



NA World Services

Conference Report

30th World Service Conference 2010

Hello to conference participants around the world. We hope you share in our excitement about WSC 2010, as it rapidly approaches. Each conference cycle, we come together to discuss and make decisions about the work of supporting our worldwide fellowship, and we collectively set our course for the next two years. Our mission statement describes the conference as the event at which “the fellowship, through an exchange of experience, strength, and hope, collectively expresses itself on matters affecting Narcotics Anonymous as a whole.” We are planning for WSC 2010 with enthusiasm about the work we will accomplish together. The conference is our chance to gather on a worldwide level to share ideas about how to better address our challenges and continue to grow.

In that spirit, the theme of WSC 2010 is “Our Vision, Our Future.” Looking ahead to some of the possibilities for where we would like to go as a fellowship has played an important part in framing the sessions for this conference. With discussions about the future of our service system and our literature development process on the agenda, among other topics, we are very much in touch with the fact that our work together at this conference will help shape the future of NA.

This year, delegates will vote on revisions to *In Times of Illness*, as well as new self-support pamphlets. We will hear from regions and zones around the world about their growth, their challenges, and their successes. World services will review some of the progress in fellowship

development and public relations over the course of the last conference cycle. Our fellowship continues to grow and change as our message reaches addicts seeking recovery in more and more places around the globe. The World Service Conference is the best opportunity we have as a fellowship to come together, discuss the needs of NA as a whole, and move forward in the spirit of unity.

... the fellowship, through an exchange of experience, strength, and hope, collectively expresses itself on matters affecting Narcotics Anonymous as a whole.

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The Issue Discussion Topics from this conference cycle—"Communication," "Leadership," and "Our Freedom, Our Responsibility"—are all related to the need for NA services to adequately support and serve the NA groups. In some ways, these IDTs have been more like some of the past cycles when there has been a greater focus on encouraging members to share best practices with one another and use IDT sessions as a service training ground, of sorts. We have not been as concerned as we were in the last cycle, for example, with gathering input and material for tools and resources. At the conference, we hope to hear how the IDTs for this conference cycle have been received in your communities. In recent conference cycles, the IDTs have been a substantial part of the *Conference Report*. While we don't have as much to say in this report about the IDTs as we have in past cycles, we have no shortage of topics to discuss, with the service system, WSC seating, and literature development, to name just a few.

Our plans and preparations for the upcoming conference are still coming together, even as we write this report. As has been our practice in the past, this report will lay out the agenda for the week and explain the sessions as best we are currently able. Please keep in mind that the agenda may change. Certain sessions may be held at a different time or even on a different day, but the information and the broad topics will all still be covered over the course of our week together.

All times listed in this report are approximate; where possible, we will try to run some of the later sessions before dinner and then conclude for the evening when we break for dinner. Delegate input from past conferences has indicated that participants aren't usually ready to eat so soon after coming back from lunch around two o'clock in the afternoon. We hope that, if we break early for the night, participants may get more rest, maybe attend a meeting, and be fresher and more engaged during the sessions.

At previous conferences, we've had at least two three-hour board forums, two sessions for the

NAWS Report, and presentations on the NAWS Strategic Plan and Budget. This year we are trying to squeeze the same amount of information into half the amount of time, so we will need your help in making this work.

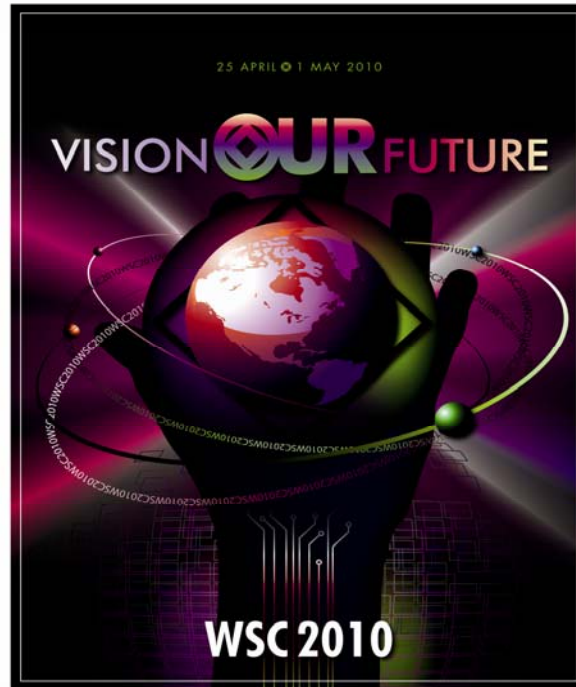
This report provides you with a sense of what to expect during the conference. Where possible, we have included both an overview of the material that will be covered in each session, along with background information that may be helpful as you prepare for that session. Many of you are already involved with the conference participant bulletin boards, but if you are not, you can go online now to connect with other participants: <http://www.naws.org/wsc-forum/>

In addition to the outline of the conference week, this *Conference Report* includes a brief summary essay about each of the issue discussion topics for the 2008–2010 cycle, a product update, a list of the project ideas submitted and their status, and a compilation of all of the regional reports submitted to date. We are happy to note that we have received an unprecedented number of reports this cycle—more than 100—and all used the form we provided to help standardize the data. Thanks everyone!

We are preparing to gather for discussions on the progress of the work being done by the service system workgroup, the ongoing development of material for the Living Clean project, the future of literature creation in NA, and much more. We hope that you will all consult members in your regions for their thoughts and suggestions about where they would like to see these discussions go.

With "Our Vision, Our Future" as the theme for the coming conference cycle, we invite you all to join us in April to share your best ideas about how we can move forward. Our hope is that the work we accomplish together at the 30th World Service Conference will help us continue to improve in our efforts to support the NA groups and carry our message worldwide. We'll see you there!

Just for Today tells us that “By looking over our past and realizing that we have changed and grown, we’ll find hope for the future. The best is yet to come.” (November 18) That rings so true as we anticipate the work in front of us and reflect on how far we’ve come after 29 world service conferences. We look forward to our week together in Woodland Hills at the end of April. Rest up and come ready to talk, vote, love, care, discuss, brainstorm, cry in some cases, laugh in all cases, hug, work, and play. Together, we can envision a greater future for our fellowship.



Friday — 23 April 2010

Registration Desk

2:00 – 8:00 pm

Travelers who arrive by Friday afternoon or early evening can register between 2:00 and 8:00 pm. Regardless of what day you arrive, make sure you check in at the registration desk before the conference begins on Sunday. International travelers who are funded by NAWS can pick up expense money beginning at 5:00 pm. Staff at the registration desk can direct you where to go. Local NA members will be on site to help those who wish to attend a recovery meeting.

Saturday – 24 April 2010

Registration Desk and WSC Office	9 am – noon; 3 - 9:00 pm
World Board Open Forum	10:00 am – noon
WSO Tour and Lunch	12:30 – 2:30 pm
Deadline for World Market Sign Up (to sell merchandise)	4:00 pm
Recovery Workshops	3:00 – 6:00 pm
CAR session for non-English speakers	TBD
Recovery Meeting	7:30 pm
World Market	TBD
Comedy Show	TBD
Dance	10:00 pm – 1:00 am

Registration

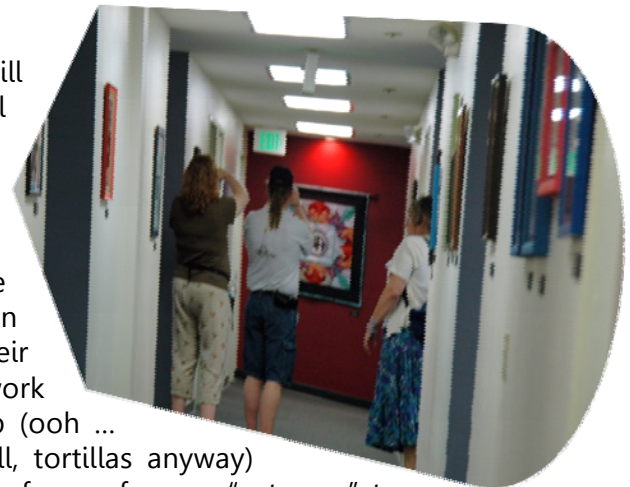
The conference doesn't begin until Sunday, but there is plenty to do on Saturday. The registration desk and onsite office open at 9:00 am, and NAWS-funded participants coming from outside the United States can receive expense money between 10:00 am to noon and 3:00 pm to 5:00 pm.

World Board Open Forum

As with conferences in years past, we will begin Saturday morning with a World Board forum and welcome session. This is the only time during the week that any NA member, in addition to conference participants, can ask questions of the board as a body. The World Board forum during the conference week will be topic-specific rather than an open question-and-answer session, so Saturday's session is the ideal chance for conference participants to ask any other questions they have. Please feel free to ask any board member questions you have throughout the week. With all that is going on at NAWS, we may not each have every detail memorized, but we can certainly find out for you.

NA World Services Open House

Our open-house event at the World Service Office will give us all a chance to talk together in a less formal setting. Beginning at noon, after the board session, buses will take members (conference participants as well as anyone else who is interested) from the hotel to the office and back again in the afternoon. Staff and board members will take groups on tours through the office so that you can see the facility where NAWS staff perform their responsibilities, and admire the displays and artwork that the staff has been hard at work sprucing up (ooh ... aah ...). And then we'll break bread together (well, tortillas anyway) with a Mexican buffet. This can be a good chance for conference "veterans" to meet first-timers and for all to help put each other at ease.



Deadlines

The deadline to sign up to sell merchandise at the World Market is 4 pm. Sign up in the onsite office.

Get Some Recovery

For Saturday afternoon, to help participants and local members gather and celebrate NA unity, we are planning a "Unity Day," including workshops that begin following the open house, and later, a dance hosted by the local area service committee, so that we can all gear up for the week ahead by getting a little recovery under our belts and having some fun. Recovery workshops will run from 3:00 to 6:00 pm on various topics.

After a dinner break, there will be a recovery meeting with speakers from around the world. Recovery meetings will also be held daily, beginning Sunday, at 7:00 am by the pool for the morning people, the jet-lagged, and anyone else hardy enough for such early-morning recovery.

CAR Session for non-English Speakers

We also usually have a *Conference Agenda Report* session for non-English speakers who have not had the opportunity to attend a NAWS CAR workshop prior to the conference and express interest in attending one on Saturday. We have already conducted CAR workshops in all of the US zones, as well as smaller workshops in both Maine and Pennsylvania, so we purposefully plan this session to be small for those who have not had this opportunity. For this reason, Spanish is the main language group that usually gets this overview. We encourage those who have already participated in CAR workshops to go to local meetings, get some rest, grab groceries, etc. If we do schedule this session, information and details will be available at the registration desk.

Shop, Laugh, and Dance

Save some energy for the evening activities. Following the meeting, we will open the doors to a comedy show featuring a member who actually does this for a living. The comedian has volunteered his time and energy to, in his words, "serve those who serve." We will also have a dance and the ever-popular World Market. If you are interested in selling merchandise for your area or region, you will need to register at the onsite office by 4:00 pm. Those of us who are buying can choose from merchandise that comes from around the world. The World Market gives regions an opportunity to sell off their extra merchandise, and gives all of us a chance to pick up some special items we might not otherwise see. Even though the market may be crowded or not as organized as everyone would like, we hope that we can all show each other mutual respect at all times, at the World Market and at other events throughout the evening.

Sunday – 25 April 2010

Recovery Is Alive: NA meetings are held outside at the “Urban Oasis” at 7:00 am, as well as in the evening when the conference adjourns, each and every day! We also have meeting rooms available if you want to organize a meeting at the lunch break.

Registration Desk	8:00 am
First Things First: Conference Opening and Introductions	9:00 – 10:30 am
“Our Vision, Our Future” — the 30th World Service Conference	11:00 am – 12:30 pm
Lunch	12:30 – 2:00 pm
Navigating the WSC: Orientation	2:00 – 3:30 pm
Literature Development Process: A Discussion	4:00 – 5:30 pm
Deadline for Old Business	6:00 pm
Break for the Day	5:30 pm

Conference Opening and Introductions

The conference officially begins Sunday morning. As in years past, we will have a conference “countdown” of some kind to determine who is new to the WSC and who has been to the conference in previous years. This is a great chance for those of you who are new to take note of who is seasoned, and vice versa. If you are a conference veteran, you may want to share your experience with our new attendees throughout the week, trying to help them navigate the WSC and answer their questions. In the past, we have asked delegates to introduce themselves and their alternates, but at the last conference this stretched more than two hours and we received requests to shorten this session. As a result, this time we will only ask regions attending the conference for the first time to briefly introduce themselves. We will close this session with what has become another conference tradition: reciting the Serenity Prayer in each of the languages spoken by delegates present at the conference.

“Our Vision, Our Future” — Coming Together for the 30th World Service Conference

The conference week is long, and it helps our work tremendously to take some time at the beginning of the first day to remember why we’re here. This session will focus on the conference theme, “Our Vision, Our Future,” with a goal of building community among participants.

After a few opening words and some brief discussion as a full group, the first part of this session will be spent in small groups facilitated by delegates and board members. We will introduce ourselves to each other and talk about our experiences with or hopes for the conference.



For most participants, the conference is a life-changing event. Attending the WSC is an opportunity that very few NA members will experience. We expect that the sharing in this session will be intensely personal and moving, as it has been in the past.

Inspired by the sharing, we will close this session with some time for writing. The forward-looking nature of the conference theme, "Our Vision, Our Future," provides a nice lead-in for participants to take part in writing related to the final chapter for the Living Clean Project, currently titled "The Journey Continues." We will briefly discuss the chapter and then allow some time for writing, and participants can turn in what they've written as draft material for the project, if they wish.

Navigating the WSC: Orientation

The orientation session might be most useful for new conference participants, but it helps all of us prepare for the week. During the orientation, we walk through the conference week together, reviewing the agenda, the focus of specific sessions, and deadlines throughout the week. And, we give an overview of some of the rules and procedures used for business sessions. We will talk a bit about the formal business sessions during this orientation, including roll calls, how not to affect the vote, and how to get recognized by the WSC Cofacilitators. During the business sessions themselves, we will explain these topics in greater detail. As part of the orientation session, we will also discuss nominations and elections procedures, and the HRP will be able to answer some of your questions. There will be time for general questions and answers as well, and time specifically for answering questions about expenses.

We are making a couple of changes in the way we conduct and report our New and Old Business discussion sessions based on input from WSC 2008. You may recall that we hand out a summary of decisions at the end of the conference to help delegates when reporting back to their regions. This includes a summary of motions carried and committed. At WSC 2008, for the first time, we included motions

that failed as well so participants would have a more comprehensive summary of decisions. This year, we will also include any motions that are discussed, even if they are not presented during formal business. We know there are delegates who are tasked to bring certain issues to the conference, but sometimes after discussion and a straw poll, a delegate recognizes that it is not prudent or necessary to introduce the motion formally in business. We hope including a list of motions discussed will help delegates demonstrate to their regions that they fulfilled their responsibility by initiating discussion on a motion even if that motion is not brought to the floor.

We will begin discussion of each motion by first allowing the maker of the motion to speak to it, followed by a straw poll to get a sense of whether there is support among the body. These discussion sessions are a part of how we implement consensus-based decision making at the conference. We believe these changes both allow for a greater sense of cooperation and collaboration at the conference and help reduce the amount of time it will take to discuss and conduct business.

Literature Development Process: A discussion

As discussed in the *CAR* essay, and indicated by the literature process motions, we need to have a discussion about the direction of our literature development process going into the future. Our hope is that by having a "big picture" discussion about the process together, rather than trying to put band-aids on our current process, we can move forward with a common understanding about how to make more significant changes. We know that many members think back fondly to the "old days" of literature development, but we have truly never had an ideal system that elicited the participation of large portions of our membership and met all the needs and desires we hear expressed today.

We all can fairly easily agree on the characteristics we know a successful literature development process should include:

- ◆ Responsiveness to fellowship needs
- ◆ Accessibility for member participation
- ◆ Inclusivity of NA's diversity
- ◆ Efficiency in the use of NA resources

But we have very different ideas about how to reach those ideals. Some of the areas that challenge us include: prioritizing projects, gathering the voice of the fellowship, and how best to handle processes both for review and input and for approval. We hope to talk about some or all of these issues in this session. Come prepared with any ideas and thoughts you have heard in your local discussions. Through this exchange, we hope to move closer to a more ideal literature development process.

We will also take the opportunity during this session to discuss our intention, with your concurrence, of distributing a new literature survey. In the past, literature priorities were discussed and reported through an "ABCD"

list published in the Conference Agenda Report. Since the change in structure at world services, we have conducted two literature surveys to gauge the needs of the fellowship, but it has been almost eight years since the last survey and we are hoping to conduct another one in the upcoming 2010–2012 cycle. This survey will help provide us with a sense of the fellowship's literature needs and establish our priorities for literature development in conference cycles to come.

Deadlines

The old business deadline is at 6:00 pm.

Zonal forums who wish to meet should sign up at the WSO onsite office by the end of the day Sunday for meeting space on Wednesday night and/or reporting time on Thursday. Plan for about five minutes each if reporting.

Monday – 26 April 2010

Just for Today: NA meetings are held poolside at 7:00 am, as well as in the evening when the conference adjourns, each and every day!

World Board Conference Forum	9:00 am – 10:30 pm
Service System Part One	11:00 – 12:30 pm
Lunch	12:30 – 2:00 pm
WSC 2010 Opening Business Session- Discussion of Old Business Motions	2:00 – 6:00 pm
Dinner or continuing to be determined	6:00 pm

World Board Forum



We have scheduled the first World Board forum of the conference week for Monday morning. Unlike previous years, we will not be discussing business motions during the board forums. We will also no longer be using the question boxes, or taking numbers to create a queue, as those approaches did not seem to be very effective. Instead, we are hoping to use these forums as an opportunity for a more focused discussion about some of the issues facing the fellowship. The Monday morning session will be devoted to a discussion about issues related to anonymity as it pertains to members' use of the Internet. We are all aware of the extent to which social networking sites have created new challenges in recent years. The way these sites are sometimes used, especially when photos are involved, has become a cause for concern in many NA communities. Our hope is that, through this discussion, we can get a better idea of what we can do to support you in your communities as these issues arise and hopefully arrive at some guidance for our members who are seeking it.

Service System, Part One

Our first discussion about the Service System Project and WSC Seating will begin Monday morning. We are including a lengthy report about the service system ideas including preliminary thoughts on seating along with this

mailing. We hope to be able to talk with delegates about these alternatives to our current structure and seating process. As we have reported, we are guided by some general principles: A service system should be purpose-driven, group focused, defined by geopolitical boundaries, and flexible. These ideals helped shape the models we will discuss with the conference. In this first session on the service system, we will focus on familiarizing everyone with the information and ideas contained in this mailing. The material is complex and we have had several sessions in board meetings devoted to discussion of the ideas and proposed models. Our goal with this first session is not to begin a discussion of pros and cons about the material we are presenting, rather to simply make sure that everyone understands the material so that our discussions later in the week can be as productive as possible. It is also helpful to keep in mind that the models we are discussing at this conference do not constitute ideas that are meant to be put in place in the coming conference cycle. These are instead meant only to be the frame for an ongoing discussion that will guide our work for the next two years.

We need to get a sense of whether you think the models are practical and could be implemented on a local level at some time. That conversation about pros, cons, and thoughts about eventual implementation will take place in the second Service System Project discussion,

scheduled later in the week. That way, participants will have a chance to think about the information and any questions they might have. For more information see the report included with this mailing.

WSC Seating

In addition to our discussions with the Service System Workgroup about service system models, we have discussed options for WSC seating. On a fundamental level, any policy for conference seating must be compatible with, and serve, the rest of the service system. The service system models that we will discuss in this session incorporate some beginning ideas about how we might envision the future of the conference, and what that will mean for WSC seating. As indicated in the Conference Approval Track material, we are proposing that the moratorium on seating be expanded to include all regions for WSC 2012, not just those resulting from splits.

Old Business/Discussion Session

At one point in the history of the WSC, we began with our first business session early in the week. In recent years, we have waited until Tuesday to hold our first business session, but we have had input from some delegates that they would like to move into formal business earlier in the week. This year

we are moving Old Business to Monday to see how it works.

As was done at the last couple of conferences, we will begin both old and new business with a discussion session where we can talk about the motions and amendments without being bound by formal parliamentary procedure. Generally we discuss motions by topic and take straw polls to get a sense of the body. These discussions and straw polls help the business sessions run much more smoothly, both by giving an indication of any concerns with a particular motion and by showing how much support each motion will receive.

The business session will begin with a roll call to record those participants present for the session. The revisions made at the last conference *to A Guide to World Services in NA* have changed the way our business sessions are conducted. Voting majorities, under the rules of order adopted at WSC 2008, are determined by the number of people participating in the vote on any given motion. This allows delegates to choose not to affect a vote by simply answering "present."

At the start of this session, we will adopt the minutes from WSC 2008, which are included with this mailing. Throughout, Don Cameron, our parliamentarian, will assist our cofacilitators Jimi S and Jack H with the business session.



Tuesday – 27 April 2010

First Things First: NA meetings are held poolside at 7:00 am, as well as in the evening when the conference adjourns, each and every day!

Fellowship Development	9:00 – 10:30 am
NA World Services Report	11:00 am – 12:30 pm
Lunch / Women’s Luncheon	12:30 – 2:30 pm
NAWS Report Continues	2:30 – 4:00 pm
Deadline for Nominations & Resumes	6:00 pm
HRP Report	4:30 – 6:00 pm
RD Sharing on Local Issues	6:30 – 8:00 pm

Fellowship Development

The fellowship development session marks a high point in the conference week for many participants. Our hope is that holding this session early in the week will elevate our spirits and remind us why we serve, for the week to come.

In this session we review our fellowship development activity since the last conference. In support of our efforts to ensure that “every addict in the world has the chance to experience our message in his or her own language and culture and find the opportunity for a new way of life,” we have participated in more than 70 fellowship development events this conference cycle, including workshops, CAR workshops, zonal forums, conventions, and learning days. While the number of requests for NAWS participation continues to increase each year, the current financial climate causes us to decline attendance at some events. We simply can no longer afford to always say yes, so we’ve had to make some tough choices. In the 2009–2010 fiscal year, we cut back our participation at fellowship events by 25% and our travel for PR by 75%.

At the events we did attend, we reduced the size of our travel teams in an effort to cut costs. Our goals are always to help the communities we visit to more effectively and responsibly carry our message of recovery, discuss issues that affect all NA communities, create practical

solutions to local challenges, and build partnerships with local members and trusted servants. Many of you have read summaries of these trips in *NAWS News*. In our efforts to support NA communities, we have held workshops in South Africa, the Middle East, India, and Honduras. We have facilitated worldwide workshops in the USA (Oakland, CA and Peabody, MA), and Japan. We also provided fellowship workshops in France, Nicaragua, the Philippines, Brazil, Colombia, Venezuela, Quebec, Guatemala, Saskatchewan, Mexico, El Salvador, Egypt, Alberta, and the USA (Colorado, Oklahoma, Missouri, Pennsylvania, Florida, Oregon, and Washington). In many of these communities, these workshops represented the first NAWS activity in a long period of time. A complete list of travel for this cycle will be provided to you at the conference.

... every addict in the world has the chance to experience our message in his or her own language...

The focus for much of this participation was the discussion of local issues, the Issue Discussion Topics, the Living Clean Project, building and maintaining functional services at the local level (including simplified planning strategies), applying our principles in service, and furthering our public relations efforts through cooperating with professionals and implementing the *Public Relations Handbook*.

In our presentation during the conference session, we will do our best to bring these trips to life through pictures and graphics. While we have invested an unprecedented amount of resources in fellowship development, there is still much more that can be done in support of our vision. We believe that we who have been given the gift of freedom have the responsibility to carry our message to all addicts seeking recovery. One of the most inspiring aspects of our workshops is the ability to bring together members of local and neighboring NA communities, and members of NA communities who speak a common language. The connections established by "one addict helping another" at these events are benefits that live on and continue once the workshops are over.

We have also put a great deal of energy this cycle into finding solutions for local literature production by NAWS in Russia, in India, and Egypt. We traveled to India more than we normally would have, simply because supporting this effort to produce literature locally is important and makes much more sense in the long run. We will take time during this session to look ahead both to future solutions for production and to ongoing fellowship development efforts that will be needed during the next cycle.

NAWS Report

Having the NAWS Report after the Old Business session has already taken place allows us to focus more clearly on the cycle ahead. There is much to cover in this session, and we want to reserve the majority of the time for questions participants may have about the cycle ahead. Accordingly, much information and detail is included here to save time for your questions.

NAWS Staff

It would not be possible for NA World Services to accomplish its work without the extraordinary efforts of our staff in the Chatsworth headquarters and our three branch offices in Canada, Europe, and Iran. We want to encourage all participants to get to know some of the many staff members from WSO Chatsworth who will be present at the open

house on Saturday, and at other times during the week. In this session, we will show a presentation to give participants a chance to see who is responsible for helping to carry out the work. You have received emails from many of them, talked to others on the phone, or benefited from the "behind-the-scenes" activities carried out on behalf of our fellowship that regularly involve staff.

2008-2010 NAWS Budget and Finances

The *Conference Agenda Report* contained a lengthy discussion about the difficulties we have been facing as a result of worldwide financial decline. As that essay pointed out, we began reporting regularly on our fiscal situation with the September–November 2008 *NAWS News*. We know that finances can be a touchy subject within our fellowship, and we hope that our reporting helps us all to discuss it openly. We plan to spend time at this WSC answering your questions.



While our theme for the conference cycle is "Our Vision, Our Future," we know that it can be, at times, difficult to envision a bright future when the current financial circumstances seem bleak. However, we who have known the horrors of active addiction and have found recovery know, perhaps more than anyone else, the value and importance of hope in all we do.

As part of our responsibility and dedication, we have communicated our challenges, we asked the fellowship for support and input, and we have decreased expenses where possible. With the initial onset of financial decline, we experienced reduced contributions from the fellowship, but literature sales remained steady. Over the last fiscal year, we have seen not only a reduction in fellowship contributions, but also a decline in sales of literature. These factors have made it increasingly difficult to overcome the increasing costs of doing business.

In the *CAR*, we provided a detailed discussion about the areas in which we have been able to cut costs and the areas in which we are still looking for solutions. For example, we had planned to hold a literature distribution and convention workshop in May 2010, but we decided to delay that workshop until later in the cycle. In our presentation about the budget for the 2010–2012 conference cycle, we will offer additional thoughts on both of those areas, as well as an updated snapshot of our current financial picture.

Considering the nature of the work we do, there are very few areas of operation where we can cut support without compromising some of our foundational spiritual goals. Helping those most in need is a vital part of our mission. One of the results of our past successes is that more and more demand is coming from communities that have limited resources, compelling those of us who do have resources to give more.

In keeping with our mission to support the fellowship's primary purpose, we continue to provide free and subsidized literature. NAWS provided over \$750,000 in free or reduced literature in the 2009 fiscal year alone. That figure is an all-time high for NAWS, in part because we gave away the Fifth Edition Basic Texts we still had in stock after the release of the Sixth Edition. We expect to reduce this figure in the current fiscal year, as well as help to keep it from further escalating by reducing the shipping costs associated with free and subsidized literature through the expansion of local printing efforts. At our current rate of providing free and subsidized literature, we expect that the 2009–2010 fiscal year figure will be around \$550,000. While this is a reduction over last year's figure, it is still a significant expense that we are pleased to provide on behalf of the NA Fellowship. Any financial contributions from within your regions will go a long way in helping us to continue providing literature to those who need it.

We are continuing to seek ways to decrease costs. Yet, when all the excess is trimmed, sound business practices implemented and day-to-day costs contained, we are threadbare. We will remain vigilant in our ongoing efforts

to reduce expenditures. We know that together we can get through any tough time and prevail.

WCNA 33

The world convention in Barcelona this conference cycle was not only the largest gathering of recovering addicts to date in Europe, but also the best reflection of the diversity of our program, with recovering members from over 65 countries in attendance. From the outset of planning for this convention, we knew that it would cost more money than it would generate, as is the case for any world convention held outside of North America. While we were concerned all along about the effect of the economic downturn on WCNA 33, we are happy to report that the convention came in very close to the financial figures presented and approved at the previous conference. The 2008–2009 *Annual Report* includes a financial breakdown for WCNA 33.

Pricing at WSO-Europe

As we reported earlier, we made a decision to change prices in Europe to be based on the euro. WSO-Europe has operated at a loss for the past few years, primarily because we began a practice years ago of setting our literature prices each month based on the dollar-euro exchange rate in order to ensure the availability of literature in Europe. For a branch that has expenses in euros, as well as additional expenses like VAT that are not incurred by NAWS in the US, this practice does not make sense.

We published our intent to standardize pricing in euros at par to the dollar and received a lot of input from members and service offices in Europe. We listened and considered their perspective, and revised our price change to about half of what had been initially proposed. When it became clear finally that the business model used for many years had become obsolete and faulty, it also became clear that we needed to adjust them. But we also agreed that it is not reasonable or fair to institute a significant price change all at one time.

It is also difficult to explain clearly to the average member why a model that works for

net literature sales of almost \$7,000,000 in the US cannot be the same in a non-US branch that has net sales of only slightly over \$250,000, or €175,000. These members became accustomed to literature pricing that stopped making sense years ago. A very similar instance in our experience is that we went through a difficult adjustment many years ago with the pricing and discounts offered to US service offices. At that time we realized that, for NA World Services to continue providing service, offices would have to operate on a smaller margin of discount. It was a significant change, but we all adapted and adjusted. That same kind of adjustment, and the lengthy discussions that took place as a result, never occurred in Europe because European members were unaffected. We realize that the decision to change prices in Europe is not a popular one, but it is one that is long overdue and needs to be made. Our discussions with most delegates in Europe in August seemed to help communities understand the situation better and we appreciate their understanding and support. We are happy to report that, at this time, we are not planning to make the second phase of this increase scheduled for 1 July 2010. We believe that both NAWS and the communities affected need more time to evaluate the impact of the first change made 1 July 2009.

NAWS Publications

We currently distribute the following periodicals by subscription through mail and email.

NAWS News

1,608 by mailing, and 2,962 online

1,474 English, 27 French, 27 Portuguese, 7 German and 73 Spanish (per mailing)

There were also over 1,880 visitors who downloaded the January *NAWS News* with over 5,868 visitors to this area in the same period.

Reaching Out

9,815 by mailing, and 1,354 online

This resource for H&I subcommittees and interested members "on the outside" is available online: <http://www.na.org/?ID=>

[reaching_out-index](#). To encourage increased participation by members in H&I service, this cycle we have worked on an outline that can be followed in writing submissions. Also, with the judicial system's focus on treatment and alternative sanctions, we agreed with the workgroup's recommendation to expand the focus of *Reaching Out* to include addicts who are housed or staying in places other than jails or prisons.

Meeting by Mail

As we reported in *NAWS News* and *The NA Way Magazine* during our discussions about reducing publication expenses, it became apparent that the original purpose of *Meeting by Mail* is now being sufficiently met in other ways. *Meeting by Mail* was created before the Internet existed to link isolated members together. In January 2009 we reported our intent to discontinue *MBM*. We ran two more issues after that announcement, to inform subscribers and give them a chance to offer their good-byes to *Meeting by Mail*.

The NA Way Magazine

- 41,577 by mailing, and 9,670 online
- January 2010 English: 40,000+ downloads
- 36,966 English, 349 French, 1,528 Portuguese, 254 German, and 2,460 Spanish
- We also sold nearly 20,000 Farsi copies of *The NA Way* in December 2009.

We have continued to seek ways to improve and enhance the online version of *The NA Way Magazine* this conference cycle as a way to encourage more members to switch to e-subscriptions. As you know from the CAT, we are proposing a motion in new business regarding discontinuation of the automatic distribution of *The NA Way Magazine* to all registered groups and trusted servants. This will allow us the ability to experiment with different options for distribution and eliminate the ongoing cost of sending many copies that are returned to us, never received, or never read. The magazine will still remain free to all members who want to receive it.

Enhancements to the online PDF version of the magazine have included live links and more interactive content. We are also looking to replace the "Home Group" comic strip with fresh characters or new ideas. We have included calls for submissions in the past few issues of *The NA Way Magazine*, but we have not yet received much feedback.

Women's Luncheon

This event has become a tradition for many of the women participants at the conference. This is a ticketed event, and you can purchase tickets at the onsite office.

2010 Conference Agenda Report

We distributed 656 copies for free and sold 3,700 copies. The electronic version of the *CAR* this cycle was made available in ZIP format, so rather than being available for online viewing, it was available only for download. This eliminated the need for multiple visits. Following the 25 November release, the numbers of *CAR* downloads for each month were: November, 347; December, 1,795; January, 1,453; and February, 1,247.

We also distribute the *Conference Report* once each cycle and the *NAWS Annual Report* once each year.

"Living Clean"

This project, adopted at WSC 2008, is well underway. One set of chapters already went through review and input and another set is currently being reviewed. With one final review and input period scheduled for late 2010 and an approval draft release set for April 2011, this project has been progressing quite smoothly.

As of 1 March 2010 there were over 700 members on the Living Clean Project Discussion board commenting on over 1,300 posts; this use of technology has served us well, allowing members from around the globe to contribute to the project in unprecedented ways.

WSC Seating and Moratorium

As most of you are aware from the CAT material, we are proposing that the

moratorium on seating regions until 2012 be expanded to include all regions, not just those resulting from a regional split, so that no regions will be considered for seating in 2012. We believe that this will allow us all the opportunity to look at and discuss how we might envision an ideal conference, and how seating for such a conference might be handled. Considering specific requests for seating at the same time is always difficult and we believe should be a separate discussion. We encourage you to reread the CAT for a better understanding of the issue.

Basic Text Index

The publication of the Sixth Edition Basic Text presented us with an interesting challenge for translations. It became apparent that there is a need to create an index that can be used to help local translations committees (LTCs) grasp the meanings of words and phrases that may not have a simple literal translation in their languages. The revised Basic Text index posed some unforeseen challenges, and so we have created a simplified index for translations that should make the process of indexing the Basic Text in other languages easier. For instance, the English-language Basic Text contains the phrase "HOW principles" when referring to honesty, open-mindedness, and willingness. This acronym, however, does not necessarily translate into other languages. We are trying to address issues such as these, as well as simplify the index overall, for translations purposes. (The English-language Sixth Edition index will not change.) We are just finishing up this process.

IDTs for 2010-2012

As the Strategic Plan indicates, we already have a number of session profiles to develop and roll out for the 2010-2012 cycle, including (pending approval at this conference):

- ◆ Vision Statement;
- ◆ Self-Support;
- ◆ *In Times of Illness*;
- ◆ Leadership; and
- ◆ Service System.

Engaging the fellowship with IDTs has inspired action around current issues and helped members discuss and apply NA principles in their local service efforts. This is why we plan to develop session profiles for the items being presented to WSC 2010 for approval. These sessions will not technically be the IDTs for the cycle, but we want to provide information and encourage discussion and implementation of the materials locally. We may also introduce sessions later in the cycle on material arising from the Service System Project.

In addition to these, we would also like to develop a session oriented toward supporting NA groups and recovery at the local level. This type of session may be more appealing for members who might not be involved in service much beyond the group level. Our discussions touched on the strength of the Atmosphere of Recovery and Building Strong Home Groups IDTs from past cycles. Just as these IDTs helped members identify and discuss the characteristics of healthy *meetings* and of healthy *groups*, we believe there would be value in developing a session that would help members talk about what it means to have a healthy recovery *community*. What are some of the elements that are present in a local NA community that help to attract and support strong personal recovery? What can we do as individual members to be a part of creating and sustaining that in our own community? We have shared a number of ideas with each other on this topic, and we will work to develop an IDT session on the topic for local use in the coming cycle.

New Website for www.na.org



We have seen many benefits from our new website but have also heard some of you have had challenges. Please

share these with us so that we can continue to improve this important communication channel.

The following information is simply a snapshot. It reflects one month's activity on na.org. We have been impressed with the over 27,000 e-subs to the daily meditation from *Just for*

Today. Regardless of what we do to try to drive users to local websites, our visitors to the meeting locator continue to rise with over 79,000 visits in January alone. We seriously need your help in order to provide accurate information.

Sample of pages/areas visited	
Webpage	Number of Visits in January 2010
Na.org site	487,231
RSS Feed views	356,694
Sitemap page	1,958
Site search page	10,574
How to use site page	4,011
Meeting search	79,041
Search results printed	5,935
Phone/web search	28,301
Recovery Lit page	23,619
Basic Text, Sixth Ed.	4,350
<i>It Works: How & Why</i>	2,339
Is NA for Me page	2,295
What happens at an NA meeting	1,309
NA Way Magazine	2,683
NAWS News main page	973
Shopping cart	9,761
JFT subscriptions	27,000+

Total hits on five sites: 8,095,498

- na.org
- naws.org (includes WSC discussion area and RD report forms)
- portaltools.na.org (database, meeting search, etc.)
- disc.na.org (questionnaires, discussion boards, etc.)
- cart.na.org (online shopping cart)

Discussion Areas:

WSC discussion area visits: 2,480

Service discussion area visits: 8,214

Deadlines

The nominations deadline is at 6:00 pm today.

HRP Report

Greetings from the Human Resource Panel. We hope this report finds everyone well. Like you, we are preparing for the upcoming 30th WSC. We are looking forward to seeing everyone there. From the start of this conference cycle we have remained busy. First we examined and evaluated our process, looking for any opportunities for improvement, and then used that process to identify the most highly qualified candidates available for your consideration. With that as our foundation, the HRP nominations for WSC 2010 are listed below.

As a reminder, open positions for consideration at the upcoming WSC include nine World Board positions, two Human Resource Panel positions, and two Cofacilitator positions. Our nominations process allows us to consider the wide range of skills, abilities, and experience that our collective experience has shown is needed to successfully fulfill each position. Using that, we are confident in the ability of each nominee to serve in the capacity for which they are being considered.

World Board		
Name	Region	RBZ Source, if any
Mindy A	Show Me Region	Show Me Region, Southern Zonal Forum
Mary B	Lone Star Region	World Board
Ron B	Australian Region	World Board
Iñigo C	Spain Region	World Board
Mahmoud C	Iran Region	
Irene C	Ireland Region	World Board
Piet de B	Sweden Region	World Board
Mukam H-D	New Jersey Region	World Board
Khalil J	Georgia Region	World Board
Sue L	Northern California Region	
Ron M	Florida Region	World Board
Rhonda R	Free State Region	World Board
Erik R	Hawaii Region	
Laura R	Costa Rica Region	World Board
Billy R	Arizona Region	World Board

Human Resource Panel		
Name	Region	RBZ Source, if any
Pat P	Arkansas Region	
Petronella P	UK Region	
Mark W	Alabama NW Florida Region	Alabama NW Florida RSC

Cofacilitators		
Name	Region	RBZ Source, if any
Marc G	Chicagoland Region	Chicagoland RSC, Midwest Zonal Forum
Mike H	Central California Region	
Louis H	Chicagoland Region	Chicagoland RSC, Midwest Zonal Forum
Jack H	Washington/No. Idaho Region	Washington/No. Idaho RSC

Please note that if anyone on these lists chooses to decline nomination by the HRP, their name will not be on the ballot at the WSC.

As you can see, our ballot of nominees for the World Board is comprised primarily of World Board recommended nominees. We thought we'd add a few thoughts to help put that in perspective. For the first time since the HRP was established, we had five current WB members who are interested in being reelected for a second term. We considered those five candidates with the very same critical evaluation as all others. Of the ten remaining World Board nominees, seven have a RBZ source and three are traditional HRP nominees, meaning they were selected from the pool of potential candidates in the World Pool. The other lists of nominees are equally distributed, RBZ and traditional HRP.

This outcome underscores the point that the RBZ process that resulted from a conference action a few years back has added great value to our ability to identify the very best nominees. That said, regardless of their source, traditional HRP or RBZ, we are confident that all of these nominees would make excellent trusted servants.

The HRP Nominating Process

The deadline for submitting World Pool Information Forms for possible nomination at WSC 2010 was 31 August 2009. In September of last year, we began the process of selecting nominees by sending out emails and letters to all those pool members who met the clean time qualifications. A minimum of eight years clean is required for Human Resource Panel and WSC Cofacilitator positions, and a minimum of ten years clean is required for membership on the World Board.

We employed email as a primary means of communication for the first time, in an effort to increase the effectiveness and efficiency, and at the same time reducing the expense of our correspondence. It seems to have worked well and we intend to continue this approach as we move forward.

A total of 612 emails and letters sent in mid-September asked all those in the World Pool with the clean time requirement, for a response indicating that they were interested in being considered for nomination. That initial communication included a description of the duties and responsibilities of an HRP member, WSC Cofacilitator, and World Board member, and offered a final chance for potential candidates to update their WPIFs. The deadline for sending the response to that initial email was 31 October 2009.

In early November, we began the process of considering potential nominees from among the eighty candidates who had expressed an interest to be considered. All were evaluated through our blind screening process, using information from their WPIFs along with a listing of their service history, and responses to a series of questions posed by the HRP. In early December, after thoroughly considering and scoring those potential candidates, the HRP made a selection of twenty-four individuals to continue in the process, and contacted everyone who was a part of the blind screening, reporting their status in the nomination process.

Concurrent with that process, the HRP facilitated the opportunity for regions, the World Board, and zones to forward candidates for consideration after our initial blind screening process. The deadline for these RBZ (region, board, and zone) submissions was 31 October 2009. We received twenty-nine submissions identifying twenty-five potential candidates. For the first time we asked for the RBZ's rationale and process for forwarding the member. Our intention in doing this was to gain an additional perspective about the candidate. We will evaluate this effort and look for ways to make it even better in the future.

In mid-January, we began interviews of those members who moved forward from the blind screening and the RBZ candidates. This required that the candidates and their references take time from their busy schedules to participate in a telephone interview with an HRP member. We thank everyone who was involved for their willingness.

After all interviews were completed and scored, the HRP came together for our March meeting, where the final list of nominees was selected. You will notice that our list of nominees includes the RBZ source, if any. If a nominee had more than one RBZ source, all are listed. Nominees without an RBZ source were introduced to the HRP through the World Pool, which is also an excellent source of identifying those who are interested in being NAWS trusted servants.

We understand that all of this information can be a bit challenging to digest. With that in mind, we encourage everyone to attend the HRP session at the WSC. We look forward to presenting this information, and more, to you in support of your ability to make the most informed choices when voting.

We understand the interest in the details of our process, and we will conduct a presentation at WSC 2010, as we did at WSC 2008. This will provide all participants with a complete picture of nominations, including questions, scoring, and the evaluation process. In this way, we hope that participants will have the highest level of confidence when selecting HRP nominees to serve.

It is important to remember that we will not make details of any individual's scores available. As we have said, we believe there is no reasonable way to do that and still maintain the confidentiality required for a successful nominations process. We hope all interested conference participants will attend the HRP session.

The World Pool

There are currently 951 members in the World Pool. As guided by the policy published in *A Guide to World Services*, we contacted all World Pool members whose information was three years old or more, asking them to update their information with us. Any members who did not respond were removed from the pool. This resulted in a slight reduction in pool membership.

Regional nominations

Independent of the HRP's process and in accordance with procedures contained in *A Guide to World Services*, seated regions can forward nominations at the World Service Conference. We remind anyone considering a regional nomination that a completed WPIF must be submitted at the WSC along with a signed regional nomination form. Regional nominees also have the ability to respond to the same questions that the HRP nominees answered, which will be included in each nominee's Candidate Profile Report. Those forms are included in this report. (See the Addendum on page 51 for a current copy of the WPIF & other materials related to the nominations process.)

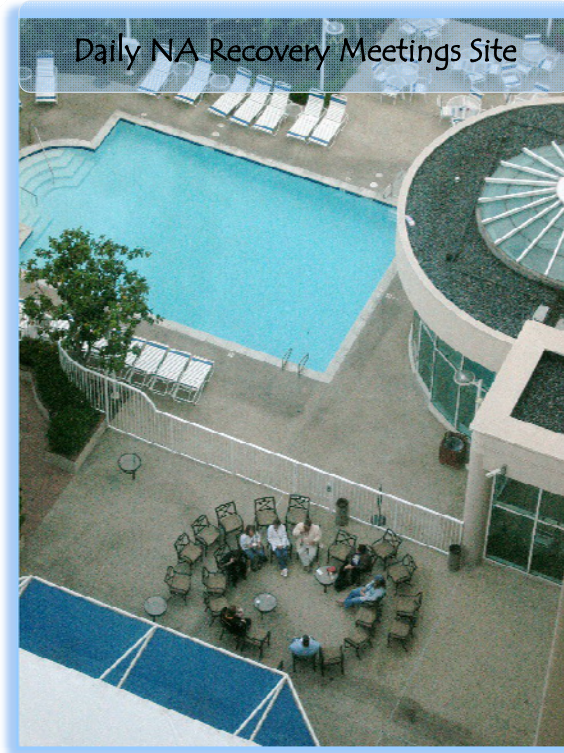
In closing

As in the past, we continue to look for ways to improve the nominations process, and we have seen the results of some of those improvements during the current conference cycle. As always, we are devoted to managing the HRP process in a way that maintains its integrity. This, of course, includes being flexible and open to feedback that will enhance that process. We welcome any thoughts you have. We encourage you to forward them to the HRP at hrp@na.org or by mail c/o NAWS. Finally, we look forward to seeing everyone at the World Service Conference.

RD Sharing on Local Issues

For this session, we will open the conference floor to discussion of issues that are of concern within some of the regions. We have heard from conference participants that this chance to share experience, strength, and hope with each other at the conference would be valuable, so we are giving it a test run this year to see how successful it might be. This session will be led by RDs, and focused on the two challenges that seemed to come up most frequently in the regional reports that are not already being covered in other sessions: communication and apathy in all its permutations (retaining long-term members, getting people involved in service, and so on).

We understand that it isn't reasonable to expect to make major headway on any issues in a single 90-minute session, but our hope is that this will simply be the beginning of the discussion. One purpose of the WSC is to enable RDs to network with one another and share about the challenges their regions face and the solutions they come up with. We hope this session will enhance this opportunity for networking. The addenda material with this report includes the regional data summary and regional reports, which we expect participants will find interesting and thought-provoking. We encourage each of you to also read the regional reports and to seek out delegates who have issues or successes that you may share.



Wednesday – 28 April 2010

Give Yourself a Break: NA meetings are held poolside at 7 am, as well as in the evening when the conference adjourns, each and every day!

Leadership and Planning at the Local Level	9:00 am – 12:30 pm
Deadline for Challenges to Nominations	12:00 noon
Offsite Lunch and Recovery Meeting	12:30 – 5:00 pm
Zonal Forum Meetings	rooms available from 6:00 pm
Deadline for New Business	6:00 pm

Leadership and Planning at the Local Level

Leadership has been an issue of ongoing concern in many of our discussions over the past few conference cycles. We offered it as an IDT for the 2008–2010 cycle, but many RDs and other trusted servants found the session a bit too complex and difficult to deliver effectively at the local level. We will continue our discussion about leadership in this session.

We will also introduce delegates to the concept of local environmental scanning. The environmental scan is a process of looking at what is happening in our community, both in and out of NA, to see what types of things affect our services and the work we are doing. By considering these factors, we are able to make better-informed decisions about the priorities we set and the projects we carry out.

As an example, our scan for this upcoming conference cycle brought a number of issues to our attention: the challenges we see in the medical view of addiction, the increasing number of choices people have today for help with addiction, and the effects of technology on the treatment of addiction. Awareness of these factors played an important part in our strategic planning process. We believe that areas and regions can implement environmental scanning locally as part of their efforts to plan services more effectively.

This session will be facilitated by our consultant, Jim DeLizia.

Meanwhile, back at the Ranch

For the past three conferences, we have taken time one afternoon to break from the business of the conference and have an offsite afternoon at Calamigos Ranch. When we surveyed participants after the conference, 98 percent of them said that they appreciated this change in environment, and many let us know that they felt the time to relax and come together in a space outside the hotel and away from business for an afternoon was “essential” or “brilliant.” We have received such overwhelmingly positive feedback about this event from the evaluations filled out after the conference that we would be foolish not to plan for this mid-week respite once again.



A half-dozen buses, each “hosted” by a board member, will take all conference participants and alternate delegates to Calamigos Ranch, where we will have a barbecue lunch outside, buffet-style. Funded conference participants have

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already had \$25 deducted from their advances for the cost of this lunch. We are asking alternate delegates to contribute \$25 toward the cost as well.

After lunch, at 2:30, the ranch will be open to all who want to attend, regardless of whether they are conference participants.

Bring your sunscreen, your sneakers, and your camera. Football (soccer) anyone?



Deadlines

The deadline for challenges to nominations is 12:00 noon.

The new business deadline is at 6:00 pm upon our return from Calamigos Ranch.

Zonal Forum Meetings

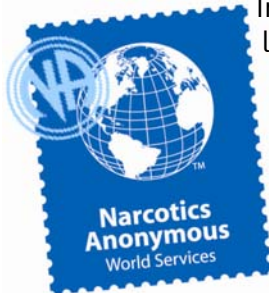
After we return from the ranch, rooms will be available for zonal forums that wish to hold meetings. If you are planning to meet, or plan to give a report, please sign up at the WSC onsite office by Sunday so that we can make sure you have a room.

Thursday – 29 April 2010

Just for Today: NA meetings are held poolside at 7:00 am, as well as in the evening when the conference adjourns, each and every day!

Public Relations	9:00 am – 10:30 am
Elections and Budget Approval	11:00 am – 1:00 pm
Lunch	1:00 – 2:30 pm
World Board Conference Forum	2:30 – 4:00 pm
Self-Support	4:30 – 6:00 pm
Zonal Reports	6:30 – 8:00 pm

Public Relations



In this session, we will offer some updates about PR activities over the last cycle, and a look ahead at what's to come. The *Public Relations Handbook*, approved at WSC 2006, remains a requested workshop focus. This conference cycle, nearly 20 places that had workshops asked for a PR session and a few held PR learning days. This handbook is a valuable service resource that offers practical solutions for incorporating our spiritual principles into our efforts to further our primary purpose.

To more effectively carry the NA message of recovery, we need to work together to implement the approaches contained within the *PR Handbook*. This resource contains information based on the experience of many members about phonelines, Internet technology for service efforts and for personal use, and fellowship development. The handbook also has tips for interacting with professionals, criminal justice including drug courts, and media relations. We included discussions and questions about our traditions that may help members in their service efforts. Planning and preparation, training for presentations, and training phoneline volunteers are key elements for PR service success. This resource contains a wealth of experience, and becoming familiar with the handbook takes time. The *PR Handbook* is like a cookbook; each tab contains a specific service focus and the key ingredients necessary for all service in NA are found within the first four chapters.

In addition to PR workshops held throughout our fellowship, regional reports indicate a reasonably high level of PR activity – PR mailings, posters, billboards, health fairs, locally developed PSAs and DVDs, Addiction and Correctional Conferences, round tables with community professionals, and government interface. These are all vehicles that committees use to further their public relations service efforts. In the public relations session at the WSC, we aim to illustrate locally developed PSAs and to show pictures of PR activity throughout our fellowship.

The theme of the 2010–2012 conference cycle is “Our Vision, Our Future.” Keeping in mind the line from our Basic Text, “no addict seeking recovery need die without a chance to find a better way of life,” we can better understand the importance of cooperative relationships. Professionals refer potential members to NA, and these addicts are our future. Our vision is that, one day, addicts around the world get the chance to experience recovery in their own language and culture. We are energized to honor this vision by freely carrying our message in a manner that is attractive to professionals, the general public and potential members. This is public relations in action. These long-sought goals require sustained efforts, along with the recognition that public relations work often doesn’t offer immediate results. We continue our service efforts to attract those who may be missing from our meetings. Performing service in this manner helps us to responsibly ensure that addicts seeking recovery can find the same freedom that we have found.

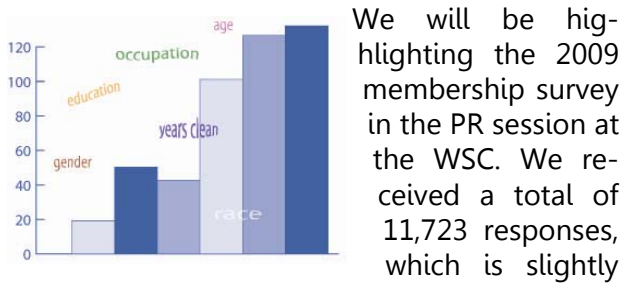
Cooperative Public Relations Efforts

One way to reach professionals worldwide, and provide information to those who refer potential members to NA, is through partnering with regions for professional conferences. NAWS partnered with 23 regions this cycle; this is nearly a fifty percent decrease from the preceding (2006–2008) cycle. Due to the economic downturn and decrease in fellowship contributions, we exercised cost containment with public relations events, professional conferences, and cooperative conferences. NAWS did partner with more regions in FY 2008–2009 than 2009–2010. These conferences were held throughout the US, Australia, and Europe. Many members stated that these events sparked enthusiasm for service in their area or region and planned to return the following year for these annual conferences. The National Rural Institute on Alcohol and Drug Abuse is held annually in Wisconsin. PR committee members started attending this conference in 2007 and

learned that most of the professionals present did not consider NA a community resource. Due to the perseverance and dedication of Wisconsin NA members, in 2010, these members will be presenting a workshop on Narcotics Anonymous at this event. This illustrates how continuous efforts seem to yield credibility for NA as a community resource. At most conferences, the professionals express their gratitude to NA members for being present and appreciate the literature.

On the other hand, there are PR hurdles to overcome. This was evidenced by an experience the Northern California Region reported from the California Association of Alcoholism and Drug Addiction Counselors Conference. Members in PR service reported that certified addiction counselors indicated that they were “former” members of NA and stated their rationale for leaving NA. More importantly, these professionals stated their reluctance to refer addicts who are being prescribed drug replacement medications to NA, based on experiences where NA members shun addicts on drug replacement and offer medical advice. Another disconcerting action reported from these addiction professionals was that they tend to refer middle-class prescription medication addicts to Alcoholics Anonymous. They shared that this is because of the perceived “criminal element” in Narcotics Anonymous. These two examples indicate that we continue to have room for improvement. We need to remain tenacious in our efforts with professionals who are in a position to refer addicts to NA because these potential members are our future.

2009 Membership Survey



We will be highlighting the 2009 membership survey in the PR session at the WSC. We received a total of 11,723 responses, which is slightly fewer than the 2007 survey. 2,588 responses came from WCNA 33, and 9,081 online/mail/fax responses were collected. The predominant difference was in the number of onsite convention surveys completed, which were 35 percent less than WCNA 32. Institutionalized members responded to both surveys in equal numbers – 54 for 2007 and 2009.

We are grateful for the online/mail/fax response from our members, even though we had hoped for more. We had 15 percent less online participation than in 2007, although the survey was online for twice as long. This seems to indicate that length of time available to complete online surveys does not necessarily increase participation. We thank members who did take the time to complete the survey and encourage everybody to tell NA friends, partners, and sponsees to be prepared to participate in the 2011 survey.

As those of you who submitted surveys might recall, we had two new questions in the 2009 survey. One of the new questions centered on quality of life before recovery and whether areas of life, such as family relationships, were affected by drug use. Responses to this question indicated what most of us already knew: yes, all areas of our lives were affected. Many professionals have expressed interest in the connection between recovery in NA and improvement in the overall quality of life. Thanks to those who participated, now we can demonstrate that we have that information. We look forward to illustrating the 2009 survey results for you at the conference.

Elections, Project Plans, & Budget Approval

We will be in the risers to have elections and to discuss and approve the budget and project plans for the 2010–2012 conference cycle.

At the beginning of this session, ballots will be distributed to RDs, who will then hand them back to the HRP when they are filled out. Delegates who complete their ballots before the allotted time has expired are welcome to take a break in the meantime. We will give a five-minute warning for the final call for ballots, all before moving on to approval of the projects. Once elections have finished and everyone has come back to the room following a brief break, business will resume.

Projects are approved one-by-one, and a straw poll is taken to determine what priority the body would give each project. These priorities are not binding, as the order of work depends on what resources are available at any given time. It does help world services a great deal to have a sense of what the conference considers most pressing or important, and what is less so.

We are not presenting as many projects for the upcoming cycle because we have so much carryover with essential services. Two of the plans are for continuations of existing two-cycle projects, Living Clean and Service System. We have plans for PR work we were unable to undertake in the last cycle and, time and resources permitting, for creation of service material including an events guide. Leadership Orientation Material and fellowship IDTs are not new to us either.

Following the approval and prioritization of projects, we will discuss and approve the 2010–2012 NA World Services budget. Election results are announced at the end of this session.

World Board Forum

Just as in our previous WB Forum on Monday, this forum will not be used to discuss conference business, but will instead be an opportunity to talk about other issues of concern to the fellowship. The Monday forum was devoted to a discussion of individual

members' use of the Internet and social networking, and the challenges that can be posed to our principles as a result. In this forum, we will talk about some of the ways that areas, regions, and NAWS make use of the Internet to support the groups and to carry the NA message. This forum should be an opportunity for conference participants to share their ideas and ask questions about these matters. Again, to best share the time among the 114 regions present, only delegates (and board members) will be recognized.

Self-Support

With the difficulties we have all been facing worldwide due to the recent financial decline, the proposal of the new self-support IPs is rather timely. Those IPs, however, speak to a reality that has existed for as long as NA has. To honor the guidance offered by our Seventh Tradition and remain fully self-supporting, we need to contribute generously if we want the NA message to reach further. Our contributions make it possible for more addicts seeking recovery to find NA.

In this session, we will begin a discussion that we will continue to engage in throughout the 2010–2012 conference cycle. This is not just an issue we face here at NAWS; we know that in most communities, the basket collection is not enough to pay for the services provided. As a fellowship, we rely on conventions, merchandise, and literature sales to fund our service efforts. Our reliance on these sources creates its own problems which are referred to frequently in the regional reports. This is not the case for most other twelve-step fellowships, but the

culture in NA has developed differently and this is something we have frequently talked about trying to change.

There are two significant issues related to contributions that seem to be deeply embedded in our culture. First, there seems to be a disconnect between the amount of money members put in the basket and the sense of responsibility they feel for NA services. Second, there seems to be an issue of funds getting caught in a bottleneck at certain levels of service. We would like to talk about what can be done to raise awareness among members about these aspects of NA culture.

The IPs presented for approval at this conference do not include new ideas or information, but are an attempt to make the information available in a more contemporary format. Very simply, if we are going to make progress in this area, there must be a cultural change in the way we approach money in NA. In this session, we want to hear your ideas about how to forward this discussion at local levels.

Zonal Forum Reports

In the evening, each zone that wishes to can give a brief report. If your zone wants to report, you should let us know by the end of the day Sunday. Each zonal forum will have five minutes to report. Remember that conference participants will have a written copy of your report; the easiest way to keep people's attention and to make meaningful use of the short time to report is to talk through the highlights of your report and zonal activities. Reading off a piece of paper will not hold participants' interest nearly so well.

Friday – 30 April 2010

More Will Be Revealed: NA meetings are held poolside at 7 am, as well as in the evening when the conference adjourns, each and every day!

Service System	9:00 – 10:30 am
Service System (continued)	11:00 am – 12:30 pm
Lunch	12:30 – 2:00 pm
WSC 2010 New Business Discussion & Decisions	2:00 – 5:30 pm
Dinner	5:30 – 7:30 pm
WSC 2010 New Business Decisions (continued)	7:30 pm

Service System

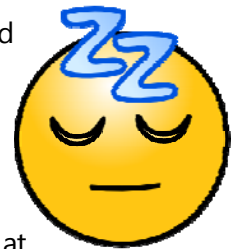
By this point in the week, participants will have had the opportunity to let Monday's introduction of the service system models and seating options sink in a little bit. This session will be our chance to discuss those models and their implications. In these sessions, there will be more time for questions and answers as well as small group work of some kind.

After we all fully grasp the details of the models proposed, we'll want to talk together to see if there are any changes in the models we want to make or any additional options we want to add. Then once we have a shared sense of what seems like a solid proposal, we will need to strategize about how to have a discussion fellowshipwide. It's a lot to cover. Get your rest Thursday night!

New Business

As with the old business session, we will begin new business with a discussion session where we group motions by topic for a less formal discussion to prepare us for business. Again, as with old business, we will conduct straw polls on motions to get a sense of where the body stands on items before we move into a formal business session.

This session will be facilitated by Jimi S and Jack H. Some of you may remember that new business lasted until after 1 am at WSC 2008. It is our sincere hope that we close long before that time at this conference.



Saturday — 1 May 2010

Keep Coming Back: The last poolside meeting of the conference will be held at 7:00 am.

WSC Processes	9:00 – 10:30 am
Moving Forward with a Common Vision	11:00 am – 12:30 pm
Lunch	12:30 – 2:00 pm
Good-byes, Certificates, and Expenses	2:00 – 3:30 pm
Recovery Meeting	7:30 – 9:30 pm
World Market and Coffee House	10:00 pm

WSC Processes

We will begin the last day of our conference with a session focused on some of the processes and procedures related to the World Service Conference. No doubt we will all have ideas about how to have a smoother conference in the future by the end of WSC 2010. This session gives us an opportunity to talk together about what went well and what needs improving. We also hope to get ideas about how to improve communications and consensus-building between conferences. How can we better process ideas so that they don't "have" to end up as motions at the end of the cycle? How can we better produce reports that lead to genuine discussion? What can we do to hear back from you between conferences?

During this session, we will talk about some of these questions. We will have a chance to discuss some of the changes we have already made to address these types of concerns, such as the direct World Board member/RD interactions we tried for during the 2008–2010 cycle. Because this was the first time we tried this, we would like to hear how it has worked for RDs so that we can improve this effort in the conference cycle ahead.

We will also talk here about regional motions and board recommendations. At some of the *CAR* workshops we attended, we were asked why regional motions are never supported by the board. As many conference participants know, the board spends a

considerable amount of time during each two-year conference cycle looking at trends and data, both internal and external, affecting NA as a whole. We also communicate our intentions for *CAR* motions and seek ideas and input along the way. All of our motions in the 2010 *CAR* are a direct result of project plans adopted at WSC 2008.

The *NAWS* Strategic Plan takes a great deal of information into account in setting the course for the work of NA World Services. We discuss items at zonal forum meetings, in *NAWS News*, at workshops, and in other forums throughout the cycle. *CAR* motions that arise from a single area and/or regional concern typically do not take that large-scale perspective into consideration. This is why we encourage local members to contact us with their ideas and concerns so we can incorporate those into our planning processes. The project idea form is one way to address this and we believe that together, we can come up with more effective ways to get these ideas heard and discussed.

We will talk about these issues and other WSC processes in this session, including some of our processes that seem to frustrate many delegates like business sessions. We need to talk about how we can more effectively and practically hear from delegates and the rest of the fellowship between conferences. This is a lot of ground to cover, but we look forward to hearing your ideas about how the conference can be improved.

Moving Forward with a Common Vision

Before the lunch break and our gratitude-filled hugfest of a closing session, we will try to wrap up the work of the conference in this afternoon session. This session functions as a sort of conclusion for the 2008–2010 conference cycle and a beginning to the two years ahead. As such, we will review the progress we've made in the course of the last cycle, and the discussions we've had and decisions we've made during the conference week itself. In keeping with the theme for the 2010–2012 conference cycle, "Our Vision, Our Future," we will talk about how we can best move forward together and continue making progress over the course of 2010–2012. We hope to rally around a common vision, and to share that vision with the rest of the fellowship, as we look ahead to the future of NA.



Goodbyes, Certificates, and Expenses

In the past, we have said goodbye over a closing lunch, but in another effort to be conservative with finances, we have decided not to have a closing luncheon. Instead we will have a regular lunch break and then after lunch we will say our goodbyes, turn in our expenses, and receive our certificates for participation. We will also acknowledge world service trusted servants whose terms conclude with this conference (World Board and Human Resource Panel members, and Cofacilitators). Bring tissues!

Evening Activities

After spending so much time discussing how to make service more attractive, we can hardly close the week without a celebration of some kind. After a break, we will have a recovery meeting in the evening where a number of participants will share their experience, strength, and hope with us. In the evening, there will be another world market and a coffee house with some of our local talent performing for us. If you want to sell merchandise at the market, you must register by Friday at the onsite office.

2008-2010 Issue Discussion Topics

As we have pointed out in a few places, the Issue Discussion Topics for this cycle have not produced the same levels of activity and input as we have seen in past cycles. We suspect that this may have been due to their broad nature and lack of specific focus on the NA group. We are aware that these topics have generated some useful discussions at local levels, enhancing personal understandings of the issues, if not contributing to the development of further discussion or resources here at NAWs.

Our Freedom, Our Responsibility

For this topic, which corresponded with the theme for the conference cycle, members shared a great deal about their personal actions and motivations for service. The question about how we can jointly exercise more responsibility remains largely unanswered. Perhaps this is to be expected since any sense of gratitude and responsibility starts with the individual and must flow through him or her before it can be expressed by the group. Similar to what we have heard in past issue discussions, some members shared that a part of the issue can be traced back to members finding service meetings challenging and unwelcoming. With the Service System Project currently underway, our hope is that there may be a few improvements to the way we do things that could help to address these obstacles.

Communication

Communication is another topic that seems to be of ongoing concern in our service efforts. In our sessions on this topic, we focused both on sharing some best practices for report-giving and on asking those who participated to share some of the challenges and successes they have experienced with communication in service.

Throughout our service system, we rely on trusted servants to be conduits of information, but it is a challenging task and there are currently few tools available to assist them. Again, with the Service System Project underway, we

anticipate some possibilities for change in the ways we operate. It may be that we are able to take some of the burden off of our delegates and representatives and find new ways to make information more readily available, especially online, to any members who want to access it. Trusted servants may not always know which information is most relevant to report, but perhaps with better use of technology we could reduce the need for them to do all of the reporting.

Regardless of what changes are made in the structures and processes of our service system, our trusted servants will always need to be able to communicate effectively with those they serve. Some of the new leadership-related tools we hope to develop over the course of the 2010–2012 cycle should help. Any resources we are able to produce, in conjunction with the skills of our trusted servants, may help to improve the level of communication throughout our fellowship.

Leadership

Leadership continues to be a focus and ongoing topic for us. It was first identified as an IDT for the 2004–2006 conference cycle, and after another cycle of discussion we know that there is still work to be done. The sessions we developed this cycle were focused around discussions about the principles of leadership that can be found in the traditions and concepts, to inspire discussions and encourage leadership cultivation at local levels. Many who facilitated these sessions found the sessions somewhat challenging, though they did appreciate the content of the sessions.

In the coming cycle, we hope to develop some materials for leadership training purposes. These tools and resources will be oriented toward helping RDs become more effective in their roles, including components on facilitation skills. By providing RDs and other local leaders with these tools and the training to make good use of them, we hope to continue to promote a thriving culture of leadership development in NA.

NAWS 2008-2010 Product Update

Arabic

- ◆ *Group Trusted Servants: Roles & Responsibilities*
- ◆ *Disruptive & Violent Behavior*

Brazilian

- ◆ *The Group Booklet, Revised*
- ◆ *Institutional Group Guide*

Croatian

- ◆ IP No. 1, 5, 7, 16, 19, & 22
- ◆ Group Reading (7-Card Set)

Danish

- ◆ IP No. 9 & 12
- ◆ *NA Groups & Medication (SP)*

English

- ◆ Sixth Edition Basic Text, Hard & Softcovers
- ◆ Sixth Edition Basic Text, Gift Edition
- ◆ Sixth Edition Basic Text, Pocket-Sized Softcover
- ◆ IP No. 13: *By Young Addicts, For Young Addicts*
- ◆ IP No. 27: *For the Parents or Guardians of Young People in NA*

- ◆ Basic Journal
- ◆ *An Introduction to NA Meetings, Revised (SP)*
- ◆ *Principles & Leadership in NA Service (SP)*
- ◆ Keychain Medallion Holders (Gold & Silver Finish)
- ◆ Necklace Medallion Holders (Gold & Silver Finish)
- ◆ Acrylic Medallion Holder (Basic)

Farsi

- ◆ *Miracles Happen: The Birth of NA in Words & Pictures*
- ◆ Keytags: Welcome – Multiple Years

Filipino

- ◆ IP No. 2, 6, 7, 11, 14, 16, & 23

French

- ◆ *Just for Today, Pocket-Sized Version*
- ◆ *Sponsorship*
- ◆ IP No. 13: *By Young Addicts, For Young Addicts*
- ◆ IP No. 27: *For the Parents or Guardians of Young People in NA*



2010 Conference Report

- ◆ Group Business Meeting (SP)
- ◆ Group Trusted Servants:
Roles & Responsibilities (SP)
- ◆ Disruptive & Violent Behavior (SP)
- ◆ NA Groups & Medication (SP)

German

- ◆ IP No. 26: *Accessibility for Those with Additional Needs*
- ◆ Twelve Concepts Poster

Greek

- ◆ IP No. 11: *Sponsorship*

Hebrew

- ◆ IP No. 13: *By Young Addicts, For Young Addicts*
- ◆ Disruptive & Violent Behavior (SP)

Hindi

- ◆ Basic Text

Hungarian

- ◆ IP No. 7, 11, 16, & 22

Indonesian

- ◆ IP No. 2, 8, & 16

Japanese

- ◆ *Just for Today*
- ◆ White Booklet

Kannada

- ◆ Keytags: Welcome – Multiple Years

Latvian

- ◆ IP No. 16: *For the Newcomer*

Lithuanian

- ◆ *The NA Step Working Guides*
- ◆ White Booklet
- ◆ *Twelve Concepts for NA Service*
- ◆ IP No. 10, 12, 17, 20, & 24
- ◆ *Group Treasurer's Workbook*
- ◆ *Group Trusted Servants: Roles & Responsibilities* (SP)
- ◆ *Disruptive & Violent Behavior* (SP)
- ◆ *Group Reading* (7-Card Set)

Maltese

- ◆ IP No. 1: *Who, What, How, & Why*

Marathi

- ◆ Keytags: Welcome – Multiple Years



Nepali

- ◆ IP No. 8 and 16
- ◆ Keytags: Welcome – Multiple Years

Norwegian

- ◆ *Sponsorship*
- ◆ White Booklet
- ◆ *Twelve Concepts for NA Service*
- ◆ *Behind the Walls*
- ◆ *In Times of Illness*
- ◆ *NA: A Resource in Your Community*
- ◆ IP No. 10, 15, 20, & 24
- ◆ IP No. 13: *By Young Addicts, For Young Addicts*
- ◆ IP No. 27: *For the Parents or Guardians of Young People in NA*
- ◆ *NA Groups & Medication (SP)*
- ◆ Poster Set (7)

Portuguese

- ◆ *An Introduction to NA Meetings (SP)*
- ◆ Twelve Concepts Poster

Punjabi

- ◆ Keytags: Welcome – Multiple Years

Russian

- ◆ *Just for Today*

- ◆ *The NA Step Working Guides*
- ◆ *Twelve Concepts for NA Service*
- ◆ *NA: A Resource in Your Community*
- ◆ IP No. 7: *Am I an Addict?*

Slovenian

- ◆ IP No. 1: *Who, What, How, & Why*

Spanish/Castilian

- ◆ IP No. 13: *By Young Addicts, For Young Addicts*
- ◆ IP No. 27: *For the Parents or Guardians of Young People in NA*
- ◆ *An Introduction to NA Meetings (SP)*
- ◆ *Group Business Meeting (SP)*
- ◆ *Group Trusted Servants: Roles & Responsibilities (SP)*
- ◆ *Disruptive & Violent Behavior (SP)*
- ◆ *NA Groups & Medication (SP)*
- ◆ Twelve Concepts Poster

Swedish

- ◆ *Just for Today*

Tamil

- ◆ Keytags: Welcome – Multiple Years



Status of Project Ideas Submitted

Submitted by	Idea Submitted	Decision
Service Material		
All ideas and material submitted for service and recovery material are kept on file. They are used both for ideas and as a resource if and when the topic is prioritized.		
Ricardo Juarez A	Narcotics Anonymous Internet manual or guide	Not a priority at this time, but we have information in the <i>PRHB</i> and will continue to encourage our discussions about our Traditions and the Internet.
George P	National video PSA campaign	With limited resources, we have encouraged local communities to share their PSAs with others, and we will discuss this at the WSC. Most PSAs drive viewers to a phone number, which should be local.
Recovery Literature and Related Ideas		
As stated above, all ideas for recovery literature are kept for future consideration.		
Vandy A	366 Meetings a Year: topical essay book similar to <i>JFT</i>	This idea will be captured in the Fellowship Literature Survey.
David T	NA Get Started Program booklet for first four weeks	Individual regions and areas have developed this kind of material for their own use, and we encourage the submitter to post in the local resource area of na.org.
Joseph T	IP for members aged 65 years and over	This idea will be captured in the Fellowship Literature Survey. We know there is a need.
Helge B	Traditions working guideline	This idea will be captured in the Fellowship Literature Survey.
Translation Related Ideas		
Jesus S	CS translation of the line-numbered Basic Text	The priority from the Spanish-speaking communities is currently to finalize the Sixth Edition Basic Text.
Existing Material in Alternative Formats or Technologies		
Email address only.	Audio <i>Just for Today</i>	Asking for a soothing voice to read <i>JFT</i> . With limited resources, this is not a priority at this time.
Emilio R	Twelve Concepts poster; include in current poster set	The Twelve Concept poster was added to the current set with no additional cost to purchaser.
Jason S	<i>Just for Today</i> via SMS text message	It was decided not to pursue the <i>JFT</i> text messaging service at this time since we have the email version already. We are researching phone apps for literature.
Jeff R	"Fillable" PDF input forms	We support the idea of this, but it will be limited based on available time and resources.
Jeff R	<i>It Works: How and Why</i> CD revision	The idea submitted actually refers to the sponsor's ability to comment in the <i>Step Working Guide</i> , which we do not plan to pursue at this time.
Michael B	Smart phone applications: NAWS meeting finder and daily literature	We are researching phone apps but do not plan to pursue the meeting finder for phones. Local websites have far more accurate information.
Miscellaneous		
Gilbert V	Chip and Keytag Stand	We will research this idea and forward to the Business Plan Workgroup who considers new products.
Bobby B Emilio R	10,000 days clean medallion Donation box placed at WSO entrance	Decision not to pursue at this time. We decided not to pursue but we do understand that many do not have credit cards in order to contribute via the web portal. If you are actually at the WSO, we accept all member contributions.
Vernon A	Welcome to NA cards	We have something similar already so we decided to send a sample of what we have in stock with an order form.

Regional Reports Data Overview and Summary

Regional Reports Data Overview

We received a record number of regional reports before the conference. There are more than 100 regions reporting here! Thank you so much everyone. And thank you as well for using our forms. This makes it much easier for us to compare and compile data, and it makes it easier for you, when reading through 106 regional reports, to find the information you're looking for quickly.

The information in this summary was taken directly from the regional reports submitted online and extracted from the reports submitted in formats other than the online form. Some of the numbers (such as area or regional convention attendance) are delegates' estimations. In addition, dollar amounts may not be completely accurate in every case because they may have been estimated or converted from other currencies. Because of these estimations and because data were not submitted by every region, this summary is simply meant to provide a cursory overview of what's occurring in many regions throughout the fellowship. Each entry should be considered with the qualification that it is a result of the data provided by the participating regions. We, at NAWS, have become accustomed to excluding Iran's figures when trying to determine averages because their phenomenon skews the figures. Please enjoy their report which is enclosed. We hope you find this information helpful and of interest.

Summary of Data from Regional Reports

Total number of regions submitting reports.....	106
Total number of seated regions submitting reports.....	100
Number of delegates who have attended a WSC before.....	77
Number of alternate delegates who have attended a WSC before.....	23
Number of areas according to reports submitted.....	957
Number of groups according to reports submitted.....	26,141
Number of groups not including Iran.....	22,173
Number of groups from the SAME regions according to NAWS database.....	23,968*
Meetings per week according to reports submitted.....	51,407
Number of meetings not including Iran.....	34,614
Number of meetings from the SAME regions according to NAWS database.....	36,725*
Number of H & I panels per week.....	5,915

* These figures also do not include Iran, which we purposefully do not keep in our database. The difference between the reported figures and the database figures remains an ongoing problem.

Contributions and Literature Distribution

Annual contributions from groups and areas to reporting regions in 2009.....	\$1,373,447.02
Total annual expenses for all reporting regions in 2009.....	\$2,035,632.82
Annual contributions from regions to NAWS in 2009.....	\$577,926.37

Regional Service Structure, Activities, and Growth

Number of regional service offices.....	42
Number of regions incorporated or with legal status as a part of regional structure.....	69
Regional corporations that paid taxes or duties.....	28
Regions with tax-exempt or duty-free status.....	62
Regions with insurance.....	46

Number of regions that currently participate in a zonal forum	103
Regions that have any type of helpline	69
Regions with areas that have their own helplines	77
Regions that have their own websites	101
Number of regions that have regional conventions	92*
Total number of regional convention attendees.....	83,889
Average number of regional convention attendees.....	922
Number of area conventions.....	250
Total number of area convention attendees.....	91,000
Average number of area convention attendees.....	371
Regions that participated in any public relations efforts	94
Regions that hosted IDT workshops or discussions	84
Number of regions that hosted <i>CAR</i> workshops	84
Regions who reported membership is growing.....	83
Regions who reported membership is staying the same	22
Regions who reported membership is decreasing.....	1

* Includes one event that is suspended for 2010, and five that are biennial events.

Many of these fellowshipwide numbers have remained close to what was reported in the 2008 *Conference Report*.

- The average number of meetings per region has decreased slightly from 342 in 2008 to 328. However, overall the number of meetings continues to increase.
- H&I panels per region increased with an average of 50 panels per region reported in 2008, and 56 reported in 2010.
- The total annual financial donations from groups and areas to regions in 2007 were reported as \$1,369,617 and \$1,373,447 in 2009. Because there were more regions reporting in 2010, this actually represents a decrease from an average of \$14,727 to \$12,957 per region. This is a 12% drop. Expenses decreased slightly from an average of \$19,619 per region in 2007 to \$19,204 in 2009.
- The number of area conventions held decreased significantly from 355 reported in 2008 to 250 in 2010, although the 2008 figure was a huge increase from the 2006 figure (89) so this decrease may represent a leveling out of some kind, or we may be seeing fluctuations according to the way we are reporting rather than the actual number of conventions. Many of the community reports referred to events such as camp-outs and unity days in addition to regular area conventions.
- Services like helplines and public relations continue to be provided at slightly higher levels than we saw at the last WSC with the amount of regions providing a helpline rising from 63% to 65%, and the figures for PR rising from 84% to 89%.
- For the first time we asked if regions had a regional website – 95% of regions replied that they have.

Regional Report Summary - WSC 2010

As our diversity grows, so does the range of experience we share in our reports to the WSC. Having said that, we also find that similarities in the challenges we face and the solutions we find outnumber our differences. What follows is an attempt to summarize some of the main themes from the regional reports. The bullet points are direct quotes from the reports and have not been edited.

Finances and Self-Support

Money was a major topic when we asked about solutions to the challenges we have faced. Discussing self-support, holding fund raisers, utilizing past trusted servants as advisors to ensure sound financial practices, and better money management were all mentioned as ways forward.

- ◆ Our region's greatest challenge was that of fundraising for our regional events. We had a great deal of discussion on this subject, and formed workgroups to research information and provide facts back to the service body. This method serves us well. We try not to bog down our service meetings with discussions about things that we don't have all of the information on. Instead, we refer the discussion to a workgroup for research, and a final recommendation.

We also saw improved financial situations in several regions, apparently largely due to more effective planning.

- ◆ We substantially reduced our phonline costs without compromising our service to the still suffering addict.
- ◆ Our RSO is financially solvent, well stocked and rarely has items on backorder.

Unsurprisingly finances were featured frequently as a discussion topic, whether it was the general issue of money matters (possibly as a response to the proposed self-support IPs), the decrease in donations, or the cost of service provision. We heard of specific concerns over WCNA losses, literature price increases, and the theft of funds from local events and service offices.

- ◆ Consistent mismanagement of capital and no accounting.
- ◆ Fund flow challenges and the hoarding and not passing of cash.
- ◆ Discussions about money, especially considering that we don't have our largest convention any more – the annual one – members don't register and we lose money that way.

We asked for regions to share their efforts to raise awareness of the importance of self-support. Many of the responses mentioned workshops at regional and area meetings and committees, events like conventions and learning days, and at home groups. Some were structured around the material in the *CAR*, while others had the broader focus of fund flow and the Seventh Tradition. Both RDs and RCMs were involved in facilitating these workshops.

- ◆ Through discussions of the new IPs being voted on in the 2010 *CAR*, as well as discussion about trying to balance fellowship donations against the profits achieved through literature sales, at our RSC.
- ◆ Encouraged our groups to hold speaker meetings about Seventh Tradition.
- ◆ An Ad Hoc committee was adopted to assess the best means to raise awareness of accountability and fund flow process. A flyer was developed, distributed, and moderately increased funds donated.
- ◆ The RD & RDA facilitated a workshop at the UK Convention entitled "Thank You NA" and also trained the RCMs to facilitate the workshop at Area level.
- ◆ We have had discussions concerning the funding of Trusted Servants. We are encouraging Areas to adopt a donation policy similar to the one we use at the WRSC, which is to pass along 10% of all donations plus anything over operating expenses on to the service structure.

Most Mentioned Discussion Topic

We also saw the return of one of our most talked about topics from the 2008 reports, namely the difficulty in finding enough trusted servants. This is probably the single most frequently mentioned discussion topic from the reports.

- ◆ Attracting NA members to become (and remain) actively involved in service work.
- ◆ There has been more interest in leadership, due to the lack of trusted servants in the service structure.

Human Resources

We also heard a lot about finding new ways to use our most precious resource – ourselves. Communities have invited past trusted servants to become re-involved in service, sometimes in advisory positions and sometimes to revitalize dormant service committees. We also saw ideas about better selection processes for trusted servants and better training for them.

- ◆ Some solutions have been to recruit long-term members with previous service experience to balance the knowledge level within a committee.
- ◆ We're trying two new approaches at the regional level. One is a commitment to team building and team culture within the administrative committee, wherein we are trying harder to be each other's eyes and ears and to support each other. We've been doing some team building exercises in separate dedicated admin meetings for this purpose. The other innovation is our Regional Nominations Panel. Although approved last year, this is the first actual run with the panel and they are off to an energetic start. We are hoping they will help us meet our goal of filling all regional positions in 2010.

Planning

Planning our service provision is increasingly being used to both provide better focus for service delivery and to use resources more effectively.

- ◆ Areas are holding the area planning tool with the delegates.
- ◆ We have developed clear communication channels through email distribution lists, our new website, and by designating points of responsibility for individual tasks.

Communication

Once again communication featured strongly with several innovative ideas offered as improvements.

- ◆ We created what we are currently calling a communications subcommittee. Overall the communications subcommittee has been successful enabling our region to accomplish the following:
 - Launching of new web site a little over a year ago (www.namontana.com)
 - Completing work group budgets for calendar year 2010 in 2009
 - Utilizing follow up lists and web site to stay in communication between meetings
 - Creation and use of trusted servant tracking forms (still a work in progress)
- ◆ We have a great open forum and then an opportunity for just the RCMs to gather and discuss pending motions.
- ◆ Creating a sharing platform (via tele-conference) to facilitate communication between the areas and area sub-committees.

Public Relations

The successes mentioned most often were in the areas of public relations and fellowship events. PR success ranged from increased visibility to participation in professional events to interacting with

government officials. There are numerous examples of not only outwardly successful PR efforts, but also an increase in participation and enthusiasm for service work as a result of these successes.

- ◆ Over the past 18 months or so we have been trying the use of Google Ad Words to assist addicts looking for help getting clean to find the NZ NA web site. This service has been extremely successful with a total of 40,897 views, with 560 people clicking through to our site in the last year at an average cost of \$0.69 per click. Total cost \$389.08 over 16 months. Compared to some of our other Public Relations approaches this is extremely good value and generates a lot of queries from a wide range of professionals, traveling members, family members and addicts seeking recovery.
- ◆ Our web-site committee has developed a new meeting list search that includes a mapping device that we are sharing with many other areas and regions.
- ◆ PR also met with the D&A counselors of the Royal Australian Navy to introduce them to NA.
- ◆ Visiting Mr. President and other top officials of Iran.
- ◆ At our last group assembly, there were an improvised meeting with the regional and areas PR coordinators. It was truly inspirational and gave areas the courage and energy to form PR committees which now has done so much work and reached so many people!

As a fellowship we seem to be increasingly active in public relations. The regional reports contain news of five year plans, placing Basic Texts in libraries, and member training efforts, to name a few of the many ways we carry our message.

The type of events reported as public relations efforts range from cooperating with NAWS at international addiction conferences to local community events. There appear to be numerous instances of PR committees interacting directly with addiction professionals, police and correctional bodies, and government departments. Many reports present these as opportunities to improve our image as a viable recovery resource as well the chance to correct misconceptions about NA.

Some regions also report an internal restructuring of PR efforts as they move to a project based system, although it was mentioned that effective service provision requires an ongoing commitment to maintain a PR infrastructure in order to facilitate the project work. Another highlight is the cooperation between regional and area committees to supply material and human resources, and help plan PR efforts.

- ◆ Our region participates in a couple of different judicial conferences annually. We have also been working with the director of state detention centers to provide services and literature for their inmates.
- ◆ We [Australia] produced a multilingual poster for PR. Produced the 1st IP for our Indigenous Members.
- ◆ Provision of a tasteful, consistent display board for use at NA or community events – shipped upon request at no cost to Areas (paid through RSC PR budget).
- ◆ We had a PI Carnival in 2009 targeted to the public in the streets and we did it in one of the most congested areas of the city. We carried NA banners offering NA as an alternative and solution to problems with drugs and we had coverage in one of the local TV channels through a member who helped us to get an invitation from the TV station and we respected and followed our 12 traditions in regards to doing this type of the activity.
- ◆ In September 2009 we attended the 2nd annual Recovery Awareness Fair. This went well and some people were glad to see that we come back, a comment was made that they hope we continue to show up at the conference so that we may be viewed as a credible fellowship.
- ◆ Our region has held a series of encounters with the Department of Antidrug Policy, which is part of the Council of Ministers here in Italy, with notable interest on the part of the Government, to change current therapy at religious centers.
- ◆ PSA-TV. We [Metro-Detroit] are developing new PSAs along with Michigan Region and MZF.

- ◆ All of the events that were attended in 2009 are already ready to be plugged into a 2010 calendar. Under each listing of the calendar is also the expected attendance, the estimated number of literature that will be needed, and how many people we communicated with (either directly through a conversation, or indirectly through the distribution of literature or meeting lists).
- ◆ We found several attendees held misconceptions and stereotypes about NA that we were able to effectively dispel by demonstrating the global nature and diversity of our fellowship. The Sixth Edition Basic Text, the new Youth and Parent/Guardian IPs, the service pamphlet, *An Introduction to NA meetings* and some facts about our global development opened a lot of eyes.
- ◆ The biggest area of focus for the Areas right now is building sustainable, cooperative relationships with different entities. For example, relationships with school districts, county agencies, city municipalities, recovery task force, and so on. The beautiful thing is that most of the areas that have taken on this endeavor have targeted their audience and inventoried their resources before establishing contact with these entities.
The biggest struggles that PI/PR has within our region are experienced service members not wanting to embrace change, individuals representing NA in a rogue fashion, and the under-utilization of the PCR PI subcommittee.
- ◆ A graffiti wall was painted with a strong recovery message on Mandela Day. Poster runs are becoming the order of the day, where a particular area around a home group gets plastered with recovery posters with details of how to get hold of us. These have been translated into quite a few of the indigenous population languages.

NA Events

Many reports refer to successful regional conventions, campouts, and gatherings in previously underserved areas. Not only were these events financially successful, but there are also several examples of them being better supported by trusted servants. There also seem to be many successful service events and workshops at all levels, whether regional, area, or group.

- ◆ We were able to hold a very successful Regional Assembly, where we reviewed the *CAR* Motions and workshopped the CAT Material.
- ◆ A Regional event of 30 years of NA in Ireland was celebrated and enjoyed.
- ◆ Our region's successes include the growth of our regional convention, Fun In The Sun, and our regional spiritual retreat, Surrender on the Mountain. Both of these events have grown to the point of needing larger facilities.

Not only are we holding successful events but we are also seeing increased growth and participation in service in many communities.

- ◆ I believe we have much better communication from the region to the areas and from the areas to the groups. It has helped spark interest in service and more people are getting involved.
- ◆ We've had between at least 50 and upwards to 90 in attendance at our Saturday sessions. Our Human Resource Panel has over 200 updated pool forms.
- ◆ The Mid Atlantic Region has experienced a growth, with new areas, more members, and more freedom.

Services

Finding new ways to work together and improve the effectiveness of our service is listed as a success in many reports. Consensus, training and planning were all mentioned several times.

- ◆ The region is not falling back on the warm body. We are starting to match person to task and mentoring.

- ◆ We have begun to change how we conduct RSCs – we now focus on training and encourage RCMs to go back and train GSRs.
- ◆ We created a strategic plan for 2009-2012.

Some regions also shared their successes in helping with fellowship development in other communities.

- ◆ We established and keep contact with the groups of Angola and Cabo Verde in Africa. These countries are Portuguese speakers.
- ◆ We also donated literature to Panama and Peru since the last conference.
- ◆ We helped our friends in Siberia to organize their own region.

Translations

Translating literature represents a major expenditure of resources for many communities and is listed several times as a success from the last conference cycle.

- ◆ We have translated the little white book to Upick.
- ◆ We have translated *It Works: How and Why* to Finnish.
- ◆ We are about to receive the first major language Basic Text in Hindi.
- ◆ IP-1, IP-7, IP-8, IP-16, IP-22 and all keytags were translated in Nepali.
- ◆ We now have both the Basic text and *It Works: How and Why* and *Sponsorship* in Norwegian. The *Just for today* is almost ready. We also have all of the IPs in Norwegian. Step Four Guide and White Booklet are ready.
- ◆ The Regions highlight would be LTC accomplishments of literature that was approved & published such as IP 1, 6, 22, 16, 14, 11, 7, Filipino Group Meeting Cards, Filipino Wallet Meeting Cards, Filipino Little White Booklet and not the least keytags.

Decision Making

The subject of consensus-based decision making came up often as several regions appear to be moving towards adopting this process. We also heard from regions who are reforming their structures or reexamining their policies and procedures in order to more effectively carry the message.

- ◆ Our service structure: we have been trying to find ways to make our work easier by phone conferences, workgroups etc.
- ◆ Regional business in more of a discussion based, consensus format.

Conventions and literature also featured frequently. Convention discussions involved existing regional events, forming new multi-regional events, and the registration procedures at WCNA. Literature discussions were about specific projects like Living Clean, the literature creation process, and the translation process.

Issue Discussion Topics

Over 80% of reporting regions described some form of Issue Discussion Topic workshops during the conference cycle. Workshops happened at a variety of venues including service assemblies, conventions, speaker meetings, and regular service committee meetings. Reported attendance ranged from 10 members to 125, with the topic mentioned most often being Leadership, and Communication coming in a close second. We also heard of several topics from previous cycles continuing to be discussed such as Building Strong Homegroups and Service Structure.

- ◆ We had 15-20 attendees at the Regional workshops. It went over really well. The members liked the focus and the break from the business of the day.
- ◆ We held a few workshops on the IDTs but with little participation or support. I get the sense that addicts don't wish to participate in matters not directly affecting their personal recovery.

- ◆ Held workshops in First Tradition, Roles and Responsibilities of group service members, Fifth Tradition, Seventh Tradition, Building strong home groups, Public Relation effort, Facilitation skills and Newcomer Orientation with average 20-30 members in each workshop.
- ◆ As of this writing, we've held our first combined *CAR* and "NA 101" assembly in San Francisco, the NA 101 track covered Communications and Building Strong home groups with about 35 in attendance. We will hold another *CAR* and NA101 assembly in Marysville, CA in March. We will also do our second "Living Clean" workshop there. We will be doing some of the IDTs again at the Northern California Convention in Santa Clara in April.
- ◆ We have found that having a workshop in each area, discussing things that are important to the local fellowship and having the local fellowship help select the topic and format for the day helps to build our relationship with the area, although it has been a struggle to get members interested.
- ◆ We give RCMs templates and support to hold those workshops at the area level. Some of our areas hold workshops between 30 minutes to an hour at each of their ASC meeting.

Issues Delegates Would Like to Talk About at WSC 2010

Asking if there was anything in particular delegates wanted to discuss generated a long and diverse list. The following were the most frequent answers.

The broad topic of literature was mentioned many times with comments focusing on the literature creation process, current projects, ideas for new projects, and translations.

- ◆ How to increase engagement of the fellowship in the all of the various literature processes without the need to increase the review and input time frames.
- ◆ How many people does it take to get a project started i.e. Literature projects? How do you determine what to put into production?

The most frequently mentioned specific project was a traditions working guide with four mentions. Some communities also mentioned translating project and service material into their languages, as well as the specifics of the Spanish translation process as topics they wanted to discuss.

- ◆ That we receive all project information in our own language so when we discuss them in the WSC we know what they are about and we can have the right vision when we vote.

The Service System Project and WSC Seating was another major topic. In addition we also saw a lot of reports referring to the wider issue of the system, hoping to discuss ways to improve our service delivery.

- ◆ How do we give group members a sense of ownership of NA at an Area, Regional and World level?
- ◆ How can we bring the older members that don't want to change back into the fellowship, so we can work together not against one another?

As a crucial element of our service system communication was also mentioned, both as a broad topic, and specifically about the flow of information between NAWS and other service bodies.

- ◆ Bring up discussion throughout the fellowship without it having to be submitted as a *CAR* motion.
- ◆ How do we strengthen communication between, the World, Region, Area and Groups?

The processes of the WSC itself were also featured, as were NAWS financial processes.

- ◆ Discuss how to get things done without hijacking the conference with unnecessary and seemingly frivolous motions.

- ◆ Questions about nomination process of WB members: We, in our region have had a stumbling block several times when it comes to regional endorsements- as it seems like a popularity thing and we have had a hard time around it.
- ◆ Re-evaluate who is getting *The NA Way* in hard copy and make a plan to double check data base for non-recipients and double recipients- a cost savings measure which may save a lot of money.

Topics that have not already been mentioned elsewhere in this summary included internet anonymity and court cards.

- ◆ Perhaps some literature about how to address issues inside and outside the fellowship, e.g. Twitter, Facebook and the like.
- ◆ I am always interested in how other Regions have worked with their Court system.

Delegates' Experience

When we asked what has worked well and what challenges delegates have experienced, we received many different answers. Delegates talked of the challenges and rewards of service as they struggled with the communication process and how to involve others in service, while also receiving the gifts that come with selfless service in NA. The importance of working as a delegate team was mentioned more than once, as was the need to connect with the local fellowship.

- ◆ What has worked well for me is reaching out for guidance from more experienced members in our fellowship, from other Regions, the Southeastern Zone, and the World Board. When in doubt, ask questions!
- ◆ Having the RD and RDA work as a team. To that end, having all service communications directed to the RD also include the RDA with these correspondents which assists in effecting information, trust and an atmosphere of transparency.

Finding new ways to serve, such as workshops and internet technology, has worked well for many delegates.

- ◆ Personally and for someone my age I've had to subdue myself to the efficiency of technological tools as an efficient means of communication.
- ◆ New members are now used to have a workshop and small group discussion when they attend a service meeting. The challenge is still to get people with more experience to take part in this different way of doing service and conducting business in our meetings. Patience and recognition of the experience of those members has been the key so far.

It seems that many delegates see a main part of their role as connecting the members in their regions to the global fellowship.

- ◆ Helping members see beyond their own group's welfare to "our common welfare" in worldwide terms, encouraging NA members in the region to think beyond the "old" way of providing services these have been and continue to be our challenges.
- ◆ The Regional Delegate is the link between NAWS and the regions, although challenging the position has help me improve the relationship with my higher power, the need for sponsorship, and the need for living the steps in my life.

Addenda to the HRP Report

Nomination Information

WSC 2010 Regional Nomination Form

World Pool Information Form

Current Service Information

Candidate Questions and Statements

WSC 2010 NOMINATION INFORMATION

Dear NA Member,

Before you complete the attached forms (World Pool Information Form, Candidate Questions & Statements, and Current Service History), we would like to let you know a little more about service at the world level.

The position for which you may be nominated will require that you make a commitment of at least two years, with the possibility that your commitment could last for up to six years. This means that you may be asked to make a considerable investment of your time. You may be asked to travel and spend time away from your family, your job, and your home. This can mean as much as one weekend every month away from home, and also the week of the conference. You may also be required to spend some of your personal funds in order to fulfill your responsibilities. Certainly you will have work to do at home in your spare time, such as reading or writing reports and discussing the plans and objectives of your work with other members. In addition, you may be asked to participate in conference telephone calls that may last several hours.

In order to provide our fellowship with the very best level of service possible, we ask that you carefully consider the responsibilities that go with the elected position for which you may be nominated. You may wish to consult your employer, your family, and/or your sponsor. Talking with members who have served at the world level may give you additional insights into the commitment involved. Service on this level has many rewards and may have a profound effect on your life and personal recovery. However, it does not come without hard work, long hours, dedication, and personal sacrifice.

The World Pool Information Form is for all nominations. The positions that are available at WSC 2010 for nomination and election are: two positions on the Human Resource Panel, two positions for the WSC Cofacilitator, and nine positions for the World Board. More information about these positions will be available in each nomination packet. The HRP will submit nominations for World Board members, the Human Resource Panel, and WSC Cofacilitators.

For regional nominations, regional nomination packets are reproduced and distributed to all conference participants prior to elections. In order to facilitate this process, please ensure that you use the forms provided and do not substitute another format. This is the only format that will be included in the package that is distributed to conference participants.

Regional nomination packets are available at the staff table.

WSC 2010 REGIONAL NOMINATION FORM

NOMINEE: (print) _____

NOMINATED FOR (position): _____

NOMINATED BY: (print) _____

SECONDED BY: (print) _____

SIGNATURE OF MAKER _____

SIGNATURE OF SECOND _____

SIGNATURE OF NOMINEE: _____

(SIGNATURE OF NOMINEE SIGNALS ACCEPTANCE OF THE NOMINATION)

World Pool Information Form

Thank you for your interest in entering the World Pool. Please provide us with the following information.
If at some point you are considered for service, you may be asked for additional information.

Please type or print legibly and return to:
Human Resource Panel, NA World Services, Inc., 19737 Nordhoff Place, Chatsworth, CA 91311 USA,
or Fax to: (818) 700-0700.

Today's Date:

Month _____ Day _____ Year _____

Is this your: First Submission or Update

General Service Interest - Mark your preference based on your interest, skills, and background. You may choose one or both options. Those selecting only NA World Service Projects will not be considered for HRP nominations to the World Service Conference (WSC).

World Board, Human Resource Panel, or WSC Cofacilitator

NA World Service Projects

Contact Information

Name: _____ Clean Date: _____ / _____ / _____
Month Day Year

Address: _____

City: _____ State/Province: _____

Postal/Zip Code: _____ Country: _____

Home Phone: _____ Fax: _____

Email Address: _____

Your Region: _____

Relevant Education, Occupation, and Life Experiences - Please provide information regarding any relevant educational background, occupational skills, or life experiences.

Education:
Occupation:
Life Experience:

Language - For each language, please indicate your skill level as FLUENT, AVERAGE, or MINIMUM by marking the appropriate boxes. Include all languages that apply.

Language	This is my 1 st Language	Can Write	Can Read	Can Speak
	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Fluent <input type="checkbox"/> Average <input type="checkbox"/> Minimum	<input type="checkbox"/> Fluent <input type="checkbox"/> Average <input type="checkbox"/> Minimum	<input type="checkbox"/> Fluent <input type="checkbox"/> Average <input type="checkbox"/> Minimum
	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Fluent <input type="checkbox"/> Average <input type="checkbox"/> Minimum	<input type="checkbox"/> Fluent <input type="checkbox"/> Average <input type="checkbox"/> Minimum	<input type="checkbox"/> Fluent <input type="checkbox"/> Average <input type="checkbox"/> Minimum
	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Fluent <input type="checkbox"/> Average <input type="checkbox"/> Minimum	<input type="checkbox"/> Fluent <input type="checkbox"/> Average <input type="checkbox"/> Minimum	<input type="checkbox"/> Fluent <input type="checkbox"/> Average <input type="checkbox"/> Minimum

Service History - Please write the total number of years of service at each level of service in the “Total Years Served” box below. Please check mark the boxes next to the positions served.

World Service		Zonal Service		Area/Regional Service	
	Total Years Served		Total Years Served		Total Years Served
Experience at that level: (Check all boxes that apply)		Experience at that level: (Check all boxes that apply)		Experience at that level: (Check all boxes that apply)	
	Ad Hoc/Focus Group/Workgroup		Fellowship Development		ASC/RSC Admin
	Human Resource Panel		Other Zonal Service		Events/Activities
	NAWS Development Travel		Translations		Fellowship Development
	NAWS Public Relations Resource		Website		Group Service Representative
	Pre-1998 WSC Committees or Boards		Zonal Forum Admin		Hospitals & Institutions
	Regional Delegate/ Alternate Delegate	Convention / Corporation / Service Office			Literature
	Special Worker		Total Years Served		Outreach
	World Board	Experience at that level: (Check all boxes that apply)			Phone/Helpline
	WSC Cofacilitator		Board of Directors (BOD)		Public Information
			Committee Member		Public Relations
			Executive Committee		Policy
			Special Worker		Regional Committee Member
			Volunteer		Translations
					Website

Service Preferences - Please list the top two most fulfilling service positions/responsibilities from above.

Service Position / Responsibility:
Why was it fulfilling?
Service Position / Responsibility:
Why was it fulfilling?

Current Service Information

This form can also be completed online at <http://portaltools.na.org/portaltools/login.cfm>

Please select current or recent service position(s) from the list below that you have held *within the past seven (7) years* and write the position(s) in the boxes provided. Please include the month and year in which you served and the length of service.

Current/Recent Service Position(s)

Position	From: Month/Year	To: Month/Year	Length of Service

Convention/Corporation/Service Office – Board of Directors
 Convention/Corporation/Service Office – Committee Member
 Convention/Corporation/Service Office – Executive Committee
 Convention/Corporation/Service Office – Special Worker
 Convention/Corporation/Service Office – Volunteer

Zonal Service – Fellowship Development
 Zonal Service – Other Zonal Service
 Zonal Service – Translations
 Zonal Service – Website
 Zonal Service – Zonal Forum Admin

Area/Regional Service – ASC/RSC Admin
 Area/Regional Service – Events/Activities
 Area/Regional Service – Fellowship Development
 Area/Regional Service – Group Service Representative
 Area/Regional Service – Hospitals & Institutions
 Area/Regional Service – Literature
 Area/Regional Service – Outreach
 Area/Regional Service – Phone/Helpline
 Area/Regional Service – Public Information
 Area/Regional Service – Public Relations
 Area/Regional Service – Policy
 Area/Regional Service – Regional Committee Member
 Area/Regional Service – Translations
 Area/Regional Service – Website

World Service – Ad/Hoc/Focus Group/Work Group
 World Service – Human Resource Panel
 World Service – NAWS Development Travel
 World Service – NAWS Public Relations Resource
 World Service – Pre-1998 WSC Committees/Boards
 World Service – Regional Delegate/Alternate Delegate
 World Service – Special Worker
 World Service – World Board
 World Service – WSC Cofacilitator

If you require more space to complete your answers, please include additional sheets of paper.

Candidate Questions and Statements

This form can also be completed online at <http://WebData.NA.org/WorldPool/Profile.aspx>

In order to be considered for an NA World Services trusted servant's position, please reply to the following questions and statements:

- If you would like to be considered for the World Board or Human Resource Panel, please answer 1 through 10.
- If you would like to be considered for the Cofacilitator position, please answer 5 through 10.

World Board/Human Resource Panel

1. NAWS utilizes strategic planning as a foundation for our work. Describe your experience with strategic planning. _____

2. An important aspect of service work is problemsolving. Please talk about a situation that required you to be a problemsolver, include references to your thought process, resources employed, the outcome, and what you learned from the experience. _____

3. Time management is very important as a NAWS trusted servant. Describe how you have used time management skills to meet the demands and deadlines of multiple commitments that all require a substantial dedication of your time to complete. _____

4. Give an example of how you brought or bring creativity to your service work.

World Board/Human Resource Panel/Cofacilitator

5. Why do you want to be a World Board member, HRP member, or WSC Cofacilitator?

Please answer specific to the position you would like to be nominated for. _____

6. Effective team interactions are very important to successful NAWS efforts. Tell us about an unsuccessful team experience in service. What, if anything, could you have done differently to improve that experience? _____

7. At times, NAWS trusted servants are required to act as facilitators. Please describe your experience in facilitating a large group. What challenges did you face? What would you do differently? _____

The World Service Conference identifies personal recovery as a critical component to being a successful NAWS trusted servant. With that in mind, please reply to the following personal recovery-oriented questions:

8. Do you attend NA meetings on a regular basis? (Please identify what you consider “regular basis”) If no, please elaborate. _____

9. Do you have an NA sponsor? If no, please elaborate. _____

10. Have you worked all Twelve Steps? If no, please elaborate. _____

If you require more space to complete your answers, please include additional sheets of paper.

Regional and Zonal Reports

A

ABCD
Alabama/Northwest Florida
Alaska
Al-Sask
Aotearoa New Zealand
Arkansas
Australia

B

Baja Son
Brazil
British Columbia
Buckeye

C

California Mid-State
Canada Atlantic
Carolina
Central Atlantic
Central California
Chesapeake and Potomac
Chicagoland
Chile
Colombia
Colorado
Connecticut

D

Denmark

E

Eastern Pennsylvania
Egypt
El Salvador

F

Finland
Florida
France
Free State

G

Georgia
Germanspeaking
Grande Sao Paulo
Greater Illinois
Greater New York
Greater Philadelphia
Greece
Guatemala

H

Hawaii
HOW Brazil

I

Indian (SIRSCONA)
Indiana
Iowa
Iran
Ireland
Israel
Italy

J

Japan

K

Kentuckiana

L

Lithuania
Lone Star
Louisiana

M

Metro Detroit
Michigan
Mid-America
Mid-Atlantic
Minnesota
Montana
Mountain Valley
Mountaineer

N

Nebraska
Nepal
New England
New Jersey
Nicaragua
North Carolina
Northern California
Northern New England
Northern New Jersey
Norway

O

Ohio
OK
Ontario

P

Pacific Cascade
Panama
Peru
Philippines
Poland
Portugal

Q

Quebec

R

Region 51
Region del Coquí
Rio Grande

S

San Diego/Imperial Counties
Show Me
Sierra Sage
South Africa
South Brazil
South Dakota
South Florida
Southern California
Southern Idaho
Spain
Sweden

T

Tejas Bluebonnet
Tri-State

U

UK
Upper Midwest
Upper Rocky Mountain
Uruguay

V

Venezuela
Volunteer

W

Washington/Northern Idaho
Western New York
Western Russia
Wisconsin

Zonal Forum

Autonomy Zonal Forum
European Delegates Meeting
North East Zonal Forum

Facts about ABCD Region

Regional Delegate	<i>Elliot</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Patricia F.</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>3</i>
How many groups are in the region?	<i>90</i>
How many meetings take place each week in the region?	<i>107</i>
How many H&I panels take place each week in the region?	<i>26</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	
Total annual expenses for your region in 2009?	
Total amount of money contributed by the region to NAWS in 2009?.....	
	<i>\$2027 \$1586 Region \$441 Areas</i>
Where do you purchase your literature?	<i>NAWS</i>
How much literature does the region distribute to H&I annually?	<i>Approx \$5000.00</i>
How much literature do you use in PR efforts?	<i>Approx \$200 - \$300</i>
Describe efforts your region has made to raise awareness of the importance of self support.	
	<i>We workshopped the topic at Region and We discussed the Importance of Area Donations to NAWS & the need to break the \$1 barrier at the group Level.</i>

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>North East Zonal Forum</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>600 - 700</i>
Do any areas in your region hold conventions?.....	<i>No</i>
How many per year?	
What is the average attendance at each?	
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>No</i>
What is the type of legal registration?	
Did your regional corporation have to pay any taxes or duties last year?	<i>Yes</i>
Do you have tax-exempt or duty-free status?	<i>No</i>
Is your region insured?	<i>No</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	
Has your region participated in any public relations efforts?	<i>Yes</i>
Please describe these PR efforts and/or your experience with them.	
	<i>NY State Probation Officers Conference.</i>
	<i>Albany Psychiatric Center</i>
Does the region have any type of NA phonenumber or a helpline?	<i>Yes</i>

Please describe your phonenumber/helpline efforts.

We have a system which gives out meeting Information by "Press 1 for Sunday Press 2 for Monday " etc. and links to a beeper to speak to a Helpline Volunteer.

Do all areas have their own phonenumber or helpline? No

Please describe your area phonenumber/helpline experience.

Do you have a regional website? Yes

Do you keep your meeting information updated here?..... Yes

Has your region hosted CAR workshops? Yes

Did you workshop the topics for discussion in addition to the motions?

We Piggyback our CAR Workshops after the Area Meetings, and we had a Regional Assembly, Where we Workshopped the CAR & CAT

Please describe your efforts such as number of workshops and average attendance.

Too Early to answer this question as Our Area workshops take Place in February and March

How does your region reach a conscience about WSC matters?

We count Group votes on the CAR Motions, and we discuss other WSC matters at the Area Meetings

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?..... Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

There have been several Issues which we've discussed. Several Areas had discussed Drug Replacement Therapy. Recently we have been seriously discussing the topic of getting insurance for the groups in the Region.

Please describe some solutions to challenges your region has faced since WSC 2008.

Please describe some highlights or successes your region has experienced since WSC 2008.

We were able to Hold a Very Successful Regional Assembly, where we Reviewed the CAR Motions and Workshopped the CAT Material.

Our smallest Area (Southern Adirondack Mountain Miracles Area)has experienced explosive growth, becoming a very active participant at Region and reaching out and helping neighboring Areas in their service efforts.

What additional information would you like to share with other conference participants?

Conference Input

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Reaching Out and attending as many Area Meetings as Possible, has helped me Get a better understanding of the group conscience of the Region.

Facts about Alabama Northwest Florida Region

Regional Delegate	<i>Jason K Wells</i>
Have you attended a WSC before?.....	<i>No</i>
Alternate Delegate	<i>Mark Williams</i>
Have you attended a WSC before?.....	<i>Yes</i>
How many areas are in the region?.....	<i>11</i>
How many groups are in the region?	<i>131</i>
How many meetings take place each week in the region?	<i>485</i>
How many H&I panels take place each week in the region?	<i>30</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>11622.62</i>
Total annual expenses for your region in 2009?	<i>9238.23</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>3323.14</i>
Where do you purchase your literature?	<i>Florida Regional Service Office</i>
How much literature does the region distribute to H&I annually?	<i>250</i>
How much literature do you use in PR efforts?	<i>100</i>

Describe efforts your region has made to raise awareness of the importance of self support.

Through discussions of the new IP's being voted on in the 2010 CAR, as well as discussion about trying to balance fellowship donations against the profits achieved through literature sales, at our RSC.

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>Southeastern Zonal Forum</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>700 +</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>4</i>
What is the average attendance at each?	<i>200 +</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>No</i>
What is the type of legal registration?	
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>No</i>

Is your region insured?

Has your region held discussions about any of the IDTs over the past conference cycle?.....

Please describe: topics covered, number of workshops, average attendance, etc.

We have covered all of the last conference cycle's issue discussion topics. We have had a total of 8+ workshops relating to these, and have modified them to use in other ways.

Usually, attendance ranges from 10-50 people.

Has your region participated in any public relations efforts?

Please describe these PR efforts and/or your experience with them.

Our region participates in a couple of different judicial conferences annually. We have also been working with the director of state detention centers to provide services and literature for their inmates.

Does the region have any type of NA phonenumber or a helpline?Yes

Please describe your phonenumber/helpline efforts.

We maintain a phonenumber/forwarding service for use by all of the Areas within our Region. The Areas can setup a phonenumber through our service, or use our service to forward to their own phonenumber.

Do all areas have their own phonenumber or helpline?Yes

Please describe your area phonenumber/helpline experience.

Our newest phonenumber system is an excellent, low-cost option that allows us to serve our members needs in a variety of ways.

Do you have a regional website?Yes

Do you keep your meeting information updated here?.....Yes

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions?
Yes, we discussed all parts of the CAR thoroughly. We had a great deal of discussion about our current literature development process, finances within the fellowship, and our service system.

Please describe your efforts such as number of workshops and average attendance.

We have provided a total of 3 CAR related workshops in our Region, and have had attendances of 2, 15, and 70.

How does your region reach a conscience about WSC matters?

The information is disseminated through the RCM's to each Area, and through the GSR's to each homegroup. Each homegroup votes on the information in the CAR and provides input on the CAT (if they desire). The conscience of each Group is returned to each Area, and the conscience of each Area is returned to the Region.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?.....Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Consensus Based Decision Making

Please describe some solutions to challenges your region has faced since WSC 2008.

Our region's greatest challenge was that of fundraising for our regional events. We had a great deal of discussion on this subject, and formed workgroups to research information and provide facts back to the service body. This method serves us well. We try not to bog down our service meetings with discussions about things that we don't have all of the information on. Instead, we refer the discussion to a workgroup for research, and a final recommendation. This has been a very beneficial process for us.

Please describe some highlights or successes your region has experienced since WSC 2008.

Our region's successes include the growth of our regional convention, Fun In The Sun, and our regional spiritual retreat, Surrender on the Mountain. Both of these events have grown to the point of needing larger facilities. We now have an entire hotel to our selves for the regional convention, and have added the use of the lodge at our spiritual retreat. Also, we have successfully transitioned to Consensus Based Decision Making at the regional level, and many of our areas and homegroups use it as well. It has proven to be a far more spiritual way of doing service and conducting business.

What additional information would you like to share with other conference participants?

Consensus Based Decision Making is an excellent tool to facilitate the will of our higher power, and has served our Region, Areas, and Homegroups well.

Conference Input

Is there anything in particular you want to discuss at the conference?

The Service System Project

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

I have only been the Regional Delegate for a few weeks, and have been challenged by preparing for the WSC. However, what has worked well for me is reaching out for guidance from more experienced members in our fellowship, from other Regions, the Southeastern Zone, and the World Board. When in doubt, ask questions!

Facts about Alaska Region

Regional Delegate	<i>Anthony Lawrence</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Robert</i>
Have you attended a WSC before?.....	<i>Yes</i>
How many areas are in the region?.....	<i>4</i>
How many groups are in the region?	<i>45</i>
How many meetings take place each week in the region?	<i>62</i>
How many H&I panels take place each week in the region?	<i>8</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>273.65</i>
Total annual expenses for your region in 2009?	<i>6,198.72</i>
Total amount of money contributed by the region to NAWs in 2009?.....	<i>200</i>
Where do you purchase your literature?	<i>NA world service</i>
How much literature does the region distribute to H&I annually?	<i>995</i>
How much literature do you use in PR efforts?	<i>2500</i>
Describe efforts your region has made to raise awareness of the importance of self support.	

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>Western Zonal</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>500</i>
Do any areas in your region hold conventions?.....	<i>No</i>
How many per year?	
What is the average attendance at each?	
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>No</i>
What is the type of legal registration?	
Did your regional corporation have to pay any taxes or duties last year?	<i>Yes</i>
Do you have tax-exempt or duty-free status?	<i>No</i>
Is your region insured?	<i>No</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	
Has your region participated in any public relations efforts?	<i>Yes</i>
Please describe these PR efforts and/or your experience with them.	

School of addictions

Does the region have any type of NA phonenumber or a helpline?	<i>Yes</i>
Please describe your phonenumber/helpline efforts.	

Regional Schedule; Regional phonenumber; Regional webpage

Do all areas have their own phonenumber or helpline?	<i>Yes</i>
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Please describe your area phoneline/helpline experience.

We have had an active helpline. Contact can be made with a live Addict.

Do you have a regional website?Yes

Do you keep your meeting information updated here?.....Yes

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions?Yes

Please describe your efforts such as number of workshops and average attendance.

4 workshops; Adverage attendance 15 people

How does your region reach a conscience about WSC matters?

Yes

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?.....*Growing*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Funding of Delegates

Please describe some solutions to challenges your region has faced since WSC 2008.

Money is the biggest issue. Fund raising events is our only solution

Please describe some highlights or successes your region has experienced since WSC 2008.

We have translated the little white book to Upick

What additional information would you like to share with other conference participants?

NA in Alaska remains strong. We have a diverse fellowship that is hampered by the long distances between cities.

Conference Input

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

I have been able to get the information out pretty well. The hardest thing is to get the message out as to how important what we do at world level is. We have problems with funding within the region and people are focused at local services rather than NA as a whole.

Facts about AI-Sask Region

Regional Delegate	<i>David Cassidy</i>
Have you attended a WSC before?.....	<i>No</i>
Alternate Delegate	<i>Richard Bezaire</i>
Have you attended a WSC before?.....	<i>Yes</i>
How many areas are in the region?.....	<i>6</i>
How many groups are in the region?	<i>162</i>
How many meetings take place each week in the region?	<i>184</i>
How many H&I panels take place each week in the region?	<i>7</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>\$12,000</i>
Total annual expenses for your region in 2009?	<i>\$10,000</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>\$3,590.18</i>
Where do you purchase your literature?	<i>Area Lit. Depot and WSO</i>
How much literature does the region distribute to H&I annually?	<i>\$0 - done by Areas</i>
How much literature do you use in PR efforts?	<i>\$0 - done by Areas</i>
Describe efforts your region has made to raise awareness of the importance of self support.	

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>No</i>
Which zonal forum?	<i>CANA</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>250</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>1 per year per Area</i>
What is the average attendance at each?	<i>250</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>No</i>
What is the type of legal registration?	
Did your regional corporation have to pay any taxes or duties last year?	<i>Yes</i>
Do you have tax-exempt or duty-free status?	<i>No</i>
Is your region insured?	<i>Yes</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	

Leadership Workshops

Has your region participated in any public relations efforts?	<i>Yes</i>
Please describe these PR efforts and/or your experience with them.	

International Society of Addiction Medicine Conference 2009

Does the region have any type of NA phonenumber or a helpline?	<i>Yes</i>
Please describe your phonenumber/helpline efforts.	

Toll-free Helpline that provides meeting information and can link callers to the Area Helplines for addict to addict type issues

Do all areas have their own phonenumber or helpline?Yes

Please describe your area phonenumber/helpline experience.

Do you have a regional website?No

Do you keep your meeting information updated here?.....Yes

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions?Yes

Please describe your efforts such as number of workshops and average attendance.

5 workshops/ 10 addicts per workshop

How does your region reach a conscience about WSC matters?

Groups provide their conscience to each Area. Area consciences are combined at RSC

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?.....*Growing (no pun intended)*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

The concept that Regional motions are no longer encouraged by NAWs to be presented at WSC

Please describe some solutions to challenges your region has faced since WSC 2008.

Please describe some highlights or successes your region has experienced since WSC 2008.

What additional information would you like to share with other conference participants?

Conference Input

Is there anything in particular you want to discuss at the conference?

Resolution A - restructuring WSC participation around the world

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Facts about Aotearoa New Zealand Region

Regional Delegate	<i>Roy Bergquist</i>
Have you attended a WSC before?.....	<i>No</i>
Alternate Delegate	<i>Brian Smith</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>3</i>
How many groups are in the region?	<i>88</i>
How many meetings take place each week in the region?	<i>88</i>
How many H&I panels take place each week in the region?	<i>Ten</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>\$6170 approx</i>
Total annual expenses for your region in 2009?	<i>\$4943 approx</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>US\$ 4000 incl. FSO excess returned</i>
Where do you purchase your literature?	<i>Regional Service Office</i>
How much literature does the region distribute to H&I annually?	<i>\$500 approx</i>
How much literature do you use in PR efforts?	<i>\$1000 approx</i>
Describe efforts your region has made to raise awareness of the importance of self support.	

Presentation of CAR to areas and groups.
Service workshops.
Discussion at RSC and ASC's

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>Asia Pacific Forum</i>
Does your region have a regional office?	<i>Yes</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>200</i>
Do any areas in your region hold conventions?.....	<i>No</i>
How many per year?	
What is the average attendance at each?	
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>No</i>
What is the type of legal registration?	
Did your regional corporation have to pay any taxes or duties last year?	<i>Yes</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	<i>Yes</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	

At the 2009 Gathering we broke into smaller groups and discussed some world service issues/topics. The first of these was "Our freedom, our responsibility", which involved reflecting on how someone had helped you to find freedom in NA; how we can exercise our sense of responsibility in NA; and how we can inspire others to become willing to share

responsibility for NA service. The second group looked at Communication in the fellowship; what works and what doesn't, and the third group looked at leadership: what qualities are demonstrated by leaders, and how they demonstrate good leadership. These workshops were attended by approximately 15 people in each group. The outcomes of the discussion was recorded and distributed to areas and groups as well as made available on website.

Has your region participated in any public relations efforts?Yes

Please describe these PR efforts and/or your experience with them.

- *PR Presentations to Police, Corrections, Med Students etc*
- *0800 phomeline and web site.*
- *Presence at National AOD conference.*
- *Production of cards and posters.*
- *A4 flyers.*
- *PR Strategic 5 year plan.*
- *Mail out of meetings lits to government and non-government agencies*
- *Workshop to groups and areas.*

Does the region have any type of NA phonenumber or a helpline?Yes

Please describe your phonenumber/helpline efforts.

People can phone to answerphone with meetings list anywhere in New Zealand. People can leave a message for same day follow-up. Service will soon be extended to include cell phone calling. Service will soon become supplied by voice over IP provider. Areas roster phonenumber service.

Do all areas have their own phonenumber or helpline?Yes

Please describe your area phonenumber/helpline experience.

Generally works well. Be good to extend to receiving cell phone calls. Relies on members ability to return calls in a timely fashion. Areas have lists of people to support people getting to meetings after calling. Literature is also mailed out to addicts and agencies.

Do you have a regional website?Yes

Do you keep your meeting information updated here?Yes

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions?

Yes. Main workshop still to be held in March at Regional Gathering.

Please describe your efforts such as number of workshops and average attendance.

Has been workshoped at ASC's with average attendance of 15 people. Will be workshoped at Regional Gathering with expected attendance of 50 people.

How does your region reach a conscience about WSC matters?

Mainly at RSC level after communication with areas and groups. At Regional Gathering.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?*staying the same. We ar currently processing the results from our 2008 survey.*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Strategic Planning

PR initiatives

Attracting the still suffering addict

Money Matters

Please describe some solutions to challenges your region has faced since WSC 2008.

Ensuring clear communication to groups from the RSC especially around outcomes of the Regional Gathering and PR initiatives.

Ensuring fiscal responsibility.

Please describe some highlights or successes your region has experienced since WSC 2008.

•Progress towards results from the 2008 survey.

•Campouts in many centers including Men's and Women's camps. Many camps regular over many years and attracting newcomers as well as some new camps.

•PR activities including presentations to Police, Treatment Centers, Med Students. Article in weekly 'Listener' magazine by member accompanying article about addiction included NA website address.

•Online services - includes setting up email clients, using group office etc. The web committee is very willing to support members who volunteer, a great way to get to know others in recovery

•Regional Gathering in Christchurch. Good attendance and feedback. Good follow-up from RSC related to feedback from groups at Gathering.

•Planned Regional Convention in Dunedin this year. Dunedin is a southern city that has not previously held a NA Convention before.

•Progress towards 0800 service being transferred to voice over IP provider, making savings and allowing cell phone calls.

•RSC operating well with all positions currently full.

•NA had a presence at Cutting Edge Conference at Te Papa in Wellington in September 2009. There was an open NA meeting on the Thursday night, which was attended by members of the local fellowship, attendees who were NA members and others. Due to the generosity of the Cutting Edge Committee, NA was able to have a stand in the main room with pamphlets, meetings lists and the preliminary results from our 2008 survey of the fellowship on hand.

NA is registered with Webhealth. Webhealth is a web-based directory for people seeking support. It is a nationwide service and is divided into regions. PR Coordinators can check it out and update their regional details by using the login code.

Northern PR was invited to present to an Auckland University Alcohol & Drug Studies class. Two of our members went along and shared their stories of experience strength and hope of recovery in NA

The Grey Lynn Festival on Saturday 28th November and NA had a stall there again. This is a very well attended event in the community. We have had a presence at this Festival many years and, once again, have an easily accessi

We are working on some draft PR flyers, and are now looking at the possible wording in more detail.

Over the past 18 months or so we have been trying the use of Google Ad Words to assist addicts looking for help getting clean to find the NZ NA web site.

This service has been extremely successful with a total of 40,897 views, with 560 people clicking through to our site in the last year at an average cost of \$0.69 per click. Total cost \$389.08 over 16 months. Compared to some of our other Public Relations approaches this is extremely good value and generates a lot of queries from a wide range of professionals, traveling members, family members and addicts seeking recovery.

We analyzed the search terms and the relative popularity of different key words in terms of the probability that viewers will click on a link to NZNA.ORG. Check our advertisement shown below.

We received an invitation from Counties Manukau Consumer Recovery Forum and two of our members attended and shared their stories. This is planned to be an annual event.

We were notified in November that NA had won an award for services to Arohata prison. Four of us were able to attend the prize giving ceremony and received a certificate, flowers, and a photo frame made by prisoners.

Lots of Hospitals and Institutions meetings in prisons, treatment centers, forensic units and detox's

Fellowship Service Office efficiently distributing literature to members, groups, areas, region, institutions, treatment centers etc.

2.What are the 3 biggest obstacles facing your NA Community, are any of these

What additional information would you like to share with other conference participants?

As experienced by World Service arguably the most important thing for our fellowship is clear vision and a strategic plan. Especially focused on PR and our primary purpose of attracting the still suffering addict. Although growth appears to have stalled somewhat it appears that we are losing some members after a relatively short time. Ongoing emphasis on NA Unity is important as well as supporting the newcomer is important.

The service structure in our fellowship is presently strong with most positions filled. The central area has created a service position of Fellowship Development officer to help coordinate PR and fellowship unity. The RSC is currently putting focus into ensuring that GSR's attend our Regional Gathering and not only give feedback, but, the RSC is making an effort to follow-up and report back to groups on progress.

Our second PR chair is coming to the end of her term and it is becoming more and more obvious the importance of this position. People need to know that NA works and is available. We are certainly coming of age in this area, and more prevalent in the media.

The fellowship is looking for the final results from the 2008 survey and is very grateful to the trusted servants and friends putting this together,

Our fellowship is very grateful to NAWS for the ongoing literature development and looking forward to the outcomes of the WSC.

Conference Input

Is there anything in particular you want to discuss at the conference?

Attracting the still suffering addict.

Our fellowship is very keen to hear about PR Strategic planning and initiatives.

Money Matters

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

I think ongoing communication can be challenging including getting feed back from groups regarding NAWS issues. This challenge includes getting GSR's to the Regional Gathering.

Facts about Arkansas Region

Regional Delegate *Pat Pate, Jr.*
 Have you attended a WSC before?..... *Yes*
 Alternate Delegate *Diana Douberly*
 Have you attended a WSC before?..... *No*
 How many areas are in the region?..... *8 active; 1 inactive*
 How many groups are in the region? *85*
 How many meetings take place each week in the region? *383*
 How many H&I panels take place each week in the region?
*Seven (7) Corrections, Four (4) Youth Treatment, Twelve (12) Adult Treatment, Nine (9)
 Court Treatment (Drug Court)*

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....
Groups \$2967.82; Areas \$4382.27
 Total annual expenses for your region in 2009?
\$7919.67 NAWS; \$887.72 Southern Zonal Forum; Region \$7267.64
 Total amount of money contributed by the region to NAWS in 2009?.....
Areas \$2967.82; Region \$7919.67
 Where do you purchase your literature? *NAWS; Lonestar or Show Me Region*
 How much literature does the region distribute to H&I annually?
Areas supply their own literature for H&I
 How much literature do you use in PR efforts? *\$497.26*
 Describe efforts your region has made to raise awareness of the importance of self support.
Two Workshops at Region and Two at Camp Outs

Your Regional Service Structure

Does your region participate in a zonal forum? *Yes*
 Which zonal forum? *Southern Zonal*
 Does your region have a regional office? *No*
 Does your region have a regional convention? *Yes*
 What is the average attendance? *Two Hundred Fifty*
 Do any areas in your region hold conventions? *Yes*
 How many per year? *Three*
 What is the average attendance at each? *350, 250, and 150*
 Is there a corporation or an entity with legal status that is a part of your regional structure? *No*
 What is the type of legal registration? *NONE*
 Did your regional corporation have to pay any taxes or duties last year? *No*
 Do you have tax-exempt or duty-free status? *No*
 Is your region insured? *No*
 Has your region held discussions about any of the IDTs over the past conference cycle?..... *Yes*
 Please describe: topics covered, number of workshops, average attendance, etc.

Self Support Total of Four Workshops; Leadership Total of Three Workshops and Communication Total of Two Workshops. However, each topic was presented during several Speaker Meetings across the Region as part of the experience, strength and hope message of recovery;

Has your region participated in any public relations efforts?Yes

Please describe these PR efforts and/or your experience with them.

Two University Recovery Walks; Supplied Areas with Material for Recovery Picnics and Health Fairs; Areas reported a total of Seven Recovery Events; There were also Three PR presentations to Local Courts;

Does the region have any type of NA phonenumber or a helpline?Yes

Please describe your phonenumber/helpline efforts.

We have been told it is one of the better helplines, We work shop addicts to be on the patch list for direct contact. We update that list on a regular basis. We also use our phonenumber to update our meeting schedules and locations for the Region.

Do all areas have their own phonenumber or helpline?No

Please describe your area phonenumber/helpline experience.

Two Areas maintain active phonenumber. They have not reported any problems.

Do you have a regional website?Yes

Do you keep your meeting information updated here?Yes

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions?

Yes a brief run through each discussion topic as a reminder of the Workshops presented during this cycle regarding the IDT's.

Please describe your efforts such as number of workshops and average attendance.

*One to Region Twenty-five attended;
Three to Areas with an average of Fifteen. There are Three Workshops scheduled for March.*

How does your region reach a conscience about WSC matters?

Arkansas Region is a Consensus Based Decision Making Body. Some Areas present their decisions at the workshop. Others take it back to the group. We encourage more than just a yea nay vote. We ask for three prioritized reasons for the majority and three of the prioritized discussions of the minority. This in whole is reported to each Trusted Servant of the Region and Committee Members.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008? *Growing in members but not necessarily in groups.*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Communication between the Court Treatment Program and Local Meetings. We are a very experienced Region with these matters and situations. We generally have them resolved quickly and with a deeper respect from not just the Courts but also the community.

Please describe some solutions to challenges your region has faced since WSC 2008.

We had a great lesson in humility and finances. Our first Convention was very financially beneficial. Our second convention had the same number of attending but were unable to financially support it due to the downturn in economy. We resolved by understanding a great message of recovery was carried to a few hundred addicts including a vast amount of newcomers. However, we learned to expect the unexpected and be more prudent as to the expenses.

Please describe some highlights or successes your region has experienced since WSC 2008.

TWO REGION CONVENTIONS without major controversy and several donations to NAWS and Southern Zonal Forum. We are a very unified Region and are very grateful for the many blessings showered upon us.

What additional information would you like to share with other conference participants?

Don't let the economy freeze your efforts to carry a message of recovery. Events, Camp Outs, Picnics all have a purpose, just be prudent.

Conference Input

Is there anything in particular you want to discuss at the conference?

I am always interested in how other Regions have worked with their Court system.

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Our RDA and one of my best friends had to resign. It hurt, but from that comes an excellent new RDA named Diana D. She and I have worked hand in hand for several years in PR. I know I step aside next year with no worries and my Region in excellent hands.

Facts about Australian Region

Regional DelegateKITTY IKIN
 Have you attended a WSC before?.....Yes
 Alternate DelegateRON McWILLIAMS
 Have you attended a WSC before?.....No
 How many areas are in the region?.....17
 How many groups are in the region?382
 How many meetings take place each week in the region?405
 How many H&I panels take place each week in the region? 11 estimate

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....\$46,395
 Total annual expenses for your region in 2009?\$51,810.22 aud
 Total amount of money contributed by the region to NAWS in 2009?..... \$8,112.52 aud
 Where do you purchase your literature? Our FSO Inc & WSO
 How much literature does the region distribute to H&I annually? \$8,000.00 est
 How much literature do you use in PR efforts?\$17,100.00 aud
 Describe efforts your region has made to raise awareness of the importance of self support.
Formed work groups, discussed new IP on fund flow - sent results to NAWS.

Your Regional Service Structure

Does your region participate in a zonal forum?Yes
 Which zonal forum? ASIA PACIFIC FORUM
 Does your region have a regional office?Yes
 Does your region have a regional convention? No
 What is the average attendance?Not in 2009, av att 400-600
 Do any areas in your region hold conventions?.....Yes
 How many per year? 5-6 at present.
 What is the average attendance at each? 150-500
 Is there a corporation or an entity with legal status that is a part of your regional structure? Yes
 What is the type of legal registration? Incorporated Society
 Did your regional corporation have to pay any taxes or duties last year?Yes
 Do you have tax-exempt or duty-free status? No
 Is your region insured?Yes
 Has your region held discussions about any of the IDTs over the past conference cycle?.....Yes
 Please describe: topics covered, number of workshops, average attendance, etc.
6 w/shops av att 40-70 attended.
 Has your region participated in any public relations efforts?Yes
 Please describe these PR efforts and/or your experience with them.
*We produced a Multilingual poster for PR.
 Produced the 1st IP for our Indigenous Members.*

Our RD with PR & Outreach did a road trip w/shops to 2 isolated Areas that have no contact with an ASC or ARSC.Gave information regarding services to them & NAWS updates.

Does the region have any type of NA phonenumber or a helpline?Yes

Please describe your phonenumber/helpline efforts.

This is a Nation wide information of contacts & meetings for members.At present there has been a few faults which are being looked at to update & be more productive.

Do all areas have their own phonenumber or helpline?Yes

Please describe your area phonenumber/helpline experience.

Most Areas have there own phonenumber these are for contacts of members & meetings information.

Do you have a regional website?Yes

Do you keep your meeting information updated here?.....Yes

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions?

We had the CAR w/shop this Feb'10 at our ARSC meeting with all the RCM's to participate, all the motions were discussed & answered for our RD & RDA to take to WSC 2010

Please describe your efforts such as number of workshops and average attendance.

6 w/shops av att 30-70.

How does your region reach a conscience about WSC matters?

Our ARSC uses Concenses Based Decision Making process.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?.....*Up a little from 2008*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Fund flow & Drug dealers in meetings.

Please describe some solutions to challenges your region has faced since WSC 2008.

Our ARSC produced a paper on the above for members & groups to read at meetings.

Please describe some highlights or successes your region has experienced since WSC 2008.

Our PR efforts have been the jewels in our crown,so to speak with a great CSA for T.V.Presentations to Police commands & local Dr's & Health professionals.PR members meet with Parliment for a meet & greet at our Sydney Convention-huge sucess, a follow up to happen.

Pr also meet with the D&A counsellors of the Royal Australian Navy to introduce them to NA.again this was another sucess. I've just got to say our ARSC PR team 'ROCKS' next year we'll be present at the Australian Therapudic Communities Association Conference.(attended in 2008)

What additional information would you like to share with other conference participants?

ANONYMITY- re: Facebook etc.

Conference Input

Is there anything in particular you want to discuss at the conference?

Time & resource management.

Life skills/NA skills.

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Members apathy has been very challenging,w/shops & events timing to do the leg work so the information gets our there.Using my passion & love of NA has seen a flow on effect- other members wanting to do service in some way or other.

Facts about Baja Son Region

Regional Delegate	<i>Ramiro Salazar</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Paul Nicifone</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>9</i>
How many groups are in the region?	<i>130</i>
How many meetings take place each week in the region?	<i>910</i>
How many H&I panels take place each week in the region?	<i>54</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>5000</i>
Total annual expenses for your region in 2009?	<i>6000</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>900</i>
Where do you purchase your literature?	<i>NAWS</i>
How much literature does the region distribute to H&I annually?	<i>300</i>
How much literature do you use in PR efforts?	<i>150</i>
Describe efforts your region has made to raise awareness of the importance of self support.	

Having learning workshops in the groups areas which are facilitated RCMs

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>LAZF</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>500</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>5</i>
What is the average attendance at each?	<i>250-1000</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>Yes</i>
What is the type of legal registration?	<i>Constitutional Act</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	<i>No</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	

Leadership, Communications, Strong Home Groups, Self Support, Our Service System, members

Has your region participated in any public relations efforts?	<i>Yes</i>
Please describe these PR efforts and/or your experience with them.	

H&I and PI workshops and learning days, multi regional workshops with the LAZF and WSC, we have gained a little bit of experience in our region to carry the NA message and to support our groups

Does the region have any type of NA phonenumber or a helpline? **No**

Please describe your phonenumber/helpline efforts.

regional 24 hour helpline we have two lines

Do all areas have their own phonenumber or helpline? **No**

Please describe your area phonenumber/helpline experience.

only some areas have helplines

Do you have a regional website? **Yes**

Do you keep your meeting information updated here? **Yes**

Has your region hosted CAR workshops? **Yes**

Did you workshop the topics for discussion in addition to the motions? **Yes**

Please describe your efforts such as number of workshops and average attendance.

One CAR workshop, 30 members

How does your region reach a conscience about WSC matters?

Through the RD, RCMs and GSRs and workshops throughout the region.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008? **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Leadership and communications

Please describe some solutions to challenges your region has faced since WSC 2008.

Self support, carry the message to places in our region where NA is not present yet, unite so we can work with other regions.

Please describe some highlights or successes your region has experienced since WSC 2008.

Maintain unity and acceptance through working with outreach areas, to form a Multi Regional Committee with the other regions in our country so we carry the message to places where our efforts are weaker and to strengthen our RSC.

What additional information would you like to share with other conference participants?

Look for ways and means of communication to reach consensus amongst ourselves and to know what is beneficial to our members to vote for at the WSC and try to center ourselves in the spirituality of "one addict helping another" and not in benefit of a only a few.

Conference Input

Is there anything in particular you want to discuss at the conference?

That we receive all project information in our own language so when we discuss them in the WSC we know what they are about and we can have the right vision when we vote.

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Things that have worked well for me are staying in touch with other RDs through the LAZF because through the forum we receive a lot of information that will be dealt with at the WSC.

Some of the challenges that I have encountered are to reach agreements that benefit other communities outside of our region due to the apathy of some members who are selfish and not interested in our growth as a community.

Facts about Brazil Region

Regional Delegate	<i>José Martins</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Henrique Ranieri da Silveira</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>18</i>
How many groups are in the region?	<i>250</i>
How many meetings take place each week in the region?	<i>600</i>
How many H&I panels take place each week in the region?	<i>36</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>\$44,186</i>
Total annual expenses for your region in 2009?	<i>\$30,238.48</i>
Total amount of money contributed by the region to NAWs in 2009?.....	
Where do you purchase your literature?	<i>From the ACS (Associação de comite de serviço)</i>
How much literature does the region distribute to H&I annually?	<i>US\$950</i>
How much literature do you use in PR efforts?	
Describe efforts your region has made to raise awareness of the importance of self support.	

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>Forum Zonal Latino Aericano and Forum Zonal Brasileiro</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>bi-annual</i>
Do any areas in your region hold conventions?	<i>Yes</i>
How many per year?	<i>bi-annual</i>
What is the average attendance at each?	
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>Yes</i>
What is the type of legal registration?	<i>association</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	<i>No</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>No</i>
Please describe: topics covered, number of workshops, average attendance, etc.	
Has your region participated in any public relations efforts?	<i>Yes</i>
Please describe these PR efforts and/or your experience with them.	

The World Workshop in South Brazil Region

Does the region have any type of NA phonenumber or a helpline?	<i>Yes</i>
Please describe your phonenumber/helpline efforts.	

AL - MACEIO (82) 8871 0345

AP - MACAPÁ (96) 9976-6548

AM - MANAUS (92) 3087-0011

BA - SALVADOR (71) 35333400

AM - MANAUS (2) (92) 9100-8149

BA - SALVADOR - 02 (71) 82131953

CE - FORTALEZA (85) 9115-4664	MS - CAMPO GRANDE (67) 8155-2282
DF - BRASILIA (61) 9238-9606	MT - CUIABA (65) 9229-7438
DF - BRASÍLIA (61) 9245-9422	PA - BELÉM (91) 9632-3163
ES - VITÓRIA (27) 3084-8508	PA - MARABÁ (94) 9663-3635
GO - ANÁPOLIS (62) 9933-2587	PB - CAMPINA GRANDE (83) 8864-5983
GO - GOIATUBA (64) 92 36 74 44	PB - JOÃO PESSOA (83) 8870-6342
GO - GOIÂNIA (62) 9618-7735	PE - RECIFE (81) 9901-8159
GO - ITUMBIARA (64) 92 36 74 44	PE - RECIFE (2) (81) 3075-4514
MA - SÃO LUIZ (98) 9603-3401	PI - TERESINA (86) 8858-7001
MG - BELO HORIZONTE (31) 9684-3223	RN - MOSSORÓ (84)9941-0579
MG - JUIZ DE FORA (32) 9969-1377	RN - NATAL (84) 3620-6669
MG - TRIÂNGULO MINEIRO(34)9993-6660	RO - PORTO VELHO(69) 8421-3560
MG - UNAÍ (38) 9964-4055	TO - PALMAS (63) 84 44 85 89

Do all areas have their own phonenumber or helpline?Yes

Please describe your area phonenumber/helpline experience.

Do you have a regional website?Yes

Do you keep your meeting information updated here?.....Yes

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions?

The motions of the CAR were considered by some many futile and too bureaucratic. But overall people appreciated the motions.

Please describe your efforts such as number of workshops and average attendance.

2 Workshops. One regional nivel and other area nivel.

How does your region reach a conscience about WSC matters?

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?..... *Growing*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Please describe some solutions to challenges your region has faced since WSC 2008.

Please describe some highlights or successes your region has experienced since WSC 2008.

What additional information would you like to share with other conference participants?

Conference Input

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

As an alternate delegate to oportunidade have had to grow so much in my recovery and in service. I hope that the expectations we have of WSC materialize ...

Facts about British Columbia Region

Regional Delegate	<i>Jim Harris</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Deb Nikolaisen</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>15</i>
How many groups are in the region?	<i>284</i>
How many meetings take place each week in the region?	<i>364</i>
How many H&I panels take place each week in the region?	<i>14</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>36196.89</i>
Total annual expenses for your region in 2009?	<i>23541.17</i>
Total amount of money contributed by the region to NAWs in 2009?.....	<i>11500</i>
Where do you purchase your literature?	<i>NAWS</i>
How much literature does the region distribute to H&I annually?	<i>Approx \$300</i>
How much literature do you use in PR efforts?	<i>Approx \$300</i>
Describe efforts your region has made to raise awareness of the importance of self support.	

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>Canadian Assembly</i>
Does your region have a regional office?	<i>Yes</i>
Does your region have a regional convention?	<i>Not since 2007</i>
What is the average attendance?	<i>100-350</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>2</i>
What is the average attendance at each?	<i>100-300</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>No</i>
What is the type of legal registration?	
Did your regional corporation have to pay any taxes or duties last year?	
Do you have tax-exempt or duty-free status?	<i>No</i>
Is your region insured?	<i>No</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	
Has your region participated in any public relations efforts?	<i>Yes</i>
Please describe these PR efforts and/or your experience with them.	

With the upcoming FDD in Kelowna and with the Ministry of Social Services and Housing

Does the region have any type of NA phonenumber or a helpline?	<i>No</i>
Please describe your phonenumber/helpline efforts.	

None at this time, there is current consideration of utilizing a PBX system for the region

Do all areas have their own phonenumber or helpline?	<i>Yes</i>
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Please describe your area phoneline/helpline experience.

Do you have a regional website? *Yes www.bcrscna.bc.ca*

Do you keep your meeting information updated here? *Yes*

Has your region hosted CAR workshops? *Yes*

Did you workshop the topics for discussion in addition to the motions? *yes*

Please describe your efforts such as number of workshops and average attendance.

How does your region reach a conscience about WSC matters?

Through CAR workshops, draft literature review, straw polls, and discussion/feedback to obtain the "feel" or "regional conscience" as it relates to the themes, issues, and motions.

Ultimately, a "per group motion form" (listing each motion) is sent out thereby formalizing the information gathered during the 180 days the CAR is available for examination.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008? *Growing slightly from 341 in 2008 to 364 in 2010*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Safeguarding NA funds, mentorship, discussion-based decision making, and Living Clean workshops

Please describe some solutions to challenges your region has faced since WSC 2008.

Following a substantial theft of NA funds by a trusted member of the regional committee, a recommendation by the review committee resulted in the development of two new regional service positions: Regional Trustee 1 and 2. Ideally, these are members with previous regional participation that the RCM's wish to retain in terms of their experience, strength and hope as it relates to recovery and service. Working closely together, the Regional Trustees act as a resource to guide the region in procedural matters and assist in a smooth transition in the months following Regional elections. They also ensure that the Traditions, Concepts, and polices are followed and work with Ad-hoc committees to provide guidance and oversee follow through with assigned projects and tasks. They also maintain and update a list of checks and balances regarding regional processes and facilitate conflict resolution when required.

Following the resignation of our RD and simultaneous regional elections, our regional administration was left with 2 elected members. This situation was rectified in part by approaching experienced members who no longer participated at the regional level to become re-involved in service. It was found that these members were often very responsive in being willing to "step up to the plate" to help the regional service committee provide necessary services.

Please describe some highlights or successes your region has experienced since WSC 2008.

The region has recently shifted to decision-based decision making (consensus), which helps to move away from the adversarial construct of Roberts Rules.

The regional meeting now meets in a central meeting location (similar to a retreat centre) which provides an economic, centrally located, familiar, and stable location to hold main and subcommittee meetings.

The recent introduction of Living Clean workshops on the Saturday night during the regional weekends (held at the central meeting location) has proven to be a unifying and inclusive development.

What additional information would you like to share with other conference participants?

Providing Power Point (or other visual assistance) during regional sessions to help attendees track the discussion.

One-on-one mentoring, not simply assigning members to each other (mentors/mentees), but making an effort to contact members personally and to maintain open communication.

Have experienced member's record their knowledge as it relates to services positions they have occupied. This information will often be beneficial when developing mentorship materials.

Conference Input

Is there anything in particular you want to discuss at the conference?

Improvement in terms of simplification and ease of use of the Area Planning Tool and the Building Stronger Homegroups documents.

Strategic Planning for WSC as it relates to Development of a Tradition Working Guide, a re-write of the Sponsorship Book, and a revision of the Step Working Guide.

Time to discuss our service structure and what has worked in terms of improving services to all levels of our structure.

The possibility of having an environment where RD/RDA's can communicate with each other the needs of the fellowship – not simply “directed” large or small group discussions – an exchange where we may discuss questions of significance to the Fellowship of Narcotics Anonymous as a whole.

The need for orientation material for GSR's, RCM's, and RD/RDA's.

Materials on successful service processes for Areas & Regions.

Build awareness amongst the attendees that the continued support of NAWS to pursue fellowship development efforts in emerging communities is a vital role that needs to be a sustained and conscious effort for all involved.

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Lack of source materials regarding the RD/RDA role – the GTLS does not provide sufficient resource material on possible ways of service delivery.

The Lack of personal, direct communication with WB/NAWS is a “disconnect” in our service structure. In NA we speak of recovery as equating to having healthy relationships – not only with self, but others as well. Having a more personal approach to service relationships in our region has helped to remove the “arms length” perception of our

service efforts. Having personal, direct communication with WB/NAWS would benefit our service efforts.

Having the RD and RDA work as a team. To that end, having all service communications directed to the RD also include the RDA with these correspondents which assists in effecting information, trust and an atmosphere of transparency. The practical reason for this is that if the RD were to become unavailable, the RDA would be able to provide uninterrupted service.

Facts about Buckeye Region

Regional Delegate	<i>Ron Mulheman</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Craig</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>7</i>
How many groups are in the region?	<i>180</i>
How many meetings take place each week in the region?	<i>188</i>
How many H&I panels take place each week in the region?	<i>50</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>\$6413.82 from 3/5/09 to 12/21/09</i>
Total annual expenses for your region in 2009?	<i>\$10,981.26 from 1/30/09 to 12/30/09</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>\$1200 direct donations to World. \$400 paid through WRASCNA</i>
Where do you purchase your literature?	<i>NA World Services</i>
How much literature does the region distribute to H&I annually?	<i>All areas are responsible to the H & I meetings in there own areas</i>
How much literature do you use in PR efforts?	<i>Aprox \$800</i>
Describe efforts your region has made to raise awareness of the importance of self support.	<i>Short review of revised IP Pamphlets</i>

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>Northeastern Zonal - minimal participation this cycle</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>We share the Ohio State Convention with the Ohio Region - 150-300</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>1</i>
What is the average attendance at each?	<i>200 - 400 Hundred</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>Yes</i>
What is the type of legal registration?	<i>OCNA/State Convention/Non profit 501(c)3</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	<i>Yes</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>No</i>
Please describe: topics covered, number of workshops, average attendance, etc.	
Has your region participated in any public relations efforts?	<i>Yes</i>

Please describe these PR efforts and/or your experience with them.

We did participate in two events. Alcohol, drug addition and mental health services Board in Cuyahoga County. Roads to recovery 2009 conference association of alcohol and drug counselors hopefully pathways conference - aprox 500 attendee's at each

Does the region have any type of NA phonenumber or a helpline?Yes

Please describe your phonenumber/helpline efforts.

WE have one central phone line for the whole region. This is contracted to Town Hall II in Kent, Ohio. They direct callers to the nearest NA meeting and/or have someone from that area call the caller if it is requested

Do all areas have their own phonenumber or helpline?No

Please describe your area phonenumber/helpline experience.

All of the calls that I have received personally from the phone line have been from former or present NA members wanting to talk

Do you have a regional website?Yes

Do you keep your meeting information updated here?.....Yes

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions?no

Please describe your efforts such as number of workshops and average attendance.

We had one car presentation at our regional learning day. 60-70 attendance. We didn't have time to do a formal workshop. Some areas have had workshops and others are planned.

How does your region reach a conscience about WSC matters?

We take votes from RCM's at our regional meeting. We don't work real hard to try and reach conscience

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?..... *staying about the same*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Our state convention

Please describe some solutions to challenges your region has faced since WSC 2008.

We are in the process of forming new guide lines for our state convention

Please describe some highlights or successes your region has experienced since WSC 2008.

I believe we have much better communication from the region to the area's and from the areas to the groups. It has helped spark interest in service and more people are getting involved

What additional information would you like to share with other conference participants?

hosting regional learning days in different areas has helped spark interest in service

Conference Input

Is there anything in particular you want to discuss at the conference?

We will be bring a motion to the floor. To immediately cease production of IP 27 - For the Parents or Guardians of Young People Intent: Primary purpose to carry the message to

family members and friends of addicts. This piece of literature would be more appropriate for Nar-Anon

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Sharing all I know about our service structure and the CAR with other addicts. At this time I have not received enough input from the fellowship on the CAR and CAT to feel I have a working knowledge of our region's opinions on things we will be discussing at the conference

Facts about California Mid-State Region

Regional Delegate	<i>Doug Crutchfield</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>position unfilled</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>7</i>
How many groups are in the region?	<i>242</i>
How many meetings take place each week in the region?	<i>387</i>
How many H&I panels take place each week in the region?	<i>more than 93</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?	<i>information not available</i>
Total annual expenses for your region in 2009?	<i>information not available</i>
Total amount of money contributed by the region to NAWS in 2009?	<i>information not available</i>
Where do you purchase your literature?	<i>Region purchases from NAWS and the areas purchase from both NAWS and NCRSO, Inc.</i>
How much literature does the region distribute to H&I annually?	<i>information not available</i>
How much literature do you use in PR efforts?	<i>information not available</i>
Describe efforts your region has made to raise awareness of the importance of self support.	<i>We encourage the local service bodies and groups to discuss this issue with their members.</i>

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>Western States Zonal Forum</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>Approximately 1,000 paid registrations with total attendance of approximately 1,500 at the Saturday evening main speaker meeting.</i>
Do any areas in your region hold conventions?.....	<i>No</i>
How many per year?	<i>n/a</i>
What is the average attendance at each?	<i>n/a</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>No</i>
What is the type of legal registration?	
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>No</i>
Is your region insured?	<i>Yes</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	<i>We have presented workshops on all the topics with attendance from 12 to 80.</i>
Has your region participated in any public relations efforts?	<i>Yes</i>

Please describe these PR efforts and/or your experience with them.

The Region supports the Area implementation of PR work and has engaged in facilitating a Professional presentation before our last convention.

Does the region have any type of NA phonenumber or a helpline? No

Please describe your phonenumber/helpline efforts.

The Region does not operate a phonenumber.

Do all areas have their own phonenumber or helpline? Yes

Please describe your area phonenumber/helpline experience.

While the Region does not operate a phonenumber, each of the seven areas of the Region operates its own phonenumber.

Do you have a regional website? Yes

Do you keep your meeting information updated here? Yes

Has your region hosted CAR workshops? Yes

Did you workshop the topics for discussion in addition to the motions? Yes

Please describe your efforts such as number of workshops and average attendance.

We hold four to seven workshops with attendance from 12 to 40 members.

How does your region reach a conscience about WSC matters?

Through discussions with polling.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008? *Our membership has been growing.*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

How to effectively carry the message and manage the increase in meeting attendance.

Please describe some solutions to challenges your region has faced since WSC 2008.

Consolidating and restructuring service positions and utilizing an inventory process for our service body.

Please describe some highlights or successes your region has experienced since WSC 2008.

Conducting workshops in our areas.

What additional information would you like to share with other conference participants?

Our areas report challenges from their member's lack of participation in the fund flow and lack of volunteers for service work.

Conference Input

Is there anything in particular you want to discuss at the conference?

The Seventh Tradition and fund flow.

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Reaching out and engaging the membership at the local level has worked well while the maintaining the effectiveness of communication through the service system is a continuing challenge

Facts about Canada Atlantic Region

Regional Delegate	<i>Bill Callum</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Unknown at this time</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>7</i>
How many groups are in the region?	<i>63</i>
How many meetings take place each week in the region?	<i>80</i>
How many H&I panels take place each week in the region?	<i>8</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>\$5,681.03</i>
Total annual expenses for your region in 2009?	<i>\$5,912.00</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>0</i>
Where do you purchase your literature?	<i>NA World Services</i>
How much literature does the region distribute to H&I annually?	<i>\$1,000.00</i>
How much literature do you use in PR efforts?	<i>\$150</i>
Describe efforts your region has made to raise awareness of the importance of self support.	

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>Canadian Assembly</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>No</i>
What is the average attendance?	
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>2</i>
What is the average attendance at each?	<i>150</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>No</i>
What is the type of legal registration?	
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>No</i>
Is your region insured?	<i>No</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	
<i>We discussed all the IDT's for the cycle at our annual GSR Assembly. Attendance was almost 90. We held 2 workshops with approximately 40 addicts in attendance</i>	
Has your region participated in any public relations efforts?	<i>Yes</i>
Please describe these PR efforts and/or your experience with them.	
<i>We do several poster campaigns and a couple PR presentations to Drug/Alcohol Rehad facilities.</i>	
Does the region have any type of NA phoneline or a helpline?	<i>No</i>

Please describe your phonenumber/helpline efforts.

Do all areas have their own phonenumber or helpline?Yes

Please describe your area phonenumber/helpline experience.

We have 2 phonelines in our region. New Brunswick has a province wide 800 number with meeting information. Nova Scotia and Prince Edward Island share an 800 number with meeting information.

Do you have a regional website?Yes

Do you keep your meeting information updated here?.....Yes

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions?

We usually alternate the workshops. CAR/CAT 1 year, IDT's the next.

Please describe your efforts such as number of workshops and average attendance.

We average 75 at the GSR Assembly

How does your region reach a conscience about WSC matters?

We petition the groups for input on WSC matters.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?.....*Membership has grown*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Please describe some solutions to challenges your region has faced since WSC 2008.

Please describe some highlights or successes your region has experienced since WSC 2008.

What additional information would you like to share with other conference participants?

Conference Input

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Our Region has always had issues finding an alternate RD. We never seem to find someone willing to serve in this capacity. So the challenge has been difficulty in getting around the Region visiting the various ASC's.

Facts about Carolina Region

Regional Delegate	<i>Philip Gray</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Rich Westover</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>24</i>
How many groups are in the region?	<i>489</i>
How many meetings take place each week in the region?	<i>1051</i>
How many H&I panels take place each week in the region?	<i>85</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>31188.42</i>
Total annual expenses for your region in 2009?	<i>37684.27</i>
Total amount of money contributed by the region to NAWs in 2009?.....	<i>5,500</i>
Where do you purchase your literature?	<i>RSO</i>
How much literature does the region distribute to H&I annually?	<i>274.62</i>
How much literature do you use in PR efforts?	

\$300: Introductory Guide to NA, Information About NA, NA: A Resource in Your Community (2008), For Those in Treatment, Introduction to NA Meetings, Basic Texts. Copies of literature, including "Who What How & Why" in many languages, samples of additional variety of IP's, and Info About NA, are displayed on our event display board.

Describe efforts your region has made to raise awareness of the importance of self support.

We workshopped the new Lit 2X as RSC Literature Sub-committee and 1X as an awareness of the 2 existing IP's being replaced. We also know of a Home-group having a workshop on the concept of "fund-flow" and the Service System of NA using the AD and the new materials about direct contributions.

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>Southeast Zonal Forum</i>
Does your region have a regional office?	<i>Yes</i>
Does your region have a regional convention?	<i>No</i>
What is the average attendance?	
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>7 ASC conventions and 8 major campouts</i>
What is the average attendance at each?	
Is there a corporation or an entity with legal status that is a part of your regional structure? <i>Yes</i>	
What is the type of legal registration?	<i>501(c)3. RCM's are Board of Directors</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	<i>Yes</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>No</i>
Please describe: topics covered, number of workshops, average attendance, etc.	

we have conducted many workshops on the local level on topics (compared to the recent past) such as area planning tool, understanding the service system, fund-flow, developing input and discussion on the new IP's, and new service pamphlets, consensus based decision making on the ASC and RSC levels, and interest in a service conference to discuss and encourage leadership development and direct communications with GSR's and individual NA member. We were also able to participate in Worldwide workshop in MA, as well as Service Symposium in FL.

- *area planning tool (3X) 10-25 in attendance*
- *literature development workshops 10-25 in attendance*
service pamphlets
fund-flow
fund-flow ips and In Time of Illness (2X)
New book (2X)
- *service system and tools (3X)*
- *consensus based decision making 10-25 attendance*

Has your region participated in any public relations efforts?Yes

Please describe these PR efforts and/or your experience with them.

- 1) Attendance at recovery-related professional event, the "1st North Carolina Recovery Conference" - attended by approximately 250 clinicians, educators and consumers in mental health, disability and substance abuse treatment fields. Good experience, fair visibility, few productive contacts. Intent is to improve the experience in the coming year, and to seek out other events where a Regional NA presence would be beneficial.*
- 2) Provision of a tasteful, consistent display board for use at NA or community events - shipped upon request at no cost to Areas (paid through RSC PR budget)*
- 3) Support for Areas' PR efforts, external and internal - assistance with communication between Areas; assistance with presentations to community groups; exchange of information and experience regarding phonelines, meeting schedules, websites, issues, etc.*
- 4) Regional Website - www.crna.org is a highly regarded internet resource, with up-to-date meeting information (including search and mapping functions), event and committee meeting calendar, contact information for Regional trusted servants, and the new "Service Resources" tab with links to a wide variety of service-related material.*

Does the region have any type of NA phonenumber or a helpline?Yes

Please describe your phonenumber/helpline efforts.

Currently, the Carolina Region maintains a toll-free phonenumber, which lists Area's phonenumber numbers in North and South Carolina. This phonenumber is currently an information line, with a recorded menu only, no voicemail. The recorded greeting does refer callers to the Regional website for meeting information. A project we are just beginning to develop may add the capability to search our Region's website meeting database for meeting information. As the areas in our Region have worked hard to develop their own phonelines, it is doubtful that a Regional phonenumber will replace those lines at this time.

Do all areas have their own phonenumber or helpline?No

Please describe your area phoneline/helpline experience.

3 out of 24 Areas in our Region have their own phonelines. There are also a few cases where 2 areas have combined their phoneline services

Phonelines are a constant topic of discussion, for many reasons: advances in technology; answering services becoming obsolete or unreliable; differences in geographic characteristics (we have many Areas that are very sprawling, with groups spread out over a huge geographic area); Areas shopping for the best financial deal; frequent lack of volunteers for helpline service (12th-Step volunteers). We do not have any live hotlines in our Region, that I know of - Areas usually choose either an information line, with recorded meeting information only; or a helpline, using an answering service or a pager to allow a caller to leave a message and have an addict return the call.

Do you have a regional website? Yes - *crna.org*

Do you keep your meeting information updated here?..... No.

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions?

No, mostly the CAR and the CAT; but the 3 issues were sent out via worksheets attached to the group tally sheets we use to gather group by group tallies and emphasis on discussion based issues brought to everyone's attention.

Please describe your efforts such as number of workshops and average attendance.

2 jointly hosted by ASC's, and 5 hosted by RSC average attendance: 15-25

How does your region reach a conscience about WSC matters?

Group by group tally and counted as simple majority (50+1): yes, no, abstain (counted as no) and choice to withdraw from quorum

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?..... *Growing*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

interest is in consensus based decision making in the ASC's, and the fact that we have an overabundance of activities draining our services of time, energy and capital as well as a consistent mismanagement of capital an no accounting: new ASC's "splitting" over philosophical issues in this area of service. Also fund flow challenges and the hoarding and not passing of cash. AND, less cash coming from the basket: depending too much on the RSO and area activities (fund-raising? 50/50's and other sketchy activity that is less accountable.) There has been a lot of discussion about the "cycle of service" - the seemingly inevitable ebb and flow of members' support for service efforts. Many discussions have centered on how to get (or keep) people interested and involved

Please describe some solutions to challenges your region has faced since WSC 2008.

- *Mismanagement of funds for large activities such as conventions*
- *The lack of effective leadership in Public Relations for approximately the last 5-7 years. a first-time Chairperson of this Regional PR subcommittee (but a long-time PR service junkie), has been a great challenge to step into leadership and try to get services and*

projects back on track. The Area Planning Tool has been extremely effective in this effort, helping the subcommittee to determine areas of need and to set priorities. It is also tempting to rush in and change (read that "fix") many things...but the practice of patient communication, careful information gathering and due diligence are helping to keep services effective and practical.

Please describe some highlights or successes your region has experienced since WSC 2008.

The arrival of a consensus based decision making model is interesting and the challenges in the discussion "for it" and "opposed to it" and defining what is "group conscience": is it voting? Or is it thorough discussion of ideas?

- *A return to attendance at professional events, and presentations to professionals in the community, is a current highlight of Public Relations efforts. The Regional Service Awareness Day just held in February also enjoyed a good measure of success, and we plan to repeat that event in different parts of the Region in coming months. I feel that it shows great success that an average of 15 out of 24 of the areas in our very-sprawling Region are regularly represented at the PR subcommittee meeting...and that the RSC has enjoyed almost complete RCM representation at every RSC meeting. Few absentees.*

What additional information would you like to share with other conference participants?

The Carolina Regional Literature Review and Development (CRLRD) of the Carolina Region would like for the Conference to consider a more formal project to Literature Development process which includes some of the following:

- *Literature Review and Development Guidelines (handbook revised)*
- *Literature Development Process for Fellowship Input*
- *Literature Review Process defined*
- *Addendum material to support local input & review, i.e. outline tools for performing a workshop on development input and review input*
- *Monthly NAWS Project Team Reports. The quarterly NAWS News and NA Way reports are not timely enough for project related workshops.*
- *Availability of source material being used to develop draft literature*
- *Timelines for Literature Projects developed for fellowship input versus WSC cycle and getting the product to market.*

Our fellowships biggest obstacle is not understanding what we should be doing to provide fellowship input during input stages of draft literature projects. An initiative is being performed for the Service Structure and literature input could be getting gathered by local groups for the WSC Project teams but there are few reports of what the Project teams are involved with that the fellowship could be working on. No one knows what is happening until we read about what is already done in reports such as NAWS News or NA Way. It would be beneficial if we knew ahead of time what we could be a part of vs. finding out what has already been done without us—greater inclusion in needed.

The Carolina Region's phonenumber lists Area's phonenumber numbers, and also refers callers to the Carolina Region website, www.crna.org, for up-to-date meeting information. This database is updated constantly, with (preferably) a designated Web Contact from each area either sending updates to the Webteam, or accessing the database directly (a new

feature, still in testing). We currently have a very efficient Webteam - updates are usually completed within 24 hours of being sent.

We are in the process of moving to Direct Access (DA) to our website meeting database, so that schedule information can be updated in real time - policies and procedures are being developed now, to ensure consistency and security of information.

Conference Input

Is there anything in particular you want to discuss at the conference?

- *literature development*
- *service tools concerning managing money, budgeting and accounting, legal, insurance and corporate matters*

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

- *the yin and yang of the service wheel: either complete apathy or anger and complaint with service decisions and discussions.*
- *Getting the idea out there that we should be giving more money to fund our services has been a difficult and awkward topic to discuss*
- *there is a serious lack of training for trusted servants*
- *there are many communication failures which in turn has the result of lack of understanding intent and purpose which propels the US and THEM mentality, also breeds a lack of trust and delegation of tasks.*
- *many members are disconnected and do not understand the role(s) of our service systems*

Facts about Central Atlantic Region

Regional Delegate	<i>Greg H.</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Etta S.</i>
Have you attended a WSC before?.....	<i>Yes</i>
How many areas are in the region?.....	<i>15</i>
How many groups are in the region?	<i>413</i>
How many meetings take place each week in the region?	<i>576</i>
How many H&I panels take place each week in the region?	<i>81</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>\$14,811.16</i>
Total annual expenses for your region in 2009?	<i>\$9,415.19</i>
Total amount of money contributed by the region to NAWs in 2009?.....	<i>\$7,063.64</i>
Where do you purchase your literature?	<i>NAWS</i>
How much literature does the region distribute to H&I annually?	<i>\$13,600</i>
How much literature do you use in PR efforts?	<i>\$4,600</i>

Describe efforts your region has made to raise awareness of the importance of self support.

Through discussion at the regional floor during open forum, through discussion during CAR/CAT workshops as well as discussion related to the "money matters" IP in the above mentioned workshops.

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>The Autonomy Zonal Forum</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>900</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>4</i>
What is the average attendance at each?	<i>100-500</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>Yes</i>
What is the type of legal registration?	<i>501(c)3 non-profit organization</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	<i>No</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	
<i>The issue discussion topics were covered by way of round table discussions during the 4 CAR/CAT workshops held throughout the region.</i>	
Has your region participated in any public relations efforts?	<i>Yes</i>

Please describe these PR efforts and/or your experience with them.

Participation at Health Fairs, information tables at recovery month events, participation at a Substance Abuse professional conference with an information table with PR members present to answer any questions, give any information etc.

Does the region have any type of NA phonenumber or a helpline?Yes

Please describe your phonenumber/helpline efforts.

Our region has a phonenumber where a member can find a meeting or ask to speak to an addict in need. Our phonenumber is set up to provide meeting information which is provided to the answering service by a spreadsheet which is updated regularly by the Regional PR subcommittee, if the person calling the number requests to speak to a member, the answering service then goes to a list of members willing to handle these calls and a text message is sent to the member nearest the caller if a call is not returned by a period of time, the text is then sent to other members on the list in order to return the call to the person asking for help.

Do all areas have their own phonenumber or helpline?No

Please describe your area phonenumber/helpline experience.

More and more area's are turning to the regional phonenumber service and adding local members to the "12 step" calling list instead of the pager system which is sometimes utilized by local area's.

Do you have a regional website?Yes

Do you keep your meeting information updated here?..... Yes

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions?
yes along with the CAT.

Please describe your efforts such as number of workshops and average attendance.

We host 4 CAR workshops per conference year, where the average attendance varies depending on location from 20 to 100 members.

How does your region reach a conscience about WSC matters?

Through GSR assemblies; sometimes by way of a vote, straw poll, and sometimes through unanimous consent.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008? *Growing slightly.*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Regional name change.

Please describe some solutions to challenges your region has faced since WSC 2008.

We have participated in open dialouge about problems leading to discussions about the solutions to these problems.

Please describe some highlights or successes your region has experienced since WSC 2008.

In going through a tough period during our regional name change, our region has gone through a period of discussion of a potential division of the region. This did not take place

and even though some members may not be happy with the regional name change we have, over the course of a year grown through this period of dissention.

What additional information would you like to share with other conference participants?

Conference Input

Is there anything in particular you want to discuss at the conference?

How to bring issues up to the worldwide fellowship which will bring up discussion throughout the fellowship without it having to be submitted as a CAR motion.

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

I have had difficulty with fulfilling duties as a delegate in a timely fashion (scheduling CAR workshops), the delegate team as a whole has been willing to work with me and assist me with my shortcoming related to this.

Facts about Central California Region

Regional Delegate	<i>MaryEllen Polin</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Tony Olszewski</i>
Have you attended a WSC before?.....	<i>Yes</i>
How many areas are in the region?.....	<i>5</i>
How many groups are in the region?	<i>310</i>
How many meetings take place each week in the region?	<i>325</i>
How many H&I panels take place each week in the region?	<i>43</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>10559.08</i>
Total annual expenses for your region in 2009?	<i>7708.68</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>2811.59</i>
Where do you purchase your literature?	<i>NAWS</i>
How much literature does the region distribute to H&I annually?	

\$0.00 Areas directly support local H&I

How much literature do you use in PR efforts?

Some of the areas are using PR as the umbrella group of H&I, PI and phone line. So the literature costs for PR are reflected in the local H&I costs.

Describe efforts your region has made to raise awareness of the importance of self support.

We are in continued discussions at region with RCM's regarding encouraging groups to brainstorm ways to save money so they can make a donation. We plan to workshop the self support IPs in the next conference cycle.

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>Western States</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?.....	<i>1000-12000</i>
Do any areas in your region hold conventions?	<i>No</i>
How many per year?	
What is the average attendance at each?	
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>Yes</i>
What is the type of legal registration?	<i>501(c)3</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>No - application pending</i>
Is your region insured?	<i>Yes - 2009 expense \$3347.56</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	

The RD team conducted IDT workshops in 3 of 5 areas and in the other 2 areas the RD team conducted workshops on the APT. The IDT workshops were conducted during

normal area service committee meetings, average attendance was 25 people. We would not have gotten that many people to participate had we planned an event. We broke the 90 minutes session profiles into 3/30 minute sessions by doing it this way our attendance was good at each area. Our regional awareness towards unity at workshops is not where we would like it to be. The topics covered were "Our Freedom, Our Responsibility" and "Building Communication". We have also work shopped the first 2 chapters of Living Clean.

Has your region participated in any public relations efforts?Yes

Please describe these PR efforts and/or your experience with them.

The regional PR efforts are the same as the old PI efforts. We have booths at the various D&A fairs and colleges. We supported members and TS to attend Western States Learning Days in 2008.

Does the region have any type of NA phonenumber or a helpline? No

Please describe your phonenumber/helpline efforts.

Do all areas have their own phonenumber or helpline?Yes

Please describe your area phonenumber/helpline experience.

Do you have a regional website?Yes

Do you keep your meeting information updated here?.....Yes

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions? No

Please describe your efforts such as number of workshops and average attendance.

The RD team facilitated 2 CAR 2010 workshops, joining several areas and attendance was marginal in that we got about 3% and 6% of GSR's from each area – the RD team and other regional servants are working towards raising awareness, interest and responsibility for our GSR's and other trusted servants in leadership rolls. Due to financial downturns and incorporating the convention committee we were unable to provide a weekend long regional assembly instead will be conducting a one-day regional assembly and will be facilitating the IDT on "Leadership". At our last RA we inventoried the work of the GSR's and subcommittees and the overall consensus was a lack of training and communication. The regional service body is becoming more aware of discussion and project based planning body instead of a report reading meeting.

How does your region reach a conscience about WSC matters?

yes

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?growing

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Finding out the needs of the ASCs and finding ways to serve them. Up till now, the RSC has provided hands-on services like H&I and BTWS but we are trying to help the ASCs provide these locally and the RSC can be a resource. Unity within the region has been a challenge above all others. Rallying around the convention has both brought some

members/groups together while at the same time caused conflict and driven others away. Getting widespread support from the groups has been a challenge for a long time.

Please describe some solutions to challenges your region has faced since WSC 2008.

Some solutions have been to recruit long-term members with previous service experience to balance the knowledge level within a committee. Another solution was to retain existing TS and ask them to rotate positions. Trying some various forms of learning and participation forums at the Regional Assembly is helping the groups to be informed about what the Region does, why the RD team attends WS activities and what World Services is doing for NA. Also, RD Team participation in Area learning events, like the APT training, is helping. The process is slow but steady and noticeable. We are finding more willingness to be involved as a result.

Please describe some highlights or successes your region has experienced since WSC 2008.

Our success has been in facilitating IDT's and APT's in all 5 areas. The success of this that the areas participated in conference cycle material. With following with the theme of WSC 2008, "Our Freedom, Our responsibility" it is important as a RD team that we inform and bring the local fellowship up to date with the work being done by the WB and the WSC.

What additional information would you like to share with other conference participants?

Conference Input

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Communicating our vision to other RSC members and to ASC members is an ongoing challenge. Trying to help members understand that NA World Services serves the "bigger picture" of NA, a world wide fellowship and they can benefit from that relationship by supporting NAWS financially and participating in discussion topics. Helping members see beyond their own group's welfare to "our common welfare" in world wide terms, encouraging NA members in the region to think beyond the "old" way of providing services these have been and continue to be are our challenges.

As a small region it works well for us to go to the area service meetings and conduct workshops during that time. It works to identify and encourage members who show certain talents to get involved in service. Even though the return is small it is still productive.

Facts about Chesapeake and Potomac Region

Regional Delegate	<i>Leah H</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Allen J., 2nd Alternate Leon P.</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>11</i>
How many groups are in the region?	<i>340</i>
How many meetings take place each week in the region?	<i>425</i>
How many H&I panels take place each week in the region?	<i>417</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>14,605</i>
Total annual expenses for your region in 2009?	<i>21137.74</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>66,368</i>
Where do you purchase your literature?	<i>Most areas purchase from Freestate Service Office</i>
How much literature does the region distribute to H&I annually?
<i>H&I literature is purchased by the areas not the region</i>	
How much literature do you use in PR efforts?
Describe efforts your region has made to raise awareness of the importance of self support.	

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>Autonomy Zonal Forum</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>5500</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>1 area every 2 or 3 years</i>
What is the average attendance at each?	<i>750</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>Yes</i>
What is the type of legal registration?	<i>501(c)3 Corporation (for the convention)</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>Yes - sales tax</i>
Do you have tax-exempt or duty-free status?	<i>Yes - tax exempt</i>
Is your region insured?	<i>No, just the convention</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....
<i>Not as a region, just some of the areas</i>	
Please describe: topics covered, number of workshops, average attendance, etc.	
<i>We've had literature review workshops, H&I learning days</i>	
Has your region participated in any public relations efforts?	<i>No</i>
Please describe these PR efforts and/or your experience with them.	
Does the region have any type of NA phonenumber or a helpline?	<i>Yes</i>
Please describe your phonenumber/helpline efforts.	
<i>We use a service called Freedom Voice</i>	

Do all areas have their own phonenumber or helpline? **No**
 Please describe your area phonenumber/helpline experience.
 Do you have a regional website? **Yes**
 Do you keep your meeting information updated here?..... **Yes**
 Has your region hosted CAR workshops? **No**
 Did you workshop the topics for discussion in addition to the motions?

Please describe your efforts such as number of workshops and average attendance.
Areas will be hosting CAR workshops with Delegate participation. Areas wait until after gathering information at MARLCANA. Almost all of our RCM's attend MARLCNAAt this point 4 areas have workshops planned.

How does your region reach a conscience about WSC matters?
We have a group tally on both the CAR and the CAT
 Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?..... *Number of groups is constant*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?
Our regional policy is old and confusing and the discussions are whether and/or how to re-write.

Please describe some solutions to challenges your region has faced since WSC 2008.
 Please describe some highlights or successes your region has experienced since WSC 2008.
New faces and improved filling of RSC positions.

What additional information would you like to share with other conference participants?

Conference Input

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Facts about Chicagoland Region

Regional Delegate	<i>Kathy Bennett</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Remy Martin</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>15</i>
How many groups are in the region?	<i>370</i>
How many meetings take place each week in the region?	<i>401</i>
How many H&I panels take place each week in the region?	<i>64</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>\$19,504.00</i>
Total annual expenses for your region in 2009?	<i>\$34,635.71</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>\$1,774.83</i>
Where do you purchase your literature?	<i>Na World Services</i>
How much literature does the region distribute to H&I annually?	<i>\$950.71</i>
How much literature do you use in PR efforts?	<i>\$299.27</i>
Describe efforts your region has made to raise awareness of the importance of self support.	

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>Midwest Zonal Forum</i>
Does your region have a regional office?	<i>Yes</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>3,500</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>3</i>
What is the average attendance at each?	<i>500</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>Yes</i>
What is the type of legal registration?	<i>Incorporated</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	<i>Yes</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	
<i>3 Building communiton/ledership attendance average 30</i>	
<i>1 Building strong Home Groups attendance 11</i>	
<i>2 Literature Workshops</i>	
Has your region participated in any public relations efforts?	<i>Yes</i>
Please describe these PR efforts and/or your experience with them.	
<i>IAODADCA Illinois Alcohol/Drug Addiction Conference - this is done every year</i>	
Does the region have any type of NA phonenumber or a helpline?	<i>Yes</i>

Please describe your phonenumber/helpline efforts.

Live people answer 24 hours a day

Do all areas have their own phonenumber or helpline? *No*

Please describe your area phonenumber/helpline experience.

Do you have a regional website? *Yes*

Do you keep your meeting information updated here? *Yes*

Has your region hosted CAR workshops? *Yes*

Did you workshop the topics for discussion in addition to the motions? *No*

Please describe your efforts such as number of workshops and average attendance.

How does your region reach a conscience about WSC matters?

yes

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008? *staying the same*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

The regional convention

1) the Committee

2) Out of town speakers being disrespectful to the committee and the members by using distastful/offensive language after being asked not to.

Please describe some solutions to challenges your region has faced since WSC 2008.

New policy for convention- BOD to oversee committee members

Please describe some highlights or successes your region has experienced since WSC 2008.

Our 1st GRS Assembly Hosted more workshops

What additional information would you like to share with other conference participants?

Conference Input

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Having areas unite to host Workshop bring the attendance up.

Getting member attendance at Workshop.

Facts about Chile Region

Regional Delegate	<i>Francisco N</i>
Have you attended a WSC before?.....	<i>No</i>
Alternate Delegate	<i>Juan Pablo</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>4</i>
How many groups are in the region?	<i>29</i>
How many meetings take place each week in the region?	<i>0</i>
How many H&I panels take place each week in the region?	<i>4</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>\$800 approx</i>
Total annual expenses for your region in 2009?	<i>\$2,500</i>
Total amount of money contributed by the region to NAWS in 2009?.....	
Where do you purchase your literature?	<i>NAWS</i>
How much literature does the region distribute to H&I annually?	<i>\$800 approx</i>
How much literature do you use in PR efforts?	<i>\$400 approx</i>
Describe efforts your region has made to raise awareness of the importance of self support.	

Traditions Workshop. RD service forum.

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>LAZF</i>
Does your region have a regional office?	<i>Yes</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>190</i>
Do any areas in your region hold conventions?.....	<i>Yes, they are called fellowship meetings</i>
How many per year?	<i>3</i>
What is the average attendance at each?	<i>60</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>Yes</i>
What is the type of legal registration?	<i>Nonprofit Corporation</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>No</i>
Is your region insured?	<i>No</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>No</i>
Please describe: topics covered, number of workshops, average attendance, etc.	

Traditions, steps, H&I, PI, helpline, RD services. We averaged about 15 people per workshop

Has your region participated in any public relations efforts?	<i>Yes</i>
Please describe these PR efforts and/or your experience with them.	

Radio programs, publications, clinics

Does the region have any type of NA phoneline or a helpline?	<i>Yes</i>
--	------------

Please describe your phonenumber/helpline efforts.

Santiago and Serena have helpline subcommittees with different phone numbers

Do all areas have their own phonenumber or helpline?

No, we only have two numbers; one of the numbers covers three areas.

Please describe your area phonenumber/helpline experience.

We have training workshop, a member always has the helpline cell phone and we have people who take 12 step calls in every group

Do you have a regional website?Yes

Do you keep your meeting information updated here?.....Yes

Has your region hosted CAR workshops?No

Did you workshop the topics for discussion in addition to the motions?

No, but they are programmed for the near future. We will discuss the motions

Please describe your efforts such as number of workshops and average attendance.

We haven't had any yet, but we are distributing the CAR

How does your region reach a conscience about WSC matters?

Meeting of the RSC

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?.....Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

We formed an RSC for the first time

Please describe some solutions to challenges your region has faced since WSC 2008.

To form an RSC and a nonprofit corporation

Please describe some highlights or successes your region has experienced since WSC 2008.

What additional information would you like to share with other conference participants?

What is the best work model in the service structure, and members who are the legal representatives of the regions?

Conference Input

Is there anything in particular you want to discuss at the conference?

Is there any other way that addicts that don't have credit cards can make 7th tradition contributions to NAWS?

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

I didn't hold the position of RDA, consequently I have been learning as I go, but it has called my attention the magnitude of the NA service structure around the world and the little knowledge that the addicts in recovery have, but the region receives a lot of information from WSO. In our region there's a lot to be done in this topic.

Facts about Colombia Region

Regional Delegate	<i>Gustavo De Rosa</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Mariela Florez Bueno</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>8</i>
How many groups are in the region?	<i>70</i>
How many meetings take place each week in the region?	<i>0</i>
How many H&I panels take place each week in the region?	<i>4</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	
Total annual expenses for your region in 2009?	
Total amount of money contributed by the region to NAWs in 2009?.....	
Where do you purchase your literature?	
How much literature does the region distribute to H&I annually?	
How much literature do you use in PR efforts?	
Describe efforts your region has made to raise awareness of the importance of self support.	

Share about how your region self supports its RSO and committees:

The region self supports through the few contributions that are sent in by areas and groups and the sale of literature. We are aware that these funds from the sale of literature should be used exclusively to carry the message but we are not yet able to pay for our expenses with contributions from our members, areas or satellite cities but in the past years we have received donations from groups and areas.

We created the delegates shop in order to be able to finance the expenses generated by this service and this has worked well.

The convention provides the maximum financial contribution to the region each year.

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>LAZF</i>
Does your region have a regional office?	<i>Yes</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	
Do any areas in your region hold conventions?	<i>Yes</i>
How many per year?	
What is the average attendance at each?	
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>Yes</i>
What is the type of legal registration?	<i>We are registered in the Chamber of Commerce</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>No</i>
Is your region insured?	<i>No</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>

Please describe: topics covered, number of workshops, average attendance, etc.

Has your region participated in any public relations efforts?Yes

Please describe these PR efforts and/or your experience with them.

Does the region have any type of NA phonenumber or a helpline?Yes

Please describe your phonenumber/helpline efforts.

We haven't kept any stats on the number of the calls but we know we receive a lot.

Do all areas have their own phonenumber or helpline?Yes

Please describe your area phonenumber/helpline experience.

Do you have a regional website?Yes

Do you keep your meeting information updated here?.....Yes

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions?

Yes we had small group discussions in the Cali convention in 2008. It has been a very positive experience. These discussions generated the theme of our 2009 Regional Service Conference: Communication: a two way commitment.

Although change comes slowly there are members who are interested in being off service

Please describe your efforts such as number of workshops and average attendance.

How does your region reach a conscience about WSC matters?

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?.....

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Please describe some solutions to challenges your region has faced since WSC 2008.

Please describe some highlights or successes your region has experienced since WSC 2008.

We have regained our credibility as a RSC

Consistency in service efforts from members who were elected in the RSC assembly.

Fewer conflicts in service and more unity.

Virtual meetings to improve the efforts of the PI and H&I subcommittees

Croup contributions to the region

Better conventions

More communication in the region via the Internet

Paying our literature debt to NAWS

We developed the procedures guide

We created a strategic plan to pay our literature debt to NAWS by the year 2013.

What additional information would you like to share with other conference participants?

Maintaining the RD shop so we can self support our service

Paying our literature orders in full as we purchase them

Conference Input

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Facts about Colorado Region

Regional Delegate *Brenda Eastlick*
 Have you attended a WSC before?.....*Yes*
 Alternate Delegate *Chuck Corcoran*
 Have you attended a WSC before?.....*Yes*
 How many areas are in the region?.....*9*
 How many groups are in the region?*184*
 How many meetings take place each week in the region?*277*
 How many H&I panels take place each week in the region? *12 weekly, 8 monthly, 8 bi-monthly*

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....*\$6,144.93*
 Total annual expenses for your region in 2009?*\$10,177.59*
 Total amount of money contributed by the region to NAWS in 2009?..... *\$7,632.31*
 Where do you purchase your literature? *NAWS*
 How much literature does the region distribute to H&I annually?*800*
 How much literature do you use in PR efforts?*900*
 Describe efforts your region has made to raise awareness of the importance of self support.
As reports come out from NAWS, the World wide Workshops, and now in the CAR, we discuss as necessary; and hope that the word is disseminated to the groups and areas.

Your Regional Service Structure

Does your region participate in a zonal forum?*Yes*
 Which zonal forum? *Rocky Mountain*
 Does your region have a regional office? *No*
 Does your region have a regional convention?*Yes*
 What is the average attendance?*1000*
 Do any areas in your region hold conventions?..... *No*
 How many per year?
 What is the average attendance at each?
 Is there a corporation or an entity with legal status that is a part of your regional structure? *Yes*
 What is the type of legal registration? *Non-profit convention corporation*
 Did your regional corporation have to pay any taxes or duties last year?*Yes*
 Do you have tax-exempt or duty-free status?
Not yet, in the process with the proper paperwork
 Is your region insured?
No, but areas are discussing this issue and we will be discussing it this year
 Has your region held discussions about any of the IDTs over the past conference cycle?.....*Yes*
 Please describe: topics covered, number of workshops, average attendance, etc.
Leadership and Communication. Held workshops at regional assemblies. These workshops were conducted as was shown to us at the worldwide workshops. Those workshops had positive reviews and everyone participated. We had about 30 people in attendance for the Service Structure and Leadership workshop.

Has your region participated in any public relations efforts?Yes

Please describe these PR efforts and/or your experience with them.

Area PI and H&I efforts. Training for PI and conducting PI presentations in our newer areas. H&I has been working to take a meeting into our federal prisons in our areas that are not fully functional. Working with the federal system to have "addict run meetings" inside.

Does the region have any type of NA phonenumber or a helpline?No

Please describe your phonenumber/helpline efforts.

Do all areas have their own phonenumber or helpline?Yes

Please describe your area phonenumber/helpline experience.

The larger functional areas have phonenumber and some of the smaller functional areas have either a phone service or carry cell phones. Our regional PR subcommittee will be looking into a regional phone service/hotline. Our region helps with financial support to areas with phonenumber as funding in some areas is minimal. I am a phonenumber volunteer in my home area. I answer the phone every day for one week. My turn comes about once every two months.

Do you have a regional website?Yes

Do you keep your meeting information updated here?.....Yes

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions?Yes.

Please describe your efforts such as number of workshops and average attendance.

Yes (hosted CAR workshops) and will for the next couple of months. Regional CAR workshop was in January. AArea CAR workshops are in February and March. Four workshops; regional workshop had about 20 in the room.

How does your region reach a conscience about WSC matters?

CBDM

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?.....Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Leadership workshop

Please describe some solutions to challenges your region has faced since WSC 2008.

Lack of proceeds from our regional convention. Having an incorporation board, making sure our trusted servants are qualified to serve, especially when handling contracts, discussion around our economic issues, and how do we get more involvement with our convention.

Please describe some highlights or successes your region has experienced since WSC 2008.

Adopting a PR subcommittee, creating a budget committee to look at long term needs as well as current budgeting for the year, incorporation for our regional convention, new area growth with new areas forming, non-functional areas becoming functional again with service bodies, and all of our regional positions are filled.

What additional information would you like to share with other conference participants?

Conference Input

Is there anything in particular you want to discuss at the conference?

Incorporation and Insurance. PR Symposiums

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

*The workshop presentations do work well when we have enough time to cover the topics.
Having GSR participation is difficult with coverage from all areas. Assemblies are better
attended when they are closer to the larger home areas.*

*Getting the RCMs to step up and become leaders in their own areas. Proper relaying of
material from the region to their respective areas.*

GSR Training before our regional assemblies have been very helpful and useful.

Facts about Connecticut Region

Regional Delegate	<i>Gerry P</i>
Have you attended a WSC before?.....	<i>No</i>
Alternate Delegate	<i>Jimmy C</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>9</i>
How many groups are in the region?	<i>340</i>
How many meetings take place each week in the region?	<i>350</i>
How many H&I panels take place each week in the region?	<i>82</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>\$18,505.91 YTD Fiscal Yr Apr09-Mar10</i>
Total annual expenses for your region in 2009?	<i>\$11,313.17 YTD</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>\$7,835.36 YTD</i>
Where do you purchase your literature?	<i>N/A Our ASCs purchase their own literature</i>
How much literature does the region distribute to H&I annually?	<i>0</i>
How much literature do you use in PR efforts?	<i>\$200.00-300.00</i>
Describe efforts your region has made to raise awareness of the importance of self support.	

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>Northeast Zonal Forum</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>1800-2000</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>1</i>
What is the average attendance at each?	<i>?</i>
<i>1 hasn't been held in years & the other is a one day event scheduled in June 2010</i>	
Is there a corporation or an entity with legal status that is a part of your regional structure? <i>Yes</i>	
What is the type of legal registration?	<i>501C3</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	<i>Yes</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>No</i>
Please describe: topics covered, number of workshops, average attendance, etc.	
Has your region participated in any public relations efforts?	<i>Yes</i>
Please describe these PR efforts and/or your experience with them.	
<i>Community Health Fairs, High School presentations, Area Poster drives and presentations at correctional, medical and mental health facilities as well as treatment facilities.</i>	
Does the region have any type of NA phonenumber or a helpline?	<i>Yes</i>

Please describe your phonenumber/helpline efforts.

We have an automated 1-800 Phonenumber with general information and links for professionals and Area meeting lists. If direct contact is requested each area has a pager that will be called automatically and a member calls back the addict as soon as possible.

Do all areas have their own phonenumber or helpline? No

Please describe your area phonenumber/helpline experience.

Each of the 9 Areas are tied into the 1-800 number

Do you have a regional website? Yes

Do you keep your meeting information updated here? Yes

Has your region hosted CAR workshops? Yes

Did you workshop the topics for discussion in addition to the motions? Not as yet

Please describe your efforts such as number of workshops and average attendance.

The RD is required by policy to hold 3 Regional Assembly/CAR Workshops in February of a conference year. In addition, individual Areas may conduct Learning Days for their GSRs.

To date we have had 1 Reg. Assembly with 10 addicts (including the RD and three other Regional Trusted Servants) in attendance. Only 1 RCM and 2 GSRs showed up from the largest Area in the Region. We hope for greater participation at the next 2 R.A.

How does your region reach a conscience about WSC matters?

Through voting at home groups or Learning Days or Regional Assemblies.

Then tabulating the results.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008? growing

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

The cost of our phonenumber service

Please describe some solutions to challenges your region has faced since WSC 2008.

We investigated, interviewed and selected a new provider

Please describe some highlights or successes your region has experienced since WSC 2008.

We substantially reduced our phonenumber costs without compromising our service to the still suffering addict

What additional information would you like to share with other conference participants?

The Connecticut Region has a sub-committee called Writing Steps For Recovery that provides "step-guides" who correspond with addicts who are incarcerated in the CT DOC System and don't have sponsors but wish to find the freedom from themselves and their active addiction that "we" achieve through written step work. Information about this committee and it's work is available through the NA.org web-site in the Local Resources section. or at ctna.org and click on WSR. We are making an impassioned plea for other regions to consider forming such a committee in their service structure as we are being inundated with requests from incarcerated addicts around the country (and 1 in UK) seeking our help. Unfortunately, due to our own policy and limited resources we can not

correspond with inmates outside of our region. We are willing and available to help any other regions or areas get a committee started so that "No addict seeking recovery need die..."

Conference Input

Is there anything in particular you want to discuss at the conference?

no

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

A steadfast dedication to the Fellowship I love.

Overcoming an overwhelming dis-interest of the larger part of that Fellowship.

Facts about Denmark Region

Regional Delegate	<i>Iver</i>
Have you attended a WSC before?.....	<i>No</i>
Alternate Delegate	<i>Erik</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>5</i>
How many groups are in the region?	<i>130</i>
How many meetings take place each week in the region?	<i>132</i>
How many H&I panels take place each week in the region?	

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>\$19,517.29</i>
Total annual expenses for your region in 2009?	<i>\$18,509.36</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>0</i>
Where do you purchase your literature?	<i>Areas purchase at WSO-Europe</i>
How much literature does the region distribute to H&I annually?	<i>0</i>
How much literature do you use in PR efforts?	<i>0</i>
Describe efforts your region has made to raise awareness of the importance of self support.	

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>EDM</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>No</i>
What is the average attendance?	
Do any areas in your region hold conventions?.....	<i>Yes - 4 of the 5 areas</i>
How many per year?	<i>Every area has 1</i>
What is the average attendance at each?	
<i>Copenhagen has Approx 800. The others have Approx 200-300 each</i>	
Is there a corporation or an entity with legal status that is a part of your regional structure? <i>Yes</i>	
What is the type of legal registration?	
<i>The region is registered in the Danish business register as non-profit organization. This means the Region has n ESP number and can open bank accounts, also for areas.</i>	
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	<i>No</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	
<i>We had visit from NAWS who held workshops</i>	
Has your region participated in any public relations efforts?	<i>Yes</i>
Please describe these PR efforts and/or your experience with them.	
<i>We are in the process of beginning training members of PI to hold meetings with professionals</i>	

Does the region have any type of NA phonenumber or a helpline?Yes

Please describe your phonenumber/helpline efforts.

Previously three of the areas had their own phonenumber, typically only open for few hours a week. When we establish the Region P.I. one of their first job were to make a common phonenumber for the whole country, we have that now. The areas take turns in the work with answering, the line have a daylight opening hour, and we have hope to even increase the opening hour.

Do all areas have their own phonenumber or helpline?No

Please describe your area phonenumber/helpline experience.

Do you have a regional website?Yes

Do you keep your meeting information updated here?.....Yes

Has your region hosted CAR workshops?No

Did you workshop the topics for discussion in addition to the motions?

Please describe your efforts such as number of workshops and average attendance.

How does your region reach a conscience about WSC matters?

This year will be the first etemt, at the national service konference we will try to make small group discussions about the issues described in the CAR. The forum will be a Group Assembly, the goal is both to get a conscience about the main issues at WSC, and just to introduce the discussions at the WSC. In the next conference cycle we will have workshops at the Area Conventions. We still want to hold a Group Assembly at the national service conference prior to the WSC.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?*Staying the same*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Unity is still a key issue in the Danish Region, our service is structured so that unless all five Areas agree, the Region cant initiate any service, this requires a high degree of unity. Money is, of course, also a issue on every Regional service meeting

Please describe some solutions to challenges your region has faced since WSC 2008.

We have had national service conferences

Please describe some highlights or successes your region has experienced since WSC 2008.

Our internet comity needed money for a new laptop, so they started raising money by selling postcard with N.A.motivos at coventions, and succeded in this project. Then the question of registration af the national service conference come up, and we ended deciding to continue raising money via the postcard, so that it would not cost money to attent the service conference. We are very pleased with the fact that we so far have managed to have Service Conferences without taking registration from the participant

What additional information would you like to share with other conference participants?

We have managed to have Regional service financed only by contributions from the Areas and from fundrasing, we dont earn money from sale of litteratur, and the Region dont have a Convention

Conference Input

Is there anything in particular you want to discuss at the conference?

We are here to observe and learn, in order to get our fellowship up to date with the discussions at WSC

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

So far we have hardly have had any experiences yet

Facts about Eastern Pennsylvania Region

Regional Delegate *Merle Hughes*
 Have you attended a WSC before?.....*Yes*
 Alternate Delegate *none at this time*
 Have you attended a WSC before?.....
 How many areas are in the region?.....*4*
 How many groups are in the region?*100*
 How many meetings take place each week in the region?*103*
 How many H&I panels take place each week in the region? *34 each week*

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....*\$8,109.57*
 Total annual expenses for your region in 2009?

Our total expenses in 2009 were \$8254.86. Please note the discrepancy between our money contributed to the region and our expenses. It has been necessary to use some of our prudent reserves to meet our expenses.

Total amount of money contributed by the region to NAWS in 2009?.....

We were unable to make a donation to NAWS in 2009. Our donations were down from previous years for a couple of reasons; first, one of the areas which had been part of the region left the region after our motion for seating was voted down. The second reason was that one of the areas who holds a convention did not hold a convention last year, further reducing donations.

Where do you purchase your literature?

We do not have a regional service office. Our areas each use a variety of sources due to supply and demand. The areas order from NAWS, Free State Region, and GPRNA.

How much literature does the region distribute to H&I annually?

Annually, we spend \$8700. That breaks down to \$250 each for Montco and Bucks, \$150 for Pure and Simple, and \$75 for Twin River Area. These are the monthly figures.

How much literature do you use in PR efforts?

We mainly put Basic Texts into local libraries. That effort costs somewhere around \$1000.

Describe efforts your region has made to raise awareness of the importance of self support.

We have had discussions about self-support during our area inventories, learning days, and assemblies. We have not seen any increase in donations at any level after these attempts to raise awareness of the importance of self-support.

Your Regional Service Structure

Does your region participate in a zonal forum?*Yes*

Which zonal forum?

EPARNA participates in the Autonomy Zonal Forum. This zonal forum consists of Central Atlantic Region, Chesapeake and Potomac Region, Eastern PA Region, Free State Region, Greater Philadelphia Region, and the Mountaineer Region. We meet the last Saturday of every January and July. We do not have a service body, but we have a

rotation of our regions, and the hosting region chairs the meeting. We set our agenda as a group at the end of each zonal forum.

Does your region have a regional office? No

Does your region have a regional convention? No

What is the average attendance? *Not applicable*

Do any areas in your region hold conventions? Yes

How many per year?

There is one every other year, held by the Bucks County Area. They normally hold their conventions every other year, but the time in between this one and the last one was 3 years, due to their need to raise funds.

What is the average attendance at each?

There are between 500-700 people in attendance. This convention is well-supported by all areas within the region, as well as nearby regions.

Is there a corporation or an entity with legal status that is a part of your regional structure? No

What is the type of legal registration? *Not applicable*

Did your regional corporation have to pay any taxes or duties last year? No

Do you have tax-exempt or duty-free status? No

Is your region insured? Yes

Has your region held discussions about any of the IDTs over the past conference cycle? Yes

Please describe: topics covered, number of workshops, average attendance, etc.

We have held these discussions during workshops and Regional Assemblies. We followed the format presented at the conference, including large and small group discussions. This format was warmly received, and everyone in attendance reported a positive experience. We also used some of the information we gathered as topics to be further addressed within our service bodies. The topics covered included Building Communication, Leadership, and Our Freedom, Our Responsibility. For the first of these workshops, I developed my own power point presentation. The attendance for each workshop is between 20-40 attendees. We have held 3 over the past 2008-2010 conference cycle.

Has your region participated in any public relations efforts? Yes

Please describe these PR efforts and/or your experience with them.

The region has participated in a public relations effort with a local college, by their invitation. We held a questions and answer panel discussion with students majoring in psychology and their teachers.

We are currently in the process of meeting with the judge of the Montgomery County Drug Court system, as well as the probation officer connected with this court. This is being done in a collaborative effort with Nar-Anon. We have a very good relationship with the local Nar-Anon community, as well as the world level effort. We are hoping to open dialogue with the Criminal Justice system so they can better understand what we do as a fellowship.

Does the region have any type of NA phonenumber or a helpline? Yes

Please describe your phonenumber/helpline efforts.

We recently changed our phonenumber number. We use an 800 number (we own that number), which is answered by a trained operator. They provide information regarding meetings, as well as family information (we refer them to Nar-Anon). The operator takes the caller information if they need to speak to an addict. We get anywhere between 50-100 calls per month.

Do all areas have their own phonenumber or helpline? No

Please describe your area phonenumber/helpline experience.

Not applicable, since we have an 800 number, it works for everyone.

Do you have a regional website? Yes

Do you keep your meeting information updated here? Yes

Has your region hosted CAR workshops? Yes

Did you workshop the topics for discussion in addition to the motions?

We dialogued the topics for discussion in addition to the motions, some in more depth than others, depending on the time allotted for the workshop

Please describe your efforts such as number of workshops and average attendance.

EPARNA has hosted CAR workshops every conference cycle. We respond to area needs, and usually hold these workshops in each area of our region, which means we hold 4 workshops.

How does your region reach a conscience about WSC matters?

We reach a conscience by tallying group votes within each area. We then combine our votes with GPRNA. Their region has agreed to carry our vote, combining our conscience with theirs.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?
The number of members in our region has been growing, however there was a setback which resulted in some number of members when the Bee Hive area left our region, as a direct result of EPARNA's failure to be seated at WSC 2008

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

The service system project has generated a great deal of interest and discussion within our region. We are also interested in finding solutions to generate increased participation in our own service system.

Please describe some solutions to challenges your region has faced since WSC 2008.

We needed to find a new phonenumber. We did research to find one which best fit our needs, and we now own our phone number. The expenses for the new phonenumber are much less than the other company we were using.

We also researched companies to find insurance for our region. We now have coverage for the entire region, which includes events, activities, and workshops.

We have addressed some of our communication needs by our website: www.eparna.org.

We use this site to maintain our regional meeting list, listing local events, and posting all regional minutes.

Please describe some highlights or successes your region has experienced since WSC 2008.

The Twin River Area has joined our region. They bring a great deal of new enthusiasm and hope to our region, and we are happy to be able to help them to grow.

We are planning a Multi-Regional event which will be held on September 4, 2010. This is a unity event for all four regions within the state of Pennsylvania (Eastern PA Region, Greater Phila Region, MidAtlantic Region, and Tri-State region). It was in the spirit of cooperation that we decided to plan this event. The theme is "The Ties That Bind Us Together, and our intentions are local unity within a global community. We are very excited about this event, and the level of cooperation between the four regions has been incredible.

What additional information would you like to share with other conference participants?

One area, the Bee Hive Area, left our region after EPARNA's motion for seating was voted down at the 2008 WSC. We remain a fully functioning region, in spite of not being seated.

We did have the Twin River Area join our region. We are looking forward to the upcoming discussions and dialogue which will be generated by the service system project.

Conference Input

Is there anything in particular you want to discuss at the conference?

One area of great interest is in the changes to the service system. We would like to be included in the discussions that will be ongoing throughout the next cycle. Our region is very much in agreement with the proposed motion for the amendment to moratorium. We feel that with the possibility of changing our service structure, it is a good point.

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

The close relationship that we have generated and maintained with GPRNA has been an asset and has worked well for EPARNA. The Region has not had an alternate since this position was open in June 2008.

Facts about Egypt Region

Regional Delegate	<i>Karim H.</i>
Have you attended a WSC before?.....	<i>No</i>
Alternate Delegate	<i>Rami E.</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>1</i>
How many groups are in the region?	<i>18</i>
How many meetings take place each week in the region?	<i>70</i>
How many H&I panels take place each week in the region?	<i>3</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>\$1791</i>
Total annual expenses for your region in 2009?	<i>\$10050</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>0</i>
Where do you purchase your literature?	<i>NA World Services</i>
How much literature does the region distribute to H&I annually?	<i>\$1079</i>
How much literature do you use in PR efforts?	<i>\$400</i>
Describe efforts your region has made to raise awareness of the importance of self support.	
<i>None</i>	

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>EDM</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>700</i>
Do any areas in your region hold conventions?.....	<i>No</i>
How many per year?	
What is the average attendance at each?	
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>No</i>
What is the type of legal registration?	
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>No</i>
Is your region insured?	<i>No</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>No</i>
Please describe: topics covered, number of workshops, average attendance, etc.	
Has your region participated in any public relations efforts?	<i>No</i>
Please describe these PR efforts and/or your experience with them.	
Does the region have any type of NA phonenumber or a helpline?	<i>Yes</i>
Please describe your phonenumber/helpline efforts.	
<i>2 phonenumber 24 hours 7 days</i>	
Do all areas have their own phonenumber or helpline?	<i>No</i>

Please describe your area phonenumber/helpline experience.

Do you have a regional website?*Yes*

Do you keep your meeting information updated here?.....*Yes*

Has your region hosted CAR workshops? *No*

Did you workshop the topics for discussion in addition to the motions?

Please describe your efforts such as number of workshops and average attendance.

How does your region reach a conscience about WSC matters?

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?.....*Growing*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Please describe some solutions to challenges your region has faced since WSC 2008.

Please describe some highlights or successes your region has experienced since WSC 2008.

What additional information would you like to share with other conference participants?

Conference Input

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Facts about El Salvador Region

Regional Delegate	<i>Julio Villalta</i>
Have you attended a WSC before?.....	<i>No</i>
Alternate Delegate	<i>Nelson Henriquez</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>2</i>
How many groups are in the region?	<i>10</i>
How many meetings take place each week in the region?	<i>66</i>
How many H&I panels take place each week in the region?	<i>7</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>1080</i>
Total annual expenses for your region in 2009?	<i>1800</i>
Total amount of money contributed by the region to NAWS in 2009?.....	
Where do you purchase your literature?	<i>NAWS</i>
How much literature does the region distribute to H&I annually?	

\$720. These materials were donated by NAWS

How much literature do you use in PR efforts? ...*\$600. These materials were donated by NAWS*

Describe efforts your region has made to raise awareness of the importance of self support.

The expenses of the RSO are covered by activities from the activities and entertainment subcommittee. Each activity includes visiting the groups to invite them to participate and to cooperate and we ask them to help generate funds to be able to keep the office open so we can provide services to fulfill its purpose according to our 12 concepts.

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>LAZF</i>
Does your region have a regional office?	<i>Yes</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>150</i>
Do any areas in your region hold conventions?.....	<i>No</i>
How many per year?	
What is the average attendance at each?	
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>Yes</i>
What is the type of legal registration?	<i>non profit association</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	<i>No</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>

Please describe: topics covered, number of workshops, average attendance, etc.

The RSC developed a workshop to cover these three topics: Building Communications, My Freedom My Responsibility and Leadership. The materials were provided by the Costa Rica Region and 35 members attended, the Sonsonate Area developed a workshop on the

topic My Freedom My Responsibility and members from the San Salvador Area attended. We had approximately 49 members in attendance and during the 2009 Regional Convention we facilitated workshops on the 2008-2010 IDTs we received assistance from Rafael B, the RD from Costa Rica who facilitated these workshops and provided the A/V materials. 70 members attended from different Central American regions.

Has your region participated in any public relations efforts?Yes
Please describe these PR efforts and/or your experience with them.

We had a PI Carnaval in 2009 targeted to the public in the streets and we did it in one of the most congested areas of the city. We carried NA banners offering NA as an alternative and solution to problems with drugs and we had coverage in one the local TV channels through a member who helped us to get an invitation from the TV station and we respected and followed our 12 traditions in regards to doing this type of the activity. After we form the PR committee we have an open line of communication with Government Institutions that deal with addicts and also with rehab centers located in San Salvador metro area.

Does the region have any type of NA phonenumber or a helpline?Yes
Please describe your phonenumber/helpline efforts.

We had a help line that worked through a land line and a computer. Because of financial reason we moved the office and we shut it down. The helpline now works with a cell phone 503-76611241. The RSC with the help of the PR subcommittee and the Activities subcommittee is generating funds so we can establish the helpline system again from the office location.

Do all areas have their own phonenumber or helpline?Yes
Please describe your area phonenumber/helpline experience.

Do you have a regional website?Yes

Do you keep your meeting information updated here?Yes

Has your region hosted CAR workshops? No

Did you workshop the topics for discussion in addition to the motions?

Please describe your efforts such as number of workshops and average attendance.

We received the Track material and we are translating them to Spanish and we have talked about it at the RSC

How does your region reach a conscience about WSC matters?

Through its RD in the meetings of the RSC.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008? *Growing*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

My Freedom My Responsibility

Please describe some solutions to challenges your region has faced since WSC 2008.

The lack of spiritual growth of our old timers and the way they manipulated some groups so they don't support the service structure whose only primary purpose is to carry the

message. After studying the PR manual for months we formed the PR subcommittee in October 2009 with members from the EC of the RSC and the chairs of the H&I, Outreach and PI subcommittees; we are optimizing our human resources and we are delegating tasks under the direction of our 12 traditions with some autonomy so we can obtain the necessary funds to provide services in accordance to our work plans

Please describe some highlights or successes your region has experienced since WSC 2008.

We are conscious of the responsibility to ourselves when we were seated on the floor of the WSC; the RSC through its PI and H&I subcommittees has developed services in Government Institutions in El Salvador in accordance to its work plans. Because of this the NA program has received government recognition as an alternative for persons who have problems with drugs.

What additional information would you like to share with other conference participants?

The region of El Salvador is very grateful for the support and constant communication with WSO and the LAZF. I would like to know if there is a means of communication with other regions around the world. Please forward the information to juliovillata44@yahoo.com

Conference Input

Is there anything in particular you want to discuss at the conference?

- 1. Mechanisms to pay bills and to send donations to NAWS*
- 2. We support the motion within the possibilities of the WSC to hold the conference in places that require less of a financial strain and where it is easier to obtain a visa for the delegates.*

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

I consider that I have done the task that my region has assigned me to do as RD as well as I can with the help of my Higher Power and my willingness. I have done my work with the NA spiritual principles and with a vision of growth for the fellowship in my region.

The challenges that we are facing are:

- 1. Justified apathy and lack of gratitude for the service structure from the majority of the members.*
- 2. Comments and manipulations by old timers who are resistant to grow spiritually which affect our planned growth as a service structure; but as long as the ties that bind us together are stronger than those that tear us apart everything will be OK.*
- 3. Personally and for someone my age I've had to subdue myself to the efficiency of technological tools as an efficient means of communication.*

Facts about Finland Region

Regional Delegate	<i>tomas tammenmaa</i>
Have you attended a WSC before?.....	<i>No</i>
Alternate Delegate	
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>4</i>
How many groups are in the region?	<i>88</i>
How many meetings take place each week in the region?	<i>126</i>
How many H&I panels take place each week in the region?	<i>2</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>\$10,639.64</i>
Total annual expenses for your region in 2009?	<i>\$12,954.30</i>
Total amount of money contributed by the region to NAWs in 2009?.....	
Where do you purchase your literature?	<i>region office</i>
How much literature does the region distribute to H&I annually?	<i>none</i>
How much literature do you use in PR efforts?	
Describe efforts your region has made to raise awareness of the importance of self support.	

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>europaean delegates meeting EDM</i>
Does your region have a regional office?	<i>Yes</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>150</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>5</i>
What is the average attendance at each?	<i>100</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>Yes</i>
What is the type of legal registration?	<i>legal association</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>Yes</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	<i>No</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>No</i>
Please describe: topics covered, number of workshops, average attendance, etc.	

We have been discussed about service, and how that is part of recovery and how we are independent and we have to make efforts in service to keep it alive and be more effective to carrie the message. 2 workshops about importance of service. we have been discussed lack of willingness of being in service

Has your region participated in any public relations efforts?	<i>Yes</i>
Please describe these PR efforts and/or your experience with them.	

It was research that which was publish last year 2009 about na members and the how it works and what works in na. it has been published in social and health publishings

Does the region have any type of NA phonenumber or a helpline?Yes

Please describe your phonenumber/helpline efforts.

Info phonenumber, telling people to where to find meetings and other info to any who is interested, in two major cities Finland, Tampere and Helsinki.

Do all areas have their own phonenumber or helpline?No

Please describe your area phonenumber/helpline experience.

it is meaningful and there is good reason to keep it, phone has not ring many times, people are maybe more internet orientated

Do you have a regional website?Yes

Do you keep your meeting information updated here?.....Yes

Has your region hosted CAR workshops?No

Did you workshop the topics for discussion in addition to the motions?

Please describe your efforts such as number of workshops and average attendance.

2-3 workshops per year, attendance about 20

How does your region reach a conscience about WSC matters?

we dont reach that very well.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?..... *we have now more meetings, more members*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

we have our service structure better shape now, money matters has been in discussion, and conventions importance to held them.

Please describe some solutions to challenges your region has faced since WSC 2008.

Economic challenge after european convention which was held in Finland 2008. We keep collecting money after european convention by keeping some extra conventions and we talk it about it there, and we save money to move our region office other place which is cheaper.

Please describe some highlights or successes your region has experienced since WSC 2008.

We keep european convention in Finland 2008, which was major effort and we achieved unity more. We have translate it works how and why to finnish and it is coming soon for sale in our region.

What additional information would you like to share with other conference participants?

Conference Input

Is there anything in particular you want to discuss at the conference?

what is your experience, what different ways you have arise and support willingness to do service in narcotics anonymous. what is there different possibilities to carry message areas in our country where na is not so strong and there is still major cities where is no NA at all, what different efforts to make?

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

We have our service structure working much better than earlier, we still experience that we are young fellowship and we have lot to learn. our literature sale is in our every 4 areas have their own, it works well. we have different kind of conventions every year. our it works how and why translation to finnish is ready and we are translating step working guide now. i have just started as regional delegate, challenge as regional delegate has been communications in our service structure. also money issues has been challengin, but we are going better direction and recover from our money. Our region made decision to release our regional delegate, and i did not have chance to be alternate delegate 2 years, which is normal period time.

Facts about Florida Region

Regional Delegate	<i>Bob Gray</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Roberto Morales</i>
Have you attended a WSC before?.....	<i>Yes</i>
How many areas are in the region?.....	<i>19</i>
How many groups are in the region?	<i>735</i>
How many meetings take place each week in the region?	<i>1009</i>
How many H&I panels take place each week in the region?	<i>139</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>44,506</i>
Total annual expenses for your region in 2009?	<i>35,732</i>
Total amount of money contributed by the region to NAWs in 2009?.....	<i>16,735</i>
Where do you purchase your literature?	<i>Florida RSO</i>
How much literature does the region distribute to H&I annually?	<i>800</i>
How much literature do you use in PR efforts?	<i>400</i>

Describe efforts your region has made to raise awareness of the importance of self support.

We have a workgroup on Group, Area and Regional Finances, their results will be distributed to the groups and areas in our region

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>Southeast</i>
Does your region have a regional office?	<i>Yes</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>2,200</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>16</i>
What is the average attendance at each?	<i>150-1000</i>

Is there a corporation or an entity with legal status that is a part of your regional structure? *Yes*

What is the type of legal registration?

Did your regional corporation have to pay any taxes or duties last year?*Yes - state sales tax*

Do you have tax-exempt or duty-free status?

Is your region insured?

Has your region held discussions about any of the IDTs over the past conference cycle?.....

Please describe: topics covered, number of workshops, average attendance, etc.

During many service related events and at our regional and area conventions. At FRCNA 27 and 28 we held two sessions each... the topics were "Money And Spirituality," "Communication," "Living Clean Workshop" and "Florida Regional Service System" At the Florida Service Symposium we held IDT's from this cycle and several from the previous cycles as well. Attendance ranged from 25-100 per session.

Has your region participated in any public relations efforts?

Please describe these PR efforts and/or your experience with them.

At the Florida Service Symposium we invite professionals to attend and participate in a public relations roundtable discussion which helps us formulate local PR efforts.

Does the region have any type of NA phonenumber or a helpline? No

Please describe your phonenumber/helpline efforts.

We have a Helpline Resource Coordinator position designed to assist area chairs with their local issues

Do all areas have their own phonenumber or helpline?Yes

Please describe your area phonenumber/helpline experience.

Varies with 17 areas, all areas have their own helpline

Do you have a regional website?Yes

Do you keep your meeting information updated here?.....

No. We use the NAWS meeting locator although we may consider other options during our website upgrade

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions?
Yes, two included a Living Clean Workshop as well.

Please describe your efforts such as number of workshops and average attendance.

6 workshops. Attendance was St. Petersburg (83), Orlando (46), Jacksonville (27), West Palm Beach (19) & Gainesville (TBD)

How does your region reach a conscience about WSC matters?

Each group participates in the CAR process; we tally group votes for their resulting conscience. Material in the CAT is discussed and straw polls are used as a guide for the delegates.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?..... Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

New Florida Service System implementation, WCNA financial losses, donations trending downward rapidly.

Please describe some solutions to challenges your region has faced since WSC 2008.

We've had a 25% decrease in revenues, though we were still able to meet our adjusted budget, we unfortunately were unable to contribute to NAWS as much as in the past. We adjusted our budgets accordingly to insure we remain financially viable. Our Regional Service Office has had financial difficulties for several years, although it hasn't worked previously, they have started selling merchandise as a means of creating additional income streams. RSO's have become competitive and we've had losses in this regard.

Please describe some highlights or successes your region has experienced since WSC 2008.

FLORIDA SERVICE SYSTEM:

We implemented an entire new service system (structure) in 2008. Instead of the Sub-Committee/Roberts Rules of Order/Floor Elections or Area Sub-Committee participation we combined our sub-committees into a single entity called the Fellowship Development Group.

We use a project based system (much like NAWs utilizes, but without a board) and fill those workgroups with members from an HRP pool of candidates (same process used for regional trusted servants nominations). We have also begun using Consensus Based Decision Making over Robert's Rules of Order. We have roundtable discussions to decide which projects to utilize, and then formed workgroups and the afternoon is spent in project meetings. Here are some of the projects we had in this last cycle:

A Guide To Regional Service (package submitted)

Area Service 101 (still active)

Area Fellowship Development (still active)

Florida Service Symposium Event Planning – 2009 (complete)

Group, Area and Regional Finances (complete)

Florida Helpline Directory (complete)

H & I Pen Pals (complete)

Liability Insurance (still active)

Leadership Development (complete)

Literature Racks in Emergency Rooms (still active)

Multi-Media Presentations for PR Events (still active)

Prison Outreach (Traveling Presentation) (still active)

Public Relations Events 2009 (complete)

Regional PSA's (still active)

Tax Exempt Status (still active)

Young People Outreach (complete)

We've had between at least 50 and upwards to 90 in attendance at our Saturday sessions. Our Human Resource Panel has over 200 updated pool forms. Some areas have adopted modified versions of this service system process.

FLORIDA SERVICE SYMPOSIUM: We held our 3rd Symposium had 450 registered attendees, this is an event designed to offer our trusted servants training not available elsewhere in NA. For instance we held an all day internet technologies workshop performed by a software engineer. Other workshops included a PR roundtable with professionals, drug court interaction; local officials shared how to become eligible/approved to enter prisons and jails in Florida. In total 40 workshops with excellent attendance. A speaker meeting was held with six international speakers.

NUMBER OF MEETINGS AND MEMBERSHIP - Growth of the number and size of meetings continue, we are now over 1,000 meetings in our region with more attendees than previous cycles and we have two new Area Service Committees.

FELLOWSHIP DEVELOPMENT – Roundtable Discussions/Participation has stirred excitement among trusted servants.

What additional information would you like to share with other conference participants?

FRCNA 28 & 29 - have been successes, both spiritually and financially. The profits from these events are being used to pay for FRCNA 30 deposits as the entire event in the convention must be paid for in advance (about \$60,000).

RE: [Financials in this report] exclude both RSO and FRCNA (Convention) revenues

Conference Input

Is there anything in particular you want to discuss at the conference?

Current Literature Process, Service System and Seating Moratorium, NAWS Financial Concerns (what preventive measures are being taken to mitigate future WCNA losses)

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Interaction with NAWS and other delegates has worked well to keep us informed. Very few challenges.

Facts about France Region

Regional Delegate	<i>Ana Luisa Barbosa</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Jean Claude Grall</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>5</i>
How many groups are in the region?	<i>94</i>
How many meetings take place each week in the region?	<i>94</i>
How many H&I panels take place each week in the region?	<i>1</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>N/A</i>
Total annual expenses for your region in 2009?	<i>N/A</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>13,012</i>
Where do you purchase your literature?	<i>WSO Europe</i>
How much literature does the region distribute to H&I annually?	
How much literature do you use in PR efforts?	<i>5451</i>

Describe efforts your region has made to raise awareness of the importance of self support.

At the end of each meeting, we remind the importance of self-support and this issue was discussed many times in our RSC.

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>EDM</i>
Does your region have a regional office?	<i>Yes</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>419</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>1</i>
What is the average attendance at each?	<i>150</i>
Is there a corporation or an entity with legal status that is a part of your regional structure? <i>Yes</i>	
What is the type of legal registration?	<i>non-profit</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	<i>Yes</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	
<i>2 workshops were held in the South - 20 participated</i>	
Has your region participated in any public relations efforts?	<i>Yes</i>
Please describe these PR efforts and/or your experience with them.	
<i>government, nurse school, associations</i>	
Does the region have any type of NA phoneline or a helpline?	<i>Yes</i>

Please describe your phonenumber/helpline efforts.

We have a team of 7 addicts doing this service. We don't receive many calls. We have a cell phone that is available 24 hours.

Do all areas have their own phonenumber or helpline?Yes

Please describe your area phonenumber/helpline experience.

This is an answering machine. We call back the numbers that called.

Do you have a regional website?Yes

Do you keep your meeting information updated here?.....Yes

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions?yes

Please describe your efforts such as number of workshops and average attendance.

We will do a CAR workshop in March. We created a link on our website in order to get people from the whole region to participate.

How does your region reach a conscience about WSC matters?

We ask people to read; we explain, and we decide matters in our conference.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?.....growing

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Communication and our service structure

Please describe some solutions to challenges your region has faced since WSC 2008.

Please describe some highlights or successes your region has experienced since WSC 2008.

What additional information would you like to share with other conference participants?

Conference Input

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

The interest about the world issues improved. The interest about the WSC improved. The donations improved and PI and H&I are working really well. We had an EDM and 1st convention in the South area.

Facts about Free State Region

Regional Delegate	<i>Michael Bittinger</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Walter Bruce</i>
Have you attended a WSC before?.....	<i>Yes</i>
How many areas are in the region?.....	<i>10</i>
How many groups are in the region?
How many meetings take place each week in the region?	<i>809</i>
How many H&I panels take place each week in the region?	<i>192</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>34280.16</i>
Total annual expenses for your region in 2009?	<i>17367.80</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>17191.61</i>
Where do you purchase your literature?	<i>Our RSO</i>
How much literature does the region distribute to H&I annually?	<i>200</i>
How much literature do you use in PR efforts?	<i>0</i>
Describe efforts your region has made to raise awareness of the importance of self support.	

We had a review & input on the service pamphlets which started discussion

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>The Autonomy Zone</i>
Does your region have a regional office?	<i>Yes</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>2000</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>3</i>
What is the average attendance at each?	<i>1000</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>Yes</i>
What is the type of legal registration?	<i>501c3</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>

Is your region insured?

Has your region held discussions about any of the IDTs over the past conference cycle?.....

Please describe: topics covered, number of workshops, average attendance, etc.

Building communication, leadership, Our freedom Our responsibility

Has your region participated in any public relations efforts?

Please describe these PR efforts and/or your experience with them.

Our region works through area Public Information Committees to do more PI efforts.

Public Relations have signs on the metro bus lines, and have placed advertisements in free local papers like the penny saver.

Does the region have any type of NA phonenumber or a helpline?

Please describe your phonenumber/helpline efforts.

The toll free phone line is available 24 hours a day and is answered by trained volunteers.

Do all areas have their own phonenumber or helpline? *No*

Please describe your area phonenumber/helpline experience.

Do you have a regional website? *Yes - www.fsrna.org*

Do you keep your meeting information updated here? *Yes*

Has your region hosted CAR workshops? *Yes*

Did you workshop the topics for discussion in addition to the motions? *yes*

Please describe your efforts such as number of workshops and average attendance.

How does your region reach a conscience about WSC matters?

We encourage CBDM & our final will be done through tallies

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008? *growing*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Conference Input for development of Literature

Please describe some solutions to challenges your region has faced since WSC 2008.

The challenges of getting members involved in leadership roles, & attracting members to remain involved in service work. Areas are holding the area planning tool with the delegates, & the region has held assemblies for effective leadership & Building Communication.

Please describe some highlights or successes your region has experienced since WSC 2008.

The literature committee has held workshops to review and input the service pamphlets, the revised information pamphlets, the In times of illness, and the chapters for Living Clean, they have two more reviews scheduled for May 2010. We provide regional feedback on this literature.

What additional information would you like to share with other conference participants?

http://www.fsrna.org

Conference Input

Is there anything in particular you want to discuss at the conference?

The development of Literature & approval time frame

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Using the presentations that have been made available seem to work well & The response to the discussion topic workshops have been good for the areas and the region.

Facts about Georgia Region

Regional Delegate	<i>Tony Owens</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Romer Jackson</i>
Have you attended a WSC before?.....	<i>Yes</i>
How many areas are in the region?.....	<i>14</i>
How many groups are in the region?	<i>276</i>
How many meetings take place each week in the region?	<i>749</i>
How many H&I panels take place each week in the region?	<i>53</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>31124.43</i>
Total annual expenses for your region in 2009?	<i>14713.07</i>
Total amount of money contributed by the region to NAWs in 2009?.....	<i>16411.36</i>
Where do you purchase your literature?	<i>Each ASC purchases its' own</i>
How much literature does the region distribute to H&I annually?	<i>0</i>
How much literature do you use in PR efforts?	<i>It varies by PR event</i>
Describe efforts your region has made to raise awareness of the importance of self support.	

Our region workshopped the two new self support IPs, the Delegate team always makes an effort to speak to the issue of self support at every opportunity

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>Southeastern Zonal Forum</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>1500</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>6</i>
What is the average attendance at each?	<i>Varies by convention and area</i>
Is there a corporation or an entity with legal status that is a part of your regional structure? <i>Yes</i>	
What is the type of legal registration?	<i>501c3</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>Yes</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	
<i>No - we have just adopted atopic to insure the Region and are in the process of setting it up</i>	
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	
<i>we workshopped Leadership and Communication we only had 3 on these topics the bulk of the workshops were on items other than the IDTs</i>	
Has your region participated in any public relations efforts?	<i>Yes</i>

Please describe these PR efforts and/or your experience with them.

Over the past year, the PR subcommittee for the Georgia Region has attended several functions. In February 2009 we attended SECAD, we were able to let some conference attendees know about NA. We also had an increased interest from Area PR chairs that volunteered to help man the booth so they were able to gain experience in interacting with Professionals at a Professional event. As a result some areas took this learning experience and attended local Health fairs and Community awareness days.

In May 2009 we received a very last minute invitation to the 2nd annual Drug, DUI, and Mental Health Court conference. We were able to attend and found that there were a lot of misconceptions about NA, which we were able to address. We are currently working with Area PR chairs to continue to reach out to the Drug Court system to address concerns, and hopeful built a better working relationship between NA and Drug Courts.

In September 2009 we attended the 2nd annual Recovery Awareness Fair. This went well and some people were glad to see that we come back, a comment was made that they hope we continue to show up at the conference so that we may be viewed as a credible fellowship.

As a Regional subcommittee this year we are experiencing an increase intrest in participation in Public Relations. We have also started two adhoc committees this year. One is researching the possibility of having one 800# for the entire state of GA and the other is looking at doing a professional round table discussion. Having one 800# and possibly meeting schedule for the entire state has been a topic of interest for a lot of people resulting with a lot of ideas about how it could or could not work, the subcommittee is gathering all this information to hopeful come up with the best possible plan of action. With the increase interest in participating at the Regional level, we now have 14 of the 16 areas attend the Regional PR subcommittee regularly, we are running into the problem of not having enough time to address the questions, concerns or topics that everyone brings to the Region in a 2 to 2 1/2 hour Regional meeting 4 times a year. We are currently working on trying to find ways to run the PR meeting more effectively, encourage more communication between Regional meetings and have had several meetings between Regions. We have either participated or hosted several learning days in various parts of the state. All of them have gone very well, we have been able to find out what most NA members perception of Public Relations is and had great discussion about Fellowship development and increase awareness of what the public perception of NA is.

Does the region have any type of NA phonenumber or a helpline? No

Please describe your phonenumber/helpline efforts.

We are looking at establishing a Regional helpline

Do all areas have their own phonenumber or helpline?Yes

Please describe your area phonenumber/helpline experience.

Most of our areas have successful Phonenumber the only issues seem to be cost and calls from outside their respective areas

Do you have a regional website?Yes

Do you keep your meeting information updated here?Yes

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions?

We discussed the other information in the CAR but did not workshop it.

Please describe your efforts such as number of workshops and average attendance.

Thus far we have had 2 Regional workshops and several Area workshops attendance has actually been better than last cycle but could still use improvement

How does your region reach a conscience about WSC matters?

We use CBDM for the CAR motions, the Delegates carry a vote of confidence for matters not in the CAR

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?..... same

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Insurance and the Living Clean project

Please describe some solutions to challenges your region has faced since WSC 2008.

The Delegate Team developed and utilized a GSR training session to better educate our member areas to their responsibilities and the basic functions of an ASC and RSC

Please describe some highlights or successes your region has experienced since WSC 2008.

We decided to insure the region and have made a concerted effort to take an active part in the Living Clean project and other Lit development

What additional information would you like to share with other conference participants?

Conference Input

Is there anything in particular you want to discuss at the conference?

The Service system and methods of improving service delivery.

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Face to face exchange of information has worked very well, visiting Areas and making myself available to the ASCs as well as the RCMs. The challenges have been apathy, lack of participation and lack of education/training amongst the RCMs and at the Area level.

Facts about Germanspeaking Region

Regional Delegate	<i>Andreas Dyker</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Martina Becker</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>7</i>
How many groups are in the region?	<i>256</i>
How many meetings take place each week in the region?	<i>262</i>
How many H&I panels take place each week in the region?	<i>about 10</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>\$13,500</i>
Total annual expenses for your region in 2009?	<i>\$18,500</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>\$3,000</i>
Where do you purchase your literature?	<i>WSO-Europe, Brussels</i>
How much literature does the region distribute to H&I annually?	
How much literature do you use in PR efforts?	
Describe efforts your region has made to raise awareness of the importance of self support.	
	<i>several workshops, we printed the old service pamphlet</i>

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>European Delegates Meeting</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>400</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>about 10</i>
What is the average attendance at each?	<i>150</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>Yes</i>
What is the type of legal registration?	<i>legal association</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	<i>Yes</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	
	<i>we had several workshops at our RSC -average attendance about 15 members</i>
Has your region participated in any public relations efforts?	<i>Yes</i>
Please describe these PR efforts and/or your experience with them.	
	<i>I have no information about that. This work is done on area level</i>
Does the region have any type of NA phonenumber or a helpline?	<i>No</i>
Please describe your phonenumber/helpline efforts.	
Do all areas have their own phonenumber or helpline?	<i>Yes</i>

Please describe your area phoneline/helpline experience.

sorry, no informations about that

Do you have a regional website?*Yes*

Do you keep your meeting information updated here?.....*Yes*

Has your region hosted CAR workshops? *No*

Did you workshop the topics for discussion in addition to the motions?

Please describe your efforts such as number of workshops and average attendance.

How does your region reach a conscience about WSC matters?

at our RSC

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?.....*staying the same*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Please describe some solutions to challenges your region has faced since WSC 2008.

Please describe some highlights or successes your region has experienced since WSC 2008.

What additional information would you like to share with other conference participants?

Conference Input

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Facts about Grande Sao Paulo Region

Regional Delegate	<i>EDINHO.J</i>
Have you attended a WSC before?.....	<i>No</i>
Alternate Delegate	
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>12</i>
How many groups are in the region?	<i>188</i>
How many meetings take place each week in the region?	<i>520</i>
How many H&I panels take place each week in the region?	<i>29</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>25,000</i>
Total annual expenses for your region in 2009?	<i>22,000</i>
Total amount of money contributed by the region to NAWS in 2009?.....	
Where do you purchase your literature?	<i>RSO</i>
How much literature does the region distribute to H&I annually?	<i>1000</i>
How much literature do you use in PR efforts?	<i>2000</i>

Describe efforts your region has made to raise awareness of the importance of self support.

We are doing a lot of PR work with our groups, our ASCs and our RSC.

We have funds allocated annually for PR on each level of the service structure and these were approved by the groups.

Somes gropus also collect money in their loctions for PR purposes.

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>LAZF</i>
Does your region have a regional office?	<i>Yes</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>600</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>1</i>
What is the average attendance at each?	<i>12</i>

Is there a corporation or an entity with legal status that is a part of your regional structure? *Yes*

 What is the type of legal registration?

 Did your regional corporation have to pay any taxes or duties last year?

 Do you have tax-exempt or duty-free status?

Is your region insured?

Has your region held discussions about any of the IDTs over the past conference cycle?.....

Please describe: topics covered, number of workshops, average attendance, etc.

Has your region participated in any public relations efforts?

Please describe these PR efforts and/or your experience with them.

Conferences with professionals

Does the region have any type of NA phonenumber or a helpline?

Please describe your phonenumber/helpline efforts.

In Sao paulo we have 2 helplines with a company that we contracted to receive and answer call during work hours.

Do all areas have their own phonenumber or helpline?Yes

Please describe your area phonenumber/helpline experience.

ASCs have helplines

Do you have a regional website?Yes

Do you keep your meeting information updated here?.....Yes

Has your region hosted CAR workshops?No

Did you workshop the topics for discussion in addition to the motions?None yet

Please describe your efforts such as number of workshops and average attendance.

How does your region reach a conscience about WSC matters?

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?.....Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Please describe some solutions to challenges your region has faced since WSC 2008.

Please describe some highlights or successes your region has experienced since WSC 2008.

What additional information would you like to share with other conference participants?

Conference Input

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Our service structure was established in 2003, we were part of a Nucleo for 4 years and were doing everything that a region does.

We have H&I, PI , Outreach, helpline and convention subcommittees.

Our service structure was established in 2003, we were part of a Nucleo for 4 years and were doing everything that a region does.

We have H&I, PI , Outreach, helpline and convention subcommittees.

Facts about Greater Illinois Region

Regional Delegate	<i>Jason Frye</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Sally Jefferson</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>5</i>
How many groups are in the region?	<i>0</i>
How many meetings take place each week in the region?	<i>145</i>
How many H&I panels take place each week in the region?	<i>7</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>2,855.86</i>
Total annual expenses for your region in 2009?	<i>3,549.80</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>3,973.81</i>
Where do you purchase your literature?	<i>ShowMe RSO</i>
How much literature does the region distribute to H&I annually?	
How much literature do you use in PR efforts?	

Typically the Region leaves the PR efforts up to the Areas, unless they request our assistance.

Describe efforts your region has made to raise awareness of the importance of self support.

We have a 800 that benefits each area in our Region. Each Area has contributed on a monthly basis to the cost of this service.

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>Midwest Zonal Forum</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>300</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>1</i>
What is the average attendance at each?	<i>250</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>No</i>
What is the type of legal registration?	
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	<i>No</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	

We held workshops during our RSC meetings that focused on leadership. We presented some of the workshops at the Area level as well. We had 15-20 attendees at the Regional workshops. It went over really well. The members liked the focus and the break from the business of the day.

Has your region participated in any public relations efforts?Yes

Please describe these PR efforts and/or your experience with them.

We continue to provide H&I letter writing services to inmates incarcerated in Illinois penitentiaries. The Region provides soft cover books to any inmate who requests one. We have been involved in one health fair in Bloomington, Illinois, but hope to reach more professionals in the coming years.

Does the region have any type of NA phoneline or a helpline?Yes

Please describe your phoneline/helpline efforts.

We have a 1-800 number that rings into a phone answering service. The service is answered by a live individual 24/7. They have a script they read, and can give out meeting information based on our current schedule.

The service costs our Region a flat rate of \$200 a month. Divided between 5 Areas, the cost becomes very reasonable for the level of service they offer.

We have access to a back-end database where we can update call-out schedules for our members. So if one person can receive calls from 8am-10pm then they will not be bothered at they times they list. The answering service only calls out if the caller requests to speak to an addict. The service obtains the name and phone number of the caller, then calls down the list for same sex addicts within the geographic location.

Typically the phone service receives between 30 and 100 calls a month, depending on the time of year, etc.

Do all areas have their own phoneline or helpline?Yes

Please describe your area phoneline/helpline experience.

Each Area benefits from the Regional Helpline service.

Do you have a regional website?Yes

Do you keep your meeting information updated here?.....Yes

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions?

At the time of this report, the Regional GSR assembly has not taken place.

Please describe your efforts such as number of workshops and average attendance.

We hope to receive 50 or more GSRs and supportive addicts at our March GSR Assembly.

How does your region reach a conscience about WSC matters?

We tally votes, and any group's vote against with reason will be discussed by the Region so others can hear the "other side" and then reformulate their vote if necessary.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?.....Increased

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

I would have to say convention related discussions at the RSC level. Other than that, we had quite a few topics about service, leadership, and various individual roles within the fellowship crop up at different times throughout the cycle.

Please describe some solutions to challenges your region has faced since WSC 2008.

We struggle to keep members active in service positions. We have developed clear communication channels through email distribution lists, our new website, and by designating points of responsibility for individual tasks.

Please describe some highlights or successes your region has experienced since WSC 2008.

We have moved our old gircna.org site to a more outside NA friendly domain address of "centralillinoia.org". This allows us to present the Regional website during PR presentations with the hopes the audience will remember the name.

We also had a lot of success at the Regional level by doing the workshops during the regular RSC. We took an hour and the RD and RDA presented the workshops. The members really enjoyed it.

What additional information would you like to share with other conference participants?

We have worked hard to build a new website, keep our phonenumber information up to date, and build a solid foundation with various professionals in and around our Areas. We will be continuing our PR efforts so that no addict seeking recovery need ever die.

Conference Input

Is there anything in particular you want to discuss at the conference?

pie

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

The web has worked really well for disseminating information, including email and the website information. I would like future delegates to be included on more email blasts informing them of upcoming stuff, etc. Also its hard to come in to the RDA position not knowing anything at all about the WSO goings-on, other than limited experience behind the scenes. What is the board? What is the HRP? Some of these things should be explained to those new to the position better.

Facts about Greater New York Region

Regional Delegate	<i>Jeffrey Knipe</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Peter Horenstein RDA and Elwood Kuszel as RDA Too</i>
Have you attended a WSC before?.....	<i>Yes</i>
How many areas are in the region?.....	<i>11</i>
How many groups are in the region?	<i>750</i>
How many meetings take place each week in the region?	<i>829</i>
How many H&I panels take place each week in the region?	<i>36</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	
Total annual expenses for your region in 2009?	
Total amount of money contributed by the region to NAWs in 2009?.....	
Where do you purchase your literature?	<i>RSO</i>
How much literature does the region distribute to H&I annually?	
	<i>\$42000.00 (A) Sold at cost from RSO</i>
How much literature do you use in PR efforts?	
Describe efforts your region has made to raise awareness of the importance of self support.	

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>NEZF</i>
Does your region have a regional office?	<i>Yes</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	
	<i>We are not having a convention this year and have no plans right now to have another though conversations have begun at region.</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>5</i>
What is the average attendance at each?	
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>Yes</i>
What is the type of legal registration?	<i>Our RSO is a 401C3</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	<i>Yes</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	
	<i>We created a simple IDT format for groups and areas to use and requested the results be brought back to the RDs.</i>
Has your region participated in any public relations efforts?	<i>Yes</i>
Please describe these PR efforts and/or your experience with them.	
	<i>Our PI has attended Health Fairs, colleges, libraries and joint presentations with H & I.</i>

Does the region have any type of NA phonenumber or a helpline?Yes

Please describe your phonenumber/helpline efforts.

We have a member, volunteer based helpline office. After training, volunteers become Key Holders and sign up to take turns to sit in the office and answer calls. We have two phones, a computer with web access and an answering system that is checked remotely for messages when no one is in the office.

Do all areas have their own phonenumber or helpline?Yes

Please describe your area phonenumber/helpline experience.

Three of our areas have helplines. They contain meeting search help and addicts numbers through an automated system and messages can be left for other requests.

Do you have a regional website?Yes

Do you keep your meeting information updated here?Yes

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions?

Yes. we did large group discussion on the topics with the use of post ups.

Please describe your efforts such as number of workshops and average attendance.

Yes we had three CAR workshops. One in our Regional service office and one in the central part of the region and one in the Northern part of the region.

How does your region reach a conscience about WSC matters?

We, the RDs, asked for tally sheets from each group on the CAR motions and sought input through large group discussion at workshops. RCMs are also encouraged to get input on the discussion topics at group and area level. Only votes from tally sheets with the groups name on them are counted and that will represent the regions conscience on motions.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008? same

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

The theft of funds from a member of the convention corporation and from a volunteer who worked at our office consumed many hours of discussion and much disunity.

Please describe some solutions to challenges your region has faced since WSC 2008.

We have formed ad-hoc committees to work on financial reporting policies and our regional policy.

Please describe some highlights or successes your region has experienced since WSC 2008.

Our RSO is financially solvent, well stocked and rarely has items on backorder., Our office keeps close to \$100,000.00 worth of literature and merchandise in stock and is current with NAWs. 5 years ago we where in the red to NAWs for around \$70,000.00 and many areas were waiting on items that were backordered.

All of our sub-committees have member support and provide services. We have found it tough to fill certain positions such as secretary, Regional treasurer and policy chair.

We are beginning to use consensus based decision making at our regional meetings. We have used the area planning tool to begin a regional inventory and large group discussion has had some promising results.

We are continuing the development of a New York NA history book called "The Impossible Dream History of NA in NY" and rough draft is due out by the end of the year...

Our web-site committee has developed a new meeting list search that includes a mapping device that we are sharing with many other areas and regions.

We disbanded the Convention Corporation and the RSO absorbed its responsibilities and assets. Because of the theft from the last convention there has been little talk of the next convention which will be the responsibility of the RSO as a unified committee.

The GNYR has proposed a motion in the CAR for possible the first time. We are asking to have reports from the literature workgroup posted online with a discussion board attached. We feel more transparency and better communication are needed in the literature development process, especially early on when the backbone of the piece/ books are being developed.

We have begun posting Regional minutes on the GNYR website and are working on a discussion board attached to our History Book/ Literature review minutes that will be on a separate URL with a link from our web-site.

We just seated our first new area to the region in very long time. This is a start up area that groups felt they were geographically distant from any of the current areas to be served properly.

There first convention is in May, 2009. (Joke)

What additional information would you like to share with other conference participants?

In the case of theft from our office and convention funds both parties were prosecuted and both cases were dropped because of lack of continuing prosecution. We decided to pursue one theft civilly if we can not make a restitution agreement.

We formed a policy to keep names and debts owed to the RSO and RSC on our financial reports until such is settled.

Conference Input

Is there anything in particular you want to discuss at the conference?

Are Conventions robbing us of our resources?

How do we strengthen communication between, the World, Region, Area and Groups?

How do we give group members a sense of ownership of NA at an Area, Regional and World level?

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Using Consensus based decision making has created a greater sense of unity at our regional meetings.

I have sensed a communication gap between the Region and the groups. I do not buy into the concept that the groups do not care. How can you care about that of which u do not know or understand?

We have worked hard, though I am not sure to what avail, to have better communication with the areas and groups.

Facts about Greater Philadelphia Region

Regional Delegate	<i>Earl W</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Paula B</i>
Have you attended a WSC before?.....	<i>Yes</i>
How many areas are in the region?.....	<i>11</i>
How many groups are in the region?	<i>144</i>
How many meetings take place each week in the region?	<i>356</i>
How many H&I panels take place each week in the region?	<i>104</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>25835.94</i>
Total annual expenses for your region in 2009?	<i>169900</i>
Total amount of money contributed by the region to NAWs in 2009?.....	<i>500</i>
Where do you purchase your literature?	<i>RSO</i>
How much literature does the region distribute to H&I annually?	<i>14609</i>
How much literature do you use in PR efforts?	<i>1000</i>

Describe efforts your region has made to raise awareness of the importance of self support.

We currently hold discussions at our RSC and we are currently having Money Matters meetings to raise the awareness of the importance of self-support.

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>Autonomy Zonal Forum</i>
Does your region have a regional office?	<i>Yes</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>3500-4000</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>1</i>
What is the average attendance at each?	
Is there a corporation or an entity with legal status that is a part of your regional structure? <i>Yes</i>	
What is the type of legal registration?	<i>501(c)3</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>Yes</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>

Is your region insured?

Has your region held discussions about any of the IDTs over the past conference cycle?.....

Please describe: topics covered, number of workshops, average attendance, etc.

During this conference cycle we held workshops on the area planning tools and the Leadership module. We are striving to move forward on bringing our fellowship up to date on the several issue discussion topics and in addition we held several discussions on the topic of communication. When we hold workshops we make them interactive so that the members are able to gain a better understanding of the topic. We are moving away from a chair person and a speaker and utilizing the tools from the WSC and other regions.

In addition we hold Regional Assemblies to bring awareness to our members of what's going on in our region and the fellowship world wide.

Has your region participated in any public relations efforts?Yes

Please describe these PR efforts and/or your experience with them.

Our public relations efforts over the last cycle included participating in the various activities during recovery month in the city of Philadelphia, PSAs on TV and radio, and a poster campaign.

Does the region have any type of NA phonenumber or a helpline?Yes

Please describe your phonenumber/helpline efforts.

our phone line number is 215-NA-WORKS. We are still in the process of finding a new phone line service.

Do all areas have their own phonenumber or helpline?

Please describe your area phonenumber/helpline experience.

Do you have a regional website?Yes - *naworks.org*

Do you keep your meeting information updated here?.....Yes

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions?Yes

Please describe your efforts such as number of workshops and average attendance.

We hold two CAR workshops one in February and at our convention. We discuss the motions as well as the IDTs with an average attendance of fifty. We encourage our RCMs to hold CAR workshops in their areas

How does your region reach a conscience about WSC matters?

We reach a conscience on WSC matters through several discussions and what is important to us as a region.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?.....Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

the financial and spiritual state of our region (i.e. the lack of donation and lack of members in service). Since the last conference we were able to obtain a lawyer and a new accountant. Our lawyer was able to give us working tools to work with outside vendors as well as a rental agreement tool to use when we rent from facilities for our meetings. Our region has been hosting meetings to brainstorm ways of bringing awareness of the importance of making and donation and we were able to put together a presentation of key talking points to show our fellowship where the money goes and how the member can contribute. We are in the process of going to groups and areas to present the information from our brainstorming sessions.

We are in the planning stages of putting together a multi-regional event with the other regions in Pennsylvania which are Eastern PA, Mid-Atlantic Region, and Tri-State Region during World unity Day in 2010. Our theme is "The Ties That Binds us Together. In addition Eastern PA and Greater Philadelphia still produce a multi regional meeting list.

Our relationship with Eastern PA is a strong one and together we support each other regional events.

Currently we have a working advisory board which consists of members who have come from other regions with a variety of experience.

Please describe some solutions to challenges your region has faced since WSC 2008.

Please describe some highlights or successes your region has experienced since WSC 2008.

What additional information would you like to share with other conference participants?

Conference Input

Is there anything in particular you want to discuss at the conference?

Our continuing concern and issues how can the WSO support us with Areas and groups purchasing literature from world instead of the RSO. As we arrived there will be more coming concerns.

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

This will be our second time at the conference and due to the experience we received during our first conference we were able to bring back to our fellowship tools to use in their service work, groups, and areas. During this past cycle we were able to hold a variety of workshops and assemblies. Our previous experiences in other trusted servant roles have been a valuable tool in the way we serve as a delegation team.

Facts about Greece Region

Regional Delegate	<i>MATSOUKAS, Konstantine</i>
Have you attended a WSC before?.....	<i>No</i>
Alternate Delegate	<i>PAPADOPOULOS, Panagiotis</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>1</i>
How many groups are in the region?	<i>32</i>
How many meetings take place each week in the region?	<i>113</i>
How many H&I panels take place each week in the region?	<i>app. 3</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>\$5,300</i>
Total annual expenses for your region in 2009?	<i>2872euros/ 3,900US\$</i>
Total amount of money contributed by the region to NAWs in 2009?.....	<i>app. 250 euros/ 338 US\$ after a decision in mid 2009 for 5%of incoming funds at every Region to be equally divided between WO and EDM. This amount will henceforth be greater</i>

Where do you purchase your literature?	<i>region office</i>
How much literature does the region distribute to H&I annually?	<i>app. 780US\$</i>
How much literature do you use in PR efforts?	<i>very app. 390US\$</i>
Describe efforts your region has made to raise awareness of the importance of self support.	<i>None at regional level</i>

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>EDM</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>500</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>1</i>
What is the average attendance at each?	<i>250</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>Yes</i>
What is the type of legal registration?	<i>non-profit legal body</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	<i>No</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>No</i>
Please describe: topics covered, number of workshops, average attendance, etc.	<i>Awareness of service is very low in Greece - especially so at levels other than the group. (eg. we are currently struggling to form a second Area.)</i>
Has your region participated in any public relations efforts?	<i>Yes</i>

Please describe these PR efforts and/or your experience with them.

Regular workshops - presentations in support of local groups (in and out of Athens, eg. Crete, Nafplion); in psychiatric clinics so that presentations start by H/I. Two-year priority setting is under way for the 1st time.

Does the region have any type of NA phonenumber or a helpline?Yes

Please describe your phonenumber/helpline efforts.

regional phonenumber of Athens, 7days/wk, 1 and a half hrs daily. A 12 Step workshop last Spring helped form local guidelines.

Northern Greece Area phonenumber, 7days/wk, 1 and a half hrs daily.

Stickers w/ the phone no around the city of Salonika.

Do all areas have their own phonenumber or helpline?Yes

Please describe your area phonenumber/helpline experience.

cf above

Do you have a regional website?Yes

Do you keep your meeting information updated here?.....Yes

Has your region hosted CAR workshops?No

Did you workshop the topics for discussion in addition to the motions?N/A

Please describe your efforts such as number of workshops and average attendance.

N/A

How does your region reach a conscience about WSC matters?

N/A

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?.....*Growing*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

N/A

Please describe some solutions to challenges your region has faced since WSC 2008.

The biggest Athens group started to organize the first Athens Convention, set for last October. Some other Athens groups opposed the idea of calling it an "Athens" or "Attika" convention, since it was decided by members of only one group in the city. Fearing this would endanger unity, the organizing committee canceled the convention, deciding to work instead towards setting up an Area in Athens. To be continued...

Please describe some highlights or successes your region has experienced since WSC 2008.

Mid-year in 2009 the Region finally decided to donate a standard 5% of its incoming funds to the WO and the EDM after years of not contributing, after reports from the EDM delegates that Greece was the one country throughout the zone which consistently made no contribution.

What additional information would you like to share with other conference participants?

Greece deeply appreciates the efforts of WO to include our Region in the decision making process, though we doubt our ability to be of much help at the present stage.

Conference Input

Is there anything in particular you want to discuss at the conference?

Yes. As the message of recovery reaches increasingly diverse cultures, it is, perhaps, becoming appropriate for the factor of "cultural specificity" in carrying the message to be discussed.

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

It has worked well this being a "two-man show" -delegate AND alternate. It makes processing the information A LOT more feasible.

It also makes the challenge of my deficient attention span easier to manage.

Facts about Guatemala Region

Regional Delegate	<i>Jorge N</i>
Have you attended a WSC before?.....	<i>No</i>
Alternate Delegate	<i>Alonso R</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>1</i>
How many groups are in the region?	<i>12</i>
How many meetings take place each week in the region?	<i>80</i>
How many H&I panels take place each week in the region?	<i>7</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>1270</i>
Total annual expenses for your region in 2009?	<i>1060</i>
Total amount of money contributed by the region to NAWS in 2009?.....	
Where do you purchase your literature?	<i>NAWS</i>
How much literature does the region distribute to H&I annually?	<i>142</i>
How much literature do you use in PR efforts?	<i>60</i>
Describe efforts your region has made to raise awareness of the importance of self support.	

Workshops for the GSRs

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>LAZF</i>
Does your region have a regional office?	<i>Yes</i>
Does your region have a regional convention?	<i>Yes - every 2 years</i>
What is the average attendance?	<i>150</i>
Do any areas in your region hold conventions?.....	<i>No</i>
How many per year?	
What is the average attendance at each?	
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>Yes</i>
What is the type of legal registration?	
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	<i>No</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	

Leadership, Our Freedom Our Responsibility, Communications, 3 workshops 50 members

Has your region participated in any public relations efforts?	<i>Yes</i>
Please describe these PR efforts and/or your experience with them.	

IPS and flyers

Does the region have any type of NA phonenumber or a helpline?	<i>Yes</i>
Please describe your phonenumber/helpline efforts.	

regional 24 hour helpline we have two lines

Do all areas have their own phonenumber or helpline?*Yes*

Please describe your area phonenumber/helpline experience.

Do you have a regional website?*Yes*

Do you keep your meeting information updated here?.....*Yes*

Has your region hosted CAR workshops? *No*

Did you workshop the topics for discussion in addition to the motions?

Please describe your efforts such as number of workshops and average attendance.

How does your region reach a conscience about WSC matters?

Through workshops

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?.....*Growing*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Leadership

Please describe some solutions to challenges your region has faced since WSC 2008.

Structure services and finding effective leaders, working with region's Procedures Guide.

Please describe some highlights or successes your region has experienced since WSC 2008.

Looking for solutions to communications problems

What additional information would you like to share with other conference participants?

Conference Input

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Facts about Hawaii Region

Regional Delegate	<i>Alan Lakritz</i>
Have you attended a WSC before?.....	<i>No</i>
Alternate Delegate	<i>Charles Quesnel-temporary appointment</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>6</i>
How many groups are in the region?	<i>153</i>
How many meetings take place each week in the region?	<i>163</i>
How many H&I panels take place each week in the region?	<i>28</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>2738.92</i>
Total annual expenses for your region in 2009?	<i>16586.12</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>1128.67 and an equal amount to Asia Pacific Forum</i>
Where do you purchase your literature?	<i>NA World Services</i>
How much literature does the region distribute to H&I annually?	<i>zero no regional H&I- our areas spend about 8600.00</i>
How much literature do you use in PR efforts?	<i>approx 1000.00</i>
Describe efforts your region has made to raise awareness of the importance of self support.	<i>we talk about it over and over again the fund flow is an important topic. we stress the importance of individual contributions</i>

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>Asia Pacific Forum</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>300</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>4 one in each area</i>
What is the average attendance at each?	<i>150- 200</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>Yes</i>
What is the type of legal registration?	<i>501c 3</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>Yes</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	<i>Yes</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	<i>at our quarterly meetings we sometimes workshops scheduled for these and other topics and we have annual regionally sponsored and funded Learning Day. Also we have had WSLD in our region several times- Individual areas have their own LD scheduled once each year</i>

Has your region participated in any public relations efforts? *Yes, but not this past year*

Please describe these PR efforts and/or your experience with them.

The region has funded PR efforts when tasked by the areas and we have some funds reserved to financially support any area efforts of these projects- and we adapted the NAWS PI DVD locally for public service announcement on local media.

Does the region have any type of NA phonenumber or a helpline? *No*

Please describe your phonenumber/helpline efforts.

the region sometimes helps to guide local efforts through RCM contacts

Do all areas have their own phonenumber or helpline? *Yes*

Please describe your area phonenumber/helpline experience.

- some have private answering services and some have cell phone service linked to a message and voice mails

Do you have a regional website? *Yes*

Do you keep your meeting information updated here? *Yes*

Has your region hosted CAR workshops? *Yes*

Did you workshop the topics for discussion in addition to the motions? Yes 5 workshops facilitated by Rd or resource trusted servants

Please describe your efforts such as number of workshops and average attendance.

Yes

How does your region reach a conscience about WSC matters?

At the C.A.R. workshops and our region we conscience back and forth with the areas through the RCMs --a lengthy process

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008? *growing*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Developing leadership, Effective communications and Skills in brainstorming also Consensus decision making; money -travel expenses- regional quarterly meeting - Asia Pacific forum membership and participation- curiosity about Iran membership (so many new

Please describe some solutions to challenges your region has faced since WSC 2008.

Discussion Board use of internet--continue to meet our challenge of spread out geography - inventories

Please describe some highlights or successes your region has experienced since WSC 2008.

Our region finally achieving bona fide non profit status - 501c3- after many years of trial and Error and discussion-- Regional Learning Days, and Conventions, Island Gatherings for unity

What additional information would you like to share with other conference participants?

Our Geographical challenges , and Travel Expenses carrying a clear NA message and some cultural challenges

Conference Input

Is there anything in particular you want to discuss at the conference?

1. *What works well for us is to refer to the resources provided by our trusted servants and use resources which are provided from the NAWS website*
2. *Discuss how to get things done without hijacking the conference with unnecessary and seemingly frivolous motions.*
3. *Questions about nomination process of WB members- We, in our region have had a stumbling block several times when it comes to regional endorsements- as it seems like a popularity thing and we have had a hard time around it. Or a vehicle and /or mechanism in place to allow our, or a Region to Nominate/Endorse/Support self-nominating trusted servants to the World Board*
4. *How can we help to reduce travel costs for the NAWS and WB members when going to conferences and conventions? Perhaps use Zonal Forums funding for FD to supplement or eliminate WB expense.*
5. *Re-evaluate who is getting the NA Way in hard copy and make a plan to double check data base for non-recipients and double recipients- a cost savings measure which may save a lot of money*
6. *Motion 8 was opposed however many would very much like to have a Traditions Work book.*
a) World Board please send an e blast to gauge fellowship interest on having a Traditions workbook created?

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Delegate Input: gleaned from workshops

1. *Our region would like key tags in the native language of Hawaiian- how can we do that?*
2. *Thoughts gleaned from workshops is/are; to provide a regional literature symposium model, more open discussion boards availability - to be more inclusive*
3. *Include better avenues of specified communication i.e.: forums and discussion boards*
4. *Travel/FD expenses World Convention (lost money on San Antonio, Barcelona) Proposing convention forecast a way to be more responsible, not to make a gross profit, but to make sure it pays for itself.*
5. *And for us to restructure of our region to a different model to set a better example of reduced spending on travel.*

Facts about HOW Brazil Region

Regional Delegate	<i>DOUGLAS</i>
Have you attended a WSC before?.....	<i>No</i>
Alternate Delegate	
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>12</i>
How many groups are in the region?	<i>175</i>
How many meetings take place each week in the region?	<i>495</i>
How many H&I panels take place each week in the region?	<i>70</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>\$26,300</i>
Total annual expenses for your region in 2009?	<i>\$17,000</i>
Total amount of money contributed by the region to NAWs in 2009?.....	<i>\$1,290</i>
Where do you purchase your literature?	<i>ACS - RIO DE JANEIRO</i>
How much literature does the region distribute to H&I annually?	
How much literature do you use in PR efforts?	
Describe efforts your region has made to raise awareness of the importance of self support.	

We present accurate reports about the Fellowship and we show our objectives. GSRs and areas participate.

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>LAZF</i>
Does your region have a regional office?	<i>Yes</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>600-800</i>
Do any areas in your region hold conventions?.....	<i>No</i>
How many per year?	
What is the average attendance at each?	
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>Yes</i>
What is the type of legal registration?	<i>ASR HOW - non profit association</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>Yes</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	<i>No</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	

We have meetings with areas and their members

Has your region participated in any public relations efforts?	<i>Yes</i>
Please describe these PR efforts and/or your experience with them.	

Media; Companies; Government

Does the region have any type of NA phoneline or a helpline?	<i>Yes</i>
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Please describe your phonenumber/helpline efforts.

We have 9 help lines

Do all areas have their own phonenumber or helpline?Yes

Please describe your area phonenumber/helpline experience.

We have land lines and cell phones, we also respond through our help lines to PI and H&I requests

Do you have a regional website?Yes

Do you keep your meeting information updated here?.....Yes

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions?

Yes, we meet with all the groups and we discuss the CAR and then the groups vote on the motions

Please describe your efforts such as number of workshops and average attendance.

How does your region reach a conscience about WSC matters?

Regional and Area meetings

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?.....SIM

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Please describe some solutions to challenges your region has faced since WSC 2008.

Communication, and making sure everyone has the information

Please describe some highlights or successes your region has experienced since WSC 2008.

Awareness on self support, opening institutional groups in jails

What additional information would you like to share with other conference participants?

Conference Input

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

After sending it out to the groups we were able to practice, live, feel and clarify this information in get it back in a period of 2 days On line meetings everyday.

Constant contact with RCMs and GSRs.

Brainstorming with areas through MCRs

Communication with NAWS and Zonal Forums

Facts about Indian Region (SIRSCONA)

Regional Delegate	<i>Mandar D.</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Nil</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>12</i>
How many groups are in the region?	<i>0</i>
How many meetings take place each week in the region?	<i>175</i>
How many H&I panels take place each week in the region?	<i>10-12</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>Upto \$400</i>
Total annual expenses for your region in 2009?	<i>Data not available</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>Nil</i>
Where do you purchase your literature?	<i>NAWS</i>
How much literature does the region distribute to H&I annually?	<i>Data not available</i>
How much literature do you use in PR efforts?	<i>Data not available</i>
Describe efforts your region has made to raise awareness of the importance of self support.	
<i>Nil but on area level traditions workshops have been held to elicit this point.</i>	

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>Asia Pacific Forum</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>400-500</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>4-5 approx</i>
What is the average attendance at each?	<i>350-400</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>Yes</i>
What is the type of legal registration?	<i>Regional Service Body registered as "Society"-Known as "Society of Indian Region Service Committee of Narcotics Anonymous"(SIRSCONA)</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	<i>No</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	
<i>3-4 IDT workshops on Leadership ,Our Responsibility Our Freedom and Building Communications.Average attendance 50 – 60 members</i>	
Has your region participated in any public relations efforts?	<i>No</i>
Please describe these PR efforts and/or your experience with them.	
<i>Nil</i>	

Does the region have any type of NA phonenumber or a helpline? **No**

Please describe your phonenumber/helpline efforts.

Nil

Do all areas have their own phonenumber or helpline? **Yes**

Please describe your area phonenumber/helpline experience.

Few enquiries are being received. In areas. The response expected should be more.

Do you have a regional website? **Yes**

Do you keep your meeting information updated here? **Yes**

Has your region hosted CAR workshops? **Yes**

Did you workshop the topics for discussion in addition to the motions? **Yes**

Please describe your efforts such as number of workshops and average attendance.

1-2 , attendance :50 – 60 members

How does your region reach a conscience about WSC matters?

Summation of the conscience of areas or conscience of RCMs at the Regional meet

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008? **Growing gradually**

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Positions vacant in the Service. Structure, channelising fund-flow, working steps at group level, old-timers not seen at meetings and Regional PI efforts and Guidelines, Policies

Please describe some solutions to challenges your region has faced since WSC 2008.

NAWS support though attending our bi-annual regional meets and supporting us.

Please describe some highlights or successes your region has experienced since WSC 2008.

We are about to receive the first major language Basic Text in Hindi. Other translation projects in different languages in the pipeline.

FD in Maldives, Bangladesh & Bhutan, our neighbouring countries by members of our Region. Major improvement in our communications systems in our country has connected many members in isolation, loner and members from newer developing communities.

Improved communications and interactions due to Conventions and Regional meets from different Areas and neighbouring Regions.

What additional information would you like to share with other conference participants?

The growth of NA has be very slow in our Region in comparism to some other Regions Looking at our addict population, many do not get the message.

Conference Input

Is there anything in particular you want to discuss at the conference?

Effective means to carry the message in a vast country like ours with the diversities.

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Communications and filtering of information to membership at large is poor. Getting work done at times is a challenge and at times takes months. Communications with most developing communities and supplying them with literature, information and introducing

them to the closest ASC's is working out fine. Getting business done between our bi-annual regional meets is very difficult. Filling up service posts at the Regional, Area and Group level every area in our Region, is a constant challenge for us. Our literature supply to areas and groups is improved lately after our storage place at Bangalore was initiated. Certain legal/administrative matters too remain unupdated due to lack of conscience or lack of trusted servants.

Facts about Indiana Region

Regional Delegate	<i>Wendy Hammac</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Michael Warnsley</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>10</i>
How many groups are in the region?	<i>182</i>
How many meetings take place each week in the region?	<i>350</i>
How many H&I panels take place each week in the region?	<i>26</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>9,980.72</i>
Total annual expenses for your region in 2009?	<i>11,215.72</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>3,595.02</i>
Where do you purchase your literature?	<i>area's purchase there own from world</i>
How much literature does the region distribute to H&I annually?	
How much literature do you use in PR efforts?	
Describe efforts your region has made to raise awareness of the importance of self support.	

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>midwest zonal forum</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>800</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>4</i>
What is the average attendance at each?	<i>500</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>Yes</i>
What is the type of legal registration?	<i>incorporation</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>No</i>
Is your region insured?	<i>No</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	
Has your region participated in any public relations efforts?	<i>Yes</i>
Please describe these PR efforts and/or your experience with them.	
<i>we did a mass mailing to professionals in the region.</i>	
Does the region have any type of NA phonenumber or a helpline?	<i>No</i>
Please describe your phonenumber/helpline efforts.	
Do all areas have their own phonenumber or helpline?	<i>No</i>
Please describe your area phonenumber/helpline experience.	
Do you have a regional website?	<i>Yes</i>

Do you keep your meeting information updated here?.....*Yes*

Has your region hosted CAR workshops?*No*

Did you workshop the topics for discussion in addition to the motions?

Please describe your efforts such as number of workshops and average attendance.

How does your region reach a conscience about WSC matters?

voting

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?.....*growing*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

leadership

Please describe some solutions to challenges your region has faced since WSC 2008.

Please describe some highlights or successes your region has experienced since WSC 2008.

The region is not falling back on the warm body. We are starting to match person to task and mentoring.

What additional information would you like to share with other conference participants?

Conference Input

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Facts about Iowa Region

Regional Delegate	<i>Jamie Foy</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Amanda Murphy</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>13</i>
How many groups are in the region?	<i>0</i>
How many meetings take place each week in the region?	<i>258</i>
How many H&I panels take place each week in the region?	<i>36</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>\$9,954</i>
Total annual expenses for your region in 2009?	<i>\$11,687</i>
Total amount of money contributed by the region to NAWs in 2009?.....	<i>\$7,350</i>
Where do you purchase your literature?	<i>Our region does not purchase lit.</i>
How much literature does the region distribute to H&I annually?	<i>\$0</i>
How much literature do you use in PR efforts?	<i>Mostly IP's and our regional meeting lists.</i>
Describe efforts your region has made to raise awareness of the importance of self support.	

We have had some discussions during our open forums but no organized efforts.

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>Plains States Zonal Forum</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>125</i>
Do any areas in your region hold conventions?.....	<i>No</i>
How many per year?	
What is the average attendance at each?	
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>No</i>
What is the type of legal registration?	
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>No</i>
Is your region insured?	<i>No</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	

We had one workshop with Leadership as the topic and attendance was about 30 people.

Has your region participated in any public relations efforts?	<i>Yes</i>
Please describe these PR efforts and/or your experience with them.	

We annually participate in a booth at the Iowa State Fair. This booth is well received and gives us exposure to a wide cross section of people usually not accesible in one place.

Does the region have any type of NA phoneline or a helpline?	<i>No</i>
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Please describe your phonenumber/helpline efforts.

Do all areas have their own phonenumber or helpline?Yes

Please describe your area phonenumber/helpline experience.

I have been certified in my own area to carry the helpline and have done so occasionally for several years now.

Do you have a regional website?Yes

Do you keep your meeting information updated here?.....Yes

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions?

We had some discussions on the topics during our CAR workshop.

Please describe your efforts such as number of workshops and average attendance.

We have a regional CAR workshop with attendance around 25-30 and each area has their own CAR workshops.

How does your region reach a conscience about WSC matters?

We have a Car Conscience Gathering Day in late March during the conference year where all the areas bring their conscience on WSC matters.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?.....*Mostly staying the same.*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

We have been discussing doing our regional business in more of a discussion based, consensus format. This has created a large amount of interest culminating in our regional inventory workshops.

Please describe some solutions to challenges your region has faced since WSC 2008.

We have tried to look hard at our expenses and make better decisions concerning them as donations and income have decreased as with many during these economic times. We have implemented some solutions arrived at during our regional inventory most notably the decision to start having a workshop at our regional meeting weekend.

Please describe some highlights or successes your region has experienced since WSC 2008.

We have had two succesful regional conventions which included our 25th annual convention two years ago. We have celebrated the addition of two new areas to our region in the last couple years.

What additional information would you like to share with other conference participants?

Conference Input

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

A challenge has been keeping up with all the communication and activity at the world level. Through my learning experiences, communication workshop's I have attended, and some of the new and different ways that NAWS has been presenting information I have had success in this area.

Facts about Iran Region

Regional Delegate	<i>Javad.m</i>
Have you attended a WSC before?.....	<i>No</i>
Alternate Delegate	<i>Mahmoud.b</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>13</i>
How many groups are in the region?	<i>3968</i>
How many meetings take place each week in the region?	<i>16793</i>
How many H&I panels take place each week in the region?	<i>460</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>\$79,021.00</i>
Total annual expenses for your region in 2009?	<i>72601\$</i>
Total amount of money contributed by the region to NAWs in 2009?.....	<i>10000\$</i>
Where do you purchase your literature?	<i>NA WSO in Tehran</i>
How much literature does the region distribute to H&I annually?	<i>Approximately 12000\$</i>
How much literature do you use in PR efforts?	<i>Approximately 120000\$</i>

Describe efforts your region has made to raise awareness of the importance of self support.

We have held several workshops regarding self-support and have also encouraged our groups to hold speaker meetings about 7th tradition.

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>APF</i>
Does your region have a regional office?	<i>Yes</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>Approximately 20000</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>5 areas per year</i>
What is the average attendance at each?	<i>6000 attendances</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>No</i>
What is the type of legal registration?	
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>No</i>
Is your region insured?	<i>No</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>No</i>
Please describe: topics covered, number of workshops, average attendance, etc.	
Has your region participated in any public relations efforts?	<i>Yes</i>
Please describe these PR efforts and/or your experience with them.	

*8000 pi mission has been accomplished through out the region in last year.
 Interactive with official,professionals,"national study for addiction center", "UNODC"
 and participating in booths and exhibition.
 Participating in common workshops with other NGOs.*

Does the region have any type of NA phonenumber or a helpline?Yes

Please describe your phonenumber/helpline efforts.

We have this line set up at our regional service office and also S.M.S system to offer helpline phone was inaugurated. most of the committee's chair have special number which offer helpline phone.

Do all areas have their own phonenumber or helpline?No

Please describe your area phonenumber/helpline experience.

Most of our areas have either office in which they have set up a phone line or the chairs of meeting list committee accept the responsibility.

Do you have a regional website?Yes

Do you keep your meeting information updated here?Yes

Has your region hosted CAR workshops?No

Did you workshop the topics for discussion in addition to the motions?

Please describe your efforts such as number of workshops and average attendance.

439 workshops and 109750 attendance.

How does your region reach a conscience about WSC matters?

As our delegates have not been able to attend any of WSC meetings this issue has not been attend to yet. so far any conscience of this kind is reached in the regional meetings.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008? *Iran region members has been growing since WSC 2008*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

a. The subject of registration that causes many discussion.

b. Change and revision in regional guideline and including of new areas to regional committee.

c. Adapting NA principals with our culture and laws and rules.

Please describe some solutions to challenges your region has faced since WSC 2008.

a. Rent of a bigger space for central office.

b. Holding of different service workshops in order to enhance the members knowledge and update them.

c. Including of 3 new areas to regional committee to offer better services.

d. Public information works for different organization in society to prepare enough space for recovery meetings.

Please describe some highlights or successes your region has experienced since WSC 2008.

a. visiting Mr president and other top officials of Iran.

b. Translation of approximately all NA literature in to Farsi language.

c. Holding of training workshops for professionals.

What additional information would you like to share with other conference participants?

a. Our recovery experience and difficulties which had been E-mailed to W.S.C before.

Offering new methods for holding workshops.

Conference Input

Is there anything in particular you want to discuss at the conference?

a. The possibility of moving the W.S.C to other countries.

b. Approved booklet on 12 traditions, like the one we have for 12 steps.

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

As we are a big fellowship in the world but we have never thought about that we do not need the smaller fellowship's experiences.

participating in any out of region events, can teach us many lessons and bring many friends.

Facts about Ireland Region

Regional Delegate	<i>Niall Sexton</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Michael Burke</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>4</i>
How many groups are in the region?
How many meetings take place each week in the region?	<i>176</i>
How many H&I panels take place each week in the region?

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>\$5,806</i>
Total annual expenses for your region in 2009?	<i>\$16,616</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>\$4,883</i>
Where do you purchase your literature?	<i>NAWS-Europe</i>
How much literature does the region distribute to H&I annually?
<i>Each area administers to their H&I subcommittees</i>	
How much literature do you use in PR efforts?	<i>\$407</i>

Describe efforts your region has made to raise awareness of the importance of self support.

Discussions held at RSC meetings to emphasise necessity to move from over reliance on literature profits/ draft copies of new literature on self support distributed to Area representatives

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>EDM</i>
Does your region have a regional office?	<i>Yes</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>350</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>1</i>
What is the average attendance at each?	<i>250</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>No</i>
What is the type of legal registration?
Did your regional corporation have to pay any taxes or duties last year?
Do you have tax-exempt or duty-free status?	<i>No</i>
Is your region insured?	<i>Yes</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.

RSC decision to have Regional Convention Committee accommodate two workshops at Convention on IDT's- Leadership & Communication, facilitated by RD/RD Alt. Each Area also request topic workshops throughout the year. Workshops held include- Atmosphere

of Recovery/ Communication/ Our Service Structure. Average attendance at Area and Convention workshops- 15 recovering addicts.

Has your region participated in any public relations efforts?Yes

Please describe these PR efforts and/or your experience with them.

*All requests responded to, including many queries via Regional Website
PR efforts include providing information and contact details about NA to TV documentary on drug problem. An open event celebration of 30 years of NA in Ireland in 2009 was held Dublin Civic Offices with press notification. Was well attended by the fellowship and speakers from the first meetings spoke*

Does the region have any type of NA phonenumber or a helpline?Yes

Please describe your phonenumber/helpline efforts.

a directory voicemail service redirects all queries to Area Phonelines. RSC members have facilitated Area workshops on phonenumber service.

Do all areas have their own phonenumber or helpline?Yes

Please describe your area phonenumber/helpline experience.

All four Areas operate a mobile phonenumber. Area committees provide supports to members conducting phonenumber service.

Do you have a regional website?Yes

Do you keep your meeting information updated here?.....

Yes - Area representatives provide regular updates

Has your region hosted CAR workshops? No

*Did you workshop the topics for discussion in addition to the motions?
a presentation and discussion is scheduled*

Please describe your efforts such as number of workshops and average attendance.

How does your region reach a conscience about WSC matters?

Discussion and debate are held when issues arise.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?..... Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

The introduction of a literature price increase from NAWS via WSO Europe. All Area committees provided input and numerous discussions were held.

Please describe some solutions to challenges your region has faced since WSC 2008.

A particular effort was made with announcements at conventions/ ASC meetings to attract more involvement at RSC to fill newly created positions. An open debate in relation to the impact created by the introduction of a literature price increase allowed for more transparency of communications between members/ Area Committees/ Regional Committee/ Zonal Forum/ World Services/ World Board.

Please describe some highlights or successes your region has experienced since WSC 2008.

Our Regional Office committee has adapted to a new location with shopfront by increasing awareness of responsibility involved and expanding the committee. A Regional event of 30 years of NA in Ireland was celebrated and enjoyed.

What additional information would you like to share with other conference participants?

The RSC has established three new elected positions: Literature/ Events/ Parents and Carers committees. The RSC supports wholeheartedly the potential nomination to the World Board of Irene C.

Conference Input

Is there anything in particular you want to discuss at the conference?

No

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

The RSC & ASC fully support workshops, leading to increased awareness towards the value of members contributing.

Time management and delegation is an ongoing challenge .

Facts about Israel Region

Regional Delegate	<i>ODED.S</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>YOEL</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>7</i>
How many groups are in the region?	<i>250</i>
How many meetings take place each week in the region?	<i>260</i>
How many H&I panels take place each week in the region?	<i>23</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>19,700</i>
Total annual expenses for your region in 2009?	<i>\$131,500</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>edm \$800</i>
Where do you purchase your literature?	<i>na world services</i>
How much literature does the region distribute to H&I annually?	<i>\$12,000</i>
How much literature do you use in PR efforts?	
Describe efforts your region has made to raise awareness of the importance of self support.	

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>edm</i>
Does your region have a regional office?	<i>Yes</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>1000</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>2</i>
What is the average attendance at each?	<i>500</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>Yes</i>
What is the type of legal registration?	<i>non profit org</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>Yes</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	<i>Yes</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	
<i>4 communication work shops . 2 Leadership work shops</i>	
Has your region participated in any public relations efforts?	<i>Yes</i>
Please describe these PR efforts and/or your experience with them.	
<i>pi.panels were held in front of studenntsand soldiers.conections with professional were nurtured.letters to judges were writen telling abuot na and the importents of it making an opening to our panel invitations.</i>	
Does the region have any type of NA phonline or a helpline?	<i>Yes</i>

Please describe your phonenumber/helpline efforts.

ther is ad in newspaper.published in the web

Do all areas have their own phonenumber or helpline? *No*

Please describe your area phonenumber/helpline experience.

only 2 have helplines

Do you have a regional website? *Yes*

Do you keep your meeting information updated here?..... *Yes*

Has your region hosted CAR workshops? *Yes*

Did you workshop the topics for discussion in addition to the motions?

the region car work shop well be at the and of march

Please describe your efforts such as number of workshops and average attendance.

How does your region reach a conscience about WSC matters?

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?..... *growing*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Please describe some solutions to challenges your region has faced since WSC 2008.

the change of the service structure from a region with out areas to a region with areas.

Please describe some highlights or successes your region has experienced since WSC 2008.

support and stabilization of the areas to be an effective part of our structure

What additional information would you like to share with other conference participants?

did you know that israel had a region before any areas.

did you know that israel is hosting the eccna in sept 2 at the ded sea

Conference Input

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

workshops and informations lerned from edm -wso.presentions given by wso was asuccess.are flowship like to know about na world wide

Facts about Italy Region

Regional Delegate *Louisa Rabaiotti*
 Have you attended a WSC before?..... *No*
 Alternate Delegate *Giuseppe Anzalone*
 Have you attended a WSC before?..... *Yes*
 How many areas are in the region?..... *7*
 How many groups are in the region? *42*
 How many meetings take place each week in the region? *62*
 How many H&I panels take place each week in the region?
only 2 areas hold monthly H&I committee meetings

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....
\$7138 in the course of the last year excluding intake from the convention.
 Total annual expenses for your region in 2009?
Our financial year ends in March, but up to now \$5084.50
 Total amount of money contributed by the region to NAWs in 2009?.....
We contributed \$2728.14 to the European Delegates Meeting treasury.
 Where do you purchase your literature? *European WSO in Brussels*
 How much literature does the region distribute to H&I annually?
The distribution to H&I is made at Area level, not by the Region.
 How much literature do you use in PR efforts? *PR receives literature from each Area.*
 Describe efforts your region has made to raise awareness of the importance of self support.
None that I can remember

Your Regional Service Structure

Does your region participate in a zonal forum? *No*
 Which zonal forum?
 Does your region have a regional office? *No*
 Does your region have a regional convention? *Yes*
 What is the average attendance?..... *180 circa each year, over the last three years*
 Do any areas in your region hold conventions? *Yes*
 How many per year? *Each Area holds one InterArea meeting a year.*
 What is the average attendance at each?
each of the 7 areas holds a mini convention, Between 100 / 120 members attend.
 Is there a corporation or an entity with legal status that is a part of your regional structure? *Yes*
 What is the type of legal registration? *A legal statute of an Non Profit Association*
 Did your regional corporation have to pay any taxes or duties last year? *No*
 Do you have tax-exempt or duty-free status? *Yes*
 Is your region insured? *No*
 Has your region held discussions about any of the IDTs over the past conference cycle?..... *No*
 Please describe: topics covered, number of workshops, average attendance, etc.
To my knowledge we have not held any workshops this last year.

Has your region participated in any public relations efforts?Yes

Please describe these PR efforts and/or your experience with them.

Our region has held a series of encounters with the Department of Antidrug Policy, which is part of the Council of Ministers here in Italy, with notable interest on the part of the Government, to change current therapy at religious centers.

Does the region have any type of NA phonenumber or a helpline?Yes

Please describe your phonenumber/helpline efforts.

We are equipped with a mobile phone that is rotated between members, currently held by one of our trustees. It is on 24hr call.

Do all areas have their own phonenumber or helpline?Yes

Please describe your area phonenumber/helpline experience.

Our phonenumber in Rome works well. Most areas do not state the number of calls received during the 3 month period between regional meetings

Do you have a regional website?Yes

Do you keep your meeting information updated here?.....Yes

Has your region hosted CAR workshops? No

Did you workshop the topics for discussion in addition to the motions?

I'm not sure what workshop the topics means, but three of us are making abbreviated translations of the motions which we will email to each of the RCM so that they will be able to

Please describe your efforts such as number of workshops and average attendance.

We were present at the 2008 CAR, but our delegate was only ad hoc, just for that Conference. Since then we have not continued to update.

We have few members that can read English, but the NAWS NEWS is not published in Italian, unfortunately.

How does your region reach a conscience about WSC matters?

Unfortunately we have not had an RD for the last few years. Giuseppe our present alternate RD was present in 2008, but only ad hoc.

This year may be the first time we anticipate the CAR by a meeting to reach a regional conscience about the motions. In the future, we'll see.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?

We do not have any registration of such numbers, but it would seem static, Our last demographic profile was done in 2005 on 177 members.

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

We were visited by two members of the Fellowship Development committee who attended our annual Itaian Service Committee meeting, over the weekend, discussing communication with us.

Please describe some solutions to challenges your region has faced since WSC 2008.

Though the Fellowship of NA exists here in Italy for the last nearly thirty years, in many respects we are way behind many newer countries. We have to deal with many restrictions and difficulties at an Institutional level.

Please describe some highlights or successes your region has experienced since WSC 2008.

In March of 2009 we were invited to participate at a National Conference on the Policies of the Antidrug Ministry. We feel that finally some major break throughs are about to take place at a Ministerial level; we hope to get advice on how to help NA to benefit from this change.

What additional information would you like to share with other conference participants?

The fact that Italy's Health Institution doesn't recognize drug addiction as an illness or disease leads to many difficulties; most treatment centers, perhaps 90% are run by religious institutions that are state funded. We feel that this may be about to be changed.

Conference Input

Is there anything in particular you want to discuss at the conference?

How to bring focus onto Narcotics Anonymous at a National level; some parts of Italy have no knowledge of NA at all.

The translation of the NAWS NEWS into Italian would lead to us feeling more connected, and part of a world organization

How to curb members from breaking anonymity on Facebook.

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

This is my first experience as RD; Stefania P. did this service sometime ago, she has helped me often to understand the policies and language.

Asking for help has worked well, as always.

Facts about Japan Region

Regional Delegate	<i>Yuichiro Shirakawa</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Takashi Kato</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>12</i>
How many groups are in the region?	<i>133</i>
How many meetings take place each week in the region?	<i>390</i>
How many H&I panels take place each week in the region?	<i>once each month</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>\$13,500</i>
Total annual expenses for your region in 2009?	<i>\$29,000</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>\$2,000</i>
Where do you purchase your literature?	<i>from our region's service office</i>
How much literature does the region distribute to H&I annually?	
How much literature do you use in PR efforts?	<i>\$1,700</i>
Describe efforts your region has made to raise awareness of the importance of self support.	

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>Asia Pacific Forum</i>
Does your region have a regional office?	<i>Yes</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>about 500 members</i>
Do any areas in your region hold conventions?	<i>Yes</i>
How many per year?	<i>2 times per year</i>
What is the average attendance at each?	<i>about 150 members</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>No</i>
What is the type of legal registration?	
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>No</i>
Is your region insured?	<i>No</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	
Has your region participated in any public relations efforts?	<i>Yes</i>
Please describe these PR efforts and/or your experience with them.	

We made the posteaer for NA, and distributed them to related organizations in the whole country. We distributed Basic Text to prisons, reformatorys and public administrative centers in the whole country.

Does the region have any type of NA phonenumber or a helpline?	<i>Yes</i>
Please describe your phonenumber/helpline efforts.	

Twice aweek, we are guiding the meeting hall much coming near by phonenumber.

Do all areas have their own phonenumber or helpline? *No*
 Please describe your area phonenumber/helpline experience.

Do you have a regional website? *Yes*

Do you keep your meeting information updated here?..... *Yes*

Has your region hosted CAR workshops? *No*

Did you workshop the topics for discussion in addition to the motions?

Please describe your efforts such as number of workshops and average attendance.

How does your region reach a conscience about WSC matters?

We report on WSC matters at RSC. And vote on RSC boards.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?..... *are growing*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

how to manage a regional office

how to carry the message to Korea

Please describe some solutions to challenges your region has faced since WSC 2008.

We will execute making for a fee of the staff in the regional office.

Please describe some highlights or successes your region has experienced since WSC 2008.

We regularly do the combination NA seminar in Korea.

What additional information would you like to share with other conference participants?

Conference Input

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Facts about Kentuckiana Region

Regional Delegate	<i>Mike Powell</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>N/A</i>
Have you attended a WSC before?.....	
How many areas are in the region?.....	<i>5</i>
How many groups are in the region?	<i>90</i>
How many meetings take place each week in the region?	<i>140</i>
How many H&I panels take place each week in the region?	<i>14</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>6709</i>
Total annual expenses for your region in 2009?	<i>14829.39</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>3835.01</i>
Where do you purchase your literature?	<i>Show-me RSO, Lone Star RSO, NAWS</i>
How much literature does the region distribute to H&I annually?	<i>0</i>
How much literature do you use in PR efforts?	<i>\$0</i>

Describe efforts your region has made to raise awareness of the importance of self support.

In our Car workshops we are making people aware of the need for self-support and to send resources along the service system

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>Southern Zonal Forum</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>200-300 register 800-1000 attend</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>1</i>
What is the average attendance at each?	<i>400-500 registered 1000-1500 attend</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>No</i>
What is the type of legal registration?	
Did your regional corporation have to pay any taxes or duties last year?	
Do you have tax-exempt or duty-free status?	<i>No</i>
Is your region insured?	<i>No</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	

Just at Regional meeting that I know of

Has your region participated in any public relations efforts?

Please describe these PR efforts and/or your experience with them.

No

Does the region have any type of NA phonenumber or a helpline?

Please describe your phonenumber/helpline efforts.

Do all areas have their own phonenumber or helpline?*Yes*

Please describe your area phonenumber/helpline experience.

Do you have a regional website? *No*

Do you keep your meeting information updated here?.....

Has your region hosted CAR workshops?*Yes*

Did you workshop the topics for discussion in addition to the motions?*Yes*

Please describe your efforts such as number of workshops and average attendance.

3 workshops 10-20 attended

How does your region reach a conscience about WSC matters?

Votes are counted. Every vote is counted all yes, no, abs. and a Regional conscience is reached. We also add all of BARNA votes into ours

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?*Growing. Many, many court ordered people put a strain on all our resources*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Court papers

Please describe some solutions to challenges your region has faced since WSC 2008.

Some areas use rubber stamp for court papers, some have closed meetings and don't sign papers

Please describe some highlights or successes your region has experienced since WSC 2008.

We have begun to use consensus based decision making in our service efforts

What additional information would you like to share with other conference participants?

Conference Input

Is there anything in particular you want to discuss at the conference?

How can we bring the older members that don't want to change back into the fellowship, so we can work together not against one another

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Communications and teaching others has been a challenge for service workers in this region

Facts about Lithuania Region

Regional Delegate	<i>Ilona</i>
Have you attended a WSC before?.....	<i>No</i>
Alternate Delegate	
Have you attended a WSC before?.....	
How many areas are in the region?.....	<i>1</i>
How many groups are in the region?	<i>12</i>
How many meetings take place each week in the region?	<i>30</i>
How many H&I panels take place each week in the region?	<i>4</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>\$4,668.82</i>
Total annual expenses for your region in 2009?	<i>\$5,801.65</i>
Total amount of money contributed by the region to NAWs in 2009?.....	<i>\$136</i>
Where do you purchase your literature?	
How much literature does the region distribute to H&I annually?	
How much literature do you use in PR efforts?	
Describe efforts your region has made to raise awareness of the importance of self support.	

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>EDM</i>
Does your region have a regional office?	
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>A120</i>
Do any areas in your region hold conventions?	
How many per year?	
What is the average attendance at each?	
Is there a corporation or an entity with legal status that is a part of your regional structure?	
What is the type of legal registration?	
Did your regional corporation have to pay any taxes or duties last year?	
Do you have tax-exempt or duty-free status?	
Is your region insured?	
Has your region held discussions about any of the IDTs over the past conference cycle?.....	
Please describe: topics covered, number of workshops, average attendance, etc.	
Has your region participated in any public relations efforts?	<i>Yes</i>
Please describe these PR efforts and/or your experience with them.	
<i>visit's to police stations and distribution of helpline stickers</i>	
Does the region have any type of NA phonenumber or a helpline?	
Please describe your phonenumber/helpline efforts.	
Do all areas have their own phonenumber or helpline?	
Please describe your area phonenumber/helpline experience.	
Do you have a regional website?	

Do you keep your meeting information updated here?.....

Has your region hosted CAR workshops?

Did you workshop the topics for discussion in addition to the motions?

Please describe your efforts such as number of workshops and average attendance.

How does your region reach a conscience about WSC matters?

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?.....

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Please describe some solutions to challenges your region has faced since WSC 2008.

Please describe some highlights or successes your region has experienced since WSC 2008.

What additional information would you like to share with other conference participants?

Conference Input

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Facts about Lone Star Region

Regional Delegate	<i>John Lopez</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Henry Clayton</i>
Have you attended a WSC before?.....	<i>Yes</i>
How many areas are in the region?.....	<i>8</i>
How many groups are in the region?	<i>105</i>
How many meetings take place each week in the region?	<i>678</i>
How many H&I panels take place each week in the region?	<i>61</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>17,870.87</i>
Total annual expenses for your region in 2009?	<i>28,872.37</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>6,165.58</i>
Where do you purchase your literature?	<i>RSO & WSO</i>
How much literature does the region distribute to H&I annually?	<i>3,200</i>
How much literature do you use in PR efforts?	<i>1,000</i>

Describe efforts your region has made to raise awareness of the importance of self support.
We have workshopped Strong Home Groups, Our Freedom Our Responsibility, Spirit of Generosity, and the IP's Money matters

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>Southern Zonal Forum</i>
Does your region have a regional office?	<i>Yes</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>450</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>1</i>
What is the average attendance at each?	<i>200</i>
Is there a corporation or an entity with legal status that is a part of your regional structure? <i>Yes</i>	
What is the type of legal registration?	<i>503c</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>Yes</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>

Is your region insured?

Has your region held discussions about any of the IDTs over the past conference cycle?.....

Please describe: topics covered, number of workshops, average attendance, etc.
Building Strong Home Groups 20 workshops 40 average. Leadership 2 wksp 70 avg. Communication 2 wksp 70 avg. GSR & RCM 3 wkshps 40 avg. Our Freedom Our Responsibility 3 wkshps 50 avg. Public Relations 3 wkshps 60 avg. Spirit of Generosity 3 wkshps 60 avg.

Has your region participated in any public relations efforts?

Please describe these PR efforts and/or your experience with them.

EAPA world event was a great as we learned that we should plan our literature purchase for about half the the expected attendees and that it was simpler and cheaper to prepare a CD with information on it. We attended probation offices and used the PR presentation from WSC 2008

Does the region have any type of NA phonenumber or a helpline?Yes

Please describe your phonenumber/helpline efforts.

We have recently added a Spanish phonenumber that goes to cell phones for our Spanish Area. We have a 888# that is routed to existing area phonelines and answered by the area in which the prefix originated from.

Do all areas have their own phonenumber or helpline?Yes

Please describe your area phonenumber/helpline experience.

Voice mail, answering service, phonenumber at a group, cell phones

Do you have a regional website?Yes

Do you keep your meeting information updated here?.....Yes

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions? service system, money concerns, conventions

Please describe your efforts such as number of workshops and average attendance.

We had a Zonal Forum with over 80 in attendance and a couple of areas holding workshops with 20-30 in attendance

How does your region reach a conscience about WSC matters?

tally vote by groups

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?.....growing

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Service and how we deliver those services. Focus is on training APT pointed out that we were lacking in this area. Much misinformation on who and how we do service.

Please describe some solutions to challenges your region has faced since WSC 2008.

We have discovered that our members did not know that they should care or even that they had responsibility to the fellowship. We have encouraged every group to inventory itself using the Building Strong Home Group worksheet. Try to do it when you have the maximum members in attendance and have fun during the process.

Please describe some highlights or successes your region has experienced since WSC 2008.

We have begun to change how we conduct RSC's - we now focus on training and encourage RCM's to go back and train GSR's

What additional information would you like to share with other conference participants?

That there is light at the end of the tunnel be patient and tolerant with the members thru the process. They do want to learn! Use the small group workshops especially the Building Strong Home Group one.

Conference Input

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Being patient & tolerant not forcing change but allowing the process to take root. All we did was present the information as it was presented to us. Open-mindedness is a must not every workshop was the same. Encourage all to participate. This has been the most rewarding experience to see others begin to see that they have responsibility and take it on willingly instead of being tricked or forced to do so.

Facts about Louisiana Region

Regional Delegate	<i>Rodney Holden</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Pleas Conway</i>
Have you attended a WSC before?.....	<i>Yes</i>
How many areas are in the region?.....	<i>10</i>
How many groups are in the region?	<i>136</i>
How many meetings take place each week in the region?	<i>280</i>
How many H&I panels take place each week in the region?	<i>25</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>5,500.00</i>
Total annual expenses for your region in 2009?	<i>22,764.00</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>2,000.00</i>
Where do you purchase your literature?	<i>WSO</i>
How much literature does the region distribute to H&I annually?	
How much literature do you use in PR efforts?	
Describe efforts your region has made to raise awareness of the importance of self support.	

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>Souther Zonal Forum</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>600</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>1</i>
What is the average attendance at each?	<i>700</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>Yes</i>
What is the type of legal registration?	<i>Not for profit corporation</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	<i>Yes</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	

Sponsorship, 2 workshops, 50 attendees each

Has your region participated in any public relations efforts?	<i>Yes</i>
Please describe these PR efforts and/or your experience with them.	

I attended alone with the wso public relation rep the national association of law enforcement officers national convention held here in New Orleans as well as the Catholic charities national convention also held here in new Orleans during this last conference cycle.

Does the region have any type of NA phonenumber or a helpline?	<i>No</i>
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Please describe your phonenumber/helpline efforts.

Do all areas have their own phonenumber or helpline?Yes

Please describe your area phonenumber/helpline experience.

I have not personally worked with the phone line committee.

Do you have a regional website?Yes

Do you keep your meeting information updated here?Yes

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions? No

Please describe your efforts such as number of workshops and average attendance.

Last cycle we only held one with 25 in attendance. This cycle I have three scheduled and expect more participation.

How does your region reach a conscience about WSC matters?

Vote at the RSC meeting.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008? Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Regional convention, and support of struggling areas

Please describe some solutions to challenges your region has faced since WSC 2008.

We have decided to hold our regional service committee meeting in an area that is financially unable to attend the meeting regularly.

Please describe some highlights or successes your region has experienced since WSC 2008.

Formation of a new area.

What additional information would you like to share with other conference participants?

While not always easy this has been a very rewarding service experience.

Conference Input

Is there anything in particular you want to discuss at the conference?

Conventions, "Purpose" what role do they play in our primary purpose?

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

What has worked well has been the support and resources made available by the WSO to assist in my role as RD. Challenge has been conveying the information with enough emphasis on importance of the issue discussion topics. "Building strong home groups, effective communication, continuity of service, effective leadership, accountability"

Facts about Metro Detroit Region

Regional Delegate	<i>Gene D</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Dave C</i>
Have you attended a WSC before?.....	<i>Yes</i>
How many areas are in the region?.....	<i>9</i>
How many groups are in the region?	<i>420</i>
How many meetings take place each week in the region?	<i>420</i>
How many H&I panels take place each week in the region?	<i>20-35</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>14,000</i>
Total annual expenses for your region in 2009?	<i>12,000</i>
Total amount of money contributed by the region to NAWs in 2009?.....	<i>6000-7000</i>
Where do you purchase your literature?	<i>Michigan Service Office (regional office)</i>
How much literature does the region distribute to H&I annually?	<i>3000-4000</i>
How much literature do you use in PR efforts?	<i>1000-1500</i>

Describe efforts your region has made to raise awareness of the importance of self support.
Not enough. We emphasize it at our events in our activity and at our regional meetings monthly.

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>Midwest Zonal Forum</i>
Does your region have a regional office?	<i>Yes</i>
Does your region have a regional convention?	<i>Yes - but suspended for 2010</i>
What is the average attendance?	<i>1000-1500</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>4</i>
What is the average attendance at each?	<i>3000</i>
Is there a corporation or an entity with legal status that is a part of your regional structure? <i>Yes</i>	
What is the type of legal registration?	<i>501(3)c</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>

Is your region insured?

Has your region held discussions about any of the IDTs over the past conference cycle?.....

Please describe: topics covered, number of workshops, average attendance, etc.

Building Better Homegroups. We demand areas be the point people on this with RD/RDA facilitating. Areas must provide the event. Attendance 40 at Western Wayne.

Has your region participated in any public relations efforts?

Please describe these PR efforts and/or your experience with them.

PSA-TV. We are developing new PSAs along with Michigan Region and MZF

Does the region have any type of NA phonenumber or a helpline?

Please describe your phonenumber/helpline efforts.

Same number for all of Metro-Detroit region

Do all areas have their own phonenumber or helpline? *No*

Please describe your area phonenumber/helpline experience.

Region is small in size-Metro helpline covers all. 17 years of helpline service - most rewarding.

Do you have a regional website? *Yes*

Do you keep your meeting information updated here?.... *Yes. Helpline weekly, region quarterly*

Has your region hosted CAR workshops? *No*

Did you workshop the topics for discussion in addition to the motions?

Our areas do it with RD/RDA help

Please describe your efforts such as number of workshops and average attendance.

4 - 5 workshops, 10 - 30 attendance

How does your region reach a conscience about WSC matters?

CAR workshops in areas

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?..... *Growing*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Accountability of funds (convention mostly)

Please describe some solutions to challenges your region has faced since WSC 2008.

Convention accounting and lack of member (all around involvement in convention committee and regional service) - cultural differences are main cause

Please describe some highlights or successes your region has experienced since WSC 2008.

What additional information would you like to share with other conference participants?

Conference Input

Is there anything in particular you want to discuss at the conference?

New seating, constant motions trying to overturn previous conference decisions (usually near unanimous)

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

The IDT discussions workshops are a great help, but our areas don't set them - we demand our areas be the point people with region (RD/RDA) facilitation.

Facts about Michigan Region

Regional Delegate	<i>Dave Thomas</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Les Pollington</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>13</i>
How many groups are in the region?	<i>226</i>
How many meetings take place each week in the region?	<i>441</i>
How many H&I panels take place each week in the region?	<i>21</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>\$6,695</i>
Total annual expenses for your region in 2009?	<i>\$6,483</i>
Total amount of money contributed by the region to NAWs in 2009?.....	<i>\$400</i>
Where do you purchase your literature?	<i>regional service office and WSO</i>
How much literature does the region distribute to H&I annually?	<i>\$1,000</i>
How much literature do you use in PR efforts?	
Describe efforts your region has made to raise awareness of the importance of self support.	
<i>self support workshops when the IP's were being discussed</i>	

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>midwest zonal forum</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>250</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>1</i>
What is the average attendance at each?	<i>150</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>Yes</i>
What is the type of legal registration?	<i>incorporation</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>Yes</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	<i>No</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	
<i>we held a few workshops on the IDT's but with little participation or support. I get the sense that addicts don't wish to participate in matters not directly affecting their personal recovery</i>	
Has your region participated in any public relations efforts?	<i>Yes</i>

Please describe these PR efforts and/or your experience with them.

our region brought a motion to the conference in '08 asking that new video PSA's be produced. When the response was less than we hoped we decided to look into greating some ourselves

Does the region have any type of NA phonenumber or a helpline? **No**

Please describe your phonenumber/helpline efforts.

We have been efforting to create a statewide 1800 number but have run into a snag with how to bill each area for their individual usage

Do all areas have their own phonenumber or helpline? **Yes**

Please describe your area phonenumber/helpline experience.

My area uses an answering machine type service which gives meeting info and can recieve voice messages. Our PI chair then checks for messages and responds accordingly

Do you have a regional website? **Yes**

Do you keep your meeting information updated here?..... **Yes**

Has your region hosted CAR workshops? **Yes**

Did you workshop the topics for discussion in addition to the motions? **no**

Please describe your efforts such as number of workshops and average attendance.

in the past the MI region hosted a multi-regional workshop for the CAR followed by usually 3-5 area workshops This year the multi-regional workshop was hosted by Chicagoland region

How does your region reach a conscience about WSC matters?

By staight counting of votes at the area workshops

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

there were questions of how well the region was communicating with the areas, how well was information getting from world to region region to area area to home group

Please describe some solutions to challenges your region has faced since WSC 2008.

We created a regional inventory questionnaire and distributed it to the fellowship. we are still waiting for the results to be tabulated

Please describe some highlights or successes your region has experienced since WSC 2008.

We have joined with the metro detroit region to create new video PSA's which I hope will be available at the conference

What additional information would you like to share with other conference participants?

Conference Input

Is there anything in particular you want to discuss at the conference?

the ways and meens of distributing the new PSA's

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

my biggest challenge has been to drum up any interest in the IDT workshops. Even when an Area is hosting the Regional meeting and has a function the Saturday before they haven't asked for IDT workshops no matter how often I announce my willingness to facilitate them

Facts about Mid-America Region

Regional Delegate	<i>Tim Stewart</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Misty Keen</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>8</i>
How many groups are in the region?	<i>84</i>
How many meetings take place each week in the region?	<i>277</i>
How many H&I panels take place each week in the region?	<i>28</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>\$7,838.00</i>
Total annual expenses for your region in 2009?	<i>\$14,486.35</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>\$1,584.95</i>
Where do you purchase your literature?	<i>NA World Services</i>
How much literature does the region distribute to H&I annually?	<i>\$400.00 to \$600.00</i>
How much literature do you use in PR efforts?	<i>\$400.00</i>
Describe efforts your region has made to raise awareness of the importance of self support.	

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>Plains States' Zonal Forum</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>500</i>
Do any areas in your region hold conventions?.....	<i>No</i>
How many per year?
What is the average attendance at each?
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>No</i>
What is the type of legal registration?
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>No</i>
Is your region insured?	<i>Yes</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	

Leadership and Building Communication topped the list of workshops hosted by groups and areas which regional support was present. Attendance ranged from 20 to 75.

Has your region participated in any public relations efforts?	<i>Yes</i>
Please describe these PR efforts and/or your experience with them.	

Mainly focused on juvenile justice and Kansas court services, also participated in several workshops state-wide.

Does the region have any type of NA phoneline or a helpline?	<i>No</i>
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Please describe your phonenumber/helpline efforts.

Do all areas have their own phonenumber or helpline? *No*

Please describe your area phonenumber/helpline experience.

area's falling in metro settings have hotlines through cell phones while the more rural areas maintain info lines with contact numbers and meeting times.

Do you have a regional website? *Yes*

Do you keep your meeting information updated here? *Yes*

Has your region hosted CAR workshops? *Yes*

Did you workshop the topics for discussion in addition to the motions? *Briefly*

Please describe your efforts such as number of workshops and average attendance.

we are always open to workshop with each area, this cycle several areas doubled up with their workshops. Attendance can range from 30 to 100

How does your region reach a conscience about WSC matters?

the old fashion way, votes are taken at the group level, tallied at the area and then forwarded to the RD.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008? *stays about the same*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

regional inventory

Please describe some solutions to challenges your region has faced since WSC 2008.

acquiring insurance, now ALL groups are covered with liability as with the region.

Please describe some highlights or successes your region has experienced since WSC 2008.

insurance covered both.

What additional information would you like to share with other conference participants?

November 2009 marked our 30th anniversary as a region!

Conference Input

Is there anything in particular you want to discuss at the conference?

Not really

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

The tools provided by NAWs has made IDT workshops work very well while keeping them consistent.

Finding an interest in participating in the "current structure" has been a struggle, some members feel there is no hands on decisions, ultimately all decisions are handled by the WB.

Facts about Mid-Atlantic Region

Regional Delegate	<i>Ed Bremme</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Shawn Millard</i>
Have you attended a WSC before?.....	<i>Yes</i>
How many areas are in the region?.....	<i>15</i>
How many groups are in the region?	<i>410</i>
How many meetings take place each week in the region?	<i>460</i>
How many H&I panels take place each week in the region?	<i>62</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>N/A</i>
Total annual expenses for your region in 2009?	<i>N/A</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>N/A</i>
Where do you purchase your literature?	<i>NAWS</i>
How much literature does the region distribute to H&I annually?	
<i>All of our areas donate and distribute literature at their H&I presentations</i>	
How much literature do you use in PR efforts?	
Describe efforts your region has made to raise awareness of the importance of self support.	

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>North East Zonal Forum</i>
Does your region have a regional office?	
<i>No, but we have an ad-hoc committee looking into the possibility</i>	
Does your region have a regional convention?	<i>Yes, MARLCNA</i>
What is the average attendance?	<i>1800-2500</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>3</i>
What is the average attendance at each?	<i>500-600</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>Yes</i>
What is the type of legal registration?	<i>Non-Profit Corporation</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	
<i>Yes. Our RSC, MARLCNA, Our region has just voted to purchase insurance from the Philadelphia Insurance Company, a company that insures some regions on the East coast.</i>	
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	
<i>Our region has hosted workshops on The Living Clean Project, CAR & CAT Workshop, In Times of Illness project, Money Matters: Self - Support in NA, and Funding NA Services</i>	
Has your region participated in any public relations efforts?	<i>No</i>

Please describe these PR efforts and/or your experience with them.

Our Areas do [PR efforts] but the region would like to explore the possibility.

Does the region have any type of NA phonenumber or a helpline? No

Please describe your phonenumber/helpline efforts.

There is policy that the Region look into a Regional Helpline to eliminate all of the other area helplines and save money.

Do all areas have their own phonenumber or helpline?Yes

Please describe your area phonenumber/helpline experience.

We the areas of the Mid-Atlantic Region come together at region to help each other with the efforts of the help lines. We share our experience, strength and hope with each other, what is working and what is not working in order to help struggling areas with their PR efforts so we can improve to help carry the message to the addict who still suffers. Our region is currently looking into the possibility of a Regional Helpline to better serve the addicts needs.

Do you have a regional website?Yes

Do you keep your meeting information updated here?.....

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions?

Please describe your efforts such as number of workshops and average attendance.

We have hosted 2 workshops. The session profiles were extremely helpful. The ease of the Conference Agenda Report made it easier to get through.

How does your region reach a conscience about WSC matters?

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?..... Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

The Service System Project, Living Clean Book, In Times of Illness and the financial stability of our fellowship.

Please describe some solutions to challenges your region has faced since WSC 2008.

Please describe some highlights or successes your region has experienced since WSC 2008.

The Mid Atlantic Region has experienced a growth, with new areas, more members, and more freedom.

What additional information would you like to share with other conference participants?

The Mid Atlantic Region is situated in the Central and Eastern part of Pennsylvania U.S.A.

The Mid Atlantic is one of the oldest regions in NA (The Mothership). We go from Wellsboro in the North, Mason Dixon line in the South, State College to the West and Allentown to the East.

The Areas in our Region are as follows, BeeHive, Capital, Central Susquehanna Valley, Cumberland Valley, Lancaster County, Lebanon Valley, Little Apple, Mason-Dixon,

Pocono Mountain, Reading, Serenity In The Mountains, Greater Scranton Steamtown, State College, Williamsport, and York.

We continue to hold our annual Mid-Atlantic Regional Learning Conference each year. This year we celebrate 26 years. MARLCNA is held the second weekend of February of each year. This year it was held at the Lancaster Host, in Lancaster PA, February 12, 13, and 14, 2009.

We usually have between 2,000 and 2,500 in attendance on the conference year.

Our Areas put on many functions throughout the year, Picnics, Learning Unity Days, Conventions, Marathon Meetings, Campouts, and Pig Roasts.

Our Region is a member of the North East Zonal Forum (NEZF). The NEZF is a very heavily NA populated section of the United States. The NEZF is located in the North East section of the United States from New Jersey, PA, and Ohio excluding Philadelphia, Bucks County PA, and then we go to everything in New York, and all the way North to Maine.

We use an alphabetical rotation to host the zone 2 times a year (January and June or July of each year. There are 14 Regions in the NEZF.

At one time most all of the regions located in the NEZF were all a part of the Mid-Atlantic

Region, along with other regions that are now situated in different zones in our geographical area.

Conference Input

Is there anything in particular you want to discuss at the conference?

The financial stability of the World Service Office, The buying versus leasing option of the NA World Service Office building, The Vision Statement, The Service System project, The review and development of new literature, and the Living Clean Book, the seating of new regions at WSC.

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

My 1st WSC was in 2004. I was the RDA and Jim G. was our RD. I was excited, scared, and felt alone when we first got to the hotel here in CA. All of the sudden I was being hugged by members of NA from all over the world. Then I seen members from the NEZF who I knew and started to feel better all of a sudden and I didn't know why but I felt like I belonged there with everyone else. I felt like I was part of a community of members that really cared about NA and what happened in NA.

My RD was there for his 2nd time and was trying to show me the ropes. We went to the registration and were given our packet and badges. I was then again overwhelmed immediately. I thought that because my RD and I did CAR workshops in different areas in the region and went to MRLE, and asked questions at MARLCNA, that we were going to come to the conference with the conscience of our groups, then vote at the conference.

Was I in for a surprise with what we needed to read and ask questions about, from elections, to the motions that seemed to just keep coming and coming?

We were reminded to get our sleep when we could because of all of the things that take place here, and I took that advice and it helped a lot. I made it through my 1st WSC. The second WSC 2006 I was still the RDA but now had some experience with some of the things that take place here. I was still a little scared but knew that the Mid Atlantic Region had some faith in us that we would report all that we seen did, and what happened to them when we got home.

My 3rd WSC 2008 I was the RD with a new RDA because my other RDA Beth O. was called to Iraq for her military obligations. Shawn M. was the new kid on the block. He did well in 2008 and I believe he will do great at this conference. I hope and pray that I mentored him good enough. I believe that I did and he will be the RD at 2012 with his new RDA. I hope the continuity continues here in the Mid Atlantic Region.

This will be my last WSC 2010 and I will miss you all very much, you have taught me many things, showed me that recovery truly is all over the world and growing. I thank God for the opportunity to be able to serve my home group, area, region and the world in this capacity. I will miss the discussions on the floor, round tables, breakfast, lunch, dinner, and smoking our cigars outside during break. I will miss the camaraderie with many of you. This has been a life changing experience for me.

I believe that the NAWS, WB, and the RD's has done some good for NA at the WSC, but we still need to have better communications to the fellowship to let them know that God is in charge and that we serve the home groups that we do serve. The inverted pyramid can not be changed for any reason. The member is still at the top. Sorry but this is my experience in NA and at the WSC.

If you are new at the WSC, Please listen, ask question and pray to your Higher Power before you make any decisions that effect NA members that you serve.

Thank you for allowing me this privilege to serve you NA.

Facts about Minnesota Region

Regional Delegate	<i>"JJ" James Johnson Jr</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Calbe Black</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>12</i>
How many groups are in the region?	<i>300</i>
How many meetings take place each week in the region?	<i>0</i>
How many H&I panels take place each week in the region?	<i>47</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>6118.00 Groups & Areas 15300.00 MNNAC</i>
Total annual expenses for your region in 2009?	<i>10185</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>2500</i>
Where do you purchase your literature?	<i>Combination of UMSO & NAWS</i>
How much literature does the region distribute to H&I annually?	<i>??</i>
How much literature do you use in PR efforts?	<i>6952</i>
Describe efforts your region has made to raise awareness of the importance of self support.	<i>Regionl Treasurer workshops and provides information to RCM's and Regional Trusted Servants 6 time per year</i>

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>Midwest Zonal Forum</i>
Does your region have a regional office?	<i>Yes</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>800</i>
Do any areas in your region hold conventions?.....	<i>No</i>
How many per year?	
What is the average attendance at each?	
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>Yes</i>
What is the type of legal registration?.....	<i>non-profit. Our Convention & Office have 501c3 status</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	<i>No</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	<i>We held workshops on Leadership, Communication, PR, in total about 15. Our average attendance is about 15. We had meetings around the topic of Regional restructuring and in 2009 voted to move from a committee structure to a project based structure. Despite early difficulties the Region has com alive woth project mainly arounf Public Relations.</i>
Has your region participated in any public relations efforts?	<i>Yes</i>

Please describe these PR efforts and/or your experience with them.

"We perform public relations service to increase the awareness and credibility of the NA program. We share our message openly with the public at large, with prospective members, and with professionals. Maintaining an open, attractive attitude in these efforts helps us to create and improve relationships with those outside the fellowship."

There clearly was an increase in the amount of public relations work that happened in Minnesota, not only from the Regional level, but from work from Areas as well. Members of the Region also cooperated with Area Service PR sub-committees in helping to carry out their respective programs and events. Also in many ways, 2009 was an experiment in how the work of public relations would fit within our project-based structure. The report will attempt to capture some of the highlights, outline our assets, and offer recommendations to move forward in 2010.

2009 Highlights

The following is a list of highlights from the year.

- *The Region worked in tandem with at least 5 Area PR sub-committees during 2009*
- *There were at least 21 events or presentation that Narcotics Anonymous was represented*
- *All these events are captured on a spreadsheet calendar on google docs to build upon in 2010*
- *Twenty of 21 of those events had an estimated attendance of 12, 330 people (337,330 if you include Pride)*
- *NA either directly or indirectly communicated with over 2, 485 people*
- *NA had over 103 volunteers serve our fellowship at these events and presentations*
- *We have a database of over 600 NA members to reach out to for volunteering*
- *We have a database of over 220 people (mostly professionals) who receive our meeting list on a monthly basis*
- *The Region spent at least \$3,448.47 on public relations work during 2009*
- *Public Relations is set up with a small, yet meaningful stock of PR literature which allows the Region to be nimble, flexible, and responsive to public relations opportunities*
- *The google map of NA meetings has had over 89,000 hits since it's inception 1.5 years ago*

Events

Narcotics Anonymous was represented at over 21 events this year. We attended our first large-scale festival, our first county fair, five conferences, three panel presentations, school fairs, and numerous community-based events targeting under-represented groups. Some of these events were:

- *GLBT Pride Festival – over 325,000 attend this annual 2 day event in June – Multi-Area*
- *Project Homeless Connect – 2 In Minneapolis and 1 in Saint Paul – Twin Cities and Area of Hope 2*
- *Minnesota Organization Adolescent Pregnancy, Prevention and Parenting – Twin Cities*
- *Children and Adolescent and Mental Health Conference – Northern Lights*

- *Carver County Fair – RITH*
- *Minnesota Association of Resources for Recovery and Chemical Health (MARRCH) – Multi-Area*
- *American Indian Day – Twin Cities*
- *Minnesota Trans Health and Wellness Conference – Area of Hope and Twin Cities*
- *Recovery Picnic – Area of Hope*
- *Guest House – Multi-Area*
- *Minnesota Association of Community Mental Health Program – Northern Lights*
- *Minnesota Prevention Resource Center – Central Minnesota*

There is a lot of good work going on in Areas across Minnesota. The Region looks forward to continuing and expanding these efforts in 2010. All of the events that were attended in 2009 are already ready to be plugged into a 2010 calendar. Under each listing of the calendar is also the expected attendance, the estimated number of literature that will be needed, and how many people we communicated with (either directly through a conversation, or indirectly through the distribution of literature or meeting lists).

Cooperation

The Minnesota Region coordinated efforts with at least 5 Area PR sub-committees in 2009. The Areas the Region specifically worked with were the Area of Hope, Central Minnesota, Northern Lights, RITH, and the Twin Cities. Sometimes it was just lending our Table Display or canopy, other times it was assisting in providing literature or meeting lists, and still other times it was presenting to professional groups of health care workers, students, and teachers. The Minnesota Region looks forward to working with these Areas and others in 2010 to help make Narcotics Anonymous known to more people.

Challenges and Recommendations

- 1. While some PR projects fit neatly into a project plan, we also receive opportunities to be presenters in panels, participate with Area PR sub-committee events, and other opportunities that come up in-between the Regional meeting. In other words, not everything can be preplanned, but that doesn't mean we shouldn't be flexible and responsive to these 3 opportunities. So, while some events fit neatly within a project, there needs to be an overarching program of public relations as a project.*
- 2. There have been times of unresponsiveness to our volunteers. We need to develop a way to cut down on this unresponsiveness to ensure that more members are followed up with when they are called upon to serve.*
- 3. The MARRCH conference is expensive – \$685 for event registration (\$1,300 for the entire cost) for just one badge for table sitting. While we signed up over 140 professionals to receive our meeting lists monthly, this event may be better suited for us if we only attend it every other year.*
- 4. Attending the Pride Festival was a success, but our tent location was less than desirable. While we intend to request a better spot, this is something we should think about when doing other large-scale events: location, location, location.*
- 5. The 2010 budget that was passed had money in it to buy two more table displays and another canopy for festivals and fairs. This will allow us to place these in strategic*

locations around the state so that they are more easily assessable and we can attend multiple events at the same time (if necessary).

6. The 2010 budget had money allotted for attendance at county fairs and even the state fair. Assuming we have the money to attend these events, we will continue to need Areas to take advantage of these resources in order to help pull off these events.

7. It will be difficult to repeat the success of 2009 without more servants stepping forward and taking on roles within public relations.

Does the region have any type of NA phonenumber or a helpline?Yes

Please describe your phonenumber/helpline efforts.

Our Regional Phonenumber is "information only". We provide meeting information.

Do all areas have their own phonenumber or helpline?Yes

Please describe your area phonenumber/helpline experience.

Over the past 15 years some of our Areas have been involved with helplines and continue to be a part of the regular service delivery.

Do you have a regional website?Yes

Do you keep your meeting information updated here?Yes

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions?

We use the Regional Assembly model. Each conference year we workshop the CAR in addition to Regional Strategic planning. On "off" conference years we focus on project development, a more extensive strategic plan and budgeting.

Please describe your efforts such as number of workshops and average attendance.

Our attendance has fluctuated at the Regional Assembly between 50-150. We changed the name from "Regional" to "GSR" Assembly to reflect the intent and garner more support.

How does your region reach a conscience about WSC matters?

A combination of voting and conscience.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?.....*I would guess staying the same*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Moving to the Project Based Structure followed closely by our increased PR efforts.

Please describe some solutions to challenges your region has faced since WSC 2008.

We are engaging our Areas in the development of projects. We are listening to our members. As we are in our first year of the Regional Restructure we are doing what seems to have been needed and that is a focus on PR, carrying the message.

Please describe some highlights or successes your region has experienced since WSC 2008.

Please see the input on our PR efforts.

What additional information would you like to share with other conference participants?

The Minnesota Region is on a mission to reach out to the public letting them know our desire to serve the addict who still suffers and bring the joy of selfless service to our members.

Conference Input

Is there anything in particular you want to discuss at the conference?

How to increase engagement of the fellowship in the all of the various literature process without the need to increase the review and input time frames.

I am still faced with the issues of "Who is Missing From Our Meetings".

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

I think the NAWS News is a most valuable part of my experience as RD. Getting the availability to access presentations, local resources has been great. Some challenges is there is so much to communicate, how do I distinguish what needs to get out. Thank You to Minnesota for allowing me to serve.

JJ

Facts about Montana Region

Regional Delegate	<i>Berta Halverson</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Dawn Payne</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>8</i>
How many groups are in the region?	<i>34</i>
How many meetings take place each week in the region?	<i>105</i>
How many H&I panels take place each week in the region?	<i>10</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>\$2,872.53</i>
Total annual expenses for your region in 2009?	<i>\$5,363.15</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>\$1,939.41</i>
Where do you purchase your literature?	<i>Northern California RSO</i>
How much literature does the region distribute to H&I annually?	
How much literature do you use in PR efforts?	

Describe efforts your region has made to raise awareness of the importance of self support.

We have talked about the issue at regional meetings and the RCMs have brought it back to Areas. The Areas have reported to the groups.

We have done a skit/workshop at the Gathering (state convention).

Trusted servants have brought the issue up as topics in recovery meetings.

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>Rocky Mountain Zonal Forum</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>180</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>One</i>
What is the average attendance at each?	<i>50</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>No</i>
What is the type of legal registration?	
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>

Is your region insured?

Has your region held discussions about any of the IDTs over the past conference cycle?.....

Please describe: topics covered, number of workshops, average attendance, etc.

We had a workshop at our Fall Unity Days and we covered Building Communication. We had between 12-20 people come from 3 different areas to participate.

Has your region participated in any public relations efforts?

Please describe these PR efforts and/or your experience with them.

Our region has hosted 3 Unity Days and has held PR workshops at each. We have in the past had tables at a couple of different law enforcement/drug court conferences. But none in this cycle.

Does the region have any type of NA phonenumber or a helpline?Yes

Please describe your phonenumber/helpline efforts.

We have a helpline that is an 800 number that covers our entire region. Two addicts answer cell phones on any given day. Currently only 2 cities have cell phones. Helena and Great Falls and we rotate who has the phones in 2 week increments. So for 2 weeks 2 addicts in Helena answer phones and for 2 weeks 2 addicts in Great Falls answer phones. We train people in phone line answering and you must have at least a year. We equip each phone w/a charger and an updated state meeting list with contact people.

Do all areas have their own phonenumber or helpline?Yes

Please describe your area phonenumber/helpline experience.

The regional phonenumber/helpline covers all the areas. The helpline is answered by an addict and we try to give meeting information or contact info. in the town the person is in. We listen and avoid giving advice. We try to keep calls to a minimal length by encouraging callers to go to a meeting or contact people in their town.

Do you have a regional website?Yes

Do you keep your meeting information updated here?.....Yes

Has your region hosted CAR workshops? No

*Did you workshop the topics for discussion in addition to the motions?
But we have two of them planned, before WSC. We will hit the topics for discussion if there is time.*

Please describe your efforts such as number of workshops and average attendance.

How does your region reach a conscience about WSC matters?

We workshop at the regional meeting. We encourage Areas to workshop and the RD and RDA collect the results. We use what we have.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?.....

The number of meetings have dropped but members report steady attendance or growing.

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Probably Building Communication

Please describe some solutions to challenges your region has faced since WSC 2008.

Challenge: Communication between regional meetings and accomplishing stated service delivery objectives between meetings.

Solution: We created what we are currently calling a communications subcommittee. The following communications chair job description summary outlines the original goals of this committee.

"The purpose of the MRSC Communications Chair is to facilitate communication within the Montana region between meetings as well as enabling individuals who are not able to attend regional meetings to be of service at the regional level. All activities directed to that end shall be carried out in accordance with the Twelve Traditions and Twelve Concepts of Narcotics Anonymous and the MRSC Policy Log. (rev. 06-09)."

The committee consists of 3 work groups (H&I, PI and Helpline) and 2 resource positions (Webservant and Meeting lists and 12 step contact coordinator).

a)The original goal was twofold. To improve communications between regional meetings by having a single point of accountability (Comm. Chair) whose focus is on communications only and to enable individuals who are not able to attend RSC meetings to still assist in fulfilling our service objectives. However, we are finding that as this committee evolves we need work group chairs to attend at least the subcommittee meeting. As a result, we are changing the job descriptions to include the following language " Work Group Chairperson's participation is vital to the group conscience process. Attendance at the MRSC communication subcommittee and MRSC is important." We will need to do more work on the job descriptions to fully capture the intent. We want to stay true to enabling as much participation as possible while being sensitive to the distances people must travel especially in our winter months.

Closing thought:

Overall the communications subcommittee has been successful enabling our region to accomplish the following:

- Launching of new web site a little over a year ago (www.namontana.com)*
- Completing work group budgets for calendar year 2010 in 2009*
- Utilizing follow up lists and web site to stay in communication between meetings*
- Creation and use of trusted servant tracking forms (still a work in progress)*

Please describe some highlights or successes your region has experienced since WSC 2008.

- Moving from a FY to a calendar year and completing a budget for the year 2010 in 2009 including work groups.*
- MontaNA Gathering (convention)*
- Finding ways to have continuity and rotation with a small population and a large geographic area (still needs work).*
- Increased funding for delegate and alternate delegate to attend RMZF to all except food costs.*
- For the first time rotating our AD into the RD position and keeping our outgoing RD involved.*
- Fully funding AD to attend conference through earmarked fundraising efforts with the region covering the remaining amount (approximately \$270).*

What additional information would you like to share with other conference participants?

Conference Input

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

People at the regional meeting seem very interested in hearing about WSC matters, but still hard to organize workshops at an Area level. When we do manage to have a workshop the input is great and the enthusiasm spreads, usually. But still a struggle to get groups and Areas to look beyond their own struggles and accomplishments. I'm very grateful for the workshops that I'm able to attend as a participant and then also as a facilitator. This training is invaluable. This cycle seems to have really been one of growth for our region as far as valuing the RD and RDA positions and really using us as a resource. Things have been changing in our region and we are becoming more and more connected to the NA world around us.

Facts about Mountain Valley Region

Regional Delegate	<i>Paul Rogers</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Joan Mikasha</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>5</i>
How many groups are in the region?	<i>108</i>
How many meetings take place each week in the region?	<i>116</i>
How many H&I panels take place each week in the region?	<i>50</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>1096.52</i>
Total annual expenses for your region in 2009?	<i>935.52</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>1274</i>
Where do you purchase your literature?	<i>None purchased by region in 2009</i>
How much literature does the region distribute to H&I annually?	<i>Area records total \$5000 to H&I committees througjout the region in 2009</i>
How much literature do you use in PR efforts?	<i>We received 25 PR packets as a gift from NAWS</i>
Describe efforts your region has made to raise awareness of the importance of self support.	<i>At every event or workshop and at area meetings we share and distribute Available paper work and pamphlets' regarding self support</i>

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>North East Zonal Forum</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>No</i>
What is the average attendance?	
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>2</i>
What is the average attendance at each?	<i>350</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>No, but 2 areas are incorporated and there are 2 separate incorporated conventions</i>
What is the type of legal registration?	<i>501(c)3</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>No</i>
Is your region insured?	<i>No</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	<i>we conducted at least 6 different workshops offering open discussions and feedback for the purpose of obtaining consensus on all the topics in our last wsc cycle average attendance was 10</i>

Has your region participated in any public relations efforts? No

Please describe these PR efforts and/or your experience with them.

The mt valley regional committee worked tirelessly over several months providing input and resources to the areas service structure. For that effort we seemed to have fallen short of inspiring attitudes of selfless service. After evaluating our efforts we still have to encourage the addicts to believe in capacities not their limitations

Does the region have any type of NA phonenumber or a helpline? No

Please describe your phonenumber/helpline efforts.

Do all areas have their own phonenumber or helpline? Yes

Please describe your area phonenumber/helpline experience.

Do you have a regional website? Yes

Do you keep your meeting information updated here? Yes

Has your region hosted CAR workshops? Yes

Did you workshop the topics for discussion in addition to the motions? Yes

Please describe your efforts such as number of workshops and average attendance.

one at each area plus at the regional

How does your region reach a conscience about WSC matters?

We travel to each Area service meeting handout flyers . We invite groups gsr's and all addicts to buy and read the car, conduct workshops, and or visit groups and areas upon request to discuss the CAR. Then we organize a regional assembly to receive and discuss there conclusions on the CAR. After which the rd and rda evaluate the information collected and build a concensus for the conference

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008? SAME

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Medication and literature

Please describe some solutions to challenges your region has faced since WSC 2008.

We are always facing the challenge of how to convince the addicts and groups that the region is there for them to utilize not the other way around providing accurate information through the guide to local service has been a big help

Please describe some highlights or successes your region has experienced since WSC 2008.

since the early part of 2008 the regional committee has been able to fill nearly all of the service positions and a renewed interest in the region has been developing of late

What additional information would you like to share with other conference participants?

All to often ASC executive members are not being utilized to there capacities. With encouragement and continued inspiration We need to find ways to make ASC executive trustees better able to provide additional support to groups. Rather than just managing the monthly meeting.

Conference Input

Is there anything in particular you want to discuss at the conference?

Our region assembly is being held after this report

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Personal contact and attendance at area events throughout the region has worked well. Workshops for those who attend have worked well. The biggest challenge that I as a delegate have faced is indifference and distrust in the services of a delegate. All to often over these last two years as the regional delegate I have been warmly welcomed as a trusted servant . At the same time much of the service I render is either lost or forgotten soon after its provided. Providing assistive services to groups and addicts who live so autonomously is often difficult but no less important to us all . My biggest challenge has been getting addicts to believe in the system as well as they believe in the fellowship

Facts about Mountaineer Region

Regional Delegate	<i>Rick White</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>David Hilliard</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>8</i>
How many groups are in the region?	<i>100</i>
How many meetings take place each week in the region?	<i>130</i>
How many H&I panels take place each week in the region?	<i>10</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>2100</i>
Total annual expenses for your region in 2009?	<i>29300</i>
Total amount of money contributed by the region to NAWs in 2009?.....	<i>2500</i>
Where do you purchase your literature?	<i>NAWS</i>
How much literature does the region distribute to H&I annually? <i>125. Areas do most of this work.</i>	
How much literature do you use in PR efforts?	<i>\$500</i>
Describe efforts your region has made to raise awareness of the importance of self support.	
<i>Nothing beyond providing detailed reports showing costs of services provided.</i>	

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>Autonomy Zonal Forum</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>350 at each of two yearly conventions</i>
Do any areas in your region hold conventions?.....	<i>No</i>
How many per year?	
What is the average attendance at each?	
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>No</i>
What is the type of legal registration?	
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	<i>Yes</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	
<i>Region has included an IDT portion at 3 Regional Service Forums. Most recently we did "leadership."</i>	
Has your region participated in any public relations efforts?	<i>Yes</i>
Please describe these PR efforts and/or your experience with them.	
<i>We set up a very nice display and have two addicts answering questions at professional conferences.</i>	
Does the region have any type of NA phonenumber or a helpline?	<i>Yes</i>

Please describe your phonenumber/helpline efforts.

Region-wide helpline number with answering service providing meeting information. Service takes caller's number if they would like a callback from an addict. Addicts are paged for callbacks.

Do all areas have their own phonenumber or helpline? *No*

Please describe your area phonenumber/helpline experience.

Current system is working, but we are looking at a more technologically advanced system.

Do you have a regional website? *Yes*

Do you keep your meeting information updated here? *Yes*

Has your region hosted CAR workshops? *Yes*

Did you workshop the topics for discussion in addition to the motions? *Yes*

Please describe your efforts such as number of workshops and average attendance.

Weather this year has been a problem. We have one workshop scheduled to take place on March 6th.

How does your region reach a conscience about WSC matters?

Areas vote on motions. Delegates take input from all members and service bodies.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008? *growing*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Consensus-based decision making.

Please describe some solutions to challenges your region has faced since WSC 2008.

We developed an RSC meeting format that supports a more consensus-based process. We have a two-day meeting with subcommittees conducting business within the RSC meeting.

Please describe some highlights or successes your region has experienced since WSC 2008.

We held three Regional Service Forums in a two-hour time slot at our bi-annual conventions. We workshopped IDTs and had open forums for GSRs, RCMs, and NA members to share problems and solutions.

What additional information would you like to share with other conference participants?

Conference Input

Is there anything in particular you want to discuss at the conference?

Our literature should be available in all electronic formats (e.g., for Kindle Reader). This should not cost much and I think would generate at least some income.

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Facts about Nebraska Region

Regional Delegate	<i>Mary R</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Pat W</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>10</i>
How many groups are in the region?	<i>90</i>
How many meetings take place each week in the region?	<i>204</i>
How many H&I panels take place each week in the region?	<i>25</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>\$16,000</i>
Total annual expenses for your region in 2009?	<i>\$11,562</i>
Total amount of money contributed by the region to NAWs in 2009?.....	<i>\$3,500</i>
Where do you purchase your literature?	<i>N A World Services</i>
How much literature does the region distribute to H&I annually?	<i>\$1,800</i>
How much literature do you use in PR efforts?	<i>\$1,800</i>

Describe efforts your region has made to raise awareness of the importance of self support.

We do a good job with self-support. We had a workshop at region about ways to get better at the area and group level of bring our 7th tradition up. Like have a workshop or a meeting on tradition seven (7).

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>Plain States Zonal</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>400</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>1</i>
What is the average attendance at each?	<i>300</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>No</i>
What is the type of legal registration?	
Did your regional corporation have to pay any taxes or duties last year?	<i>Yes</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	<i>Yes</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	
Has your region participated in any public relations efforts?	<i>Yes</i>
Please describe these PR efforts and/or your experience with them.	
<i>PR Booths, Mailing, Television and radio spots.</i>	
Does the region have any type of NA phonenumber or a helpline?	<i>No</i>

Please describe your phonenumber/helpline efforts.

Do all areas have their own phonenumber or helpline?Yes

Please describe your area phonenumber/helpline experience.

My area have a phone line manned by a live addict. Addicts carry the phone for about a week or on the week end. We give meeting info and do 12 steps call and sometime rides to meetings

Do you have a regional website?Yes

Do you keep your meeting information updated here?.....Yes

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions?Yes

Please describe your efforts such as number of workshops and average attendance.

We had four (4) CAR workshop with about 20-30 in attendance. One work shop was done by 3 areas with 30 attending.

How does your region reach a conscience about WSC matters?

Robert Rules Of Order

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?.....Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Guidelines, Finances, Meeting Lists Insured the Region

Please describe some solutions to challenges your region has faced since WSC 2008.

The region is insured now. Got new guideline. We did new budgets. Double our meeting list printing and made one person the point person for meeting changes in each area.

Please describe some highlights or successes your region has experienced since WSC 2008.

More Unity, We gave new guidelines for every area of service for the region and new budget set for the region. More PI, Outreach work is being done.

What additional information would you like to share with other conference participants?

Conference Input

Is there anything in particular you want to discuss at the conference?

Ways to implement consensus based decision making in the Group, Area and Region. Traditions and Concept working handbook like the Step Working Guide. Find out from world how they would like us to give them our input. How to get more people involved with service instead of the same people doing the jobs all the time.

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

My biggest challenge as an RD is having the different areas cooperate with me in getting the information to their area. No one asks for the information that world gives me. The areas don't allow us to do our job, when our region pays a lot of money for the RD and RDA to travel around and get the information. That's my biggest challenge.

Facts about Nepal Region

Regional Delegate	<i>Rajesh A</i>
Have you attended a WSC before?.....	<i>No</i>
Alternate Delegate	<i>Kiran L</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>6</i>
How many groups are in the region?	<i>61</i>
How many meetings take place each week in the region?	<i>75</i>
How many H&I panels take place each week in the region?	<i>2 area H&I panels bi-monthly</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>585</i>
Total annual expenses for your region in 2009?	<i>1430</i>
Total amount of money contributed by the region to NAWs in 2009?.....	<i>0</i>
Where do you purchase your literature?	<i>NAWS</i>
How much literature does the region distribute to H&I annually?	<i>N/A</i>
How much literature do you use in PR efforts?	

PI meetings conducted in area level but no details of literature distribution available

Describe efforts your region has made to raise awareness of the importance of self support.

Workshop on seventh tradition

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>No</i>
Which zonal forum?	<i>N/A</i>
Does your region have a regional office?	<i>Yes in Chitwan</i>
Does your region have a regional convention?	<i>No</i>
What is the average attendance?	<i>N/A</i>
Do any areas in your region hold conventions?.....	<i>Yes - Kathmandu and Pokhara areas</i>
How many per year?	<i>2</i>
What is the average attendance at each?	<i>200-300</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>No</i>
What is the type of legal registration?	
<i>Soon we are going to register Nepal Region according to the legal process of Nepal government.</i>	
Did your regional corporation have to pay any taxes or duties last year?	<i>N/A</i>
Do you have tax-exempt or duty-free status?	<i>N/A</i>

Is your region insured?

Has your region held discussions about any of the IDTs over the past conference cycle?.....

Please describe: topics covered, number of workshops, average attendance, etc.

Not specifically on Issue Discussion Topics, though held workshops in First Tradition, Roles and Responsibilities of group service members, Fifth Tradition, Seventh Tradition, Building strong home groups, Public Relation effort, Facilitation skills and New Comer Orientation with average 20-30 members in each workshop.

Has your region participated in any public relations efforts?*Yes*

Please describe these PR efforts and/or your experience with them.

PI community meeting especially in conventions (Pokhara, Lumbini, Dharan, Kathmandu), APF is going to conduct a PI meeting in Bhutan where Nepal will also take part.

Organizing Public Information meetings, Conduction of workshop and orientation in area level events, Participation in APF meeting, Attended SIRSCONA

Does the region have any type of NA phonenumber or a helpline? *No*

Please describe your phonenumber/helpline efforts.

N/A

Do all areas have their own phonenumber or helpline? *No*

Please describe your area phonenumber/helpline experience.

N/A

Do you have a regional website? *Yes - www.nanepal.org under construction*

Do you keep your meeting information updated here? *Yes*

Has your region hosted CAR workshops? *Yes*

Did you workshop the topics for discussion in addition to the motions? *No*

Please describe your efforts such as number of workshops and average attendance.

One, with 12 members.

How does your region reach a conscience about WSC matters?

Workshop for RCM's, and group conscience in meeting

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008? *Growing*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Group contribution, literature translation, female home group, leadership cultivation

Please describe some solutions to challenges your region has faced since WSC 2008.

Service workshop for tradition violation, translation of few key IP's in Nepali, re-formation of female home group

Please describe some highlights or successes your region has experienced since WSC 2008.

1. First seating in WSC

2. IP-1, IP-7, IP-8, IP-16, IP-22 and all key tags were translated in Nepali

3. Area level workshops in Pokhara, Dharan, Chitwan and Eastern area (Group representative responsibilities, First tradition, Fifth tradition and Seventh tradition, New comer orientation)

4. NAWS workshop in different topics like Public Relationship, GSR's Responsibility and Facilitation skills.

5. Two area conventions, four campouts, two unity day celebrations and one night vigil carried out.

6. Formation of regional service office in Chitwan.

7. New structure formed in Regional Service Committee.

8. Region has hosted CAR workshops on Regional meeting with RCM's.

What additional information would you like to share with other conference participants?

Members vary from 14-45 years, most are between 20-30 years, thus known as young fellowship

Conference Input

Is there anything in particular you want to discuss at the conference?

Sponsorship and fund flow

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Worked well-

Proper communication, collect conscience from other admin body, Balance structure, Regular attendance from area, Hosting RSC meeting by area

Challenges-

Frequent change of service member (turn over), Geographical distance, Unequal growth of area.

Facts about New England Region

Regional Delegate	<i>Bill Howell</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Andrew La Rue</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>11</i>
How many groups are in the region?	<i>A420</i>
How many meetings take place each week in the region?	<i>A450</i>
How many H&I panels take place each week in the region?	<i>A375</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>12,873.68</i>
Total annual expenses for your region in 2009?	<i>A20,000</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>A40,000</i>
Where do you purchase your literature?	
<i>NA World Services - NA literature / Belmont printing -NER meeting directories</i>	
How much literature does the region distribute to H&I annually?	<i>A25,000</i>
How much literature do you use in PR efforts?	<i>A10,000</i>
Describe efforts your region has made to raise awareness of the importance of self support.	

Group Tradition meetings

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>North East</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>1200</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>2</i>
What is the average attendance at each?	<i>A600</i>
Is there a corporation or an entity with legal status that is a part of your regional structure? <i>Yes</i>	
What is the type of legal registration?	<i>501C3</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>Yes</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	<i>No</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	

Leadership, Communication, Our Freedom our Responsibility. We Brainstormed them at our RSC meeting. 30-50 attendees

Has your region participated in any public relations efforts?	<i>Yes</i>
Please describe these PR efforts and/or your experience with them.	

Areas have helped with local Drug awareness days and events like Cape Cod Symposium.

Does the region have any type of NA phonenumber or a helpline?	<i>Yes</i>
--	------------

Please describe your phonenumber/helpline efforts.

We offer meeting information, local professional interest information as well as a call back pager service to our local recovery community.

Do all areas have their own phonenumber or helpline? No

Please describe your area phonenumber/helpline experience.

A few areas have their own. The others rely on the Regional phonenumber

Do you have a regional website? Yes

Do you keep your meeting information updated here? Yes

Has your region hosted CAR workshops? Yes

Did you workshop the topics for discussion in addition to the motions?

Our workshop is scheduled for March 6,2009.

Please describe your efforts such as number of workshops and average attendance.

NA - see above

How does your region reach a conscience about WSC matters?

RD and RDA provide info to RCM's along with a created "voting form" that they can provide their local groups with. They are offered a few ways to get the votes back to the RD for the WSC.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008? *Staying the same.*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Equal with the three IDT's. otherwise the use of medication / drug replacement therapy and the consideration on whether a person is clean or not.

Please describe some solutions to challenges your region has faced since WSC 2008.

People on medication or drug replacement therapy wanting to be considered clean and members of NA insisting that they are not.

Please describe some highlights or successes your region has experienced since WSC 2008.

Our website committee has created a new website and will be converting over shortly.

What additional information would you like to share with other conference participants?

NA

Conference Input

Is there anything in particular you want to discuss at the conference?

NA

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

It's great to see people who wouldn't have met get together in the spirit of unity and accomplish so much to help out local communities with a never ending drug problem.

New Jersey Regional Service Conference
PO Box 4257
Trenton, NJ 08610-4289
1 800 992 0401

NJRSC Regional Report to WSC 2010

The New Jersey Regional Service Conference was formed on September 30, 1984. The Northern New Jersey Region split from the NJRSC in 1989 to form a Regional Service Conference for the northern most jersey counties. A Shared Services Agreement has been in affect since the splitting of New Jersey into two separate regions. This Shared Services manages the New Jersey helpline, publication of the New Jersey Statewide Meeting Directory and the New Jersey Website. Each region pays their fair share of the expenses.

We have a state of the art 800 number/helpline that is part of a "Shared Service" with the Northern New Jersey Region. This is a cost of about \$12, 000 to \$13, 000 yearly. In 2008 we had 17,540 calls and in 2009 we had 17, 316.

Also, as part of our Shared Services with the Northern New Jersey we have a website, www.nanj.org, which ultimately has helped keep the cost of our phone services down and helped get out information on meetings, activities, and service related information. We had 80,805 visits on our website in 2009.

Delegates: Regional Delegate: Laura Zito; lauraannzito@yahoo.com
This is this delegates second time a delegate participating in the WSC, and third time at the Conference.

Alternate Delegate: Kenneth Bass; kenbbass@yahoo.com
This is this Alternate Delegates first participation in WSC.

Regional Information:

The NJRSC is comprised of 11 Areas; A new Area broke off from a Member Area and formed their area and joined the RSC. The Member Areas of the RSC are: Burlington, Cape-Atlantic, Capital, Central Jersey, Cumberland Salem, Greater Atlantic City, Mercer, Middlesex, Ocean, Northeast New Jersey, and South Jersey. NJRSC has approximately 412 meetings weekly, held in our member areas and approximately 126 H & I panels take place each week, throughout the 11 area H&I Subcommittees. The NJRSC meets bi-monthly on the odd numbered months, and is rotated throughout the Region and hosted by a different area each RSC.

The NJRSC does host a Regional Convention on an annual basis. The Convention is managed by a private, non-profit 501 C3 New Jersey Regional Convention Corporation, the NJ RCC has an 11 member Board of Directors. The regional convention is attended by an average of 800 addicts, as well as about 150 invited guests from rehab facilities throughout the region.

There are four area conventions, three that meet on an annual basis and two that meets bi-annually, all with an average attendance of about 600-800 addicts.

CAR Workshops were held to discuss the issues in the Conference Agenda Report.

Zonal Membership

The New Jersey is very proud to be a member region of the Northeast Zonal Forum.

Donations and Literature Distribution:

NJRSC's total income in 2008 was \$ \$52,242.3; total expenses were \$53,580.12, \$18,200.00 was donations to NAWS. In 2009 NJRSC's total income was \$48,306.89; total expenses were \$37,488.67 including \$2,000.00 in donations to NAWS.

Annual Literature Distribution:

NJRSC does not have a Regional Service Office nor a Literature Purchasing or Literature Distribution Committee. The 11 member areas are free to purchase literature from whomever they choose usually, NAWS, Greater New York, or Greater Philadelphia. The only NJRSC literature project is our statewide meeting directory, which is a Shared Services project with Northern New Jersey. The most up to date meeting information is maintained on the New Jersey website.

The New Jersey Region obtained liability insurance after the 2006 WSC and have been covering the New Jersey Region since this time. IN 2009 we recently re looked at our coverage and have expanded our policy to cover all service meetings, recovery meetings, and actives, other than sporting events. We have an Insurance Liaison position now in our region to be the sole contact for the groups and insurance agency.

Our Regional Literature Review Committee has been meeting on a monthly basis for the past year. We are currently working on a Tradition Writing Project titled, *A Journey into Understanding the 12 Traditions of N A*. The outline and Introduction are posted on our Regional Website, www.nanj.org.

We've hosted 6 CAR workshops with an average attendance of about 30% attendance. We haven't hosted and IDT workshops this cycle, but did discuss the issues at all of the CAR workshops. It seems to be the most concern about the ongoing discussion concerning changes to registration procedures at the World Convention.

Facts about Nicaragua Region

Regional Delegate	<i>Bosco Fonseca</i>
Have you attended a WSC before?.....	<i>No</i>
Alternate Delegate	<i>Fermina Pereira</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>2</i>
How many groups are in the region?	<i>20</i>
How many meetings take place each week in the region?	<i>140</i>
How many H&I panels take place each week in the region?	<i>8</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>\$3,030.27</i>
Total annual expenses for your region in 2009?	<i>\$2,430.90</i>
Total amount of money contributed by the region to NAWS in 2009?.....	
Where do you purchase your literature?	<i>NAWS</i>
How much literature does the region distribute to H&I annually?	<i>150</i>
How much literature do you use in PR efforts?	<i>100</i>

Describe efforts your region has made to raise awareness of the importance of self support.

Always before the conventions we explain that besides being a wonderful spiritual celebration, one of the objectives is to generate funds so we self support and develop projects that are conducted by the different subcommittees throughout the year, we also motivate GSRs in all the ASC meetings to take 7th tradition contributions from the groups to the ASC and in each meeting it is explain what the money is for when the basket is being passed around. We are developing a conscience in all the groups in regards to self support

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>LAZF</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>200</i>
Do any areas in your region hold conventions?.....	<i>No</i>
How many per year?	
What is the average attendance at each?	
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>Yes</i>
What is the type of legal registration?	<i>non profit association (in the process of obtaining our legal status)</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>No</i>
Is your region insured?	<i>No</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	

We facilitated workshops on the IDTs during the past cycle. We received support from the region of Costa Rica through Rafael B, the RD who came to facilitate workshops on behalf of NAWs who supported us by sending us the materials. About 40 members attended from different Central American regions.

Has your region participated in any public relations efforts?Yes

Please describe these PR efforts and/or your experience with them.

Our region conducts different activities with nearby communities with whom we maintain good relationships and we have been well received by them, we have had concerts, barbecues and different events where we distribute group directories and public information carried by the groups which are supported by the respective committees.

Does the region have any type of NA phonenumber or a helpline?Yes

Please describe your phonenumber/helpline efforts.

we distribute helpline flyers and the helpline functions 24/7

Do all areas have their own phonenumber or helpline?Yes.

Please describe your area phonenumber/helpline experience.

we distribute helpline flyers and the helpline functions 24/7

Do you have a regional website? Yes *www.nanicarauga.org*

Do you keep your meeting information updated here?.....Yes

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions?

All the groups discussed the topics and we had a workshop which was attended by all the groups so we could gather the regional group conscience

Please describe your efforts such as number of workshops and average attendance.

The RD and the RDA distributed the CAR to all the groups in the Region and we informed and motivated them to read it and to discuss it in their groups a month before the workshop was held; the workshop was attended by 25 members who brought their group conscience on the topics and motions they discussed.

How does your region reach a conscience about WSC matters?

Through discussion and approval of each item in the CAR motions

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?.....Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

We have discussed all the topics and there has been more interest in leadership, due to the lack of trusted servants in the service structure. This topic was useful to motivate members to be of service in the service structure.

Please describe some solutions to challenges your region has faced since WSC 2008.

We found solutions to internal conflicts when we were finally able to have a meeting between the two areas and they agreed to go ahead and create the RSC and to work together to fulfill our primary purpose. We reached agreements that will benefit our region.

One of the biggest challenges that we faced was creating the RSC and the election of an RD due to the conflicts that we have amongst trusted servants, which are part of an emerging region.

We were able to overcome the problem we had with the literature subcommittee by starting from scratch after the region was victimized by a trusted servant who created a large literature debt for our region with NAWS. These made us take corrective internal control measures and to execute more rigorous inventories. Presently we have a literature stock of more than 1000 dollars and we paid for it totally in cash and we have decided to buy all our literature under these terms, to avoid having unnecessary debts with NAWS. On the other hand the lack of information from the local forum that we are part of and being left out from the valuable information that it's provided by the forum to the majority of its members, due to the exclusion and their lack of knowledge, they did not recognize our service structure or our RD due to the internal conflicts in our region, at a critical time which impeded us to participate with our voice and our vote in the meeting of the LAZF and the IX CLANA, where important decisions were made and where we weren't able to participate

Please describe some highlights or successes your region has experienced since WSC 2008.

We have opened a new area in the north part of the country, we have strengthened the service subcommittees and we created the RSC with the participation of two, both of which have grown and have agreed on issues based on our primary purpose. We also started the process of obtaining our legal status which should be finalized in early April 2010 which is something our region has been trying to accomplish for the past thirteen years. We open a panel in the penitentiary system in north part of the country in the town of Esteli. We have had three regional conventions which have been a success and we close to having our fourth. We were recognized again by the LAZF and we have integrated ourselves to the meetings, internet forums and we receive all their information.

What additional information would you like to share with other conference participants?

How grateful our region is to be able to participate for the first time in the WSC and the support we have received from neighboring regions of this great fellowship. Thank you all!

Conference Input

Is there anything in particular you want to discuss at the conference?

Because this is our first time in the WSC, we don't have any specific topics we want to discuss, we want to adapt and learn so we can communicate the knowledge we are gaining to a new crop of trusted servants

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Our communication with World Services has worked well through Johnny L. who has always replied immediately to our communications and he has responded quickly therefore making it easier to obtain information and important data.

Our interaction with the LAZF has improved. They have provided us with their support so we can arrive to the WSC well informed and they have guided us on how to develop these services. The biggest challenge we had was to reach consensus on the importance of the two areas working on a unified manner and to able to participate in elections that will take place in May when I return from the WSC.

I thank my Higher Power for granting me the opportunity to participate in the WSC.

I thank all who have made this possible and in the spirit of unity I hope we can continue working for the addict who still suffers and for that that is yet to come.

Facts about North Carolina Region

Regional Delegate	<i>Donnie Johnson</i>
Have you attended a WSC before?.....	<i>No</i>
Alternate Delegate	<i>Jason Guy</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>5</i>
How many groups are in the region?	<i>83</i>
How many meetings take place each week in the region?	<i>185</i>
How many H&I panels take place each week in the region?	<i>10</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	
Total annual expenses for your region in 2009?	<i>\$2,587.33</i>
Total amount of money contributed by the region to NAWs in 2009?.....	
Where do you purchase your literature?	<i>Florida regional service</i>
How much literature does the region distribute to H&I annually?	<i>\$500.00</i>
How much literature do you use in PR efforts?	<i>Website is only PR for now.</i>
Describe efforts your region has made to raise awareness of the importance of self support.	

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>south east</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>No</i>
What is the average attendance?	
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>3 per year</i>
What is the average attendance at each?	<i>500</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>No</i>
What is the type of legal registration?	
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	<i>No</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	
<i>Building Communication; Our Freedom, Our Responsibility; and Leadership</i>	
Has your region participated in any public relations efforts?	<i>Yes</i>
Please describe these PR efforts and/or your experience with them.	
<i>Our Public Information Subcommittee maintains a mailing list of treatment centers, etc.,that we send IPs and meeting schedules to.</i>	
Does the region have any type of NA phonenumber or a helpline?	<i>Yes</i>

Please describe your phonenumber/helpline efforts.

Tollfree number with recorded meeting schedule by day of the week and the option to be connected to an NA member via the answering service operator.

Do all areas have their own phonenumber or helpline?Yes

Please describe your area phonenumber/helpline experience.

Good.

Do you have a regional website?Yes

Do you keep your meeting information updated here?.....Yes

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions?yes

Please describe your efforts such as number of workshops and average attendance.

2 workshops approx 15 people each.

How does your region reach a conscience about WSC matters?

all homegroups submit their votes which are tallied by area , each area sends a yes or no vote to region which is taalyed for a final vote on WSC matters.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?.....*stayed same*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

leadership, how to get more members involved in service, how to get NA into the prisons and how to consistently service the prisons.

Please describe some solutions to challenges your region has faced since WSC 2008.

Please describe some highlights or successes your region has experienced since WSC 2008.

Regional website is up!

What additional information would you like to share with other conference participants?

We are a new Regions, seven years old , and we are open to the experience of older Regions.

Conference Input

Is there anything in particular you want to discuss at the conference?

The NA.org website is hard to navigate and the search engine returns so many hits it is hard to find what you are looking for.

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

None, I am a new RD. The Conference will be challenge in itself.

Facts about Northern California Region

Regional Delegate *Matt S*
 Have you attended a WSC before?.....*Yes*
 Alternate Delegate*Traci P*
 Have you attended a WSC before?.....*No*
 How many areas are in the region?.....*21*
 How many groups are in the region?*0*
 How many meetings take place each week in the region?*0*
 How many H&I panels take place each week in the region? *Approximately 330 facilities served*

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....
Our Fiscal year is July 1-June 30. For July 1 2008 – June 30 2009, total donations were \$65,326,78
 Total annual expenses for your region in 2009?*For same fiscal year: \$58,550.55*
 Total amount of money contributed by the region to NAWs in 2009?.....
\$79,928.82. This was possible because our Regional Convention income was \$83,064.00
 Where do you purchase your literature? *Northern California Regional Service Office*
 How much literature does the region distribute to H&I annually?
The Region distributes very little directly to H&I facilities; this is primarily handled by our areas. However, the region assisted some areas as needed with \$710.48 in H&I literature
 How much literature do you use in PR efforts? *We spent about \$400 in the last fiscal year.*
 Describe efforts your region has made to raise awareness of the importance of self support.
The Region has funded travelers to do fund flow workshops at several ASCs; we utilized a member of the Self-Support IPs working group for these presentations

Your Regional Service Structure

Does your region participate in a zonal forum?*Yes*
 Which zonal forum?*Western States Zonal Forum*
 Does your region have a regional office?*Yes*
 Does your region have a regional convention?*Yes*
 What is the average attendance?*5000+*
 Do any areas in your region hold conventions?.....*Yes*
 How many per year?*2-3*
 What is the average attendance at each?*400-500*
 Is there a corporation or an entity with legal status that is a part of your regional structure? *Yes*
 What is the type of legal registration?*501 C 3*
 Did your regional corporation have to pay any taxes or duties last year?*Only State sales taxes*
 Do you have tax-exempt or duty-free status?*Yes*
 Is your region insured?*Yes*
 Has your region held discussions about any of the IDTs over the past conference cycle?.....*Yes*
 Please describe: topics covered, number of workshops, average attendance, etc.

We were fortunate enough to have a World Wide Workshop in Oakland February 2009, wherein all the IDTs were covered. We held an "NA 101" Assembly in Sacramento in May of 2009 wherein we presented all of the IDTs to over 100 attendees. We presented some of the IDTs at the Northern California Convention in April 2009 to an audience of about 35-40 persons, we presented some of the IDTs in Eureka in September 2009 as part of a travelling RSC weekend to about 75 persons. This also included our first "Living Clean" workshop. As of this writing, we've held our first combined CAR and "NA 101" assembly in San Francisco, the NA 101 track covered Communications and Building Strong home groups with about 35 in attendance. We will hold another CAR and NA101 assembly in Marysville, CA in March. We will also do our second "Living Clean" workshop there. We will be doing some of the IDTs again at the Northern California Convention in Santa Clara in April.

Has your region participated in any public relations efforts?Yes
 Please describe these PR efforts and/or your experience with them.

In 2009, we staffed a booth for the California Association for Alcohol and Drug Educators (CAADE) in Sacramento. This was very beneficial for us as NA had not been present for several years. We found several attendees held misconceptions and stereotypes about NA that we were able to effectively dispel by demonstrating the global nature and diversity of our fellowship. The 6th Edition Basic Text, the new Youth and Parent/Guardian IP's, the Service IP "An Introduction to NA meetings" and some facts about our global development opened a lot of eyes.

Does the region have any type of NA phonenumber or a helpline? No
 Please describe your phonenumber/helpline efforts.

Do all areas have their own phonenumber or helpline?Yes
 Please describe your area phonenumber/helpline experience.

Varied

Do you have a regional website?Yes

Do you keep your meeting information updated here?..... *Links to Area websites or directories*

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions?Yes

Please describe your efforts such as number of workshops and average attendance.

We held our first CAR and NA101 assembly in San Francisco in February. Total attendance was about 150 persons, with about 50+ for the CAR sessions. We are holding our second regional CAR/NA 101 Assembly in March in Marysville. Additionally, the RDs held an extended "Train the Trainers" CAR session with the RCMs in January; thereby arming the RCMs with the tools and training to put on additional CAR workshops as needed in the areas. Given that we have 21 areas, this approach of combining RCM Training and a few concentrated assemblies is a new approach for us. Last cycle, the RDs traversed the Region to put on 7 CAR workshops at considerable expense to the fellowship, and the net result was about 114 ballots submitted from a Region with over 1,400 meetings.

How does your region reach a conscience about WSC matters?

We allow any interested member of the region to submit a ballot on the initiatives in the CAR to the RDs, however, we strive for an informed group conscience so we encourage members to attend a CAR assembly, either hosted by the RDs, or by their RCMs, to receive all of the information. We try to only distribute the ballots through these venues in the hopes that members are informed of all the issues prior to filling out a ballot. We also take informal "straw polls" at the Regional CAR assemblies on issues the Delegates would like additional guidance on.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?*It appears our number of meetings has stayed almost exactly the same. We lack the tools/metrics to actually track membership increases or declines.*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Within the RSC itself, it has been the reshaping of Regional Services. We have approved a task-based service system with project working groups rather than standing subcommittees of the region. Although we have a regional pool, nominations panel, working groups, and all the other elements of a leaner task-based structure in place, there has been considerable resistance to approving a re-alignment of the RSC Administrative Committee into roles/positions that could better support this new system.

Please describe some solutions to challenges your region has faced since WSC 2008.

Aside from the obvious financial challenges we're all facing; our other big challenge this past cycle has been in recruiting and keeping trusted servants. We've had tremendous turn over at our RSC, including several resignations. The same appears to be happening at our ASCs. We haven't found a magic solution yet. We're trying two new approaches at the regional level. One is a commitment to team building and team culture within the administrative committee, wherein we are trying harder to be each other's eyes and ears and to support each other. We've been doing some team building exercises in separate dedicated admin meetings for this purpose. The other innovation is our Regional Nominations Panel. Although approved last year, this is the first actual run with the panel and they are off to an energetic start. We are hoping they will help us meet our goal of filling all regional positions in 2010.

Please describe some highlights or successes your region has experienced since WSC 2008.

Our new task/project-based working group structure has been working really well. We have had success with working groups putting together successful "NA101" learning days/Events, We had a working group to create the new guidelines for our proposed "Fellowship Services Team" , we have a Regional Nominations Panel formed for spring 2010 elections, and a working group that is working hard on getting H&I panels into California Department of Corrections and Rehabilitation Fire Camps

What additional information would you like to share with other conference participants?

We are very much looking forward to seeing everyone at WSC 2010 and continuing to work together on Our Vision and Our Future!

Conference Input

Is there anything in particular you want to discuss at the conference?

Yes. We would like high priority to be given to the work of the World Board and Service System Work Group on options for local services and WSC Seating.

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Power Points and large assemblies seem to be working the best to convey to the general membership what is happening in World Services. However, I've found that taking the extra time to go over all of the details and information with the RCMs has helped our regional participants to be very well informed and current on the issues and challenges facing world services. The challenge is in the delineation between what information is helpful for regional participants and what needs to be shared with the general membership. I believe one of the biggest communications challenges we face in our region is the need for members to understand the spirit of delegation called for in the Twelve Concepts. Most of our ASC's, groups and members do not want to hear every detail about every regional or world service guideline change, budget, or policy. They want literature and services from us and have delegated the details of how that should get done. Yet we seem determined to try to communicate every detail to them anyway, and then we experience frustration when misunderstanding inevitably leads to needless controversy.

Northern New England Region Report to the WSC 2010

Jeremy Freeman - Regional Delegate attended WSC 2002, 2004, 2006

Harry Durgin – Alternate Delegate has not attended a WSC

Our region has 3 areas. The Granite State Area has 39 groups and 43 meetings, the Maine Area has 51 groups and 60 meetings and the Seacoast Area has 14 groups and 15 meetings. This is a total of 104 groups and 118 meetings a week across Maine, New Hampshire and a tiny part of Northern Massachusetts. This is a slight increase from our report 2 years ago. We represent addicts in the very northeast corner of the US. Maine Area fulfills 12 H&I Commitments each month, Granite State Area fulfills 35 H&I commitments each month and Seacoast Area fulfills 6 H&I commitments each month.

In 2009, we received \$5,502.27 in area donations and \$240.00 in group donations to our region. Our expenses were \$422.49 for rent, PO Box, minutes, and other miscellaneous expenses, \$1071.92 for RD and RD-A travel to zonal forums and expenses related to regional workshops, and \$779.98 in donations to NAWS. We have a \$700 prudent reserve and set aside \$1865.00 for RD-A expenses to WSC 2010.

The RSC purchases service handbooks and the Conference Agenda Report directly from the WSO. We do not distribute any literature on the regional level, although two thirds of our areas buy and sell literature for their groups.

The Northern New England Region participates in the North East Zonal Forum. We have attended regularly since its inception and have been actively involved in its evolution as a zone. We see ourselves as partners with the other delegates from the zone and reap many benefits from discussing the many topics that come before us. It is also a great training ground for our delegates and really helps us to prepare for the upcoming WSC.

There is no service office in our region, and there is no regional convention. We do put on a Multi-Regional Learning Event (MRLE) that is attended by many delegates and others from the northeast US and beyond. It is a service and recovery weekend usually in early December of every odd number year. With the MRLE happening just after the CAR is released, very often it is many delegates' first workshop with participation from NAWS before the WSC. We had participation from over 40 addicts from 13 regions and NAWS at MRLE XI (December 2009) and look forward to MRLE XII in December 2011.

The Granite State Area has a convention every other year with between 400 – 500 addicts in attendance. GSA also has a very popular campout every June. The Maine Area has two smaller weekend gatherings of addicts, including The Miracle (120 addicts) and the Winter Unity Fest (75 addicts). There is also a group-sponsored campout in the Maine Area. The Seacoast Area has their own campout in July (90 addicts).

Our region has not incorporated, and does not enjoy tax-exempt status. However, the Granite State Area formed a 501C-3 corporation several years ago.

The NNERSC puts on semi regular (2-3 per year) Regional Workshops. We had a Regional Unity Day in May 2009 which included an NA History Workshop. Our experience with the workshops has been fairly positive, although attendance has been less than we had hoped for. We have found that having a workshop in each area, discussing things that are important to the local fellowship and having the local fellowship help select the topic and format for the day helps to build our relationship with the area, although it has been a struggle to get members interested. The delegates make themselves available to

attend area and group workshops whenever possible. The CAR Workshops do not usually bring in enough members to utilize the small group format, so we strive to have a very interactive session with those who are present, including discussing the CAT when time permits.

At this time, the NNERSC does not participate directly in Public Relations efforts, or have a regional help line number. We do have an online newsletter that is available by email subscription and is posted on our area websites. The Newsletter Committee meets primarily online and in private chat sessions to do its work.

The member areas provide Public Relations efforts, including Hospital & Institutions, Public Information and Phone lines. All three areas in our region have access to helpline numbers. The Maine Area has a statewide 800 number, and the Granite State and Seacoast Area share a helpline number although primarily the GSA maintains it. In the last year, the GSA switched to a nation-wide toll free number. The Granite State and Maine Areas maintain websites that provide meeting and service committee information as well as upcoming events. The GSA website has online convention registration. The Seacoast Area has recently adopted a Public Relations Committee umbrella, which includes P.I. and H&I. Guidelines are currently out to the groups for approval.

Since WSC 2008, the number of NA members seems to have increased slightly. In all three of our Areas, there has been a slight increase in meetings, and in meeting attendance in Seacoast Area.

The NNERSC has continued to have some challenges. Because we are in such a large, mostly rural region, some of our meetings are isolated with great distances between them. Communication with these rural meetings has improved, through email and phone contact, but remains inconsistent. The state of Maine is over 35,000 square miles and is comprised of only one Area. Another challenge has been limited participation at the RSC has affected our ability to take on new projects or do much long term planning.

As delegates, what has worked well has been getting information from NAWS through www.na.org NA News, NA Way, email and attending events with World Service presence. Communicating with other delegates from the NEZF in between meetings has been a tremendous asset to us as well. As previously mentioned, Zonal Forum participation has helped us to prepare for the WSC. One of the ongoing challenges for us as delegates has been to make the large amount of information that is made available to us, useful to the member areas and groups. With information coming from several delivery systems including regional minutes, newsletter, email, NAWS News, NA Way, etc., it seems as though much of it gets filtered, watered down or lost by the time it gets to the ASC or group level.

Respectfully submitted,
Jeremy Freeman – RD NNERSC
Harry Durgin – AD NNERSC

Facts about Northern New Jersey Region

Regional Delegate	<i>Dwayne B.</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Bobby S</i>
Have you attended a WSC before?.....	<i>Yes</i>
How many areas are in the region?.....	<i>12</i>
How many groups are in the region?	<i>296</i>
How many meetings take place each week in the region?	<i>322</i>
How many H&I panels take place each week in the region?	<i>127</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>8000</i>
Total annual expenses for your region in 2009?	<i>12500</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>300</i>
Where do you purchase your literature?	<i>NAWS and the Greater New York RSO</i>
How much literature does the region distribute to H&I annually?	<i>250</i>
How much literature do you use in PR efforts?	

There was a drive to put basic text in all public library's.

Describe efforts your region has made to raise awareness of the importance of self support.

None

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>The Northeast Zonal Forum</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>No</i>
What is the average attendance?	
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>1 bi-ennial convention and 3 bi-ennial</i>
What is the average attendance at each?	<i>1500-3000</i>
Is there a corporation or an entity with legal status that is a part of your regional structure? <i>Yes</i>	
What is the type of legal registration?	<i>BOT</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>No</i>

Is your region insured?

No , but 8 areas are discussing it

Has your region held discussions about any of the IDTs over the past conference cycle?.....

Yes

Please describe: topics covered, number of workshops, average attendance, etc.

Regional Workshops were held to discuss idt's but not very well supported

Has your region participated in any public relations efforts?

Yes

Please describe these PR efforts and/or your experience with them.

A PR /Jazz workshop was well attended also a PR Banner was purchased by the Region.

There still exists in our Region confusion over the name PR-vs.-PI, the pamphlet "PI and the NA member", adds to the confusion.

Does the region have any type of NA phonenumber or a helpline?Yes

Please describe your phonenumber/helpline efforts.

We have a functioning Helpline that is constantly being modified to meet the needs of the Northern and New Jersey Region and to keep the costs down. New computers were purchased to help with the efforts

Do all areas have their own phonenumber or helpline?No

Please describe your area phonenumber/helpline experience.

I currently volunteer for the Helpline. Workshops are held when needed annually, the do's and don'ts are reviewed and the lists are maintained by the Helpline chair. Our Helpline has been very successful and the members are very dedicated to the work that's done.

Do you have a regional website?Yes

Do you keep your meeting information updated here?Yes

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions?yes

Please describe your efforts such as number of workshops and average attendance.

Over the past conference cycle our region held 2 workshops where the IDT's were discussed and also the Area Planning tool. We had a lot of interest in the Area Planning tool but outside of the actual workshop there was no discussion on the IDT's

How does your region reach a conscience about WSC matters?

We say through consensus but its done by majority vote.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?growing

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Money Matters , Respect or lack there of trusted servants

Please describe some solutions to challenges your region has faced since WSC 2008.

A lot of time was spent redirecting personal grievances at the regional level. Also he concept of recovery oriented service.

Please describe some highlights or successes your region has experienced since WSC 2008.

The Region was able to persevere through a lot of disunity. The focus should be put on selfless service thinking of the still suffering addict both inside and outside the rooms.

What additional information would you like to share with other conference participants?

Literature review needs to be reawaked at the Area level there is a lot getting missed.

Conference Input

Is there anything in particular you want to discuss at the conference?

The Sponsorship book was not a success but the fellowship did want a how to book. I think there is a great need for the how to and it should be put back on the floor to give the fellowship what it needs

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Mentorship is a very important tool. Continuity of service strengthens our efforts. The fellowship needs to adjust the terms of commitments because a lot of trusted servants are not following through to the next level.

The Regional Delegate is the link between NAWS and the regions, although challenging the position has help me improve the relationship with my higher power, the need for sponsorship, and the need for living the steps in my life.

I have grown mentally and spiritually and the responsibility required has me a better person in my personal life. I have become a less self-centered and more open minded being all round. I am so humbled from the experience and the level of trust that my region bestowed on me. I thank God for NA and the awaking of my spirit. I hope all the work that I have vested into this program does not go in vain....my gratitude speaks.

Facts about Norway Region

Regional Delegate	<i>Christin Hagen</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Per-Einar Saether</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>6</i>
How many groups are in the region?	<i>84</i>
How many meetings take place each week in the region?	<i>86</i>
How many H&I panels take place each week in the region?	<i>6 per month by areas</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	
Total annual expenses for your region in 2009?	
Total amount of money contributed by the region to NAWS in 2009?.....	<i>\$11,308.59</i>
Where do you purchase your literature?	<i>NAWS</i>
How much literature does the region distribute to H&I annually?	<i>1000</i>
How much literature do you use in PR efforts?	<i>1000</i>
Describe efforts your region has made to raise awareness of the importance of self support.	

It has not been an issue in the region.

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>EDM</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>No</i>
What is the average attendance?	
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	
<i>7 - we would like to mention our NA Camp at Bragdoya, an Island in the south of Norway. It will be held in week 29.</i>	
What is the average attendance at each?	
<i>At the biggest, about 400 people. At the smallest, about 60-70.</i>	
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>No</i>
What is the type of legal registration?	
Did your regional corporation have to pay any taxes or duties last year?	<i>Yes</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	<i>No</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>No</i>
Please describe: topics covered, number of workshops, average attendance, etc.	

No, but we will have a Regional Service Conferanse in april, and we are very happy that Ron and Antonia from the World board is attending.

Has your region participated in any public relations efforts?	
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Please describe these PR efforts and/or your experience with them.

Does the region have any type of NA phonenumber or a helpline?Yes

Please describe your phonenumber/helpline efforts.

The phone is served every weekday from 5 pm to 7 pm. And we got a lot of service willingness an we try to do this service in all our areas. They also got an commercial spot on TV during holydays. It is a regional service, and the phone travels between the aeras.

The phonenumber comitte has a list of 12 step people across the country.

Do all areas have their own phonenumber or helpline? No

Please describe your area phonenumber/helpline experience.

Do you have a regional website?Yes

Do you keep your meeting information updated here?.....Yes

Has your region hosted CAR workshops?

No, but we will do so at the service conference we shall have in April

Did you workshop the topics for discussion in addition to the motions?

Please describe your efforts such as number of workshops and average attendance.

How does your region reach a conscience about WSC matters?

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?..... Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Mostly service structure and communication. How to be better.

Please describe some solutions to challenges your region has faced since WSC 2008.

As many communities, we have struggled to get people to take on servicepositions in the region. Now we have most position taken. We like to think that more open communication around these things has helped a lot.

Please describe some highlights or successes your region has experienced since WSC 2008.

Since last WSC we have created an FD committee in the region. The committee has a lot to do, and since it started working, we now have to more areas in the region. The committee go and hold workshops, and visit new area meeting, upon request.

We now have both the Basic text and It works how and why and Sponsoship in Norwegian. The Just for today are almost ready. We also have all of the IP s in Norwegian. Step four guide and White booklet is ready.

What additional information would you like to share with other conference participants?

We are happy to report that The Region is going to have our 4 service-conference in 2010. And we try to do this conference without any fees for the members. The comitee has been in Sweden to get inspiration and they would like to fund every GSR to this serviceconferanse. It will be held 9th to 11th of April. This is the first Service conference we have in many years.

Conference Input

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

How to get all the information out to the members, and how to increase the members interest in the service structure, and how it works.

REPORT TO WSC 2010 FROM THE OHIO REGION

Our Delegate Team

Regional Delegate (RD) – Dale Williams – attended WSC 2008 (as RDA)

Alternate Delegate (RDA) – David Lewis – attended WSC 2004 & WSC 2006 (as RDA), and WSC 2008 (as RD)

Zonal Forum Participation

During this last Conference cycle, the Ohio Region has become a more active participant in the Midwest Zonal Forum (MZF). After investigating the possibility of joining any one of our other neighboring zonal forums it was discovered that we have a greater level of identification with the regions that currently participate in the MZF than we would have with those of any other zones that adjoin our Region. We feel strongly that the Midwest Zonal Forum should be more than a “sharing session” or “gathering”, and are working with others in the MZF to make sure that we provide some form of direct service to members in the form of a Learning Day or Workshop whenever & wherever we meet in the Midwest.

About The Ohio Region

There are presently fifteen areas in the Ohio Region. The geographic area served by the Region is roughly two-thirds of the state of Ohio, plus portions of northern Kentucky.

<u>Area Name (ASC Meeting Location)</u>	<u>Groups</u>	<u>Meetings</u>	<u>H&I Panels</u>
Area 13 (Chillicothe, OH)	16	17	1
Best Little Area (Toledo, OH)	23	23	8
Central Ohio Area (Columbus, OH)	90	110	22
Dayton Area (Dayton, OH)	43	43	10
Finally Free Area (Mansfield, OH)	14	22	7
Five Rivers Area (Bellbrook, OH)	11	13	0
Greater Cincinnati Area (Cincinnati, OH)	59	115	30
Hamilton / Middletown Area (Hamilton, OH)	19	22	3
It Works Area (Tiffin, OH)	?	?	?
Kentucky / Ohio Recovery Area (Portsmouth, OH)	10	21	5
Miami Valley Area (Troy, OH)	25	28	0
Mid-East Area (Newark, OH)	24	48	12
Mid-Ohio Area (Marion, OH)	6	6	0
Northwest Ohio Area (Lima, OH)	24	30	9
Springfield Area (Springfield, OH)	14	15	3
OHIO REGION	378	513	110

The “It Works Area” – has been absent from our Regional Service Committee meetings for the last three quarters. We have been in communication with NA members from this area, and it appears that the area is all but entirely dissolved. Groups that were formerly participating in the “It Works Area” have begun joining other neighboring areas.

In cooperation with the Buckeye Region, which serves the groups in northeastern Ohio, we conduct H&I Panels in several of the State’s correctional facilities which are not reflected in the preceding numbers.

Annual Donations and Expenses

Total expenses for the Ohio Region in 2009 were \$10,054.89. The sum total of donations from groups and areas to the Region in 2009 was \$8,292.55. The cumulative total of donations from the Ohio Region to NA World Services (NAWS) in 2009 was \$1,520.06.

Ohio Region

Some questions truncated to save space

Collectively, the areas within the Ohio Region distribute nearly \$16,000.00 (in US dollars) worth of NA literature to H&I efforts each year.

Literature Distribution

At the present time, the Ohio Region does not maintain & operate a regional service office. Groups and areas within our Region purchase NA literature from a variety of sources, including NAWS and other regional service offices (RSO's). A few of our areas operate area service offices that make literature more readily available to local groups and members.

Regional Service Structure

The Ohio Regional Service Committee of Narcotics Anonymous is incorporated as a not-for-profit organization under the laws of the state of Ohio. Our RSC meetings are held quarterly on the second full weekend of January, April & July, and on the first full weekend of October. The location of our meetings rotates among the member areas

Our Regional Public Relations Subcommittee has also been revitalized and has been working cooperatively with member areas & NAWS to facilitate an NA presence at professional events such as the Ohio Community Corrections Association and the National Alliance for Mental Illness. The next such event will be a Conference of the Addictions Studies Institute coming up in August of this year.

Also, the Ohio Region maintains a website (www.naohio.org) which provides contact information for each of the member areas as well as for the Region, internet access to NA meeting & activity information for the entire Region (along with interactive mapping links for each meeting or event), direct links to the NA literature made available on the NA World Services website, and links to other NA-related websites. At last report, this website is receiving around 5,300 "visits" per month, and continues to exhibit increased interest & usage by NA members, professionals in the treatment of addictions, and other concerned individuals.

Our Region operates a toll-free NA helpline, the Ohio Info-Line, (1-800-587-4232). Calls are answered by a professional answering service that can provide the caller with information on local NA meetings and/or refer the caller to any one of six area-operated hotlines for further help. In some cases, the answering service refers messages to NA members serving as contacts for more specific information. According to the most recent reporting, our helpline is receiving around 200 calls per month. We are extremely fortunate to be served by an answering service whose staff has learned and respects our Traditions (to the best of their ability). They are timely in their response to calls.

Back up & running again for over three years now, our Regional Hospitals & Institutions Subcommittee conducted a Regional H&I Service Learning Day in November of last year and has helped member areas plan & facilitate similar events locally. Additionally, they have continued to coordinate NA "Behind The Walls" Conventions in some of the State's correctional facilities and had extensive discussions about the possibility of "Sponsorship Behind The Walls".

The Ohio Region hosts an annual "12-Step Spiritual Retreat" on the second full weekend in October. The 23rd annual retreat will be held at Tar Hollow State Park, east of Chillicothe, OH, on October 12th, 13th & 14th, 2010. Last year (2009), app. 300 addicts were registered for this event and nearly 400 addicts attended the Saturday night speaker meeting.

On May 7th, 8th & 9th, 2010, the Ohio Region will host its 3rd annual "12 Traditions Spring Retreat" at this same location. Last year (2009), app. 250 addicts were registered for this event and app. 300 addicts attended the Saturday night speaker meeting.

We continue to cooperate with the Buckeye Region to host OCNA, the annual "Ohio Convention of Narcotics Anonymous". Areas within both regions take turns with the annual responsibilities for planning & hosting this statewide convention, which has traditionally been held on Memorial Day weekend. This year's convention (OCNA XXVIII) is being hosted by the Miami Valley Area, a member of the Ohio Region, and will be held in Ohio Region

Some questions truncated to save space

Lima, OH on May 28th, 29th & 30th. Average attendance at this event is app. 700. In an effort to improve the consistency of this event, our two regions formed the Ohio Convention of Narcotics Anonymous, Inc., a not-for-profit corporation with a Board of Advisors to serve in an oversight & support capacity for each year's convention committee and serve as a liaison between these committees and both RSC's. The current convention committee spent considerable time in their early planning phase to develop policy & guidelines that will likely be recommended by the Board of Advisors to give direction for future OCNA committees.

Presently, four areas within the Ohio Region host Area conventions, as follows:

- COACNA – “Central Ohio Area Convention of NA” – an annual convention, typically held on the first full weekend in January each year. Most recently, COACNA XXI was held in Columbus, OH on January 1st, 2nd & 3rd with an estimated attendance of 1,000. Next year's COACNA XXII will be held on January 7th, 8th & 9th, 2011;
- DACNA – “Dayton Area Convention of NA” – an annual convention, typically held on the fourth weekend of July every other year. In 2008, DACNA VII had an estimated attendance of 600. The upcoming DACNA VIII will be held on July 2nd, 3rd & 4th;
- GCACNA – “Greater Cincinnati Area Convention of NA” – a bi-annual convention, held on the weekend following Thanksgiving every other year. In 2008, GCACNA XVII had an estimated attendance of 800. The upcoming GCACNA XVIII will be held in Cincinnati, OH on November 26th, 27th & 28th;
- TACNA – “Toledo Area Convention of NA” – an annual convention, typically held on the second or third full weekend in February each year. TACNA XIII was just held in Toledo, OH on February 19th, 20th & 21st with an estimated attendance of 400. Tentative dates for next year's TACNA XIV are February 11th, 12th & 13th, 2011.

Another bi-annual Area convention is being planned to begin next year – the “Springfield Area Convention of NA” – to be held in Springfield, OH on September 23rd, 24th & 25th, 2011.

Innovations and Challenges

Since WSC 2008, the Ohio Region has shown continuous growth in the number of NA members, meetings, groups & areas.

In many of our smaller areas, we still face difficulty in attracting NA members to become (and remain) actively involved in service work. This is evidenced by low attendance & minimal group representation at Area Service Committee meetings, vacant trusted servant positions, and under-manned subcommittees. The results of this have been inactive subcommittees and inadequate or non-existent services. We have made some progress, but we still have much more to do. One of our biggest challenges is in providing training to current & prospective trusted servants.

Our Region has initiated the process of conducting a regional service inventory. A survey has been sent out to all member areas with results to be returned at our April RSC meeting then compiled for a report back to the RSC in July.

Conference Input

Many areas within our Region have already hosted local workshops on the Issue Discussion Topics (IDT's). On February 5th, 6th & 7th, our Delegate Team attended the Multi-Regional *CAR/CAT* Workshop, hosted by the Chicagoland Region in conjunction with the quarterly meeting of the Midwest Zonal Forum. We have recently conducted a Regional *CAR/CAT* Workshop on February 28th, which was attended by several RCM's, RCM Alternates, and other concerned members. It is hoped that those in attendance will now feel adequately prepared to facilitate follow-up *CAR/CAT* Workshops in their own Areas prior to our next RSC meeting in early April.

Facts about OK Region

Regional Delegate	<i>Gary VanEvery</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Bobbi Brydson</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>3</i>
How many groups are in the region?	<i>102</i>
How many meetings take place each week in the region?	<i>375</i>
How many H&I panels take place each week in the region?	<i>176</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>\$6,796</i>
Total annual expenses for your region in 2009?	<i>\$40,548</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>\$3,000</i>
Where do you purchase your literature?	<i>NAWS or Lone Star Region through areas</i>
How much literature does the region distribute to H&I annually?	<i>area levels</i>
How much literature do you use in PR efforts?	<i>area levels</i>
Describe efforts your region has made to raise awareness of the importance of self support.	

Lit. Review

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>Plains States</i>
Does your region have a regional office?	<i>Yes</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>400</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>1</i>
What is the average attendance at each?	<i>300</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>Yes</i>
What is the type of legal registration?	<i>501c3</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>Yes</i>
Do you have tax-exempt or duty-free status?	<i>No</i>
Is your region insured?	<i>Yes</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	

General Service Assembly

Has your region participated in any public relations efforts?	<i>Yes</i>
Please describe these PR efforts and/or your experience with them.	

Oklahoma Correctional Association Conference

Does the region have any type of NA phonenumber or a helpline?	<i>Yes</i>
Please describe your phonenumber/helpline efforts.	

800 number

Do all areas have their own phonenumber or helpline?Yes

Please describe your area phonenumber/helpline experience.

Answering service-referral system

Do you have a regional website?Yes

Do you keep your meeting information updated here?.....Yes

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions? no

Please describe your efforts such as number of workshops and average attendance.

Lit Review-8 people avg , General Service Assembly-60-100 people

How does your region reach a conscience about WSC matters?

All motions go back to areas & groups for group conscience & CBDM

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?.....growing

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

CBDM & the transition to using it

Please describe some solutions to challenges your region has faced since WSC 2008.

Revised Regional Bylaws

Please describe some highlights or successes your region has experienced since WSC 2008.

Lit. Review Workgroup , Brought all back sales tax current

What additional information would you like to share with other conference participants?

Recovery is alive & well in OK & growing

Conference Input

Is there anything in particular you want to discuss at the conference?

CBDM to replace group conscience?

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

I intend to attend all area service committee meetings to promote unity & to ask how the region can be of service. This may help to get more people involved!

Facts about Ontario Region

Regional Delegate *Rob Langan*
 Have you attended a WSC before?.....*Yes*
 Alternate Delegate *Genina Artuso*
 Have you attended a WSC before?.....*Yes*
 How many areas are in the region?.....*17*
 How many groups are in the region?*0*
 How many meetings take place each week in the region?*0*
 How many H&I panels take place each week in the region? . *all 17 areas have active H&I com.*

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....*\$14,919.07*
 Total annual expenses for your region in 2009?*\$43,991.71*
 Total amount of money contributed by the region to NAWS in 2009?.....
\$0, however our contribuion to CANA/ACNA of \$10,000 allowed them to contribute \$20,000 to NAWS
 Where do you purchase your literature? *NA World Service Office*
 How much literature does the region distribute to H&I annually? *\$1,500*
 How much literature do you use in PR efforts?
Some of the larger PR efforts within the Region spend \$200-300 per month on Literature. There are currently 10 Areas with PI/PR efforts continuing and the average the literature costs could be estimated at \$150 per month.
 Describe efforts your region has made to raise awareness of the importance of self support.
we have workshopped the CAR, and we have constantly let the RCM's know that the fund flow and monetary issues were being discussed through this cycle

Your Regional Service Structure

Does your region participate in a zonal forum?*Yes*
 Which zonal forum? *CANA/ACNA*
 Does your region have a regional office? *No*
 Does your region have a regional convention?*Yes*
 What is the average attendance?*1000*
 Do any areas in your region hold conventions?.....*Yes*
 How many per year?*2*
 What is the average attendance at each?*1000*
 Is there a corporation or an entity with legal status that is a part of your regional structure? *No*
 What is the type of legal registration?*n/a*
 Did your regional corporation have to pay any taxes or duties last year? *No*
 Do you have tax-exempt or duty-free status? *No*
 Is your region insured?*Yes*
 Has your region held discussions about any of the IDTs over the past conference cycle?.....*Yes*
 Please describe: topics covered, number of workshops, average attendance, etc.

well we have had probably half a dozen ranging from leadership to Mentoring & Continuity, Building Stronger Home Groups , numerous APT's etc.

I would say well attended 50-75 sometimes over a hundred @ conventions

Has your region participated in any public relations efforts?Yes

Please describe these PR efforts and/or your experience with them.

There are currently 10 Areas within the Region with functioning PR efforts.

Does the region have any type of NA phonenumber or a helpline? No

Please describe your phonenumber/helpline efforts.

Currently Ontario Region does not have a direct Ontario Region Helpline but is exploring a common 1-800 line for the Region, the public may request contact information through the Ontario Region website and the contact emails are responded to within 24 hours.

Do all areas have their own phonenumber or helpline?Yes

Please describe your area phonenumber/helpline experience.

Also,16 of our 17 Areas currently list a helpline number within the region, not very well synced at this point,Areas without fully functioning PI/PR sub-committees tend to have outdated phonenumber messages or have trouble maintaining the helpline function, one Area within the Region utilizes a live phone line with 24/7 service, other phonenumber have been setup with a pager service to ensure that messages left on the helplines are returned promptly by a phonenumber volunteer. Experience tells us that we are in need of more phonenumber/helpline volunteers and many Areas have expressed a concern with limited resources to run the Phonenumber. Helpline/Phonenumber workshops are held in some Areas and there Areas tend to have stronger support for the Helpline/Phone lines.

Do you have a regional website?Yes

Do you keep your meeting information updated here?.....Yes

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions?yes

Please describe your efforts such as number of workshops and average attendance.

well we will be having at least 4 , and so far attendance is strong @ 50 +

How does your region reach a conscience about WSC matters?

Areas decide at the area level, some take back to the home groups, others allow the conscience to be decided at the workshop, The RDA and myself divide the votes into 14 sections and go area by area until we have a regional conscience

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?.....growing

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

World convention loses, fellowship development overages, new products and literature do we need what is coming, theft of NA funds nationally, Methadone / drug replacement therapies, just to name a few

Please describe some solutions to challenges your region has faced since WSC 2008.

how to get more experience and willingness at the regional table , mentoring and resource pool need to be used more effectively, and we are certainly make the move in that direction. We currently have all service positions filled and there is a good mix of experience at the regional table, it wasn't always that way, the resource pool and the workshops will be utilized to accomplish these tasks

Please describe some highlights or successes your region has experienced since WSC 2008.

there was a P&G developed workgroup to get our policies in order, as well as a planned meeting of past convention chairs to streamline the bid and template process for future conventions , again a full roster of trusted servants at the regional table even the Alternates

What additional information would you like to share with other conference participants?

We are growing and watching those who came before for the type of guidance we can always count on at the WSC level and beyond, The AD and myself will be more active on the discussion rooms , picking the experience as to how to best understand the challenges and the rewards of this level of service.

Conference Input

Is there anything in particular you want to discuss at the conference?

perhaps some literature about how to address issues inside and outside the fellowship, eg. twitter facebook and the like, unapproved merchandise and products that affect NA as a whole, maybe some pamphlets depicting practical application of the Spiritual Principles we strive to emulate, maybe a coles notes aproach, not too long as to make it boring but jazzy enough to warrant the attention they deserve. How to bring back the service experienced members to all levels of service. "Old timers disease"

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

The RPT Regional Planning Tool has worked well, we are in need of another go round, and perhaps at our next rotating meeting who knows, getting people from apathy to empathy as relates to service, there seems to be a lot of clean time here, but also a lot of "retired from some service" addicts. Who's missing from the meetings and why? comes to mind

Facts about Pacific Cascade Region

Regional Delegate	<i>TAUNI MCCAMMON</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>LISA CARROLL</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>14</i>
How many groups are in the region?	<i>203</i>
How many meetings take place each week in the region?	<i>506</i>
How many H&I panels take place each week in the region?	<i>40+</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>\$8,724.03</i>
Total annual expenses for your region in 2009?	<i>\$26,791.23</i>
Total amount of money contributed by the region to NAWs in 2009?.....	<i>\$10,391.57</i>
Where do you purchase your literature?	<i>THE AREAS ORDER THEIR OWN LITERATURE</i>
How much literature does the region distribute to H&I annually?	<i>\$1,500.00</i>
How much literature do you use in PR efforts?	

Describe efforts your region has made to raise awareness of the importance of self support.

I TRY TO ALWAYS BRING FUND FLOW UP IN ALL OF OUR ASSEMBLIES AND AT THE RSC. EDUCATION IS THE KEY.

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>WESTERN STATES ZONAL FORUM</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	
Do any areas in your region hold conventions?.....	<i>No</i>
How many per year?	
What is the average attendance at each?	
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>No</i>
What is the type of legal registration?	
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>

Is your region insured?

Has your region held discussions about any of the IDTs over the past conference cycle?.....

Please describe: topics covered, number of workshops, average attendance, etc.

COMMUNICATION WAS THE BIG TOPIC. AVERAGE ATTENDANCE OF WORKSHOPS BETWEEN 20 AND 40 PARTICIPANTS.

Has your region participated in any public relations efforts?

Please describe these PR efforts and/or your experience with them.

The items that the Areas have done within our PCR are as follows:

- *Several Areas are running public service announcements (PSA's) successfully both in radio and TV.*
- *Most Areas manage the standard PI operations; for example, schedules, booths, presentations, flyers and posters, and phonelines*
- *The biggest area of focus for the Areas right now is building sustainable, cooperative relationships with different entities. For example, relationships with school districts, county agencies, city municipalities, recovery task force, and so on. The beautiful thing is that most of the areas that have taken on this endeavour have targeted their audience and inventoried their resources before establishing contact with these entities.*
- *Other Areas are focusing on internal PR disciplines; for example, have Area learning days, workshops, mediation, and relationship building within NA*

The PCR PI subcommittee also has a list of action items:

- *Currently changing our name from PI to PR*
- *Facilitating a Regional Learning Days for the third straight year*
- *Traveling throughout the region facilitating workshops.*
- *The next big project the PCR PI plans to take on is "Top Down" approach to our PR efforts. We would like to start a relationship with the highest level of state. That could be with the governor, State Drug Court, etc. More will be revealed in the following months. The biggest struggles that PI/PR has within our region are experienced service members not wanting to embrace change, individuals representing NA in a rogue fashion, and the under-utilization of the PCR PI subcommittee.*

Does the region have any type of NA phonenumber or a helpline? **No**

Please describe your phonenumber/helpline efforts.

THE AREAS MEET AT THE RSC'S TO NETWORK AND EXCHANGE EXPERIENCE.

Do all areas have their own phonenumber or helpline? **Yes**

Please describe your area phonenumber/helpline experience.

Do you have a regional website? **Yes**

Do you keep your meeting information updated here? **Yes**

Has your region hosted CAR workshops? **Yes**

Did you workshop the topics for discussion in addition to the motions?

WE WENT OVER THE CAT. WE DID NOT DO THE IDT'S.

Please describe your efforts such as number of workshops and average attendance.

How does your region reach a conscience about WSC matters?

WE HOLD WORKSHOPS AND THEY WILL VOTE AT THE RSC PRIOR TO WSC. I TRY TO GET AS MUCH FEEDBACK AND INTERACTION WITH THE MEMBERS SO THAT I HAVE A PRETTY GOOD IDEA ABOUT HOW THEY FEEL REGARDING DIFFERENT ISSUES.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008? **STAYING THE SAME**

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

COMMUNICATION AND H&I AND PR LEARNING DAYS.

Please describe some solutions to challenges your region has faced since WSC 2008.

COOS BAY AREA HAD A CHALLENGE- GROUPS OF NEWCOMERS WERE BEING TOLD BY TREATMENT CENTER PROFESSIONALS AND OR MEMBERS OF ANOTHER 12 STEP PROGRAM, THAT THERE IS NO RECOVERY IN NA AND SIGNED MEETING SLIPS WOULD NOT BE RECOGNIZED BY THE FACILITY.

SOLUTION- EFFECTIVE COMMUNICATION BETWEEN NA AND PROFESSIONALS PROMOTE AND BETTER UNDERSTANDING WITH SISTER FELLOWSHIPS ON DIRECTING ADDICTS TO OUR MEETINGS THROUGH WORKSHOPS AND LITERATURE ETC.

THE GROWTH IN MEMBERSHIP AND NUMBER OF GROUPS IN CLACKAMAS, WASHINGTON AND MULTNOMAH COUNTIES CAUSED 2 NEW AREAS TO FORM. COORDINATING SHARED SERVICES HAS BEEN A BIG CHALLENGE, SCHEDULES HOTLINES IN PARTICULAR. SOLUTION- SHARING EXPERIENCE WITH ALL THE OTHER AREAS AT OUR RSC AND USE OF THE PR HANDBOOK.

Please describe some highlights or successes your region has experienced since WSC 2008.

What additional information would you like to share with other conference participants?

Conference Input

Is there anything in particular you want to discuss at the conference?

- 1. HOW MANY PLACES WILL THE NEW VISION STATEMENT BE PRINTED AND CAN IT BE ADDED TO THE POSTER SETS WE HAVE IN OUR ROOMS?*
- 2. HOW MANY PEOPLE DOES IT TAKE TO GET A PROJECT STARTED IE. LITERATURE PROJECTS? HOW DO YOU DETERMINE WHAT TO PUT INTO PRODUCTION?*
- 3. WHAT IS THE PROCESS TO GIVE INPUT ON IDEAS BROUGHT TO WORLD BEFORE THEY BECOME MOTIONS AND GO TO THE CAR? I GUESS I'M ASKING,CAN WE SOMEHOW GET A THE LIST IDEAS THAT HAVE BEEN SUBMITTED TO THE BOARD OR WSO PUT ON THE WEBSITE AND ALLOW FOR INPUT BY MEMBERS TO SAY YES WE LIKE IT OR NO WE DON'T?*
- 4. CAN WE GET MORE SURVEYS?*

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

I ENJOY THE INTERACTION WITH THE MEMBERS FROM OUR REGION BUT I HAVE FELT UNDER-UTILIZED BY OUR AREAS. I HAVE COMPLETELY ENJOYED MY TIME AS PART OF THE DELEGATE TEAM. MY EXPERIENCE WITH OUR WORLD BOARD MEMBERS AND WSO PEOPLE IS ALWAYS INSPIRING AND RE-IGNITES MY PASSION FOR SERVICE AND OUR PRIMARY PURPOSE AND I AM TRULY GRATEFUL FOR MY GIFT OF SERVICE.

Facts about Panama Region

Regional Delegate	<i>Danixa Cortes</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Marlene Ruiz</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	
How many groups are in the region?	<i>11</i>
How many meetings take place each week in the region?	<i>36</i>
How many H&I panels take place each week in the region?	<i>5</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>\$1,044.76</i>
Total annual expenses for your region in 2009?	<i>\$7,000</i>
Total amount of money contributed by the region to NAWs in 2009?.....	
Where do you purchase your literature?	<i>NAWS</i>
How much literature does the region distribute to H&I annually?	<i>\$250</i>
How much literature do you use in PR efforts?	<i>\$420</i>

Describe efforts your region has made to raise awareness of the importance of self support.

We have facilitated several service workshops on the service structure and public relations, we created an activities subcommittee, for the first time we created a budget in 2009 and we created a budget for 2010. During our first assembly we talked about self support. We analyzed the execution of the budget with its corresponding adjustments.

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>LAZF</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>200</i>
Do any areas in your region hold conventions?.....	<i>No</i>
How many per year?	
What is the average attendance at each?	
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>Yes</i>
What is the type of legal registration?	<i>NGO (registration in process)</i>
Did your regional corporation have to pay any taxes or duties last year?	
<i>Yes - just the cost of the legal process</i>	
Do you have tax-exempt or duty-free status?	<i>Yes</i>

Is your region insured?

Has your region held discussions about any of the IDTs over the past conference cycle?.....

Please describe: topics covered, number of workshops, average attendance, etc.

We had four workshops last year, Leadership, Our service System, Public Relations we have three workshops programmed for this year, Public Relations, Creating Strong Home Groups and Who is Missing in our Meetings and why. For our regional convention in July

we will have a workshop on how to create an area. Leadership, Our Freedom Our Responsibility, Communications, 3 workshops 50 members. At first we had 10-15 members attending, at the end we had about 80-100

Has your region participated in any public relations efforts?Yes

Please describe these PR efforts and/or your experience with them.

We have participated in PR with the Penitentiary System, with private corporations, in a Christmas parade, radio programs, TV psas, helpline, newspaper ads, PR workshops. Our groups have seen an increase in membership due to these efforts.

Does the region have any type of NA phonenumber or a helpline?Yes

Please describe your phonenumber/helpline efforts.

the number appears on radio and newspapers continuously, and the number of calls has increased

Do all areas have their own phonenumber or helpline?

Please describe your area phonenumber/helpline experience.

Do you have a regional website?Yes

Do you keep your meeting information updated here?.....Yes

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions?Yes

Please describe your efforts such as number of workshops and average attendance.

During our first assembly we introduced the IDTs and the motions. We will discuss the motions in the next meetings of the RSC.

How does your region reach a conscience about WSC matters?

We discuss it in the regional assembly, the GSRs take the matter to the groups and at the next RSC meeting we carry forward the regional conscience.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?..... Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

How to manage our human and financial resources, leadership, GSR and RD responsibilities, the selection process of our trusted servants, Strategic Planning for the 2009-2012 RSC.

Please describe some solutions to challenges your region has faced since WSC 2008.

Structure services and finding effective leaders, working with region's Procedures Guide: Our region and the RSC were disorganized and out of focus and we were shrinking as a fellowship, we had many conflicts and lack of trust. We didn't have a regional convention because of lack of participation and interest. Presently the service structure is organized; there is more fellowshiping and spirituality. The conventions subcommittee is very motivated and the future appears bright and we expect a large participation from our fellowship

Please describe some highlights or successes your region has experienced since WSC 2008.

Looking for solutions to communications problems:

We reviewed our procedures guide

We created a strategic plan for 2009-2012

We created a budget; we facilitated several workshops including leadership, our service system and PR. We had our 1st regional assembly. The RSC presented a budget with a chronogram of activities for 2010. He have opened 3 new groups, two of them are in English. Our fellowship is united and it is growing.

What additional information would you like to share with other conference participants?

I want to express that I feel that our region is privileged because we have an RSC; one of our members was in the HRP and he provides us all the experience that he gained during his service term as World Services trusted servant.

Conference Input

Is there anything in particular you want to discuss at the conference?

Panama would to nominate itself as host for the World Convention in 2015.

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Having had the opportunity to participate in the last WSC gave me the opportunity to gain all the knowledge and to be able to apply it to my region, beginning with the fundamental principle of love in our Fellowship, and I have set a challenge to myself to make the NA program known all over my country, so all addicts know that there is new way of life and that no addict has to die because of their active addiction.

Facts about Peru Region

Regional Delegate	<i>Christina P</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	
Have you attended a WSC before?.....	
How many areas are in the region?.....	<i>2</i>
How many groups are in the region?	<i>22</i>
How many meetings take place each week in the region?	<i>62</i>
How many H&I panels take place each week in the region?	

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>\$2,047.82</i>
Total annual expenses for your region in 2009?	<i>\$6,464</i>
Total amount of money contributed by the region to NAWS in 2009?.....	
Where do you purchase your literature?	<i>NAWS</i>
How much literature does the region distribute to H&I annually?	<i>\$367.20</i>
How much literature do you use in PR efforts?	<i>\$367.20</i>
Describe efforts your region has made to raise awareness of the importance of self support.	

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>LAZF</i>
Does your region have a regional office?	<i>Yes</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>100</i>
Do any areas in your region hold conventions?.....	<i>No</i>
How many per year?	
What is the average attendance at each?	
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>Yes</i>
What is the type of legal registration?	<i>Non profit civil association</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	<i>No</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	

2 workshops, 30 members

Has your region participated in any public relations efforts?	<i>Yes</i>
Please describe these PR efforts and/or your experience with them.	

We have 2 meetings in government and non-government institutions. We met the Lima City Hall with the purpose of offering NA as a viable recovery alternative for the community. As a result other institutions have contacted us such as therapeutic communities and we have distributed literature to some of them. Last year we had a

meeting with the Peruvian Association of Therapeutic Communities and we were able to support NAWS participation in this event.

Does the region have any type of NA phonenumber or a helpline?Yes

Please describe your phonenumber/helpline efforts.

regional 24 hour helpline we have two lines

Do all areas have their own phonenumber or helpline?Yes

Please describe your area phonenumber/helpline experience.

Do you have a regional website? Yes - *www.naperu.org*

Do you keep your meeting information updated here?.....

No, it's complicated because it's done by a third party.

Has your region hosted CAR workshops?No - *We will have on March 20-21*

Did you workshop the topics for discussion in addition to the motions?

Please describe your efforts such as number of workshops and average attendance.

We will be financing members from different provinces so they can attend the March CAR workshop

How does your region reach a conscience about WSC matters?

Through workshops

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?..... Same

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Leadership

Please describe some solutions to challenges your region has faced since WSC 2008.

The economic challenges are always there, but we have been able to overcome them by selling souvenirs in events outside of the country. Another challenge has been to maintain trusted servants motivation and attraction to service. Perseverance and keeping our service meetings open have generated positive results.

Please describe some highlights or successes your region has experienced since WSC 2008.

Looking for solutions to communications problems - The integration of the Norte ASC in Lima, which had separated from the region some years ago, has motivated us to continue growing.

What additional information would you like to share with other conference participants?

Conference Input

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Perseverance even in difficult situations where I have not felt very motivated has helped me because it has allowed me to continue being of service. At one time there were only two of us in the RSC. One of the biggest challenges I have faced is to remain firm during difficult times. I have felt a lot of pressure, but the program has given me and my fellow members the tools to continue.

Facts about Philippines Region

Regional Delegate *Bobby Banez*
 Have you attended a WSC before?..... *No*
 Alternate Delegate *Kirby Suico*
 Have you attended a WSC before?..... *No*
 How many areas are in the region?.....*3*
 How many groups are in the region?*28*
 How many meetings take place each week in the region?*0*
 How many H&I panels take place each week in the region? *At least once a week*

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009? *No available data*
 Total annual expenses for your region in 2009? *No available data*
 Total amount of money contributed by the region to NAWS in 2009?..... *No available data*
 Where do you purchase your literature?
Mostly donated by NAWS, to LTC Luzon. 2009 Donation for LTC Luzon projects estimated by LTC Pilipinas is more or less US\$ 7,000.00. Cebu group purchased directly from NAWS
 How much literature does the region distribute to H&I annually? *No available data*
 How much literature do you use in PR efforts? *No available data*
 Describe efforts your region has made to raise awareness of the importance of self support.
We have not heard of "awareness of the importance of self-support"

Your Regional Service Structure

Does your region participate in a zonal forum? *Yes*
 Which zonal forum? *APF*
 Does your region have a regional office? *Yes*
 Does your region have a regional convention? *Yes*
 What is the average attendance? *100-1500*
 Do any areas in your region hold conventions?..... *Yes*
 How many per year? *Areas hold what we call Area Unity Convention once a year*
 What is the average attendance at each? *50-125*
 Is there a corporation or an entity with legal status that is a part of your regional structure? *No*
 What is the type of legal registration?
 Did your regional corporation have to pay any taxes or duties last year? *No*
 Do you have tax-exempt or duty-free status? *No*
 Is your region insured? *No*
 Has your region held discussions about any of the IDTs over the past conference cycle?..... *No*
 Please describe: topics covered, number of workshops, average attendance, etc.
last Feb 13, 2010 at our PNARC 15, we had 80 attendees for the workshop
 Has your region participated in any public relations efforts? *Yes*
 Please describe these PR efforts and/or your experience with them.
Schools, drug symposium of gov't agencies

Does the region have any type of NA phonenumber or a helpline?Yes

Please describe your phonenumber/helpline efforts.

gives them information of meetings

Do all areas have their own phonenumber or helpline?Yes

Please describe your area phonenumber/helpline experience.

Do you have a regional website?Yes

Do you keep your meeting information updated here?.....Yes

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions?

The motion was distributed to the three areas & each home group in the areas held a CAR workshop to decide on their group conscience regarding the motions.

Please describe your efforts such as number of workshops and average attendance.

it varies

How does your region reach a conscience about WSC matters?

The motion was distributed to the three areas & each home group in the areas held a CAR workshop to decide on their group conscience regarding the motions.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?.....*Growing very minimal*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

It is very rampant that our members bring on issues & use the tradition as back up on their views

Please describe some solutions to challenges your region has faced since WSC 2008.

Reaching out to school schools & gov't agencies

Please describe some highlights or successes your region has experienced since WSC 2008.

The Regions highlight would be LTC accomplishments of literature that was approved & published such as IP 1,6,22,16,14,11,7, Fil Group Meeting Cards, Filipino Wallet Meeting Cards, Filipino Little White Booklet and not the least key tags

What additional information would you like to share with other conference participants?

Conference Input

Is there anything in particular you want to discuss at the conference?

How can we get the patients coming from the different rehabs to walk into our meetings.

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Facts about Polish Region

Regional Delegate	<i>Aga</i>
Have you attended a WSC before?.....	<i>No</i>
Alternate Delegate	<i>Agnieszka</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>4</i>
How many groups are in the region?	<i>64</i>
How many meetings take place each week in the region?	<i>76</i>
How many H&I panels take place each week in the region?	<i>1-2 a year</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>\$2,200</i>
Total annual expenses for your region in 2009?	<i>5500 US dollars</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>0</i>
Where do you purchase your literature?	<i>Temporary Regional Office and WSO in Belgium</i>
How much literature does the region distribute to H&I annually?	

We give them IP we get for free Belgium WSO

How much literature do you use in PR efforts?

only approved IP (we have 4)

Describe efforts your region has made to raise awareness of the importance of self support.

During group assembly we've asked a speaker who is a EDM treasurer to say few words about money circulation. We collected the money in the Region under different topics- sending delegate to edm or organising a Group Assembly.

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>European Delegates Meeting</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>around 150 members</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>2</i>
What is the average attendance at each?	<i>40-50 members</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>No</i>
What is the type of legal registration?	
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>No</i>
Is your region insured?	<i>No</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>No</i>
Please describe: topics covered, number of workshops, average attendance, etc.	
Has your region participated in any public relations efforts?	<i>Yes</i>
Please describe these PR efforts and/or your experience with them.	

We are visiting National bureau of drug prevention and write articles to their magazine about polish NA.

Does the region have any type of NA phonenumber or a helpline? *No*

Please describe your phonenumber/helpline efforts.

We had a Skype number at our office. We have closed the office in Oktober 2009 as there were problems with money (minus income)and service. We plan to place it in another city.

Do all areas have their own phonenumber or helpline? *No*

Please describe your area phonenumber/helpline experience.

Do you have a regional website? *Yes*

Do you keep your meeting information updated here? *Yes*

Has your region hosted CAR workshops? *No*

Did you workshop the topics for discussion in addition to the motions?

Please describe your efforts such as number of workshops and average attendance.

How does your region reach a conscience about WSC matters?

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008? *it's growing*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

legal status, PI, not enough money in the Region

Please describe some solutions to challenges your region has faced since WSC 2008.

Dividing a big area (half country) for two parts, communication areas-region

Please describe some highlights or successes your region has experienced since WSC 2008.

Group Assembly -twice, very succesfull. We have two more areas, Regional PI Committee.

What additional information would you like to share with other conference participants?

We have very good working Steering Committee Service where every position has a vice.

We do educate members about Service Structure.

Conference Input

Is there anything in particular you want to discuss at the conference?

How to manage PI and selling literature without a legal status? How to make money we need?

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

I experienced serving one year without an alternate. Being overwhelmed. Not enough money in the Region for sending delgate and alternate to EDMs.

Worked well- cooperation with other members at the service, support from EDM - knowledge, financial support.

Our attendance at every EDM.

Giving sufficient information to the Region- i.e. about Barcelona convention. We had then over 50 people from Poland at the WCNA 33.

At the conferences Delegates have their own 1 hour panel to share service experience with members.

Facts about Portugal Region

Regional Delegate	<i>Sérgio Ferreira</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Marco Sousa</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>9</i>
How many groups are in the region?	<i>144</i>
How many meetings take place each week in the region?	<i>144</i>
How many H&I panels take place each week in the region?	<i>9 H&I in 2009</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>\$2,919</i>
Total annual expenses for your region in 2009?	<i>\$15,098.51</i>
Total amount of money contributed by the region to NAWs in 2009?.....	<i>\$748.48</i>
Where do you purchase your literature?	<i>WSO - Europe</i>
How much literature does the region distribute to H&I annually?	
How much literature do you use in PR efforts?	
Describe efforts your region has made to raise awareness of the importance of self support.	

Local Areas workshops

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>EDM</i>
Does your region have a regional office?	<i>Yes</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>600</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>2</i>
What is the average attendance at each?	<i>400</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>Yes</i>
What is the type of legal registration?	<i>Public Utility Association</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>No</i>
Is your region insured?	<i>No</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	

9 Local Areas Workshops, 1 Regional Convention Workshop. All the fellowship was involved in the IDT discussion.

Has your region participated in any public relations efforts?	<i>Yes</i>
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Please describe these PR efforts and/or your experience with them.

Internet spot, presentation to local institutions, NA posters in several institutions, literature, PI/PR informations in local newspapers. 2 articles in national newspapers about NA and our Regional Convention. Participation in ICAA in Portugal.

Does the region have any type of NA phonenumber or a helpline?**Yes**

Please describe your phonenumber/helpline efforts.

They operate with trust servant on line, Mondays, Tuesdays and Fridays between 20h30 to 22h30. The rest of the days it works with an answer machine. They have 14 trust servants involved.

Do all areas have their own phonenumber or helpline? **No**

Please describe your area phonenumber/helpline experience.

Do you have a regional website? **Yes**

Do you keep your meeting information updated here? **Yes**

Has your region hosted CAR workshops? **No**

Did you workshop the topics for discussion in addition to the motions?

Please describe your efforts such as number of workshops and average attendance.

How does your region reach a conscience about WSC matters?

In the RSC and we have a Subcommittee supported by the RSC to take care of this issues, wich includes former RD, RD, Alt. RD, and 2 more members.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008? **Stay the same**

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Increase of the literature, IDT, lack of trust servants, in 2 Areas (ASC) the service structure closed functions.

Please describe some solutions to challenges your region has faced since WSC 2008.

Wokshops to motivate those areas to re-open. In one Area the groups decided to re-open and in the other the groups decid to join other area service structure

Please describe some highlights or successes your region has experienced since WSC 2008.

PI/RP, IDT. We established and keep contact with the groups of Angola and Cabo Verde in Africa. These countries are Portuguese speakers

What additional information would you like to share with other conference participants?

We need feed back and new ideas how to manage the lack of trust servants in all the service structures (groups, Areas, Region)

Conference Input

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

We have been able to involved all the fellowship in the IDT. The information provide about this issue was good and complete.

The main challenge is to pass all the information to the fellowship through the service structure. Also the lack of time to discuss and organize more sessions of information about CAR

Facts about Quebec Region

Regional Delegate	<i>Pierrot Gagnon</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Jean-Pierre Beauchesne</i>
Have you attended a WSC before?.....	<i>Yes</i>
How many areas are in the region?.....	<i>13</i>
How many groups are in the region?	<i>175</i>
How many meetings take place each week in the region?	<i>175</i>
How many H&I panels take place each week in the region?	<i>25</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>21285</i>
Total annual expenses for your region in 2009?	<i>56000</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>0</i>
Where do you purchase your literature?	<i>NAWS</i>
How much literature does the region distribute to H&I annually?	<i>300</i>
How much literature do you use in PR efforts?	<i>1000</i>

Describe efforts your region has made to raise awareness of the importance of self support.

We had a workshop at our regional meeting on the importance of self support and came up with decisions to do better in this area (choose a PR effort that areas would contribute directly to, pass the information better on how we use our funds, involve the areas in building the upcoming budget, etc.)

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>Canadian Assembly</i>
Does your region have a regional office?	<i>Yes</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>1200 at regional, 800 at youth convention</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>5</i>
What is the average attendance at each?	<i>200-800</i>

Is there a corporation or an entity with legal status that is a part of your regional structure? *Yes*

What is the type of legal registration?

non-profit organization

Did your regional corporation have to pay any taxes or duties last year?

No

Do you have tax-exempt or duty-free status?

Yes

Is your region insured?

Yes

Has your region held discussions about any of the IDTs over the past conference cycle?.....

Yes

Please describe: topics covered, number of workshops, average attendance, etc.

We hold a workshop between 1 and 3 hours at every regional meeting (6 times a year) and hold workshops in conventions and at areas when asked by the committees. We also have an annual service assembly in May every year. We did 3 different workshops on Leadership, the one on Our freedom, Our responsibility and the one on Building

communication at the regional meeting. We did 3 on Leadership, 2 on Freedom, Responsibility and 3 on communication in areas or conventions. We give RCMs templates and support to hold those workshops at the area level. Some of our areas hold workshops between 30 minutes to an hour at each of their ASC meeting. The average attendance at our regional meeting is 30 members, at areas and convention is also 30 and at our annual service assembly is 70.

Has your region participated in any public relations efforts?Yes
Please describe these PR efforts and/or your experience with them.

We now have an NA French internet radio to reach members that can't get to a meeting or can't get to one in French. We are developing a relationship with the media to be able to use our events for PR purposes. We are developing a relationship with associations and events that are directly involve with addicts (counselors, festivals, etc)

Does the region have any type of NA phonenumber or a helpline?Yes
Please describe your phonenumber/helpline efforts.

24 hours helpline for support and direction to a meeting.

Do all areas have their own phonenumber or helpline?

No, some do have a local number with a voicemail or a cellphone

Please describe your area phonenumber/helpline experience.

Cellphone line with unlimited call receiving and blocked long distance called seems to work fine for smaller communities.

Do you have a regional website?Yes

Do you keep your meeting information updated here?.....Yes

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions?Not yet

Please describe your efforts such as number of workshops and average attendance.

1 workshop as part of our regional meeting with 35 members in attendance

How does your region reach a conscience about WSC matters?

We do so at this workshop as part of our regional meeting, every member is welcome to participate and vote (if necessary)

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?..... *Staying the same*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Discussions about leadership and how we elect our trusted servants have important at our region, especially in 2008 with many workshops and decisions on this topic. Planning our efforts and welcoming our new members also were important issues.

Money has been an important topic discussion, whether it was on contributions, stolen funds, use of NA funds, priorities, etc. and the bulletin #30, the coming IPs and the workshop on the importance of self support helped those discussion lately.

Our PR committee and our French internet radio committee take an important place in our region also.

Please describe some solutions to challenges your region has faced since WSC 2008.

After some years of training, some areas now hold workshops during their ASCs. Reaching the GSRs directly with the IDTs and other workshops have been a goal we worked towards in the past few years.

With the new position in place, we elected our first 2nd Alternate RD this cycle and it is a great addition to our RD team, our executive committee and our regional table. It makes it a lot easier to cover everything we have to do and everywhere we have to be. It is also a great way to begin the training since there is so much to learn for this position. It also gives time (2 years position) for the 2nd alternate RD to get to serve the regional table and gain the trust needed to serve them efficiently.

Please describe some highlights or successes your region has experienced since WSC 2008.

We were able to move from a Robert's Rule of order to a consensus based decision making since the WSC in 2008 and it had an impact on our atmosphere of recovery in service. The youth convention committee is also using the consensus for their efforts.

Trust is also part of our discussion and decision within our regional table, the executive committee is working with the sub-committee chairs and the RCMS and it makes newer members comfortable in serving with us.

What additional information would you like to share with other conference participants?

Conference Input

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

To set a fixed time for the workshops during our regional meeting and opening those workshop to every members attending made us change our way to look at those discussions and workshops. New members are now used to have a workshop and small group discussion when they attend a service meeting. The challenge is still to get people with more experience to take part in this different way of doing service and conducting business in our meetings. Patience and recognition of the experience of those members has been the key so far.

Facts about Region 51

Regional Delegate	<i>Shelly Seebeck-Silverman</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Ira Zimmerman</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>5</i>
How many groups are in the region?	<i>112</i>
How many meetings take place each week in the region?	<i>209</i>
How many H&I panels take place each week in the region?	<i>15</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>\$34,129.86</i>
Total annual expenses for your region in 2009?	<i>\$27,163.85</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>\$10,273.48</i>
Where do you purchase your literature?	<i>NA World Services</i>
How much literature does the region distribute to H&I annually?	<i>3000</i>
How much literature do you use in PR efforts?	<i>1000</i>

Describe efforts your region has made to raise awareness of the importance of self support.

*RD has been bringing information to areas and region with help from the bulletin #21.
This was a big discussion at all 5 CAR workshops we did this cycle*

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>Western States Zonal Forum</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>We are having our 1st one in 2011 however, our original Southern NV convention has approximately 700-1000 registrants on average</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>2</i>
What is the average attendance at each?	<i>300-650</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>Yes</i>
What is the type of legal registration?	<i>501c7</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	<i>Yes</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	<i>Leadership workshop at our regional assembly March, 2009-140 participants, Building Communications and Our Freedom(combined workshop) held at Southern NV Convention April, 2009-30 in attendance</i>
Has your region participated in any public relations efforts?	<i>Yes</i>

Please describe these PR efforts and/or your experience with them.

Addiction Conference, Addiction Awareness Day, small booth set up at a community event in a park

Does the region have any type of NA phonenumber or a helpline?Yes

Please describe your phonenumber/helpline efforts.

Awesome phone line service called "One Box" that can handle multiple calls at once. We have approx. 45 addicts that answer the "live" phonenumber and have a 97% answer rate, receiving 1400 calls per month. We have spanish speaking addicts that answer as well.

Do all areas have their own phonenumber or helpline?No

Please describe your area phonenumber/helpline experience.

Each area did have their own phonenumber in the past but all have now been forwarded to our main 800 # when we switched a year ago to "One Box"

Do you have a regional website?Yes

Do you keep your meeting information updated here?.....Yes

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions?Yes, we covered it all!

Please describe your efforts such as number of workshops and average attendance.

We did the traveling RD/RDA road show, had a powerpoint presentation (thanks Nor Cal!), we had 99% of the gsr's showing up (even on Superbowl Sunday!). We plan on doing a seperate spanish speaking workshop for the 2 groups to give them a little more one on one time.

How does your region reach a conscience about WSC matters?

Although most areas are still running off of a "Roberts Rules of order" format, we are trying to follow WSC lead by doing more a CBDM process. There will not be any ballots.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?.....growing

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Leadership was popular for a minute. One area did a learning days and did the Building Strong Home Groups. Everyone is now interested in the money aspect.

Please describe some solutions to challenges your region has faced since WSC 2008.

We don't really have challenges just a lot of improved changes. Combining 5 areas on a regional meeting schedules, combining phonenumber-eliminating the duplication of services, streamling the costs of many services, etc.

Please describe some highlights or successes your region has experienced since WSC 2008.

We are getting more people excited about service and really taking the time to educate the gsr's who wouldn't normally take the time to read and understand the information

What additional information would you like to share with other conference participants?

I feel that there are some people that are really great presenters (I have that ability to hold everyone's attention) but not everyone has that gift including some WB members. Sometimes the information is so dry its hard to stay focused.

Conference Input

Is there anything in particular you want to discuss at the conference?

I really want detailed information about the Service System structure. It seems like we've only been getting an overview and I really want to see specific goals

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Keeping addicts engaged and sometimes that means entertaining them a bit. You have to have humor and really acknowledging their service.

Facts about Region del Coqui

Regional Delegate *Enrique Carrasquillo*
 Have you attended a WSC before?.....*Yes*
 Alternate Delegate*Ernesto Torres*
 Have you attended a WSC before?.....*Yes*
 How many areas are in the region?.....*3*
 How many groups are in the region?*55*
 How many meetings take place each week in the region?
 How many H&I panels take place each week in the region? *1 per month*

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....*\$22,500.00*
 Total annual expenses for your region in 2009?*\$22,500.00*
 Total amount of money contributed by the region to NAWS in 2009?..... *none*
 Where do you purchase your literature? *NA World Service*
 How much literature does the region distribute to H&I annually?
share revolving budget of 200 per month with PR
 How much literature do you use in PR efforts?
same as 14, in addition raised \$1k to purchase literature and materials
 Describe efforts your region has made to raise awareness of the importance of self support.
Held workshops on the 7th and 6th traditions.

Your Regional Service Structure

Does your region participate in a zonal forum?*Yes*
 Which zonal forum?*foro latinoamericano*
 Does your region have a regional office?*Yes*
 Does your region have a regional convention?*Yes*
 What is the average attendance? *Average of 2,000 participants*
 Do any areas in your region hold conventions?..... *No*
 How many per year? *none*
 What is the average attendance at each? *none*
 Is there a corporation or an entity with legal status that is a part of your regional structure? *Yes*
 What is the type of legal registration?
Non-profit organization within the laws of the Commonwealth of Puerto Rico
 Did your regional corporation have to pay any taxes or duties last year? *No*
 Do you have tax-exempt or duty-free status?*Yes*
 Is your region insured?*Yes*
 Has your region held discussions about any of the IDTs over the past conference cycle?.....*Yes*
 Please describe: topics covered, number of workshops, average attendance, etc.
7 workshops on sponsoring, GSR,Service Concepts,12 Traditions. Average of 35 participants per workshop
 Has your region participated in any public relations efforts?*Yes*

Please describe these PR efforts and/or your experience with them.

Participated in 3 health fairs (schools, corporations and government agencies)

Visit average of 3 rehab/half-way houses per month

Does the region have any type of NA phonenumber or a helpline?Yes

Please describe your phonenumber/helpline efforts.

maintain a 24 hr helpline with a list of on call and alternate volunteers.

Do all areas have their own phonenumber or helpline? No

Please describe your area phonenumber/helpline experience.

Helping others: have helped me understand NA traditions; strengthen my own receptivity on other people's issues; kept me humble and thankful of our mission.

Do you have a regional website? No

Do you keep your meeting information updated here?..... No

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions?

no, the topics for discussion related directly to the motions

Please describe your efforts such as number of workshops and average attendance.

five workshops with an average of 55 participants.

How does your region reach a conscience about WSC matters?

Dissemination information and guidelines, maintaining open commo channels by e-mail, announcing new info on meetings, workshops and assemblies.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?..... *Increased number of members and groups*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

The development and implementation of a Regional Guideline

Please describe some solutions to challenges your region has faced since WSC 2008.

3 Challenges: maintain cohesiveness among members thru education, training and workshops.

Increase participation in regional committees by creating awareness of their importance; implement a regional guideline by re-editing draft and seeking consensus among area representatives.

Please describe some highlights or successes your region has experienced since WSC 2008.

Same as 46.

What additional information would you like to share with other conference participants?

Region of Puerto Rico is planning to present feedback on the WSC 2010 motions.

Conference Input

Is there anything in particular you want to discuss at the conference?

Would like to host the 2015-2018 World Convention in Puerto Rico.

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Positive: Open communication channels with WS; Gained experience in dealing with others and seeking consensus;

Challenges: Implement a Regional guideline; dealing with own principles before personalities.

Facts about Rio Grande Region

Regional Delegate	<i>Laura Brown</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Freddy Olsen</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>7</i>
How many groups are in the region?	<i>118</i>
How many meetings take place each week in the region?	<i>178</i>
How many H&I panels take place each week in the region?	<i>29</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>\$4,619.55</i>
Total annual expenses for your region in 2009?	<i>\$6,556.36</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>\$3,726.27</i>
Where do you purchase your literature?	<i>Areas & groups purchase from NAWS</i>
How much literature does the region distribute to H&I annually?	<i>Areas and groups in the region distribute ~\$3600.</i>

How much literature do you use in PR efforts?*Areas in the region use ~\$3600. in PR efforts*

Describe efforts your region has made to raise awareness of the importance of self support.

Discussions at area service committee meetings and regional workshops

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>Western States</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>700</i>
Do any areas in your region hold conventions?.....	<i>No</i>
How many per year?	
What is the average attendance at each?	

Is there a corporation or an entity with legal status that is a part of your regional structure? *Yes*

What is the type of legal registration? *Not for profit corporation without tax exempt status*

Did your regional corporation have to pay any taxes or duties last year?*Yes*

Do you have tax-exempt or duty-free status?

Is your region insured?

Has your region held discussions about any of the IDTs over the past conference cycle?..... *No*

Please describe: topics covered, number of workshops, average attendance, etc.

Our regional workshops focused on literature rather than the IDTs. We did one workshop in the region on Leadership with about 30 in attendance.

Has your region participated in any public relations efforts?

Please describe these PR efforts and/or your experience with them.

Presentations to facilities that serve addicts

Distribution of literature to facilities that serve addicts

Placards in the city buses

Booths at health fairs and conventions for professionals that serve addicts

Does the region have any type of NA phoneline or a helpline? *No*

Please describe your phoneline/helpline efforts.

We are just doing the research to create a regional phoneline using a hosted PBX system with a toll-free number.

Do all areas have their own phoneline or helpline? *No*

Please describe your area phoneline/helpline experience.

The areas in our region that can support one have their own phonelines with differing technologies.

Do you have a regional website? *Yes*

Do you keep your meeting information updated here? *Yes*

Has your region hosted CAR workshops? *Yes*

Did you workshop the topics for discussion in addition to the motions?

Not in the workshops we have had up to now.

Please describe your efforts such as number of workshops and average attendance.

As of the end of February we have had one workshop with 23 in attendance.

How does your region reach a conscience about WSC matters?

After our CAR workshops each home group in the region is given a ballot to vote on the motions in the CAR. The RD/AD team compiles the ballots to reach a regional conscience.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008? *growing*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Living Clean - The Journey Continues

Please describe some solutions to challenges your region has faced since WSC 2008.

We have had challenges with the regional convention's lack of timely reporting, responsibility & accountability along with a need for better defined guidelines. Guidelines and organizational structure are under review. Continuity of service, willingness to serve and commitment to service continue to be challenging.

Please describe some highlights or successes your region has experienced since WSC 2008.

Meetings throughout the region are growing. Most areas are showing up strongly at our RSC. The RSC has improved its focus on serving the areas in our region.

What additional information would you like to share with other conference participants?

Our zonal forum underwent an inventory, and shifted to meet with the purpose of creating tangible benefits to the member regions.

Conference Input

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Our biggest challenge is to get members to participate in regional workshops. Many of our members are unaware of world services and what they are striving to provide for members around the world. We have a relatively few members who are interested in how the service structure serves the membership.

Facts about San Diego/Imperial Counties Region

Regional Delegate	<i>Pam Jeanes</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Nila Cates</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>9</i>
How many groups are in the region?	<i>411</i>
How many meetings take place each week in the region?	<i>516</i>
How many H&I panels take place each week in the region?	<i>30</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>14,123.00</i>
Total annual expenses for your region in 2009?	<i>20,117.00</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>340</i>
Where do you purchase your literature?	<i>Region Service office</i>
How much literature does the region distribute to H&I annually?	<i>720</i>
How much literature do you use in PR efforts?	
<i>IPs 818, Regional schedules 1447, local schedules 167, books 12, PSAs on TV 9, contacts during events 1458.</i>	

Describe efforts your region has made to raise awareness of the importance of self support.

An Ad Hoc committee was adopted to assessthe best means to raise awareness of accountability and fund flow process. A flyer was developed, distributed, and moderately increased funds donated.

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>Western States</i>
Does your region have a regional office?	<i>Yes</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>3500</i>
Do any areas in your region hold conventions?.....	<i>No</i>
How many per year?	
What is the average attendance at each?	
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>Yes</i>
What is the type of legal registration?	<i>Non-profit Corporation</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>Yes</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	<i>Yes</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	
<i>For the 2008-10 cycle 5 workshops held with attendance of 20-80 covering one up to all topics where time permitted.</i>	
Has your region participated in any public relations efforts?	<i>Yes</i>

Please describe these PR efforts and/or your experience with them.

Street fairs 29, county fairs 1, community events 47, learning days, juvenile halls with 3000 attendance, PACT meetings with 80-120 attendance, book campaigns to get Basic Text in all libraries, PSAs, community clinics.

Does the region have any type of NA phonenumber or a helpline?Yes

Please describe your phonenumber/helpline efforts.

Phonenumber at regional office manned in shifts, 2 people per shift until late evening hours, then rolled over to answering service forwarding to assigned responders.

Do all areas have their own phonenumber or helpline?No

Please describe your area phonenumber/helpline experience.

One in nine has their own phone line.

Do you have a regional website?Yes

Do you keep your meeting information updated here?.....Yes

Has your region hosted CAR workshops?No

Did you workshop the topics for discussion in addition to the motions?

Please describe your efforts such as number of workshops and average attendance.

Have four scheduled with expected attendance of 20 to 60 depending on time available, will cover IDTs.

How does your region reach a conscience about WSC matters?

Open forum discussion to consensus at monthly Regional Service Committee.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?..... same

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

*Group and Area responsibility to local NA services and fund flow thereof.
To discuss bid for Circle of Sisters to be held in San Diego.*

Please describe some solutions to challenges your region has faced since WSC 2008.

Please describe some highlights or successes your region has experienced since WSC 2008.

What additional information would you like to share with other conference participants?

There is a lot to learn, appreciate it will take time. You will be a better person from the impact of others.

Conference Input

Is there anything in particular you want to discuss at the conference?

- 1. Slow down making or revising literature until economy picks up.*
- 2. If World Convention host sub committees are expanded to those outside the immediate region held, won't this increase travels costs after the World has just stated finding ways to reduce travel costs?*

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Lack of interest in business on the whole and IDTs continues to be a challenge, however, it is always refreshing to participate in service with others (local and from around the

world) who will continue the process required to handle business using best practices and to continue to try to get the information to the groups.

Facts about Show Me Region

Regional Delegate	<i>Karyn Wynne</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Don Mason</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>18</i>
How many groups are in the region?	<i>423</i>
How many meetings take place each week in the region?	<i>701</i>
How many H&I panels take place each week in the region?	<i>90</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>fiscal year 10/08-9/09 \$24,238,81</i>
Total annual expenses for your region in 2009?	<i>fiscal year 08/09 \$20,569.50</i>
Total amount of money contributed by the region to NAWS in 2009?	<i>fiscal year 08/09 \$6,268.28</i>
Where do you purchase your literature?	<i>Show Me RSO/ NAWS</i>
How much literature does the region distribute to H&I annually?	<i>\$300 budgeted, \$225.40 actual</i>
How much literature do you use in PR efforts?	<i>\$1200 budgeted, none spent, no PI/PR chair</i>
Describe efforts your region has made to raise awareness of the importance of self support.	<i>RD/AD reports using copies of NA Way articles about self support, encouragement to input and review on new Self Support IP's, offering and presenting workshops on the "spiritual principle of abundance" from last WSC. (my personal favorite!)</i>

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>Southern Zonal Forum</i>
Does your region have a regional office?	<i>Yes</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>500+ (convention in even years)</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>4 plus several LARGE campouts</i>
What is the average attendance at each?	<i>ranges from 350 to 1200</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>Yes</i>
What is the type of legal registration?	<i>501 (c) (3)</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	<i>No</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	<i>At last years Regional Assembly, we did workshops on each IDT. Session profiles were made available to the RCM's so that they could then present to their area's.Attendance last year was 50 people.</i>

Has your region participated in any public relations efforts?Yes

Please describe these PR efforts and/or your experience with them.

Several Public Expo's and Conferences including the Missouri Black Expo and the Conference on Problem Gambling and Drug Addiction.

Does the region have any type of NA phonenumber or a helpline? No

Please describe your phonenumber/helpline efforts.

Each area has their own system or piggy backs on another area's phone line. Varies from 800#'s to cell phones to pagers.

Do all areas have their own phonenumber or helpline? No

Please describe your area phonenumber/helpline experience.

Each area has their own system or piggy backs on another area's phone line. Varies from 800#'s to cell phones to pagers.

Do you have a regional website?Yes

Do you keep your meeting information updated here?.....Yes

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions? We discussed the topics and the motions, asking the RCM's to discuss the information with their groups and then come to the assembly 2 months later with questions, comments and a clear conscience of the area.

Please describe your efforts such as number of workshops and average attendance.

January 2010 Regional CAR workshop at the RSC (45 people), March 2010 Regional assembly on CAR/CAT with WB support.(planning for 75)

How does your region reach a conscience about WSC matters?

We ask the groups to vote, the RCM's to bring back their conscience to the regional meeting in April. We also give our (Delegate team) email and phone numbers out so that groups and individuals can reach us with questions and comments. AND i have received quite a few on Facebook!

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?.....growing. We have 2 more areas!

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Financial responsibility- we are still dealing with a theft in August 2007. Literature and how it is written. Service structure and how each member "fits".

Please describe some solutions to challenges your region has faced since WSC 2008.

After several years of drought with some of our regional positions, we now have all but one filled. We have better communication at the Regional level among RSC participants. We have a great open forum and then an opportunity for just the RCM's to gather and discuss pending motions. Much of the discussion is done here and we have fewer like motions from several areas. We have also decided to look into which Zone will suit us best, or whether to spend our resources sending trusted servants to service based conferences. At this time, we are budgeted for a bit of both!

Please describe some highlights or successes your region has experienced since WSC 2008.

We are growing! Our regional convention is now every other year and is back to it's (high) level of success. We are discussing combining services at the RSC under an umbrella of PR. We are also utilizing more Consensus Based Decision Making. And, we are finally incorporated!

What additional information would you like to share with other conference participants?

I love the participants forum and would like to know what we can do to encourage more participation in and out of the USA.

Conference Input

Is there anything in particular you want to discuss at the conference?

Literature Development. Recovery in the Rural USA. Communication breakdown between NAWS and the group and the group and NAWS. How are the US regions being served by their Zonal Participation?

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

I believe I am a better listener. I have learned so much about communication. Listening is not simply about waiting for my turn to talk! The challenges have been communication. I am still waiting to hear my RD report, or any part of that report, in my home group! I would also like to have more communication with the WB. Part of this is on me, however, I would like to see some more communication with the delegates...an email after the quarterly meeting? NAWS news is great, I am looking for something more like the communication between the RD-RCM, RCM-GSR....is this possible? A bulk email to all RD's? ...just a thought.....

Facts about Sierra Sage Region

Regional Delegate	<i>Karen Rosselli</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Robin Peroddy</i>
Have you attended a WSC before?.....	<i>Yes</i>
How many areas are in the region?.....	<i>5</i>
How many groups are in the region?	<i>116</i>
How many meetings take place each week in the region?	<i>141</i>
How many H&I panels take place each week in the region?	<i>25</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>\$4,866</i>
Total annual expenses for your region in 2009?	<i>RSC - \$31,000 RSO - \$11,762</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>\$2,500</i>
Where do you purchase your literature?	<i>NAWS</i>
How much literature does the region distribute to H&I annually?	<i>\$600 - \$1000</i>
How much literature do you use in PR efforts?	<i>Only areas have PI Committees at this time</i>
Describe efforts your region has made to raise awareness of the importance of self support.	

The need for funds is brought at area meetings and announced at regular meetings and always talked about at RSC

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>WSZF</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>1000-1200</i>
Do any areas in your region hold conventions?.....	<i>No</i>
How many per year?	
What is the average attendance at each?	
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>Yes</i>
What is the type of legal registration?	<i>501(c)3 non profit corporation</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>No</i>
Is your region insured?	<i>Yes</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	
<i>Service structure workshop (1), Living Clean workshop (5), Our Freedom, Our Responsibility & Communication (1) Varied attendance from 5 to 40</i>	
Has your region participated in any public relations efforts?	<i>Yes</i>

Please describe these PR efforts and/or your experience with them.

BLAW area has an active PI committee. They participated with NAWS at the Nugget in Reno. BLAW also has PSAs airing northern Nevada airways and has created a Jane & John Doe interview on numerous radio stations

Does the region have any type of NA phonenumber or a helpline? **No**

Please describe your phonenumber/helpline efforts.

Do all areas have their own phonenumber or helpline? **Yes**

Please describe your area phonenumber/helpline experience.

Each area has their own individual helpline paid for through RSO in order to be shielded by the regional insurance policy

Do you have a regional website? **Yes**

Do you keep your meeting information updated here? **Yes**

Has your region hosted CAR workshops? **Yes**

Did you workshop the topics for discussion in addition to the motions?

For 2006 WSC. No IDT were not discussed

Please describe your efforts such as number of workshops and average attendance.

Not sure

How does your region reach a conscience about WSC matters?

This cycle we will hold CAR workshop and get our group conscience from there

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008? **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Lining Clean project

Please describe some solutions to challenges your region has faced since WSC 2008.

We still have the same challenges of getting people to step to service especially at the regional. We've had some luck matching talent to task and asking individuals to step up to service to a particular position

Please describe some highlights or successes your region has experienced since WSC 2008.

Convention committee actually has vice chairs this as compared to the past when there were no vice chairs and it was like starting over every year. BLAW has really made progress in the PI field and three areas have very healthy H & I

What additional information would you like to share with other conference participants?

Conference Input

Is there anything in particular you want to discuss at the conference?

We are really looking forward to discussion on In Times of Illness and Living Clean

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

It is very difficult to remain excited and upbeat with so little participation by the fellowship, and would be open to any suggestions offered on how to get interest going!

Facts about South Africa Region

Regional Delegate	<i>Dion Wessels</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Leanne Banks</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>3</i>
How many groups are in the region?	<i>120</i>
How many meetings take place each week in the region?	<i>130</i>
How many H&I panels take place each week in the region?	<i>35</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>\$4,817.57</i>
Total annual expenses for your region in 2009?	<i>\$3,370.01</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>\$2,979.94</i>
Where do you purchase your literature?	<i>NAWS</i>
How much literature does the region distribute to H&I annually?	

Literature is distributed by the Areas

How much literature do you use in PR efforts?

Area specific

Describe efforts your region has made to raise awareness of the importance of self support.

Discussions at the ASC's and groups.

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>European Delegates Meeting</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>450</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>3 - Each Area holds at least one Area convention annually</i>
What is the average attendance at each?	<i>200</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>Yes</i>
What is the type of legal registration?	<i>Public Benefit Organisation</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	<i>No</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	
<i>In order to save costs the workshops were hosted by the RCM's in each of our 3 Areas.</i>	
<i>Topics covered were Our Freedom Our Responsibility and Leadership. The average attendance was 23 people.</i>	
Has your region participated in any public relations efforts?	<i>Yes</i>

Please describe these PR efforts and/or your experience with them.

Public Relations efforts done in our Region include: Drug awareness campaigns at Universities and Soweto New IP holders have been designed and manufactured to be placed in Doctor's rooms, police stations and pharmacies etc. A graffiti wall was painted with a strong recovery message on Mandela Day. Poster runs are becoming the order of the day, where a particular area around a home group gets plastered with recovery posters with details of how to get hold of us. These have been translated into quite a few of the indigenous population languages. A PR stand at a local market in Durban twice a month. Newspaper advertising. A National Ad at all 'Varsity' colleges. PI 'information packs' were handed out to hospitals and police stations. PI presentations were done at schools, hospitals, 'wellness days', Area specific bulletins were made up and printed for all groups in the western cape. A campaign targeting the new graduates was launch at the University of Cape Town. Participated in a workshop arranged by the deputy mayor's office. Placed 130 Basic Text's in 130 public libraries around Cape Town. Radio PSA's are being flighted by various radio stations including Pollsmoor Prison. Western Cape requested help from the City to get information packs to all health clinics, hospitals, libraries, guest houses and hotels in preparation for the 2010 soccer world cup. Assisted World Services at the ISAM 2009 conference. Our ongoing relationship with the provincial government is strengthening and they have put forward a proposal to buy R2000 (\$200) worth of our literature a month and assist in the distribution to social workers, district hospitals and other health care professionals across the Western Cape. We are being recognized by the government as a viable and reliable resource for people to recover from addiction and this is largely thanks to the efforts of our members out there doing PI work. Television PSA was made which we will hopefully be allowed to screen at WSC 2010.

Does the region have any type of NA phonenumber or a helpline? .. Yes - 27 (0)83 900 MYNA (6962)

Please describe your phonenumber/helpline efforts.

The challenges that we are experiencing are the number of 'dropped calls'. It has been reported that the recorded message and voice prompts that the caller has to navigate in order to get to the correct person (gender and area) takes too long.

Do all areas have their own phonenumber or helpline? No

Please describe your area phonenumber/helpline experience.

The Area Phonenumber sub-committees are functional and have a secure core of committed members. We do not have a Regional Phonenumber sub-committee but we initiate a tele-conference meeting between the different Areas. This proves to be very useful as communications bridge between the Phonenumber members in the different Areas who would not normally communicate. One of our RCM's has taken on the task of co-ordinating this.

Do you have a regional website? Yes - we also host pages for other African countries

Do you keep your meeting information updated here? Yes

Has your region hosted CAR workshops? Yes

Did you workshop the topics for discussion in addition to the motions? yes

Please describe your efforts such as number of workshops and average attendance.

The CAR workshops are planned for March 2010

How does your region reach a conscience about WSC matters?

As far as possible we try to get group conscience filtered via the Areas to Region.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?.....*growing*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Discussions on how we can improve our National Phonenumber. Discussions on gearing up for the 2010 World Cup and our preparedness.

Please describe some solutions to challenges your region has faced since WSC 2008.

Challenges: Service Apathy, Lack of understanding by GSR's about the financial situation. Lack of Funds to carry out service work. Service Burnout in some committees The translation of our literature in Afrikaans is progressing very slowly. Solutions: Shares and Workshops around the challenges. Building stronger homegroups Creating a sharing platform (via tele-conference) to facilitate communication between the areas and area sub-committees.

Please describe some highlights or successes your region has experienced since WSC 2008.

We hosted our 2nd official Regional Assembly We received 5008 5th Edition Basic Text's from World Services for Distribution throughout the country. Our Region has decided to apply for membership to the EDM. We had a record number of attendees at WCNA 33.

What additional information would you like to share with other conference participants?

Conference Input

Is there anything in particular you want to discuss at the conference?

Our TV PSA

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

I experienced our Regional Team as very supportive and dedicated to Narcotics Anonymous and our Primary Purpose. The challenges I faced were mainly due to our Region being very young and we don't have experience to count on yet. This will improve over time. The other was a personal challenge of balancing 'regional work time' with my day work which become extraordinarily busy.

Facts about South Brazil Region

Regional Delegate	<i>Michel Z.</i>
Have you attended a WSC before?.....	<i>No</i>
Alternate Delegate	
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>15</i>
How many groups are in the region?	<i>185</i>
How many meetings take place each week in the region?	<i>380</i>
How many H&I panels take place each week in the region?	<i>40</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>\$5,575.68</i>
Total annual expenses for your region in 2009?	<i>8,021,63 U.S Dollar</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>110 u.s dollar</i>
Where do you purchase your literature?	<i>We bought from Association to service committees</i>
How much literature does the region distribute to H&I annually?	
How much literature do you use in PR efforts?	
Describe efforts your region has made to raise awareness of the importance of self support.	
	<i>Well, actually seek to accomplish non-profit events and free for all members to participate. We put clear financial reports and inform the importance of donations of areas. By the end of this term will hold a transfer of 1,000 us dollar for NAWS</i>

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>Latin American Zonal Forum and Brazilian Zonal Forum</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	
	<i>We had the presence of 180 people in the first, 390 in the second convention, and 125 in the third. We are organizing our fourth convention, but without an expected average of participants.</i>
Do any areas in your region hold conventions?	<i>No</i>
How many per year?	<i>Steps 8, Traditions 1, Camp 1.</i>
What is the average attendance at each?	
	<i>Our areas of steps holding events and some events held traditions and concepts. The average number of participants in these events is usually between 50 and 120 people.</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>Yes</i>
What is the type of legal registration?	<i>Association, A New Way of Living Association</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>No</i>
Is your region insured?	<i>No</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	

Well, from 2008 until the end of 2009 we held several workshops in the areas with the participation of the Regional Delegates. All the workshops we do ship to the NAWS responses of ITD's. In March 2009 we held a workshop with the participation of NAWS servers that had a great impact on our community.

Has your region participated in any public relations efforts?Yes

Please describe these PR efforts and/or your experience with them.

Our region has great servers and great experience in PR. We are going through a transition period. Where we are adopting the system of PR, which is replacing the committees of IP and H & I. In 2009 we worked with a lot of exchange of experience in the meetings of the regional committee to PI. We focus on disclosure in audio and video advertisements. Panels mainly for professionals. Also the creation of an information leaflet which replaced the IP number 1.

Does the region have any type of NA phonenumber or a helpline?Yes

Please describe your phonenumber/helpline efforts.

As a region we did not perform the helpline service, but we have 6 areas that provide this service covering all the states that are part of our region.

Do all areas have their own phonenumber or helpline?No

Please describe your area phonenumber/helpline experience.

Currently we have 6 numbers of helpline. Two are phones that have call during business hours and the night is attended by answering machine. Other four numbers are cell phones which servers serve 24 hours for day.

Do you have a regional website?Yes

Do you keep your meeting information updated here?.....Yes

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions?

Please describe your efforts such as number of workshops and average attendance.

We held a CAR workshop in our last regional meeting, where we send all the motions and issues for discussion groups for our next meeting with representatives of the areas and groups can debate it again and vote on the motions. We encourage all representatives of the areas open debates with their groups and to encourage votes on motions at service meetings of groups. We scored 4 CAR workshop in the areas, 3 with the involvement of the Regional Delegate.

How does your region reach a conscience about WSC matters?

we send all questions to the groups and encourage them to discuss the issues and motions and send us their consciences.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?*In our region has never conducted a survey of our members, but we are organizing a search this year to know more about the growth of NA in our region.*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Communication

We have improved a lot in our communications. Currently our areas and groups have much more information to participate effectively in our decisions and the regional and global affairs. Our members are much more involved and concerned about these issues.

Please describe some solutions to challenges your region has faced since WSC 2008.

Well, it was certainly to learn to perform the service without relying on event. In April 2008 we had a problem with our 3rd Regional Convention, which gave us a loss of more than \$ 6.000. The year 2008 was very difficult for us because our region has lost its credibility with the members. But we can overcome this difficulty by showing for members to clearly we play services. We conducted several free service events including a workshop with naws services. Today we depend only on transfers of the areas we touch for the services.

Please describe some highlights or successes your region has experienced since WSC 2008.

What additional information would you like to share with other conference participants?

Conference Input

Is there anything in particular you want to discuss at the conference?

Yes, decrease the costs of WSC and the process of creating new regions.

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Well, a lot has changed in three years serving as Regional Delegate. I experienced a feeling that I had never experienced before, that is the feeling of actually being part of this fellowship, to know the real size of NA. The biggest challenge is to pass all information I receive and transmit them clearly to the areas and groups.

Facts about South Dakota Region

Regional Delegate	<i>Carol Patridge</i>
Have you attended a WSC before?.....	<i>No</i>
Alternate Delegate	<i>Steve Patridge</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>4</i>
How many groups are in the region?	<i>32</i>
How many meetings take place each week in the region?	<i>60</i>
How many H&I panels take place each week in the region?	<i>4</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>100</i>
Total annual expenses for your region in 2009?	<i>500</i>
Total amount of money contributed by the region to NAWs in 2009?.....	<i>0</i>
Where do you purchase your literature?	<i>na.org</i>
How much literature does the region distribute to H&I annually?	<i>0</i>
How much literature do you use in PR efforts?	<i>300</i>
Describe efforts your region has made to raise awareness of the importance of self support. <i>topic is included in Region meetings, Area meetings, and group meetings.</i>	

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>Plains States Zonal Forum</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>125</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>one</i>
What is the average attendance at each?	<i>50</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>No</i>
What is the type of legal registration?	
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>No</i>
Is your region insured?	<i>No</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc. <i>leadership workshop held at zonal forum as well as at West River Area</i>	
Has your region participated in any public relations efforts?	<i>Yes</i>
Please describe these PR efforts and/or your experience with them. <i>East River Area has e-mailed public announcement to all radio stations. West River Area has held power point presentation to community participants.</i>	
Does the region have any type of NA phoneline or a helpline?	<i>Yes</i>

Please describe your phonenumber/helpline efforts.

We utilize a "211" information hotline. We have a region meeting list available.

Do all areas have their own phonenumber or helpline?Yes

Please describe your area phonenumber/helpline experience.

Each area has a local hotline. Individual members answer the phone for a specified time frame.

Do you have a regional website?Yes

Do you keep your meeting information updated here?.....Yes

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions?yes-briefly-more will be workshopped after the conference

Please describe your efforts such as number of workshops and average attendance.

We had 17 members in attendance for the first workshop. The second workshop will be held within the next month.

How does your region reach a conscience about WSC matters?

We listen to all points of view. Discuss pros/cons of each difference. Allow our HP to help us come to a consensus.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?.....growing slowly

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

communication- how information flows from individual members down to world, and back up to individual members.

Please describe some solutions to challenges your region has faced since WSC 2008.

Our main challenge is commitment to service positions. We are incorporating a mentoring program to help transition into service positions.

Please describe some highlights or successes your region has experienced since WSC 2008.

We have grown considerable in area and individual member attendance at region meetings. We are able to come together to share how we carry the message, and to see what works throughout our region.

What additional information would you like to share with other conference participants?

Conference Input

Is there anything in particular you want to discuss at the conference?

How the internet is effecting NA recovery- keeping the anonymous message.

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

This will be a total learning experience for me, as I have never attended before this year. The people I have met at our zonal forum will be there to help guide me. For that I am grateful.

Facts about South Florida Region

Regional Delegate *David Manning*
 Have you attended a WSC before?.....*Yes*
 Alternate Delegate *Frank Lattanzio*
 Have you attended a WSC before?.....*Yes*
 How many areas are in the region?.....*11*
 How many groups are in the region?*0*
 How many meetings take place each week in the region?*0*
 How many H&I panels take place each week in the region?*A200*

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....
 Total annual expenses for your region in 2009?
 Total amount of money contributed by the region to NAWs in 2009?..... *32,000+*
 Where do you purchase your literature? *Florida RSO*
 How much literature does the region distribute to H&I annually? *40,000+*
 How much literature do you use in PR efforts?*A5,000*
 Describe efforts your region has made to raise awareness of the importance of self support.
some of our areas are taking an inventory to better handle our finances.

Your Regional Service Structure

Does your region participate in a zonal forum?*Yes*
 Which zonal forum?*Southeast*
 Does your region have a regional office?*No*
 Does your region have a regional convention?*Yes*
 What is the average attendance?*1200*
 Do any areas in your region hold conventions?.....*Yes*
 How many per year?*4 or 5*
 What is the average attendance at each?*800*
 Is there a corporation or an entity with legal status that is a part of your regional structure?
Yes the convention
 What is the type of legal registration?*incorporation*
 Did your regional corporation have to pay any taxes or duties last year?
 Do you have tax-exempt or duty-free status?*No*
 Is your region insured?*YES - for our groups and some events.*
 Has your region held discussions about any of the IDTs over the past conference cycle?.....
YES-we hold workshops at our conventions
 Please describe: topics covered, number of workshops, average attendance, etc.
-topics"BUILDING COMMUNICATIONS"and°LEADERSHIP"-2or more a year-usually
10 to 15 in attendance.
 Has your region participated in any public relations efforts?*Yes*

Please describe these PR efforts and/or your experience with them.

the PR committee has engaged in various efforts over the last two years to fit the needs of the communities we serve. For example the Mid-Coast area has a large number of colleges and universities, therefore there efforts have been directed in finding and participating in health fairs and campus events. Other areas have efforts in media and advertising, such as the SHARK COAST AREA is getting a biliboard. The SOUTH BROWARD AREA, along with GOLD COAST and SOUTH ATLANTIC are working on bus signs, since the bus routes cross all 3 areas. As a region we do PR presentations to hospitals, schools and treatment professionals each year. In these hard economic times, we have been able to defray some of our costs by having a large yearly event called the BONFIRE/HAYRIDE, which helps pay for the services we provide. We have enough trained members in our region to provide services and meet our commitments. -We have poster days, PSA's, bus and bench posters and our presence at Marlins games, and SECAD.

Does the region have any type of NA phonenumber or a helpline?Yes

Please describe your phonenumber/helpline efforts.

We are trying to direct our calls to a live addict and do away with pagers and answering services.

Do all areas have their own phonenumber or helpline?Yes

Please describe your area phonenumber/helpline experience.

We in SOUTH FLORIDA have excellent helplines with many experienced members that stay involved for many years and this is a great benefit to their recovery

Do you have a regional website?Yes

Do you keep your meeting information updated here?Yes

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions?

Some, due to time restraints

Please describe your efforts such as number of workshops and average attendance.

3 or 4 workshops with 10 to 15 members present.

How does your region reach a conscience about WSC matters?

We tally our ballots from the CAR motions.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?*Growing*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Please describe some solutions to challenges your region has faced since WSC 2008.

Please describe some highlights or successes your region has experienced since WSC 2008.

We have had insurance since May '07 and have had a total of 24 certificates issued. Our insurance carier is VISTA INTERNATIONAL, contact Alicyn at 1-800-819-8808 or franklatt@bellsouth.net(FRANK L.). We had our regional convention in Aug 29-Sept.1,'08 (SFRCA-XIV) AND (SFRCA-XV) Sept.4-7,'09, both in Miami, and we look

forward to our next convention in Naples, FL.(SFRCNA-XVI)on Aug.20-22, 2010. We also donated literature to PANAMA and PERU since the last conference.

What additional information would you like to share with other conference participants?

We had a great experience in Barcelona, meeting and sharing with so many members from all over the world.LOVE TO ALL!

Conference Input

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Our increased communication from NAWS to all our members, through the internet has really been a source of inspiration for our delegate team, love from DAVE and FRANK

Facts about Southern California Region

Regional Delegate	<i>Ken Mason</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Deb Wicken</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>20</i>
How many groups are in the region?	<i>1300</i>
How many meetings take place each week in the region?	<i>1350</i>
How many H&I panels take place each week in the region?	<i>730</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>54,833.89</i>
Total annual expenses for your region in 2009?	<i>76,308.96</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>29,742.57</i>
Where do you purchase your literature?	<i>NAWS</i>
How much literature does the region distribute to H&I annually?	<i>9661.62</i>
How much literature do you use in PR efforts?	<i>494.01</i>
Describe efforts your region has made to raise awareness of the importance of self support.	

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>Western States Zonal Forum</i>
Does your region have a regional office?	<i>Yes</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>3500</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>4</i>
What is the average attendance at each?	<i>200-2000</i>
Is there a corporation or an entity with legal status that is a part of your regional structure? <i>Yes</i>	
What is the type of legal registration?	<i>501(c)(3)</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>Yes</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	<i>Yes</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	
<i>Leadership, Communication, five different workshops, about 50 ppl</i>	
Has your region participated in any public relations efforts?	<i>Yes</i>
Please describe these PR efforts and/or your experience with them.	
<i>A couple at youth facilities, a few Areas facilitate monthly PACT presentations.</i>	
Does the region have any type of NA phoneline or a helpline?	
<i>Yes - 1 800 TODAYNA and 1 800 NAAHORA</i>	

Please describe your phonenumber/helpline efforts.

Our Regional helpline is manned by live addicts 24/7 which is hosted by a different Area each day.

Do all areas have their own phonenumber or helpline? **No**

Please describe your area phonenumber/helpline experience.

Do you have a regional website? **Yes**

Do you keep your meeting information updated here?..... **Yes**

Has your region hosted CAR workshops? **Yes**

Did you workshop the topics for discussion in addition to the motions?
No just motions and issue discussions.

Please describe your efforts such as number of workshops and average attendance.

One Regional Assembly and a presentation at an Area Convention as well as many Area CAR Workshops

How does your region reach a conscience about WSC matters?

On the CAR Motions each Area brings their conscience to the Region where they are tallied.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?..... **Shrinking**

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

A couple of Areas seem to be very interested in workshop geared towards training newer members in the service structure. Also funds seemed to be on everyones mind this cycle, more specifically the lack of.

Please describe some solutions to challenges your region has faced since WSC 2008.

Please describe some highlights or successes your region has experienced since WSC 2008.

What additional information would you like to share with other conference participants?

Conference Input

Is there anything in particular you want to discuss at the conference?

Lack of relevant reporting from projects such as the Service System Workgroup. Since we are going to be discussing literature development I would like to include Spanish Translations in that conversation somewhere. The CAR asked the fellowship to allow the process in place with the LAZF to continue as it seems to be working, but I would have to say that the Spanish Speaking Area of Southern California doesn't share this opinion. Also if this is a process that seems to be working, why isn't it described in "Translations Basics"?

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Facts about Southern Idaho Region

Regional Delegate	<i>Harper Nielson</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Jodi Gruendler</i>
Have you attended a WSC before?.....	<i>Yes</i>
How many areas are in the region?.....	<i>5</i>
How many groups are in the region?	<i>78</i>
How many meetings take place each week in the region?	<i>108</i>
How many H&I panels take place each week in the region?	<i>21</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	
Total annual expenses for your region in 2009?	
Total amount of money contributed by the region to NAWs in 2009?.....	<i>0</i>
Where do you purchase your literature?	
How much literature does the region distribute to H&I annually?	<i>0</i>
How much literature do you use in PR efforts?	<i>0</i>
Describe efforts your region has made to raise awareness of the importance of self support.	
<i>nothing to my knowledge</i>	

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>Rocky Mountain</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>200-300</i>
Do any areas in your region hold conventions?.....	<i>No</i>
How many per year?	
What is the average attendance at each?	
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>No</i>
What is the type of legal registration?	
Did your regional corporation have to pay any taxes or duties last year?	
Do you have tax-exempt or duty-free status?	<i>No</i>
Is your region insured?	<i>No</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>No</i>
Please describe: topics covered, number of workshops, average attendance, etc.	
Has your region participated in any public relations efforts?	
Please describe these PR efforts and/or your experience with them.	
Does the region have any type of NA phonenumber or a helpline?	<i>No</i>
Please describe your phonenumber/helpline efforts.	
Do all areas have their own phonenumber or helpline?	<i>Yes</i>
Please describe your area phonenumber/helpline experience.	
<i>most use cell phones, one just started using Google voice</i>	

Do you have a regional website?*Yes*
 Do you keep your meeting information updated here?.....*Yes*
 Has your region hosted CAR workshops?*Yes*
 Did you workshop the topics for discussion in addition to the motions?*Yes*

Please describe your efforts such as number of workshops and average attendance.

one workshop and 16 in attendance on Feb 27th

How does your region reach a conscience about WSC matters?

at the workshop

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?..... *same*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

getting member to be of service

Please describe some solutions to challenges your region has faced since WSC 2008.

Please describe some highlights or successes your region has experienced since WSC 2008.

none

What additional information would you like to share with other conference participants?

not at this time

Conference Input

Is there anything in particular you want to discuss at the conference?

everything

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

getting people to be part of

Facts about Spain Region

Regional Delegate	<i>Miguel Johnson</i>
Have you attended a WSC before?.....	<i>No</i>
Alternate Delegate	
Have you attended a WSC before?.....	
How many areas are in the region?.....	<i>10</i>
How many groups are in the region?	<i>90</i>
How many meetings take place each week in the region?	<i>160</i>
How many H&I panels take place each week in the region?	<i>8</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>\$13,630</i>
Total annual expenses for your region in 2009?	<i>\$73,788</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>\$2,439</i>
Where do you purchase your literature?	<i>NAWS</i>
How much literature does the region distribute to H&I annually?	<i>\$600</i>
How much literature do you use in PR efforts?	
Describe efforts your region has made to raise awareness of the importance of self support.	

With workshops

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>EDM</i>
Does your region have a regional office?	<i>Yes</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>250-300</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>10</i>
What is the average attendance at each?	<i>100-150</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>Yes</i>
What is the type of legal registration?	<i>Non Profit</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	<i>No</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>No</i>
Please describe: topics covered, number of workshops, average attendance, etc.	
Has your region participated in any public relations efforts?	<i>Yes</i>
Please describe these PR efforts and/or your experience with them.	

Before and after the WCNA 33 in Barcelona there has been a lot of efforts going on. A professional Publicity Agency was hired under a 12 month-period. (Report attached). The WCNA support committee also worked very active with PR. Some of the activities were Media presentations of all kind, Institutions and Professionals and the most important Treatment Center (Proyecto Hombre) has agreed to send addicts to the groups on a post

treatment level. The latest success was that one off our members (the former RD) was received in The Parliaments.

Does the region have any type of NA phonenumber or a helpline?Yes

Please describe your phonenumber/helpline efforts.

1300 calls, 60% from addicts seeking info about NA, 25% relatives, and 15% from friends, professionals, other 12 steps communities, and institutions

Do all areas have their own phonenumber or helpline?No

Please describe your area phonenumber/helpline experience.

Do you have a regional website?Yes

Do you keep your meeting information updated here?.....Yes

Has your region hosted CAR workshops?No

Did you workshop the topics for discussion in addition to the motions?

Please describe your efforts such as number of workshops and average attendance.

Not yet, we will at our Regional Conference in March

How does your region reach a conscience about WSC matters?

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?.....*Growing*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Please describe some solutions to challenges your region has faced since WSC 2008.

The economic challenge of not celebrating our Regional Conference, to support the WCNA 33.

The areas did a fantastic job finding economic solutions with local conventions supporting the Region.

Please describe some highlights or successes your region has experienced since WSC 2008.

In general the open-minded vision the Spanish Region has to NA - Worldwide

What additional information would you like to share with other conference participants?

Conference Input

Is there anything in particular you want to discuss at the conference?

The Service Structure-how can it be more effective.

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

The support of former RDs, NAWS and the EDM has been very useful for me. The challenge: to awake conscience in my Region about the importance of the Service Structure Worldwide.

Facts about Sweden Region

Regional Delegate *Veronica Bistrom*
 Have you attended a WSC before?.....*Yes*
 Alternate Delegate*Petra De Boer*
 Have you attended a WSC before?..... *Not as alternate but as an observer*
 How many areas are in the region?.....*11*
 How many groups are in the region?*197*
 How many meetings take place each week in the region?*403*
 How many H&I panels take place each week in the region?
Don't know since we lack communications within that area, got no regional H&I coordinators this year, and it's hard to communicate with areas/RCMs right now. Maybe someone can identify? ;)

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?*\$26,470.32*
 Total annual expenses for your region in 2009?*\$60,242.96*
 Total amount of money contributed by the region to NAWs in 2009?..... *\$2,835.02*
 Where do you purchase your literature?
Region orders from Brussels, areas from region, groups from areas
 How much literature does the region distribute to H&I annually? *I don't know*
 How much literature do you use in PR efforts? *I don't know*
 Describe efforts your region has made to raise awareness of the importance of self support.
As far as we know, just local workshops mainly held by groups. But we are all looking forward to the new IPs and the discussions and awareness those will raise.

Your Regional Service Structure

Does your region participate in a zonal forum?*Yes*
 Which zonal forum? *EDM*
 Does your region have a regional office?*Yes*
 Does your region have a regional convention?*Yes*
 What is the average attendance?.....
two, the service conference and the midsummer convention. The past 2 or 3 years we haven't had any bids for our annual convention which used to be the largest one in Sweden. 400, at the ones we do have now. The annual ones used to have more attending.
 Do any areas in your region hold conventions?*Yes*
 How many per year?
approx 2, but we have about 10 speaker days around our region per year
 What is the average attendance at each?*50-200*
 Is there a corporation or an entity with legal status that is a part of your regional structure? *No*
 What is the type of legal registration?
 Did your regional corporation have to pay any taxes or duties last year?
 Do you have tax-exempt or duty-free status?*Yes*

Is your region insured?Yes

Yes, not the region as such but things as our computer, and other valuable things we own, and store.

Has your region held discussions about any of the IDTs over the past conference cycle?.....Yes

Please describe: topics covered, number of workshops, average attendance, etc.

We held leadership workshops and communication workshops at RSC with RCMs (approx 50 attending) and at service conference with GSRs and others (approx 200 attending). Hopefully it lead to them going back holding workshops on their own. We plan to have workshop at next group assembly just before WSC about the last ITD which also was the name of this conference cycle.

Has your region participated in any public relations efforts?Yes

Please describe these PR efforts and/or your experience with them.

On a national level we participated in a big event regarding drugs. We do that once a year. Haven't got any response back about their experiences about it, more than it was good.

Does the region have any type of NA phonenumber or a helpline?Yes

Please describe your phonenumber/helpline efforts.

A regional number, a helpline with answering machine, that we listen to every 24 hours. 2 days a week we have hotline.

Do all areas have their own phonenumber or helpline?No

Please describe your area phonenumber/helpline experience.

One of our areas have a PR-phone, the number is on that areas meeting list and is open for anyone who has PR-questions.

Do you have a regional website?Yes

Do you keep your meeting information updated here?.....Yes

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions?

No we presented them, and let the GSRs take them to the groups. We will talk about them again when we meet the GSRs at the group assembly just before WSC.

Please describe your efforts such as number of workshops and average attendance.

Up until writing this, we held only two (!). It has been really hard to communicate the importance of these workshops. The areas are too busy with their own struggles and we also notice that there has been knowledge lost when members left their service positions and the new ones know much little to nothing at all about WS and what a CAR-workshop is and why we should hold them. But we keep on trying, and we have at least 2 more planned. The one we had, had about 15 attending members of which 2 (!) were GSRs. We hope to meet more GSRs in the following workshops.

The way we held CAR-workshops is to mostly inform the GSRs and let them take it to the groups, so they can come back on our group assembly with their group conscience.

How does your region reach a conscience about WSC matters?

That is what the delegates have asked our RCMs. If not many more GSRs will attend, it will be the delegates conscience. This will be something to be further discussed in our

region, and at our service conference and group assembly that we will have 2 weeks before WSC

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?..... *Slowly growing*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

- *Our service structure: we have been trying to find ways to make our work easier by phone conferences, workgroups etc.*
- *If we want to change our committees to PR instead of old PI.*
- *Discussions about money, especially considering that we don't have our*

Please describe some solutions to challenges your region has faced since WSC 2008.

- *We began to change our ways to do service, we changed our guidelines.*
- *We use more communication through our website; we even have a translation forum on our website, which makes it much easier for our different translation groups around the region to communicate with each other.*
- *We have phone conferences.*
- *Areas have been using PR-handbook and changed to PR-committees instead of PI, and this have an impact on region and makes changes there to.*
- *Old experienced members are used in workgroups for our region, it isn't necessary to have a current service position any more in the region to be a part of a workgroup there.*

Please describe some highlights or successes your region has experienced since WSC 2008.

- *At our last group assembly, there were an improvised meeting with the regional and areas PR coordinators. It was truly inspirational and gave areas the courage and energy to form PR committees which now has done so much work and reached so many people!*
- *And after a somewhat turbulent start, the new translations committee formed satellitgroups around the region and thanks to our divine web committee and their work on our website; those groups now can communicate and work together through our website!*
- *And that leads us to the WEBSITE and the wonderful work done by our computer skilled service junkies ;) they are truly awesome! Works humbly and quickly to meet every expressed need.*
- *We had an awesome visionarywork done at last years groupassembly. The members really got many aha-moments and there were an atmosphere of that we really can do anything, together!*

What additional information would you like to share with other conference participants?

Conference Input

Is there anything in particular you want to discuss at the conference?

Yes, we would love to continue talking about leadership and communication. We also would benefit to talk to regions who have built up a functional service structure that then became hard worked or slow. And get input on how to change that trend.

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

What works well is when we get to talk to members face to face, in workshops or at group assembly. There is where we can inspire, not through reports that no one read. What also works well is to follow up every sent email by a phonecall, to ask if there is something that is unclear or any other questions. These use to be good talks about both the content of the mail but also about other stuff that in the end binds us together.

The challenge we have met this cycle is to GET out there more, to actually meet the members more than on our group assembly once a year. To discuss and workshop, there is no interest to have us there right now and that is what we as delegates works with right now.

Facts about Tejas Bluebonnet Region

Regional Delegate	<i>Jerry Muye</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Dawn Edwards</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>10</i>
How many groups are in the region?	<i>208</i>
How many meetings take place each week in the region?	<i>571</i>
How many H&I panels take place each week in the region?	<i>?</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>\$30,039.37</i>
Total annual expenses for your region in 2009?	<i>\$27,409.86</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>\$13,186.80</i>
Where do you purchase your literature?	<i>Lone Star Regional Service Office</i>
How much literature does the region distribute to H&I annually?	<i>\$1,605.72</i>
How much literature do you use in PR efforts?	<i>\$1,918.64</i>
Describe efforts your region has made to raise awareness of the importance of self support.	

Fund Flow Workshop

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>Southern Zonal Forum</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>500 registrants</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>5</i>
What is the average attendance at each?	<i>200</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>No</i>
What is the type of legal registration?	
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	<i>No</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	

We have held workshops on Building Stronger Home Groups, Communications, Leadership, Fund Flow, Racial Division

Has your region participated in any public relations efforts?	<i>Yes</i>
Please describe these PR efforts and/or your experience with them.	

The Public Information Subcommittee has conducted workshops in various areas also has participated in Health Fairs in different areas throughout the Region.

Does the region have any type of NA phonenumber or a helpline?	<i>No</i>
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Please describe your phonenumber/helpline efforts.

Do all areas have their own phonenumber or helpline?Yes

Please describe your area phonenumber/helpline experience.

All of the Areas in the Region have helplines and two Areas have Spanish helplines.

Do you have a regional website?Yes

Do you keep your meeting information updated here?.....Yes

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions?

So far we have only workshoped the motions.

Please describe your efforts such as number of workshops and average attendance.

We have had four workshops so far with an average attendance of 10 to 12 .

How does your region reach a conscience about WSC matters?

Through Consensus.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?.....Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Building Strong Home Groups and Racial Division.

Please describe some solutions to challenges your region has faced since WSC 2008.

We have had discussion and some progress concerning Insurance for the Region and the Regional Convention.

Please describe some highlights or successes your region has experienced since WSC 2008.

We just had what to me looked like a very successful convention.

What additional information would you like to share with other conference participants?

How rewarding and fulfilling my term as RD has been.

Conference Input

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

What has worked well has been the support of my RDA.

Facts about Tri-State Region

Regional Delegate *James Burke*
 Have you attended a WSC before?.....*Yes*
 Alternate Delegate *Rochell Jackson*
 Have you attended a WSC before?..... *No*
 How many areas are in the region?.....*20*
 How many groups are in the region?*507*
 How many meetings take place each week in the region?*595*
 How many H&I panels take place each week in the region? *Unknown*

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....*\$23,985.60*
 Total annual expenses for your region in 2009?*\$15,224.61*
 Total amount of money contributed by the region to NAWs in 2009?..... *\$16,500*
 Where do you purchase your literature? *Regional Service Office*
 How much literature does the region distribute to H&I annually?
Amount to all Subcommittees \$862.53

How much literature do you use in PR efforts?
The amount is unknown! The Regional PI committee has finished each of our areas with the PR handbook. During presentations and learning days, literature introducing NA is used.

Describe efforts your region has made to raise awareness of the importance of self support.
Other than the usual, "your contributions are needed to further our primary purpose", not a lot

Your Regional Service Structure

Does your region participate in a zonal forum?*Yes*
 Which zonal forum?*North East Zonal Forum*
 Does your region have a regional office?*Yes*
 Does your region have a regional convention?*Yes*
 What is the average attendance?.....*5500-6000*
 Do any areas in your region hold conventions? *No*
 How many per year?
 What is the average attendance at each?
 Is there a corporation or an entity with legal status that is a part of your regional structure? *Yes*
 What is the type of legal registration?
15 PA S. 7311 and the Internal Revenue Code of 1954, Section 501(c)
 Did your regional corporation have to pay any taxes or duties last year? *No*
 Do you have tax-exempt or duty-free status?*Yes*
 Is your region insured?*Yes*
 Has your region held discussions about any of the IDTs over the past conference cycle?.....*Yes*
 Please describe: topics covered, number of workshops, average attendance, etc.

Minimal participation!

Has your region participated in any public relations efforts?Yes

Please describe these PR efforts and/or your experience with them.

The Regional Public Information Committee has provided presentations to various inpatient and outpatient addiction treatment facilities. They are involved with paving the way for the areas H&I Committees to get meetings into facilities.

Frequently attending various area learning days. This committee has developed games such as NA Jeopardy to entertain and inform members of the fellowship. This committee is responsible for training the members who volunteer on the regional helpline and has made it their goal to visit each area with a workshop in 2009, facilitating more than 25 workshops.

Does the region have any type of NA phonenumber or a helpline?Yes

Please describe your phonenumber/helpline efforts.

Our answering service is one of the few in the country where calls are answered by a live person. Our service will then direct the call to a volunteer and then disconnect from the call so the caller and the volunteer have privacy. Also, the caller never gets the volunteer's number, and vice versa, so anonymity is maintained.

Do all areas have their own phonenumber or helpline?No

Please describe your area phonenumber/helpline experience.

There are a couple areas that have helplines. The major helpline effort is centered with the region.

Do you have a regional website?Yes

Do you keep your meeting information updated here?Yes

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions?

Not to any major extent. The workshops are mainly for the motions. Mainly because of time restraints at the various workshop.

Please describe your efforts such as number of workshops and average attendance.

As of this writing, we have only held one workshop and the participation was minimal. The workshop itself went well. We have 4 more planned for the region as well as Q&A sessions held in smaller venues.

How does your region reach a conscience about WSC matters?

It starts with the conscience of the homegroups then passed to the areas. They then they gather the votes from the homegroup and that becomes the conscience of their area. It is then passed onto the Region. We then tabulate the votes from all the areas. It is then passed on as the conscience of the Region.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008? *The region as a whole has been going in recent years One of the things that has been happening is that there has been a growing number of younger members, in there teens coming into the rooms*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Trying to generate participation in service has been our major challenge over the past few years. Our region as a whole has struggled in having enough trusted servants.

Please describe some solutions to challenges your region has faced since WSC 2008.

Please describe some highlights or successes your region has experienced since WSC 2008.

What additional information would you like to share with other conference participants?

Conference Input

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Apathy has been the major challenge. As a RD, I have to remember that all I can do is to do all I can to generate interest in whatever it is that I have going on within the region. With the members with time, I have to get them back involved to be able to generate the interest of the younger members.

Facts about UK Region

Regional Delegate	<i>Liz B</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Andy O</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>26</i>
How many groups are in the region?	<i>793</i>
How many meetings take place each week in the region?	<i>793</i>
How many H&I panels take place each week in the region?	<i>120</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>\$74,767</i>
Total annual expenses for your region in 2009?	<i>\$60,707</i>
Total amount of money contributed by the region to NAWs in 2009?.....	<i>\$4,481</i>
Where do you purchase your literature?	<i>UK Service Office</i>
How much literature does the region distribute to H&I annually?	<i>\$3,415</i>
How much literature do you use in PR efforts?	<i>\$13,350</i>

Describe efforts your region has made to raise awareness of the importance of self support.
The RD & RDA facilitated a workshop at the UK Convention entitled "Thank You NA" and also trained the RCM's to facilitate the workshop at Area level

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>EDM</i>
Does your region have a regional office?	<i>Yes</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>400</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>14</i>
What is the average attendance at each?	<i>200-1200</i>

Is there a corporation or an entity with legal status that is a part of your regional structure?
Yes - UKSO

What is the type of legal registration?*Limited Company-Not for profit*
 Did your regional corporation have to pay any taxes or duties last year?*Yes*
 Do you have tax-exempt or duty-free status?

No
 Is your region insured?*No*
 Has your region held discussions about any of the IDTs over the past conference cycle?.....*Yes*
 Please describe: topics covered, number of workshops, average attendance, etc.

all issue discussion topics have been covered at Regional workshops and conventions with between 8 – 40 attending

Has your region participated in any public relations efforts?*Yes*

Please describe these PR efforts and/or your experience with them.

Our UK PI committee regularly attend seminars (approx 5 per year) and always attend with stand and literature

Does the region have any type of NA phonenumber or a helpline?Yes

Please describe your phonenumber/helpline efforts.

Our National helpline is manned 24 hours daily with volunteers doing helpline from home from 6pm – 10am

Do all areas have their own phonenumber or helpline? No

Please describe your area phonenumber/helpline experience.

Areas that have helplines re-route calls that cannot be answered to the National helpline number

Do you have a regional website?Yes

Do you keep your meeting information updated here?.....Yes

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions? Yes, where possible

Please describe your efforts such as number of workshops and average attendance.

Workshops have taken place in approx 9 Areas with attendance between 4 - 15

How does your region reach a conscience about WSC matters?

It is discussed at Region and RCM's take back to their Areas – they then bring Area conscience back to Region

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?.....Growing

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Fellowship development undertaken at EDM. Also literature price increases at WSO-E

Please describe some solutions to challenges your region has faced since WSC 2008.

Our main challenge in 2009 was financial – by the middle of the year we were well below our prudent reserve and there was a serious possibility of our Regional sub committees not getting their regular funding. Our Regional Treasurer put a plea out to the RCM's and provided documents to take back to Areas explaining the importance of passing funds along the service structure. The RD & RDA also ran a workshop at the Regional convention on the importance of self support and carrying the message world-wide. Many Areas ran a "Gratitude Week" and donated all money collected to Region. By the end of 2009 we were still 22% down on donations received from Areas compared to the previous year. Sadly, the impact of this was that our donations to NAWS and EDM were down by 68% compared to 2008.

Please describe some highlights or successes your region has experienced since WSC 2008.

Our Parents & Carers committee has grown and is now supporting more Areas to run crèches in meetings. They have also organised crèches at the Regional Convention and several Area Conventions.

We now have a Regional Prison Sponsorship Committee, which has just been formed to coordinate sponsorship for prisoners nationally.

Last year our UK Service Conference was cancelled due to a lack of interest from the Fellowship nationally. The UK Service Conference committee worked hard for the rest of the year to generate interest and now have several Area Service Conferences planned for 2010.

What additional information would you like to share with other conference participants?

Conference Input

Is there anything in particular you want to discuss at the conference?

NA Resources – ways to cut down on costs.

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

We feel we have generated more interest in matters that occur outside our Region.

Attending the Zonal Forum is always an emotional experience and we always try to bring that element into our reports to the Region. An interest in Fellowship Development world-wide has grown over the last 2 years and this information is communicated more at Area level.

The main challenge has been in generating interest in the CAR – although we started preparing the RCM's in September and stated we would be available to facilitate workshops in Areas there has been very little uptake on the offer. Although some Areas have run their own workshops independently.

Facts about Upper Midwest Region

Regional Delegate *wesley kukert*
 Have you attended a WSC before?..... *Yes*
 Alternate Delegate *Jeremy Traen*
 Have you attended a WSC before?..... *No*
 How many areas are in the region?..... *2*
 How many groups are in the region? *54*
 How many meetings take place each week in the region? *79*
 How many H&I panels take place each week in the region? *5*

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?..... *\$1,031.77*
 Total annual expenses for your region in 2009? *\$6745 or so*
 Total amount of money contributed by the region to NAWS in 2009?..... *\$400*
 Where do you purchase your literature? *naws*
 How much literature does the region distribute to H&I annually?
None, this is a result of not having an active H&I Sub-committee because we want to emulate NAWS.
 How much literature do you use in PR efforts? *\$145*
 Describe efforts your region has made to raise awareness of the importance of self support.
One effort that our region has made in regards to raising awareness of the importance of self-support is by reporting to our RCMs the importance of self-support.

Your Regional Service Structure

Does your region participate in a zonal forum? *Yes*
 Which zonal forum? *Midwest*
 Does your region have a regional office? *No*
 Does your region have a regional convention? *Yes*
 What is the average attendance? *More than 2, less than 200.*
 Do any areas in your region hold conventions?..... *Yes*
 How many per year? *4*
 What is the average attendance at each? *More than 2, less than 200.*
 Is there a corporation or an entity with legal status that is a part of your regional structure? *No*
 What is the type of legal registration?
 Did your regional corporation have to pay any taxes or duties last year? *No*
 Do you have tax-exempt or duty-free status? *No*
 Is your region insured? *No*
 Has your region held discussions about any of the IDTs over the past conference cycle?..... *No*
 Please describe: topics covered, number of workshops, average attendance, etc.
We did one that we cannot remember as of this moment.
 Has your region participated in any public relations efforts? *Yes*
 Please describe these PR efforts and/or your experience with them.
Our region has attended one Drug Court Convention in the year of 2009.

Does the region have any type of NA phonenumber or a helpline? **No**

Please describe your phonenumber/helpline efforts.

One of the areas in the region has its own phonenumber. The region does not have a phonenumber due recently having an international region.

Do all areas have their own phonenumber or helpline? **No**

Please describe your area phonenumber/helpline experience.

One area in the region has its own phonenumber.

Do you have a regional website? **Yes**

Do you keep your meeting information updated here? **Yes**

Has your region hosted CAR workshops? **Yes**

Did you workshop the topics for discussion in addition to the motions?
Not to any great length.

Please describe your efforts such as number of workshops and average attendance.

The average number of workshops a year put on by the region is about 7. The average number in attendance at each workshop is approximately 15.

How does your region reach a conscience about WSC matters?

The region puts on GSR assemblies in each area. Afterwards, the GSRs go and have a group business meeting and vote on the NAWS issues and motions. Then each GSR emails, calls, or talks to in person to the RD and/or RDA.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?
It seems as though the region over all has been growing. The evidence behind this statement can be seen as more meeting and more in attendance at each meeting.

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

The largest conversations this last cycle have been about rural recovery and the lack of NAWS transparency when reporting on their finances. Our region feels as though it is difficult for a lay person to follow NAWS financial reports, making it look questionable as to what is really happening with NA funds at the world level.

Please describe some solutions to challenges your region has faced since WSC 2008.

In regards to our problem of having an international region one solution presented itself this last November by the Manitoba Area seceding from the rest of the region.

Please describe some highlights or successes your region has experienced since WSC 2008.

Two big positives that have been happening for our region in the last two years are we are having two successful regional events (not just one) and the Drug Court event that happened this last year.

What additional information would you like to share with other conference participants?

Wes says he likes the WSC participants web board.

Conference Input

Is there anything in particular you want to discuss at the conference?

There are 3 items our region would enjoy to converse on at the WSC. First, our region would like to discuss how there is a discrepancy between what is reported in NAWS News

and what is reported in the World Board minutes. As well, with this we would like to talk about the fact that only RDs and RDAs can receive the WB minutes only by request. The region feels as though the WB minutes should be posted online. Second, we would like to talk about the challenges facing us with rural recovery. Last, the region would like to discuss the possibilities of having a WB/NAWS inventory made public for every NA member to review.

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

The fact that being regular in attendance at meetings and showing up on time at regional meetings has worked well for this RD!

Facts about Upper Rocky Mountain Region

Regional Delegate *Tommy O'Reilly*
 Have you attended a WSC before?..... *Yes*
 Alternate Delegate *Delynda Henderson*
 Have you attended a WSC before?..... *No*
 How many areas are in the region?..... *5*
 How many groups are in the region? *28*
 How many meetings take place each week in the region? *107*
 How many H&I panels take place each week in the region? *One and three fourths (1 3/4)*

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?..... *\$6,170.57*
 Total annual expenses for your region in 2009? *\$5,617.00*
 Total amount of money contributed by the region to NAWS in 2009?..... *\$1,148.01*
 Where do you purchase your literature?
 Region does not purchase literature; the Areas purchase from NAWS
 How much literature does the region distribute to H&I annually?
 None (Convention is only standing Regional sub-committee)
 How much literature do you use in PR efforts? *none*
 Describe efforts your region has made to raise awareness of the importance of self support.
 Delegate held Review and Input workshops on "new" self-support pamphlets at Assembly in 2009

Your Regional Service Structure

Does your region participate in a zonal forum? *Yes*
 Which zonal forum? *Rocky Mountain Zonal Forum*
 Does your region have a regional office? *No*
 Does your region have a regional convention? *Yes*
 What is the average attendance? *Seventy-five (75)*
 Do any areas in your region hold conventions? *No*
 How many per year?
 What is the average attendance at each?
 Is there a corporation or an entity with legal status that is a part of your regional structure? *No*
 What is the type of legal registration?
 Did your regional corporation have to pay any taxes or duties last year? *No*
 Do you have tax-exempt or duty-free status? *No*
 Is your region insured? *No*
 Has your region held discussions about any of the IDTs over the past conference cycle?..... *Yes*
 Please describe: topics covered, number of workshops, average attendance, etc.
 Motion passed in November 2008 for the RD and AD to hold a 90 minute workshop prior to RSC each time we meet. We cover various topics from NAWS. We meet four times each year, plus our Assembly.

We have discussed and workshoped most IDTs although attendance has not been as good as anticipated.

Has your region participated in any public relations efforts? *No*

Please describe these PR efforts and/or your experience with them.

Does the region have any type of NA phonenumber or a helpline? *No*

Please describe your phonenumber/helpline efforts.

Do all areas have their own phonenumber or helpline? *No*

Please describe your area phonenumber/helpline experience. *3 of our 5 Areas have phonenumber.*

Do you have a regional website? *Yes*

Do you keep your meeting information updated here? *Yes*

Has your region hosted CAR workshops? *Yes*

Did you workshop the topics for discussion in addition to the motions?

Yes. Workshop conducted by Ron B. of the World Board, and myself.

Please describe your efforts such as number of workshops and average attendance.

We have held six workshops since WSC '08 with an average attendance of about 15 to 20.

How does your region reach a conscience about WSC matters?

Delegate attempts to give RCMs as much information as possible; then we try to reach a consensus.

GSRs are give time to contact RD with YEAH or NAY on CAR motions.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?

Most Areas report some growth.

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

New self-support IPs.

Please describe some solutions to challenges your region has faced since WSC 2008.

Regional Chair, due to concerns of members, created a ad-hoc committee to conduct a Regional inventory. RD then workshoped the results of the inventory, creating new opportunity for growth and input from the members.

Please describe some highlights or successes your region has experienced since WSC 2008.

Ron H. from the World Board came to our convention in May 2009 to put on two history presentations; one on the history of NA, the other on the history of the Basic Text. Both of which were very well received by our members.

What additional information would you like to share with other conference participants?

Just what an honor it is to serve with them.

Conference Input

Is there anything in particular you want to discuss at the conference?

Adding two additional chapters to our Basic Text, which would then give it twelve chapters. The two additional chapters would be on sponsorship and on service.

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Our involvement in a Zonal Forum has been very rewarding for myself and for our Region, getting the opportunity to serve with other Delegates twice per year besides at the WSC.

Facts about Uruguay Region

Regional Delegate	
Have you attended a WSC before?.....	
Alternate Delegate	<i>Helena C</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>3</i>
How many groups are in the region?	<i>35</i>
How many meetings take place each week in the region?	<i>85</i>
How many H&I panels take place each week in the region?	<i>3</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>7000</i>
Total annual expenses for your region in 2009?	<i>22000</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>900</i>
Where do you purchase your literature?	<i>NAWS and Argentina Region</i>
How much literature does the region distribute to H&I annually?	<i>600</i>
How much literature do you use in PR efforts?	<i>300</i>
Describe efforts your region has made to raise awareness of the importance of self support.	

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>LAZF</i>
Does your region have a regional office?	<i>Yes</i>
Does your region have a regional convention?	<i>Yes every 2 years</i>
What is the average attendance?	<i>250</i>
Do any areas in your region hold conventions?.....	<i>No</i>
How many per year?	
What is the average attendance at each?	
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>Yes</i>
What is the type of legal registration?	<i>Foundation</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	<i>Yes - the office is insured</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	
<i>2 Communications workshops, 1 leadership workshop, 40 members each</i>	
Has your region participated in any public relations efforts?	<i>Yes</i>
Please describe these PR efforts and/or your experience with them.	
<i>PI, H&I and Outreach worked together in a carnival parade where group directories where massively distributed in the capital and in other areas for the first time; visited jails, hospitals, radio and TV and court houses, we celebrated our 19th year with a panel in a rehab center</i>	
Does the region have any type of NA phonenumber or a helpline?	<i>Yes</i>

Please describe your phonenumber/helpline efforts.

helpline where you can leave messages 24 hours a day which are quickly replied to.

Do all areas have their own phonenumber or helpline? *No*

Please describe your area phonenumber/helpline experience.

The Rivera which borders with Brazil has an information line only.

Do you have a regional website? *Yes*

Do you keep your meeting information updated here? *Yes*

Has your region hosted CAR workshops? *Yes*

Did you workshop the topics for discussion in addition to the motions? *Yes*

Please describe your efforts such as number of workshops and average attendance.

We are planning to have CAR workshops on March and April 2010

How does your region reach a conscience about WSC matters?

By distributing the CAR ahead of time, sharing information, distributing materials and asking RCMs to inform the groups about the WSC and to facilitate workshops

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008? *Growing*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

How to improve our communications

Please describe some solutions to challenges your region has faced since WSC 2008.

The lack of responsible trusted servants who can coordinate services in subcommittees like events, literature, outreach. We tried to solve this by allowing nominations for those services outside of the deadline for the regional service conference which is where nominations are made and in the case where there were no nominations the RSC took responsibility for supporting the coordination of the subcommittees.

Please describe some highlights or successes your region has experienced since WSC 2008.

Looking for solutions to communications problems:

- *The approval for the first time of the regional procedures guide which will guide us in our structure*
- *Join the groups from the interior of our country to our regional meeting. The groups, members and literature sales are increasing in the interior of our country and the need for NA is perceived in society as a whole.*
- *For the first time 2 representatives of our region will attend the 2010 WSC*

What additional information would you like to share with other conference participants?

Conference Input

Is there anything in particular you want to discuss at the conference?

- *Gender discrimination in service*
- *How to go about so members and trusted servants are accountable for NA funds and the way in which administer these funds*

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

As Alternate Regional Delegate I can say that task of cooperating and supporting all the subcommittees that have asked for it has worked well. Communication with the LAZF and NAWS has been consistent. Throughout the year I have tried to become familiar with the topics that are inherent to my responsibilities. I have worked as a team to carry forward regional projects such as, workshops, new website and translations.

One of the most important challenges that I had to face was the lack of sponsorship in service due to the scarce communication between the RD and me. This was fundamental for the lack of timeliness and for the confusion that was created for some projects. the ignorance of situations that were taking place and the attitude that some members of the RSC adopted in regards to this matter, which made me feel in several occasions that I was no supported. After the RSC expressed that the RD had resigned from his position in January 2010 I have to face the responsibility of performing the tasks of the RD when I am the RDA.

At this time I feel that I have full support and this along with the link I have with my Higher Power and with my willingness give me the necessary strength to carry these responsibilities forward.

For me it is a privilege to be off service to NA. I am deeply grateful.

Facts about Venezuela Region

Regional Delegate	<i>Mauro Giani H.</i>
Have you attended a WSC before?.....	<i>No</i>
Alternate Delegate	<i>Nelson Velásquez</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>4</i>
How many groups are in the region?	<i>40</i>
How many meetings take place each week in the region?	<i>170</i>
How many H&I panels take place each week in the region?	<i>8</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>\$500</i>
Total annual expenses for your region in 2009?	<i>1000</i>
Total amount of money contributed by the region to NAWS in 2009?.....	

We will donate 100 USD at WSC 2010

Where do you purchase your literature?	<i>NAWS</i>
How much literature does the region distribute to H&I annually?	<i>\$300</i>
How much literature do you use in PR efforts?	<i>\$300</i>

Describe efforts your region has made to raise awareness of the importance of self support.

Events; conventions; donations, input and contributions from members, groups and areas; percentage of profit from sell of literature; etc.

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>LAZF</i>
Does your region have a regional office?	<i>Yes</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>300 approx</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>1</i>
What is the average attendance at each?	<i>100</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>Yes</i>
What is the type of legal registration?	<i>A.C. (Asociación Civil)</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>

Is your region insured?

Has your region held discussions about any of the IDTs over the past conference cycle?.....

Please describe: topics covered, number of workshops, average attendance, etc.

We have held a few workshops, about 3 . We have had 30 to 40 members attend each workshop. Topics such as steps, traditions and concepts: building strong home groups; communication and leadership.

Has your region participated in any public relations efforts?

Please describe these PR efforts and/or your experience with them.

This year we have provided services, work and PR and PI activities in the whole country of Venezuela. Specially through to radio, newspapers and the Internet).

Does the region have any type of NA phonenumber or a helpline?Yes

Please describe your phonenumber/helpline efforts.

We receive about 30 to 40 weekly calls. Around 120 to 160 monthly calls.

Do all areas have their own phonenumber or helpline? No

Please describe your area phonenumber/helpline experience.

We utilize the helpline and the regional experience.

Do you have a regional website?Yes

Do you keep your meeting information updated here?.....Yes

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions?

2002 - 2004: Atmosphere of Recovery; Self Support; 2004 - 2006: Our Public Image and Infrastructure; 2006 - 2008: ;It's all about carrying the message! Building Strong Home Groups; ;Who is missing in our meetings and why? And Our Service System; 2008 - 2010: Our Freedom Our Responsibility; Communication; and Leadership.

Please describe your efforts such as number of workshops and average attendance.

During each conference cycle, we have had 1 or 2 workshops, per topic. @0 to 30 members attended these workshops. Very little interest and participation.

How does your region reach a conscience about WSC matters?

We always try to send and communicate everything relation to NAWS, including matters related to the WSC and our region and vice versa, utilizing materials that we mail by Internet; etc. Truly, the consistency and perseverance, responsibility and commitment are scarce in these matters.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?.....*Has increased. We have 400 to 500 members aprox*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

2002: Atmosphere of Recovery. 2004: Our Public Image. 2006: Building Strong Home Groups. 2008: Leadership.

Please describe some solutions to challenges your region has faced since WSC 2008.

Lack of atmosphere of recovery in our home groups and in service activities; lack of effective communication and leadership; lack of trusted servants and money.

Please describe some highlights or successes your region has experienced since WSC 2008.

Services and work in PR and PI; more events and activities; new trusted servants in groups, areas and in the RSC; notable improvement in self support.

What additional information would you like to share with other conference participants?

We are very grateful for all the help and the unconditional support that we have received from NAWS in general and from NA as a whole, iduring our growth and development process in NA Venezuela.

Conference Input

Is there anything in particular you want to discuss at the conference?

The present situation of obtaining visas for the RDs in NA Venezuela.

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Communication, interest and regional participation have improved considerably, however, we still have a lot of work to be done. The lack of interest, apathy, lack of knowledge and the lack of information are very present but we are trying to put a lot of action into it and we are trying to work with as much enthusiasm as we can so we can navigate these types of situations and overcome these difficulties and make our services more attractive and effective.

Facts about Volunteer Region

Regional Delegate	<i>Wanda McDonough</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Pete Forman</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>12</i>
How many groups are in the region?	<i>109</i>
How many meetings take place each week in the region?	<i>494</i>
How many H&I panels take place each week in the region?	<i>not sure</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>18,907.89</i>
Total annual expenses for your region in 2009?	<i>15,353.30</i>
Total amount of money contributed by the region to NAWs in 2009?.....	<i>none</i>
Where do you purchase your literature?	<i>na world services</i>
How much literature does the region distribute to H&I annually?	<i>1200</i>
How much literature do you use in PR efforts?	<i>100</i>
Describe efforts your region has made to raise awareness of the importance of self support.	

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>SZF</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>400</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>1</i>
What is the average attendance at each?	<i>400</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>Yes</i>
What is the type of legal registration?	<i>501-c3 VRSC, Inc</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	<i>No</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>No</i>
Please describe: topics covered, number of workshops, average attendance, etc.	
Has your region participated in any public relations efforts?	<i>No</i>
Please describe these PR efforts and/or your experience with them.	
Does the region have any type of NA phonenumber or a helpline?	<i>Yes</i>
Please describe your phonenumber/helpline efforts.	

Regional number just information

Do all areas have their own phonenumber or helpline?	<i>Yes</i>
Please describe your area phonenumber/helpline experience.	
Do you have a regional website?	<i>Yes</i>

Do you keep your meeting information updated here?.....*Yes*

Has your region hosted CAR workshops?*Yes*

Did you workshop the topics for discussion in addition to the motions?*no*

Please describe your efforts such as number of workshops and average attendance.

2 around 30

How does your region reach a conscience about WSC matters?

voting

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?.....*growing*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

taxes and literature sales

Please describe some solutions to challenges your region has faced since WSC 2008.

Donation to NAWs finally agreed at end of each Regional meeting, treasure will make a donation.

Please describe some highlights or successes your region has experienced since WSC 2008.

What additional information would you like to share with other conference participants?

Conference Input

Is there anything in particular you want to discuss at the conference?

Court papers

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

I was voted in as RD without RDA experience and did not receive any past experience from previous RD. I attended the Boston worldwide workshop and learned alot

Facts about Washington/North Idaho Region

Regional Delegate	<i>Daniel Friesen</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Julia Reed-Voldal</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>20</i>
How many groups are in the region?	<i>450</i>
How many meetings take place each week in the region?	<i>770</i>
How many H&I panels take place each week in the region?	<i>275</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>40,000</i>
Total annual expenses for your region in 2009?	<i>38,000</i>
Total amount of money contributed by the region to NAWs in 2009?.....	<i>12,000</i>
Where do you purchase your literature?	<i>Areas purchase from NA World Services</i>
How much literature does the region distribute to H&I annually?	<i>\$2,500</i>
How much literature do you use in PR efforts?	<i>\$3,500</i>
Describe efforts your region has made to raise awareness of the importance of self support.	

It was discussed in a workshop at our regional birthday

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>Western States</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>3700</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>1</i>
What is the average attendance at each?	<i>650</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>Yes</i>
What is the type of legal registration?	<i>Incorporated</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	<i>Yes</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	

The RD team presents 2 at each of our regional conventions

Has your region participated in any public relations efforts?	<i>Yes</i>
Please describe these PR efforts and/or your experience with them.	

We run an ad campaign on radio, we also participated in an PR event with the Federal probation offices

Does the region have any type of NA phoneline or a helpline?	<i>No</i>
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Please describe your phonenumber/helpline efforts.

Each area has its own phonenumber and it brings a report to the Regional PI sub-Committee

Do all areas have their own phonenumber or helpline?*Yes*

Please describe your area phonenumber/helpline experience.

Each area has its own phonenumber and it brings a report to the Regional PI sub-Committee

Do you have a regional website?*Yes*

Do you keep your meeting information updated here?.....*Yes*

Has your region hosted CAR workshops?*Yes*

Did you workshop the topics for discussion in addition to the motions?

We discussed them at RSC, and will be presenting them at 4 Car Workshops starting in February

Please describe your efforts such as number of workshops and average attendance.

4 Unknown at this time

1 with 50 in attendance

How does your region reach a conscience about WSC matters?

We vote at RSC

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?.....*growing*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Leadership

Please describe some solutions to challenges your region has faced since WSC 2008.

Defining Regional Goals and ways to carry them out,

Reaching the rural, financially challenged areas within our region

Depending on fund raising for our conventions

Please describe some highlights or successes your region has experienced since WSC 2008.

What additional information would you like to share with other conference participants?

We like others are experiencing financial difficulties but overcoming them.

Conference Input

Is there anything in particular you want to discuss at the conference?

Internal PR, What it means to be a member.

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

Compassion, forward thinking, utilizing ideas from our PR literature and applying it to group, area, and region.

Facts about Western New York Region

Regional Delegate	<i>Robert Bishop</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>James Lowe</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>5</i>
How many groups are in the region?	<i>172</i>
How many meetings take place each week in the region?	<i>175</i>
How many H&I panels take place each week in the region?	<i>8</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>\$4,417.00</i>
Total annual expenses for your region in 2009?	<i>\$10,396.00</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>\$5,753.00</i>
Where do you purchase your literature?	<i>NAWS and area service and Philly</i>
How much literature does the region distribute to H&I annually?	<i>\$1,780.00</i>
How much literature do you use in PR efforts?	<i>\$1,640.00</i>
Describe efforts your region has made to raise awareness of the importance of self support.	

Mini workshops on fundflow and new IPs.

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>NEZF</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>Between 800/1,000</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>1</i>
What is the average attendance at each?	<i>250</i>
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>Yes</i>
What is the type of legal registration?	<i>Non for profit originization</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	<i>No</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	

We covered all topics. We have done 50 mini workshops on a homegroup level, 5 larg workshops on an area level.

Has your region participated in any public relations efforts?	<i>Yes</i>
Please describe these PR efforts and/or your experience with them.	

Support all areas with a regional PI library. Also maintaining an open line of communication by fowarding information.

Does the region have any type of NA phonenumber or a helpline?	<i>No</i>
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Please describe your phonenumber/helpline efforts.

Do all areas have their own phonenumber or helpline?Yes

Please describe your area phonenumber/helpline experience.

Positive each is up and running. One area now used majic jack and there cost for five years is \$59.95.

Do you have a regional website?Yes

Do you keep your meeting information updated here?.....Yes

Has your region hosted CAR workshops?Yes

Did you workshop the topics for discussion in addition to the motions?
Yes we touched on some of them but did most if it when the IDTs first came out.

Please describe your efforts such as number of workshops and average attendance.

50 mini workshops avarage 5-8. These are weekly held during a homegroup meeting. 5 larg workshops with the avarage of 20-30.

How does your region reach a conscience about WSC matters?

We take every homegroup conscience from every area add the yeses and nos then use a simple majority. Most of the time its usually unanimous.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?*yes one region reformed and joined back up with region on a homegroup members are up significantly*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

The new littiture in times of illness.

Please describe some solutions to challenges your region has faced since WSC 2008.

implementation of discussion based consensus.

Please describe some highlights or successes your region has experienced since WSC 2008.

Bringing mini workshops on a homgroup level, using the homegroup as a vehicle to carry the message. By using the deligates or any other homgroups that are willing to hold the workshops as been very posisitoe, and has made our duties much easier and less stressful.

What additional information would you like to share with other conference participants?

Try doing these mini homgroup workshops to see if there as positive for you especually when you do input on new littiture because in 90 day you can hold at least 12 workshops at just on homegroup.

Conference Input

Is there anything in particular you want to discuss at the conference?

Best practices by region to abtain in what truly represents a regions consensus.

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

What has worked well is the weekly mini workshops. Conflict that comes about when consensus based decision making is mixed with Roberts Rules of Order.

Facts about Western Russia Region

Regional Delegate	<i>Andrey G</i>
Have you attended a WSC before?.....	<i>Yes</i>
Alternate Delegate	<i>Sergey K</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>15</i>
How many groups are in the region?	<i>170</i>
How many meetings take place each week in the region?	<i>510</i>
How many H&I panels take place each week in the region?	<i>20</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>80000 rubles or \$2700</i>
Total annual expenses for your region in 2009?	<i>260000 rubles or \$8000</i>
Total amount of money contributed by the region to NAWS in 2009?.....	<i>0</i>
Where do you purchase your literature?	<i>NA World Services</i>
How much literature does the region distribute to H&I annually?	<i>1000</i>
How much literature do you use in PR efforts?	
Describe efforts your region has made to raise awareness of the importance of self support.	
	<i>RD held a workshop about importance of self-support, we asked EDM for one workshop about fundrising, also some of our RCMs and GSRs did it in their areas and groups</i>

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>EDM</i>
Does your region have a regional office?	<i>No</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>200</i>
Do any areas in your region hold conventions?.....	<i>No</i>
How many per year?	
What is the average attendance at each?	
Is there a corporation or an entity with legal status that is a part of your regional structure?	<i>Yes</i>
What is the type of legal registration?	<i>non-profit organization</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>No</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	<i>No</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	
	<i>We had around 10 workshops about all IDTs of the cycle. We had them on every RSCmeeting, during our conventions, region wide workshops and so on.</i>
Has your region participated in any public relations efforts?	<i>Yes</i>

Please describe these PR efforts and/or your experience with them.

We held some NA presentation for the officials, and some workshops for our trusted servants – among of them were CAR workshops. In Saratov we had special workshop for our RCMs and FD trusted servants. We told them how these people could organize and held various workshops in their areas and home groups. Also we talked about communication and effectiveness of their service work.

Does the region have any type of NA phonenumber or a helpline? No

Please describe your phonenumber/helpline efforts.

Do all areas have their own phonenumber or helpline? Yes

Please describe your area phonenumber/helpline experience.

Nowadays we have hot line in every city with NA. We created a workshop for our trusted servants about phonenumber. We hold this workshop from time to time.

Do you have a regional website? Yes

Do you keep your meeting information updated here? Yes

Has your region hosted CAR workshops? Yes

Did you workshop the topics for discussion in addition to the motions?

Our Service Structure

New IPs & Literature

Please describe your efforts such as number of workshops and average attendance.

We had around 7 CAR workshops with an attendance of around 20 NA members

How does your region reach a conscience about WSC matters?

Not easy

It was hard to explain the importance of such topics like motions about purple keytags and Spanish basic texts

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008? *The number of members has been growing*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

Our region structure

Please describe some solutions to challenges your region has faced since WSC 2008.

We had the inventory of our region. It was a hard work and now we have a lot of things to do as a follow-up of this inventory. We changed our regional policy as a result of this work and make a number of changes to our service work. Today we have 3 regions in Russia. We are thinking about creating more regions to serve better for our members.

Please describe some highlights or successes your region has experienced since WSC 2008.

We helped our friends in Siberia to organize their own region.

What additional information would you like to share with other conference participants?

Many Russian NA members attended WCCNA in Barcelona. This event impressed them very much. Now we have fantastic experience. That's why now many our members are going to Israel this summer!

Another big thing is our own 20years anniversary!

*We will celebrate 20 years of our fellowship in Sankt Petersburg at the last weekend of April. Everybody welcomes to join our birthday! You can write our RD Andrey for additional info or visit the official web site of the anniversary www.narus20.ru
You can also visit <http://rko-na.ru/eng/index.html>*

Conference Input

Is there anything in particular you want to discuss at the conference?

How can our NA members participate in NAWC as speakers?

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

PPpresntations worked well. Attending NA meetings worked well

My contact with WSO wasn't full because of the distance. Also NAWs stuff was busy organizing NAWC in Spain. So my challenge was to have a good contact with NAWs.

Another problem is lack of money - I have to travel across the country to visit ASC. But it isn't possible sometimes because our basket was empty.

Facts about Wisconsin Region

Regional Delegate	<i>Chris Kenney</i>
Have you attended a WSC before?.....	<i>No</i>
Alternate Delegate	<i>Bill Olson</i>
Have you attended a WSC before?.....	<i>No</i>
How many areas are in the region?.....	<i>16</i>
How many groups are in the region?	<i>291</i>
How many meetings take place each week in the region?	<i>430</i>
How many H&I panels take place each week in the region?	<i>15-20</i>

Contributions and Literature (all currency converted to US dollars)

Total amount of money contributed to the region by groups and areas in 2009?.....	<i>\$18,970.97</i>
Total annual expenses for your region in 2009?	<i>\$16,822.56</i>
Total amount of money contributed by the region to NAWs in 2009?.....	<i>\$2,065.71</i>
Where do you purchase your literature?	<i>Wisconsin Regional Service Office</i>
How much literature does the region distribute to H&I annually?	<i>\$25000 -The WRSC Regional H&I functions are handled by the Area Service committees with various amounts per Area. Some jail facilities are supplied by local Home-Groups. This makes it more difficult to bring an exact figure. It would be safe to say that an excess of \$25,000 combined expenditure was done by Areas & Home-Groups & Fund Raisers.</i>

How much literature do you use in PR efforts?

\$1,262.76

Describe efforts your region has made to raise awareness of the importance of self support.

We have had discussions concerning the funding of Trusted Servants. We are encouraging Areas to adopt a donation policy similar to the one we use at the WRSC, which is to pass along 10% of all donations plus anything over operating expenses on to the service structure.

Your Regional Service Structure

Does your region participate in a zonal forum?	<i>Yes</i>
Which zonal forum?	<i>Midwest Zonal Forum</i>
Does your region have a regional office?	<i>Yes</i>
Does your region have a regional convention?	<i>Yes</i>
What is the average attendance?	<i>500-700</i>
Do any areas in your region hold conventions?.....	<i>Yes</i>
How many per year?	<i>4</i>
What is the average attendance at each?	<i>300-800</i>
Is there a corporation or an entity with legal status that is a part of your regional structure? <i>Yes</i>	
What is the type of legal registration?	<i>501(C)3</i>
Did your regional corporation have to pay any taxes or duties last year?	<i>Yes</i>
Do you have tax-exempt or duty-free status?	<i>Yes</i>
Is your region insured?	<i>Yes</i>
Has your region held discussions about any of the IDTs over the past conference cycle?.....	<i>Yes</i>
Please describe: topics covered, number of workshops, average attendance, etc.	

We have conducted round table workshops at both the RSC and at several ASC's and Area gatherings. There were anywhere from 15 – 50 people in attendance. We presented a round table workshop at our Regional Convention (WSNAC) based on the Leadership IDT, and focusing on the challenges of recovery in rural communities. It was attended by about 125 members.

Has your region participated in any public relations efforts?Yes
 Please describe these PR efforts and/or your experience with them.

Wisconsin Regional Public Relations operates on consensus. Each year the WRSC funds and attends several professional conferences. Two of these came as a result of partnering with NAWS. The Region has since fully funded these conferences and return annually. One in particular, the National Rural Institute for Alcohol and Drug Abuse (NRIADA) is significant. In our first year, NA was virtually unknown. By returning each year, we have created awareness and a positive public image of NA. Last year (2009) 39 states were represented. This year, our 4th year of attendance, we will be on the program presenting a 1 ½ hour Special Topic Workshop titled "NA, A Resource in Your Community". Our participation in the Wisconsin Correctional Association annual training conference has led to a led to greater cooperation between the correctional community and NA, and both our PR and H&I efforts. We attend this conference jointly with H&I members. Regional PR works in cooperation with the local Area PR committees to provide human resources for the professional conferences. PR assists the local Areas with PR workshops and additional literature for local PR initiatives. PR assists the Areas in maintaining their own area meeting lists. (Excel files of meeting lists) Twice each year the WRSC produces a new Regional meeting directory. PR maintains a Regional website at www.wisconsinna.org. PR maintains a complete on-line meeting directory of each Area. There is now a searchable meeting map online. PR maintains a Regional calendar and posts the events and activities of the Areas on-line. PR administers and maintains the Regional Helpline. This is a service provided at no cost to the Areas and the WRSO.

Does the region have any type of NA phonenumber or a helpline?Yes
 Please describe your phonenumber/helpline efforts.

In 2006, the WRSC replaced its outdated answering service with a new web based phone line provider, Halloo, Inc. The new system is fully integrated. It provides a central hub, with individual independent phone lines radiating from the hub to the Areas. Each Area phone line is independent and can be customized to meet the Area's needs. Any of the 16 Areas, the central hub, or the WRSO can be accessed from any Area phone line through a menu system without hanging up and calling another number. The system is maintained through the Halloo website. Each Area is assigned a user name and chooses its own PIN number. The Regional Phone Line Administrator has access to the entire system. Additionally, the Regional Phone Line Administrator assists the Areas in setting up the Area system and instructions for its use. The WRSC provides this service at no cost to the Areas or WRSO.

Do all areas have their own phonenumber or helpline?Yes

Please describe your area phoneline/helpline experience.

The Wisconsin Region provides a phone line service to each of its 16 member Areas and to the Wisconsin Regional Service Office with a central number serving as a hub, making all Area phone lines and the WRSO accessible.

As stated above, each Area has its own Phone Line. Typically, as new Trusted Servants begin to work the Phone Line, they will contact the regional Phone Line Administrator for any needed assistance and instruction. The meeting list can be recorded as individual menu items, with additional menu items for activities, announcements, and to leave messages. The messages are then emailed to the Phone Line servants and/or sent directly to a home phone, cell phone, or other mobile device. The Areas are pleased with the service.

Do you have a regional website? *Yes - www.wisconsinma.org*

Do you keep your meeting information updated here?.....*Yes*

Has your region hosted CAR workshops?*Yes*

Did you workshop the topics for discussion in addition to the motions?*yes*

Please describe your efforts such as number of workshops and average attendance.

9 of 16 Areas requested CAR workshops. Attendance was from 2 to 20 members.

How does your region reach a conscience about WSC matters?

Individual members vote on each motion. The votes are tallied and presented to the Delegates to relay to the WSC. Discussion topics from the CAR are discussed at the RSC and the RCM's provide the Delegates with direction.

Has the number of members in your region been growing, shrinking, or staying the same since WSC 2008?*Growing - While the number of members is difficult to measure, our number of meetings has remained nearly constant over the past Conference cycle with 5% shrinkage in 2008 and regained in 2009. Over the past 6 years, Wisconsin Region has grown from 333 meetings to 433 meetings, with a total growth of 27.3%*

Innovations and Challenges

What subject generated the most interest and discussion in your region since WSC 2008?

- 1. Funding of trusted servants*
- 2. Where are the old timers?*
- 3. Non-addicts attending and sharing at closed meetings...Who's an Addict?*
- 4. Ethnic diversity and unity*

Please describe some solutions to challenges your region has faced since WSC 2008.

- 1. There is a large part of our Region where there is only one meeting. We refer to it as the Black Hole. It extends well into a neighboring Region. We developed and presented a Rural Recovery Workshop at a camp out near there and again at our Regional Convention (WSNAC).*
- 2. That same neighboring Region (Iowa) contacted us and asked for help starting an H&I meeting at a facility on "their side" of the border. This facility had been asking for a meeting for 5 years. Our one local Group, the Prairie Dogs, did not hesitate. They stepped up, met the challenge, and now there are meetings at this facility.*

Please describe some highlights or successes your region has experienced since WSC 2008.

1. *Our Regional Activities have become more engaging to younger members, breaking the routine of speaker/dance.*
2. *Improvement between the Correctional Community and our H&I efforts.*
3. *We were granted a workshop presentation at the NRIADA.*
4. *We found some resolution to our funding of Trusted Servants issue.*

Another service provided to the Wisconsin Region is in the form of Project Hope. They buy "Books for Crooks" and are self-supporting through donations and fundraisers. The address: KMASC-Project Hope P.O. Box 1022, Sheboygan, WI 53082. In 2009, over \$6000 worth of literature was distributed to incarcerated individuals, at their request, at no cost to themselves. Project Hope is facilitated by volunteers and their services are made known solely by word of mouth. While this service was originally intended to service Wisconsin Region, literature has been distributed to numerous other states, as no addict will be refused the help they seek.

What additional information would you like to share with other conference participants?

1. *Regional and Area boundaries don't necessarily matter. We are all "addicts without borders". Suffering addicts neither know nor care about our geo-political boundaries, yet they are the ones who suffer when we fail to look beyond them. Too often we treat Regional and Area "boundaries" like walls. We restrict ourselves within them and don't look beyond them. We ignore the Area or Region next door. We become territorial when it comes to "our turf". It becomes "us" and "them". We are a global community of recovering addicts. Open communication and cooperation between Groups, Areas and Regions allows us to better carry the message.*

Conference Input

Is there anything in particular you want to discuss at the conference?

1. *Transparency of NAWS.*
2. *Cost of printing and shipping of books.*
3. *Quality of books. (Cheap paper that bleeds)*
4. *Why are our books being printed in China?*

Delegate Experience

What has worked well and what challenges have you experienced in your role as RD?

1. *RD – Chris K.*

My biggest challenge has been getting reliable information from NAWS. The accessibility of information seems to be limited. It seems that I get a more prompt response when using a service title with a name and phone number, and no response without the service title. It worries me the response that other members get.

I have found it to be a rich and rewarding experience that has left me filled with more gratitude and love than I had believed possible. It has enriched me as an addict, amplified my love of the program, and drew me deeper into the Fellowship...I am truly grateful for you allowing me to serve.

2. *RDA – Bill O.*

The greatest challenge has been the learning curve. The position does not come with a manual. It requires an enormous investment of time, energy, listening, reading, and interaction with the members, Areas, Region, and NAWS. At any given moment, a Delegate has to be a facilitator, communicator, coordinator, administrator, diplomat, bureaucrat, humanitarian, and teacher.

What has worked well? As a Delegate team, we are both new to our positions this cycle. We decided early on that we would serve as a team, not separating the Delegate from the Alternate. Our service as Delegates is a collaborative effort. We serve as equal partners. We each bring our perspectives and experiences to the table. We work to each other's strengths. This cooperation has created an atmosphere which helps us to focus on principles and maintain our collective objectivity.

I, too, have been greatly enriched by this experience. I can only echo the sentiments expressed above so elegantly by Chris. The gratitude I feel cannot be expressed with mere words. This has been the most wondrous and spiritually rewarding experience of my life. It is an honor and a privilege to serve, and for this I am ever grateful.

Autonomy Zonal Forum

January 30, 2010

Hosted by Free State Region

Meeting began at 11:10.

Traditions and Concepts were read. Introductions around the table.

Today's agenda

- Introductions
- Traditions and Concepts
- Regional Reports
- CAR/CAT: ask for World Board support and participation
- AZF Website discussion
- World Wide Workshop discussion (if time permits)

Regions present were C & P Region, Central Atlantic Region, Eastern Pa Region, Freestate Region, Greater Philadelphia Region, Mountaineer Region, World Board Report

Regional Reports:**Central Atlantic Region:**

Greetings from the Central Atlantic Region,

The Central Atlantic Region consists of 15 areas hosting 576 meetings in Virginia, West Virginia, Maryland and North Carolina.

We recently held our regional convention in Newport News, Virginia. The Peninsula Area did an excellent job in hosting this convention. The Region held our 2nd workshop there, providing attendees with updates on exciting events and accomplishments. Trusted servants also shared their personal experience in working in Regional service. Attendance for this workshop was increased from last year. We are preparing to submit a bid to host an upcoming convention. Customarily, individual areas host the convention. It is felt that the region hosting the convention will increase unity and understanding among all of our areas as well as provide the opportunity for smaller areas to enjoy participation in the Host Committee experience.

The following positions are open on the regional floor: Policy Chair, H & I Chair and Outreach Chair. Per Regional Policy, the vice chair is currently performing the duties of those positions. We have opted to make the standing subcommittee for Literature Review project driven. There is a motion to do the same with our Outreach subcommittee as well. These motions are intended to make sure that even when positions are vacant, the region's needs will be met in a timely fashion with everyone coming together to fill the void. In October, during our two day regional event, the Regional Inventory ad hoc committee hosted a workshop open to the region to perform the Area Planning Tool adapted to the Regional needs. The committee is currently in the process of setting up time frames to fulfill goals identified during that workshop. There is now an ad hoc committee for the Living Clean project. We are excited to get involved and support the process. Our Public Relations Subcommittee is still going strong, reaching out to the community to let them know Narcotics Anonymous is here and where to find us. A brochure was created to give comprehensive information on NA in our Region. Our phone line service continues to become more helpful and accessible. There have been improvements to make it easier for areas to update their meeting information. H&I continue to thrive in our region. Due to requests from incarcerated addicts within or region, there has been some interest expressed in offering Sponsorship by mail. We are currently gathering information and investigating the feasibility of creating a method to help those addicts seeking support in their recovery. The Speaker Jam subcommittee is still going strong. Our next Speaker Jam will be held on March 13th, from 10am to 6pm in Charlottesville, VA. There are printable flyers for this and other events posted on our Website.

We attended the Worldwide Workshop in Boston and have information to bring to the region from that event. After attending MARLCNA, we are preparing to hold four CAR workshops prior to our GSR assembly in April

Our last scheduled RSC in December was cancelled due to snow. It seems that snow is upon us again as we travel 30 miles per hour on the interstate. The last 20 minutes we spent on 95 allowed us to finish this report. Don't quit five minutes before the miracle. Glad to be here.

In Loving Service,

Greg H. RD, Etta S. RDA, and Donna Lee P. RDA2

C & P Region:

The C&P Regions has 11 areas, 3 in Washington DC, 5 in Maryland, and 3 in Northern Virginia with 385 weekly meetings. We carry 418 weekly H&I meetings into 70 facilities.

Our region is doing well. Our regional convention in April was a financial success and donated \$59,211.50 to the region in October.

Last time I reported that we had not had an active literature committee in a while and I'm happy to say that with the Alternates and myself starting the ball rolling, that has changed. They had a review workshop 2 weeks ago and seem very excited about the process.

We have an active policy committee looking at our policies which conflict with each other and only a few have an understanding of what anything is.

There's not much going on at the moment.

ILS,

Leah H.

RD, C&P Region

Eastern Penna Region:

Our region is comprised of four areas, spread over eastern Pennsylvania, and a small portion of New Jersey. These areas include Bucks Area, Montco Area, Pure and Simple Area, and Twin Rivers Area. There are 32 meetings in the Bucks Area, 31 in the Montco Area, 25 meetings in the Pure and Simple Area, and 13 in the Twin Rivers Area.

Our region's webservant has been discussing the idea of hosting a NA History section on our eparna.org website. That is still in the conception phase.

Bucks Area will be hosting their Area Convention February 26-28, 2010 at the Holiday Inn Northeast Bensalem, PA 19020. Please come and join us.

CAR workshops will be held in the Bucks Area at their convention site, on Saturday February 27, 2010 at 10:15. Anyone who wishes to attend the CAR workshop only will be permitted to attend, without needing a registration badge. The Pure and Simple Area is hosting a CAR workshop on Sunday, February 28, 2010 from 12:30-3:30 at St. Michaels Lutheran Church 25 East Church Street Sellersville, PA 18960 (Main & Church Streets). Twin Rivers Area will host their CAR workshop on Saturday March 6, 2010, location is not yet determined.

We have been meeting with Greater Philadelphia Region and Midatlantic Region to plan for a multi-regional event which will be held August 2010. The Tri-State Region has recently come onboard for this event, so this event will encompass the entire state of Pennsylvania. We plan for this to be a one day event to celebrate local unity within a global community, and would like it to coincide with World Unity Day. We are still working out the details regarding location.

Our Communications Committee, created by the Eastern PA Region in the Fall of 2008, was created from the merging of the then standing Meeting List Committee and moving the Phone Line and Web

Servant technical duties from PI into a single unified committee. The Committee's purpose is to maintain and support an accurate meeting list and the services required to distribute the meeting list via the phonenumber, the web and printed meeting lists. The duty of the PI Committee to guide the NA related content for the eparna.org website still remains with PI. The Communications Committee will continue to serve the PI Committee to facilitate changes where information for addicts and the public is concerned. Their most recent and arduous task was to correct meeting information in the Multi-Regional meeting list. The Eastern PA Region and the Greater Phila. Region have been creating and publishing a Multi-Regional Meeting List. The RD plans on attending MARLCNA in February, as well as WSC in April. I look forward to seeing everyone at both events.

Free State Region:

FREESTATE REGIONAL REPORT 1/30/2010

The Free State Region of Narcotics Anonymous comprises all of Baltimore, all of Eastern and Northern Maryland, all of Delaware, and the northernmost tip of Virginia's eastern shore. Our Region consists of 10 unified Areas containing over 800 meetings. As stated in Tradition Five, our primary purpose is to carry the message to the addict who still suffers.

Sub-Committees:

- FSRANA
- FSRSC
- FSR Web Administrator
- H & I
- Literature
- Hotline
- Public Relations
- Special Events/Activities

Held two (2) Regional Workshops on "Living Clean" - Input and Review on Chapters 1 and 2 and submitted to WSO. Our region holds four (4) Regional Assemblies per year. We have two (2) planned Regional Events on Chapters 3,4,and 5.

Two Areas have held CAR Workshops. In the near future other Areas will be hosting CAR Workshops. One Regional Assembly in February will be dedicated to the CAR & CAT. One Regional Assembly in April will be dedicated to Homegroups bringing their input and tally sheets for the motions.

Our Region has been putting out a Freestate Region Newsletter entitled "Together We Can" since 1982.

In Loving Service

Walt B
(443)438-9337 (home)
(301)606-1147 (cell)
nawaltvette@aol.com

Autonomy Zonal Forum

Greater Phila. Region:

We have eleven Areas in our Region with nine active Areas. We are reaching out to the two remaining Areas to offer our support. We host 365 meetings a week and approximately 94 H&I panels each week. In addition we are in need of trusted servants in our Region as well as in our Areas however we are providing our needed services.

Currently we are in the planning stages of holding a multi-regional event with Eastern PA, Mid-Atlantic, and Tri-State sometime in August coinciding with the World Unity Day. We are looking forward to this experience because of the Unity it will promote.

Since our last meeting our Region has started the planning process of bringing awareness of donating to our fellowship services and through this process we hope to inform our Region of what the expense it takes to run our region and how their donation match those expenses. Hopefully we will be able to match the number of groups against the expenses of the region and come up with a figure. This has been done in other regions around the world and has been successful. In addition we are still moving forward in working in our solution of paying down our literature debt and we are being successful with our plans.

We are holding our 25th Regional Convention on April 2-4, 2010 at the Radisson at Valley Forge of PA. All are welcome.

In loving service,
Merle H. RD EPARNA

Mountaineer Region:

We have 9 areas spread over most of West Virginia with about 150 meetings spread throughout this large geographic area. Our meetings are centered mostly around the larger population centers with many rural locations not served by NA at all.

We have two conventions each year, one in the spring and one in the fall. Our upcoming spring convention will be held May 7-8-9 at Cedar Lakes in Ripley, WV. Our conventions are small (300-400 people) and are more like spiritual retreats. These are really great events and I encourage all of you to come. We have a flyers on line if anyone is interested at: mrsrna.org.

The Region provides a region-wide phone line and supports the Areas in providing Public Relations and H&I services. I think H&I Committees serve about 12 institutions throughout the state.

The region purchased a vinyl billboard cover and it was installed in Charleston, West Virginia. The actual billboard rental was donated.

We are in the process of reviewing and upgrading our phonenumber service and operation; possibly utilizing more current technology.

Our third Regional Service Forum (held at the fall 2009 Convention) went well, but We conducted a workshop on one of our IDT's; "Leadership" and how to inspire and encourage participation in service. We are using a 90 minute time slot on Saturday between the dinner and the speaker meeting at our bi-annual conventions. This form is an important link to help in the communication chain from groups directly to regional and world, this allow sharing among the different NA communities, other than through the RSC.

In March 2009 of last year, the RSC held a special, two-day Regional Inventory session. The information from this inventory was utilized in September to help us with developing a strategic plan for the region—all NA members in the Region were invited. The workshop-type event followed the APT format we developed approaches for our various areas of service and for improving the Region's relationships with other service bodies.

Autonomy Zonal Forum

During the past year, we have expanded our PR activities to include more information booth presentations at professional conferences, regional jail release job fairs, and one presentation at a gay rights event that caused some controversy.

Rick W., RD
David H., RDA
Mountaineer Region

World Board Report:

- Regional reports are due by February 28th . Send it in.
- Review and Input for Living Clean Project: There are two more R&I periods. The first one is April 1-June 1. In the fall (date to be determined) the remainder of the book will go out for review and input.
- Literature development: the Board wants to have a major discussion at WSC about this. The material will be in the WSC Report in March.
- NAWS has been struggling with internal problems and resources. It was decided to put a stop to all projects for a couple of years and do an inventory to discover what is going wrong. Due to the restructuring, they have built up a substantial reserve with a way of operating, if something happens, they do not have to radically change what they do. That happened in two ways; They had a big loss at the World Convention in Texas. We have gone through about half of our reserve, forcing us to look at our process of how we use our resources. Hard questions; i.e. do we let parts of NA go without literature because NAWS is broke? We are still not building that reserve back. NA Way: Proposals for distribution methods that make more sense and will not be wasteful. Workshops: World Wide Workshops vs. having personal meetings with WB members. There are still only two WWW in the U.S. over a two year cycle. This has been scaled down somewhat to save money.
- Shipping; World has been losing money in shipping and look at it as a business in order to make changes. Issues with the exchange rate (Euro), where money was being lost. The European fellowship is very angry over the changes.
- Executive compensation:
- Service System: Shifting language from service structure to service system. Currently structure focused. Structure is only 1 piece; there is also processes, people, resources.
- Seating- regions with similar voices are seeking seating. As the world develops, we need to create an evolution that encourages voices that are emerging outside the U.S. New regional seating policy
- Recommendation that NO regions make motion to be seated so we can focus our discussion on how we decide to change and restructure the local service units.
- NAWS News; looking for ways to be more effective and stop misuse of resources

CAR/CAT discussion:

- Discussion about timeline for literature projects: Some feel that there isn't enough time to provide proper input. Do we wish to continue the Living Clean project, continue the review and input. Ask yourself what is more important, the process or the product. How should we best spend our resources. There are problems with the short process of the literature processes. You can't differentiate between the two. The CA Region has an ad hoc committee which has people in place to be ready for the process. What is the problem at this point; was there not any input, was the input poor? Ron does not think there is a problem. If there is to be an effective process, with addict writer and editor, a workgroup with a good cross-section of individuals, then that becomes a dynamic interplay. The Board becomes involved, and then it goes out for review and input. Some feel that is not working that well, they do not have enough time to coordinate the

process. Historically, the fellowship is not very committed to reviewing literature. A workgroup that is ready to go is a good way to be more effective.

- Service delivery system; Models; More ideas soon to come; rather than the one area service committee, which is providing two different purposes; mutual support group, and the services group, separate the two (similar to AA structure). It is not World's business to say that another region iCan you disconnect how regions are formed to the local level, but it has no implication at the Conference level. The geographical area would be represented, not necessarily all the regions within the geographical area. Some local services do not have a process to inventory if we are using our resources in the best possible way.

Motion 1:

- More inclusive, which indicates more OUR statement, rather than World Board statement. Some concerns were raised at a workshop saying it was World's way of a "back door" move.
- Our corporation, NA Services Inc. needs to be managed from the local level all over the world is not conceivable. It would be impossible to fulfill this level of need, with so much diversity. There is a need to delegate responsibilities to the World Board, with discussions and input from local sources.
- Are we boxing ourselves in by passing this motion? Putting the vision up first is the "horse". Are we limiting the parameters by putting a vision statement in place. World is not thinking in that way, if it is not consistent with our vision, then it is not going in the correct direction.
- The World Board is one entity, this is a WB motion, not a workgroup motion. The WB has a direct relationship with the workgroup itself, and they are helping to keep the workgroup remain focused. All of the major projects draw from diverse representation of the fellowship.
- Was the WB asked to develop the vision statement? The parameters of the service project were laid out, and this is one of the work products that came out of the projects.
- The new bullet, Every member inspired by the gift of recovery... brings it down to the individual member. One member felt this statement was an implication that every member has to do service. Answer; linking the 12th step to this statement. When the work group met for this purpose, the group was not happy with the direction from the WB, but as time went on, they wanted to put something to inspire addicts to be involved in service in any way.

Motion 2/3:

- One member stated that she thinks the draft is "not bad."
- The title of the pamphlet "Money Matters" may give the wrong impression. This could be misleading to some people.
- Communication is a problem at many levels, which can cause severe breakdowns in communication. This is an attempt to communicate more directly between groups and levels about their area service level. It puts the groups in the position in a little more control; "the power of the purse."
- There are concerns that direct donations to World Services will limit or deny the money that areas and regions have available to them.

Motion 4:

No discussion

Motion 5:

The regions who are producing them are not making money, but they are on sale on e-bay for lots of money.

NAWS is not opposed to this purple keytag, and it makes sense financially, however, there are implication regarding translation. There are some minute issues, but it doesn't matter. When is the fellowship given time to dialogue about this? Why hasn't the WB done an online survey?

Motion 7:

There is a Spanish speaking area in Southern California making this request. There may be a more appropriate place to address this issue, and the WSC is not the place to do this.

Motion 8:

As WB members move around the world, this thinking about a workbook on the traditions is being seen world-wide. Some ask why we need more literature, and others feel that we need some literature. This may not be the proper place or time to make the determination that we need to add another book length project to our agenda.

Motion 9:

We came up with a strategy at WSC 2008. We put that discussion to rest, and the solution was to remove the reference out of the "Just for Today"

Motion 10:

There was no need to do this as a motion, as discussed at WSC 2008. This was discussed and is already being trialed in this year's CAT. It is not necessary to make it into a motion. What is an effective alternative to making motions that can be addressed in some other manner? Where else can ideas gain traction?

How about using discussion topics as a spring board at a Zonal Forum?

There are minority viewpoints and sometimes they are not heard. The dialogue at WSC becomes very unified, and the ensuing discussion will demonstrate the majority opinion. WB will listen to the majority voice, even when it hears the minority voice. There are certain criteria before a motion is CAR ready. The WB is responsible to get the motion clear. Motions (in any form) need to be in by August 1, and they need to be finalized and CAR ready by October 1.

Motion 11:

The issues go to the idea of what is a work group. The WB feels the work group is a tactic to get WB's work done, and the work group is not responsible to report to the fellowship, it is responsible to report to the WB. The WB is strongly opposed to this motion.

The World Board filters what the work group needs to do, taking their direction from the WB. With this motion, the fellowship will get unfiltered information. This motion would radically change the service system at the World level. Workgroups have no separate existence at this point.

One member stated that at the local level, they are not even aware of workgroups. Some of the information that would be posted could easily be misinterpreted, or misconstrued. Half thoughts might be communicated, and others will take issue with it.

The workgroup may need to be redirected by WB. The relationship between a work group and WB needs to remain clear. The communication breakdown is no longer between the RDs and World Board. Using terminology along with the concepts to help other levels of service and the fellowship in general to know about the work the work group does.

How is a work group chosen? By the executive committee, made up of 4 WB members. How does the executive committee choose? One way is through the world pool. The other way is WB members travel around and they identify people who are thoughtful and engaged, and they can make a recommendation.

There is a process which is based on a strategic plan, and everything is driven by that strategic plan. There is a charge document which guides the work group.

In the strategic planning process is an environmental scan. What are the trends in the world that are going to impact NA? How will be plan for that impact?

Motion 12:

This motion is a good motion, but WB would like a deeper examination of what is driving this motion.

Motion 13:

Once a motion passes, it becomes policy, and it is too restrictive. Craft the review and input period to fit the project, rather than one that fits all. This motion may be too limiting, and we need to leave it open for flexibility.

The fellowship is letting WB know that we need more time for review and input, but in this particular case, this topic is set on the agenda for discussion at the WSC. The cost issues, time issues, editing processes, etc. all play into determining the length of time needed for a project.

WB's sense is that they have not yet gotten a coordinated system that works well for regions/areas. This policy locks us in when, and we lose the flexibility to make decisions based on each individual project. We can talk things through and tweak it as needed.

Is there any way we can deal with this project by project? Can regions ask for additional time on a project. Yes, this is current practice, and this motion would change that. However, extending the time means going into a new cycle, changing placement of resources assigned to projects

Motion 14:

There are three types of materials, Fellowship Approved, Conference Approved, and World Board Approved

This motion wants there to be a 180-day review and input period no matter what the type of materials. This motion limits the flexibility, and the conference establishes the approval process when they approve the process.

CAT:

Motion; to revise the conditions of the moratorium; No regions will be considered for seating at WSC 2012.

The purpose is to stop adding to the seating, while we may

Motion; to remove the language about the NA Way. Take out the production details to have the flexibility to make changes at the level of policy. There will be no surprises, unless at the group level there is communication breakdown. WB does not want to get rid of the NA Way, because it is the only way to communicate with the fellowship. One concern is that by removing the language, it leaves open the possibility of making changes in the NA Way that are not approved of by the fellowship. Is there a way to reword this motion with substitute language achieving the same purpose, identifying conditions that the conference

Request by GPRNA: Rather than hold our Zonal Forum at WSC, we attend other Zonal Forums to see what how they conduct business. We can meet at the beginning, and have it as an option.

Intent: most of us do not have the opportunity to see what other zonals do. Decision to meet first, and then decide to

Free State will write up the Autonomy Zonal Forum report at the WSC.

Agenda for Upcoming Zonal Forum to be hosted by Greater Phila. Region July 31, 2010:

- Introductions
- Read Traditions and Concepts
- Regional Reports
- AZF Website discussion
- Brainstorm a means to discuss topics rather than making motions
- Discuss decisions out of the conference, especially the strategic plan, and project development
- Discuss Zonal Forums that we have observed at the WSC

Upcoming schedule for Autonomy Zonal Forum:

Greater Philadelphia Region: July 31, 2010

Central Atlantic Region: January 29, 2011

Mountaineer Region: July 30, 2011

Chesapeake and Potomac Region: Jan 28, 2012

Eastern PA Region: July 28, 2012

Free State Region: January 26, 2013

Draft Document

**European Delegates Meeting (EDM)
Report To The World Service Conference
April 2010**

EDM MISSION STATEMENT

"The EDM is a European based forum of multi-lingual and multi-cultural NA communities inside and outside Europe, whose mission is to further their common welfare and unity, support their growth and help them fulfil their primary purpose of carrying the NA message to the still suffering addict"

Greetings to the World Service Conference participants from the European Delegates Meeting. We hope that you are having a constructive meeting during this week.

The EDM meets twice yearly, for four days - once during the summer at the European Conference and Convention (ECCNA) and once during the winter, usually hosted by a developing NA Community. Since WSC 2008 we have held EDM meetings in Finland, France, Spain and Egypt.

The communities that have been in attendance at our meetings since 2008 are: Croatia Denmark, Egypt, Finland, France, French Speaking Swiss Area, German Speaking Region, Greece, Hungary, Ireland, Israel, Italy, Latvia, Lithuania, Norway, Poland, Portugal, Serbia, Slovenia, Spain, Sweden, Turkey, UK, and Western Russia. Belgium sent for the first time in a few years, an unofficial participant to our meeting in Cairo. South Africa was represented at our meeting in Barcelona, with the help of funding from NAWS, and has now requested to be a formal member of the EDM.

We have an annual operating budget of approximately €27,500 (US\$ 37,000). This is funded by contributions from members and other NA Communities and funds generated by the ECCNA.

Fellowship Development

There continues to be a large need for help and support from developing communities throughout Europe. To help meet this need we continue to fund attendance at the EDM meetings for some developing communities, and we also fund representatives from the EDM Fellowship Development Resource Pool to travel to meet with local members of the fellowship to facilitate service workshops and share experience. Since 2008 the EDM body has, sometimes in co-operation with NAWS, carried out the following FD activities:

2008	Lithuania	FD activity, PI, H&I, and Service related training workshops during the Baltic Convention
2008	Cyprus	FD member together with two members from PI Greece attending on behalf of NAWS the 'International Conference on Addiction & Alcoholism' ICAA, in Limassol Cyprus
2008	Western Russia	Two members from Sweden to Moscow for FD Workshops on 7th Trad, 11th Concept & fund raising
2009	Malta	April 2009 members from Portugal & Sweden held PI Presentation and workshops on PI, 12 Concepts, Sponsorship
2009	Iceland, Lichtenstein and Montenegro	First contact made with these NA communities via email, explaining what the EDM is and offering help and support
2009	Italy	Members from Malta & Germany went to Italy to participate on the Regional Conference

2009	Poland	Members from UK & Germany went to Poland to hold workshops (12 Concepts; service structure, communication and legally identity) and participate on the Regional Conference
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We are also in contact with the Czech Republic, Latvia, Lichtenstein, Luxembourg, Netherlands, Iceland and Bulgaria and we include these communities in our mailings, and invite them to send us a report each meeting on how their communities are developing, and ask them to include any requests for help or experience that the EDM may be able to help with.

One way of continued support that now is an established way of working, is neighbouring communities sponsoring each other with the exchange of experience. These activities include continued co-operation between Sweden and Denmark, Denmark ready to sponsor Iceland, Poland and Germany supporting the Czech Republic and also the forming of a new region, Narkoslavija, in the Balkans by Croatia, Serbia, Bosnia, Montenegro and Macedonia (– with support of members from the region and from London, as there are no clean addicts in NA Macedonia yet). In order to help these communities we are having a FD activity next June 2010 during the Regional Convention in Trogir.

We have also had workshops and extensive brainstorming around our visions for our FD work. During the EDM in Barcelona the FD Committee held a workshop under the topic “What kind of FD activities do we want to have”. Starting from previously identified issues (Outreach, Human Resources and Funding) the body was asked to discuss two questions: “What activities do we want to have?” and “How to do them?”.

A work group that was formed at our meeting in Aix-en-Provence, France was also asked to continue its work on a Vision Statement, suggestions for changes on the funding guidelines, new ideas on outreach, utilizing our Human Resource Pool and Communication.

We are really excited by this development in our FD work, and hope to be able to report on all the developments at the next WSC.

Legal Association

The legal association has been working well, and we are very grateful for the large amount of practical support given to the association by staff at the WSO - Europe. The four members of the EDM Steering Committee serve as directors of the Legal Association, which is called EDMNA and has been incorporated in Belgium since 2005.

Website

Our website has been online since July 2007, and is growing all the time. At the moment we have over 60 distinct pages of information, including “About Us” a document about the EDM, currently translated into 14 languages. We are in the process of creating a forum for discussion, at the moment we have a test version and will soon be able to set up specific issue groups.

The EDM website is at www.edmna.org and we encourage other NA communities to link to it.

European Convention and Conference (ECCNA)

Since WSC 2008 we have held the ECCNA in Helsinki, Finland. In 2009 we opted to support the WCNA 33 in Barcelona and not hold an ECCNA at all. We would like to extend a warm invitation to the next European Convention and Conference, which will be held by the Dead Sea in Israel, in September 2010.

For more information on this event please go to www.eccna26.org.

NAWS

We would like to thank World Services & the World Board for the ongoing support we have received over the last two years and the attendance of several WB directors and NAWS staff at our meetings. We would also like to extend our deep gratitude to the WSO staff members for the dedicated work they do in dealing with our requests and needs through out the European zone.

Zonal Forums

At our meeting in Barcelona in conjunction with the WCNA 33, we took the opportunity to invite all the other zonal forums to make an appearance and give brief reports on the activities in their zones. The zones that came were Asia Pacific Forum, Autonomy Zone, Midwest Zonal Forum, Western States Zonal Forum and we had a written report from the Southern Zonal Forum. This was very much appreciated by our delegates and we look forward more contacts of this nature.

We also held an *ad hoc* meeting with members of the Asian-Pacific-Forum, a zonal forum that has had a similar development as the EDM. It was the beginning of what we hope to be a co-operative effort of learning about strategic planning for fellowship development in our zones.

We welcome contact with all other Zonal Forums, and invite you to link to our website at www.edmna.org

In Barcelona we utilized our support process for our Zonal Nominations to positions at World Service Level for the second time. This procedure seems to be working well and we are happy to share our methods with the other Zonal Forums.

If you would like any more information about the EDM, please go to www.edmna.org. If you would like to get in touch, please send a mail to edm_na@yahoo.com,

**In Service & Fellowship
European Delegates Meeting**

North East Zonal Forum Report to WSC 2010

Our Purpose: We, the NA Regions of the Northeastern states, have joined together to discuss issues of mutual concern, address common needs, exchange ideas, and share experiences, in order to further our primary purpose. As a clearinghouse for the discussion of common problems and their solutions, we complement the existing service structure of NA by addressing our own specific needs through unity, cooperation, and communication.

We currently have 14 Region Members. They are: A.B.C.D., Buckeye, Connecticut, Eastern New York, Greater New York, Mid-Atlantic, Mountain Valley, New England, New Jersey, Northern New England, Northern New Jersey, Northern New York, Tri-State, and Western New York.

We have 14 Regions, 126 Areas, 4,387 Groups & 5003 Meetings.

In 2008 we reviewed the CAR and the CAT prior to the last World Service Conference and in our June meeting we discussed the topic Where is the NEZF going?

2009 has been an exciting and pivotal year for the NEZF. As part of our ongoing effort to assess our strengths and weaknesses, we decided we needed a Zonal Forum inventory. At the January 2009 NEZF, we used part of our Saturday session to conduct a Zonal Planning Tool Workshop (ZPT). This was an adaptation of the Area Planning Tool. We completed steps one through six and appointed an Ad-hoc committee to complete the seventh and last step, the implementation of the results of the ZPT. The June 2009 NEZF in the Eastern New York Region hosted our first ever Zone Wide Workshop.

The NEZF web site has gone live as of June 26, 2009. The address is www.nezf.org.

In January 2010 we reviewed the CAR prior to the WSC.

In Loving Service,
Elliot – Chair – North East Zonal Forum