

**SERVICE SYSTEM
101
AND
GROUP SUPPORT
FORUM**

PROJECT BACKGROUND

- **Workshop feedback for many years reports common challenges: apathy, duplication of efforts, poor communication...**
- **Project passed in 2008, 2010, 2012**
- **Vision for NA Service passed in 2010**
- ***CAR* Resolutions passed in 2012**



NEXT STEPS...

- Formal field testing ending
- Tools available on www.na.org/servicesystem
- Local service decisions in 2014 *CAR*
- Transition plan in 2014 *CAT*
- More next cycle on other parts of the service system





Български Eesti Nederlands मराठी தமிழ்
Bahasa Melayu বাংলা Türkçe Slovenèina
Українській Moldoveneasca English
Íslenska

Portugues 中文

عربي

日本語

ಕನ್ನಡ

Afrikaans

Anglicized
हिन्दी

hrvatski

Svenska
Polski
فارسی

Deutch
मनपूरि
Bahasa Indonesia Malti
Brasileiro ਪੰਜਾਬੀ Norsk Русский Magyar Filipino
Ελληνικά
Español Italiano
ภาษาไทย Swahili

A Vision for NA Service

All of the efforts of Narcotics Anonymous are inspired by the primary purpose of our groups. Upon this common ground we stand committed.

Our vision is that one day:

- Every addict in the world has the chance to experience our message in his or her own language and culture and find the opportunity for a new way of life;
- Every member, inspired by the gift of recovery, experiences spiritual growth and fulfillment through service;
- NA service bodies worldwide work together in a spirit of unity and cooperation to support the groups in carrying our message of recovery;
- Narcotics Anonymous has universal recognition and respect as a viable program of recovery.

Honesty, trust, and goodwill are the foundation of our service efforts, all of which rely upon the guidance of a loving Higher Power.

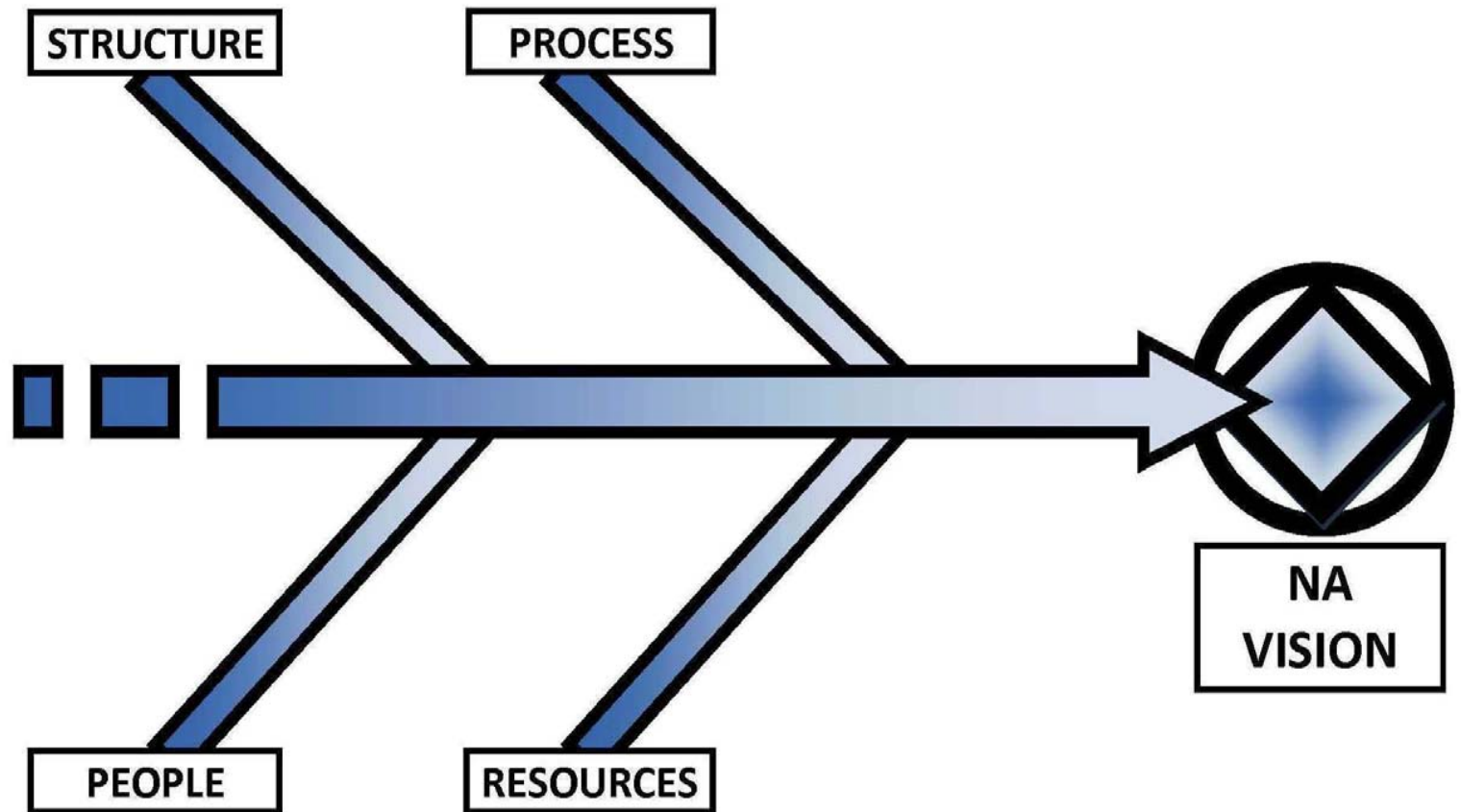
नेपाली
Suomalainen
Bosanski

עברית

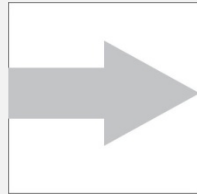
Lietuviškai
Dansk
Slovak

Français

ELEMENTS OF AN EFFECTIVE SYSTEM



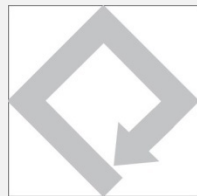
FOUNDATIONAL PRINCIPLES



Purpose-Driven



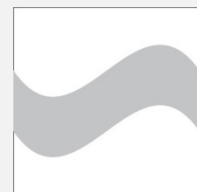
Group-Focused



**Defined by Geographic
Boundaries**



Collaborative



Flexible



LOCAL SERVICES

- **Current ASC has group support and local service function**
- **Proposals suggest dividing these functions**
- **Group Support Forum (GSF) for group issues**
- **Local Service Conference (LSC) for delivering local services**



LOCAL SERVICES

- **LSC delivers most local services**
- **LSC meets quarterly to plan services and maintain accountability**
- **Monthly Local Service Board – LSB – meetings**
- **Conforms to recognized geographic boundary**
- **Uses CBDM**



WHAT HAPPENS AT THE GSF?

- **Welcome & outreach to new groups and members**
- **Informal information sharing – group to group, “one addict helping another”**
- **Orientation and introduction to service**
- **Open attendance – all are welcome to participate**
- **Usually multiple GSFs for one LSC**



HEALTHY GSF DISCUSSION

- **Share experience, strength, and hope**
- **Listen & respect all ideas**
- **Take turns; no one dominates**
- **Stay focused; avoid repetition**
- **Honesty, trust, and goodwill are the foundation of service**



GSF TOOLS

- **GSF Basics**
- **GSF Agenda and Facilitation Tips**
- **Group Report Form**
- **GSF Report Form**
- **Basic Facilitation Guide and CBDM Basics may help**





Q & A



MOCK GROUP SUPPORT FORUM

A GSF DISCUSSION

GSF Agenda and Facilitation Tips:

- **Does anyone have experience with this topic?**
- **What does our literature say?**
- **Where can we get more information about the topic?**



EXAMPLE

- **Issue: A local member is disruptive in the meetings she/he attends**
- **Solutions:**
 - **What's my experience?**
 - **Have other members/groups dealt with this?**
 - **Discuss/implement the service pamphlet, *Disruptive and Violent Behavior*.**
 - **Others?**



BRAINSTORM & PRIORITIZE ISSUES

1. Lack of willing members to serve
 2. Lack of funds to pay group expenses
 3. Trouble finding meeting places for new groups
 4. Influx of members on drug replacement therapy
- Others?



DISCUSS TOP RANKED ISSUES

- **Choose a facilitator & recorder**
- **Share the time**
- **Share our experience**
- **Listen & respect all ideas**
- **Take turns; no one dominates**
- **Stay focused; avoid repetition**





GSF FEEDBACK: IDEAS AND SOLUTIONS

WRAP UP

- **Communities are free to use SSP ideas now**
- **Decisions and transition plan in *CAR* and *CAT* material**
- **More info/tools at www.na.org/servicesystem**
- **Questions/concerns? Email us at servicesystem@na.org**

