

## WSC 2018 Regional Reports

### **A**

ABCD  
Alabama Northwest Florida  
Alaska  
AL-SASK  
Aotearoa New Zealand  
Argentina  
Arizona  
Arkansas  
Australia

### **B**

Baja Son  
Best Little  
Brazil  
Brazil Sul  
British Columbia  
Buckeye

### **C**

California Inland  
California Mid-State  
Canadian Atlantic  
Carolina  
Central Atlantic  
Central California  
Chesapeake & Potomac  
Chicagoland  
Chile  
Colombia  
Colorado  
Connecticut  
Costa Rica

### **D**

Denmark

### **E**

Eastern New York  
Eastern Pennsylvania \*  
Egypt

### **F**

Finland  
Florida  
Freestate

### **G**

Georgia  
German Speaking  
Grande Sao Paulo  
Greater Illinois  
Greater New York  
Greater Philadelphia  
Greece  
Guatemala

### **H**

Hawaii  
HOW Brazil

### **I**

Indiana  
Iowa  
Iran  
Irish  
Italy

### **J**

Japan

### **K**

Kentuckiana Bluegrass  
Appalachian

### **L**

Lithuania  
Lone Star  
Louisiana

### **M**

Metro-Detroit  
Mexico  
Michigan  
Mid-America  
Mid-Atlantic  
Minnesota  
Mississippi  
Montana  
Mountaineer

### **N**

Nebraska  
Nepal  
NERF - NE India  
New England  
New Jersey  
Nicaragua  
Nordeste Brazil \*  
North Carolina  
Northern California  
Northern New England  
Northern New Jersey  
Northern New York  
Norway

### **O**

Occidente-Mexico \*  
Ohio  
OK  
Ontario

### **P**

Pacific Cascade  
Panama  
Peru  
Philippines  
Polish Speaking  
Portugal

### **Q**

Quebec  
Quisqueyana

### **R**

Red River \*  
Region 51  
Region del Coqui  
Rio de Janeiro  
Rio Grande do Sul \*  
Rio Grande

### **S**

San Diego/Imperial Counties  
Show-Me  
Sierra Sage  
SOSONA Indian  
South Africa  
South Dakota  
South Florida  
Southern California  
Southern Idaho  
Spain  
Sweden

### **T**

Tejas Bluebonnet  
Tri-State

### **U**

UK  
Upper Midwest  
Upper Rocky Mountain  
Uruguay  
Utah

### **V**

Venezuela  
Volunteer

### **W**

Washington Northern Idaho  
Western New York  
Western Russia

### **Zone**

Canadian Assembly

**Facts about: ABCD Region**

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Name of Regional Delegate ..... **Teri J**  
 Have you attended a WSC before? How many? ..... **Yes, 1**  
 Name of Alternate Delegate ..... **Michelle M**  
 Have you attended a WSC before? How many?..... **No**  
 How long is the RD term in your region?..... **2 years**  
 How many areas are in the region?.....**6**  
 How many groups are in the region? .....**162**  
 How many meetings take place each week in the region? .....**198**  
 How many H&I panels take place each week in the region? .....**55**  
 Number of members since WSC 2016? ..... **Staying the same**

**Budget (Currency is in US dollars unless otherwise specified)**

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Percentage of the RSC’s annual budget that comes from group & area contributions.....**100%**  
 What percentage comes from conventions and events?..... **0%**  
 What percentage comes from literature sales? ..... **0%**  
 Total money region contributed to your zonal forum during your last fiscal year? ..... **\$0**

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?.....**12**  
 How many times a year does your RSC meet virtually? .....**0**  
 How many times a year does your regional admin body meet virtually? .....**0**  
 Does your RSC meet in the same place each time? ..... **Yes**  
 Does your region have a regional office? ..... **No**  
 Does your region have a regional convention? ..... **Yes Attendance is: staying the same**  
 What committees or workgroups do you have at your RSC?

**Convention/Events; H&I; Phonline; Project Based Workgroups; Website**

Are any of these workgroups/committees new since the last WSC?..... **Yes**  
 Does your RSC meeting use CBDM to reach decisions? ..... **Yes**  
 Do any of your areas use CBDM to reach decisions? ..... **Yes**

Comments about how that works:

**It seems to be working, I know that in at least one member area they do CBDM but still have a formal vote when done. I am not sure how well individual members understand what CBDM means. I didn't until I became involved in Regional service.**

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?

**No**

Have Issue Discussion Topic workshops been held in your region?

**Yes. We have a new policy in our Region for the delegate team and it is that we hold 4 workshops, north, east, south, and west in the non-conference year. The intent of the motion is to get the IDT information to the fellowship, also other things of interest such as service pamphlets like social media and our guiding principals. Since this policy did not allow us a full year by the time it was voted in, we were able to hold 2 this past year. Those were well received and had decent attendance. We look forward to doing more in the next cycle.**

What kind of training and mentoring efforts take place in your region and/or its areas?

**None that I am aware of really. I was shocked to learn that such things exist when I attended the WSC 2016.**

Describe what kind of planning your region and/or its areas utilize.

**We attempted to hold a regional inventory and asked our member areas what they needed or wanted from there region. There was little or no response. We do have a regional budget and I believe all member areas do so too.**

Does your region or its areas have any shared services with other service bodies?

**Yes. All member areas use the regional insurance policy. We also have a regional helpline and meeting list. Some of the areas have duplicates of these services too.**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**I believe most of our areas do have PR/PI committees. One in particular is very active and has done multiple PR presentations with professionals and has public service announcements on various forms of media.**

Number of conferences our PR/PI committees participate in/exhibit at: .....**0**

Does your region have any type of NA phonenumber or a helpline?

**Yes. There is a regional committee. They are responsible for answering calls and responding to requests.**

Do you have a regional website? ..... **Yes. www.abcdrna.org**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes. We had a Regional Assembly following our last RSC to disseminate CAR and CAT information to our RCMs and other interested members. Roughly 30 people were present. We also have 4 other workshops planned to be held at 4 member areas at their request.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per member**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **No**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**We did discuss the changes in how business is going to be done this year to help things go more smoothly.**

Does your region engage in gathering a conscience for CAT material? ..... **No**

**There appears to be no interest to do so. At our Regional Assembly people were more than ready to leave once the CAR information was done.**

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**The South Florida request regarding the FIPT.**

Please describe the most significant challenge your region has faced since WSC 2016

**Retaining trusted servants and problems with our Regional Convention. There is currently a moratorium on the convention pending an audit of the convention.**

Please describe some highlights or successes your region has experienced since WSC 2016

**I would have to say we are now a better working committee, most seats are filled and there is more participation than there was. I am also glad to report that we have recently had RCMs from all member areas attending the RSC. We cover a lot of squares miles and sometimes it is hard for the more physically distant members to attend so I see this as great progress.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**I was having a discussion the other day with Sandy Mc, our previous RD and we both believe that if changes are to be made to the current FIPT, the changes would need to go out to the fellowship for input and review and should not be voted on at WSC 2018.**

### Facts about: Alabama Northwest Florida Region

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Name of Regional Delegate .....	<b>Harold H</b>
Have you attended a WSC before? How many? .....	
Name of Alternate Delegate .....	<b>Kelly S</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
How long is the RD term in your region? .....	<b>2 years</b>
How many areas are in the region? .....	
How many groups are in the region? .....	<b>139</b>
How many meetings take place each week in the region? .....	<b>398</b>
How many H&I panels take place each week in the region? .....	<b>24</b>
Number of members since WSC 2016? .....	<b>Staying the same</b>

### Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions .....	<b>20%</b>
What percentage comes from conventions and events? .....	<b>80%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$2000</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

**We rotate to all the areas, meetings are hosted by the area RCM**

Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is:
What committees or workgroups do you have at your RSC?	

**Convention/Events; FD/Outreach; PR/PI; Project Based Workgroups; Website**

Are any of these workgroups/committees new since the last WSC? .....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. Out reach has been inactive recently**

Have Issue Discussion Topic workshops been held in your region?

**Yes. we did a workshop on guiding principles**

What kind of training and mentoring efforts take place in your region and/or its areas?

**None**

Describe what kind of planning your region and/or its areas utilize.

**None**

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? .....

Successes with communication strategies in your region and/or its areas.

**None**

Successes with utilizing technology in new ways within your region and/or areas.

**N/A**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**N/A**

Number of conferences our PR/PI committees participate in/exhibit at: .....**1**

Does your region have any type of NA phonenumber or a helpline?

**Yes. we have a 1 800 number that is manned by members**

Do you have a regional website? ..... **Yes**

If yes, do you keep your meeting information updated on the website?..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes. We have hosted for areas and we have a regional assembly**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per Area**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **No**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**we consider the CAT motions and potential motions**

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**Learning Days**

Please describe the most significant challenge your region has faced since WSC 2016

**Unity**

Please describe some highlights or successes your region has experienced since WSC 2016

**We have gain some sense of unity by getting the RCM's more involved**

What additional information would you like to share with other conference participants?

**None**

Is there anything in particular you want to discuss at the conference?

**NO**

### Facts about: Alaska Region

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Name of Regional Delegate .....	<b>Frank P</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Dave S</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region?.....	<b>4</b>
How many groups are in the region? .....	<b>54</b>
How many meetings take place each week in the region? .....	<b>112</b>
How many H&I panels take place each week in the region? .....	<b>5</b>
Number of members since WSC 2016? .....	<b>Growing</b>

### Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>15%</b>
What percentage comes from conventions and events?.....	<b>85%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$0</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>2</b>
How many times a year does your regional admin body meet virtually? .....	<b>2</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

**we meet at the Regional convention in October and the annual blowout camp in June or July.**

Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; FD/Outreach; H&I; Phonline; PR/PI; Website**

Are any of these workgroups/committees new since the last WSC?.....	<b>Yes</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>

Comments about how that works:

**Golden Heart Area in Fairbanks began using CBDM and it seems as if it has been working better that RRO.**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. The WSZF2018 had a nice effort at a rural village off the road system called Nenana and since a meeting has started up once a week.**

Have Issue Discussion Topic workshops been held in your region?

**No**

What kind of training and mentoring efforts take place in your region and/or its areas?

**WSZF 2018 in Fairbanks did some mentoring with PR/PI and it seemed to go well as a outreach subcommittee has formed since.**

Describe what kind of planning your region and/or its areas utilize.

**Golden Heart Area has began to work with Region PI to form a out reach subcommittee that could help with virtual meetings, supplying lit to remote villages and help with.start other fellowship developments in the Region. This outreach committee also received commitment from other Regions within the Zone for support and resources.**

Does your region or its areas have any shared services with other service bodies?

**Yes. Golden Heart is working with region to form a outreach subcommittee.**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**I think using telephonic virtual communication has helped.**

Successes with utilizing technology in new ways within your region and/or areas.

**We are using a toll free number to connect on a zoom platform where member can call in or video in.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**behind the walls, health fairs, addiction conferences, enhancing our web site & phone line and using virtual NA meeting technology for regular recovery meetings and service meetings.**

Number of conferences our PR/PI committees participate in/exhibit at: .....**5**

Does your region have any type of NA phonenumber or a helpline?

**Yes. Region uses a switch board service to connect trusted servants to member that volunteer to help in their Area's. However, it seems somewhat disjointed and some Area's have their own help line.**

Do you have a regional website? ..... **Yes. <http://www.akna.org/index.htm>**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

## **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes. We typically host 3-4 per year. Attendance varies by Area and this year we plan to host mostly virtual workshops using teleconference zoom techology.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**We discuss planning, CAT, IDT's and other issues such as Zonal decisions like financial support for our Zone.**

Does your region engage in gathering a conscience for CAT material? ..... **No**



## Innovations and Challenges

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What subject generated the most interest and discussion in your region this cycle?

**regional vs zonal seating**

Please describe the most significant challenge your region has faced since WSC 2016

**navigating the novel use of technology to get us communicating better.**

Please describe some highlights or successes your region has experienced since WSC 2016

**We have been able to strengthen our meeting growth in remote Alaska.**

What additional information would you like to share with other conference participants?

**We had the WSZF 2018 which was a success. The fellowship development, out reach, and PI/PR efforts were well received and heard reports from Regional participants that they felt a lot was accomplished during the forum.**

Is there anything in particular you want to discuss at the conference?

**I would like to discuss in more detail the FIPT and S. FL issues of concern.**

**I would also like to discuss the pulse regarding zonal/regional participation from unseated regions throughout the world.**

**I would like to discuss using video/virtual technology such as Zoom to video in Regions such as Iran and other Regional/ Zones who cannot be present at the WSC.**

### Facts about: AL-SASK Region

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Name of Regional Delegate .....	<b>Kate M</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Chad B</b>
Have you attended a WSC before? How many?.....	<b>Yes, 1</b>
How long is the RD term in your region?.....	<b>2</b>
How many areas are in the region?.....	<b>7</b>
How many groups are in the region? .....	<b>161</b>
How many meetings take place each week in the region? .....	<b>205</b>
How many H&I panels take place each week in the region? .....	<b>22</b>
Number of members since WSC 2016? .....	<b>Growing</b>

### Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>63%</b>
What percentage comes from conventions and events?.....	<b>37%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$1625</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>3</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: staying the same</b>
What committees or workgroups do you have at your RSC?	

#### **Convention/Events; FD/Outreach; Phonline; PR/PI; Project Based Workgroups; Website**

Are any of these workgroups/committees new since the last WSC?.....	<b>Yes</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

**The Regional committee has been very successful using CBDM, and all our Areas are either fully committed to CBDM or in the process of changing over.**

**All in all the CBDM process has had a positive affect on our Region as a whole.**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. Our Region has put into our budget a line item for outreach to our most Northern Areas (Northern Lights and Peace Area). So far we have sent RCMs, Delegates, and also**

the Chair from our Region, to both Areas over the past few years to their events and facilitated workshops.

We have also budgeted for outreach to any Area requesting Regional presence.

Have Issue Discussion Topic workshops been held in your region?

Yes. We, the RD team, workshopped the IDTs at our RSC to train and mentor the RCMs to workshop them in their perspective Areas.

Many of 2017 events throughout the Region incorporated the workshops into their programming.

What kind of training and mentoring efforts take place in your region and/or its areas?

The Region and the Areas it serves have often presented PR workshops including orientations for panel attendance or PI booth attendance.

Most service positions are accompanied by either Vice or Alternate positions, which is where much of our mentoring comes from.

The Region has also put into play a mentoring workshop in the past to help broaden the opportunity for any member to practice mentorship.

Describe what kind of planning your region and/or its areas utilize.

Convention / events planning

Financial / budget planning

Strategic planning via GSR Assembly input

Does your region or its areas have any shared services with other service bodies?

Yes. One of our Northern communities (Northern Lights Area) piggybacks off one of our larger Alberta Areas (EANA / Edmonton Area) with its phonline and shared information on the television PSA's.

Has your region discussed where NA does not exist in your region? ..... Yes

Successes with communication strategies in your region and/or its areas.

Nothing as of yet.

Successes with utilizing technology in new ways within your region and/or areas.

We have recently held two CAR web meetings via Zoom platform which went very well.

Our Region has had conversations regarding the possibility of using technology, such as Zoom, to hold meetings in between RSCs. These past web meetings with the CAR may bring those conversations to the forefront for potential action.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

For the past several years there has not been any Regional PR/PI efforts, aside from television PSAs. The individual Areas have supported their own efforts in such ways as poster drives, PI booths at community events, signs on buses, city benches and LRTs, as well as television and radio PSAs.

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonline or a helpline?

Yes. Our Region has a help line (1-877-463-3537) that is equipped with up to date meeting lists and Area contact information. Anyone who calls in can be directed, from the operators manning the phonline, to the Areas they are inquiring about.

**At present, our Regional Vice Chair is the direct contact for interaction between the phonline provider and the Region.**

Do you have a regional website? ..... **Yes. alsaskrsc-na.org**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes. We have recently held two CAR web meetings via Zoom platform which went very well for a first time try out.**

**We had 10 - 15 members join in between both meetings.**

**RCMs are also in the midst of workshopping the CAR throughout their Areas.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Other tally - please describe below**

**Ideally, one vote per group is our goal.**

**Our hope is to collect the tally from participating groups within each Area, finding the conscience of the broader fellowship.**

**We, the RD team, are also tasked to use our collective discretion based on the knowledge of our Regions common conscience.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**We, the RD team, bring attention to the rest of the CAR in efforts to inform the Regional body of world happenings, leaving opportunity for anyone interested to ask questions.**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**Using Social Media as a PR tool.**

Please describe the most significant challenge your region has faced since WSC 2016

**Not only finding, but retaining trusted servants to fill Group / Area / and Regional service positions is, and has been, our Regions most difficult challenge.**

Please describe some highlights or successes your region has experienced since WSC 2016

**The following are some successes shared from our Areas within the Region:**

**Chinook Area: adaptation of CBDM, and moving ASC day and time generated more attendees.**

**Northern Lights Area: creation of Area website**

**Central Sask Area: group contributions have become the main source of support, not the convention; conventions have grown; fellowship is growing in members; at least two meetings a day; outreach and PR is active**

What additional information would you like to share with other conference participants?

**Nothing further to share at this time.**

**We look forward to seeing and working with you all soon.**

Is there anything in particular you want to discuss at the conference?

**Nothing to add beyond what we will already be discussing.**

## Facts about: Aotearoa New Zealand Region

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Name of Regional Delegate .....	<b>Deb F</b>
Have you attended a WSC before? How many? .....	<b>Yes, 2</b>
Name of Alternate Delegate .....	<b>Sharleen F</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>Two years</b>
How many areas are in the region?.....	<b>4</b>
How many groups are in the region? .....	<b>147</b>
How many meetings take place each week in the region? .....	<b>147</b>
How many H&I panels take place each week in the region? .....	<b>15</b>
Number of members since WSC 2016? .....	<b>Growing</b>

## Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>80%</b>
What percentage comes from conventions and events?.....	<b>14%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$1500</b>

## Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>4</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

**No it meets where the majority of trusted servants are located to ensure we are being fiscally prudent and responsible.**

Does your region have a regional office? .....	<b>Yes</b>
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Does your region have a regional convention? .....	<b>Yes</b> Attendance is:
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What committees or workgroups do you have at your RSC?

**Convention/Events; Phonline; PR/PI; Project Based Workgroups; Regional Service Office; Website**

Are any of these workgroups/committees new since the last WSC?.....	<b>Yes</b>
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Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
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Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
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Comments about how that works:

**One of our areas has implemented the SSP and have integrated CBDM into the processes that are used. More members are becoming familiar with CBDM and are using the CBDM toolkit and discussing with their area/s. At the Region discussion takes place using CBDM and then a vote is held to finalise the decision. Usually voting is straight forward as discussion has already been held.**

## Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. Fellowship Development Learning Days have been organised and facilitated by the PR Coordinator. These have taken place in 2 areas and been received well. There are more initiatives planned as this is recognised as an area of importance to our region.**

Have Issue Discussion Topic workshops been held in your region?

**Yes. IDT workshops took place at our annual Gathering. Small group discussion took place and key points were feedback to the large group. Notes on these sessions have been retained.**

What kind of training and mentoring efforts take place in your region and/or its areas?

**Training and mentoring is encouraged to assist members in new service positions. Other that alternate positions for RD, RCM's and some subcommittee positions, there is nothing formal in place to assist members into new roles.**

**However, there is a GSR Information Pamphlet which was put together by an area and was approved by the Region.**

Describe what kind of planning your region and/or its areas utilize.

**There are two main planning sessions. One for strategic planning and one for budgeting. The strategic planning has a business planning focus and sets goals for the year which are reviewed quarterly. The budgeting planning session sets the budget for the year. We also hold an annual event called a Gathering which facilitates some feedback from the wider fellowship on strategic direction.**

Does your region or its areas have any shared services with other service bodies?

**Yes. We have supported APF with web services**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**The fellowship development efforts are one way that we are working on how we communicate within our fellowship/community, with newcomers and the wider community. These have been Service workshops and have been helpful to our members.**

Successes with utilizing technology in new ways within your region and/or areas.

**The Regional Phonenumber Service uses a combination of: a free to call phone number, VOIP (digital audio files) and a dedicated NA email address.**

**We are able to reply to enquiries from still suffering addicts, existing NA members, the public, and outside agencies by phone or email.**

**Information about NA, literature by email or post and meeting dates/times are the most used services. We also perform an Outreach service to isolated NA members when required.**

**We are also in the process of moving email communications, lists and position email accounts to a more sustainable and secure platform. This process has been adopted by the RSC; with the intent of providing functional sustainable services. The platform that we are migrating to is G Suite.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

The PR Coordinator has been busy with building connections with Central Government Services such as health & justice. There are subcommittees in in two of the three Areas - one Area has an Area PR Committee which is well established and able to support a variety of annual events. PR and various elected subcommittees have supported the Drug Court which is based in the Northern area. Fellowship development initiatives have also taken place which have been facilitated by the PR Chair with other members. PR initiatives take place at a number of annual and national events.

Posters in major cities is also something that has occurred regular and is something we are following up on again.

Number of conferences our PR/PI committees participate in/exhibit at: .....1

Does your region have any type of NA phonenumber or a helpline?

**Yes. The phonenumber subcommittee oversees a free call service covering all fixed calls with in New Zealand. The number is 0800 NA TODAY (0800 628 632). The regional phonenumber committee provides the 0800 service primarily under the basis of a Helpline - a service which provides listening and support, as well as (to some extent) an Infoline - which links people in need of specific services with the providers.**

Do you have a regional website? ..... **Yes. <http://www.nzna.org/>**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes. CAR Workshops take place at our Gathering and at an areas request. The Gathering is an annual event prior to the WSC. Also, two areas have requested CAR workshops, one will take place at an ASC by the AD and one is taking place with the RD skyping into the area ASC meeting. this is something that has worked well in the past.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Other community gathering, please describe below**

**Voting takes place at our annual Gathering, this gives the RD team a decision on each motion, pending new information that may change the vote.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**IDT and If we have time do. Also if there is something of priority of relevant that needs discussion.**

Does your region engage in gathering a conscience for CAT material? ..... **No**

**We haven't implemented a process for this.**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**People attending meetings via the Drug Court and the number of things groups have had to think about with this process.**



Please describe the most significant challenge your region has faced since WSC 2016

**The challenge re accessing group bank accounts since new banking laws came into effect. It is really difficult to change over signatories and there are a number of bank accounts that aren't able to be accessed.**

Please describe some highlights or successes your region has experienced since WSC 2016

**An increase in 7th Tradition to the RSC**

**The region has implemented a business plan that is reviewed regularly and assists us with staying on track by providing strategic direction.**

**There has been increased contact with Ministry of Health and Justice Official's through PR efforts which is providing opportunities for those officials to understand how NA works. As well as have our input with them from an NA perspective.**

**Work has begun on a fellowship survey to be held in 2018 or 2019 that will help us provide up-to-date figures for question 5 of this form.**

**We now have one phonenumber instead of having two, one that was region wide and an area one.**

**There have been a marked increase in literature sales with the move to the online ordering with large orders taking place from Addiction Treatment Providers.**

**There have been two Fellowship Development Learning Days that have increased members understanding of how to chair meetings, maintain an atmosphere of recovery and responsibilities as members.**

**The increase of people attending meetings who are supported via the Drug Court and who 'stay'.**

**A GSR Information Pamphlet which was put together by at area was approved by the Region.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**the importance of global representation in the wider decision making for NA.**

### Facts about: Argentina Region

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Name of Regional Delegate .....	<b>Carlos S</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Laura F</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region?.....	<b>24</b>
How many groups are in the region? .....	<b>245</b>
How many meetings take place each week in the region? .....	<b>515</b>
How many H&I panels take place each week in the region? .....	<b>20</b>
Number of members since WSC 2016? .....	<b>increasing</b>

### Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions. ....	<b>23%</b>
What percentage comes from conventions and events?.....	<b>12%</b>
What percentage comes from literature sales? .....	<b>65%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$300</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>Yes</b>
Does your region have a regional office? .....	<b>yes</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: remains the same</b>
What committees or workgroups do you have at your RSC?	

**Conventions/Events; FD/outreach; H&I; Literature distribution; Helpline; PR/PI;  
Workgroups; Regional service office; Website**

Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

**There is conscience amongst the area and time management has improved in the areas**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. We have 43 yearly workshops in isolated areas and we invite GSRs from the groups in these areas. We have an average attendance of 40 members. We follow up after the workshops until we reach a set objective. We have been able to conform new areas and groups**

Have Issue Discussion Topic workshops been held in your region?

**Yes. We are doing them in 4 workshops and in the regional assembly We facilitate meetings with GSRs via Zoom to discuss and to clarify doubts. We implemented a What's App group to talk about this topic**

What kind of training and mentoring efforts take place in your region and/or its areas?

**The region permanently facilitates workshop with groups and areas about steps, building strong home groups, spirituality, etc.**

Describe what kind of planning your region and/or its areas utilize.

**In the region each subcommittee presents their annual planning project , and areas have their own planning sessions.**

Does your region or its areas have any shared services with other service bodies?

**Yes. We are working jointly with Uruguay,Paraguay,Chile and Bolivia regions in a service boy we named multiregional del sur. We have a char, vice chair and secretary.**

**The purpose is to support each other to obtain greater development in the zone. We have had good results and we hope to grow and to be officially part of NA.**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**We have implemented TV and radio campaigns in a national basis, we have a toll free helpline which serves the whole region through the RSC helpline committee and the areas helpline committees.**

**The service forums for areas in development which are coordinated by the office have had good results.**

**PR has also implemented several policies to reach out to institutions that deal with drug addiction and have had very good results.**

**Some years ago the regional convention decided to incorporate the hosting area to help put the convention together and also to help in the PR efforts so we can spread the NA message, and we have had good results.**

Successes with utilizing technology in new ways within your region and/or areas.

**With the issues related to utilizing the technology and the problems related to anonymity, there are several What's App ad Facebook groups that are functioning and we are learning how to use them as a service tool.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**TV and radio campaigns through the national government.**

**Communications with different municipalities and participating in informational campaigns.**

**Participation in psychiatry and psychology conferences in several cities in the region.**

**Continuous follow up with evets and programs that deal with the disease of addiction.**

**Relationships with national and province entities that deal with addictions.**

Number of conferences our PR/PI committees participate in/exhibit at: .....**5**

Does your region have any type of NA phonline or a helpline?

**Yes. The helpline is toll free and confidential service, it covers the whole nation and it takes calls 24 hours a day. A group of trusted servants receive the call which are then derived to cellphones and they provide NA meeting information where addicts can go.**

Do you have a regional website? ..... **Yes. www.na.org.ar**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes We have had several workshops with variable attendance, both regional and areas, we are trying to implement them via the Zoom platform because of geographical distances and cost. I don't have a number yet because we are still facilitating the workshops and we will have our regional assembly in march with more that 80 GSRs confirming their attendance.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Debate and vote by GSRs in a workshop or regional assembly**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **No**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**we are trying to add this to the regional assembly**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**For many years the relationship between the region and the LAZF has generated debate. We began to participate in the LAZF again this year. We have not discussed yet the efficiency of the forum.**

Please describe the most significant challenge your region has faced since WSC 2016

**During this cycle and due to the opening of a lot treatment centers, many addicts are arriving form these centers, and they arrive speaking a different language and some members have a difficult time accepting this. Specially in in groups that are nearby to these treatment centers which are attended by members who are in treatment.**

Please describe some highlights or successes your region has experienced since WSC 2016

**The growth of outreached areas, the recognition of NA by professional centers due to the PR work, our relationship with official addiction entities**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**We would like to continue discussing the future of the conference, form a growth view point, not from a downsizing viewpoint.**

### Facts about: Arizona Region

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Name of Regional Delegate .....	<b>Stephen S</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Moe M</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>2 yrs</b>
How many areas are in the region?.....	<b>9</b>
How many groups are in the region? .....	<b>194</b>
How many meetings take place each week in the region? .....	<b>420</b>
How many H&I panels take place each week in the region? .....	<b>50</b>
Number of members since WSC 2016? .....	<b>Growing</b>

### Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>75%</b>
What percentage comes from conventions and events?.....	<b>25%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$0</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>Yes</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: staying the same</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; FD/Outreach; H&I; Literature Review; PR/PI; Project Based  
Workgroups; Website**

Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. We have a FD workgroup under the PR Umbrella and AD is the leader. Duties are to set up assemblies and get members involved.**

Have Issue Discussion Topic workshops been held in your region?

**Yes. Over the 2 yr cycle we've presented the 3 IDTs as a part of the assembly PPT. The Social Media and our principles at an ASC at the request, very good at answering questions and discussion starter.**

What kind of training and mentoring efforts take place in your region and/or its areas?

**Need help with mentoring PPTs. Mostly everything is one on one on the job training. During assemblies we have GSR/RCM training PPT and round tables discussion.**

Describe what kind of planning your region and/or its areas utilize.

**the region has a biennial planning assembly on odd years.**

Does your region or its areas have any shared services with other service bodies?

**Yes. At the Western States Zonal Forum**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**in PR Latinos and native Indian pops beginning outreach to those communities.**

Successes with utilizing technology in new ways within your region and/or areas.

**Text Alerts**

**Sign Up for Text Alerts:**

**Text alerts are a great way to stay in the know about upcoming recovery events and activities hosted by Arizona Region and Areas. If you opt in for this service, you will receive a text reminder a few days before an event or activity is scheduled to occur. The text reminder will provide all of the important details, including the event location, date, time, flyer and more.**

**In order to receive text alerts from Arizona Region all you need to do is provide your phone number. Please note, our text alerts will be delivered from the number (602) 497-4760. You can save this number as Arizona Region Message in your contacts on your mobile device. You can reply STOP to cancel this service at any time. Message & data rates may apply and the information you provide will be kept confidential:**

**How to Opt-in for Text Alerts from Arizona Region:**

**It's easy! Just send a text message to 602-497-4760 and type the word ARSCNATXT into the message box. You'll receive a welcome message from us confirming your choice to opt-in.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**We do PR booths at military veteran events: Stand downs and Re-entry fair at Wilmot State prison.**

**We take a mtg into a vets yard at the Wilmot State prison now.**

Number of conferences our PR/PI committees participate in/exhibit at: .....**2**

Does your region have any type of NA phonenumber or a helpline?

**Yes. We have begun the process to start a statewide phone number with Grasshopper.**

**Currently all areas have serve their ASC phonenumber and will work with the statewide phoneine to have local members serve on the comm.**

Do you have a regional website? ..... **Yes. <http://www.arizona-na.org/WP/>**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes. A presentation and review Workshop, we had a 2 hr presentation to start discussion and a 6 hrs video review with finite discussion.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Other tally - please describe below**

**To the groups in the Arizona Region.**

**The RD team would like to invite you to complete the attached CAR 2018 Group conscience tally sheets and 2018 Fellowship Literature Survey. Please bring them to the C.A.R Regional Assembly March 31, 2018 at New Beginnings Church of the Nazarene 1915 N. Casa Grande Ave. Casa Grande, Az 85122 between 10 am and 4 pm.**

**You can turn your ballots in by**

- 1. If you lose or misplace Ballots extras will also be available to GSRs or GSR/Alts at the Regional Assembly March 31.**
- 2. Only one vote will be recorded per group per Motion.**
- 3. In the event a written ballot is submitted, and the GSR or GSR/Alt. then chooses to attend the Assembly, the written ballot will be withdrawn for any votes not already recorded. The GSR or GSR/Alt. will be recognized for all remaining votes.**
- 4. The ballots can either mailed into the regional Post Box (PO Box 1351 Phoenix, AZ 85001) Post marked by March 19, or they may be turned in to their areas RCM's and turned in at either the ARSC meeting March 18 or the RCM's may turn them in to the RD, RD/Alt. at the March Assembly.**

**We are also looking for a conscience in the CAT (Conference Approval Track) so we are asking for your input at the March 31st Assembly in Casa Grande.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**  
**if members have other questions we will get answers if we don't have them.**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**  
**We will have a conscience at the CAR voting to get a pulse of the region.**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Social Media and our principles; funding services and mtg space rent, Lack of trusted servants (personalities) and opioids (800 deaths in 6 months)**

Please describe the most significant challenge your region has faced since WSC 2016

**getting members to the fall/spring assemblies especially RCMs**

Please describe some highlights or successes your region has experienced since WSC 2016

**Implementation of the BMLTB and Text messaging service**

What additional information would you like to share with other conference participants?

**We have three conventions MACCNA in March, ARCNA in May, and SEAZNAC in September.**

Is there anything in particular you want to discuss at the conference?

**changing the WSC to a 2 yr planning session with moving towards zones at WSC. Not necessarily zonal representation, but Group votes at Zone or electronically or snail mail.**



## Facts about: Arkansas Region

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Name of Regional Delegate .....	<b>Delores W</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Dyanne C</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region?.....	<b>7</b>
How many groups are in the region? .....	<b>79</b>
How many meetings take place each week in the region? .....	<b>298</b>
How many H&I panels take place each week in the region? .....	<b>21</b>
Number of members since WSC 2016? .....	<b>Growing</b>

## Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>90%</b>
What percentage comes from conventions and events?.....	<b>10%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$2000</b>

## Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>No</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: staying the same</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; FD/Outreach; H&I; iterature Review; Phonline; PR/PI; Website**

Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>

Comments about how that works:

**There has been an adjustment period but it working for us non & helping to move forward.**

## Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. At this time our Outreach committee is inactive**

Have Issue Discussion Topic workshops been held in your region?

**Yes. Atmosphere of recovery, apathy in service.**

What kind of training and mentoring efforts take place in your region and/or its areas?

**Learning days has been put on, mentoring, sectary in training, treasure in training & we also have vice-chair positions in which the chair trains, PI orientation, H&I workshops, phonline workshops & GSR workshops**

Describe what kind of planning your region and/or its areas utilize.

**We do not use strategic planning at this time**

Does your region or its areas have any shared services with other service bodies?

**Yes. H&I with PI**

**PR & H&I**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**We have just recently started**

Successes with utilizing technology in new ways within your region and/or areas.

**Not Really**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**a working progress, we recently reestablished this committee & are making changes!!!**

Number of conferences our PR/PI committees participate in/exhibit at: .....**0**

Does your region have any type of NA phonline or a helpline?

**Yes. Our phonline gives information & where to find a meeting, Its mainly an answering service with a patch list from each area in case some one needs to talk to another recovering addict**

Do you have a regional website? ..... **Yes. arscna.org**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes. 7 workshops, average 20 per workshop.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per Area**

**Tallys are gathered after workshops & then reported to RD & RDA**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**Fellowship development**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**Illicit materiel, apathy in service & mentorship.**

Please describe the most significant challenge your region has faced since WSC 2016

**Apathy in service**

Please describe some highlights or successes your region has experienced since WSC 2016

**We are taking action & moving in the direction of being a service region not just a "business" region holding business meetings**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**Mentorship, over coming apathy in service**

### Facts about: Australia Region

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Name of Regional Delegate .....	<b>David T</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Elliot B</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region?.....	<b>16</b>
How many groups are in the region? .....	<b>420</b>
How many meetings take place each week in the region? .....	<b>568</b>
How many H&I panels take place each week in the region? .....	<b>67</b>
Number of members since WSC 2016? .....	<b>Growing</b>

### Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>100%</b>
What percentage comes from conventions and events?.....	<b>0%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>3</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>12</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

**Our RSC meets in the cities of Sydney (March), Brisbane (July), & Melbourne (November). Every two years each Area can bid to hold a 'Roving RSC' in their Area.**

Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>No</b> Attendance is:
What committees or workgroups do you have at your RSC?	

**FD/Outreach; PR/PI; Website; Other- Indigenous, Policy. The Chair & Vice Chair positions for these roles become vacant every two years which coincides with our two year cycle. ( July ). Terms are two years with the option of serving one extra term.**

Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

**CBDM works well at our Region with most Areas in Australia also using CBDM.**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. Outreach Sub Committee - maintains contact and support to isolated Areas, groups and members and liases with ASC's and their Outreach Committees. Outreach provides a vital link to those within our region who have restricted access to the existing NA service structure. It's not uncommon for our PR, Outreach, & Indigenous Committees to be involved in FD collaboratively.**

Have Issue Discussion Topic workshops been held in your region?

**Yes. How to Use Guiding Principles - 60 participants. Atmosphere of Recovery in Service - 70 participants**

What kind of training and mentoring efforts take place in your region and/or its areas?

**Our Region fosters mentoring and training thru regular workshops held at our RSC. With the confidence and skills learnt at the RSC, RCM's regularly go back to their Areas and facilitate workshops. Our RSC Sub Committee Chairs provide mentoring and support to Area Sub Committee's. Following are examples of training presentations at our RSC over the past two years. Website (IT), IDT's, Forward Planning.**

Describe what kind of planning your region and/or its areas utilize.

**Every two years a 'Strategic Planning' workshop is conducted at our RSC with guidance from the NAWS 'Planning Basics'.The workshop coincides with our two year cycle which gives our newly elected trusted servants direction as to what our priorities are, what we've been doing well and where we can improve.**

Does your region or its areas have any shared services with other service bodies?

**Yes. Our Regional Sub Committees work collaboratively with each other and with the ASC's.**

Has your region discussed where NA does not exist in your region? ..... **Yes**  
Successes with communication strategies in your region and/or its areas.

**Our monthly Admin teleconferences and the subsequent distribution of the minutes of those meetings is keeping everyone aware of what's going on in-between the RSC. The distribution of the RSC meetings minutes also is a vital tool in our communication efforts. The RSC Sub Committee's are teleconferencing between sheduled RSC's on a regular basis in an effort to improve communication. The Regional Delegate has also presented reports from WSC & APF using video content as a way to improved communications.**

**The 'NA Today' our national magazines mission is to provide recovery and service information, as well as recovery- related entertainment.**

Successes with utilizing technology in new ways within your region and/or areas.

**Our Region has obtained a licence for Office 365. It provides a suite of cloud based products and services to all RSC members, including email, teleconferencing, webinar, & cloud storage. The technology is allowing the RSC, & Area's a platform for information sharing, training & mentoring. The technology also allows delivery of presentations either to professionals and or Institutions.**

**The Australian na@home online meetings continue to go from strength to strength with 11 weekly meetings with participation of around 25 members from Australia and all**

over the world in each meeting. The na@home meetings regularly live stream conventions & other events from within Australia. Many isolated members have said they've benefited greatly from having access to na@home.

With an ongoing collaboration between Outreach, PR & the Indigenous Committee's, a fortnightly H & I presentation is being held in an Indigenous Drug Rehab centre in Darwin, Northern Australia using the Skype platform. The technology is allowing members from other parts of the country to share their experience strength and hope into this isolated institution. Outreach organised a workshop by members with extensive H&I experience on H&I Do's & Dont's, and their experiences to around 20 members. The members attending came from communities up to 4000 klm apart.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

The regional PR Sub Committee continues to make regular presentations to Medical Schools in 4 universities, and is being asked to return on average 2 presentations a year to medical students. Regular presentations to Government Agencies including Police, Correctional, Social Services, Health, Parliamentarians and Community organisations. Regional PR also assists in the training & mentoring of Area PR trusted servants. The Regional Indigenous & PR Sub Committee's have made a combined effort to build relationships with Indigenous Communities in Isolated areas of Australia particularly the Northern Territories and Far North Queensland. These efforts resulted in a 5 day FD trip to Cairns, Far north Queensland with multi presentations being made to Correctional Institutions, Indigenous Health Services and to Drug Rehabilitation Centres.

The Indigenous Sub Committee's purpose is to carry the message to the still suffering addict, and in particular those who identify as Aboriginal and Torres Strait Islander. One of the Committee's first presentations was it's attendance at 'Yabun 18'. This two day event held in Sydney celebrates Aboriginal & Torres Strait Islander art, culture, dance, music and is attended by approximately 20,000 people. This is the first time NA has had a presence at this event. The Indigenous Committee is also supporting a monthly H&I meeting to Aboriginal women in a rehabilitation centre.

Number of conferences our PR/PI committees participate in/exhibit at: .....6

Does your region have any type of NA phonenumber or a helpline?

**Yes. Our current Regional Phonenumber system is a 1300 free call number with audio recordings of meeting times and locations. The PR & IT Sub Committee's are collaboratively working on upgrades where meeting information is migrated daily from our website and converts the text into speak. This removes the ongoing effort of constantly updating meeting information audio files. Other upgrades include calls being transferred to local helplines via Interactive Voice Response, and to increase the number of inbound lines to handle a higher volume of calls.**

Do you have a regional website?..... **Yes. www.na.org.au - this new website is up and running, with a clean intuitive look, improved security and functionality compared to the previous**

**website. Improvements include, easy access to printable meetings lists, a simple and streamlined process for addi**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes. We host a Regional CAR Workshop at the upcoming March RSC. This CAR workshop will be attended by approx 50 members. The CAR is distributed electronically to Groups, Individuals and Areas who are encouraged to discuss the contents. The RD, AD and RCM's are available to assist with any questions regarding the CAR.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Discussion and vote by RCMs at RSC meeting**

**As well as the RCM's attending the CAR workshop, other members in attendance including Sub Committee Chairs and Admin can participate in the decision making process.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**In conjunction with our CAR Workshop we also gather a conscience on the literature & IDT survey. The Goals, Strategies & Project Plans identified in the NAWS Strategic Plan is a also great source of information for discussion throughout the cycle.**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**Regional Website.**

Please describe the most significant challenge your region has faced since WSC 2016

**Rebuilding of trust after the theft**

Please describe some highlights or successes your region has experienced since WSC 2016

**The rebuilding of trust after the theft of Regional funds in 2015. With the formation of a workgroup to investigate the theft, recommendations were made on ways to move forward. One of the these was the writing of 'Healing Statement' which was distributed to the fellowship. The Region has also improved it's methods in protecting income from theft and is providing better record keeping and accountability to the fellowship. The books of the RSC are prepared and maintained monthly by a independent bookkeeper and in addition the RSC has engaged an auditor to audit the books on a yearly basis. RCM's now have access to monthly bank statements and monthly financial reports. The Australian Regions continued involvement and support of the Asia Pacific Forum is an extremely important relationship to our Region. In particular the five Regional Motions submitted to the CAR by the Australian & Aotearoa New Zealand Regions jointly. The motions were developed collaboratively with the seeds being planted at**

WSC 16. At the APF 2017 meeting held in Kathmandu a Motion 11 workgroup was formed and as a result, and of many months of teleconferences with participants spread out over 5 continents, the five motions were developed. Support was gained from seated and unseated communities of the APF as well as support from the makers regions. Our Region has updated it's guidelines for the funding of RSC participants to attend RSC meetings, RD & AD overseas travel and the funding of RSC participants to other service related events. We utilised the NAWS Travel Reimbursement Policy as a guide in this process. The underlying principle behind the update was one of fairness so that all participants should have the same opportunity to attend, and that service opportunities be available for all members regardless of their financial situation. The 'Greater Queensland Area' and the 'Victorian Area' has successfully passed the decision to move to the Service System project. GSF's have been established in both communities and in the case of the 'GQA' 13 board members were elected at their inaugural Service Conference held in November 2017. The majority of the 74 weekly meetings in the GQA are mostly located in the major city of Brisbane with the others held in smaller regional townships. The board will be responsible for the day to day delivery of services and takes it's direction from and is accountable to the QLD Service Conference. In the case of the 'Victoria Area' 9 GSF's have been established and GSF delegates will attend a monthly meeting with Admin and current Sub Committee chairs until such time that the Victorian LSB and LSC can be organised and elected.

What additional information would you like to share with other conference participants?

I'm humbled to serve the Australian Region as their Delegate. I've had the good fortune to have served with many of our Regions past delegates which has given me the opportunity to be provided with great training and mentorship. The RSC has also given me tremendous support and encouragement. On a personal level the position has it's challenges, not only with the amount of commitment and time required but with also trying to find a balance between NA, social life, family and work. I'm learning to let go and trust my connection with my higher power and know that all I've got to do is show up and to do my best. Having already attended my first WSC in 2016, I feel confident and excited with my responsibilities as the RD at WSC 18. Thank you NA!

Is there anything in particular you want to discuss at the conference?



### Facts about: Baja Son Region

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Name of Regional Delegate .....	<b>Alfredo M</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Juan Carlos Z</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region?.....	<b>15</b>
How many groups are in the region? .....	<b>135</b>
How many meetings take place each week in the region? .....	<b>885</b>
How many H&I panels take place each week in the region? .....	<b>24</b>
Number of members since WSC 2016? .....	<b>increasing</b>

### Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>36%</b>
What percentage comes from conventions and events?.....	<b>15%</b>
What percentage comes from literature sales? .....	<b>35%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$0</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>12</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>No</b>
<b>we meet the second Saturday of each month, in different ASC locations, we have a calendar and we have monthly meetings in each area</b>	
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC?	
<b>Conventions/Events; FD/outreach; H&amp;I; Literature Distribution; Literature Review; PR/PI; Translations; Website</b>	
Are any of these workgroups/committees new since the last WSC?.....	<b>Yes</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>
Comments about how that works:	

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?	<b>Yes. the outreach subcommittee facilitates workshops that are requested by the areas</b>
Have Issue Discussion Topic workshops been held in your region?	<b>Yes. in our assemblies we facilitate these workshops and when areas request them</b>

What kind of training and mentoring efforts take place in your region and/or its areas?

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

**because our region is very large Our regional meetings some areas cannot attend and via skype technology they can join us**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**in different NA events we do PR work when requested by professional, universities and radio**

Number of conferences our PR/PI committees participate in/exhibit at: .....

Does your region have any type of NA phonenumber or a helpline?

**No**

Do you have a regional website? ..... **Yes. www.bajasona.org**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**No**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Discussion and vote by RCMs in the RSC meeting**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**the approval and creation of Guiding Principles**

Please describe the most significant challenge your region has faced since WSC 2016

Please describe some highlights or successes your region has experienced since WSC 2016

**There's more conscience about delegate participation in the WSC, they ask and demand more from the RDs**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

### Facts about: Best Little Region

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Name of Regional Delegate .....	<b>Lea H</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Gary R</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region?.....	<b>4</b>
How many groups are in the region? .....	<b>23</b>
How many meetings take place each week in the region? .....	<b>87</b>
How many H&I panels take place each week in the region? .....	<b>4</b>
Number of members since WSC 2016? .....	<b>Staying the same</b>

### Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>20%</b>
What percentage comes from conventions and events?.....	<b>80%</b>
What percentage comes from literature sales? .....	<b>%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$300</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>6</b>
How many times a year does your regional admin body meet virtually? .....	<b>6</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

**We rotate throughout the 4 Areas of our region.**

Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; H&I; Literature Review; PR/PI; Website**

Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>

Comments about how that works:

**We are trying to head in the CBDM direction - we have used Parliamentary Procedures for so long...We have appreciated help from our Zone in moving slowly in this direction.**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**No We are looking into how we may better provide this service.**

Have Issue Discussion Topic workshops been held in your region?

**No**

What kind of training and mentoring efforts take place in your region and/or its areas?

We are just beginning to use workshops designed by our Zone and the MZSS to present to our members. We are trying to become more active in PR. CBDM, 7th Tradition, Dealing with Disruptive Behavior and FIPT workshops are some we have given. We have experienced lots of disunity with illicit literature in our Region and have been concentrating the last three years on explaining what NA 'is' and encouraging unity among members.

Describe what kind of planning your region and/or its areas utilize.

We are in the beginning stages of planning basics and working together.

Does your region or its areas have any shared services with other service bodies?

No

Has your region discussed where NA does not exist in your region? ..... Yes

Successes with communication strategies in your region and/or its areas.

Our Regional Chair and Vice-Chair are very available to members of the Region for assistance with questions about service and NA in general. They encourage us to work together as a think-tank to better serve our members. They motivate us to be open and honest in our ideas and efforts to help others. They are supportive and passionate about NA and this seems to be fostering an attitude of cooperation in our Region (and in turn our Areas).

Successes with utilizing technology in new ways within your region and/or areas.

The Panhandle Area has begun to use Grasshopper for its phone line needs. The BLR has created an easy-to-navigate website. We have purchased a screen and a projector and are presenting PowerPoint workshops.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

At this time our Region has not been focused on PR -- We are beginning to take action to concentrate on this very important topic. We did host a PR to Professionals presentation at our last Zonal Forum in February 2018.

Number of conferences our PR/PI committees participate in/exhibit at: .....

Does your region have any type of NA phonenumber or a helpline?

No

Do you have a regional website? ..... Yes. blrna.org

If yes, do you keep your meeting information updated on the website? ..... Yes

Reaching Decisions on WSC Issues

Has your region hosted CAR workshops?

Yes. Usually one is hosted in each Area with an average of 4 to 12 members attending.

Which method does your community use to reach a conscience on the CAR? (check one only)

Tally-one vote per member

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... Yes

Does your region discuss the parts of the CAR not related to motions? ..... No

Does your region engage in gathering a conscience for CAT material? ..... No

## Innovations and Challenges

---

What subject generated the most interest and discussion in your region this cycle?

**South Florida Motion, illicit literature, and the 'anti-NASWS' movement.**

Please describe the most significant challenge your region has faced since WSC 2016

**Fear of the 'corporation' that is NAWS. Much skewed perception of the WB and NAWS.**

**We spend much effort in quieting the 'take down NAWS' members.**

Please describe some highlights or successes your region has experienced since WSC 2016

**We have become involved in our Zonal Sponsorship Behind the Walls program. We**

**have provided enthusiasm about P3 in our region. We have a committee that is**

**interested in CBDM processes, we are trying to focus on unity between our Areas,**

**encouragement of sharing ideas to educate members in how to carry the message.**

What additional information would you like to share with other conference participants?

**We thank you for your commitment to NA--it has allowed us to see beyond ourselves as**

**a region and to think of the addict who will need our services as well as the addict who**

**currently needs our services.**

Is there anything in particular you want to discuss at the conference?

**Encouraging member's with necessary skills to fill trusted servant positions.**

**How to deal with rebel members who encourage no money be sent to NAWS.**

## Facts about: Brazil Region

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Name of Regional Delegate .....	<b>Francelle F</b>
Have you attended a WSC before? How many? .....	<b>Yes, 2</b>
Name of Alternate Delegate .....	<b>Maxwell R</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region?.....	<b>12</b>
How many groups are in the region? .....	<b>185</b>
How many meetings take place each week in the region? .....	<b>409</b>
How many H&I panels take place each week in the region? .....	<b>25</b>
Number of members since WSC 2016? .....	<b>Growing</b>

## Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>20%</b>
What percentage comes from conventions and events?.....	<b>80%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$500</b>

## Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>3</b>
How many times a year does your RSC meet virtually? .....	<b>1</b>
How many times a year does your regional admin body meet virtually? .....	<b>4</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

**Each period we make a calendar. Our meetings are itinerant, hosted by our areas.**

Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; H&I; PR/PI**

Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>

Comments about how that works:

**The subject is discussed until it is exhausted. If it is not a consensus, he returns to the groups and returns to the next meeting.**

## Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. We have fellowship development projects approved by the Region. Currently efforts are focused mainly on the north and northeast of the country.**

Have Issue Discussion Topic workshops been held in your region?

**Yes. At each regional meeting, a workshop was held for areas with themes from the current wsc cycle.**

What kind of training and mentoring efforts take place in your region and/or its areas?

**In this cycle we have worked hard on the themes proposed for the cycle and also the Service System, Future of the WSC, Public Relations and Convention. Our areas replicate much of what we work, and in addition, maintains its Public Relations training and other specific projects.**

Describe what kind of planning your region and/or its areas utilize.

**Usually our planning is financial (budget planning), calendar of meetings and events, and service projects for fellowship development.**

Does your region or its areas have any shared services with other service bodies?

**Yes. Our region works in cooperation with projects of the Brazilian Zonal Forum (FZB) in unity with other regions of Brazil. Our areas also share services and subcommittees, especially helpline, H & I and events.**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**The answer to the next question contemplates this.**

Successes with utilizing technology in new ways within your region and/or areas.

**Yes, the use of virtual meetings has brought us closer and reduced costs. Currently we have obtained good results with the Zoom system, which is also used by world services.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Line's training helps with an innovative and dynamic model presented to some of our areas; LA actions to reactivate inactive areas and support in the creation of new areas; A "bread bag" RP / IP project that advertised NA in the bakery bread bags of some of our areas, among others.**

Number of conferences our PR/PI committees participate in/exhibit at: .....**1**

Does your region have any type of NA phonenumber or a helpline?

**Yes. All our areas have Help Lines and some more than one. This is due to the geographical extent of the state, the number of groups that the area has, and the absence of a single regional free Aid Line, something that our region already thinks about.**

Do you have a regional website? ..... **Yes. [www.na.org.br](http://www.na.org.br)**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes. The CAR arrives translated 120 days before the WSC. Our time is short, taking into account the geographic extent of the states of our region, yet we make available all material for our areas, the translated CAR, Slides and a compilation of the motions to facilitate the collection of the votes of the areas. In addition, we present the CAR in our regional meeting. We also conduct a CAR facilitation webinar for the areas that request us. In some cases, we participate in person.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per Area**

**We leave our areas free to raise awareness and vote in CAR motions, some of which use methods different from one another. Our diversity is our strength! But at the regional meeting, regardless of the means used by the areas, we compute one vote per area for each motion or proposal.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **No**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**As we mentioned the time we have to work CAR and CAT is short, we usually do the work of the CAR in our face-to-face meeting in the Region, the CAT has scheduled an online meeting and we discuss the main topics together with our areas.**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**Representation by zones has generated curiosities in our servers in knowing how representative this would be. Our Service System, WSC Future, Literature Research and New Books.**

**We are also dedicated to the realization of our 20th Convention. It was a suc**

Please describe the most significant challenge your region has faced since WSC 2016

**Exercise of the seventh tradition of the areas for the region for the maintenance of regional services. Something in this cycle we intend to work incessantly along with our areas.**

Please describe some highlights or successes your region has experienced since WSC 2016

**The projects of information to the public were well developed and socially accepted, these actions gave us good results.**

What additional information would you like to share with other conference participants?

**We have information about a restructuring of our Brazilian Zonal Forum (BZF), which was already sent through a report from the BZF to the NAWS.**

Is there anything in particular you want to discuss at the conference?

**The subject we would like to discuss with the conference has already been included in the CAT, it concerns the deadline for the publication of the CAR and CAT. We put the issue together with other regions with seat, HOW Brazil and Rio de Janeiro. We look forward to plenary consideration.**



### Facts about: Brazil Sul Region

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Name of Regional Delegate .....	<b>Irion F.</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Rogério R.</b>
Have you attended a WSC before? How many?.....	<b>no</b>
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region?.....	<b>15</b>
How many groups are in the region? .....	<b>156</b>
How many meetings take place each week in the region? .....	<b>368</b>
How many H&I panels take place each week in the region? .....	<b>35</b>
Number of members since WSC 2016? .....	<b>increasing</b>

### Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>100%</b>
What percentage comes from conventions and events?.....	<b>0%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$300</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>2</b>
How many times a year does your RSC meet virtually? .....	<b>2</b>
How many times a year does your regional admin body meet virtually? .....	<b>4</b>
Does your RSC meet in the same place each time? .....	<b>Yes</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: remains the same</b>
What committees or workgroups do you have at your RSC?	

**Conventions/Events; FD/Outreach; H&I; Literature Review; PR/PI; Workgroups;  
Regional Service Office; Translations**

Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>no</b>
Comments about how that works:	

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. We created state service committees that facilitate service forums**

Have Issue Discussion Topic workshops been held in your region?

**Yes. we have facilitated IDT workshops at the office, region, areas and events**

What kind of training and mentoring efforts take place in your region and/or its areas?

**workshops on service topics**

Describe what kind of planning your region and/or its areas utilize.

**Because our meetings are held every 6 months we make a list of the services we need to provide and we talk about them in the meeting, we list the cost of these services and we match their cost with the money we have available and then we choose what the priorities are for the following period.**

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**We communicate via our gatherings, Facebook and what's app closed groups, our communications work well**

Successes with utilizing technology in new ways within your region and/or areas.

**Virtual meetings using Adobe connect**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Our region is formed by 3 states, and each one has a state service committee structure, all the efforts of all the areas are discussed in these committees which are also responsible to exchange experiences and to do PR training. These are some the PR services that our areas provide: TV and radio psas,internet portal commercials, NA information on stadium teletrons, health department posters, PI panels in schools, companies, hospital and churches, billboards in freeways, we publish the NA helpline number in utility bills like water and electricity, distributing pamphlets in public areas and in public transportation.**

Number of conferences our PR/PI committees participate in/exhibit at: .....

Does your region have any type of NA phonenumber or a helpline?

**Yes. we have 11 area helplines and the helpline service is provided by the areas**

Do you have a regional website? ..... **Yes. WWW.NA.ORG.BR**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes During each cycle we facilitate 4 workshops, attended by approx.. 30 members**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Debate and vote by members**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**We make decisions based on the conscience reached on the debates that we have in our community**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**We are not able to discuss all the matters because we receive all the materials in English and there is not enough time to translate all the materials. We as a region reached conscience in some matters and the RD has the discretion to make decisions on th**

## Innovations and Challenges

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What subject generated the most interest and discussion in your region this cycle?

**Applying spiritual principles in social and mass media**

Please describe the most significant challenge your region has faced since WSC 2016

**The biggest challenge has obtaining the legal status for our association**

Please describe some highlights or successes your region has experienced since WSC 2016

**Strengthening our unity and our communications. More efficiency in service through our state service committees.**

What additional information would you like to share with other conference participants?

**We have good experience with the creation of group support forums (GSFs)**

Is there anything in particular you want to discuss at the conference?

**We would like to discuss the possibility of having more time to debate the CAR so we can send proposals for the CAT and translate the CAT**

## Facts about: British Columbia Region

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Name of Regional Delegate .....	<b>Deb N</b>
Have you attended a WSC before? How many? .....	<b>Yes, 4</b>
Name of Alternate Delegate .....	<b>Brendan E</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>2 - 2 year terms</b>
How many areas are in the region?.....	<b>14</b>
How many groups are in the region? .....	<b>246</b>
How many meetings take place each week in the region? .....	<b>312</b>
How many H&I panels take place each week in the region? .....	<b>28</b>
Number of members since WSC 2016? .....	<b>Staying the same</b>

## Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>52%</b>
What percentage comes from conventions and events?.....	<b>16%</b>
What percentage comes from literature sales? .....	<b>32%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$5120</b>

## Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

**We meet in a central location for 3 out of our 4 meetings. The fourth meeting (in the spring) is held in one of our member areas if an area brings in a bid to host the RSC.**

**Due to needing to sign contracts for the central location, we request bids to come in at least 9 months in advance of the May meeting. If an ASC does not bring in a bid, we hold our rotating meeting in the central location as well. We have held the spring meeting outside of our central location every other year for the past few years.**

Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: staying the same</b>
What committees or workgroups do you have at your RSC?	

### Literature Distribution; PR/PI; Website

Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>

Comments about how that works:

**CBDM works very well for a number of our areas; a few of the areas were actually using it prior to the region adopting the practice. The biggest challenge we face is when ideas are sent back to the areas for a group conscience, and how the areas can best bring**

forward any changes that they have come up with. Also, RCMS for the areas that do not reach decisions using CBDM have a harder transition when they attend the regional meetings. We are fully discussion based at the RSC, we have not written an actual proposal in a very long time. Ideas that may need decision are brought up, we discuss the idea as a body and change the idea as needed. When a decision has been made, we make note of it in the minutes, and move on.

## **Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. Outreach is now a part of our PR subcommittee, there is a liaison that sits at PR and is in charge of the Outreach duties. The liaison's task is to stay in contact with loner groups: get them the regional minutes and meeting lists, and let them know they are not alone. They also keep the meeting information up to date on the paper regional meeting list.**

**When requested, members of PR will go to a geographic area that is not part of an area, and bring them workshops and information on areas, region and world, and try to help them to re-connect to the nearest area. In the past year we made a trip to a loner city, and that city is now connecting with the nearest area to them via technology.**

Have Issue Discussion Topic workshops been held in your region?

**Yes. We schedule a workshop during each of our regional meetings, as part of the regular agenda. This past cycle we have had other topics take precedence, like the NAWS environmental scan, the CANA scan and a regional inventory. Still, we have facilitated "Atmosphere of recovery in service" at the RSC, and everyone loved this IDT workshop.**

**Social Media has been done at an area as well, and this went over very well.**

What kind of training and mentoring efforts take place in your region and/or its areas?

**We request outgoing trusted servants to attend for one extra meeting (whenever possible) in order to train/mentor the next trusted servant. This is for positions that do not have an alternate, such as secretary and treasurer.**

**All of our regionally elected positions are two-year terms to enable our trusted servant sufficient time in their positions; in the past, they had just managed to learn their position, when it was time for them to rotate out. Also, each RCM is assigned a mentor, typically an RCM with experience, to help the newer member learn the ropes.**

**We also have reintroduced our mentorship list, in which trusted servants identify what areas they have experience in; our trustees can then match person to task.**

Describe what kind of planning your region and/or its areas utilize.

**This past cycle we held a regional inventory, and had a number of projects come out of it. I believe most of the projects were fairly simple, mostly process items.**

**Our subcommittees propose project projects for the body to approve, and the majority of the time the body is in agreement.**

Does your region or its areas have any shared services with other service bodies?

**Yes. The only thing our region does that could be considered shared services is when we collaborate with our zone (Canadian Assembly CANA) on PR events. CANA funds the attendance at national events, and the region supplies the literature and the people to staff the booth.**

**A number of our areas have shared services. All of the geographically close areas share phone lines and newsletters. We have 6 areas located in and around Vancouver (all of the suburbs have their own ASC). They share phone line, meeting lists and newsletter, and they are working towards sharing PR and activities. At this time they share available members, mainly for panel presentations, but they hope to create a shared subcommittee in the future.**

**All three of the areas on Vancouver island share a common newsletter, with events listed from all the areas.**

Has your region discussed where NA does not exist in your region? ..... **No**  
 Successes with communication strategies in your region and/or its areas.

**We have re-established a discussion board on our website, and are currently starting to use it again. Each of our positions has a specific service email account, where all service related communication flows through. The email address stays with the position, not the individual. This is working very well for the most part. The only drawback is when an area has not had representation for a while, newer members do not know how to access the email. It is a learning curve that we are trying to overcome.**

**We continue to use the "RD Summary Report" which we borrowed from another region, and our RCMS love this report. It is a one pager with info about both the Canadian Assembly and NAWS that they can easily share with their GSRs.**

Successes with utilizing technology in new ways within your region and/or areas.  
**see above info**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**We have attended approximately 4 conferences per year (in collaboration with CANA). Our PR subcommittee has an inmate literature program, where we provide Intro Guides to the counselor or chaplain in the jail. There is an insert in the Intro Guide which directs the addict to contact the region directly for a Basic Text. We stay in contact with the jails each quarter and ensure they have adequate Intro guides.**

**We are just starting a "Writing Steps for Recovery" program; we are in the beginning stages, building a list of step mentors before we bring this to the members inside the walls. We want to make sure we have our infrastructure in place before we start.**

**We are starting to have a conversation about putting on a PR panel to professionals; there will be a group of areas collaborating on this with regional support.**

Number of conferences our PR/PI committees participate in/exhibit at: ..... **3**  
 Does your region have any type of NA phonenumber or a helpline?

**Yes. We have setup a toll free number for the region and the options we have are a meeting locator which will forward you to the area's helpline, and there is a "if you need help now" option**

Do you have a regional website? ..... **Yes. [www.bcrna.ca](http://www.bcrna.ca)**  
 If yes, do you keep your meeting information updated on the website? ..... **No**

### Reaching Decisions on WSC Issues

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Has your region hosted CAR workshops?

**Yes. We held three workshops:**

- ✿ **One on Vancouver Island which consisted of three areas: 38 in attendance**
- ✿ **Second was in Vancouver, which consisted of 6 areas: attendance was less than expected being around 30**
- ✿ **Third was in Vernon, which consisted of 4 areas that are located nearby geographically: attendance was about 20 due to snow and bad road conditions**
- ✿ **we will also be presenting the CAR info at our February RSC, and entertaining any follow up questions the regional members may have after the previous workshops and discussions in their areas.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**This cycle during our CAR workshops we also did an overview of what the NA service structure is, what NAWS and WB is, and what the CAR is and why we discuss it.**

**We also brought forward information about the WSC as to where we are currently, the discussio**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### Innovations and Challenges

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What subject generated the most interest and discussion in your region this cycle?

**We held a strategic planning session in Nov 2016, and the following items came out of it:**

- 1. Financial prioritizing: does our spending match our guidelines: an overview of our financial guidelines has been scheduled**
- 2. RCM support: update the RCM orienta**

Please describe the most significant challenge your region has faced since WSC 2016

**I believe the biggest challenge this cycle was members not fulfilling their service positions.**

**The AD from our previous cycle was elected into the RD position, and in less than 1 year he resigned. In order tio not overwhelm and overload the newly elected AD, we asked the previous RD to fill in in an appointed role to mentor the AD. As this member had been elected to an admin position in our zone, that made for some challenges; therefore, we appointed another former RD to the role of RD for CANA. A lot of double duties going on this past year, but we believed that if the members were willing, it was better to mentor people into positions rather than just elect new people.**

**We also had a secretary that was unable to attend 2 of our 4 meetings; minutes were created from notes other members took, but they were not always correct or cohesive.**

Please describe some highlights or successes your region has experienced since WSC 2016

**We have been holding RD workshops during our regular meetings now; they are part of the regular agenda, not just a Saturday night show up if you feel like it event anymore.**

**We have come to a solution regarding our inmate literature, and we are starting a Sponsorship Behind the Walls type program.**

What additional information would you like to share with other conference participants?

**This is the same as last cycle, in that we regularly use Power point visuals to help with many of our discussions, and we make use of a projector for most all things during our regional meetings. Having a visual of the items being discussed, whether**

Is there anything in particular you want to discuss at the conference?

**Unity and how we can all work together**



**Facts about: Buckeye Region**

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Name of Regional Delegate .....	<b>Mark S</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	<b>none</b>
Have you attended a WSC before? How many?.....	
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region? .....	<b>7</b>
How many groups are in the region? .....	<b>220</b>
How many meetings take place each week in the region? .....	<b>225</b>
How many H&I panels take place each week in the region? .....	<b>70</b>
Number of members since WSC 2016? .....	<b>Growing</b>

**Budget (Currency is in US dollars unless otherwise specified)**

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Percentage of the RSC’s annual budget that comes from group & area contributions.....	<b>20%</b>
What percentage comes from conventions and events?.....	<b>40%</b>
What percentage comes from literature sales? .....	<b>40%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$0</b>

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?.....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>Yes</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC? <b>Convention/Events; H&amp;I; Phonline; PR/PI</b>	
Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>
Comments about how that works:	

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?

**No**

Have Issue Discussion Topic workshops been held in your region?

**No**

What kind of training and mentoring efforts take place in your region and/or its areas?

**Our areas conduct training for phonline participation and our region helps facilitate that training. Many of our service positions have alternates who are mentored by the primary trusted servant in that role.**

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Public Relations subcommittees in our areas represent the fellowship at health fairs and community events, an conduct outreach efforts including establishing and maintaining contact with other community and professional organizations. We are working to establish relationships with first-responders to build awareness of our regional phonenumber and our more metropolitan areas advertise that phonenumber using newspaper and radio ads.**

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonenumber or a helpline?

**Yes. Our region funds a phonenumber (the Ohio Hope Line at 888-438-4673) answered by a shared community resource. Callers can learn about local NA meetings, be connected to other community resources like mental health services, or provide a call-back number so that an addict volunteer may contact them. The phonenumber service then uses a list of local addicts maintained by our regional PR subcommittee to locate someone who can call that person back.**

Do you have a regional website?..... **Yes. nabuckeye.org**

If yes, do you keep your meeting information updated on the website?..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes. One regional workshop is scheduled for the middle of March and our region has facilitated two area workshops attended by 6 to 15 addicts.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **No**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**The FIPT and CAT was discussed.**

Does your region engage in gathering a conscience for CAT material? ..... **No**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

Please describe the most significant challenge your region has faced since WSC 2016

**Participation at the regional level, specifically in filling trusted servant positions, has been challenging. There has also been a great deal of discussion about the viability of**

**Buckeye as its own region with one member area leaving the region to join a neighboring region.**

Please describe some highlights or successes your region has experienced since WSC 2016

**The Buckeye region shares the responsibility for hosting the annual Ohio Convention of NA and hosted a very successful convention in 2017.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

## Facts about: California Inland Region

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Name of Regional Delegate .....	Oscar L
Have you attended a WSC before? How many? .....	Yes, 3
Name of Alternate Delegate .....	Nadine
Have you attended a WSC before? How many?.....	Yes, 1
How long is the RD term in your region?.....	2 years
How many areas are in the region?.....	6
How many groups are in the region? .....	
How many meetings take place each week in the region? .....	255
How many H&I panels take place each week in the region? .....	260
Number of members since WSC 2016? .....	Staying the same

## Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	5%
What percentage comes from conventions and events?.....	95%
What percentage comes from literature sales? .....	0%
Total money region contributed to your zonal forum during your last fiscal year? .....	\$0

## Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	12
How many times a year does your RSC meet virtually? .....	0
How many times a year does your regional admin body meet virtually? .....	0
Does your RSC meet in the same place each time? .....	No

**We rotate once a year to each area**

Does your region have a regional office? .....	Yes
Does your region have a regional convention? .....	Yes Attendance is: <b>staying the same</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; H&I; Literature Distribution; PR/PI; Regional Service Office; Website**

Are any of these workgroups/committees new since the last WSC?.....	No
Does your RSC meeting use CBDM to reach decisions? .....	No
Do any of your areas use CBDM to reach decisions? .....	No
Comments about how that works:	

## Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?  
**No**

Have Issue Discussion Topic workshops been held in your region?

**Yes. Included with car presentations**

What kind of training and mentoring efforts take place in your region and/or its areas?

**Alternate**

Describe what kind of planning your region and/or its areas utilize.

**As needed**

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

**No**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**An annual event at local fair**

Number of conferences our PR/PI committees participate in/exhibit at: ..... **1**

Does your region have any type of NA phonenumber or a helpline?

**No**

Do you have a regional website? ..... **Yes. cirna.org**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes. We visit each area that wants to be covered and do a workshop. 2016 5 of 6 were done. 2018 looks like 3 of 8**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Other community gathering, please describe below**

**X-tally-one vote per Area; X-discussion and vote by workshop/assembly by all in attendance; X-delegate decisions to the RD/AD where specific decision not made vote of confidence given to RD/AD ??**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**Always interested in all factors of CAR and essays.**

Does your region engage in gathering a conscience for CAT material? ..... **No**

**Yes we review and as RD try to ascertain a "groups voice"**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Zonal representation and it is not well received.**

Please describe the most significant challenge your region has faced since WSC 2016

**Fiscally without convention revenue would be tough.**

Please describe some highlights or successes your region has experienced since WSC 2016

What additional information would you like to share with other conference participants?

**It is my hope that all participants are familiar with the FIPT and especially aware that it is the groups as given voice thru their delegates, and not anybody else who are/is in driver seat at WSC.**

Is there anything in particular you want to discuss at the conference?

## Facts about: California Mid-State Region

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Name of Regional Delegate .....	<b>Julie R-D</b>
Have you attended a WSC before? How many? .....	<b>Yes, 3</b>
Name of Alternate Delegate .....	<b>Dean H</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region?.....	<b>8</b>
How many groups are in the region? .....	
How many meetings take place each week in the region? .....	<b>440</b>
How many H&I panels take place each week in the region? .....	<b>30</b>
Number of members since WSC 2016? .....	

## Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>%</b>
What percentage comes from conventions and events?.....	<b>%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$</b>

## Your Regional Service Structure

---

How many times a year does your RSC meet face-to-face?.....	<b>12</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

### Rotating meetings

Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: staying the same</b>
What committees or workgroups do you have at your RSC?	

### Convention/Events; H&I; PR/PI; Project Based Workgroups; Website

Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>

Comments about how that works:

### Combination of Consensus and Robert Rules of Order

## Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. Areas combine collaborate to support and enrich the fellowship when needed.**

**Fellowship development workshops at learning days and regional assemblies.**

Have Issue Discussion Topic workshops been held in your region?

**Yes. Learning days and Regional assemblies**

What kind of training and mentoring efforts take place in your region and/or its areas?

**Every kind, including individual mentor ship, group mentor ship, learning days, and workshops as well as other as needed.**

Describe what kind of planning your region and/or its areas utilize.

**We have used many kinds of planning, fiscal, events, collaborating with others etc.**

Does your region or its areas have any shared services with other service bodies?

**Yes. Infancy of H&I collaboration with NorCal. Areas support areas in all aspects throughout region.**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Learning Days**

**PI booths**

**Reach out to medical, judicial, youth, public, homeless, and other target populations.**

Number of conferences our PR/PI committees participate in/exhibit at: .....**0**

Does your region have any type of NA phonenumber or a helpline?

**No**

Do you have a regional website? ..... **Yes. [www.calmidstatena.org](http://www.calmidstatena.org)**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes. 4; A tally of votes on each motion with discussion. We also discuss the CAT and the proposals and Regional ideas.**

**10; Leave with a vote of confidence.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per member**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**In detail, anything the group wants to discuss.**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Not changing WSC seating.**

**South Florida request.**

Please describe the most significant challenge your region has faced since WSC 2016

**H&I, we have more prisons than we can serve.**

Please describe some highlights or successes your region has experienced since WSC 2016

**Behind the walls program is gaining ground.**

**Consistency.**



What additional information would you like to share with other conference participants?  
Is there anything in particular you want to discuss at the conference?

## Facts about: Canadian Atlantic Region

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Name of Regional Delegate .....	<b>Jim F</b>
Have you attended a WSC before? How many? .....	
Name of Alternate Delegate .....	<b>Jim F</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
How long is the RD term in your region? .....	<b>2 years</b>
How many areas are in the region? .....	<b>7</b>
How many groups are in the region? .....	<b>64</b>
How many meetings take place each week in the region? .....	<b>82</b>
How many H&I panels take place each week in the region? .....	<b>15</b>
Number of members since WSC 2016? .....	<b>Growing</b>

## Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions .....	<b>100%</b>
What percentage comes from conventions and events? .....	<b>0%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$</b>

## Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>4</b>
How many times a year does your RSC meet virtually? .....	
How many times a year does your regional admin body meet virtually? .....	
Does your RSC meet in the same place each time? .....	<b>No</b>

**An area can request to host a RSC.**

Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>No</b> Attendance is:
What committees or workgroups do you have at your RSC?	

**FD/Outreach; H&I; Phonline; PR/PI; Website**

Are any of these workgroups/committees new since the last WSC? .....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>

Comments about how that works:

**We are becoming more open to it and in many ways encouraging it**

## Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. Assisted with the first newfoundland conference. Attended, sponsored and supported it.**

Have Issue Discussion Topic workshops been held in your region?

**No**

What kind of training and mentoring efforts take place in your region and/or its areas?

**Workshops**

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies?

**Yes. phone line**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**Working more and more with Newfoundland area and its geographical challenges**

Successes with utilizing technology in new ways within your region and/or areas.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**colleges,physicians,community health, health fairs**

Number of conferences our PR/PI committees participate in/exhibit at: .....**4**

Does your region have any type of NA phonenumber or a helpline?

**Yes. 24 hour answering. 12 step calls, meeting information**

Do you have a regional website? ..... **Yes. www.carna.com**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes. 1 per cycle up to 60 people in attendance**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Discussion and vote by GSRs at regional workshop/assembly**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**we try to discuss it in depth**

Does your region engage in gathering a conscience for CAT material? ..... **No**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Guiding principles, budget,literature**

Please describe the most significant challenge your region has faced since WSC 2016

**getting a geographical challenged area to the table,maintaining trusted servants.**

Please describe some highlights or successes your region has experienced since WSC 2016

**fellowship development in newfoundland**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

## Facts about: Carolina Region

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Name of Regional Delegate .....	<b>Michele J</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	
Have you attended a WSC before? How many? .....	
How long is the RD term in your region? .....	<b>2 years</b>
How many areas are in the region? .....	<b>24</b>
How many groups are in the region? .....	<b>548</b>
How many meetings take place each week in the region? .....	<b>1056</b>
How many H&I panels take place each week in the region? .....	<b>12</b>
Number of members since WSC 2016? .....	<b>Growing</b>

## Budget (Currency is in US dollars unless otherwise specified)

---

Percentage of the RSC's annual budget that comes from group & area contributions .....	<b>100%</b>
What percentage comes from conventions and events? .....	<b>0%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$2638</b>

## Your Regional Service Structure

---

How many times a year does your RSC meet face-to-face? .....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

### **The RSC body rotates within the Areas.**

Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	Attendance is:
What committees or workgroups do you have at your RSC?	

### **H&I; PR/PI; Website; Other- Mobile Unit & Behind The walls program.**

Are any of these workgroups/committees new since the last WSC? .....	<b>Yes.</b>
--	-------------

### **The Behind the walls**

Does your RSC meeting use CBDM to reach decisions? .....	
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

## Service Delivery & Best Practices

---

Are fellowship development (FD) or outreach efforts provided within your region?

### **Yes. Workshops and Learning Days**

Have Issue Discussion Topic workshops been held in your region?

What kind of training and mentoring efforts take place in your region and/or its areas?

### **RCM Orientation**

### **PR Presentations**

**H&I Mobile unit**

**Workshops**

Describe what kind of planning your region and/or its areas utilize.

**Regional Agenda**

**CAR/CAT workshops**

Does your region or its areas have any shared services with other service bodies?

**Yes. PR, H&I and web team work together**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**Emails**

Successes with utilizing technology in new ways within your region and/or areas.

**Zoom is working well with Zone and Region**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Conference that is in July, is strong and growing.**

Number of conferences our PR/PI committees participate in/exhibit at: .....**1**

Does your region have any type of NA phonenumber or a helpline?

**No**

Do you have a regional website?..... **Yes. <http://www.crna.org/>**

If yes, do you keep your meeting information updated on the website?..... **Yes**

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes. CAR/CAT workshops 5**

**Amount Average: 13 to 28**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**All questions are answered about the Essays.**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**There is a Ballot given for votes**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Sign Language and Literature for the Blind**

Please describe the most significant challenge your region has faced since WSC 2016

**The Suspension/Resignation of our RD**

Please describe some highlights or successes your region has experienced since WSC 2016

**Growth and strength, The Behind the Walls Project is growing.**

What additional information would you like to share with other conference participants?

**The need for Literature/interpreters for the Special needs persons.**

Is there anything in particular you want to discuss at the conference?

**The Carolina regions concerns.**

**Facts about: Central Atlantic Region**

---

Name of Regional Delegate ..... **Kim A**  
 Have you attended a WSC before? How many? ..... **Yes, 2**  
 Name of Alternate Delegate ..... **not not sure yet**  
 Have you attended a WSC before? How many?..... **No**  
 How long is the RD term in your region?..... **2 years**  
 How many areas are in the region?.....**16**  
 How many groups are in the region? .....**477**  
 How many meetings take place each week in the region? .....**693**  
 How many H&I panels take place each week in the region? .....**86**  
 Number of members since WSC 2016? ..... **Staying the same**

**Budget (Currency is in US dollars unless otherwise specified)**

---

Percentage of the RSC’s annual budget that comes from group & area contributions.....**100%**  
 What percentage comes from conventions and events?..... **0%**  
 What percentage comes from literature sales? ..... **0%**  
 Total money region contributed to your zonal forum during your last fiscal year? ..... **\$8**

**Your Regional Service Structure**

---

How many times a year does your RSC meet face-to-face?.....**6**  
 How many times a year does your RSC meet virtually? .....**0**  
 How many times a year does your regional admin body meet virtually? .....**0**  
 Does your RSC meet in the same place each time? ..... **No**  
     **twice a year we rotate throughout our Region. The other four times we meet in a central location.**  
 Does your region have a regional office? ..... **No**  
 Does your region have a regional convention? ..... **Yes Attendance is: staying the same**  
 What committees or workgroups do you have at your RSC?  
     **H&I;**  
     **PR/PI**  
 Are any of these workgroups/committees new since the last WSC?..... **No**  
 Does your RSC meeting use CBDM to reach decisions? ..... **No**  
 Do any of your areas use CBDM to reach decisions? ..... **No**  
 Comments about how that works:

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?  
     **Yes. We do try to do Project Based Outreach.**  
 Have Issue Discussion Topic workshops been held in your region?

**Yes. There are areas within our region that have done workshops on various IDT's and our RD Team used the IDTs for our 2016 October 2-day. Our RD team sets the agenda at our October and April 2-days and quite often utilizes the IDT's. This year we did Planning Our Future in April and in October we set an agenda based on what we brought back from the Florida 2017 Symposium.**

What kind of training and mentoring efforts take place in your region and/or its areas?

**We have a three member delegate team. All our efforts within this team are focused on training and mentoring. The October 2017 2-day contained a PR training/mentoring opportunity.**

Describe what kind of planning your region and/or its areas utilize.

**I'm not aware of any Strategic Planning in our Region.**

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

**We use Zoom to teleconference our Subcommittee meetings and our CAR Workshops.**

**We use Google Forms to gather our CAR/CAT votes electronically.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**We are continuing to do the same types of PR efforts as has been reported on in the past, though we are beginning to more fully implement the BMLT.**

Number of conferences our PR/PI committees participate in/exhibit at: ..... **1**

Does your region have any type of NA phonenumber or a helpline?

**Yes**

Do you have a regional website? ..... **Yes. <http://car-na.org>**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes. this cycle we added extra CAR Workshops. We normally hold one in each of our four Quadrants. This year, we added one at our Regional Convention and that one had a higher than average attendance of 50 people. We have also added 3 extra Zoom CAR Workshops to our schedule this year bringing out total for this year to 8. Our average attendance has been 35 people.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **No**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**We try to get to as much information in the CAR & CAT as possible and to gather our Region's conscience on all the issues in these documents**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**



**We try to get to as much information in the CAR & CAT as possible and to gather our Region's conscience on all the issues in these documents**

## **Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**How we can better carry the message**

Please describe the most significant challenge your region has faced since WSC 2016

**Our challenges continue to be how we can better carry a clear NA message - DRT/MAT, mental health issues, conflicting opinions regarding welcoming everyone to our meetings, publishing literature, funding our services, rotation of trusted servants, the opioid epidemic... We don't really have a significant NEW challenge.**

Please describe some highlights or successes your region has experienced since WSC 2016

**I feel like our highlights continue to be in the individual addicts we serve. The growth of our fellowship is most noticeable in the clean time we now see accruing.**

What additional information would you like to share with other conference participants?

**The disunity in our fellowship regarding a perceived disconnect between World Services and the fellowship is going to have an adverse affect on the progress we have made towards self support and this is of concern. The biggest issue in our US Fellowship right now is the opioid epidemic and yet much of our fellowship feels our leaders are focused on the conference instead of carrying the message. I can see a US Services Office being an idea that resurfaces in the upcoming cycle. World Services is focused on developing NA worldwide and that is a good focus. Meanwhile, we have a record number of addicts dying in the US everyday. PR services here in the US need to be a focus soon.**

Is there anything in particular you want to discuss at the conference?

**I would like an honest look at the ways we can make the conference sustain itself. Unity should be our focus and our concern. I think we must all find ways to connect with the concerns of our entire fellowship and practice the empathy that is so vital to saving lives. Tradition One states, "The spirit of unity is born through identification and empathy. Identification is conscious awareness of our common thoughts, feelings, and problems. Identification is our initial connection with NA. Empathy - the emotional insight and spiritual bonding - compliments that connection. They become our primary vehicles of communication where words leave off, this is our language."**

**Facts about: Central California Region**

---

Name of Regional Delegate ..... **Mike H**  
 Have you attended a WSC before? How many? ..... **Yes, 2**  
 Name of Alternate Delegate ..... **Dennis D**  
 Have you attended a WSC before? How many?..... **Yes, 3**  
 How long is the RD term in your region?..... **Up to (2) terms each term is a two year's**  
 How many areas are in the region?.....**5**  
 How many groups are in the region? .....**38**  
 How many meetings take place each week in the region? .....**338**  
 How many H&I panels take place each week in the region? .....  
 Number of members since WSC 2016? ..... **Staying the same**

**Budget (Currency is in US dollars unless otherwise specified)**

---

Percentage of the RSC’s annual budget that comes from group & area contributions..... %  
 What percentage comes from conventions and events?..... %  
 What percentage comes from literature sales? ..... %  
 Total money region contributed to your zonal forum during your last fiscal year? ..... \$

**Your Regional Service Structure**

---

How many times a year does your RSC meet face-to-face?.....**4**  
 How many times a year does your RSC meet virtually? .....**0**  
 How many times a year does your regional admin body meet virtually? .....**0**  
 Does your RSC meet in the same place each time? ..... **Yes**  
 Does your region have a regional office? ..... **No**  
 Does your region have a regional convention? ..... **Yes Attendance is: increasing**  
 What committees or workgroups do you have at your RSC?  
**Convention/Events; Project Based Workgroups; Website**  
 Are any of these workgroups/committees new since the last WSC?..... **No**  
 Does your RSC meeting use CBDM to reach decisions? ..... **Yes**  
 Do any of your areas use CBDM to reach decisions? ..... **Yes**  
 Comments about how that works:

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?  
**No**  
 Have Issue Discussion Topic workshops been held in your region?  
 What kind of training and mentoring efforts take place in your region and/or its areas?  
 Describe what kind of planning your region and/or its areas utilize.  
 Does your region or its areas have any shared services with other service bodies?  
 Has your region discussed where NA does not exist in your region? ..... **Yes**  
 Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

Number of conferences our PR/PI committees participate in/exhibit at: .....

Does your region have any type of NA phonenumber or a helpline?

No

Do you have a regional website? ..... Yes

If yes, do you keep your meeting information updated on the website? ..... Yes

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

Yes

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... Yes

Does your region discuss the parts of the CAR not related to motions? ..... Yes

Does your region engage in gathering a conscience for CAT material? ..... Yes

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Zonal Representation**

Please describe the most significant challenge your region has faced since WSC 2016

**Allot of different local issues Services postion are hard to fill at the regional level**

Please describe some highlights or successes your region has experienced since WSC 2016

What additional information would you like to share with other conference participants?

No

Is there anything in particular you want to discuss at the conference?

No

## Facts about: Chesapeake & Potomac Region

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Name of Regional Delegate .....	<b>Anthony W</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Darla S</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>2 yrs (2yrs as RDA) = 4 yrs</b>
How many areas are in the region?.....	<b>11</b>
How many groups are in the region? .....	<b>332</b>
How many meetings take place each week in the region? .....	<b>332</b>
How many H&I panels take place each week in the region? .....	<b>346</b>
Number of members since WSC 2016? .....	<b>Growing</b>

## Budget (Currency is in US dollars unless otherwise specified)

---

Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>100%</b>
What percentage comes from conventions and events?.....	<b>0%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$0</b>

## Your Regional Service Structure

---

How many times a year does your RSC meet face-to-face?.....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

**Rotate bi-monthly between the 11 Areas that make up the C&P RSC.**

Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC?	

**H&I; Literature Review; Phoneline; PR/PI; Other- Special Events**

Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>
Comments about how that works:	

## Service Delivery & Best Practices

---

Are fellowship development (FD) or outreach efforts provided within your region?

**No**

Have Issue Discussion Topic workshops been held in your region?

**No**

What kind of training and mentoring efforts take place in your region and/or its areas?

**PR/PhoneLine Workshops**

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas.

**There is an open dialogue and a work group that was formed through the RSC on best practices in service and how to get members (old-timers and young) involved/interested in service.**

Successes with utilizing technology in new ways within your region and/or areas.

**N/A**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Health Fairs, PSA Billboard announcements, and individual Area outreach services.**

Number of conferences our PR/PI committees participate in/exhibit at: ..... **2**

Does your region have any type of NA phonenumber or a helpline?

**Yes. Successful. We have a phonenumber group that is on-call to answer the line 24/7. Each Area has a member who is given a time slot, once the call come in, its answered and the requested information/assistance is provided to the caller.**

Do you have a regional website? ..... **Yes. www.cprna.org**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

### **Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes. Number of workshops: 3; average attendance: 25**

**Workshops have been well attended and members are interested in where the fellowship is headed in the next couple of years.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **No**

Does your region discuss the parts of the CAR not related to motions? ..... **No**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**As with the motions, a CAT Tally is provided for the groups to provide their consciences. Once received by the RD/RDA a combined consciences is obtained for a vote by the RSC.**

### **Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Zonal Seating/Representation; and  
South Florida Inspection Request of FIPT.**

Please describe the most significant challenge your region has faced since WSC 2016

**The restructuring of the RSC to become the bearer of the 501(c)3 status.**

Please describe some highlights or successes your region has experienced since WSC 2016

**the fellowship approval to Restructure the C&P Region as a 501(c)3. The current Board of Director to move into the role as a subcommittee of the RSC once all documents are filed via attorney with the State of MD, IRS, etc.**

What additional information would you like to share with other conference participants?

**N/A**

Is there anything in particular you want to discuss at the conference?

**None**

**Facts about: Chicagoland Region**

---

Name of Regional Delegate ..... **Gwen M**  
 Have you attended a WSC before? How many? ..... **Yes, 4**  
 Name of Alternate Delegate ..... **Jacqui L**  
 Have you attended a WSC before? How many?..... **No**  
 How long is the RD term in your region?..... **2 years**  
 How many areas are in the region?..... **14**  
 How many groups are in the region? ..... **407**  
 How many meetings take place each week in the region? ..... **411**  
 How many H&I panels take place each week in the region? ..... **250**  
 Number of members since WSC 2016? ..... **Staying the same**

**Budget (Currency is in US dollars unless otherwise specified)**

---

Percentage of the RSC’s annual budget that comes from group & area contributions. .... **19000%**  
 What percentage comes from conventions and events?..... **28000%**  
 What percentage comes from literature sales? ..... **122500%**  
 Total money region contributed to your zonal forum during your last fiscal year? ..... **\$200**

**Your Regional Service Structure**

---

How many times a year does your RSC meet face-to-face?..... **12**  
 How many times a year does your RSC meet virtually? ..... **0**  
 How many times a year does your regional admin body meet virtually? ..... **0**  
 Does your RSC meet in the same place each time? ..... **Yes**  
 Does your region have a regional office? ..... **Yes**  
 Does your region have a regional convention? ..... **Yes Attendance is: staying the same**  
 What committees or workgroups do you have at your RSC?

**Convention/Events; H&I; PR/PI; Regional Service Office; Website**

Are any of these workgroups/committees new since the last WSC?..... **No**  
 Does your RSC meeting use CBDM to reach decisions? ..... **Yes**  
 Do any of your areas use CBDM to reach decisions? ..... **Yes**

Comments about how that works:

**All members have an opportunity to voice their opinion, HP guided, and in the spirit of unity**

**Service Delivery & Best Practices**

---

Are fellowship development (FD) or outreach efforts provided within your region?

**No**

Have Issue Discussion Topic workshops been held in your region?

**Yes. Held at Regional General Assembly at the Regional Convention.**

What kind of training and mentoring efforts take place in your region and/or its areas?

**Members share their experience with newly elected officers. When terms are completed select members have made themselves available to mentor new officer. Also, members of our BOD have rotated roles and responsibility and allowed for mentorship to new members/officers.**

Describe what kind of planning your region and/or its areas utilize.

**Ad hoc committees have been developed to make plans for financial reporting. Planning for PR/HR initiatives, and development of standard operating procedures for office.**

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**Regional discussions and outreach by various members of the regional executive committee and regional members.**

Successes with utilizing technology in new ways within your region and/or areas.

**Our region is slow to move towards broad use of technology. At most, we use conference calls and a few Zoom meetings for our financial ad hoc committee.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**PR/HR Regional and Area committees perform several levels of services; numerous types of campaigns in high schools, colleges, churches, community based organizations, correctional facilities, treatment facilities, and we also run PSA's on several bus lines, community billboards, court house, drug courts, College Campuses, and TV ads.**

Number of conferences our PR/PI committees participate in/exhibit at: ..... **1**

Does your region have any type of NA phoneline or a helpline?

**Yes. Our Help line runs 24 hours each day in 5 languages. We receive nearly 1200 calls per month from across the entire State of Illinois. Calls range from the still suffering addict to the professions looking for NA in the Community.**

Do you have a regional website? ..... **Yes. chicagona.org**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes. 2 workshops to date. We have plans for an additional 3 before the conference. 1 hosted by a group, 1 hosted by an area, and 1 will be hosted by the region with the support of the RD team. Online tally is available on our website.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per member**

**The tally method is to guide the RD team at the WSC. The region supports the RD team to vote their at their discretion if additional information is received.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**Budget, service project processes, and transparency.**



Does your region engage in gathering a conscience for CAT material? ..... **Yes**  
**Online and at the remaining CAR/CAT workshops**

### **Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Illicit literature, financial transparency and accountability, growing the fellowship, atmosphere of recovery in service, and fulfilling our primary purpose.**

Please describe the most significant challenge your region has faced since WSC 2016

**Financial transparency, skills to produce financial reports, committed trusted servants, continuity of services.**

Please describe some highlights or successes your region has experienced since WSC 2016

**Chicagoland hosted the 20 Circle of Sisters which was a success in celebrating recovery and financially to help with the regional financial concerns. We have elected a new PR/H&I workgroup leader who is very enthusiastic. He has elevated our PR/H&I initiatives.**

What additional information would you like to share with other conference participants?

**We are excited to be a part of the conference to learn and share our successes and challenges.**

Is there anything in particular you want to discuss at the conference?

**Possibilities of developing a clarity statement regarding illicit and or literature that represents as pseudo NA literature. Financial reporting and transparency.**

## Facts about: Chile Region

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Name of Regional Delegate .....	<b>Jose Antonio S</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	
Have you attended a WSC before? How many? .....	
How long is the RD term in your region? .....	<b>2 years</b>
How many areas are in the region? .....	<b>7</b>
How many groups are in the region? .....	<b>59</b>
How many meetings take place each week in the region? .....	<b>191</b>
How many H&I panels take place each week in the region? .....	<b>1</b>
Number of members since WSC 2016? .....	<b>remains the same</b>

## Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions .....	<b>10%</b>
What percentage comes from conventions and events? .....	<b>60%</b>
What percentage comes from literature sales? .....	<b>30%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$0</b>

## Your Regional Service Structure

---

How many times a year does your RSC meet face-to-face? .....	<b>12</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>Yes</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC?	

**Conventions/Events; FD/Outreach; Literature distribution; Helpline; PR/PI; Workgroups; Regional Service Office; Website**

Are any of these workgroups/committees new since the last WSC? .....

**yes**

Does your RSC meeting use CBDM to reach decisions? .....

**Yes**

Do any of your areas use CBDM to reach decisions? .....

**yes**

Comments about how that works:

**We are trying to maintain common welfare and unity, respecting traditions and service concepts**

## Service Delivery & Best Practices

---

Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. outreach committee to facilitate opening new groups in isolated areas of the country, due to our geography**

Have Issue Discussion Topic workshops been held in your region?

**No**

What kind of training and mentoring efforts take place in your region and/or its areas?

**none yet**

Describe what kind of planning your region and/or its areas utilize.

**planning depending on needs and contingencies**

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**Hto help promoting events, facilitate the distribution of literature for new groups, provide materials to carry the message, PI trips in isolated areas of the country**

Successes with utilizing technology in new ways within your region and/or areas.

**whatsapp, workgroups and facebook**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**handing out materilas like posters, pamphlets and attnedin PI presentations, handing out flyers and posters and other activities**

Number of conferences our PR/PI committees participate in/exhibit at: .....

Does your region have any type of NA phonenumber or a helpline?

**Yes. we havce a 24/7 helplineand another one that works at the RSO during office hours**

Do you have a regional website? ..... **Yes. www.nachile.cl**

If yes, do you keep your meeting information updated on the website? .....

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes Workshops after the WSC, low attendance about 10 members**

Which method does your community use to reach a conscience on the CAR? (check one only)

**vote tally one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### **Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**changes in voting systems for future WSCs**

Please describe the most significant challenge your region has faced since WSC 2016

**Division, area divisions, low contributions to the region**

Please describe some highlights or successes your region has experienced since WSC 2016

**during 2016-2018Literature price reduction, larger orders to take advantage of discounts, souvenir committees,opening new groups in 2016-2018, almost 15 new groups, some of the groups are located in isolated areas of the country**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

## Facts about: Colombia Region

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Name of Regional Delegate .....	<b>Felipe V</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Giovanni A</b>
Have you attended a WSC before? How many?.....	<b>Yes, 1</b>
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region?.....	<b>9</b>
How many groups are in the region? .....	<b>115</b>
How many meetings take place each week in the region? .....	<b>529</b>
How many H&I panels take place each week in the region? .....	<b>24</b>
Number of members since WSC 2016? .....	<b>increasing</b>

## Budget (Currency is in US dollars unless otherwise specified)

---

Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>2%</b>
What percentage comes from conventions and events?.....	<b>20%</b>
What percentage comes from literature sales? .....	<b>78%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$1500</b>

## Your Regional Service Structure

---

How many times a year does your RSC meet face-to-face?.....	<b>3</b>
How many times a year does your RSC meet virtually? .....	<b>48</b>
How many times a year does your regional admin body meet virtually? .....	<b>6</b>
Does your RSC meet in the same place each time? .....	<b>No</b>
<b>we look for different cities to meet at and take advantage of attending events in some areas</b>	
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC?	
<b>Conventions/Events; FD / Outreach; H&amp;I; Literature distribution; Helpline; PR/PI; Workgroups; regional service office; Website</b>	
Are any of these workgroups/committees new since the last WSC?.....	<b>Yes</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>no</b>
Comments about how that works:	

## Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. developmental plans for areas and groups**

Have Issue Discussion Topic workshops been held in your region?

**No**

What kind of training and mentoring efforts take place in your region and/or its areas?

**workshops on service structure topics, learning days and service conventions**

Describe what kind of planning your region and/or its areas utilize.

**quarterly work projects on service topics in some areas, some areas do them on a yearly basis**

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**We have created outreach subcommittees that travel to open new groups and we support them virtually**

Successes with utilizing technology in new ways within your region and/or areas.

**We have had good results with virtual platforms to facilitate service workshops, unity days and sharing with members of the region**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**After previously establishing the path, the team and the foundations of a real clear and decisive project for our PR service in the region of Colombia, and considering the historic movement that our country and the world are facing in regards to the politics associated to drugs, and the drug user becoming the center and the core of everything that it's available in those guidelines, and without not paying attention to the producers and sellers of such substances, which makes our program relevant as one of the main sources of recovery for any addict! And making clear who we are and how we function. In the first period:**

**-We facilitated workshops throughout the country for NA PR (internal and external).**

**-We attended national conversations about drug policy with many national and international institutions.**

**-We participated as a source for recovery and experience in the main worldwide United Nations event in Vienna in 2016, and the focus of this meeting was the drug user.**

**In the second period:**

**-We started networking in our provinces and the province of Santander is the leader in drug policy for all other areas because of expertise. -We held the national convention where PR is a vital tool for its success.**

**We are part of the dialogue as a resource with experience of the creation of a new legislation of the country in regards to drug policy, which is presently focused on the drug user.**

**Third period:**

**-We see the results of the relationships that were established for the national convention where we had great success in every level (support form the host committee).**

**-Opening new groups PI presentations in city halls and government entities.**

**-Workshops.**

**-Supporting other services.**

**International book fair****Instruments:****-Human resources (trusted servants).****RSC budget****-Marketing****Yours in service.****Pedro R –PR chair Colombia region**

Number of conferences our PR/PI committees participate in/exhibit at: .....10

Does your region have any type of NA phonenumber or a helpline?

**Yes. We have an information helpline that provides services for the community 24/7, and this has allowed a lot of addicts to arrive to the groups. It's a very valuable tool, and we now also have social media service where we protect anonymity**Do you have a regional website?..... **Yes. www.nacolombia.org**If yes, do you keep your meeting information updated on the website?..... **Yes****Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**No**

Which method does your community use to reach a conscience on the CAR? (check one only)

**one elects**If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **No**Does your region discuss the parts of the CAR not related to motions? ..... **No**Does your region engage in gathering a conscience for CAT material? ..... **No****Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Social media use and loss of literature sales due to bad use of literature**

Please describe the most significant challenge your region has faced since WSC 2016

**the most important challenge has been to consolidate the service structures and to raise conscience about world wide groups and the WSC topics, we barely are able to study the motions, groups need to widen their understanding about NA**

Please describe some highlights or successes your region has experienced since WSC 2016

**the biggest success we have had are the conventions because of the attendance and organization, and the PR work and their efforts have presently reached the highest levels of government, and we have positioned ourselves as a viable program for recovery**

What additional information would you like to share with other conference participants?

**The PR report**

Is there anything in particular you want to discuss at the conference?

**The issues that are already being debated.**

## Facts about: Colorado Region

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Name of Regional Delegate .....	<b>Tawni C</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Aaron F</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>2 Years</b>
How many areas are in the region?.....	<b>8</b>
How many groups are in the region? .....	<b>213</b>
How many meetings take place each week in the region? .....	<b>284</b>
How many H&I panels take place each week in the region? .....	<b>35</b>
Number of members since WSC 2016? .....	<b>Growing</b>

## Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>30%</b>
What percentage comes from conventions and events?.....	<b>70%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$600</b>

## Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>7</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

**Our 2 a year regional assemblies rotate locations.**

Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; FD/Outreach; H&I; PR/PI; Website**

Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>

Comments about how that works:

**RSC has been using CBDM since 2002. Sometimes making the transition from area service to regional service, if the area does not use CBDM, can be difficult for some.**

## Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**No**

Have Issue Discussion Topic workshops been held in your region?



**Yes. Since there were 3 this cycle we did one each at our April and September Assemblies and also one at a workshop at our convention.**

What kind of training and mentoring efforts take place in your region and/or its areas?

**We have a GSR/RCM Training done by the RD & RDA before the start of each assembly.**

Describe what kind of planning your region and/or its areas utilize.

**Budgets**

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Professional Presentations**

**Booths at local events, health fairs**

**Lit Racks at certain locations**

**Poster days**

Number of conferences our PR/PI committees participate in/exhibit at: ..... **0**

Does your region have any type of NA phonenumber or a helpline?

**No**

Do you have a regional website? ..... **Yes. <https://nacolorado.org/>**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

## **Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes. RD, RDA do a CAR Workshop at each Area as set up by the RCM's.**

**Also, we will do a CAR workshop at the March RSC Meeting.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Discussion and vote by GSRs at regional workshop/assembly**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**As much as time allows.**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

## **Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**IDT on Social Media**

Please describe the most significant challenge your region has faced since WSC 2016

**-Rural Meetings and areas struggle to stay open**

**-Educating members on the CBDM process.**

Please describe some highlights or successes your region has experienced since WSC 2016

- Women's Retreat previously hosted by a group is now a Regional Event**
- New Area was created**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**How can we best stay focused on the traditions and Concepts throughout the conference?**

### Facts about: Connecticut Region

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Name of Regional Delegate .....	<b>Troy B</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	<b>LisaMarie S</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>Two (2) Years</b>
How many areas are in the region?.....	<b>9</b>
How many groups are in the region? .....	<b>258</b>
How many meetings take place each week in the region? .....	<b>281</b>
How many H&I panels take place each week in the region? .....	<b>80</b>
Number of members since WSC 2016? .....	<b>Shrinking</b>

### Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>100%</b>
What percentage comes from conventions and events?.....	<b>0%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$0</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>12</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

**We meet on a rotating basis - moving from Area to Area every three (3) months.**

**However, at our January 2018 RSC Meeting, a motion previously made was passed and beginning in February 2018 forward, the RSC will meet a central location in the State.**

Does your region have a regional office? .....

Does your region have a regional convention? .....

What committees or workgroups do you have at your RSC?

**Convention/Events; H&I; Phonline; PR/PI; Website; Other- Writing Steps for Recovery (WSR) - Subcommittee provides anonymous step writing guides for inmates serving a year or more who write and ask for assistance with step work.**

Are any of these workgroups/committees new since the last WSC?.....

Does your RSC meeting use CBDM to reach decisions? .....

Do any of your areas use CBDM to reach decisions? .....

Comments about how that works:

### Service Delivery & Best Practices

---

Are fellowship development (FD) or outreach efforts provided within your region?

**No**

Have Issue Discussion Topic workshops been held in your region?

**Yes. RD and RDA - with the assistance of an RDA from another Region - conducted a Region-wide IDT Workshop. The RD and RDA also conducted an IDT Workshop at one of the Area Meetings.**

What kind of training and mentoring efforts take place in your region and/or its areas?

**Learning Days; New Member Orientation**

Describe what kind of planning your region and/or its areas utilize.

**Form Ad Hoc Committees**

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas.

**None.**

Successes with utilizing technology in new ways within your region and/or areas.

**None.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Poster Drives, Billboards, Adopt-A-Rack (Literature Racks in Public Locations that are stocked with literature supplied by the PR Subcommittee but are regularly maintained/filled (adopted) by a specific Group(s))**

Number of conferences our PR/PI committees participate in/exhibit at: ..... **2**

Does your region have any type of NA phonenumber or a helpline?

**Yes. Toll Free Number Answering Service (English, Spanish, and for Professional Calls)**

Do you have a regional website? ..... **Yes. www.ctna.org**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

## **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes. attendance 6 workshops / average 20 attendees per workshop**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per member**

If a motion that your region has reached a conscience on is amended at the WSC do you have some

discretion to change how you vote on the motion? ..... **No**

Does your region discuss the parts of the CAR not related to motions? ..... **No**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**If time permits, CAT material is discussed at the CAR Workshops**

## **Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Social Media**

Please describe the most significant challenge your region has faced since WSC 2016

**Lack of participation in service on the Area and Region levels (including Area and Regional subcommittees).**

Please describe some highlights or successes your region has experienced since WSC 2016

**That, in spite of the challenges, we continue to maintain functionality as a Region and provide services to the Areas within our Region.**

What additional information would you like to share with other conference participants?

**None.**

Is there anything in particular you want to discuss at the conference?

**No.**

### Facts about: Costa Rica Region

---

Name of Regional Delegate .....	<b>Andrea F</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Nicolas O</b>
Have you attended a WSC before? How many?.....	<b>no</b>
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region?.....	<b>4</b>
How many groups are in the region? .....	<b>50</b>
How many meetings take place each week in the region? .....	<b>300</b>
How many H&I panels take place each week in the region? .....	<b>10</b>
Number of members since WSC 2016? .....	<b>remains the same</b>

### Budget (Currency is in US dollars unless otherwise specified)

---

Percentage of the RSC's annual budget that comes from group & area contributions. ....	<b>1%</b>
What percentage comes from conventions and events?.....	<b>70%</b>
What percentage comes from literature sales? .....	<b>30%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$400</b>

### Your Regional Service Structure

---

How many times a year does your RSC meet face-to-face?.....	<b>15</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

**when we closed the RSO the meeting of the LSB is held in group locations that request to host the meeting. We are going to visit the groups that request the meeting in their locations.**

Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC?	

**Conventions/Events; H&I; Human Resources; Helpline; PR/PI; Workgroups**

Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>yes</b>

Comments about how that works:

**its more pragmatic, spiritual and inclusive**

### Service Delivery & Best Practices

---

Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. the RD coordinates the LAZF FD workgroup**

Have Issue Discussion Topic workshops been held in your region?

**Yes. we have discussed all three IDTS for the conference cycle 2016-2018 and we had assemblies with GSRs and in the LSB where we discussed the CAR and in the LAZF meeting**

What kind of training and mentoring efforts take place in your region and/or its areas?

**our HRP has a database of trusted servants for different activities. The projects subcommittee is in charge of the logistic. We facilitate workshops about different topic in groups and in GSFs**

Describe what kind of planning your region and/or its areas utilize.

**work plans are done on a yearly basis, the RD work plan is done every two years, we present the plans in the regional planning assembly in January and we evaluate them in our regional assembly in May**

Does your region or its areas have any shared services with other service bodies?

**Yes. GSFs**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

Number of conferences our PR/PI committees participate in/exhibit at: .....**3**

Does your region have any type of NA phonenumber or a helpline?

**Yes**

Do you have a regional website? ..... **Yes. www.nacostarica.org**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes 60 members**

Which method does your community use to reach a conscience on the CAR? (check one only)

**vote count one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **No**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

Does your region engage in gathering a conscience for CAT material? ..... **No**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**applying our spiritual principles in the internet and in social media, utilizing Guiding Principles**

Please describe the most significant challenge your region has faced since WSC 2016

**closing the RSO**

Please describe some highlights or successes your region has experienced since WSC 2016

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

## Denmark Community Report

### Number of groups and meetings:

First NA meeting: 18 September 1990

Number of meetings: 120

English speaking meeting

Farsi speaking meeting

Men meeting

Women meeting

13 H&I meetings (in prison, treatment and detox centers, asylum centers, psychiatric centers)

### Current service structure and subcommittees:

National Helpline, Literature Committee, LTC, Website, PI, H&I, Service Office, Region Meeting

Cycle of RSC: 4 times a year, 3 days

### Recent activities:

National Service Conference, EDM workshops within conventions, PI workshops within conventions and PI training days, service ad hoc teams (informing NA members about service).

Events: 4 area convention, 2 unity days, living clean camp.

### Planned activities:

National Service Conference, EDM workshops within conventions, PI workshops within conventions and PI training days, get EDM vinter meeting to Denmark in 2019 or 2020.

Events: 4 area convention, 2 unity days, living clean camp.

Copenhagen convention 1-2-3 june 2018 celebrate 25 years convention

### Current financial status and donations:

### Questions to the other delegates:

Denmark has decide not to have RD and RDS going to WSC 2018 how do we relate to giving WSC message about it, and do it has consequences for Denmark?

### Nominations for FD or SC (when relevant):

### Request for funding and list of previous funding:

### Additional information:

### Delegate/alt delegate contact information:

Regional Delegate: rdnadanmark@gmail.com

Alternate Delegate: rdsnadanmak@gmail.com

Regional Website: www.nadanmark.dk



## Facts about: Eastern New York Region

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Name of Regional Delegate .....	<b>Wilvena G</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	<b>Tom G</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region?.....	<b>6</b>
How many groups are in the region? .....	<b>180</b>
How many meetings take place each week in the region? .....	<b>269</b>
How many H&I panels take place each week in the region? .....	<b>64</b>
Number of members since WSC 2016? .....	<b>Growing</b>

## Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>18%</b>
What percentage comes from conventions and events?.....	<b>0%</b>
What percentage comes from literature sales? .....	<b>83%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$60</b>

## Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>12</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>Yes</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>No</b> Attendance is:
What committees or workgroups do you have at your RSC?	
<b>H&amp;I; Literature Distribution; Phonline; Website</b>	
Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>
Comments about how that works:	

## Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?	<b>No</b>
Have Issue Discussion Topic workshops been held in your region?	<b>No</b>
What kind of training and mentoring efforts take place in your region and/or its areas?	<b>None</b>
Describe what kind of planning your region and/or its areas utilize.	<b>None</b>

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Table sittings at high schools, Presentations at Narcan demonstrations, Poster Drives**

Number of conferences our PR/PI committees participate in/exhibit at: ..... **0**

Does your region have any type of NA phonenumber or a helpline?

**Yes**

Do you have a regional website? ..... **Yes. nanewyork.org**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

### Reaching Decisions on WSC Issues

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Has your region hosted CAR workshops?

**Yes**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### Innovations and Challenges

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What subject generated the most interest and discussion in your region this cycle?

**The more constructive conversation that was geared towards the solution was Zones.**

**FIPT Inspection generated significant discussion about transparency.**

Please describe the most significant challenge your region has faced since WSC 2016

**Filling service commitments and generating interest in IDT's. Another challenge has been getting the Areas of the ENYR to send RCM's on a regular basis to the Regional Business Meeting, so the Region can conduct business. There are times when quorum is not met so business can not be conducted. The challenge of attracting younger members to service and addressing rotation of service commitments.**

Please describe some highlights or successes your region has experienced since WSC 2016

**The ENYR has grown. Another Area Suffolk has joined our Region. ENYR brought forward a Regional Proposal for a Zonal PI/PR Ad Hoc Committee that has developed a strategic plan and that will further develop as the work of the NEZF.**

What additional information would you like to share with other conference participants?

**We would like the other conference participants to know that regarding Motion 4 our Region would be willing to entertain any amendment that would help Spanish speaking members have audio access to the Basic Text (whether it's CD, or MP3) at a time that is more definitive than is indicated in the CAT. I was directed to let World Services know**

**that the World Board needs to refrain from taking stands on motions that have not been expressed to the RD during the drafting process and that the responses of the Board Members at CAR workshops should not differ from Board Member to Board Member regarding the scope and latitude of the Board support or reasons listed for lack of support of a Motion.**

Is there anything in particular you want to discuss at the conference?

**The Eastern NY Region wants the other conference participants to know that at least two of our Areas are uncomfortable with the lack of transparency with respect to finances and the reticence on the part of World Services to be forthcoming with direct discussions with South Florida. Specifically, ENYR requests provision of a more extensive break down of the CAT budget for projects. We would like the ability to workshop the Straw Polling process with our own Region. Our Region feels that the reluctance to be more clearly forthcoming with budgetary questions impacts the level of trust with World Services.**

**Facts about: Eastern Pennsylvania Region\***

Name of Regional Delegate .....	<b>Merle S</b>
Have you attended a WSC before? How many? .....	<b>Yes, 4</b>
Name of Alternate Delegate .....	<b>Tim R</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region?.....	<b>4</b>
How many groups are in the region? .....	<b>130</b>
How many meetings take place each week in the region? .....	<b>132</b>
How many H&I panels take place each week in the region? .....	<b>41</b>
Number of members since WSC 2016? .....	<b>Growing</b>

**Budget (Currency is in US dollars unless otherwise specified)**

Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>100%</b>
What percentage comes from conventions and events?.....	<b>0%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$0</b>

**Your Regional Service Structure**

How many times a year does your RSC meet face-to-face?.....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>Yes</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>No</b> Attendance is:
What committees or workgroups do you have at your RSC?	

**H&I; Phonline; PR/PI; Website**

Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>

Comments about how that works:

**Montco and Twin Rivers have attempted to use CBDM in practice, providing more opportunities for discussion. This is a new concept for them, and both areas are in the learning stages.**

**Service Delivery & Best Practices**

Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. One of the outreach groups is for young addicts. We reach out to high schools to provide Basic Texts and other literature, and to offer presentations. There is a recovery**

**high school in one of our areas that just opened, and we have contacted them to see how we can help.**

Have Issue Discussion Topic workshops been held in your region?

**No**

What kind of training and mentoring efforts take place in your region and/or its areas?

**Our region has put together manuals such as "New GSR Orientation Booklet" to inform new trusted servants on what to expect at Area Service Committee Meetings. We have "Co" and "Alternate" positions to mentor and nurture upcoming trusted servants in the processes and protocols of service. Our Regional Delegate and Regional Delegate Alternate regularly reach out to Areas to offer regional support and communication. We hold Regional Learning Days for training opportunities. Our PR committees mentor and support other area PI committees**

Describe what kind of planning your region and/or its areas utilize.

**One area holds an inventory yearly. All areas have a treasurer's audit and inventory to use when determining future expenses and formulating their budget.**

Does your region or its areas have any shared services with other service bodies?

**Yes. We share services with GPRNA for our Multi-Regional meeting list. We have a representative attend their sub-committee meeting each time they meet. There is also phone and web collaboration regarding the meeting list. One of our areas (Twin Rivers Area) shares a meeting list with neighboring areas that are not in our region.**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**Discussions amongst service bodies include best possible ways to reach addicts of different nationalities who speak English as a second language, addicts who have disabilities, addicts in isolated areas and people unable to attend meetings.**

Successes with utilizing technology in new ways within your region and/or areas.

**By utilizing the BMLT the Eastern PA Region along with the Philadelphia Region we have been able to increase meeting list accuracy and the speed at which meeting list changes can be updated to help the addict seeking a meeting.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**We have 4 areas in our region with approximately 130 meetings. All of our area's PR committees are active in carrying the NA message to their respective local Hospitals and Institutions.**

**Two of our areas have been stronger in PI activities, i.e. holding information tables at local community days, poster rallies, information mailers to Health Professionals and schools and courts.**

**Members from the stronger committees have been actively going out and mentoring/supporting our other areas. During our PR subcommittee meeting all of the areas share their best practices and this is another example of working together. The Regional PR chair routinely visits all area ASCs to foster unity and cooperation.**

**Poster drives, participation in community events throughout the region, contacting groups/events to offer presentations and information. We contact high schools and provide Basic Texts and literature.**

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonenumber or a helpline?

**Yes. We have a toll free number to which anyone can call at any time. Through our switchboard website, any of our volunteers can demote whether or not they are available to take calls. Through a round robin system, the switchboard cycles through available volunteers so everyone can take an equal number of calls.**

**Callers are addicts, loved ones of addicts, facilities or professionals looking for information, as well as for other reasons. Our volunteers generally are in service by providing information about meeting times and locations, information and suggestions about our fellowship, (or where to find other information they may be seeking). The majority of calls we receive in our region are from those who are close to an addict in active addiction, and they are looking for suggestions for the addict as well as for themselves. All volunteers for our phonenumber/helpline receive training at a phonenumber orientation. We hold these on a group or individual basis, depending on the need.**

Do you have a regional website? ..... **Yes. [www.eparna.org](http://www.eparna.org)**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes. We generally provide 2 CAR workshops within our region, one which is co-facilitated with GPRNA. We also co-facilitate a CAR workshop in Greater Philadelphia Region. Our average attendance in EPARNA is 20-30 people.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per group**

**We still collect one vote per group in spite of the fact we are not seated and our decisions are not counted in to the overall tally.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **No**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**We present and review all information in the CAR, including those parts not related to motions. The amount of time we spend on these items depends on how much discussion is generated by our attendees.**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**We present information which is in the CAT and record feedback during our CAR workshops.**

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**Over the past conference cycle, the topic which generated the most interest and discussion has been The Future of the WSC, as well as seating.**

Please describe the most significant challenge your region has faced since WSC 2016

**One of the most significant challenges our region has faced (and continues to face) consists of seating and finding a way for our groups to have their voices heard through the CAR and CAT motions. In the beginning of our Region, we attempted to work with an adjacent region to carry our votes, but once our votes changed their overall votes, they were no longer willing to carry our votes.**

**The next upcoming challenge for our region is to find our solution past our motion for seating. It is a challenge to remain connected and maintain a global interest within our Fellowship when many of our members feel their voices are not being heard.**

Please describe some highlights or successes your region has experienced since WSC 2016

**We donated literature to Houston area after Hurricane Harvey. We also reached out to Florida, but they declined our assistance. We donate Basic Texts to prison facilities as part of the East Coast Convention. PR/PI within our region has been growing and becoming stronger and more active. We mentor areas within our region who need assistance with expanding their PR efforts. We have ongoing dialogues with several elected representatives (congressman, state legislator). We continue to provide insurance to our region, for both meetings and events. We also have a good fund flow; we pay our bills, and send remaining funds to NAWA two times a year.**

What additional information would you like to share with other conference participants?

**The Eastern Pennsylvania Region holds a great deal of history which we believe is meaningful to Narcotics Anonymous. We have a large number of addicts who were responsible for bringing our message to the east coast. We have some of the fellowship's longest running meetings. (with the exception of California). We have a great deal of maturity when looking at the region. We have successfully proven we are capable of sustaining our region, and have demonstrated growth within our boundaries. We know we have the support of many of the seated regions to become a seated region.**

Is there anything in particular you want to discuss at the conference?

**First, as an unseated region, will our requests for what we would like to discuss at the conference be generated on the floor, or just get lost in this report?**

**We would like to see the creation of a project group to investigate the use of current technology to allow tabulation of home group conscience world-wide to decide final conscience of CAR and CAT motions.**

**Presently there are no places or forums to hold conversations from the perspective of non-seated regions. We are asked to send regional reports, some of us attend the conference, yet we are excluded from small group discussions, unable to have access to information shared with seated delegates (i.e. ftp site, discussion board, delegate webinars). How can we as a fellowship adjust this problem to become as unified and inclusive as we say we are?**

**We would like to have a discussion regarding how other non-seated regions are finding support from their nearby regions who are seated, and to brainstorm solutions for our groups and how they can be supported and their voices heard (while the Fellowship is deciding on how to make changes to better address our seating concerns).**



## Facts about: Egypt Region

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Name of Regional Delegate .....	<b>Mahmoud S</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Sony</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region?.....	<b>6</b>
How many groups are in the region? .....	<b>57</b>
How many meetings take place each week in the region? .....	<b>194</b>
How many H&I panels take place each week in the region? .....	<b>194</b>
Number of members since WSC 2016? .....	<b>Growing</b>

## Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>12%</b>
What percentage comes from conventions and events?.....	<b>42%</b>
What percentage comes from literature sales? .....	<b>46%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$0</b>

## Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>12</b>
Does your RSC meet in the same place each time? .....	<b>Yes</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC?	
<b>Convention/Events; FD/Outreach; H&amp;I; Literature Distribution; Phonenumber; PR/PI;</b>	
<b>Project Based Workgroups; Translations; Website</b>	
Are any of these workgroups/committees new since the last WSC?.....	<b>Yes.</b>
<b>(Isolated area work group) for who recovery in isolated area. (Phone line committee)</b>	
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

**3 GSFs**

## Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. 1-The re-inclusion of the Sub-Committee of the outreach for the Support of Groups and the Sub-Committee for Fellowship Development was undertaken following a**

request from the Chair Support of Groups and its members and approved by the Regional Service Committee.

2- New guidelines were introduced after the inclusion of the two subcommittees and a joint plan and budget were developed for them.

3-A member of the committee presented a proposal for cooperation between the Middle Eastern Fellowships and the Sub-Committee for Fellowship Development. It was discussed, amended and sent to the Regional Service Committee, which in turn approved the proposal and adopted it as Egypt's fellowship proposal for the Middle East workshop.

3- Workshop ME NAWS 2017 Egypt's proposal was adopted at the above-mentioned workshops with the support of the representatives of the World Service Office. The Arab fellowships were agreed to discuss ways of cooperation between them, helping to increase unity among them.

4- In this group, Egypt is represented by the Committee for the Service of the Region and two meetings have been held by the Committee. Four meetings have been held so far through the International Information Network, which includes members from the Sudan, United Arab Emirates, Oman, Bahrain and Qatar (although absent from the workshop), Saudi Arabia and the last meeting A member from Iraq and another from Palestine were included

5- The committee moved to groups in Haram " Based Cairo Governorate", Port Said Governorate and Damnhour Governorate providing service workshops on topics requested by these groups.

6-As part of the continuation of the committee's service with the other committees, the committee coordinated with the Regional Service Committee and the Sub-Committee for Public Relations and in the presence of the sub-committee of literature at the sale point by organizing a workshop in the city of Cairo . The theme was "The twelve concepts of service in the fellowship and attended by a number of members from all governorates.

7- The Committee invited members of other service committees such as public relations and telephone lines. A working group of experienced members was established to reach those who could not reach our meetings for distance and help them choose a guide and open a meeting room if necessary. Two meetings were held for this group. Make a presentation about the telephone service and meet the committee every two weeks.

Have Issue Discussion Topic workshops been held in your region?

No

What kind of training and mentoring efforts take place in your region and/or its areas?

**CAR Workshops -WSO and WB roles- strong home group.**

Describe what kind of planning your region and/or its areas utilize.

**Annual plan for activities and budget approval**

Does your region or its areas have any shared services with other service bodies?

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**We do regional whatsapp group and Email domain for regional and website**

Successes with utilizing technology in new ways within your region and/or areas.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**1- Recovery day where members gathered and started putting posters on private pharmacies and shops after taking permission from owners to allow public to know about us.**

**2- The convention booth in Alex, which was 2 days this year and organizing the public day in a side room during that event as always there are public attending the convention.**

**3- Recovery carnival organized by activity committee, and PR did a discussion session for the members attending.**

**4- Presentation for an hospital where an addict was recovering there and added a poster thanking the hospital on behalf of the NA - so we made a meeting and presentation on how NA would deal with different facilities, and if any member would talk on behalf of the NA region.**

**5- Presentation to a governmental hospital to allow the H&I start their meeting there**

**6- Started developing a new way to allow the GSRs to edit their meetings' schedule online on the website directly.**

**7- Printed the 1st 2000 copy of Egypt's NA magazine.**

**8- Attended the ISAM with the WSO and PR Egypt chair was in service during the conference days.**

**9- Attended UAE public day and PR Egypt chair was in service beside the PR member of UAE.**

**10- Attended the MEWS PR Egypt chair was in service during these days**

**11- Making a short movie about NA to be used in announcing about us on the social media especially facebook.**

**12- Started a social media campaign to allow as much as we can to know about us**

**13- 2 Workshops in different areas with the FD and outreach committee about the 12 concepts.**

**14- Attending the loners/remote groups service with the FD and outreach committee to start**

**helping the loners/remote groups to work the program, have a sponsor and open meetings in their area.**

**15- Presentation to the a police major at the prison Dep. to allow us to reach the prisoners and tell them about NA.**

Number of conferences our PR/PI committees participate in/exhibit at: .....

Does your region have any type of NA phonenumber or a helpline?

**Yes. They answer the phones through multiplies phone devices with ONE number**

Do you have a regional website? ..... **Yes. <http://naegypt.org/>**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

## Reaching Decisions on WSC Issues

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Has your region hosted CAR workshops?

**Yes. 1-One big regional workshop and shared experience with RCMs, through whatsapp group**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Other community gathering, please describe below**

**√ Tally-one vote per Area; √ Discussion and vote by RCMs at RSC meeting; √ Delegate decisions to the RD/AD**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**Zonal and baby book issues**

Does your region engage in gathering a conscience for CAT material? ..... **No**

## Innovations and Challenges

---

What subject generated the most interest and discussion in your region this cycle?

**Conventions budgets and FD efforts and the collaboration with Sudan and Middle East workshops**

Please describe the most significant challenge your region has faced since WSC 2016

**Budgets for committees as due to the economic situation; Entering and approach the prisons; Applying the new system of service SSP**

Please describe some highlights or successes your region has experienced since WSC 2016

**Support Sudan fellowship - Facebook page as PR tool- New video for our fellowship**

What additional information would you like to share with other conference participants?

**How can we apply the SSP new system**

Is there anything in particular you want to discuss at the conference?

**The future and representation of WSC**

### Facts about: Finland Region

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Name of Regional Delegate .....	<b>John E</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Upi K</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>2</b>
How many areas are in the region?.....	<b>5</b>
How many groups are in the region? .....	<b>120</b>
How many meetings take place each week in the region? .....	<b>181</b>
How many H&I panels take place each week in the region? .....	<b>12</b>
Number of members since WSC 2016? .....	<b>Growing</b>

### Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>33%</b>
What percentage comes from conventions and events?.....	<b>33%</b>
What percentage comes from literature sales? .....	<b>33%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$2000</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>1</b>
How many times a year does your regional admin body meet virtually? .....	<b>2</b>
Does your RSC meet in the same place each time? .....	<b>Yes</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC?	

**FD/Outreach; H&I; Literature Distribution; PR/PI; Project Based Workgroups; Translations; Website**

Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

### Service Delivery & Best Practices

---

Are fellowship development (FD) or outreach efforts provided within your region?

**No**

Have Issue Discussion Topic workshops been held in your region?

**Yes. Atmosphere of Recovery in Service.**

What kind of training and mentoring efforts take place in your region and/or its areas?

**HI and PI training days**

Describe what kind of planning your region and/or its areas utilize.

**planning tool**

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

**We have started using online meeting service Zoom for additional region or committee meetings.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Participation in big national drug and mental health events for professionals and approaching the professionals with letters**

Number of conferences our PR/PI committees participate in/exhibit at: .....5

Does your region have any type of NA phonenumber or a helpline?

**Yes. Help line, it's every day from 6pm-8pm.**

Do you have a regional website? ..... **Yes. www.nasuomi.org**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes. We are going to have 5 workshops, the attendance is about 12-45 addicts. The hard work for the rd and ard is to translate the CAR for the fellowship. we use google sheet to collect the fellowship answers for the CAR. We do smaller workshops for areas and collect the answers in a big regional service conference**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**general discussion based on the interests of members**

Does your region engage in gathering a conscience for CAT material? ..... **No**

**No enough time to do the translation**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Literature sale, translation, drug replacement treatment**

Please describe the most significant challenge your region has faced since WSC 2016

**Re-organizing the literature sales. Now we have a central literature storage and new web shop coming.**

Please describe some highlights or successes your region has experienced since WSC 2016

**PI and PR, (NA input in professional literature)**

What additional information would you like to share with other conference participants?

-

Is there anything in particular you want to discuss at the conference?

-

**Facts about: Florida Region**

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Name of Regional Delegate ..... **Biff K**  
 Have you attended a WSC before? How many? ..... **Yes, 6**  
 Name of Alternate Delegate ..... **Kristi-Beth F**  
 Have you attended a WSC before? How many?..... **No**  
 How long is the RD term in your region?..... **2 yrs**  
 How many areas are in the region?..... **21**  
 How many groups are in the region? ..... **760**  
 How many meetings take place each week in the region? ..... **1400**  
 How many H&I panels take place each week in the region? ..... **410**  
 Number of members since WSC 2016? ..... **Staying the same**

**Budget (Currency is in US dollars unless otherwise specified)**

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Percentage of the RSC’s annual budget that comes from group & area contributions. .... **100%**  
 What percentage comes from conventions and events?..... **0%**  
 What percentage comes from literature sales? ..... **0%**  
 Total money region contributed to your zonal forum during your last fiscal year? ..... **\$0**

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?..... **6**  
 How many times a year does your RSC meet virtually? ..... **0**  
 How many times a year does your regional admin body meet virtually? ..... **10–12**  
 Does your RSC meet in the same place each time? ..... **No**  
     **4 times a year in Orlando; 2 times a year in Tampa**  
 Does your region have a regional office? ..... **Yes**  
 Does your region have a regional convention? ..... **Yes** Attendance is: **staying the same**  
 What committees or workgroups do you have at your RSC?  
     **Convention/Events; FD/Outreach; H&I; Human Resources; Phonenumber; PR/PI; Project Based Workgroups; Regional Service Office; Website; Other - Corrections; Mentorship**  
 Are any of these workgroups/committees new since the last WSC?..... **Yes.**  
     **Corrections and Mentorship**  
 Does your RSC meeting use CBDM to reach decisions? ..... **Yes**  
 Do any of your areas use CBDM to reach decisions? ..... **Yes**  
 Comments about how that works:  
     **Some better than others most use a hybrid form of CBDM**

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?  
     **Yes. We have resource coordinators for H & I , PR/phoneline, IT, Corrections**  
     **We have the following workgroups that also meet:**



**Working with Treatment Centers re attendance at meetings, Mentorship, and various other workgroups as needed**

Have Issue Discussion Topic workshops been held in your region?

**Yes. There have been IDT workshops presentations by the AD/RD team to the RSC on Sat am for RCMs and other interested members. The RD/AD travel to areas that request IDT workshops, and the IDT workshops are also presented at the Regional convention and some of the area conventions as well. The RD/AD team teach the RCM how to do IDT workshops**

What kind of training and mentoring efforts take place in your region and/or its areas?

**There is a Mentorship workgroup that meets regularly to design and provide mentorship tools to Areas and individuals as well as direct mentorship when it is appropriate**

Describe what kind of planning your region and/or its areas utilize.

**Project plans and workgroups**

Does your region or its areas have any shared services with other service bodies?

**Yes. toll free statewide phonenumber,with So Florida Region, and Alabama-NW Florida Region. PR efforts with the South Florida Region. We also work with the SEZF re: PR task force and H&I task force**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**The RD/AD team reach out to the RCMs on a regular basis to see if they or their areas have any needs or wants that we can assist them with**

Successes with utilizing technology in new ways within your region and/or areas.

**Zoom meetings with the Admin body. We are experimenting with Zoom CAR/CAT workshops with remote areas or those that are not hosting workshops**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**FAADA and other Meetings and conferences held in the regions, Area workshops, supporting areas directly with their local PR efforts, participating in Zonal PR task force**

Number of conferences our PR/PI committees participate in/exhibit at: .....**3-4**

Does your region have any type of NA phonenumber or a helpline?

**Yes. Local area helplines and a toll free helpline state wide**

Do you have a regional website? ..... **Yes. [www.naflorida.org](http://www.naflorida.org)**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes. So far we have had 3 in 3 different locations attended by members from 9 areas. We have 2 more scheduled including at least one of them using Zoom to areas that can't attend**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per group**

**We also have an assembly where the GSRs can turn in their tallys or they can be turned in electronically**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**IDTs, Lit survey, tool boxes and reports**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**there is a ballot on the CAT motions proposals and questions..Will be collected electronically or at the assembly**

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**FIPT, DRT/MAT especially how welcoming are we?**

Please describe the most significant challenge your region has faced since WSC 2016

**No significant challenges other than the normal communication between Regional resource coordinators and are coordinators/ sub-committee chairs**

Please describe some highlights or successes your region has experienced since WSC 2016

**BMLT. Better understanding of the role of Zones, more participation in Zonal task forces. Pro active on IDT and other workshops. Enthusiasm for hosting WCNA 37**

What additional information would you like to share with other conference participants?

**We are looking forward to welcoming you in August to a small party in Orlando. We would appreciate all those interested in volunteering for WCNA going to the na.org website and signing up.**

**SEE YOU IN AUGUST!!!!**

Is there anything in particular you want to discuss at the conference?

**Focused literature including but not limited to dealing with our sponsors aging. Common needs meetings and their importance**

**Facts about: Freestate Region**

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Name of Regional Delegate .....	<b>Craig R</b>
Have you attended a WSC before? How many? .....	<b>Yes, 16</b>
Name of Alternate Delegate .....	<b>Trisha C</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region?.....	<b>10</b>
How many groups are in the region? .....	<b>663</b>
How many meetings take place each week in the region? .....	<b>797</b>
How many H&I panels take place each week in the region? .....	<b>54</b>
Number of members since WSC 2016? .....	<b>Growing</b>

**Budget (Currency is in US dollars unless otherwise specified)**

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Percentage of the RSC’s annual budget that comes from group & area contributions.....	<b>100%</b>
What percentage comes from conventions and events?.....	<b>0%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$0</b>

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?.....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>Yes</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: staying the same</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; H&I; Literature Distribution; Phonline; PR/PI; Regional Service Office; Website**

Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>
Comments about how that works:	

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?

**No**

Have Issue Discussion Topic workshops been held in your region?

**Yes. We have a regional assembly 2 times a year that is mostly IDT based. Also our regional off month is discussion based which is held every other month.**

What kind of training and mentoring efforts take place in your region and/or its areas?

**When someone takes on a position they are guided through the first year (or 2) as an alternate, co or vice. This allows the person to learn the duties and processes before taking the position.**

Describe what kind of planning your region and/or its areas utilize.

**During our regional meeting we set time aside to plan what topics will be discussed at the off month regional meeting. During the zonal meetings we discuss an agenda for the next webinar.**

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas.

**Our web servant lives out of state so during the regional meeting she will facetime into the meeting and give her report.**

Successes with utilizing technology in new ways within your region and/or areas.

**Not in the regions or areas. The autonomy zone holds 2 webinar meetings annually which allows us to communicate and share ideas more frequently.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Our PR members are very important in providing information to people that may not know about NA or doesn't have access to information. Places literature is distributed include: hospitals, treatment centers, clinics, detoxes, correctional facilities, probation offices and shelters.**

Number of conferences our PR/PI committees participate in/exhibit at: ..... **1**

Does your region have any type of NA phoneline or a helpline?

**Yes. The freestate phone line committee has a 24 hour manned service that has shifts split between all 10 areas.**

Do you have a regional website? ..... **Yes. www.fsrna.org**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes. The Freestate region hosted a CAR workshop Jan. 13th and had a good turnout with about 30 people in attendance. We have several more workshops coming up in the different areas.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **No**

Does your region discuss the parts of the CAR not related to motions? .....

**If time allows we discuss the other non motion parts in the CAR.**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**The CAT conscience is gathered the same way as the CAR where each homegroup turns in a tally sheet which is then totaled.**

## Innovations and Challenges

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What subject generated the most interest and discussion in your region this cycle?

**Our region has mainly been discussing the Future of the WSC that has come out.**

Please describe the most significant challenge your region has faced since WSC 2016

**Our regional delegate moved out of state and resigned as the CAR report leaving the unexperienced RDA to carry out the duties. Luckily Craig moved into the region and stepped up into the RD position!**

Please describe some highlights or successes your region has experienced since WSC 2016

**Meeting attendance and participation is up and more meetings are being started to accommodate all addicts.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

### Facts about: Georgia Region

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Name of Regional Delegate .....	<b>Jeremy L</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Bob D</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region?.....	<b>16</b>
How many groups are in the region? .....	<b>263</b>
How many meetings take place each week in the region? .....	<b>504</b>
How many H&I panels take place each week in the region? .....	<b>20</b>
Number of members since WSC 2016? .....	<b>Growing</b>

### Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>35000%</b>
What percentage comes from conventions and events?.....	<b>0%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$1000</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>Yes</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: staying the same</b>
What committees or workgroups do you have at your RSC?	

#### **H&I;**

#### **PR/PI**

Are any of these workgroups/committees new since the last WSC?.....	<b>Yes</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

**We have a good model that, the areas seem to follow well, and works well, I believe that there are only a couple of areas of our region that have not adopted.**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**No**

Have Issue Discussion Topic workshops been held in your region?

**No**

What kind of training and mentoring efforts take place in your region and/or its areas?

**None**

Describe what kind of planning your region and/or its areas utilize.

**Admin and Subcommittees plan on a yearly basis**

Does your region or its areas have any shared services with other service bodies?

**Yes. Our zonal forum have Zoom conference and BMLT is used for all regions in the Zone**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**Yes area collaboration at an all time high. and we now have a Metro Service body which brings all the areas in the Metro Atlanta area together.**

Successes with utilizing technology in new ways within your region and/or areas.

**Zoom conferences.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Conferences, Learning Days, Pride Festival, and Gwinnett County Fair**

Number of conferences our PR/PI committees participate in/exhibit at: .....**4**

Does your region have any type of NA phonenumber or a helpline?

**Yes. All areas have a full access helpline which is answered remotely and also have access to a live person if required.**

Do you have a regional website? ..... **Yes. <http://grscna.com>**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes. So far we have had 3 CAR and 4 more are scheduled before our March RSC, average attendance is 25**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Discussion and vote by RCMs at RSC meeting**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**The workshops daily focus on the motions in the CAR, but there are strong suggestions to throughout the CAR process for members to ready and ask question of the RD/RDA via phone or email**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**It will be done by straw poll and votes at the region.**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**Baby Blues and the Future of the WSC**

Please describe the most significant challenge your region has faced since WSC 2016

**We are now in the process fo writing an GA History book.**

Please describe some highlights or successes your region has experienced since WSC 2016

**East Coast Convention, History Book and donations to Raws**

What additional information would you like to share with other conference participants?

**None**

Is there anything in particular you want to discuss at the conference?

**Nothing more than we already have on out plates.**



**Facts about: German Speaking Region**

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Name of Regional Delegate ..... **Nima A**  
 Have you attended a WSC before? How many? ..... **Yes, 2**  
 Name of Alternate Delegate ..... **Gerhard Z**  
 Have you attended a WSC before? How many?..... **No**  
 How long is the RD term in your region?..... **since July 2917 its 4 Years**  
 How many areas are in the region?.....**7**  
 How many groups are in the region? .....**270**  
 How many meetings take place each week in the region? .....**290**  
 How many H&I panels take place each week in the region? .....**50**  
 Number of members since WSC 2016? ..... **Staying the same**

**Budget (Currency is in US dollars unless otherwise specified)**

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Percentage of the RSC’s annual budget that comes from group & area contributions.....**30%**  
 What percentage comes from conventions and events?..... **20%**  
 What percentage comes from literature sales? ..... **50%**  
 Total money region contributed to your zonal forum during your last fiscal year? ..... **\$1725**

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?.....**3**  
 How many times a year does your RSC meet virtually? .....**0**  
 How many times a year does your regional admin body meet virtually? .....**0**  
 Does your RSC meet in the same place each time? ..... **Yes**  
 Does your region have a regional office? ..... **Yes**  
 Does your region have a regional convention? ..... **Yes Attendance is: staying the same**  
 What committees or workgroups do you have at your RSC?

**Convention/Events; H&I; Literature Distribution; PR/PI; Project Based Workgroups; Regional Service Office; Website**

Are any of these workgroups/committees new since the last WSC?..... **Yes**  
 Does your RSC meeting use CBDM to reach decisions? ..... **Yes**  
 Do any of your areas use CBDM to reach decisions? ..... **Yes**

Comments about how that works:

**we try to use CBDM, but it doesn’t work allways then we vote.**

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?

**No**

Have Issue Discussion Topic workshops been held in your region?

**Yes. How do we translate our literature in future**

What kind of training and mentoring efforts take place in your region and/or its areas?

**H&I , phonline**

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies?

**Yes. regional webteam with the webteams of the areas  
and also the H&I Committees**

Has your region discussed where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

Number of conferences our PR/PI committees participate in/exhibit at: .....

Does your region have any type of NA phonline or a helpline?

**Yes**

Do you have a regional website? ..... **Yes. [www.narcotics-anonymous.de](http://www.narcotics-anonymous.de)**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**No**

Which method does your community use to reach a conscience on the CAR? (check one only)

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**literature translation -PR movie - viral movie-  
revising the Convention guidelines - revising the structure of the RSC - regional  
phonline**

Please describe the most significant challenge your region has faced since WSC 2016

**how to translate our literature in future**

Please describe some highlights or successes your region has experienced since WSC 2016

**PR movie - viral movie - regional phonline**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

### Facts about: Grande Sao Paulo Region

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Name of Regional Delegate .....	<b>Edison Z</b>
Have you attended a WSC before? How many? .....	<b>Yes, 2</b>
Name of Alternate Delegate .....	<b>Roberto M</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region?.....	<b>16</b>
How many groups are in the region? .....	<b>261</b>
How many meetings take place each week in the region? .....	<b>915</b>
How many H&I panels take place each week in the region? .....	<b>52</b>
Number of members since WSC 2016? .....	<b>Growing</b>

### Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>60%</b>
What percentage comes from conventions and events?.....	<b>40%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$400</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>Yes</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; FD/Outreach; H&I; Literature Review; Phonenumber; PR/PI; Regional Service Office; Translations**

Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>
Comments about how that works:	

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. Our region comprises a territory of 38,176.53 km<sup>2</sup> with a population of 25.763.767 inhabitants distributed in 96 municipalities, belonging to the state of São Paulo. One of that municipalities belong of the state of Rio de Janeiro.**

**We are located between the regions Brazil Sul, HOW and Rio de Janeiro (geographically) with whom we have good relations and we perform services in unity whenever possible.**

The main activities carried out in 2017 were:

- Specific bi-monthly meetings, bringing together outreach servers from all areas;
- Outreach project of extension - taking NA meetings to the Vale do Ribeira poorest part of the state of São Paulo. In the area of coverage of 14 municipalities in the offers 3 meetings (AA 1 meeting);
- Outreach community-with weekly meetings providing the members study of principles (traditions and concepts) and trainings such as coordinating a meeting of in for example and among others;
- Presented bulletins to our members, the declaration of vision of the regional services and the main decisions of hospitals and institutions, so that our members stay up to date (for the newcomer to have access to the information);
- Meeting of Secretaries (meeting coordinators), where our delegate was able to speak directly with the newcomers in the service giving value to those who open the doors of our groups for the meetings to happen;
- Participation in study and work integrated with the "outreaches" of the other Brazilian regions in unity with a lot of exchange of experiences.

Have Issue Discussion Topic workshops been held in your region?

**Yes. Secretary's meeting, CAR's study**

What kind of training and mentoring efforts take place in your region and/or its areas?

**In the region we seek to train HI, Public Relations, Outreach and Phonline, as well as delegate tasks to the áreas of our region. Our LTC subcommittee regional is involved with the other subcommittees of São Paulo (2) supporting and exchanging experience.**

Describe what kind of planning your region and/or its areas utilize.

**We work in our Areas and Region, with annual planning, analyzing a demand for Services such as Long Range, Hospitals and Institutions and Public Relations, soon after analysis of financial resources to cover this demand.**

Does your region or its areas have any shared services with other service bodies?

**Yes. Convention in Unity with CSR HOW Brasil and PR efforts at the state level**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**We don't have it.**

Successes with utilizing technology in new ways within your region and/or areas.

**We don't have it.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Cooperation relationships with state and municipal public bodies:**

- State Public Ministry, serving justice forums with information panels to the public for the authorities (judges, prosecutors and officials), plus to the defendants, plenary panels directed by therapeutic justice, we also serve the central Alternative feathers. We also work together with the H&I in the openings and maintenance of the prison panels.
- State and Municipal public health, currently on many services fronts, as meetings in several secretariats serving requests from these sectors that elect anonymous narcotics as another viable program to act in several phases of projects of Public policy on drugs,

recently the Legislative Assembly of the state of São Paulo added by law, the word "recovery" in projects that were previously only "prevention", becoming official policy of prevention and recovery on drugs. We make numerous information panels to the public in all the spheres of professionals involved, besides the support in the opening of the panels of hospitals and institutions.

-Education, we maintain the PI panels (Public Relations) in schools at all levels of the Fundamental to the Superior, maintaining this practice of service since it arrived in the country.

-In public transportation of great mass, we make collages of posters in buses, Metro and trains, both in vehicles and at boarding stations.

We also serve in the particular scope many of the above topics in NGOs, associations, etc... Many requests for services through Site and hotlines help, are attendances for SISPAT (International Week for Prevention of work accidents) by companies of various segments, interests of various media professionals.

The Regional PI comes internally within the membership fomenting within the groups environments, subjects related to our public image and the responsibility of the member.

Number of conferences our PR/PI committees participate in/exhibit at: .....2

Does your region have any type of NA phonenumber or a helpline?

Yes. The Grande São Paulo region has 4 active numbers of help line (phonenumber). That's three mobile phones and a landline. The landline is in the office of the Grande São Paulo region. We have a hired employee who works in business hours making the calls. Our employee is a addict in recovery. Currently, 4 CSA's contribute physician to the Help line (phonenumber) service in our office. The shifts are 2 hours long and can be weekly, fortnightly or monthly. The physician covers the employee's absence on weekends and after business hours. We return to the messages left in the electronic secretariat and our attendance lasts for at most 10 minutes not to block the line for a long time. To become an attending, the server has to go through 3 trainings and then 3 accompaniments answering the phone under the supervision of another more experienced attending. Only after this step, the server can start the calls if the Subcommittee to which he responds considers the fit for the service. We keep a census and detail of all our calls.

By the beginning of this year, there were 5 mobile numbers to assist the help line (phonenumber) in our region, but a project led by the Grande São Paulo region and supported by the CSA's and the groups has singled out 3 of these hotline numbers in a unique number of attendance. The 3 numbers responded to the same area code (DDD 012). The 3 CSA's have joined efforts and resources to focus and improve attendance. Today, there are more servers and resources to keep this service running with quality. They still lead attendance via WhatsApp. The unification of numbers is a reality of service nowadays in our region that believes in the possibility of a unique, national and free number of Narcotics Anonymous.

In these 4 active mobile numbers today, we make service per messaging application (WHATSAPP) in two of these numbers. Present time, a service manual on attendance via messaging applications has been developed by the Grande São Paulo region.

The subcommittees of the help line (phoneline) of the region of São Paulo maintains good contact with other regions of the country and participates in events in order to propagate the service of "line of help" in other regions.

In 2017, only our landline in the Regional office received 4420 successful links. In 2017, the regional subcommittee created a unified Help line (phoneline) census that compiles on the Internet itself the data provided by all the region's active subcommittees in one place. Similarly, you have developed a project on Google Drive that provides access to RGSP's help line (phoneline) data to anyone who wants it through a simple click.

Online, reports of subcommittees, censuses, service literature, and other information are found. The Bureau provided training to the servers that today fill out their reports directly online making information more agile and democratic as everyone who wishes has access.

Do you have a regional website? ..... **Yes. national website [www.na.org.br](http://www.na.org.br)**  
 If yes, do you keep your meeting information updated on the website? ..... **Yes**

### Reaching Decisions on WSC Issues

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Has your region hosted CAR workshops?

**Yes. We had 07 workshops with participation of approximately 30 to 100 members.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Other community gathering, please describe below**

**Tally-one vote per Area; Discussion and vote by GSRs at regional workshop/assembly**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

**We do not have time to discuss the CAT in view of the calendar of WSC**

### Innovations and Challenges

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What subject generated the most interest and discussion in your region this cycle?

**Our Region having a seat at the WSC has been, without a doubt, the most interesting subject here. It gave us great motivation and unity in our efforts to serve.**

Please describe the most significant challenge your region has faced since WSC 2016

**Going back to the old service system where the Public Information, H&I and Outreach are not just a part of the Public Relations Subcommittee but independent subcommittees instead. Plus, organizing the H&I service along the prison system, which included the "project letter". (pen pal). Besides, we united the H&I service members, reducing many of our problems though an H&I Manual, developed and approved at the RSC.**

Please describe some highlights or successes your region has experienced since WSC 2016

**Public acknowledgment from São Paulo State Government of NA as a "viable recovery program" - The State Bill 943/2016 declaring NA as "public utility service" was presented through a work committee at the State Legislative House. After over 3 decades, the word "recovery" was included at the annual event "Prevention and Combat to Drugs", now called "Prevention and Recovery of Alcohol and Drug Use". The H&I service at State prisons are now more easily accepted.**

What additional information would you like to share with other conference participants?

**We are mapping our region, with logistic information, defining priorities at specific meetings as to direct our efforts accordingly. Always following our Second Concept. The Literature Translation and Revision service has become more attractive and we have more literature in our own language.**

Is there anything in particular you want to discuss at the conference?

**What is being done and how big the effort, to carry the message to those countries and communities where NA is not present. Any experience that could be shared about it and help us with the same purpose.**

**Facts about: Greater Illinois Region**

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Name of Regional Delegate ..... **John H**  
 Have you attended a WSC before? How many? ..... **Yes, 5**  
 Name of Alternate Delegate ..... **Blaine H**  
 Have you attended a WSC before? How many?..... **No**  
 How long is the RD term in your region?..... **2 Years**  
 How many areas are in the region?..... **6**  
 How many groups are in the region? ..... **76**  
 How many meetings take place each week in the region? ..... **175**  
 How many H&I panels take place each week in the region? ..... **6**  
 Number of members since WSC 2016? ..... **Growing**

**Budget (Currency is in US dollars unless otherwise specified)**

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Percentage of the RSC’s annual budget that comes from group & area contributions. .... **80%**  
 What percentage comes from conventions and events?..... **20%**  
 What percentage comes from literature sales? ..... **0%**  
 Total money region contributed to your zonal forum during your last fiscal year? ..... **\$**

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?..... **4**  
 How many times a year does your RSC meet virtually? ..... **0**  
 How many times a year does your regional admin body meet virtually? ..... **0**  
 Does your RSC meet in the same place each time? ..... **No**

**We rotate each quarter.**

Does your region have a regional office? ..... **No**  
 Does your region have a regional convention? ..... **Yes Attendance is: increasing**  
 What committees or workgroups do you have at your RSC?

**Convention/Events; H&I; Phonline; PR/PI; Website**

Are any of these workgroups/committees new since the last WSC?..... **No**  
 Does your RSC meeting use CBDM to reach decisions? ..... **No**  
 Do any of your areas use CBDM to reach decisions? ..... **No**

Comments about how that works:

**We use Majority vote, however, we always have open sharing on every topic that gets voted on. Having said that if someone that votes "nay" & voices their reasons then the group would take that into consideration so I would say that its not usually black & white. There is generally always compromise or an overall "in best interest" state of mind1**

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?



No

Have Issue Discussion Topic workshops been held in your region?

No

What kind of training and mentoring efforts take place in your region and/or its areas?

**Each position has a CO or a Vice position also.**

**We value "Spirit of rotation" & emphasize it**

**We state usually 30-60 days of mentorship with each position IF a Vice/Co is not stepping up directing into a position following their predecessor.**

**Most Vice/Co terms are 1-2 years so that the NORMAL amount of mentor-ship.**

Describe what kind of planning your region and/or its areas utilize.

**I would say we are pretty thorough & try not to overpolicy everything! :)**

**Everything is discussed & we have subcommittees for each position.**

**We have lots of participation in most areas & our Region is pretty well balanced.**

Does your region or its areas have any shared services with other service bodies?

No

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**None that we are aware of.**

Successes with utilizing technology in new ways within your region and/or areas.

**We are actually probably behind the times with tech. Our webmaster position is probably the one we have the most attrition with.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**We have a few energetic individuals carryout PR work in our Region & usually are at a pretty vast amount of events throughout our Region.**

**Recovery Walks, Fight Addiction events, etc**

**Poster drives & setting up tables/booths at events.**

**I believe we have approximately 125+ places within our region that we send meeting lists to monthly & communicate with.**

Number of conferences our PR/PI committees participate in/exhibit at: .....5

Does your region have any type of NA phoneline or a helpline?

**Yes. We use a service that sends out a call to a list of numbers & whoever answers first, fields the call.**

**We have several policies for our members to adhere to.**

**Each Area has volunteers & we typically have 4 hour increments for a member to be available for. Its 24 hours.**

**We give meeting locations, a helpful ear, words of encouragement & usually inform them to go to a meeting.**

**We receive calls weekly, if not daily.**

**We use Phone.com**

Do you have a regional website? ..... **Yes. <http://centralillinoisna.org>**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes. We have hosted CAR workshops for as long as I can remember.**

**We typically always meet in 1 of 2 locations.**

**Average attendance is 10+ ...No more than 20 sadly.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per member**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**We read the entire CAR.**

Does your region engage in gathering a conscience for CAT material? ..... **No**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**LGBTQ**

**Phone.com**

Please describe the most significant challenge your region has faced since WSC 2016

**Regional positions? New people to step up to fulfill positions. We have usually the same faces with the same hats due to not many people willing to be of service at Region.**

Please describe some highlights or successes your region has experienced since WSC 2016

**We have a new area in our region**

**Beyond that our meetings & numbers have been growing**

**Events are also growing**

**We are becoming more self supporting**

**The message is being carried More & MORE**

What additional information would you like to share with other conference participants?

**We are simply honored to continue to be a part of the process & the solution**

Is there anything in particular you want to discuss at the conference?

**Just carry the conscience of my Region**

## Facts about: Greater New York Region

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Name of Regional Delegate .....	<b>Bob W</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Mitchell S</b>
Have you attended a WSC before? How many?.....	<b>Yes, 14</b>
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region? .....	
How many groups are in the region? .....	<b>557</b>
How many meetings take place each week in the region? .....	<b>657</b>
How many H&I panels take place each week in the region? .....	<b>254</b>
Number of members since WSC 2016? .....	<b>Shrinking</b>

## Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>93%</b>
What percentage comes from conventions and events?.....	<b>7%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$300</b>

## Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>12</b>
Does your RSC meet in the same place each time? .....	<b>Yes</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>No</b> Attendance is:
What committees or workgroups do you have at your RSC?	

**Convention/Events; FD/Outreach; H&I; Human Resources; Literature Distribution; Literature Review; Phonline; PR/PI; Project Based Workgroups; Regional Service Office; Translations; Website**

Are any of these workgroups/committees new since the last WSC?.....	<b>Yes</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>
Comments about how that works:	

## Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**The Greater New York Region has a lot of meetings and most communities are serviced.**

Have Issue Discussion Topic workshops been held in your region?

**Yes. Atmosphere of Recovery in Service**

**Creating Strong Home Groups**

What kind of training and mentoring efforts take place in your region and/or its areas?

**We held a GSR assembly which focused on service basics. The areas also do orientations for GSRs.**

Describe what kind of planning your region and/or its areas utilize.

**Primarily budget planning**

Does your region or its areas have any shared services with other service bodies?

**Yes. Regional Service Office provides literature on demand to all the areas and also service bodies from other regions. We are the only brick and mortar RSO in the North East Zone.**

Has your region discussed where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas.

**The Regional admin body with the RSO Board of Directors went on a tour of all the areas making a presentation about services offered and the importance of unity.**

Successes with utilizing technology in new ways within your region and/or areas.

**We have a state of the art Regional webpage which includes a literature shopping cart: meetings, calendar, literature sales.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Most PR is done on the area level as a result of the large NA recovery community. We have lots of members and a corresponding large presences in the local communities.**

Number of conferences our PR/PI committees participate in/exhibit at: ..... **0**

Does your region have any type of NA phonenumber or a helpline?

**Yes. 24/7 phone line with calls forwarded to member's personal phones**

Do you have a regional website? ..... **Yes. newyorkna.org**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes. 6 workshops / 10 to 50 members / plus we are working on electronic voting similar to the WSC literature surveys.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Regional Convention and Finances concerning the Regional Service Office**

Please describe the most significant challenge your region has faced since WSC 2016

**Storage of Trusted Servants / Unmanageability related to Regional Service Office / Attempt to Develop Multi-Area support for the Regional Convention / The breakaway of an area which further complicates multi-regional unity and/or unification**

Please describe some highlights or successes your region has experienced since WSC 2016

**The Regional Service Office was saved and the turnaround removed a source of inter-area disunity. Given the importance of NYC as a city and media global media center we feel that this RSO has an importance to NA as a whole.**

What additional information would you like to share with other conference participants?

**Its difficult to engage members on local issues and its almost impossible to hold their attention on WSC issues. We want members to direct service but the CAR does not resonate with the members. In WSC 1996 we expressed a desire to reduce the total number of representatives and provide equal representation to all geographic entities. Fast forward: 2018 the WSC has grown and the global representation is less equitable. The WSC still has a value in being an event that inspires members to be of service. We get to see the global face of the NA fellowship and bring that back to our local communities. As far as a business decision making body the current WSC with Regional CAR motions and rushed WSC discussions it needs an overhaul. We have have some CAR motions which present an opportunity to address some of the challenges and I look forward to carrying my Region's conscience to the 2018 WSC.**

Is there anything in particular you want to discuss at the conference?

**Future of the WSC / How Can NAWS Give Regions More Support / FIPT**

**Facts about: Greater Philadelphia Region**

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Name of Regional Delegate ..... **Billy W**  
 Have you attended a WSC before? How many? ..... **Yes, 1**  
 Name of Alternate Delegate ..... **Claerence A**  
 Have you attended a WSC before? How many?..... **No**  
 How long is the RD term in your region?..... **2 years**  
 How many areas are in the region?..... **11**  
 How many groups are in the region? ..... **555**  
 How many meetings take place each week in the region? ..... **555**  
 How many H&I panels take place each week in the region? ..... **30**  
 Number of members since WSC 2016? ..... **Growing**

**Budget (Currency is in US dollars unless otherwise specified)**

---

Percentage of the RSC’s annual budget that comes from group & area contributions. .... **90%**  
 What percentage comes from conventions and events?..... **3%**  
 What percentage comes from literature sales? ..... **7%**  
 Total money region contributed to your zonal forum during your last fiscal year? ..... **\$0**

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?..... **6**  
 How many times a year does your RSC meet virtually? ..... **0**  
 How many times a year does your regional admin body meet virtually? ..... **0**  
 Does your RSC meet in the same place each time? ..... **Yes**  
 Does your region have a regional office? ..... **No**  
 Does your region have a regional convention? ..... **Yes Attendance is: staying the same**  
 What committees or workgroups do you have at your RSC?

**Convention/Events; H&I; Phonline; PR/PI; Project Based Workgroups; Website**

Are any of these workgroups/committees new since the last WSC?..... **Yes**  
 Does your RSC meeting use CBDM to reach decisions? ..... **Yes**  
 Do any of your areas use CBDM to reach decisions? ..... **Yes**

Comments about how that works:

**We use at Region a hybrid form of CBDM, which allows for motions from Areas that don't use CBDM. We are still growing with this and aren't completely efficient with it yet. We are trying to teach Areas that are interested in CBDM.**

**Service Delivery & Best Practices**

---

Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. We don't have an official FD committee, this effort take place thru PR. We have focused on Halfway houses, VA admin, and Hospitals as a push for Outreach.**

Have Issue Discussion Topic workshops been held in your region?

No

What kind of training and mentoring efforts take place in your region and/or its areas?

**We have started to implement different forms of training/mentorship, such as GSR workshops. Our Region has always been very strong in Service Workshops, Marathons, and Learning days. Over the last 2 yr cycle we set up a Mentorship Workgroup to see how, where, and if we wanted this in our Region as a subcommittee, however, the feedback we got was that there was no real demand or willingness, so we just recently disbanded the Workgrp.**

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies?

**Yes. Meeting List and to some degree IT subcommittee. We share a Mtg list with EPARNA, which is a suburb of Philly.**

Has your region discussed where NA does not exist in your region? ..... Yes

Successes with communication strategies in your region and/or its areas.

**We've had great success here. We saw that the distance between groups/Areas and Region is great and without a strong determination to communicate regularly an air of suspicion and rumor is fostered. We are a large Region and for most people the Region was some "other" group of people and we needed to break this down. Greater transparency and face-to-face time went a long way to improve the unity between all service bodies. Another question we asked ourselves was how do we make Regional service more user friendly. The general reputation that all Regional services in the world carry needed to be looked at. Are we practicing a Spirit of Recovery? Is it more important how we treat each other versus any given motion? When people come to Region for the first time will they say there is a place for me here? Great growth and improvement here.**

Successes with utilizing technology in new ways within your region and/or areas.

**We've been growing with an IT subcommittee that has upgraded our website much. They have also added other IT goodies to our toolbox; direct electronic Regional reports to website, Discussion board for service members, Area web pages, event boards, and a lot more... This is a tricky service position that is dependent on strong tech people willing to serve. Our experience in the past has been without strong individuals our tech stuff tends to fall apart.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**We have a very active PR subcommittee at the Region and some at the Areas. We do all the traditional PR activities: Posters, Reachout, Presentations, Public Events, etc., We do however suffer from a lack of manpower on PR at Region and the Area levels.**

**Willingness to serve here has to be manufactured somewhat!**

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonenumber or a helpline?

**Yes. Phonenumber is strong and well established in our Region. We are currently trying to fill up the calendar with Spanish speaker availability.**

Do you have a regional website? ..... Yes. [www.NaWorks.org](http://www.NaWorks.org)

If yes, do you keep your meeting information updated on the website? ..... **Yes**

### **Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes. 4-5 per cycle. Attendance varies depending on location but the average might be 30.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per Area**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**We try to give updates on all important matters effecting NA as a whole.**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### **Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Do we need/want a Regional Convention anymore? How to better reach professionals and Gov't officials in our Region thru PR. We also like to stay conscious of Black/White unity in our Region. This is something that we have worked on, Greater Unity, thru th**

Please describe the most significant challenge your region has faced since WSC 2016

**We have indentified a group that we think is sorely underrepresented in our meetings- Inner-city Youth/Black Youth. This is something we will be spending some time on over the next 2 year cycle. We want anyone who reads this and has some experience with this to please share with us some of you're best practices.**

**Other Regional challenges is our Tax status with the Feds and State Gov'ts. We apparently let some paperwork go too long and are now having to go thru a long process to get this back on track- pain in the ass that nobody at Region is happy about.**

Please describe some highlights or successes your region has experienced since WSC 2016

**We have had great success with our unity efforts from Region to Areas to groups. We have made a concerted effort to turn around some of myths, preceptions, and suspicions of Region. We have done this thru Area presentations on a rotating basis. Talking about the things that are going on at Region, seeing who's in service, talking about the "money" always, and trying to make Region an attraction. Over the last several years we have also requested that any conventions/marathons/spkr jams include a slot for a Regional panel to answer questions and talk about whats going on. Great success with this and has made Region a more loving place.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**Inner-city Youth outreach.**

**Zones**



### Facts about: Greece Region

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Name of Regional Delegate .....	<b>Mado K</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	<b>Vaggelis K</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>4 years</b>
How many areas are in the region?.....	<b>3</b>
How many groups are in the region? .....	<b>44</b>
How many meetings take place each week in the region? .....	<b>117</b>
How many H&I panels take place each week in the region? .....	<b>3</b>
Number of members since WSC 2016? .....	<b>Growing</b>

### Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>47%</b>
What percentage comes from conventions and events?.....	<b>43%</b>
What percentage comes from literature sales? .....	<b>10%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>6</b>
Does your RSC meet in the same place each time? .....	<b>Yes</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: decreasing</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; FD/Outreach; H&I; Human Resources; Literature Distribution; Literature Review; Phonline; PR/PI; Project Based Workgroups; Regional Service Office; Translations; Website**

Are any of these workgroups/committees new since the last WSC?.....	<b>Yes</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>
Comments about how that works:	

**We try to take decisions on a CBDM basis. If issues continue to a non practical level we vote. Meaning there is no more time left for discussion and we have reached the end of mtg time while the issue cannot take any more postponing, we vote. Basically we use both. We rely a lot on the judgement of the chair because we don't have guidelines we are in the process of writing them.**

## Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. There is a fellowship development committee within the North Greece Area.**

**There is no regional fellowship development committee. They work with loners in cities that don't have meetings and help them to start one.**

Have Issue Discussion Topic workshops been held in your region?

**Yes. 1. There is an ongoing workshop on chairing meetings at the largest meeting in**

**Athens which has a lot of newcomers and 17 mtgs at the same place (we actually rent the place).**

**2. There has been an ongoing workshop based on the new traditions book**

What kind of training and mentoring efforts take place in your region and/or its areas?

**Workshops on PR and H&I based on what the assigned people learned at the European Learning Days.**

**There is an ongoing workshop for H&I. Actually it is a prerequisite to attend the workshop to get service. The workshop is once a month and it takes 6 months / 6 workshops to get service...**

**PR also trains the members who attend.**

**Phone-line also trains/mentors members for 1 month they do service side by side with an older member.**

Describe what kind of planning your region and/or its areas utilize.

**Mainly for travel expenses for EDM, PR, H&I needs.**

Does your region or its areas have any shared services with other service bodies?

**Yes. Fellowship Development works with PR and H&I, assisting them in their efforts (although we have been having difficulties as a result because there are no guidelines for fellowship development yet).**

Has your region discussed where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas.

**We did have a lot of contact with the state in order for NA to be allowed in the refugee camps.**

**Also there has been damage control with regards to the communication with other state mainly treatment facilities or programs. The relationship with these organizations is better than ever.**

Successes with utilizing technology in new ways within your region and/or areas.

**nothing new just Skype.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**There has been a lot of communication with state drug programs who used to see us as competitors**

Number of conferences our PR/PI committees participate in/exhibit at: ..... **2**

Does your region have any type of NA phonenumber or a helpline?

**Yes. They regularly organize putting up NA posters.**

Do you have a regional website? ..... **Yes. <http://www.nagreece.gr/en/>**

If yes, do you keep your meeting information updated on the website?..... **Yes**

### **Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes. They were before the 2016 world convention. The attendance was medium.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Discussion and vote by GSRs at regional workshop/assembly**

**This time more workshops will be hosted. Also we will be using online or paper questionnaire/ tally sheet.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### **Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**We struggled a lot with the issue of starting meetings in the refugee camps. There were challenges because there was a prerequisite of checking our accounting books and there was a warning from the accountant that some papers were missing, due to previous**

Please describe the most significant challenge your region has faced since WSC 2016

**Strong personality/ies and their family of sponsees that threaten the unity of the fellowship. They are very passionate and do a lot of good which is why it has been "allowed" to continue this situation for years. However in the grip of passion, many times decisions were made without the group conscience agreeing. So even if the group conscience was wrong the NA way teaches us we need to wait and be patient and discuss. Instead there was stepping over feelings people resigning constantly, a person relapsed after 8 years of recovery. You get the idea. It has been described in the new traditions book in tradition two.**

**Very good things are being done but it is exactly on those things that these personalities can rely to keep acting authoritatively ad in a non-NA way.**

Please describe some highlights or successes your region has experienced since WSC 2016

**The biggest successes were the entrance in the refugee camps and the contacts with state drug programs.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**The zonal representation issue. How all countries with NA can be included. It saddens us that this is actually the only point in which NA is disappointing. The regions inside the WSC should be thinking of those not in and find a way to include them.**

### Facts about: Guatemala Region

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Name of Regional Delegate .....	<b>Karla S</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Alvaro L</b>
Have you attended a WSC before? How many?.....	<b>no</b>
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region?.....	<b>1</b>
How many groups are in the region? .....	<b>12</b>
How many meetings take place each week in the region? .....	<b>84</b>
How many H&I panels take place each week in the region? .....	<b>5</b>
Number of members since WSC 2016? .....	<b>decreasing</b>

### Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>10%</b>
What percentage comes from conventions and events?.....	<b>10%</b>
What percentage comes from literature sales? .....	<b>80%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$0</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>12</b>
How many times a year does your RSC meet virtually? .....	<b>12</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>Yes</b>
Does your region have a regional office? .....	<b>no</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: remains the same</b>
What committees or workgroups do you have at your RSC? <b>Conventions/Events; H&amp;I; Literature distribution; Helpline; PR/PI; Website no</b>	
Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>yes</b>
Comments about how that works: <b>its less difficult to make decisions</b>	

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**No**

Have Issue Discussion Topic workshops been held in your region?

**Yes**

What kind of training and mentoring efforts take place in your region and/or its areas?

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies?

No

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**we have radio interviews and new people have arrived to different groups**

Successes with utilizing technology in new ways within your region and/or areas.

**Our groups can be tracked in WAZE so its easier for new members to find meetings**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**radio interviews, reaching out to correctional institutions but this is a delicate topic in our country , to interviews and with newspapers**

Number of conferences our PR/PI committees participate in/exhibit at: .....

Does your region have any type of NA phonenumber or a helpline?

**Yes. a members is in charge of the helpline with a cellphone and when they call asking for help they get meeting information and sometimes they do a 12th step**

Do you have a regional website? ..... **Yes. www.nagate.org**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

### Reaching Decisions on WSC Issues

---

Has your region hosted CAR workshops?

**Yes we have three workshops with an average of 30 members attending**

Which method does your community use to reach a conscience on the CAR? (check one only)

**vote count one vote per member**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**we try to create conscience in the region about important topics of the conference, like the FIPT, optimizing resources, the importance of doing service, new regions in NA**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**we try to involve everyone by doing workshops so most members can learn what we do in the conference**

### Innovations and Challenges

---

What subject generated the most interest and discussion in your region this cycle?

**the use of social media and anonymity service and service materials, the medication IP**

Please describe the most significant challenge your region has faced since WSC 2016

**to have group unity is very difficult for us, some old timers misinform the RSO, we made the decision to close down the RSO because the rent was being paid with lit sales income because groups are not contributing**

Please describe some highlights or successes your region has experienced since WSC 2016

What additional information would you like to share with other conference participants?

**Guatemala regional convention will be held in Antigua this year, we will send out information**

Is there anything in particular you want to discuss at the conference?

**we need support and suggestions on how to deal with leaders who instead of improving unity are harming the region, how can we deal with this issue**

**Facts about: Hawaii Region**

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Name of Regional Delegate ..... **Erik R**  
 Have you attended a WSC before? How many? ..... **Yes, 8**  
 Name of Alternate Delegate .....  
 Have you attended a WSC before? How many?.....  
 How long is the RD term in your region?..... **2 years**  
 How many areas are in the region? ..... **5**  
 How many groups are in the region? ..... **130**  
 How many meetings take place each week in the region? ..... **130**  
 How many H&I panels take place each week in the region? ..... **7**  
 Number of members since WSC 2016? ..... **Staying the same**

**Budget (Currency is in US dollars unless otherwise specified)**

---

Percentage of the RSC’s annual budget that comes from group & area contributions..... **20%**  
 What percentage comes from conventions and events?..... **80%**  
 What percentage comes from literature sales? ..... **0%**  
 Total money region contributed to your zonal forum during your last fiscal year? ..... **\$1156**

**Your Regional Service Structure**

---

How many times a year does your RSC meet face-to-face?..... **4**  
 How many times a year does your RSC meet virtually? ..... **0**  
 How many times a year does your regional admin body meet virtually? ..... **4**  
 Does your RSC meet in the same place each time? ..... **No**

**We rotate our RSC meeting through 5 Areas of the Hawaii Region.**

Does your region have a regional office? ..... **No**  
 Does your region have a regional convention? ..... **Yes Attendance is: increasing**  
 What committees or workgroups do you have at your RSC?

**Convention/Events; FD/Outreach; Project Based Workgroups; Website**

Are any of these workgroups/committees new since the last WSC?..... **Yes**  
 Does your RSC meeting use CBDM to reach decisions? ..... **No**  
 Do any of your areas use CBDM to reach decisions? ..... **No**

Comments about how that works:

**The truth is that we use CBDM only some of the time. When we can't find consensus, we vote. We don't use CBDM for elections, fiscal or policy decisions.**

**Service Delivery & Best Practices**

---

Are fellowship development (FD) or outreach efforts provided within your region?  
**Yes. Currently we are working to bring NA to American Samoa through a local member who is Samoan and has met government leaders there for this purpose. The FD Committee is working on how to get basic literature translated for this work.**

**Within our Region we are working on supporting FD efforts to the Island of Molokai thru the Maui Area Service Committee . The process is slow but we are moving forward. We hope to hold several events on the island for fellowship unity and carrying the message to addicts there. We also plan a PR event to the professionals and government officials on Molokai.**

Have Issue Discussion Topic workshops been held in your region?

**No**

What kind of training and mentoring efforts take place in your region and/or its areas?

**One of the most important services of the Hawaii RSC is to provide a region wide Learning Days event once a year. The Region financially supports the event, including airfare for 20 members to travel to the Area hosting the event. We target newer members to service and we have seen these same members continue to be of service to the Hawaii fellowship in the following years.**

Describe what kind of planning your region and/or its areas utilize.

**We do not use the strategic planning materials suggested from World Service per se. It is very difficult for members to project to the following month, much less a year or two at a time. We have workshop planning from the regional level but it doesn't seem that any of the Areas or even the Region has used advanced planning for our services.**

Does your region or its areas have any shared services with other service bodies?

**Yes. On the Big island of Hawaii, we have two Areas that share and coordinate a Helpline.**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**Yes, this is why we are making outreach efforts to the Molokai fellowship.**

Successes with utilizing technology in new ways within your region and/or areas.

**The Areas and the Region have been using internet technology for information sharing. To varying degrees the Areas use email and file storage services (Drop Box, Google Drive) for communication. In the last few years the Regional Convention has had great success processing registrations and payments thru the Hawaii Regional website. We've discussed virtual meetings but there is still hesitation to utilize these services. I've shared the success the WSO has had with the virtual meeting (Zoom). The problem is when we have members who are uncomfortable or even unwilling to using technology such as email, virtual meetings and the like.. It usually prevents us from using these new technologies.**

**Another success is the use of the Basic Meeting Listing Tool (BMLT) on our website to help members, newcomers and visitors find NA meetings. This is software integrated with our WordPress used for web publication. The BMLT also make it easy to create meeting directories that are up to date compared to the local printed directories. Another great feature is that it can create a CSV formatted file for the WSO to update their group database. We are quite pleased with this enhancement of the website.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.



**Although the Region has no PR committee, the Areas do and have conducted radio PSAs, letter writing to professionals, and making presentations to professionals. However only a few Areas are active in this service.**

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonenumber or a helpline?

**No**

Do you have a regional website? ..... **Yes. <http://na-hawaii.org>**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**No**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Other tally - please describe below**

**We tally one voter per person at the workshop. When we get to the Regional Meeting, the tallies for each Area are counted as one per Area on each question. If there are ties or no clear direction, we discuss and decide what the vote will be or to give the RD direction on what to do at the WSC.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Communications between trusted servants and service committees within the regional service. How to make communication better and how technology fits into the solution.**

**We are looking to change, even using video conferencing services but there is disagreement**

Please describe the most significant challenge your region has faced since WSC 2016

**Trusted servant participation and fulfilling obligation to those they serve. We've had many resignations at the Region and a lack of nominees. The efficacy of fulfilling our services is lacking enthusiasm and accomplishment. This isn't anything new to us, we are just experiencing it again.**

Please describe some highlights or successes your region has experienced since WSC 2016

**We can wholeheartedly say that our service as a Region to conduct Learning Days to the Areas is showing results. We are finding more and more of the newer members who have attended the event are volunteering for service at the Area level. Two recent nominees to the Region are participants of these Learning Days.**

What additional information would you like to share with other conference participants?

**We support a new vision of the World Service Conference but have mixed ideas on how to best do it. We hope this coming WSC will give us the direction we need in supporting solutions to achieve a more productive and effective conference.**

Is there anything in particular you want to discuss at the conference?

**No, thank you.**

**Facts about: HOW Brazil Region**

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Name of Regional Delegate .....	<b>Eduardo G</b>
Have you attended a WSC before? How many? .....	<b>Yes, 2</b>
Name of Alternate Delegate .....	<b>Gustavo B</b>
Have you attended a WSC before? How many?.....	<b>Yes, 1</b>
How long is the RD term in your region?.....	<b>3 YEARS</b>
How many areas are in the region?.....	<b>29</b>
How many groups are in the region? .....	<b>338</b>
How many meetings take place each week in the region? .....	<b>922</b>
How many H&I panels take place each week in the region? .....	<b>250</b>
Number of members since WSC 2016? .....	<b>Staying the same</b>

**Budget (Currency is in US dollars unless otherwise specified)**

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Percentage of the RSC’s annual budget that comes from group & area contributions.....	<b>52%</b>
What percentage comes from conventions and events?.....	<b>21%</b>
What percentage comes from literature sales? .....	<b>27%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$</b>

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?.....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>8</b>
Does your RSC meet in the same place each time? .....	<b>Yes</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; FD/Outreach; H&I; Literature Distribution; Phonenumber; PR/PI;  
Regional Service Office; Translations**

Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

**WE ALWAYS TRY TO REACH A CONSENSUS, SOMETIMES IT ISN'T POSSIBLE,  
BUT WE UNDERSTAND THAT VOTING IS THE LAST ALTERNATIVE.**

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?  
**Yes. THE REGIONAL OUTREACH IS FOCUSED IN CREATING MORE UNITY  
 AMONG THE STRUCTURES, PROMOTE SERVICE FORUMS IN ORDER TO  
 EXCHANGE EXPERIENCES AND TRAIN NEW MEMBERS FOR THIS SERVICE.**

**WE'VE BEEN USING THE TECHNOLOGY A LOT TO IMPROVE OUR COMUNICATION.**

Have Issue Discussion Topic workshops been held in your region?

**Yes. WE DO WORKSHOPS IN OUR REGIONAL MEETINGS, WHEN WE GO IN ANY AREA TO VISIT AND FORUNS THAT WE PARTICIPATE. THESE WORKSHOPS PROMOTE UNITY AND TRANSPARENCY, WE REALIZE THAT WHEN A DISCUSSION STARTS MANY IDEIAS SPARK AND A MATURATION HAPPEN PROMOTING A BETTER CONSCIOUSNESS AND LESS COMPETITION IN THE DECISION PROCESS.**

What kind of training and mentoring efforts take place in your region and/or its areas?

**WORKSHOPS WE HOLD IN THE REGIONAL AND ASC MEETINGS, THE REGIONAL SERVERS OFTEN GO TO THE NUCLEOS AND AREAS MEETINGS AND KEEP DIRECT CONTACT WITH THE NUCLEOS AND AREAS SERVERS , THAT ALLOWS TO PROMOTE TRAINNING IN ALL LEVELS OF SERVICES.**

Describe what kind of planning your region and/or its areas utilize.

**WE DO PLANNING EVERY TWO YEARS, BASICALLY WE LOOK AT THE PAST EXPERIENCES, THE QUALITY OF SERVICE WE HAVE AND WE WANT TO HAVE, THE AMONT OF MONEY WE NEED TO GET THERE AND TRY SPEND LESS MONEY, TIME AND ENERGY ON ADMINISTRATIVE PROCESSES AND FOCUS EVERY RESOURCE WE HAVE (MONEY AND MEMBERS) TO THE MESSAGE.**

Does your region or its areas have any shared services with other service bodies?

**Yes. WE SHARE MANY SERVICES WITH GRANDE SAO PAULO REGION SUCH AS CONVENTIONS; IN 2017 WE DID THE CONVENTION TOGETHER WHICH WAS A SUCESSES, ALMOST 1000 PEOPLE. THE EXPERIENCE WAS FANTASTIC, NEXT CONVENTION IN 2019 IS GOING TO BE TOGETHER AGAIN AND WE HAVE ALREADY MORE THAN 1000 PEOPLE REGISTERED. WE ALSO HAVE A PR PROJECT IN THE STATE OF SÃO PAULO. WE STARTED TO TALK ABOUT UNIFY OUR HELP LINE, THE PROJECT IS TO MAKE TURN IT NATIONAL, BUT THE POINT TO START IS HERE. WE ARE GOING TO MAKE A SERVICE FORUM TOGETHER IN 2019. WE ARE VERY CLOSE GEOGRAPHYCALLY AND WE ARE IN THE SAME STATE, SO WE TRY TO DO AS MUCH SERVICE AS WE CAN TOGETHER.**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**THE SECTORIZATION AND EXPANSION OF THE SERVICES HAS PROVIDED DEVELOPMENT WHERE NA DIDN'T EXIST, APPROACHING THE REGIONAL SERVERS TO THE LOCAL SERVERS BROUGHT MORE EFFECTIVENESS IN THE SERVICES. THE COMUNICATION OF THESE SERVERS AND THE EXPERIENCES LET THE DEVELOPMENT HAPPENS ORGANIZED, ALLOWING US TO GROW G AND GET MORE EXPERIENCE FOR FUTURE PLANNING.**

Successes with utilizing technology in new ways within your region and/or areas.

**WE DO ADMINISTRATIVE MEETINGS USING ZOOM IN ORDER TO SAVE MONEY. WE ALSO HAVE REGULAR ON LINE RECOVERY MEETINGS, EVERY DAY, THEY FOCUS DISABLED PEOPLE OR THOSE WHO DON'T HAVE MEETINGS IN THEIR CITIES.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**WE KEEP DOING INFORMATIVE PANELS TO THE PUBLIC. WE OFTEN PRODUCE POSTERS AND PAMPHLETS WHICH ARE DISTRIBUTED TO THE AREAS TO WORK. WE ALSO DEVELOPED A FOLDER WITH AN INFORMATIVE DVD AND SOME IPs. WE HAVE A 30 SECONDS VIDEO THAT IS BEING ON TV. THE PR COORDINATOR IS ALWAYS VISITING THE AREAS TO GET CLOSER TO HELP AND TRAIN THEM.**

Number of conferences our PR/PI committees participate in/exhibit at: .....10

Does your region have any type of NA phonenumber or a helpline?

**Yes. WE HAVE A TOLL FREE HELP LINE WITH AN EMPLOYEE ANSWERING THE CALLS IN BUSINESS HOURS AND VOLUNTEERS DURING NIGHTS AND WEEKENDS. WE MANAGED TO REDUCE AROUND 50% OF THE OUR COST AND THE PLAN IS TO TURN IT NATIONAL IN SHORT PERIOD OF TIME.**

Do you have a regional website? ..... No

If yes, do you keep your meeting information updated on the website? .....

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes. ALTHOUGH WE DIDN'T HAVE A SEAT AT THE LAST CONFERENCE, WE HELD ONE CAR WORSHOP WITH ABOUT 150 PEOPLE, FOR THIS WSC WE DIVIDED IN 2 WORSHOPS, WE CALLED ALL THE GSR BUT WE EXPECTED ABOUT 200.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Discussion and vote by GSRs at regional workshop/assembly**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... Yes

Does your region discuss the parts of the CAR not related to motions? ..... Yes

**ALTHOUGH WE DIDN'T HAVE A SEAT AT THE LAST CONFERENCE, WE HELD ONE CAR WORSHOP WITH ABOUT 150 PEOPLE, FOR THIS WSC WE DIVIDED IN 2 WORSHOPS, WE CALLED ALL THE GSR BUT WE EXPECTED ABOUT 200.**

Does your region engage in gathering a conscience for CAT material? ..... No

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**BECAUSE OF THE SIZE OF THE REGION, WE HAVE "NUCLEOS"HERE, A KIND OF STRUCTURE BETWEEN THE AREAS AND THE REGION (NOT CONSIDERED A**

**BODY). FOR SURE THIS SUBJECT WAS THE MOST DISCUSSED IN THE REGION. THESE DISCUSSIONS WERE ABOUT THE FUNCTIONABILITY OF THE NUC**

Please describe the most significant challenge your region has faced since WSC 2016

**DEVELOPMENT IS ALWAYS A BIG CHALLENGE, THERE ARE MANY CITIES THAT STILL DON'T HAVE NA MEETINGS AND WE'VE BEEN WORKING IN THESE PLACES.**

Please describe some highlights or successes your region has experienced since WSC 2016

**THE NUCLEOS HAS BEEN A SUCCESS, WE GOT TO WORK IN UNITY SPENDING LESS MONEY AND HAVING GREAT RESULTS. OUR HELP LINE IS ALSO A SUCCESS, WE HAVE A FREE TOOL LINE AND WE REDUCED THE COSTS ABOUT 50% WITH A NEW TECHNOLOGY OF RETURNING THE CALLS AUTOMATICALLY INSTEAD OF ANSWERING THEM.**

What additional information would you like to share with other conference participants?

**WE ARE VERY HAPPY TO BE FOR THE FIRST TIME PART OF THIS BODY AND WE HOPE TO CONTRIBUTE WITH THE CONFERENCE AS MUCH AS THE CONFERENCE CAN CONTRIBUTE WITH US.**

Is there anything in particular you want to discuss at the conference?

## Facts about: Indiana Region

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Name of Regional Delegate .....	<b>Michael J</b>
Have you attended a WSC before? How many? .....	<b>Yes, 2</b>
Name of Alternate Delegate .....	<b>Gregory G</b>
Have you attended a WSC before? How many?.....	<b>Yes, 1</b>
How long is the RD term in your region?.....	<b>2</b>
How many areas are in the region?.....	<b>13</b>
How many groups are in the region? .....	<b>320</b>
How many meetings take place each week in the region? .....	<b>420</b>
How many H&I panels take place each week in the region? .....	<b>7</b>
Number of members since WSC 2016? .....	<b>Growing</b>

## Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>95%</b>
What percentage comes from conventions and events?.....	<b>5%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$450</b>

## Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>Yes</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC?	
<b>Convention/Events; H&amp;I; Phonline; PR/PI; Website</b>	
Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

**We're moving toward using CBDM process.**

## Service Delivery & Best Practices

---

Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. Outreach committees in several areas.**

Have Issue Discussion Topic workshops been held in your region?

**Yes. CBDM basics**

What kind of training and mentoring efforts take place in your region and/or its areas?

**GSR's have training**

Describe what kind of planning your region and/or its areas utilize.

**Area and regional inventories**

Does your region or its areas have any shared services with other service bodies?

**Yes. H & I and PR learning days**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**Reaching out to more rural areas in the region.**

Successes with utilizing technology in new ways within your region and/or areas.

**Created IT committee in certain areas.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Correctional Facilities**

**Hospitals**

**Treatment Centers**

**Professionals**

**Health Fairs**

**Summer celebrations**

**H & I subcommittees**

Number of conferences our PR/PI committees participate in/exhibit at: .....**4**

Does your region have any type of NA phonenumber or a helpline?

**Yes. Meeting directory**

Do you have a regional website? ..... **Yes. indianana.org**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes. 1 Regional CAR workshop - varies**

**9 Area CAR - varies**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per Area**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **No**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**Same as the CAR process**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Zonal representation**

Please describe the most significant challenge your region has faced since WSC 2016

**Regional convention location**

Please describe some highlights or successes your region has experienced since WSC 2016

**Fellowship growth**

What additional information would you like to share with other conference participants?



**Group conscience**

Is there anything in particular you want to discuss at the conference?

**FIPT inspection**

### Facts about: Iowa Region

Name of Regional Delegate .....	<b>Kathy N</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Michelle B</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>two years</b>
How many areas are in the region?.....	<b>13</b>
How many groups are in the region? .....	<b>199</b>
How many meetings take place each week in the region? .....	<b>282</b>
How many H&I panels take place each week in the region? .....	<b>50</b>
Number of members since WSC 2016? .....	<b>Staying the same</b>

### Budget (Currency is in US dollars unless otherwise specified)

Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>80%</b>
What percentage comes from conventions and events?.....	<b>20%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$600</b>

### Your Regional Service Structure

How many times a year does your RSC meet face-to-face?.....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>7</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

**We rotate around the Region and each Area has the opportunity to host. Our Winter meeting is held in a centrally located Area.**

Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: staying the same</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; FD/Outreach; H&I; Phoneline; PR/PI; Project Based Workgroups; Website; Other-Awareness - a workgroup of public relations specifically targeting awareness of 1-800 number; Insurance workgroup - overseeing Region insurance coverage; Facil**

Are any of these workgroups/committees new since the last WSC?.....	<b>Yes.</b>
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**All those in the "other" category.**

Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>

Comments about how that works:

**Yes, we believe a majority of our Areas are CBDM-based, with a few still operating under Robert's Rules.**

**Those that have changed to CBDM like the process.**

## Service Delivery & Best Practices

---

Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. This committee is still in its formative stage reaching out to areas with limited to no services, and lone groups.**

Have Issue Discussion Topic workshops been held in your region?

**Yes. We ask the Areas what they need. We've presented the current IDT workshops, some previous IDTs and some self-created that meet the needs of the hosting Area or Region.**

What kind of training and mentoring efforts take place in your region and/or its areas?

**Training and orientation takes place as the first item on the first day of the regional service conference. The day ends with a workshop presented by the delegate team.**

**Our Regional positions are staggered. Previous trusted servants remain as a resource at the regional service conference.**

Describe what kind of planning your region and/or its areas utilize.

**Biannual planning session that starts with a workshop to gather ideas and develop a questionnaire/survey. The questionnaire/survey is distributed to the Areas for input. At the next Region, we review the results, prioritize the items, and review resources. Goals are established and workgroups are formed to address priorities.**

**Some areas also hold planning sessions annually or biannually.**

Does your region or its areas have any shared services with other service bodies?

**Yes. Two areas within the region are sharing resources to serve an H&I meeting.**

Has your region discussed where NA does not exist in your region? ..... **Yes**  
 Successes with communication strategies in your region and/or its areas.

**Still working on it.**

Successes with utilizing technology in new ways within your region and/or areas.

**Our Region utilizes Zoom for interim admin and workgroup meetings.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**We have presented at region-wide conferences for professionals. We have had a booth at two different region-wide conferences (corrections and substance abuse). We have had TV PSAs airing in several stations. We have ongoing radio PSAs. We also provide updated regional meeting schedules via e-blast to requesting recipients, including professionals throughout the region.**

Number of conferences our PR/PI committees participate in/exhibit at: .....**2**

Does your region have any type of NA phonenumber or a helpline?

**Yes. Iowa Region has a 1-800 number answered by addicts 24/7.**

Do you have a regional website? ..... **Yes. iowa-na.org**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

## Reaching Decisions on WSC Issues

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Has your region hosted CAR workshops?

**Yes. We hold one at the RSC where the information is presented. Workshops are held at each requesting area (about 60%), some obtaining consensus at that time. The attendance varies on size of area - as low as four with a high of 50.**

**These are followed by a regional assembly to discuss and reach regional consensus.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Other community gathering, please describe below**

**Regional assembly to discuss and reach regional consensus.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**When gathering input, the delegates try to gain an understanding of why the conscience is what it is and what would make it different. This allows the delegate team some discretion.**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**We are trying to engage the fellowship in discussion of more CAT related material, gaining thoughts and ideas for direction.**

## **Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Thankfully, it hasn't been illicit literature or FIPT!**

**The Guiding Principles IDT workshop received lively participation.**

Please describe the most significant challenge your region has faced since WSC 2016

**Insurance policy selection and guidelines preparation.**

Please describe some highlights or successes your region has experienced since WSC 2016

**Our region implemented an insurance policy covering the region as a whole and its areas and groups.**

**PR is open to the fellowship and continues to average between 30-50 members in attendance.**

What additional information would you like to share with other conference participants?

**We believe our region functions with a welcoming spirit and high level of unity. It continues to be well attended, fostering new members and returning servants.**

**Our last region had five previous Regional Delegates in attendance.**

Is there anything in particular you want to discuss at the conference?

**Unity.**

### Facts about: Iran Region

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Name of Regional Delegate .....	<b>Ehsan R</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	<b>Vahid P</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region?.....	<b>29</b>
How many groups are in the region? .....	<b>4932</b>
How many meetings take place each week in the region? .....	<b>21974</b>
How many H&I panels take place each week in the region? .....	<b>480</b>
Number of members since WSC 2016? .....	<b>Growing</b>

### Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>80%</b>
What percentage comes from conventions and events?.....	<b>0%</b>
What percentage comes from literature sales? .....	<b>20%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$2000</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>Yes</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>No</b> Attendance is:

What committees or workgroups do you have at your RSC?

**FD/Outreach; H&I; Phonline; PR/PI; Regional Service Office; Website**

Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>

Comments about how that works:

**We come to a common conscious through using related sources. Devoting time and discussing the subject.**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. Financial help to those areas holding workshops and also fund servants to attend RSC**

Have Issue Discussion Topic workshops been held in your region?

**Yes. Help us to have a better sense on subject**

What kind of training and mentoring efforts take place in your region and/or its areas?

**It varies depending on the needs of areas and committees but all are included in H&I, PR, PI activities and internal issues, too.**

Describe what kind of planning your region and/or its areas utilize.

**A one year plan for activities and budget**

Does your region or its areas have any shared services with other service bodies?

**Yes. Metro committees with areas and areas with region regularly hold coordination meetings with the chair of PR committees, H&I committees, workshops committees and meeting addresses committees and they are in interaction with each other.**

Has your region discussed where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas.

**We have decided to hold regional assembly**

Successes with utilizing technology in new ways within your region and/or areas.

**Using applications like Telegram channels for servants' communication, sending reports and also sending articles for RSC magazine. Delegates and committees member are participant in Word Service webinars.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**We train PR trust servants as consultative status role for professional by our principle if they ask.**

Number of conferences our PR/PI committees participate in/exhibit at: ..... **5**

Does your region have any type of NA phonenumber or a helpline?

**Yes. RSC and ASCs and metro committee have cell phone and they are available in meeting address.**

Do you have a regional website? ..... **Yes. <http://www.nairan.org/>**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

### **Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**No**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Other tally - please describe below**

**Delegate decisions to the RD/AD. But we translate Tally and send it to area and ask them to give us advice if they want.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### **Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Working the new traditions book, using the new technological advance**

Please describe the most significant challenge your region has faced since WSC 2016

- One our ASC separated from our region and declared that they are an independent region without any coordination and interaction with the RSC.
- Misuse of cyberspace to ruin the trusted servants in NA and spreading rumors and untrue news and also sending reports by some members before sent by delegates and secretary.
- Negative impact of some sponsors on their sponsees which results of in their incompatibility with the group conscience and ruin of trusted servants in NA, too.

Please describe some highlights or successes your region has experienced since WSC 2016

- Attending all members of Iran RSC in the workshop held by WSO in Dubai, UEA.
- Continuous interaction and cooperation with organizations and society by the PR/PI committee of Iran RSC and attend in four congresses and national symposium of addiction and also international congress and establishing a public information booth in different events. The PR/PI committee of the RSC regularly holds coordination meetings with the chair of the ASC PR/PI committee and also has active attending in WSO webinars.
- Active participation of the H&I committee in prisons and clinics and hospital throughout Iran. This committee holds 480 H&I panels in prisons, clinics and hospitals by approximately 1450 fellowship members. In addition, every week 30 panels for women in prisons throughout Iran by 85 members of the fellowship and held. This committee also delivered over 50,000 \$ free NA literature in prisons and 35,000 \$ in clinics and hospitals. H&I committee has activity takes part in WSO webinars and also has regular coordination meetings with other H&I committee chair in ASCs.
- Publication and distribution of 80000 copies of Payam-e-Behboudi (RSC magazine) quarterly which has the highest circulation among the published periodicals in Iran. It is also necessary to be mentioned that this periodical is sent to Afghanistan as free.
- The regional training workshops committee has held. Doing workshop of "working the traditions" using the new book. Also it has held 25 workshops throughout the region and coordination meetings with the following subjects: planning, relationships, effective leaderships, the principle of rotation, traditions, facilitation and interaction among committees. Throughout the 29 areas of Iran, we have over 85 workshops and in metro committees over 600 training workshops with various subjects have been held. The regional workshops committees regularly holds coordination meeting for the areas workshops committees and also with over 2500\$ has spent to hold 7 workshops in outreach.
- Budgeting and planning of activities of the RSC with the 60,000\$ per year.
- Holding 6 RSC business meetings attending 29 areas, 5 teamwork meeting and 4 coordination meetings of the committee servants during the previous year.

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

### Facts about: Irish Region

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Name of Regional Delegate .....	<b>Grainne H</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Colum E</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?....	<b>2 years extending by 1 year for this term only to roll in with WSC cycle</b>
How many areas are in the region? .....	<b>4</b>
How many groups are in the region? .....	<b>150</b>
How many meetings take place each week in the region? .....	<b>206</b>
How many H&I panels take place each week in the region? .....	<b>29</b>
Number of members since WSC 2016? .....	<b>Staying the same</b>

### Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>27%</b>
What percentage comes from conventions and events?.....	<b>33%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$694</b>

### Your Regional Service Structure

---

How many times a year does your RSC meet face-to-face?.....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>Yes</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; Literature Distribution; Literature Review; Regional Service Office; Website**

Are any of these workgroups/committees new since the last WSC?.....	<b>Yes</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

**We vote for elections by secret ballot but for most business decisions we try to reach consensus. Some of the Areas used discussion and try to reach a Consensus but may ask for a show of hands to back it up.**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?



**Yes. 2 Areas have outreach committees for rural communities and struggling groups. Also a Home group committee that is invited by groups to go through the Group booklet and explain positions etc - trying to build strong home groups.**

Have Issue Discussion Topic workshops been held in your region?

**Yes. SSP**

What kind of training and mentoring efforts take place in your region and/or its areas?

**We have Guidelines Document that we use in our RSC meeting and when someone new comes into a position we try and do a handover. Explain the role or allow the person to shadow i.e. vice treasurer shadow the Treasurer for a period of time.**

**One of our Area Committees has a Policy & Procedures Document which they use to conduct their Area Meeting.**

Describe what kind of planning your region and/or its areas utilize.

**We haven't done a Strategic Plan in some time so we need to act on this. The RSC holds a Convention each year and we plan that. All other events and activities are instigated by the Areas as we serve them and they request workshops etc when they attend the RSC meeting or contact the RD team by email. We have planned different Traditions Workshops last year with a social event attached by an Events Committee that was set up as part of the Region Service Committee.**

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**We held a PR information event at an Area Convention where letters of invitation were sent to doctors, social workers etc in the Area in order to share some information with them about NA and what service we offer.**

Successes with utilizing technology in new ways within your region and/or areas.

**Ireland NA App - Android & IOS**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Contact with H&I venues, Open meetings in Areas, Poster Campaign, Business Cards with NA Information number, Directories, Update Website information. Doing PR talks in schools and other organisations as requested and if we have the members to facilitate.**

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonenumber or a helpline?

**Yes. Phonenumber service provides information about NA, meeting times, locations etc.**

**Also can arrange members to meet an individual to bring them to a meeting.**

**Can provide information to members of the public, concerned family members or professionals**

Do you have a regional website? ..... **Yes. [www.na-ireland.org](http://www.na-ireland.org)**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

## **Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes. 5 per cycle with an average of 25 per workshop.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per member**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **No**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**We try to but sometimes only manage to get through the CAR**

## **Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Guiding Principles - The Spirit of Our Traditions has been the most workshopped topic with good discussion and interest with very positive feedback.**

Please describe the most significant challenge your region has faced since WSC 2016

**Members behaviour at events has been a cause for concern where the Region has reviewed it's safety policy in relation to the running of events.**

**Also inappropriate behaviour toward newcomers, in meetings, at events - workshopped this at our last Regional Workshop in November 2017 with a huge attendance and with some very positive suggestions and feedback.**

Please describe some highlights or successes your region has experienced since WSC 2016

**Launched a Region specific App called NA Ireland for Android & IOS users.**

**The Region Service Office moved venue which has more space and we can now hold our RSC meetings there.**

**Thanks to NAWS we now have Irish key tags which are widely loved by the fellowship.**

What additional information would you like to share with other conference participants?

**The RD team have been very busy since WSC 2016 giving workshops to Areas and at conventions and any other opportunity that arises. We are also extending the RD term by one year so we get in line with the WSC cycle.**

Is there anything in particular you want to discuss at the conference?

**I suppose the hot topic is Zonal Representation and how we can move it forward perhaps.**

**Also the other hot topic is the future of the WSC and how it can be managed a little better through less business time and more small group sharing by delegates maybe run by delegates!**

### Facts about: Italy Region

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Name of Regional Delegate .....	<b>Giuseppe</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	<b>Pasquale</b>
Have you attended a WSC before? How many?.....	<b>Yes, 1</b>
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region?.....	<b>7</b>
How many groups are in the region? .....	<b>74</b>
How many meetings take place each week in the region? .....	<b>137</b>
How many H&I panels take place each week in the region? .....	
Number of members since WSC 2016? .....	<b>Growing</b>

### Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>35%</b>
What percentage comes from conventions and events?.....	<b>10%</b>
What percentage comes from literature sales? .....	<b>55%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$11</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>3</b>
How many times a year does your RSC meet virtually? .....	<b>3</b>
How many times a year does your regional admin body meet virtually? .....	<b>12</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

**we have 2 conference of services at year on two days, and one on one day**

Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: staying the same</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; Literature Distribution; Literature Review; PR/PI; Translations;  
Website**

Are any of these workgroups/committees new since the last WSC?.....	<b>Yes</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

**it works with a greater awareness in the final decisions.**

### Service Delivery & Best Practices

---

Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. there is not a FD in the region, but in the next conference of services it will be some workshops with the goal to form this subcommittee.**

Have Issue Discussion Topic workshops been held in your region?

**No**

What kind of training and mentoring efforts take place in your region and/or its areas?  
Describe what kind of planning your region and/or its areas utilize.

**annual in the region.**

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

**there are 4 recovery meetings on skype at week,  
and many service meetings in the regione and in the areas.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**NA Italia try to participate at all the national public events about the addiction doing PI.  
we also are working with success with the jail institutions**

Number of conferences our PR/PI committees participate in/exhibit at: .....5

Does your region have any type of NA phonenumber or a helpline?

**Yes. the region phonenumber is managed by PI and PR subcommittee.  
informations about the meetings and requests of collaboration.**

Do you have a regional website? ..... **Yes. [www.na-italia.org](http://www.na-italia.org)**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

### Reaching Decisions on WSC Issues

---

Has your region hosted CAR workshops?

**No**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Delegate decisions to the RD/AD**

**like new RD i send this year the car translated to all the areas of the region and there  
some discussion about the car and the motions.**

**i m waiting the answers and the suggestions and the orientation. i propose for the future  
to organize moments of discussion with the help of workshops**

If a motion that your region has reached a conscience on is amended at the WSC do you have some  
discretion to change how you vote on the motion? ..... **No**

Does your region discuss the parts of the CAR not related to motions? ..... **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### Innovations and Challenges

---

What subject generated the most interest and discussion in your region this cycle?

**the planning and the leaderships.**

Please describe the most significant challenge your region has faced since WSC 2016

**the unity in the service to carry the message and the growing of the fellowships**

Please describe some highlights or successes your region has experienced since WSC 2016

**many workshops about the service.**

**the 2 itinerant conference of services at year.**

**the mentoring about service-**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**how to empower the new technologies to carry the message in a better way.**

**how to finance and give support the subcommittees outreach**

### Facts about: Japan Region

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Name of Regional Delegate .....	<b>Masaru Y</b>
Have you attended a WSC before? How many? .....	<b>Yes, 3</b>
Name of Alternate Delegate .....	<b>Shigeto O</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>4</b>
How many areas are in the region?.....	<b>12</b>
How many groups are in the region? .....	<b>210</b>
How many meetings take place each week in the region? .....	<b>542</b>
How many H&I panels take place each week in the region? .....	<b>5</b>
Number of members since WSC 2016? .....	<b>Growing</b>

### Budget (Currency is in US dollars unless otherwise specified)

---

Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>5%</b>
What percentage comes from conventions and events?.....	<b>79%</b>
What percentage comes from literature sales? .....	<b>16%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$1000</b>

### Your Regional Service Structure

---

How many times a year does your RSC meet face-to-face?.....	<b>2</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>1</b>
Does your RSC meet in the same place each time? .....	<b>Yes</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; FD/Outreach; H&I; Phonline; PR/PI; Regional Service Office; Translations; Website**

Are any of these workgroups/committees new since the last WSC?.....	<b>Yes</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

### Service Delivery & Best Practices

---

Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. Not within our region but we do provide NA workshops in South Korea.**

Have Issue Discussion Topic workshops been held in your region?

**Yes**

What kind of training and mentoring efforts take place in your region and/or its areas?

**No**

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas.

**Fellowship dinner, Phone and SNS based communication**

Successes with utilizing technology in new ways within your region and/or areas.

**SNS Group Chat, Skype Meetings**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Distribution of Phonenumber list, Production and distribution of Posters**

Number of conferences our PR/PI committees participate in/exhibit at: ..... **3**

Does your region have any type of NA phonenumber or a helpline?

**Yes**

Do you have a regional website? ..... **Yes. najapan.org**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**No**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Discussion and vote by RCMs at RSC meeting**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

Does your region engage in gathering a conscience for CAT material? ..... **No**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Information on incorporating our service office**

Please describe the most significant challenge your region has faced since WSC 2016

**We are moving towards incorporating our service office.**

Please describe some highlights or successes your region has experienced since WSC 2016

**PR efforts with the Ministry of Justice.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**Facts about: Kentuckiana Bluegrass Appalachian Region**

---

Name of Regional Delegate .....	<b>Kevin D</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Scott K</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>2 yrs</b>
How many areas are in the region?.....	<b>12</b>
How many groups are in the region? .....	<b>184</b>
How many meetings take place each week in the region? .....	<b>402</b>
How many H&I panels take place each week in the region? .....	.....
Number of members since WSC 2016? .....	<b>Growing</b>

**Budget (Currency is in US dollars unless otherwise specified)**

---

Percentage of the RSC's annual budget that comes from group & area contributions.....	%
What percentage comes from conventions and events?.....	%
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	\$

**Your Regional Service Structure**

---

How many times a year does your RSC meet face-to-face?.....	<b>2</b>
How many times a year does your RSC meet virtually? .....	.....
How many times a year does your regional admin body meet virtually? .....	.....
Does your RSC meet in the same place each time? .....	<b>No</b>

**Our RSC now consists of two unified regions.**

Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; Project Based Workgroups**

Are any of these workgroups/committees new since the last WSC?.....	<b>Yes</b>
Does your RSC meeting use CBDM to reach decisions? .....	.....
Do any of your areas use CBDM to reach decisions? .....	.....
Comments about how that works:	

**Service Delivery & Best Practices**

---

Are fellowship development (FD) or outreach efforts provided within your region?

**One Area in our region has started a literature rack project. Placing literature in the community**

Have Issue Discussion Topic workshops been held in your region?

What kind of training and mentoring efforts take place in your region and/or its areas?

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies?



**Yes.**

Has your region discussed where NA does not exist in your region? .....

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

Number of conferences our PR/PI committees participate in/exhibit at: .....

Does your region have any type of NA phonenumber or a helpline?

Do you have a regional website? .....

If yes, do you keep your meeting information updated on the website? .....

### **Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes. This report is due before our Regional CAR workshop, however, individual Area's have hosted workshops with an average attendance of 8 members. 4 more workshops are scheduled to be held before the conference.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**Discussion of motions led to conversations regarding regional seating and product licensing.**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**If time is allowed**

### **Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Seating**

Please describe the most significant challenge your region has faced since WSC 2016

**Working with neighboring Regions to develop a unified service body.**

Please describe some highlights or successes your region has experienced since WSC 2016

**The Kentuckiana Region and the Bluegrass Appalachian Regions have worked hard in developing a service body in which all groups in both regions have the opportunity to provide input and vote on the CAR.**

**We have created a policy in which each region will continue to operate autonomously but operate under the umbrella of the single Region, Kentuckiana Bluegrass Appalachian Region (KBARNA)**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

## Facts about: Lithuania Region

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Name of Regional Delegate .....	<b>Giedrius V</b>
Have you attended a WSC before? How many? .....	<b>Yes, 2</b>
Name of Alternate Delegate .....	
Have you attended a WSC before? How many? .....	
How long is the RD term in your region? .....	<b>3</b>
How many areas are in the region? .....	<b>1</b>
How many groups are in the region? .....	<b>18</b>
How many meetings take place each week in the region? .....	<b>47</b>
How many H&I panels take place each week in the region? .....	<b>3</b>
Number of members since WSC 2016? .....	

## Budget (Currency is in US dollars unless otherwise specified)

---

Percentage of the RSC's annual budget that comes from group & area contributions .....	<b>34%</b>
What percentage comes from conventions and events? .....	<b>%</b>
What percentage comes from literature sales? .....	<b>27%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$0</b>

## Your Regional Service Structure

---

How many times a year does your RSC meet face-to-face? .....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>12</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

**we are doing this to show RSC work to all groups in region**

Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; FD/Outreach; H&I; Literature Distribution; Literature Review; Phonline; PR/PI; Project Based Workgroups; Translations; Website; Youth**

Are any of these workgroups/committees new since the last WSC? .....	<b>Yes</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>

Comments about how that works:

**in most cases it works great. But in sometimes we using 80 % for decision. if we cant agree we just stoping discusion**

## Service Delivery & Best Practices

---

Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. Supporting groups with workshops, local resources, information, literature,**

Have Issue Discussion Topic workshops been held in your region?

**No**

What kind of training and mentoring efforts take place in your region and/or its areas?

**12 Conception**

**12 traditions**

**HI**

**PI**

**Na history**

**what is RSC**

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**we always trying to be as reachabel as posible. website, posters, stickers**

Successes with utilizing technology in new ways within your region and/or areas.

**we using private facebook groups, skype,**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

Number of conferences our PR/PI committees participate in/exhibit at: ..... **2**

Does your region have any type of NA phonenumber or a helpline?

**Yes. we information phone line, we give information about meetings,**

Do you have a regional website? ..... **Yes. [www.lietuvos-na.lt](http://www.lietuvos-na.lt)**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

### **Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**No**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per Area**

**this wil be held on march 17**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **No**

Does your region discuss the parts of the CAR not related to motions? ..... **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### **Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

Please describe the most significant challenge your region has faced since WSC 2016

Please describe some highlights or successes your region has experienced since WSC 2016

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

### Facts about: Lone Star Region

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Name of Regional Delegate .....	<b>Sharon S</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Rob T</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>2-years</b>
How many areas are in the region?.....	<b>7</b>
How many groups are in the region? .....	<b>105</b>
How many meetings take place each week in the region? .....	<b>500</b>
How many H&I panels take place each week in the region? .....	<b>28</b>
Number of members since WSC 2016? .....	<b>Staying the same</b>

### Budget (Currency is in US dollars unless otherwise specified)

---

Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>90%</b>
What percentage comes from conventions and events?.....	<b>10%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$1600</b>

### Your Regional Service Structure

---

How many times a year does your RSC meet face-to-face?.....	<b>3</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>No</b>
<b>e rotate from different areas within the region</b>	
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: staying the same</b>
What committees or workgroups do you have at your RSC?	
<b>Convention/Events; FD/Outreach; H&amp;I; Phonenumber; Website</b>	
Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

### Service Delivery & Best Practices

---

Are fellowship development (FD) or outreach efforts provided within your region?	<b>Yes. Outreach travels to different areas/groups to help determine here needs and support.</b>
Have Issue Discussion Topic workshops been held in your region?	<b>Yes. We have a regional assembly once a year which we have these workshops.</b>
What kind of training and mentoring efforts take place in your region and/or its areas?	
Describe what kind of planning your region and/or its areas utilize.	

**W communicate through Goodgle Groups between our regions which allows communication to continue between regions.**

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**Part of the Texas Shared Services Project which is still being worked on at this time.**

Successes with utilizing technology in new ways within your region and/or areas.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

Number of conferences our PR/PI committees participate in/exhibit at: .....

Does your region have any type of NA phonenumber or a helpline?

**Yes. Grasshopper where all our areas are able to connect, communicate and direct the addict the nearest meeting to them.**

Do you have a regional website? ..... **Yes. lsr.com**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes. We held a regional assembly o February 10 in regards to the CAR each area will also host a CAR workshop for their members.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per Area**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

Does your region engage in gathering a conscience for CAT material? ..... **No**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Medication assisted recovery/treatment**

Please describe the most significant challenge your region has faced since WSC 2016

**Seventh tradition, apathy and lack of participation in service**

Please describe some highlights or successes your region has experienced since WSC 2016

**Google Groups, rotation of RSC to different areas converted to grasshopper unity and spiritual growth, cooperation on the regional floor.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

## Facts about: Louisiana Region

---

Name of Regional Delegate .....	<b>Ronald D</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	<b>Lee P</b>
Have you attended a WSC before? How many?.....	<b>Yes, 1</b>
How long is the RD term in your region?.....	<b>6</b>
How many areas are in the region?.....	<b>9</b>
How many groups are in the region? .....	<b>80</b>
How many meetings take place each week in the region? .....	<b>317</b>
How many H&I panels take place each week in the region? .....	<b>19</b>
Number of members since WSC 2016? .....	<b>Staying the same</b>

## Budget (Currency is in US dollars unless otherwise specified)

---

Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>35%</b>
What percentage comes from conventions and events?.....	<b>65%</b>
What percentage comes from literature sales? .....	<b>-1%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$0</b>

## Your Regional Service Structure

---

How many times a year does your RSC meet face-to-face?.....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

### Rotation to 9 different areas

Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is:
What committees or workgroups do you have at your RSC?	

### Convention/Events; FD/Outreach; H&I; PR/PI; Website

Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>
Comments about how that works:	

## Service Delivery & Best Practices

---

Are fellowship development (FD) or outreach efforts provided within your region?

**No**

Have Issue Discussion Topic workshops been held in your region?

**Yes. RD has held several IDT workshops mainly on apathy in service.**

What kind of training and mentoring efforts take place in your region and/or its areas?

**Only on an individual basis no formal training for instance we have had a vice treasurer position opened in RSC for over 6 years.**

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Our PR efforts have been sporadic and we have only attended few state professional conferences.**

Number of conferences our PR/PI committees participate in/exhibit at: ..... **1**

Does your region have any type of NA phonenumber or a helpline?

**No**

Do you have a regional website? ..... **Yes. <https://www.larna.org/>**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

### **Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**No**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **No**

Does your region discuss the parts of the CAR not related to motions? ..... **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### **Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

Please describe the most significant challenge your region has faced since WSC 2016

**the most significant challenge faced by this region is still apathy in service. We have the same members at all levels of service just rotating through different service commitments. There is a sever lack of new members participating in service structure.**

Please describe some highlights or successes your region has experienced since WSC 2016

**We have formalized out incorporation and filed taxes for the region for the first time. We have also begun discussions about funding through the regional convention and the need for change in that area.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**Facts about: Metro-Detroit Region**

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Name of Regional Delegate ..... **Stuart L**  
 Have you attended a WSC before? How many? ..... **Yes, 2**  
 Name of Alternate Delegate ..... **Mike F**  
 Have you attended a WSC before? How many?..... **No**  
 How long is the RD term in your region?..... **2 years**  
 How many areas are in the region?..... **10**  
 How many groups are in the region? .....  
 How many meetings take place each week in the region? ..... **412**  
 How many H&I panels take place each week in the region? ..... **25**  
 Number of members since WSC 2016? ..... **Staying the same**

**Budget (Currency is in US dollars unless otherwise specified)**

---

Percentage of the RSC’s annual budget that comes from group & area contributions..... **100%**  
 What percentage comes from conventions and events?..... **0%**  
 What percentage comes from literature sales? ..... **%**  
 Total money region contributed to your zonal forum during your last fiscal year? ..... **\$900**

**Your Regional Service Structure**

---

How many times a year does your RSC meet face-to-face?..... **6**  
 How many times a year does your RSC meet virtually? ..... **0**  
 How many times a year does your regional admin body meet virtually? ..... **0**  
 Does your RSC meet in the same place each time? ..... **Yes**  
 Does your region have a regional office? ..... **Yes**  
 Does your region have a regional convention? ..... **No** Attendance is:  
 What committees or workgroups do you have at your RSC?  
**Phoneline; PR/PI; Regional Service Office; Website**  
 Are any of these workgroups/committees new since the last WSC?..... **No**  
 Does your RSC meeting use CBDM to reach decisions? ..... **No**  
 Do any of your areas use CBDM to reach decisions? ..... **Yes**  
 Comments about how that works:  
**works well in the one area**

**Service Delivery & Best Practices**

---

Are fellowship development (FD) or outreach efforts provided within your region?  
**No**  
 Have Issue Discussion Topic workshops been held in your region?  
**No**  
 What kind of training and mentoring efforts take place in your region and/or its areas?  
 Describe what kind of planning your region and/or its areas utilize.  
 Does your region or its areas have any shared services with other service bodies?



**Yes. We have a multi-area convention. Also, we share our RSO, the Michigan Service Office, the helpline, and a Regional meeting list.**

**We also cooperate on a Metro-Detroit and Michigan Regional website.**

Has your region discussed where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**We've had a tables a number of events in our Region, and jointly participated with the Michigan Region at others.**

Number of conferences our PR/PI committees participate in/exhibit at: .....

Does your region have any type of NA phonenumber or a helpline?

**Yes. It covers the Region and the greatest percentage of callers reach an addict. We're usually well staffed with volunteers.**

Do you have a regional website? ..... **Yes. <http://michigan-na.org/metro-detroit-region/>**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

Which method does your community use to reach a conscience on the CAR? (check one only)

**Other community gathering, please describe below**

**RD & RD-A hold Area CAR workshops, ending with one vote per Area.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

Please describe the most significant challenge your region has faced since WSC 2016

**A decision was made to resurrect our disbanded Regional Convention. This required a in depth inspection and revision of the past committee's guidelines in an attempt to keep misbehavior in the past. The tentative convention is the end of 2019.**

Please describe some highlights or successes your region has experienced since WSC 2016

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

### Facts about: Mexico Region

---

Name of Regional Delegate .....	<b>Eduardo S.</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	<b>none</b>
Have you attended a WSC before? How many?.....	
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region? .....	<b>14</b>
How many groups are in the region? .....	<b>311</b>
How many meetings take place each week in the region? .....	<b>755</b>
How many H&I panels take place each week in the region? .....	<b>2</b>
Number of members since WSC 2016? .....	<b>increasing</b>

### Budget (Currency is in US dollars unless otherwise specified)

---

Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>20%</b>
What percentage comes from conventions and events?.....	<b>40%</b>
What percentage comes from literature sales? .....	<b>40%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$300</b>

### Your Regional Service Structure

---

How many times a year does your RSC meet face-to-face?.....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>12</b>
How many times a year does your regional admin body meet virtually? .....	<b>12</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

**different areas host the meetings**

Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC?	

**Conventions/events; FD/outreach; H&I; Literature distribution; Literature review; PR/PI; Website**

Are any of these workgroups/committees new since the last WSC?.....	<b>Yes</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>yes</b>
Comments about how that works:	

**we have a vote and the majority votes in favor we listen to the minority voice so we can listed to their voice even though they are not supporting the motion and we agree on what's best for NA**

### Service Delivery & Best Practices

---

Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. the outreach subcommittee its formed at the time when there are needs by groups that are isolated, we visit them and we bring some literature for them and we support the group or institution**

Have Issue Discussion Topic workshops been held in your region?

**No**

What kind of training and mentoring efforts take place in your region and/or its areas?

**PR workshops in the areas**

Describe what kind of planning your region and/or its areas utilize.

**we have planning meetings in the region,. Areas and convention**

Does your region or its areas have any shared services with other service bodies?

**Yes. with the LAZF and some Latin American regions, we share information and we support each other with workshops and speakers**

Has your region discussed where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas.

**we updated the website with meeting and group information**

Successes with utilizing technology in new ways within your region and/or areas.

**What's App groups for area RCMs so we can stay up to date with new information**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**we train the PR trusted servants in workshops from the LAZF PR workgroup and the RSC so we can all work with pre established guidelines**

Number of conferences our PR/PI committees participate in/exhibit at: ..... **14**

Does your region have any type of NA phonenumber or a helpline?

**No**

Do you have a regional website? ..... **Yes. [www.narcoticosanonimos.org.mx](http://www.narcoticosanonimos.org.mx)**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

## **Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**No**

Which method does your community use to reach a conscience on the CAR? (check one only)

**discussion and vote by RCMs in the RSC meeting**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **No**

Does your region discuss the parts of the CAR not related to motions? ..... **No**

Does your region engage in gathering a conscience for CAT material? .....

## **Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**motion three about step study booklet**

Please describe the most significant challenge your region has faced since WSC 2016

**the newcomer staying and the new generations get too distracted with technology**

Please describe some highlights or successes your region has experienced since WSC 2016

**our trusted servants are finishing their service terms and they have an alternate who is being trained so when they serve they have the knowledge about the position**

What additional information would you like to share with other conference participants?

**to find out what experience you have to help newcomers stay in the program so we utilize our PI resources better**

Is there anything in particular you want to discuss at the conference?

**the possibility of modifying an IP**

## Facts about: Michigan Region

---

Name of Regional Delegate .....	<b>Patti K</b>
Have you attended a WSC before? How many? .....	<b>Yes, 2</b>
Name of Alternate Delegate .....	<b>Marty D</b>
Have you attended a WSC before? How many?.....	<b>Yes, 1</b>
How long is the RD term in your region?.....	<b>2 year term</b>
How many areas are in the region?.....	<b>14</b>
How many groups are in the region? .....	<b>291</b>
How many meetings take place each week in the region? .....	<b>470</b>
How many H&I panels take place each week in the region? .....	<b>37</b>
Number of members since WSC 2016? .....	<b>Shrinking</b>

## Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>%</b>
What percentage comes from conventions and events?.....	<b>%</b>
What percentage comes from literature sales? .....	<b>%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$</b>

## Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

### Rotate by Region alphabetically

Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: staying the same</b>
What committees or workgroups do you have at your RSC?	

### PR/PI; Regional Service Office; Website

Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

**It works good. Depending on the facilitator the meetings can drag on sometimes.**

## Service Delivery & Best Practices

---

Are fellowship development (FD) or outreach efforts provided within your region?

**No**

Have Issue Discussion Topic workshops been held in your region?

**Yes. Social media**

What kind of training and mentoring efforts take place in your region and/or its areas?

**We have co positions is about the only mentoring.**

Describe what kind of planning your region and/or its areas utilize.

**PR planning**

Does your region or its areas have any shared services with other service bodies?

**Yes. Michigan service office**

Has your region discussed where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**We've attended many drug court, treatment professionals and counselors conferences around four a year. We have a SBW program going.**

Number of conferences our PR/PI committees participate in/exhibit at: .....**4**

Does your region have any type of NA phoneline or a helpline?

**Yes. We have a statewide 800 number that you can access all the areas in the region.**

Do you have a regional website? ..... **Yes. michigan-na.org**

If yes, do you keep your meeting information updated on the website?..... **Yes**

### Reaching Decisions on WSC Issues

---

Has your region hosted CAR workshops?

**Yes. We had a workshop the Saturday before our region meeting. Most of the RCM's attended there was about 20 members in attendance. The RD and RDA have workshops when requested from Areas. We currently have 4 scheduled.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per Area**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### Innovations and Challenges

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What subject generated the most interest and discussion in your region this cycle?

**Updating our website.**

Please describe the most significant challenge your region has faced since WSC 2016

**Area tax ID and the website**

Please describe some highlights or successes your region has experienced since WSC 2016

**We've have had great success with our statewide PR effort.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**I would like to discuss how to make the conference sustainable with the current seating.**

### Facts about: Mid-America

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Name of Regional Delegate .....	<b>Jeffry L</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Rod D</b>
Have you attended a WSC before? How many?.....	<b>Yes, 2</b>
How long is the RD term in your region?.....	<b>2 Years</b>
How many areas are in the region?.....	<b>10</b>
How many groups are in the region? .....	<b>92</b>
How many meetings take place each week in the region? .....	<b>339</b>
How many H&I panels take place each week in the region? .....	<b>20</b>
Number of members since WSC 2016? .....	<b>Staying the same</b>

### Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>50%</b>
What percentage comes from conventions and events?.....	<b>50%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$0</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>Yes</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: staying the same</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; FD/Outreach; H&I; Phonline; PR/PI; Project Based Workgroups;  
Website**

Are any of these workgroups/committees new since the last WSC?.....	<b>Yes</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>
Comments about how that works:	

**We use CBDM on Saturday of our two day RSC Meeting. We use a "dumbed-down" Robert's Rules for the official business meeting on Sunday.**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. Our Regional Level FD focuses on an activity during each RSC weekend. The FD committee also plans a (technology free) yearly spiritual retreat call Soul-to-Soul.**

Have Issue Discussion Topic workshops been held in your region?

No

What kind of training and mentoring efforts take place in your region and/or its areas?

**Our main training is focus in three main areas. PR presentations to professionals, H&I and Phone Line volunteers. We have a "live-addict" regional phone line.**

Describe what kind of planning your region and/or its areas utilize.

**We do a little financial planning. We have a financial oversight position and we work with that position to ensure we have budgeted the finances correctly for the events/committees.**

**Frankly, we are poor at planning any other Regional work.**

Does your region or its areas have any shared services with other service bodies?

**Yes. We are part of the Plains States Zonal Forum. We share a Zoom account for our online (some sub-committees have online interim meetings) and we have regional members that contribute to the Sponsorship Behind the Walls effort at the Zonal level.**

Has your region discussed where NA does not exist in your region? ..... Yes

Successes with communication strategies in your region and/or its areas.

**We were able to reconnect this year and assist an Area that was struggling. We sent Regional representatives to that Area (Western Kansas) on multiple occasions and helped during their first Area meeting in over a year.**

Successes with utilizing technology in new ways within your region and/or areas.

**We have implemented the BMLT on a newly designed website built using the Drupal Content Management System. We share all event postings on our site and the long-term goal is to allow RCMs the ability to edit their Area's "section" of the Regional website.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**We regularly provide a booth/panels at the Governor's conferences. For example, the Governor's conference on human trafficking and the Governor's conference on domestic violence and abuse.**

**We also conduct a PR presentation to professionals on the Friday morning of each Convention as it moves around the state.**

Number of conferences our PR/PI committees participate in/exhibit at: .....3

Does your region have any type of NA phonenumber or a helpline?

**Yes. As mentioned before, we have a Regional Phone line. All of our areas now participate in the phone line by providing volunteers for the live addict feature. There is a long-term plan to tie the BMLT from the website directly into the meeting list "menu" on the phone line.**

Do you have a regional website? ..... Yes. marscna.net

If yes, do you keep your meeting information updated on the website? ..... Yes

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes. We have had five areas that ask the RD team for a in-person workshop. We have coordinated with two other areas that conducted their own workshops. Average attendance in about 10 addicts.**



Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per group**

**We are collecting an online tally for both members and groups. I put groups above because we are weighting responses from groups as 70% of the influence of our votes.**

**We wanted the member tallies as mostly informational to be prepared as motions/proposals change on the WSC floor.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**We have talked about changes related to the Future of the WSC project. We have also discussed the South Florida inspection request. We have discussed upcoming literature survey and the impact of the previous surveys.**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**We put some CAT tally in the online tally. We also had a significant discussion about the budget at the last RSC and the CAR/CAT workshops.**

## **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**Future of the WSC.**

Please describe the most significant challenge your region has faced since WSC 2016

**Participation/volunteers at all levels of the service structure. We face financial pressures from time-to-time. We also struggle communicating with all the Areas as there such vast distances with sparse populations in our Region.**

Please describe some highlights or successes your region has experienced since WSC 2016

**Our PR committee is strong we have been active throughout our Region. We have a totally free camp out running for over three decades and it is self-funded from year-to-year. Over 250 addicts in attendance in 2017. Our Convention continues to be popular with over 500 addicts consistently in attendance. We have also rolled out a new technology website in the last cycle.**

What additional information would you like to share with other conference participants?

**NA is strong in Kansas and we have a solid group of 30 plus active at the Regional level.**

Is there anything in particular you want to discuss at the conference?

**I would like to discuss leveling technology at the World Level to provide informational resources to NA as a whole. For example, document management system for sharing information. Project collaboration software would also be very useful.**

### Facts about: Mid-Atlantic Region

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Name of Regional Delegate .....	<b>Kathleen M</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Jodi H</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region?.....	<b>15</b>
How many groups are in the region? .....	<b>300</b>
How many meetings take place each week in the region? .....	<b>435</b>
How many H&I panels take place each week in the region? .....	<b>98</b>
Number of members since WSC 2016? .....	<b>Shrinking</b>

### Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>40%</b>
What percentage comes from conventions and events?.....	<b>60%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

#### Area's volunteer to host

Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC?	

#### Convention/Events; H&I; PR/PI; Project Based Workgroups; Website; Other- Behind the Walls: Step writing, letters from individuals in institutions

Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>
Comments about how that works:	

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**No**

Have Issue Discussion Topic workshops been held in your region?

**Yes. Area level**

What kind of training and mentoring efforts take place in your region and/or its areas?

**Chair mentors Vice Chair**

Describe what kind of planning your region and/or its areas utilize.

**Budgets, Regional timeline**

Does your region or its areas have any shared services with other service bodies?

No

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

**Updating Regional and Area websites with BMLT**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

Number of conferences our PR/PI committees participate in/exhibit at: .....

Does your region have any type of NA phonenumber or a helpline?

No

Do you have a regional website? ..... **Yes. [www.marscna.org](http://www.marscna.org)**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Future of the WSC. Why Zonal Seating is the only idea being developed. Groups with the feeling they are not given a choice.**

**Inspection of the FIPT.**

**Illicit Literature**

Please describe the most significant challenge your region has faced since WSC 2016

Please describe some highlights or successes your region has experienced since WSC 2016

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

### Facts about: Minnesota Region

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Name of Regional Delegate .....	<b>Andy S</b>
Have you attended a WSC before? How many? .....	<b>Yes, 2</b>
Name of Alternate Delegate .....	<b>Jessie N</b>
Have you attended a WSC before? How many?.....	<b>Yes, 1</b>
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region?.....	<b>13</b>
How many groups are in the region? .....	<b>307</b>
How many meetings take place each week in the region? .....	<b>324</b>
How many H&I panels take place each week in the region? .....	<b>75</b>
Number of members since WSC 2016? .....	<b>Staying the same</b>

### Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>10%</b>
What percentage comes from conventions and events?.....	<b>90%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$0</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>16</b>
Does your RSC meet in the same place each time? .....	<b>Yes</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; H&I; Phonline; Project Based Workgroups; Regional Service Office; Website**

Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>

Comments about how that works:

**Being inclusive**

**Sitting in a circle**

**Discussing open form first**

**Having a good facilitator that doesn't allow a few to dominate the entire conversation**

**When in formal business, we only call for opposition because we have already reached a solution together in open form.**

## Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. As a region, we need to think how we can reach out to members or potential members in parts of the state that lack a service delivering body. Technology can only go so far and building relationships with our neighboring Regions may be a place to start to begin rural fellowship development.**

Have Issue Discussion Topic workshops been held in your region?

**Yes. Last year at our Regional Assembly we did the Guiding Principles workshop and this year we did the Welcoming All Members workshop.**

**The turnout was good and the diverse group of addicts that attended made for a great discussion in the small and large groups. With the growing amount of addicts who are using DRT to assist them in their journey to be clean, we have faced a considerable amount of fear and uncertainty on how to welcome these addicts when they show up to Narcotics Anonymous.**

**This workshop was a great vehicle to discuss NA's Third Tradition and help addicts who are**

**a part of our Fellowship have an opportunity to reflect on what it was like to be a new member of NA.**

**We were able to discuss and find solutions on how to carry the message back to our home groups and**

**meetings we attend , that we don't want to run anyone away from NA. For the first time we were having discussion about members who use Suboxone, methadone and medications and nobody argued.**

**Members were able to discuss how to be more welcoming to addicts coming to NA from all the various avenues. It was a great feeling to be a part of this type of solution based discussion.**

**After the workshop was complete, many members came to me and said, "I really needed that."**

**Members shared that they will use IP #29 and the information from Welcoming All Members to**

**be more welcoming. All and all, this workshop was very informative and successful in our Region.**

What kind of training and mentoring efforts take place in your region and/or its areas?

**Before each RSC we hold a newcomer/RCM orientation which includes an introduction to regional service, facts about the region, information on our current service structure, an introduction to our Fellowship Services Team, an overview of our current projects, and instructions on how to submit an online report.**

**Many areas hold GSR orientations/training at their ASC, and we are currently in the early stages of planning a training day for all interested GSRs and RCMs.**

**At the region, Project Managers also provide training to volunteers via, conference calls, webinars, or in person.**

Describe what kind of planning your region and/or its areas utilize.

**At our region, most of our planning takes place via conference call. Many area's still utilize traditional methods such as work-groups and adhoc committees for planning.**

Does your region or its areas have any shared services with other service bodies?

**Yes. SPONSORSHIP BEHIND THE WALLS**

**We went out in search of a service body that was willing to let us help them. We found such a service body: the Santa Cruz ASC. We now make it easy for members anywhere in the world to sign up on our website to participate and become sponsors without having to attend one single committee meeting.**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**Leveraging our resource of technology allows our Region to reach more people, more frequently and consistently, in order to move our members into action with those seeking information and services from NA.**

Successes with utilizing technology in new ways within your region and/or areas.

**Harnessing technology can extend the life of our other resources (time, people, and money). When these digital tools are conceived of as parts of a greater whole, we can spread out their overall value to our fellowship. We launched our new website in October of 2010 after nearly nine months of planning and development. The new site allowed for the consolidation of local sites into one: saving time, money, talent, and reducing duplication. The newest addition to our website is the online store. We now offer online**

**registration and store services to our local service bodies, as well as our convention. The site also plays a key role in providing critical information about NA to our members, the general public and professionals.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**The Minnesota Region continues to resource public relations projects such as attendance at the annual LGBT Pride festival attracting more than 350,000 participants, the Minnesota Association of Resources for Recovery and Chemical Health attended by more than 3,000 Chemical Dependency professionals, Minnesota Department of Correction's Transition Coalition providing inmates from 8 state prisons awaiting release with recovery literature and a "temporary contact" through our Bridging the Gap program, along with several other events both large and small. In response to projects brought to the Region by Areas.**

Number of conferences our PR/PI committees participate in/exhibit at: .....5

Does your region have any type of NA phonenumber or a helpline?

**Yes. Consolidated Helpline: In July of 2010, the Minnesota Region adopted an ongoing project to move its helpline from an answering service to an online Virtual PBX, www.phone.com. The headline is clear: by consolidating our Regional and various Area-level helplines, we annually save \$10,000 per year of the fellowship's funds. But money is not the only resource saved. We provide better service and more opportunities to**

serve. And when members serve, they tend to stay clean. January 2016- December 2017  
the NA Helpline received 4,522 calls!

Do you have a regional website? ..... Yes. [www.naminnesota.org](http://www.naminnesota.org)

If yes, do you keep your meeting information updated on the website? ..... Yes

### Reaching Decisions on WSC Issues

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Has your region hosted CAR workshops?

**Yes. The annual planning assembly has come to be known as "Creating Our Common Welfare." The meeting is for all trusted servants and all interested members. Everyone is welcome and everyone can fully participate. This was our second year infusing the assembly with consensus building models for decision making.**

**The annual assembly splits its focus: in even years it is primarily devoted to building consensus around items in the Conference Agenda Report; the odd year assembly is devoted to strategic planning and prioritizing**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Other tally - please describe below**

**We tally from as many sources as possible. Members can cast their "vote" though paper ballot, verbal or online discussion, and/or online polls.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... Yes

Does your region discuss the parts of the CAR not related to motions? ..... No

Does your region engage in gathering a conscience for CAT material? ..... No

### Innovations and Challenges

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What subject generated the most interest and discussion in your region this cycle?

**Medication Assisted Therapy, previously known as Drug Replacement Therapy. This controversial topic has ripped through our local fellowship and inspired many heated discussions. The Welcoming All Members workshop that we recently held, has seemed to help**

Please describe the most significant challenge your region has faced since WSC 2016

**We have encountered a wave of skepticism about how are region operates. Some members are not comfortable with the new-age and innovative approach the region uses to conduct it's business. In order to lessen some of the fear, we listened to their request and implemented some changes.**

Please describe some highlights or successes your region has experienced since WSC 2016

**NA Helpline received 4,522 calls**

**Our Bridging the Gap project has connected over 800 new members with a temporary contact that meets them at the first few meetings they attend and help get them plugged into the fellowship. Some of those members have even been able to stay clean and be over service.**

**Our last convention (MNNAC) was the most financially successful one in history**

**We are providing presentations/training to facilities with unfulfilled H&I requests, so inmates can run their own meetings using the Institutional Group Guide and other literature donated from the region.**

What additional information would you like to share with other conference participants?

**None.**

Is there anything in particular you want to discuss at the conference?

**Nothing that isn't already going to be discussed.**



### Facts about: Mississippi Region

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Name of Regional Delegate .....	<b>Christopher M</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Craig H</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region?.....	<b>6</b>
How many groups are in the region? .....	<b>55</b>
How many meetings take place each week in the region? .....	<b>260</b>
How many H&I panels take place each week in the region? .....	<b>5</b>
Number of members since WSC 2016? .....	<b>Staying the same</b>

### Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>80%</b>
What percentage comes from conventions and events?.....	<b>20%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$0</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

#### **We rotate to each area**

Does your region have a regional office? .....	
Does your region have a regional convention? .....	<b>Yes Attendance is: decreasing</b>
What committees or workgroups do you have at your RSC?	

#### **Convention/Events; FD/Outreach; H&I; Phoneline; PR/PI; Website**

Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>
Comments about how that works:	

#### **We all use majority voting**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**No**

Have Issue Discussion Topic workshops been held in your region?

**Yes. Right now we have only one per year at our trusted service assembly. I am trying to add more.**

What kind of training and mentoring efforts take place in your region and/or its areas?

**We have occasional H&I orientations.**

Describe what kind of planning your region and/or its areas utilize.

**Simple event planning for conventions and events.**

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

**We have started using messaging apps regularly and are talking about web based meetings.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Meeting list and area workshops.**

Number of conferences our PR/PI committees participate in/exhibit at: .....**0**

Does your region have any type of NA phoneline or a helpline?

**No**

Do you have a regional website? ..... **Yes. <http://mrsdna.net>**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**No**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Apathy In service**

Please describe the most significant challenge your region has faced since WSC 2016

**Getting more people involved in service**

Please describe some highlights or successes your region has experienced since WSC 2016

**Our trusted service assembly seems to be growing and members are enjoying the IDT workshops**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**Facts about: Montana Region**

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Name of Regional Delegate ..... **John H**  
 Have you attended a WSC before? How many? ..... **Yes, 1**  
 Name of Alternate Delegate ..... **Mike H**  
 Have you attended a WSC before? How many?..... **No**  
 How long is the RD term in your region?..... **2 years with a 2 term limit**  
 How many areas are in the region?.....**9**  
 How many groups are in the region? .....**48**  
 How many meetings take place each week in the region? .....**149**  
 How many H&I panels take place each week in the region? .....**26**  
 Number of members since WSC 2016? ..... **Growing**

**Budget (Currency is in US dollars unless otherwise specified)**

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Percentage of the RSC’s annual budget that comes from group & area contributions.....**40%**  
 What percentage comes from conventions and events?..... **60%**  
 What percentage comes from literature sales? ..... **0%**  
 Total money region contributed to your zonal forum during your last fiscal year? ..... **\$0**

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?.....**4**  
 How many times a year does your RSC meet virtually? .....**2**  
 How many times a year does your regional admin body meet virtually? .....  
 Does your RSC meet in the same place each time? ..... **No**

**We hold the regional meeting at our spring assembly (it moves around to support the local fellowships) in non conference years, otherwise we meet in Helena MT.**

Does your region have a regional office? ..... **No**  
 Does your region have a regional convention? ..... **Yes Attendance is: increasing**  
 What committees or workgroups do you have at your RSC?

**Convention/Events; H&I; Phonline; PR/PI; Project Based Workgroups; Website**

Are any of these workgroups/committees new since the last WSC?..... **No**  
 Does your RSC meeting use CBDM to reach decisions? ..... **Yes**  
 Do any of your areas use CBDM to reach decisions? ..... **Yes**

Comments about how that works:

**CBDM works great in a loving service body. Sometimes a show of hands is used to get consensus, but we have not had to actually vote in years.**

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. We make it a priority to support isolated addicts in Montana. Logistically this can be very difficult in such a rural setting. We are currently starting online meetings. We**

**recognize the importance of staying in contact with the addicts that we come into contact with because of our H&I efforts. The areas in Montana that currently do not have local meetings has been a priority for many years.**

Have Issue Discussion Topic workshops been held in your region?

**Yes. We have done workshops on this years IDT's at events and also in some our areas.**

What kind of training and mentoring efforts take place in your region and/or its areas?

**We train our regional helpline servants. There are also trainings that happen in the area's for H&I, PI or PR.**

Describe what kind of planning your region and/or its areas utilize.

**Our region has recently incorporated. We are currently looking at planning senarios for the rsc and the corporation. We made the decision to become project based a couple of years ago. That decision has had an impact on our planning needs.**

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**Virtual meetings have been working well in service.**

**There is no replacement for meeting face to face but it helps to meet online with a limited agenda.**

Successes with utilizing technology in new ways within your region and/or areas.

**Online meetings**

**email threads**

**website improvements**

**PSA's**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Our areas cooperate on H&I efforts areas where there is not a functioning ASC. We leave the bulk of it to our areas, so our regional H&I chair is more of a resource position. Our communications committee is what most regions would call their PR committee and is facilitated by our alternate delegate. We are project based and try to take advantage of oportunitues as they present themselves.**

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonline or a helpline?

**Yes. We have an 800 number that is forwarded to trained individules personal cell phones. Our helpline chair oversees the committee to ensure around the clock coverage.**

Do you have a regional website? ..... **Yes. namontana.com**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes. We schedule workshops in the area's that show an interest. It can be very difficult logistically and because of winter travel conditions in Montana. We value and**

**appreciate our past delegates, they continue to help out and facilitate workshops when we can't.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Other community gathering, please describe below**

**After the groups and areas have had the opportunity to take their conscience on the CAR, we gather at our regional assembly and use CBDM to take our regional conscience.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**This year we will discuss the essays**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**We talk about the CAT motions if someone feels strongly about certain motions. Many addicts that will read the CAR don't bother reading the CAT.**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Atmosphere of Recover in Service**

Please describe the most significant challenge your region has faced since WSC 2016

**Incorporating our region**

Please describe some highlights or successes your region has experienced since WSC 2016

**Meetings in more communities.**

**PSA's on the radio**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**transparency**

**Facts about: Mountaineer Region**

---

Name of Regional Delegate ..... **Cooper B**  
 Have you attended a WSC before? How many? ..... **Yes, 9**  
 Name of Alternate Delegate ..... **Ryan S**  
 Have you attended a WSC before? How many?..... **No**  
 How long is the RD term in your region?..... **2 years**  
 How many areas are in the region?..... **10**  
 How many groups are in the region? ..... **95**  
 How many meetings take place each week in the region? ..... **162**  
 How many H&I panels take place each week in the region? ..... **16**  
 Number of members since WSC 2016? ..... **Growing**

**Budget (Currency is in US dollars unless otherwise specified)**

---

Percentage of the RSC’s annual budget that comes from group & area contributions. .... **15%**  
 What percentage comes from conventions and events?..... **85%**  
 What percentage comes from literature sales? ..... **0%**  
 Total money region contributed to your zonal forum during your last fiscal year? ..... **\$50**

**Your Regional Service Structure**

---

How many times a year does your RSC meet face-to-face?..... **4**  
 How many times a year does your RSC meet virtually? ..... **0**  
 How many times a year does your regional admin body meet virtually? ..... **0**  
 Does your RSC meet in the same place each time? ..... **Yes**  
 Does your region have a regional office? ..... **No**  
 Does your region have a regional convention? ..... **Yes Attendance is: increasing**  
 What committees or workgroups do you have at your RSC?

**Convention/Events; H&I; Human Resources; Phonline; PR/PI; Project Based  
 Workgroups; Website**

Are any of these workgroups/committees new since the last WSC?..... **No**  
 Does your RSC meeting use CBDM to reach decisions? ..... **Yes**  
 Do any of your areas use CBDM to reach decisions? ..... **Yes**

Comments about how that works:

**Very well we have longer discussions and better all around ideas. We have less arguments because we are more focused on combining ideas to come up with the best idea. Sometimes you have to give to be able to accomplish the goal at hand.**

**Service Delivery & Best Practices**

---

Are fellowship development (FD) or outreach efforts provided within your region?

**No**

Have Issue Discussion Topic workshops been held in your region?

**Yes. we usually do them at conventions**

What kind of training and mentoring efforts take place in your region and/or its areas?

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies?

**Yes. joint area service in some areas**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**not really we struggle to communicate with anybody in particular areas with in or region.**

Successes with utilizing technology in new ways within your region and/or areas.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Billboards have seemed to be our most effective pr effort. Social workers conferences.**

Number of conferences our PR/PI committees participate in/exhibit at: .....**3**

Does your region have any type of NA phonenumber or a helpline?

**Yes. we have switched up the format to help with all the calls being answered quickly instead of ringing through 3 or 4 people.**

Do you have a regional website? ..... **Yes. <http://www.mrscna.org/>**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes. 3 workshops in northern central and southern sections of the state.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per Area**

If a motion that your region has reached a conscience on is amended at the WSC do you have some

discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**we bring up anything we think we need input on.**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**we talk about proposals and other things in the cat.****Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**DRT MAT discussions and the FIPT**

Please describe the most significant challenge your region has faced since WSC 2016

**trying to reach the addict who still suffers.**

Please describe some highlights or successes your region has experienced since WSC 2016

**we have multiple billboards in the state. and our h&i relationships have grown.**

What additional information would you like to share with other conference participants?

**CBDM Q&A. we use cbdm in our areas and regions.**

Is there anything in particular you want to discuss at the conference?

**yes 3 year cycles and discuss the**

**Agenda for a Discussion/Planning World Service Conference.**



**Facts about: Nebraska Region**

---

Name of Regional Delegate ..... **Brian S**  
 Have you attended a WSC before? How many? ..... **Yes, 3**  
 Name of Alternate Delegate .....  
 Have you attended a WSC before? How many?.....  
 How long is the RD term in your region?..... **2 years**  
 How many areas are in the region?..... **8**  
 How many groups are in the region? ..... **64**  
 How many meetings take place each week in the region? ..... **147**  
 How many H&I panels take place each week in the region? ..... **15**  
 Number of members since WSC 2016? ..... **Staying the same**

**Budget (Currency is in US dollars unless otherwise specified)**

---

Percentage of the RSC’s annual budget that comes from group & area contributions..... **30%**  
 What percentage comes from conventions and events?..... **70%**  
 What percentage comes from literature sales? ..... **0%**  
 Total money region contributed to your zonal forum during your last fiscal year? ..... **\$300**

**Your Regional Service Structure**

---

How many times a year does your RSC meet face-to-face?..... **4**  
 How many times a year does your RSC meet virtually? ..... **0**  
 How many times a year does your regional admin body meet virtually? ..... **0**  
 Does your RSC meet in the same place each time? ..... **No**  
     **areas are allowed to host region if they request it and meet policy guidelines otherwise it is to be held in central location**  
 Does your region have a regional office? ..... **No**  
 Does your region have a regional convention? ..... Attendance is:  
 What committees or workgroups do you have at your RSC?  
     **Convention/Events; FD/Outreach; H&I; PR/PI**  
 Are any of these workgroups/committees new since the last WSC?..... **No**  
 Does your RSC meeting use CBDM to reach decisions? ..... **Yes**  
 Do any of your areas use CBDM to reach decisions? ..... **Yes**  
 Comments about how that works:

**area is doing very well with it region is getting hang of it doing ok**

**Service Delivery & Best Practices**

---

Are fellowship development (FD) or outreach efforts provided within your region?  
     **Yes. have position but not much else happens with it other than to reach out to new groups we hear about and give them starter kit .we have reached out to other groups that don't participate in an area or region with very little response other than they aren't interseted**

Have Issue Discussion Topic workshops been held in your region?

**No**

What kind of training and mentoring efforts take place in your region and/or its areas?

**h&i training days several times a year at areas 1 time a year at region usally held at an area to help train members how to hold one. Some p&i workshops as well just not as many.**

Describe what kind of planning your region and/or its areas utilize.

**buy litature for h&i to hand out to areas**

Does your region or its areas have any shared services with other service bodies?

**Yes. zonal provides the blmt for us and also zoom.**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**no sucess**

Successes with utilizing technology in new ways within your region and/or areas.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

Number of conferences our PR/PI committees participate in/exhibit at: ..... **0**

Does your region have any type of NA phonline or a helpline?

**No**

Do you have a regional website? ..... **Yes. nebraskana.org**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

### **Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes. will provide a car workshop for each area that wants one and doing one before next region in april so far 2 areas have scheduled a car in march and am provideing one car via zoom in april**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per Area**

**tally one vote per area is what policy states but usally asked at region to do tally by member and has always passed last 10 years**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **No**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**if we have time to discuss it we usally try to cover it not to sure we will have enuff time yhis cycle**

### **Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**changing to cbdm**

Please describe the most significant challenge your region has faced since WSC 2016

**changing to cbdm**

Please describe some highlights or successes your region has experienced since WSC 2016

**very few oldtimers left at region they are doing ok with little mentoring**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

### Facts about: Nepal Region

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Name of Regional Delegate .....	<b>Pankaj G</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	<b>Keshab B</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region?.....	<b>8</b>
How many groups are in the region? .....	<b>76</b>
How many meetings take place each week in the region? .....	<b>86</b>
How many H&I panels take place each week in the region? .....	<b>10</b>
Number of members since WSC 2016? .....	<b>Growing</b>

### Budget (Currency is in US dollars unless otherwise specified)

---

Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>95%</b>
What percentage comes from conventions and events?.....	<b>5%</b>
What percentage comes from literature sales? .....	<b>1%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$3500</b>

### Your Regional Service Structure

---

How many times a year does your RSC meet face-to-face?.....	<b>3</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>12</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

**We have 8 areas thus meeting conducted in every area on a rotation basis. The RSC meets on different places as our available areas.**

Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is:
What committees or workgroups do you have at your RSC?	

**Convention/Events; FD/Outreach; Literature Distribution; Translations**

Are any of these workgroups/committees new since the last WSC?.....	<b>Yes</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>

Comments about how that works:

**Although CBDM is in practice. Some areas which are new could not make their voice clear. It is difficult them to put forward their consensus. Thus we are giving RCM orientation in each RSC meeting. Frequent change in service position is major drawback for CBDM.**

### Service Delivery & Best Practices

---

Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. Recently we formed FD committee and is working smoothly. Conducted learning days and other fellowship development activities in 4 new locations. It helped to open new meetings on those areas.**

Have Issue Discussion Topic workshops been held in your region?

**Yes. Very few, our areas/groups demand more on tradition and concept related workshops**

What kind of training and mentoring efforts take place in your region and/or its areas?

**All the members from admin body and subcommittee are reaching out for learning days, workshops and other help asked by the areas/groups.**

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? .....

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

**RSC admin body meets virtually in a monthly basis. Recently we have created a group named "communication for rcm and rsc" that helped in improving communication between area/group and rsc.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

Number of conferences our PR/PI committees participate in/exhibit at: .....

Does your region have any type of NA phonenumber or a helpline?

**Yes. RSC doesn't have phonenumber/helpline number.4 areas have phonenumber service.**

Do you have a regional website? ..... **No**

If yes, do you keep your meeting information updated on the website? .....

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes. This our first effort, we hold a workshop on RSC meet. All the RCMs from 8 areas, RSC admin body and subcommittee were present during the workshop**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Other tally - please describe below**

**This was our first experience thus we made decisions through RCM at our RSC meeting.**

**The motion in which we were unable to reach conscience it was left to delegate decision.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **No**

Does your region discuss the parts of the CAR not related to motions? ..... **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Fellowship development and translation efforts were the most discussed issues.**

Please describe the most significant challenge your region has faced since WSC 2016

**Frequent Service members turnover**

**Growth of female members**

Please describe some highlights or successes your region has experienced since WSC 2016

**RSC renewal annually**

**Translation efforts (Almost all the IP's are translated, basic text is under printing process after all the revisions, step work and JFT is under review process)**

**Conduction of Zonal meeting, first Zonal convention with 800 plus members**

**Meetings expansion in new locations**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

### Facts about: NERF - NE India Region

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Name of Regional Delegate .....	<b>Ningthoujam S</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	<b>Vaccant</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region?.....	<b>2</b>
How many groups are in the region? .....	<b>16</b>
How many meetings take place each week in the region? .....	<b>22</b>
How many H&I panels take place each week in the region? .....	<b>4</b>
Number of members since WSC 2016? .....	<b>Growing</b>

### Budget (Currency is in US dollars unless otherwise specified)

---

Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>39%</b>
What percentage comes from conventions and events?.....	<b>11%</b>
What percentage comes from literature sales? .....	<b>15%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$0</b>

### Your Regional Service Structure

---

How many times a year does your RSC meet face-to-face?.....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>4</b>
How many times a year does your regional admin body meet virtually? .....	<b>12</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

**We conducted RSC meeting on alternative basis and in coalition we do FD simultaneously considering the cost cutting of fund.**

Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; FD/Outreach; H&I; Human Resources; Literature Distribution; Literature Review; Phonline; PR/PI; Project Based Workgroups; Translations**

Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>

Comments about how that works:

**We have been using, CBDM in any of the major decision need to be taken. For instance, GSRs and RCMs were allowed to give their group conscience considering CDBM in Regional Assembly and RCM meets.**

### Service Delivery & Best Practices

---

Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. We have regional resource pool to conduct internal FD in the region. Human resources have been provided by the concern ASCs according to the type of FD. For example, if we have to conduct PR presentation then, we ask members who have a service experience of PR.**

Have Issue Discussion Topic workshops been held in your region?

**Yes. Money matters, discussing on how regional body can be able to contribute to the other system of fellowship.**

What kind of training and mentoring efforts take place in your region and/or its areas?

**Workshop, Speakers meeting and Open Forum Discussion.**

Describe what kind of planning your region and/or its areas utilize.

**Annual action/budget plan is the kind of planning we have been practicing in our region. We can be able to review our activities quarterly and annually, what went well and what didn't go well.**

Does your region or its areas have any shared services with other service bodies?

**Yes. We give service at the work group of Zonal Forum (APF).**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**Arunachal Pradesh, part of North East India. Guwahati ASC have been communicating since 5/6 months with the addicts of Arunachal Pradesh and we are planning for FD trip within this coming few months.**

Successes with utilizing technology in new ways within your region and/or areas.

**WhatsApp has been utilizing effectively in our region.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Recently, in coordination with NAWS we had conducted a PI presentation to press and media. And we did poster campaign at the Rehabilitation Centre, Public Health Centre, Public places etc.**

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonenumber or a helpline?

**Yes. We have phone line in Imphal ASC. Team of Imphal ASC had posted the helpline number through posters at in and around places of Imphal-Manipur.**

Do you have a regional website? ..... **No**

If yes, do you keep your meeting information updated on the website? .....

## **Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes. We conducted CAR workshop during Regional Assembly 2018. Picked up few motions and we go through with the motions and ask opinions from the house of regional assembly to take the group conscience. 30 delegates from Groups and ASCs were attended**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Discussion and vote by GSRs at regional workshop/assembly**



**During the regional assembly, we highlighted some of the selective motions of WSC. Had a round of discussion and then come to conscience, whether our region wish to approve or withdraw.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **No**  
 Does your region discuss the parts of the CAR not related to motions? ..... **No**  
 Does your region engage in gathering a conscience for CAT material? ..... **No**

### **Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Money matters, like how we can be able to contribute funds to other service body and fulfilling the internal FDs is quite challenging due to shortage of fund in the region.**

Please describe the most significant challenge your region has faced since WSC 2016

**Strengthening and building of one of the ASC in our region which has been defunct since few years.**

Please describe some highlights or successes your region has experienced since WSC 2016

**Guwahati ASC is growing in every ways, within their ASC they have form a two new groups and newcomers are turning up, in addition they have started translating IP no.1 on their mother tongue. Also, last month we have conducted PR presentation in coordination with NAWS, which is very helpful to make the community understand and carried out the message of NA.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

### Facts about: New England Region

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Name of Regional Delegate .....	<b>Noel D</b>
Have you attended a WSC before? How many? .....	<b>Yes, 3</b>
Name of Alternate Delegate .....	<b>James P</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region?.....	<b>14</b>
How many groups are in the region? .....	<b>525</b>
How many meetings take place each week in the region? .....	<b>630</b>
How many H&I panels take place each week in the region? .....	<b>500</b>
Number of members since WSC 2016? .....	<b>Staying the same</b>

### Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>80%</b>
What percentage comes from conventions and events?.....	<b>20%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$200</b>

### Your Regional Service Structure

---

How many times a year does your RSC meet face-to-face?.....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

**We rotate with each region hosting once per two-year cycle. The rotation is once every four years for the two Islands and Central Mass and Greater Worcester (which share geographic boundaries).**

Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is:
What committees or workgroups do you have at your RSC?	

**Convention/Events; FD/Outreach; H&I; Literature Review; Phonline; PR/PI; Website**

Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. Our Fellowship Development sub-committee works with the delegate team to provide workshops throughout the region at both the area and the group level. The sub-**

**committee is focused on providing support to the existing structure rather than expansion.**

Have Issue Discussion Topic workshops been held in your region?

**Yes. These workshops are done at the area level with support from Fellowship Development.**

What kind of training and mentoring efforts take place in your region and/or its areas?

**We have nothing formal in place.**

Describe what kind of planning your region and/or its areas utilize.

**Several areas use the planning tool.**

Does your region or its areas have any shared services with other service bodies?

**Yes. We have six areas that share geographic boundaries (Free Spirit/Greater Providence; Central Mass/Greater Worcester; Pioneer Valley/Western Mass) and they share resources to varying degrees.**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Our region has a strong and dedicated PR sub-committee that covers a number of events and functions throughout the year. There is a lack of expansion into new areas/events.**

Number of conferences our PR/PI committees participate in/exhibit at: .....5

Does your region have any type of NA phonenumber or a helpline?

**Yes. We currently use an automated line can leave a message for a live call-back.**

**Phonenumber is working on switching over to a live response system they hope to have ready for preview in the next few months.**

Do you have a regional website? ..... **Yes. [www.nerna.org](http://www.nerna.org)**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes. We schedule three regional workshops during each conference year and Fellowship Development assists with requests for area workshops. Attendance tends to be small with 30 people being about average.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**Every workshop leaves time for general discussion with participation from the delegates and Fellowship Development (which included all prior members of the delegate team who are still active at region).**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**We use the same tally system that we use for the CAR.**

## Innovations and Challenges

---

What subject generated the most interest and discussion in your region this cycle?

**Convention : How should it be structured and what to do with the corporation**

Please describe the most significant challenge your region has faced since WSC 2016

**Leadership: Lack of continued participation by experienced members: Each subcommittee lost one or more members with over 5 years experience. (with exception of Insurance, & RMD)**

Please describe some highlights or successes your region has experienced since WSC 2016

**1. Public relations:**

**a. PR speaker training w/realtime video feedback**

**b. Top to bottom review of Phone Line and changes**

**c. Turnover of Website members and complete redux of platform**

**d. Delicate handling of state hospital mental patient**

**e. Group-maintained area-organized small literature rack distribution prgm**

**2. Fellowship development and Outreach: Creation of a new area, & inclusion of Western Ma/Pioneer**

What additional information would you like to share with other conference participants?

- **Virtual Meetings for Zones and Geographically Distant members working ++**
- **Discussion in one area of preparing a WCNA bid**

Is there anything in particular you want to discuss at the conference?

**Changing the 2027 WCNA to 2028 (75th anniversary)**

**Revision/updates to It Works: How and Why**

**"opiate crisis" and opportunities and PR activities have generated the most buzz and can also be counted greatest success and is obviously still ongoing**

**Facts about: New Jersey Region**

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Name of Regional Delegate ..... **Jason G**  
 Have you attended a WSC before? How many? ..... **Yes, 3**  
 Name of Alternate Delegate ..... **Nancy C**  
 Have you attended a WSC before? How many?..... **Yes, 1**  
 How long is the RD term in your region?..... **2 years**  
 How many areas are in the region?.....**13**  
 How many groups are in the region? .....**490**  
 How many meetings take place each week in the region? .....**490**  
 How many H&I panels take place each week in the region? .....**121**  
 Number of members since WSC 2016? ..... **Growing**

**Budget (Currency is in US dollars unless otherwise specified)**

---

Percentage of the RSC’s annual budget that comes from group & area contributions..... %  
 What percentage comes from conventions and events?..... %  
 What percentage comes from literature sales? ..... **0%**  
 Total money region contributed to your zonal forum during your last fiscal year? ..... \$

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?.....**6**  
 How many times a year does your RSC meet virtually? .....**0**  
 How many times a year does your regional admin body meet virtually? .....**0**  
 Does your RSC meet in the same place each time? ..... **No**

**Alphabetical host rotation of member areas**

Does your region have a regional office? ..... **No**  
 Does your region have a regional convention? ..... **Yes** Attendance is: **staying the same**  
 What committees or workgroups do you have at your RSC?

**Convention/Events; H&I; Literature Review; Phonline; PR/PI; Website; Other- Shared Services with NNJ Region, History & Archives, Meeting Directory, Policy, Insurance, Newsletter**

Are any of these workgroups/committees new since the last WSC?..... **No**  
 Does your RSC meeting use CBDM to reach decisions? ..... **No**  
 Do any of your areas use CBDM to reach decisions? ..... **No**  
 Comments about how that works:

**Functional, efficient**

**Service Delivery & Best Practices**

---

Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. Communication with Area who's attendance is sporadic**

Have Issue Discussion Topic workshops been held in your region?

No

What kind of training and mentoring efforts take place in your region and/or its areas?

**RSC practices no training/mentoring protocol, however many Areas utilize either a Service Workshop/GSF styled-forums for GSR training/mentoring. Most every trusted servant position in both the RSC and the member ASC's have assistant/alternate positions for training purposes.**

Describe what kind of planning your region and/or its areas utilize.

**RSC has annual budget planning/submission/audit for travel budgets and large-scale service delivery prudent reserves such as State-wide Meeting Directories and Insurance Premiums. Most Areas practice the same. RSC has a call-upon-need JAC for special needs, financial policy review and/or unexpected concerns. Since our service committee's are directly responsible to the groups, any further planning would take place on an ad-hoc basis when requested by the membership.**

Does your region or its areas have any shared services with other service bodies?

**Yes. answer above is NO - We have a fully-functional Shared Service Committee with the Northern New Jersey Region for services provided state-wide as opposed to recognized regional boundaries. Membership of this cmte consists of reps from each region as follows: V-Chair, Treasurer, Helpline, Meeting Directory, Website & PI/PR. We operate via a Shared Service agreement signed by each region every 3 years.**

Has your region discussed where NA does not exist in your region? ..... No

Successes with communication strategies in your region and/or its areas.

**RD/RDA CAR workshops at every area during conference years.**

Successes with utilizing technology in new ways within your region and/or areas.

- Online group voting on Car motions and the literature survey has been rolled out for the first time, as an option.**
- BMLT having been successfully implemented regionally is now being rolled out to participating areas to link their website databases.**
- Website committee is completing mobile app rollout for both Apple & Android. C**
- Current projects include text distribution list for meeting closure announcements & events.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

- Current projects include a Basic Text and literature package mailing to every Drug Court Judge, Drug Court Coordinator & TASC Evaluator in the state of NJ.**
- A PPT presentation is being finalized for the Drug Court Chief Administrator pending an invitation to personally present it to the Drug Court Coordinators.**
- PI participates annually at State-Wide Health Fair located in Atlantic City plus other Addiction/Recovery Conferences attended by medical professionals.**
- H&I preparing meeting with State Corrections Dept for hopes to ease clearance for H&I meetings - state corrections clearance passes are being required more and more in NJ.**
- Area poster days have been a popular occurrence.**
- Group sponsorship of literature racks in local police stations, hospitals, libraries, etc.**

Number of conferences our PR/PI committees participate in/exhibit at: .....5

Does your region have any type of NA phoneline or a helpline?

**Yes. Both an 800# and local number linked to computers with automated menu for meeting information. Access upon to request (press #) which transfers to paid answering service who provide name/ph number for up-to-3 (at a time) local, gender-specific NA member volunteers. Answering service also provides member volunteer contact info for PI-related inquiries located in each region of the state. Answering service also has access to meeting database should caller not wish to utilize automated system. Call times to answering service are monitored to be limited to 3 minutes to assure compliance - no extended discussions are allowed.**

Do you have a regional website? ..... **Yes. www.nanj.org**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

### Reaching Decisions on WSC Issues

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Has your region hosted CAR workshops?

**Yes. 10 RD/RDA hosted workshops at every area as well as pre-regional meeting. Attendance varies, 20-40 ppl for each.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**answer above is Depends - Requested by host, discussion/Q&A**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### Innovations and Challenges

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What subject generated the most interest and discussion in your region this cycle?

**-First & foremost is focus on service to the local fellowship.**

**-Re-organizing our financial processes as to fund-flow.**

**-Convention support for continued success - we've had 2 very successful conventions that followed**

**2 years of financial loss.**

Please describe the most significant challenge your region has faced since WSC 2016

**Consistently engaging the Area trusted servants in collaborative regional H&I and PI efforts.**

Please describe some highlights or successes your region has experienced since WSC 2016

**-An Area joined our Region this year, who's outgoing RCM is now our Regional V-Chair.**

**-Convention management recognizing increased attendance & financial success.**

**-BMLT advances being rolled out to the Areas.**

**-Mobile website advances.**

**-Area attendance and engagement at the RSC.**

What additional information would you like to share with other conference participants?

**Our state-wide Shared Services is a great example of best practices. NA information via telephone, internet & printed meeting directories are done state-wide. If your meeting happens in NJ, we reference it no matter what Area/Region the meeting is a member of. We have 22 meetings from 3 different areas that are members of Regions outside of the state of NJ. We believe it is important that if you are looking for a meeting in NJ, we must help you find the closest one, regardless of service cmte boundaries.**

Is there anything in particular you want to discuss at the conference?

**Yes. The literature survey, done during the past conference cycle as an "experiment", has been offered again without the fellowship requesting it. When doing an experiment, an expected practice would be to review/analyze the results/drawbacks and there would at least be a conversation as to whether it is prudent to continue. This did not happen with the literature survey. Give addicts a list to "pick 2", we'll pick 2, because we can. Yet we did not provide a forum to consider whether we should. This is irresponsible. Service boards and committees should be directly responsible to those they serve, we shouldn't be creating things just because we can. It has been reported that we have 67,000 meetings speaking 82 languages, however our Basic Text is translated to only 29 languages, not to mention the lack of audio versions in even the most common languages (ex: Spanish) for our members that cannot read. To truly be a global fellowship, we should be focusing all efforts and resources to their needs with our primary/existing inventory, rather than churn out more-and-more literature at a rapid pace. We are also making it too complicated for groups, not to mention the financial demands, to order literature for their meeting to make a rapidly increasing selection available to their members.**



### Facts about: Nicaragua Region

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Name of Regional Delegate .....	<b>Mauricio M</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	<b>Mauricio H</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region?.....	<b>3</b>
How many groups are in the region? .....	<b>24</b>
How many meetings take place each week in the region? .....	<b>35</b>
How many H&I panels take place each week in the region? .....	<b>2</b>
Number of members since WSC 2016? .....	<b>remains the same</b>

### Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>4%</b>
What percentage comes from conventions and events?.....	<b>0%</b>
What percentage comes from literature sales? .....	<b>96%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$0</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>12</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>No</b>
	<b>meetings rotate to different group locations</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is: <b>remains the same</b>
What committees or workgroups do you have at your RSC?	
	<b>Conventions/Events; Literature distribution; H&amp;I; Helpline</b>
Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	
Comments about how that works:	

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?  
**No**

Have Issue Discussion Topic workshops been held in your region?  
**No**

What kind of training and mentoring efforts take place in your region and/or its areas?

**Study sessions in groups, the RSC is working to plan step and traditions workshops**  
Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**We do PI presentations in areas close to the groups and generally these efforts are supported by the ASC**

Number of conferences our PR/PI committees participate in/exhibit at: ..... **0**

Does your region have any type of NA phonenumber or a helpline?

**No**

Do you have a regional website? ..... **No**

If yes, do you keep your meeting information updated on the website? .....

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**No we are preparing a report to talk about this matter**

Which method does your community use to reach a conscience on the CAR? (check one only)

**A community meeting where motions are discussed and voted on and each group has a vote**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**we are preparing a workshop for next month**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**we are preparing a workshop for next month**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**none**

Please describe the most significant challenge your region has faced since WSC 2016

**To have all the positions of the RSC filled during the entire service period, transparency in money management**

Please describe some highlights or successes your region has experienced since WSC 2016

**Restructuring of ASCs**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**Facts about: Nordeste Brazil Region\***

Name of Regional Delegate .....	<b>Rodrigo X</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	<b>Marcos A</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>2 YEARS</b>
How many areas are in the region?.....	<b>14</b>
How many groups are in the region? .....	<b>137</b>
How many meetings take place each week in the region? .....	<b>298</b>
How many H&I panels take place each week in the region? .....	<b>9</b>
Number of members since WSC 2016? .....	<b>Growing</b>

**Budget (Currency is in US dollars unless otherwise specified)**

Percentage of the RSC's annual budget that comes from group & area contributions. ....	<b>59%</b>
What percentage comes from conventions and events?.....	<b>34%</b>
What percentage comes from literature sales? .....	<b>3%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$400</b>

**Your Regional Service Structure**

How many times a year does your RSC meet face-to-face?.....	<b>3</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

**In order to give different communities in the region the opportunity to attend a meeting.**

Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; FD/Outreach; H&I; Literature Distribution; Literature Review ;Phoneline ;PR/PI; Project Based Workgroups; Regional Service Office; Translations; Website**

Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

**We usually reach ou decisions after exhaust discussions and listen to each point of view.**

**Service Delivery & Best Practices**

Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. It makes one meeting a month with the virtual attendance of all the areas.**

Have Issue Discussion Topic workshops been held in your region?

**Yes. We make it in every adim meeting.**

What kind of training and mentoring efforts take place in your region and/or its areas?

**Workshops**

Describe what kind of planning your region and/or its areas utilize.

**Finantial sheed.**

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**In all of our efforts, we use on line tools.**

Successes with utilizing technology in new ways within your region and/or areas.

**At the literature, we frequently review on line.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

Number of conferences our PR/PI committees participate in/exhibit at: ..... **2**

Does your region have any type of NA phonline or a helpline?

**Yes. We use mobile phone, including WhatsApp communication.**

**Each area has its phone line.**

Do you have a regional website? ..... **Yes. www.crnanordeste.com.br**

If yes, do you keep your meeting information updated on the website? .....

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

Which method does your community use to reach a conscience on the CAR? (check one only)

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? .....

Does your region discuss the parts of the CAR not related to motions? .....

Does your region engage in gathering a conscience for CAT material? .....

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

Please describe the most significant challenge your region has faced since WSC 2016

Please describe some highlights or successes your region has experienced since WSC 2016

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**Facts about: North Carolina Region**

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Name of Regional Delegate ..... **Neal S**  
 Have you attended a WSC before? How many? ..... **Yes, 1**  
 Name of Alternate Delegate ..... **Danny G**  
 Have you attended a WSC before? How many?..... **Yes, 2**  
 How long is the RD term in your region?.....**2 years AD then 2 years RD**  
 How many areas are in the region?.....**8**  
 How many groups are in the region? .....**126**  
 How many meetings take place each week in the region? .....**333**  
 How many H&I panels take place each week in the region? .....**25**  
 Number of members since WSC 2016? ..... **Staying the same**

**Budget (Currency is in US dollars unless otherwise specified)**

---

Percentage of the RSC’s annual budget that comes from group & area contributions.....**100%**  
 What percentage comes from conventions and events?..... **0%**  
 What percentage comes from literature sales? ..... **0%**  
 Total money region contributed to your zonal forum during your last fiscal year? ..... **\$2264**

**Your Regional Service Structure**

---

How many times a year does your RSC meet face-to-face?.....**5**  
 How many times a year does your RSC meet virtually? .....**0**  
 How many times a year does your regional admin body meet virtually? .....**0**  
 Does your RSC meet in the same place each time? ..... **No**

**We mostly meet at the same place, but we do go to outer areas as part of outreach.**

Does your region have a regional office? ..... **No**  
 Does your region have a regional convention? ..... **No** Attendance is:  
 What committees or workgroups do you have at your RSC?

**FD/Outreach; H&I; PR/PI; Other- Policy**

Are any of these workgroups/committees new since the last WSC?..... **No**  
 Does your RSC meeting use CBDM to reach decisions? ..... **No**  
 Do any of your areas use CBDM to reach decisions? ..... **No**  
 Comments about how that works:

**Service Delivery & Best Practices**

---

Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. We have an outreach subcommittee that handles requests and concerns that fall outside of our normal service structure. The outreach subcommittee contacts areas that don't show up to the RSC to assist them if needed. If we move our regional meeting, outreach handles securing the place and making arrangements.**

Have Issue Discussion Topic workshops been held in your region?

**Yes. We discuss IDTs at our mid term Assembly.**

What kind of training and mentoring efforts take place in your region and/or its areas?

**We have an RSC orientation for all new members before each RSC.**

Describe what kind of planning your region and/or its areas utilize.

**Very little is needed other than what we do at the RSC and the RSC agenda.**

Does your region or its areas have any shared services with other service bodies?

**Yes. H&I and PI efforts with the Carolina Region. We have a shared BMLT with the Carolina Region and in the process of a zonal wide BMLT with the SEZF.**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**Online zoom meetings**

Successes with utilizing technology in new ways within your region and/or areas.

- 1) Using the BMLT aggregator ("sandwich") to combine meeting results to return a unified schedule online with (Carolina Region and Tidewater Area)**
- 2) We also print a meeting schedule from this to generate a statewide meeting schedule automatically using the BMLT meeting list generator.**
- 3) We have moved to a regional system.**
- 4) We are testing some technology that will allow us to combine all the area phone lines to a single statewide phone number.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Regional PI meets at the RSC every quarter. They have a number of projects including those described above as well as the website. We also set up booths at statewide meetings.**

Number of conferences our PR/PI committees participate in/exhibit at: ..... **2**

Does your region have any type of NA phonenumber or a helpline?

**Yes. We are developing a statewide system with grasshopper.**

Do you have a regional website? ..... **Yes. <https://ncregion-na.org/>**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes. We have 6 out of 8 areas hosting area workshops. The other 2 areas will either attend a neighboring area or will request their own workshop. Attendance will vary, but generally attendance is good similar in size to an ASC.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **No**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**It is part of our workshop.**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**CAT Assembly about 1 month before the WSC**

## **Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**The new phone line system with grasshopper**

Please describe the most significant challenge your region has faced since WSC 2016

**BMLT**

Please describe some highlights or successes your region has experienced since WSC 2016

**BMLT, statewide meeting list that crosses multiple regions, regionwide/statewide  
phonenumber**

What additional information would you like to share with other conference participants?

**Don't forget about the addict that still suffers when having discussions at the WSC**

Is there anything in particular you want to discuss at the conference?

**Planning Conference**

### Facts about: Northern California Region

---

Name of Regional Delegate .....	<b>Eric B</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Michael F</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>2 years; the RD can serve twice</b>
How many areas are in the region?.....	<b>23</b>
How many groups are in the region? .....	
How many meetings take place each week in the region? .....	<b>1565</b>
How many H&I panels take place each week in the region? .....	<b>103</b>
Number of members since WSC 2016? .....	<b>Staying the same</b>

### Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>52%</b>
What percentage comes from conventions and events?.....	<b>48%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$0</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>9</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>11</b>
Does your RSC meet in the same place each time? .....	<b>Yes</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; FD/Outreach; H&I; Literature Distribution; PR/PI; Project Based Workgroups; Regional Service Office; Website**

Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. NA 101 and other workshops as requested by areas.**

Have Issue Discussion Topic workshops been held in your region?

**Yes. Atmosphere of Recovery in Service at NCCNA**

What kind of training and mentoring efforts take place in your region and/or its areas?

**Newcomer orientations, newcomer workshops, NA 101, specific Action Plan project plan items.**



Describe what kind of planning your region and/or its areas utilize.

**As of 2017, we use the NAWS Environmental Scan as the basis for reporting and prioritizing exercise, similar to the methods used at the WSC. This results in Goals. The Fellowship Services Team (the RSC Admin body) then develops an Action Plan, addressing the prioritized goals by proposing Project Plans, similar to how the World Board proposes Project Plans for WSC Objectives. Finally, the RSC itself votes on and approves the yearly Action Plan.**

Does your region or its areas have any shared services with other service bodies?

**Yes. California Collaboration, Regional PR & H&I Sharing Forum, some areas also share services**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**The Guernville/Russian River Metro area (a Rural section of an Area) implements the SSP.**

Successes with utilizing technology in new ways within your region and/or areas.

**NCCNA uses eBlasts, CAR Voting takes place online, we used the NAWS environmental scan online for our Action Plan, use of Google Drive for document storage and Regional archiving.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**School projects, information booths, poster projects, presentations to professionals (including law enforcement, medical, social services), DVD project for institutions.<sup>3</sup>**

Number of conferences our PR/PI committees participate in/exhibit at: .....**3**

Does your region have any type of NA phoneline or a helpline?

**No**

Do you have a regional website? ..... **Yes. <http://www.norcalna.org/>**

If yes, do you keep your meeting information updated on the website? ..... **No**

## **Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes. 8 workshops are scheduled; as per our guidelines, they take place between WSZF and the Region before the WSC, so the first one is Feb. 25, 2018.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per member**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**We make our own tallies, which include the CAT, as well as questions related to Regional Conscience which we anticipate may come up on the floor of the WSC. We discuss the background material and issues at hand; for example, the FIPT and the Future of the**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**We pull out all items we think the WSC is asking for decisions on, either explicitly (like the "blue" sections in the CAT, like changing voting rules), or implicitly (like approving the budget, or seating Regions), and include them in our own tally.**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**South Florida/FIPT**

Please describe the most significant challenge your region has faced since WSC 2016

**Lack of trusted servants (which is uncommon here at the Regional level).**

Please describe some highlights or successes your region has experienced since WSC 2016

**Growth of the convention and unprecedented financial success, streamlined Action Plan process, increased utilization of technology**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

### Facts about: Northern New England Region

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Name of Regional Delegate .....	<b>Steve Smith</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Sam L</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region?.....	<b>5</b>
How many groups are in the region? .....	<b>125</b>
How many meetings take place each week in the region? .....	<b>200</b>
How many H&I panels take place each week in the region? .....	<b>20</b>
Number of members since WSC 2016? .....	<b>Staying the same</b>

### Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>100%</b>
What percentage comes from conventions and events?.....	<b>0%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$200</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

**Each member area hosts one RSC per year, with the Region also hosting one meeting per year.**

Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>No Attendance is:</b>
What committees or workgroups do you have at your RSC?	

#### Convention/Events; Website

Are any of these workgroups/committees new since the last WSC?.....	<b>Yes</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>
Comments about how that works:	

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. Member areas within our Region participate in limited Outreach and FD activities ranging from an occasional GSR workshop, to a standing Outreach subcommittee at the Area level. Outreach efforts include reaching out to our more isolated, rural groups and**

**educating these groups on what the NA service structure is and identifying ways to involve those groups in the ASC or otherwise better serve those isolated communities.**

Have Issue Discussion Topic workshops been held in your region?

**Yes. We held our first IDT workshop in several WSC conferences in our region this conference cycle. We chose the Social Media IDT. While attendance was low, we had a very positive and productive discussion and members were very interested in continuing to to have IDT workshops in the future.**

What kind of training and mentoring efforts take place in your region and/or its areas?

**Our region has limited formal training and mentoring efforts, but the training and mentoring activities that do take place include H&I and GSR orientations, IDT workshops, service learning days and informal mentoring through alternate positions and sponsorship.**

Describe what kind of planning your region and/or its areas utilize.

**Our region and member areas participate in limited formal planning, but most of our areas form annual budgets, project plans and regular subcommittee meetings for its Convention, PR/PI, H&I and Activities subcommittees. We have not yet taken advantage of any of the area planning tools available to us, but many of our members see the value in those tools.**

Does your region or its areas have any shared services with other service bodies?

**Yes. Our two areas in Maine share a website, meeting list and phone line and our two New Hampshire areas share a meeting list and phone line.**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**No real communications successes, though our Outreach efforts at the area level have, in some cases, led to additional fund flow and ASC participation.**

Successes with utilizing technology in new ways within your region and/or areas.

**No, we have not creatively utilized technology in new ways, though a couple of our areas have adopted the BMLT.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**PR efforts in our region are very basic and include flyer hanging days, mailings to professionals, PR presentations to facilities where we'd like to bring in H&I commitments, or other interested professionals, placing meeting lists in parole and probation offices, doctor's offices, school counselors, etc, having booths at events for medical professionals and at recovery days,**

Number of conferences our PR/PI committees participate in/exhibit at: ..... **0**

Does your region have any type of NA phonenumber or a helpline?

**Yes. We have helplines at the area levels shared between the two Maine areas and the two NH areas. These hotlines are 800 numbers that vary in types of functionality, from one allows the caller to dial through a number of options that route the call to the right place and another forwards the caller to a professional caller answering service who route the call to a list of addict volunteers who further serve the caller.**

Do you have a regional website? ..... **Yes. [www.nnera.org](http://www.nnera.org)**

If yes, do you keep your meeting information updated on the website? ..... **No**

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes. Each conference cycle we host the Multi-Regional Learning Event (MRLE) which gathers attendance from most of the delegate teams in the Northeast Zonal Forum and tends to have total attendance around 75. The region also hosts a CAR workshop in each member region and attendance varies from 5-25 members.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per member**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**We try to allow time for discussion on the essays at through the CAR as well as a brief overview of the NA service structure in general and the surveys in the CAR.**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**We try to distribute the CAT to our RCMs and discuss it at CAR workshops if possible. We collect feedback from RCMs and include that feedback to the delegate team. The delegate team is then given a vote of confidence to participate and vote at the confere**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**Illicit Literature, SF Region FIPT Record Inspection Request, DRT/MAT, WSO salaries, WSC Seating.**

Please describe the most significant challenge your region has faced since WSC 2016

**Lack of support, lack of trusted servants, DRT/MAT, favoring activities/conventions over H&I or PR service work.**

Please describe some highlights or successes your region has experienced since WSC 2016

**Our new regional website, creation of a thriving new area, ability to fund-flow, the Multi-Regional Learning Event (MRLE).**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**We'd like to advance the discussion on DRT/MAT and its effect on participation in NA service.**

### Facts about: Northern New Jersey Region

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Name of Regional Delegate .....	<b>Barry M</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Khalilah D</b>
Have you attended a WSC before? How many?.....	<b>Yes, 3</b>
How long is the RD term in your region?.....	<b>Two Years</b>
How many areas are in the region?.....	<b>11</b>
How many groups are in the region? .....	<b>273</b>
How many meetings take place each week in the region? .....	<b>273</b>
How many H&I panels take place each week in the region? .....	<b>66</b>
Number of members since WSC 2016? .....	<b>Growing</b>

### Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>45%</b>
What percentage comes from conventions and events?.....	<b>55%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$120</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>8</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>2</b>
Does your RSC meet in the same place each time? .....	<b>Yes</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>No</b> Attendance is:
What committees or workgroups do you have at your RSC?	
	<b>Convention/Events; H&amp;I; Phonline; PR/PI; Project Based Workgroups; Website</b>
Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

### Service Delivery & Best Practices

---

Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. This is achieved via H&I learning days and workshops.**

Have Issue Discussion Topic workshops been held in your region?

**Yes. The region has hosted workshops re: Atmosphere of recovery in service, Technology and Social Media**

What kind of training and mentoring efforts take place in your region and/or its areas?

**This is achieved via H&I learning days and workshops, but mostly informally.**

Describe what kind of planning your region and/or its areas utilize.

**Yearly budget planning and policy revisions are addressed via the region's Joint Administrative Committee meetings.**

Does your region or its areas have any shared services with other service bodies?

**Yes. The Northern New Jersey Region and the New Jersey Region have a shared services agreement for the maintenance of the statewide website, statewide meeting list production, and a storage facility.**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**We will be utilizing the "ZOOM" platform for the presentation of the region's CAR workshops for this CAR cycle.**

Successes with utilizing technology in new ways within your region and/or areas.

**We will be utilizing the "ZOOM" platform for the presentation of the region's CAR workshops for this CAR cycle.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**The NNJRSC is looking into the feasibility of collaborating with the regions affiliated with Northeast Zonal Forum; to create a repository that will house the contact information of all PR/PI trusted servants in the NEZF.**

Number of conferences our PR/PI committees participate in/exhibit at: .....**0**

Does your region have any type of NA phonenumber or a helpline?

**Yes. Automated service.**

Do you have a regional website? ..... **Yes. <http://www.nanj.org/>**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes. One CAR workshop was held in January, there were 50 participants.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per member**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**Future of the WSC.**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**Tally - One vote per member.**

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**IDT'S,**

Please describe the most significant challenge your region has faced since WSC 2016

**Unfilled trusted servant positions.**

Please describe some highlights or successes your region has experienced since WSC 2016

**The region is moving towards financial sustainability through a more effective monitoring of our budget.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**Would like the Board to discuss the feasibility of zonal representation and the possibility of creating a workgroup that would offer scenarios of the zones as a level of service.**



### Facts about: Northern New York Region

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Name of Regional Delegate .....	<b>Dennis M</b>
Have you attended a WSC before? How many? .....	<b>Yes, 2</b>
Name of Alternate Delegate .....	<b>None</b>
Have you attended a WSC before? How many? .....	
How long is the RD term in your region?.....	<b>2 years, up to 2 terms - ditto on AD</b>
How many areas are in the region? .....	<b>8</b>
How many groups are in the region? .....	<b>100</b>
How many meetings take place each week in the region? .....	<b>150</b>
How many H&I panels take place each week in the region? .....	<b>20</b>
Number of members since WSC 2016? .....	<b>Shrinking</b>

### Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>100%</b>
What percentage comes from conventions and events?.....	<b>0%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$0</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

#### **Rotate through our member areas based on host availability**

Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>No Attendance is:</b>
What committees or workgroups do you have at your RSC?	
Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>

Comments about how that works:

**Yes answer for the RSC since even though technically we are a RRO body, we operate more in line with consensus based discussions.**

**Yes for one ASC, however the guidelines they operate under are essentially CBDM in name only.**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. The RD attends ASC's and events upon request, especially for helping develop or redevelop service efforts.**

Have Issue Discussion Topic workshops been held in your region?

**No**

What kind of training and mentoring efforts take place in your region and/or its areas?

**Most direct mentoring / training comes in the form of alternate positions. Typically these are treated as people to cover as backups rather than actual training and mentorship.**

**Some areas have strong learning days and workshops that help with training / mentoring.**

Describe what kind of planning your region and/or its areas utilize.

**The region is set up to do planning, but has lacked sufficient funds and participation to make practical use of planning. So far the only application of planning in the region is a budget that is loosely followed due to a lack of funds.**

**None of the areas otherwise operate on a planning cycle, although at least one does utilize a steering committee.**

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**Other than utilization of facebook groups and some sporadic and unofficial virtual meetings we have not had great success in communication. Most communication is RCM reliant and overall in areas and the region, effective communication is down.**

Successes with utilizing technology in new ways within your region and/or areas.

**A regional Google Drive has been very useful in sharing information about the region, areas, zone and WSC.**

**Working with Zoom and Google Forms for workshops pre-WSC2018**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**The RSC has no PI/PR, no website, no phonenumber**

**All areas within the region have phonenumber, most have web sites, some have public facebook pages. Poster drives, public learning days, participation in some local symposiums, and newspaper postings are most of the efforts carried out by the areas.**

Number of conferences our PR/PI committees participate in/exhibit at: .....**0**

Does your region have any type of NA phonenumber or a helpline?

**No**

Do you have a regional website? ..... **No**

If yes, do you keep your meeting information updated on the website? .....

## **Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes. 2 workshops following the January and March RSC meetings at the region**

**1 area workshop in March, more to follow**

**1-2 zoom virtual workshops in March-April**

Only 1 workshop has been conducted at the time of this report - low attendance. The area workshop in March is expected to be high attendance, although that workshop the RD is restricted to only discussing the 25 motions in the CAR and not allowed to talk about any other topic, especially the FIPT. Another member will present on that.

Which method does your community use to reach a conscience on the CAR? (check one only)

Other tally - please describe below

Previous cycles, this RD has taken group tallies

This cycle, the tallies are member, group and area.

All votes this cycle and the previous 2 have a "Why" next to them asking for an explanation of why the vote is what it is - so that way if new information comes up on the floor of the conference that contradicts that why, the RD has the flexibility to vote with the WHY rather than the actual tally (number).

This has happened at least one time - in 2014 our region voted YES to remove Alternates from the floor. The reason why on all tallies was "To make it more fair for non-US regions". At the conference, the first to speak against this motion was a non-US region that said "Please don't take our alternates away, we are not native-english-speakers. We work as a team. This would make it less fair". That piece of information contradicted the WHY part of our tally on that, so I switched our vote to NO to go in line with the actual conscience. This was reported to the region and everyone agreed with that decision.

If new information does not come up that contradicts the WHY portion of a vote tally, then the vote simply is whichever way the tally directs.

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... Yes

Does your region discuss the parts of the CAR not related to motions? ..... Yes

Yes on discretion - see the answer regarding CAR conscience. If the motion is amended in a way that then contradicts the WHY portion of our tally, then if I had a yes vote, I would change it to a no. Likewise if new information or amendments address a WHY

Does your region engage in gathering a conscience for CAT material? ..... Yes

Same as CAR, just separate portion of the tally.

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

DRT/MAT

Area service struggles

Regional service struggles

Please describe the most significant challenge your region has faced since WSC 2016

Lack of service support in the form of funds and especially people. We've had 3 steady officers in the past 4 years, 2 treasurers over the past 12+ years, and most of our service positions otherwise have gone unfilled far more often than not. We barely cover our insurance payments, and then barely can support partial funding of the RD to participate in the NEZF, MRLE and MARLCNA - never to WSLD or FLSS.

**The controversy of the DRT/MAT issue has been talked about at every RSC for 2 years now plus at other times in the past - even attempting to have workshops on the topic over the years that, although good, did not actually help solve anything.**

Please describe some highlights or successes your region has experienced since WSC 2016

**Our greatest successes in the region have been at the RSC itself in being a positive, solution oriented discussion body that has allowed RCM's to bring area issues (even controversial ones - see Motion 9 in the CAR) in a mature manner. RCM's typically leave feeling very good about the conversations we have at the RSC even though the RSC itself provides no services beyond insurance and the RD as fellowship development.**

What additional information would you like to share with other conference participants?

**No**

Is there anything in particular you want to discuss at the conference?

**CAR Motion 9 is very important to us. That one affects us personally. The other 2 motions were simply proposed solutions to problems presented, but motion 9 is the result of years of pain, fighting, and problems here.**

### Facts about: Norway Region

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Name of Regional Delegate .....	<b>Ketil W</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Chatrine</b>
Have you attended a WSC before? How many?.....	
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region? .....	<b>6</b>
How many groups are in the region? .....	<b>109</b>
How many meetings take place each week in the region? .....	<b>137</b>
How many H&I panels take place each week in the region? .....	<b>6</b>
Number of members since WSC 2016? .....	<b>Staying the same</b>

### Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>25%</b>
What percentage comes from conventions and events?.....	<b>25%</b>
What percentage comes from literature sales? .....	<b>50%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$50000</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>3</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>6</b>
Does your RSC meet in the same place each time? .....	<b>No</b>
	<b>summer meeting is rotated.</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: staying the same</b>
What committees or workgroups do you have at your RSC?	
	<b>Convention/Events; FD/Outreach; H&amp;I; Literature Distribution; Literature Review; Phoneline; PR/PI; Project Based Workgroups; Translations; Website</b>
Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

**good**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. workshops**

Have Issue Discussion Topic workshops been held in your region?

**Yes. in region meeting**

What kind of training and mentoring efforts take place in your region and/or its areas?

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

Number of conferences our PR/PI committees participate in/exhibit at: .....

Does your region have any type of NA phoneline or a helpline?

**Yes**

Do you have a regional website? ..... **Yes. nanorge.org**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**No**

Which method does your community use to reach a conscience on the CAR? (check one only)

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **No**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

### **Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

Please describe the most significant challenge your region has faced since WSC 2016

Please describe some highlights or successes your region has experienced since WSC 2016

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**Facts about: Occidente-Mexico Region\***

Name of Regional Delegate .....	<b>Guillermo M</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	<b>Marco D</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region?.....	<b>5</b>
How many groups are in the region? .....	<b>58</b>
How many meetings take place each week in the region? .....	<b>425</b>
How many H&I panels take place each week in the region? .....	<b>2</b>
Number of members since WSC 2016? .....	<b>increasing</b>

**Budget (Currency is in US dollars unless otherwise specified)**

Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>35%</b>
What percentage comes from conventions and events?.....	<b>40%</b>
What percentage comes from literature sales? .....	<b>25%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$9000</b>

**Your Regional Service Structure**

How many times a year does your RSC meet face-to-face?.....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>6</b>
How many times a year does your regional admin body meet virtually? .....	<b>6</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

**We rotate the locations of the RSC meetings within the 5 areas of the region. The areas propose a city and/or a group so we can also facilitate workshops or meetings before or after the RSC meeting depending on the needs of the host location.**

Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC?	

**Conventions/Events; H&I; Literature distribution; Helpline; PR/PI; Regional Service Office; Website**

Are any of these workgroups/committees new since the last WSC?.....	<b>Yes</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>yes</b>

Comments about how that works:

**The areas bring their petitions and/or motions to the RSC meeting and then and if any other area seconds the motion we discuss it considering the pros and cons and we always try to use CBDM and that everyone agrees on them.**

## Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. The PR subcommittee programs the outreach services. The chair of the subcommittee travels to the zone that requires the service and supports the experienced members of the area that is the closest to the location where the service will be provided.**

Have Issue Discussion Topic workshops been held in your region?

**No**

What kind of training and mentoring efforts take place in your region and/or its areas?

**the RSC organizes the workshops that are being requested by the areas. At the same time they invite and participate in workshops that are organized by the LAZF and we try to replicate them in all the areas.**

Describe what kind of planning your region and/or its areas utilize.

**Our present purpose and our planning is focused to the development of PR work with the external entities and with professionals. At the same time we do a lot of work with workshops and activities that are directed clarify our message when we do PI and H&I presentations.**

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**We are trying to create formal channels of communication, such as e-mails and file reports, and we are trying to eliminate paper reports and we want to create a data base that can be a legacy and can be useful for future trusted servants. We are meeting via Skype so we can meet more frequently and that way we can avoid not completing tasks.**

Successes with utilizing technology in new ways within your region and/or areas.

**Technology is very important in the present time. We always meet via Skype in the month that we don't meet face to face. We also communicate via e-mail and What's App.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Our planning is focused to develop PR/PI. The RSC members attend virtual workshops .that are organized by the LAZF and these workshops are replicated in our areas by the trusted servants of the RSC. The RSC via the PR/PI committee is open and attends and provides logistics when the areas request support or organize PI meetings**

Number of conferences our PR/PI committees participate in/exhibit at: .....**3**

Does your region have any type of NA phoneline or a helpline?

**Yes. the helpline provides meeting information, schedules and other information that is requested, Ips, posters, and all the information that the areas publish or distribute with the helpline number.**

Do you have a regional website? ..... **Yes. [www.naregionoccidente.org](http://www.naregionoccidente.org)**

If yes, do you keep your meeting information updated on the website? ..... **Yes**



## Reaching Decisions on WSC Issues

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Has your region hosted CAR workshops?

**No**

Which method does your community use to reach a conscience on the CAR? (check one only)

**elect one**

**the Occidente Mexico RSC is a conference participant yet so we don't have this type of regional conscience about the motions in the CAR**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

## Innovations and Challenges

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What subject generated the most interest and discussion in your region this cycle?

Please describe the most significant challenge your region has faced since WSC 2016

**To be seated in the WSC**

Please describe some highlights or successes your region has experienced since WSC 2016

**We have achieved more unity in our region. We have worked hard to promote reading and buying literature and we have increased our sales by 500%. Our conventions are attended by more members who celebrate their recovery and more importantly more people arrive seeking information. We work hard in H&I and we update meeting information in our website.**

What additional information would you like to share with other conference participants?

**The Occidente Mexico RSC has worked hard to carry the message to the addict who still suffers, we work hard to carry the message in communities where our message has not arrived yet. We have been able to motivate members to read and to buy literature. We worked hard to be seated for the last 5 years and we believe to have the necessary resources to achieve it and so have more elements to bring a clear message to the members of Narcotics Anonymous and what is most important to those who are to arrive. We ask to consider us for the purpose of seating.**

Is there anything in particular you want to discuss at the conference?

**Humbly ask the settlement to the csm since it is important for us to get it to bring better our recovery message and that no addict dies as a result of the horrors of the addiction**

### Facts about: Ohio Region

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Name of Regional Delegate .....	<b>Brian F</b>
Have you attended a WSC before? How many? .....	<b>Yes, 2</b>
Name of Alternate Delegate .....	<b>Charles F</b>
Have you attended a WSC before? How many?.....	<b>Yes, 6</b>
How long is the RD term in your region?.....	<b>2</b>
How many areas are in the region?.....	<b>11</b>
How many groups are in the region? .....	<b>300</b>
How many meetings take place each week in the region? .....	<b>545</b>
How many H&I panels take place each week in the region? .....	<b>35</b>
Number of members since WSC 2016? .....	<b>Staying the same</b>

### Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>40%</b>
What percentage comes from conventions and events?.....	<b>60%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$1200</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

**Rotate RSC through the Areas on schedule. Each Area hosts Region approximately every 2 - 2.5 years**

Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; FD/Outreach; H&I; Phonline; PR/PI; Website**

Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>

Comments about how that works:

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. Unfortunately this position has been vacant for the entire cycle**

Have Issue Discussion Topic workshops been held in your region?

**No**

What kind of training and mentoring efforts take place in your region and/or its areas?

**GSR Training and various workshops at area levels none at regional**

Describe what kind of planning your region and/or its areas utilize.

**RD/RDA annual budgeting**

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Regional PI Chair is available to all ASC's for assistance as well as participating in Statewide events**

Number of conferences our PR/PI committees participate in/exhibit at: .....**3**

Does your region have any type of NA phoneline or a helpline?

**Yes. Paid answering Service that directs calls to appropriate contact closest to the caller**

Do you have a regional website? ..... **Yes. naohio.org**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes. Each Area hosts a workshop attendance ranges from 10 -30**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per Area**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Objections/Questions about Zonal Representatation and the purpose/usefulness/need of our Zone**

Please describe the most significant challenge your region has faced since WSC 2016

Please describe some highlights or successes your region has experienced since WSC 2016

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**Alternate means of sustainability that do not include Zones and perhaps a more efficient and adhered to agenda**

## Facts about: OK Region

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Name of Regional Delegate .....	<b>Kyle B</b>
Have you attended a WSC before? How many? .....	<b>Yes, 2</b>
Name of Alternate Delegate .....	<b>Pam T</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>2 Years - Usually Two Terms</b>
How many areas are in the region?.....	<b>3</b>
How many groups are in the region? .....	<b>95</b>
How many meetings take place each week in the region? .....	<b>348</b>
How many H&I panels take place each week in the region? .....	<b>39</b>
Number of members since WSC 2016? .....	<b>Staying the same</b>

## Budget (Currency is in US dollars unless otherwise specified)

---

Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>27%</b>
What percentage comes from conventions and events?.....	<b>73%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$0</b>

## Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

**we rotate around the areas - each area can choose where to meet.**

Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>

What committees or workgroups do you have at your RSC?

**Convention/Events; FD/Outreach; Project Based Workgroups; Website**

Are any of these workgroups/committees new since the last WSC?.....	<b>Yes</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>

Comments about how that works:

**it works ok, but with some scrutiny and skepticism.**

## Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. Yes, most are area area-based. Region has an FD committee and went to a criminal justice conference for the state and had a booth.**

Have Issue Discussion Topic workshops been held in your region?

**Yes. we do a few a year at area learning days and sometimes at the regional events.**

What kind of training and mentoring efforts take place in your region and/or its areas?

**One of our areas has started that you are elected three months before your position starts so you can mentor under the residing chair.**

Describe what kind of planning your region and/or its areas utilize.

**Nothing much recently other than completing an internal regional inventory.**

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**attended criminal justice conference for the state and had a booth. We did a presentation to professionals that included CEUs the day before our convention started the last two years.**

Number of conferences our PR/PI committees participate in/exhibit at: ..... **1**

Does your region have any type of NA phonenumber or a helpline?

**No**

Do you have a regional website? ..... **Yes. okna.org**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes. We did one at our annual General Service Assembly last weekend, about 50 in attendance.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**we discussed the CAT**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**we ask the groups to send their tally votes.**

### **Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**lack of trusted servants in one of our areas**

Please describe the most significant challenge your region has faced since WSC 2016

**lack of trusted servants in one of our areas and at the regional level**

Please describe some highlights or successes your region has experienced since WSC 2016

**We have good events that are well attended and consistently make money. One of our areas does fantastic at H&I.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**Facts about: Ontario Region**

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Name of Regional Delegate ..... **Marc S**  
 Have you attended a WSC before? How many? ..... **No**  
 Name of Alternate Delegate ..... **Amanda K**  
 Have you attended a WSC before? How many?..... **Yes, 3**  
 How long is the RD term in your region?..... **2 years**  
 How many areas are in the region?.....**18**  
 How many groups are in the region? .....**336**  
 How many meetings take place each week in the region? .....**439**  
 How many H&I panels take place each week in the region? .....**76**  
 Number of members since WSC 2016? ..... **Staying the same**

**Budget (Currency is in US dollars unless otherwise specified)**

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Percentage of the RSC’s annual budget that comes from group & area contributions.....**34%**  
 What percentage comes from conventions and events?..... **39%**  
 What percentage comes from literature sales? ..... **19%**  
 Total money region contributed to your zonal forum during your last fiscal year? ..... **\$10750**

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?.....**4**  
 How many times a year does your RSC meet virtually? .....**0**  
 How many times a year does your regional admin body meet virtually? .....**0**  
 Does your RSC meet in the same place each time? ..... **No**

**We meet in the same place 3 times per year and at our July RSC we do a roaming 2 day meeting in one of our Areas. The intent is to provide support in the Area, introduce the Regional members and deliver workshops for the local fellowship. This year was our first year with a two day January meeting delivering the CAR for the RCM's. It was open to everyone but the participation was RCM's and alts.**

Does your region have a regional office? ..... **No**  
 Does your region have a regional convention? ..... **Yes Attendance is: staying the same**

What committees or workgroups do you have at your RSC?  
**Convention/Events; H&I; Literature Distribution; Phonline; PR/PI; Project Based Workgroups; Website; Other- Incorporation Ad-hoc Committee**

Are any of these workgroups/committees new since the last WSC?..... **Yes.**  
**The Incorporation Ad-hoc committee.**

Does your RSC meeting use CBDM to reach decisions? ..... **No**  
 Do any of your areas use CBDM to reach decisions? ..... **Yes**

Comments about how that works:

**Service Delivery & Best Practices**

Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. We have a Northern Outreach Coordinator position. Communication with our rural meetings, sometimes attending meetings to show support, offering guidance/suggestions on issues of importance when requested.**

Have Issue Discussion Topic workshops been held in your region?

**Yes. How to use Guiding Principles has been held at an Area Unity Day and our Canadian Convention held within our region. At this convention we also held a Applying our Principles To Technology and Social Media.**

What kind of training and mentoring efforts take place in your region and/or its areas?

**Some of our ASC's hold training days for H&I/PR volunteers. Some committees mandate training before volunteers are allowed into institutions. Some have volunteers attend without participation to see how the commitment is conducted.**

Describe what kind of planning your region and/or its areas utilize.

**Mostly there is continuation of annual events. Some ASC's preplan and other's use project based planning each year. One ASC uses the Area planning tool.**

Does your region or its areas have any shared services with other service bodies?

**Yes. Our Regional helpline is shared. One's ASC has converted all H&I commitments to another neighbouring ASC who had an active on-going committee to oversee it.**

Has your region discussed where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas.

**Our zonal Canadian Assembly currently has a workgroup investigating this issue. Once appropriate institutions are identified there will be a campaign to mail out a PR package to introduce NA.**

Successes with utilizing technology in new ways within your region and/or areas.

**Utilizing Go-To meetings every other month for a webinar meeting for our Regional Convention core committee meeting. Also, some ASC's have a rep who participates at the Regional Convention meetings and if they are more than 300 km's away they can attend virtually.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Poster campaigns, bus ads, meeting list distribution, live helpline in one Area, local fellowship support in attending PR events identified and organized through the zonal Canadian Assembly workgroups, outreach trips to rural meetings, newsletters, meeting on wheels chairperson**

Number of conferences our PR/PI committees participate in/exhibit at: ..... **0**

Does your region have any type of NA phonline or a helpline?

**Yes. We use an automated telephone answering system supplied by VoiceMailTel. The system is reached by a single toll-free number 1-888-811-3887**

**Callers hear a message that prompts them to enter an area code (i.e. 519, 613, 343) corresponding to the area for which they would like information**



about meetings, or if they would like to leave a message for the Regional Public Information person,

The system allows for callers to navigate through the Auto Attendant system to get information about meetings in areas, that can be further broken down by cities and towns, and by days of the week by following prompts to get meeting information or to leave a message for that area.

Different areas may have Auto Attendants that forward the caller directly to an area's separate helpline number, which could be a live person or another system.

Various area service member's call into the system to check for messages left in their specific voicemail boxes, while some will receive notifications by email that a caller has left a message, along with an attached audio file of the message.

Do you have a regional website? ..... **Yes. orscna.org**  
 If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes. 2 day January RSC with the Saturday dedicated to the CAR (first time doing this). Attended by 12/18 RCM's/Alt RCM's.**

**Three ASC's communicated they are hosting a workshop and an ASC convention is holding a workshop for attendees.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Other community gathering, please describe below**

**Each ASC is given ONE vote per motion for the Regional tally. How the ASC gathers conscience is up to them. Some use one vote per group, some tally number of participating members and some have a workshop and the conscience is gathered at that event. There is discretion for the Regional Delegate team if there isn't a clear vote.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**We typically have discussion with the RCM's at the April RSC and gather input.**

Does your region engage in gathering a conscience for CAT material? ..... **No**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Incorporating our RSC. We have been so successful with our Convention and Literature that we now need to charge taxes which requires incorporaton. This process included choosing a lawyer, presenting the legal advice, agreeing to incorporate and agreeing**

Please describe the most significant challenge your region has faced since WSC 2016

**Incorporation has been a lengthy process and we finally have agreement to move forward with it.**

Please describe some highlights or successes your region has experienced since WSC 2016

**Progress on the Incorporation, successful Regional conventions, consistent attendance of RCM's.**

What additional information would you like to share with other conference participants?

**Our Regional participants have consistently been supportive of our zonal forum and is an RD/AD responsibility to attend and participate.**

Is there anything in particular you want to discuss at the conference?

## Facts about: Pacific Cascade Region

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Name of Regional Delegate .....	<b>Dave P</b>
Have you attended a WSC before? How many? .....	<b>Yes, 2</b>
Name of Alternate Delegate .....	<b>Ian T</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>4 years</b>
How many areas are in the region?.....	<b>15</b>
How many groups are in the region? .....	<b>349</b>
How many meetings take place each week in the region? .....	<b>575</b>
How many H&I panels take place each week in the region? .....	<b>165</b>
Number of members since WSC 2016? .....	<b>Growing</b>

## Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>56%</b>
What percentage comes from conventions and events?.....	<b>44%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$0</b>

## Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

### Each Area can put in a bid to host an RSC

Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC?	

### Convention/Events; H&I; PR/PI; Website; Other- Activities

Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>

Comments about how that works:

**Everyone can participate for the entire decision making process. 80% needed for consensus.**

## Service Delivery & Best Practices

---

Are fellowship development (FD) or outreach efforts provided within your region?

**No**

Have Issue Discussion Topic workshops been held in your region?

**Yes. We workshop them at our two Assemblies in off conference years.**

What kind of training and mentoring efforts take place in your region and/or its areas?

**We try to get alternate to train.**

Describe what kind of planning your region and/or its areas utilize.

**No real planning at the Region. Some Areas have a planning cycle modeled after the SSP.**

Does your region or its areas have any shared services with other service bodies?

**Yes. We have four Areas in the Portland Metro Area that share schedules and a Phonenumber.**

**Our Region shares the PNW Convention with Southern Idaho, Washington Northern Idaho and British Columbia Regions.**

Has your region discussed where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas.

**Facebook is being used by Areas and our Region. The Region has a Group for PR, the Executive committee, and a general Group for all members of the Region.**

Successes with utilizing technology in new ways within your region and/or areas.

**I've begun using Zoom Meetings for online meetings and webinars for CAR/CAT/Conference training.**

**We may start using it for virtual attendance at our RSC, Assemblies, Learning Day, and sub-committees. I will be hosting two live CAR workshops; one at a multi Area event and at our Regional CAR Assembly.**

**After a ton of research we purchased two Jabra Speak 810 conference speaker phones and a Avercam 520 video camera. They were purchased new and refurbished off eBay for a few hundred dollars compared to the \$2400 price tag for new retail. I highly recommend that setup.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Sponsorship behind the walls project. Lots of local community based projects in Areas.**

Number of conferences our PR/PI committees participate in/exhibit at: ..... **0**

Does your region have any type of NA phonenumber or a helpline?

**No**

Do you have a regional website? ..... **Yes. pcna.org**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes. 8 webinars so far. Attendance ranged from 1 to 4 people. We have Four Car workshop assemblies planned. One hosted by the RSC and three in Areas.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per Area**

**Some Areas gather it at a workshop, some Areas send in all their Group ballots, and sometimes we get handfuls of member ballots.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**We try to go over everything in the CAT and any thing else in the CAR, as well as having general Q&A's.**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**I made a CAT ballot available this year to seek guidance.**

### **Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Facebook?**

Please describe the most significant challenge your region has faced since WSC 2016

**Having a secretary to record minutes.**

Please describe some highlights or successes your region has experienced since WSC 2016

**CBDM continues to allow for spiritual discussions and decision making.**

What additional information would you like to share with other conference participants?

**I will miss you all as I will be stepping down this coming weekend. NA gave me a life where old and new dreams are becoming a reality. I will not be able to attend the WSC and feel I can't give the position the attention I think it deserves. More will be revealed.**

Is there anything in particular you want to discuss at the conference?

## Facts about: Panama

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Name of Regional Delegate .....	<b>Luis P</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	
Have you attended a WSC before? How many?.....	<b>No 0</b>
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region? .....	<b>1</b>
How many groups are in the region? .....	<b>13</b>
How many meetings take place each week in the region? .....	<b>40</b>
How many H&I panels take place each week in the region? .....	<b>4</b>
Number of members since WSC 2016? .....	<b>increasing</b>

## Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>12%</b>
What percentage comes from conventions and events?.....	<b>50%</b>
What percentage comes from literature sales? .....	<b>50%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$0</b>

## Your Regional Service Structure

---

How many times a year does your RSC meet face-to-face?.....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>12</b>
How many times a year does your regional admin body meet virtually? .....	<b>12</b>
Does your RSC meet in the same place each time? .....	<b>Yes</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC?	

**Conventions/ events; H&I; Literature Distribution; Helpline; PR/PI; Workgroups;  
Regional Service Office; Website**

Are any of these workgroups/committees new since the last WSC?.....	<b>Yes</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

**we utilize it to make decisions and for regional service**

## Service Delivery & Best Practices

---

Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. We provide service through the PR subcommittee so we can be known in nearby and far away communities**

Have Issue Discussion Topic workshops been held in your region?

**Yes. H&I and PR workshops to train trusted servants in the region**

What kind of training and mentoring efforts take place in your region and/or its areas?

**concepts, PR and group workshops**

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies?

**Yes**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**We are carrying the message so we can open new recovery groups**

Successes with utilizing technology in new ways within your region and/or areas.

**Many members have found out about the program through the website**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Radio, TV and social media**

Number of conferences our PR/PI committees participate in/exhibit at: .....1

Does your region have any type of NA phonenumber or a helpline?

**Yes. Helpline and website**

Do you have a regional website? ..... **Yes. www.panama.org**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes 2**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Discussion and voting by GSRs in a workshop or regional assembly****Voting by GSRs**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**Workshops**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**Workshops****Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Literature**

Please describe the most significant challenge your region has faced since WSC 2016

**financial contributions**

Please describe some highlights or successes your region has experienced since WSC 2016

**Training workshops**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

### Facts about: Peru Region

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Name of Regional Delegate .....	<b>Ruben R</b>
Have you attended a WSC before? How many? .....	<b>Yes, 2</b>
Name of Alternate Delegate .....	<b>Juan Herrera</b>
Have you attended a WSC before? How many?.....	<b>no</b>
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region?.....	<b>1</b>
How many groups are in the region? .....	<b>32</b>
How many meetings take place each week in the region? .....	<b>102</b>
How many H&I panels take place each week in the region? .....	<b>12</b>
Number of members since WSC 2016? .....	<b>increasing</b>

### Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>15%</b>
What percentage comes from conventions and events?.....	<b>32%</b>
What percentage comes from literature sales? .....	<b>46%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$110</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>16</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>Yes</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC?	

**Conventions/Events; FD/Outreach; H&I; Human Resources; PR/PI; Regional Service Office**

Are any of these workgroups/committees new since the last WSC?.....	<b>Yes</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>yes</b>
Comments about how that works:	

**We began to adopt it since our last RSA in August 2017. It's been well accepted**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**No**

Have Issue Discussion Topic workshops been held in your region?

**Yes. atmosphere of recovery in service. We will have workshop on the other 2 IDTs before the WSC**



What kind of training and mentoring efforts take place in your region and/or its areas?

**We had group workshops and service structure workshops in Lima and other provinces**

Describe what kind of planning your region and/or its areas utilize.

**We have a quarterly work plan**

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**In the RSA a motion was presented to have PI presentations in cities where there are no groups and to prioritize those cities that have a high level of drug use. We are working in the cities of Tacna and Tumbes.**

Successes with utilizing technology in new ways within your region and/or areas.

**Workgroups communicate via What's App and the region communicates via e-mail with areas, groups and members**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Interviews in radio and TV, PI meetings in different districts and cities, sending PI presentation letters to different state institutions**

Number of conferences our PR/PI committees participate in/exhibit at: .....**2**

Does your region have any type of NA phonenumber or a helpline?

**Yes. a land line in the RSO and a cellphone for the helpline**

Do you have a regional website? ..... **Yes. <http://naregionperu.org/>**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes We had workshops attended by regional trusted servants and members attendee, average attendance was 25 people**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Discussion and vote by GSRs at workshops/regional assembly**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**Social media use and FIPT**

Please describe the most significant challenge your region has faced since WSC 2016

**lack of trusted servants**

Please describe some highlights or successes your region has experienced since WSC 2016

**Having service workshops and PI presentations in provinces**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

### Facts about: Philippines Region

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Name of Regional Delegate .....	<b>Jonathan C</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	<b>Jimmy C</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region?.....	<b>3</b>
How many groups are in the region? .....	<b>90</b>
How many meetings take place each week in the region? .....	<b>190</b>
How many H&I panels take place each week in the region? .....	<b>12</b>
Number of members since WSC 2016? .....	<b>Growing</b>

### Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>30%</b>
What percentage comes from conventions and events?.....	<b>30%</b>
What percentage comes from literature sales? .....	<b>20%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$200</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>50</b>
How many times a year does your regional admin body meet virtually? .....	<b>8</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

**We hold the RSC alternately in the 3 areas (mostly during Area-sponsored Events) to give opportunity to the Area/Group Trusted Servants to observe and take part in the discussions.**

Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; FD/Outreach; H&I; Literature Distribution; PR/PI; Translations**

Are any of these workgroups/committees new since the last WSC?.....	<b>Yes</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>

Comments about how that works:

**It works at the RSC level as a means to qualify the votes in making decisions and how members are provided the opportunity to explain their votes (i.e. one may not necessarily favor a certain action but may give his/her consent for the body to take such a move; etc.). It allows, in effect, the body to take certain steps even without necessarily having all members get the total grasp of the idea presented yet.**

**Service Delivery & Best Practices**

Are fellowship development (FD) or outreach efforts provided within your region?

No

Have Issue Discussion Topic workshops been held in your region?

**Yes. In the past, a total of 4 Zonal Forums were held in the Region (twice in Visayas Area and twice in Luzon) where Workshops of different sorts were held. However, most of those who were able to attend such activities mostly came from the Area (Visayas) where the Convention scheduled next to the Zonal Forum was held. In addition, the challenges of the service structures (PI, HI, FD, Women) are not as critical today as a result of the 'intensity' of the Governments campaign against drug abuse in the country. Finally, as the Philippine Region proposes to NAWS to hold a Service Conference in the Region, it would primarily be designed to address the needs of the local service structures (Homegroup, Area) and to those who had little or no access to previous activities.**

What kind of training and mentoring efforts take place in your region and/or its areas?

**There is no current system or mechanism to mentor and train future Trusted in the Region. It would be helpful for the Region to get help from NAWS in terms of 1. help us by way of Workshops Sessions to help Trusted Servants get a deeper appreciation of the Traditions and Concepts; 2. help the local structures to identify their gaps and obstacles of NA growth in their respective areas/groups; and 3. helping develop improve the system of providing services to the HomeGroups and the Public.**

Describe what kind of planning your region and/or its areas utilize.

**The Region intends to engage in Strategic Planning next year, as of this year, the traditional way of planning has been of use -- that is, Each sub-committee are made to identify the gaps and obstacles of their areas of concerns, and identify ways/activities of addressing it.**

Does your region or its areas have any shared services with other service bodies?

No

Has your region discussed where NA does not exist in your region? ..... No

Successes with communication strategies in your region and/or its areas.

**Across the Region, there are certain NA members that are part of groups/agencies that work in OR provide services (in one way or another) to the Government. This has become an opportunity to easily perform PI work and eventually H I services.**

**The only challenge is in how to get people to sustain HI Services.**

Successes with utilizing technology in new ways within your region and/or areas.

**Considering the distance and lack of resources to meet face to face, the chat groups among sub-committees and Committees had become useful to conduct virtual meetings.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Currently PI efforts are chiefly by way of conducting round-table or forum type PI presentation. This is done by writing a letter to the Authorities concerns for NA to render a presentation.**

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonenumber or a helpline?

**Yes. There is available Phonenumber with designated in-charge at every Area. However, the problem lies in its continuity and sustainability.**

Do you have a regional website? ..... **Yes. <http://www.napilipinas.org/>**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**No**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Delegate decisions to the RD/AD**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**In the past, there was no feedback that was handed down to the region as regards to WSC matters.**

Please describe the most significant challenge your region has faced since WSC 2016

**Unity among the 3 areas AND the lack of Unity in the Regional Service Committee ---- which has greatly improved in the last 12 months.**

Please describe some highlights or successes your region has experienced since WSC 2016

**Unlike in the past, the participation of the all areas in Region-wide activities had been tremendous owing to the new-found Unity and mutual respect among Area Trusted Servants and to the Service Structures.**

What additional information would you like to share with other conference participants?

**That the Philippine Region is a growing Region. That we appreciate other regions (especially Portugal) to provide suggestions/resources/feedbacks on how we can improve our current system in responding to the present challenges.**

Is there anything in particular you want to discuss at the conference?

**YES. The extent of the authority given to the Regions in terms of producing NA merchandise --- as a means for the Region to raise funds for NA services.**

### Facts about: Polish Speaking

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Name of Regional Delegate .....	<b>Maciej W</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Tomasz</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region?.....	<b>7</b>
How many groups are in the region? .....	<b>158</b>
How many meetings take place each week in the region? .....	<b>175</b>
How many H&I panels take place each week in the region? .....	<b>30</b>
Number of members since WSC 2016? .....	<b>Growing</b>

### Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions. ....	<b>33%</b>
What percentage comes from conventions and events?.....	<b>33%</b>
What percentage comes from literature sales? .....	<b>34%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$7600</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>2</b>
How many times a year does your RSC meet virtually? .....	<b>4</b>
How many times a year does your regional admin body meet virtually? .....	<b>12</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

**We have a RSC in different cities of Poland, after RSC usually we do something for local community.**

Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; FD/Outreach; H&I; Literature Distribution; Phoneline; PR/PI;**

**Project Based Workgroups; Regional Service Office; Translations; Website**

Are any of these workgroups/committees new since the last WSC?.....	<b>Yes</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>

Comments about how that works:

**All areas in Polish region are using CBDM**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. Workshops for different areas workshops also organized by area fd committee, as a region we also support other regions - we do workshops for Czech and Slovak Region.**

Have Issue Discussion Topic workshops been held in your region?

**Yes. 3 workshops in areas of Poland and workshop in Prague / Czech Republic**

What kind of training and mentoring efforts take place in your region and/or its areas?

**Workshops - like SSP, H&I, PI, Traditions / Concepts etc.**

**We share experience with other european regions during EDM.**

**In April 2017 our region have been hosting 2nd European Service Learning Days in Wrocław, that all regions of EDM have been having 3 day of learning days about service. ESL is a part of EDM FD efforts.**

Describe what kind of planning your region and/or its areas utilize.

**We do a 1 year budget, we plan our services on RSC and ASC level.**

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

**First CAR workshops made on ZOOM platform.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Maintaining cyclical PI Presentations (for treatment center professionals and students of medical academy).**

**New TV/radio spot,**

**Large PI activity during biggest music festival in Poland (Woodstock/Kostrzyń Music Festival),**

**Free literature (Basic Text) have been provided to public libraries.**

**Large PI presentations before NA events,**

**PI work during "other fellowship" recovery days "Licheń2018", Launching national helpline**

Number of conferences our PR/PI committees participate in/exhibit at: .....4

Does your region have any type of NA phonenumber or a helpline?

**Yes. Public Information Helpline available 8AM to 8 PM with rotating servants.**

Do you have a regional website? ..... **Yes. [www.anonimowinarkomani.org](http://www.anonimowinarkomani.org)**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

## **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes. One worksho during Group Assembly - 4 workshops on ZOOM, average attendance of zoom meetings yet unknown as they will be held on March 2018. Voting on motions will be by zoom voting mechanism.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per member**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**SFR request.**

Does your region engage in gathering a conscience for CAT material? ..... **No**

**Innovations and Challenges**

What subject generated the most interest and discussion in your region this cycle?

**Public Information practices, H&I efforts, carrying the message is the focus of interest of Poland region**

Please describe the most significant challenge your region has faced since WSC 2016

**The most important was that we as a fellowship have requested and received a recommendation letter from National Bureau for Drug Prevention - a main institution that is managing all addiction-related national programs and practices. also challenging was to organize European Service Learning days,**

Please describe some highlights or successes your region has experienced since WSC 2016

**Being recommended by National Bureau for Drug Prevention - the main national institution that is managing all addiction-related national programs and practices. Being invited and participating in parliamentary work group to create a training program for addiction therapists.**

What additional information would you like to share with other conference participants?

**On Summer 2018 - 27-29 July Polish Fellowship is hosting ECCNA (European Conference and Convention of NA) You are all INVITED. check [www.eccna.eu](http://www.eccna.eu) and come to Krakow**

Is there anything in particular you want to discuss at the conference?



### Facts about: Portugal Region

Name of Regional Delegate .....	<b>Patrícia M</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Patrícia D</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>2 Years</b>
How many areas are in the region?.....	<b>7</b>
How many groups are in the region? .....	<b>144</b>
How many meetings take place each week in the region? .....	<b>144</b>
How many H&I panels take place each week in the region? .....	<b>0</b>
Number of members since WSC 2016? .....	<b>Growing</b>

### Budget (Currency is in US dollars unless otherwise specified)

Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>15%</b>
What percentage comes from conventions and events?.....	<b>15%</b>
What percentage comes from literature sales? .....	<b>70%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$0</b>

### Your Regional Service Structure

How many times a year does your RSC meet face-to-face?.....	<b>3</b>
How many times a year does your RSC meet virtually? .....	<b>3</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

**Our RSC meet twice in south and once in north, and in the subsequent year meet twice in north and once in south. This model is repeated every two years. Note: The RSC virtually meeting is the Steering Committee, that happens between RSC's.**

Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: staying the same</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; H&I; Literature Distribution; Phonenumber; PR/PI; Regional Service Office; Translations; Website; Other- Legal Matters; Steering Committee; ENAS (Nacional Service Meeting)**

Are any of these workgroups/committees new since the last WSC?.....	<b>Yes.</b>
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**ENAS (Nacional Service Meeting)**

Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>

Comments about how that works:

**It depends on the type of subject that is on the table and how it appeared for discussion:  
- The themes that are preceded by a collective consciousness from other service structures and supported by ASC usually works well.**

- Those that are presented by motions that are formed at the moment of the debate, most often end in voting.

This experience reveals us that when debates ends up in individual positions or do not reflect a prior awareness of another service structure, results in block CBDM.

In recent years we have made an effort to apply and train more CBDM in RSC meetings and the final results are positive in strengthening the unit. However many of the issues end up being approved with conditioned consents.

### **Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. We have an Outreach committee in an area that supports his groups, organize the Unity Day and responds to all of the group requests. They visit every group of the area twice a year to support them and to offer help.**

Have Issue Discussion Topic workshops been held in your region?

**No**

What kind of training and mentoring efforts take place in your region and/or its areas?

**We held a new event that was the 1st Service Meeting of trust servants from the Groups. This event was organized by the WILL OF THE GROUPS and the planning and execution was the responsibility of the RSC.**

**The purpose was to put the trusted servants of all groups in contact and to exchange experiences.**

**The Program was composed for a panel of subcommittees and three Workshops with the following themes:**

- Service Concepts
- Decisions by Consensus
- All members are welcome

**The result was positive and encouraged us to move towards a biannual format of meetings that will be called ENAS and the first meeting will be held in 2018.**

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

**Region Steering Committee meets virtually**

**PR/PI meets with areas virtually every month. It allows them to become stronger and help each other.**

**We have four on-line recovery meetings.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**The main effort was to coordinate the actions between the areas and the region to provide a satisfactory level of communication.**

**Work in progress:**

- Contacts with the Head Office of the prisional system in Portugal
- Media (TV, Radio and newspapers)
- Treatment Centers
- Pharmacies
- Methadone Office
- Host house for Homelesses

Number of conferences our PR/PI committees participate in/exhibit at: .....1

Does your region have any type of NA phoneline or a helpline?

**Yes. Our phoneline is served by 9 addicts and the trusted servants use mobile phones to answer calls.**

Do you have a regional website? ..... **Yes. <http://www.na-pt.org>**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

### Reaching Decisions on WSC Issues

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Has your region hosted CAR workshops?

**No**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Delegate decisions to the RD/AD**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **No**

Does your region discuss the parts of the CAR not related to motions? ..... **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### Innovations and Challenges

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What subject generated the most interest and discussion in your region this cycle?

**The emergence in the last years of a very active on-line Group that has already expanded.**

**At the moment there are four groups in Portuguese that meet via skype, they call themselves ONLINE Groups.**

**Those Groups are mentioned in our website meeting list.**

**Th**

Please describe the most significant challenge your region has faced since WSC 2016

**The most significant challenge was the presence of other additions and the frequency of these addicts in NA Groups.**

**This topic was very controversial, but it is a fact that addicts with other additions seek for our meetings.**

**We frequently ask ourselves if they can attend meetings and do service and how to deal with the other additions in our reality.**

**The challenge is to know how to deal with this reality.**

Please describe some highlights or successes your region has experienced since WSC 2016

**The Organization of European Convention in 2017 in Portimão, Portugal that counted with addicts of 49 different countries, 2436 registrations and a profit of 123 032,15€. Our region received from ECCNA 9574,45€ that represents a significant part of our income this year.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

### Facts about: Quebec Region

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Name of Regional Delegate .....	<b>Francine B</b>
Have you attended a WSC before? How many? .....	<b>Yes, 7</b>
Name of Alternate Delegate .....	
Have you attended a WSC before? How many? .....	
How long is the RD term in your region? .....	<b>2 YEARS</b>
How many areas are in the region? .....	<b>17</b>
How many groups are in the region? .....	<b>275</b>
How many meetings take place each week in the region? .....	<b>280</b>
How many H&I panels take place each week in the region? .....	<b>27</b>
Number of members since WSC 2016? .....	<b>Staying the same</b>

### Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions .....	<b>63%</b>
What percentage comes from conventions and events? .....	<b>11%</b>
What percentage comes from literature sales? .....	<b>17%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$6</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>6</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

#### **ONE MEETING A YEAR, WE MEET IN A REMOTE AREA**

Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is:
What committees or workgroups do you have at your RSC?	

#### **Convention/Events; H&I; Literature Distribution; Phonenumber; PR/PI; Project Based Workgroups; Translations; Website**

Are any of these workgroups/committees new since the last WSC? .....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>

Comments about how that works:

#### **PRETTY MUCH AS DESCRIBED IN LOCAL TOOLS DOCUMENT.**

**WE USE A TRIANGLE RED/YELLOW/GREEN TO GAGE THE OPINIONS. WE HEAR THE CONS AND TRY TO INCLUDE THE ISSUES IN THE FINAL DECISION.**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. WE HAVE 2 GEOGRAPHIC AREAS WHO ARE DEVELOPPING NA IN THEIR VERY REMOTE AREA**

Have Issue Discussion Topic workshops been held in your region?

**Yes. ATMOSPHERE OF RECOVERY IDT, SOCIAL MEDIA IDT, REGION INVENTORY AND SCAN, WORKSHOP TO IDENTIFY WHERE WE CAN IMPROVE OUR SERVICE TO OUR MEMBERS, STRATEGIC PLANNING**

What kind of training and mentoring efforts take place in your region and/or its areas?

**WORKHOPS/TRAINING IN AREAS MEETINGS, SERVICE DAYS, HELP LINE TRAINING, H&I / PR TRAININGS**

Describe what kind of planning your region and/or its areas utilize.

**ONLY THE REGION USES STRATEGIC PLANNING. PLANNING JUST BEGINS TO BE IN THE CULTURE OF THE REGION**

Does your region or its areas have any shared services with other service bodies?

**Yes. PHONE LINE IN ALL QUEBEC, REGIONAL OFFICE WHICH HOST MONTREAL AREA COMMITTEES, WEBSITE PROVIDER ACCOUNT FOR REGION AND AREAS WEBSITE, NATIONAL TV ADVERTISING WITH CANA, NATIONAL 800 HELP LINE NUMBER WITH A LINK TO QUEBEC REGION EVERY 2 MONTHS ON SKYPE: PARTICIPATION OF QUEBEC TRANSLATION COMMITTEE, AND OUR RD AS WELL, IN WORKGROUP "TRANSLATION COORDINATION IN FRENCH COMMUNITIES" WITH OTHER FRENCH TRANSLATION COMMITTEES.**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**MONTREAL AREA BEGINS TO CONTACT ISLAMIC COMMUNITY, SUPPORT TO ARBORIGENAL COMMUNITIES DEVELOPPING NA**

Successes with utilizing technology in new ways within your region and/or areas.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**ADVERTISING: 92 SPOTS/ 30 SECONDS TV SPOTS ON NATIONAL TV IN COLLABORATION WITH CANA, FB PUBS, NEWSPAPER PUB, POSTERS IN BUSES, RADIO PUBS ON THE WEEK OF ADDICTIONS ON NATIONAL RADIOS COMMUNITY TV INTERVIEW, 3 RADIO INTERVIEWS, PRESENTATION IN HIGH SCHOOLS, PROFESSIONAL HEALTH SCHOOL, YOUTH HOUSES, REC CENTER, DISTRIBUTION OF BASIC TEXTS IN PUBLIC LIBRARIES CREATION AND DISTRIBUTION OF A NEW BUSINESS CARD WITH OUR HELP LINE NUMBER**

Number of conferences our PR/PI committees participate in/exhibit at: .....**1**

Does your region have any type of NA phonenumber or a helpline?

**Yes. IT IS THE SAME PHONE NUMBER FOR ALL THE REGION. A ADDICT IS ANSWERING WHEN YOU DIAL THE CHOICE TO SPEAK TO SOMEONE. THERE IS 4 SHIFTS OF 6 HOURS 7 DAYS A WEEK. THE NA PHONE LINE IS TRANSFERRED**

**TO THE VOLUNTEER S PHONE. WHEN THE ADDICT DOES ANSWER OR IF THERE IS A CALL WHEN HE IS ALREADY ON THE PHONE THERE IS AN AUTOMATED ANSWERING MACHINE.**

Do you have a regional website? ..... **Yes. WWW.NAQUEBEC.ORG**  
 If yes, do you keep your meeting information updated on the website? ..... **Yes**

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes. WORKSHOP AT THE REGION GENERAL ASSEMBLY MEETING. ALL THE MEMBERS WERE INVITED.**

**WORKSHOPS IN 7 ASC MEETINGS**

**AVERAGE ATTENDANCE 40**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Other tally - please describe below**

**DEPENDING ON THE ISSUE:**

**USUALLY IT IS A DISCUSSION WITH CONSENSUS ON EACH MOTIONS**

**VOTE FOR MEMBERS FOR THE SURVEYS**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### **Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**LACK OF TRUSTED SERVANTS**

**REGION IS GIVING SERVICE TO AREAS/GROUPS AND NOT THE OTHER WAY AROUND**

**LEGALIZATION OF POT IN CANADA**

Please describe the most significant challenge your region has faced since WSC 2016

**OUR REGIONAL CONVENTION DOES NOT BRING US THE FINANCIAL CONTRIBUTION AS IT DID BEFORE.**

**AND DOES NOT GIVE THE HIGHLIGHT OF THE BENEFIT OF BEING IN NA SERVICE**

Please describe some highlights or successes your region has experienced since WSC 2016

**H&I EFFORTS ARE A REAL SUCCESS**

**THE AMBASSADORS PR PROJECTS**

**AROUND OUR REGIONAL TABLE AT OUR MEETING, THERE IS A REAL ATMOSPHERE OF RECOVERY. SERVICE IS EASY WITH RECOVERING TRUSTED SERVANTS**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**WHICH ACTIVITIES, HAPPENING NOW AT THE CONFERENCE, THAT WE CAN TRANSFER TO THE AGENDA OF OUR ZONAL MEETINGS?  
IT WOULD GIVE MORE TIME FOR OTHER PRIORITIES AT THE WSC AND THE OPPORTUNITY OF PARTICIPATION IN WSC ACTIVITIES FOR NON SEATED REGIONS.**



**Facts about: Quisqueyana Region**

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Name of Regional Delegate .....	<b>Martin P</b>
Have you attended a WSC before? How many? .....	<b>No 0</b>
Name of Alternate Delegate .....	<b>Eddy A</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region?.....	<b>4</b>
How many groups are in the region? .....	<b>65</b>
How many meetings take place each week in the region? .....	<b>198</b>
How many H&I panels take place each week in the region? .....	<b>4</b>
Number of members since WSC 2016? .....	<b>increasing</b>

**Budget (Currency is in US dollars unless otherwise specified)**

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Percentage of the RSC’s annual budget that comes from group & area contributions.....	<b>2%</b>
What percentage comes from conventions and events?.....	<b>70%</b>
What percentage comes from literature sales? .....	<b>30%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$0</b>

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?.....	<b>12</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>Yes</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC?	

**Conventions/Events; FD/Outreach; H&I; Literature Distribution; Helpline; PR/PI; Workgroups; Regional Service Office; Website**

Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>yes</b>

Comments about how that works:

**The RSC presents motions to be voted on, they motions are evaluated and in face to face meetings and assemblers we make decision with 50% + 1 majority**

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. We approach institutions that have addicts as patients and we motivate them to send their patients to our meetings , the FD subcommittee follow up with the meetings that are held outside of the capital**

Have Issue Discussion Topic workshops been held in your region?

**No**

What kind of training and mentoring efforts take place in your region and/or its areas?

Describe what kind of planning your region and/or its areas utilize.

**Each subcommittee develops a budget to be approved by the region**

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

Number of conferences our PR/PI committees participate in/exhibit at: ..... **8**

Does your region have any type of NA phonenumber or a helpline?

**Yes. we have a whats app helpline where we offer information for people who need help**

Do you have a regional website? ..... **Yes. www.nadominicana.org**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**No**

Which method does your community use to reach a conscience on the CAR? (check one only)

**elect one**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

Please describe the most significant challenge your region has faced since WSC 2016

Please describe some highlights or successes your region has experienced since WSC 2016

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**Facts about: Red River Region\***

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Name of Regional Delegate ..... **BJ F**  
 Have you attended a WSC before? How many? ..... **No**  
 Name of Alternate Delegate ..... **Steve K**  
 Have you attended a WSC before? How many?..... **No**  
 How long is the RD term in your region?..... **2 years**  
 How many areas are in the region?.....**2**  
 How many groups are in the region? .....**13**  
 How many meetings take place each week in the region? .....**67**  
 How many H&I panels take place each week in the region? .....**1**  
 Number of members since WSC 2016? ..... **Staying the same**

**Budget (Currency is in US dollars unless otherwise specified)**

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Percentage of the RSC’s annual budget that comes from group & area contributions.....**30%**  
 What percentage comes from conventions and events?.....**70%**  
 What percentage comes from literature sales? .....**0%**  
 Total money region contributed to your zonal forum during your last fiscal year? ..... **\$2300**

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?.....**6**  
 How many times a year does your RSC meet virtually? .....**1**  
 How many times a year does your regional admin body meet virtually? .....**1**  
 Does your RSC meet in the same place each time? ..... **No**

**We rotate between areas and groups within those areas to make it more accessible to addicts who might not other wise attend an RSC.**

Does your region have a regional office? ..... **No**  
 Does your region have a regional convention? .....**No** Attendance is:  
 What committees or workgroups do you have at your RSC?

**Convention/Events; FD/Outreach; Literature Distribution; Phonline; Project Based Workgroups; Website**

Are any of these workgroups/committees new since the last WSC?..... **No**  
 Does your RSC meeting use CBDM to reach decisions? ..... **Yes**  
 Do any of your areas use CBDM to reach decisions? ..... **Yes**

Comments about how that works:

**It works well for us, when we can't get a conscience we table that item until a later date until we either have more information to support the idea or we come to the conclusion that its not a good idea at this time and we move on.**

**Service Delivery & Best Practices**

---

Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. We have an Outreach chair that forms a group of people to go to meetings at every group in the region to see if they have any problems that may not have been addressed by the RCM of the area, and also to try and create unity thru mutual support of meetings. We also do banner raids to help keep groups involved with each other.**

Have Issue Discussion Topic workshops been held in your region?

**Yes. How to maintain the atmosphere of recovery in service.**

What kind of training and mentoring efforts take place in your region and/or its areas?

**Chair person workshops. Workshops on how to maintain an atmosphere of recovery in our meetings. Sponsors helping a sponsee work the steps. Trusted servants training there replacements such as the treasurer training there alt treasure.**

Describe what kind of planning your region and/or its areas utilize.

**We utilize an event guidelines that we have agreed on as a body to plan the events in our region and our areas.**

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

**We have had some success with Skype for some of our RSC's. We also have an area that allows groups to report via text message at ASC when they are unable to be there in person, this gives them to opportunity to still participate.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Flyer days combined with visiting various entities that express concern about locating meetings for people they interact with.**

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonenumber or a helpline?

**Yes. We have an information line that provides information about meeting times and locations. You can also leave a message for us and we will respond to as quickly as possible.**

Do you have a regional website? ..... **Yes. [www.redriverna.org](http://www.redriverna.org)**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

## **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes. We have at least 2 CAR workshops 1 for each area and any others that a group may request. Average attendance is 15 to 20 members.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Discussion and vote by RCMs at RSC meeting**

**Since we are an unseated region we then pass our votes to our neighbor the Lone Star region and they include our votes with theirs thereby carrying our voice to the conference.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **No**

**We just don't have enough time to discuss everything we'd like to.**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**We have group discussions about the information and try to come to a conscience on what direction we think benefits NA as a whole.**

## **Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Since we are an unseated region the topic of zonal representation was the most discussed idea.**

Please describe the most significant challenge your region has faced since WSC 2016

**Keeping members with time in our meetings and engaged in service.**

Please describe some highlights or successes your region has experienced since WSC 2016

**While one of our areas has not experienced any real growth our other area has added two new groups and most of our area trusted servant positions are filled.**

What additional information would you like to share with other conference participants?

**Even if none of the motions concerning seating and how we are represented at the WSC are passed, the conversation needs to continue because at some point we will have to change or we will no longer be able to function efficiently or be able to perform our primary purpose.**

Is there anything in particular you want to discuss at the conference?

**I would like to hear from regions about why they think that regional seating is our best option, and how sending more and more people to the conference constantly increasing its size to hundreds of people is going to make the conference function better or somehow their voice will be heard better.**

### Facts about: Region 51

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Name of Regional Delegate .....	<b>Tina N</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Denis L</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>4 years</b>
How many areas are in the region?.....	<b>5</b>
How many groups are in the region? .....	
How many meetings take place each week in the region? .....	<b>271</b>
How many H&I panels take place each week in the region? .....	<b>33</b>
Number of members since WSC 2016? .....	<b>Staying the same</b>

### Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>90%</b>
What percentage comes from conventions and events?.....	<b>10%</b>
What percentage comes from literature sales? .....	<b>%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$0</b>

### Your Regional Service Structure

---

How many times a year does your RSC meet face-to-face?.....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

**We have four meetings in the Las Vegas valley. We travel once a year to southern Utah and once a year to Laughlin.**

Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is:
What committees or workgroups do you have at your RSC?	

**Convention/Events; H&I; Phonline; PR/PI; Website**

Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>

Comments about how that works:

**It is definitely a learning curve. Most areas use it to the best of their ability. The RD team has provided a workshop on how to best use CBDM and we hope to do a lot more.**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?  
 Have Issue Discussion Topic workshops been held in your region?

**Yes. The RD team does all the IDT's that out for the cycle. Our slot at the convention is used for this as well. We are going to be teaching our RCM's on how to facilitate IDT workshops after WSC. We are excited about this. Most our RCM's have no clue what to do.**

What kind of training and mentoring efforts take place in your region and/or its areas?

**We have learning days, unity days, we do workshops on CBDM, Facilitation 101, and of course our IDT workshops.**

Describe what kind of planning your region and/or its areas utilize.

**We do not have any sort of real planning. It is something about the RD team has been talking about and wanting to implement. We see the success that one of the regions in our zone has by using the planning basics, and we would like to bring it to the RSC.**

Does your region or its areas have any shared services with other service bodies?

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

**We have a text message program. We send out event alerts, service committee meetings General reminders of stuff that is happening in our region. When I told our zone about this technology that we are using they were extremely excited about it. It has helped increase attendance at our events and also our service committee meetings. The members in our region absolutely love this technology! We use mozeo.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**community based community fairs.**

**We have a Spanish fellowship development program in partnership with Southern Nevada Area. SN has done the heavy lifting by making 6 mos free literature available to these groups and their meetings.**

**We have not added any new meetings, BUT, the existing meetings are now strong, healthy and robust.**

**The Spanish fellowship answers the helpline without fail and sends a representative to the monthly PR meeting.**

**We supply the literature that they use for any outside event and have reimbursed their expenses thru the PR budget.**

**This year, there is a fellowship development plan in place to grow meetings in the North Las Vegas Area. We were approached by their local PD and County Commissioner and affordable meeting space has been made available. We have willing members that will start and support. Our goal is to establish 2 weekly meetings in these specific zip codes.**

**These zip codes are historically underserved by NA.**

Number of conferences our PR/PI committees participate in/exhibit at: .....

Does your region have any type of NA phoneline or a helpline?

**Yes. 800 number. A separate # for spanish. Answered by an addict.**

Do you have a regional website? ..... **Yes. region51na.org**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

## Reaching Decisions on WSC Issues

---

Has your region hosted CAR workshops?

**Yes. We have done 4 so far. 3 more to go. An average of 15 people per meeting so far. The last 3 are our "biggest" ones. We have also scheduled a zoom meeting with other RD's & AD's from our zone. First time ever so we will see how it goes!**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Discussion and vote by GSRs at regional workshop/assembly**

**GSR's bring their group votes to a regional assembly. We don't only ask for yes/no/abs. We ask for any adjustments, any amendments that might come from the floor. We ask how they feel about the motion. We seek the conscience, the spirit of the region.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**  
**we start every CAR workshop from page 1. we emphasize importance of the essays.**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**  
**Kinda, we cover what we feel is important to our members. They guide us.**

## Innovations and Challenges

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What subject generated the most interest and discussion in your region this cycle?

**Social media. This has been an ongoing conversation within our region. Using social media as a form of connection, how to use it for public relations, what it would actually look like.**

Please describe the most significant challenge your region has faced since WSC 2016

Please describe some highlights or successes your region has experienced since WSC 2016

**We have definitely seen much more participation in service!**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?



### Facts about: Region del Coqui

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Name of Regional Delegate .....	<b>Armando R</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Antonio D</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region?.....	<b>2</b>
How many groups are in the region? .....	<b>74</b>
How many meetings take place each week in the region? .....	<b>84</b>
How many H&I panels take place each week in the region? .....	<b>24</b>
Number of members since WSC 2016? .....	<b>Staying the same</b>

### Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>90%</b>
What percentage comes from conventions and events?.....	<b>5%</b>
What percentage comes from literature sales? .....	<b>5%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$0</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>12</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>Yes</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: staying the same</b>
What committees or workgroups do you have at your RSC?	

#### **Convention/Events; H&I; Literature Distribution; Phonline; Regional Service Office**

Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

**Since Hurricane Irma and Maria all communications,electricity and water in Puerto Rico has gravely affected our services.Therefore all contributions have declined.**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. Gravely affected due to hurricane Irma and Maria.**

Have Issue Discussion Topic workshops been held in your region?

**No**

What kind of training and mentoring efforts take place in your region and/or its areas?

**none at present,affected due to hurricane Irma and Maria.**

Describe what kind of planning your region and/or its areas utilize.

**none because:affected due to hurricane Irma and Maria.**

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? .....

Successes with communication strategies in your region and/or its areas.

**affected due to hurricane Irma and Maria.**

Successes with utilizing technology in new ways within your region and/or areas.

**None : affected due to hurricane Irma and Maria.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**none;affected due to hurricane Irma and Maria.**

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonenumber or a helpline?

**Yes. affected due to hurricane Irma and Maria.**

Do you have a regional website? ..... **No**

If yes, do you keep your meeting information updated on the website?.....

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**No**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per member**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **No**

Does your region discuss the parts of the CAR not related to motions? ..... **No**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**affected due to hurricane Irma and Maria.**

Please describe the most significant challenge your region has faced since WSC 2016

**affected due to hurricane Irma and Maria.**

Please describe some highlights or successes your region has experienced since WSC 2016

**affected due to hurricane Irma and Maria.**

What additional information would you like to share with other conference participants?

**affected due to hurricane Irma and Maria.**

Is there anything in particular you want to discuss at the conference?

**none:affected due to hurricane Irma and Maria.**

### Facts about: Rio de Janeiro Region

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Name of Regional Delegate .....	<b>Carlos F</b>
Have you attended a WSC before? How many? .....	<b>Yes, 3</b>
Name of Alternate Delegate .....	<b>Saul F</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region?.....	<b>20</b>
How many groups are in the region? .....	<b>220</b>
How many meetings take place each week in the region? .....	<b>778</b>
How many H&I panels take place each week in the region? .....	<b>25</b>
Number of members since WSC 2016? .....	<b>Growing</b>

### Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>85%</b>
What percentage comes from conventions and events?.....	<b>15%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$600</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

**We currently have but a small office for our phonline. We meet each time at a different place arranged for by one of our groups.**

Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: staying the same</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; H&I; Phonline; PR/PI; Translations**

Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>

Comments about how that works:

**We do have the principle of trying to find consensus - and we often ask about whether a decision is consensual. Ultimately, though, we use the parliamentary procedures for decisions, which are more often 50/50 majority, and in some cases 2/3 majority. Our regional servants have all a single vote as a body in all decisions.**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. We do outreach efforts on a case to case basis. This has been happening once a year: we arrange for a service forum or workshop, where many regional servants and other members are invited to share their experience and make workshops at the area(s) where there is a need for development. This has proved to be very effective. Although we are a geographically small region, there are areas that are more geographically isolated because of distance, and those have been the ones that needed such efforts.**

Have Issue Discussion Topic workshops been held in your region?

**No**

What kind of training and mentoring efforts take place in your region and/or its areas?

**We use traditional presentations a lot (one or two speakers followed by questions and answers; several speakers per event - each speaker takes a topic). We also do use workshops and different formats for these, but it is more up to the servant chosen to speak. We have regular workshops/forums for each specific branch of service, and an annual forum where all subcommittees have a share of the time. Those are usually whole day events. The regular regional workshops for the subcommittees are usually half a day long. Our convention does not do any training workshops, but we do have monthly, sometimes fortnightly.**

Describe what kind of planning your region and/or its areas utilize.

**Every two years, at the beginning of a term, the region has its assembly for planning and budget. The other year this is revised at our regional meeting. Trusted servants are expected to always share in their bimonthly reports how the planning is being accomplished, what is still to be done, and if any difficulties or new needs/ideas have arisen. Our planning and budget is part of the normal routine of the service in the region.**

Does your region or its areas have any shared services with other service bodies?

**Yes. Rio de Janeiro city has a metropolitan phone line service. This is done by the regional phoneline committee (see bellow).**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**In the past two years, communication within the regional services (and also within the areas) has had a dramatic change with the use of Whatsapp. All branches of service have their own Whatsapp group and communication in that media is very intense.**

Successes with utilizing technology in new ways within your region and/or areas.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**We have made many contacts with different authorities: for correctional services and the starting of new H&I panels, as well as reinforcing the ones there are already; for PI efforts in soccer stadiums; for poster affixed in public places (services carried out by the groups with support and training of the areas); contacts with professionals in Healthcare, Education, and Justice areas; Regular presentations for ER and Paramedics/firefighters; Regular presentations in schools (elementary and high schools); Posters in big mass transportation systems.**

Number of conferences our PR/PI committees participate in/exhibit at: .....**0**

Does your region have any type of NA phonenumber or a helpline?

**Yes. Rio de Janeiro city has a metropolitan phonenumber service. This is done by the regional phonenumber committee. Several areas do have their helpline subcommittees too, and they offer training for the regional service too, in unity with the other areas, and with the region. We use volunteers to answer the landline and celular phones. Areas usually have a mobile phone system, also answered by vonlunteers. We consider our training of volunteers for this service to be of a very high quality. Our regional phonenumber is also responsible for compiling a regional meeting list.**

Do you have a regional website? ..... **No**

If yes, do you keep your meeting information updated on the website? .....

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes. We had a regional CAR Workshop, with the attendance of 30 members. Our areas have also made CAR workshops, some of which with the participation of our regional delegates. Until March, approximately 10-12 area workshops are being held. A few groups have also gathered for the study of the CAR.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Other tally - please describe below**

**Using an online form, we are collecting the votes/suggestions from our RCMs, the GSRs and interested members to compile the answers - these answers will then be presented at the regional meeting for consolidation. At first, it is one vote per area, but if we have any significant information from the gathering of GSRs and members that will be presented to the RCMs for consideration. Making an electronic form allows for a clear presentation of the results. Apart from the votes on motions, we have also prepared some questions with pre-made answers, which allow for the quantification of answers (from -3 to +3).**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**We discuss the CAR as a whole. The ideas shared in the CAT and elsewhere were also presented and discussed.**

Does your region engage in gathering a conscience for CAT material? .....

**The delegates have summarized the content of the CAT for regional discussion, but this has only a small part in the CAR/CAT workshoping and dicussion.**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**Accountability and transparency: we had some difficult issues around a year ago, when most regional servants had been taken out of their service due to several different unacceptable behaviors, some of which had to do with accountability and transparency.**

Please describe the most significant challenge your region has faced since WSC 2016

We also had a hard time financially, and we had to move from our big office to a very small one, just for the phonenumber to work at. We then started to hold our meetings each at a different group's space. Because we had to let go of the big office, which had a high price for a rent, we started to become much healthier financially, and that meant we could again meet our planning goals, including that of sending regular contributions to our Zonal Forum and NAWS.

A big challenge is how to improve the environment at the regional service level in regard to how we treat each other. Oftentimes our service meetings get quite heated in discussions - which can be very stressful for all, and not at all attractive to new servants.

Please describe some highlights or successes your region has experienced since WSC 2016

Our regional convention, after several years having stayed the same in attendance (around 1000 participants) is now starting to grow again. The convention still holds the same price as it had when it was started, almost 20 years ago (around 6 USD) for registration. We are proud to hold services that are 85% funded by the direct contributions of the areas.

We have recently managed to have an important communication with the state's correctional administration: and this will open doors up for new H&I panels at correctional facilities.

What additional information would you like to share with other conference participants?

The general feeling in our region is that of unity around the decisions for this upcoming WSC. We feel that we have a voice, more than a vote, and that it will be very important to find new ways of using the time between conferences to accomplish tasks. We feel that the NA way of being inclusive, diverse, and plural should be reflected more and more at the World Service level.

Is there anything in particular you want to discuss at the conference?

We feel that having translated service material related to the WSC and NAWS is a very important tool in getting our members to feel closer to NAWS and to feel connected.

Name of Regional Delegate .....	<b>Pedro M</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	<b>André Z</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region? .....	<b>2 years</b>
How many areas are in the region? .....	<b>9</b>
How many groups are in the region? .....	<b>84</b>
How many meetings take place each week in the region? .....	<b>153</b>
How many H&I panels take place each week in the region? .....	<b>15</b>
Number of members since WSC 2016? .....	<b>Growing</b>

### **Budget (Currency is in US dollars unless otherwise specified)**

Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>80%</b>
What percentage comes from conventions and events?.....	<b>20%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$600</b>

### **Your Regional Service Structure**

How many times a year does your RSC meet face-to-face?.....	<b>3</b>
How many times a year does your RSC meet virtually? .....	<b>6</b>
How many times a year does your regional admin body meet virtually? .....	<b>6</b>
Does your RSC meet in the same place each time? .....	<b>Yes</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes</b> Attendance is:
What committees or workgroups do you have at your RSC?	

**Convention/Events; Literature Review; Phonline; Project Based Workgroups;  
Translations**

Are any of these workgroups/committees new since the last WSC?.....	<b>Yes</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

**- our region always tries to use CBDM in discussions, information, clarifications and if we dont reach consensus we move on to another issue and then at the end we come back to the other issue.**

### **Service Delivery & Best Practices**

Are fellowship development (FD) or outreach efforts provided within your region?

**No**

Have Issue Discussion Topic workshops been held in your region?

**Yes. We use power point presentations to inform and discuss.**

What kind of training and mentoring efforts take place in your region and/or its areas?

**We deal WSC topics, GSFs group forums, and trusted servant training.**

Describe what kind of planning your region and/or its areas utilize.

**We create a calendar for the cycle with goals between periods**

Does your region or its areas have any shared services with other service bodies?

**Yes. We share a helpline and services with a neighboring region**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**We have an outreach subcommittee, focused on counties that dont have NA groups, we offer presentation panels to inform who we are, where we are and what we can offer, we post posters and we identify members who lived in those locations.**

Successes with utilizing technology in new ways within your region and/or areas.

**Social media is helping our communication in some ways and recently virtual online meetings!**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Posting posters, bus signs, TV adds, painted murals with meeting information and we send information to judges and social workers**

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonenumber or a helpline?

**Yes. In fact the region does not, have a helpline but we have areas that have their own helplines, and they use mostly cellphones.**

Do you have a regional website? ..... **No**

If yes, do you keep your meeting information updated on the website? .....

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**No**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Discussion and vote by RCMs at RSC meeting, Posters were made to inform the CAR workshop dates, inviting all trusted servants and members to participate and everyone will have the right to vote.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **No**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**The seating of our region because we know we did not receive the workgroup recommendation.**

Please describe the most significant challenge your region has faced since WSC 2016

**Human and financial resources**

Please describe some highlights or successes your region has experienced since WSC 2016



**Unity amongst our areas.**

What additional information would you like to share with other conference participants?

**Futuro of the WSC.**

Is there anything in particular you want to discuss at the conference?

## Facts about: Rio Grande Region

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Name of Regional Delegate .....	<b>Robert B</b>
Have you attended a WSC before? How many? .....	<b>Yes, 2</b>
Name of Alternate Delegate .....	<b>Sashua P</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>4 years - 2 cycles</b>
How many areas are in the region?.....	<b>6</b>
How many groups are in the region? .....	<b>113</b>
How many meetings take place each week in the region? .....	<b>160</b>
How many H&I panels take place each week in the region? .....	<b>14</b>
Number of members since WSC 2016? .....	<b>Growing</b>

## Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>15%</b>
What percentage comes from conventions and events?.....	<b>85%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$0</b>

## Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

**RSC rotates thru out the region. Effort is to promote unity.**

Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; FD/Outreach; H&I; Phonenumber; Website**

Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

**CBDM has attracted some old members back to service as well as newer commitments to service.**

## Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. RSC supports and funds a number of activities around the region. Campouts, River rafting, Motorcycle recovery runs, dances to name a few.**

Have Issue Discussion Topic workshops been held in your region?

**Yes. Budget planning, Guideline revision, H&I training, GSR workshops, CAR/CAT workshops.**

What kind of training and mentoring efforts take place in your region and/or its areas?

**We do nothing formally. One on one mentoring between outgoing and incoming trusted servants.**

Describe what kind of planning your region and/or its areas utilize.

**Annual RSC/ASC planning. Budgets, events, carrying the message to rural communities.**

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**RD/AD requested workshops and speaker jams in struggling communities.**

Successes with utilizing technology in new ways within your region and/or areas.

**RSC has purchased "Zoom" equipment which has service commitments able to attend, vote, and report more easily due to our vast region and the distances we must travel.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Our only real PR successes have been due to H&I commitments. 2017 we enjoyed for the 11th time Inmates attending our Regional Convention. PR efforts with DOC have perpetuated and sustained this powerful event. PR/H&I seem to go hand in hand.**

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonenumber or a helpline?

**Yes. We have a Regional Phone number as well as Area phone numbers. Regional website referral and members who answer calls in both English and Spanish.**

Do you have a regional website? ..... **Yes. riograndena.org**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes. One Northern, Central, and Southern in the region. Attendance varies as we try to make a weekend of it with speakers, food and a dance if possible. RD team focus is on GSRs, however interested members attend as well.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**Points that may be of interest or effect the region.**

Does your region engage in gathering a conscience for CAT material? ..... **No**

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**The new Guiding Principals book.**

Please describe the most significant challenge your region has faced since WSC 2016

**Filling trusted servant positions.**

Please describe some highlights or successes your region has experienced since WSC 2016

**Updated regional website. New regional phone line that has been updated and functions very well. We now are a nonprofit convention committee with an admin body.**

What additional information would you like to share with other conference participants?

**We have enjoyed discussion about rural communities as that is truly the challenge we face. There is a commonality we share with other areas with the same challenge's.**

Is there anything in particular you want to discuss at the conference?

**Future of the WSC. Implementation of a discussion based conference.**

**Facts about: San Diego/Imperial Counties Region**

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Name of Regional Delegate .....	<b>Dave T</b>
Have you attended a WSC before? How many? .....	<b>Yes, 13</b>
Name of Alternate Delegate .....	<b>Don S</b>
Have you attended a WSC before? How many?.....	<b>Yes, 7</b>
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region?.....	<b>9</b>
How many groups are in the region? .....	<b>345</b>
How many meetings take place each week in the region? .....	<b>400</b>
How many H&I panels take place each week in the region? .....	<b>100</b>
Number of members since WSC 2016? .....	<b>Growing</b>

**Budget (Currency is in US dollars unless otherwise specified)**

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Percentage of the RSC’s annual budget that comes from group & area contributions.....	<b>85%</b>
What percentage comes from conventions and events?.....	<b>5%</b>
What percentage comes from literature sales? .....	<b>10%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$100</b>

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?.....	<b>12</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>Yes</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: staying the same</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; FD/Outreach; H&I; Literature Distribution; Phonenumber; PR/PI;  
Project Based Workgroups; Regional Service Office; Website; Youth; Other- Behind The  
walls and Mobile Meetings**

Are any of these workgroups/committees new since the last WSC?..... **Yes.**

**FD, Mobile Meetings and Youth workgroup has been reconstituted.**

Does your RSC meeting use CBDM to reach decisions? .....

Do any of your areas use CBDM to reach decisions? .....

Comments about how that works:

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. Outreach is mainly checking meetings to make sure they are on the list and organizing attendance at struggling meetings.**

**We just formed a FD workgroup as part of our PR umbrella that is focusing on reaching parts of our community that are not represented in our meetings and helping NA start where there is none in our region. They will also provide service training through workshops.**

Have Issue Discussion Topic workshops been held in your region?

**Yes. Our Principles and Social Media and Building Strong Home Groups this cycle.**

What kind of training and mentoring efforts take place in your region and/or its areas?

**Very short "orientation" for GSRs prior to ASC meetings and then only training if in an alternate or vice position.**

Describe what kind of planning your region and/or its areas utilize.

**Our region does not utilize planning but our PR committee held its first planning session this past year. No planning at areas.**

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**H&I, booth sitting, giving schedules to police depts and ERs. Youth PR workgroup beginning to reach out to colleges/universities.**

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phoneline or a helpline?

**Yes. This past year switched to a computer based system that allows members to choose to answer at RSO or on their cell phones.**

Do you have a regional website? ..... **Yes. www,sandiegona.org**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes. We will be hosting 2 CAR workshops this month and participating with Region 51 in a Zoom CAR workshop.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Discussion and vote by GSRs at regional workshop/assembly**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**We will be asking for guidance from the groups on the 2 essays in this years CAR; Future of WSC and FIPT Issues.**

Does your region engage in gathering a conscience for CAT material? ..... **No**

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**RSO literature prices**

Please describe the most significant challenge your region has faced since WSC 2016

**Getting more people involved in service**

Please describe some highlights or successes your region has experienced since WSC 2016

**Our new phone system, for the first time in many years all shifts are covered. Did our first RSC budget including Admin resulting in better fund flow to NAWS.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**I want to discuss how we can move further away from motions and more towards having our groups discuss issues, concerns and ideas in the CAR and for RDs then to carry their thoughts and feelings on them into discussions at WSC that may result in decisions in New Business or the following CAR.**

**believe this will get more groups engaged in the process, and will make the WSC more Fellowship directed.**

**The process of regional motions is not working and it confusing for most of our groups that do participate. If we could come to a consensus at the conference based on how they feel; their voices would be heard and we would have a clearer group conscience at the WSC.**

**Facts about: Show-Me Region**

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Name of Regional Delegate ..... **Tom W**  
 Have you attended a WSC before? How many? ..... **Yes, 1**  
 Name of Alternate Delegate ..... **Troy S**  
 Have you attended a WSC before? How many?..... **No**  
 How long is the RD term in your region?..... **2 years**  
 How many areas are in the region?.....**18**  
 How many groups are in the region? .....**229**  
 How many meetings take place each week in the region? .....**725**  
 How many H&I panels take place each week in the region? .....**50**  
 Number of members since WSC 2016? ..... **Staying the same**

**Budget (Currency is in US dollars unless otherwise specified)**

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Percentage of the RSC’s annual budget that comes from group & area contributions.....**80%**  
 What percentage comes from conventions and events?..... **20%**  
 What percentage comes from literature sales? ..... **0%**  
 Total money region contributed to your zonal forum during your last fiscal year? ..... **\$400**

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?.....**4**  
 How many times a year does your RSC meet virtually? .....**0**  
 How many times a year does your regional admin body meet virtually? .....**0**  
 Does your RSC meet in the same place each time? ..... **Yes**  
 Does your region have a regional office? ..... **No**  
 Does your region have a regional convention? ..... **Yes Attendance is: staying the same**  
 What committees or workgroups do you have at your RSC?

**Convention/Events; FD/Outreach; H&I; Literature Review; PR/PI; Website**

Are any of these workgroups/committees new since the last WSC?..... **Yes**  
 Does your RSC meeting use CBDM to reach decisions? ..... **Yes**  
 Do any of your areas use CBDM to reach decisions? ..... **Yes**  
 Comments about how that works:

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?  
 Have Issue Discussion Topic workshops been held in your region?

**Yes. Done at RCM**

What kind of training and mentoring efforts take place in your region and/or its areas?

**RCM, GSR orietation**

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies?

**No**



Has your region discussed where NA does not exist in your region? ..... **Yes**  
 Successes with communication strategies in your region and/or its areas.  
 Successes with utilizing technology in new ways within your region and/or areas.  
 Please describe the different types of public relations efforts (PR/PI) carried out in your region.  
 Number of conferences our PR/PI committees participate in/exhibit at: .....**3**  
 Does your region have any type of NA phonenumber or a helpline?  
**No**  
 Do you have a regional website? ..... **No**  
 If yes, do you keep your meeting information updated on the website? .....

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?  
**Yes. Has not been held yet to be held 2/24/18**  
 Which method does your community use to reach a conscience on the CAR? (check one only)  
**Tally-one vote per member**  
 If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**  
 Does your region discuss the parts of the CAR not related to motions? ..... **No**  
 Does your region engage in gathering a conscience for CAT material? ..... **No**

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?  
 Please describe the most significant challenge your region has faced since WSC 2016  
 Please describe some highlights or successes your region has experienced since WSC 2016  
 What additional information would you like to share with other conference participants?  
 Is there anything in particular you want to discuss at the conference?

## SIERRA SAGE REGION

## WORLD SERVICE REGIONAL REPORT

The Sierra Sage Region of Narcotics Anonymous is comprised of 6 areas covering 1200 square miles, 3 in Northern Nevada and 3 in California. The Regional Service Committee has 2 sub-committees that report to it. They are Regional Service Office that is responsible for regional phone lines and the financial and legal side of our fellowship and the Convention Committee. The 2018 convention theme is "back to the basics". The convention committee's main fundraiser is softball. We rotate fields between regions and enjoy the unity and fellowship it encourages. We do have other fundraisers such as our Spaghetti Kick off Dinner where we pick the logo from fellowship submissions. The region also dose a gratitude dinner that rotates between areas to be responsible for and is put on in November. This year is North Lake Tahoe's turn.

H&I has grown to a point where "behind the walls" has become its own sub-committee. Behind the walls has become a busy and productive outreach to addicts who are incarcerated. The demand is growing and outweighs the available trusted servants.

We struggled in the past to fill regional positions and so in the spirit of streamlining and working with what we have we have unified public relations and webmaster positions. The webmaster has designed a new website that is simpler to run and maintain. The struggles to keep it updated has been mostly solved. Public relations put on "here comes the judge" That allows legal professionals tell us their ways of helping us and we get to demonstrate what we do to help the suffering addict.

**BLAW** the biggest little area in the world is our largest area with over 50 meetings a week. All services are provided and most positons filled. They do many events and encourage unity among the neighboring areas.

**CNA** or Capital cities area of NA is based out of Carson City Nevada. They have 13 meetings a week and have all services filled.

**RNA** our newest area Rural Nevada Area experiences the challenge of being rural. Having members show up to service is difficult due to geography and are seeking solutions in this area. They host the Rural Area Campout that many members from other areas look forward to.

**SLT** South Lake Tahoe has 9 meetings a week. They have public relations, h&i, and Phone lines. The Mountain High Campout is the biggest campout in our region and put on numerous other events.

**GOVA** Greater Owens Valley currently have 12 meetings a week and present monthly DUI panel meetings at Inyo County with their combined Public Relations/H&I team.

**SUSSANVILLE** is our other area that we are trying to stay connected with. Individual members come sporadically to meetings and members from other areas go to support them however geography is an obstacle to maintaining traditional connection when it comes to regional service.

On the whole our region is doing well. Geography, mentorship and having service be a program of attraction in general are our challenges and look forward to innovative ways to overcome.

In loving service,

Dave Baxter

775 221-5556

Dwbaxter72@gmail.com

**Facts about: SOSONA Indian Region**

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Name of Regional Delegate ..... **Amitabh S**  
 Have you attended a WSC before? How many? ..... **No**  
 Name of Alternate Delegate ..... **Benedict R**  
 Have you attended a WSC before? How many?..... **Yes, 1**  
 How long is the RD term in your region?..... **2 years**  
 How many areas are in the region?.....**12**  
 How many groups are in the region? .....**151**  
 How many meetings take place each week in the region? .....**268**  
 How many H&I panels take place each week in the region? .....**28**  
 Number of members since WSC 2016? ..... **Growing**

**Budget (Currency is in US dollars unless otherwise specified)**

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Percentage of the RSC’s annual budget that comes from group & area contributions.....**30%**  
 What percentage comes from conventions and events?..... **10%**  
 What percentage comes from literature sales? .....**30%**  
 Total money region contributed to your zonal forum during your last fiscal year? ..... **\$320**

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?.....**2**  
 How many times a year does your RSC meet virtually? .....**6**  
 How many times a year does your regional admin body meet virtually? .....**8**  
 Does your RSC meet in the same place each time? ..... **No**

**We rotate the location of our RSC meetings among 8 areas in regular attendance at RSC.**

**Areas bid for hosting and a simple majority decides on the location**

Does your region have a regional office? ..... **Yes**

Does your region have a regional convention? ..... **Yes Attendance is: increasing**

What committees or workgroups do you have at your RSC?

**Convention/Events; FD/Outreach; Literature Distribution; Literature Review; PR/PI;**

**Project Based Workgroups; Website**

Are any of these workgroups/committees new since the last WSC?..... **Yes**

Does your RSC meeting use CBDM to reach decisions? ..... **Yes**

Do any of your areas use CBDM to reach decisions? ..... **No**

Comments about how that works:

**We try and involve all RCMs in decision making processes. It takes time and patience, but sometimes it works.**

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. We have recently implemented a Strategic Development Plan for development of NA in New communities. We have identified initially 2 towns for this, one in North India and the other in the west. Our RDA and Vice Chair are co-coordinating this developmental effort. We have created a national resource pool and this project based plan has an approximate budget of USD 600 per project. Apart from this very ambitious project we have had FD projects running throughout the year. We conducted about 10 workshops and 2 PR meets. We also have set aside about 10% of of our annual budget for translations.**

Have Issue Discussion Topic workshops been held in your region?

**Yes. We have conducted 3 workshops using the book Guiding principles. We also did 2 learning days on social media .**

What kind of training and mentoring efforts take place in your region and/or its areas?

**We have chosen conventions and events to have workshops and learning days. Experienced members from RSC go to different events around the country and help to conduct workshops/learning days and Press meets. Local resources are extensively used in a collaborative effort and Local areas are then encouraged to organize similar events on their own.**

Describe what kind of planning your region and/or its areas utilize.

**We have a clearly defined annual budget. A synopsis of our work is sent to all areas. We have a fellowship development form(online and hard copy)Areas are encouraged to volunteer for our national resource pool and most FD efforts draw on that pool. Our Budget format is freely shared and many areas have adopted it for their local use. We also use the planning basics book and orient our work with clear defined goals in mind.**

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**Uttar Pradesh is the most populous state in India and NA mostly does not exist in this area. We have earmarked 2 towns( Gorakhpur and Lucknow) for special attention. We established communication with a few recovering addicts in Gorakhpur and started to encourage them about starting a meeting. The recovery meeting format was shared and we had success as a small meeting did start. It is struggling and SOSONA is planning to physically go there and conduct H&I, PR and attend the recovery meeting.**

Successes with utilizing technology in new ways within your region and/or areas.

**We have recently started an online Skype recovery meeting for addicts without recovery meeting access. The meetings are of 1 hour duration and are held thrice a week. We have rotating chairs and the final accountability rests with the Web chair. We have about 20 addicts in regular attendance and this message has spread to most parts of our vast country.**

**We are also trying to use Google hangouts/zoom to facilitate communication between RCMS and executive committee members at RSC.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**We conducted a huge PR event in Amritsar Punjab. Many top officials of the Punjab Government were present. We invited the senior most Punjab Police official to speak at the end and he recognized NA as the most effective resource in recovery from drug addiction in the state. The coverage in almost all state and National media was tremendous and the helpline received lots of calls.**

**A lot of our areas are in regular touch with both the print and electronic media and newspaper articles on Narcotics Anonymous are now a regular occurrence.**

Number of conferences our PR/PI committees participate in/exhibit at: .....4

Does your region have any type of NA phonenumber or a helpline?

**Yes. Area helpline numbers are listed on our website and any email query are forwarded to area helplines. We are also in the process of looking for a national toll free number but its exorbitant cost has been an issue.**

Do you have a regional website? ..... **Yes. [www.naindia.in](http://www.naindia.in)**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes. We did one CAR workshop for RCMS at our recently concluded Regional meeting. All motions up for conscience were discussed and a short summary has been mailed to areas for their conscience**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per Area**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**Social Media, The New Traditions book. Workshops on Steps and sponsorship**

Please describe the most significant challenge your region has faced since WSC 2016

- 1) Old-timers missing from our recovery meetings and service**
- 2) lack of knowledge of the Traditions and Concepts.**
- 3) lack of accountability amongst trusted servants and service commitment issues**
- 4) Violent and disruptive behavior in meetings**
- 5) Translations in regional Languages**
- 6) Inability to spread the message to Tier 2 and tier 3 cities and rural India**
- 7) Lack of recognition from various state Governments about NA being a viable program of recovery from drug addiction**

Please describe some highlights or successes your region has experienced since WSC 2016

- 1) SOSONA has decided to fund Literature Translation projects in areas with need. Basic Text and IP nos 11,12,22 and 29 will be taken up initially. An amount of Rs 30,000(460 USD) on payable when able basis has been sanctioned for the same
  - 2) SOSONA conducted a huge PR meet in Amritsar, Punjab. The Press meet was attended by most of the top administration officials in the state Of Punjab. SOSONA and Punjab area are working with the Punjab government to help carry the message to still suffering addicts. One big learning from this event was the value of preparation. We took 3 months to prepare for this event and its success was vindication of our efforts.
  - 3)SOSONA has now decided to make the biannual RSC meetings of 4 days duration instead of 3 days earlier. The 4th day would be exclusively used for PR, Workshops and Learning sessions
  - 4) SOSONA has selected 2 small towns in India for the launch of its Strategic Development plan. One town is in the North and the other in the West part of the country. Both places have fledging NA meetings and the FD efforts would focus on strengthening the group, H&I and PR.
  - 5) We have decided as in Katmandu to send both our RD and RDA to this meeting on our own expense and we are also making a small contribution to APF.
  - 6) We just held our regional convention (IRCNA 9) with over 1045 addicts in attendance!! This was the largest ever gathering of addicts in NA India's history.
  - 7) Our Society Renewal process is on and we are also in the process of an audit of our accounts.
  - 8) Members are coming in to Service (Regional level)
  - 9) We have had 2 Regional meetings over the calendar year and our participation grew from 7 areas to 9.
- We have geared our agenda towards FD and Learning days. We have spent a lot of man hours discussing the future of FD in India. We are determined to carry the NA message to as many parts of India as feasible.
- 10) Our online Skype NA recovery meetings have grown to thrice a week and this is an important recovery platform for addicts unable to get to a NA meeting.
  - 11) We have just started H&I meetings in Tihar Jail New Delhi. This is the largest prison in North India and currently the meetings are covering 1200 undertrials under the age of 21
  - 12) We have recently revamped our regional website and made its UI more mobile friendly. Most areas with Web chairs are linked through BMLT. We have also added a link on the home page for professionals.
  - 13) We have just finished conducting our regional survey. Data was collected both physically and online and we hope to have it printed at the end of March 2018.
  - 14) SOSONA has recently started conducting Workshops on Steps and Sponsorship all over the region. The response from recovering addicts has been pretty phenomenal.

What additional information would you like to share with other conference participants?

**We are a rapidly growing fellowship and in Punjab we have one of the fastest growing communities in NA Worldwide. We face a huge challenge as in a country of a billion people we only 10,000 strong. There are many states in India where there is no NA and it still remains mostly big city centric. Our challenge is to spread the message to tier 2 and tier 3 cities and then to rural India.**

Is there anything in particular you want to discuss at the conference?

**Could NAWS appoint a translation resource person based in India? We have 22 regional Languages and having someone in LA just does not suit us.**

**Facts about: South Africa Region**

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Name of Regional Delegate ..... **Matthew G**  
 Have you attended a WSC before? How many? ..... **Yes, 1**  
 Name of Alternate Delegate ..... **Roberto F**  
 Have you attended a WSC before? How many?..... **No**  
 How long is the RD term in your region?..... **2 years**  
 How many areas are in the region?.....**5**  
 How many groups are in the region? .....**313**  
 How many meetings take place each week in the region? .....**318**  
 How many H&I panels take place each week in the region? .....**63**  
 Number of members since WSC 2016? ..... **Growing**

**Budget (Currency is in US dollars unless otherwise specified)**

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Percentage of the RSC’s annual budget that comes from group & area contributions. .... **26%**  
 What percentage comes from conventions and events?..... **65%**  
 What percentage comes from literature sales? ..... **0%**  
 Total money region contributed to your zonal forum during your last fiscal year? ..... **\$0**

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?..... **1**  
 How many times a year does your RSC meet virtually? ..... **11**  
 How many times a year does your regional admin body meet virtually? ..... **0**  
 Does your RSC meet in the same place each time? ..... **No**

**We coincide with our annual regional convention and have our RSC face-to-face when and where it takes place**

Does your region have a regional office? ..... **No**  
 Does your region have a regional convention? ..... **Yes** Attendance is: **decreasing**

What committees or workgroups do you have at your RSC?

**Convention/Events; FD/Outreach; H&I; Literature Review; Phonline; PR/PI; Project Based Workgroups; Translations; Website**

Are any of these workgroups/committees new since the last WSC?..... **Yes**  
 Does your RSC meeting use CBDM to reach decisions? ..... **No**  
 Do any of your areas use CBDM to reach decisions? ..... **No**

Comments about how that works:

**Not formally, but we use informal methods of reaching consensus to take decisions but usually decisions are taking via voting.**

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?



**Yes. The Regional FD subcommittee assists the Area FD Subcommittees or service structures and provides mainly literature support to groups (esp. those new) outside of the Areas, i.e. new groups starting up in locations without NA established.**

Have Issue Discussion Topic workshops been held in your region?

**No**

What kind of training and mentoring efforts take place in your region and/or its areas?

**Some Areas provide GSR orientation and all service positions at Area and Region usually have a policy around handovers. At Regional level, we have developed SOPs for each subcommittee. Generally, regarding service positions, alternates or vices are also 'mentored' into the service position by primary servers.**

Describe what kind of planning your region and/or its areas utilize.

**For both Region and Areas, we plan around annual budgets. These are presented and discussed and then taken to groups for decision.**

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**After years of discussion and pressure, we have managed to get PSAs on the state broadcaster (TV and radio) plus one private TV channel and satellite TV and radio. We achieved this about 5 years ago. Regional Facebook page, only conveying information, works efficiently.**

Successes with utilizing technology in new ways within your region and/or areas.

**Regional Facebook (information) page. LinkedIn page. Utilising web-linking technologies to have Regional meetings via video conferencing platforms.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**We provide outreach through PSA adverts via radio and television. We also provide print media psa's.**

**We also have online communications through Facebook and LinkedIn.**

**We support ASC PR committees with their project when requested / necessary.**

**We also do presentations to organisations to create awareness that NA is a resource for them and to potentially open either a normal NA meeting or an H&I meeting, depending on their requirements. Sometimes we only provide PR materials for certain organisations.**

Number of conferences our PR/PI committees participate in/exhibit at: .....**0**

Does your region have any type of NA phonenumber or a helpline?

**Yes. We have a national sharecall phonenumber, manned by volunteers in each area, on a 2 week rotation. We have a 12 Step option, if required. We assist the suffering addict, family, friends, and the public.**

Do you have a regional website? ..... **Yes. na.org.za**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

## Reaching Decisions on WSC Issues

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Has your region hosted CAR workshops?

**Yes. We have hosted CAR workshops in each area, expect one and participation is usually very low (about 4 members on average). We do communicate the CAR's existence and necessity but engagement, participation and interest is low, most likely due to a focus on more local issues/needs.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Other tally - please describe below**

**Hybrid: we use a hybrid system where groups send their votes but the delegate is also entrusted to make decisions.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

## Innovations and Challenges

---

What subject generated the most interest and discussion in your region this cycle?

**Finances and associated problems (literature, fundraising needs, costs of service bodies).**

Please describe the most significant challenge your region has faced since WSC 2016

**Literature management: we currently order and receive literature separately as areas and this leads to problems of differing prices in different areas and differing exchange rates. We are currently attempting to bring all this together as the Region.**

Please describe some highlights or successes your region has experienced since WSC 2016

**Translations: Afrikaans Basic Text basically done. Two more functioning LTCs in operation (isiZulu and isiXhosa).**

**Emergence of a fifth area, though small and struggling, present.**

What additional information would you like to share with other conference participants?

**None at this time.**

Is there anything in particular you want to discuss at the conference?

**TBA: we are, at present, yet to have all CAR workshops and responses to surveys from areas.**

**Facts about: South Dakota Region**

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Name of Regional Delegate ..... **Steve P**  
 Have you attended a WSC before? How many? ..... **Yes, 4**  
 Name of Alternate Delegate ..... **Melissa B**  
 Have you attended a WSC before? How many?..... **No**  
 How long is the RD term in your region?..... **4 years**  
 How many areas are in the region?..... **2**  
 How many groups are in the region? ..... **31**  
 How many meetings take place each week in the region? ..... **61**  
 How many H&I panels take place each week in the region? ..... **5**  
 Number of members since WSC 2016? ..... **Staying the same**

**Budget (Currency is in US dollars unless otherwise specified)**

---

Percentage of the RSC’s annual budget that comes from group & area contributions. .... **25%**  
 What percentage comes from conventions and events?..... **75%**  
 What percentage comes from literature sales? ..... **0%**  
 Total money region contributed to your zonal forum during your last fiscal year? ..... **\$0**

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?..... **4**  
 How many times a year does your RSC meet virtually? ..... **0**  
 How many times a year does your regional admin body meet virtually? ..... **0**  
 Does your RSC meet in the same place each time? ..... **No**

**move to provide unity**

Does your region have a regional office? ..... **No**  
 Does your region have a regional convention? ..... **Yes** Attendance is: **staying the same**  
 What committees or workgroups do you have at your RSC?

**Convention/Events; PR/PI**

Are any of these workgroups/committees new since the last WSC?..... **No**  
 Does your RSC meeting use CBDM to reach decisions? ..... **Yes**  
 Do any of your areas use CBDM to reach decisions? ..... **Yes**

Comments about how that works:

**learning curve, some think we need total 100% consensus otherwise it is the same as voting. Some believe that they can not compromise because they are carrying the group's conscience, yes or no only.**

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?  
**Yes. we have an outreach committee working is West River Area for the first time in years.**

Have Issue Discussion Topic workshops been held in your region?

**No**

What kind of training and mentoring efforts take place in your region and/or its areas?

**we try to have alternate positions training to take the position as chair person the following cycle**

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies?

**Yes. we have shared services within Plains States Zone: Sponsorship Behind the Walls**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Presentation to professionals, information tables**

Number of conferences our PR/PI committees participate in/exhibit at: .....**0**

Does your region have any type of NA phonenumber or a helpline?

**Yes. regional phone line**

Do you have a regional website? ..... **Yes. sdrna.com**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes. one so far with minimal attendance of 7, more to come.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per member**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **No**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**review of FIPT changes**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**tally what members agree with, disagree with**

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**fipt and illicit literature**

Please describe the most significant challenge your region has faced since WSC 2016

**getting meetings started in rural areas**

Please describe some highlights or successes your region has experienced since WSC 2016

**20th anniversary of convention held in conjunction with plains states zonal forum in September 2017**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**rural outreach**

**Facts about: South Florida Region**

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Name of Regional Delegate ..... **Jeff P**  
 Have you attended a WSC before? How many? ..... **Yes, 5**  
 Name of Alternate Delegate ..... **Kevin D**  
 Have you attended a WSC before? How many?..... **Yes, 2**  
 How long is the RD term in your region?..... **2 years**  
 How many areas are in the region?.....**18**  
 How many groups are in the region? .....**378**  
 How many meetings take place each week in the region? .....**844**  
 How many H&I panels take place each week in the region? .....**198**  
 Number of members since WSC 2016? ..... **Staying the same**

**Budget (Currency is in US dollars unless otherwise specified)**

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Percentage of the RSC’s annual budget that comes from group & area contributions.....**74%**  
 What percentage comes from conventions and events?..... **26%**  
 What percentage comes from literature sales? ..... **0%**  
 Total money region contributed to your zonal forum during your last fiscal year? ..... **\$3000**

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?.....**6**  
 How many times a year does your RSC meet virtually? .....**0**  
 How many times a year does your regional admin body meet virtually? .....**0**  
 Does your RSC meet in the same place each time? ..... **No**

**Rotation based on area bids. If no bids, admin picks location**

Does your region have a regional office? ..... **No**  
 Does your region have a regional convention? ..... **Yes Attendance is: increasing**

What committees or workgroups do you have at your RSC?

**Convention/Events; FD/Outreach; H&I; Literature Review; PR/PI; Other- Newsletter**

Are any of these workgroups/committees new since the last WSC?..... **Yes.**

**Outreach**

Does your RSC meeting use CBDM to reach decisions? ..... **No**  
 Do any of your areas use CBDM to reach decisions? ..... **No**

Comments about how that works:

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. Committee is recently created. More will be revealed**

Have Issue Discussion Topic workshops been held in your region?

**No**

What kind of training and mentoring efforts take place in your region and/or its areas?

**Trusted servant workshops are held in areas. Region holds an annual RCM orientation and our Literature Review Subcommittee has been working on creating a manual for RCM's to use. PR Bootcamps and Learning Days**

Describe what kind of planning your region and/or its areas utilize.

**Areas and Region use the budgeting process as a tool for planning**

Does your region or its areas have any shared services with other service bodies?

**Yes. Parts of our region include large, metropolitan communities which are serviced by multiple areas. In those communities, areas work together on various projects of mutual interest (H&I gratitude dinners, meeting lists, PR bus advertising, etc). Our region has various shared services and collaborative efforts with the Florida and Alabama/NW Florida regions. These efforts include a Statewide helpline and collaborative PR efforts. Sharing Zonal BMLT**

Has your region discussed where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas.

**As an RD, I have an extensive email list that includes members, ASC trusted servants and RSC trusted servants. All information I receive is shared via that email list as well as my reports to RSC. We also utilize zoom as noted below as a communication tool.**

Successes with utilizing technology in new ways within your region and/or areas.

**We've integrated a switch from Adobe Connect to Zoom to hold our CAR and CAT workshops. Utilization of online CAR and CAT voting.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Poster Days, PSAs, billboards, bus benches, bus placards, buses themselves. PR presentations to treatment facilities, hospitals, detox centers, and schools.**

Number of conferences our PR/PI committees participate in/exhibit at: ..... **2**

Does your region have any type of NA phonenumber or a helpline?

**Yes. Our regional helpline is a part of our multi-regional statewide helpline which utilizes the grasshopper system**

Do you have a regional website? ..... **Yes. www.sfrna.net**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes. We have 15 CAR workshops scheduled. So far, we've held 4. Average attendance at those has been 20**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **No**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**When time permits we ask those in attendance which essay(s) they would like to discuss**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**The Saturday of our April RSC weekend is devoted mostly to a Regional CAT Assembly. Any member can participate, and voting is done at that time. Online voting is also available for members who choose to utilize that method to vote. The conscience of the C**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**NAWS Inspection Request**

Please describe the most significant challenge your region has faced since WSC 2016

**Hurricane Irma.**

Please describe some highlights or successes your region has experienced since WSC 2016

**Two areas, including the Bahamas, joined our region. For the first time, we held our regional convention in a part of our region we've never had it before, as well as holding it in a convention center for the first time. The local participation was awesome and it was the most successful regional convention we've ever held. Our integration of area helplines into the statewide, multi-regional helpline system.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**The Function of the WSC instead of the Form**



### Facts about: Southern California Region

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Name of Regional Delegate .....	<b>Art A</b>
Have you attended a WSC before? How many? .....	<b>Yes, 2</b>
Name of Alternate Delegate .....	<b>Christine B-S</b>
Have you attended a WSC before? How many?.....	<b>Yes, 1</b>
How long is the RD term in your region?.....	<b>Two Years</b>
How many areas are in the region?.....	<b>22</b>
How many groups are in the region? .....	<b>1400</b>
How many meetings take place each week in the region? .....	<b>1450</b>
How many H&I panels take place each week in the region? .....	<b>611</b>
Number of members since WSC 2016? .....	<b>Staying the same</b>

### Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>97%</b>
What percentage comes from conventions and events?.....	<b>3%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$0</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>12</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>Yes</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: decreasing</b>
What committees or workgroups do you have at your RSC?	
	<b>Convention/Events; H&amp;I; Phonline; PR/PI; Regional Service Office; Website; Youth</b>
Are any of these workgroups/committees new since the last WSC?.....	<b>Yes</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>
Comments about how that works:	

**We now have a LGBTQ committee.**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**No**

Have Issue Discussion Topic workshops been held in your region?

**Yes. The RD Team does IDT's at SCRAW on off WSC years, and as requested by Area's at their events.**

What kind of training and mentoring efforts take place in your region and/or its areas?

**At the region three "Service Works" events take place mainly dealing with PI, Phonelines, and Web. At area level there are several learning days per year.**

Describe what kind of planning your region and/or its areas utilize.

**None**

Does your region or its areas have any shared services with other service bodies?

**Yes. Regional Phonelines has seven areas that answer phonelines.**

Has your region discussed where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas.

**No**

Successes with utilizing technology in new ways within your region and/or areas.

**No**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**PR has done PSA's.**

Number of conferences our PR/PI committees participate in/exhibit at: ..... **0**

Does your region have any type of NA phonenumber or a helpline?

**Yes. Regional Phonenumber that different areas have a commitment to answer each day.**

Do you have a regional website? ..... **Yes. <https://todayna.org/>**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes. The RD Team presents the CAR at the Southern California Regional Assembly Workshop (SCRAW) which averages 125 attendees. This year we are doing six area workshops which are usually poorly attended.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **No**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**FIPT was a big discussion this year.**

Does your region engage in gathering a conscience for CAT material? ..... **No**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**FIPT request from SFR.**

Please describe the most significant challenge your region has faced since WSC 2016

**Lack of trusted servants.**

Please describe some highlights or successes your region has experienced since WSC 2016

**The creation of a regional LGBTQ committee.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

**Facts about: Southern Idaho Region**

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Name of Regional Delegate ..... **Kevin H**  
 Have you attended a WSC before? How many? ..... **Yes, 2**  
 Name of Alternate Delegate ..... **Charlie T**  
 Have you attended a WSC before? How many?..... **No**  
 How long is the RD term in your region?..... **2 years with 2 terms possible**  
 How many areas are in the region?.....**5**  
 How many groups are in the region? .....**76**  
 How many meetings take place each week in the region? .....**136**  
 How many H&I panels take place each week in the region? .....**20**  
 Number of members since WSC 2016? ..... **Growing**

**Budget (Currency is in US dollars unless otherwise specified)**

---

Percentage of the RSC’s annual budget that comes from group & area contributions.....**65%**  
 What percentage comes from conventions and events?..... **35%**  
 What percentage comes from literature sales? ..... **0%**  
 Total money region contributed to your zonal forum during your last fiscal year? ..... **\$0**

**Your Regional Service Structure**

---

How many times a year does your RSC meet face-to-face?.....**4**  
 How many times a year does your RSC meet virtually? .....**0**  
 How many times a year does your regional admin body meet virtually? .....**0**  
 Does your RSC meet in the same place each time? ..... **No**

**hosted in rotation of areas**

Does your region have a regional office? ..... **No**  
 Does your region have a regional convention? ..... **Yes Attendance is: increasing**

What committees or workgroups do you have at your RSC?

**Convention/Events; H&I; Literature Distribution; Phonline; PR/PI; Website; Other-RD/RDA discussion, Activities**

Are any of these workgroups/committees new since the last WSC?..... **No**  
 Does your RSC meeting use CBDM to reach decisions? ..... **No**  
 Do any of your areas use CBDM to reach decisions? ..... **No**

Comments about how that works:

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?

**No**

Have Issue Discussion Topic workshops been held in your region?

**Yes. our regional assembly is held once a year**

**When we don't have the CAR/CAT, we have IDT discussion**

What kind of training and mentoring efforts take place in your region and/or its areas?

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

**We have recently voted to start using ZOOM meetings when and where possible**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

Number of conferences our PR/PI committees participate in/exhibit at: ..... **2**

Does your region have any type of NA phonenumber or a helpline?

**No**

Do you have a regional website? ..... **Yes. sirna.org**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

### **Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes. 2 workshops with an average of 19**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**If there are questions on essay material we discuss it**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**We present the Cat during our workshops and gather votes like we do for the CAR**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

Please describe the most significant challenge your region has faced since WSC 2016

Please describe some highlights or successes your region has experienced since WSC 2016

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

### Facts about: Spain Region

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Name of Regional Delegate .....	<b>Sebastian</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Juan</b>
Have you attended a WSC before? How many?.....	<b>Yes, 2</b>
How long is the RD term in your region?.....	<b>4 EDM cycles which is 2 years approx.</b>
How many areas are in the region?.....	<b>10</b>
How many groups are in the region? .....	<b>125</b>
How many meetings take place each week in the region? .....	<b>225</b>
How many H&I panels take place each week in the region? .....	<b>5</b>
Number of members since WSC 2016? .....	<b>Growing</b>

### Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>20%</b>
What percentage comes from conventions and events?.....	<b>45%</b>
What percentage comes from literature sales? .....	<b>35%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$5000</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>2</b>
How many times a year does your RSC meet virtually? .....	<b>2</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>Yes</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: staying the same</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; FD/Outreach; H&I; Literature Distribution; Phonenumber; PR/PI;  
Project Based Workgroups; Website**

Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

**It works very well for us, we don't see how we could let a higher power govern our group conscience using majority votes. We have never seen a service body with an atmosphere of recovery not use some form of consensus. We discuss topics until we find no strong opposition from any member, and if this is not possible at that particular instance, the decision gets postponed.**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. We have a regional FD committee, which has a yearly budget, and uses the same to visit and support fledgling areas or groups through workshops, facilitating service meetings, sharing info, sending literature, or even by direct financial support. This budget is used at the committee's discretion which then reports regularly to the rsc.**

Have Issue Discussion Topic workshops been held in your region?

**Yes. There have been several area workshops at conventions on topics such as CBDM, facilitation, atmosphere of recovery, etc. We RD's usually provide this material to experienced members who are selected by convention committees or FD to facilitate workshops.**

What kind of training and mentoring efforts take place in your region and/or its areas?

**Workshops at conventions or at the request of areas, areas sponsoring other areas or groups, and occasionally some form of service learning days.**

Describe what kind of planning your region and/or its areas utilize.

**All committees plan for each 6 year cycle and each fiscal year, and all mayor planning decisions are discussed at the RSC. We also assess the effectiveness of the actions carried out.**

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

**Having a meeting search with map locations on our website has been really helpful. We have found that investing some effort and funds in having a functional website saves a lot of effort in other areas of service, for example phone line and PR.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**We have done major billboard campaigns in the subways of our two main cities, Barcelona and Madrid, this cycle. We are also going to do something similar on a smaller scale in other cities. There have also been poster campaigns on buses and busstops which have proved pretty effective. We also put up regular posters, visit hospitals, professionals, etc.**

Number of conferences our PR/PI committees participate in/exhibit at: ..... **0**

Does your region have any type of NA phonenumber or a helpline?

**Yes. We have a national phonenumber operated by one person 7 days a week all day. This person carries a tablet pc with all group info including phone numbers, so we put people in touch directly with someone in their area.**

Do you have a regional website? ..... **Yes. [www.narcoticosanonimos.es](http://www.narcoticosanonimos.es)**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

## **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes. We just hold a car workshop at our RSC. If there is demand for it in other places, we do offer it, but in general we do not have members who are informed or interested enough for this. In 98% of cases they just trust our judgement.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Discussion and vote by RCMs at RSC meeting**

**There is discussion by RCM's at the RSC until a group conscience is reached. However, delegates may change the vote at the WSC at their discretion if new information should come to knowledge.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**We delegates present to the region everything we find relevant in the CAR. We devote as much time as is necessary at the RSC to go over the CAR properly.**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### **Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Public relations and fellowship development, basically how to get institutions to trust us and send people to our meetings.**

Please describe the most significant challenge your region has faced since WSC 2016

**Problems in the atmosphere of recovery at meetings and also in area service. This is not happening everywhere, we generally have a good atmosphere, but it has created a lot of distress.**

Please describe some highlights or successes your region has experienced since WSC 2016

**We have a new, more modern webpage which has helped alot. Our relationships with prisons continue to improve, and our involvement in these are only limited by our human resources. We are also going forward in the establishment of prison sponsorship. The RSC is pretty solid, and our area and regional events have been very succesful.**

What additional information would you like to share with other conference participants?

**We are very excited about the apparent development of a lot more communication between cycles thanks to new technologies as well as the efforts of trusted servants and WSO. We see it in our zoom video conferences, in the communication which is starting to develop between zones, and even in useful regional, zonal, and conference-related info shared on facebook (responsibly and respectfully). To us all this seems very significant, it gives us the sense that we are somehow organically moving toward a more effective conference and workcycle.**

Is there anything in particular you want to discuss at the conference?

**We would be very interested in discussing how we could be more effective in sharing best practices, info, templates, guidelines, tools, etc, for all levels of service service between regions. Most of the guides we have are pretty outdated, and we understand that keeping them up to date is a challenge. Therefore it would be very interesting to**

**develop and promote toolboxes such as those being worked on as well as other ways of sharing info and not "reinventing the wheel" as we so often do in our regions without, of course, directing regions to do anything. As an example, if one needs to read about different recovery meeting formats, for example, it would be very nice to have some easily available info other than that in the group booklet.**



### Facts about: Sweden Region

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Name of Regional Delegate .....	<b>Inez H B</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Leo K</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region?.....	<b>16</b>
How many groups are in the region? .....	<b>192</b>
How many meetings take place each week in the region? .....	<b>421</b>
How many H&I panels take place each week in the region? .....	<b>2</b>
Number of members since WSC 2016? .....	<b>Staying the same</b>

### Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>11%</b>
What percentage comes from conventions and events?.....	<b>0%</b>
What percentage comes from literature sales? .....	<b>89%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$100000</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>2</b>
How many times a year does your RSC meet virtually? .....	<b>6</b>
How many times a year does your regional admin body meet virtually? .....	<b>6</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

**Our RKM's have to travel far, so we try to share the burden, and we like to meet in areas where coming together can create growth for the local area, so we meet in different places for that reason too.**

Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: staying the same</b>
What committees or workgroups do you have at your RSC?	

**Literature Distribution; PR/PI; Project Based Workgroups; Regional Service Office; Website**

Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

**we try to uses CBDM but sometime just vote the old way.**

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. It is early days for our newly reorganized PI committee which works in projectform, and it seems to be working well.**

Have Issue Discussion Topic workshops been held in your region?

**No**

What kind of training and mentoring efforts take place in your region and/or its areas?

**None**

Describe what kind of planning your region and/or its areas utilize.

**We visualize in the spring, budget in the fall, and follow up on how we have done with our plans.**

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**none**

Successes with utilizing technology in new ways within your region and/or areas.

**none**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Our PI committee has recently reorganized its service structure. The year of 2017 has focused on creating a newsletter for public/media.**

Number of conferences our PR/PI committees participate in/exhibit at: ..... **1**

Does your region have any type of NA phonenumber or a helpline?

**Yes. The phone-line has a workgroup of 8-12 persons that take turns, 2 persons are coordinators, we answer the phone-line 7 Days a week**

Do you have a regional website? ..... **Yes. [www.nasverige.org](http://www.nasverige.org)**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

## **Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes. We have held CAR information at regional service Conference. Then it is the RKM that carries it to the area, where some have held workshops, and some have not.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**We are open to discuss any part of the car that there is interest on. Our region has been focused on moving towards zone which is our main topic.**

Does your region engage in gathering a conscience for CAT material? ..... **No**

## **Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**Providing an atmosphere of recovery has been a topic that we (RD and alt. RD) have held workshops in.**

Please describe the most significant challenge your region has faced since WSC 2016

**Keeping our organisation simple and effective.**

Please describe some highlights or successes your region has experienced since WSC 2016

**We had a wonderful Convention celebration NA SWEDEN 30 years.**

What additional information would you like to share with other conference participants?

**none**

Is there anything in particular you want to discuss at the conference?

**Moving towards zones. Keep it simple and effective!**

**Facts about: Tejas Bluebonnet Region**

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Name of Regional Delegate ..... **Dennis R**  
 Have you attended a WSC before? How many? ..... **No**  
 Name of Alternate Delegate ..... **Brandon C**  
 Have you attended a WSC before? How many?..... **Yes, 1**  
 How long is the RD term in your region?.....**2**  
 How many areas are in the region?.....**11**  
 How many groups are in the region? .....**210**  
 How many meetings take place each week in the region? .....**591**  
 How many H&I panels take place each week in the region? .....**58**  
 Number of members since WSC 2016? ..... **Staying the same**

**Budget (Currency is in US dollars unless otherwise specified)**

---

Percentage of the RSC’s annual budget that comes from group & area contributions..... **94%**  
 What percentage comes from conventions and events?..... **4%**  
 What percentage comes from literature sales? ..... **0%**  
 Total money region contributed to your zonal forum during your last fiscal year? .....**\$400**

**Your Regional Service Structure**

---

How many times a year does your RSC meet face-to-face?.....**4**  
 How many times a year does your RSC meet virtually? .....**0**  
 How many times a year does your regional admin body meet virtually? .....**0**  
 Does your RSC meet in the same place each time? ..... **No**

**We have an Area rotation, which we meet in different areas every quarter.**

Does your region have a regional office? ..... **No**  
 Does your region have a regional convention? ..... **Yes Attendance is: staying the same**  
 What committees or workgroups do you have at your RSC?

**Convention/Events; H&I; Literature Review; PR/PI; Website; Other- we have an Adopt an Inmate facilitator that makes sure that addicts in prison get a basic text.**

Are any of these workgroups/committees new since the last WSC?..... **No**  
 Does your RSC meeting use CBDM to reach decisions? ..... **Yes**  
 Do any of your areas use CBDM to reach decisions? ..... **Yes**

Comments about how that works:

**We had one instance where there was an issue pertaining to voting but it turned out to be a policy issue and not CBDM.**

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?

**No**

Have Issue Discussion Topic workshops been held in your region?

**Yes. Yes, Areas request workshops and the region facilitators whether it be PI, Literature Review, RD Team or H&I facilitator workshops are given. Workshops given are: Welcoming All members, Concepts, Traditions workshops, building stronger Home groups, Technology in Service, Our Guiding principles, CAR workshops, and How to Chair a Meeting.**

What kind of training and mentoring efforts take place in your region and/or its areas?

**Trusted servants practice continuity of service by making sure newly elected trusted servants are trained in their service positions. Some trusted servants act as lame duck in some positions of service that's not filled on a group and Area level of service.**

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**Our outreach in our areas has been reaching out to loner groups within their perspective areas and have had areas that were not participating in area are now participating in areas (ASC) now due to outreach efforts.**

Successes with utilizing technology in new ways within your region and/or areas.

**We plan to use go meetings, which is a web based platform for areas to log onto to receive all types of works, IDT's and CAR workshops. our region is actually planning such a meeting to see how well it goes. Our region has received feedback from other regions who report great success with this platform.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**The PI facilitator in our region goes to many areas functions and pass out survival kits to new comers. He also does workshop for civilians to give them knowledge of NA and what we are all about. The PI facilitator also gives workshops on many PI related topics.**

Number of conferences our PR/PI committees participate in/exhibit at: ..... **1**

Does your region have any type of NA phonenumber or a helpline?

**Yes. The different areas within the region has their own phonenumber and service positions.**

Do you have a regional website? ..... **Yes. tbrna.org**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

---

Has your region hosted CAR workshops?

**Yes. Car season opened and the RD team has facilitated five CAR workshops with varying number of attendees. Some workshops 10-20 on average. This CAR cycle the RD team facilitated a CAR workshop at our convention. This was a new idea and we had an attendance of 10 members attend. The RD team offer our PI and Literature Review Facilitator to participate in our CAR workshop. The Lit Review gives info on current Lit projects and PI attends to pass out info on NA services and info.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**Yes, our region discuss the literature surveys, IDT's Future of the WSC Project, Convention & Events tool box, Local Service tool box**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**Some member in the areas are interestd in the CAT materials and the RD team workshop or either answer questions pertaining to the CAT.**

**Innovations and Challenges**

---

What subject generated the most interest and discussion in your region this cycle?

**The Trditions book, Our Guiding Priciples,**

Please describe the most significant challenge your region has faced since WSC 2016

**Apathy**

Please describe some highlights or successes your region has experienced since WSC 2016

**The 11 Areas in the Tejas bluebonnet region are fully self supporting. Most areas hold their own conventions and learning days which promotes unity in the region.In many of the areas members love to be of service.**

What additional information would you like to share with other conference participants?

**Reaching out to areas that may struggle with service positions being filled the RD team can facillitate workshops on service or encourage collabrative efforts with other areas to offer support**

Is there anything in particular you want to discuss at the conference?

**I would like to discuss the issue of the Motion by the South Florida region and whats the solution to this issue. I also would like to discuss was to better the WSC and be more informed being a newly elected RD.**

**Facts about: Tri-State Region**

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Name of Regional Delegate ..... **James B**  
 Have you attended a WSC before? How many? ..... **Yes, 5**  
 Name of Alternate Delegate ..... **Kristy M**  
 Have you attended a WSC before? How many?..... **No**  
 How long is the RD term in your region?..... **2 yrs**  
 How many areas are in the region?..... **21**  
 How many groups are in the region? ..... **599**  
 How many meetings take place each week in the region? ..... **617**  
 How many H&I panels take place each week in the region? .....  
 Number of members since WSC 2016? ..... **Staying the same**

**Budget (Currency is in US dollars unless otherwise specified)**

---

Percentage of the RSC’s annual budget that comes from group & area contributions..... **70%**  
 What percentage comes from conventions and events?..... **20%**  
 What percentage comes from literature sales? ..... **0%**  
 Total money region contributed to your zonal forum during your last fiscal year? ..... **\$50**

**Your Regional Service Structure**

---

How many times a year does your RSC meet face-to-face?..... **6**  
 How many times a year does your RSC meet virtually? ..... **0**  
 How many times a year does your regional admin body meet virtually? ..... **0**  
 Does your RSC meet in the same place each time? ..... **Yes**  
 Does your region have a regional office? ..... **Yes**  
 Does your region have a regional convention? ..... **Yes Attendance is: staying the same**  
 What committees or workgroups do you have at your RSC?

**FD/Outreach; H&I; PR/PI; Website**

Are any of these workgroups/committees new since the last WSC?..... **No**  
 Does your RSC meeting use CBDM to reach decisions? ..... **No**  
 Do any of your areas use CBDM to reach decisions? ..... **No**  
 Comments about how that works:

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?  
**Yes. Our Outreach Subcommittee visits Areas in our Region and provides information and workshops to areas in need. They also provide Behind the Walls sponsorship**  
 Have Issue Discussion Topic workshops been held in your region?  
**No**  
 What kind of training and mentoring efforts take place in your region and/or its areas?  
**Very little. We are currently having an issue with getting enough trusted servants to fill positions.**

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies?

**Yes. There is a Tri-Area Shared Services Committee. They combine resources to provide services for H&I, PR and outreach. They also have a Convention that is in it's 3rd year this year.**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**We have a subcommittee (Regional Map Ad Hoc Committee) currently researching and creating an updated Tri-State Regional boundary map. This will be displayed in our regional office. It will show where meetings are prominent and where Outreach my be advised. We hope that in mapping out our region, we be able to move into areas/communities that have little or no NA involvement.**

Successes with utilizing technology in new ways within your region and/or areas.

**We have recently purchase equipment in our Tr-State Service Office for Zoom teleconferencing in December 2017. We look forward to success in fellowship development , allowing more members to participate in service that previously couldn't for various reasons such as having some sort disability. We also have done a CAR workshop via Zoom. We hope to be able to do more workshops, hold virtual meetings and workshops in the near future.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Our PR Committee has held 12 events in the last fiscal year. ( 7 Helpline, 3 general PR workshops and 2 presentations). We have an active helpline. We also have 2 presentation booths that areas can utilize for their events, workshops and presentations. In the last fiscal year, the boths were loaned out to the Areas 15 times for various events. We are also working on a collaborative effort with our North East Zone to further our PR efforts within our Zone. The committee also handles our meeting list.**

Number of conferences our PR/PI committees participate in/exhibit at: .....

Does your region have any type of NA phonline or a helpline?

**Yes. We have a live Phonline that is answered by an Operator who patches the calls to whomever is signed in to take calls at that time. Our phonline fields 30-40 calls per week. We get about 7 crisis calls in that same time period.**

Do you have a regional website? ..... **Yes. <https://tristate-na.org>**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per Area**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**



Does your region engage in gathering a conscience for CAT material? ..... **Yes**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**It seems that the biggest thing right now that has gotten the most discussion has been the FIPT issue with the inspection.**

Please describe the most significant challenge your region has faced since WSC 2016

**Our most significant challenge in our region at the moment seems to be getting and keeping trusted servants to fill open positions. This cycle seems to be more of a challenge that any other time in recent history.**

Please describe some highlights or successes your region has experienced since WSC 2016

**Even though we have been short on trusted servants, the trusted servants we have in place have been able to hold our region together and allow the region to still flourish. It has been a challenge and the members that have stepped up have done a tremendous job. We still have a lot of work to do in bringing in newer members and convincing some of the more seasoned members to stick around to mentor the upcoming servants.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

## Facts about: UK Region

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Name of Regional Delegate .....	<b>none</b>
Have you attended a WSC before? How many? .....	
Name of Alternate Delegate .....	<b>Matthew</b>
Have you attended a WSC before? How many? .....	<b>No</b>
How long is the RD term in your region? .....	<b>2 years</b>
How many areas are in the region? .....	<b>31</b>
How many groups are in the region? .....	<b>1000</b>
How many meetings take place each week in the region? .....	<b>1129</b>
How many H&I panels take place each week in the region? .....	<b>40</b>
Number of members since WSC 2016? .....	<b>Growing</b>

## Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions .....	<b>79%</b>
What percentage comes from conventions and events? .....	<b>21%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$9335</b>

## Your Regional Service Structure

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How many times a year does your RSC meet face-to-face? .....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>6</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

**It is now bid on by Area's to hold RSC in different localities for the purpose of fellowship development and making it more accessible/inclusive**

Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: staying the same</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; H&I; Phonline; PR/PI; Regional Service Office; Website; Other-Distance Sponsorship**

Are any of these workgroups/committees new since the last WSC? .....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

**a number of area's use a slight hybrid of Robert's Rules and CBDM mixed,**

## Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. The regional FD committee has disbanded since last WSC but we hope this will resume. Distance Sponsorship stemmed from FD and continues to flourish as a part of the Website/Helpline committee.**

Have Issue Discussion Topic workshops been held in your region?

**No**

What kind of training and mentoring efforts take place in your region and/or its areas?

**We have the buddying system for new RCMs at Region. Workshops are put on in areas around things like CAR report, PI, H&I etc**

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies?

**Yes. Some areas do, they have PI and H&I merged but others are separate Region has Distance sponsorship under Website and Prison sponsorship under H&I. Some areas have used the Local Services Committee (LSC) format effectively with services like H&I, PI/PR, F&E and Convention committee being part of one decision making body.**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**Moving to RCMs and Sub Committee chairs giving a summary of their reports at Region has been a success.**

Successes with utilizing technology in new ways within your region and/or areas.

**Changing online meetings over to GO-TO meeting web and phone application. Using watsapp in many different committees. Using cloud storage Google drive.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**local area PR/PI committees carry out a range of activities. These include presentations and making contact with institutions, community services, authorities and medical professionals. There are north and south PI/PR trainers, working with area's, groups and members. The regional PI/PR committee speak to government, law enforcement, treatment organisations, media, policy makers and much more.**

Number of conferences our PR/PI committees participate in/exhibit at: .....**3**

Does your region have any type of NA phonenumber or a helpline?

**Yes. has a long standing national helpline service, along with a number of localized area phonenumber**

Do you have a regional website? ..... **Yes. <http://ukna.org>**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

## **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes. So far we hosted a CAR workshop at January RSC meeting to help equip RCM's to be able to gain a better understand and have more tools to be able to deliver CAR workshops at a local level.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per group**

**This may be in the form of individual members voting at the group then carry group conscience to ASC, or GSRs may be voting at the ASC on behalf of group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**Some discussion do take place with Delegates asking questions and covering some aspects of CAT at RSC but this is not formally factored in to WSC preparation as a Region.**

## **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**Challenges, suitability and function of UKNA Service Office (Centre) which is a separate legally registered business. The region has a UK Service Office (UKSO) sub-committee which includes registered directors of the business, the sub-committee is account**

Please describe the most significant challenge your region has faced since WSC 2016

**Challenges with accountability and the function of UK Service Center, UKSO sub-committee and legal directors of the business. We found ourselves in a position where the business only had one registered director who was a part of the UKSO sub-committee but the sub-committee stopped sending representation to the RSC.**

**The Service Centre was set up as it is to function in-line with national laws in order to protect our fellowship from the potential conflicts with our traditions. This means it can function very successfully as a business but presents certain challenges with there being a degree of separation between the special workers and the RSC.**

Please describe some highlights or successes your region has experienced since WSC 2016

**New Farsi speaking non-geographical area, guidelines, attendance at RSC, UKSO interim directors looking at how service office can best serve and be adapted**

What additional information would you like to share with other conference participants?

**Distance Sponsorship has proved to be very effective linking sponsors and sponsees from both inside and outside of the UK.**

Is there anything in particular you want to discuss at the conference?

**How do other service centres function, how has this changed over the years, what have been the most significant challenges and successes.**

## Facts about: Upper Midwest Region

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Name of Regional Delegate .....	<b>Nicole A</b>
Have you attended a WSC before? How many? .....	<b>No</b>
Name of Alternate Delegate .....	<b>Shawn O</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region?.....	<b>2</b>
How many groups are in the region? .....	<b>51</b>
How many meetings take place each week in the region? .....	<b>77</b>
How many H&I panels take place each week in the region? .....	<b>12</b>
Number of members since WSC 2016? .....	<b>Growing</b>

## Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>2%</b>
What percentage comes from conventions and events?.....	<b>98%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$500</b>

## Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

**We travel and rotate between the two areas, often at the same time as an event.**

Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; FD/Outreach; Website**

Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>
Comments about how that works:	

## Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. We have a fellowship development chair but it is currently open and has been for some time. But the body itself and members have been doing their best to try and fill this gap.**

Have Issue Discussion Topic workshops been held in your region?

**No**

What kind of training and mentoring efforts take place in your region and/or its areas?

**We mentor in new members into positions. We have had service workshops about positions, what they entail, etc.**

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

Number of conferences our PR/PI committees participate in/exhibit at: ..... **1**

Does your region have any type of NA phonenumber or a helpline?

**No**

Do you have a regional website? ..... **Yes. umrna.org**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes. We havnt had our GET assembly yet as they will be held later this month, but we will have 2 workshops, 1 in each area.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Discussion and vote by GSRs at regional workshop/assembly**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **No**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**Our region switching what zonal forum we are apart of.**

Please describe the most significant challenge your region has faced since WSC 2016

**Outreach/ fellowship deveopment**

Please describe some highlights or successes your region has experienced since WSC 2016

**We recently switched to the Rocky Mountain Zonal Forum as it best fits the needs in our region.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

## Facts about: Upper Rocky Mountain Region

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Name of Regional Delegate .....	<b>Carla W</b>
Have you attended a WSC before? How many? .....	<b>Yes, 2</b>
Name of Alternate Delegate .....	<b>Gail W</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>4 years</b>
How many areas are in the region?.....	<b>5</b>
How many groups are in the region? .....	<b>31</b>
How many meetings take place each week in the region? .....	<b>109</b>
How many H&I panels take place each week in the region? .....	<b>16</b>
Number of members since WSC 2016? .....	<b>Staying the same</b>

## Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>20%</b>
What percentage comes from conventions and events?.....	<b>80%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$100</b>

## Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

### **We rotate between the areas in the region**

Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC?	

### **Phoneline; Website**

Are any of these workgroups/committees new since the last WSC?.....	<b>Yes</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>

Comments about how that works:

**We still hold an official vote on motions and elections.**

## Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. One area is growing their area using Fellowship Development. They are reporting success after switching their focus to FD from the website, with more than tripling the groups participating at the area level from 2 to 7.**

Have Issue Discussion Topic workshops been held in your region?

**Yes. The region holds a workshop the morning of the service committee meeting and goes over IDTs or areas of concern there. Currently we do 3 a year. Non-conference years our assembly is dedicated to IDTs.**

What kind of training and mentoring efforts take place in your region and/or its areas?

**This is an area we could improve. There are alternate positions for RD and chair used as training positions within the service body.**

Describe what kind of planning your region and/or its areas utilize.

**We look at projects as they arise and are working on providing more services to the areas in our region. We don't have a planning assembly or a formal use of budgets. One of our areas is completely project based, with no subcommittee chairs.**

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas.

**One area is having success using a Facebook group as a source of communication.**

Successes with utilizing technology in new ways within your region and/or areas.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**One area is setting out literature during a learning day for the public. Three areas have a phonenumber and we are looking at collaborating on a region-wide phonenumber. Newspaper ads and flyers are throughout all areas in our region, but is up to the area and groups to keep updated.**

Number of conferences our PR/PI committees participate in/exhibit at: ..... **0**

Does your region have any type of NA phonenumber or a helpline?

**No**

Do you have a regional website? ..... **Yes. [www.urmrna.org](http://www.urmrna.org)**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes. We offer to host CAR workshops in individual areas and also present to the regional body as a whole.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**We ask for general direction/discussion on other items in the CAR and CAT.**

Does your region engage in gathering a conscience for CAT material? ..... **No**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**DRT/MAT, getting members in service, growing homegroups.**



Please describe the most significant challenge your region has faced since WSC 2016

**We are geographically far apart, so staying connected is a challenge. There are also a lot of new members serving our region, which brings enthusiasm, but also a learning curve.**

Please describe some highlights or successes your region has experienced since WSC 2016

**Getting newer members involved at the regional level and working on a regional phoneline.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?

## Facts about: Uruguay Region

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Name of Regional Delegate .....	<b>Bettina M</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Carlos</b>
Have you attended a WSC before? How many?.....	<b>no</b>
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region?.....	<b>4</b>
How many groups are in the region? .....	<b>63</b>
How many meetings take place each week in the region? .....	<b>158</b>
How many H&I panels take place each week in the region? .....	<b>8</b>
Number of members since WSC 2016? .....	<b>increasing</b>

## Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>55%</b>
What percentage comes from conventions and events?.....	<b>25%</b>
What percentage comes from literature sales? .....	<b>20%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$500</b>

## Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>12</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>Yes</b>
Does your region have a regional office? .....	<b>Yes</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: remains the same</b>
What committees or workgroups do you have at your RSC?	

**Conventions/Events; FD / outreach; H&I; Literature distribution; Helpline; PR/PI; regional service office; Website**

Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>yes</b>

Comments about how that works:

**CBDM is done in a intuitive manner, we tend to make decisions based in obtaining a conscience where all view points are presented and we try to reach an agreement as a majority, also considering the process of those who thing differently , but if we can't reach a decision we go to a vote**

## Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. we have an outreach committee that supports isolated groups and emerging areas, it works together with the H&I committee and the PR committee, and also with the helpline and literature regional committees. In this last year we created new H&I panels and we provided new helpline numbers for isolated groups and new areas, 6 mobile phones in our region**

Have Issue Discussion Topic workshops been held in your region?

**Yes. In the last regional convention we had the atmosphere of recovery in service IDT workshop and we shared the materials that are available in na.org so our areas can become informed and do their own workshops. We are planning with our RDA do facilitate other workshops in the areas before the WSC. It has been difficult to create interest amongst the areas to do these workshops. Last year we attended the area meetings to inform and clarify doubts about the topics that were dealt with in the meeting of the LAZF . We talk to the RCMs of the area in the RSC meetings and we talk to isolated groups that don't belong to an area yet. We have open communication lines and we are available to have to help in any topics related to service; . both the Rd and RDA provide this service as well as the other members of the RSC EC. We also maintain communication with the rest of the service structure and with other members via a group e-mail list (google groups), and via social media where the communication level is more fluid. Presently we hope to facilitate 2018 CAR workshops that were mentioned previously. We also participate in the LAZF, where we bring the conscience of our region in the face to face meetings and we also support the PAZF with 7th Tradition resources and human resources with trusted servants who [participate in work groups. We support neighboring regions and we work together and receive their support and experience.**

What kind of training and mentoring efforts take place in your region and/or its areas?

Describe what kind of planning your region and/or its areas utilize.

**The RSC sets the goals at the beginning if the service term and afterwards we evaluate if these goals were achieved or not and if not why they weren't achieved. In the same manner we motivate areas and the RSC subcommittees to work with pre established goals and planning. We request quarterly budgets and we anticipate what services need to be provided. The RSC is our path map which is also aligned with the rest of the Na structure with LAZF and World Services.**

Does your region or its areas have any shared services with other service bodies?

**Yes. In regards to this question the example of a service workshop that we facilitated in the last service convention comes to mind with trusted servants from emerging groups in the Argentina region, along with outreach trusted servants form the Uruguay region. We have very good attendance and we took advantage of the requirements of the event. On the other hand we also coordinate work in maintaining our website which is done by trusted servants from the IT workgroup of the LAZF and they offered their help to us.**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

We have had success with communication strategies: one of them was facilitating workshops with trusted servants from emerging groups in the Argentina region, with trusted servants from the outreach subcommittee in the regional convention. Another achievement was being able to participate by supporting emerging areas and regions in the first area convention of Poniente, Chile and the first convention of the Bolivia region. We have fluid communication and we cooperate mutually with other regions such as Chile, Argentina, Bolivia and Paraguay with a service body that we call Multiregional of the South. In the same manner we maintain good communication with the Region Rio Grande do Sul in Brazil and we were able to begin a service in a geographical zone of an area that belongs to this region. We did this in a joint manner without any difficulties in spite of the language barrier. The NA message has no borders.

Successes with utilizing technology in new ways within your region and/or areas.

We have tried in numerous occasions to use the webinar platform that was available in 2017 to facilitate service workshops but unfortunately attendance was very small. We hope to continue trying to get members more involved so they can utilize this precious resource. In the regional meetings a member from an isolated area participates via a video call, and this is something new in our region, but we know this practice is common in other regions.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

One of the efforts that the PR committee last year was trying to incorporate webinars, but attendance was also very small. The chair of this committee had the question of utilizing this social media technology without violating the traditions. Presently we have the disadvantage of the resignation of the past chair, and that position is vacant at this time. The RSC is doing this work, using a list of trusted servants who have PR/PI experience with helpline work and with institutions and professionals who are requesting our services. We hope that in the next conference we will be able to fill the vacant position for chair of the PR subcommittee so we won't lose the work we've been doing in previous periods for example PR work with the health ministry, public and private entities, decals with the NA helpline number that are placed public transportation, etc.). We hope to incorporate in a responsible manner the use of technology and social media in line with our 12 Traditions and 12 Service Concepts, with prepared members who will do this service.

Number of conferences our PR/PI committees participate in/exhibit at: .....1

Does your region have any type of NA phonline or a helpline?

Yes. As it was mentioned previously we have helplines in isolated groups and in new developing areas, 6 helpline cellphone numbers in our region. 2 of these numbers serve the busiest geographical area which is the most matured.

The helplines work 24/7 and the trusted servants rotate, and each servant works the helpline for 24 hours. It is really a very important experience and the number of calls has increased considerably ever since we have been doing this service in this manner.

Do you have a regional website? ..... **Yes. [www.na.org.uy](http://www.na.org.uy)**  
 If yes, do you keep your meeting information updated on the website? ..... **Yes**

### Reaching Decisions on WSC Issues

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Has your region hosted CAR workshops?

**No**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Other community gathering, please describe below**

**The delegate team hopes to facilitate workshops where members will participate voluntarily, whether they are GSRs, RCMs or any member that is or it's not part of our regional service structure.**

**If it's necessary, we will delegate the discretion to the RD in regards to decisions that might need to be made when they come up in the WSC.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

### Innovations and Challenges

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What subject generated the most interest and discussion in your region this cycle?

**Zonal representation in the LAZF**

Please describe the most significant challenge your region has faced since WSC 2016

**Members interest in topics an motions that were to be dealt with in the 2016-2018 cycle.**

Please describe some highlights or successes your region has experienced since WSC 2016

**The efforts form the delegate team to be able to transmit the information and to carry the best possible informed conscience. The trust given to us by the members of our region on the services we provided. previous trusted servants were questioned a lo more about the way they provided services, generally speaking. I consider this has to do with effective leadership.**

What additional information would you like to share with other conference participants?

**The importance of our diversity. The value of listening to different view points about an issue and the difficulties we can face because of language, cultural, prejudice and social segregation barriers, and how through our 12th Tradition we must strive to reduce this gap so that our fellowship is a reflection of this valuable quality that characterizes us.**

Is there anything in particular you want to discuss at the conference?

**Continue working so we can all find the path so the WSC can represent the fore mentioned diversity. I hope we can find the answers guided by our higher power so we can carry the message further.**

### Facts about: Utah Region

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Name of Regional Delegate .....	<b>Tracia S</b>
Have you attended a WSC before? How many? .....	<b>Yes, 6</b>
Name of Alternate Delegate .....	<b>James K</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region?.....	<b>6</b>
How many groups are in the region? .....	<b>87</b>
How many meetings take place each week in the region? .....	<b>102</b>
How many H&I panels take place each week in the region? .....	<b>24</b>
Number of members since WSC 2016? .....	<b>Growing</b>

### Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>64%</b>
What percentage comes from conventions and events?.....	<b>36%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$1768</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>Yes</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: staying the same</b>
What committees or workgroups do you have at your RSC?	

#### **Convention/Events; H&I; PR/PI; Project Based Workgroups; Website**

Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>
Comments about how that works:	

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. Some of the Area have an outreach committee to assist struggling and new meetings in their area.**

Have Issue Discussion Topic workshops been held in your region?

**Yes. These workshops were minimally attended but were helpful and productive sessions.**

What kind of training and mentoring efforts take place in your region and/or its areas?

**Mostly through having co-chairs and vice-chairs for various positions.**

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**Yes, we have many rural areas within the region boundaries. We continue our outreach and PR efforts in these areas.**

Successes with utilizing technology in new ways within your region and/or areas.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**We support recovery days, pride days, and other potential recovery type events with a booth and literature. We also have some success with flyer hanging days.**

Number of conferences our PR/PI committees participate in/exhibit at: .....0

Does your region have any type of NA phonenumber or a helpline?

**Yes. We have several helplines in our region that ring directly to an addict. We offer meeting location information and a other information regarding recovery and Narcotics Anonymous.**

Do you have a regional website? ..... **Yes. <https://nautah.org/>**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

Has your region hosted CAR workshops?

**Yes. We have started with one workshop for the Region and will continue our efforts with smaller workshops focused in each area.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**Lots of time was spent on the South Florida inspection request and Future of the WSC.**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**We presented what information was available at the time and will continue with workshops on the material.**

**Innovations and Challenges**

What subject generated the most interest and discussion in your region this cycle?

**We have several members with substantial clean time that subscribe to the "us vs. them" mentality regarding NAWS. It appears that the larger NA becomes, the more difficult it is for the average member to understand and research the internal workings of o**

Please describe the most significant challenge your region has faced since WSC 2016

**Filling regional service positions**

Please describe some highlights or successes your region has experienced since WSC 2016

**We have had some successful conventions in carrying the message to newcomers. We have also utilized the surplus funds from these conventions to purchase literature for institutions.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?



**Facts about: Venezuela Region**

Name of Regional Delegate ..... **Mauro G**  
 Have you attended a WSC before? How many? ..... **Yes, 1**  
 Name of Alternate Delegate ..... **William M.**  
 Have you attended a WSC before? How many?..... **no**  
 How long is the RD term in your region?..... **2 years**  
 How many areas are in the region?..... **0**  
 How many groups are in the region? ..... **43**  
 How many meetings take place each week in the region? ..... **143**  
 How many H&I panels take place each week in the region? ..... **5**  
 Number of members since WSC 2016? ..... **staying the same**

**Budget (Currency is in US dollars unless otherwise specified)**

Percentage of the RSC’s annual budget that comes from group & area contributions. .... **20%**  
 What percentage comes from conventions and events?..... **50%**  
 What percentage comes from literature sales? ..... **10%**  
 Total money region contributed to your zonal forum during your last fiscal year? ..... **\$0**

**Your Regional Service Structure**

How many times a year does your RSC meet face-to-face?..... **6**  
 How many times a year does your RSC meet virtually? ..... **0**  
 How many times a year does your regional admin body meet virtually? ..... **6**  
 Does your RSC meet in the same place each time? ..... **No**

**We hold our meetings every two months in different NA group locations, as some groups ask us to have our RSC meetings in their locations.**

Does your region have a regional office? ..... **No**  
 Does your region have a regional convention? ..... **Yes Attendance is: staying the same**  
 What committees or workgroups do you have at your RSC?

**Conventions/Events; FD/Outreach; H&I; Literature distribution; Helpline; PR/PI; Workgroups; Website**

Are any of these workgroups/committees new since the last WSC?..... **No**  
 Does your RSC meeting use CBDM to reach decisions? ..... **Yes**  
 Do any of your areas use CBDM to reach decisions? ..... **no**

Comments about how that works:

**Presently we don't have ASCs, GSFs or LSCs. We only have members, groups and an RSC. In the RSC service meetings we discuss all the different topics and service issues, by approving or not approving the presentations of our ideas and proposals, and we utilize CBDM.**

## Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. We create a workgroup for these efforts, when it is necessary to fulfill these services in the RSC, and we do it through the RSC. We try to support isolated groups with group services, and we also try to help them with other NA activities in their respective locations. Sometimes we focus on opening new groups and new meetings in locations where NA does not exist yet.**

Have Issue Discussion Topic workshops been held in your region?

**Yes. We always do workshops for each IDT, and we send our input, conclusions and results to the WB and NAWS. Generally 10 or 15 members attend these workshops.**

What kind of training and mentoring efforts take place in your region and/or its areas?

**Mainly, we do workshops about different NA recovery and service topics, at least one every two months. Generally few members attend, 10 to 15. We also have our NA guides and service manuals, based on NA worldwide principles and guidelines, adapted by NA Venezuela, depending on our needs and present reality, all this is approved by consensus, by members, groups, the RSC and our assembly, we also have a Google internet communication group and another one in WhatsApp, where members of the RSC and GSRs participate and any other members who are interested in participating.**

Describe what kind of planning your region and/or its areas utilize.

**We create yearly timelines for the activities of our local RSC and we try to comply with them.**

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**We have a Google and a WhatsApp communications group formed by the RSC, GSRs and interested members, and they have always helped us a lot with topics related to NA communications, but participation continues to be low, in spite of the fact that through the years it has improved some.**

Successes with utilizing technology in new ways within your region and/or areas.

**Besides our Google and WhatsApp communications groups, we have our website, Facebook page and Facebook closed group, Twitter and Instagram, which have helped us a lot to carry the NA message to the addict who still suffers, to professionals in general, to the community and to society in general, and we always follow the NA worldwide guidelines, in regards to the use of social media and the principles that guide us.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**We have PI meetings and presentations, H&I meetings and panels, our helpline and our internet services and website. We stay in contact at least once a year with different types of associations, organizations, private, political, public and government institutions, from the community and society in general, and medical and health professional,**

**including clinics, hospitals, psychiatric centers, treatment centers or therapeutic communities, with law and justice department, court houses, police or military agencies or entities, and education such as schools, universities, religious, social communication, to, radio, press and Internet, etc.**

Number of conferences our PR/PI committees participate in/exhibit at: .....3

Does your region have any type of NA phonenumber or a helpline?

**Yes. It works 24 hours, through a cellphone line. We receive at least one call per day, or 7 per week and 30 per month.**

Do you have a regional website?..... **Yes. [www.navenezuela.org](http://www.navenezuela.org)**

If yes, do you keep your meeting information updated on the website?..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes We always do these workshops, at least once per cycle, and we talk about the CAR,CAT and the conference report and everything related to the WSC and NAWS in general. Attendance is low: 10 to 15 members per workshop, including 10 GSRs from the 40 groups we presently have in our region. To conclude, only 25% of the groups of the region participate. There's a lack of interest in regards to topics and NA service matters, both groups and region related topics as well as zonal and world.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Discussion and vote by GSRs at workshops/regional assembly**

**The idea is that each group will have a separate service meeting t discuss all the matters related to the WSC, at the end of March every 2 years, and that each GSR that participates in the regional meeting, that is held every two years in mid April, presents the collective voice of the groups on these items, and that is how we all vote to carry the voice of NA Venezuela, in regards to the topics and matters of the WSC and NAWS, every conference cycle. In al the service meetings of the RSC and the RSA, there's a space to discuss and debate some of these items, when it is deemed necessary, if the members and groups or the RSC decide to do so.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**In the workshops we do we discuss all the issues in the CAR, CAT etc., and also the ideas, proposals and motions related to these materials and documents and our RD must always according to what our region indicates him/her, as instructed by the members a**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**We do it the same way in this process as we do it in CAR and generally we do the CAR and the CAT in the same workshop or regional activity.**

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**Atmosphere of recovery in service.**

Please describe the most significant challenge your region has faced since WSC 2016

**Lack of trusted servants and lack of funds for NA service**

Please describe some highlights or successes your region has experienced since WSC 2016

**We have been pretty consistent and we have persevered maintaining the functioning of basic NA services, in spite of the grave crisis we are experiencing in every aspect in Venezuela, inside and out of NA.**

What additional information would you like to share with other conference participants?

**We have already previously sent all this information the WB and to NAWS.**

**Participation in all the meetings or in virtual workshops in Spanish via the Zoom platform about the different topics and matters related to the WSC and NAWS, sending the environmental survey of the current NAWS strategic planning, sending the survey to propose some ideas and various topics and issues for the next definitive survey of recovery literature, service materials and fellowship discussion topics, of the CAR of today, sending the definitive survey of recovery literature, service materials and discussion topics of the fellowship, of today's CAR, sending a regional project idea form, sending of 4 regional motions for the CAR, although finally in relation to this point, we only decided to present 3 of these 4, sending 2 regional topics for the CAT, etc.**

Is there anything in particular you want to discuss at the conference?

**Besides everything that was written in this report submitted by the NA Venezuela region for the 2018 WSC, related to these topics and matters, we don't want to share anything else. Thank you very much for all your service! Thank you, thank you, thank you!**

**Facts about: Volunteer Region**

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Name of Regional Delegate .....	<b>Tim C</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Jim B</b>
Have you attended a WSC before? How many?.....	<b>Yes, 3</b>
How long is the RD term in your region?.....	<b>Four years, two as AD and two as RD</b>
How many areas are in the region?.....	<b>11</b>
How many groups are in the region? .....	<b>209</b>
How many meetings take place each week in the region? .....	<b>471</b>
How many H&I panels take place each week in the region? .....	<b>0</b>
Number of members since WSC 2016? .....	<b>Growing</b>

**Budget (Currency is in US dollars unless otherwise specified)**

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Percentage of the RSC’s annual budget that comes from group & area contributions.....	<b>100%</b>
What percentage comes from conventions and events?.....	<b>%</b>
What percentage comes from literature sales? .....	<b>%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$600</b>

**Your Regional Service Structure**

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How many times a year does your RSC meet face-to-face?.....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>Yes</b>

**We meet Face to Face SIX times a year, each of those events is available electronically. ALL of our events are available to all members of the region electronically. ONE area participates solely thru Electronic participation.**

Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: Decreasing</b>
What committees or workgroups do you have at your RSC?	

**Convention/Events; FD/Outreach; H&I; Phonline; PR/PI; Website;**

Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

**Service Delivery & Best Practices**

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Are fellowship development (FD) or outreach efforts provided within your region?  
**Yes. In our Region we have had a new Area come together in this last cycle. The Heart of Tennessee or HOT area came together bridging geographic gaps between Nashville, Chattanooga and Memphis. A LOT of rural ground to cover. They began with a handful**

**of groups and a very dedicated service committee. Their PR efforts have had tremendous results and they have done numerous PR/Outreach events educating the public and professional in their area about NA.**

Have Issue Discussion Topic workshops been held in your region?

**Yes. Our RD/AD Team developed an IDT on Apathy and Using Our Resources. The WSC Participants Forum was helpful in gathering input on this. We had a very different direction based upon the input and suggestions from participants. We found these 2 different items have very close ties and solutions become visible when presented in a group setting.**

What kind of training and mentoring efforts take place in your region and/or its areas?

**Many areas hold Service Days. Region Assembly features the popular 'How To Chair a Darn Meeting' powerpoint we developed that brings humor and fun into a topic some may not see the interest in studying.**

Describe what kind of planning your region and/or its areas utilize.

**We hold a Regional inventory every 2 years and try to implement the suggestions given. This past year we identified many communication issues which we have implemented change with Social Media as a PLATFORM for information (Our Regional Facebook Group is only postable thru our Admin, which is our ITCC Chair)**

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas.

**As cited above the Facebook Group and Webpage are directed by our ITCC (Information Technology Communication Committee)**

Successes with utilizing technology in new ways within your region and/or areas.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**We have implemented using a Video/Audio system similar to the quality many large corporations use for Webex's for our regional events and meetings. Participation has been slow to start but consistent for the members who use it. We almost immediately saw the participation of an Area who had been isolated by geography for some time. We accept their input, reports and votes as if they were in attendance, physically. Our PR Chair came to us from another region where she had served for 2 terms as their PR Chair, so we had some great experience to build on. The PR Committee began a dialogue with the LAMAR Corporation, a large 'Billboard/Communication/Marketing company in our part of the country. They were able to work on a public service announcement at no cost to the region utilizing multiple rotating digital billboards throughout our region. We used our popular Brick Wall 'Free Since 1953' PR poster (Attached) and have partnered to achieve a valuable resource that saved the Region in excess of \$7000 month. Additionally, the Knox Area, one of our larger Areas had not ever had NA Literature or books in the School system. After an exhaustive process that involved educating the School Board from the Commissioner down to the individual guidance councilors we were able to place Basic Texts in each of the more than 30 High Schools and Middle**

**schools and provide literature and meeting schedule to each schools guidance department. This was a HUGE accomplishment and the PR committee is using the outline as a plan to develop stronger relationships with all the school systems throughout the Region.**

Number of conferences our PR/PI committees participate in/exhibit at: .....12

Does your region have any type of NA phonenumber or a helpline?

**Yes. Our regional helpline is staffed via an automated robo-dialer to PR members who have gone through an orientation and can Access the Regional Website for meeting information. The most frequently received call is for meeting info.**

Do you have a regional website?..... **Yes. www.NATennessee.org Y'all come check us out, ok?**

If yes, do you keep your meeting information updated on the website?..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally – one vote per group**

**Our RD/AD Team is given a vote of confidence prior to attending the WSC and take the input from CAR/CAT tally sheets and direct communication from Areas, groups and members into consideration before making a Decision about a topic not EXACTINGLY SPECIFIC in the CAR/CAT.**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**There was much discussion about the South Florida Regions Audit request and Wat, if ANY, role our Region had in it.**

Please describe the most significant challenge your region has faced since WSC 2016

**Communication has been a big area of growth for us. We have strived to make information more readily available in Many different formats.**

Please describe some highlights or successes your region has experienced since WSC 2016

**The Above mentioned PR highlights were great for us. We have had great growth in participation at service events. We are moving towards meeting quarterly instead of every other month to better facilitate the resources of people and funds.**

What additional information would you like to share with other conference participants?

**We are a strong, outstanding Region. We travel to support each others events. Our Regional Convention which coincides with Thanksgiving every year (please see our website for more details) did a tremendous unifying thing this year. Instead of just Asking the 'Convention Committee' to stand and be recognized the Convention Chair**

went on to ask all Regional Trusted Servants to stand, and then Area Trusted Servants and then those who serve on H&I and PR, and then those who serve In the most important place, the Home Group. It was a defining moment for our Region as it exemplified our resolve to be Of service to the still suffering addicts inside and outside the rooms. We also are implementing the use of our resources. We use our PAST Trusted Servants experience to help facilitate the needs of the Region. Our immediate Past Delegate Ricardo J. lives geographically in the Nashville Area and was able to be of service for presentations and information about CAR/CAT and Zonal Forum issues that would have required our RD/AD team to travel upwards of 3 hours each way if he had not. Our previous to Ricardo Past Delegate Lucy O. has become our ITCC Chair but also helps facilitate the needs of the fellowship in the western part of the State. We have grown to understand that the resources we invest in are resources far beyond the constraints of service commitment timelines.

Is there anything in particular you want to discuss at the conference?

Ways we can use our resources within the fellowship to help carry the message. How can WE, in Volunteer help Facilitate the growth we have and strength and support we have in service to other Regions throughout the World?



### Facts about: Washington Northern Idaho Region

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Name of Regional Delegate .....	<b>George B-H</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Theo M</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>two years</b>
How many areas are in the region?.....	<b>20</b>
How many groups are in the region? .....	<b>542</b>
How many meetings take place each week in the region? .....	<b>871</b>
How many H&I panels take place each week in the region? .....	
Number of members since WSC 2016? .....	<b>Staying the same</b>

### Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>89%</b>
What percentage comes from conventions and events?.....	<b>11%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$0</b>

### Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>4</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>Yes</b>
Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC?	

#### **Convention/Events; H&I; Literature Review; PR/PI; Website; Other- Activities; Working Steps Behind the Walls for Recovery**

Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>Yes</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>
Comments about how that works:	

### Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?	<b>Yes. We don't utilize FD or outreach committees but do have a mobile convention/regional birthday bash that goes to struggling areas each year</b>
Have Issue Discussion Topic workshops been held in your region?	<b>Yes. At RSC and all of the conventions</b>
What kind of training and mentoring efforts take place in your region and/or its areas?	

**Region: RCM packet created and new RCM's are given mini orientation and if they are not attending with a RCM with experience from their region, we have them sit by experienced members. We have treasurer and secretary trainee positions at RSC.**

**Some areas have either trainee positions or 13 month terms to overlap for training.**

Describe what kind of planning your region and/or its areas utilize.

**Regional inventory once a year. Several areas request inventories each year.**

Does your region or its areas have any shared services with other service bodies?

**Yes. Pacific Northwest Convention of NA rotates between 4 regions.**

**Two areas joined together this last cycle to create a new service structure. Also H&I committees from multiple areas sometimes work together to help carry the message into specific institutions.**

Has your region discussed where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

**Have started using Zoom platform in 2018 for online service meetings.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**Over half of our areas use a PR umbrella.**

**Common work is presentations, flyer hanging, and in some areas IT is overseen by PR or PI.**

Number of conferences our PR/PI committees participate in/exhibit at: ..... **2**

Does your region have any type of NA phonenumber or a helpline?

**No**

Do you have a regional website? ..... **Yes. <http://www.wnirna.org/>**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

**Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**Yes. We held 4 CAR Workshops in each quadrant of our region. Over 140 in attendance total.**

**Also held a (more brief) workshop at RSC--to train RCM's on how to facilitate their own Workshop.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per Area**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**We discussed the FIPT request from South Florida and also additional info on zones not found in the CAR.**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

**For the first time, we are going through the CAT material via Zoom. Our goal is to have a broader conscience than just the delegates.**

## Innovations and Challenges

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What subject generated the most interest and discussion in your region this cycle?

**Areas that struggle with participation and/or illicit literature**

Please describe the most significant challenge your region has faced since WSC 2016

**Areas report participation and apathy as the two biggest challenges.**

Please describe some highlights or successes your region has experienced since WSC 2016

**Areas report variety of meetings, events surrounding the holidays, and unity as some of our biggest successes. Also our RSC is very healthy, with experienced members working together.**

What additional information would you like to share with other conference participants?

**That our zone (Western States) participated in Fellowship Development during our Zonal Forum and may adopt facilitator positions and a budget.**

Is there anything in particular you want to discuss at the conference?

**Nothing that is not in the CAR. Looking forward to discussing the role of zones moving forward.**

## Facts about: Western New York Region

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Name of Regional Delegate .....	<b>Stephen D</b>
Have you attended a WSC before? How many? .....	<b>Yes, 3</b>
Name of Alternate Delegate .....	<b>Sara L</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>Two Conference cycles</b>
How many areas are in the region?.....	<b>7</b>
How many groups are in the region? .....	<b>220</b>
How many meetings take place each week in the region? .....	<b>220</b>
How many H&I panels take place each week in the region? .....	<b>15</b>
Number of members since WSC 2016? .....	<b>Staying the same</b>

## Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>25%</b>
What percentage comes from conventions and events?.....	<b>75%</b>
What percentage comes from literature sales? .....	<b>0%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$200</b>

## Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>6</b>
How many times a year does your RSC meet virtually? .....	<b>0</b>
How many times a year does your regional admin body meet virtually? .....	<b>0</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

### Regional meetings rotate throughout the area

Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>Yes Attendance is: increasing</b>
What committees or workgroups do you have at your RSC?	

### Convention/Events; H&I; PR/PI; Website

Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>No</b>
Comments about how that works:	

## Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**No**

Have Issue Discussion Topic workshops been held in your region?

**No**

What kind of training and mentoring efforts take place in your region and/or its areas?

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies?

**No**

Has your region discussed where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas.

Successes with utilizing technology in new ways within your region and/or areas.

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**PR chair has made himself available for PR panel presentations. Areas have not utilized this valuable tool yet.**

Number of conferences our PR/PI committees participate in/exhibit at: ..... **0**

Does your region have any type of NA phonenumber or a helpline?

**No**

Do you have a regional website? ..... **Yes. WWW.NAWNY.ORG**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

### **Reaching Decisions on WSC Issues**

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Has your region hosted CAR workshops?

**No**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Tally-one vote per group**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **No**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

### **Innovations and Challenges**

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What subject generated the most interest and discussion in your region this cycle?

**Reviewa of the convention by-laws**

Please describe the most significant challenge your region has faced since WSC 2016

**A local home group has decided to host their own convention. The Buffalo ASC has decided not to donate to the region until we explain to them what exactly it is we do for the area(s). We (the RSC) has explained that we are directed by the ASC's- we do what they would like us to do.**

Please describe some highlights or successes your region has experienced since WSC 2016

**Standing subcommittees (literature & activities ) have been eliminated at the regional level. Literature projects will now be project based. The Website has been turned into a standing subcommittee and a new website is currently being rolled out.**

What additional information would you like to share with other conference participants?

**The Western New York area is defined by spiritual, not geographic boundaries. We are strong supporters of zones being recognized as a level of service and is a dedicated member of the NEZF**

Is there anything in particular you want to discuss at the conference?

**We just want to hug a bunch of fellow addicts**

## Facts about: Western Russia Region

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Name of Regional Delegate .....	<b>Maria K</b>
Have you attended a WSC before? How many? .....	<b>Yes, 1</b>
Name of Alternate Delegate .....	<b>Max K</b>
Have you attended a WSC before? How many?.....	<b>No</b>
How long is the RD term in your region?.....	<b>2 years</b>
How many areas are in the region?.....	<b>27</b>
How many groups are in the region? .....	<b>162</b>
How many meetings take place each week in the region? .....	<b>592</b>
How many H&I panels take place each week in the region? .....	<b>20</b>
Number of members since WSC 2016? .....	<b>Growing</b>

## Budget (Currency is in US dollars unless otherwise specified)

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Percentage of the RSC's annual budget that comes from group & area contributions.....	<b>26%</b>
What percentage comes from conventions and events?.....	<b>0%</b>
What percentage comes from literature sales? .....	<b>72%</b>
Total money region contributed to your zonal forum during your last fiscal year? .....	<b>\$59922</b>

## Your Regional Service Structure

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How many times a year does your RSC meet face-to-face?.....	<b>2</b>
How many times a year does your RSC meet virtually? .....	<b>12</b>
How many times a year does your regional admin body meet virtually? .....	<b>12</b>
Does your RSC meet in the same place each time? .....	<b>No</b>

**We use rotation approach - each half a year we meet in a different area. The area has to apply for an opportunity to host regular RSC meeting in advance and to meet certain requirements. We believe this approach provides opportunities for growth and development and a chance for members of those local fellowships to get to know the service structure from within.**

Does your region have a regional office? .....	<b>No</b>
Does your region have a regional convention? .....	<b>No</b> Attendance is:
What committees or workgroups do you have at your RSC?	

**Convention/Events; FD/Outreach; H&I; Human Resources; Literature Distribution; Literature Review; Phonline; PR/PI; Project Based Workgroups; Website**

Are any of these workgroups/committees new since the last WSC?.....	<b>No</b>
Does your RSC meeting use CBDM to reach decisions? .....	<b>No</b>
Do any of your areas use CBDM to reach decisions? .....	<b>Yes</b>

Comments about how that works:

**We are working on it. We still study CBDM and try to implement it in our service processes.**

## Service Delivery & Best Practices

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Are fellowship development (FD) or outreach efforts provided within your region?

**Yes. We still have many remote or rural areas in our region and even another neighboring countries which are historically with us (such as Georgia and Belarus). So all FD efforts are pretty much aimed to help and support those areas.**

Have Issue Discussion Topic workshops been held in your region?

**Yes. That is one of the delegate's duties. We translate those IDTs, put in all in a new PPT presentation in Russian, enlarge it with more detailed explanations and present it all on our face-to-face meetings/zoom meetings**

What kind of training and mentoring efforts take place in your region and/or its areas?

**RSC, ASC, GR, H&I, PR - we have workshops and training for those trusted servants on a regular basis.**

Describe what kind of planning your region and/or its areas utilize.

**Normally we plan a budget, human resources, conventions/events, literature supply/demand.**

Does your region or its areas have any shared services with other service bodies?

**Yes. WR is the only sitted at WSC region out of 8 regions in a Russian Speaking Zonal Forum. And now when we have some form of a zonal representation or we are at least headed to it - we (Western Russia RD and AD and Zonal Delegate for RSZF) work together to give our whole Russian speaking fellowship as much information about WSC as possible.**

Has your region discussed where NA does not exist in your region? ..... **Yes**  
 Successes with communication strategies in your region and/or its areas.

**The territory of Western Russia is pretty big. So we implemented a zoom technology for all remote communications a few years ago. That is the best option to get hold of any area, group or a next door region or even WSO. Happy with it so far:))**

Successes with utilizing technology in new ways within your region and/or areas.

**We use a zoom for webinars, training and regular meetings at the level of a region and zonal forum.**

**We have discovered that Telegram channel works fine for WSC CAR presentations and discussions. Monkey survey so far is the best tool to gather response and opinions from members all over the region.**

Please describe the different types of public relations efforts (PR/PI) carried out in your region.

**We have a dialog with professionals and officials in most of the cities of our region on a regular basis**

Number of conferences our PR/PI committees participate in/exhibit at: .....**2**

Does your region have any type of NA phoneline or a helpline?

**No**

Do you have a regional website? ..... **Yes. <http://rko-na.ru>**

If yes, do you keep your meeting information updated on the website? ..... **Yes**

## Reaching Decisions on WSC Issues

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Has your region hosted CAR workshops?

**Yes. we had already had 3 workshops covering CAR videos translated into Russian. Still have 2 more ahead. And we are planning to have one big workshop together with a Zonal Delegate at our coming face-to-face regional meeting in March. We use a Telegram channel for informing about WSC. So far there are 350 registered members.**

Which method does your community use to reach a conscience on the CAR? (check one only)

**Discussion and vote by GSRs at regional workshop/assembly**

If a motion that your region has reached a conscience on is amended at the WSC do you have some discretion to change how you vote on the motion? ..... **Yes**

Does your region discuss the parts of the CAR not related to motions? ..... **Yes**

**It is always good to study CAR and GWSNA for a better understanding how everything works. So we do that.**

Does your region engage in gathering a conscience for CAT material? ..... **No**

## Innovations and Challenges

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What subject generated the most interest and discussion in your region this cycle?

**Future of the whole service structure and Zonal representation.**

Please describe the most significant challenge your region has faced since WSC 2016

**We have been going through some form of budding for the last 18 months - few areas had separated from WR to form their own regions. Obviously, it affects our budget and literature supply planning.**

Please describe some highlights or successes your region has experienced since WSC 2016

**Right now we are going through an unprecedented rate process of introducing our big Russian speaking fellowship (all RZF regions) to WSC related materials. We have never done it that big and loud.**

What additional information would you like to share with other conference participants?

Is there anything in particular you want to discuss at the conference?





## **CANA/ACNA Vision Statement**

***Inspired by the primary purpose of the groups we serve, our Vision provides direction for all the efforts and actions of the Canadian Assembly of Narcotics Anonymous.***

***In our vision is a time:***

- ***When addicts throughout the geographic expanse we serve need no longer suffer and die without having had the opportunity to discover and experience the miracle of recovery offered by Narcotics Anonymous.***
- ***When the NA message of recovery is freely carried in every language and across all boundaries of culture, ethnicity and geography from coast to coast to coast.***
- ***When the Canadian Assembly is universally recognized as a dynamic and reliable resource for NA services and information.***

***This vision direct all our service efforts. With the guidance of a loving Higher Power we strive towards these ideals.***

Greetings from the Canadian Assembly/Assemblée Canadienne! (CANA/ACNA)

### **Facts about CANA/ACNA:**

Our assembly contains the regions contained within Canada which are: the British Columbia region, AL-SASK region, Ontario region, Quebec region, and Canada Atlantic region. There used to be the le Nordet region, which was situated in northern Quebec, however the majority of their areas have decided to join the Quebec region.

We meet physically once a year in the fall for 5 days and our meeting is followed by our national convention, the Canadian Convention of NA (CCNA). We also meet 2-3 times virtually throughout the year. This year we are using the “Zoom” platform. Our face to face meeting follows a rotation of east, central and western Canada, endeavoring to not go to the same location twice in a row.

Our annual budget changes from year to year dependent on the projects we have prioritized. Our meeting conducts business using consensus based decision making (CBDM) and our primary focus is our strategic plan. All of our funding comes from our member regions and from any profit that comes out of our national convention.

Three of our routine services that our body takes care of are our National convention (CCNA), our National Toll-Free phone number, and our National website.

### **Strategic Plan:**

During the 2016-2017 cycle we accomplished the following:

- Attendance at 6 National Professional events
- Overhauled the processes for our annual national convention to make it more “template based” and driven. The CANA/ACNA Planning Work Group is complimented by the Local Work Group (boots on the ground). This process allows us to have more oversight internally but includes the local members and the local flavor.
- Completed a bilingual website
- Held a successful national PSA campaign on a major network
- \$10,000.00 in contributions to NAWS

As we do each year, we updated our goals to focus on our needs today and tomorrow.

Our strategic plan has 4 main goals:

1. Improving External Recognition (professionals, government agencies)
2. Identify, Coordinate, Assess Resources (Human, Financial)
3. Improve Internal Recognition and Foster Unity
4. Build, Develop and Support NA in Remote Communities

We have a busy year ahead of us due to several projects planned to answer to these goals.

Many of the approaches (projects) speak to more than one goal.

These are the projects we are working on this year:

- PSA Project: building on the success of last year, we once again will have our PSAs air on one of our major tv networks in English or French depending on the market: CANA/ACNA will fully fund a campaign that will reach all provinces between June and August carrying a minimum of 250 spots in English and at least 45 spots in French; regions can piggy back on the CANA/ACNA commitment and receive the same pricing as negotiated by CANA/ACNA for additional spots. Also included under the title of PSA is the venture into exploring PSA’s on social media and specifically Facebook.
- Mail Out Campaign: we will be targeting addiction centers, local clinics, hospitals, RCMP, community Elders etc in communities where there currently is no NA. We will also be reaching out to Northern Treatment Centers.
- Scanning: we will be working to improve our planning process by building on our previous membership survey specific to CANA/ACNA (i.e. group issues) and incorporating the scanning data into our strategic planning session for next year
- Educate/Inspire/Train: CANA/ACNA will have a presence at the national convention for anyone interested in learning more; we will facilitate workshops at CCNA in collaboration with NAWS; we will deliver a workshop during the week of our meeting to the local fellowship with a topic of the local fellowships choosing.
- How To: We will be creating simple “How to Guides” such as “How to put on a web service meeting for regional and area service bodies”.
- Attend Local Events: we will request invitations from local fellowships to either facilitate workshops or staff a booth.

- Translations: IK (Inuktitut): we will be working toward finalizing IP #1 and having it approved.
- Translations: Cree: we will be working toward finalizing IP #1 in Northern Cree
- Translations: Documents: We will now offer CANA/ACNA documents in French; such as meeting minutes, etc.
- Professional Events: This cycle we once again have identified several national professional events for us to consider attending. Though the complete list is yet to be finalized, we once again will target at least 6 events to either display and or participate as a presenter. Our budget is just over \$10,000.00.

Our priorities this cycle are:

- Canadian Mental Health Association Conference
- Canadian Society of Addiction Medicine
- Recovery Capital Conference of Canada.

We are also interested in:

- Canadian Federation of Mental Health Nurses
- Canadian Psychological Association
- Canadian Implementing Evidence – Based Practice in Mental Health & Addictions Conference
- Canadian Counselling and Psychotherapy Association
- Canadian Collaborative Mental Health Care Conference
- International Corrections & Prisons Assoc. Annual Conference
- Canadian School Boards Assoc. & National Trustee Gathering on Aboriginal Education Conference
- 2018 National Occupational Health and Safety Conferences
- Canadian Centre on Substance Use and Addiction (2019).

We owe a great deal of our success in these efforts to the collaborative partnership in regions and areas.

We would like to thank NA World Services and the World Board for the support we receive from them by attendance at our annual meetings. The assistance they provide is immeasurable.

If you are interested in additional information on the Canadian Assembly of Narcotics Anonymous, please check out our website at [www.canaacna.org](http://www.canaacna.org).

Yours in service,

CANA/ACNA