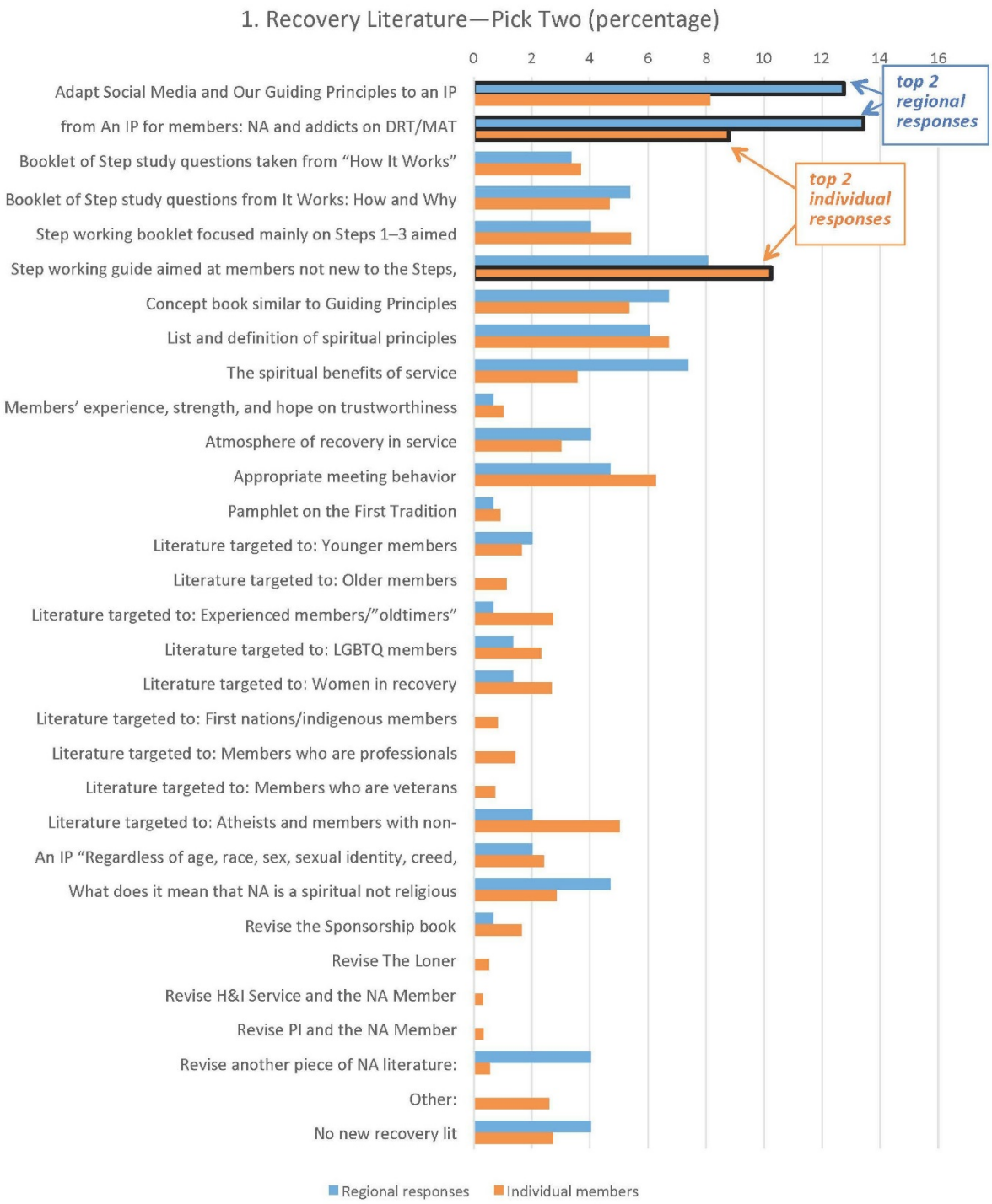
3. NA Virtual Group & Service Guide: What help do you need? What do you want to see in a virtual group and/or service guide?	
Ballroom A/B	
Need guidelines for virtual meetings/groups	**31**
Answer the question "is an online meeting an NA group?"	**20**
Identifying best practices and technology options	**10**
Linking virtual groups with virtual ASC and virtual RSC	**10**
Clarify application of our traditions and the group booklet	**8**
Exercising the 7th tradition	**8**
Protect anonymity/privacy of members in the group	**8**
What role do virtual meetings serve in NA	**8**
Open and closed meetings	**1**
Use BMLT- style meeting search tool	**1**
Provide one-on-one options (chat box)	**0**
Ballroom C/D	
Create virtual group booklet with guidelines for meetings and business meetings	**42**
Do not ask world board to accomplish	**14**
How to handle contributions (tradition 7)	**14**
What is a (Virtual) NA group?	**11**
Register virtual groups with NAWS (that follow 12/12/12) and BMLT	**8**
App that will find virtual meetings	**5**
Identify format/guidelines	**3**
Find meeting by language	**1**
Define how virtual meetings fit into service structure	**0**
Calabasas	
It should comply with requirements and it should function as an NA group	**1st priority**
To have guidelines and procedures for virtual groups in NA.org	**2nd priority**
That it belongs to a service structure	

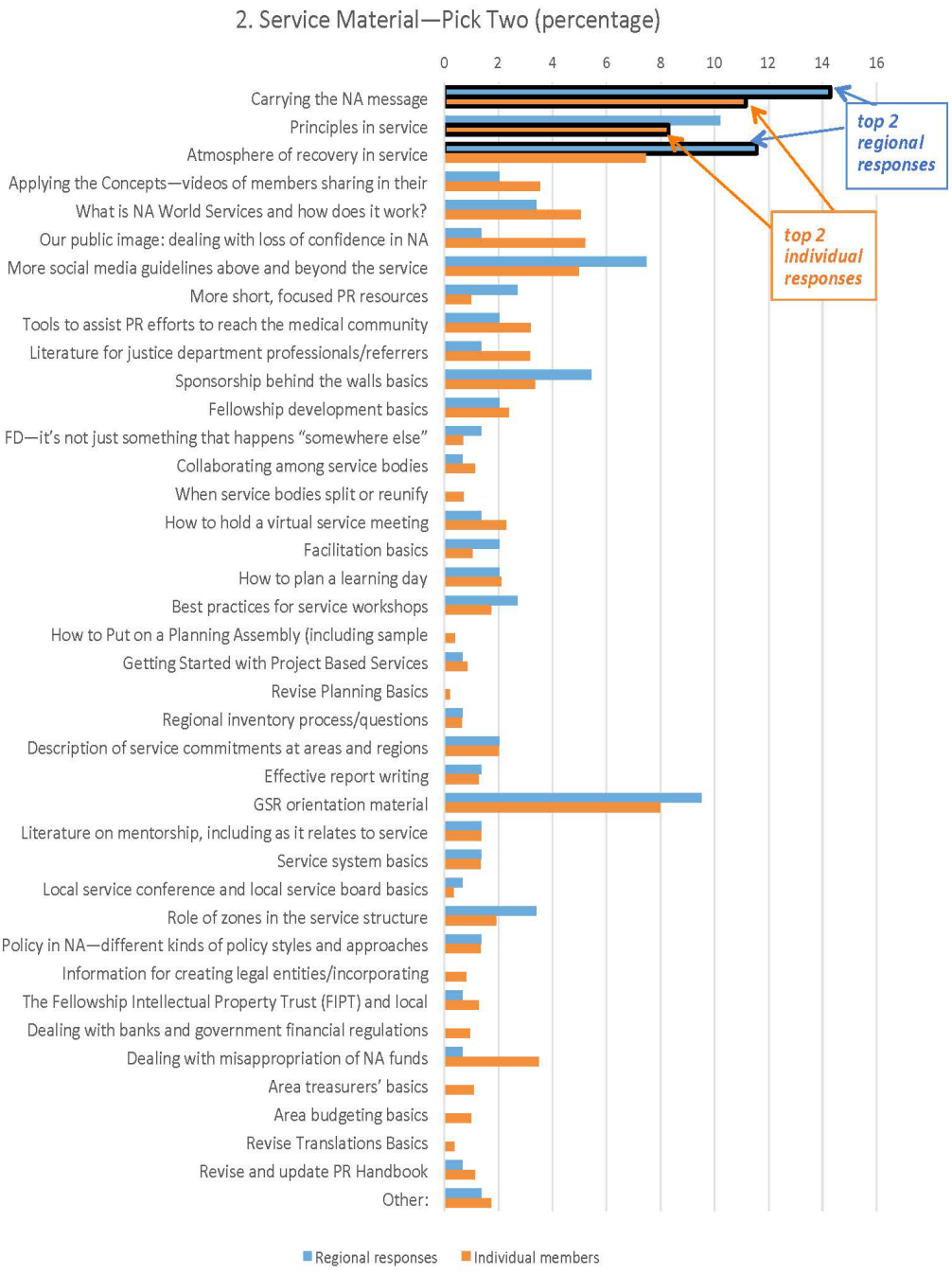
Meeting schedules with times and languages for virtual groups	
How will 7th tradition apply	
Hidden Hills	
Meets all six points what is NA Group GLS	**20**
Service Guide best practices/Guidelines identity key difference	**18**
Recognize virtual groups as NA meetings	**14**
Update/loner staying clean in isolation to inc virtual groups and GLS. Normalize in lit	**4**
Guidelines for self support	**3**
How we practice NA traditions	**2**
Establish group criteria GLS	**0**
Ventura	
Re-evaluate "what is an NA group?" 6 points in the group booklet to recognize them as NA groups	**19**
Virtual meeting starter pack- guidelines, do's and don'ts, ability to cyber-hug via emoji/symbol, general meeting etiquette	**13**
Ask world board to create to project plan for workgroup including worldwide members and involved/experienced members	**9**
Coordination with virtual service bodies to integrate them into the rest of the service system- e.g. virtual meetings are listed and connected with local service structure	**7**
Create an avatar like "service man" to explain rules and guidelines- make it fun and attractive	**6**
Anonymity and online security topics	**5**
Virtual groups posted by paired/associated with physical groups- face-to-face groups hold virtual meetings too	**3**
Seek experience from communities that have online groups	**2**
Stored NA meetings library- actual recordings of meetings in an accessible archive	**1**
Balanced workgroup (not all tech savvy members for example) to develop fellowship approved guidelines for online groups	**2**
Create stand-alone online service structure e.g. group by time zone/language	**1**

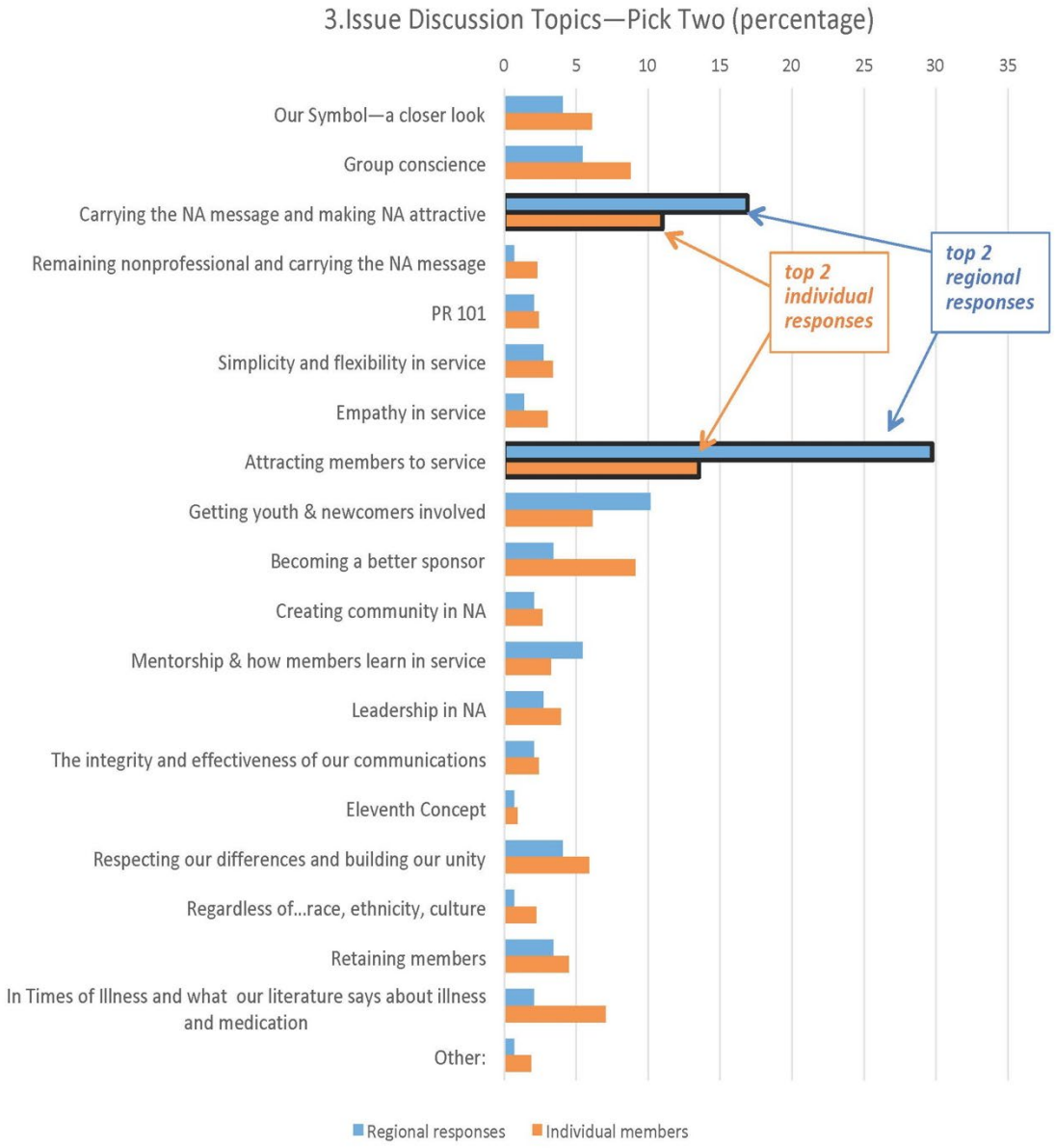
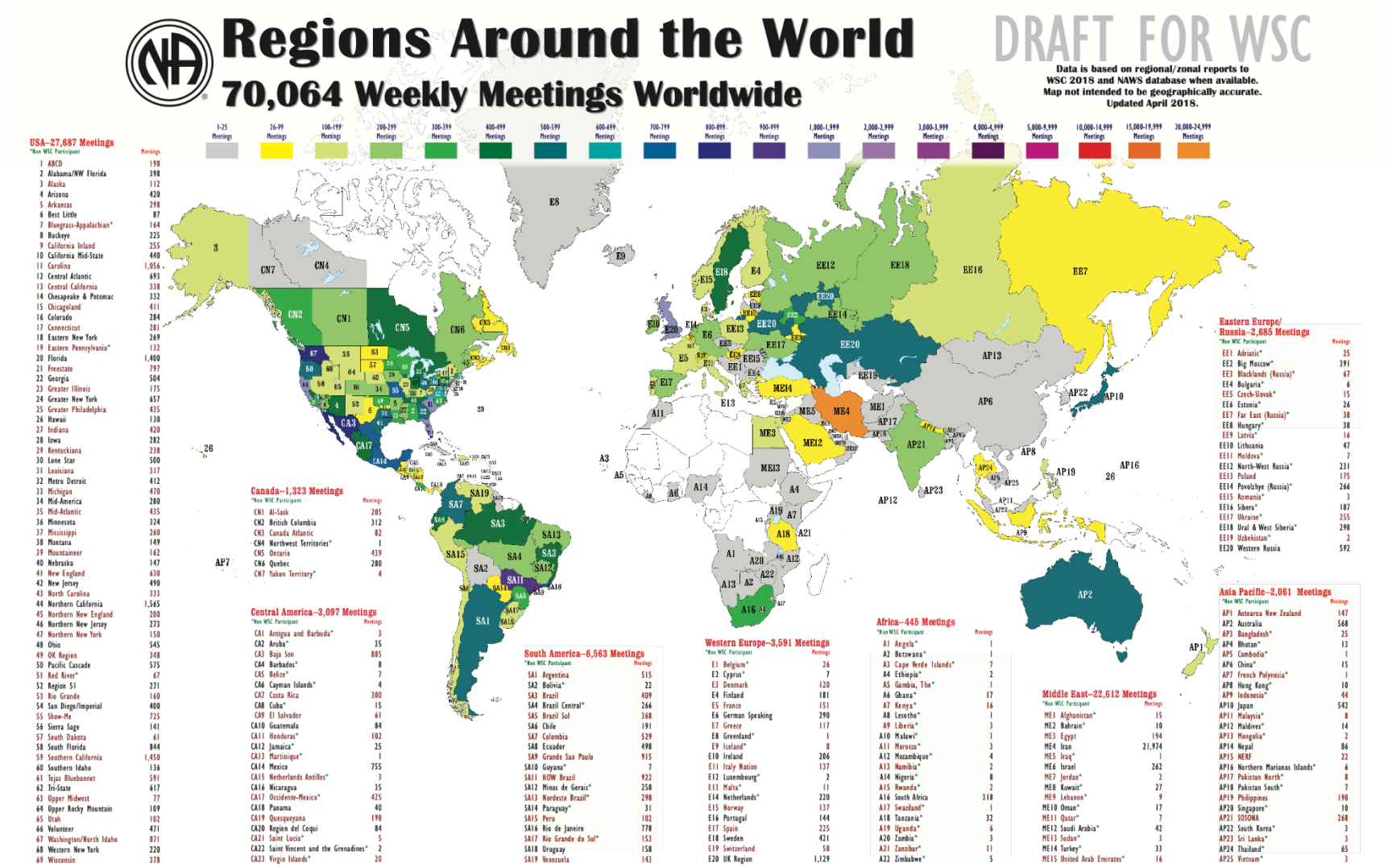
4. Financial: What would you like to see in our financial reporting?	
Ballroom AB	
More detail/categories in existing reports (ie travel)	**34**
Provide 2 levels of reporting: Summary - less than now Detail - more than now	**30**
Ok with existing reporting	**15**
Budget mirrors auditors schedule C breakdown	**7**
Provide more narrative detail re: 10% variance [budget to actual]	**6**
Cost/benefit analysis of projects	**6**
Virtual quarterly meeting for financial updates for RDs	**2**
Provide line item entries (no payroll) drill down	**1**
Ballroom CD	
Leave as-is	**27**
Simple, online searchable doc that's password protected - click & expand fields	**22**
Breakout of chart of accounts as in Proposal AI	**14**
Create SP "NAWS budget for dummies"	**14**
Respond to request in a more timely fashion to add transparency and unity	**9**
Add RD & ZD to audit committee. Have them report to WSC	**3**
Provide detailed financial info every 4 years, basic on others	**2**
Offer chat/Q&A to members re: financial docs	**2**
Expand independent auditors report to include more categories	**2**
Calabasas	
Translations of financial reports	**1st Priority**
Send translated financial reports prior to the WSC	**2nd Priority**
Show master account with itemized categories	
Provide detailed and maximum limits for hotel/airline/meals/expenses	

Thorough detailed financial reporting that complies with the law	
Hidden Hills	
Trust existing process	**25**
Detail category of expenses on quarterly basis with reporting overages of 10% plus of budget	**10**
Pass proposal AE	**9**
More detail travel, overhead, personnel, literature discount/subsidies, prof fees, expense accts/auto	**7**
Encumber funds & eliminate general fund	**4**
Creation of oversight committees - RDs & WB NOT Audit Comm.	**2**
Round-table style Q & A quarterly w/account	**2**
Project by product - detailed/clarified	**1**
Annual audit to groups - open books	**0**
Ventura	
Happy the way it is	**18**
Proposal similar to AI - line-by-line details - retroactive for 6 years (with consensus)	**12**
FIPT needs to be updated to reflect the Fellowship growth	**9**
Can we please wait a cycle and evaluate the new accounting software before we even talk about this? (new information, etc …)	**6**
Create a workgroup (diverse) of worldwide RDs, ADs, ZDs	**7**
Transparency brings trust - line items available for those who need/want them (password protected - not open access)	**5**
Annual Financial Reports rather than cyclical reports	**2**
Training tools to help trusted servants understand financials	**1**
Project plan budgets broken down in more detail - more than just one number	**2**
Biennial inventory of relevant policies	**0**
Clarify/explain spiritual losses	**0**

APPENDIX I: *CAR* SURVEY RESULTS




2. Service Material—Pick Two (percentage)
0
2
4
6
8
10
12
14
16
Carrying the NA message
Principles in service
Atmosphere of recovery in service
Applying the Concepts—videos of members sharing in their
What is NA World Services and how does it work?
Our public image: dealing with loss of confidence in NA
More social media guidelines above and beyond the service
More short, focused PR resources
Tools to assist PR efforts to reach the medical community
Literature for justice department professionals/referrers
Sponsorship behind the walls basics
Fellowship development basics
FD—it's not just something that happens "somewhere else"
Collaborating among service bodies
When service bodies split or reunify
How to hold a virtual service meeting
Facilitation basics
How to plan a learning day
Best practices for service workshops
How to Put on a Planning Assembly (including sample
Getting Started with Project Based Services
Revise Planning Basics
Regional inventory process/questions
Description of service commitments at areas and regions
Effective report writing
GSR orientation material
Literature on mentorship, including as it relates to service
Service system basics
Local service conference and local service board basics
Role of zones in the service structure
Policy in NA—different kinds of policy styles and approaches
Information for creating legal entities/incorporating
The Fellowship Intellectual Property Trust (FIPT) and local
Dealing with banks and government financial regulations
Dealing with misappropriation of NA funds
Area treasurers' basics
Area budgeting basics
Revise Translations Basics
Revise and update PR Handbook
Other:
top 2 regional responses
top 2 individual responses
Regional responses
Individual members


3.Issue Discussion Topics—Pick Two (percentage)
0
5
10
15
20
25
30
35
Our Symbol—a closer look
Group conscience
Carrying the NA message and making NA attractive
Remaining nonprofessional and carrying the NA message
PR 101
Simplicity and flexibility in service
Empathy in service
Attracting members to service
Getting youth & newcomers involved
Becoming a better sponsor
Creating community in NA
Mentorship & how members learn in service
Leadership in NA
The integrity and effectiveness of our communications
Eleventh Concept
Respecting our differences and building our unity
Regardless of...race, ethnicity, culture
Retaining members
In Times of Illness and what our literature says about illness and medication
Other:
top 2 individual responses
top 2 regional responses
Regional responses
Individual members

APPENDIX J: REGIONAL MAP